

<u>Exhibit NAJ/4</u>			
<u>NAME</u>	<u>PAGE</u>	<u>ADVICE</u>	<u>DETAILS</u>
BAKER PC P242413 121017 S931	3	Evacuate	" I was stood next to PC MEEK when he was approached by a female who said that her friend and little girl were on the 11th floor and he had to advise them to self-evacuate from advice given from LFB"
BOURNE PS 229172 071017 S630	2	Stay	"I advised them that LFP had directed that they were to stay in their flats and help was coming"
BURROWS-SMITH JOHN 090917 S781	1 and 2	Evacuate	"We were instructed to give advice to anyone in contact with persons in the building that they should seek to escape from the building themselves as there was no guarantee that the LFB would be able to reach them"
CHAPMAN PC 225061 110917 S1733	2	Stay	"Information being filtered to the cordon was that the incident was being controlled by the London Fire Brigade, we were getting information from some members of the public stating their family members inside the tower were being advised to stay put and that LFB would make their way to them"
CLIFFORD PC P241098 100917 S742	2	Stay	"Occasionally they would ask police what they should tell these people and as per the information coming from our radios we advised them to remain in their flats and await rescue by the fire brigade"
COLLINS PC P220018 190617 S725	3	Evacuate	"I was told to tell him that if he spoke to them to get out by any means. I returned to the male and as best I could tell him the message but knew I could do nothing to help"

DANIEL PC P240899 180617 S1735	3	Evacuate	" I encountered numerous people over the next hours, some handing me their telephones to speak to people in the building, to which I was only able to give the latest LFB advice which at this point in the night was for anyone trapped to self- evacuate and to call 999 in order to let LFB know where they were"
DUDLEY PC 242595 070917 S656	Stay pg2. Evacuate pg3	Both	pg 2 "we were advised by the fire brigade that everyone should stay in there flats and wait for help" pg 3 "rumours started that people at the top or the tower would not be rescued and we were told to tell members of the public that had family members trapped to advise them to get out if they could do so safely"
ELLIOTT FRANCESCA 170617 S1866	3	Evacuate	"a radio message came out at around 0500 from the London Fire Brigade that they were no longer allowed into the building as it was unsafe to do so, this meant that self-evacuation was the only way for people to get out. On speaking to members of the public, I relayed this message back to them as some were on the phone to people trapped and obviously in a huge distress. I told them to tell the people who were trapped to self- evacuate as that was the only way to get out"
FAIRBROTHER PC P234281 131017 S1734	2	Evacuate	"I remember a decision being made, I think it was via the Fire Brigade to tell any residents to 'self-evacuate' which I thought at the time could not be good news"
GILLIES CHRISTOPHER 250917 S713	2	Evacuate	"A message came out from LFB on my radio stating that if family or friends are in contact with people in the tower they need to rescue themselves and get out as LFB weren't able to get to everyone. When someone asked me about the chances of his disabled father who lives on the 20th floor getting out alive I didn't know what to say apart from if he can't get out himself he will have to wait for LFB"

HART MARTIN 190617 S665A	Stay pg 3. Evacuate pg 9 (also see pg 10)	Both	Pg 3 "The official advice from the LFB, which had been circulated via the Met Radio, was for residents to remain in their homes and await evacuation by the fire service and this was what I told the people approaching me to pass on to their relatives inside" pg 9 " It was while standing on this cordon again that I first heard a circulation of new advice regarding the occupants of Grenfell Tower; it was circulated that anybody speaking on the phone with residents inside the building should tell them that they need to self-evacuate where possible because the LFB could not guarantee to get in and assist them"
HEFFERNON PC P233704 280917 S707	2	Evacuate	"We had been on scene a couple of hours when the control room made a circulation over our personal radio's advising the officers who were speaking with residents on the phone still trapped inside the building to encourage them to self-evacuate as the Fire brigade were unable to get above the 14th floor as the fire had spread so rapidly and the equipment they had wasn't giving them the capability to climb any further" "advised her that if there was an opportunity she should try to self-evacuate with her child"
IBRAHAM PC 239075 181017 S1840	3 and 4	Both	pg 3 "We were advised by the fire brigade command that we should advised those trapped inside the building should remain in and stay calm, fire fighters are working their way in and they will be rescued" pg 4 "At this stage we were told by the family members stood near the cordons that they have families still trapped at the 10th floor onwards and are waiting to be rescued, it was sad to break the news to families but at this stage we were telling them if they spoke to anyone inside the building then they should try to make their own way out"

