

Message

From: Trethewey, Jane: HS-Housing [jane.trethewey@rbkc.gov.uk]
Sent: 26/07/2012 11:12:37
To: Johnson, Laura: HS-Housing [laura.johnson@rbkc.gov.uk]
CC: Johnson, Amanda: HS-Housing [amanda.johnson@rbkc.gov.uk]
Subject: FW: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

LJ,

If you get a chance to raise this with Robert before you go, I'd like to see the TMO's response to the Grenfell leaseholders, just to be clear what is being said. Not good to have radio silence in response to their formal requests for information.

Ta - Jane

Jane Trethewey - [REDACTED]
Housing Strategy and Regeneration Manager
Kensington Town Hall, Hornton Street W8 7NX

Our Values: Public Service; Positive; Collaborative; Appreciative; Innovative

From: Trethewey, Jane: HS-Housing
Sent: 25 July 2012 10:00
To: rblack@kctmo.org.uk; 'Sacha Jevans'; 'Mark Anderson'
Subject: FW: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

Please can I be copied into the response to Mr Awoderu.

Regards - Jane

Jane Trethewey - [REDACTED]
Housing Strategy and Regeneration Manager
Kensington Town Hall, Hornton Street W8 7NX

Our Values: Public Service; Positive; Collaborative; Appreciative; Innovative

From: Keith Mott [mailto:grenfellleaseholdersassociation@hotmail.co.uk]
Sent: 23 July 2012 13:08
To: Robert Black
Cc: Cllr-Cockell; Myers, Derek: CP-ChiefExec; Johnson, Laura: HS-Housing; [REDACTED]; maria.memoli@localgovernance.co.uk; Parkes, Anthony: RBKCTMO Ltd; Cllr-Blakeman; Trethewey, Jane: HS-Housing; strobes@private-eye.co.uk; Rumble, Siobhan: RBKCTMO Ltd; Rama Venchard; staffordt@parliament.uk; sally.lawson-ritchie@aldridgefoundation.com; Tollitt, Penelope: PC-Plan; Peter Bradury; Cllr-Foreman [REDACTED]; tonyw@planningaidforlondon.org.uk; Sacha Jevans; Cllr-Campbell (E); Cllr-Mason; Cllr-Weatherhead; honor.wilson-fletcher@aldridgefoundation.com; tcomplaints@kctmo.org.uk; Cllr-Gardner [REDACTED]; [REDACTED] letters@standard.co.uk; Cllr-Borwick; Cllr-Gardner; Cllr-Husband; Cllr-Marshall; cllr.freeman@rbkc.gov.uk; Cllr-Coates; Cllr-Holt; Cllr-Condon-Simmonds; cllr.daley@rbkc.gov.uk; Cllr-Neal; Cllr-Buxton(T); cllr.phelps@rbkc.gov.uk; Cllr-Paget-Brown; cllr.weale@rbkc.gov.uk; Cllr-Collinson; Cllr-Lightfoot; Cllr-Lindsay; Cllr-Mills; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk; Cllr-Buxton(F); Cllr-Moylan; Cllr-Taylor; Cllr-Will; Cllr-Donaldson; Cllr-Warrick; Cllr-Pascall; Cllr-Palmer; Cllr-Coleridge [REDACTED]; Manson, Alasdair: RBKCTMO Ltd
Subject: FW: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

Dear Black,

Please find forwarded email for your urgent attention. We expect you to comply with your 10 Days reply policy.

Best Wishes

Tunde Awoderu

The Vice Chairman

The Grenfell Tower Leaseholder's association

From: grenfellleaseholdersassociation@hotmail.co.uk

To: manderson@kctmo.org.uk

CC: bruce@studioe.co.uk; pdunkerton@kctmo.org.uk; srumble@kctmo.org.uk

Subject: RE: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

Date: Thu, 19 Jul 2012 15:26:17 +0100

Dear Mr Anderson,

Please kindly read our emails carefully and we are expecting a reply to the queries we have raised on our emails dated 12th July 2012 and 15th July 2012 from K&CTMO not Studio E LLP without further delay.

I wait to hear from you.

