

Message

To: Mike Hallimond [mhallimond@kctmo.org.uk]
CC: Verona Sang [vsang@kctmo.org.uk]; Lorna Cunningham [lcunningham@kctmo.org.uk]
Subject: FW: Door Installation - Elderly
Attachments: Removal of Self Closing devices on Fire doors of residential flats.pdf

Mike good morning

See fyi, will also send you update with regards to your suggested self closer

Corporately we need to think how to take this forward, I think we need to refer to OT assessment as if we add any self closer in theory we are breaching new regs and insurances etc

Your guidance on this would be helpful

A. Acosta

Abigail Acosta

Project Manager of Assets, Investment & Engineering



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✉: The Network Hub, Units 102-108 , 292A Kensal Road, London W10 5BE



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From: [REDACTED]
Sent: 05 August 2011 12:55
To: Janice Wray
Cc: Abigail Acosta
Subject: Fwd: Door Installation - Elderly

Good Morning to you both, please can you see the attached document for the reasons not to remove a self closing device from a flat entrance door.

Carl Stokes

[REDACTED]

-----Original Message-----

From: [REDACTED]
To: aacosta@kctmo.org.uk
CC: jwray@kctmo.org.uk
Sent: Thu, 4 Aug 2011 11:43
Subject: Fwd: Door Installation - Elderly

Abi

After our telephone conversation earlier ref removing the self closing device from the flat entrance door I would recommend that this does not happen.

The Building Regulations are quite specific on the requirements for self closing devices to be fitted to flat entrance doors and as the replacement doors meet the requirements of the current Building Regulations and other fire safety guidance to remove the self closure may cause insurance and other legal safety problems. For instance you have removed a preventive safety element and consequently you have now down graded the structural elements of the protected staircase. I would strongly recommend that you check with your buildings insurers about removing the self closing device and ask for their opinion and if this effect any insurance cover.

As the new guidance document has now been issued I will provide a summary from this document to you on this issue.

Carl

-----Original Message-----

From: [REDACTED]
To: jwray@kctmo.org.uk
CC: aacosta@kctmo.org.uk
Sent: Fri, 29 Jul 2011 17:40
Subject: Re: Door Installation - Elderly

Janice

Now the new document for blocks of flats has been released I will get back to you with an answer incorporatating any guidance from the new document.

Carl

-----Original Message-----

From: Janice Wray <jwray@kctmo.org.uk>
To: [REDACTED]
Sent: Thu, 28 Jul 2011 17:18
Subject: FW: Door Installation - Elderly

Carl

Would welcome your view on the attached

Janice

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



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a: : The Network Hub, 300 Kensal Road, W10 5BE

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From: Lorna Cunningham
Sent: 28 July 2011 17:14
To: Abigail Acosta; Janice Wray
Cc: Mike Hallimond
Subject: Door Installation - Elderly

Abi & Janice
Re Mrs Turner
Tel [REDACTED]

I met the above 26th May she was having trouble opening/closing the door (handle/key) and I spent half hour open and closing the door with her and finally Mrs Turner manage to get the hang of opening and closing the door.

Last week Mrs Turner who is 89 years old although mobile she has age related frailness, Mrs Turner phoned me to say that she finds the door very heavy and it is hurting her back.

Natasha and I visited Mrs Turner yesterday (27/7/11) and Mrs Turner did not mention the locking mechanism but concerned about getting in and out of her home. She finds the door very heavy and she wedges the door with her body when leaving her home with her shopping trolley and same applies when she comes home. Mrs Turner asked if the closer can be removed we advised this is not possible because the door has to have the self closer. I wedge the door open and I found it mildly heavy and I much younger than Mrs Turner.

We do not have our own OT section, the Council's Occupational Therapy department will not have the resources to deal with this; cost implications to them and a waiting list of clients.

Is there a remote chance that the Community Safety Team and Fire Risk Assessor and Fire Service would support us if we received a disclaimer from Mrs Turner to remove the closer?

I am not quite sure where to go with this, Mrs Turner is mobile, independent goes out on a regular basis. If the weight of the door causes any discomfort and long term usage may cause permanent health issues we should consider including disclaimers for elderly or disabled residents.

I would welcome your advice I have included Mike in my response Mike may have some ideas from his past experiences.

Lorna Cunningham
Resident Liaison Officer
Project Services - Assets, Investment & Engineering
t: [REDACTED]



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From: Andy Webster [<mailto:andy.webster@masterdor.co.uk>]
Sent: 26 July 2011 08:17
To: 'Lorna Cunningham'; 'Natasha Brown'
Cc: 'Abigail Acosta'; 'Janice Wray'
Subject: RE: Elderly

Lorna

Is it the lock they can not use, or is it the closer causing problems?

What are the mobility issues?

Most associations have an OT department that deals with the needs of their residents.

Another option is to change the lock to a slam shut (automatic lock), but this still requires a key entry from the outside.

When on a contract in Brighton, the client took advice from the fire service and they then signed a disclaimer form if a resident could prove special needs, for us to disable the closer.

Thanks

Andy

From: Lorna Cunningham [<mailto:lcunningham@kctmo.org.uk>]
Sent: 25 July 2011 17:17
To: 'Andy Webster'; 'Natasha Brown'
Cc: Abigail Acosta; Janice Wray
Subject: Elderly

Hello Andy/Natasha

Frinstead House & King Charles House

I have had two residents now in their late 80s who are struggling with opening and closing the new front doors. They are both finding it difficult manoeuvring the handle opening and closing the door. Manse Masterdor have installed 100s of doors in other Boroughs, have you come across very elderly residents or residents with mobility issues who are finding the doors difficult if you have, what are the solutions you have come across?

I would welcome your advice.

Regards

Lorna Cunningham
Resident Liaison Officer
Project Services - Assets, Investment & Engineering
t: [REDACTED]



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