

GLOSSARY OF TERMS

BRONZE – Operational Resource, manages operational work at incident site. Each role concentrates on a specific task ie, Bronze Parking.

BTP – British Transport Police.

C1, C2, C3 – Used in EOC to categorise priority of Dispatch of 999 calls.

CAD – Computer Aided Dispatch.

CBRN – Chemical, Biological, Radiological, Nuclear.

CCS – Casualty Clearing Station, patients are brought to CCS after being triaged.

CIL – Critical Incident Loggist. Based in SOC, completes a timed record of events, information, decisions and actions taken on behalf of Silver.

CST – Command Support Team – see CSV.

CTL – Clinical Team Leader.

CSV – Command Support Vehicle, brings Command Support Team from EOC to assist the Incident Commanders by supplying a radio operator, briefing area, and a loggist to record information.

DCA – Double Crewed Ambulance.

DDS – Dispatch Distribution Sector – Based in EOC, responsible for ring back of calls, MPS, LFB, GP enquiries, staff Rest Breaks.

EOC – Emergency Operations Centre. LAS 999 calls are received, and resources are deployed.

ESV – Emergency Support Vehicle – Brings logistical support to scene such as lights, generators, shelters, batteries.

FRU – Fast Response Unit. Usually a single crewed vehicle.

GOLD – Strategic level Senior Management, operates remotely from Gold Suite. Has overview on both the Incident and core business functions.

HART – Hazardous Area Response Team.

HEMS – Helicopter Emergency Medical Service.

HLO – Hospital Liaison Officer

ICR – Previous term referring to Incident Control Room. Now referred to as Specialist Operations Centre (SOC).

IRO – Incident Response Officer.

ISO – Incident Support Officer, on scene support for Specialist Assets, ie HART.

JESIP – Joint Emergency Services Interoperability Principles. A Joint Decision model, promotes joint working between the Emergency Services and any other relevant parties involved in an incident.

LAA – London Air Ambulance, also referred to as HEMS.

LAS – London Ambulance Service NHS Trust.

LESLP – London Emergency Services Liaison Panel.

LFB – London Fire Brigade.

MAJOR INCIDENT – Def: Any occurrence that presents a serious threat to the health of the community, disruption to the service or causes (or is likely to cause) such numbers of types of casualties as to require special arrangements to be implemented by hospitals, ambulance trusts or primary care organisations.

MCV – Mass Casualty Vehicle. Brings large quantity of additional equipment to scene to replenish depleted stocks, such as Oxygen, blankets, dressing packs, drugs, and carry sheets.

MERIT – Medical Emergency Response Incident Team.

METHANE – Report made from scene giving a clear description of what is happening, and what is needed, including specialist resources.

MPDS – Medical Priority Dispatch System. Used in EOC.

MPS – Metropolitan Police Service.

PDA – Pre Determined Attendance.

PPE – Personal Protective Equipment. Personal issue items such as hard hat, high-visibility jacket, stab vest.

PUMP – “25 PUMP fire”, Reference to number of Fire appliances attending an incident.

RVP – Rendezvous point.

SERIOUS INCIDENT – Def: Any incident which from initial intelligence will require an attendance of a number of resources along with a management presence or will require a specialist or dedicated response.

SILVER – Tactical Resource, Directs overall Management of Incidents remotely, from EOC or SOC.

SOC – Specialist Operations Centre. To facilitate running of an incident whilst allowing EOC to effectively deal with core business.

SOP – Standard Operating Procedure.

SRC – Survivor Reception Centre.

X-RAY – Staff call sign suffix to show shift has ended.

