

Transcript created by DTI

Event: PI_D2_GTIRT17-01730_SECTION_3_999_T_FSG_143545_013355_ 9R

DURATION: 00:01:21

Date:

Interviewer:

Interviewee:

Also present:

OPERATOR: Hello, Fire Brigade.

CALLER: Yeah, all right. There's a fire in my building and -

OPERATOR: What road - what building are you in?

CALLER: Grenfell Tower.

OPERATOR: Grenfell Tower, okay. We are there, we're dealing with it, okay? D... -

CALLER: I'm scared and I've got three young kids and I'm pregnant, I don't know what to do.

OPERATOR: No. Can you get to a window, get some fresh air?

CALLER: Yeah, but -

OPERATOR: What, what floor are you on?

CALLER: On the 18th floor. We need to get out.

OPERATOR: 18th.

CALLER: Yes.

OPERATOR: Okay, yeah. The fire's on the forth.

CALLER: Okay.

OPERATOR: Okay. If it -

CALLER: Are we safe?

OPEATOR: I, I obviously can't, erm, I don't, I don't know, I mean, if, if you can get to the window and get some air.

CALLER: There's no smoke in my house yet but -

OPERATOR: There's no smoke in your house yet?

CALLER: No, but I tried to get out to go through the fire escape and there's just thick black smoke.

OPERATOR: Is that the - so if you can stay in your flat and block it up, okay? Just try to keep calm and get some fresh air by the window.

CALLER: Okay.

OPERATOR: Yes? And what floor are you on?

CALLER: I'm on the 18th. Please send someone.

OPERATOR: Okay. I'll let them know you're there, okay?

CALLER: All right, okay.

OPERATOR: All right, thank you, bye.

