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Event: PI_D2_GTIRT17-00688_SECTION_3_999_T_OTH_76250_025842_9R
Call Duration: 00:01:56
Date: 14 June 2017
Interviewer:
Interviewee:
Also present:

OPERATOR: Fire Brigade.

CALLER: Yeah, this is (Inaudible). I've got someone on the 23rd floor.

OPERATOR: Say that again.

CALLER: 23rd floor, 23rd floor (Inaudible).

OPERATOR: Tw... 23rd floor. Is this on Grenfell Towers?

CALLER: Yeah, yes.

OPERATOR: Okay. And, um, what's happening in your flat (Inaudible) flat?

CALLER: I'm not, I'm not in the flat. She's in the flat. I'm outside.

OPERATOR: Okay. So, what flat is she in?

CALLER: Um, 203.

OPERATOR: 203?

CALLER: Yeah.

OPERATOR: Right. So, you're on her side and what, are you -

CALLER: Yeah.

OPERATOR: - trying to get her out, are you?

CALLER: No, but the police won't let me in. They said I have to call 999.

OPERATOR: Okay. So, you're on the 21st floor. You're making -

CALLER: No, no, no.

OPERATOR: - your way outside are you?

CALLER: No, no, no. I'm outside -

OPERATOR: You're outside.

CALLER: - (Inaudible) -

OPERATOR: Okay, right, okay then.

CALLER: - (Inaudible) inside.

OPERATOR: All right then, okay. Right, so, flat - I'll let the fire - I'll let the crews know, all right -

CALLER: Yeah, because they're (Overspeaking) -

OPERATOR: If you -

CALLER: - (Overspeaking).

OPERATOR: - if she does phone you, um, we're advising people -

CALLER: Yeah.

OPERATOR: - now they need to get out of the building, okay.

CALLER: But how will they get out the building? No one's shown them the way.

OPERATOR: Well, they, they need to attempt to get out the building. If, if they can't stay in the flat anymore - have you spoken to her or you calling on -

CALLER: I was talking to her. I said to her - yeah, I talked to her. I said, "(Inaudible) neighbour?" She said there are (Inaudible) there.

OPERATOR: Okay, all right. When did you speak to her? Have you just spoken to her?

CALLER: Yeah, a minute ago. I think, like, two -

OPERATOR: Okay, all right. What's she -

CALLER: - minute or one minute ago.

OPERATOR: - what has she got in her flat? Has she got smoke in there or is it fire?

CALLER: It's - no, no, it's smoke I think through the windows. And I said to her, "(Inaudible) find out there's another fire."

OPERATOR: Okay, all right. Well, listen, what I'm gonna do I'm gonna let the crews know that she's still in there, okay -

CALLER: Please, please, please.

OPERATOR: - and what's - it's, it's your sister and two children, yeah?

CALLER: Yeah, two children and my neighbour. I think all of them they're under five.

OPERATOR: Okay, all right then. Okay, I'll let the crews know -

CALLER: Okay -

OPERATOR: - all right, bye.

CALLER: - okay, okay, bye.