

13/09/2017 08:25:11 by 2951-1593

Incident Log - 012115

Incident 012115	Taken by CSA	at 02:30:18	Risk	Stn	Status
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Call 02:28:14	Address 02:30:19	Created 02:30:18
Assigned 03:49:50	Alerted *****	
Mobile *****	On Scene *****	Stop 03:00:22

Original Type DOMESTIC DWELLING FIRE
Additional Types
Revised Type Z NO ATT MISROUTE

Repeat Calls 2
Incidents 012116-14062017
012117-14062017

Caller [REDACTED]	Call Source MOB
Address FLAT 194 GRENFELL TOWER,LATIMER ROAD,LONDON,W111TQ	

Summary 22ND FLOOR

Officer In Charge Unknown
Stop Message 14/06/2017 03:00:22
DETAILS PASSED TO LFB

Officers							
Csign	Name	Assign	Alerted	Mobile	On Sc	Avail	Return
SG069	CHILDS	03:49:50					07:22:41
Callsign	Activation	Response		At Scene		Committed	
SG069							

Narrative			
Time	Op	Csign	Message
<hr/> 14/06/2017 <hr/>			
02:28:13	CSA		Call Collection
			New incident key pressed
02:28:14	CSA		Call Collection
			Address primary record selected by operator.
02:28:34	CSA		Call Collection
			Gazetteer search: „LATIMER ROAD,,,, (*)
02:29:50	CSA		Call Collection
			Address selected (not replaced): FLAT 194 RENFIELD TOWERS , LATIMER ROAD , LONDON , W111TQ (20501124) (531840,165271)
02:29:50	CSA		Call Collection
			Address FLAT 194 RENFIELD TOWERS , LATIMER ROAD , LONDON , W111TQ primary record selected by operator.
02:30:08	CSA		Call Collection
			Form "Form1" added
02:30:09	CSA		Call Collection
			Map book ref: 9M 45

02:30:18	CSA	Custom Form Attached Type: Call Collection Comments: None
02:30:18	CSA	Custom Form Attached Type: Form1 Comments: None
02:30:18	CSA	Call Collection Address selected
02:30:18	CSA	Call Collection Map Ref: 9M 45
02:30:18	CSA	Call Collection Incident created
02:30:18	CSA	Call Collection Position ID: CALLS-SALFOP03
02:30:18	CSA	Informative GI chapter SAFE AND WELL VISIT - STN PROMPT attached
02:30:18	SYS	Action Action Plan Domestic Dwelling Fire Activated
02:30:18	CSA	Call History (Id:CSA-3f84b526-6a15-4cca-89cf-a75c890b8a64, Number: [REDACTED], Queue:14/06/2017 02:28:13.861)
02:30:19	CSA	Custom Form Attached Type: Form1 (#1) Comments: None
02:30:19	CSA	Call Collection Call Collection Completed
02:30:19	CSA	Call History (Id:CSA-3f84b526-6a15-4cca-89cf-a75c890b8a64, Number:, Queue:14/06/2017 02:28:13.861)
02:33:19	REB	Agency Message timed at 02:32:29, ended at 02:33:19 PASSED TO LFB - 194 RENFIELD TOWERS, 22ND FLOOR - #OTBNO REF 76029
02:34:15	CSA	Key CALLER CONCERNED ABOUT MALE RELATIVE WHO HAS CALLED HER AS HE HAS NOT YET BEEN RESCUED - STATED INC IS ON BBC NEWS AND ASKED WHY WE HAD NOT RESCUED HIM FROM 22ND FLOOR - CALLER ADVISED THAT SHE HAD COME THROUGH TO SURREY BUT THAT WE WOULD INFORM LFB OF HER CALL - CALLER ASKED US TO CALL HER BACK WITH MORE INFORMATION BUT ADVISED SHE WOULD HAVE TO ASK TO BE PUT THROUGH TO LFB AS WE HAVE NO KNOWLEDGE OF THIS INC
02:39:32	CSA	Address changed from FLAT 194 RENFIELD TOWERS,,LATIMER ROAD,,,LONDON,W111TQ to FLAT 194 GRENFELL TOWER,,LATIMER ROAD,,,LONDON,W111TQ
02:39:33	CSA	Coordinate changed from 531840,165271 to 0,0
02:39:33	CSA	

