



# **Incident Report**

**LA 21a** 

Date	14.07.17
Incident (Including CAD if applicable)	247.
Name of Person Completing Log	MARIA CONJECS
Call Sign	1R51 (SETCE 2)
Role and Location of Person Completing Log	IRO OD LI.
Continued in Log book (LA434)	Yes No CAZIA.
Classification When Complete	HIGH +++

When completed return to Department for Emergency Preparedness Resilience & Response

#### Before leaving your vehicle

Contact EOC by Airwave and provide a WINDSCREEN REPORT

Describe exactly what you can see in front of you

**Use your Action Cards** 



Emergency Preparedness Resillence & Response

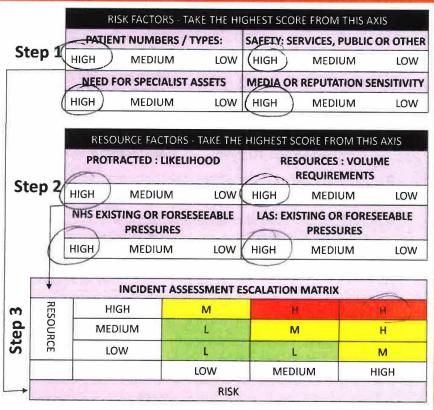
	Working Toget	her - Saving Lives	Service Service Architecture Service (ASSES)	
IDM Review	EPRR Review	Lessons Identified Added	КРІ	Feedback

#### **Incident Impact Assessment Model**

RISK FACTORS		
PATIENT NUMBERS / TYPES:	SAFETY: SERVICES, PUBLIC OR OTHER	
This risk should reflect the actual or potential number of patients involved and the ability to manage the incident.	Whether an inner cordon has been established by LFB will inform the risk associated. STEP 123, staff fatigue, building structures, weapons etc will inform this rating.	
NEED FOR SPECIALIST ASSETS	MEDIA OR REPUTATION SENSITIVITY	
Specialist assets are attending or actively in use, such as HART, LAA (HEMS), Decon, Public Order/MRT, Central Ops.	Where an incident or event occurs that may, does, or will attract media attention or pose a potential exposure of the Trust. These may include transportation network incidents,	
One of these = medium assessment (min.)	firearms, clinical incidents, VIPs, 'celebrities'.	

RESOUR	CE FACTORS
PROTRACTED : LIKELIHOOD	RESOURCES : VOLUME REQUIREMENTS
Incidents such as fires, entrapments, hostage, HAZMAT or CBRNe, hostile activity	Where the incident requires multiple core resources or that will tie up specialist assets for exceptional periods of time.
NHS EXISTING OR FORSESEEABLE PRESSURES	LAS: EXISTING OR FORESEEABLE PRESSURES
Where hospital delays are evident or likely, such as winter pressures or	Consider REAP level, DMP level, operational demand and resourcing or

#### **Incident Impact Assessment Model**



	RECOR	D INCIDENT ASSESSM	ENT - REVIEW	REGULARLY
TIME		LEVEL	TIME	LEVEL
COL	MOU	S->H	GH.	
	FSCALA:	TION BASED ON INCID	SENIT IMPACT A	CCECCAENT
	HIGH			
7 OT	Mon	Request immediate contact with LAS Tactical Commander and Tactical Advisor		
ACTIONS TO TAKE	MEDIUM	Request EOC to notify LAS Tactical Commander		
\''' S	LOW	LAS Operational Commander to continue to manage		

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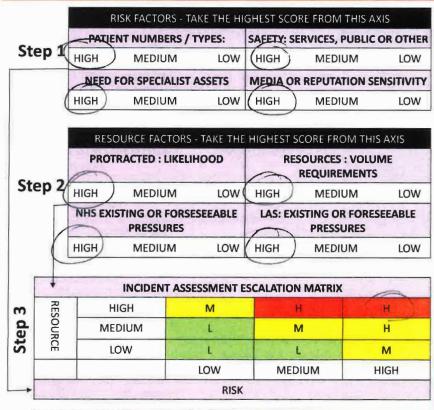
Assessment Model

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NHS EXISTING OR FORSESEEABLE PRESSURES	LAS: EXISTING OR FORESEEABLE PRESSURES
Where hospital delays are evident or likely, such as winter pressures or where the specialist units, such as Major Trauma Centres are under pressure.	Consider REAP level, DMP level, operational demand and resourcing or other known pressures that exist at the time.

