

<p>1 Wednesday, 17 October 2018</p> <p>2 (10.00 am)</p> <p>3 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>4 today's hearing.</p> <p>5 We are going to continue hearing evidence from those</p> <p>6 who were in the tower at the time of the fire.</p> <p>7 MR MILLETT: Yes, Mr Chairman, good morning.</p> <p>8 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>9 MR MILLETT: So our next witness is Ms Petra Doulova. May</p> <p>10 I please call Ms Doulova.</p> <p>11 SIR MARTIN MOORE-BICK: Thank you.</p> <p>12 PETRA DOULOVA (affirmed)</p> <p>13 Questions by COUNSEL TO THE INQUIRY</p> <p>14 SIR MARTIN MOORE-BICK: Thank you very much indeed. Do sit</p> <p>15 down and make yourself comfortable. All right?</p> <p>16 Yes, Mr Millett.</p> <p>17 MR MILLETT: Good morning.</p> <p>18 Can I start, please, by asking you to give the</p> <p>19 inquiry your full name?</p> <p>20 <b>A. My name is Petra Doulova.</b></p> <p>21 Q. Can I begin by thanking you very much, Ms Doulova, for</p> <p>22 coming here today and giving us your evidence and</p> <p>23 assisting the chairman in our work. Your contribution</p> <p>24 is of course very much appreciated.</p> <p>25 If at any time you need a break, all you need to do</p> <p>Page 1</p>	<p>1 <b>A. It is my signature.</b></p> <p>2 Q. Have you had an opportunity to read this statement</p> <p>3 recently?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. And are the contents of this statement true?</p> <p>6 <b>A. They are true, yes.</b></p> <p>7 Q. You've also provided to the inquiry some exhibits that</p> <p>8 you have to your statement, PD/1 and PD/2, and those are</p> <p>9 IWS00000832 and IWS00000833. IWS00000832 is a plan of</p> <p>10 floor 20 and IWS00000833 is a plan of your flat.</p> <p>11 If we can just have, first of all, the plan of</p> <p>12 floor 20 up.</p> <p>13 Is that your first exhibit?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Secondly, IWS00000833, the plan of your flat, is that</p> <p>16 the plan of your flat?</p> <p>17 <b>A. Yes, it is.</b></p> <p>18 Q. Thank you.</p> <p>19 Can I start, then, just by asking you some</p> <p>20 background questions.</p> <p>21 I think you moved into Grenfell Tower -- is this</p> <p>22 right? -- in 1998?</p> <p>23 <b>A. That's right.</b></p> <p>24 Q. So at the time of the fire, you'd lived there for</p> <p>25 something like 19 years?</p> <p>Page 3</p>
<p>1 is say so. We appreciate that going through the events</p> <p>2 of the night is often quite difficult, so we're very</p> <p>3 happy to take a break at any time you want to. We'll</p> <p>4 probably not sit for more than 45 minutes at a time in</p> <p>5 order to have proper breaks.</p> <p>6 If at any time there's a question I ask you which</p> <p>7 you don't understand or you want me to repeat, I'm very</p> <p>8 happy to repeat the question or put it in a different</p> <p>9 way.</p> <p>10 If I'm not looking at you when you're answering my</p> <p>11 questions, it's because I'm looking at the screen to</p> <p>12 follow what you're saying on the record.</p> <p>13 Okay?</p> <p>14 <b>A. Okay.</b></p> <p>15 Q. Can I ask you, please, first, to be shown your witness</p> <p>16 statement, IWS00000835.</p> <p>17 It's there on the screen on the desk in front of you</p> <p>18 or we can look at it on the screen at the back of the</p> <p>19 hall.</p> <p>20 This is the first page of the statement that you've</p> <p>21 made for the inquiry.</p> <p>22 Can we please go to the last page of that statement,</p> <p>23 which is page 14. We can see that it carries a date of</p> <p>24 29 June 2018 and a signature.</p> <p>25 Is that your signature?</p> <p>Page 2</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. Your husband, I think, had a secure tenancy.</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. Can you remember who his tenancy was with?</p> <p>5 <b>A. He initially had a tenancy with a friend, Maria Laosma,</b></p> <p>6 <b>who hasn't lived in there for many years. Since</b></p> <p>7 <b>basically I moved in there, she was no longer living in</b></p> <p>8 <b>the flat. I think she moved back to her country,</b></p> <p>9 <b>Finland.</b></p> <p>10 Q. At the time of the fire, do you know who your husband</p> <p>11 had a tenancy with?</p> <p>12 <b>A. I think the tenancy terms haven't changed.</b></p> <p>13 Q. Right. You don't know who the tenancy was with?</p> <p>14 <b>A. I think it was the same, the initial tenancy he had.</b></p> <p>15 Q. Right.</p> <p>16 Do you know whether you made any modifications to</p> <p>17 your flat?</p> <p>18 <b>A. We made numerous modifications. We put in the floors,</b></p> <p>19 <b>we changed the kitchen, usual decorations, paintings.</b></p> <p>20 Q. Right.</p> <p>21 Can I ask you to look at page 3 of your statement</p> <p>22 and paragraph 18. You say there:</p> <p>23 "18. Everyone on the 20th floor except for us had</p> <p>24 their front door changed and found them difficult to</p> <p>25 open and close."</p> <p>Page 4</p>

<p>1 Then you go on to say:</p> <p>2 "There was a choice of three new front doors. They</p> <p>3 were all made of PVC/Aluminium and some had frosted</p> <p>4 glass panel. However, my husband told the TMO we wanted</p> <p>5 to keep our original front door."</p> <p>6 First of all, the reference to the TMO there, is</p> <p>7 that a reference to the person with whom your husband</p> <p>8 had the tenancy?</p> <p>9 <b>A. It was the organisation that was employed or organised</b></p> <p>10 <b>to manage the block and the flats. I don't know if the</b></p> <p>11 <b>tenancy initially was with TMO. Probably not, because</b></p> <p>12 <b>it's been a long tenancy. So, yes, TMO was basically</b></p> <p>13 <b>involved in managing and running and was tasked with all</b></p> <p>14 <b>the refurbishments and anything to do with the changes</b></p> <p>15 <b>to the flats.</b></p> <p>16 Q. On behalf of RBKC?</p> <p>17 <b>A. On behalf of RBKC, yes.</b></p> <p>18 Q. My first question, looking at this paragraph, is: did</p> <p>19 the TMO offer you or your husband the choice of keeping</p> <p>20 the old front door?</p> <p>21 <b>A. As I recall, there was no choice. I think the way it</b></p> <p>22 <b>was put was that these doors need to be changed.</b></p> <p>23 <b>I think we didn't like the new doors, we didn't like the</b></p> <p>24 <b>quality, we didn't like that it was made of what to me</b></p> <p>25 <b>and to us looked like a cheap plastic material. We</b></p> <p style="text-align: center;">Page 5</p>	<p>1 <b>caused some problems for some people, letting in light,</b></p> <p>2 <b>and they didn't feel secure and private enough.</b></p> <p>3 <b>So generally from conversation and discussions from</b></p> <p>4 <b>the people we met.</b></p> <p>5 Q. Right.</p> <p>6 At paragraph 19, at the bottom of the page, first of</p> <p>7 all, you say:</p> <p>8 "19. Our front door was wooden and heavy, I believe</p> <p>9 it was a proper solid fire door. It did not shut</p> <p>10 automatically."</p> <p>11 Was that the case at the time of the fire, that it</p> <p>12 didn't shut automatically?</p> <p>13 <b>A. It's the way the door is designed. There is a knob and</b></p> <p>14 <b>there is a letterbox with a flap, so either you have to</b></p> <p>15 <b>be quite forceful closing and shutting it, which causes</b></p> <p>16 <b>lots of noise, or use your key to shut it gently.</b></p> <p>17 <b>So on the night of the fire, it was my husband that</b></p> <p>18 <b>was leaving after me, and he was a bit delayed trying to</b></p> <p>19 <b>close the door. There was a lock, and I think the lock</b></p> <p>20 <b>was kind of open, so he had difficulty. So he realised</b></p> <p>21 <b>he has to open the lock and then close the door. So you</b></p> <p>22 <b>have to manually close the door, yes.</b></p> <p>23 Q. You had to manually close the door?</p> <p>24 <b>A. Yes.</b></p> <p>25 Q. So if you opened your front door to its fullest extent</p> <p style="text-align: center;">Page 7</p>
<p>1 <b>thought the original door was very secure, very hard,</b></p> <p>2 <b>wooden door, and we just didn't feel comfortable with</b></p> <p>3 <b>the changes offered and decided not to have the doors</b></p> <p>4 <b>changed.</b></p> <p>5 <b>I believe it caused some problems and some quite</b></p> <p>6 <b>upsetting behaviour from the TMO and the council,</b></p> <p>7 <b>threatening all sorts of legal actions if we didn't</b></p> <p>8 <b>comply. I think in the end -- my husband was the one</b></p> <p>9 <b>dealing with it, and I think he might have got a local</b></p> <p>10 <b>MP involved, and in the end we kept the original door.</b></p> <p>11 Q. Do you remember roughly when this was?</p> <p>12 <b>A. I don't recall exactly. It was definitely a couple of</b></p> <p>13 <b>years before the refurbishment.</b></p> <p>14 Q. Right.</p> <p>15 <b>A. I think.</b></p> <p>16 Q. You say that everyone on the 20th floor had their front</p> <p>17 door changed and found them difficult to open and close.</p> <p>18 How did you know that your neighbours on the</p> <p>19 20th floor found those doors difficult to open and</p> <p>20 close?</p> <p>21 <b>A. I think it's generally from seeing people, neighbours,</b></p> <p>22 <b>in the lifts, you discuss these things, and I do</b></p> <p>23 <b>remember most people that I talked to didn't like the</b></p> <p>24 <b>doors from the difficulty of keeping them closed and</b></p> <p>25 <b>closing them. And also, the doors with the glass panels</b></p> <p style="text-align: center;">Page 6</p>	<p>1 into the flat, what would happen to the door if you just</p> <p>2 left it?</p> <p>3 <b>A. I think it would probably close, but I don't think it</b></p> <p>4 <b>would shut. Maybe if there was a draught, I believe,</b></p> <p>5 <b>and windows are open, the draught could cause it to slam</b></p> <p>6 <b>shut, but I think if we just leave it open, it might</b></p> <p>7 <b>close but it might not shut.</b></p> <p>8 Q. After your neighbours on the 20th floor had changed</p> <p>9 their front doors, do you remember yourself whether</p> <p>10 those front doors shut automatically or not?</p> <p>11 <b>A. I don't recall, no.</b></p> <p>12 Q. You then say at the end of paragraph 19:</p> <p>13 "There were no obvious gaps between the door and the</p> <p>14 doorframe. There were brushes at the bottom of the</p> <p>15 door."</p> <p>16 Were those brushes always there or were they</p> <p>17 installed at a later time?</p> <p>18 <b>A. I remember they were always there. I don't know whether</b></p> <p>19 <b>they were part of the door or whether they have been put</b></p> <p>20 <b>there by my husband years ago.</b></p> <p>21 Q. Can I ask you, then, to look at page 4 a little bit</p> <p>22 lower down that page, at paragraph 26. This is under</p> <p>23 the heading a paragraph or two up, "Communal Area":</p> <p>24 "26. There was a dry riser and air vents on the</p> <p>25 communal landing on the 20th floor, but I do not</p> <p style="text-align: center;">Page 8</p>

