

Message

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**To:** Natasha Brown [natasha.brown@masterdor.co.uk]; [REDACTED]  
**CC:** 'Andy Webster' [andy.webster@masterdor.co.uk]  
**Subject:** RE: King Charles House

Many thanks

**Abigail Acosta**  
Project Manager of Assets, Investment & Engineering  
 [REDACTED]



: [aacosta@kctmo.org.uk](mailto:aacosta@kctmo.org.uk)  [www.kctmo.org.uk](http://www.kctmo.org.uk)

: The Network Hub, Units 102-108 , 292A Kensal Road, London W10 5BE

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**From:** Natasha Brown [mailto:natasha.brown@masterdor.co.uk]  
**Sent:** 24 June 2011 15:08  
**To:** Abigail Acosta; [REDACTED]  
**Cc:** 'Andy Webster'  
**Subject:** RE: King Charles House

Hi Abi

I have spoken with resident at 13 King Charles and at present he is able to open/close and lock his door. I will pop over to him on Monday and arrange for a fitter to fix the closing device.

39 King Charles I will make some enquiries with fitter and get back to you asap

Regards

Natasha

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**From:** Abigail Acosta [mailto:aacosta@kctmo.org.uk]  
**Sent:** 24 June 2011 14:52  
**To:** [REDACTED]  
**Cc:** 'Natasha Brown'  
**Subject:** RE: King Charles House

Carl hi

I have passed on to Masterdor for them to action

Thanks

**Abigail Acosta**

Project Manager of Assets, Investment & Engineering



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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** 24 June 2011 12:32  
**To:** Abigail Acosta  
**Subject:** King Charles House

Abi

Good morning, I visited King Charles House yesterday and two residents showed me their new flat entrance doors.

Flat 39 to fit the door some plaster etc had to be removed internally in the flat entrance lobby area the walls have not been made good.

Flat 13 the self closing device has come out of the door, the occupant contacted TMO and explained this and it was a newly fitted door etc and the TMO call person stated that Morrisons who come out and fix it

Carl

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