JACOBS PC P243456 170617 S1730	3	Evacuate	" I remember hearing over the radio that the COMMISSIONER OF THE LFB had taken the decision to remove all fire-fighters out of GRENFELL TOWER and that we would now need to start instructing residents they would need to self-evacuate, this was because of the tower becoming unstable and unsafe to be in"
JONES TONY 290917 S724	3	Stay	"She asked whether her sister should try and get herself out of the flat and try to walk down. I said no because I had been told by a fireman at a flat fire on my borough that 'stay put' was safe as fires are generally well contained by the design of the concrete flats and that running down the stairs can increase likelihood of injury to residents and hamper rescue efforts on the stairs"
KEANE PC P218511 260917 S881	2	Evacuate	"PC199LX subsequently told me that the male had lost contact with his mother. About this time it came over our radios that the fire was too intense and that the LFB were not able to get back into the build. Anyone who was still in communication with people in the building should advise them to try and make their own way down if possible"
LANGLEY PC P242849 080717 S516	2	Evacuate	"I was told by my Insp that the advice given was to tell anyone inside that they must self-evacuate and put wet cloth over their face" "spoke with a man who said that he had a family member inside and that he has spoken to them on the phone some time ago. The family member told him that they were told to stay inside, I told this man that anyone inside needs to self- evacuate and put wet cloth over the face"

LARDER DARREN 150617 S729	2	Evacuate	"Whilst at this point I was approached by a male who told me he was on the phone to a friend what was trapped inside Grenfell Tower. He told me that there were two adults in Flat 133, on the 13th floor, and they were unable to get out. I relayed this information to GT over the working channel. A short while later a circulation then came out over the radio from Gold commander that they were advising residents still inside the block to try and get themselves out and not to wait for LFB crews to reach them"
MCGOWAN IAN 170617 S703	End of 2 and beginning of 3	Stay	"I found this difficult and all we could relay is that she needed to speak to the LFB via 999 to let them know where she is in order for them to plan a rescue attempt. This female was not happy with that and was quite clearly distressed by the situation as expected. However the message was relayed to pass that information on to the LFB to aid their plan of rescue. The female shouted at us to get in the building and save her now as she was dying. This was hard to hear and witness the desperation but she was advised accordingly"
MEEK ASHLEY 121017 S929	3	Evacuate	" I heard over the radio that people inside the block were being advised to get out of the building themselves as the fire brigade could no guarantee they would be able to get to everybody trapped inside" "She asked me to speak with her daughter again who was still trapped inside. I spoke with her again and she said she was still trapped inside her flat and could not get out due to the fire at the door. She said the room was starting to fill with smoke. I tried to keep her calm and I explained the fire brigade were doing everything they can to get to people. I said if she could self-evacuate then do but if not to do whatever she could to stay safe"

PAAJARVI MAARKU 170617 S1765	3 and 7	Both	pg 3 "The general advice from LFB was that people in the flats should stay in there until evacuated by the LFB" pg 7 "At some point during the night, I believe approximately 0300 hours the advice from the fire brigade command changed from advising for people to stay inside their flats to advise that people should self-evacuate"
PALMER ANDREW 210917 S645	1	Stay	"On speaking with PS 48MD DEVLIN the acting inspector of our serial, we were advised to tell the members of public that the London Fire Brigade and police were aware and were attempting to get to the residents"
PARKER PS P231091 160617 S1976	2, end of 3 and 4	Both	pg 2 "The advice communicated over the radios, which I believe came from the LFB, was to inform relatives to place wet towels around the doors of their flats and to stay within their flats" end of 3 & 4 " Whilst we were standing by, a circulation was put out over the radio by Detective Supt WAMETT who was acting as "gold" for the incident, stating that the advice that had come from the London Fire Brigade was to advise any occupants that were still inside the building to attempt to self-evacuate if they could"
PEARCE PC P241961 031017 S638	2	Both	"I knew that initially there had been advice to stay in the flats but that this had changed to get out if you can. I heard this over my personal radio to inform members of the public that may still have contact with anyone inside"
REEVE PC P198076 170617 S984	1	Stay	"Our advice to them was for people to stay in the flat and await rescue, as this had been the advice broadcast on GT at that time"

