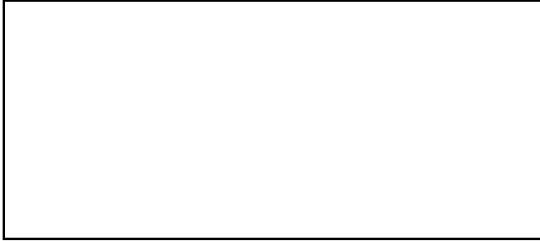


Housing Management
292a Kensal Road, London, W10 5BE

Chief Executive
Barry Quirk CBE BSc PhD FRGS FRSA CiPFA (Hon)

Director of Housing Management
Doug Goldring



21 May 2018

Dear

Important information about fire doors

The Council is committed to making sure all your homes are fire safe. Since the Grenfell tragedy we have – and are continuing – to review fire safety to bring your homes up to the highest standard wherever there are issues.

The government's Independent Expert Advisory Panel has now confirmed that there is a performance issue with Manse Masterdor FD30 fire doors. This means the door does not meet the maximum fire safety standard which the government recommends. This affects all UK landlords who have used Manse Masterdor as a supplier.

In anticipation, the Borough has already initiated a programme of fire door replacement work which is planned to take place over the next two years. This means we will replace existing flat entrance doors and door frames where improvements are identified.

Please be assured that the National Fire Chiefs Council has advised the Independent Expert Advisory Panel that the risk to public safety remains low. Fire protection in a building is developed using a range of measures so the underperformance of one protection measure – such as fire doors – should not significantly change the overall safety of residents.

In addition, all fire doors provide essential protection in a fire if they are properly closed. This helps to ensure the safety of you and your neighbours. If your door closer is not operational, or you wish to have your fire door checked and reported on, the Council's repairs team are setting up a helpline to take calls. Engineers and inspectors will be on hand to visit your home and inspect your door. This dedicated helpline number is 0203 740 3909 and it will be available from Monday 21 May.

Tel: 0800 137 111 or 020 3617 7080
Web: www.rbkc.gov.uk

Please continue to regularly test your smoke alarms, ensure your front door is properly closed and in the event of a fire follow existing fire procedures for your building. If you have any concerns that your fire alarm is not working correctly, please call Repairs Direct on 0800 137 111 or email HM-CustomerServices@rbkc.gov.uk

Yours sincerely

A handwritten signature in grey ink, appearing to read 'Doug Goldring', is positioned above the printed name.

Doug Goldring
Director of Housing Management