
From: Simon Lawrence
Sent: 27 May 2015 19:39
To: Daniel Osgood; Simon O'Connor
Subject: Showflat

Gents,

I've sent an email tonight to Mark explaining my thoughts and asking him to call me when he is on site tomorrow. I thought it best to not copy everyone in so hopefully he doesn't get defensive about the work.

I've also made Steve Blake aware so he isn't shocked when he visits tomorrow.

Overall I am extremely upset that we have got to today and in my opinion are nowhere near having the flat in a show condition. It shouldn't take me to visit and noticed the issues straight away. Apart from being unfinished in areas the bouncy window board is a disaster. I still can't understand how it hasn't been noticed before.

I'm expecting to be called to account from Steve and quite frankly I haven't got any good excuses. The only saving grace is that the Client's Director isn't planning on visiting tomorrow as first thought.

Whatever happens that flat has got to be top notch ready for inspection by the client next week. I expect nothing short of a quality job.

Please ensure this happens. It's our last chance.

Regards

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