

Transcript created by DTI

Event: [PI D2 GTIRT17-00650 SECTION 3 999 T FSG 76213 024354 \[REDACTED\] 2M](#)

Date:

Interviewer:

Interviewee:

OPERATOR: Fire Brigade, hello?

CALLER: I've just spoken to someone, I'm stuck in my house.

OPERATOR: Yeah, what flat number are you in?

CALLER: 182, opposite the front door.

OPERATOR: You're 182?

CALLER: Yeah.

OPERATOR: And what floor are you on?

CALLER: 21st.

OPERATOR: 21st. 21? How many people inside?

CALLER: There's five of us. Hurry up!

OPERATOR: Five. What, adults, children?

CALLER: Two adults, three children.

OPERATOR: (inaudible) adults and three children, okay.

CALLER: We're dying.

OPERATOR: Okay, are you able to – listen, are you able to get yourself out of the property safely?

CALLER: No.

OPERATOR: No, okay. Right, what you need to do is you need to get some damp towels or damp sheets and put them over yourself as well. Hello?
Hello?