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Event: [PI D2 GTIRT17-00703 SECTION 3 999 T FSG 76265 030713 \[REDACTED\] 9R](#)

Date:

Interviewer:

Interviewee:

OPERATOR: Hello, Fire Brigade.

CALLER: Hello, (inaudible) Grenfell Tower again.

OPERATOR: Sorry, say that again?

CALLER: We're from Grenfell Tower.

OPERATOR: Grenfell Tower, yeah. Which floor are you on?

CALLER: 22nd floor.

OPERATOR: Okay. Are you still in your flat?

CALLER: Yes, we've got 10, 11 -- 12 people actually.

OPERATOR: Okay. And the smoke, is the smoke getting worse in your flat?

CALLER: Yeah, the smoke is really bad now. We can't even walk out the door.

OPERATOR: Okay. All right. Well, the advice we're giving to people now is to leave and to make their way down the stairs.

CALLER: Sorry, they said (inaudible) the, the staircase --

OPERATOR: But this --

CALLER: (overspeaking)

OPERATOR: Listen to me, listen.

CALLER: Yeah.

OPERATOR: What you need to do, you need to get some wet towels, sheets, put them over yourself, over your mouth, over your nose, so, you don't inhale any smoke, okay. And make your way to the stairwell. Erm, it will be dark --

CALLER: The stairs (inaudible) --

OPERATOR: Yeah, it's --

CALLER: Yeah, but will the stairs -- will it be safe to walk, that's my question, please. Like, with the fire --

OPERATOR: It's not fire, it's not fire. It's smoke.

CALLER: Okay. So, it's only smoke.

OPERATOR: It's smoke in the stairwells, but saying that you still need to take precautions. So, keep wet blankets, keep wet towels, tea towels, anything, clothing, put it over your face and your nose. All right. And make your way -- and just make your way down and get yourself out of the building.

CALLER: Okay.

OPERATOR: All right then?

CALLER: All right. So, we need to go. Okay.

OPERATOR: Okay. You need to go. All right then.

CALLER: Okay, okay. Bye, bye.

OPERATOR: Bye.