#### **Incident Impact Assessment Model**



	RECOR	D INCIDENT ASSESS	MENT - REVIEW I	REGULARLY
TIME		LEVEL TIME LEVEL		
20K	STINZU	5->+	1GH.	
	ESCALA	TION BASED ON INC	CIDENT IMPACT A	SSESSMENT
75 P.	HIGH	Request immediate contact with LAS Tactical Commande and Tactical Advisor		
ACTIONS TO TAKE	MEDIUM	Request EOC to notify LAS Tactical Commander		
⊞ S	LOW	LAS Operational Commander to continue to manage		

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Assessment Model

#### **METHANE** Report

	1st Report 0328	2nd Report
	Time:	Time:
C/RA	Significant Incident / Major Incident. Or omit if not	Significant Incident / Major Incident. Or omit if not
3/101	ALREADY DECLARED	
_	Exact Location of Incident SECTOR 2. BRAWLEY RD	Exact Location of Incident
<b>-</b>	IN LOCKTON	
	Type Of Incident Include descriptions of numbers and types of buildings/vehicles involved	Type Of Incident Include descriptions of numbers and types of buildings/vehicles involved
	FIRE	r.
	Hazards Present and Potential	Hazards Present and Potential
Н	BURNS, FIRE, SMOKE INH, BUILDING COLLAKE	€ .
	Access Provide details of the best access and egress routes	Access Provide details of the best access and egress routes
A	AS ABOUTE.	
	Number and Type of Casualties P1/P2, P3 and Dead	Number and Type of Casualties P1/P2, P3 and Dead
N	1xPead Pl 6x PtA P2 15x PtA P3.	
	Emergency Services Who is on scene, who is required Share your report with other agency	Emergency Services Who is on scene, who is required Share your report with other agency
E	commanders  DMA 15 X 10	commanders
		and the standard 20 minutes

Continue to provide updated report to Red Base at least every 30 minutes

#### **LAS Command Role Allocation**

Role	Name, Rank & Time Commenced Role	Name, Rank & Time Commenced Role
Gold (Remote)		
Silver (Remote) Incident Commander	LAURENCE 10 NNO AU. GEOFF LONG	
Tactical Advisor (Remote)	GEOFF LONG	
Bronze Medic Z Scene Commander	a comple a	
Bronze Parking		
Bronze Safety		
Bronze Equipment		
Bronze Sector 2	e proper	
Bronze Triage (SIEVE)	BM GLESSON	
Bronze Extraction	HART.	
Bronze Patient Liaison		
Bronze Clearing	te as englettine	
Bronze Triage (SORT)	HOUS.	
Bronze Loading/PACKIN	HOUS. F DAVE BARNE	3
Bronze Sector (As Required)	2022471154	
Bronze Triage (SIEVE)		
Bronze Extraction		
Bronze Patient Liaison		
Tactical Advisor (Scene)		
Incident Support Officer		
Command Support Team		
Medical Advisor		
CCS Medical Lead		

Brief staff as they are appointed - Ensure they use the Action Cards

## **Event Log**

TIME	ENTRY	DECISION REF
0300	Parked up log ope	M.
	Branley Rd	
	JW. Shalplock Drug 8685.	
	8685	
	873 813	
	1 1 0 1	a)
-	IXTI. Read.	11
	5XP3, P2 X 111	) ]
	12,00 P3F	
	(XCT) - 271	
10	1 Branco + (1000	<u> </u>
18	11 Bronze trago	,
IRS	I. Me	
(5	331.	g —
	106.950	
	7	

