

provided while remaining within the agreed price. The radiator situation is a good example of the challenges the team needs to overcome together.

We would ask that Rydon step up their efforts to ensure that the team can respond to the needs of the project, provide a the complete D&B service as required by our client and fundamentally provide proactive help and support in providing the information that is key to the client's ability to make decisions.

Currently issues are being raised effectively but that they are not being concluded efficiently. Changes require your cost input; robust cost information and options are required; and dialogue is necessary with the client, our QS and with the client's design representatives. These are the prerequisites necessary for the client to make well informed and objective decisions that in turn enable Rydon to progress the works diligently.

Currently there is a fear that works could fall into delay because the client has not made decisions and issued the requisite instructions. The reality is that the client cannot make decisions without the cost information from Rydon as the overall spend needs to be constrained within budget.

I would be obliged if you could acknowledge this email and confirm Rydon's plans for resolving this problem at the earliest opportunity.

In the meantime TMO has expressed a desire to be very transparent with Rydon and for our QS to share with you our independent Cost Reports. Accordingly we have agreed to set up a meeting and discuss with you the status quo with the project account, changes, risks and provisions for further changes. This is to ensure we work as one team to ensure delivery within the approved budget.

I look forward to hearing back from you and remain happy to discuss.

I will email separately on the other matters we discussed after the progress meeting.

Warm Regards



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