## FRA Outstanding Actions for W2 Workflow - between 1st Aug '13 and 28th July 2015

OVERALL BREAKDOWN OF FRA ACTIONS	TOTAL
FULLY COMPLETED	941 (869)
PARTIALLY COMPLETED	95 (88)
OUTSTANDING	814 (613)
TOTAL	1850 (1570)

Numbers in brackets show position on 10<sup>th</sup> June 2015

1

## **Breakdown of FRA Actions by Team**

Team	Total	Fully Complete	Partially Complete	Outstanding
A&R Contract Management	585 (479)	179 (178)	27 (27)	382 (274)
A&R Project Management	67 (53)	51 (48)	3 (2)	13 (3)
Health & Safety	160 (121)	131 (94)	13 (10)	16 (17)
Home Ownership	64 (56)	45 (42)	17 (12)	2 (2)
Neighbourhood Management – for breakdown see below	523 (447)	406 (380)	18 (21)	99 (46)
Responsive Repairs	438 (406)	125 (125)	16 (16)	297 (265)
TOTAL	1850 (1570)	941 (872)	95 (89)	815 (610)

## **Breakdown of Neighbourhood Management FRA Actions**

Team	Total	Fully Complete	Partially Complete	Outstanding
Neighbourhood North	269	195	4	70
Neighbourhood South	159	133	3	23
Lancaster West	59	50	9	0
Sheltered Housing	8	8	0	0
Temporary Accommodation	5	4	1	0
Landscape & Environment	21	16	0	5
Total	523	406	18	99