Major Incident – North Kensington London SCG Minutes: 14:00, 17 June 2017

MEETING London Strategic Coordinating Group (SCG)

DATE 17 June 2017

TIME 14:00

PLACE Teleconference

1 Any urgent business

1.1 None

No	Organisation	Action
1	MPS	MPS to assign a FLO to attend HASG meetings.
2	GLA	GLA to deploy a GLA Comms colleague to be co-located wit LLAG at Westminster City Council.
3	RBKC	RBKC officer to be part of multiagency community meeting when it takes place.
4	MPS	C/Supt Stringer to make contact with RBKC to discuss comms with the community
5	RBKC	RBKC to discuss use of crane at incident site with LFB.
6	LFB	LFB and TfL to discuss proportionate mitigation measures to manage risk of debris potentially falling on Hammersmith & City tube line.
7	Faith Sector	Faith Sector to consider the option of organising a multi faith meeting.
8	DCLG	DCLG to identify a suitable site clearance sifting location following discussion with MPS
9	MPS	MPS to identify which agency to lead on disposal of animal remains from the scene. HM Coroner advises must be kept separate from human remains and disposed of appropriately.
10	LLAG	RBKC to identify options for storing personal effects following discussion with the MPS SIO.
11	LLAG	MFCG (HM Coroner) requires admin support to answer telephone calls

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		to Coroner's office.
12	DCLG	Discuss ministerial visit with LRG

2 Introductions

2.1 Introductions were made, see attendees list for more details.

3 Situation Brief

3.1 Overview from London Resilience

- Met Office have issued a heat alert until Wednesday 21 June.
- Queen's Birthday Parade and some protests today.
- Planned transport closures and closure of Hammersmith and City Line because of safety concerns at the scene.
- LFB were not able to access the site overnight due to safety issue.
- RBKC BECC relocated to Westminster.

3.2 Review of Actions

Most closed; key open actions: no.4 – update on recovery (see item 5); no.8 – missing person planning. See action tracker for details.

4 Key Issues and Strategic Decisions

- 4.1 Community Tensions and Engagement
- COBR is discussing options to engage the community and reduce tensions. Nicholas Holgate (RBKC) reported that the rest centre is functioning today without issues; but that efforts had been impeded by the unrest yesterday.
- Dave Stringer (MPS) is working on securing a venue for the community meeting. The
 panel would include representatives from LAS, LFB, LA, and an independent chair; Luke
 Miller (Faith Sector) suggested the Bishop of Kensington as a possible chair. A large
 meeting would be followed by smaller meetings for e.g. those who had reported family
 missing.

Action: RBKC: RBKC officer to be part of multiagency community meeting when it takes place.

Action: MPS: C/Supt Stringer to make contact with RBKC to discuss comms with the community

4.2 Local Authority and Humanitarian aspect

 The humanitarian aspect has been split into programme sections. Gold Comms is via Westminster. HR resources and welfare is led by Nick the Chief Executive; NHS leading with welfare at RBKC and are coordinating with FLO's re social care etc. Accommodation: offers of housing were to be with WCC by Monday; the intention was to close the Westway

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rest centre and establish a community assistance centre as soon as an appropriate location was identified. DWP is providing financial support via 3 officers, although currently have no cash to hand out.

• Fiona Wilcox (HM Coroner) reported that where solicitors were engaged with families, it was compromising communications between FLO's and relatives of the deceased.

Action: MPS: MPS to assign a FLO to attend HASG meetings.

4.3 Investigation update

Nothing reported.

4.4 Fire and Building Safety

- LFB reported that movement detectors had been installed in the building; there had been very minimal movement of no concern overnight. DVI, LFB and Urban Search and Rescue teams now have access to the central core.
- LFB had had some concerns about debris falling from the outside of the building; this had
 led to the closure of the Hammersmith and City line. LFB and London Underground agreed
 that a pragmatic approach to prevent further closure would be posting a watch keeper with
 sight of the line to stop trains only if debris fell on the line.

Action: LFB: LFB and TfL to discuss proportionate mitigation measures to manage risk of debris potentially falling on Hammersmith & City tube line.

- The MPS are maintaining the security of the site as a crime scene. Harrow Council have provided a Building Inspector to RBKC to eliminate any conflict of interest.
- A crane will likely be required.

Action RBKC: RBKC to discuss use of crane at incident site with LFB.

4.5 Review of Strategic Aims and Objectives

It was agreed that the strategic aims and objectives of the SCG remain the same.

5 Public Communications

 There was no comms officer on the call but comms group met this morning. Key messages: RBKC is keeping pace with demands for housing and supporting the community.

Action: GLA: GLA to deploy a GLA Comms colleague to be co-located wit LLAG at Westminster City Council.

A multi-faith meeting near the site was suggested as a way to ease community tensions;
 MPS would support and facilitate.

Action: Faith Sector: Faith Sector to consider the option of organising a multi faith meeting.

6 Report from SCG Sub-Groups

6.1 MFCG – HM Coroner

 21 DVI recoveries to mortuaries (16 bodies and some fragments). 1 formal ID was last night and a further 4 expected today. Of the 16, 12 were adults, 2 children, 1 baby and 1 unknown.

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- The pathology strategy includes testing the remains for toxicology such as toxins from smoke and CO to assist in the investigation. She emphasised that this is to identify the cause of death and not to identify alcohol or drugs.
- Bodies were buried in large piles of rubble possibly tonnes. This rubble may need to be sifted which would require a site away from the building or mortuary.

ACTION: DCLG: DCLG to identify a suitable site clearance sifting location following discussion with MPS

 There was evidence of animal remains at the scene which would have to be kept separately. Comms around numbers of bags (human/animal) being removed would also have to be considered.

ACTION: MPS: MPS to identify which agency to lead on disposal of animal remains from the scene. HM Coroner advises must be kept separate from human remains and disposed of appropriately.

 Personal possessions of the deceased and survivors was being collected and should be returned to families if not of relevance to the investigation.

ACTION: RBKC: RBKC to identify options for storing personal effects following discussion with the MPS SIO.

 HM Coroner requires admin support to manage the high volume of calls coming into the Coroner's office.

ACTION: LLAG: MFCG(HM Coroner) requires admin support to answer calls to Coroner's office.

7 Reporting Rhythm

MFCG meeting planned for 1630 17 June HASG meeting planned for 1330 17 June

8 Composition of SCG

• Composition of SCG – a comms leader was needed; whether London Underground's attendance was required could be decided later.

9. Organisational learning

 Dental records were proving not as useful as would might be expected, perhaps due to the population; some dentists were not cooperating.

10. Stand down arrangements

None at this stage.

11. AOB

- Phil James (DCLG) reiterated governments offer of help, be it for people or money resources.
- GLA was coordinating a single message for politicians.

Attendees

LONDON RESILIENCE

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Organisation	Name
MPS	John Pendleton (Chair)
London Resilience Group	Hamish Cameron, Susan Price
LFB	Ian Frost, Graham Ellis
NHS England (London)	Kadir Mir
Her Majesties Coroner	Dr Fiona Wilcox
Local Authorities	Nicholas Holgate, Mark Sawyer, John Barradell,
LAS	Alan Palmer
City of London Police	Paul Barnard
British Transport Police	Alex Thompson
DCLG Government Liaison Officer	Phil James
GLA	Emma Strain
UK Power Networks	Bill D'Albertanson
Faith Sector	Luke Miller
London Underground	Tim Scott
HSE	Emma ?