

<p>1 Monday, 15 October 2018</p> <p>2 (10.00 am)</p> <p>3 (Proceedings delayed)</p> <p>4 (10.17 am)</p> <p>5 Housekeeping</p> <p>6 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>7 today's hearing.</p> <p>8 We are going to begin by hearing from another person</p> <p>9 who was in the tower at the time of the fire, and then</p> <p>10 we shall read some of the statements from other people</p> <p>11 who were also there.</p> <p>12 So, yes, Mr Millett.</p> <p>13 MR MILLETT: Mr Chairman, good morning.</p> <p>14 Before we call our next witness, I just want to say</p> <p>15 something.</p> <p>16 On Monday, 8 October, last week, I explained that we</p> <p>17 could not, as we had planned, read certain statements</p> <p>18 from bereaved, survivor and resident witnesses into the</p> <p>19 record for the time being, and I said I would provide</p> <p>20 an update as soon as possible. I can now do that.</p> <p>21 The reason for the pause was that a number of RLRs</p> <p>22 made representations about the redaction of personal</p> <p>23 data from BSRs' statements. That only occurred after</p> <p>24 the inquiry had begun to call BSR evidence.</p> <p>25 We were rather taken by surprise by these</p> <p>Page 1</p>	<p>1 MR MILLETT: I'll now turn over to Mr Rawat, who will call</p> <p>2 our next witness.</p> <p>3 SIR MARTIN MOORE-BICK: Thank you.</p> <p>4 Yes, Mr Rawat.</p> <p>5 MR RAWAT: Good morning, sir. May I call Rosemary Oyewole.</p> <p>6 ROSEMARY OYEWOLE (sworn)</p> <p>7 Questions by MR RAWAT</p> <p>8 SIR MARTIN MOORE-BICK: Thank you very much. Would you like</p> <p>9 to sit down and make yourself comfortable.</p> <p>10 All right?</p> <p>11 THE WITNESS: Yes.</p> <p>12 SIR MARTIN MOORE-BICK: Yes, Mr Rawat.</p> <p>13 MR RAWAT: Thank you, sir.</p> <p>14 Can you give the inquiry your full name, please.</p> <p>15 A. Yes, my name is Rosemary Oyewole.</p> <p>16 Q. Thank you very much for coming to give evidence today.</p> <p>17 Your continued assistance is very much appreciated by</p> <p>18 the inquiry.</p> <p>19 Before coming here, you confirmed that you were</p> <p>20 willing to give evidence just in relation to Phase 1 of</p> <p>21 the inquiry proceedings. That means that I won't be</p> <p>22 asking you questions today about Phase 2 issues, but my</p> <p>23 questions, rather, will focus on the night of the fire.</p> <p>24 I recognise that asking you to relive the events of</p> <p>25 the fire will be difficult, and so if you need a break</p> <p>Page 3</p>
<p>1 representations given that cross-disclosure of the</p> <p>2 statements from BSR witnesses had been ongoing for some</p> <p>3 months, and the extent and the nature of the inquiry's</p> <p>4 redactions would have been self-evident to the RLRs.</p> <p>5 Last week's pause in reading in the further BSR</p> <p>6 witness statements was necessary while the inquiry</p> <p>7 considered the representations that had been made.</p> <p>8 We've now done that. We've responded in writing to</p> <p>9 the RLRs' concerns and, in certain cases, we have made</p> <p>10 further redactions of material that witnesses originally</p> <p>11 wished to disclose, or else we've removed redactions of</p> <p>12 material which they now wish to disclose.</p> <p>13 We've allowed an appropriate period of time for the</p> <p>14 relevant RLRs to respond to the inquiry's proposed</p> <p>15 course of action. In the absence of any further</p> <p>16 representation to date, the inquiry will now resume its</p> <p>17 programme of putting into the record witness statements</p> <p>18 from BSR witnesses who are not being called to give oral</p> <p>19 evidence.</p> <p>20 As I hope was clear from the approach we adopted, we</p> <p>21 intend to do this in a manner which gives some context</p> <p>22 around the oral evidence which you are hearing.</p> <p>23 SIR MARTIN MOORE-BICK: Good.</p> <p>24 MR MILLETT: So I hope that's clear.</p> <p>25 SIR MARTIN MOORE-BICK: Yes, thank you very much indeed.</p> <p>Page 2</p>	<p>1 at any time, please just say so, we can stop. There is</p> <p>2 absolutely no rush.</p> <p>3 My aim is to keep my questions short and simple.</p> <p>4 If, however, I ask a question that you don't understand,</p> <p>5 then please don't hesitate to stop me and I'll put the</p> <p>6 question in a different way.</p> <p>7 Could we just go through the formality of putting</p> <p>8 your statement into the record, Ms Oyewole. It's at</p> <p>9 IWS00000852. If we could have the first page of that.</p> <p>10 What you'll see coming up on the screen that's on</p> <p>11 your desk is the first page of your statement that you</p> <p>12 made specifically for the inquiry.</p> <p>13 If you're more comfortable with paper, you'll see</p> <p>14 that there's a bundle just in front of you on the desk,</p> <p>15 and it's at tab 1 if you need it.</p> <p>16 A. Okay.</p> <p>17 Q. Thank you.</p> <p>18 Could we go, please, to page 28 of the statement.</p> <p>19 You see that the last paragraph we see begins</p> <p>20 "I believe that the facts stated in this witness</p> <p>21 statement are true". The witness statement is dated</p> <p>22 20 May 2018, and we can see a signature there.</p> <p>23 Can you confirm that that's your signature?</p> <p>24 A. That's my signature.</p> <p>25 Q. Have you had an opportunity to go through the statement</p> <p>Page 4</p>

<p>1 recently?</p> <p>2 A. I have.</p> <p>3 Q. Can you confirm that the contents of the statement are</p> <p>4 true?</p> <p>5 A. Yes.</p> <p>6 MR RAWAT: Mr Chairman, just for the record, there are no</p> <p>7 exhibits accompanying the statement.</p> <p>8 SIR MARTIN MOORE-BICK: Right, thank you.</p> <p>9 MR RAWAT: Could we start, please, just with a little bit of</p> <p>10 background.</p> <p>11 It's right, isn't it, that you moved into flat 113</p> <p>12 in Grenfell Tower in about June 2013?</p> <p>13 A. Yes.</p> <p>14 Q. And in June 2017, who was living in the flat with you?</p> <p>15 A. Just myself and my partner and my daughter.</p> <p>16 Q. How old was your daughter at that time?</p> <p>17 A. She was 4.</p> <p>18 Q. And the flat was on the 14th floor, wasn't it?</p> <p>19 A. Yes.</p> <p>20 Q. How many bedrooms did it have?</p> <p>21 A. Two bedrooms.</p> <p>22 Q. By June 2017, is it right that you had been teaching</p> <p>23 science at a secondary school level for some three</p> <p>24 years?</p> <p>25 A. Yes.</p> <p style="text-align: right;">Page 5</p>	<p>1 A. Yes.</p> <p>2 Q. In flat 112, we know, was Omar Alhajali and his brother</p> <p>3 Mohammad. How will did you know them before the fire?</p> <p>4 A. Not very well.</p> <p>5 Q. Did you know them to say hello to?</p> <p>6 A. Yes, I just met them maybe a couple of months before the</p> <p>7 fire, maybe six months before the fire, five months</p> <p>8 before the fire.</p> <p>9 Q. In flat 115 was Zainab Deen and her son. How well did</p> <p>10 you know them?</p> <p>11 A. I'd say I knew her quite well.</p> <p>12 Q. Did she move into the building after you had been there?</p> <p>13 A. After -- yes.</p> <p>14 Q. How long had she been living there before the fire?</p> <p>15 A. Maybe a year.</p> <p>16 Q. So would it be fair to describe your relations with</p> <p>17 those who were living on the 14th floor as being that of</p> <p>18 neighbours rather than friends?</p> <p>19 A. Yes.</p> <p>20 Q. If we could expand now the bottom corner, flat 3,</p> <p>21 please.</p> <p>22 This should match the layout of your home in</p> <p>23 flat 113, and we can see that it had two bedrooms.</p> <p>24 First question, broadly, does that match the layout</p> <p>25 of your flat?</p> <p style="text-align: right;">Page 7</p>
<p>1 Q. Were you working full-time?</p> <p>2 A. Yes, full-time.</p> <p>3 Q. Could we put up MET00012593, please, page 12.</p> <p>4 Ms Oyewole, if I could just explain, this is</p> <p>5 a layout plan of the 4th floor of the tower. The same</p> <p>6 arrangements apply to the floors above the 4th floor,</p> <p>7 and that includes the floor that your flat was on, so it</p> <p>8 gives us a layout of each floor.</p> <p>9 I want to ask you, just using this, some questions</p> <p>10 about your neighbours who also lived on the 14th floor,</p> <p>11 if I may.</p> <p>12 Flat 1, which would be flat 111 if we were on the</p> <p>13 14th floor, we know that that was occupied by</p> <p>14 Denis Murphy. In your statement, you described him as</p> <p>15 a kind and gentle man, and you explained that you only</p> <p>16 learnt his surname after the fire.</p> <p>17 How well did you know Denis Murphy before the fire?</p> <p>18 A. I knew Denis -- I remember the first day we moved in --</p> <p>19 came to come and sort of view the place, and I met him</p> <p>20 in the lift. We went to the 14th floor together. So he</p> <p>21 was one of the first people I'd say that I met. He knew</p> <p>22 I was going to be living there, so we became friendly</p> <p>23 from the first day I moved in, really.</p> <p>24 Q. So you describe that you were on neighbourly terms with</p> <p>25 him?</p> <p style="text-align: right;">Page 6</p>	<p>1 A. Yes.</p> <p>2 Q. We see that it has two bedrooms. Can you tell us which</p> <p>3 bedroom was yours and which was used by your daughter?</p> <p>4 A. Yes, the first one -- do you want me to show you on</p> <p>5 there?</p> <p>6 MR RAWAT: Yes, do you want to do it up on the screen?</p> <p>7 SIR MARTIN MOORE-BICK: Yes, if you would like to get up and</p> <p>8 show us.</p> <p>9 A. This was our bedroom and this is my daughter's bedroom</p> <p>10 (Indicates).</p> <p>11 SIR MARTIN MOORE-BICK: Thank you.</p> <p>12 MR RAWAT: So the bedroom closest to the lounge was the one</p> <p>13 that your daughter occupied?</p> <p>14 A. Yes.</p> <p>15 Q. And you occupied the other bedroom with your partner?</p> <p>16 A. (Nodded assent)</p> <p>17 Q. We can see the front door on the plan, and just beyond</p> <p>18 it, in the communal area, we can see the word "hydrant".</p> <p>19 When you go into the flat, just to the left there,</p> <p>20 there is a space sort of opposite the bathroom. Can you</p> <p>21 tell us what that space was for?</p> <p>22 A. Opposite the bathroom?</p> <p>23 Q. Yes. If I come in through the front door, on my left</p> <p>24 there appears to be a doorway that leads into a space.</p> <p>25 A. Oh, sorry. That was like a big closet thing that we</p> <p style="text-align: right;">Page 8</p>

<p>1 turned into like a little playground.</p> <p>2 Q. So a sort of large storage area that you used as</p> <p>3 a playroom?</p> <p>4 A. Yes.</p> <p>5 Q. If we were to assume that all the internal doors were</p> <p>6 open, and the front door was also open, and if a person</p> <p>7 was then standing at the front door, looking into your</p> <p>8 home, what rooms could they see into?</p> <p>9 A. You could see into our bedroom.</p> <p>10 Q. What about your daughter's bedroom?</p> <p>11 A. No.</p> <p>12 Q. What about the lounge?</p> <p>13 A. No.</p> <p>14 Q. So if that person standing at the front door wanted to</p> <p>15 move to look inside your daughter's bedroom, would they</p> <p>16 have to come in and go into the hallway?</p> <p>17 A. Yes.</p> <p>18 Q. If we see there on the -- there's the word "hall" just</p> <p>19 on the plan, if someone was standing at that point, from</p> <p>20 that point, could they look into your daughter's bedroom</p> <p>21 and then also begin look into your lounge?</p> <p>22 A. From that point they could see into my daughter's</p> <p>23 bedroom but not into the lounge.</p> <p>24 Q. Where would you have to go to look into the lounge?</p> <p>25 A. You'd have to walk past the toilet, and you'd have to be</p> <p style="text-align: center;">Page 9</p>	<p>1 What you say in this part of your statement is that</p> <p>2 the front door was replaced during the renovations of</p> <p>3 the tower, and you've described the replacement door as</p> <p>4 thicker and heavier, with a draught excluder at the</p> <p>5 bottom and a letterbox which would automatically snap</p> <p>6 shut.</p> <p>7 Can I clarify one detail with you, please.</p> <p>8 Did your front door have an automatic closing</p> <p>9 mechanism on it?</p> <p>10 A. Yes.</p> <p>11 Q. And was that working in June 2017?</p> <p>12 A. Yes.</p> <p>13 Q. One other point that you make in your statement is about</p> <p>14 the stairs. We know that there's one stairwell in the</p> <p>15 tower and you could access it via a door on each floor.</p> <p>16 One of the things you say is that you used the</p> <p>17 stairs to go up one floor to visit a friend who lived in</p> <p>18 flat 126. So that would mean your leaving your floor</p> <p>19 via the door to the stairwell, going up two flights and</p> <p>20 then accessing the next level up, wouldn't it?</p> <p>21 A. Yes.</p> <p>22 Q. Did the door from floor 14, your floor, into the</p> <p>23 stairwell have a door-closer on it?</p> <p>24 A. Yes.</p> <p>25 Q. Was that working at the time of the fire?</p> <p style="text-align: center;">Page 11</p>
<p>1 there (Indicates), because there's the doors for the</p> <p>2 lounge there.</p> <p>3 Q. So you'd have to walk past the toilet and be standing on</p> <p>4 the edge to look into the lounge?</p> <p>5 A. Yes.</p> <p>6 Q. In June 2017, did your lounge have a door on it?</p> <p>7 A. Yes.</p> <p>8 Q. We see that on this plan, one thing that isn't clear is</p> <p>9 whether -- there was a partition between the kitchen and</p> <p>10 the lounge, but were there any doors between kitchen and</p> <p>11 lounge at all?</p> <p>12 A. Yes.</p> <p>13 Q. What kind of door was that?</p> <p>14 A. Sliding doors.</p> <p>15 Q. So once you're in the lounge, to get into the kitchen,</p> <p>16 you'd go straight through a sliding door; is that right?</p> <p>17 A. Yes.</p> <p>18 Q. I just want to ask a couple of general questions about</p> <p>19 the condition of your flat and the floor as at</p> <p>20 June 2017.</p> <p>21 If I take you back to your statement, we're going to</p> <p>22 jump around the statement a little, but if we go to</p> <p>23 page 21 -- so IWS00000852, page 21, please -- and just</p> <p>24 expand for us the two paragraphs that come under the</p> <p>25 subheading "Doors".</p> <p style="text-align: center;">Page 10</p>	<p>1 A. Yes.</p> <p>2 Q. What you say in your statement is that when you went up</p> <p>3 to the next floor -- and it's your friend Aziza who</p> <p>4 lived in flat 126, isn't it?</p> <p>5 A. Yes.</p> <p>6 Q. So going up, the door that you would then use to get</p> <p>7 onto the 15th floor wasn't working.</p> <p>8 A. No, it wasn't.</p> <p>9 Q. Can you just tell us in what way it wasn't working,</p> <p>10 please.</p> <p>11 A. Whenever I would go from the stairs to go into that</p> <p>12 door, the door would already be ajar. So I'd have to</p> <p>13 pull it open and then go in. But I remember thinking</p> <p>14 one day -- I remember trying to push it shut, but it</p> <p>15 was -- the automatic door-closer was -- something was</p> <p>16 wrong with it, so it was quite tight. I don't know, it</p> <p>17 just wouldn't -- it was hard to close the door,</p> <p>18 basically, so it just stayed open.</p> <p>19 Q. When you say ajar, there was actually a gap --</p> <p>20 A. Yes.</p> <p>21 Q. -- through which you could look into the communal</p> <p>22 hallway of floor 15?</p> <p>23 A. Yes.</p> <p>24 Q. Before the fire itself, when was the last time that</p> <p>25 you'd used that door to visit Aziza?</p> <p style="text-align: center;">Page 12</p>

<p>1 A. It would be three months before the fire.</p> <p>2 MR RAWAT: What I'd like to do now is just I want to show</p> <p>3 you a photograph taken inside the tower and after the</p> <p>4 fire.</p> <p>5 Mr Chairman, it's a photograph that we've seen</p> <p>6 before. It's that of the fire safety notice, so I think</p> <p>7 everyone here is aware of that image.</p> <p>8 SIR MARTIN MOORE-BICK: Yes.</p> <p>9 MR RAWAT: So it's BLA00002416, please.</p> <p>10 If I could explain, please, Ms Oyewole, it's a fire</p> <p>11 safety notice that was sited between the lifts, and this</p> <p>12 photograph was taken of the notice that was sited for</p> <p>13 the lifts at floor 3.</p> <p>14 Do you remember seeing a notice like this between</p> <p>15 the lifts on the ground floor?</p> <p>16 A. Possibly, but I wouldn't have taken much notice of it.</p> <p>17 Q. Do you remember seeing a notice like that on the lifts</p> <p>18 that were on your floor?</p> <p>19 A. Yes.</p> <p>20 Q. If we look at the top of it, what it says is:</p> <p>21 "There is a 'stay put' policy for residents unless</p> <p>22 the fire is in or affecting your flat."</p> <p>23 Did that phrase, "stay put", mean anything to you</p> <p>24 before 14 June 2017?</p> <p>25 A. I've never looked -- I've never seen that on there.</p> <p style="text-align: center;">Page 13</p>	<p>1 daughter from the childminder and then you came home.</p> <p>2 You thought you got home between 5.00 and 5.30 pm and</p> <p>3 then your partner got back a little bit later.</p> <p>4 When you got back that evening, were the lights</p> <p>5 working in the communal area?</p> <p>6 A. Yes.</p> <p>7 Q. So you have a clear recollection that they were on?</p> <p>8 A. Yes.</p> <p>9 Q. You say that you watched TV and then went to bed at</p> <p>10 about 11.30 pm.</p> <p>11 If we pick up the first line of paragraph 14, you</p> <p>12 say:</p> <p>13 "14. Before we went to bed, we made sure the</p> <p>14 windows in the flat were open."</p> <p>15 Did you leave every window open, do you remember?</p> <p>16 A. No, not every window.</p> <p>17 Q. So which windows had been left open at that time?</p> <p>18 A. Definitely the one in the kitchen and the one in our</p> <p>19 bedroom, and possibly my daughter's bedroom.</p> <p>20 Q. So doing the best you can, the windows in the living</p> <p>21 room might have been closed?</p> <p>22 A. Yes.</p> <p>23 Q. If we could look on the same page, please, at</p> <p>24 paragraphs 15 to 16.</p> <p>25 You begin paragraph 15 by saying that your partner</p> <p style="text-align: center;">Page 15</p>
<p>1 I've never read that on that sign before.</p> <p>2 Q. So it wasn't something that had registered with you at</p> <p>3 all?</p> <p>4 A. No.</p> <p>5 Q. Aside from this notice, were you aware of any</p> <p>6 information from any organisation or individual about</p> <p>7 what you should do if there was a fire in</p> <p>8 Grenfell Tower?</p> <p>9 A. Well, within my profession, we have lots of fire drills,</p> <p>10 and whenever we have a fire drill, it's always -- you</p> <p>11 know, I'm the one in control saying to students, "Leave</p> <p>12 your things, and off we go". So it's always registered</p> <p>13 in my mind that whenever there's a fire, we're off, you</p> <p>14 know, I'm not taking anything with me, I'm just leaving</p> <p>15 the building.</p> <p>16 Q. Was that something that influenced what you did on the</p> <p>17 night of the fire?</p> <p>18 A. Yes.</p> <p>19 Q. Can we turn now, please, to the events of that night.</p> <p>20 Let's take you back to your statement. IWS00000852,</p> <p>21 page 5, please. Can we look at paragraphs 13 to 14.</p> <p>22 I won't read them out, but I'll summarise them for</p> <p>23 you.</p> <p>24 You've explained in these paragraphs that we've got</p> <p>25 up on the screen that on 13 June you collected your</p> <p style="text-align: center;">Page 14</p>	<p>1 woke you up at about 01.30 am. How are you able to</p> <p>2 estimate that time?</p> <p>3 A. Timings ...</p> <p>4 Q. I think we all appreciate that timings can be difficult.</p> <p>5 Is it a case of you working back in your mind --</p> <p>6 A. Yes.</p> <p>7 Q. -- to a time?</p> <p>8 A. Yes.</p> <p>9 Q. That's doing the best you can, that it was about</p> <p>10 01.30 am?</p> <p>11 A. Yes.</p> <p>12 Q. You've said that what you did then was that you went to</p> <p>13 a window and you could hear people outside shouting.</p> <p>14 After that, you went to the front door, and I'll ask you</p> <p>15 some questions about that in a moment.</p> <p>16 Do you remember which window you would've gone to?</p> <p>17 Would it have been the kitchen window?</p> <p>18 A. No.</p> <p>19 Q. Can you identify the window from which you heard people</p> <p>20 shouting?</p> <p>21 A. Our bedroom window.</p> <p>22 Q. What you say is that your partner went into action mode</p> <p>23 and you then went to the front door.</p> <p>24 Do you remember if you'd switched any lights on in</p> <p>25 your flat by this time?</p> <p style="text-align: center;">Page 16</p>

<p>1 A. Definitely, there would've been lights on, because it 2 was quite late, so it would've been quite dark. 3 I remember when we woke up, it was quite dark in the 4 room, so I'd say we probably turned on the bedroom light 5 and then the corridor light, the hallway light. 6 Q. And you would've been able to, as you showed us on the 7 plan, just step out of your bedroom window and the front 8 door would've been not too far away. 9 A. Yes. 10 Q. Sorry, yes, you would've stepped out through your 11 bedroom door -- 12 A. Yes. 13 Q. -- and the front door would've been close by, wouldn't 14 it? 15 A. Yes. 16 Q. As you were approaching the front door, was there any 17 smoke coming through it into the flat? 18 A. No. 19 Q. Where was your daughter at the time? 20 A. Seun was holding her. 21 Q. So the three of you went to the front door together; is 22 that right? 23 A. Yes. 24 Q. What you say -- and it's the last sentence -- is that 25 your partner opened the door:</p> <p style="text-align: right;">Page 17</p>	<p>1 you opened it? 2 A. Yes. 3 Q. Can you say anything about the temperature in the 4 communal area at that time? 5 A. Not at that time. It was really quick. I just opened 6 the door, we saw the smoke and then just closed the door 7 back. I wasn't really taking into account the 8 temperature or anything. 9 Q. If we look, please, at the next page, IWS00000852, 10 page 6, and if we could have paragraph 17, please. 11 What you say here is that within seconds of the 12 first attempt, your partner walked out of the front door 13 a second time. You say: 14 "As soon as Seun left the front door of the flat, he 15 disappeared into the smoke. I could not see him." 16 Did you keep the front door open when your partner 17 had stepped through it? 18 A. Yes, we all went -- so it's not like he just sort of 19 left and, you know, left me and just sort of went. The 20 idea was that we were all going to go out of the flat. 21 So as we got to the door and we opened the door, he left 22 first. So he went just in front of me, and then I stood 23 at the door, and, yeah, there was smoke going inside the 24 flat. 25 Q. This is now the second time that you've opened the front</p> <p style="text-align: right;">Page 19</p>
<p>1 "... and we were instantly hit with thick, stinking 2 heavy smoke." 3 Did your partner go out through the front door -- 4 A. Yes. 5 Q. -- do you remember? 6 A. No, sorry, the first time, no, we just closed the door. 7 Closed the door. 8 Q. So -- 9 A. Went back. 10 Q. If we get the detail, please. You opened the door, saw 11 the smoke and then closed it? 12 A. Yes. 13 Q. When you saw this smoke that you describe in 14 paragraph 16, were you able to see through it at all? 15 A. No. 16 Q. Were you able to tell if the lights were on in the 17 communal area? 18 A. No. 19 Q. Does that mean, no, you couldn't tell, or -- 20 A. No, you couldn't tell. I couldn't tell if the lights 21 were on. It was just -- it was pitch black to me. 22 Q. Taking it from floor to ceiling, how far did the smoke 23 go? 24 A. From floor to ceiling. 25 Q. Was it literally just immediately outside your door as</p> <p style="text-align: right;">Page 18</p>	<p>1 door. Can you give us any sense of, apart from the 2 smoke, what conditions were like in the communal area? 3 A. It was very hot. The smoke was, like -- it was choking, 4 it was just -- I think I'd describe it as like a steam 5 room. So, like, in that small space, there's just smoke 6 everywhere. You can't see. Like, you know when it gets 7 really, really steamy? You'd walk in and you'd have to 8 look hard to see someone. But this, you just couldn't 9 see anything. So he just disappeared into the smoke. 10 Q. And how long was he gone? 11 A. Probably like -- I'd say, like, 5 seconds. It wasn't 12 long at all. But within that time, I just stood there 13 thinking, oh -- you know -- okay, he went, and I think 14 it was the shock of it, thinking, wow, it's really 15 smoky, and the shock that he'd actually gone in front of 16 me. But then I thought, if I follow him, and I know 17 that I can't see where he's gone, if I go somewhere else 18 and he comes back -- does that make sense? I didn't 19 want us to lose each other. So I thought I'll wait, 20 I'll let him go, and if he goes and he doesn't come 21 back, at least I'll know he's definitely gone somewhere, 22 then I'll go. That's what was going on in my head. 23 Q. Prior to opening the door, had you had a discussion 24 about what direction you were going to go in? 25 A. No. We just knew we were going to go for the stairs.</p> <p style="text-align: right;">Page 20</p>

