

Subject: FW: Meeting with Grenfell Tower Compact Next Week

From: Peter Maddison [<mailto:pmaddison@kctmo.org.uk>]

Sent: 02 October 2015 14:54

To: 'Judith Blakeman'

Cc: Cllr.Atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk; Claire Williams; Kiran Singh; Samantha DeHaan

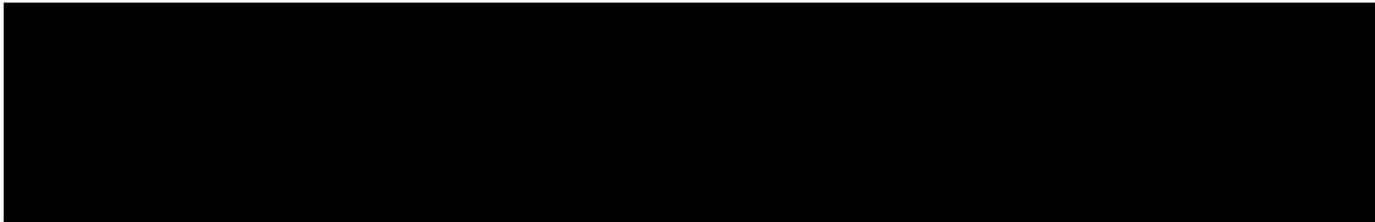
Subject: RE: Meeting with Grenfell Tower Compact Next Week

Dear Cllr Blakeman

Thank you for this – it is very helpful.

My initial responses are in red below.

1. The issue concerning No. 92, about which I have written separately. Since this is an individual case, both Cllr. Atkinson and I are clear that reporting on individual cases at an open meeting of residents is not appropriate. If Mr. Daffarn needs an update, he should approach the resident directly for the information he seeks. Noted and Agreed

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3. They remain concerned at the lack of a concierge service and also that the CCTV at the entrance to the block is still not working. This has been out of action since before the Carnival weekend and should be repaired as a matter of urgency. We will check whether the current CCTV is working. New cameras are due to be installed on completion of the communal works

4. They wish to have access to a meeting place for members of the Compact during the day. They are very concerned at the removal of all community room facilities from the Estate. This is a matter that I have taken up separately with Janet Seward, who has advised (a) that the rooms were taken at almost no notice by the Council to meet its obligations to parents and children following the closure of the Maxilla Children's Centre; and (b) she has apologised that there was no prior consultation with residents before the loss of the rooms for refurbishment. I understand that now the rooms are refurbished, they are available at certain times during the day and would suggest that the Compact books them through the Estate Office as and when they need to meet in the day. We will discuss with the Compact group when we meet. If they can indicate when they wish to meet, we can look at suitable arrangements.

5. They are aware from the state of the works that they will not be completed by the end of October, as was previously intended. However, they have not been told this formally. Some of the Rydon workers have told them that the works will not be complete until next spring. Since the report to last night's TMO Operations Committee meeting confirmed that the works – apart from the one remaining hidden home – will be finished by the end of the year, we would be most grateful if this can be communicated formally to all residents of the Tower as soon as possible. We are awaiting a revised programme from Rydon. There are still some unresolved issues with the new supply chain, so any dates I have quoted to Board or Scrutiny are only indicative at this time. We will, of course let residents know as soon as we have some certainty.

6. They continue to have an issue with the numbering of the floors, as do the ward councillors. Whatever the Post Office requires, the new system of numbering is not effective and could prove dangerous in the event of an emergency. The notices about the floor number changes are not prominent or secure and in any case would not be helpful to children, anyone who does not read English or indeed anyone with literacy problems. The solution the residents propose is that the lower floors should have a new name, such as "Lower Grenfell". We believe that this issue does require some further consideration. We will review this again and come back to you

7. They would like another independent inspection of the arrangements in the event of a fire. Perhaps this might be better carried out at the end of the project, although I think they have concerns about what would happen during the works in the event of a fire, especially because of the floor numbering problem. This request should also receive further consideration. Agreed

8. The new wording of Paragraph 7 for HIU installation in the kitchen is acceptable. Thanks

9. They would like an update on the issues raised with them by Ms. Adam. Again, Cllr. Atkinson and I are clear that now that this is an individual complaint it is not appropriate for discussion at an open meeting. Agreed

10. Mr. Daffarn has a complaint about the out-of-hours service and says that the staff were "disrespectful" and accused him of lying. I am sure that this is a matter that Mr. Daffarn can follow up as an individual complaint – up to and including the ombudsman if he feels that his concerns are not fully investigated and/or addressed. Agreed