Best wishes

Tunde Awoderu

The Vice chairman

The Grenfell Tower Leaseholder's Association

From: manderson@kctmo.org.uk

To: grenfellleaseholdersassociation@hotmail.co.uk

CC: bruce@studioe.co.uk; pdunkerton@kctmo.org.uk; srumble@kctmo.org.uk

Date: Thu, 19 Jul 2012 14:44:11 +0100

Subject: RE: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

Good afternoon,

I note that you have forwarded your previous email to the lead design consultant for the Grenfell Tower Regeneration Project and I would be grateful if you were to clarify what it is that you wish to know from Studio e.

I also advise that all resident engagement is being managed and directed by KCTMO and the consultants and contractor have been requested to forward all communication to us.

Thank you

Mark

Mark Anderson

Director of Assets & Regeneration


t: [REDACTED]



e: manderson@kctmo.org.uk

www.kctmo.org.uk

292a Kensal Road, W10 5BE

 Before printing, please think about the environment

From: Keith Mott [mailto:grenfellleaseholdersassociation@hotmail.co.uk]
Sent: 19 July 2012 14:39
To: bruce@studioe.co.uk
Cc: Mark Anderson; Paul Dunkerton; Siobhan Rumble
Subject: FW: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower

Dear Mr Cagney,

Further to your telephone call today and as discussed, we are expecting a reply to our emails dated 12th July and 15th July 2012 from Mr Mark Anderson the Direct of Assets Regeneration of the K&CTMO as he agreed to do so and as of yet to hear from him.

Best Wishes

Tunde Awoderu

The Vice chairman

The Grenfell Tower Leaseholder's Association

From: grenfellleaseholdersassociation@hotmail.co.uk
To: bruce@studioe.co.uk
Subject: FW: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower
Date: Tue, 17 Jul 2012 16:21:40 +0100

Dear Mr Sounes,

Please find forwarded email for your kind attention.

Best Wishes

Tunde Awoderu

The Vice Chairman

The Grenfell Tower Leaseholder's Association

From: grenfellleaseholdersassociation@hotmail.co.uk
To: manderson@kctmo.org.uk
CC: leader@rbkc.gov.uk; derek.myers@rbkc.gov.uk; laura.johnson@rbkc.gov.uk; [REDACTED]
maria.memoli@localgovernance.co.uk; aparkes@kctmo.org.uk; cllr.blakeman@rbkc.gov.uk; jane.trethewey@rbkc.gov.uk;
strokes@private-eye.co.uk; rama.venchard@tribalgroupp.co.uk; staffordt@parliament.uk; sally.lawson-
ritchie@aldridgefoundation.com; penelope.tollitt@rbkc.gov.uk; peter.bradbury@rbkc.gov.uk;
[REDACTED]; tonyw@planningaidforlondon.org.uk; sjevans@kctmo.org.uk; cllr.e.campbell@rbkc.gov.uk;
cllr.mason@rbkc.gov.uk; cllr.weatherhead@rbkc.gov.uk; honor.wilson-fletcher@aldridgefoundation.com;
[REDACTED] letters@standard.co.uk; cllr.borwick@rbkc.gov.uk;
cllr.gardner@rbkc.gov.uk; cllr.husband@rbkc.gov.uk; cllr.marshall@rbkc.gov.uk; cllr.freeman@rbkc.gov.uk;
cllr.coates@rbkc.gov.uk; cllr.holt@rbkc.gov.uk; cllr.condon-simmonds@rbkc.gov.uk; cllr.daley@rbkc.gov.uk;
cllr.neal@rbkc.gov.uk; cllr.buxton@rbkc.gov.uk; cllr.phelps@rbkc.gov.uk; cllr.paget-brown@rbkc.gov.uk;
cllr.weale@rbkc.gov.uk; cllr.collinson@rbkc.gov.uk; cllr.lightfoot@rbkc.gov.uk; cllr.lindsay@rbkc.gov.uk;
cllr.mills@rbkc.gov.uk; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk; cllr.f.buxton@rbkc.gov.uk;
cllr.moylan@rbkc.gov.uk; cllr.taylor@rbkc.gov.uk; cllr.will@rbkc.gov.uk; cllr.donaldson@rbkc.gov.uk;
cllr.warrick@rbkc.gov.uk; cllr.pascall@rbkc.gov.uk; cllr.palmer@rbkc.gov.uk; dwood@kctmo.org.uk; [REDACTED]
amanson@kctmo.org.uk; srumble@kctmo.org.uk; pdunkerton@kctmo.org.uk