<p>1 remember where the dry riser was located. The air vents 2 used to make a lot of noise after the refurbishment." 3 I just want to focus on what you say about the air 4 vents. 5 First of all, I want to show you a photograph, taken 6 by the inquiry through one of its experts, of the 7 interior of the tower after the fire. It doesn't show 8 the building on fire or anything like that. Are you all 9 right to look at a photograph? 10 <b>A. Yes.</b> 11 MR MILLETT: I just ought to pause, just for a moment, 12 because there may be people watching or in this room 13 hearing who might find these photographs distressing. 14 So, Mr Chairman, if we can pause for a few seconds 15 to allow them to look away or leave. 16 SIR MARTIN MOORE-BICK: Yes. 17 MR MILLETT: If we can just ready the picture, it's 18 BLA00002513, and also BLA00002514. If we can have both 19 of those on the screen at the same time, we can now look 20 at those. 21 Take a moment, Ms Doulova, to look at these 22 photographs. These were taken on the 6th floor of the 23 tower, but can I just ask you to look at the right-hand 24 photograph. You'll see towards the ground on that 25 floor, against the far wall or on the far wall, two</p> <p style="text-align: right;">Page 9</p>	<p>1 <b>a thought before, and following the refurbishment, it</b> 2 <b>was quite a regular occurrence. I remember discussing</b> 3 <b>it. It was quite an unusual sound, quite -- humming,</b> 4 <b>haunting, really quite difficult to comprehend. It was</b> 5 <b>as if something was sucking up a lot of air at the same</b> 6 <b>time and -- yes, so definitely it was happening quite</b> 7 <b>a lot.</b> 8 Q. I'm interested in what you just said about the kind of 9 noise, your description of the noise. 10 Could you compare it with anything in your normal 11 life, like a kitchen implement or something like that? 12 How would it sound? 13 <b>A. It's difficult to really describe. It really was</b> 14 <b>a humming, low -- kind of like a vent -- a fan that's</b> 15 <b>going on really, really fast.</b> 16 Q. Would it be -- when you were, say, standing in the 17 middle of the lobby -- louder than a vacuum cleaner if 18 a vacuum cleaner was placed in the same place? 19 <b>A. It wasn't as loud as that. It was more kind of -- it</b> 20 <b>wasn't as loud as a vacuum cleaner, but it was</b> 21 <b>a quite -- it was a kind of dull sound. It wasn't very</b> 22 <b>high-pitched, it was very dull, but it was very</b> 23 <b>consistent, very loud. You could actually really feel</b> 24 <b>it. It felt like something was wrong with the building,</b> 25 <b>really.</b></p> <p style="text-align: right;">Page 11</p>
<p>1 vents. 2 On your floor, floor 20, did you have those, do you 3 remember? 4 <b>A. On that right side, I don't remember these vents.</b> 5 <b>I remember the ones on the left side.</b> 6 Q. You remember those on the left side. Okay. So when you 7 say the left side, the left-hand photograph? 8 <b>A. The left-hand photograph, yes.</b> 9 Q. So you recall -- is this right? -- that on the 10 20th floor, there were two vent inlets or outlets 11 towards the ceiling? 12 <b>A. Yes.</b> 13 Q. Were they in the same orientation as the lift, in other 14 words, as you're looking at the lifts, to the right? 15 <b>A. Yes.</b> 16 Q. But you don't remember those towards the ground to the 17 left of the lifts as you look at the lifts? 18 <b>A. I'm not 100 per cent sure, no.</b> 19 Q. You say in paragraph 26, just looking back at that 20 paragraph: 21 "The air vents used to make a lot of noise after the 22 refurbishment." 23 Are you clear in your own mind that the air vents 24 only started making noise after the refurbishment? 25 <b>A. Yes, clearly. I don't really remember even giving it</b></p> <p style="text-align: right;">Page 10</p>	<p>1 Q. Could you feel it as well as hear it? 2 <b>A. I don't think so. I don't remember. It was the sound</b> 3 <b>really that caught your attention.</b> 4 Q. Okay. 5 You said it was low. There are technical reasons 6 for me asking these rather strange questions, but you 7 said it was a low sound. Does that mean low in the 8 register, in the musical register, or more high-pitched? 9 <b>A. Yes, I think so.</b> 10 Q. Could you hear the vents when you were inside your flat, 11 when they were making the noise you describe? 12 <b>A. I don't think so.</b> 13 Q. How often did they make the noise that you've described? 14 <b>A. Again, I think it's hard for me to remember exactly, but</b> 15 <b>for me to register and remember, and I know we discussed</b> 16 <b>it, it definitely was regular. And I think,</b> 17 <b>particularly, shortly after the whole refurbishment has</b> 18 <b>been completed, it kind of registered as well. So</b> 19 <b>I can't really say how often, but it did happen, because</b> 20 <b>we did discuss it, I think also with the neighbours,</b> 21 <b>again, when we met and discussed how we reacted to the</b> 22 <b>refurbishment and the various complaints. That was one</b> 23 <b>of the issues mentioned by neighbours as well.</b> 24 Q. Did you ever notice anything triggering it, like changes 25 in temperature or weather conditions or any particular</p> <p style="text-align: right;">Page 12</p>

<p>1 event?</p> <p>2 <b>A. No, I can't really say, no.</b></p> <p>3 Q. Did you hear this noise at particular times of the day?</p> <p>4 <b>A. I think for me I would've either noticed it in the</b></p> <p>5 <b>morning on the way to work, so that would've been</b></p> <p>6 <b>7.00/7.30 in the morning, or it would be in the evening</b></p> <p>7 <b>coming back. So, again, 7.00/7.30 in the evening.</b></p> <p>8 Q. Were those the occasions on which you were most often in</p> <p>9 the lobbies?</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. So you don't actually know whether it was happening at</p> <p>12 lunchtime or --</p> <p>13 <b>A. Exactly, yes.</b></p> <p>14 Q. When they did make this noise, did you notice a change</p> <p>15 in the temperature in the lobbies?</p> <p>16 <b>A. I don't really remember.</b></p> <p>17 Q. Did you notice any feeling of airflow in the lobbies</p> <p>18 when you heard that noise?</p> <p>19 <b>A. I can't really say. I don't know. It was quite a long</b></p> <p>20 <b>time ago and, you know, it's just really the sound that</b></p> <p>21 <b>stayed with me.</b></p> <p>22 Q. Did you ever speak to anybody at the TMO about the noise</p> <p>23 you heard?</p> <p>24 <b>A. I discussed it at home with my husband, and I'm sure</b></p> <p>25 <b>that he had other -- there were other things,</b></p> <p style="text-align: center;">Page 13</p>	<p>1 Can I first ask you to look at the plan of your flat</p> <p>2 that you've prepared, which is IWS00000833, page 2.</p> <p>3 It's your second exhibit, PD/2.</p> <p>4 Can I ask you, by reference to that plan, to</p> <p>5 indicate which window you were referring to in this</p> <p>6 paragraph of your statement?</p> <p>7 <b>A. It's the window in the room A, which was our bedroom.</b></p> <p>8 Q. Which side of the window was the gap that you're talking</p> <p>9 about?</p> <p>10 <b>A. It was on the left side as you're facing the window.</b></p> <p>11 Q. On the left side as you're facing the window, okay.</p> <p>12 <b>A. It wasn't a physical gap between the outside and us, it</b></p> <p>13 <b>was more the way the windows were installed and the</b></p> <p>14 <b>standard of work and the attitude that we had when we</b></p> <p>15 <b>raised complaints. It was kind of making a point of,</b></p> <p>16 <b>you know, it was your home and it was kind of, for me,</b></p> <p>17 <b>destroyed in a way, and it was just a general comment on</b></p> <p>18 <b>how the council and the contractors and people dealing</b></p> <p>19 <b>with us were kind of completely disregarding our</b></p> <p>20 <b>comments.</b></p> <p>21 <b>I would point out, talking about the windows, that</b></p> <p>22 <b>they were very draughty. I mean, I slept -- we had the</b></p> <p>23 <b>bed parallel to that wall with the window, and I slept</b></p> <p>24 <b>close to the wall. Our flat was never cold, and</b></p> <p>25 <b>suddenly, going through the draught, the wall was cold</b></p> <p style="text-align: center;">Page 15</p>
<p>1 <b>complaints, that we had. Whether he raised the issue</b></p> <p>2 <b>with the vents, I'm not sure.</b></p> <p>3 Q. Do you remember what the last occasion was before the</p> <p>4 night of the fire when you heard those vents?</p> <p>5 <b>A. I can't really remember, no.</b></p> <p>6 Q. Did you hear them, do you think, on the night of the</p> <p>7 fire when you returned home?</p> <p>8 <b>A. I can't say. I really don't know.</b></p> <p>9 Q. If I can ask you to turn to page 6, you say at</p> <p>10 paragraphs 39 and 40 that:</p> <p>11 "39. When the new windows were installed, it</p> <p>12 reduced the light coming into the flat by at least 30%.</p> <p>13 It was the most depressing thing. We had been used to</p> <p>14 lots of light streaming into the flat and the most</p> <p>15 beautiful view."</p> <p>16 Just a timing question, when you say "When the new</p> <p>17 windows were installed", was that at the time of the</p> <p>18 refurbishment?</p> <p>19 <b>A. It was, yes.</b></p> <p>20 Q. Then you say in paragraph 40:</p> <p>21 "40. Our new bedroom window had a gap on one side</p> <p>22 between the frame and the wall. We complained to the</p> <p>23 TMO and the response was along the lines that 'no one</p> <p>24 will see it there,' but we saw the gap everyday."</p> <p>25 I just want to focus on that.</p> <p style="text-align: center;">Page 14</p>	<p>1 <b>in the winter. It was really, really cold, draughty.</b></p> <p>2 <b>I could feel the draught sleeping there, and that was</b></p> <p>3 <b>a new experience for me.</b></p> <p>4 <b>So something obviously wasn't quite right with the</b></p> <p>5 <b>design there.</b></p> <p>6 Q. I just want to unpack that, because you've given us</p> <p>7 a lot of information in answering that question. I need</p> <p>8 to go back over that a little bit.</p> <p>9 Before I do, can you just describe where your bed</p> <p>10 was in room A?</p> <p>11 <b>A. Okay, so it was by the window, parallel to that wall</b></p> <p>12 <b>with the window.</b></p> <p>13 Q. So the headboard of the bed would be facing north or --</p> <p>14 <b>A. Facing north.</b></p> <p>15 Q. I see, and you would sleep on the west side, would you?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. Towards the window?</p> <p>18 <b>A. That's correct.</b></p> <p>19 Q. Right.</p> <p>20 I just want to go back to this gap. You say, "It</p> <p>21 wasn't a physical gap between the outside and us".</p> <p>22 I just want to understand what this gap looked like.</p> <p>23 When you look at the window of your bedroom, you're</p> <p>24 looking at the left-hand side of the window, what could</p> <p>25 you see? If you were looking for the gap, what would</p> <p style="text-align: center;">Page 16</p>

1 you see?

