

Transcript created by DTI

Event: [PI D2 GTIRT17-00731 SECTION 3 999 T FSG 76293 031845 34132M](#)

Date:

Interviewer:

Interviewee:

Digital transcript of WordWave International Ltd, trading as DTI
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Web :



CALLER: I'm in a burning building, I'm in a burning building, Grenfell - 14... 142
Grenfell Tower, 17th floor, please help us, we're still alive, please help
us.

OPERATOR: Flat 140, 1-4-0?

CALLER: 142, 142. Please, (inaudible)

OPERATOR: Listen, what (overspeaking)

CALLER: (overspeaking) 17th floor. Please, get a helicopter (inaudible) climb
out the window. Please.

OPERATOR: How many people?

CALLER: (inaudible) still alive, please come.

OPERATOR: You need to try and get yourself out of the property.

CALLER: (inaudible) but it's too (inaudible) it's too hot, like, outside that door.
Please.

OPERATOR: Right. How many people inside the property?

CALLER: Five people, we're right (inaudible) front door.

OPERATOR: Five people?

CALLER: Yes.

OPERATOR: Right. Is it adults and children?

CALLER: No, adults.

OPERATOR: How ma... - yeah, listen to - how many adults?

CALLER: Five adults, five.

OPERATOR: So you've got five adults and you're not able to get yourself outside?

CALLER: No, there's two elderly people.

OPERATOR: And you're at flat 143, 17th floor.

CALLER: 142, 142, 142.

OPERATOR: 142.

CALLER: 2, 2, 2.

OPERATOR: Okay. I'm, I'm going to tell them on the radio, okay?

CALLER: Please, come, there's elderly people here, please.

OPERATOR: All right, thank you. Bye bye.