

Local Government  
**OMBUDSMAN**

15 June 2016

Mr Nicholas Holgate  
Chief Executive  
Royal Borough of Kensington & Chelsea  
Town Hall  
Hornton Street  
London  
W8 7NX

Your ref:

Our ref: 16 001 239

(Please quote our reference when contacting us and, if using email, please put the number in the email subject line)

If telephoning please contact: [REDACTED]  
email address: A.Park@coinweb.lgo.org.uk

Dear Mr Holgate

Mr Edward Daffarn of Flat 134 Grenfell Tower, Grenfell Road, LONDON, W11 1TQ has made a complaint about your Council.

We have decided to discontinue the investigation into the complaint and enclose a copy of the final decision statement that explains the reasons.

Yours sincerely



[REDACTED] Julie Murray  
Investigator

Enc: Copy details of the complaint  
Statement of my final decision

*The Commission will include this complaint in the published figures for the year ending 31 March 2017. We will record the category as Corporate & Other Services and the decision as Not upheld: no further action.*

PO Box 4771 www.lgo.org.uk  
Coventry  
CV4 0EH [REDACTED]

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