2 **A. You couldn't see it from facing the front. For me, it**

3 **was just probably a detail, but it was the frame from**

4 **the side, that you could see when you kind of lean to**

5 **the side, and the frame was -- the gap between the wall**

6 **and the frame was basically widening as it was going**

7 **down. So that was what really I didn't like; it was**

8 **that gap between the wall and the frame which wasn't --**

9 **you know, you could see the widening.**

10 Q. You say it widened as it went down -- is this right? --

11 towards the sill, the windowsill?

12 **A. Yes.**

13 Q. At the top, how wide would you say the gap was?

14 **A. I think at the top was pretty snugly fit, and as it went**

15 **to the windowsill, it could've been 1 centimetre,**

16 **1.5 centimetres.**

17 Q. Could you see at that bottom part, where you say it's

18 1 centimetre/1.5 centimetres --

19 **A. Yes.**

20 Q. Could you see inside the gap?

21 **A. Yes.**

22 Q. Could you see anything in there, behind?

23 **A. It was still part of the window frame. There was no,**

24 **like, as I say, physical gap, but it was just the point**

25 **of how -- I don't think that the windows were fit**

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1 **properly and correctly.**

2 Q. In that gap, did you ever feel air coming through?

3 **A. I cannot say whether it was due to the gap or it was**

4 **generally that the windows felt very draughty.**

5 Q. Okay.

6 That gap that you've described very clearly for us

7 just now on that window on that side, was that kind of

8 gap anywhere else in your flat?

9 **A. No.**

10 Q. You say you complained to the TMO about it. Was it ever

11 repaired?

12 **A. No, it wasn't. Actually, I think my husband -- we**

13 **always had to sign off work, and he didn't actually sign**

14 **on that because I think we had an issue as well with**

15 **some of the windows panes and generally, as I said, the**

16 **fixtures of the windows and the whole process.**

17 **Also, the windows weren't very safe. I remember**

18 **a few occasions when we were washing them, they actually**

19 **came off the hinges, which was very dangerous. It**

20 **happened to my husband, so he had to put it back in,**

21 **which obviously could have ended up falling out of the**

22 **20th floor, falling on us, could hurt anybody, could**

23 **hurt us, and it happened twice, I recall, since we had**

24 **the new windows.**

25 Q. Twice?

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1 **A. Yes.**

2 Q. How soon after the refurbishment did the window come

3 away?

4 **A. A couple of months.**

5 Q. Did you take that up, or did your husband take that up,

6 with the TMO?

7 **A. I think he would probably mention that, yes, but**

8 **I cannot say 100 per cent, because usually he was**

9 **dealing with the side of, you know, dealing with the TMO**

10 **and the council.**

11 Q. I am going to ask you in a moment about the signing off

12 that you've just referred to, but before I do, can I ask

13 you to look at paragraph 47 of your statement on page 7.

14 You say there in the third line:

15 "There was a constant draught through our windows in

16 the flat. At night, the bedroom walls felt cold to

17 touch and the walls under all of the windows."

18 Which windows in your flat did you feel a constant

19 draught coming through?

20 **A. For me, personally, it would be the bedroom, because**

21 **I was so close to it at night.**

22 Q. Yes.

23 **A. The others, I don't really -- I can't say. But I think**

24 **importantly as well is that -- obviously we're talking**

25 **about the windows, so I mentioned that the rooms were**

Page 19

1 **hot and cold because of the heating system, which we**

2 **will probably get to, so that's probably more what**

3 **I would notice, rather than the other windows.**

4 **We also kept our windows open. We liked to keep**

5 **fresh air -- even during the winter, we would keep them**

6 **open during the day and just probably close them at**

7 **night, and always keep at least one window open.**

8 **So regarding the other windows, I can't really say**

9 **whether they were that draughty. But for me, the issue**

10 **was the bedroom.**

11 Q. Just going back to this bedroom window draught, then,

12 can you tell us where in the windows or around the

13 window you felt the draught coming from?

14 **A. Again, that's difficult to pinpoint. I would say I felt**

15 **it more of the general coldness of the wall surrounding**

16 **the window, and the windowsill was always really, really**

17 **cold on the touch as well. So, for me, it was the**

18 **general feel of the cold permeating through the walls,**

19 **really, that's what it felt like.**

20 **It was a draught -- it wasn't just the cold, it**

21 **really felt draughty in a way that I had not experienced**

22 **before, which shouldn't happen when you have just one**

23 **room without different windows open, you shouldn't feel**

24 **that kind of cold coming through, I think.**

25 Q. Yes. It's just that in paragraph 47 you say:

Page 20

5 (Pages 17 to 20)

<p>1 "There was a constant draught through our windows in 2 the flat." 3 <b>A. Yes.</b> 4 Q. We've narrowed that down to the bedroom. I just wanted 5 to understand where this constant draught you could feel 6 was coming from. 7 <b>A. It's just the feeling that I had of the draught.</b> 8 <b>I don't know exactly which part of the window it was</b> 9 <b>coming from, but it was a feeling of a draught.</b> 10 Q. Do you remember ever putting your hand around the 11 window -- 12 <b>A. Yes.</b> 13 Q. -- to work out where it was coming -- you did? 14 <b>A. I felt it mainly below the windowsill, on the wall below</b> 15 <b>the window.</b> 16 Q. Right. Just exploring that a bit, the windowsill comes 17 out and then returns back to the wall, does it? And it 18 was under there that you felt the draught? 19 <b>A. I think so, yes.</b> 20 Q. Right. 21 At paragraph 48 you say -- and you've told us just 22 a few moments ago: 23 "48. Due to our dissatisfaction with the work, my 24 husband did not sign off the new windows and the heating 25 system."</p> <p style="text-align: center;">Page 21</p>	<p>1 <b>A. I don't remember that. I just know that you either sign</b> 2 <b>or -- or if there was an option, it wasn't explained to</b> 3 <b>us.</b> 4 Q. Did you have a discussion with your husband about 5 whether he should sign to say he was happy with the 6 windows? 7 <b>A. Yes, at the time, especially at the time of the windows</b> 8 <b>and the heating, we both were at the flat, so we</b> 9 <b>discussed this on a day-to-day basis, and we both</b> 10 <b>agreed, in particular for these two, for the windows and</b> 11 <b>the heating.</b> 12 Q. Do you remember whether anything happened as a result of 13 your husband not signing off the form signing off the 14 windows? 15 <b>A. I don't think anything really happened. It looks to me</b> 16 <b>again it probably was just a form for the contractors to</b> 17 <b>show they're finished and completed the work done.</b> 18 <b>I don't recall anybody following up why we didn't sign</b> 19 <b>or that there was a problem, us not signing.</b> 20 Q. Can I ask you, then, to go back to page 5 of your 21 statement, and look at paragraph 33. 22 This is under the heading "Refurbishments" a couple 23 of paragraphs above. You say: 24 "33. There were issues with electrical power surges 25 at the Tower. My computer and other electrical</p> <p style="text-align: center;">Page 23</p>
<p>1 Just focusing on signing off or not signing off the 2 new windows, did TMO ever ask your husband to sign off 3 the windows? 4 <b>A. I think it was generally probably the contractors or the</b> 5 <b>people doing the work. There was always a signing off</b> 6 <b>of work completed, as I recall. And I know particularly</b> 7 <b>for these two, for the heating system and for the</b> 8 <b>windows, because of the issues that we had, he didn't</b> 9 <b>sign off on that. I don't know what the forms with the</b> 10 <b>signatures actually were for, whether anybody checked or</b> 11 <b>whether they formed part of any compliance or standards,</b> 12 <b>I don't know, but I know we always had to sign off on</b> 13 <b>the works, and for these two, we didn't.</b> 14 Q. Okay. Can we press that a little bit more. 15 Do you remember whether there was a form or piece of 16 paper, I think you referred to a moment ago, that the 17 contractors asked you or your husband to sign? 18 <b>A. Yes.</b> 19 Q. There was a form? 20 <b>A. It was a paper, and I believe it stated the work</b> 21 <b>completed, and they required a signature. I think</b> 22 <b>that's really what it was.</b> 23 Q. Do you remember whether the piece of paper or form gave 24 you or your husband an option to say, "No, I'm not 25 signing off" or "I'm not happy"?</p> <p style="text-align: center;">Page 22</p>	<p>1 equipment would suddenly turn off. I cannot remember 2 when this was, it may have coincided with some of the 3 works on the Tower, but I am not 100% sure. I believe 4 this issue was reported to the TMO, but it was my 5 husband that always dealt with them." 6 Did you experience any problems with the electricity 7 power supply on the night of 13/14 June itself? 8 <b>A. On the night, no.</b> 9 Q. What about the period of time shortly before that night? 10 <b>A. I don't think the -- I mean, short period of time,</b> 11 <b>I don't think so. I mean, this was referring to,</b> 12 <b>I think, even prior -- having thought about it, I think</b> 13 <b>it was prior to the refurbishment, there were issues</b> 14 <b>with the surges. Again, I know, talking to our</b> 15 <b>neighbours, that a lot of people had problems and it</b> 16 <b>caused problems with various appliances and other</b> 17 <b>electrical equipment that you have, and that was</b> 18 <b>definitely discussed with the TMO, I believe, at the</b> 19 <b>time.</b> 20 Q. Just talking about your own personal experience in your 21 own flat, when was the last time that you or your 22 husband experienced an electrical power surge such as 23 that you describe here before the fire, do you remember? 24 <b>A. I think it was on this occasion that I recall myself.</b> 25 <b>I don't really remember or recall any other time. But,</b></p> <p style="text-align: center;">Page 24</p>

6 (Pages 21 to 24)