Subject: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower
Date: Sun, 15 Jul 2012 22:00:50 +0100

Subject: Approved £6m worth of investment for improvement NOT maintenance to Grenfell Tower on the Lancaster West Estate to provide brand new double glazing which will reduce noise, improve thermal efficiency and improve fuel economy

Dear Mr Anderson,

Thank you for your email dated 12th July 2012.

However, if you read my email properly, you would not have addressed your email to Mr Mott because that is a generic name. We had the same issue with your colleagues before, when it was clearly signed to my name Tunde Awoderu as Vice Chairman of the Grenfell Tower Leaseholder's Association. It does not give a very good impression of the K&CTMO as a tenant led organisation. It seems that the K&CTMO has teething problems, since this is not the first time. The commitment was made that trust and communication is key to building a tenant led organisation. Three years on, our observation is that there has been no improvement on this and neither have many of other recommendations. In relation to your email dated 14th June 2012 inviting us for a meeting as a resident NOT as a leaseholder, you failed to realise that we have been liaising and raising our issues and concerns with council officials such Ms Jane Trethewey since November 2010. We raised issues to do with the impact of the new academy and new leisure centre would have for us as leaseholders and residents in general.

Prior to inviting the GTLA for any meeting to discuss the colour of the cladding, design of the window and boiler system we suggest you visit the Edward Wood Estate in Hammersmith and Fulham Borough across the road from LWE and also the Little Venice Tower in Harrow Road London W2 next to Westminster academy. You can check for yourself the standard of services they have provided for the residents.

You have made a mockery of the commitment made by your chief executive Mr Robert Black. We wanted to have a meaningful strong working relationship with our local area manager where the real problem has been for many years. We suggest before you reach any major decisions on how to implement the £6m improvement plan for Grenfell Tower, we would like to meet up with you along with our Area Manager once we have more clarity. We had a few stakeholders meetings at the EMB office for the past two years there was not any representative from the K&CTMO to listen to our issues and concerns as a tenant led organisation until 29th November 2011. We had to demand and request your attendance at the meeting and the GTLA felt that this has been the heart of the problem of why the estate was reduced to slum.

The GTLA helped the council to consider their investment and commitment to the improvement of Grenfell Tower to make their approved new academy and new leisure centre a success story. Otherwise it does not make sense to have a 21st century leisure centre and academy next to an eyesore ugly looking building. The project would have looked like a shamble and it would be quite apparent for everyone to see the two tier system. The GTLA believe our persistence has been worthwhile and single handed made an impact the council to reach their wise decision. We already offered our heartfelt gratitude to Councillor Coleridge and his fellow councillor for their decision.

The K&CTMO and their sub-agents existed before the GTLA and the residents know very well they reduced Grenfell Tower to a slum and the local office of LWE did not do a very good job for the past two decades. We are convinced that Councillor Coleridge has made a note of it in his frequent visits to Grenfell Tower. We thank Cllr Coleridge for seeing for himself what is going on and understand our feeling, which has led him to decide with fellow councillors to approve a budget of £6m to the Grenfell Tower for improvement not maintenance work. If the proposed academy and the new leisure centre and residential housing did not go ahead, the funding for improvement of £6m were distance possibilities.

The position of GTLA is that the £6m investment must be considered by the council and K&CTMO as improvement, consistent with their publicity and therefore no charges should be incurred to the leaseholders. It would be scandalous if K&CTMO and the council reached an alternative decision.

Our logical understanding of Mr Robert Black commitment to establish a strong working relationship is for us to get involved with our local area manager of LWE in the decision making process and with the project manager. Particularly with regards to the investment of £6m and for any investment for the foreseeable future for Grenfell Tower.

I thank in advance all the recipients of this email for taking the time to read this email.

I wait to hear from you soon.