11. They wish a representative of the Grenfell Tower Compact to be invited to the Area Review Boards. Can you please clarify the position in this regard? I understand that Lancaster West has its own Review Board, so perhaps this might be a good idea? They would also like to see minutes of the ARB meetings during 2014/5. I will ask our Community Involvement Team to respond to this point

12. There continues to be a problem with the cleaning of the lifts. I have observed this for myself, but suspect that it is inevitable, given the degree of work going on in the block. But a commitment that they will be thoroughly cleaned at the end of each working day may be helpful. Noted – We will pick this up again with Rydon


Yours sincerely

Peter

Peter Maddison
Director of Assets and Regeneration



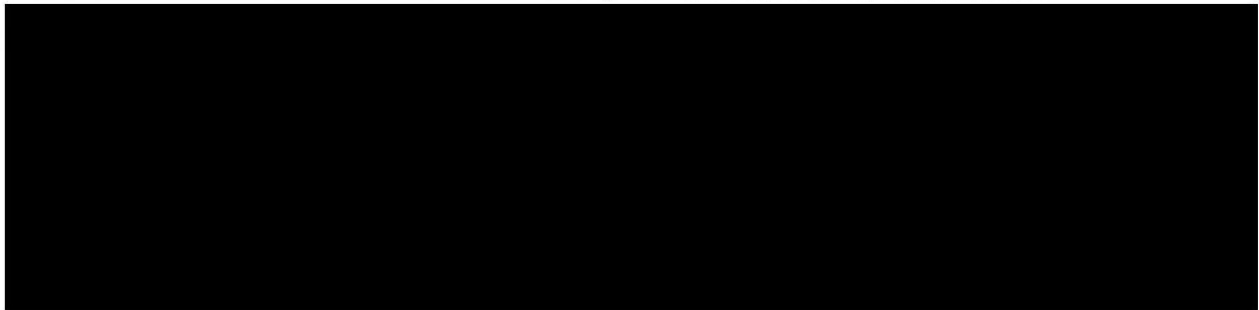
t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE

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From: Judith Blakeman [REDACTED]
Sent: 02 October 2015 12:23
To: Peter Maddison; Claire Williams
Cc: Cllr.Atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk
Subject: Meeting with Grenfell Tower Compact Next Week
Importance: High

Dear Mr. Maddison

I am writing to let you have the issues raised with members of the Grenfell Tower Compact at last Saturday's surgery with my colleague Cllr. Atkinson in advance of your meeting next week. They are as follows:

1. The issue concerning No. 92, about which I have written separately. Since this is an individual case, both Cllr. Atkinson and I are clear that reporting on individual cases at an open meeting of residents is not appropriate. If Mr. Daffarn needs an update, he should approach the resident directly for the information he seeks.
2. 
3. They remain concerned at the lack of a concierge service and also that the CCTV at the entrance to the block is still not working. This has been out of action since before the Carnival weekend and should be repaired as a matter of urgency.
4. They wish to have access to a meeting place for members of the Compact during the day. They are very concerned at the removal of all community room facilities from the Estate. This is a matter that I have taken up separately with Janet Seward, who has advised (a) that the rooms were taken at almost no notice by the Council to meet its obligations to parents and children following the closure of the Maxilla Children's Centre; and (b) she has apologised that there was no prior consultation with residents before the loss of the rooms for refurbishment. I understand that now the rooms are refurbished, they are available at certain times during the day and would suggest that the Compact books them through the Estate Office as and when they need to meet in the day.
5. They are aware from the state of the works that they will not be completed by the end of October, as was previously intended. However, they have not been told this formally. Some of the Rydon workers have told them that the works will not be complete until next spring. Since the report to last night's TMO Operations Committee meeting confirmed that the works – apart from the one remaining hidden home - will be finished by the end of the year, we would be most grateful if this can be communicated formally to all residents of the Tower as soon as possible.
6. They continue to have an issue with the numbering of the floors, as do the ward councillors. Whatever the Post Office requires, the new system of numbering is not effective and could prove dangerous in the event of an emergency. The notices

about the floor number changes are not prominent or secure and in any case would not be helpful to children, anyone who does not read English or indeed anyone with literacy problems. The solution the residents propose is that the lower floors should have a new name, such as "Lower Grenfell". We believe that this issue does require some further consideration.

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11. They wish a representative of the Grenfell Tower Compact to be invited to the Area Review Boards. Can you please clarify the position in this regard? I understand that Lancaster West has its own Review Board, so perhaps this might be a good idea? They would also like to see minutes of the ARB meetings during 2014/5.
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I hope this assists. I will enter these issues onto the matrix and then circulate it to all parties, although I may not be able to do this until next week.

Kind regards.

Cllr. Judith Blakeman

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