<p>1 We wouldn't ever use the lift in the case of a fire.</p> <p>2 Q. If we look at paragraph 19, please.</p> <p>3 What you tell us at the beginning of this paragraph</p> <p>4 is that your partner then came back into the flat.</p> <p>5 Did he tell you at that time how far he had got once</p> <p>6 he stepped out into the communal hallway?</p> <p>7 A. No.</p> <p>8 Q. What did he look like when he returned?</p> <p>9 A. I'd say he looked, like, really shocked. Like ... I'd</p> <p>10 say he looked really panicked. Like he came back and he</p> <p>11 just looked really like -- you know when you've</p> <p>12 attempted to do something and it's just not gone to</p> <p>13 plan? And I think from then I knew there was no escape</p> <p>14 route, if that makes sense. So I think I got that</p> <p>15 feeling. I didn't really spend time looking at him,</p> <p>16 I just took my daughter off him, but I saw, like, in his</p> <p>17 face that it was -- he was shocked, put it that way.</p> <p>18 Q. So he had been carrying your daughter, and then you took</p> <p>19 your daughter back, and I think in your statement you</p> <p>20 say that you then had to take her to a window to get</p> <p>21 some air because she was gasping for breath.</p> <p>22 Could you tell us a little bit more about what</p> <p>23 effect that smoke had had on your daughter?</p> <p>24 A. Yes, I knew straight away that she'd inhaled a lot of</p> <p>25 smoke, because me standing in that doorway just for that</p> <p style="text-align: center;">Page 21</p>	<p>1 more oxygen down her body to try and combat that smoke</p> <p>2 that she'd breathed in.</p> <p>3 Q. Can we look on the same page, please, at paragraphs 20</p> <p>4 to 21.</p> <p>5 If we pick it up at the first sentence of</p> <p>6 paragraph 20, what you say there is that when your</p> <p>7 partner came back, the fire alarm in the flat went off.</p> <p>8 But you then say that at the end of the paragraph:</p> <p>9 "... I was able to fan the smoke alarm ..."</p> <p>10 Just so we can be clear, is it the smoke alarm that</p> <p>11 you're referring to going off?</p> <p>12 A. I don't know what went off, I just know that it was in</p> <p>13 the corridor and I know that it went off because of the</p> <p>14 smoke that had come in.</p> <p>15 My first reaction -- the noise -- it was just too</p> <p>16 much noise, and we were so disorientated from what was</p> <p>17 going on, that noise was just piercing in my head, so my</p> <p>18 first reaction, once I brought her back, was to fan it,</p> <p>19 stop it from making a noise.</p> <p>20 Q. You tell us in your statement that you had two alarms in</p> <p>21 the flat -- one in the hallway and one in the kitchen --</p> <p>22 and it was the alarm in the hallway, in the corridor,</p> <p>23 that went off.</p> <p>24 A. Yes.</p> <p>25 Q. So by this time, was there smoke in your flat?</p> <p style="text-align: center;">Page 23</p>
<p>1 little moment of time, I was inhaling smoke myself, but</p> <p>2 I know it wasn't as much as how much her dad and her had</p> <p>3 inhaled.</p> <p>4 So when she came back, she was quite frantic and she</p> <p>5 was gasping. So my first reaction was just to grab her.</p> <p>6 I ran from the door all the way to the front room,</p> <p>7 because I knew those windows were quite wide, and I just</p> <p>8 stuck her head out of the window for her to breathe in</p> <p>9 some oxygen.</p> <p>10 Q. Did the smoke have any physical effect on you?</p> <p>11 A. Not at that time, no. I mean, my throat was -- I felt</p> <p>12 chokey, but not enough to feel like there was anything</p> <p>13 wrong with me. I was just more focused on her.</p> <p>14 Q. So at that time, you weren't spluttering or coughing?</p> <p>15 A. Coughing a little bit.</p> <p>16 Q. What about your partner, did it have any physical effect</p> <p>17 on him?</p> <p>18 A. Not that I remember. But I don't know, it might have,</p> <p>19 but I wasn't focused on him. He was in a different</p> <p>20 place in there, in the flat.</p> <p>21 Q. Did taking your daughter to that window help her?</p> <p>22 A. Yes, definitely. I know why I did it, because I know</p> <p>23 that once you've breathed in, like, any sort of harmful</p> <p>24 smell or harmful smoke, I know it will go into your</p> <p>25 blood, so I knew the next thing to do was to try to get</p> <p style="text-align: center;">Page 22</p>	<p>1 A. Yes.</p> <p>2 Q. Where was that smoke?</p> <p>3 A. In the hallway.</p> <p>4 Q. So it had come through the door when you opened it; is</p> <p>5 that right?</p> <p>6 A. Yes.</p> <p>7 Q. Was there smoke anywhere else in your flat at that time?</p> <p>8 A. No.</p> <p>9 Q. Again, if you can help us with timing, and tell me if</p> <p>10 you can't, but in paragraph 21 you mention that after</p> <p>11 that second attempt to leave, you received a call from</p> <p>12 your daughter's childminder. You give an estimate of</p> <p>13 that time as 01.35 am or 01.40 am.</p> <p>14 Again, can you help us with what you base that time</p> <p>15 on, please?</p> <p>16 A. I would base the time on thinking that we woke up at</p> <p>17 around 01.30, and I know obviously during the night</p> <p>18 things happened quite quickly, but I know that she was</p> <p>19 one of the first people to call me quite soon after I'd</p> <p>20 come back, like, from that first attempt, so I would say</p> <p>21 about 5/10 minutes after, she called.</p> <p>22 Q. In the chronology of events, was that call from the</p> <p>23 childminder a call that you received before you rang</p> <p>24 999?</p> <p>25 A. I would say she called me first because of the</p> <p style="text-align: center;">Page 24</p>

6 (Pages 21 to 24)

<p>1 conversation that we had on the phone. I didn't know at</p> <p>2 the time when she called me that the fire was supposedly</p> <p>3 on the 4th floor. I just remember her calling me and</p> <p>4 saying there's a fire, and I remember even asking her --</p> <p>5 thinking in my head, how did she know there was a fire,</p> <p>6 because of the distance at which she lived. So</p> <p>7 I remember asking her, "Is your flat on fire?"</p> <p>8 I actually remember saying that to her, "Is your flat on</p> <p>9 fire?" Just thinking, how would you know there's a fire</p> <p>10 in my flat? So she called me first, I think.</p> <p>11 Q. Can I turn to the first 999 call that we can link to</p> <p>12 you. I want to do it using a report prepared by the</p> <p>13 London Fire Brigade. It's LFB00004790, please. Can we</p> <p>14 go to page 36 in that document.</p> <p>15 If I could just explain a little more, this is</p> <p>16 a report that's been prepared by the London Fire</p> <p>17 Brigade, and it sets out actions and key activities that</p> <p>18 were taken by their control room on the night of the</p> <p>19 fire. It's useful because it contains a summary of the</p> <p>20 call that you made.</p> <p>21 If we look at the bottom where it says -- that's it.</p> <p>22 Now, if I just take you through that:</p> <p>23 "01:37:58 CRO Duddy takes a call with a female</p> <p>24 saying '113, hello'. CRO Duddy responds with 'hello</p> <p>25 Fire Brigade'. The caller sounds distressed and is</p> <p style="text-align: center;">Page 25</p>	<p>1 a lot of smoke, and especially the smoke was coming from</p> <p>2 any crack in the door. So the letterbox also would've</p> <p>3 had, like, a little crack in it, and that's where smoke</p> <p>4 was coming from, and also all the cracks in the door.</p> <p>5 Q. If we break that down a little, you'd had the two</p> <p>6 attempts to leave through the front door, you had taken</p> <p>7 your daughter to the front room, and then when the you</p> <p>8 came back after that, that's when you saw smoke still</p> <p>9 coming through.</p> <p>10 A. Yes.</p> <p>11 Q. It was coming through both the letterbox and around the</p> <p>12 frame of the door?</p> <p>13 A. Yes.</p> <p>14 Q. If you could just tell us a description of your front</p> <p>15 door, as well as the letterbox, did it have any glass in</p> <p>16 it?</p> <p>17 A. No.</p> <p>18 Q. So it was just solid apart from the letterbox?</p> <p>19 A. Yes.</p> <p>20 Q. I'll take you to the transcript of that call, please,</p> <p>21 LFB00000678, if we look at page 1 of that.</p> <p>22 If you could just expand the top part, "Event".</p> <p>23 Just so you can orientate yourself, Ms Oyewole, can</p> <p>24 you see there's a long reference at the top there --</p> <p>25 A. Yes.</p> <p style="text-align: center;">Page 27</p>
<p>1 speaking very quickly. A smoke alarm is sounding in the</p> <p>2 background and the caller states that there is smoke</p> <p>3 coming through the letter box. CRO Duddy confirms that</p> <p>4 she is calling from Grenfell Tower and asks which floor</p> <p>5 the caller is on to which she replies the 14th. CRO</p> <p>6 Duddy advises the caller that the fire is on the fifth</p> <p>7 floor. The caller says that she doesn't know what to do</p> <p>8 and she has a baby in the house. She explains that the</p> <p>9 occupants have tried to run out but there is smoke in</p> <p>10 the corridor and the whole corridor is black so they</p> <p>11 have run back in the house. She also explains to CRO</p> <p>12 Duddy that there is smoke coming through the door and</p> <p>13 filling up the whole of the house. CRO Duddy advises</p> <p>14 her to block up the doors to keep the smoke out. He</p> <p>15 says he will let the crews know where she is."</p> <p>16 You've seen the transcript of that call as well, but</p> <p>17 we can see from that document and from the transcript</p> <p>18 that it has a time for the call of 01.37.58.</p> <p>19 Do you have a recollection now of smoke coming</p> <p>20 through your letterbox?</p> <p>21 A. That was after.</p> <p>22 Q. After?</p> <p>23 A. That was when Seun had come back in and we closed the</p> <p>24 door, after I had taken [my daughter] to the front room.</p> <p>25 I come back to the hallway and there was smoke, like</p> <p style="text-align: center;">Page 26</p>	<p>1 Q. -- which ends in the letters 34300P. Just before that,</p> <p>2 there are the numbers 013758. That's the time on the</p> <p>3 transcript for the call.</p> <p>4 If we go to page 2, however, and could we just</p> <p>5 expand the bit where the operator says "Where's the</p> <p>6 smoke coming from?" and then the answer.</p> <p>7 You are asked:</p> <p>8 "OPERATOR: Where's the smoke coming from?</p> <p>9 "CALLER: It's coming from this corridor, the whole</p> <p>10 corridor, the whole corridor's black, we tried to run</p> <p>11 out and there's smoke, we couldn't see far(?) so we had</p> <p>12 to run back in the house but there's smoke coming</p> <p>13 through the door as we speak, like, now, there's smoke</p> <p>14 filling up the whole of the house."</p> <p>15 Just so that we can be clear, where you're referring</p> <p>16 here to the whole corridor, what are you referring to?</p> <p>17 A. The communal corridor.</p> <p>18 Q. So the area where the lifts are and the bin house,</p> <p>19 et cetera?</p> <p>20 A. Yes.</p> <p>21 Q. But you're there saying that:</p> <p>22 "... there's smoke coming through the door as we</p> <p>23 speak ... there's smoke filling up the whole of the</p> <p>24 house."</p> <p>25 Which part of your flat was now being filled up with</p> <p style="text-align: center;">Page 28</p>

<p>1 smoke?</p> <p>2 A. The hallway, the bedroom, just all that area, there was</p> <p>3 smoke. It wasn't as thick as what was outside, but</p> <p>4 there was thick black smoke coming in through the</p> <p>5 doorframe and through the letterbox.</p> <p>6 Q. How forcibly was that smoke coming through?</p> <p>7 A. I couldn't control it. It was just coming through. It</p> <p>8 was just swarming in, just coming in.</p> <p>9 Q. We've seen the layout of the plan of your hallway. How</p> <p>10 much of that hallway was filled with smoke?</p> <p>11 A. I'd say all the way -- it was at least -- so the</p> <p>12 hallway -- sorry, the --</p> <p>13 Q. Would it help if we go back to the plan?</p> <p>14 A. Yes, please.</p> <p>15 Q. MET00012593, please, page 12.</p> <p>16 Let's expand the bottom south-west corner, please.</p> <p>17 Flat 3.</p> <p>18 So take us from the front door. When the smoke was</p> <p>19 coming in, where was it going to inside your flat?</p> <p>20 A. All here, all there, towards here, and there</p> <p>21 (Indicates).</p> <p>22 Q. So it filled up your entire hallway?</p> <p>23 A. Yes.</p> <p>24 Q. And then you described earlier going into the bedrooms.</p> <p>25 We have your bedroom and your daughter's.</p> <p style="text-align: right;">Page 29</p>	<p>1 up with smoke, so I remember that window was quite wide</p> <p>2 and I just left it like that.</p> <p>3 Q. Was that an attempt to try and clear the smoke?</p> <p>4 A. Yes.</p> <p>5 Q. At this time, had you seen any signs of smoke or fire</p> <p>6 outside the building?</p> <p>7 A. No.</p> <p>8 Q. Can we go back to your statement, please. Let's look at</p> <p>9 page 7, IWS00000852. Can we please expand paragraph 25</p> <p>10 at the bottom.</p> <p>11 You begin by saying that your partner and yourself</p> <p>12 began to make efforts to stop the smoke coming into the</p> <p>13 flat, and you describe using blankets up to the frame of</p> <p>14 the front door. He was filling a kitchen basin with</p> <p>15 water and throwing it onto the blankets.</p> <p>16 Were those steps successful?</p> <p>17 A. They were successful, but I just remember thinking: how</p> <p>18 long am I going to keep doing this for? Because once</p> <p>19 I moved -- I think there was something at the top of the</p> <p>20 doorframe -- the doorframe was at the top, right at the</p> <p>21 top. I remember putting a blanket at the top and then</p> <p>22 trying to hold a blanket along the bottom whilst trying</p> <p>23 to block the letterbox, like the smoke coming from the</p> <p>24 letterbox. And that one kept dropping and then that one</p> <p>25 would drop, and then once I'm holding these two, I'd see</p> <p style="text-align: right;">Page 31</p>
<p>1 A. Yes.</p> <p>2 Q. Which bedrooms were being penetrated with smoke?</p> <p>3 A. Towards our bedroom.</p> <p>4 Q. Do you have a recollection now of smoke coming into your</p> <p>5 house as you were making a 999 call?</p> <p>6 A. Yes.</p> <p>7 Q. On the timings, that call was some 7 or 8 minutes after</p> <p>8 your partner had first woken you up.</p> <p>9 Do you remember smoke coming into your home from</p> <p>10 anywhere else at this time apart from through the front</p> <p>11 door?</p> <p>12 A. No.</p> <p>13 Q. The windows of the flat, were any of them still open?</p> <p>14 A. The ones that were open from before would've been left</p> <p>15 open.</p> <p>16 Q. So that's the kitchen window and then the bedroom</p> <p>17 windows?</p> <p>18 A. Yes.</p> <p>19 Q. You told us that you had to take your daughter to</p> <p>20 a living room window to get her air.</p> <p>21 A. Yes.</p> <p>22 Q. Do you remember if at that time there were any windows</p> <p>23 open in the living room?</p> <p>24 A. No, but I would've left that window open because I knew</p> <p>25 now that the house would've probably been maybe filling</p> <p style="text-align: right;">Page 30</p>	<p>1 smoke again coming from the top and I'd try and hold the</p> <p>2 top one. So, yeah, it was quite hard.</p> <p>3 Q. How effective was it in terms of stopping smoke getting</p> <p>4 in?</p> <p>5 A. I tried. I mean, enough not to let it -- if I wasn't</p> <p>6 doing that, then smoke would've just been billowing into</p> <p>7 the flat.</p> <p>8 MR RAWAT: Mr Chairman, I'm coming on to another topic on</p> <p>9 the night, but I wonder whether this would be</p> <p>10 a convenient time just to have a short break for the</p> <p>11 witness.</p> <p>12 SIR MARTIN MOORE-BICK: It could be, certainly.</p> <p>13 Would you like to have a little break now?</p> <p>14 THE WITNESS: Yes please.</p> <p>15 SIR MARTIN MOORE-BICK: Right, that's what we'll do, then.</p> <p>16 10 minutes, would that be all right?</p> <p>17 THE WITNESS: Yes, thank you.</p> <p>18 SIR MARTIN MOORE-BICK: Okay. We'll break now until 11.10.</p> <p>19 I have to ask you not to talk to anyone about your</p> <p>20 evidence while you're out of the room, please.</p> <p>21 You go with the usher and she'll look after you.</p> <p>22 All right? Thank you.</p> <p>23 Right, 11.10, please.</p> <p>24 (11.00 am)</p> <p>25 (A short break)</p> <p style="text-align: right;">Page 32</p>

<p>1 (11.10 am)</p> <p>2 SIR MARTIN MOORE-BICK: All right? Happy to carry on?</p> <p>3 THE WITNESS: Thank you, yes.</p> <p>4 SIR MARTIN MOORE-BICK: Yes, Mr Rawat.</p> <p>5 MR RAWAT: Thank you, sir.</p> <p>6 Could we please have IWS00000852, page 8, please,</p> <p>7 and expand paragraphs 27 to 29.</p> <p>8 Ms Oyewole, if I could pick it up, please, at</p> <p>9 paragraph 27. You say:</p> <p>10 "27. As I was standing at the door, I could not</p> <p>11 hear anything except Seun walking around the flat.</p> <p>12 I then heard a deep voice from behind the front door,</p> <p>13 and what sounded like radio feedback. I started to bang</p> <p>14 on the door to let whoever was on the other side of the</p> <p>15 door know that we were there and that there were people</p> <p>16 in our flat. It was fire fighters."</p> <p>17 When you heard the firefighters outside and before</p> <p>18 you opened the front door, what were conditions like in</p> <p>19 the hallway of your home?</p> <p>20 A. They were less -- it wasn't as smoky as before because</p> <p>21 I'd been standing there for ages trying to block the</p> <p>22 smoke, and I think I'd done quite a decent job at</p> <p>23 stopping the smoke from coming in.</p> <p>24 Q. Do you remember, were the lights still on in your</p> <p>25 hallway?</p> <p style="text-align: center;">Page 33</p>	<p>1 wet blankets round the frame of the door, and told us to</p> <p>2 'keep doing what you're doing'. That meant to Seun and</p> <p>3 I that we were doing the right thing, and that we were</p> <p>4 in the safest place we could be. The fire fighter</p> <p>5 came[sic] did not tell us explicitly to stay, or to</p> <p>6 leave. He did, however, tell us that more fire fighters</p> <p>7 'would come back'. I understood this to mean that we</p> <p>8 were to stay in the flat."</p> <p>9 Just to try and get a little bit more detail about</p> <p>10 this conversation, where was your partner when this</p> <p>11 conversation happened?</p> <p>12 A. He was there as well in the hallway.</p> <p>13 Q. You've told us a few moments ago how far the firefighter</p> <p>14 came into the flat, so whereabouts was this conversation</p> <p>15 taking place?</p> <p>16 A. Just behind the door, the front door, just by the</p> <p>17 beginning of the hallway.</p> <p>18 Q. Did the firefighter tell you anything about the extent</p> <p>19 of the fire lower down the tower?</p> <p>20 A. No.</p> <p>21 Q. Did the firefighter tell you anything about the</p> <p>22 conditions in the communal area on your floor?</p> <p>23 A. No.</p> <p>24 Q. What about conditions in the stairwell, did the</p> <p>25 firefighter mention anything about the stairwell?</p> <p style="text-align: center;">Page 35</p>
<p>1 A. Yes.</p> <p>2 Q. You say in paragraph 28 that you opened the door and</p> <p>3 made a small gap, and one firefighter was able to come</p> <p>4 through that gap into your home.</p> <p>5 Were you able to tell how many firefighters were</p> <p>6 there at the door?</p> <p>7 A. No.</p> <p>8 Q. Apart from the deep voice that you mentioned behind the</p> <p>9 door, did you hear any other voices at this time?</p> <p>10 A. I can't remember.</p> <p>11 Q. Was this one firefighter the only firefighter to come</p> <p>12 into your home at this time?</p> <p>13 A. Yes.</p> <p>14 Q. How far into the flat did he come?</p> <p>15 A. He came --</p> <p>16 Q. Did the firefighter come?</p> <p>17 A. He came into the hallway.</p> <p>18 Q. As far as the turn that would lead you to the lounge or</p> <p>19 just to where your bedroom door was?</p> <p>20 A. Not even as far as the bedroom door, just behind the</p> <p>21 door, the front door.</p> <p>22 Q. If we look at paragraph 29, you say:</p> <p>23 "29. When the fire fighter came in, he told me that</p> <p>24 there was a fire lower down the Tower, and that the Fire</p> <p>25 Brigade were dealing with putting it out. He saw the</p> <p style="text-align: center;">Page 34</p>	<p>1 A. No.</p> <p>2 Q. Do you remember if the firefighter asked how many people</p> <p>3 were in your flat?</p> <p>4 A. I can't remember.</p> <p>5 Q. Did the firefighter have a mask on throughout?</p> <p>6 A. Yes -- no, not -- I know he came in with a mask, but</p> <p>7 I don't know if he took it off. I'm not sure.</p> <p>8 Q. But do you remember now speaking to this firefighter</p> <p>9 whilst he or she was wearing a mask?</p> <p>10 A. He had the mask on, but I know that when he came in --</p> <p>11 I think when he first came in, I remember it sounding</p> <p>12 quite muffled, so I don't know, he might have taken it</p> <p>13 off, maybe just a little bit, I don't know if they can</p> <p>14 remove it, but I think as the conversation went on, his</p> <p>15 voice got a bit clearer. So I don't know if it was</p> <p>16 still with the mask on or if he had taken it off,</p> <p>17 I can't remember.</p> <p>18 Q. Is there anything else about the firefighter that sticks</p> <p>19 in your mind?</p> <p>20 A. He was quite tall. He had a deep voice. I know that</p> <p>21 his fingers were very black, like a lot of soot was on</p> <p>22 his fingers. That's all I remember.</p> <p>23 Q. Where was your daughter whilst you were having this</p> <p>24 conversation?</p> <p>25 A. In our bedroom.</p> <p style="text-align: center;">Page 36</p>

<p>1 Q. And was your bedroom door open or closed?</p> <p>2 A. It would be wide open.</p> <p>3 Q. So if someone was standing, just so we can be clear, by</p> <p>4 the front door, can they see into your bedroom?</p> <p>5 A. Directly into the bedroom.</p> <p>6 Q. Where was your daughter placed in the bedroom?</p> <p>7 A. Probably on the bed or maybe wondering around the</p> <p>8 bedroom.</p> <p>9 Q. If you're standing by the front door and looking through</p> <p>10 the open door of your bedroom, can you see the bed?</p> <p>11 A. Yes.</p> <p>12 Q. Did the firefighter specifically ask if you had a child</p> <p>13 in the flat?</p> <p>14 A. I can't remember.</p> <p>15 Q. The firefighter then left, and if we look at the next</p> <p>16 paragraph in your statement on this page, if we just</p> <p>17 look at the beginnings of paragraph 30, which is at the</p> <p>18 bottom of the page, one of the things you mentioned</p> <p>19 here -- and we'll come back to it -- is that your</p> <p>20 partner had begun to make a makeshift rope; is that</p> <p>21 right?</p> <p>22 A. Yes.</p> <p>23 Q. I'll ask you questions about that in due course, but can</p> <p>24 I just pick up something that you say in this paragraph.</p> <p>25 You describe receiving a call from Hind, the</p> <p style="text-align: center;">Page 37</p>	<p>1 and now two more appearing at the front door?</p> <p>2 A. No, I can't. I can't be sure.</p> <p>3 Q. Did it feel like seconds or minutes?</p> <p>4 A. Oh, no, it felt like quite a while after.</p> <p>5 Q. Before we get to the conversation that you had with</p> <p>6 these two firefighters, can you tell us what conditions</p> <p>7 were like in your flat by this time?</p> <p>8 A. There was no smoke inside the flat at this time. Once</p> <p>9 the firefighter had left -- obviously when he came in,</p> <p>10 there was smoke that came into the flat, that's why</p> <p>11 I just wedged it a little bit. Once he left, when he</p> <p>12 exited, a little bit of smoke would've come in again,</p> <p>13 but then I just carried on doing what I was doing</p> <p>14 before, trying to block the smoke out. So there</p> <p>15 would've been no smoke in the flat.</p> <p>16 Q. At this time, the lights in your flat were still</p> <p>17 working?</p> <p>18 A. Yes, they were.</p> <p>19 Q. Obviously you've been focused on the front door, but can</p> <p>20 we just be sure there was no smoke coming in through any</p> <p>21 other windows in the flat?</p> <p>22 A. No.</p> <p>23 Q. What you say in paragraph 31 is:</p> <p>24 "... there were two fire fighters. They both came</p> <p>25 into the flat, and stood in the corridor."</p> <p style="text-align: center;">Page 39</p>
<p>1 daughter of your friend Aziza, who lived, as you told</p> <p>2 us, in flat 126, and you asked about Aziza and Hind told</p> <p>3 you that Aziza was out of the tower.</p> <p>4 Did Hind tell you where she was herself?</p> <p>5 A. No, but I just presumed that she was outside around</p> <p>6 where the tower was with her mum.</p> <p>7 Q. Did she tell you if she'd been inside the tower when the</p> <p>8 fire started?</p> <p>9 A. No.</p> <p>10 Q. Just to clarify, is that, no, she --</p> <p>11 A. Sorry, no. She didn't, no. She didn't tell me where</p> <p>12 she'd been. We didn't speak about that.</p> <p>13 Q. Could we look, please, on the next page, page 9, and</p> <p>14 paragraphs 31 down to 34, please.</p> <p>15 If we focus on paragraph 31, please. You explain --</p> <p>16 this is in the second sentence -- that:</p> <p>17 "I lost track of time during the evening of the</p> <p>18 fire, so it is tough to estimate what time this was all</p> <p>19 happening. At what I think may have been around 2:00am,</p> <p>20 I heard another noise outside the door, similar to when</p> <p>21 the fire fighters had come to the door before."</p> <p>22 What you explain was that this time two firefighters</p> <p>23 came to your door.</p> <p>24 Can you say with any confidence how much time had</p> <p>25 passed between the first firefighter leaving your flat</p> <p style="text-align: center;">Page 38</p>	<p>1 Again, we can go back to the plan if you want to</p> <p>2 look at it, but can you remember how far they came into</p> <p>3 the flat?</p> <p>4 A. They just stood just where other guy came. They didn't</p> <p>5 come really deep into the flat and look around or</p> <p>6 anything like that, as far as I can remember.</p> <p>7 Q. So by reference to the front door, where were they</p> <p>8 standing?</p> <p>9 A. In the first little space in the hallway.</p> <p>10 Q. So from that little space in the hallway, what would</p> <p>11 they have a view of?</p> <p>12 A. The bedroom.</p> <p>13 Q. And that's your bedroom?</p> <p>14 A. Our bedroom.</p> <p>15 Q. Can you remember if they were wearing masks or not?</p> <p>16 A. Yes, they definitely were wearing masks.</p> <p>17 Q. Did either firefighter take the mask off?</p> <p>18 A. I can't remember.</p> <p>19 Q. The one thing that you mention in your statement about</p> <p>20 the firefighter who had come earlier was that he had</p> <p>21 a very deep voice.</p> <p>22 Did either of these two firefighters sound like the</p> <p>23 one that had come previously?</p> <p>24 A. I can't remember.</p> <p>25 Q. So you now have two firefighters come to your flat, and</p> <p style="text-align: center;">Page 40</p>

