

RESTRICTED
DOCUMENT RECORD PRINT

Male	I'm nowhere near anyone on scene. I'm nowhere near them. Because I'm so far, I can see what they cannot see, which is why I'm letting you know.
LAS Operator	Okay. Is fir... is it still on fire?
Male	The building is gonna collapse.
LAS Operator	Is it still on fire?
Male	The building?
LAS Operator	Yeah.
Male	Of course it's on fire. It's going towards them.
LAS Operator	Okay. So if you go and speak to one of the ambulance crew on scene there. I've made a note of everything that you've said. But just find someone there and tell them what you've just told me and they'll do as much ..
Male	Ahh...
LAS Operator	..as they can. But I've taken all the details down.
Male	They're screaming...waving for help. Imagine if it was you. I beg you, please do something, man. I'm not even being rude. But look...
LAS Operator	I know you're not being rude.
Male	Family.
LAS Operator	But, but we've got all our ambulances on scene. There's a lot of ambulances already on scene.
Male	Alright. Of course.
LAS Operator	Can you speak to one of them about it, please.
Male	Alright.
LAS Operator	Thanks.
Male	Cool. Cool.
CALL CONCLUDED	

Call Twenty-One (21)

CAD 486

Duration: 3 Minutes 10 Seconds

Person Speaking	Dialogue
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LAS Operator	Are you...
	<i>Sound of Alarm in Background</i>
Male	I can..I can't...Hello?
LAS Operator	Emergency. Is the patient breathing?
Male	Hello!
LAS Operator	Hello. Is the patient breathing.
Male	Excuse me.
LAS Operator	Yes.
Male	What's happening?
LAS Operator	Where?
Male	I can't....I need to get out in an ambulance.
LAS Operator	Where are you?
Male	I'm in Grenfell Tower. It's..it's umm...it's on fire. Hello?
LAS Operator	Yeah. What umm..what floor are you on?
Male	I'm on the Fifteenth Floor.
LAS Operator	And what flat number?
Male	Hello?
LAS Operator	Hello. What flat number?
Male	142, or 124... I can't breath. I can't breath.
LAS Operator	Are you on your own there.
Male	Yeah. I can't breath. Excuse me. Is the building coming down.
LAS Operator	I don't...I can't give you any more details. Hold on. Let me find out for you. Hold on. Hold on.
Male	Oh, my word. I can't breath.
LAS Operator	Right.
Male	Hello?
LAS Operator	Hello.
Male	Yeah, I can't breath.
LAS Operator	Are you on your own in that flat?
Male	Yeah. I can't breath.
LAS Operator	How old are you?
Male	I'm forty. Ahhh...Excuse me. Excuse me. Hello?
LAS Operator	Hello.
Male	Yeah. Can you hear me?
LAS Operator	I can hear you.
Male	Can you hear me?
LAS Operator	Yeah.
Male	I..I tried to go outside, but too thick and I can't see. Flippin'..I ran to door to go to the back of the stairs, and I couldn't see and I fell over. And I just about made...I took a big breath of it and I nearly fainted.

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LAS Operator	Right. Do you have asthma?
Male	Hello. I can't breath. Ohhh...Oh my, word.
LAS Operator	Right. Hold on. Hold on.
Operator	Hello.
LAS Operator	Hello.
Operator	Hello, darling.
LAS Operator	Okay. Thanks for answering.
Operator	(Laughs)
LAS Operator	Got 486. I've got someone in the Fifteenth Floor...
Operator	Yeah.
LAS Operator	Isn't that 124? He can't breath.
Operator	Yeah, I know. Sally's standing right behind you.
LAS Operator	He's saying "I can't breath. I can't breath." No. He said, "I can't breath. I can't breath."
Recording	Welcome to Lyca Mobile. Your call has been forwarded to automated voice message system. After the tone, please record you message. When you have finished recording, you may hang-up, or press 1 for more options.
CALL CONCLUDES	

Call Twenty-Two (22)

Duration: 3 Minutes 16 Seconds

Time: 03:23

Person Speaking	Dialogue
BTP	They're obviously a bit busy.
LAS Operator	Yeah.
BTP	All right, babes. It's BTP here.
LAS Operator	Hello, BTP.

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