<p>1 again, as I'm not there during the day most of the week,  2 if there was a small occurrence, probably not having  3 such an impact, I might not have picked up on it.  4 Q. Can I then ask you some questions about fire safety.  5 We can start, I think, with page 8 of your  6 statement, please, at paragraph 54. This is two  7 paragraphs down from the heading "Fire Safety". We can  8 read paragraphs 52 and 53.  9 Then at 54, you say:  10 "54. About two months before the fire, I remember a  11 sign in the main lobby on the ground floor had been  12 placed by the lifts saying 'do not use the lifts in case  13 of fire' and 'stay inside the flat and wait for  14 assistance.' I had not noticed it before. This is the  15 only sign that I can remember seeing in the building.  16 When I read it, I remember thinking there was no way  17 I would stay put."  18 First of all, can the witness please be shown  19 INQ00000093.  20 Is this sign familiar to you?  21 <b>A. No.</b>  22 Q. So you've never seen a sign like this in Grenfell Tower?  23 <b>A. I don't remember seeing it, no.</b>  24 Q. What was the sign that you say you did see? What did it  25 look like?</p> <p style="text-align: right;">Page 25</p>	<p>1 was glued. I have never seen it before, or maybe  2 I haven't noticed it before, but that particular time,  3 I did notice it.  4 Q. Do you remember how long this piece of paper sellotaped  5 or glued to the wall stayed there for?  6 <b>A. I think it stayed there definitely for at least a week  7 or two.</b>  8 Q. Was it replaced by anything?  9 <b>A. I don't remember. If it was taken away, it would not be  10 replaced with anything, it was just there for a purpose,  11 as an information. It was there between the two lifts,  12 so it's in a place where I guess most people would have  13 seen it and would've read it.</b>  14 Q. You say it was printed on a piece of paper. Can you  15 just describe that? I mean, it's difficult to do, but  16 did it look like a permanent notice?  17 <b>A. No, no, it looked like a temporary notice. It didn't  18 look permanent. I hope I'm recalling it correctly.  19 That's my recollection, anyway; that I've seen the note,  20 probably just text printed on a paper, glued, for people  21 to inform and to read.</b>  22 Q. You say this was about two months before the fire you  23 saw this sign. How do you know it was two months?  24 <b>A. I think it was a guess. It wasn't later than two  25 months.</b></p> <p style="text-align: right;">Page 27</p>
<p>1 <b>A. It was just a note printed on a paper and it was placed  2 between the two lifts we had in the lobby on the ground  3 floor. I remember, in particular, as I came from work  4 in the evening, I saw a note, so I'll read it, and it  5 stated -- I cannot paraphrase, but as you put there, in  6 case of a fire, stay put, wait for assistance. And  7 I remember thinking to myself straight away, that's very  8 strange, that that would be the complete opposite to  9 what I would have done.</b>  10 <b>I remember coming back home and discussing with my  11 husband, and we both agreed that we definitely would  12 want to get out of the building if there was a fire.</b>  13 <b>I guess it's the sort of automatic action you do.</b>  14 <b>I mean, you're at work, you have these fire drills twice  15 a year, so you know what to do, you leave straight away,  16 you don't use the lift, and that's it.</b>  17 <b>I guess maybe that kind of kicked in as well.</b>  18 <b>I just didn't understand why I would stay on the  19 20th floor if there is a fire.</b>  20 <b>We did discuss it and we agreed that we would want  21 to get out.</b>  22 Q. So this sign, you said it's a note printed on a paper.  23 <b>A. Yes.</b>  24 Q. How was it attached to the wall, do you know?  25 <b>A. I don't really remember. Either it was sellotape or it</b></p> <p style="text-align: right;">Page 26</p>	<p>1 Q. Not later than two months?  2 <b>A. Yes.</b>  3 Q. Okay.  4 Before you saw that sign there, did you ever see any  5 fire notices in the building advising residents about  6 what they should do in case there was a fire in the  7 building?  8 <b>A. I don't recall no notices, no.</b>  9 Q. What about on your floor, floor 20, was there any notice  10 there?  11 <b>A. I don't remember any notice there. It well could be  12 there was and I haven't noticed it. I mean, there was  13 a big communal lobby and we had a lot of space for  14 notices there, but I don't recall seeing any notice on  15 what to do in case of a fire.</b>  16 Q. You'd lived in the tower, by June 2017, for pretty much  17 19 years. During that time, do you remember there being  18 other fires elsewhere in the building in that time?  19 <b>A. I know there was a fire, but obviously it's something  20 I learned after. I wasn't there at the time.</b>  21 Q. Right.  22 <b>A. But this was prior to the refurbishment.</b>  23 <b>There was also an incident that my husband went  24 through. I was at work. There was just an accident.</b>  25 <b>Somebody left a pot next door, and I think the smoke</b></p> <p style="text-align: right;">Page 28</p>

<p>1 that came to our flat, I think, what my husband 2 described, was so powerful and overwhelming, that kind 3 of reinforced the notion of, you know, if there is 4 a serious fire, serious occurrence, you definitely don't 5 want to stay somewhere when a fairly small accident 6 leads to a flat full of smoke.</p> <p>7 So I guess these are the things that led us to 8 believe that the right thing to do was to leave in case 9 there is a fire.</p> <p>10 Q. We'll come to that in just a moment. I want to ask you 11 about that.</p> <p>12 Before I do, can I just ask you, prior to seeing 13 this sign, about two months or so before the fire, was 14 there any advice to residents that you knew about about 15 what residents should do in the event of a fire?</p> <p>16 <b>A. No.</b></p> <p>17 Q. At paragraph 55 you say, as you've just told us, that 18 you discussed the safety of the building:</p> <p>19 "... and what we would do in the event of a fire. 20 We both agreed that we would not follow the stay put 21 advice."</p> <p>22 Can you tell us, what were your reasons for coming 23 to that decision?</p> <p>24 <b>A. I think it's just an instinct. Just thinking about how, 25 you know, the building is, how it's designed, thinking</b></p> <p style="text-align: center;">Page 29</p>	<p>1 <b>A. Yes. It was quite strange that it suddenly appeared, 2 and I think it made me, you know, think about what would 3 happen a little bit more. So I do recall that we did 4 discuss it and we didn't go into great amount of 5 details, like asking me why we would leave. I think 6 it's, as I say, more of a feel that we had that we'd 7 really rather be out than in.</b></p> <p>8 Q. Was there nothing else in the almost 19 years during 9 which you were living in the tower that had prompted 10 that discussion before?</p> <p>11 <b>A. No.</b></p> <p>12 Q. At page 8, paragraph 56, just below, you say:</p> <p>13 "56. A few weeks later, we packed a bag of our most 14 important documents and belongings, including our 15 passports, in case we were evacuated from the building 16 in a hurry. This bag was kept in the bedroom."</p> <p>17 What made you do that at that time?</p> <p>18 <b>A. I think, again, that stems back from the initial 19 discussions that we had, and you think: what would 20 happen if we suddenly have to run, if we have to leave? 21 And we said, well, we don't have anything to take with 22 us, anything ready, anything important. So we had the 23 case, and my husband brought it and said, "Let's just 24 put some important things in it". Actually, the weekend 25 before the fire, I've put some of my personal</b></p> <p style="text-align: center;">Page 31</p>
<p>1 about the two lifts that obviously you shouldn't use in 2 case of a fire, and also thinking about the stairwell. 3 I mean, it's not the biggest, widest stairwell, it's 4 quite dark sometimes. I used it on numerous occasions 5 when the lifts didn't work.</p> <p>6 So I think the thinking was: if there is a fire, as 7 soon as we can get out, given all these circumstances, 8 the better.</p> <p>9 Also, as I mention, I'm used to, from work, you 10 leave the building when there is a fire, and I think 11 that's just pretty much it.</p> <p>12 Also, I think it's probably relying on advice of 13 somebody else, and you just want to make 14 a responsibility for your own life. You just make 15 yourself safe.</p> <p>16 I can understand why the policy of stay put -- 17 I mean, I think the building as it was obviously already 18 worked in case of a fire. But I guess still you would 19 probably want to leave the building.</p> <p>20 Q. You say in paragraph 55:</p> <p>21 "This led to my husband and I discussing the safety 22 of the building ..."</p> <p>23 Would I be right in thinking that the "this" you 24 refer to is the appearance of this notice on the ground 25 floor by the lifts that you'd seen?</p> <p style="text-align: center;">Page 30</p>	<p>1 possessions and I put our passports in there, and I had 2 some of my other documents, my birth certificate, and we 3 put it in there. And it just so happened that it 4 actually proved quite useful at the time, because that 5 was the only documents we had left.</p> <p>6 It was just these things led to the night, which was 7 in a way strange, but that's what happened.</p> <p>8 Q. Was there anything else that had happened between the 9 discussion that you refer to in paragraph 55 that you 10 had with your husband about the safety of the building, 11 and the time when you packed the bag?</p> <p>12 <b>A. Yes. We had a sudden visit from the Fire Brigade. 13 I think it was the weekend -- not before, but maybe the 14 one two weeks before. At the weekend, they knocked on 15 our door and they wanted to know whether we had a smoke 16 alarm and whether it worked, which was unusual because 17 it never happened before.</b></p> <p>18 Q. You cover that at paragraph 57 of your statement in 19 pretty much the same terms.</p> <p>20 Did you pack this bag before or after the visit from 21 the London Fire Brigade that you describe there?</p> <p>22 <b>A. I think this was two unrelated issues. I think the 23 visit from the Fire Brigade was -- I mean, it was 24 unusual, but we always had, you know, a smoke alarm and 25 always tested the batteries and it works, so it was just</b></p> <p style="text-align: center;">Page 32</p>



<p>1 a question of my husband saying, "Yes, we have it and it 2 works", and that was it. They didn't come in, we didn't 3 talk to them, and I didn't really give it much thought. 4 So the packing of the bag was more of the -- we 5 discussed the notice and what would we do in case of 6 a fire, and just realising that if we had to evacuate, 7 we had nothing to take with us. 8 So I would say these were separate. The firemen 9 coming to the flat was just what I recall happened, 10 again, which was quite unusual, that three things kind 11 of happened shortly before the fire. 12 Q. My question was really whether you packed this bag 13 before the London Fire Brigade came to do their visit or 14 whether you packed it as a result of them making their 15 visit. 16 A. No, it wasn't done as a result of them coming to our 17 flat, no. It was more of our discussions and the notice 18 in the lifts and discussing what would we do in case of 19 a fire. That really was the impetus for, you know, 20 getting ourselves a little organised and getting the 21 more important things so that we can easily take them in 22 case we need them. 23 Q. So was it before their visit that you packed the bag? 24 A. It could've been the similar time or it could've been 25 slightly -- you know, the following weekend.</p> <p style="text-align: center;">Page 33</p>	<p>1 you, as a resident, should do in case there was a fire 2 elsewhere in the block? 3 A. I don't think I had a clear idea. I mean, I knew 4 somehow that the stay-put policy -- I know that the 5 flats were designed, for some reason -- whether we 6 discussed it or whether we knew it was -- or maybe it 7 was just part of the notice that I'm now kind of linking 8 this. 9 Yes, I don't think we had any discussions or any 10 ideas or knew clearly what to do in case of a fire prior 11 to the notice or even -- I don't recall discussing it 12 before. 13 MR MILLETT: Very well. 14 Mr Chairman, we've been going for just about 15 45 minutes. It may be appropriate now to take a short 16 break. 17 Are you happy to take a short break now? 18 THE WITNESS: If -- 19 SIR MARTIN MOORE-BICK: How do you feel about a break? 20 THE WITNESS: I feel okay if everybody else is okay to 21 continue. 22 SIR MARTIN MOORE-BICK: Why don't we perhaps continue for 23 quarter of an hour and perhaps we might all have a break 24 then. 25 THE WITNESS: Yes, thank you.</p> <p style="text-align: center;">Page 35</p>
<p>1 Q. When the LFB visited your flat, as you've described, did 2 they advise you about what to do in case there was 3 a fire? 4 A. No. As I said, it was a very short discussion. My 5 husband opened the door and there was the Fire Brigade 6 asking whether we had a smoke alarm, whether it was 7 functional. I think they might have wanted to come in. 8 I think my husband said, "No, it's in the hallway, 9 I keep an eye on it, it's working, it's functional", and 10 that was the extent of the interaction we had with them 11 on that day. 12 Q. I think you probably answered this question, but I'll 13 ask it anyway: did you ask the London Fire Brigade 14 representatives who came to your flat about the notice 15 that you'd seen? 16 A. No. 17 Q. And about what you should do? 18 A. No. 19 Q. Did the LFB check your smoke alarms? 20 A. No. 21 Q. Was this the first visit that you'd ever had from the 22 LFB, the London Fire Brigade, or had you had previous 23 visits? 24 A. I think it was the first visit, yes. 25 Q. As at June 2017, what was your understanding about what</p> <p style="text-align: center;">Page 34</p>	<p>1 MR MILLETT: Ms Doulova, I'm going to turn now to the night 2 of the fire, okay? 13/14 June. 3 You tell us on page 9 of your statement -- we pick 4 this up at paragraph 60 -- that you spent the evening of 5 13 June 2017 with your husband, having come home from 6 work about 7.15, and you'd gone to bed about 11 pm. 7 You say: 8 "I think all of our flat windows were opened because 9 it was summer and it was a lovely warm evening." 10 Were all your flat windows open, including the 11 windows -- 12 A. Yes, I probably said all, but I think definitely the 13 window in the bedroom, and probably the -- because it 14 was an open room, so the kitchen and living area are 15 open flat, we definitely had one window open there, 16 which would cover probably the whole open plan area. 17 But definitely had windows open, yes. 18 Q. Then in paragraph 61, you say: 19 "61. The next thing I remember was my husband 20 jumping out of bed suddenly waking me up. I then 21 realised the smoke alarm in our hallway was going off." 22 Just taking this step by step, if we can. 23 You were still in the bedroom -- is this right? -- 24 when you heard the smoke alarm going off? 25 A. Yes. I wasn't woken up by the smoke alarm; I was woken</p> <p style="text-align: center;">Page 36</p>