<p>1 they've come inside the flat.</p> <p>2 Did they ask how many people were still in the flat?</p> <p>3 A. Sorry, I can't remember.</p> <p>4 Q. Where was your daughter at this time?</p> <p>5 A. She would've still been in the bedroom because we tried</p> <p>6 to keep her where we could see her instead of having her</p> <p>7 sort of moving around the flat.</p> <p>8 Q. When they came into the corridor, just so we can be</p> <p>9 clear, where were you and your partner?</p> <p>10 A. In the corridor as well -- in the hallway.</p> <p>11 Q. Where the firefighters were?</p> <p>12 A. Yes.</p> <p>13 Q. If we look at paragraph 31, and you say:</p> <p>14 "They told Seun and I that our flat was the safest</p> <p>15 flat on the floor because the other half of the building</p> <p>16 was on fire."</p> <p>17 Did they say anything more specific about the flats</p> <p>18 on your floor?</p> <p>19 A. No, they didn't.</p> <p>20 Q. So did they mention any flats by number at all?</p> <p>21 A. No, they didn't.</p> <p>22 Q. You continue:</p> <p>23 As a result, they wanted to bring some of our</p> <p>24 neighbours into our flat, where they would be safer."</p> <p>25 And you say that you agreed to that:</p> <p style="text-align: center;">Page 41</p>	<p>1 Q. And then a shape would come out from the smoke?</p> <p>2 A. Yes.</p> <p>3 Q. Can you tell us anything about whether there was any</p> <p>4 lighting in the communal area at this time?</p> <p>5 A. There definitely wasn't, no.</p> <p>6 Q. I want to ask you some questions about your neighbours</p> <p>7 in a moment.</p> <p>8 But to summarise, what you say in your statement is</p> <p>9 that they came into your flat in the following order: so</p> <p>10 first Omar and Mohammad Alhajali, then Zainab Deen and</p> <p>11 her son, and finally Denis Murphy.</p> <p>12 Just so that we can be clear about the sequence, did</p> <p>13 they come in as one group or in batches?</p> <p>14 A. No, they came in as a group.</p> <p>15 Q. Sorry, I didn't quite catch your --</p> <p>16 A. They came in as a group.</p> <p>17 Q. So all --</p> <p>18 SIR MARTIN MOORE-BICK: In a group, did you say?</p> <p>19 A. Yes.</p> <p>20 MR RAWAT: When they came into your flat, were you aware of</p> <p>21 any firefighters with them?</p> <p>22 A. There would've been someone who ushered them in. There</p> <p>23 definitely was a firefighter who ushered them in, yes.</p> <p>24 I don't think the person was in front of them, the</p> <p>25 person came at the end.</p> <p style="text-align: center;">Page 43</p>
<p>1 "The fire fighters left to get our neighbours."</p> <p>2 Then what happened was that if we look at</p> <p>3 paragraphs 32 to 34, you identify your neighbours as</p> <p>4 they were brought into your property.</p> <p>5 Did the firefighters tell you what would happen to</p> <p>6 you and your neighbours once everyone was gathered in</p> <p>7 your flat?</p> <p>8 A. No, they didn't.</p> <p>9 Q. When you opened the door to these firefighters, did you</p> <p>10 get any sense of what the conditions were like in the</p> <p>11 communal area?</p> <p>12 A. Yes, it was very smoky. Probably worse than the first</p> <p>13 time when we tried to escape. I couldn't see anything.</p> <p>14 I could see a person, like an image, walking from</p> <p>15 nowhere, if that makes sense.</p> <p>16 Q. Was it like the shape of a person you could make out?</p> <p>17 A. Then they'd come into the flat where there was light,</p> <p>18 then I could see who it was.</p> <p>19 Q. Was that one of the firefighters?</p> <p>20 A. I don't recall the firefighters coming first, not the</p> <p>21 first person into the flat, no.</p> <p>22 Q. I follow. I think it was the way I phrased my question.</p> <p>23 So when the door opened, you could see smoke in the</p> <p>24 communal area.</p> <p>25 A. Yes.</p> <p style="text-align: center;">Page 42</p>	<p>1 Q. Did you have a clear view of that person at all?</p> <p>2 A. The firefighter?</p> <p>3 Q. Yes.</p> <p>4 A. Yes.</p> <p>5 Q. And that person was in the communal area?</p> <p>6 A. Was in my hallway.</p> <p>7 Q. Right.</p> <p>8 So just so that we can be clear, a firefighter came</p> <p>9 into your hallway and then ushered your neighbours into</p> <p>10 your flat; is that right?</p> <p>11 A. Yes.</p> <p>12 Q. Are you able to tell whether that was one of the two</p> <p>13 firefighters that had come earlier to ask?</p> <p>14 A. No, I can't tell.</p> <p>15 Q. Can you give us any description about that firefighter?</p> <p>16 A. No.</p> <p>17 Q. Was that someone who was wearing a mask?</p> <p>18 A. They were in a mask and just wearing fireman's clothes.</p> <p>19 Q. Could we look, please, at page 10 of your statement, and</p> <p>20 paragraph 35.</p> <p>21 In this paragraph you're speaking about the brothers</p> <p>22 Omar and Mohammad Alhajali.</p> <p>23 Can you just describe to us what condition they were</p> <p>24 in when they arrived in your flat?</p> <p>25 A. They were -- I mean, they just walked in like, "What's</p> <p style="text-align: center;">Page 44</p>

<p>1 going on?" You know you just look at someone and it's</p> <p>2 like ... like, "Wow, what's going on?" sort of thing.</p> <p>3 And then they just walked in really. They seemed quite</p> <p>4 panicky. Not frantic, but it was kind of like, you</p> <p>5 know, "Wow, what's happening?" Because I don't know</p> <p>6 what they'd seen in their flat, but that's the</p> <p>7 impression that I got when they walked in.</p> <p>8 Q. Did either of them tell you anything about the</p> <p>9 conditions in their flat?</p> <p>10 A. No.</p> <p>11 Q. Where did they go in your flat?</p> <p>12 A. I'm not sure where. I'm not sure where Mohammad went</p> <p>13 straight away, but when everyone walked in, everyone</p> <p>14 just sort of dispersed around the flat, and then I know</p> <p>15 that Omar went to the kitchen and he told me to follow</p> <p>16 him. He went into the kitchen, I don't know what he was</p> <p>17 doing there, and then he came and called me to follow</p> <p>18 him. He wanted to show me something in the kitchen.</p> <p>19 Q. What was it that he wanted to show you?</p> <p>20 A. He wanted to show me -- he looked out of the window and</p> <p>21 said that there was smoke, he could see smoke coming</p> <p>22 from the back of the building.</p> <p>23 Q. Were you able to see smoke as well?</p> <p>24 A. Yes.</p> <p>25 Q. Can you describe that smoke at all?</p> <p style="text-align: center;">Page 45</p>	<p>1 Zainab was on the phone a lot that evening.</p> <p>2 Can you remember who she was calling?</p> <p>3 A. No, I don't remember. I remember asking her who she's</p> <p>4 talking to, but I can't remember what she said.</p> <p>5 Q. Another neighbour that was also brought into your</p> <p>6 property was Denis Murphy. Can you tell us what</p> <p>7 condition Mr Murphy was in when he arrived in your flat?</p> <p>8 A. I didn't recognise him. I didn't recognise Denis when</p> <p>9 he walked in.</p> <p>10 Q. Was he able to speak to you?</p> <p>11 A. He didn't speak.</p> <p>12 Q. Was he able to move without assistance?</p> <p>13 A. Yes.</p> <p>14 Q. Do you remember if he had his mobile with him?</p> <p>15 A. Yes, he had a phone.</p> <p>16 Q. Do you remember if he received any calls at all whilst</p> <p>17 he was in your flat?</p> <p>18 A. Not when he was in our flat, no.</p> <p>19 Q. You've told us that everyone then dispersed around the</p> <p>20 flat.</p> <p>21 A. Yes.</p> <p>22 Q. Can you remember where Denis Murphy went when he arrived</p> <p>23 in your --</p> <p>24 A. Denis was in the front room. Living room.</p> <p>25 Q. What's happened is that we've now had two firefighters</p> <p style="text-align: center;">Page 47</p>
<p>1 A. It's very thick. Very dense -- just quite thick smoke,</p> <p>2 like a lot of it, going upwards.</p> <p>3 Q. Was it below or above you, the smoke?</p> <p>4 A. Above, above us.</p> <p>5 Q. If you're looking out of the kitchen window, was it to</p> <p>6 your left or to your right?</p> <p>7 A. To our right, but it was like around the back of the</p> <p>8 building.</p> <p>9 Q. So around the corner?</p> <p>10 A. Yes.</p> <p>11 Q. What about Zainab and her son, can you remember where</p> <p>12 they went in your flat?</p> <p>13 A. No.</p> <p>14 Q. What condition were Zainab and her son in when they came</p> <p>15 into your flat?</p> <p>16 A. Zainab was quite frantic. She was quite frantic.</p> <p>17 Q. Do you remember having to put her son anywhere in</p> <p>18 particular or ...?</p> <p>19 A. I carried her son and I put him on my bed.</p> <p>20 Q. Was that where your daughter was?</p> <p>21 A. Yes.</p> <p>22 Q. Would you like a break?</p> <p>23 A. No, I'm fine.</p> <p>24 Q. If we could look, please, at the next paragraph on the</p> <p>25 same page. What you say in that paragraph was that</p> <p style="text-align: center;">Page 46</p>	<p>1 come to your door and make a request. They then come</p> <p>2 back -- or your neighbours have then come into your</p> <p>3 flat.</p> <p>4 You've already told us how the conditions in your</p> <p>5 flat had improved, but by now you've got eight people in</p> <p>6 the flat. What were conditions like in your flat?</p> <p>7 A. The conditions were fine. There was no smoke in the</p> <p>8 flat.</p> <p>9 Q. Could we look at IWS00000852, page 11, please. Can we</p> <p>10 expand paragraphs 41 and 42, please.</p> <p>11 This is an occasion when firefighters come back.</p> <p>12 You say:</p> <p>13 "I didn't answer the door on that occasion. I think</p> <p>14 it was either Omar, or Seun that answered the door. Two</p> <p>15 fire fighters came into the flat whilst I was in the</p> <p>16 bedroom with Zainab, Mohammed, and the children."</p> <p>17 So do you have a clear memory of -- was this your</p> <p>18 bedroom that you were in?</p> <p>19 A. Yes, my bedroom.</p> <p>20 Q. Was the bedroom door open?</p> <p>21 A. Yes.</p> <p>22 Q. And do you have a clear memory of being in there with</p> <p>23 Zainab, Mohammad and the two children?</p> <p>24 A. At that time, yes.</p> <p>25 Q. You say that it was either Omar or Seun that answered</p> <p style="text-align: center;">Page 48</p>

<p>1 the door, but can you remember where they were?</p> <p>2 A. No.</p> <p>3 Q. So all you can say is it must have been one of them that</p> <p>4 opened the door?</p> <p>5 A. Yes, I think it would be one of them.</p> <p>6 Q. And where was Denis at the time?</p> <p>7 A. Denis was in the living room.</p> <p>8 Q. What you say in this paragraph, paragraph 41, is that</p> <p>9 two firefighters came into the room.</p> <p>10 Can you say -- and please tell me if you can't --</p> <p>11 how much time had passed between the arrival of your</p> <p>12 neighbours into your flat and these firefighters then</p> <p>13 coming back into your property?</p> <p>14 A. I don't think it was that long. Not long at all. Not</p> <p>15 as long as the other times.</p> <p>16 Q. Is it a time that you can measure in seconds or minutes?</p> <p>17 A. Minutes.</p> <p>18 Q. Are we talking less than 5 minutes or more than</p> <p>19 5 minutes or ...?</p> <p>20 A. I can't remember.</p> <p>21 Q. You mention two firefighters. Just so that we can be</p> <p>22 clear, is it your recollection that these were the same</p> <p>23 two firefighters that had come to your flat earlier?</p> <p>24 A. I can't be sure.</p> <p>25 Q. So it was just two people dressed as firefighters. Do</p> <p style="text-align: center;">Page 49</p>	<p>1 A. I can't remember. Possibly.</p> <p>2 Q. So you tell us that you took the firefighter into the</p> <p>3 kitchen and showed him the smoke that you'd seen</p> <p>4 earlier.</p> <p>5 Did he give you any advice in relation to what to</p> <p>6 do?</p> <p>7 A. No, I think that's when they just said, "Go into the</p> <p>8 bedroom".</p> <p>9 Q. If we go back to paragraph 41 and look at what you were</p> <p>10 told:</p> <p>11 "They told us to all stay in the room and to put</p> <p>12 something under the door to stop smoke getting in. They</p> <p>13 said that they were going to come back."</p> <p>14 So what you then say is that the firefighters then</p> <p>15 left.</p> <p>16 If we look at paragraph 42, please:</p> <p>17 "42. When they left I immediately thought about</p> <p>18 Denis. I went to living room where he had remained sat</p> <p>19 since I had cleaned his face, and I told him that he</p> <p>20 needed to come into the bedroom with the rest of us.</p> <p>21 I walked with him, arm in arm as he was hunched over,</p> <p>22 into the bedroom. He was very hesitant to come into the</p> <p>23 bedroom at first, hovering by the door and reluctant to</p> <p>24 come in. When he eventually came in after some</p> <p>25 encouragement from Seun and I, he did come in but stood</p> <p style="text-align: center;">Page 51</p>
<p>1 you remember them having masks?</p> <p>2 A. Yes, they would've had masks.</p> <p>3 Q. So from where you were in the bedroom, you would have</p> <p>4 a view of these two firefighters; is that right?</p> <p>5 A. Yes.</p> <p>6 Q. Again, how far into the flat did these firefighters</p> <p>7 come?</p> <p>8 A. I know that I took one of them to the kitchen, like to</p> <p>9 show him the smoke, like how Omar told me about the</p> <p>10 smoke in the kitchen. So I said to one of them, "Can</p> <p>11 you follow me, I want to show you something". I took</p> <p>12 him to the window and I said, "Look, there's smoke</p> <p>13 coming from the back", and he just said, "Okay".</p> <p>14 I can't remember, he might have said some other stuff,</p> <p>15 but I just remember him acknowledging what I said.</p> <p>16 Q. Let's break that down a little, please.</p> <p>17 What you say is that:</p> <p>18 "I heard 'all go into that room' and could see just</p> <p>19 outside of the door that the fire fighter was pointing</p> <p>20 at the bedroom we were in."</p> <p>21 Did you take the firefighter to the kitchen before</p> <p>22 or after he told you to go into the bedroom?</p> <p>23 A. Before.</p> <p>24 Q. When you took the firefighter to the kitchen, was the</p> <p>25 lounge door open at all, do you remember?</p> <p style="text-align: center;">Page 50</p>	<p>1 awkwardly just inside the door. I implored him to sit</p> <p>2 on the bed with the rest of us, and when he did, he sat</p> <p>3 on the very edge of the bed."</p> <p>4 So you've described moving Denis into the bedroom.</p> <p>5 By then, who was in the bedroom once the</p> <p>6 firefighters had left?</p> <p>7 A. All of us were in the bedroom.</p> <p>8 Q. So that's all eight of you?</p> <p>9 A. (Nodded assent)</p> <p>10 Q. Can I look now, please, at LFB00000359, page 1, please.</p> <p>11 This is the transcript of a second call that has</p> <p>12 been linked to you, Ms Oyewole. If we expand, again,</p> <p>13 the "Event" part of it, you see the reference at the</p> <p>14 top, and the penultimate set of digits is 023149. So</p> <p>15 that tells us that the time on the transcript is</p> <p>16 02.31.49.</p> <p>17 If we go to page 2, please. If we expand the bottom</p> <p>18 part from the operator saying:</p> <p>19 "OPERATOR: I know. What floor are you on?</p> <p>20 "CALLER: Sorry. 14th floor.</p> <p>21 "OPERATOR: You're on the 14th. Okay. Are you</p> <p>22 c... -</p> <p>23 "CALLER: There's another fire on the top. There's</p> <p>24 now a fire on the top.</p> <p>25 "OPERATOR: What? At the top of the building or the</p> <p style="text-align: center;">Page 52</p>

<p>1 top of your flat?</p> <p>2 "CALLER: The top, the top of my flat, top of my</p> <p>3 flat."</p> <p>4 Do you have a recollection of this conversation?</p> <p>5 A. Slightly.</p> <p>6 Q. Do you remember being aware of a fire at the top of your</p> <p>7 flat?</p> <p>8 A. Yes.</p> <p>9 Q. When you were referring to the top of the flat, what</p> <p>10 were you meaning?</p> <p>11 A. I was talking about the top of the window in our</p> <p>12 bedroom.</p> <p>13 Q. Sorry, I didn't quite catch --</p> <p>14 A. The window in our bedroom, when I looked out of the</p> <p>15 window, I could see fire -- that's the first time</p> <p>16 I personally saw any fire, and I could see the fire at</p> <p>17 the top of the window. So probably coming from the flat</p> <p>18 above, like it was coming down towards my window.</p> <p>19 Q. Could you see flames?</p> <p>20 A. Yes.</p> <p>21 Q. How close were those flames to your bedroom window?</p> <p>22 A. Like if I sat on the windowsill, I could probably reach</p> <p>23 out and touch it.</p> <p>24 Q. I want to just take you to page 3 of this transcript.</p> <p>25 Again, if we could just expand the bottom half from</p> <p style="text-align: center;">Page 53</p>	<p>1 "OPERATOR: Well, it's -</p> <p>2 "CALLER: (inaudible) jump out of the window</p> <p>3 (overspeaking) jump out the window.</p> <p>4 "OPERATOR: I mean, if you can, if you can leave then</p> <p>5 try and do that, but - so -</p> <p>6 "CALLER: Shall we jump out the window?</p> <p>7 "OPERATOR: Otherwise just block up the ex... the</p> <p>8 exits and open any - or open any windows that isn't the</p> <p>9 side where the smoke is."</p> <p>10 And then it appears, as we can see from the bottom,</p> <p>11 that the call clears.</p> <p>12 The reference to jumping out of a window, is that</p> <p>13 something that you remember?</p> <p>14 A. Yes, but it wasn't in that context.</p> <p>15 Q. Well, let's see if we can help you with that and go to</p> <p>16 page 11 of your statement, paragraph 44, please.</p> <p>17 What you say at the bottom was:</p> <p>18 "44. It became apparent to us that the fire</p> <p>19 fighters were less likely than ever to come back and</p> <p>20 save us. It was then that Seun told me that he was</p> <p>21 going to try and use the rope to scale down the</p> <p>22 building."</p> <p>23 Can you just tell us how your partner had fashioned</p> <p>24 this rope? What had he used to put it together?</p> <p>25 A. While I was putting the cloth around the door trying to</p> <p style="text-align: center;">Page 55</p>
<p>1 where the operator says:</p> <p>2 "OPERATOR: Hello? What? Has it come through to</p> <p>3 your flat?"</p> <p>4 So that's what the operator asks, and gets the</p> <p>5 response:</p> <p>6 "CALLER: It's coming into our flat, yeah."</p> <p>7 Does that help you at all to tell us what was coming</p> <p>8 into your flat at this time?</p> <p>9 A. I felt like the fire was coming into our flat, because</p> <p>10 it was the close -- like, it was just about to come into</p> <p>11 our window, that's how I felt, that's what I could see.</p> <p>12 Q. Was there actually anything coming into the flat at that</p> <p>13 time?</p> <p>14 A. No.</p> <p>15 Q. The operator then asks:</p> <p>16 "OPERATOR: Okay. Are you able - you're not able to</p> <p>17 get out at all?</p> <p>18 "CALLER: No, they told us to stay inside (inaudible)</p> <p>19 but now we can see fire at the top.</p> <p>20 "OPERATOR: Yeah. Are you able to get in your flat</p> <p>21 away from where the fire in the other flat is, the side</p> <p>22 of your flat away from -</p> <p>23 "CALLER: No, we can't, because it's just going to</p> <p>24 come into our flat, that's what, that's what's going to</p> <p>25 happen.</p> <p style="text-align: center;">Page 54</p>	<p>1 stop the smoke from coming in, Seun had just, like,</p> <p>2 opened up our airing cupboard, and all the blankets or</p> <p>3 bedding that he could see, I remember just watching him</p> <p>4 tying, like, sheets together, and then he wrapped it</p> <p>5 around -- like, when Omar and his brother came in, when</p> <p>6 we were all in the bedroom, they had broken off one of</p> <p>7 the windows, like taken the window off it's hinges. So</p> <p>8 there was a big gap. And then Seun had tied the rope</p> <p>9 around the middle of the window that holds the two</p> <p>10 windows. Does that make sense? Yes, then he had thrown</p> <p>11 it down. So that was the rope.</p> <p>12 MR RAWAT: Can I pause there.</p> <p>13 I have some more questions about that topic, but,</p> <p>14 Mr Chairman, could I just ask for a short break at this</p> <p>15 point, please.</p> <p>16 SIR MARTIN MOORE-BICK: Yes. All right, well, it might be</p> <p>17 a good idea to have a short break now. Is that all</p> <p>18 right?</p> <p>19 THE WITNESS: Yes.</p> <p>20 SIR MARTIN MOORE-BICK: If you go with the usher, she'll</p> <p>21 look after you, and, again, please don't talk to anyone</p> <p>22 about your evidence. All right?</p> <p>23 Back at 12 o'clock, please. Thank you.</p> <p>24 All right, 12 o'clock, please.</p> <p>25 (11.50 am)</p> <p style="text-align: center;">Page 56</p>

<p>1 (A short break)</p> <p>2 (12.00 pm)</p> <p>3 SIR MARTIN MOORE-BICK: All right? Are you happy to carry</p> <p>4 on?</p> <p>5 THE WITNESS: Yes.</p> <p>6 SIR MARTIN MOORE-BICK: If you would like a break at any</p> <p>7 stage, don't hesitate to say so.</p> <p>8 THE WITNESS: Okay.</p> <p>9 SIR MARTIN MOORE-BICK: All right?</p> <p>10 THE WITNESS: Yes.</p> <p>11 SIR MARTIN MOORE-BICK: Yes, Mr Rawat.</p> <p>12 MR RAWAT: Thank you, Mr Chairman.</p> <p>13 Ms Oyewole, before we had the break you were</p> <p>14 beginning to tell us about the rope that your partner</p> <p>15 had fashioned and was using, and I think the stage we'd</p> <p>16 got to was that you'd explained that it had been tied to</p> <p>17 the frame of the bedroom window and Omar and Mohammad</p> <p>18 had helped break open part of the window; is that right?</p> <p>19 A. Yes.</p> <p>20 Q. You've dealt with this in detail in your statement and</p> <p>21 so, with no disrespect to you, I'd like, if I may, just</p> <p>22 to try to take it shortly just so that we can get the</p> <p>23 key events down.</p> <p>24 Once that rope had been tied and the window opened</p> <p>25 up in the fashion that you describe, is it right that</p> <p style="text-align: right;">Page 57</p>	<p>1 So I think you've just told us that at this time</p> <p>2 everyone's in the bedroom, and what you say in this</p> <p>3 paragraph is:</p> <p>4 "50. Zainab kept getting up and opening the bedroom</p> <p>5 door. She did that 3 or 4 times; she thought that she</p> <p>6 could hear people that had come back to help us. There</p> <p>7 was a lot of smoke in the flat, outside the bedroom</p> <p>8 door, at this time. I was shouting at her, she was</p> <p>9 opening the door and I was saying 'don't open the door!</p> <p>10 Don't open the door!' She was letting smoke come into</p> <p>11 the room we were in. We put a cloth under the door,</p> <p>12 whatever was to hand. There was nobody there every time</p> <p>13 she opened the door."</p> <p>14 You describe Zainab as very scared and that you had</p> <p>15 to get forceful with her.</p> <p>16 The smoke that you could see outside the bedroom</p> <p>17 door, can you describe that smoke?</p> <p>18 A. It wasn't, like, really smoky like how it was in the</p> <p>19 communal area, but there was smoke -- because no one was</p> <p>20 standing by the door and putting anything to block the</p> <p>21 smoke from coming into the door, so, you know, the smoke</p> <p>22 was coming into the corridor.</p> <p>23 Q. The door you're referring to there is the front door?</p> <p>24 A. The front door.</p> <p>25 Q. So when Zainab opened the door, were you able to get</p> <p style="text-align: right;">Page 59</p>
<p>1 your partner then moved to sit on the windowsill?</p> <p>2 A. Yes.</p> <p>3 Q. At that time, where was everyone who was in the flat?</p> <p>4 Were they all in the same room?</p> <p>5 A. Yes, everyone was in the bedroom.</p> <p>6 Q. We can go back to the plan if it will help, but that's</p> <p>7 your bedroom?</p> <p>8 A. My bedroom, yes.</p> <p>9 Q. When I showed you the transcript of your second 999</p> <p>10 call, you gave evidence about seeing flames above you,</p> <p>11 above the bedroom window, and nearby.</p> <p>12 The stage we're at now is that your partner is sat</p> <p>13 on the windowsill. Can you remember whether there were</p> <p>14 any flames around at that time?</p> <p>15 A. No, so he was sat at the windowsill earlier on, before</p> <p>16 I looked out of the window. So I don't know how long</p> <p>17 before, but it was quite a while before I'd looked out</p> <p>18 of the window and seen the flames at the top.</p> <p>19 Q. Just so that we can be clear about the sequence</p> <p>20 time-wise, the events that we're talking about now,</p> <p>21 which is your partner sitting on the windowsill,</p> <p>22 happened before that second call?</p> <p>23 A. Yes.</p> <p>24 Q. Could we just take a look at paragraph 50 of your</p> <p>25 statement. It's at page 13, please.</p> <p style="text-align: right;">Page 58</p>	<p>1 a view of the front door?</p> <p>2 A. I wasn't really looking at it, no.</p> <p>3 Q. But was that where you thought the smoke was coming in</p> <p>4 from?</p> <p>5 A. Yes.</p> <p>6 Q. By this time, had you closed any of the windows in the</p> <p>7 living room or the kitchen, do you remember?</p> <p>8 A. No.</p> <p>9 Q. So were there still some windows open in the flat?</p> <p>10 A. There would still be windows open, yes.</p> <p>11 Q. Can you remember where those open windows might have</p> <p>12 been?</p> <p>13 A. The kitchen window as from before and the one in the</p> <p>14 front room that I opened, that would've been it. And</p> <p>15 then the one in the bedroom, obviously.</p> <p>16 Q. Were there lights on in your hallway at that time?</p> <p>17 A. Yes.</p> <p>18 Q. What about the lights in the bedroom?</p> <p>19 A. Yes.</p> <p>20 Q. If we look now, please, at paragraphs 51 and 52, please.</p> <p>21 I won't read them out, but just to summarise them</p> <p>22 for you, what you explain in these two paragraphs is</p> <p>23 that 15 minutes after your partner had first sat on the</p> <p>24 windowsill, he made his first attempt to lower himself</p> <p>25 down. You say:</p> <p style="text-align: right;">Page 60</p>

