

Freephone [REDACTED]
Telephone [REDACTED]
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Ms O'Connor
171 Grenfell Tower
Lancaster West Estate
London
W11

7th December 2015

Dear Ms O'Connor,

Re: Window Restrictors

I am writing to you following the recent visit to your property by our clerk of works. It has been noted that you have ignored the warnings in the window booklet and have removed the window safety restrictors.

I must stress that the window safety restrictors are on the windows for your own safety and should be reinstated immediately.

If you would like Rydon to attend to refit the window restrictors please call me on [REDACTED]

I look forward to hearing from you.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Siobhan Rumble".

Siobhan Rumble
Area Manager
Lancaster West Estate