

**TRANSCRIPT OF 999 CALL RECEIVED BY LFB (REF: 76068)**

Reference: PI\_D2\_GTIRT1700501\_SECTION\_3\_999\_T\_FSG\_76068\_013038\_5R

Location of caller: 22<sup>nd</sup> Floor, Grenfell Tower

Time of call: 01:30:38 hours

Duration of call: 1 minute, 22 seconds

SPEAKER	DIALOGUE
LFB CRO	Fire brigade.
Female caller	Hello, it's from Grenfell Tower.
LFB CRO	Yeah?
Female caller	And our neighbour says from 11 and <i>(inaudible)</i> on the 22 <sup>nd</sup> floor
LFB CRO	You're on the 22 <sup>nd</sup> ?
Female caller	Yes, and there's all smoke now
LFB CRO	Yeah, we are - you need to get to the window and get some fresh air, okay?
Female caller	Yeah.
LFB CRO	I'll let them know you're up there
Female caller	So, can you make sure we're ...
LFB CRO	<i>(overspeaking)</i> Yeah ...
Female caller	<i>(overspeaking)</i> can you actually, do you know actually which, which floor it's a fire, there's a fire?
LFB CRO	It's a block, a flat on the fourth floor alight
Female caller	Yeah, well, our neighbour told us it's actually from their kitchen
LFB CRO	Oh, I see. Okay. Yeah, well, we are there, and I'll let them know you're on the 20 <sup>th</sup> but you've just got some smoke up there. You're okay ...
Female caller	<i>(overspeaking but inaudible)</i>
LFB CRO	... though, yeah?
Female caller	Yeah, we are still, we are in the neighbour's house now.
LFB CRO	Oh, okay. All right. Well, it is on the 20 <sup>th</sup> -- you're on the 20 <sup>th</sup> ; it's on the fourth.
Female caller	22 <sup>nd</sup> floor.
LFB CRO	22 <sup>nd</sup> ?
Female caller	22 <sup>nd</sup> floor, yes.
LFB CRO	All right. Okay. We are there. All right, I'll let them know. Thank you.
Female caller	Thank you. So...

LFB CRO	(overspeaking) Okay bye.
Female caller	Keep in the flat? Sorry. Do we stay in the flat?
LFB CRO	Well, I obviously can't really advise you, but I'll let the firemen know you're there, okay?
Female caller	Okay.
LFB CRO	All right.
Female caller	Okay. Okay.
LFB CRO	Thank you. Bye
Female caller	Bye.
	CALL ENDS