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Event: [PI D2 GTIRT17-00571 SECTION 3 999 T FSG 76137 015423 34059R](#)

Date:

Interviewer:

Interviewee:

OPERATOR: Hello, Fire Brigade?

CALLER: Hi. We're, we're in that flat, 205, again, in Grenfell Tower. The fire's starting to rise.

OPERATOR: (inaudible) the fire's coming up to you?

CALLER: Yeah, we're in, we're in the building, everyone knows we're in 205, there's seven of us here. The fire's starting to rise to 205 now and we're gonna go - we've got nowhere to go.

OPERATOR: No, okay. Can - you can't, you can't get out, can you, because (overspeaking)

CALLER: No, we're stuck.

OPERATOR: No. Can - have you - can you (inaudible) up even more?

CALLER: No, there's no way. We're - the flat's already full of smoke. Can't go out. We're, we're stuck.

OPERATOR: No. So we're telling them again and again where the people are and they're trying to send people up.

CALLER: Okay. But the fire's coming up to the floor, what are we going to do when it (overspeaking) the window?

OPERATOR: Just - the fire's coming through the door?

CALLER: It's going to come through the window in a second.

OPERATOR: Oh. So is it the, er - can you people wave from the wi... - can you see the flames at the window?

CALLER: That's what we've done. We can see the flames, yes.

OPERATOR: Yeah, so I can just let them know that, that you're there. Okay?

CALLER: They know, they know we're here, we just need someone to hurry and come.

OPERATOR: Yeah, I'll, I'll reinforce that for you.

CALLER: Please, please.

OPERATOR: The urgency, that's flat 205 -

CALLER: Please. Yes.

OPERATOR: Flat 205?

CALLER: Yeah.

OPERATOR: Yeah, what floor?

CALLER: 2, 2, 23rd, right at the top.

OPERATOR: The 23rd. Okay. I'll let them know, all right?

CALLER: Yeah. Okay. Please.

OPERATOR: Okay, thank you, bye, bye.