
From: Claire Williams <clwilliams@kctmo.org.uk>
Sent: 15 January 2015 09:43
To: Simon O'Connor; Jason North
Cc: Simon Lawrence; Siobhan Rumble; Janice Jones
Subject: Cladding fixing - stopping people sleeping - 2 elevations reporting

Simon

As my voicemail of this morning – 2 complaints from generally reliable residents: flats 56 and 31. Please let me know what we are doing about this, and we need to put up a notice in the communal areas to show we are addressing this. I have copied in the housing office as they will be taking calls too!

HELLO CLAIRE,

TODAY PART OF THE CLADDING FRAME WAS FITTED ON THE EAST SIDE AND THE FRAMES ARE NOW RATTLING AWAY IN THE WIND ALL NIGHT CREATING A LOT OF DISTURBANCE. EITHER THEY HAVE NOT BEEN FASTENED PROPERLY OR MORE SERIOUSLY THE THREADED METAL STUDS ARE COMING OFF.

THIS IS QUITE A SERIOUS SITUATION. THIS IS SHODDY WORKMANSHIP AND IS POSING A GREAT DANGER TO EVERYONE CONCERNED.

PLEASE LOOK INTO THIS ON AN URGENT BASIS AND LET THE RESIDENTS KNOW WHAT IS GOING. I AM SURE YOU OR RYDONS WILL RECEIVE COMPLAINTS FROM OTHER RESIDENTS ALSO.

SPATEL
56 GTOWER

Claire Williams
Project Manager



t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE

Before printing, please think about the environment

This e-mail message has been scanned for Viruses and Content and cleared by **MailMarshal**

DISCLAIMER:

This E-mail and any files transmitted with are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the System Administrator. This message may contain confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this email.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of Kensington & Chelsea TMO Ltd. Finally, the recipient should check this email and any attachments for the presence of viruses. Kensington & Chelsea TMO Ltd accepts no liability for any damage caused by any Virus transmitted by this email.