

Message

From: Anthony Cheney [acheney@kctmo.org.uk]
Sent: 17/03/2017 09:48:31
To: 'Hasan, Alpaslan' [Alpaslan.Hasan@triio.co.uk]; 'Michael Murrey (michael.murray@triio.co.uk)' [michael.murray@triio.co.uk]; 'customerescalations@nationalgrid.com' [customerescalations@nationalgrid.com]
CC: 'Loveday, Martin' [Martin.Loveday@triio.co.uk]; 'Harvey Smith (harvey.smith@triio.co.uk)' [harvey.smith@triio.co.uk]; 'cerianne.talbot@triio.co.uk' [cerianne.talbot@triio.co.uk]
Subject: RE: Gas supply issue in [REDACTED]
Importance: High

Martin

I have left a third message on your voicemail in regards communication regarding both the situations at [REDACTED] and Grenfell Tower.

We have not only these customer complaints we are having to field on your behalf but now also an HSE enquiry into your dangerous practises within residential homes at Grenfell Tower.

Our H&S manager would like to speak with yourselves in regards the practises at Grenfell and the final installation as it does not appear it is installed in accordance with building regulations.

I would now like my enquires escalated to a senior manager at National Grid as you can appreciate I have received no correspondence to these serious situations which is unacceptable.

Please indicate who this is being escalated to, when I will receive a response to my current enquiries and when this senior manager will be able to come and meet me and my staff here at the TMO in regards National Grids work practises in the borough of Kensington and Chelsea.

Anthony

Anthony Cheney
Head of Contract Management (Interim), Assets & Regeneration
t: [REDACTED]

