
From: Edward Daffarn <[REDACTED]>
Sent: 22 September 2014 09:09
To: Claire Williams
Cc: Fola Kafidiya; Clare Lees
Subject: FW: Threat to "smash down the doors" of residents in Grenfell Tower.

Dear Ms Williams,

I am writing to you after hearing from other residents in Grenfell Tower that the TMO intend to "smash down the door" of any tenant or leaseholder that fails to co-operate with the instillation of new heating system and windows.

I would like to inform you that if you attempt to smash my door down without the authority of a Court Order agreed by a Magistrate I will be dialling [REDACTED] and calling the Police as I do not believe that the TMO have the right to act in this way or to even threaten residents with this thuggery. To obtain a Court Order the TMO would have to prove that they themselves have followed the Law and which may be difficult for your organisation bearing in mind the TMO's treatment of residents involved in the Grenfell Tower improvement Works to date.

According to the TMO Tenancy Handbook and in line with residents rights under Acts of Parliament and Government Regulations we have a "right" to be consulted on any modernisation or improvement planned for our homes.

I believe that the TMO have patently failed to abide by their obligation to follow the Law in this respect and, therefore, do not have the authority to threaten to smash my door down to gain entry to my property. While most residents in Grenfell Tower (myself included) welcome the Improvement Works we also believe that we should be consulted with properly before we simply surrender our homes to the TMO's building contractor.

We were originally promised by Paul Downton, the previous TMO Lead on the Grenfell Tower Improvement Works, that residents would be consulted with and given the opportunity to view and comment on a variety of different windows and cladding options. We were informed at the time that the TMO would be open to engaging with residents and taking on board their feedback. To date (and nearly a year and a half later) these promises have been broken as no residents have been provided with an example of the proposed windows or been given a formal opportunity to submit comments on the type and colour scheme of the cladding that will be used.

Now we hear that residents will, in fact, be given no choice or opportunity to comment on the windows or cladding that we are to receive as they have already been chosen by the RBKC Planning Dept. Residents in Grenfell Tower that I have spoken with believe that we should have been consulted with before the windows and cladding were chosen and it should be residents that have a say in the type of window and cladding that we receive and not the sole decision of a Town Hall Planning Dept?

Further evidence of a lack of consultation can be demonstrated by the TMO's response to tenant's and leaseholder's multiple requests to form a Grenfell Tower Improvement Works Resident Group. Until most recently the TMO have steadfastly refused to help residents form collective representation with regards the improvement works and have stated that there is no need for the TMO to recognise and work with residents in Grenfell Tower as they are already represented by the wider Lancaster West Residents Association (LWRA).

If this is the case then I would expect to see a volume of correspondence on the Grenfell Tower Improvement Works between the TMO and the LWRA that would demonstrate that residents have been given the opportunity to be consulted with and comment on issues like the type of windows we are to receive and the type and colour of the cladding that will be used on the exterior of the building. Please can I, therefore, request under Freedom of Information legislation all correspondence between the TMO and the LWRA on the subject of the Grenfell Tower Improvement works?

In a complete U-turn by the TMO residents have now been informed by Janet Edwards on 17/09/14 that the:

"TMO has no objection to the tenants and leaseholders of Grenfell Tower forming a Grenfell Tower Improvement Works Resident Group, and I would advise that this Group will be consulted by the TMO on matters relating to the Grenfell Tower building works".

Residents are currently working together to form a Grenfell Tower Improvement Resident Group now that we have been given permission to do so by the TMO and you should be aware that one of the first issues we intend to raise collectively with residents is the TMO's threat to smash down our doors, the TMO's previous lack of consultation, it's impact on our community and our response to it?

It is my individual hope that the TMO can cease doing things TO residents and start to do things WITH residents and that the Grenfell Tower Improvement Project can run smoothly and be completed to a high standard and on time. I believe that the best way that this can be achieved as the works go forward is for the TMO and senior management at Rydon to end your policy of "divide and rule" and instead engage in a mutually respectful and meaningful dialogue with the residents of Grenfell Tower.

Thank you for taking the time to consider the points that I have highlighted in this email and I would appreciate if you could respond in writing to the points that I have raised.

Regards,

Edward Daffarn.

134 Grenfell Tower.