RIGG PC P188139 170617 S1767	2 and 5	Both	pg 2 "During my short time on the cordon I was approached by many people and asked what to do as they had contact with people in the building, the initial advice I was able to give was only to reiterate the building fire procedure instructions of "Stay in your home and await rescue" I then did my best to reassure people by explaining that there were a great deal of resources at the location and they were doing their absolute best to save lives" pg 5 "As we progressed to the next cordon I recall GT announcing that advice to be given to any persons in contact with people inside the GRENFELL TOWER was to 'Self-evacuate'"
SANGHA KIRAN 270917 S722	5	Evacuate	"At around 3am there was a general broadcast message via police radio channels which stated that for any requests of rescue from the residents of Grenfell tower, they should be advised to self-evacuate by any means necessary as the situation had become too dangerous for the fire brigade"
SIMPSON PC P232732 080717 S1527	4	Evacuate	"I remember a message over the radio that said they were stopping emergency services going into the tower and are telling victims to self-evacuate"
SPITERI STEVEN 150617 S640	2	Both	"Initially they were given advice to get these people to contact LFB by 999 themselves to make sure there location was logged. We also passed their flat numbers and floors and the number of people trapped via the GT channel. At first we advised them to tell the people to stay in there flats and await LFB but almost immediately after this, the circulation came out over the working channel

			that GOLD for LFB was now advising that due to the severity of the fire, that LFB may not be able to reach those trapped and they should attempt to make their own way out of the block. This was relayed to the MOP to pass onto their friends/relatives still trapped inside via phone".
STEAD REBECCA 160917 S748	2	Both	"I spoke to the residents on the phone and advised them to put wet clothing or towels at the bottom of their doors, to try and make a safe area in their fiat. In other instances I advised their families who were talking to them on the phone to pass this information on. I noted down the flat numbers and which floors they were on in the tower, and called up on the radio so the location of the trapped residents could be recorded and passed onto LFB. At a later point, information was received over the radio from the Commissioner of LFB stating that residents should make all efforts they could to try and get out of the building themselves. I spoke to at least one family after this point who were talking to a resident still inside the building, and relayed this advice to them."
STOCKFORD CHARLES 030717 S1763	4	Evacuate	"I heard on my radio that advice from the fire brigade commander was to self-evacuate as the building was too un-safe for the LFB to go in"
THATCHER INSP P195999 270617 S262	9	Evacuate	"During the 0320hrs command meeting the LFB decided that they could no longer go in to rescue those residents of the Tower who were still trapped. They had been having problems from about the 12th floor for a while" " I heard over the radio a police officer on the cordons ask the control room if we were still telling people to stay in their flats and await LFB? I knew that LFB were not

			coming. I brought this to the attention of Mr WARNETT, we both agreed that we needed to change the message. This was a huge call, given the look of the fire from the outside and the LFB reports from the inside shared at the command meeting, we knew that this was a death message. Mr WARNETT wanted to double check that this is the correct course of action. He did so quickly and then used his PR to inform the cordon officers and CCC staff that any residents making contact should be told to self-evacuate"
WARNETT PAUL 040717 S1322	6 and 11	Evacuate	pg 6 "I attempted to seek advice from the LFB regarding evacuation, but due to their attention being on undertaking rescues in the tower could not find anyone to give a clear answer" pg 11 "2. Staff at the call centres and officers on cordons were now to tell persons trapped to try to get out themselves as there were no longer any guarantees that the LFB would be able to save them"
WATTS PC 217480 220917 S746	2 and 4	Both	pg 2 "Information from the LFB had been for residents to stay inside the flats within the building and close windows and doors" pg 4 "A decision was made by the LFB and an announcement made by the LFB Commander over our radio channel. This announcement was that the LFB could not get to those inside the block and that if spoken to the residents should try and make their own way out"