Best Wishes

Tunde Awoderu

The Vice Chairman

The Grenfell Tower Leaseholder's Association

From: manderson@kctmo.org.uk

To: grenfellleaseholdersassociation@hotmail.co.uk

RBK00045652/4
RBK00045652_0004

CC: leader@rbkc.gov.uk; derek.myers@rbkc.gov.uk; laura.johnson@rbkc.gov.uk; [REDACTED]
maria.memoli@localgovernance.co.uk; aparkes@kctmo.org.uk; cllr.blakeman@rbkc.gov.uk; jane.trethewey@rbkc.gov.uk;
strokes@private-eye.co.uk; rama.venchard@tribalgroupp.co.uk; staffordt@parliament.uk; sally.lawson-
ritchie@aldridgefoundation.com; penelope.tollitt@rbkc.gov.uk; peter.bradbury@rbkc.gov.uk;
[REDACTED] tonyw@planningaidforlondon.org.uk; sjevans@kctmo.org.uk; cllr.e.campbell@rbkc.gov.uk;
cllr.mason@rbkc.gov.uk; cllr.weatherhead@rbkc.gov.uk; honor.wilson-fletcher@aldridgefoundation.com;
[REDACTED] letters@standard.co.uk; cllr.borwick@rbkc.gov.uk;
cllr.gardner@rbkc.gov.uk; cllr.husband@rbkc.gov.uk; cllr.marshall@rbkc.gov.uk; cllr.freeman@rbkc.gov.uk;
cllr.coates@rbkc.gov.uk; cllr.holt@rbkc.gov.uk; cllr.condon-simmonds@rbkc.gov.uk; cllr.daley@rbkc.gov.uk;
cllr.neal@rbkc.gov.uk; cllr.buxton@rbkc.gov.uk; cllr.phelps@rbkc.gov.uk; cllr.paget-brown@rbkc.gov.uk;
cllr.weale@rbkc.gov.uk; cllr.collinson@rbkc.gov.uk; cllr.lightfoot@rbkc.gov.uk; cllr.lindsay@rbkc.gov.uk;
cllr.mills@rbkc.gov.uk; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk; cllr.f.buxton@rbkc.gov.uk;
cllr.moylan@rbkc.gov.uk; cllr.taylor@rbkc.gov.uk; cllr.will@rbkc.gov.uk; cllr.donaldson@rbkc.gov.uk;
cllr.warrick@rbkc.gov.uk; cllr.pascall@rbkc.gov.uk; cllr.palmer@rbkc.gov.uk; dwood@kctmo.org.uk; [REDACTED]
amanson@kctmo.org.uk; srumble@kctmo.org.uk; pdunkerton@kctmo.org.uk

Date: Thu, 12 Jul 2012 10:11:32 +0100

Subject: RE: Appointment of studio E, Architects for Grenfell Tower improvement not Maintenance

Good morning Mr Mott,

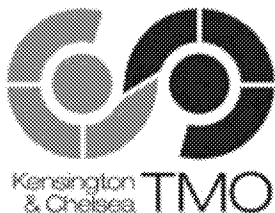
Thank you for your communication. I shall review your observations and reply to you separately on these issues.

I note that I have not received any dates from you and would be grateful if you were to provide me with these as I feel it would be beneficial for us to meet to discuss the proposals.

Thank you
Mark

Mark Anderson
Director of Assets & Regeneration

t: [REDACTED]



e: manderson@kctmo.org.uk

www.kctmo.org.uk

292a Kensal Road, W10 5BE

Before printing, please think about the environment

From: Keith Mott [mailto:grenfellleaseholdersassociation@hotmail.co.uk]