<p>1 "He told us all that he was going to go out of the 2 window again." 3 When he said this and made this attempt, what was 4 the reaction of everyone else in the bedroom? 5 A. Everyone was like, "Don't do it". Like, to be fair, it 6 was only, I'd say, Omar and Mohammad and myself that 7 probably would've commented, and I kept saying, "Seun, 8 don't, we're not going" -- because I had absolutely no 9 intention of going through the window. Like, no 10 intention. 11 So although he wasn't, like, saying, "I'm going to 12 definitely go now", he was just trying to see how 13 hard -- how much his weight could take the rope, the 14 makeshift rope. That's why he lowered himself out. But 15 even Omar and Mohammad were both like, "No, don't do it. 16 What are you doing? What's he doing?" sort of thing. 17 Q. What was Denis doing at this time? 18 A. Denis was on the bed. He was just sitting on the bed. 19 Q. And what about Zainab? 20 A. Zainab was on the floor. 21 Q. What you say in paragraph 52 is that your partner then 22 asked you to pass your daughter to him, and she was 23 unwilling to be passed to her father; is that right? 24 A. Yes. 25 Q. Did you see how far down the rope went? Did you get</p> <p style="text-align: center;">Page 61</p>	<p>1 A. I would say it was a mixture of wanting to prepare 2 ourselves, and time was just going, like it just felt 3 like we had gone to the window, we had screamed and 4 shouted. There were firemen downstairs. They were not 5 even looking up at us. There were loads of them 6 downstairs. All you could hear from that side of the 7 building was us shouting, and no one was looking up. 8 So in my head I started -- I just lost hope at that 9 point, I just thought, they've said they're going to 10 come back, but no one's even acknowledging the fact that 11 we're shouting from the window, even saying, "There's 12 two children in the house", you know, "We need to get 13 out, there's eight of us in here". 14 I think that with a mixture of the time that we'd 15 been locked in that room made me start thinking I need 16 to start taking other steps, or preparing ourselves, 17 like I said. 18 Q. Just so that we can be clear, which window had you been 19 shouting from? 20 A. The bedroom window. 21 Q. And who was shouting from that window? 22 A. Myself, Seun. I'm not sure if Omar and Mohammad were 23 shouting, I can't remember, but I know for a fact that 24 Seun and I were shouting out the window, a lot. 25 Q. Could we look, please, at paragraphs 56 down to 58.</p> <p style="text-align: center;">Page 63</p>
<p>1 a view yourself of how far down the building the rope 2 went? 3 A. Yes, it went quite far down. 4 Q. Did you get a sense it was relatively close to the 5 ground? 6 A. No, definitely not. It wasn't close to the ground. 7 Q. You tell us, if we look at paragraph 53 -- if we pick it 8 up at the bottom of the page, please, and we'll need to 9 go over -- because your daughter wouldn't let you go, 10 your partner had to come back into the flat. 11 Can you tell us how he got back into the flat at 12 this time? 13 A. Omar and Mohammad helped him back into the flat. 14 Q. If we look at paragraph 54 on the next page, if we take 15 actually 54 and 55 together, what you explained in these 16 paragraphs is that you decided to tie your daughter to 17 your partner's back, and you got a wrapper, a cloth, 18 which you found in the bedroom so that you could tie her 19 as tightly to her father's back as you could. 20 That was, you say, if we look at paragraph 55: 21 "... with the intention of going out of the window 22 as soon as possible. I discussed it with Seun." 23 So you told us a few moments ago you had no 24 intention of going out of the window. What had changed 25 by now?</p> <p style="text-align: center;">Page 62</p>	<p>1 You've just explained why you changed your mind. 2 Did you or Seun tell anyone else in the bedroom what 3 you were planning to do? 4 A. Seun was saying to everyone that was there, he was just 5 saying, you know, if we have to go, sort of showing me 6 how I would, like, motion, you know, get my hand 7 movements ready to go down the rope. He kept on 8 saying -- because I kept on saying, "No, I'm not going 9 down that way", even once -- because I was -- my 10 daughter was tied to his back. You know, I'm saying, 11 "We're not going that way", but he just kept on saying 12 "If we have to, if we have to", but he said it so, like, 13 everybody in the room could hear. He wasn't sort of 14 whispering it to me or anything like that. 15 Q. If we just look at paragraph 57, what you say there is: 16 "I said to Seun, 'let's go'. We were going out of 17 the window." 18 At that time, when you had made that decision, who 19 else was in the bedroom? 20 A. Everyone. 21 Q. Do you remember anyone leaving the bedroom at about this 22 time? 23 A. No. 24 Q. Do you remember the bedroom door opening at all, other 25 than when Zainab was opening it?</p> <p style="text-align: center;">Page 64</p>

<p>1 A. No.</p> <p>2 Q. Is it possible to put the two parts of paragraph 58</p> <p>3 side-by-side, please? Thank you very much.</p> <p>4 What you say -- we'll take it in stages if we may --</p> <p>5 sorry, before I take you to that, can I go back to</p> <p>6 paragraph 56, I just want to pick up on one point.</p> <p>7 Paragraph 56, page 14.</p> <p>8 What you've said, Ms Oyewole, in this part of the</p> <p>9 paragraph is:</p> <p>10 "56. I went to the window, to see where I was going</p> <p>11 to have to go. When I looked out of the window, I saw a</p> <p>12 flash of flame above us. It was bright, orange in</p> <p>13 colour, and very close. I felt as though I could almost</p> <p>14 reach out and touch it. I said to Seun 'this place is</p> <p>15 going to explode'. We had to get out, and we were going</p> <p>16 to get out of the window and try and descend the</p> <p>17 building with Seun's homemade rope."</p> <p>18 When you refer to a "flash of flame", can you tell</p> <p>19 us any more information about that, please?</p> <p>20 A. That was the first time I had seen the fire. I know</p> <p>21 that there was a fire in the building, I'd seen smoke</p> <p>22 before that, I'd seen smoke in the corridor, I'd seen it</p> <p>23 outside the kitchen window, but I'd never physically</p> <p>24 seen any fire.</p> <p>25 It was just like in a movie, almost, like something</p> <p style="text-align: center;">Page 65</p>	<p>1 Thank you.</p> <p>2 You begin the paragraph:</p> <p>3 "58. Just as we were preparing to climb out of the</p> <p>4 window, the bedroom door flew open. Everyone looked up,</p> <p>5 shocked, that anyone had come back. 2 fire fighters ran</p> <p>6 into the room, followed by a cloud of thick, black</p> <p>7 smoke."</p> <p>8 Before the bedroom door flew open, did you hear any</p> <p>9 noises outside the bedroom door?</p> <p>10 A. Nothing at all.</p> <p>11 Q. You say:</p> <p>12 "Everyone looked up, shocked, that anyone had come</p> <p>13 back."</p> <p>14 Who do you mean by "everyone"?</p> <p>15 A. All of us that were in the room.</p> <p>16 Q. Were the lights on in the bedroom at that time?</p> <p>17 A. Yes.</p> <p>18 Q. You say the firefighters ran into the room; is that the</p> <p>19 bedroom?</p> <p>20 A. Sorry, the firefighters didn't run into the room.</p> <p>21 Q. Can you tell us what your recollection is of what the</p> <p>22 firefighters did, please?</p> <p>23 A. My recollection is that the door flew open -- I don't</p> <p>24 know who opened the door -- and I saw a firefighter</p> <p>25 standing by the front door, and I just heard him</p> <p style="text-align: center;">Page 67</p>
<p>1 that I just didn't expect to see. I just saw this whoof</p> <p>2 of flame, like a massive flame, coming towards me,</p> <p>3 because I was looking at it.</p> <p>4 Q. And this was from the bedroom window?</p> <p>5 A. From the bedroom window. I don't know what made me look</p> <p>6 up. I was looking down to see how far I'd have to go,</p> <p>7 and something just said look up, and that's when I saw</p> <p>8 the --</p> <p>9 Q. By that time, was the bedroom window open?</p> <p>10 A. Yes, it was open from when they'd broken it open.</p> <p>11 Q. Had Seun been pulled back in after trying to lower</p> <p>12 himself down?</p> <p>13 A. Yes, that happened before and I saw the flame after.</p> <p>14 Q. I showed you that transcript of the 999 call a while</p> <p>15 ago. Can you link this paragraph to that 999 call at</p> <p>16 all?</p> <p>17 A. Yes. I'm probably guessing that as soon as I'd seen</p> <p>18 that flame, I probably called them. I couldn't remember</p> <p>19 it at the time, but then that makes sense.</p> <p>20 Q. We looked at that and we can look at the transcript</p> <p>21 again, but where you were referring to "fire at the top</p> <p>22 of my flat", do you think that's a reference to what you</p> <p>23 say in this paragraph?</p> <p>24 A. Yes.</p> <p>25 Q. Let's go back then, please, to paragraph 58, page 14.</p> <p style="text-align: center;">Page 66</p>	<p>1 shouting.</p> <p>2 So I don't recall firefighters coming into the</p> <p>3 bedroom as such, unless that happened, I don't -- that's</p> <p>4 not what I remember.</p> <p>5 Q. Just so we can be clear, it shouldn't say in</p> <p>6 paragraph 58, "2 fire fighters ran into the room"; your</p> <p>7 recollection is of the bedroom door opening and your</p> <p>8 seeing a firefighter by the front door; is that right?</p> <p>9 A. Yes.</p> <p>10 Q. You refer there to two firefighters; just so that we can</p> <p>11 be clear, how many firefighters do you remember seeing?</p> <p>12 A. I saw one firefighter.</p> <p>13 Q. The firefighter was by the front door. Can you say</p> <p>14 whether the front door was open or closed?</p> <p>15 A. Our front doors are the type of front doors that you</p> <p>16 cannot lock yourself out with. So if I closed the door</p> <p>17 and go to go and throw rubbish away, I can let myself</p> <p>18 back inside my front door without using the key. And</p> <p>19 I am 100 per cent sure of that because I remember on one</p> <p>20 occasion being inside my flat, coming home from work one</p> <p>21 day, being inside the flat and someone, another</p> <p>22 neighbour, accidentally coming into my house thinking</p> <p>23 that was his house, and the door was open, and that's</p> <p>24 how he was able to enter, because it doesn't lock from</p> <p>25 the outside. So the door was definitely opened.</p> <p style="text-align: center;">Page 68</p>

<p>1 Q. Can you say how the firefighters have got in through 2 your front door then?</p> <p>3 A. I believe that they opened the door themselves, because 4 I don't recall seeing anyone run out of the bedroom to 5 go and open the front door. Being that it was my flat, 6 I think I would be the one to go and do that if I'd 7 heard that.</p> <p>8 Q. Before the bedroom door opened, you hadn't heard any 9 noise at all; is that right?</p> <p>10 A. Nothing, no.</p> <p>11 Q. Had you heard any voices outside the bedroom door?</p> <p>12 A. No.</p> <p>13 Q. Had you heard any knocking at all?</p> <p>14 A. No.</p> <p>15 Q. So the bedroom door opened and there's a firefighter. 16 Can you describe that firefighter at all?</p> <p>17 A. No. I can't remember what he looked like.</p> <p>18 Q. Was it a tall person or a short person?</p> <p>19 A. I can't remember.</p> <p>20 Q. Can you remember whether that person was wearing a mask 21 or not?</p> <p>22 A. I can't remember.</p> <p>23 Q. You say that everyone was in the bedroom. Can you give 24 us a clearer idea of where everyone was in the bedroom 25 at this time?</p> <p style="text-align: right;">Page 69</p>	<p>1 opened now, like wide open.</p> <p>2 Q. Where was that smoke coming into your home from?</p> <p>3 A. From the communal area.</p> <p>4 Q. Could you see anything beyond the firefighter that was 5 now by the front door?</p> <p>6 A. No.</p> <p>7 Q. Could you hear any other voices behind that firefighter?</p> <p>8 A. Yes, I believe there were people in the communal area.</p> <p>9 Q. If we look at that paragraph, 58, and the sentence that: 10 "The fire fighters seemed more panicked and worried 11 than they were before." 12 In light of what you just told us about seeing just 13 one firefighter, is that a sentence that needs changing 14 at all?</p> <p>15 A. "The firefighter seemed more panicked ..."</p> <p>16 Q. You then say: 17 "They said something like 'Let's go', 'time to go', 18 or 'run'." 19 So, again, do you now have a recollection that it 20 was one person that said something like "let's go", 21 "time to go" or "run"?</p> <p>22 A. Yes.</p> <p>23 Q. Can you remember anything about the voice that that 24 person had?</p> <p>25 A. I just remember it was quite heightened, it was quite</p> <p style="text-align: right;">Page 71</p>
<p>1 A. Okay, so you have my bedroom and you have the bed in the 2 middle of the bedroom, so you have space on both sides. 3 So you have Zainab that was sat by the door, on the 4 floor. Jeremiah and my daughter were sat on the bed. 5 From what I remember, Omar and Mohammad were sat on the 6 other side of the bed and Denis was sat on this side of 7 the bed. So Denis was sat almost facing the door, the 8 front door.</p> <p>9 Does that make sense? Myself, Seun and my daughter 10 were standing up. We were definitely not sat down.</p> <p>11 Q. So if one's looking into the room, were you, Seun and 12 your daughter on the right side of the bed or the left 13 side of the bed?</p> <p>14 A. The left side of the bed.</p> <p>15 Q. You say you remember Zainab's son was on the bed; is 16 that right?</p> <p>17 A. Yes.</p> <p>18 Q. So of Denis, Omar and Mohammad, who was closest to the 19 door?</p> <p>20 A. Denis was closest to the door.</p> <p>21 Q. You say there was a cloud of thick black smoke. Do you 22 still remember thick black smoke?</p> <p>23 A. Yes, I remember smoke -- not enough not to see who was 24 in the corridor, but I definitely remember there being 25 smoke coming into the corridor because the door had been</p> <p style="text-align: right;">Page 70</p>	<p>1 panicky, and it was almost like, "Come now, if you don't 2 come, then" -- you know, it's like -- it was very 3 panicky.</p> <p>4 Q. Could you tell from the voice whether it was a male 5 firefighter or a female firefighter?</p> <p>6 A. It was a male firefighter.</p> <p>7 Q. The firefighter said something like, "let's go", "time 8 to go" or "run". 9 Thinking about it today, do you have a clearer 10 recollection of what exactly the firefighter said to 11 you?</p> <p>12 A. No, I just heard something, but I knew that it was 13 something that meant, "You need to get out now".</p> <p>14 Q. Was it very brief what the firefighter said?</p> <p>15 A. Short sentence -- like short -- yeah, like two words at 16 a go, "get out" or "run" or something along those lines.</p> <p>17 Q. Did the firefighter say anything else that you remember?</p> <p>18 A. No.</p> <p>19 Q. Do you remember the firefighter asking any questions at 20 all?</p> <p>21 A. Nothing at all.</p> <p>22 Q. From where you were sat in the bedroom, looking out, did 23 you have any sense of the conditions in the communal 24 hallway at this time?</p> <p>25 A. No, I didn't have any senses. In my mind, I just</p> <p style="text-align: right;">Page 72</p>

<p>1 presumed that if they were now telling us to go through 2 the communal area, the smoke must have been -- they 3 would've cleared it up. That's what I presumed, that it 4 must be clear now. Not completely gone, but clear 5 enough for us to go out that way, clearer than it 6 would've been from when we'd seen it the first two 7 times, or every time that a firemen had come to the door 8 and opened the door.</p> <p>9 Q. Were you aware of any lights in the communal area?</p> <p>10 A. There were no lights in the communal area.</p> <p>11 Q. I'm going to go on in a minute and show you part of your 12 statement where you tell us what happened next to you 13 and your family, but did you ask the firefighter 14 anything?</p> <p>15 A. No.</p> <p>16 Q. Do you remember hearing anybody else in the room ask the 17 firefighter anything?</p> <p>18 A. No.</p> <p>19 Q. Do you remember anyone in the room having any kind of 20 conversation with that firefighter?</p> <p>21 A. No.</p> <p>22 Q. Let's go to page 15, please, and just expand down from 23 59 to 62.</p> <p>24 If we pick it up, please, 59, the first sentence, 25 you say:</p> <p style="text-align: center;">Page 73</p>	<p>1 head was: just take a deep breath. I don't know how 2 long I thought I would be able to hold the breath for, 3 but I just thought: take a deep breath before you go out 4 so you don't have to inhale that much smoke.</p> <p>5 But then the reason why I said the smoke was worse 6 than before was because as soon as I took that deep 7 breath -- I took it just before I stepped out, but there 8 was no point in taking that deep breath because the 9 smoke just went through my body. So I knew then it was 10 way worse than the first time or the second time or any 11 of the other times that the door had been opened, and 12 I ran past the fireman, holding Seun in my arm, and then 13 I just made it into the communal area.</p> <p>14 Q. The fireman that you ran past, just so that we can be 15 clear, is that the fireman that you'd seen by the front 16 door?</p> <p>17 A. I can't remember. I know that I'd run past him, yes, 18 but I can't remember. I think there may have been 19 someone else outside the front door, but I can't 20 remember.</p> <p>21 Q. Once you were in the communal area, could you see 22 anything at all?</p> <p>23 A. Nothing.</p> <p>24 Q. How did you make your way to the stairwell?</p> <p>25 A. So I was in front of Seun, and I was holding him -- or</p> <p style="text-align: center;">Page 75</p>
<p>1 "59. As soon as I heard that ..."</p> <p>2 And that's what you refer to in paragraph 58, your 3 recollection of what the firefighter said:</p> <p>4 "... everyone else in the room blanked out into 5 obscurity."</p> <p>6 You describe then turning to Seun, grabbing his left 7 hand with your right hand and you ran.</p> <p>8 You say in 61 that you ran out of your home for the 9 last time, and in the rush to leave, you'd not put shoes 10 on. You ran out of the flat barefoot in your dressing 11 gown.</p> <p>12 If we pick it up at 62:</p> <p>13 "62. As soon as we left the flat, I was hit with a 14 wall of acrid black smoke. It was so much worse than 15 before. It was thicker and it felt more invasive."</p> <p>16 So your daughter's strapped to her father's back, 17 you're holding hands with your partner. Can you just 18 take us through what you then did when you started 19 running out of your flat?</p> <p>20 A. I just ran from the bedroom to the corridor, and I ran 21 past the fire officer -- sorry, past the fireman.</p> <p>22 I remember there was smoke sort of coming in from -- 23 the door was open wide, so I know there was smoke coming 24 in to the hallway, and I just thought -- everything 25 happened so quick that the first thing that came to my</p> <p style="text-align: center;">Page 74</p>	<p>1 we were holding each other, sorry, and I had a hand 2 free, so I ran out.</p> <p>3 They had recently built this thing in the corridors, 4 like in the communal area, like it comes out at you, but 5 I think I forgot that it was there, so I immediately 6 just sort of ran towards it, and I started feeling 7 thinking that was the wall. In my head, that was the 8 wall. I know where the fire exit is because I know I've 9 been into the stairs on countless occasions, but just 10 because you couldn't see anything, as I was feeling, 11 I realised that I was going towards the chute, and 12 I then had to feel my way back towards the fire exit.</p> <p>13 Then when I got to the fire exit I was still feeling 14 around, and my hand just touched, like, a body, which 15 I presume now obviously to be one of the firemen, and 16 when I touched him, I sort of felt an open space, so 17 I just presumed that was the door and I just went 18 through the door.</p> <p>19 Q. So the stairwell door was open by that time, was it?</p> <p>20 A. Yes.</p> <p>21 Q. You don't recall having to push it open or pull it open?</p> <p>22 A. No, I believe he was holding it open.</p> <p>23 Q. If we then go on the same page, please, to paragraph 64.</p> <p>24 This is now where you're in the stairwell, so 25 yourself and your partner and your daughter are now in</p> <p style="text-align: center;">Page 76</p>

<p>1 the stairwell, and you've come through that smoke.</p> <p>2 Had that smoke had any physical effect on you?</p> <p>3 A. Yes, it was choking, I couldn't breathe, like, I was</p> <p>4 disorientated, I couldn't see. It's like we were just</p> <p>5 running for our lives, basically, but with no certainty</p> <p>6 of if we were even going to make it out. But it was --</p> <p>7 yeah, it was very, very, very black, it was just</p> <p>8 choking.</p> <p>9 Q. You've described in paragraph 64:</p> <p>10 "64. The stairwell, like the corridor ..."</p> <p>11 When you're referring to the corridor, are you</p> <p>12 referring to the communal hallway?</p> <p>13 A. The communal hallway.</p> <p>14 Q. "... was absolutely sweltering. It was like walking</p> <p>15 into a furnace, relentless and unstoppable heat pounding</p> <p>16 at my face and my skin. Coupled with that was the</p> <p>17 smoke; all-consuming and stale-smelling smoke."</p> <p>18 Just so that we can be clear, was there smoke in the</p> <p>19 stairwell as well?</p> <p>20 A. Yes.</p> <p>21 Q. Can you describe what smoke you encountered in the</p> <p>22 stairwell, please?</p> <p>23 A. It was the same smoke that was in the communal area.</p> <p>24 Exactly the same. But it was hot. It was just really,</p> <p>25 really hot. I don't think when we were in the communal</p> <p style="text-align: center;">Page 77</p>	<p>1 they had just built in -- I mean, sorry, yeah, before</p> <p>2 there was nothing there, and I know they just built in</p> <p>3 some flats there, so that's why I thought it was between</p> <p>4 the 1st and the 3rd floor.</p> <p>5 Q. If we look, in fact, at your paragraph 69 on the same</p> <p>6 page, please, what you say is:</p> <p>7 "There were 2 or 3 fire fighters on the third</p> <p>8 floor."</p> <p>9 So picking that up, in your recollection, do you</p> <p>10 link seeing firefighters with there being light or do</p> <p>11 you think it became light before you saw any</p> <p>12 firefighters?</p> <p>13 A. It was light before I saw any firefighters.</p> <p>14 Q. As you were making your way down the stairwell, were you</p> <p>15 aware of anyone other than Seun coming down behind you?</p> <p>16 A. Yes, there was no one behind us. There were things on</p> <p>17 the floor, there were -- but I didn't see anyone</p> <p>18 physically and I couldn't see anyone, I couldn't even</p> <p>19 see Seun.</p> <p>20 Q. We don't need to go through this, but it's right, isn't</p> <p>21 it, when you got to the bottom, a firefighter took your</p> <p>22 daughter and brought her outside and then you were given</p> <p>23 a hardhat to go out through the main entrance; is that</p> <p>24 right?</p> <p>25 A. Yes.</p> <p style="text-align: center;">Page 79</p>
<p>1 area I felt -- I felt heat, but I think my mind was</p> <p>2 probably more focused on trying to escape that I don't</p> <p>3 think I took the heat into consideration, and when we</p> <p>4 came out through the fire exit, I just remember feeling</p> <p>5 really hot, like so hot. And obviously coupled with</p> <p>6 that, I was wearing a dressing gown as well, like</p> <p>7 a woolly dressing gown, so it was really, really hot and</p> <p>8 very smoky. But the same smoke, I'd say, from the</p> <p>9 communal area.</p> <p>10 Q. What you then explain in your statement was that you</p> <p>11 started running down the stairwell.</p> <p>12 Is it right that it wasn't until a much lower floor</p> <p>13 that you saw any light?</p> <p>14 A. Yes.</p> <p>15 Q. If we look, please, at page 16 and paragraph 68, please.</p> <p>16 "68. After what felt like a lifetime in the dark,</p> <p>17 I saw a light. I now understand that it was somewhere</p> <p>18 around the third floor. It was like seeing a light from</p> <p>19 heaven."</p> <p>20 What do you base your understanding on that it was</p> <p>21 somewhere around the 3rd floor that you first saw</p> <p>22 a light?</p> <p>23 A. I'd say -- I just know it was right at the bottom, like</p> <p>24 it was before you get -- it was a couple of floors</p> <p>25 before you get to the main lift area, and I know that</p> <p style="text-align: center;">Page 78</p>	<p>1 Q. If we pick it up, please, at page 17, and paragraphs 71</p> <p>2 to 73, you say, if we look at paragraph 72, that you saw</p> <p>3 someone at the triage:</p> <p>4 "We were directed over to sit next to a tree,</p> <p>5 looking up at the building from which we had just</p> <p>6 escaped. A fire fighter brought 2 oxygen masks over to</p> <p>7 us. Seun and I shared one ..."</p> <p>8 And you gave your daughter the other.</p> <p>9 What you've described, Ms Oyewole, is coming out of</p> <p>10 your flat into a communal area of smoke and a stairwell</p> <p>11 of smoke. So on immediate exit, having exited the</p> <p>12 tower, can you describe what physical effect that had</p> <p>13 had on you?</p> <p>14 A. I mean, it was hard to breathe. Like, my nose was</p> <p>15 filled with soot, my throat was filled with soot, and</p> <p>16 I remember my body just naturally -- like, I felt</p> <p>17 disgusting, but I was blowing my nose and I even felt</p> <p>18 like people around me could see me in a way that was</p> <p>19 quite embarrassing. But I was blowing my nose and, as</p> <p>20 I blew, thick black soot was coming out of my nose.</p> <p>21 It was hard to breathe. I was disorientated.</p> <p>22 I felt weak. But at the same time, I was shocked to</p> <p>23 even be out.</p> <p>24 Q. What about the effect on your daughter?</p> <p>25 A. I thought my daughter was dead, because if I'd taken in</p> <p style="text-align: center;">Page 80</p>

<p>1 that smoke into my body, as big as I am and as little as</p> <p>2 she is, she'd consumed the same amount of smoke that I'd</p> <p>3 consumed, and hearing her on the stairs on her dad's</p> <p>4 back behind me, I could hear her taking what I felt like</p> <p>5 was her last breaths on the stairs. And obviously when</p> <p>6 we came out, she was just taken and -- taken away. So</p> <p>7 she was in a bad way.</p> <p>8 Q. Can I just ask you a couple more questions about your</p> <p>9 time outside the tower.</p> <p>10 We know from your statement that you were taken to</p> <p>11 hospital.</p> <p>12 At any time before you were taken to hospital were</p> <p>13 you asked by either firefighters, police officers or</p> <p>14 paramedics which floor or flat you had come from?</p> <p>15 A. I think we might have been asked when we got to the</p> <p>16 3rd floor.</p> <p>17 Q. Can you remember who asked you?</p> <p>18 A. It would've been the firefighters that were on that</p> <p>19 floor.</p> <p>20 Q. Do you recall, either when you encountered the</p> <p>21 firefighters on the 3rd floor or when you were outside</p> <p>22 the tower, speaking to a firefighter and telling them</p> <p>23 how many residents had been in flat 113?</p> <p>24 A. No.</p> <p>25 MR RAWAT: Mr Chairman, those are all the questions I have,</p> <p style="text-align: center;">Page 81</p>	<p>1 Could I have, please, MET00012593, page 12, please,</p> <p>2 and could we expand flat 3 in the south-west corner.</p> <p>3 Ms Oyewole, you may need to stand up and point</p> <p>4 things out on this plan, but I just want to try and</p> <p>5 understand, firstly, where everyone was when you saw</p> <p>6 this firefighter.</p> <p>7 So I think the bedroom, which was your bedroom, is</p> <p>8 the one that's furthest away from the lounge; is that</p> <p>9 right?</p> <p>10 A. Yes.</p> <p>11 Q. It is paragraph 58 that we're looking at. You say that</p> <p>12 the bedroom door opened.</p> <p>13 At that time, who was in the bedroom with you?</p> <p>14 A. I understand that all -- from my recollection was all of</p> <p>15 us were in the bedroom because we were all told to stay</p> <p>16 in the bedroom.</p> <p>17 Q. And did the bedroom door open fully?</p> <p>18 A. Yes, it would've opened fully. It wouldn't have been --</p> <p>19 yes, it definitely opened fully, yes.</p> <p>20 Q. So with that open door, were you able to get a view of</p> <p>21 your front door from the bedroom?</p> <p>22 A. Yes.</p> <p>23 SIR MARTIN MOORE-BICK: I'm sorry, I am interested in this</p> <p>24 as well.</p> <p>25 Can you just point out which side the door was</p> <p style="text-align: center;">Page 83</p>
<p>1 but could I ask for the usual short break just to check</p> <p>2 if there are any supplementary questions.</p> <p>3 SIR MARTIN MOORE-BICK: Yes, of course.</p> <p>4 Although Mr Rawat thinks he has finished his</p> <p>5 questions, he needs an opportunity just to check that.</p> <p>6 So we're going to have another short break now just to</p> <p>7 give him time to do that.</p> <p>8 So, again, could you please not talk to anyone about</p> <p>9 your evidence while you're out of the room, and if you</p> <p>10 would like to go with the usher now, we'll come back at</p> <p>11 12.50 and see if there are any more questions. All</p> <p>12 right?</p> <p>13 All right, thank you very much.</p> <p>14 All right, 12.50, please.</p> <p>15 (12.40 pm)</p> <p>16 (A short break)</p> <p>17 (12.55 pm)</p> <p>18 SIR MARTIN MOORE-BICK: I think Mr Rawat has a few more</p> <p>19 questions.</p> <p>20 THE WITNESS: Okay.</p> <p>21 SIR MARTIN MOORE-BICK: Not too many, I hope. All right?</p> <p>22 MR RAWAT: Hopefully it won't take up too much time.</p> <p>23 My questions are directed towards the last time that</p> <p>24 a firefighter came to your home just before you and your</p> <p>25 family left to go down the stairwell.</p> <p style="text-align: center;">Page 82</p>	<p>1 hinged?</p> <p>2 A. The door opens out like this (Indicates).</p> <p>3 SIR MARTIN MOORE-BICK: Sorry, I'll get up.</p> <p>4 So did the door open --</p> <p>5 A. From this side.</p> <p>6 SIR MARTIN MOORE-BICK: -- like that (Indicates)?</p> <p>7 A. No, like this (Indicates).</p> <p>8 SIR MARTIN MOORE-BICK: Like that?</p> <p>9 A. Yes.</p> <p>10 SIR MARTIN MOORE-BICK: From here round to there.</p> <p>11 A. Yes.</p> <p>12 SIR MARTIN MOORE-BICK: While we're doing this, could you</p> <p>13 point out where your bed was?</p> <p>14 A. So my bed was this direction. Facing this way</p> <p>15 (Indicates).</p> <p>16 SIR MARTIN MOORE-BICK: So long ways this way?</p> <p>17 A. Yes.</p> <p>18 SIR MARTIN MOORE-BICK: About halfway along that wall?</p> <p>19 A. Yes.</p> <p>20 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>21 Sorry, Mr Rawat.</p> <p>22 MR RAWAT: No, no, thank you, sir.</p> <p>23 Just so that we can clarify for the transcript,</p> <p>24 firstly, in terms of your bedroom door, it opens inwards</p> <p>25 into the room?</p> <p style="text-align: center;">Page 84</p>

