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**From:** [REDACTED]  
**Sent:** 30 September 2015 11:30  
**To:** Lynda Prentice  
**Subject:** RE: WINDOW REPAIR

thanks.  
he does not have the required part on site.  
he has promised to do it later on when the parts have been ordered.  
there are other windows similar to mine without safety catches. he aims to do it all in one go.  
just don't let him forget.  
regards  
spatel  
no 56

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**From:** [lprentice@rydon.co.uk](mailto:lprentice@rydon.co.uk)  
**To:** [REDACTED]  
**Date:** Tue, 29 Sep 2015 13:22:26 +0100  
**Subject:** RE: WINDOW REPAIR

Hi  
I have just spoken to them they will be up tomorrow at about 11.00. sorry for the delay  
  
Kind regards

Lynda Prentice  
Resident Liaison Officer  
T [REDACTED]  
D [REDACTED]  
M [REDACTED]

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**From:** [REDACTED]  
**Sent:** 29 September 2015 11:37  
**To:** Lynda Prentice  
**Subject:** WINDOW REPAIR

HELLO,

JUST TO LET YOU KNOW THAT YOUR WINDOW REPAIR MAN HAS NOT COME BACK TO FIX THE SECOND WINDOW.  
HE SAID HE WILL COME BACK THE SAME DAY OR THE DAY AFTER. IT HAS BEEN MORE THAN 10 DAYS NOW.  
HE STILL HAS TO FIX THE WINDOW WITH THE SAFETY CATCH MISSING..

YOU NEED TO CHASE HIM UP AND LET ME KNOW WHEN TO EXPECT HIM

REGARDS

SPATEL  
NO 56

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