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**To:** Natasha Brown [natasha.brown@masterdor.co.uk]  
**CC:** 'Andy Webster' [andy.webster@masterdor.co.uk]; Alex Fomin [Alex.Fomin@lhc.gov.uk]  
**Subject:** FW: 175 Grenfell Tower

Natasha hi

Can the below be dealt with asap, as the resident is elderly

Alex please ensure that prior to works being signed off that residents can use door ie open and lock , spy holes to right height etc

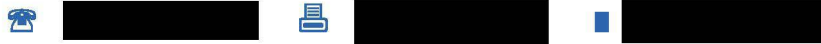
Thanks

**Abi Acosta**  
Project Manager



 Before printing, please think about the environment

✉: **The Network Hub, Units 102-108 , 292A Kensal Road, London W10 5BE**



🌐 [www.kctmo.org.uk](http://www.kctmo.org.uk) ✉: [aacosta@kctmo.org.uk](mailto:aacosta@kctmo.org.uk)

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**From:** Anika Shaikh  
**Sent:** 07 June 2011 13:36  
**To:** Abigail Acosta  
**Subject:** 175 Grenfell Tower

Good afternoon again,

Just spoke to a neighbour of Mrs Henriques of flat 175 Grenfell Tower who has reported that she is very distraught as she is having trouble securely locking the new door that has been installed. He reported that there is a lot of tension in the lock and suggests that it be eased , replaced or that Mrs Henriques be provided a new key. She is very elderly and lives on her own, hence his understandable concern for her. Could you please pass this on to the contractors.

Many thanks,  
Anika  
CSA