

Message

From: Peter Maddison [pmaddison@kctmo.org.uk]
Sent: 17/12/2015 22:37:20
To: cllr.mackover@rbkc.com
Subject: Re: Petition presented at Council last night

Yes, I will be there.

We don't tend to get Grenfell residents there.

I will let you have an update on Grenfell before then. We have a team of staff knocking on doors over the next couple of days and I will let you know the outcome and next steps.

Regards

Peter

Sent from Samsung Mobile

----- Original message -----

From: cllr.mackover@rbkc.com
Date: 17/12/2015 17:14 (GMT+00:00)
To: Peter Maddison <pmaddison@kctmo.org.uk>
Subject: Re: Petition presented at Council last night

Thanks. Helpful.

Will you be at the tenants consultative meeting 5th Jan at town hall- I am chairing that.

Cllr Sam Mackover
Queens Gate Ward

On 17 Dec 2015, at 17:03, Peter Maddison <pmaddison@kctmo.org.uk<mailto:pmaddison@kctmo.org.uk>> wrote:

Dear Cllr Mackover

Thanks for your message.

We have standard templates for resident satisfaction surveys. Given the scale and scope of the works to Grenfell we will be developing a bespoke survey for the project.

Timing of the survey is important. We really need to complete all of the works before asking for detailed feedback from residents.

There are processes for residents to report any specific issues that they want addressed over the duration of the work and there is a complaints procedure if any resident wants to escalate an issue.

There is a risk that we confuse or frustrate residents by having various parties asking for information at different times in an uncoordinated way.

I am happy to discuss.

Regards

Peter Maddison
Director of Assets and Regeneration
<image001.jpg><<http://www.kctmo.org.uk/>>

t:

m:

a: The Network Hub, 292a Kensal Road, London, W10 5BE
P Before printing, please think about the environment

From: Sam Mackover [mailto:cllr.mackover@rbkc.com]
Sent: 14 December 2015 15:45

To: Peter Maddison
Subject: Fwd: FW: Petition presented at Council last night

Dear Peter

In the final line of the petition there is a request for a survey. Do you have a template or a previous example of any surveys which you have already used at Grenfell or elsewhere?

The scrutiny committee may wish to send out a survey and would take suggestions on possible survey content.

Regards

Cllr Sam Mackover
Queen's Gate Ward

----- Forwarded message -----

From: <Celia.Caliskan@rbkc.gov.ukmailto:Celia.Caliskan@rbkc.gov.uk>
Date: 10 December 2015 at 15:30
Subject: FW: Petition presented at Council last night
To: Cllr.Mackover@rbkc.commailto:Cllr.Mackover@rbkc.com>

As discussed.

Grenfell Tower

Cllr Blakeman presented a petition of 60 signatures with the following prayer:

We, the under-signed residents of Grenfell Tower, ask the Chairman of the Housing and Property Scrutiny Committee to undertake an urgent scrutiny of the TMO and Rydon's management of the refurbishment project currently underway at Grenfell Tower. Time and again residents' views have been ignored or down played. Despite interventions from our MP, Victoria Borwick, and our ward councillors, our day-to-day concerns are belittled and sidelined. While we recognise that, once completed, the Tower will - at long last - be fit for the 21st Century, during this process we have had to endure living conditions that at times have been intolerable. We understand that the Council will be commencing a major programme of regeneration throughout the borough and that this may involve refurbishment rather than demolition of some other tower blocks. In view of this, it is vital that all the lessons from the Grenfell Tower project are learned, so that the terrible daily living conditions inflicted upon us for so long are not replicated elsewhere. As part of this investigation, the residents of Grenfell Tower ask that their views and experiences be canvassed and included in the scrutiny report."

Regards
Laura Johnson

Director of Housing
Royal Borough of Kensington & Chelsea

Tel. [REDACTED]
laura.johnson@rbkc.gov.ukmailto:laura.johnson@rbkc.gov.uk>

Sing to live, Live to sing: free Christmas concert at the V&A on Saturday 12 December from 3pm to 5pm

To book your free ticket go to <http://www.rbkc.gov.uk/christmasconcert>

The Royal Borough of Kensington and Chelsea.
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<Grenfell Tower Petition - CllrBlakeman02.12.15.pdf><Grenfell Tower Acknowledgement Letter - CllrBlakeman03.12.15.doc>

Cllr Rock Feilding-Mellen
Deputy Leader and Cabinet Member for Housing, Property and Regeneration
The Royal Borough of Kensington and Chelsea

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