Sent: 12 July 2012 10:05

To: Siobhan Rumble; Paul Dunkerton

Cc: Merrick Cockell; Derek Myers; laura.johnson@rbkc.gov.uk; [REDACTED]
maria.memoli@localgovernance.co.uk; Anthony Parkes; Judith Blakeman; Jane Trethewey; strokes@private-eye.co.uk;
rama.venchard@tribalgroupp.co.uk; staffordt@parliament.uk; sally.lawson-ritchie@aldridgefoundation.com;
penelope.tollitt@rbkc.gov.uk; Peter Bradury; [REDACTED] tonyw@planningaidforlondon.org.uk; Sacha
Jevans; cllr.e.campbell@rbkc.gov.uk; cllr.mason@rbkc.gov.uk; cllr.weatherhead@rbkc.gov.uk; honor.wilson-
fletcher@aldridgefoundation.com; [REDACTED] letters@standard.co.uk;
cllr.borwick@rbkc.gov.uk; cllr.gardner@rbkc.gov.uk; cllr.husband@rbkc.gov.uk; cllr.marshall@rbkc.gov.uk;
cllr.freeman@rbkc.gov.uk; cllr.coates@rbkc.gov.uk; cllr.holt@rbkc.gov.uk; cllr.condon-simmonds@rbkc.gov.uk;
cllr.daley@rbkc.gov.uk; cllr.neal@rbkc.gov.uk; cllr.buxton@rbkc.gov.uk; cllr.phelps@rbkc.gov.uk; cllr.paget-
brown@rbkc.gov.uk; cllr.weale@rbkc.gov.uk; cllr.collinson@rbkc.gov.uk; cllr.lightfoot@rbkc.gov.uk;

cllr.lindsay@rbkc.gov.uk; cllr.mills@rbkc.gov.uk; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk;
cllr.f.buxton@rbkc.gov.uk; cllr.moylan@rbkc.gov.uk; cllr.taylor@rbkc.gov.uk; cllr.will@rbkc.gov.uk;
cllr.donaldson@rbkc.gov.uk; cllr.warrick@rbkc.gov.uk; cllr.pascall@rbkc.gov.uk; cllr.palmer@rbkc.gov.uk; Daniel Wood;
Mark Anderson; [REDACTED] Alasdair Manson

Subject: Ref: Appointment of studio E, Architects for Grenfell Tower improvement not Maintenance

Grenfell Tower Leaseholders' Association

c/o 185, Grenfell Tower, Grenfell Road, London W11 1TQ, Email: grenfellleaseholdersassociation@hotmail.co.uk

Mr Paul Dunkerton
Project Manager
TMO Asset Investment
Network Hub
292a Kensal Road
London W10 5BE
AND
Siobhan Rumble
Neighbourhood Manager
Lancaster West Estate
Grenfell Tower
London W11 1TQ

Date 12th July 2012

Dear Mr Paul Dunkerton,

Ref: Appointment of studio E, Architects for Grenfell Tower improvement not Maintenance

Thank you for your letter dated 4th July 2012 in relation to gaining access to individual leaseholder's flats for improvement proposals including external cladding, the external canopy, and windows and heating system.

There is clearly an established lack of a communication from the K&CTMO the tenant led organisation and their sub-agents since we did not receive the "Appointment of Studio E" letter before we pointed out that we had not received it. Also the Architect attended individual flats without making any appointment which we find quite unacceptable. The K&CTMO failed to realise the improvement and replacement of the windows is identical throughout the building so going door to door to carry out a so called survey of the condition of the windows we feel does not make sense. Do you mean to say that after the survey you would replace some windows with double glazing and leave other flats with single glazing?

For the past three years the stakeholders have been working very hard and especially the Grenfell Tower Leaseholders Association, to bring real improvement to Grenfell Tower knowing the fact the council is going ahead with the project to build a new academy, new leisure centre and new residential flats. We request you to get access to the sheer volume of correspondences took place between the Grenfell Tower leaseholder's associations and the management of K&CTMO to bring the real improvement to the Grenfell Tower.

We did not expect you to appoint an architect without consulting us. Please find the forwarded emails copied to Siobhan Rumble (The Area Manager of LWE) and hand delivered to her dated 7th March 2012 in relation to building a better relationship. We find it bewildering that you are not aware of these emails as project manager when the area manager of Lancaster west estate Ms Siobhan Rumble is very much aware of what is going on and what Mr Robert Black himself stated his intention of building a strong working relationship with the Grenfell Tower Leaseholder's Association.

You need to setup a procedure so that we can work closely with you to get involve for the approved of £6m worth of investment for improvement NOT maintenance of Grenfell Tower.

We thank all the recipients of this email for taking the time to read this email.

We wait to hear from you immediately.

Yours sincerely

Mr Tunde Awoderu

The Vice Chairman

On behalf of

The Grenfell Tower Leaseholder's Association