

Message

From: Johnson, Amanda: HS-Housing ["/o=exchange/ou=town hall/cn=recipients/cn=socamjo"]
Sent: 04/09/2012 12:02:59
To: Trethewey, Jane: HS-Housing [jane.trethewey@rbkc.gov.uk]
CC: Caliskan, Celia: HS-Housing [celia.caliskan@rbkc.gov.uk]; Johnson, Laura: HS-Housing [laura.johnson@rbkc.gov.uk]
Subject: RE: Answer to our concerns raised in the email dated 5th August 2012

Jane

We will pick this up in the HRA meeting tomorrow.

Amanda

From: Trethewey, Jane: HS-Housing
Sent: 04 September 2012 11:06
To: Johnson, Amanda: HS-Housing
Cc: Caliskan, Celia: HS-Housing; Johnson, Laura: HS-Housing
Subject: RE: Answer to our concerns raised in the email dated 5th August 2012

All helpful. I am just very conscious that, given the number of c.c.s to the Grenfell emails, we may at some point see this on the front page of the K&C News. I don't want us to be caught without a clear story to tell, and I'm not sure that Mark's explanation adequately covers us.

Jane

Jane Trethewey - [REDACTED]
Housing Strategy and Regeneration Manager
Kensington Town Hall, Hornton Street W8 7NX

Our Values: Public Service; Positive; Collaborative; Appreciative; Innovative

From: Johnson, Amanda: HS-Housing
Sent: 04 September 2012 10:53
To: Trethewey, Jane: HS-Housing; Johnson, Laura: HS-Housing
Cc: Caliskan, Celia: HS-Housing
Subject: RE: Answer to our concerns raised in the email dated 5th August 2012

Jane

I think we need to develop a formal protocol with the TMO on how they manage any development/regeneration/major capital projects - this would include a specific section in managing communication. Celia has suggested that the work done on car parks could form a useful basis for developing the communication element.

Once we have this (and we will prioritise this) then we should develop formal reporting arrangements with highlight reports that link to the HRA mtgs/Regen Board as appropriate. I suggest we also include terms of reference which set out the Council's and the TMO's respective roles and responsibilities. We can then also link any performance measures into the Capital Business Plan and overall TMO Performance Plan.

Whilst this may not resolve all ongoing issues it will provide us with a formal framework for overseeing these more complex areas of work that cannot be effectively picked up under the current MMA. Any framework once developed can be a variation to the MMA.

I was going to arrange to meet with Sacha and talk through some of these issues –and then bring a draft paper/framework for internal discussion?

Thanks

Amanda

From: Trethewey, Jane: HS-Housing
Sent: 04 September 2012 10:42
To: Johnson, Amanda: HS-Housing; Johnson, Laura: HS-Housing
Cc: Caliskan, Celia: HS-Housing
Subject: FW: Answer to our concerns raised in the email dated 5th August 2012

AJ/LJ,

Regarding the below, I just don't think this is a good enough answer to the leaseholders' queries. Essentially, as they made clear in their emails, and most recently on 5 August: 'We request you to be more direct to our question. So to say **YES** it will be an IMPROVEMENT so therefore there will be **NO** recharges to the leaseholders.'

I feel as though these repeated rebuffs to them, and a claim not to understand what it is that they are asking for, risks damaging the relationship between the TMO and leaseholders, and make the delivery of this project more difficult. Efforts to get the TMO to consider a more open approach fell on deaf ears (see attached).

I understand the TMO has been seeking a final position before clarifying it to leaseholders, but there is no reason to avoid clarifying the process and likely timetable in writing to them. As I am not receiving updates on Grenfell directly, I am now unsure how or whether to take this matter further, and would welcome any views.

Jane

Jane Trethewey - [REDACTED]
Housing Strategy and Regeneration Manager
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Our Values: Public Service; Positive; Collaborative; Appreciative; Innovative

From: Mark Anderson [mailto:manderson@kctmo.org.uk]
Sent: 03 September 2012 13:14
To: 'Keith Mott'
Cc: Cllr-Cockell; Myers, Derek: CP-ChiefExec; Johnson, Laura: HS-Housing; [REDACTED]; maria.memoli@localgovernance.co.uk; Parkes, Anthony: RBKCTMO Ltd; Cllr-Blakeman; Trethewey, Jane: HS-Housing; Rumble, Siobhan: RBKCTMO Ltd; Rama Venchard; staffordt@parliament.uk; sally.lawson-ritchie@aldridgefoundation.com; Tollitt, Penelope: PC-Plan; Peter Bradury; Cllr-Foreman ([REDACTED]); tonyw@planningaidforlondon.org.uk; Sacha Jevans; Cllr-Campbell (E); Cllr-Mason; Cllr-Weatherhead; honor.wilson-fletcher@aldridgefoundation.com; (T) Complaints; Cllr-Gardner ([REDACTED]); [REDACTED] Cllr-Borwick; Cllr-Gardner; Cllr-Husband; Cllr-Marshall; cllr.freeman@rbkc.gov.uk; Cllr-Coates; Cllr-Holt; Cllr-Condon-Simmonds; cllr.daley@rbkc.gov.uk; Cllr-Neal; Cllr-Buxton(T); cllr.phelps@rbkc.gov.uk; Cllr-Paget-Brown; cllr.weale@rbkc.gov.uk; Cllr-Collinson; Cllr-Lightfoot; Cllr-Lindsay; Cllr-Mills; cllr.lamont@rbkc.gov.uk; cllr.compbell@rbkc.gov.uk; Cllr-Buxton(F); Cllr-Moylan; Cllr-Taylor; Cllr-Will; Cllr-Donaldson; Cllr-Warrick; Cllr-Pascall; Cllr-Palmer; Cllr-Atkinson (R); Cllr-Coleridge ([REDACTED]); Manson, Alasdair: RBKCTMO Ltd; Wood, Daniel: RBKCTMO Ltd; Clifton, Jane: RBKCTMO Ltd; Robert Black
Subject: RE: Answer to our concerns raised in the email dated 5th August 2012

Good afternoon,

Thank you for your email.

It appears that I have not been able to resolve matters to your satisfaction and I apologise for this. To assist me in doing so I would be grateful if you would identify which aspects of your original email I have either not addressed or provided guidance upon and I shall then focus on these.

I welcome the input of the leaseholder group and note that the majority of the leaseholders have done so individually. My offer of meeting with you collectively remains and I suggest that we do so in the near future even though there appear to be issues that remain unclear.

I look forward to hearing from you.

Regards
Mark

Mark Anderson
Director of Assets & Regeneration

t: [REDACTED]



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