From:	mark.dixon <mark.dixon@sdplastering.co.uk></mark.dixon@sdplastering.co.uk>
Sent:	27 May 2015 19:46
То:	Simon Lawrence
Subject:	RE: Grenfell - Flat 145 & 17th Floor communal

Evening Simon starting at the top see responses below,

I am on site tomorrow and will assess all areas but in relation to the points raised.

The fitting of the window boards was changed by me to try and streamline the process based on a thicker board, this does not work so we will change back to the original method of plasterboard backer first giving a more even surround.

We have changed material as the sample we did at the start was off the shelve and we could not buy this in quantity at the correct level, from this point on all windows will be in the new product and we will change show flat at the first available point.

I have joining strips with me so we will fit in the morning and tidy other areas once I have inspected.

The riser cupb has only had one coat of paint on it and has no making good carried out, I fear this is a distraction from Jason seeing as the doors did not get fitted on time allowing us to paint as agreed. I will check it out just in case we need to carry out minor rubbing down.

The boxing required me to sign off as well to establish if the boxing fits the cost allowed within our bill but based on my initial conversations with andy it should be fine.

We are still struggling to find our feet on the window details and I'm still anxious that taking on these works is going to give me additional headaches I could have done without and add in the time scales I'm not looking forward to it. We are committed now so I need to find ways of making it easier and quicker before I add another team in before we have it under control.

I will be better placed to answer all the questions tomorrow after my visit, Is Steve there tomorrow with the client.

Still working if you need to call.

Many thanks

Mark

From: Simon Lawrence [mailto:slawrence@rydon.co.uk] Sent: 27 May 2015 19:13 To: mark.dixon Subject: Grenfell - Flat 145 & 17th Floor communal

Hi Mark,

I understand you are visiting Grenfell tomorrow morning to take a look at Flat 145 window trims amongst other areas.

Once you've had a chance to take a look could you give me a call please? Unfortunately I've got to cover H&J otherwise I be there as well.

I had a look at the boxing. Whilst it wasn't done in my choice of product (painted MDF) it in fairness looks a pretty good finish. There is an access hatch still to install and the removable part on top of HIU. But overall looks much better than it did.

I then took a look at the window trimming which unfortunately wasn't the finished item that I was expecting. There are still some areas which need tiding up i.e. joint strips need installing, a couple of side trims outstanding and there is a large gap behind several reveal returns which are too large to mastic. Also Andy has used a different UPVC product than the original. It had more of a bull nose. Whilst I preferred the square edge, I'm not that fussed. However they now need to retrim the original window so it matches.

My biggest concern is how they have fitted the window boards compared to original attempt. It seems that because they have used a thicker board they have decided not to install a plasterboard packer below. In my opinion that was a big mistake. This means that now all of the windows have a void beneath them which is only partly stuck with grip fill. As soon as you press them they noticeably deflect. Some really badly. In my opinion this isn't acceptable and they all need reinstalling. Have a look and see what you think.

I noticed the communal riser had been plastered and painted but I didn't really take a proper look. However Jason has informed me that he wants you to take a look because he isn't happy with the plastered finish. Apparently you can visibly see all of the horizontal board joints because they stick proud. Again can you take a look please.

I appreciate that we've dropped this on you at last minute but we are under massive pressure and criticism from the rebel residents about our quality of work. I'm being called to answer questions and defend our actions by Client, CCS, etc. So far their points are unfounded but I need to ensure our finish is good quality especially on the show areas.

Sorry for the late email. I would have called but I'm currently stuck on a train. So I'll speak to you tomorrow.

Regards

Simon Lawrence ACIOB, MinstLM Contracts Manager Rydon Maintenance Ltd Mobile no.

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