# **Event Log** DECISION TIME ENTRY REF **Event Log** Anna. Medic 8

### **Event Log**

TIME	ENTRY	DECISION REF
0235	DISPACHED, COMMAND POINT 7	RVP.
	USE CHICS, ON POLITE RADIO	CHECK.
C800	ON SCENE AS CLOSE AS IRA	1+
IRTI	COULD GET, AREA BICCKER &	SULFB.
Bul	DING FULLY ON FIRE ASSECTO	J WHEN
DRIVIA	IG OVER A40. DONNED EAR	PEACE,
HUGH	13, HELMET, TOOK CHERY SHE	ET5 × 10,
0306	a RVP, FOUND INCIDENT O	marance.
WHO	TOLD 1871 + 4292 to GOA	a
INLES	IGATE THE WEST SLDE OF TH	€
Touce	, GROUPS OF SICK PEOPLE T	HERE.
6308	MOBIE TO OTHER SIDE OF TO	with,
TAKE	N ROUND BY MEUBER OF THE	UBUC.
0814	a sector 2, 1871 -> WA	L.K.
Dans	J SATION APPROACH AS MOR	PE PTS
	VED TO BE THERE, IX DIMA E	~ )
Ovoen	SHEALMED BY ALBUC (BEZ	55)
1× H	POXICARREST PEAD INSIDE	, Ø
	ICE, GRABBED FLEGUAN 107	
	SIST CREW. BULL TO GIL	
Ser	DMA ANAY CRED TO 1/23	3-BUECAU

### **Event Log**

TIME	ENTRY	DECISION REF
OBE I	NETHANE REPORT TO CHIOS, LO	ATION
FOR CC	25. BRAMEY ED IN LOCKTON	RD.
MAKE	DMA XIO. NEEDED LEGENT P	ZICE!
ASSISTA	PNCE FOR CROWD CONTROL	
DISTRE	SED/TRAIMATISED PUBLIC	N
CC5	1271 ad FRONT OF STATION	WALK
BRONZ	E RENARD/SAFETY/TRIAGE	
Neds	SIMMET TELAGE PACK + CA	ery
SICCE	S, GIVEN TO HART CACRATIV	€,
TEYING	TO GET STELLCTURE INTO	CCS.
HART	TO SIVE AD TREE BASE	
DM50	ASSISTING, SHE RECOULD	SS
AL PT	5 TO BE ON HIGH PLAN	2
REQUE	ST 02 + BKTS VIA 103	
1880	R31 ON SCENE -> BRON	2£
PACKI	NGE 10 XDMA INBOUND,	PUBLIC
cere	· 6	
0337	FUETHOR IOXDINAS DUET	0
LINCE	PTAINTY OF CABUALTIES INS	IDE
CARUCA	JIS FRON THE LAPSE FLOOD	

## **Event Log**

08A3 EXPLORED A BUS FOR P3LS WITH CHIOS. 0845 REQUEST POLICE TO ASSIST
0845 REQUEST POLICE TO ASSIST
WITH THE HOUBERS OF AUBLIC, ALL
VERY FRAUGHT. POLICE ASSIST WITH
RECUEST. EVERY SCENCE VERY BUSY.
CROWDS AGITATED + TRAUMATISED, .
KIDS WITHOUT PARENTS A VICAVERSA.
CONCERNED WITH STRUCTURE INTEGRITY.
345 PIXIPEAD, P2X8 P3X7.
IXBABY IN FREMANS ARMS!
IS MOTHER TOLD HIM TO KEED BABY &
STAY BY THE TREE.
2858 C331 X PI PEAD, TOOK TRIAGE
0859 MORE CARRY SHEETS. + 0 X20
C402 CHIBS -> STRUCTURAL UPDATE.
CCS TAICING STAPE.
HEMS ON SCENE, CANT PENGUECE
TIME THEY ARRIVED, RECOVESTED TO SE
BIEGO CHIO3 REGUESTED TO FIND

### **Event Log**

TIME	ENTRY	DECISION REF
LFB	COUNTERPART FOR SAFETY	1,
100	ELLOW TABBARD, COULD NO	ST.
FIL	AT ANY THE DESPITE SE	PRCHI
0410	CARDALTY UPDATE: 2×P1'S	5
IXP	2 3xP3, IX DOAD, SUE	VVV
0416	CARRY SHEETS + BLANKET	<u>S</u> ,
0431	CONSIDERATION TO RELOCA	TE
ASU	USAFE, STAYED WITH POSI	TION
AS h	OTS OF LIFB RESTING ON S	M
WAL	K, FOLT WE NEEDED LINE	OF
SIGH		,
	REDUCETED POLICE TO CHAN	20/0
	EN BAR & GRUL" PUB FOR	Le III
	EIMMEDIEATLY CGS & PI	50e
P'2	_	
HARI	POW CLUB, PRESTON RD -	>
	AVOR RECPTION ARGA	
	U2+ COMPMENT, PEOUCE	
	E HH IS FOR HEME ASTALL	= 4
MAD	NONE WITH TELCH.	

