

TRANSCRIPT OF 999 CALL RECEIVED BY LFB (REF: 76042)

REFERENCE:

PI_D2_GTIRT1700477_SECTION_3_999_FSG_76042_012124_0J

Location of caller: Flat 195, 22nd Floor, Grenfell Tower

Time of call: 01:21:24 hours

Duration of call: 1 minute, 34 seconds

SPEAKER	DIALOGUE
LFB CRO	Hello, Fire Brigade?
Female caller	Hello, I'm calling from W11 1TQ
LFB CRO	W11 1TQ?
Female caller	Yeah, it's Grenfell Tower, I don't know if anyone called but we can smell smoke.
LFB CRO	Ah, we are in attendance there. We are dealing with a fire there at the moment. So where are you? What flat number are you?
Female caller	195, we're on the 22 nd floor.
LFB CRO	Sorry, 19...?
Female caller	195.
LFB CRO	195. Can you just smell the smoke? There's no smoke coming into your flat at the moment?
Female caller	Errm no, we can smell smoke from the lift, err lift side.
LFB CRO	Okay then. Yeah, if you just stay inside and just keep your door and windows shut. We are dealing with a fire. It's actually on – I'll just tell you what floor it's on. Just a second. So the fire's on the fourth floor.
Female caller	Okay.
LFB CRO	The fire's on the fourth floor. If there's any problems, if, you know, any smoke starts coming in ring us back but we are dealing with it on the fourth floor.
Female caller	Okay. So you suggest us to stay in the flat right?
LFB CRO	Yeah, just stay where you are unless things change. What floor did you say you was on?
Female caller	Err 22 nd
LFB CRO	Yeah. No, you'll be fine up there and we're dealing with it now, okay?
Female caller	Okay, thank you very much.
LFB CRO	Thank you. Bye.
Female caller	Okay. Bye-bye.
	CALL ENDS