<p>1 A. Yes.</p> <p>2 Q. And it opens inwards to the right?</p> <p>3 A. Yes.</p> <p>4 Q. So if you're standing outside the bedroom door and</p> <p>5 opening the door, it will open inwards to the right as</p> <p>6 you're looking in?</p> <p>7 A. Yes.</p> <p>8 Q. Just for the transcript, can we just clarify where your</p> <p>9 bed was in relation to the window.</p> <p>10 A. My bed was like this (Indicates), facing that way, and</p> <p>11 the window was here.</p> <p>12 Q. So the head of your bed was against the wall that</p> <p>13 separates your bedroom from your daughter's bedroom.</p> <p>14 A. Yes.</p> <p>15 Q. With the bedroom door open, you could see through to the</p> <p>16 front door; is that right?</p> <p>17 A. Yes.</p> <p>18 Q. Where was the firefighter that you saw?</p> <p>19 A. At the front door, so in the hallway. He was stood</p> <p>20 there (Indicates). This allows you to see into my</p> <p>21 bedroom, and the bed was there (Indicates).</p> <p>22 Denis was there (Indicates).</p> <p>23 Q. Can I pause you there. I'll just ask you one more</p> <p>24 question about -- so the firefighter -- again, for the</p> <p>25 transcript -- was the firefighter close to the front</p> <p style="text-align: center;">Page 85</p>	<p>1 your recollection of where everybody was?</p> <p>2 A. Like I said, that was the bed. Denis was sat here</p> <p>3 (Indicates). Jeremiah was on the bed by himself because</p> <p>4 my daughter was on her dad's back. We were by the</p> <p>5 window, myself, Seun and [my daughter].</p> <p>6 Omar and Mohammad were sat around here on the bed,</p> <p>7 (Indicates), and Zainab would've been about around here</p> <p>8 (Indicates).</p> <p>9 Q. So, again, for the transcript, Denis was at the top of</p> <p>10 the bed, closest to the wall between the two bedrooms.</p> <p>11 A. Yes.</p> <p>12 Q. But on the side of the bed that's closest to the bedroom</p> <p>13 door.</p> <p>14 A. Yes.</p> <p>15 Q. Zainab was on the floor near to the bedroom door, but on</p> <p>16 the side opposite to where it opens.</p> <p>17 A. Yes.</p> <p>18 Q. Yourself, your partner and your daughter were by the</p> <p>19 bedroom window.</p> <p>20 A. Yes.</p> <p>21 Q. And was she strapped to her father's back at that time?</p> <p>22 A. Yes.</p> <p>23 Q. And where do you remember Omar and Mohammad?</p> <p>24 A. I remember them being here (Indicates).</p> <p>25 Q. So they were on the side of the bed that's closest to</p> <p style="text-align: center;">Page 87</p>
<p>1 door?</p> <p>2 A. Yes. He was here (Indicates).</p> <p>3 Q. And that was the only firefighter you could see; is that</p> <p>4 right?</p> <p>5 A. Yes.</p> <p>6 Q. So how do you believe the bedroom door opened?</p> <p>7 A. I don't know. One of us -- someone must have opened the</p> <p>8 bedroom door or he opened the bedroom door, I don't</p> <p>9 know.</p> <p>10 Q. Do you have any recollection of someone in the bedroom</p> <p>11 opening the bedroom door?</p> <p>12 A. No.</p> <p>13 Q. You didn't see that firefighter at any time with his</p> <p>14 hand on the handle of the bedroom door?</p> <p>15 A. No, I don't. I just remember the bedroom door just flew</p> <p>16 open. So I don't know, someone must have opened it, but</p> <p>17 I can't remember who opened it, whether it was him that</p> <p>18 came and opened it or someone from the bedroom opened</p> <p>19 it. But I feel like if I was in the bedroom, I would've</p> <p>20 seen someone go to the door, but I can't remember.</p> <p>21 Q. At that point, when the bedroom door opened, had any of</p> <p>22 the neighbours that were sheltering in your flat left</p> <p>23 the bedroom?</p> <p>24 A. No.</p> <p>25 Q. You've told us where your bed was. Can you just set out</p> <p style="text-align: center;">Page 86</p>	<p>1 the window?</p> <p>2 A. Yes.</p> <p>3 Q. So when you and Seun left the bedroom, which of your</p> <p>4 neighbours would you have had to go past?</p> <p>5 A. When we left, I remember that people got up or started</p> <p>6 moving around the room, because obviously we'd wanted to</p> <p>7 get out -- we'd all wanted to go. So I know for a fact</p> <p>8 that the brothers moved, like got up and moved, and</p> <p>9 I believe that Zainab got up. From what I remember,</p> <p>10 I remember her getting up. So you would have to have</p> <p>11 gone past Zainab and Jeremiah on the bed. And Denis on</p> <p>12 the bed, sorry, because Denis would've been there, so we</p> <p>13 would've have to have gone past all of those to get out,</p> <p>14 but the brothers were there.</p> <p>15 Q. As you were leaving the bedroom, were you aware of any</p> <p>16 of your neighbours being ahead of you?</p> <p>17 A. No, no one was ahead of us.</p> <p>18 Q. So you were the first to leave the bedroom?</p> <p>19 A. Actually, at that time, I wasn't sure. I can't --</p> <p>20 I don't want to say I was sure when I wasn't. But</p> <p>21 I just -- I would say we were the first to leave, from</p> <p>22 what I remember, but I might be wrong, I don't know.</p> <p>23 Q. Were you aware of where your neighbours were as you left</p> <p>24 your flat?</p> <p>25 A. No, I just remember people had started getting up sort</p> <p style="text-align: center;">Page 88</p>

<p>1 of -- because they'd come back to say, "Go", so I know 2 people got up. I can't say exactly where in the room 3 people were at that time. 4 Q. Were you aware of any of them being in any other parts 5 of the flat? 6 A. I don't remember anyone being in any other part of our 7 flat because I remember everyone being told to stay 8 inside the bedroom, so I remember quite clearly that we 9 were all inside the bedroom. 10 Q. Thank you. 11 Just one final matter from me, please. 12 It's first of all to thank you for your detailed 13 witness statement and also for the patience that you've 14 shown in answering my questions today. 15 The final question I would like to ask you is: is 16 there anything further about the events of that night, 17 above what you've put in your written statement and 18 above what you've said today, and that you saw and heard 19 on that night which you think it's important for the 20 chairman to know about? 21 A. I would like to say that I would like to -- I personally 22 would like to thank the fireman that came back to the 23 door, whoever it was, the fireman that said, "Get out, 24 go". I would like to thank him. I am grateful to him 25 for coming back and doing that.</p> <p style="text-align: center;">Page 89</p>	<p>1 to come and get people out of our flat -- I think if 2 they did have the correct equipment, then I personally 3 think that the people that passed away in our flat 4 possibly wouldn't have passed away. 5 And that's all I'd like to say. 6 MR RAWAT: Thank you. And thank you once again for coming 7 to give evidence today. It has been enormously helpful 8 to us. Thank you. 9 SIR MARTIN MOORE-BICK: I'd like to add to that. I'm really 10 grateful to you for coming along. It was obviously 11 a terrifying experience and one which is very 12 distressing, not just at the time, but I think quite 13 distressing for you to come and describe to us today. 14 But your evidence is really very valuable and I'm really 15 grateful to you for coming along to give it. So thank 16 you very much indication. 17 THE WITNESS: Thank you. 18 SIR MARTIN MOORE-BICK: All right? 19 Well, now you're free to go, would you like to go 20 with the usher, she'll look after you. 21 THE WITNESS: Thank you. 22 SIR MARTIN MOORE-BICK: Thank you very much. 23 (The witness withdrew) 24 SIR MARTIN MOORE-BICK: Well, Mr Rawat, that's probably 25 a convenient moment.</p> <p style="text-align: center;">Page 91</p>
<p>1 However, my recollection of a lot of the other 2 statements, that's not how I remember it happening. 3 I would also like to say that for anyone to say that 4 they do not regret what happened, you know, or would not 5 change anything about what happened on that night, 6 I know for a fact that I wasn't to blame and I would 7 definitely change certain things about what happened 8 that night if I could, and I think it's quite a slap in 9 the face for anyone to say that they wouldn't change 10 anything about what happened that night or they have no 11 regrets about what happened that night. 12 I would also like to say that we lost beautiful, 13 beautiful, beautiful people that night, innocent 14 children. Everyone that passed away that night was 15 innocent and nobody deserved that. And if events might 16 have played out differently, then I probably wouldn't be 17 sitting here today myself. 18 So I just think the people that came back that 19 night, or the firemen that came back that night, they 20 were -- you know, on many occasions people came back, 21 people had the chance to see how many people were 22 brought into our flat, people had the chance to see the 23 state of the people that were brought into our flat, and 24 for there not to be any precautions taken into place 25 and, you know, the right equipment being given to people</p> <p style="text-align: center;">Page 90</p>	<p>1 MR RAWAT: I would suggest so, Mr Chairman. 2 SIR MARTIN MOORE-BICK: Yes. 3 Well, we'll break now for lunch and resume at 2.10, 4 then, please. 5 Thank you very much. 2.10. 6 (1.10 pm) 7 (The short adjournment) 8 (2.10 pm) 9 SIR MARTIN MOORE-BICK: Yes, Mr Millett. 10 MR MILLETT: Mr Chairman, we are going to resume the 11 evidence this afternoon by some reading into the record 12 of witness statements from bereaved, survivors and 13 residents. 14 SIR MARTIN MOORE-BICK: Thank you. 15 NIDA MANGOBA (evidence read into the record) 16 MR MILLETT: Can we start with the statement of 17 Nida Mangoba, and this has an inquiry reference of 18 IWS00001084. 19 She was a resident of flat 116 on floor 14, and, 20 according to the CCTV, she exited at 01.29. 21 Her statement is dated 17 September 2018, and it 22 carries a statement of truth at page 6. 23 She lived in Grenfell Tower at flat 116 at the time 24 of the fire and had lived there for 33 years, having 25 moved in there in July 1985.</p> <p style="text-align: center;">Page 92</p>

<p>1 She says in paragraph 4:</p> <p>2 "I knew the man who lived in Flat 111, his name was</p> <p>3 Denis, he was friendly and my son [redacted] really</p> <p>4 liked him, he had lived on our floor for many years.</p> <p>5 I also knew the family in Flat 113 and often spoke to</p> <p>6 the woman whose name was Rosemary."</p> <p>7 Then she says at paragraph 6 through to 9 -- I'll</p> <p>8 read this in full:</p> <p>9 "6. I was not given any instruction or advice about</p> <p>10 fire safety in the building either in person or in</p> <p>11 writing. I am not aware of the London Fire Brigade</p> <p>12 carrying out any fire safety checks.</p> <p>13 "7. I did not see any signs in the communal hallway</p> <p>14 or inside the flat regarding what residents should do in</p> <p>15 the event of the fire. I did not see any fire</p> <p>16 extinguishers or water sprinklers in the building. At</p> <p>17 no point there was any discussion about installing water</p> <p>18 sprinklers.</p> <p>19 "8. When the refurbishment took place the work was</p> <p>20 shabby and unprofessional at all stages of the work. Our</p> <p>21 windows were also replaced. Before, we had single glazed</p> <p>22 windows which you opened by sliding across. The frames</p> <p>23 were sturdy, made of metal with wooden partitions</p> <p>24 underneath. The new double glazed windows were slightly</p> <p>25 smaller than the old ones and could be opened slightly</p> <p style="text-align: center;">Page 93</p>	<p>1 "18. I awoke to the noise of the alarm; I jumped</p> <p>2 out of my bed. I ran to the sitting room and I could</p> <p>3 see out of the window that there was a fire blazing</p> <p>4 outside I immediately went into the kitchen and I could</p> <p>5 see that there was even more fire blazing outside my</p> <p>6 kitchen window. I could see orange and yellow flames</p> <p>7 shooting up the outside of the Tower. I thought to</p> <p>8 myself I have to turn off all the plugs in the kitchen.</p> <p>9 "19. One of my kitchen windows had an extractor fan</p> <p>10 fitted into the glass panel. As I went further into my</p> <p>11 kitchen there was a loud noise like a pop and the</p> <p>12 extractor fan and the glass in the window smashed into</p> <p>13 my kitchen, it just missed me falling on me. I was so</p> <p>14 afraid for my son, husband and myself, I ran out of the</p> <p>15 kitchen into the hall. My husband was running as well</p> <p>16 into the sitting room and the kitchen, looking at the</p> <p>17 flames. We then went into the bedroom. He was dressed,</p> <p>18 he said to me come on lets get out of here. He had</p> <p>19 woken up my son who was getting dressed and not really</p> <p>20 aware of the seriousness of the fire. I know that I was</p> <p>21 not thinking straight. I did not want to leave my home</p> <p>22 without our passports. My son and husband were at the</p> <p>23 door of the flat telling me to come. I could not recall</p> <p>24 where I had placed our passports, then suddenly</p> <p>25 I remembered and grabbed them I then saw smoke coming</p> <p style="text-align: center;">Page 95</p>
<p>1 on a latch or if you took the latch off, they opened</p> <p>2 inwards. They were made of flimsier material than the</p> <p>3 old window frames. I was home when they were installed:</p> <p>4 the builders put in foam insulation, covered it with</p> <p>5 foil, and the foil in turn was covered with plastic.</p> <p>6 "9. I could tell that the windows in my flat were</p> <p>7 not sealed properly as I could hear wind whistling</p> <p>8 through the frames even when the windows were closed I</p> <p>9 complained to Raydon[sic] and they came and put more</p> <p>10 filler in, but you could still hear the wind and feel</p> <p>11 the draught."</p> <p>12 Paragraph 13, picking it up there, she says:</p> <p>13 "13. Occasionally there were electricity surges and</p> <p>14 also sometimes no electricity in the Tower during the</p> <p>15 day."</p> <p>16 She deals with the night of the fire, Mr Chairman,</p> <p>17 at paragraph 17 and following and I'll just read 17</p> <p>18 through to 21.</p> <p>19 "17. On the night of the 13th June 2017, I was at</p> <p>20 home with my son and my husband was also staying over</p> <p>21 that night. Our son, [redacted] was doing his GCSE exams</p> <p>22 and had an exam the next day. He went to bed around</p> <p>23 10.45 pm as did my husband. I watched some T.V. and</p> <p>24 around midnight I went to bed. I think I fell asleep</p> <p>25 almost immediately.</p> <p style="text-align: center;">Page 94</p>	<p>1 into the bedroom. I had to cover my nose as the smoke</p> <p>2 was already there and it was black. The smell was</p> <p>3 unpleasantly bitter.</p> <p>4 "20. I was still in my nightdress as we left my</p> <p>5 home. We literally ran out of the flat and down the</p> <p>6 stairs. I could smell smoke all the way down but did</p> <p>7 not see any smoke in the stairway.</p> <p>8 "21. When we got to the ground floor I saw firemen</p> <p>9 coming into the Tower. We were told to keep moving and</p> <p>10 to get out. We went around to the side by the Leisure</p> <p>11 Centre, there were lots of other residents standing</p> <p>12 there looking up at the fire. I looked up and saw</p> <p>13 bright orange and yellow flames on both sides of the</p> <p>14 building. Thick black smoke was coming from the flames.</p> <p>15 I could see all my windows on fire and chunks of the</p> <p>16 building falling down. The flames were going up the</p> <p>17 sides of the building in lines very fast and every floor</p> <p>18 was burning and smoke and flames coming from every</p> <p>19 window."</p> <p>20 Mr Chairman, the rest of the statement will of</p> <p>21 course stand in the record and, as all statements, will</p> <p>22 be taken into account in its entirety as evidence to the</p> <p>23 inquiry.</p> <p>24 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>25 ALEJANDRO SERRANO (evidence read into the record)</p> <p style="text-align: center;">Page 96</p>

<p>1 MR MILLETT: The next statement I would wish to read into 2 the record is the statement of Alejandro Serrano. 3 The reference to that is IWS00000853. It's under 4 a statement of truth dated 19 May 2018, which is to be 5 found on page 11 of the statement. 6 Mr Serrano lived at flat 114 on floor 14. As he 7 says in his statement, at the time of the fire he was in 8 Seville in Spain visiting his family. 9 His flatmate, Robert Schwillens, whose statement we 10 also have and I shall read next, was also with him. 11 He explains in his statement that he came to the UK 12 permanently in 1989 and moved into Grenfell in around 13 2000. 14 He lived there with his ex-partner and very good 15 friend, Robert Schwillens, and they lived there for 16 a number of years. He moved in permanently in 2006 and 17 they lived there together until the fire. 18 He describes at paragraph 7 and 8 his relationship 19 with his neighbours and his relationship with his flat. 20 He says he was very, very happy in the tower, and he 21 described his flat as his little capsule "protecting me 22 from the outside world". 23 At paragraph 12, if I can pick this up, he says 24 this: 25 "12. I was never given any information about fire</p> <p style="text-align: right;">Page 97</p>	<p>1 far I understand, by the refurbishment. The noise and 2 the shakiness and the stability of the lift became worse 3 after the works took place. Sometimes it was taking 4 days, I sometimes was in the flat for days at a time. 5 Before the refurbishment we weren't having as many 6 problems with the lifts. They never wanted to replace 7 it. I was more reluctant to go out because of the 8 chance that the lift would be broken by the time I came 9 home; it was a psychological barrier for me and I was in 10 the flat more. Using the lifts was very unpleasant for 11 me and I was worried about getting stuck inside. 12 "Doors 13 "24. Our front door was replaced as part of the 14 refurbishment programme. It changed from a heavy wooden 15 door to a plastic one, but very cheap looking plastic 16 and very heavy to open and close. It had a letterbox on 17 it, which sprang shut almost violently when you took 18 your hand out of it. It all looked pure plastic, very 19 ugly and cheap, like the window frames. It had a draft 20 excluder on the bottom of it, but it did not have an 21 automatic door closer. All internal doors opened and 22 closed. I believe that they were the original 1970s 23 doors but they all worked. All doors were opened most 24 of the time, except the bedroom door was closed but the 25 rest were open. The bathroom door was open when it was</p> <p style="text-align: right;">Page 99</p>
<p>1 safety, either in the beginning when I moved in, or 2 later on. I did not see any signs, information leaflets 3 or anything else about fire safety. I didn't even know 4 where the fire exits were after the refurbishments, 5 because I have difficulties with stairs and I never used 6 them. 7 "13. I was not aware nor made aware of how to 8 escape the building in the event of a fire. I think 9 that had I been there at the time of the fire, I would 10 have stayed in the flat. As a result, I truly believe 11 that I would not have survived the fire. My instinct 12 would have been to leave the Tower as soon as possible, 13 but my condition is such that I think I would have 14 stayed in my flat." 15 Then picking it up, if I can, at paragraph 23 on 16 page 6, there are two or three paragraphs I should read 17 there: 18 "Lifts and stairs 19 "23. I always went up in the lift, I never used the 20 stairs. It was probably more than 5 years ago, the last 21 time I used the stairs. Even after the refurbishment, 22 the lift was constantly broken. On 2 or 3 occasions 23 both of the lifts were broken and instead of going up 24 the stairs I would go away for a couple of hours and 25 come back when the lift was fixed. It was damaged, as</p> <p style="text-align: right;">Page 98</p>	<p>1 unoccupied. 2 Then under "Windows" at paragraph 28, he says: 3 "28. I remember clearly that if you put your hand 4 underneath the outside lip of the window sill, you could 5 feel wind and cold coming from it. We never complained 6 about the windows. In the end we were so tired of 7 complaining and nothing happening that we didn't bother. 8 They weren't going to do anything about it, no one was 9 going to give new windows so we didn't bother. I now 10 understand that it was one of the ways that the fire 11 came into the flat. 12 "29. When they came to refurbish the flat and 13 replace the windows, I was there. The window became 14 recessed after the refurbishment, and there was a 15 significant lip between the outside of the window and 16 the cladding on the outside of the building. I saw that 17 there was a wide windowsill installed, which was 18 attached to the cladding via the window. They put 19 yellowy/orange jelly type stuff between the cladding and 20 the windowsill, but I do not know the purpose for this." 21 I do not need to read the rest. 22 Again, Mr Chairman, the rest of the statement will 23 stand as Mr Serrano's evidence in the record and be 24 taken into account in full. 25 Although I probably don't need to say that in</p> <p style="text-align: right;">Page 100</p>

25 (Pages 97 to 100)

<p>1 relation to every statement, it is right that the makers 2 of the statement know that on each and every occasion. 3 SIR MARTIN MOORE-BICK: Yes, of course. Thank you. 4 ROBERT SCHWILLENS (evidence read into the record) 5 MR MILLETT: We then turn to the next statement, which is 6 that of Mr Robert Schwillens, which is IWS00000854. His 7 statement is dated and signed on 20 May 2018 and it 8 stands under a statement of truth at page 8. 9 Mr Schwillens lived also in flat 114 on the 10 14th floor with Alejandro Serrano, and he, like 11 Mr Serrano, was also absent on the night of the fire, 12 being in Spain. 13 If I could pick up his evidence at paragraphs 9 to 14 11, he says at 9, under the heading "Concerns about fire 15 safety": 16 "9. I recall seeing a poster on the walls in the 17 communal areas (I cannot recall specifically where) 18 regarding fire safety. I read it, as naturally a fire 19 in the building did cross my mind given the number of 20 floors. The poster said that we should not leave the 21 flat in the case of fire and we should remain where we 22 were. Those posters were not there before the 23 refurbishment work. It occurred to me that it was not a 24 particularly sensible idea, but I do not know what may 25 have happened if I was there that evening. My first</p> <p style="text-align: center;">Page 101</p>	<p>1 "16. Our front door was changed during the 2 refurbishment. The slam shut system was the primary 3 difference; when I opened the door wide, it would slam 4 shut automatically, but would not shut if it was ajar or 5 only slightly open. The new door was made of different 6 material, the first door wood and the second door was 7 plastic. The new door had a draft excluder on the 8 bottom of it. Both Alerjandro[sic] and I remarked that 9 it felt cheaper or of lower quality. Our first thought 10 was always that it was downgraded, behind the veneer of 11 it being new. It did have a letterbox that sprang shut 12 when used, and it worked." 13 Again, the statement stands in its entirety as 14 evidence to the inquiry and will be taken into account. 15 SIR MARTIN MOORE-BICK: Yes, thank you. 16 MR MILLETT: The next statement I would wish to read into 17 the record, Mr Chairman, is that of Sharon Laci. Her 18 statement is under the reference IWS00000818. 19 She has a number of exhibits as well which are: 20 IWS00000807, IWS00000809, IWS00000810, IWS00000811, 21 IWS00000812, IWS00000813, IWS00000814, IWS00000815 and 22 IWS00000816, respectively SL/1 to SL/9. 23 She lived at flat 65 on floor 9, and we have an exit 24 time for her of 02.19 am. 25 Ms Laci works as a delivery co-ordinator and she had</p> <p style="text-align: center;">Page 103</p>
<p>1 instinct would be to attempt to leave." 2 At paragraphs 10 and 11 he deals with the lift and 3 stairs. 4 He says at 10: 5 "10. The lift did not feel safe, notwithstanding 6 that one of the two was almost always broken. When I 7 went up in the lift, it felt dangerous. It shook when 8 it was moving, or it would stop halfway between two 9 floors. Occasionally, and the doors would open not at a 10 floor and you had to keep pressing buttons until the 11 lift started to move again. 12 "11. As a result I started to use the stairs. That 13 is when I noticed that when you get to the 'new' floor 3 14 (there renovations were, amongst other things, to put 15 new flats in three other, previously non-residential 16 floors) you think you're going to get out of the 17 building but you actually have to go down one more floor 18 to get out. It was like a labyrinth to get to the main 19 exit. There was a heavy door, locked with a fob, to get 20 out of the main entrance of the Tower. If you did not 21 have a fob, you would be left in the Tower, stuck 22 inside." 23 At paragraph 16, Mr Chairman, he deals specifically 24 with the front door to the flat 114. 25 He says:</p> <p style="text-align: center;">Page 102</p>	<p>1 a daughter at the time of the fire. 2 She signed a secure tenancy agreement, as she says 3 at paragraph 5, for flat 65 with RBKC on 1 June 2017 and 4 was given the keys to the flat: 5 "We finally moved in around Sunday 5 June 2017, 6 which was 9 days before the fire." 7 She goes on to explain: 8 "We had not even fully unpacked at the time of the 9 fire." 10 At paragraph 11, she says, dealing with the door 11 question: 12 "11. The front door was white. There were no 13 issues or damage when we moved in. The door was 14 attached to the doorframe by three hinges and we had a 15 sprung letterbox. I do not remember any gaps between 16 the door and the doorframe or it being draughty, but we 17 moved in during the summer, so I would not have noticed 18 this. I am not sure if the front door was self-closing." 19 At paragraph 14 under the heading "Fire safety", she 20 says this: 21 "14. On 5 June 2017, I was meant to have a meeting 22 with the Tenant Management Organisation (TMO) to go 23 through the relevant paperwork and talk through health 24 and safety/fire safety issues. However, the relevant 25 person was on annual leave and the intention was that</p> <p style="text-align: center;">Page 104</p>

