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Event: [PI D2 GTIRT17-00626 SECTION 3 999 T FSG 76186 023045 \[REDACTED\] 0J](#)

Date:

Interviewer:

Interviewee:

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OPERATOR: Hello, Fire Brigade.

CALLER: Hi, London. It's Surrey.

OPERATOR: Hello.

CALLER: Hello. We've just had a call come through from a woman who's
concerned... - who's had a call herself from her grandfather, I believe,
who's at flat on the 22nd floor of 194 Renfield Towers.

OPERATOR: Sorry, that was the 22nd floor?

CALLER: Yeah, yeah, 194, flat 194 Renfield Towers

OPERATOR: 194, yeah. Okay.

CALLER: And that's on the 22nd floor, apparently he's quite concerned and
nobody's come to get him.

OPERATOR: Okay. Do you know if it's just the one person in there?

CALLER: Believe to be.

OPERATOR: Just the one. Okay. Thank you. We've, we've got a lot of calls
coming in through to that, we'll pass it on to our command unit, but
they're, they're fighting their way up for a lot of people.

CALLER: Brilliant. Okay. What's your reference on this one?

OPERATOR: Our reference is 76029.

CALLER: Okay. I'll give you ours, it's 12115.

OPERATOR: 12115. Okay.

CALLER: Okay?

OPERATOR: Thank you.

CALLER: Thank you, bye.

OPERATOR: Bye.