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Event: [PI D2 GTIRT17-00783 SECTION 3 999 T FSG 76372 050545 34059R](#)

Date:

Interviewer:

Interviewee:

OPERATOR: Hello, fire brigade.

CALLER: Oh hi, my name is Antonio, I'm calling from Grenfell Tower, 72 Grenfell Tower. Right, you know there is a big fire going on there at the moment, right?

OPERATOR: Yes.

CALLER: Right, I'm still inside the flat, number 72 on the 10<sup>th</sup> floor.

OPERATOR: 72 on the 10<sup>th</sup> floor. Okay, are you able to --

CALLER: Okay, right, I'm not in any --

OPERATOR: No, okay.

CALLER: I'm not in any sort of danger, I'm not in any sort of danger, there's a lot of smoke around but I'm not in danger. I've been told that I should try to -- from downstairs they told try to come down, try to come down, it's impossible, I tried to open the door a little bit and there is so much smoke if I go out I die, so basically I just want to speak to your fire brigade men downstairs, somebody in charge that can advise me what to do.

OPERATOR: Okay.

CALLER: To wait here or pick me up from the window or --

OPERATOR: Are you able to block so that no more smoke comes in your place if you can't get out?

CALLER: Yeah, well I – you know, I've got the open window now in the kitchen which is okay because now there is fresh air coming through, the other side of the building next to my bedroom is – there is still – they're still throwing a lot of water in there and there is smoke coming through from there but the door is closed, so I'm not in any sort of –

OPERATOR: But are you sure you can't put a wet towel over your head and get out?

CALLER: No, I cannot, I cannot. I cannot, I tried already –

OPERATOR: You're doing the best thing. If you've got everything blocked up and you've got a window open getting some fresh air, if you're saying you can't get out then you're doing the best thing –

CALLER: No, I cannot go out, if I go out, believe me, I'm going to be on somebody else's conscious. It's totally – you know, my eyes started crying (inaudible) and it's impossible to breathe.

OPERATOR: No. Well if it's impossible outside then you're doing the right thing. Stay in there and block everything up and you've got the fresh air so I think that's probably the best.

CALLER: Yeah.

OPERATOR: All right then, you take care.

CALLER: (inaudible) but I want to make you aware the people downstairs that I'm here.

OPERATOR: Yeah, I'll let them know. Flat 72 on the 10<sup>th</sup> floor, I'll let them know.

CALLER: I'm 72, 10<sup>th</sup> floor, they can see me, they can see but, you know, I just want to make sure that, you know, they're aware – whenever the possibility is there to pick me up or something, you know, I don't want to put anybody on danger, you know. Do you know if there is fire below the 10<sup>th</sup> floor, it's only above?

OPERATOR: It seems to have – it started off on the 4<sup>th</sup>, I'm not – it seems to have spread very quickly so – but I'll let them know you're there, okay?

CALLER: Okay, please. Maybe I need to speak to someone, maybe I need to, you know, (inaudible) my number.

OPERATOR: Yeah, I will, and we will contact the people on scene so I'll let them know, okay?

CALLER: Okay, thank you, thank you.

OPERATOR: You're doing well though, okay? Thank you.

CALLER: Thank you, thank you.

OPERATOR:       Bye.