<p>1 this meeting would be rescheduled.</p> <p>2 "15. At no stage did anyone give me any advice on</p> <p>3 what to do in the event of a fire. All that I was given</p> <p>4 was the general TMO telephone number ... a leaflet on</p> <p>5 the tenancy agreement and insurances and some contact</p> <p>6 numbers for energy and electricity suppliers.</p> <p>7 "16. I do not remember any signs, posters or any</p> <p>8 other information about fire safety in the communal area</p> <p>9 or in my flat at Grenfell Tower, but I was not really</p> <p>10 paying that much attention. I was too busy moving into</p> <p>11 my new home with the help of family and friends.</p> <p>12 "17. I did not really have any fire safety</p> <p>13 concerns. I was unaware of other residents' concerns</p> <p>14 about the recent refurbishment and had no idea that a</p> <p>15 fire could spread so quickly until after the fire at</p> <p>16 Grenfell Tower."</p> <p>17 Two paragraphs under the heading "The Lifts &</p> <p>18 Communal Stairs", she says:</p> <p>19 "18. On 5 June 2017, the move was really difficult</p> <p>20 because the left lift was out of order, which meant we</p> <p>21 could only use the right one. As I was moving to the</p> <p>22 ninth floor, we needed to use the lift, but of course</p> <p>23 other people in the block did too. We used the stairs a</p> <p>24 lot that day.</p> <p>25 "19. The left lift was working again shortly after</p> <p style="text-align: center;">Page 105</p>	<p>1 which would have taken a few minutes. I am not tall</p> <p>2 enough to look out of the spyhole, so I went to open the</p> <p>3 front door very cautiously. There was no one there but</p> <p>4 I was shocked to see smoke filling the communal landing.</p> <p>5 There had been no smoke in my flat before I opened the</p> <p>6 front door.</p> <p>7 "31. I could hear muffled voices, but I could not</p> <p>8 see anyone. I shouted out and waited by the door hoping</p> <p>9 someone would come and quickly. There was a wall of</p> <p>10 very thick black smoke which caught the back of my</p> <p>11 throat and I started to cough. I could not see</p> <p>12 anything. I was very scared and did not want to venture</p> <p>13 further into the communal area. Whilst my front door</p> <p>14 was open, my smoke alarm sounded in my hall. I did not</p> <p>15 hear any other alarms.</p> <p>16 "32. Eventually I saw a fireman coming towards me</p> <p>17 and then another followed. They were both wearing</p> <p>18 breathing equipment, which they took off when they came</p> <p>19 into my flat. I think this was so not to scare my</p> <p>20 daughter, who had now woken up. I remember the firemen</p> <p>21 faces were red and sweaty.</p> <p>22 "33. One of them told me there was a fire in the</p> <p>23 building and they believed it was above us on the tenth</p> <p>24 floor. Other firefighters came into the flat and were</p> <p>25 looking out of the window assessing the situation. At</p> <p style="text-align: center;">Page 107</p>
<p>1 5 June 2017. It was definitely that week and may well</p> <p>2 have been the next day. There were no further problems</p> <p>3 with the lifts that I was aware of."</p> <p>4 Then at paragraph 28 and following she covers her</p> <p>5 experience of the night of the fire, which I'll read.</p> <p>6 SIR MARTIN MOORE-BICK: Yes.</p> <p>7 MR MILLETT: She says:</p> <p>8 "28. I was home with my daughter all evening. We</p> <p>9 usually go to bed around 9 or 10 pm. I would set my</p> <p>10 alarm for 5.30am and get up at 6am for work.</p> <p>11 "29. At some point after I had gone to sleep, I was</p> <p>12 woken up by a loud bang. It sounded like an explosion,</p> <p>13 like an old car. I thought the noise had come from the</p> <p>14 Tower, but not from my floor. It sounded as it was a</p> <p>15 few floors away, but I could not tell you if it was from</p> <p>16 above or below. I thought someone was having a party.</p> <p>17 I was not sure what time this was, but I ignored it and</p> <p>18 went back to sleep thinking about what jobs I had to do</p> <p>19 the next day.</p> <p>20 "30. I was woken up again by very heavy and frantic</p> <p>21 banging on the front door. I checked my phone and saw</p> <p>22 that it was about 1:30am. I was not sure whether I</p> <p>23 should answer the door given the time of night, but I</p> <p>24 decided to see what was going on. I rushed to put on my</p> <p>25 clothes and glasses before heading to the front door,</p> <p style="text-align: center;">Page 106</p>	<p>1 one point, there was a suggestion that we should escape</p> <p>2 through the windows. I am afraid of heights so didn't</p> <p>3 want to do that.</p> <p>4 "34. We were told that breathing equipment was</p> <p>5 coming up for us both, so we could get out. One fireman</p> <p>6 asked if I wanted them to go with the other firefighters</p> <p>7 to get this or to wait with us. I asked him to wait</p> <p>8 with us, so two firemen stayed behind. I do not</p> <p>9 remember if the firemen told me their names. If they</p> <p>10 did, I do not remember them.</p> <p>11 "35. Up until this point, I had been reasonably</p> <p>12 calm, but I started to get more agitated and was pacing</p> <p>13 up and down in the living room. I looked out of one of</p> <p>14 the north facing windows, which looked over the kid's</p> <p>15 playground towards the Aldridge Academy School, and saw</p> <p>16 burning debris. I did not see the building on fire.</p> <p>17 When I looked out of the west facing windows, I could</p> <p>18 not see the burning debris or that the building was on</p> <p>19 fire, but there were a lot of people gathering below</p> <p>20 taking pictures and videos with their mobiles. I could</p> <p>21 also see them being moved back. I started to feel</p> <p>22 really scared at this point and just wanted to get out.</p> <p>23 "36. Whilst we were waiting for the firefighters to</p> <p>24 return with breathing apparatus, I got ready to leave</p> <p>25 with my daughter and put on our shoes. I thought about</p> <p style="text-align: center;">Page 108</p>

<p>1 packing a bag with my essential documents, but in the 2 end I left with only my phone and keys. It also would 3 not have been practicable with an oxygen tank on my 4 back. I gave the two firemen, who stayed with us, 5 bottles of water. The two firemen put something against 6 the bottom of the front door to stop smoke coming in. 7 "37. I remember there was some dark grey smoke from 8 the communal landing that had came into our hallway, but 9 it was above head height at the top of the ceiling. 10 I do not remember any radio communication between the 11 firefighters whilst they were with us. 12 "38. Around fifteen minutes later, the other 13 firefighters returned with the breathing equipment for 14 us. It felt like an eternity but I was very grateful to 15 the firefighters that stayed with us and came back for 16 us. 17 "39. The firemen helped my daughter put on her 18 mask. I had an oxygen tank and plastic mask that 19 covered my entire face. My glasses did not fit 20 underneath, so I had to take them off, so was not able 21 to see very well. The only instruction I was given by 22 the firemen was that the apparatus was heavy and 23 I should stay calm. 24 "40. One of the firemen carried my daughter out and 25 I followed. When we entered onto the communal landing</p> <p style="text-align: center;">Page 109</p>	<p>1 A combination of the smoke and my eyesight meant I could 2 only see an outline of the firemen guiding me down. It 3 was very smoky, so I could not tell if the lights were 4 working or not. 5 "43. We passed people on the stairs, but I am not 6 sure who they were, whether they were going up or down 7 or where we passed them. 8 "44. The smoke was the same level of thickness in 9 the stairwell until we reached the mezzanine level and 10 the smoke cleared. On the ground floor, I was handed 11 over to some other firemen. 12 "45. I understand the CCTV footage from the Tower 13 shows my daughter exiting the main door of Grenfell 14 Tower at 2.18.39 and I am captured in the foyer at 15 2.19.44. 16 "46. I was reunited with my daughter and the 17 firefighters guided us towards the side of Kensington 18 Leisure Centre. I estimate it took about 15 minutes to 19 reach ground level from my flat." 20 I should just pick up her gratitude to the London 21 Fire Brigade at paragraph 48. She says at the bottom of 22 the page, page 8: 23 "The firemen were amazing. They saved my daughter's 24 life and mine. I cannot thank them enough for what they 25 have done."</p> <p style="text-align: center;">Page 111</p>
<p>1 the smoke was even worse than before. There was so much 2 thick, black smoke everywhere. I was clinging onto one 3 of the firemen and feeling the walls to help guide me to 4 the stairs. I do not remember if the door to the 5 stairwell was open or shut, but when we entered the 6 stairwell, it was full of smoke. I continued to hold 7 onto the fireman with my right hand just above his elbow 8 and clung to the bannister with my left hand. I have no 9 idea if the other flats on my landing had already been 10 evacuated. I did not hear any of my neighbours whilst 11 on the ninth floor landing. 12 "41. The fireman carrying my daughter was a lot 13 quicker than I was. As soon as they exited the flat 14 onto the ninth floor landing, I did not see my daughter 15 again until ground level. 16 "42. I could not see without my glasses, so the 17 firemen had to guide me down the stairs and I was very 18 slow and frightened. I had to feel for the steps to 19 make sure I was stepping in the right place. I did not 20 want to fall down the stairs. At one point I almost 21 slipped on what I thought was a fireman's hose, but I am 22 not 100% sure as I could not see anything. I also do 23 not remember being conscious of any debris or rubbish on 24 the stairs. The stairs were not wet and there were no 25 sprinklers. We kept moving, but I was very slow.</p> <p style="text-align: center;">Page 110</p>	<p>1 Like the other statements, Mr Chairman, Ms Laci's 2 statement will stand as her evidence to the record and 3 be taken into account in its entirety. 4 SIR MARTIN MOORE-BICK: Yes, thank you. 5 WINTOM TEMESGEN (evidence read into the record) 6 MR MILLETT: The next witness statement that I would wish to 7 read into the record before you, Mr Chairman, is the 8 statement of Mr Wintom Temesgen. 9 That is IWS00000382. That's dated 20 May 2018 and 10 bears a statement of truth at page 14 within the 11 statement. 12 He was a resident of flat 26 on the 5th floor and 13 exited at 01.27. 14 He moved into Grenfell Tower in 2011, and joined his 15 partner, Hiwot Dagnachew, and their two children, who 16 were living in the tower since 2004. 17 Their flat, as he says at paragraph 3, was directly 18 above flat 16 on the 4th floor, which he understands to 19 have been the source of the fire in the early hours of 20 14 June 2017. 21 SIR MARTIN MOORE-BICK: Yes. 22 MR MILLETT: At paragraph 9, he says: 23 "9. I was not provided with any information about 24 fire safety when I moved into the Tower or at anytime 25 thereafter."</p> <p style="text-align: center;">Page 112</p>

<p>1 He also expresses concern at paragraph 13 about the 2 electricity that he experienced.</p> <p>3 At paragraph 18 -- if I can just read this -- he 4 says this:</p> <p>5 "18. I also had concerns about the replacement 6 windows which the contractors installed, as they were 7 smaller than the original windows and left gaps around 8 all of the edges of the window frame and the wall. Both 9 Hiwot and I were home when the windows were being 10 replaced and we could see the gaps around the edges when 11 the new windows were installed. The contractors filled 12 the gaps around the edges with a foam material covered 13 in foil. They then covered the foam with a plastic 14 frame. The problem this caused us was that a draught 15 was now coming into the flat through the gaps underneath 16 the window ledges in the kitchen, living room and both 17 bedrooms. For example, we could feel the draught whilst 18 we were sat on our sofa in the living room, the draught 19 was strong enough to noticeably move the net curtains 20 inside our flat. The gaps underneath the window ledges 21 in the kitchen, living room and both bedrooms were large 22 enough for me to fit my fingers through."</p> <p>23 At paragraph 19, he goes on to explain the reporting 24 of the issues. In the fifth line down, he says: 25 "I cannot remember the dates of the visits but</p> <p style="text-align: center;">Page 113</p>	<p>1 whole window area of the kitchen and the top part of the 2 kitchen blinds engulfed in flames, the bottom of the 3 blinds were on fire on the floor. The kitchen window 4 was open. The fire was an orange colour and it looked 5 uncontrollable and I immediately pulled the kitchen door 6 shut and told everyone to get out of the flat.</p> <p>7 "27. The smoke alarm which was on the ceiling of 8 the kitchen had not gone off despite the kitchen being 9 full of smoke. There was also a smoke alarm in the 10 hallway and this did not go off either."</p> <p>11 Picking it up at 28: 12 "28. We all left the flat together and headed 13 straight for the stairs. My daughter, [redacted] 14 started to walk to the lift and Hiwot pulled her back. 15 We ran down one flight of stairs and met with a fire 16 fighter on the stairwell on the floor directly below us, 17 he was rolling the fire hose in. We informed the fire 18 fighter that there was a fire in our kitchen and he 19 looked shocked and frantically started asking us 'What 20 fire? What flat? Which floor? Show me.'.</p> <p>21 "29. We all went back up to the fifth floor and 22 showed the fire fighter the front door to our flat. He 23 then asked us if we could open the door but we told him 24 we could not as we had run out of the flat and not taken 25 our front door key.</p> <p style="text-align: center;">Page 115</p>
<p>1 I think they were all within a space of a few months. 2 They used something to fill the gaps but I cannot 3 remember what this was and they then covered this with a 4 sealant. We would speak generally with the workers and 5 we were able to communicate with them just fine but we 6 did not discuss our concerns with the worker. Each time 7 they came, they filled the gaps with sealant but this 8 was not effective as the draught was still coming 9 through, and this is why they had to keep coming back. 10 This issue was finally resolved after the 4th visit."</p> <p>11 Mr Chairman, from paragraphs 25 onwards, he covers 12 the morning of 14 June. I'll read parts of that to you.</p> <p>13 SIR MARTIN MOORE-BICK: Yes.</p> <p>14 MR MILLETT: He says this:</p> <p>15 "25. I now understand that the fire started at 16 12:54 am in the early hours of the morning of 14 June 17 2017. I was asleep by then and I was woken up by Hiwot 18 screaming, 'Fire! Fire! There is a fire, we need to 19 leave.' The children were also sleeping and they and I 20 had been woken up by Hiwot's screaming. She said the 21 fire was in the kitchen. I cannot remember the time.</p> <p>22 "26. I jumped out of bed and ran straight to the 23 kitchen to see whether or not it was something which I 24 could handle myself. I opened the kitchen door and 25 found the kitchen was full of smoke and I could see the</p> <p style="text-align: center;">Page 114</p>	<p>1 "30. After speaking with the fire fighter, we all 2 went back onto the stairwell and ran out of the Tower as 3 quickly as possible. There was no one on our landing or 4 on the stairwell when we were exiting the Tower. I also 5 could not see any signs of a fire or smoke on the 6 landings or on the stairwell as we descended.</p> <p>7 "31. Our daughter was just about to walk out the 8 fire exit door at the bottom of the stairwell when Hiwot 9 pulled her back as we could see falling debris which was 10 on fire. It was shocking to see. We exited the Tower 11 from the main entrance/exit in the lobby. I could see 12 few fire fighters outside of the Tower and they were not 13 doing anything at this point.</p> <p>14 "32. Somebody had wedged the main entrance/exit 15 door open with a big bag. That door can only be opened 16 with a fob and if it were closed when we came down the 17 stairs, we would have been trapped inside the Tower.</p> <p>18 "33. However, as we came out of the Tower at 19 01:20am, I could see the fire on the outside of the 20 building with debris and fire falling from the Tower by 21 the fire exit. I would say that the fire had reached 22 our flat and maybe one or two flats above and one or two 23 flats below.</p> <p>24 "34. As we came out of the Tower, we saw several of 25 our neighbours from the Tower, by the green grass area</p> <p style="text-align: center;">Page 116</p>

<p>1 and we went over and joined Behailu. Behailu lived in 2 flat 16 on the 4th floor. He saw us and said, 'Thank 3 God.' He was glad to see that we were ok. He told us 4 that he had left the Tower without his fob and his 5 mobile phones which had my telephone number and 6 therefore could not call me.</p> <p>7 "35. Behailu's kitchen was directly below our 8 kitchen. Behailu told me that when he saw the smoke in 9 his flat he phoned 999 and knocked on all the doors on 10 his floor to alert his neighbours to the smoke. They 11 all came out. Behailu was in shock. He was barefoot on 12 the grass and was in his pyjamas. No one was with him. 13 He is a man of about 45 or 46 years of age. He was on 14 his own outside and was clearly very shaken."</p> <p>15 That is I think all I need from his statement to 16 read into the record expressly. The rest of it, like 17 all statements, Mr Chairman, will stand as his evidence 18 to the inquiry, and of course be taken into account in 19 full.</p> <p>20 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>21 YOHANNES TESFAYE (evidence read into the record)</p> <p>22 MR MILLETT: The next statement I wish to read is the 23 statement of Yohannes Tesfaye, under reference 24 IWS00001089. The statement is dated and signed on 25 21 May 2018 and stands under a statement of truth at</p> <p style="text-align: center;">Page 117</p>	<p>1 with the idea of following procedure, but Meron had 2 always said that if there was a fire, she would leave.</p> <p>3 I am employed as a Biomedical Scientist by the NHS, and 4 I am therefore a stickler for procedure. The NHS and 5 healthcare is heavily regulated and everything is based 6 around a defined procedure. It would seem alien to me to 7 depart from procedure.</p> <p>8 "21. I have moments of panic and stress about the 9 fact that had I been in the Tower on the night of the 10 fire (I had gone to work that night) then I would have 11 persuaded my family to stay with me in the flat, purely 12 on the basis that this was the advice and guidance 13 issued which Meron made me aware of. Thankfully, Meron 14 had always said to me that she did not know how she 15 could stay put in the flat if the building was on fire."</p> <p>16 At paragraphs 26 and 27, Mr Chairman, you'll 17 notice -- I'll just refer to those in passing -- the 18 problems they experienced in relation to electricity and 19 power surges.</p> <p>20 If I can pick the statement up at paragraph 42, he 21 says:</p> <p>22 "42. Next to the gas pipes on the landing was the 23 main emergency exit door to the stairwell. The door to 24 the stairwell was never fully closed. It was always 25 swinging open and shut due to the draught coming through</p> <p style="text-align: center;">Page 119</p>
<p>1 page 21. The statement of truth is dated 17 May 2018, 2 and that is probably the right date of the statement, 3 although its electronically signed, it appears, on 4 21 May.</p> <p>5 This resident was from flat 163 on the 19th floor 6 and was not present in the building; he was at work at 7 the time.</p> <p>8 He explains in paragraph 4 of his statement that he 9 moved into Grenfell Tower towards the end of 2015, and 10 he says he joined his partner, Meron Mekonnen, and their 11 daughters. He was previously living at Cambridge 12 Gardens.</p> <p>13 He explains his background and his qualifications.</p> <p>14 At paragraph 19 he says:</p> <p>15 "19. I had several concerns about fire safety in 16 the Tower and I do not recall being provided with any 17 information regarding fire safety. I received no fire 18 safety information when I moved into the Tower, or 19 anytime thereafter. The only fire safety information I 20 recall was a notice by the lift, in English, saying that 21 they should not be used in the event of a fire.</p> <p>22 "20. Meron had informed me about the 'stay put 23 policy' in the Tower, and we would often have 24 discussions about what we would do in the event of a 25 fire in light of the 'stay put policy'. I felt safer</p> <p style="text-align: center;">Page 118</p>	<p>1 on the landing and building after the new windows were 2 installed. On some occasions, the wind was so bad that 3 we could hear the stairwell door flapping from inside 4 our flat. I think the wind was coming through the 5 ventilation on the landing in between the flats.</p> <p>6 "43. We also had serious concerns about the 7 replacement windows in our flat. There were gaps around 8 the edges of the windows which I attempted to seal and 9 cover with Sellotape to prevent the draught coming 10 through. The wind would push through these gaps and we 11 could feel it blowing in the gaps.</p> <p>12 "44. The largest of these gaps was underneath the 13 window ledge in the kitchen. The gap was large enough 14 to fit your hand inside it, and reach the cladding on 15 the outside of the Tower. I could feel cold air when I 16 put my hand through the gap and I would be able to feel 17 a foam like texture. The windows in our bedroom and our 18 daughters' bedroom also had gaps underneath the window 19 ledge, and you could fit your fingers in those gaps.</p> <p>20 Rydon had filled in the gaps in the kitchen during the 21 refurbishment with a substance (I am not sure what). 22 That did not stop the draught from coming through.</p> <p>23 "45. Meron and I were constantly talking about the 24 cold in the flat. As we lived on the 19th floor of the 25 Tower, the wind was particularly bad, and it got worse</p> <p style="text-align: center;">Page 120</p>

<p>1 the further up the Tower you went. We could hear the</p> <p>2 wind whistling inside our flat. We never had these</p> <p>3 problems with the old windows."</p> <p>4 Then he describes at paragraphs 46 to 48 the efforts</p> <p>5 to repair the gaps around the windows.</p> <p>6 I don't need to read that out specifically but</p> <p>7 I would draw your attention to that.</p> <p>8 SIR MARTIN MOORE-BICK: Yes.</p> <p>9 MR MILLETT: At paragraph 59 and following, he covers his</p> <p>10 recollection of the night of the fire. I don't need to</p> <p>11 read anything from that; it stands on its own terms.</p> <p>12 Indeed, the whole statement will stand, of course,</p> <p>13 as evidence to the inquiry and will be taken into</p> <p>14 account in full.</p> <p>15 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>16 MOHAMMED RASOUL (evidence read into the record)</p> <p>17 MR MILLETT: Mr Chairman, the next statement is the</p> <p>18 statement of Mr Mohammed Rasoul. That stands under</p> <p>19 reference IWS00000670. It's dated and signed on</p> <p>20 6 June 2018, and a statement of truth is at page 12.</p> <p>21 Mr Rasoul is the husband of Munira Mahmud. He lived</p> <p>22 at flat 25 on floor 5 and exited the tower at 01.36.</p> <p>23 SIR MARTIN MOORE-BICK: Mm-hm.</p> <p>24 MR MILLETT: At paragraph 8, if I can just pick it up there</p> <p>25 he says:</p> <p style="text-align: center;">Page 121</p>	<p>1 to be. I believe that there were dry risers on most</p> <p>2 floors in the Tower.</p> <p>3 "12. Before the refurbishment when there were fires</p> <p>4 in the Tower, they were always self contained to the</p> <p>5 flat and usually the fire alarms went off in the</p> <p>6 communal area. After the refurbishment, I never heard</p> <p>7 any fire alarms go off. I did not see any smoke</p> <p>8 extractor fans in the communal areas either."</p> <p>9 Then at paragraphs 15 onwards, Mr Chairman,</p> <p>10 Mr Rasoul deals with his experience of the night itself,</p> <p>11 and I'll read some of that to you.</p> <p>12 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>13 MR MILLETT: "15. At around 1am to 1.15am I got up and</p> <p>14 could suddenly smell something burning. It was a really</p> <p>15 strong burning smell. It was an unusual smell that I</p> <p>16 immediately knew was not a smell of food burning. I</p> <p>17 could hear someone shouting from outside so I looked</p> <p>18 outside the living room window and I could vividly see a</p> <p>19 reflection off the Academy windows. There was a yellow</p> <p>20 glow. I wasn't sure if this yellow glow was coming from</p> <p>21 the Tower or from the walkways below. I heard people</p> <p>22 shouting and it looked like there were people shouting</p> <p>23 underneath the garages by Grenfell Walk. As there had</p> <p>24 previously been fires in the Tower which were self</p> <p>25 contained and quickly extinguished I was not worried at</p> <p style="text-align: center;">Page 123</p>
<p>1 "8. The Council replaced the front door to our</p> <p>2 flat. This new door was made of plastic and wood. We</p> <p>3 had issues with this door as it wouldn't lock properly.</p> <p>4 Someone came to fix the door but took out the mechanism</p> <p>5 which meant that it was no longer self closing. We</p> <p>6 would have to push it to close it properly. Our old</p> <p>7 door was definitely heavier than the new door the</p> <p>8 Council put in."</p> <p>9 Then at paragraph 10, he says:</p> <p>10 "10. There was a fire safety notice on the ground</p> <p>11 floor by the lifts. The notice was in English and it</p> <p>12 said that in case of a fire, then you should remain in</p> <p>13 your flat until you are evacuated out of the building,</p> <p>14 unless the fire was in your own flat. I believe that it</p> <p>15 also said not to use the lifts, but to use the stairs in</p> <p>16 case of a fire. I knew that in the event of a fire the</p> <p>17 only way out was down the stairs. The stairs were quite</p> <p>18 narrow. You can just about fit two people side by side</p> <p>19 on the staircase but it is more comfortable going</p> <p>20 downstairs in single file. There are floor numbers on</p> <p>21 the walls as you go downstairs.</p> <p>22 "11. Before the refurbishment, there were fire</p> <p>23 alarms on each floor in the communal areas. After the</p> <p>24 refurbishment, I am not sure if there were fire alarms</p> <p>25 on each floor but I definitely would have expected there</p> <p style="text-align: center;">Page 122</p>	<p>1 this point.</p> <p>2 "16. I lay back down for a short while until around</p> <p>3 1.15am to 1.30am when my wife, Munira walked into the</p> <p>4 living room to tell me that something was going on</p> <p>5 outside in the communal area on our floor by the lifts</p> <p>6 and that we needed to find out what it was. She looked</p> <p>7 really worried. I remember that it was around this time</p> <p>8 because I looked at my phone to check the time.</p> <p>9 "17. I rushed to the front door with my wife to</p> <p>10 find out what was going on. When she opened the door, I</p> <p>11 could see fire hoses on the floor in the communal area.</p> <p>12 I looked to my left and could see that the door to Flat</p> <p>13 26 was fully closed, but smoke was coming out of the</p> <p>14 flat. This made me think that the fire was on our floor</p> <p>15 and that it might have even started from Flat 26. There</p> <p>16 wasn't much smoke at this point but I could clearly see</p> <p>17 it coming out of the sides of the door and underneath</p> <p>18 the door. It was dark grey to black smoke but the smoke</p> <p>19 was not that cloudy. I remember that the door to Flat</p> <p>20 26 was one of the new doors that had been replaced by</p> <p>21 the Council. The new doors were made of wood and</p> <p>22 plastic. Winton[sic] and Hiwot lived in Flat 26 with</p> <p>23 their two children. I could not hear any fire alarms</p> <p>24 going off. At some point, I saw Sharon from Flat 24 in</p> <p>25 the communal area with a friend.</p> <p style="text-align: center;">Page 124</p>