<p>1 up when suddenly my husband jumped out of bed. It was</p> <p>2 only probably within a minute or so I realised that the</p> <p>3 alarm was, you know, going off.</p> <p>4 Q. Did you put the lights on in the bedroom?</p> <p>5 A. I think my husband did, yes.</p> <p>6 Q. Could you see any smoke inside the flat?</p> <p>7 A. At the time, no.</p> <p>8 Q. Could you smell any smoke?</p> <p>9 A. At that time, when I just woke up, no.</p> <p>10 Q. You then go on to say that you got up and put some</p> <p>11 trousers on and then went into the hallway, where you</p> <p>12 said "I thought I could smell smoke". That's</p> <p>13 paragraph 62.</p> <p>14 When you smelt the smoke, as you say in</p> <p>15 paragraph 62, did it have a particular smell or taste?</p> <p>16 A. I don't really remember the exact taste or smell.</p> <p>17 I think what it was is that previously my husband went</p> <p>18 to see what was happening and opened the front door, and</p> <p>19 that probably let some of the smoke from the communal</p> <p>20 area come in the hallway. I could probably more see and</p> <p>21 sense the smoke. Obviously the hallway was lit, so you</p> <p>22 could see the smokiness of the room and it was unusual.</p> <p>23 I guess maybe at the time I still wasn't thinking as</p> <p>24 clearly. I just woke up suddenly and, you know, the</p> <p>25 alarm is off and we're kind of trying to figure out what</p> <p style="text-align: center;">Page 37</p>	<p>1 outside screaming "Your building is on fire, get out".</p> <p>2 You know, there was quite a lot of that.</p> <p>3 So I just went to the bathroom, put my bathrobe on.</p> <p>4 My husband said, "Let's pick up two towels, wet them and</p> <p>5 use them for when we have to leave, because it looks</p> <p>6 like we have to leave". That was when I probably</p> <p>7 started to notice a bit more of the detail and started</p> <p>8 to notice the smoke in the hallway. I didn't go to the</p> <p>9 living room, I just went from bedroom to hallway to</p> <p>10 kitchen, bathroom and then hallway again.</p> <p>11 Q. In the hallway, where was the smoke concentrated?</p> <p>12 A. I think it would've been more towards the ceiling.</p> <p>13 Q. Could you still see the ceiling?</p> <p>14 A. Yes.</p> <p>15 Q. At that stage, when you went into the hallway -- I think</p> <p>16 I asked you before, but let's see if I can get this</p> <p>17 right -- did the smoke have a particular smell? Did it</p> <p>18 smell like anything you'd smelt before?</p> <p>19 A. In the hallway, I don't really remember that the</p> <p>20 smell -- I mean, it was like, as I said, in a smoky room</p> <p>21 where people smoke, at the time, in our hallway.</p> <p>22 Q. In paragraph 63 on page 9, you say:</p> <p>23 "63. I then went into the kitchen and looked out of</p> <p>24 the window, which was open. I could not see much, but</p> <p>25 I could hear a commotion outside."</p> <p style="text-align: center;">Page 39</p>
<p>1 is happening.</p> <p>2 Q. Did you get any kind of impression about what time it</p> <p>3 was?</p> <p>4 A. I wasn't very clear at first, but I thought -- which was</p> <p>5 correct -- when I got woken up by my husband, I looked</p> <p>6 at the clock. I had a digital alarm next to the bed,</p> <p>7 and I thought it was 01.20 when I woke up, and it was</p> <p>8 01.20, yes.</p> <p>9 Q. When you went into the hall and you smelt smoke, could</p> <p>10 you see any smoke?</p> <p>11 A. Yes. It wasn't very strong. At the time, it was more</p> <p>12 like when you're in a smoky room, you can see, you know,</p> <p>13 in the light, the smoke kind of wafting through at</p> <p>14 first.</p> <p>15 Q. So a sort of opaque impression?</p> <p>16 A. Yes.</p> <p>17 Q. Could you tell where the smoke that you could see was</p> <p>18 coming from?</p> <p>19 A. No. I think the only place I went, I went to the</p> <p>20 kitchen. The window was open. Just to kind of</p> <p>21 generally seeing what's happening. And at the time my</p> <p>22 husband told me that something seems to be happening and</p> <p>23 we might have to leave. Going into the kitchen, the</p> <p>24 window was open. There was no smoke in the kitchen</p> <p>25 then. I didn't lean out, but I could hear people</p> <p style="text-align: center;">Page 38</p>	<p>1 Your kitchen window, I think, faces west.</p> <p>2 A. Yes.</p> <p>3 Q. You say you couldn't see much, and you then go on to say</p> <p>4 in the third line:</p> <p>5 "I could not see any smoke or fire outside, but my</p> <p>6 husband leaned further out of the window past the</p> <p>7 cladding and looked up."</p> <p>8 Where were you standing when he was leaning out?</p> <p>9 A. I was behind him.</p> <p>10 Q. In which direction did he look up, left or right, do you</p> <p>11 remember?</p> <p>12 A. So basically, just to quickly explain the -- because of</p> <p>13 the cladding, you had to really lean, you know, quite</p> <p>14 widely out to see the same view we had before, and he</p> <p>15 really leaned, I mean probably from his waist all the</p> <p>16 way, and he looked down, he looked to the left, the</p> <p>17 right, and he leaned and kind of looked up, because he</p> <p>18 obviously really leaned out, and I didn't know at the</p> <p>19 time, but he told me later, that he could see a lot of</p> <p>20 smoke rising from the back at the top of the tower, and</p> <p>21 that's what made him realise that something quite big</p> <p>22 must be happening, because we couldn't see any fire at</p> <p>23 the time or fire engines, really. That really made his</p> <p>24 mind up that we should leave, and that was pretty much</p> <p>25 it.</p> <p style="text-align: center;">Page 40</p>

<p>1 Q. So you're standing behind him. He leans out.</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. He looks up. Do you remember whether he was looking</p> <p>4 upwards to the right or upwards to the left as you're</p> <p>5 looking out of the window?</p> <p>6 <b>A. I think he looked on all sides, but then he kind of</b></p> <p>7 <b>leaned up and looked upwards, completely up at the top,</b></p> <p>8 <b>so kind of straight.</b></p> <p>9 Q. You say in paragraph 63, a line up from the bottom:</p> <p>10 "He saw smoke pouring out of the top of the tower."</p> <p>11 Did he tell you that?</p> <p>12 <b>A. At the time, no.</b></p> <p>13 Q. How did you know that he saw that?</p> <p>14 <b>A. When we talked later, he told me all this. I think on</b></p> <p>15 <b>the night he probably didn't want to make the situation</b></p> <p>16 <b>worse. I mean, he was very calm, you know, outwardly,</b></p> <p>17 <b>and very decisive, and that kind of calmed me down as</b></p> <p>18 <b>well so that when he said, "We need to get out", I just</b></p> <p>19 <b>said, "Yes, let's get out", and that was it. It was</b></p> <p>20 <b>really the only thing on our minds afterwards.</b></p> <p>21 I think when he told me what he saw -- you have to</p> <p>22 realise, when he jumped out of the bed, he went to check</p> <p>23 if there's something inside our flat that's happening,</p> <p>24 and then he went to open the front door. Obviously</p> <p>25 I didn't see at the time what he saw or didn't see when</p> <p style="text-align: center;">Page 41</p>	<p>1 hazy."</p> <p>2 So did you go back into your hallway from the</p> <p>3 kitchen?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. When you went back into the hallway, you say it felt</p> <p>6 hazy. Was that hazier or more --</p> <p>7 <b>A. It felt a little more.</b></p> <p>8 Q. Was the smoke thicker at that time?</p> <p>9 <b>A. It felt thicker, yes.</b></p> <p>10 Q. Were the conditions in your hallway hotter?</p> <p>11 <b>A. No.</b></p> <p>12 Q. Could you feel heat?</p> <p>13 <b>A. No.</b></p> <p>14 Q. At that time, on your I think second entry into the</p> <p>15 hallway, did you notice where the smoke was coming into</p> <p>16 the hallway from?</p> <p>17 <b>A. No, because I just went to the hallway to leave, so</b></p> <p>18 <b>I haven't really noticed anything. So I opened the</b></p> <p>19 <b>door, and that was when I kind of was astounded with</b></p> <p>20 <b>what I saw and I closed the door again.</b></p> <p>21 Q. Yes.</p> <p>22 <b>A. And went to, for some reason, the kitchen window to take</b></p> <p>23 <b>a breath of fresh air before I attempted a second time.</b></p> <p>24 <b>And that time, I left the flat.</b></p> <p>25 Obviously the communal hallway was always well lit,</p> <p style="text-align: center;">Page 43</p>
<p>1 he opened the front door. So he knew there was</p> <p>2 something serious going on, and then he saw the smoke</p> <p>3 coming from the other side.</p> <p>4 So all of these kind of inputs led to the decision</p> <p>5 of us leaving.</p> <p>6 Q. Mm.</p> <p>7 <b>A. And yeah, you're right, I didn't know at the time that</b></p> <p>8 <b>he saw that; he told me later.</b></p> <p>9 Q. Do you remember what he said to you at that moment when</p> <p>10 he looked up?</p> <p>11 <b>A. He just said, you know, we have to leave, we'll get some</b></p> <p>12 <b>towels, we wet them, and we take our bag and we go.</b></p> <p>13 So I just went and followed him, basically, put my</p> <p>14 trainers on, which I left there from the gym session the</p> <p>15 night before, and took a towel and then made my way to</p> <p>16 the front door.</p> <p>17 Q. I should've asked you before, where did you keep this</p> <p>18 bag that you had ready packed?</p> <p>19 <b>A. It was in the bedroom. It was just on top of -- just</b></p> <p>20 <b>literally by the door, so on top of my dresser there.</b></p> <p>21 So we just grabbed that. I didn't go back in the</p> <p>22 bedroom, I didn't even pick up my phone or bag, I just</p> <p>23 wanted to get out.</p> <p>24 Q. You say in paragraph 64:</p> <p>25 "64. I went back into the hallway and it felt</p> <p style="text-align: center;">Page 42</p>	<p>1 it was spacious, and obviously I lived there a long</p> <p>2 time, so I knew where the door to the stairwell was.</p> <p>3 But this was just something I've never experienced</p> <p>4 before. It was pitch black, full of really horrible</p> <p>5 what felt like toxic smoke, and the sound was very</p> <p>6 strange as well, it was kind of like weird, low humming,</p> <p>7 strange sound.</p> <p>8 So I just felt my way around the walls, because</p> <p>9 I couldn't see anything, and I knew where the door was,</p> <p>10 so I kind of made my way to it. It was kind of opposite</p> <p>11 the lifts to the right. I thought I found it, I was</p> <p>12 pushing and it wouldn't open. I realised it wasn't the</p> <p>13 door, it was the wall I was trying to push, so I had to</p> <p>14 feel a bit to the right and then the door opened to the</p> <p>15 stairwell.</p> <p>16 The first thing that really struck me was that there</p> <p>17 was nobody there. I was expecting a lot of people, you</p> <p>18 know, leaving the building on the stairwell. There was</p> <p>19 nobody. I just basically was waiting for my husband,</p> <p>20 who was behind me. I didn't know he was trying to close</p> <p>21 the door. The feeling that I had, what I saw on the</p> <p>22 stairwell, I cannot describe visually, but what I felt</p> <p>23 emotionally I know at the time when I got there,</p> <p>24 I thought: wow, this is really serious, we really need</p> <p>25 to get out quickly. I remember calling to my husband to</p> <p style="text-align: center;">Page 44</p>