			Routing coordinate changed from 531840,165271 to 0,0
02:39:33	CSA		Station ground changed from OB to
02:39:33	CSA		Map Book Reference changed from 9M 45 to
02:48:41	CSA		012116-14062017 identified as a repeat of this incident
02:50:22	CSA		Key NUMBER PASSED TO LFB FOR RESIDENT- [REDACTED] - 70 YRS OLD
03:00:22	CSA		Stop DETAILS PASSED TO LFB
03:00:27	CSA		Revised Type changed from to Z NO ATT MISROUTE
03:00:30	CSA		Status changed from U - Unresourced to F - Finished
03:07:39	CSA		012117-14062017 identified as a repeat of this incident
03:08:17	REB		Agency Message timed at 03:07:14, ended at 03:08:17 TO LFB - FURTHER CALL RECD STATING FIRE IN FLAT - LFB STATING ADVICE THEY ARE GIVING OUT IS TO WRAP SOMETHING WET AROUND THEMSELVES AND TO GET OUT AS QUICKLY AS POSS
03:11:21	CSA		Key CALL MADE TO CALLER RE LFB ADVICE - FATHER IS TRAPPED BY SMOKE AND FLAME
03:11:23	REB		Agency Message timed at 03:07:14, ended at 03:11:23 FROM LFB - REQ CONTACT SURROUNDING FS TO INFORM OF ADVICE - WRAP SOMETHING WET AROUND AND EXIT AS QUICKLY AS POSSIBLE
03:11:32	REB		Agency Message timed at 03:11:26, ended at 03:11:32 TO KENT - RE LFB ADVICE
03:13:01	CSA		Key LFB UPDATED RE OCCUPANT
03:17:21	REB		Status changed from F - Finished to Q - Queued
03:17:42	REB		Agency Message timed at 03:17:30, ended at 03:17:42 TO ESSEX - RE LFB ADVICE
03:49:49	CS	SG069	Informed of incident 012115-14062017
03:49:49	CS		Status changed from Q - Queued to U - Unresourced
03:49:49	CS		Mobilisation Inform SG069 (P),SG069 (M) of 012115-14062017
03:50:20	SYS		Inform to SG069 for SG069 failed [20646]
04:04:26	CS		

			Key Message timed at 00:00:00, ended at 04:04:26 MESSAGE SENT TO PRINCIPAL OFFICERS, DGC CHILDS AND NILO AGC RAYW
04:14:13	CS		Key Message timed at 04:13:36, ended at 04:14:14 EX TEL GC CHILDS REQUEST TAPES OF THE CALLS ARE MADE
04:26:15	CS		Key Message timed at 04:25:18, ended at 04:26:15 EX TEL AGC RAY (NILO) REQ CONTACT LFB AND OFFER ASSISTANCE - NO ASSISTANCE REQ AT PRESENT - AGC RAY MOBILE DETAILS PASSED TO LFB
06:39:34	LP		Key Message timed at 06:38:12, ended at 06:39:35 EX TEL FROM LFB - PASSING THEIR THANKS ON TO US FOR THE CALLS WE TOOK AND FOR DEALING WITH OTHER BRIGADES WHILST THEY WERE INUNDATED - PLEASE CAN WE PASS A RECORD OF THE CALLS WE TOOK THROUGH TO THEM ON BRIGADE.CONTROL@LONDON- FIRE.GOV.UK
06:40:15	LP		Key Message timed at 06:39:56, ended at 06:40:15 LFB ALSO INFORMED OF OUR ALP IF THEY REQUIRE IT
07:12:27	CS	SG069	User Comment Acknowledged receipt of incident 012115- 14062017
07:22:40	CS	SG069	SG069 not proceeding to incident
07:51:58	CS		Action Consider Twitter Completed
08:06:06	REB		Status changed from U - Unresourced to Q - Queued
08:12:56	SYS		012117-14062017 is no longer a repeat of this incident
08:13:33	REB		012117-14062017 identified as a repeat of this incident
08:54:21	REB		Key Message timed at 00:00:00, ended at 08:54:21 DETAILS EMAILED TO LFB CONTROL AND GC STRUDWICK
13:08:52	MEH		Key Message timed at 13:08:10, ended at 13:08:52 TO DUTY IMT - DAVE AND JASON WILL LIAISE WITH GC STRUDWICK AND ORGANISED THE RECORDINGS REQUIRED
14:51:03	MEH		Action All outstanding actions cancelled

15:03:28	MEH	Incident Closed
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End of Log - 012115