<p>1 "18. About 20 seconds later, I saw two to three 2 firemen enter the communal area from the stairwell with 3 equipment in their arms and masks on over their faces. 4 I couldn't hear anyone speaking through the radios. I 5 was still in the communal area at this point just 6 staring at the smoke. One of the firemen looked at me 7 and told me to get out and to not take anything with me. 8 He wasn't shouting but you could tell that there was a 9 real sense of urgency and I wasn't going to argue with 10 him. I was quite worried at this point but I still 11 thought that we were going to return to the flat. 12 "19. The firemen quickly tried to make the hoses 13 work but it looked like there was no water coming 14 through. I assumed that they were connected to the dry 15 risers that were on certain floors, on the south west 16 corners of the communal areas. The firemen looked 17 distressed, somewhat desperate as they were rushing to 18 get things done but the water was just not coming out." 19 Then he explains how he goes back into the flat, and 20 brings the family. 21 At paragraph 22, picking it up there, he says: 22 "22. Munira and my two children left a few minutes 23 before my father and me. When I left the flat, I 24 slammed the front door shut. When I walked out with my 25 father, the firemen were still in the hallway and were</p> <p>Page 125</p>	<p>1 happened like this before. I tried to stay calm as my 2 father would have worried more if he saw me worrying. 3 I remember seeing one of my neighbours who was Filipino 4 coming down the stairs in his boxers. I do not recall 5 anyone going upstairs including firefighters. There was 6 no smoke in the stairwell. The lights were on and I 7 could not hear any fire alarms going off. I would have 8 still expected to have heard the fire alarms going off 9 considering there was smoke on my floor. At this point, 10 I still thought we were eventually going to return to 11 our flat. We had had fires in the past and they had 12 always been contained in a flat where the fire had 13 started so I thought this would be the same case. 14 "25. When we got to the 2nd floor, we had to come 15 out and move across the hall to join stairs slightly 16 away from the other which went down to the ground level 17 via the mezzanine. When we got the 1st floor, I could 18 see four firemen on the staircase. They looked quite 19 concerned. They told us to carry on down the stairs. 20 I didn't see anyone injured here on the stairwell. It 21 took us about 10 to 15 minutes to walk all the way 22 downstairs out of the Tower. When we finally reached 23 the ground floor, I saw five to six firefighters 24 standing in the communal area too. I understand that 25 there is CCTV in the Tower and I am clocked as leaving</p> <p>Page 127</p>
<p>1 focused on Flat 26. They were still trying to get the 2 hoses to work. I was asked whether I heard a motor 3 noise in the communal area which I could not hear. I do 4 not recall seeing any extractor fans in the communal 5 area either. We walked towards the fire door, opened 6 the door to the stairwell and started walking 7 downstairs. This door is usually always shut. There 8 are no fire break glass points on the floors — there is 9 only one on the ground floor. 10 "23. Because my father has arthritis and a heart 11 condition we were walking down the stairs slowly and I 12 told my father to lean on me whilst he held onto the 13 railing. I was frightened that he was going to fall so 14 I stood very close to him as we walked down the stairs. 15 I was walking backwards facing my father and holding his 16 arms as we walked down the stairs. He is heavier than 17 me and I don't think I would have been able to hold him 18 up if he tripped over. 19 "24. As we were slowly walking down the stairs, 20 there were lots of other people on the stairwell. It 21 was very busy on the stairwell. I saw 30 to 40 people 22 on the stairwell and they all passed us. I recognised a 23 lot of the neighbours on the stairwell. Some neighbours 24 were clearly panicking and looked distressed. It was 25 shocking to see this happening as nothing had ever</p> <p>Page 126</p>	<p>1 the Tower at around 1:35am." 2 Like all the statements, Mr Chairman, Mr Rasoul's 3 will of course stand in its entirety as evidence to the 4 inquiry and will be taken into account in full. 5 I should have read into the record the reference to 6 his exhibits, which is IWS00000669, which is MR/1 to 7 MR/5 respectively, so those are also visible. 8 MOHAMED HARIRI (evidence read into the record) 9 MR MILLETT: The next witness statement I would like to read 10 into the record is that for Mr Mohamed Hariri. 11 That stands under inquiry reference IWS00001094. 12 Mr Hariri has a large number of exhibits, 1 to 10, 13 which stand under references: IWS00001095, IWS00001096, 14 IWS00001097, IWS00001098, IWS00001099, IWS00001100, 15 IWS00001104, IWS00001106, IWS00001107 and IWS00001108. 16 Mr Hariri's statement is dated 27 September 2018, 17 and stands under a statement of truth above his 18 signature on page 10 of his statement. 19 He was a resident of flat 21 on floor 5 and exited 20 at around 01.03 am. 21 As he explains in paragraph 8 of his statement, he 22 moved into Grenfell Tower in October 2016 and was living 23 on the 5th floor of the building in flat 21 with 24 Mr Hamid Ali-Hakim. 25 Picking it up at paragraph 22, I'll just read</p> <p>Page 128</p>

<p>1 a short part of his statement, covering the night of the</p> <p>2 fire. He says:</p> <p>3 "I had been working all day [redacted] in West</p> <p>4 Hampstead. I came home around 8.30pm. I [redacted]</p> <p>5 cooked food at about 9.15pm. After that I went to the</p> <p>6 [redacted]. I then returned to Grenfell tower at around</p> <p>7 12.30 am. I then had some fruit and watched TV. Then I</p> <p>8 started getting ready for bed, changing my clothes in my</p> <p>9 bedroom when I heard a loud noise. My bedroom window</p> <p>10 was closed at this point. It was an urgent banging</p> <p>11 sound or like something was being thrown against the</p> <p>12 wall. It was four or five continuous banging sounds</p> <p>13 lasting about ten seconds. I tried to ignore it because</p> <p>14 I thought it was coming from a party at a neighbour's</p> <p>15 flat or as a result of an argument. I've heard noises</p> <p>16 before. I did not think it was something dangerous or to</p> <p>17 be worried about.</p> <p>18 "The fire: early stages</p> <p>19 "23. About a minute after I heard the banging I</p> <p>20 heard sirens from fire engines coming to the tower. I</p> <p>21 heard a lot of noise from the fire engines arriving. I</p> <p>22 opened the window and I put my head out of the window</p> <p>23 and looked down. I saw more than one fire engine</p> <p>24 arriving down Grenfell Road. I think there was two or</p> <p>25 three fire engines first of all. My first thought was</p> <p style="text-align: center;">Page 129</p>	<p>1 Saleh was coming and was in the flat hallway. He'd</p> <p>2 thrown on his jacket. I shouted to him to close the</p> <p>3 front door. The door is not self-closing and you need a</p> <p>4 key to lock the front door; as it is not self-locking.</p> <p>5 So, Saleh would have been closing the door behind me as</p> <p>6 I ran to the stairs. My thinking was they would put out</p> <p>7 the fire and we would be able to return after half an</p> <p>8 hour or an hour. I also remember having read the fire</p> <p>9 notice and not to use the lift, so I went to the</p> <p>10 stairwell door.</p> <p>11 "26. I went first through the door and I thought</p> <p>12 Salah was behind me. I was running very quickly. I was</p> <p>13 running so fast I felt the impact on my feet through the</p> <p>14 slippers. As I ran down the stairs I did not see or</p> <p>15 smell smoke on the fourth floor or in the staircase. I</p> <p>16 did not hear Saleh behind me and I do not recall seeing</p> <p>17 anyone else on the staircase. I reached the second</p> <p>18 floor went through the door in to the open staircase. I</p> <p>19 went down the stairs in to the entrance lobby. I recall</p> <p>20 the door was open, I assume it had been propped open.</p> <p>21 When I got to the ground floor I saw about five</p> <p>22 firefighters. They were carrying a rolled-up hose and</p> <p>23 making their way to the door at the bottom of the stairs</p> <p>24 where I was coming from. Some of them were going</p> <p>25 through the door in to the lift lobby. One firefighter</p> <p style="text-align: center;">Page 131</p>
<p>1 that there was a fire at the tower. As I had my head</p> <p>2 out of the window I looked down and to my left. I saw a</p> <p>3 really bright light. It was not a normal light coming</p> <p>4 from the 4th floor below. I knew right away it was not</p> <p>5 normal. That it must be a fire. With the sound of the</p> <p>6 sirens I knew I just had to get out. The fire gave off</p> <p>7 a bright light from what I now know was the kitchen of</p> <p>8 Flat 16. But there was no smoke, no smell and no sound</p> <p>9 of the fire. The only way I knew there was a fire there</p> <p>10 was because I saw it. The fire was still inside the</p> <p>11 building at this point. But I 100% knew it was a fire.</p> <p>12 I thought I should just get out. I was wearing a</p> <p>13 t-shirt and jeans shorts so I grabbed a jacket and put</p> <p>14 it on. I left my room and put on my slippers which were</p> <p>15 in the hallway.</p> <p>16 "24. I then knocked on the living room door and</p> <p>17 opened it. This is where Saleh was staying. He was</p> <p>18 awake and had been waiting for his uncle to return to</p> <p>19 the flat after work. He would often throw the key down</p> <p>20 to him or have to go down to let his uncle in. He was</p> <p>21 lying back on the mattress wearing his headphones. He</p> <p>22 saw me straight away. Saleh took out his headphones. I</p> <p>23 shouted, 'Get out, fire, fire!' I was in a panic and</p> <p>24 knew we had to get out right away.</p> <p>25 "25. I ran to the front door and waited to see that</p> <p style="text-align: center;">Page 130</p>	<p>1 said to me; 'Get out of the way'. They started up the</p> <p>2 stairs.</p> <p>3 "27. Sometime after the fire the police showed me a</p> <p>4 CCTV still which identifies me as leaving the building</p> <p>5 at 01:02:58am. I have since learnt that I could not</p> <p>6 hear Saleh behind me on the stairs because he took the</p> <p>7 lift to the ground floor and exited just before me."</p> <p>8 Then he explains what he saw once he was outside the</p> <p>9 building.</p> <p>10 If I could just pick that up at 32 and 33.</p> <p>11 SIR MARTIN MOORE-BICK: Yes.</p> <p>12 MR MILLETT: He describes his video, and then he says:</p> <p>13 "32. I took another video at 01:21 [MH/6] and the</p> <p>14 flames had reached even higher. I think they look like</p> <p>15 they reached the thirteenth or fourteenth floor. A</p> <p>16 further video shows at 01:25 [MH/7] the flames reached</p> <p>17 about the nineteenth or twentieth floor and then at</p> <p>18 01:28 [MH/8] the fire had reached the roof. It quickly</p> <p>19 spread around the roof. There were still lots of people</p> <p>20 at the windows. Some were waving or waving clothes.</p> <p>21 Strangely some people in the south east corner flats</p> <p>22 (this would be flat 2 on those floors) just looked</p> <p>23 normal. They just seemed to be moving around their</p> <p>24 rooms unknowing. I was worried because they did not</p> <p>25 seem to see the fire or appear to be getting out. The</p> <p style="text-align: center;">Page 132</p>

<p>1 videos show a strange contrast on one side to the other. 2 Normal on one side and then a huge fire. People were 3 commenting, shocked that we should let them know. By 4 01:33 [MH/9] the side of the building visible to me, it 5 was clear the fire was spreading across the tower in 6 both directions, and between the two middle columns back 7 towards my flat. I could see it had reached the living 8 room of my flat and was spreading up and down. I was 9 really thankful at that point that I made Salah get out 10 when I did because he had been wearing his headphones. 11 wearing his headphones. 12 "33. I could see parts of the building coming down. 13 I now know this to be the cladding that was added to the 14 building before I moved in. The burning cladding was 15 giving off a dark smoke that looked like petrol burning. 16 At the time I thought this was the plastic from the 17 windows or even the glass that had become so hot it was 18 at melting point. There were parts coming away from the 19 building and falling to the ground. They were falling 20 down alight, like a storm of fire. The fire sounded 21 like it was hissing, like plastic melting. Before we 22 were moved back you could feel the heat of the fire." 23 Mr Chairman, that is all I need to read aloud from 24 his statement. Again, like the rest, it will stand in 25 its entirety as evidence in the record to the inquiry</p> <p>Page 133</p>	<p>1 apologised to me and said that they were made to do 2 everything as quickly as possible, so they could not get 3 to everything that they had to. 4 "9. I remember that after the refurbishment, 5 although there were no visible gaps around the rest of 6 the windows, there was more of a draught than there had 7 been before. I remember Shahin and Shahram always 8 talking about how cold it was and that you could feel 9 the wind coming in through the windows after they were 10 changed." 11 Then at paragraphs 12 and 13: 12 "12. The front door to my flat was replaced a few 13 years ago — I cannot remember exactly when. What I do 14 remember is that the new door had a small gap at the 15 bottom — about 1cm or 2cm wide. The old door had also 16 had a gap, which had been fixed by having brushes fixed 17 to the bottom of it to stop the heat escaping. The new 18 door didn't have those brushes and there was just a gap 19 at the bottom. The new door also appeared to be lighter 20 than our old door. I remember my son Shahram commenting 21 that it was like they had taken away our good door to 22 give us a worse one. 23 "13. The door to the stairwell on my floor had been 24 broken for some time before the fire — it was always 25 jammed open and you had to pull it hard to make sure it</p> <p>Page 135</p>
<p>1 and will be taken into account. 2 SIR MARTIN MOORE-BICK: Good. Thank you very much. 3 GITIARA PAHLAVANI (evidence read into the record) 4 MR MILLETT: The next statement I would wish to read is that 5 for Gitiara Pahlavani. Her statement is under the 6 reference IWS00000929. It's dated 12 July 2018, or at 7 least it's signed on that day, although it bears a date 8 of 29 June 2018 on the first page, and the signature and 9 statement of truth are on page 12. This resident lived 10 at flat 22 of Grenfell Tower on the 5th floor and had 11 lived there since 1997. 12 Can I pick the statement up at paragraph 8: 13 "8. I also particularly remember several issues 14 with the refurbishment a few years before the fire. We 15 all knew that the workers had not done everything right 16 — they seemed to be rushed and everything was done in a 17 messy way. Our windows were changed from wooden frames 18 to plastic ones. The workers had left large gaps 19 between the window frame and where it was fit — it 20 looked like it needed 'Polyfilla' or something similar 21 so that there was not a nasty looking gap there. I 22 asked the workmen in my house to do this over and over, 23 and they would not do it. When they went on a break one 24 day I decided to do it. The workmen came back and asked 25 me whether I had done it. When I said had, they</p> <p>Page 134</p>	<p>1 was closed. The TMO never did anything about this and 2 it often stayed jammed open for long periods of time." 3 Then at paragraph 21 under the heading "Fire 4 safety", she says: 5 "21. I remember years and years ago (I am not sure 6 when, but do know it was before the refurbishment) we 7 used to have a fire alarm in the communal areas. It was 8 so loud when it went off that I would have to put my 9 fingers in my ears. At some stage that was removed. I 10 remember being surprised that there was no communal fire 11 alarm going off on the night of the fire to wake people 12 up. I also remember there used to be fire extinguishers 13 on each floor, but again at some stage these were 14 removed — I cannot remember exactly when." 15 Then at paragraph 24 she says: 16 "24. No one from the TMO or RBKC told us what to do 17 if there was ever a fire in the Tower." 18 Then at paragraphs 27 onwards she describes her 19 exit, and I'll read part of this to you, Mr Chairman, 20 from paragraph 27 down to paragraph 34. 21 "27. I was on my own in the flat on 13th June 2017. 22 Shahin was staying away in East London for a work 23 conference, Sanna was staying with her parents, and 24 Shahram was also staying away for work. For some reason 25 I felt a bit uneasy that night, I am not sure why, but</p> <p>Page 136</p>

<p>1 instead of going to bed as usual, I decided to do a big 2 clean of the whole flat. I did a deep clean of the 3 living room and then my bedroom. After I had finished, 4 I looked at the time and I remember seeing that it was 5 12:52am, so I thought that I should get to bed. 6 "28. Every night before I went to bed I used to 7 have a look out of the window to look at what was going 8 on. I looked out of my living room window on the South 9 side, and saw there were some flashing lights. I looked 10 down but could not immediately see where the lights were 11 coming from. At first I assumed it was an ambulance but 12 I looked all around and realised that I could see the 13 edge of a fire engine parked out in the front of the 14 Tower. I realised there must have been a fire in the 15 Tower but at this point was not too worried. That was 16 because we had had fires in the Tower before and they 17 had all been contained and put out. I remember thinking 18 that this fire must be the same, and so decided to stay 19 in my flat. 20 "29. I did however keep looking out of the window 21 for the next few minutes to see what was going on. I 22 saw two men standing down on the ground outside the 23 Tower who were pointing towards the building, to the 24 window on the East side of my flat. I went to look 25 through that window and could see that there were flames</p> <p>Page 137</p>	<p>1 had to try and get out. 2 "31. I was really scared to go out into the hall, 3 so I remember thinking over and over to myself that I 4 would be OK — that I would get out safely and that they 5 would put the fire out. I walked out into the hallway, 6 and made my way, as quickly as I could, to the stairway. 7 The stairwell door was jammed open (as usual), so I just 8 walked straight through the hall into the stairwell. 9 The stairwell was much less smoky than the hallway in 10 front of my flat. I could see and breathe, but I could 11 still smell the smoke very strongly. There was light 12 grey smoke in the stairwell, but it was thinner than the 13 black smoke which was collecting in the hallway. 14 "32. As I walked down the stairs the smoke got 15 thinner and thinner. The firefighters had left my 16 hallway, and when I reached the stairwell, I saw three 17 firefighters walking up from the 5th floor. They seemed 18 to be quite relaxed — they were walking up the stairs 19 and I remember it reassured me that they did not seem to 20 be panicked or anything. They were pulling hoses up the 21 stairs. I then heard a female firefighter tell me to go 22 downstairs. She motioned for me to keep walking 23 downstairs past her. 24 "33. This jogged me again, and I began to walk down 25 the stairs a little quicker. There was no one else on</p> <p>Page 139</p>
<p>1 coming towards the window I was looking out of. I saw 2 orange flames and dark smoke being blown down from 3 above, and towards the window I was looking out of. I 4 realised at this point that the fire was serious and 5 that I needed to leave. 6 "30. I grabbed my phone and keys, and put my jacket 7 on. I opened my front door and remember being really 8 shocked: it was dark and very smoky. I could see 9 through the smoke but not clearly. The smoke was 10 everywhere. The smoke was very strong smelling — it is 11 difficult to describe what it was like, but it was 12 making me cough a lot. In the hallway, I saw some 13 shadows of what looked like fire fighters. I remember 14 thinking that it was odd as they were just silently 15 doing things and not talking. I couldn't see exactly 16 what it was that they were doing. I closed the door 17 because the smoke was getting too bad and so I walked 18 back into my living room. I stood there for a few 19 minutes thinking about what I should do. It was very 20 smoky, and I was afraid to step out into the hall to try 21 to escape, but I realised that the fire must have been 22 serious to cause that amount of smoke. I wanted to wait 23 until the fire fighters came to my flat to tell me what 24 to do, but no one came to my door. I thought about the 25 smoke and the fire I had seen earlier and decided that I</p> <p>Page 138</p>	<p>1 the stairs following when I passed those firefighters. 2 I got to the mezzanine floor and saw fire engines 3 outside. I think there were two or three. I remember 4 thinking how odd it was that it was so quiet. It was 5 silent. I could not hear anything. I recorded a video 6 of the foyer of the Tower because it was so odd, which I 7 have given already to the police. Thinking back on it 8 now, I am confused as to why the fire engines did not 9 have their sirens on as it would have been a way to wake 10 people up and let them know there was a fire as there 11 was not a communal fire alarm to do this. I think that 12 a lot of the victims of the fire were asleep at this 13 stage and I think that if the fire engines had used 14 their loud sirens then this may have saved lives. 15 "34. I walked downstairs and made my way out of the 16 main entrance. I cannot remember the exact time, but 17 can see from the police images of the CCTV that it was 18 at 01.23am." 19 Mr Chairman, again, like the others, Ms Pahlavani's 20 statement will stand as evidence to the inquiry in its 21 entirety and be taken into account accordingly. 22 The next statement, together with some of those 23 which follow, are statements which I was going to read 24 into the record last week, but in respect of which we 25 had to pause. So we are now going to read in those.</p> <p>Page 140</p>

<p>1 MONICA LOKKO (evidence read into the record)</p> <p>2 MR MILLETT: Can I start with the statement of Monica Lokko.</p> <p>3 Her statement stands under the reference IWS00000138,</p> <p>4 and has two exhibits, MK/1 and MK/2, under reference</p> <p>5 IWS0000141 and IWS0000139 respectively.</p> <p>6 Her statement is signed on 17 May 2018, and stands</p> <p>7 under a statement of truth with her signature on page 11</p> <p>8 of her statement.</p> <p>9 She was a resident of flat 3 on the 1st floor of</p> <p>10 Grenfell Tower at the time of the fire.</p> <p>11 I would just read part of her statement from</p> <p>12 paragraph 29 onwards.</p> <p>13 "On Wednesday 13th June 2017, I had to go to a</p> <p>14 medical appointment with my GP which my daughter Sarah</p> <p>15 accompanied me to. She was with me for a lot of the</p> <p>16 day. I could not sleep in the evening after she left</p> <p>17 [redacted]. This had been an ongoing issue for about a</p> <p>18 month.</p> <p>19 "30. I had all my internal doors open to allow free</p> <p>20 circulation of fresh air my bedroom and sitting room</p> <p>21 window open due to the warm night and could hear a young</p> <p>22 woman speaking to someone near the stairs and voices</p> <p>23 from downstairs. I could not hear what they were saying</p> <p>24 but there was a group of them talking.</p> <p>25 "31. I turned on my alarm clock light on my bedside</p> <p style="text-align: right;">Page 141</p>	<p>1 lobby.</p> <p>2 "41. I met Tina in the Lobby who advised me to get</p> <p>3 my coat as I was in my nightie and to call Sarah. The</p> <p>4 door to my flat closed automatically and locks and I</p> <p>5 didn't turn back and continued into the lobby area.</p> <p>6 "42. My door had a draught excluder, but I could</p> <p>7 clearly see a gap at the bottom.</p> <p>8 "43. The front door had a letterbox, but you had to</p> <p>9 manually lift the flap up to put letters in it wasn't on</p> <p>10 spring hinges.</p> <p>11 "44. At this time, I could not see any smoke in the</p> <p>12 Lobby which was lit. I noted the heavy large communal</p> <p>13 doors on the first floor were closed so I had to press</p> <p>14 the exit button to get out to go down the stairwell.</p> <p>15 "45. I would estimate the time was about 01:15.</p> <p>16 "46. I started to make my way down the stairwell.</p> <p>17 I could see two Muslim women walking down the stairwell</p> <p>18 and there was a fireman behind me. He was not carrying</p> <p>19 breathing equipment that I noticed. I could not see any</p> <p>20 smoke in the stairwell and there was no struggle to get</p> <p>21 down the stairs. The stairwell was in good order and</p> <p>22 there was a banister and it was lit. I was in pain due</p> <p>23 to my existing health conditions.</p> <p>24 "47. I did not check to see if the lifts were</p> <p>25 working at this time.</p> <p style="text-align: right;">Page 143</p>
<p>1 table which displayed the time as 1:09 am.</p> <p>2 "32. I could hear a hissing and humming noise</p> <p>3 coming from upstairs so I got up.</p> <p>4 "33. I could also smell something burning from my</p> <p>5 living room. It had a plastic smell to it. I could</p> <p>6 not see any smoke.</p> <p>7 "34. I wanted to pray but I was unable to as I</p> <p>8 could feel something bad was happening around me. I</p> <p>9 could not hear any smoke alarms. I was nervous and went</p> <p>10 to my front door to investigate as I thought it may have</p> <p>11 been workman. I could not see anyone in the lobby but</p> <p>12 could hear noise from down stairs.</p> <p>13 "35. I contemplated calling the police but didn't.</p> <p>14 "36. I was feel anxious and scared at this time.</p> <p>15 "37. I went into my living room, I could hear a</p> <p>16 loud male voice through a megaphone but could not hear</p> <p>17 what was being said.</p> <p>18 "38. I heard Tina from the lobby area right outside</p> <p>19 my door say 'mum we have to leave the building. It's on</p> <p>20 fire!'</p> <p>21 "39. I recognised Tina's voice as I have known the</p> <p>22 family for a number of years.</p> <p>23 "40. When I heard Tina, I immediately slipped on my</p> <p>24 red shoes and grabbed my handbag and my walking stick</p> <p>25 and went out in the Lobby. There were no items in the</p> <p style="text-align: right;">Page 142</p>	<p>1 "48. There was only room for one person at a time to</p> <p>2 go down these stairs.</p> <p>3 "49. When I got to the bottom of the stairs I</p> <p>4 understand from a CCTV snapshot shown to me by the MET,</p> <p>5 the time was 01:25:52."</p> <p>6 Mr Chairman, again, her statement stands as evidence</p> <p>7 to the inquiry in its entirety and will be taken into</p> <p>8 account accordingly.</p> <p>9 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>10 SEPIDEH MOGHADDAM (evidence read into the record)</p> <p>11 MR MILLETT: The next statement I would wish to read into</p> <p>12 the record is that of Sepideh Moghaddam, which is under</p> <p>13 reference IWS00000392. Her statement is dated</p> <p>14 21 May 2018, under a signature of that date, and there</p> <p>15 is a statement of truth with that.</p> <p>16 She lived at flat 4 on the 1st floor of the</p> <p>17 building, and had moved into it in July 2016 as a tenant</p> <p>18 of the KCTMO.</p> <p>19 Can I read one or two paragraphs from that statement</p> <p>20 before we get to the night of the fire itself.</p> <p>21 Paragraphs 9 and 10:</p> <p>22 "9. Whilst at Grenfell Tower I was not told</p> <p>23 anything about fire safety nor did anyone check that I</p> <p>24 understood the fire safety or any relevant procedures.</p> <p>25 It could have been written in the tenancy but I did not</p> <p style="text-align: right;">Page 144</p>

<p>1 read it, and no other information about fire safety was 2 provided to me. I did not even know that the London 3 Fire Brigade carried out safety checks. 4 "10. I knew from common sense that in the event of 5 a fire I should run as far away as possible from the 6 fire and the building, as well as not to use the lift. 7 However no one had ever provided information on where to 8 go when there was a fire. In fact in my panic to leave 9 the flat on the night of the fire I did at first 10 approach the lift, and it was a neighbour who reminded 11 me not to use it." 12 At 15, Mr Chairman, she deals with her door. She 13 says: 14 "15. The main door in my flat was new as I moved 15 into my flat soon after the refurbishment of the flat. 16 The door was big, I believe from my recollection that it 17 had three hinges on it and it was not damaged. I did 18 not have any problems with my door and letterbox as it 19 closed automatically and completely and I did not put 20 anything in it to hold it open. There were minimal gaps 21 under the door so not much air came in but there was not 22 a seal underneath. Though a few months before the fire 23 someone from British Gas conducted a safety check and 24 put a brush along the bottom of the door. The doors 25 within the flat did not close automatically. All the</p> <p>Page 145</p>	<p>1 2am. I do not recall the exact time. I woke up because 2 I smelt burning and thought my neighbours had probably 3 just burnt some toast. I did not hear any smoke alarms 4 in my flat or anyone else's, so I went back to sleep 5 thinking it was just burnt food. 6 "31. However the smell got worse and I woke up 7 again. I went over to my bedroom window and put my head 8 outside of the window, this is when I saw red images 9 around the building and saw some fire spreading outside. 10 I initially thought this was from another building but I 11 remembered that there was not another building close to 12 Grenfell Tower. 13 "32. I went to the exit door of my flat, and when I 14 opened the door I saw my neighbour. I do not know her 15 name. She was a black woman with her disabled mother. 16 She shouted that I should take my son and come out 17 because the building was on fire. At the time the 18 corridor was not full of smoke, nor did I see any 19 flames, but the smell of smoke was getting worse. I 20 immediately got my son and put him in a blanket, I also 21 took the nappy bag which contained my purse and car keys 22 and locked the flat. In a daze I went towards the lift 23 to leave the building but my neighbour shouted, and 24 warned me to not use the lift. 25 "33. The fire door on my floor was closed and I</p> <p>Page 147</p>
<p>1 bedroom doors and living rooms doors were usually kept 2 open with the exception of the bathroom door which was 3 kept closed." 4 Then at paragraph 17 she deals with electricity, and 5 at 20 she deals with the windows. 6 She says: 7 "20. In regards to the general state of the flat, 8 there was no draft coming in from the windows in the 9 flat but there was a small stone sized hole in the 10 living room window. Though the hole was small, it had 11 cracks around it which spread out and allowed wind to 12 come in. This meant that when it was winter it was 13 difficult to get the flat warm. I complained about this 14 4 or 5 times, and it took 6 months to fix the hole. In 15 addition, the ceiling in the living room had small 16 cracks which got progressively worse. I was told this 17 would be fixed but it did not occur. This may have been 18 caused by the boxing club upstairs." 19 Paragraph 21 she deals with the lifts. 20 At 25, the caretakers. 21 Then at paragraphs 29 onwards she deals with the 22 night of the fire, and I'll just read a few paragraphs 23 from that, from paragraph 30 onwards, page 6: 24 "30. On the 14th June 2017 both my son and I were 25 sleeping in my room together when I woke up around I or</p> <p>Page 146</p>	<p>1 went through the fire door and used the stairs. The 2 door to the stairs was closed when I came to it, and as 3 I went through the door I believe that my neighbour was 4 behind me, so I'm not sure if the door closed straight 5 away. I had to go down 12 stairs, which was made 6 difficult because I was carrying my son and I did not 7 have enough time to get my crutches. I injured my bad 8 hip when running down the stairs. It was very painful. 9 "34. As I went down the stairs my vision was clear 10 and I could see the stairs as there was not much smoke 11 at that time. I went to the back door but I could not 12 go out. I then heard a shout from a fireman to come 13 this way, which was towards the main door. So I 14 eventually managed to leave the building from the front 15 door, because there was no fire on that side. 16 "35. In total it took around 5-10 minutes to leave 17 my flat with my son from when I woke up the second time. 18 As I was leaving the building I noticed that the smoke 19 was not too thick and the building was not noisy apart 20 from the sound of fire engines, however no one was going 21 up the stairs of the building. Apart from my neighbour 22 telling me to leaving the building and warning me to not 23 use the lift, I received no other assistance in getting 24 out of the building." 25 Then she goes on to describe what she saw on the</p> <p>Page 148</p>