<p>1 say, "What's taking you so long, please hurry up, we 2 really have to go." 3 He did, finally, and he ran fast past me, and 4 unfortunately for him, because he was holding the bag in 5 one hand and holding onto the rail with the other, he 6 just had his towel on top of his head, where I could 7 hold it in front of my mouth. And we just went for it. 8 We didn't walk down; we ran down. I mean, we really 9 ran. He would stop a few times to call out to see I was 10 still behind, I was all right. So we're running out, 11 and already then the stairwell was smoky. 12 I think I just saw my trainers and the handrail, and 13 as we were running down, I think the conditions were 14 getting worse. I mean, the smoke was filled -- it was 15 darker. 16 We ran towards -- I think between four and six 17 firefighters, or even more, as we were reaching -- 18 definitely below the 10th floor. As we were running 19 towards that space, the smoke was getting really quite 20 worrying and thick, and I felt: wow, are we running into 21 something, you know, quite bad here? 22 But we saw the firemen, they didn't stop us, so 23 I thought it must be okay to go through, and I just 24 recall that they had the fire door open at one floor, 25 I cannot say which floor that was, and I know the door</p> <p style="text-align: right;">Page 45</p>	<p>1 I'm going to say 11.15. That's not going to be 2 a difficulty? 3 MR MILLETT: No. 4 SIR MARTIN MOORE-BICK: Give you time to stretch your legs 5 and have a cup of coffee. 6 I have to ask you, please, not to talk to anyone 7 about your evidence while you're out of the room. If 8 you go with the usher, she'll look after you, and we'll 9 resume at 11.15. Thanks so much. 10 All right, 11.15, then, please. 11 (11.03 am) 12 (A short break) 13 (11.15 am) 14 SIR MARTIN MOORE-BICK: All right, Ms Doulova? Happy to 15 carry on? 16 THE WITNESS: Yes. 17 SIR MARTIN MOORE-BICK: Good, thank you. 18 MR MILLETT: Ms Doulova, thank you for coming back to us. 19 Can I ask you first to be shown a picture of a fire 20 notice, which is IWS00000500. 21 Have a moment to look at this notice. It says: 22 "The Royal Borough of Kensington &amp; Chelsea. 23 "In case of fire 24 "Use nearest telephone and call Fire Brigade. 25 "Dial 999 and ask for ..."</p> <p style="text-align: right;">Page 47</p>
<p>1 was open and they had a lot of hoses and there was a lot 2 of activity going on, and that's where the smoke was 3 really the thickest. 4 Once we ran past there, the air cleared and we went 5 to the mezzanine and down the stairs. Then we exited 6 via the east exit, which wasn't the main exit, on the 7 east side. 8 The problem was, as we ran down, there was nobody 9 down there to kind of guide us or tell us to be careful. 10 I mean, we nearly got hit by the debris that was falling 11 from the building. 12 Then we made very carefully out towards the south 13 side of the building, towards like the garage floor, and 14 that's where we looked up and that's when we really saw 15 what was happening, and I think the whole eastern wall 16 of the tower was basically on fire. That's the first we 17 saw. 18 MR MILLETT: Yes. Ms Doulova, thank you for all of that. 19 We are going to take a break now, and it will allow 20 me to read through what you've just told us and see if 21 I have any more questions for you. I think I will. 22 But if that's a convenient moment, Mr Chairman, we 23 can take a break. 24 SIR MARTIN MOORE-BICK: Yes, I think it is. We'll take 25 a break, Ms Doulova.</p> <p style="text-align: right;">Page 46</p>	<p>1 It's not clear what that is: 2 "State clearly the location of the fire. 3 "Inform the porter immediately. 4 "Do not use the lifts. 5 "Leave the building using the staircase. 6 "Close all doors. 7 "Do not re-enter the building." 8 Do you ever remember seeing a sign like this? 9 <b>A. I don't remember. Maybe I did see it and it didn't</b> 10 <b>register. I don't remember this note.</b> 11 Q. Can I ask you, then, to go back in your statement, 12 please, to paragraph 38, which you'll find on page 6. 13 There you say: 14 "38. I refused to have the extractor fan in the 15 kitchen window, so a white plastic MDF panel covered the 16 area instead." 17 Can you tell us, why did you refuse to have an 18 extractor fan in the kitchen window? 19 <b>A. I think for me it was more of an aesthetic decision.</b> 20 <b>I didn't see the reason for it, at the window.</b> 21 <b>I believe that we had a discussion with our neighbours</b> 22 <b>that had it and they complained about the noise, if</b> 23 <b>I remember correctly. So we had a discussion with the</b> 24 <b>contractors at the time, and they put a panel to cover</b> 25 <b>the -- it was a small pane at the top of the window in</b></p> <p style="text-align: right;">Page 48</p>

<p>1 the kitchen, so we had that covered. We didn't want it, 2 both of us.</p> <p>3 Q. Okay.</p> <p>4 Can I pick up the story where we left off just 5 before the break, and you've given us a very helpful and 6 very detailed description of your descent through the 7 building, and your exit from the building eventually.</p> <p>8 Can I just take a few things in stages, if I can.</p> <p>9 First of all, when you came out of your flat, who 10 was it who opened the front door, was it you or your 11 husband?</p> <p>12 A. I was.</p> <p>13 Q. Did you notice when you came out of your flat a change 14 in the temperature?</p> <p>15 A. It felt definitely much warmer than the flat, but 16 I don't really remember much of a difference. I guess 17 at the time, you know, the focus was just to leave, and 18 I think the confusion in trying to find your way, 19 I probably didn't notice.</p> <p>20 Q. When you opened the door, could you see into the lobby?</p> <p>21 A. No. It was pitch black.</p> <p>22 Q. You say -- this is paragraphs 65 to 66, and perhaps we 23 just ought to have those on the screen -- in the second 24 line in paragraph 65: 25 "... the landing was full of thick, black smoke."</p> <p style="text-align: center;">Page 49</p>	<p>1 you have a maybe boiler room, a kind of weird sensation 2 of -- which is hard to describe in words.</p> <p>3 Q. Was that sound you heard, this low humming, strange 4 sound, different from the sound that you'd heard being 5 made by the vents on the previous occasions we discussed 6 earlier?</p> <p>7 A. I think it was similar, it just felt a little bit kind 8 of lower frequency. Again, it's difficult to put in 9 words what it was, but definitely to me, I heard 10 something or have association, but I remember a weird, 11 strange, low kind of humming sound as I opened the door 12 and then went through the lobby.</p> <p>13 Q. You described it as weird and strange; does that mean 14 it's a sound you'd never heard before that?</p> <p>15 A. Yes, that's why I used -- yes, I've never come across 16 that kind of sound before, yes.</p> <p>17 Q. Was it quieter in volume than the sound that you'd heard 18 coming from the vents on the previous occasions you've 19 mentioned?</p> <p>20 A. I think so, yes.</p> <p>21 Q. Yes.</p> <p>22 I just want to plot your route across the lobby, if 23 I can.</p> <p>24 Can I ask you, please, to be shown, first of all, 25 MET00012593 at page 12.</p> <p style="text-align: center;">Page 51</p>
<p>1 That's the occasion when you then closed the front 2 door again.</p> <p>3 Then you say in 67: 4 "I composed myself, grabbed my keys in the hallway 5 and opened the front door again."</p> <p>6 When you did that, where was your husband?</p> <p>7 A. He was I think in the living room. He went there for 8 some reason. He picked up a phone, mobile phone, which 9 was useful later. I think that's where he was, and 10 I know he was going to follow shortly after me.</p> <p>11 Q. Do you remember smelling the smoke or tasting it?</p> <p>12 A. It was more of a feeling of breathing, it felt -- just 13 breathing was very difficult, it's very hard, and 14 I think it was all the senses coming together, you know, 15 the visual, the pitch black, the smoke, that kind of 16 overwhelmed kind of senses all at once. I think it was 17 more of that than picking up one particular thing.</p> <p>18 Q. You described in your evidence just before the break 19 that when you got into the lobby, you heard -- and I am 20 quoting you from the transcript from this morning -- 21 a weird kind of low humming, strange sound. 22 Was it a sound you'd heard before?</p> <p>23 A. No. It was very strange. Again, as I say, all the 24 senses, and that's what I felt. Opening the door, it 25 felt very strange, like when you are in a basement and</p> <p style="text-align: center;">Page 50</p>	<p>1 This is a plan diagram of the tower at floor 4, 2 because we can see it's 16 on that diagram, and it's the 3 same all the way up. Using this plan, you're in the 4 west-facing flat.</p> <p>5 Can you just describe for us the route that you took 6 across the lobby once you'd left your front door but 7 before you got to the stairwell door.</p> <p>8 A. So --</p> <p>9 Q. We can blow it up. If we blow up, perhaps, the flat and 10 the lobby, as far as we can.</p> <p>11 A. As I mentioned, it was so dark, I used my hands, so 12 I felt the wall on my right.</p> <p>13 Q. So we come out of your front door --</p> <p>14 A. Yes. So I knew I obviously had to go straight and 15 right. So I felt with my hand, and came to the end, to 16 the corner there, and made my way across to the other 17 side, and got to the other side of the wall, basically, 18 where the new kind of heating system was put up and it 19 was boxed in.</p> <p>20 Q. Just pausing there, what you've described -- can you 21 point out the other side you've just referred to by 22 reference to this plan?</p> <p>23 A. So --</p> <p>24 Q. Do by all means get up and indicate?</p> <p>25 A. I would have gotten somewhere around here (Indicates).</p> <p style="text-align: center;">Page 52</p>