## **Decision Making Log**

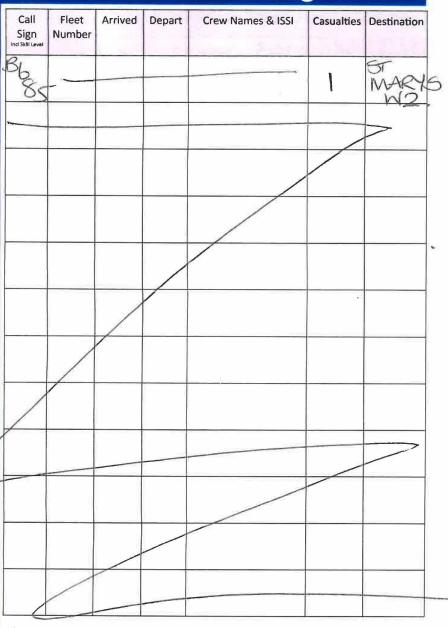
Decision Log	Date & Time of Decision O3 20154.
1) Gather Information and intelligence [What happened? What do we know so far?]	RVP+ SECTOR ARCA. WHERE DO 1 PUT 1T.
2) Assess risks & Develop a working strategy [Do I need to take action immediately? Do I need to seek more information? Where can I get it from? What could go wrong?]	YES, CLEAR DISTRESSED PUBLIC, EVALUATE ACCESS/EGRES SAPETY. DISTANCE THAT IS INCREMBLE & PRACTIBLIE, WHERE AVE KINDUN PATIENTS SITUATED NICUS. I CET TT WRONG & IT DOSNT WORK.
3) Consider Powers Policies & Procedures	MPS, PONES, LAS MATNOVERABILITY
4) Options & contingencies What options are open to me? Consider immediacy of any risk/threat, limits of information etc]	LIVE/ACTIVE OUT OF CONTROL FIRE, SUDICE, TOXING IN AR. DEBRIS. - STAY WHERE WE ARE. - MOVE FURTHER BACK.
5) Take Action  Record the decision made and the rationale	STAYED WHORE WE WAS NEAR 1ST TRAUNCH OF PTS. WHORE BGOOWS. IR71) FORWARD ITE AGE/SAFETY. TOP OF STN APP FOR CCG ITERAT MONT AREA. DIMAS COLLECT FROM BRAMLEY RD/LOCKTON ST UNDER
6) Review what happened	LOAD & GO. WELL REVANTON WORKED OUT: VELY REVANTON
Name of Person Maki	TO CONTRACT OF
Name of Person Reco	rding Decision M. CONTEXO

#### **Decision Making Log**

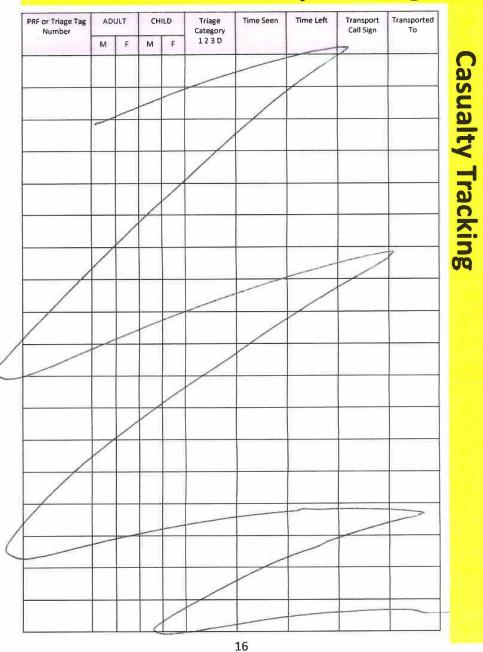
Decision Log Number	2 Date & Time of Decision 05:40 ISH.	
1) Gather Information and intelligence [What happened? What do we know so far?]	CHIOS WANTS 10x DMA'S TO REQUEN TO HOLDING ARE AT HAMMERSMITH HOSP 10/15 IN SECTOR 2.	
2) Assess risks & Develop a working strategy [Do I need to take action immediately? Do I need to seek more information? Where can I get it from? What could go wrong?]	HAD DISCUSSION WITH HEMS +  I THINK EPBT OR 4292 T  BRONZE PARKING : & PTS  IN CCS, & GIVON TO US  IN AGES, PLFB COLLD FIND  POCKETS OF PTS IN BUILDING  FACTIVE CALLES LEB STAFF	on Making
3) Consider Powers Policies & Procedures	NONE EXHAUSTED.	SO1
4) Options & considerations What options are open to me? Consider immediacy of any risk/threat, limits of information etc]	-KEEP ALL 15 - NEGIOATE NUMBERS TOBE ROLEASED. - LET 145 GO.	U
5) Decision & Rationale  Record the decision made and the rationale	GAVE ID BACKTO CHIOS.  SILVER, ONLYON THE BASIS THAT I WAS GUARENTEE IMMEDIATE RETURN OF NUMB SHOULD ANYTHING CHANGE AT EXCRES	300
6) Review what happened	10 HANDED BACK.	