<p>1 outside of the building.</p> <p>2 Mr Chairman, like all the others, Ms Moghaddam's</p> <p>3 statement will stand as evidence in the record and be</p> <p>4 taken into account in its entirety.</p> <p>5 SIR MARTIN MOORE-BICK: Yes.</p> <p>6 RESHAD NAQSHBANDI (evidence read into the record)</p> <p>7 MR MILLETT: The next statement is that of Reshad</p> <p>8 Naqshbandi, and there are a number from this family.</p> <p>9 I shall read Reshad's to start with.</p> <p>10 His statement is dated 21 May 2018 under reference</p> <p>11 IWS00000329. The statement of truth is at page 6.</p> <p>12 He was a resident of flat 8 on floor 3, having moved</p> <p>13 in there, as he says, on 22 July 2016, with his parents</p> <p>14 and brothers and sister.</p> <p>15 At the time of the fire, his uncle was also living</p> <p>16 with them and had been there since May 2017.</p> <p>17 Can I just pick up the statement at paragraph 11,</p> <p>18 just slightly jumping in in the middle, but it gives</p> <p>19 a good flavour of his own personal experience.</p> <p>20 He says:</p> <p>21 "11. However Siar kept calling so I answered and he</p> <p>22 told me to get out of the flat as the block was on fire.</p> <p>23 He sounded serious and stressed but I told him to shut</p> <p>24 up because Siar tends to panic easily and over react in</p> <p>25 situations.</p> <p style="text-align: right;">Page 149</p>	<p>1 away but I could only think of her when I saw this old</p> <p>2 lady. I put my arms around her to help her down the</p> <p>3 stairs. There were people around me kicking and</p> <p>4 punching and I shouted that if anyone hit me I would hit</p> <p>5 them back.</p> <p>6 "17. I grabbed onto the handrail and it felt hot to</p> <p>7 touch. It was hot enough that I burned my hands.</p> <p>8 "18. We got to the 2nd floor and there were lots of</p> <p>9 people gathered there. The first and second floors used</p> <p>10 to be offices and previously there was an exit there</p> <p>11 however this was now blocked off. I don't think this</p> <p>12 should have been blocked off as people appeared not to</p> <p>13 know where to go. I also noticed that the firefighters</p> <p>14 had put up a black sheet against what used to be an exit</p> <p>15 door but was now a flat door.</p> <p>16 "19. I kicked the door I went through the exit to</p> <p>17 the boxing gym on the ground floor but the elderly lady</p> <p>18 I had helped went in the opposite direction towards the</p> <p>19 main entrance. As I came out I heard Siar and other</p> <p>20 people shouting at me to run. As I was running I saw</p> <p>21 debris falling and I thought this was really serious. I</p> <p>22 kept running in the direction of my brother's voice."</p> <p>23 His statement, Mr Chairman, will stand, like all the</p> <p>24 others, as evidence in full to the inquiry.</p> <p>25 SIR MARTIN MOORE-BICK: Yes.</p> <p style="text-align: right;">Page 151</p>
<p>1 "12. Siar repeatedly asked me to leave the flat and</p> <p>2 he swore at me and he has never sworn at me before. I</p> <p>3 was still in two minds about leaving as I could not hear</p> <p>4 a fire alarm in the building or hear any sirens from the</p> <p>5 fire engines.</p> <p>6 "13. I was already wearing shorts and a vest and I</p> <p>7 had put on fluffy shoes and a jacket. I went and opened</p> <p>8 the front door and I noticed the slot for the fire hose</p> <p>9 outside our flat was connected to a hose.</p> <p>10 "14. I thought that it was strange that someone had</p> <p>11 obviously come to my front door but had not knocked to</p> <p>12 check if anyone was in. I thought that anyone could</p> <p>13 have tripped over the hose if they were not paying</p> <p>14 attention.</p> <p>15 "15. I could see that the emergency lights were on</p> <p>16 in the lobby but I could not see any smoke but I could</p> <p>17 'feel it'. The landing on the 3rd floor had always felt</p> <p>18 hot. I stepped over the hose and went to the lobby door</p> <p>19 to get to the stairs but I had to really push the door</p> <p>20 hard to get it to open.</p> <p>21 "16. When I got through the door I saw absolute</p> <p>22 chaos. People were rushing down the stairs and there</p> <p>23 was a lot of noise. I saw people stepping on and over</p> <p>24 people who had fallen down. I saw an elderly lady and</p> <p>25 immediately went over to help her. I knew my mum was</p> <p style="text-align: right;">Page 150</p>	<p>1 MR MILLETT: Just for the record, the exit time we have for</p> <p>2 him is 01.25.54, to put that in context.</p> <p>3 SAMERA DAWLATZAI-NAQSHBANDI</p> <p>4 MR MILLETT: The next statement I would wish to read into</p> <p>5 the record is the statement of Samera</p> <p>6 Dawlatzai-Naqshbandi, who is the sister of Reshad</p> <p>7 Naqshbandi, from whom we've just heard.</p> <p>8 Her statement is IWS00000328 and is dated</p> <p>9 21 May 2018, and it has a statement of truth over her</p> <p>10 signature on that page, on page 4 of her statement.</p> <p>11 She says, on page 2, at paragraph 8:</p> <p>12 "8. I remember that a few days before my parents</p> <p>13 left for Australia, I was at Grenfell Tower and I</p> <p>14 noticed a fire safety notice near the entrance. The</p> <p>15 notice was only in English. The notice said that in the</p> <p>16 event of a fire you should not use the lifts. I tested</p> <p>17 my mum by asking her if she would use a lift in the</p> <p>18 event of a fire. She said she would as how else would</p> <p>19 she be able to reach the exit as she couldn't walk down</p> <p>20 the stairs. I told my mum that she should not use the</p> <p>21 lift if there was a fire and she said that no one had</p> <p>22 explained what they should do if there was a fire.</p> <p>23 "9. The front door to Flat 8 was a normal door. It</p> <p>24 was not a fire door. There were smoke alarms in the</p> <p>25 flat but they did not work because my mother often</p> <p style="text-align: right;">Page 152</p>

<p>1 cooked food that created smoke and she would say that 2 the smoke alarms never went off. 3 "10. In the lobby outside of our flat there was a 4 place to connect a fire hose. I remember that we were 5 told not to put any items out there that could cause an 6 obstruction. 7 "11. On the 13th June 2017 I went to my uncle's 8 house in [redacted] to have a meal. My husband joined 9 us after he finished work and in the early hours of 14 10 June 2017 we made our way back to Grenfell Tower. 11 "12. I remembered that when we arrived home at 12 approximately 1.25am we were parking the car and we 13 could see fire/flames on the lower half of the tower. 14 "13. I didn't know which of my brothers was in our 15 flat but I started to panic. I didn't think Ravi or 16 Reshad would be in as they usually stay out late but I 17 was concerned that maybe Masi or Siar were inside. I 18 tried calling Reshad but his phone was off and there was 19 no answer. I started to look around the immediate area 20 to see if I could recognise anyone but it was difficult 21 as I [redacted] was not in the right frame of mind to 22 focus. My husband kept urging me to move away from the 23 immediate area as he thought the smell would not be good 24 for me or our son. 25 "14. We stood outside and were just watching</p> <p>Page 153</p>	<p>1 had moved away in 1996 and returned to Hurstway Walk 2 in February 2015, as she explains. 3 There are one or two things I should just pick out 4 from her statement. 5 I should just also say it's dated 16 May 2018 and it 6 stands under a statement of truth at page 11. 7 It's a long statement but I shall just read one or 8 two passages from it. 9 On the night of the fire she was outside and she 10 says this at paragraph 32: 11 "32. As I looked up at the Tower, I could see 12 people at their windows, using the lights from their 13 mobile phones to draw attention to themselves. I could 14 hear screaming. I could see a female and I do not know 15 if they were her children, but there were other people 16 with her, 2 or 3. She was frantically flashing her 17 phone, SOS style. There were others in their windows 18 and I knew they were desperate but could not hear what 19 they were shouting. They were on various floors, 20 perhaps every floor had somebody. Some were coming and 21 going intermittently. Some, however, stayed at their 22 windows." 23 Then at 35 through to 37, she says: 24 "35. I saw 2 residents of Grenfell Tower jumping 25 out of their windows to escape the fire at different</p> <p>Page 155</p>
<p>1 everyone and at first everyone seemed calm. I think 2 that a lot of people did not know what to do. I later 3 found out that there had been a previous fire at the 4 tower a few years ago and on that occasion people had 5 been told to stay in their flats and the fire had been 6 quickly put out. I think that is why people seemed to 7 look calm at the beginning because they thought the same 8 would happen this time. 9 "15. I remember my husband telling me that we would 10 be allowed back into the flat shortly once they got the 11 fire under control. I was still extremely worried about 12 my brothers but my husband reassured me that they were 13 young and fit and could take care of themselves; he also 14 reminded that my parents were not there so I should not 15 worry." 16 Her statement, again, Mr Chairman, will stand in 17 full as evidence to the inquiry and will be taken into 18 account accordingly. 19 JACQUELINE HAYNES (evidence read into the record) 20 MR MILLETT: The next statement I would wish to read into 21 the record is that for Jacqueline Haynes. 22 That stands under reference IWS00000127. 23 She was a resident of Hurstway Walk. 24 SIR MARTIN MOORE-BICK: Yes. 25 MR MILLETT: She had lived there since she was a child. She</p> <p>Page 154</p>	<p>1 times. Both were men. The first jumped in a controlled 2 way and the second flew out. He was from a lower floor 3 to the first. I think that they must have been from the 4 9th to 12th floor but I can't be sure. I remember 5 tapping the person standing next to me, my neighbour, 6 Judy, and saying, 'Imagine being so desperate that you 7 have to take a chance at jumping rather than burning to 8 death. They are desperate!' 9 "36. I kept saying, 'We have to do something! We 10 cannot just watch!' People around me said, 'There's 11 nothing you can do.' And I thought, 'We cannot just 12 watch people die like this.' I thought, 'But, there's 13 always something I can do'. I have never been so 14 helpless. There was nothing I could do. For the first 15 time, I knew there really was nothing that I could do. 16 "37. After about 1.00 am, there was loads of smoke 17 at the top of the building which travelled across. It 18 was like a cloud, like Hiroshima. Smoke was spiralling 19 round. It did not smell strange for a fire, although I 20 didn't really think about the smell or about any noises 21 it was making. That was just because I felt a numbness 22 because of the chaos going on all around me." 23 Her statement, again, Mr Chairman, will stand as 24 evidence to the inquiry and be taken into account in its 25 entirety.</p> <p>Page 156</p>

<p>1 SIR MARTIN MOORE-BICK: Yes, of course, thank you.</p> <p>2 FATIMA BOUJETTIF (evidence read into the record)</p> <p>3 MR MILLETT: The next statement I would wish to read into</p> <p>4 the record, Mr Chairman, is that for Ms Fatima</p> <p>5 Boujettif, which has an inquiry reference of</p> <p>6 IWS00000469.</p> <p>7 Her statement carries a date of 17 May 2018 and is</p> <p>8 signed on page 12 under a statement of truth.</p> <p>9 She was another walkway resident, again Hurstway</p> <p>10 Walk, and had lived there for many years, and was</p> <p>11 actually a pastoral support officer at the Kensington</p> <p>12 Aldridge Academy at the time.</p> <p>13 She gives some detail of the experience of what it</p> <p>14 was like to be in Hurstway Walk on the night of the</p> <p>15 fire.</p> <p>16 I can pick it up, I think, at paragraph 15.</p> <p>17 I should just say, given her role in the community,</p> <p>18 she knew an awful lot of people in the tower and in the</p> <p>19 walkways, and so all of the statement gives a very</p> <p>20 useful insight into what the community was like on that</p> <p>21 night and what her impression of what was happening was</p> <p>22 like so far as the community was concerned.</p> <p>23 Picking it up at paragraph 15, she says:</p> <p>24 "15. I was in Hurstway Walk for less than an hour</p> <p>25 before a police officer told us that we all needed to</p> <p style="text-align: right;">Page 157</p>	<p>1 escape plan, and the police presence was negligible—I</p> <p>2 saw only one police officer during the evacuation.</p> <p>3 "17. It was during the evacuation of Hurstway walk</p> <p>4 that I first appreciated the seriousness of the</p> <p>5 situation. It appeared to me that the policeman who was</p> <p>6 evacuating us was struggling. He looked concerned and</p> <p>7 it was clear to me that he was overstretched. I thought</p> <p>8 to myself, if the emergency services aren't in control,</p> <p>9 then this is serious.</p> <p>10 "18. Once I had exited Hurstway Way Walk at the</p> <p>11 Latimer Road Station exit, I walked the short distance</p> <p>12 to Bramley Road where residents of the walkways and</p> <p>13 other members of the community had begun to gather. At</p> <p>14 this stage there was a very limited police presence and,</p> <p>15 like at the landing an hour earlier, the scene was</p> <p>16 chaotic. Lots of residents were hysterically screaming</p> <p>17 and crying as they looked at the burning tower, others</p> <p>18 were trying to talk to family and friends on their</p> <p>19 mobile phones or scanning the crowd for those they knew.</p> <p>20 Added to the cries and screams were the sirens of the</p> <p>21 emergency vehicles and the whirring of helicopters</p> <p>22 overhead. It was very noisy.</p> <p>23 "19. Before the police numbers were reinforced at</p> <p>24 3.30am the atmosphere on Bramley Road between the police</p> <p>25 and the crowd of residents felt tense. When I arrived</p> <p style="text-align: right;">Page 159</p>
<p>1 leave. I asked him whether I had time to pack clothes</p> <p>2 or whether I needed to leave immediately. He shouted</p> <p>3 that I needed to leave now. This lone police officer</p> <p>4 appeared to have responsibility for evacuating the whole</p> <p>5 of Hurstway Walk and my neighbour, Lilian (who lives at</p> <p>6 [redacted] Hurstway Walk), and I noticed that at this</p> <p>7 stage he was not knocking on any doors. We therefore</p> <p>8 went to our flats and began knocking on the doors of our</p> <p>9 immediate neighbours to inform them that Grenfell Tower</p> <p>10 was on fire and that the police had advised us to leave.</p> <p>11 We knocked on three doors in total. We were able to</p> <p>12 speak to the residents of two of these flats but</p> <p>13 received no response at the third, this was despite the</p> <p>14 fact that we had loudly knocked and kicked the door. By</p> <p>15 this time the police officer who had instructed us to</p> <p>16 leave had begun to knock on the doors of my other</p> <p>17 neighbours and so I entered my flat, grabbed my bag and</p> <p>18 my phone charger and, after locking the door, followed</p> <p>19 the other Hurstway residents exiting the building. This</p> <p>20 was at approximately 3am.</p> <p>21 "16. The evacuation felt chaotic. None of the</p> <p>22 residents appeared to know which exit to use. Some</p> <p>23 exited to the garden between Hurstway Walk and Testerton</p> <p>24 Walk (FB/1), others, like me, used the Latimer Road</p> <p>25 Station exit (FB/1). There appeared to be no fire</p> <p style="text-align: right;">Page 158</p>	<p>1 on Bramley Road there were only approximately four or</p> <p>2 five police officers. It was clear to me that once</p> <p>3 again they were overstretched and did not know what they</p> <p>4 were doing. They didn't appear to have time to respond</p> <p>5 to resident's questions and were abrupt when they did</p> <p>6 speak to us. This caused friction between the police</p> <p>7 and the residents and there were a number of heated</p> <p>8 exchanges. I remember a female police officer telling</p> <p>9 everyone on Bramley Road to go home, which prompted one</p> <p>10 man to shout that 'this is our home and these people in</p> <p>11 the Tower are our family.' On another occasion a police</p> <p>12 officer asked members of the crowd to come forward if</p> <p>13 they had any information about individuals who were</p> <p>14 trapped in the Tower, but because the police officer had</p> <p>15 no megaphone they were not able to make themselves heard</p> <p>16 over the noise coming from the crowd and the emergency</p> <p>17 vehicles. Approximately ten people from the crowd came</p> <p>18 forward to ask the police officer to repeat what he had</p> <p>19 said, which seemed to make the police officer angry and</p> <p>20 he shouted at them to step back.</p> <p>21 "20. There were moments when the crowd, observing</p> <p>22 the fire, reacted as one. I remember one such incident</p> <p>23 very clearly. We all saw two residents of the Grenfell</p> <p>24 Tower who were stuck in a flat on the third-from-top</p> <p>25 floor. They had been waving white cloths from their</p> <p style="text-align: right;">Page 160</p>

<p>1 window, but suddenly their window went black from the</p> <p>2 smoke and they disappeared. As this happened everyone</p> <p>3 on Bramley Road went quiet and then collectively let out</p> <p>4 a wallowing sound- a deep, loud sigh. These moments</p> <p>5 were repeated throughout the night."</p> <p>6 The rest of the statement, of course, will stand as</p> <p>7 evidence in the record.</p> <p>8 You may pick up from that statement particular</p> <p>9 references to particular people that this witness lost</p> <p>10 in the fire who were dear to her.</p> <p>11 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>12 SOPHIA OLLIVERRE (evidence read into the record)</p> <p>13 MR MILLETT: The next statement, Mr Chairman, I should read</p> <p>14 into the record is that for Sophia Olliverre.</p> <p>15 That stands under reference IWS00000463, dated</p> <p>16 24 May 2018. Her statement of truth stands over her</p> <p>17 signature on page 13.</p> <p>18 She's another walkway resident from Testerton Walk,</p> <p>19 and again gives some experience of what it was like on</p> <p>20 the night of the fire from that point of view.</p> <p>21 I shall just pick up paragraph 58 to 61, page 10.</p> <p>22 She says at 58:</p> <p>23 "58. However I soon began to realise just how</p> <p>24 serious this fire was. I hadn't realise the building</p> <p>25 would be so flammable. The area of the Tower covered by</p> <p style="text-align: center;">Page 161</p>	<p>1 BERNARD SHAW (evidence read into the record)</p> <p>2 MR MILLETT: The next statement I should read is that of</p> <p>3 Mr Bernard Shaw.</p> <p>4 His statement stands under IWS00000461. It's dated</p> <p>5 30 May 2018 and stands signed under a statement of truth</p> <p>6 at page 7.</p> <p>7 He was also a resident of Testerton Walk and had</p> <p>8 lived there since September 1991.</p> <p>9 SIR MARTIN MOORE-BICK: Yes.</p> <p>10 MR MILLETT: He describes his own experiences of observing</p> <p>11 the fire on the night, and he says at paragraph 7:</p> <p>12 "7. At around 12:20am I remember I was talking to</p> <p>13 another friend of mine on the phone, Jevon Moses, who</p> <p>14 lived in front of the Tower in Grenfell Walks. I was</p> <p>15 telling him that I can smell something burning I thought</p> <p>16 it was my phone, and he said "nah its nothing". Ten</p> <p>17 minutes later at around 12:30am he called me back and</p> <p>18 told me that the Tower was on fire. I immediately ran</p> <p>19 outside through the Walks which leads to the front of</p> <p>20 the Tower. There were at least twenty people there</p> <p>21 already, all on-lookers.</p> <p>22 "8. I've never seen anything like it, it began as a</p> <p>23 small fire in about only two of the floors towards the</p> <p>24 bottom of the Tower on the side of the Tower I was</p> <p>25 facing, but the fire was not small for very long. It</p> <p style="text-align: center;">Page 163</p>
<p>1 flame grew a lot over the hours and the colour of the</p> <p>2 flames changed. At one time around half 3 or 4 am I</p> <p>3 remember the fire moved very quickly around the</p> <p>4 building. It went up like a piece of paper. I have</p> <p>5 never seen anything like it. It just made me so</p> <p>6 emotional.</p> <p>7 "59. I will never be able to forget the image of</p> <p>8 the Tower burning, the screaming I heard, and the smell</p> <p>9 of it. I saw people at the windows, screaming and</p> <p>10 waving.</p> <p>11 "60. I didn't realise this at the time but when the</p> <p>12 fire in the tower changed and went up quickly like a</p> <p>13 piece of paper I think it was the cladding that had</p> <p>14 caught fire. It burnt quickly and when it burnt it</p> <p>15 flaked off. It flew off in little bits of black and</p> <p>16 they flew in the wind. It was like a newspaper on fire.</p> <p>17 The heat of the fire got a lot worse when it went up.</p> <p>18 "61. After the cladding went up which I estimate</p> <p>19 was around half 3 or 4 am, we couldn't see any one in</p> <p>20 the Tower because of the flames. From then the sound</p> <p>21 changed, it was like crackling. I don't remember</p> <p>22 hearing people from the tower from that point."</p> <p>23 I should say her statement, like the others, will</p> <p>24 stand as evidence to the inquiry and be taken into</p> <p>25 account in full, Mr Chairman.</p> <p style="text-align: center;">Page 162</p>	<p>1 was glowing, and pieces of the building were descaling</p> <p>2 like skin and falling straight to the ground next to the</p> <p>3 Tower. I remember thinking at the time that it must</p> <p>4 have been the cladding because nothing else would peel</p> <p>5 off that way. I think it was about quarter of the</p> <p>6 cladding on fire. It was shocking to see.</p> <p>7 "9. I remember trying to call Eddie to make sure he</p> <p>8 got out, but I couldn't get through to him. I also knew</p> <p>9 Raymond Bernard and Steven Power. We were all friends</p> <p>10 and had known each other for about forty years. Raymond</p> <p>11 was slightly older than I was, and I knew his sister</p> <p>12 Bernadette. We all used to socialise together, we'd go</p> <p>13 to parties together, the pub and betting shop and we'd</p> <p>14 always check in with each other every so often."</p> <p>15 Then he goes on to describe other people he knew.</p> <p>16 At paragraph 16, he goes on to say:</p> <p>17 "16. From where I was standing, I had a clear view</p> <p>18 of the East side of the Tower, but I couldn't see</p> <p>19 anything below the sixth or seventh floors. I could</p> <p>20 hear people shouting for help. Half an hour after</p> <p>21 leaving my flat at around 1:30am, I saw someone jump out</p> <p>22 of the Tower and I felt extremely scared because I</p> <p>23 thought more people were going to jump. I saw people</p> <p>24 were flashing their phones in the windows. I was just</p> <p>25 standing there outside with my neighbours, watching. It</p> <p style="text-align: center;">Page 164</p>

<p>1 was very sombre and very solemn; to this day we are all 2 still pinching ourselves because we can't believe it 3 happened. 4 "17. The building was burning all night. I was 5 standing there all night just watching the Tower burning 6 with my neighbours. There were times when we'd talk to 7 each and speculate about the cause of the fire but for 8 the most part we were just standing in silence. I was 9 numb and emotionally exhausted. I was concerned about 10 my friends in the Tower, and the information available 11 at this point was very cloudy I didn't know what was 12 going on or whether most the people in the Tower had 13 gotten out. There was nothing I could do but stand 14 there and wait to see who had escaped." 15 Like all the other statements, Mr Shaw's will stand 16 in its entirety in the record as evidence to the inquiry 17 and be taken into account accordingly. 18 SIR MARTIN MOORE-BICK: Yes. 19 MR MILLETT: Mr Chairman, we've come to the end of our 20 reading for the day. 21 SIR MARTIN MOORE-BICK: Right. 22 MR MILLETT: There are one or two we've had to postpone for 23 technical reasons, which we'll pick up later this week, 24 if we may, briefly. 25 Could I add one thing to the record, which is</p> <p style="text-align: center;">Page 165</p>	<p>1 live, oral witness evidence, and also some further 2 reading in. 3 SIR MARTIN MOORE-BICK: Good. 4 Well, thank you very much, Mr Millett. 5 So we'll stop there, and we'll resume tomorrow at 6 10 o'clock. 7 MR MILLETT: Very good. 8 SIR MARTIN MOORE-BICK: Good. 9 Thank you very much. 10 o'clock tomorrow, then. 10 Thank you. 11 (3.45 pm) 12 (The hearing adjourned until Tuesday, 16 October 2018 13 at 10.00 am) 14 15 16 17 18 19 20 21 22 23 24 25</p> <p style="text-align: center;">Page 167</p>
<p>1 I don't think that in Ms Moghaddam's statement she put 2 an exit time from the tower, but we have that as 3 01.30.22. I just want to make that clear, that that is 4 in the record. 5 SIR MARTIN MOORE-BICK: Thank you. 6 I think it would be right to say, in relation to all 7 those who have taken the time and trouble to provide 8 these statements, that although they're not being called 9 personally to give evidence here, what they've told us 10 is very helpful. We are very grateful to them for 11 taking the trouble to give us their recollections of 12 that evening, both those who were resident in the tower 13 and those from the wider community from whom we've heard 14 this afternoon. 15 MR MILLETT: Yes. 16 SIR MARTIN MOORE-BICK: As you have already said, all these 17 statements will form part of the evidence before the 18 inquiry and will be taken into account together with all 19 the rest of the evidence. 20 MR MILLETT: Yes. Absolutely, Mr Chairman. That's right. 21 As we read through these and get the sense of the 22 experience, the picture grows and grows and becomes 23 clearer and clearer. I'm grateful. 24 Mr Chairman, I think that concludes our business for 25 the day. Tomorrow we will recommence with some further</p> <p style="text-align: center;">Page 166</p>	<p>1 2 I N D E X 3 Housekeeping1 4 ROSEMARY OYEWOLE (sworn)3 5 Questions by MR RAWAT3 6 7 NIDA MANGOBA (evidence read into the92 8 record) 9 ALEJANDRO SERRANO (evidence read96 10 into the record) 11 12 ROBERT SCHWILLENS (evidence read101 13 into the record) 14 WINTOM TEMESGEN (evidence read into112 15 the record) 16 17 YOHANNES TESFAYE (evidence read into117 18 the record) 19 MOHAMMED RASOUL (evidence read into121 20 the record) 21 22 MOHAMED HARIRI (evidence read into128 23 the record) 24 GITIARA PAHLAVANI (evidence read134 25 into the record) 17 18 MONICA LOKKO (evidence read into the141 19 record) 20 SEPIDEH MOGHADDAM (evidence read144 21 into the record) 22 23 RESHAD NAQSHBANDI (evidence read149 24 into the record) 25 SAMERA DAWLATZAI-NAQSHBANDI152 JACQUELINE HAYNES (evidence read154 into the record) 24 25 FATIMA BOUJETTIF (evidence read into157 the record)</p> <p style="text-align: center;">Page 168</p>

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