

# Transcript created by DTI

Event: [PI D2 GTIRT17-00501 SECTION 3 999 T FSG 76068 013038 34059R](#)

Date:

Interviewer:

Interviewee:



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Digital transcript of WordWave International Ltd, trading as DTI  
8th Floor | 165 Fleet Street | London | EC4A 2DY  
Phone: +44 (0) 207 404 1400  
Web : [www.DTIGlobal.com](http://www.DTIGlobal.com) | Email: [ukclient@dtiglobal.eu](mailto:ukclient@dtiglobal.eu)

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OPERATOR: Fire brigade.

CALLER: Hello, it's from Grenfell Tower.

OPERATOR: Yeah?

CALLER: And (Several inaudible words) the 22<sup>nd</sup> floor.

OPERATOR: You're on the 22<sup>nd</sup>?

CALLER: Yes, and there's all smoke now.

OPERATOR: Yeah, we are -- you need to get to the window and get some fresh air, okay?

CALLER: Yeah.

OPERATOR: I'll let them know you're up there.

CALLER: So, can you make sure we're --

OPERATOR: Yeah (Overspeaking)

CALLER: Like, can you actually -- do you know actually which floor it's a fire -- there's a fire?

OPERATOR: It's a block -- a flat on the fourth floor alight.

CALLER: Yeah, well, our neighbour told us it's actually from (Inaudible).

OPERATOR: Oh, I see. Okay. Yeah, well, we are there, and I'll let them know you're on the 20<sup>th</sup> but you've just got some smoke up there. You're okay --

CALLER: (Overspeaking)

OPERATOR: -- though, yeah?

CALLER: Yeah, we are still -- we are in the neighbour's house now.

OPERATOR: Oh, okay. All right. Well, it is on the 20<sup>th</sup> -- you're on the 20<sup>th</sup>; it's on the fourth.

CALLER: 22<sup>nd</sup> floor.

OPERATOR: 22<sup>nd</sup>?

CALLER: 22<sup>nd</sup> floor, yeah.

OPERATOR: All right. Okay.

CALLER: (Overspeaking)

OPERATOR: We are there. All right, I'll let them know. Thank you.

CALLER: Thank you. So --

OPERATOR:           Okay. Bye.

CALLER:             -- (Overspeaking) the flat? Sorry. Do we stay in the flat?

OPERATOR:           Well, I obviously can't really advise you, but I'll let the firemen know  
you're there, okay?

CALLER:             Okay.

OPERATOR:           All right.

CALLER:             Okay. Thanks.

OPERATOR:           Thank you. Bye.

CALLER:             Bye.