
From: Chris Holt
Sent: 02 October 2015 13:11
To: Claire Williams; jon white (jwhite@jrp.co.uk)
Subject: RE: WINDOW REPAIR at 56 grenfell

Hi Claire,

I have spoken with the window fitters who said that the safety catches (restrictors) have been ordered. As soon as they come in, we will fit them where required. I will speak to the resident to let them know about it and try to find out more about other issues.

Kind Regards,

Chris Holt

From: Claire Williams [<mailto:clwilliams@kctmo.org.uk>]
Sent: 02 October 2015 12:44
To: jon white (jwhite@jrp.co.uk); Chris Holt
Subject: FW: WINDOW REPAIR at 56 grenfell

Gentlemen

Can you please look at this?


Let me know the outcome.

Thanks

Claire Williams
Project Manager



t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE

 Before printing, please think about the environment

From: [REDACTED]
Sent: 02 October 2015 11:46
To: Claire Williams
Subject: WINDOW REPAIR

HELLO CLAIRE,

A WHILE AGO I LET YOU KNOW THE PROBLEMS I HAD WITH COUPLE OF WINDOWS.
THE ONE I COULD NOT OPEN WAS SORTED OUT IN A WAY BY REMOVING SOME BIT FROM THE MIDDLE BY
THE RYDON

WINDOW MAN. HE SAID HE COULD NOT DO MUCH ELSE AS THE PROBLEM IS WITH THE FACTORY BUILT WINDOWS .

I AGREE WITH HIM.

YOU CAN SEE FROM THE ATTACHED PHOTOS TWO LONG SCREWS STICKING OUT THROUGH THE RUBBER SEAL.!

WE HAVE MANAGED TO CUT SOME OF IT OFF SO IT DOES NOT BITE INTO WINDOW WHEN IT IS CLOSED.

THE WINDOW SUPPLIER DON'T SEEM TO HAVE MUCH OF A QUALITY CONTROL SYSTEM AS MY OTHER PROBLEM

WINDOW DOES NOT HAVE SAFETY CATCH! APPARENTLY THERE ARE LOTS OF OTHER WINDOWS WITH THE SAFETY

CATCH MISSING ACCORDING TO THE REPAIR MAN.

YOU NEED TO TAKE IT UP WITH WHOEVER IS RESPONSIBLE FOR THIS.

REGARDS

SPATEL

NO 56





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