



Royal Repairs

Commercial, Laundry and Domestic Appliances,
Fast Friendly Services, Over 20 Years Experience

RECEIVED

09 JUL 2013

Tel: [REDACTED]

Mob: [REDACTED]

Tel: [REDACTED]

Fax: [REDACTED]

Email: [REDACTED]

Paul Dunkerton

Lancaster West Estate
Grenfell Tower
Grenfell Road
London W11 1TQ

12 June 2013

Dear Mr Dunkerton

Re: **Inspection to Properties located in Grenfell Tower**

As requested, Royal Repairs were instructed to carry out checks to all appliances (as reported) on the properties listed in the spreadsheet supplied by KTMO. Please find attached spreadsheet detailing all items/electrical household goods which were found to be faulty caused by an electrical surge to the building.

INSPECTIONS

- All Inspections were carried out to the properties where engineers managed to gain access. These can be found on the spreadsheet.

ACCESS

- Where access was gained to the properties notes are appropriately recorded. Where no written data appears, our engineers did not gain access.

DATA RECORDING:

- Full details of the residents affected personal effects were made and are listed retrospectively in the aforementioned spread sheet. The following was undertaken:
 - All Plugs were checked;
 - All items listed are no longer of use because of "smoke" emitting from item, have stop working following surge
 - The general faults found related to malfunction of blown Internal circuit boards and mains filters and hence beyond economical repair.

Fast & friendly Service

Repairs and Service undertaken on all major manufacturers including:

Miele

NEFF

Hotpoint

Smeg

ROSEN

PHILIPS

Electrolux

BEKO

ZANUSSI

ARISTON

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Cont..../2

We trust that the information recorded is satisfactory for KTMO's records. Should you require any further assistance please do not hesitate to contact us.

Record of notes following inspection

Address	date	Royal Repairs notes
flat 73	30th May	FINE - NO ITEMS TO RECORD
flat 105	30th May	Son fixed the CD Player
flat 111	30th May	Panasonic 40" TV - blown up, Panasonic Digi Box blown up
flat 116	30th May	John Lewis 6ft Freezer, Swan Microwave, Smart Meter
flat 121	5th June	Computer , Speakers not working
flat 123	30th May	Bush Micro CD Player Stereo System with MW/FM Tuner, Class 1 Laser Product, Phillips DVD 3800 Model No: DVP3800/98, Technomate Digital Satellite Receiver: Model No. TM3000D, Bush Freeview Box Serial No; MMB86706173, Sony 30" Television: Model No. WEGA, Hitachi Microwave - (resident has thrown out), Phillips Kettle, Fridge Bulb, Sony 16" Monitor
flat 126	30th May	Fridge making noise, Siemens Kettle, Kitchen Aid Blender, Panasonic Microwave, Apple Imac, Bang & Olusen 24" , Stoves Gas Built-in Cooker 600 GR
flat 124	30th May	NO ENTRY MADE
flat 131	5th June	NO ENTRY MADE
flat 132	30th May	NO ITEMS TO RECORD
flat 133	30th May	Samsung Phone Charger, Nokia Phone Charger, Sony VCR, Sony 28" TV iPhone Charger, Inspiration Dell PC, BT Broadband, BT Home Phone
flat 134	5th June	Items checked and confirmed not working; BOSCH Washing Machine Model No. WFB400IGB/01 FD8006, Sony AC Adaptor - VGP/AC 19V14 19.5v, Creative GIGA Works T20 Ref. ZYMF1545716ROGZ8 7J, Panasonic Home Phone Model No. KXTG8061E

Fast & Friendly Service

Repairs and Service undertaken on all major manufacturers including:

