

Message

From: Peter Maddison [pmaddison@kctmo.org.uk]
Sent: 13/04/2015 12:49:36
To: Claire Williams [clwilliams@kctmo.org.uk]; Claire Williams ["/O=KC TMO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Clwilliams"]
CC: David Gibson [dgibson@kctmo.org.uk]; David Gibson ["/O=KC TMO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Dgibson"]
Subject: RE: v2 Response to email of 6 April 2015
Attachments: image001.jpg

Hi Claire

Thanks for this – I think it is very good.

A couple of main comments:

1. I think we should be a bit stronger in the following section:

“You raise concerns regarding standard of works in communal lobbies and inside individual flats. All residents have been informed that the works currently undertaken are not the finished article, as boxing is yet to be fitted to conceal pipework. Once the works have been tested/commissioned to ensure there are no leaks or any other issues, boxing and decoration will then be completed.”

Please take a look at the Grenfell Action Group website. I think we should use this opportunity to point out to Mr Daffarn that his portrayal of the works is very misleading. And that the works will be properly finished and redecorated before they are complete.

2. Some redrafting of the following para is needed (see highlighted section):

In your email you ask whether the TMO would acknowledge the Grenfell Community Unite group as a representative voice of leaseholders and tenants. I am advised that this group will not be recognised by the TMO, as there is a Residents Association already in existence. The TMO are currently working with the existing Lancaster West Residents Association, and are currently making arrangements with them to hold an AGM. Mr Daffarn will have historic communication from the TMO dating back to early 2014 relating to forming an alternative residents' group.

I note that the TMO have no formal relationship with leaseholders' tenants.

3. I think the final sentence is a bit defensive: “Finally, I know that working in an occupied block is always going to be difficult, and engaging residents in a timely and appropriate way can be a challenge. The consultation with residents dates back to 2012, and inevitably some issues change and move from the original feasibility that was first shown to the final scheme which is on site now.” I think we should say something much more positive about how we are committed to engaging with residents to ensure that the works meet their requirements – we will do this by working with residents to meet their individual needs.

Peter

Peter Maddison

Director of Assets and Regeneration

t: [REDACTED]

m: [REDACTED]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

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From: Claire Williams

Sent: 13 April 2015 09:56

To: Peter Maddison

Cc: David Gibson

Subject: v2 Response to email of 6 April 2015

Peter

Please see the attached message from Grenfell Community Unite sent Easter Monday.

I have sent a holding message, and have touted around the proposed response as attached.

Robert Black walked by on Friday and we discussed the fact that the preference was not to meet up with the Grenfell Community Unite group which could be a showcase for Mr Daffarn.

I said I would get the response out early this week – can you please look and comment so I can send soonest?

Claire Williams

Project Manager

t: [REDACTED]

m: [REDACTED]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

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