

**From:** Gary Ager <GaryA@apexlifts.com>  
**Sent:** 14 May 2015 15:09  
**To:** Jason North  
**Subject:** RE: Grenfell tower0

Jason,

We would like to bring to your attention a few items we have found on lift H091 whilst we have carried out our works

1. The over speed governor appears to be more noisy than usual
2. strange noise from machine on normal. Could be lack of oil , both machines have been leaking a fair bit.
3. Ropes appear to be more aless level with outside of sheave ( looks different to other machine.) Was brought to my attention because when we buffered car in pit, machine still drives without tripping drive in panel. Lifting cwt higher and higher possible to drive cwt into slab.
4. Noisy right hand roller ontop of car sounds worn.
5. Set up of door gear wrong was having a problem seeing open limit causing loads of faults on lift.
6. Set up of landing pick up rollers wrong most floors about 15 to 20mm gap between front roller and leading edge of clutch on car. Leading to losing couple of landing doors also the moving part of clutch not retracting at correct time so more lock faults.
7. Some pick up rollers on the landing doors have been renewed however other require changing
8. Lift scraps a few times up and down the shaft.
9. Car hanger rollers are in a terrible state & require changing.
10. Windcrest top of car doesnt work.
11. The general running of lift is bad and requires attention.
12. Brake needs setting up as it lifts to late causing a very sharp take off.

These are just observation and by no way is meant as defamatory comments to your incumbent lift provider

Best regards

Gary

Gary Ager  
Project Manager



**Registered Office:** Apex Lifts, ART's House, Banks Lane, Bexleyheath, Kent, DA6 7BH

**Telephone No:** [REDACTED]

**Fax No:** [REDACTED]

**Mobile No:** [REDACTED]

**Email:** [garya@apexlifts.com](mailto:garya@apexlifts.com)

**Website:** [www.apexlifts.com](http://www.apexlifts.com)



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