Miele

DAEWOO

Hotpoint

Servis

hoshizaki

PHILIPS

Electrolux

DAEWOO

ZANUSSI

DAEWOO

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Flat 166	30th May	MIRA ADVANCE Thermostat Power Shower, Cookworks 800w Microwave, TALK TLAK Wireless Router
flat 171	30th May	Cookworks Microwave, Servis Freezer, Sky Box, Hotpoint Washing Machine
Flat 173	5th June	28" ORION TV, 14" SWISSTEC TV & DVD, Hewlett Packard Computer, 14" Phillips Desk Desk Top Screen, Panasonic Hand Radio
flat 174	30th May	SKY plus Box, Sony VCR Vldo Model no; SLV/F900 UX
flat 176	30th May	Computer Working, Calsbro Music Amplifier with speaker
Flat 181	30th May	Hitachi Radio 8" x 4"
Flat 183	30th May	Roadstar Radio Alarm Cloc, iPhone Alarm Phone Dock (Ihome), Ryamn Shredder, Breville Iron, Xbox 360, Hinarl Microwave, Hello Kitty Radio Alarm, iPhone 4S Phone Charger, Samsung Phone Charger, Lenaro Laptop Charger, John Lewis Slim Digital House Phone, LG American Style Fridge
flat 184		No Access - Unavailable
flat 185	5th June	No Access - Unavailable
flat 186		No Access - Unavailable
flat 191	5th June	No Access - Unavailable
flat 193	5th June	Hotpoint Fridge Freezer Model No: EZ175 (Faulty)
flat 191	30th May	Satellite Box (SD2900 Challenger)
Flat 194	30th May	Samsung 24" TV, Bosch Washing Machine Exxcel 7, iPhone Charger, 14" Multi TV, LG Microwave 800W, Sony Laptop Charger, Apple Laptop Charger, WAQ284600B/01 Satellite (Technomate), Virgin Media Satellite Box, 24" Samsung TV, BT Telephone
Flat 196	30th May	FINE - NOTHING TO RECORD
flat 202		No Access - Unavailable

WASH DATA INPUTED.

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Miele

BBK

Hotpoint

Servis

BBK

PHILIPS

Electrolux

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BBK

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flat 141	30th May	HEAD Digital SD 7400 Challenger, Morphy Richards 800w Mcirowave Model No. AG8208KF, Motorola Home Phone Model No: C1201, Zanussi Washing Machine Model No: ZWG6141P, Matsui Alarm Radio Alarm Clock X2 - Model No. CoRO501, Portable CD Player - FCD 500USB
flat 143	30th May	Indesit Washing Machine W1XE127, Key Meter, Hitachi TV 20", Phillips TV 32", Orlon VCR, Technomate Satellite Box, Packard Bell PC, Summary Screen 14" Netgear Router, Phillips House Phone
flat 144	30th May	False Claim - ALL FINE, NOTHING TO RECORD
Flat 146	30th May	FINE - NOTHING TO RECORD
flat 152	5th June	Indesit Washing Machine Model No. WIB11 Type LB2006C - FW/NP4ECL1100
flat 153	30th May	FINE - NOTHING TO RECORD
flat 154	30th May	E-System PC, 14" Monitor
Flat 155	30th May	Laptop Charger (Apple), LG 40" TV
flat 156	5th June	Aquarius Washing Machine Model No. WF210P, Hotpoint Dryer 30101594, BOSCH KGU320 1GB/05, Monitors: 19" TIME TFT LCD Model No. VT988, 17" Hewlett Packard Model No. PX849A, Compaq PC: Model No. 5739OUK - Serial No. CZB4200BR2, Hewlett Parckard Printer - PhotoSmart C4100, Sky Standard Modem: Model No. SSID SKY57422, BT Synergy Phone 3505, Alltec 221 AMP Speaker System
flat 161	30th May	Phillips Alarm Clock, Panasonic House Phone, CompaQ Laptop Charger, Evotel 22" TV, Acquistic solutions DVD Player, Acquistic Solutions Surround Sound
flat 163	5th June	Hotpoint Washing Machine WF566P Type LB2 006 TRF, Russell Hobbs Silver Microwave Model No: RHM2017, Summer Video Baby Monitor (has been replaced), Shower Pump, Samsung phone Charger - (Paid £12.00 to replace), Camera Charger (Paid £12.00 to replace)
flat 164	30th May	Compaq PC Model No. EVO D500 Serial No. SFF 845 ESB CTO, Erolink Digital S. Recorder Model: EL/3020IR, Microwave: Model 587096 (MOO), Binatone Home Phone Moel No: 5069
flat 165	30th May	TENANT NOT IN UPON ATTENDANCE

Fast & friendly Service

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Miele

STIE

Hotpoint

Sanyo

DESH

PHILIPS

Electrolux

Washing Machine

ZANUSSI

Washing Machine

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flat 203	30th May	Reclining Chair, 42" Sony TV Bravia, Sony DVD Recorder, Indesit Washing Machine WIXE167, Packard Bell Touch PC, Hoist Transactive
flat 204	5th June	Samsung Fridge: Model No: RL52VPBTB (Silver), Samsung Phone Charger, Iphone 5 Charger, Boro House Phone Model 64047, Digital Satellite Receiver, Ipad 2 Mod. Charger, <i>Note: Internet Replaced.</i>
flat 205		No Access – Unavailable
Flat 206		No Access – Unavailable

Yours sincerely

Lee Witter

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Miele



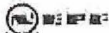
Hotpoint

Service

ROSEN

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