<p>1 Q. So you came out of your --</p> <p>2 <b>A. I came out here, made my way around here (Indicates),</b></p> <p>3 <b>and then somehow across the hallway, because I knew that</b></p> <p>4 <b>the fire door was here, so I just kind of crossed here,</b></p> <p>5 <b>and initially I came to about here and tried to open the</b></p> <p>6 <b>door.</b></p> <p>7 Q. I see.</p> <p>8 <b>A. Then I figured out I had to go slightly more to the</b></p> <p>9 <b>right to find the fire door.</b></p> <p>10 Q. What you describe in paragraph 68 of your statement, if</p> <p>11 we could just throw that up on the screen, is:</p> <p>12 "68. I managed to make my way around the landing</p> <p>13 and thought I had reached the fire door, but I could not</p> <p>14 open it and thought it was locked. I then realised it</p> <p>15 was the wall and felt around a little further and</p> <p>16 finally found the fire door to the stairwell and pushed</p> <p>17 it open."</p> <p>18 Just focusing on that experience.</p> <p>19 You have shown us what you encountered at first on</p> <p>20 the far side of the wall, opposite the lifts.</p> <p>21 Can we have a photograph, please, which is</p> <p>22 BLA00002514.</p> <p>23 This is floor 6, so not your floor, but here we can</p> <p>24 see the two lifts, and then opposite the lifts</p> <p>25 a cupboard with a blue circular plaque on it.</p> <p style="text-align: center;">Page 53</p>	<p>1 <b>for him to join me in the stairwell.</b></p> <p>2 Q. How long did you have to wait for him?</p> <p>3 <b>A. It felt a long time, but it probably would've been 10 or</b></p> <p>4 <b>15 minutes at most.</b></p> <p>5 Q. Minutes?</p> <p>6 <b>A. Sorry, seconds.</b></p> <p>7 Q. While you were holding the door open, did smoke come</p> <p>8 into the stairwell?</p> <p>9 <b>A. My recollection is there was already smoke in the</b></p> <p>10 <b>stairwell when I opened the door.</b></p> <p>11 Q. Okay. So let's just take that in stages.</p> <p>12 When you opened the door into the stairwell, was the</p> <p>13 stairwell illuminated, was it lit?</p> <p>14 <b>A. I don't remember really. I think it probably was, but</b></p> <p>15 <b>it was quite dark. To me, it felt dark, probably</b></p> <p>16 <b>because of smoke in there already. I just remember the</b></p> <p>17 <b>sensation of once I get to the stairwell and what I saw,</b></p> <p>18 <b>that I saw, yes, this is probably serious and we really</b></p> <p>19 <b>have to leave. It's not much of a visual recollection,</b></p> <p>20 <b>it's more emotional, what I felt and what I remember</b></p> <p>21 <b>I felt as I opened the door.</b></p> <p>22 Q. Yes, okay. Let me see how we go.</p> <p>23 At this time you're wearing a towel over your head;</p> <p>24 is that right?</p> <p>25 <b>A. No, I held it in front of my face.</b></p> <p style="text-align: center;">Page 55</p>
<p>1 <b>A. Yes.</b></p> <p>2 Q. Can you help us, was that what you're describing as the</p> <p>3 wall that you found originally when you said that you</p> <p>4 thought the door was locked?</p> <p>5 <b>A. Yes, it is, yes. I said wall -- basically it's the new</b></p> <p>6 <b>box there.</b></p> <p>7 Q. It's the new cupboards?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Were those cupboards put there as part of the</p> <p>10 refurbishment, do you remember?</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. In paragraph 68 of your statement, you say, as we've</p> <p>13 just seen -- if we can just go back to that -- in the</p> <p>14 third line:</p> <p>15 "... [I] finally found the fire door to the</p> <p>16 stairwell and pushed it open."</p> <p>17 When you did push it open, do you remember whether</p> <p>18 it was harder to push than usual?</p> <p>19 <b>A. It was quite easy to push open. There was no change</b></p> <p>20 <b>from other times I used the stairwell.</b></p> <p>21 Q. Did you feel any kind of pressure against the fire door</p> <p>22 as you pushed it open?</p> <p>23 <b>A. I don't think so, no.</b></p> <p>24 Q. Did you wait for your husband?</p> <p>25 <b>A. I opened the door. I kept it open while I was waiting</b></p> <p style="text-align: center;">Page 54</p>	<p>1 Q. So you could see?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. And --</p> <p>4 <b>A. Yes, I could see, yes.</b></p> <p>5 Q. Was the smoke in the stairwell when you pushed the door</p> <p>6 open thicker or thinner than the smoke that you'd come</p> <p>7 through --</p> <p>8 <b>A. It was thinner.</b></p> <p>9 Q. -- in the lobby. It was thinner?</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. Were you able to breathe it without the assistance of</p> <p>12 the towel?</p> <p>13 <b>A. I recall that breathing without a towel was very hard.</b></p> <p>14 <b>There was still smoke and it felt really difficult in</b></p> <p>15 <b>the stairwell as well.</b></p> <p>16 Q. I think as you say you held the door open for your</p> <p>17 husband and he came after 10 or 15 seconds. Did the</p> <p>18 door then close behind you?</p> <p>19 <b>A. Yes.</b></p> <p>20 Q. At that time, during your journey across the lobby, did</p> <p>21 you get any sense of what was going on with the other</p> <p>22 neighbours you had on your floor?</p> <p>23 <b>A. No.</b></p> <p>24 Q. Did your husband tell you anything about what they might</p> <p>25 have been doing?</p> <p style="text-align: center;">Page 56</p>

<p>1 A. As I said, I guess at the time what was really on our 2 mind, and especially when I opened the front door, it 3 took us together three attempts to leave, and kind of 4 feeling disorientation and all the things happening 5 quite quickly, really truly, honestly, I only thought 6 about running and getting out. I guess it's one of 7 these things, you look back and think: what if I could 8 have found the others' doors and knocked on them? It's 9 something we obviously have to deal with ourselves. 10 But, no, we didn't see anybody or didn't come across 11 anybody.</p> <p>12 Q. No, I understand.</p> <p>13 When you got into the stairwell, did you notice 14 a change in the temperature?</p> <p>15 A. I don't think I did notice much, no.</p> <p>16 Q. Did you notice any air movement in the stairwell?</p> <p>17 A. No.</p> <p>18 I think, given that we really were -- once we got 19 there, and once -- I had the impression that it's of 20 utmost importance to really rush and run. I guess 21 because we ran, there was not much time to kind of 22 notice many other kind of important -- so I don't 23 remember.</p> <p>24 Q. As you came down the stairs, and you've told us in 25 detail earlier this morning the changes that you</p> <p style="text-align: center;">Page 57</p>	<p>1 difficult black, toxic smoke, we only had another four 2 or page floors to go, I would assume that's where we 3 were.</p> <p>4 Q. I see.</p> <p>5 Did you notice, when you got to the 6th floor or so, 6 any change in the temperature in the stairwell?</p> <p>7 A. The whole atmosphere felt much, much worse. I think as 8 we were coming down, from about halfway down it was 9 getting more and more difficult, darker, the visibility 10 was getting worse, and the smoke was definitely 11 getting -- it filled the whole -- basically I would say 12 it filled the stairwell where you couldn't really see 13 much.</p> <p>14 Q. When you say in paragraph 74 that the firefighters 15 opened the door to one of the floors and their hoses 16 were running into the landing, did you notice, when you 17 saw that, whether smoke was coming out from that landing 18 or lobby into the stairwell?</p> <p>19 A. It did look like that, yes.</p> <p>20 Q. At paragraph 77 you said the CCTV has you coming out 21 from the bottom of the stairwell at around 01.42.</p> <p>22 How long do you think it took you to get from your 23 flat front door to that exit at 01.42?</p> <p>24 A. I would say 5 minutes. Again, it's an estimate. I've 25 used the stairwell mainly to go up when the lifts didn't</p> <p style="text-align: center;">Page 59</p>
<p>1 experienced, as one of the things you saw, did you 2 notice whether any doors to other floors were open off 3 the stairwell into the lobbies?</p> <p>4 A. The only door that I noticed that was open was the one 5 I mentioned where there were a few firemen with their 6 hoses leading from the stairwell to the main lobby. 7 That was the only door that I recall being opened.</p> <p>8 Q. Did you come across anybody on your way down?</p> <p>9 A. No.</p> <p>10 Q. At paragraph 74 of your statement, just turning over the 11 page, if we can, to page 11, you say:</p> <p>12 "74. Between the sixth to fourth floors the smoke 13 was really thick. I saw around 6-10 firefighters, who 14 had opened the door to one of the floors and their hoses 15 were running into the landing. I did not engage with 16 these firefighters."</p> <p>17 How did you notice that it was the 6th floor where 18 the smoke began to be really thick?</p> <p>19 A. I think it was just a guess. I guess we were running 20 and it was difficult to keep tally counting or seeing 21 the numbers on the landings. I found it quite difficult 22 previously even to notice.</p> <p>23 But because I used that stairwell a few times 24 before, I'm sure it was definitely below the 10th floor, 25 and given that after we ran through that really</p> <p style="text-align: center;">Page 58</p>	<p>1 work, a few times coming down, but I would say 2 5 minutes.</p> <p>3 Q. Then you say in paragraph 79 of your statement on 4 page 11:</p> <p>5 "79. We eventually came out of the Tower via the 6 entrance on the east side of the building."</p> <p>7 Just so we are clear, that's the entrance which is 8 not the main lobby. Is this --</p> <p>9 A. That's correct. There's two entrances: the main point 10 into the south of the building and then on the east 11 side. Given the way the stairwell is, it was easier to 12 exit just taking a right from the stairwell to the exit 13 on the east side.</p> <p>14 I think we used it now and then when we were exiting 15 the building going towards, you know, Portobello, rather 16 than using the south exit. So we knew we could use it 17 as well.</p> <p>18 It was easier to leave the building that way, for us 19 at the time, yes.</p> <p>20 Q. Did you need a fob to get into the building that way or 21 could you not get into the building that way at all?</p> <p>22 A. When you were leaving ...</p> <p>23 Q. When you were coming in.</p> <p>24 A. When you were coming in, I would assume you would.</p> <p>25 Q. Did you ever use it to come in?</p> <p style="text-align: center;">Page 60</p>

