Message

From: Rock Feilding-Mellen [cllr.feilding-mellen@rbkc.com]

Sent: 04/10/2016 19:36:50

To: Johnson, Laura: HS-Housing: RBKC [laura.johnson@rbkc.gov.uk]

Subject: Re: Following on from our meeting

Yes - something along those lines would be good.

And can we confirm that any of the recommendations he sent over will be implemented? Weren't quite a few of them being done or going to be done anyway?

Many thanks,

RFM.

Sent from my iPad

On 4 Oct 2016, at 15:16, <<u>Laura.Johnson@rbkc.gov.uk</u>> <<u>Laura.Johnson@rbkc.gov.uk</u>> wrote:

Clir FM.

I am struggling to think of something hence the time it has taken for me to respond and because I actually think the TMO managed this pretty well in difficult circumstances.

I suppose we could say something to the effect that on larger programmes such as these will compliment estate regeneration there will be greater Council officer and Member involvement, more focused working on assessing the needs of individual tenants and perhaps going into greater detail with residents about what the costs are and why the budget will only stretch so far in the context of what we can spend across the stock on capital works. Now there is a greater use of digital media we may for some age groups focus some of our efforts at making information more accessible on-line, whilst respecting the fact that for some they still prefer face to face communication.

Is that enough, along the right lines?

Regards

LJ

Director of Housing

Royal Borough of Kensington and Chelsea Town Hall, Hornton Street, W8 7NX Email:laura.johnson@rbkc.gov.uk

Tel:

From: Rock Feilding-Mellen [mailto:cllr.feilding-mellen@rbkc.com]

Sent: 07 September 2016 07:30

To: Johnson, Laura: HS-Housing <Laura.Johnson@rbkc.gov.uk>

Subject: Fwd: Following on from our meeting

Johnson

Please see below.

Can yo	ou think of any small concession that we can think of offering?
Kind re	egards,
RFM.	
	Begin forwarded message:
	From: David Collins < david@future-conversations.com > Subject: Following on from our meeting Date: 6 September 2016 at 14:18:34 BST To: Rock Feilding-Mellen < cllr.feilding-mellen@rbkc.com > Cc: Judith Blakeman
	Dear Rock,
	I hope you have had a good summer, and enjoyed time with your family.
	It was a pleasure to meet with Laura, Judith and yourself back in July. Thank you for taking the time to discuss the Grenfell Tower improvement works, the TMO, and the role of checks and balances in maintaining a transparent culture which represents both sides of the story.
	I am very curious to know if anything has changed in your thinking, or in the Council's approach to regeneration or the operations of the TMO, as a result?
	Best Wishes,
	David

Cllr Rock Feilding-Mellen Deputy Leader and Cabinet Member for Housing, Property and Regeneration The Royal Borough of Kensington and Chelsea

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For list of speakers go to https://www.rbkc.gov.uk/celebrationofscience

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