FRAs – CURRENT PROGRESS WITH COMPLETION OF ACTIONS – 10th March 2017 FOR INFORMATION

1. FRA Team Summary

Team	Fully Complete	Outstanding	Partially Complete	Total Actions Allocated
A&R Contract Management	814 (755)	<mark>65 (95)</mark>	2 (5)	881 (855)
A&R Project Management & Technical Systems Team	75 (62)	(12)	2 (4)	77 (7)
Health & Safety & Responsive Repair	591 (523)	<mark>20 (24)</mark>	<mark>120 (118)</mark>	731 (665)
Home Ownership	97 (97)	<mark>38 (36)</mark>	<mark>17 (17)</mark>	152 (150)
Neighbourhood Management	743 (708)	<mark>81 (99)</mark>	26 (22)	850 (830)
TOTALS	2776 (2619)	<mark>242 (285)</mark>	<mark>174 (171)</mark>	3189 (3078)

Figures in brackets were as at 12th Jan 2017

Team	TOTAL ACTIONS	1 month old	2-3 months old	4-6 months old	7-12 months	12months +
Contract Management	881 allocated 67 incomplete	12 (7)	14 (15)	15 (25)	18 (46)	8 (2)
Project Management & Technical Systems	77 allocated 2 incomplete	(0)	(0)	(1)	2 (0)	(11)
Health & Safety & Responsive Repair	731 allocated 140 incomplete	15 (0)	17 (0)	25 (5)	47 (7)	36 (12)
Home Ownership	152 allocated 55 incomplete	1 (2)	3 (7)	13 (10)	19 (17)	19 (0)
Neighbourhood Management	850 allocated 107 incomplete	10 (18)	12 (18)	18 (20)	39 (40)	28 (3)
	TOTAL Incomplete	38 (27)	53 (40)	72 (66)	125 (116)	101 (36)

Breakdown of actions remaining incomplete after 12+ months

Health & Safety Team

The majority of the actions (28) which remain incomplete after 12 months relate to tenanted flat entrance doors and / or transom lights or side screens which have been highlighted as potentially not compliant. In some cases doors have been changed and assessor has requested confirmation that replacement doors are compliant with current requirements. Sometimes a temporary door has been fitted and has never been replaced with a compliant door. Orders have been raised but have been abandoned - sometimes due to non-access – but no escalation has been undertaken so action remains outstanding.

There are a few miscellaneous items where we require input from external parties - RBKC, NHS etc.- where commercial properties are leased out or we adjoin other properties and FRAS actions affect both. Repeated attempts to liaise have so far been fruitless.

Few issues with signage which can now be resolved.

Neighbourhood Management South

Synopsis on some still outstanding on W2:

- Simon Heffernan has contacted Allied about training for alarm system in Flood St and Ingelow House for Felix and Glenn.
- Letters created for the non-standard locks in order to get keys. Will start getting these out in the next couple of weeks.
- I have asked Glenn to update on a few where John Whall has been off. I have chased the team for some others that are outstanding
- Chesterton Square- may need some guidance on the testing of emergency lights in the mezzanine. This involves going into the ducting area apparently.