

Message

From: Trethewey, Jane: HS-Housing [jane.trethewey@rbkc.gov.uk]
Sent: 27/07/2012 12:04:22
To: Johnson, Amanda: HS-Housing [amanda.johnson@rbkc.gov.uk]; Caliskan, Celia: HS-Housing [celia.caliskan@rbkc.gov.uk]
Subject: FW: NEED AN ANSWER TO OUR EMAILS DATED 12TH AND 15TH JULY 2012

fyi

Jane Trethewey - [REDACTED]
Housing Strategy and Regeneration Manager
Kensington Town Hall, Hornton Street W8 7NX

Our Values: Public Service; Positive; Collaborative; Appreciative; Innovative

From: Keith Mott [mailto:grenfellleaseholdersassociation@hotmail.co.uk]
Sent: 27 July 2012 11:48
To: pdunkerton@kctmo.org.uk
Cc: Cllr-Coleridge [REDACTED]; Robert Black; Clifton, Jane: RBKCTMO Ltd; Cllr-Cockell; Myers, Derek: CP-ChiefExec; Johnson, Laura: HS-Housing; [REDACTED]; maria.memoli@localgovernance.co.uk; Parkes, Anthony: RBKCTMO Ltd; Cllr-Blakeman; Trethewey, Jane: HS-Housing; strobes@private-eye.co.uk; Rumble, Siobhan: RBKCTMO Ltd; Rama Venchard; staffordt@parliament.uk; sally.lawson-ritchie@aldridgefoundation.com; Tollitt, Penelope: PC-Plan; Peter Bradury; Cllr-Foreman ([REDACTED]); tonyw@planningaidforlondon.org.uk; Sacha Jevans; Cllr-Campbell (E); Cllr-Mason; Cllr-Weatherhead; honor.wilson-fletcher@aldridgefoundation.com; tcomplaints@kctmo.org.uk; Cllr-Gardner [REDACTED]; letters@standard.co.uk; Cllr-Borwick; Cllr-Gardner; Cllr-Husband; Cllr-Marshall; cllr.freeman@rbkc.gov.u; Cllr-Coates; Cllr-Holt; Cllr-Condon-Simmonds; cllr.daley@rbkc.gov.uk; Cllr-Neal; Cllr-Buxton(T); cllr.phelps@rbkc.gov.uk; Cllr-Paget-Brown; cllr.weale@rbkc.gov.u; Cllr-Collinson; Cllr-Lightfoot; Cllr-Lindsay; Cllr-Mills; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk; Cllr-Buxton(F); Cllr-Moylan; Cllr-Taylor; Cllr-Will; Cllr-Donaldson; Cllr-Warrick; Cllr-Pascall; Cllr-Palmer; manderson@kctmo.org.uk; Wood, Daniel: RBKCTMO Ltd; Manson, Alasdair: RBKCTMO Ltd
Subject: NEED AN ANSWER TO OUR EMAILS DATED 12TH AND 15TH JULY 2012

Dear Paul,

Thank you for your email.

Again here is the sequence of emails correspondences for your information. We would like to know why a simple YES/NO answer to our emails is taking the KCTMO so long to answer, instead of insisting on a meaningless meeting. How one can establish strong working relationship if the KCTMO avoid answering our simple queries raised by a recognised Leaseholders Association?

I wrote to Siobhan and yourself on 12th July 2012, but I had a reply from Mark Anderson who said he would get back to us and then we also wrote to Mark Anderson on 15th July 2012 for further clarity.

On 19th July 2012 Mark wrote to us what is that the GTLA wish to know from Studio E. We re-iterated on the same day that we are expecting an answer to our queries we have raised on 12th and 15th July 2012 from the KCTMO not from the Studio E. Further more we also re-iterated our willingness to have a meeting not only with you and Mark Anderson, but also Mr Robert Black and the other senior management of the KCTMO. But this meeting can only take place when we get the answer to the queries we raised in our emails dated 12th and 15th July 2012.

Let us remind you of your obligation as a tenant led organisation to answer queries within 10 days. We received email confirmation from Jane Clifton the Executive office manager on 23rd July on behalf of Mr Robert Black to confirm he will answer within 10 working days. We find it quite bewildering to learn that not only is there a lack of communication between the TMO and the residents but within the organisation.

To avoid doubts in our commitment for the betterment for Grenfell Tower, I have hand delivered letters signed by all members of the Grenfell Tower Leaseholders Association except three because they are on holiday, to our area manager Ms Siobhan Rumble dated 23rd July 2012.

So if the answer to queries raised on 12th and 15th July are not forthcoming, in the first instance we would be obliged to submit our serious issues and concerns going back decades to our Lessor (the council) who has appointed the KCTMO as our managing agent and as a tenant led organisation.

On another note, the GTLA were informed by individual leaseholders that your appointed architect Studio E attended out of hours without making an appointment to gain access to their flats .We find this unacceptable, misleading and unprofessional.

I wait to hear from neither from you or your chief executive Mr Robert Black.

Tunde Awoderu

The Vice Chairman

The Grenfell Leaseholder's Association

From: pdunkerton@kctmo.org.uk
To: grenfellleaseholdersassociation@hotmail.co.uk
CC: manderson@kctmo.org.uk; [REDACTED]; srumble@kctmo.org.uk
Date: Wed, 25 Jul 2012 14:13:28 +0100
Subject: RE: 10 days reply policy

Dear Tunde,

Mark Anderson and I are keen to meet with The Grenfell Tower leaseholder's Association to discuss the Regeneration Project and would like to know a convenient which meets your availability.

Thank you

Regards

Paul Dunkerton, Project Manager, Assets & Regeneration Department



w: www.kctmo.org.uk

a: Network Hub, First Floor 300 Kensal Road, W10 5BE

Before printing, please think about the environment

From: Siobhan Rumble

Sent: 25 July 2012 12:07

To: 'grenfellleaseholdersassociation@hotmail.co.uk'

RBK00045656/2
RBK00045656_0002

Cc: Mark Anderson; Paul Dunkerton; [REDACTED]
Subject: Re: 10 days reply policy

Good afternoon Tunde,

As the letter was signed by yourself I emailed you to acknowledge i had received it, as I remember the last time you hand delivered a letter to me I was scolded for responding to Mr Mott (the general email) and not responding to you directly.

I do not think these emails are very helpful and I would suggest we meet as a group in person to discuss any issues you may have.

Thank you
Siobhan

From: Keith Mott [mailto:grenfellleaseholdersassociation@hotmail.co.uk]
Sent: Wednesday, July 25, 2012 11:57 AM
To: Siobhan Rumble
Cc: Mark Anderson; Paul Dunkerton; [REDACTED]
Subject: 10 days reply policy

Dear Ms Rumble,

I tried to call you but no reply, I have hand delivered the Letters to you dated 23rd July 2012; first of all it is always very difficult for us the GTLA to get the straightforward simple answer from the KCTMO.

Secondly the copy of letters/emails I have delivered to you was from the Grenfell Tower leaseholders association and sign by the individual leaseholders. To maintain professionalism your acknowledgement must be directed to the grenfellleaseholdersassociation@hotmail.co.uk our official email address not to my personal email address and clearly this is not the first time.

Our emails dated 12th July and 15th July 2012 addressed to you, Paul Dunkerton and Mark Anderson and today is 25th July 2012. Again and again the KCTMO as a tenant let organisation taking mockery of their 10 days reply policy.

I wait to hear from you.

Best wishes

Tunde Awoderu

The Vice Chairman

The Grenfell Tower Leaseholder's association

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