
From: Simon Lawrence
Sent: 27 May 2015 19:20
To: Steve Blake
Subject: Fwd: Grenfell - Flat 145 & 17th Floor communal

Hi Steve,

I've just sent the email below to Mark about show flat.

I've been to site today and taken a look at the flat. To be fair I'm really disappointed and extremely unhappy with our progress and quality. Whilst Mark's lads haven't helped the matter, our management hasn't done anything about it. I don't understand why it takes me to notice these items. I can only assume that those responsible our end haven't visited the flat during the installation process.

Either way if you do visit site tomorrow be warned. Danny and Simon are aware again of what is needed. I'll speak to every day until it is completed.

I'm on the train now so I'll call you tomorrow.

Regards
Upset from Essex

Simon Lawrence ACIOB, MinstLM
Contracts Manager
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----- Original message -----

From: Simon Lawrence <slawrence@rydon.co.uk>
Date: 27/05/2015 19:11 (GMT+00:00)
To: "SD Plastering >> Mark Dixon" <mark.dixon@sdplastering.co.uk>
Subject: Grenfell - Flat 145 & 17th Floor communal

Hi Mark,

I understand you are visiting Grenfell tomorrow morning to take a look at Flat 145 window trims amongst other areas.

Once you've had a chance to take a look could you give me a call please? Unfortunately I've got to cover H&J otherwise I be there as well.

I had a look at the boxing. Whilst it wasn't done in my choice of product (painted MDF) it in fairness looks a pretty good finish. There is an access hatch still to install and the removable part on top of HIU. But overall looks much better than it did.

I then took a look at the window trimming which unfortunately wasn't the finished item that I was expecting. There are still some areas which need tidying up i.e. joint strips need installing, a couple of side trims outstanding and there is a large gap behind several reveal returns which are too large to mastic. Also

Andy has used a different UPVC product than the original. It had more of a bull nose. Whilst I preferred the square edge, I'm not that fussed. However they now need to retrim the original window so it matches.

My biggest concern is how they have fitted the window boards compared to original attempt. It seems that because they have used a thicker board they have decided not to install a plasterboard packer below. In my opinion that was a big mistake. This means that now all of the windows have a void beneath them which is only partly stuck with grip fill. As soon as you press them they noticeably deflect. Some really badly. In my opinion this isn't acceptable and they all need reinstalling. Have a look and see what you think.

I noticed the communal riser had been plastered and painted but I didn't really take a proper look. However Jason has informed me that he wants you to take a look because he isn't happy with the plastered finish. Apparently you can visibly see all of the horizontal board joints because they stick proud. Again can you take a look please.

I appreciate that we've dropped this on you at last minute but we are under massive pressure and criticism from the rebel residents about our quality of work. I'm being called to answer questions and defend our actions by Client, CCS, etc. So far their points are unfounded but I need to ensure our finish is good quality especially on the show areas.

Sorry for the late email. I would have called but I'm currently stuck on a train. So I'll speak to you tomorrow.

Regards

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