Name of Person Making Decision	M. CONTERS.	
Name of Person Recording Decision	M. COMERS.	

### **Vehicle Movement Log**



#### **Casualty Tracking**



# **Multi Agency Contacts**

#### **Multi Agency Contacts**

Agency and Role	Name & Time	Contact Number / ISSI
BASICS.	FAY BATE	DM5\$
		5
/		
	:	-
		-

Time of Next Meeting	Location / Type	Attended By	Red Base Updated
			<u></u>

#### **After Action Review Guidelines**

Debriefing is a subsequent examination of the incident and is necessary to:

- · Critically examine the incident
- Record successful actions and techniques, for inclusion in future plans and training
- Evaluate what went wrong, so that it won't happen again
- Solicit suggestions for improvement and consider valid criticisms
- Identify any need for welfare assistance or support, and provide that assistance if required. LINC
   Counselling

#### After Action Review Key Features

- · Held immediately after the incident response, event or exercise
- · Allows a rapid 'off-load' of a variety of issues and concerns
- · Should address key health and safety issues
- Provides an opportunity to thank staff and provide positive feedback
- May be facilitated by a number of people from within the organisation
- A number of After Action Reviews may be held within an organisation simultaneously following an incident
- Each department/unit may wish to hold their own hot debrief to identify key Issues within their locality

It is important to explain that this is a quick and dirty process aimed at gaining the immediate concerns or issues that could be classed as dangerous if not rectified immediately. If this is a large incident then an organisational structured debrief will be held by EPRR at a later date.

#### **Conducting an After Action Review**

- Should take place as soon as possible after the incident.
- All who played a key role in the incident should be present
- Keep a record of those who attended the After Action Review
- Open the AAR with a Thank you to all involved and provide any additional information received about the incident.
- Discuss what people expected to happen, based on information available, training and procedures
- Discuss what actually happened
- · Discuss any differences between expectations and what actually happened
- Discuss the main learning

Thank those involved for their honesty and offer welfare and support – Linc scheme, TRIM practitioners, counselling, Employee Assistance programme

Record the details and submit all logs to Department for Emergency Preparedness Resilience & Response

**Action Review Guidelines** 

#### **After Action Review Record Sheet**

Date & Time	Cad Number	Location
Chaired By: Those Present:	NONE.	
mose Present:	NONE:	•
Details of Incident		
	CATASTROPHIC	C INCIDENT.
What did you expect to happen ?	SHOULD HAVE BEE (WHOLE TEAM)/ DEBRIEF FOR M	00 12 15 for 1900 EN STOOD DOWN TWD HAD A WELFACT Y: GENERAL WELFRAN
What did happen ?  Was it different ? If so why	PUT DELVING LUC RISK DIDNT PE WAS FEELING!	TYPE OF INCIDENT
was it differences in 30 wify	MAS CONDUCTE	afnee Debelet. Dwith the Best 22 an uan 19/06/1
What is the main learning for future incidents ?	WELFARE PLAN 1 TO BE ADDE GOLD PACER SOMEONE HE	JAITIN RACE DTO THE
Return Co	ompleted Repor	t to EPRR

Metropolitan Police Station Exhibit No. MAC/1 MPSZ13185431 209/10 Description of exhibit: Decision log of Maria Conyers from Greafell Tawer fire - LAS

( Book 1 of 2) - Copy From place/person: Morio Conyers Taken by: DC Longden Date: 13 01 19 Time: 1510 Sealed by: OC Longdon Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 13 ° (3 Time: 1510 National Property of the Date: 1510 Nat Signature: Many S Signature(s) of additional witness(es) OC MaHL Form 420B MP 1404/04 MPSZ13185431