<p>1 <b>A. I didn't use it to come in that way, no.</b></p> <p>2 Q. Was there anybody at the foot of the stairs telling you</p> <p>3 where to go or what to do?</p> <p>4 <b>A. At the time we were leaving, no, there was nobody,</b></p> <p>5 <b>nobody pointing us, no.</b></p> <p>6 Q. At paragraph 82 on page 12 of your statement, you</p> <p>7 describe that you're outside and you say:</p> <p>8 "82. My throat was burning from the smoke</p> <p>9 inhalation and my eyes were sore. I could see my</p> <p>10 husband was coughing and bringing up what looked like</p> <p>11 black soot. We were in utter disbelief about what had</p> <p>12 happened to us."</p> <p>13 Was your husband treated by ambulance or paramedics</p> <p>14 at the scene?</p> <p>15 <b>A. We were first treated by ambulance. We were by the</b></p> <p>16 <b>sports centre by the side. We were there for a little</b></p> <p>17 <b>bit, and we were taken to hospital for a check-up.</b></p> <p>18 <b>I think we arrived there about 04.30 am. So we were</b></p> <p>19 <b>checked, yes.</b></p> <p>20 Q. Where were the people who first checked you and your</p> <p>21 husband? Where were they based?</p> <p>22 <b>A. Well, we first made our way up Grenfell Road and we were</b></p> <p>23 <b>taken in by a lady who lived nearby. She took us in her</b></p> <p>24 <b>place and we had some time there to calm down, use the</b></p> <p>25 <b>bathroom, have a cup of tea, really, and that could've</b></p> <p style="text-align: right;">Page 61</p>	<p>1 <b>his wife was brought by two firemen, I believe, or</b></p> <p>2 <b>paramedics and was given treatment as well, and I just</b></p> <p>3 <b>recall them being taken separately, in separate</b></p> <p>4 <b>ambulances.</b></p> <p>5 MR MILLETT: Yes.</p> <p>6 Ms Doulova, thank you very much for all of those</p> <p>7 answers. I've come to the end of my questions for the</p> <p>8 time being.</p> <p>9 Mr Chairman, I wonder whether now might be</p> <p>10 an appropriate moment to take a short break just to make</p> <p>11 sure there's nothing I've missed or others might want to</p> <p>12 suggest.</p> <p>13 SIR MARTIN MOORE-BICK: Yes, of course.</p> <p>14 Well, as you hear, Mr Millett thinks he's got to the</p> <p>15 end of his questions, but, on reflection, it sometimes</p> <p>16 happens that he hasn't. So we're going to have a short</p> <p>17 break now.</p> <p>18 Is 11.45 going to give you long enough or do you</p> <p>19 need a little longer?</p> <p>20 MR MILLETT: 11.45 should do it. If we need longer, we'll</p> <p>21 ask.</p> <p>22 SIR MARTIN MOORE-BICK: Right. So we'll break now until</p> <p>23 11.45.</p> <p>24 Same rules apply: please don't speak to anyone about</p> <p>25 your evidence. Then we'll come back and see whether he</p> <p style="text-align: right;">Page 63</p>
<p>1 <b>been 30 minutes.</b></p> <p>2 <b>When we made our way out again, we were pointed</b></p> <p>3 <b>towards the sports centre. That's where the ambulances</b></p> <p>4 <b>and paramedics were. That's where we were first seen,</b></p> <p>5 <b>and we stayed there for a while, sitting there, and we</b></p> <p>6 <b>saw a few other people being brought there.</b></p> <p>7 Q. Did you experience any difficulty on the night in</p> <p>8 getting treatment?</p> <p>9 <b>A. No.</b></p> <p>10 Q. At page 13 of your statement, you say in paragraph 89,</p> <p>11 at the top of the page:</p> <p>12 "89. Around this time, I recognised Nick Burton and</p> <p>13 his wife (Pily) from the Tower. They were also being</p> <p>14 treated in the paramedic's area and they were not in a</p> <p>15 good way.</p> <p>16 "90. Nick was struggling to breathe and was given</p> <p>17 oxygen. Pily was brought over by two firemen and she</p> <p>18 was in a state. She kept saying she wanted to go home.</p> <p>19 They were taken to hospital in separate ambulances."</p> <p>20 Did you yourself witness them being taken</p> <p>21 separately?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Do you know why they were taken separately?</p> <p>24 <b>A. I don't know why. I mean, we saw Nick first came, and</b></p> <p>25 <b>he was treated. He had difficulty breathing. And then</b></p> <p style="text-align: right;">Page 62</p>	<p>1 has more questions for you.</p> <p>2 THE WITNESS: Okay, thank you.</p> <p>3 SIR MARTIN MOORE-BICK: Would you like to go with the usher</p> <p>4 then, please.</p> <p>5 Well, Mr Millett, I'll say 11.45, but if it turns</p> <p>6 out you need a bit more time, just let me know.</p> <p>7 MR MILLETT: Yes, Mr Chairman, thank you. Very good.</p> <p>8 SIR MARTIN MOORE-BICK: 11.45.</p> <p>9 (11.40 am)</p> <p>10 (A short break)</p> <p>11 (11.45 am)</p> <p>12 SIR MARTIN MOORE-BICK: All right, I think a few more</p> <p>13 questions, but not perhaps too many.</p> <p>14 Yes, Mr Millett.</p> <p>15 MR MILLETT: Ms Doulova, thank you very much for coming back</p> <p>16 to us.</p> <p>17 Can I just ask you one or two further questions.</p> <p>18 The first is if you would, please, at paragraph 29</p> <p>19 of your statement on page 5, can I just pick up</p> <p>20 something with you there.</p> <p>21 You say:</p> <p>22 "29. I would only use the stairwell if the lifts</p> <p>23 were not working. The lighting was poor, so it was</p> <p>24 difficult to see the floor numbers."</p> <p>25 Were there difficulties with the floor numbers</p> <p style="text-align: right;">Page 64</p>



<p>1 themselves, do you remember?</p> <p>2 <b>A. I think after the refurbishment, I think a few people</b></p> <p>3 <b>had problems. Obviously the numbers have changed; we</b></p> <p>4 <b>were initially 17th floor and now we were 20th floor.</b></p> <p>5 <b>I actually used the stairwell a few weeks before the</b></p> <p>6 <b>fire, when the lifts weren't working. I remember that</b></p> <p>7 <b>was in the evening, I came from work. I didn't want to</b></p> <p>8 <b>wait for the lifts, so decided to use the stairwell.</b></p> <p>9 <b>I remember it was quite dark in there. I think the</b></p> <p>10 <b>lights on some of the floors were not working, and</b></p> <p>11 <b>I actually had to leave the stairwell to go into a floor</b></p> <p>12 <b>to see what the numbers were on the floor to know where</b></p> <p>13 <b>I was.</b></p> <p>14 Q. Were the numbers visible to you?</p> <p>15 <b>A. I didn't see numbers on some floors. I don't know</b></p> <p>16 <b>whether it was because the lighting wasn't working or</b></p> <p>17 <b>because it was badly painted, but I struggled to see</b></p> <p>18 <b>some of the numbers.</b></p> <p>19 Q. Thank you.</p> <p>20 You say in your statement, and as you told us this</p> <p>21 morning, that when you did come out, you came out of the</p> <p>22 door on the east side of the tower. That, just to be</p> <p>23 clear, is the door that would be at the foot of the</p> <p>24 stairs on the ground floor to your right as you came</p> <p>25 down the stairs.</p> <p style="text-align: right;">Page 65</p>	<p>1 <b>didn't see yet what was happening from the outside, so</b></p> <p>2 <b>we very carefully made our way really close to the side</b></p> <p>3 <b>of the building, and luckily we didn't get hurt. But it</b></p> <p>4 <b>definitely nearly got my husband, yes.</b></p> <p>5 Q. How near to the east door did you see burning debris</p> <p>6 falling?</p> <p>7 <b>A. It seemed quite close, it seemed close so that we were</b></p> <p>8 <b>quite afraid to be hit.</b></p> <p>9 Q. Yes. Thank you.</p> <p>10 I have just one final question, Ms Doulova.</p> <p>11 In addition to what you've put in your written</p> <p>12 witness statement, and in addition to what you've told</p> <p>13 us this morning, is there anything that you would wish</p> <p>14 to tell the chairman about what you saw or heard or felt</p> <p>15 or smelt on the night, that you observed on the night,</p> <p>16 that you think it's important for the chairman to know?</p> <p>17 <b>A. I think at this time I don't feel I have anything extra.</b></p> <p>18 <b>I think we've covered a lot of what happened on the</b></p> <p>19 <b>night.</b></p> <p>20 <b>Maybe just mention that, you know, being here and</b></p> <p>21 <b>thinking about what happened and the impact, and how</b></p> <p>22 <b>important it is -- and I know that the inquiry will</b></p> <p>23 <b>answer some of these questions in the second stages of</b></p> <p>24 <b>the wider issues and topics -- but to kind of make sure</b></p> <p>25 <b>that especially when it comes to the building regulation</b></p> <p style="text-align: right;">Page 67</p>
<p>1 <b>A. Yes.</b></p> <p>2 Q. That's right, is it?</p> <p>3 <b>A. That's correct, yes.</b></p> <p>4 Q. We can look at a photograph if we need to, but that's</p> <p>5 right?</p> <p>6 <b>A. No, that's correct, taking right from there to the east</b></p> <p>7 <b>exit, yes.</b></p> <p>8 Q. Just so I am clear, there was nobody there, was there,</p> <p>9 saying, "Don't come out this way"?</p> <p>10 <b>A. There was nobody there. We didn't meet anybody. There</b></p> <p>11 <b>was actually nobody there when we got outside either,</b></p> <p>12 <b>only as we were making our way away from the building,</b></p> <p>13 <b>there were people trying to organise.</b></p> <p>14 Q. If you look at paragraph 79 of your statement, please,</p> <p>15 on page 11, at the foot of the page, you say:</p> <p>16 "79. We eventually came out of the Tower via the</p> <p>17 entrance on the east side of the building. I was</p> <p>18 suddenly aware of burning debris falling from above."</p> <p>19 When you came out, what quantity of burning debris</p> <p>20 was falling?</p> <p>21 <b>A. Well, my husband was coming first, and, in a sense, he</b></p> <p>22 <b>nearly got hit by the debris. I mean, he had to make</b></p> <p>23 <b>a step back. And there was quite a lot happening.</b></p> <p>24 <b>I remember we were really tight against the side of the</b></p> <p>25 <b>building. I mean, we didn't quite know, because we</b></p> <p style="text-align: right;">Page 66</p>	<p>1 <b>and health and safety and fire safety, there are some</b></p> <p>2 <b>clear lines of responsibility and compliance and checks</b></p> <p>3 <b>so that this doesn't happen again, and the lives of the</b></p> <p>4 <b>72 people and the families and us who survived are not</b></p> <p>5 <b>in that way, that real change takes place.</b></p> <p>6 MR MILLETT: Ms Doulova, thank you very much. Can I thank</p> <p>7 you for coming here and assisting us today with our</p> <p>8 inquiries. We really do very much appreciate it, so</p> <p>9 thank you.</p> <p>10 SIR MARTIN MOORE-BICK: Yes. I'd like to add my thanks to</p> <p>11 those of Mr Millett.</p> <p>12 As I'm sure you understand, we need to understand</p> <p>13 what was going on in the tower at various levels, at</p> <p>14 various times, what the smoke was like and so on.</p> <p>15 We can only get that from people like you who are</p> <p>16 prepared to come along and explain what you experienced.</p> <p>17 So your evidence is very helpful to us and I'm very</p> <p>18 grateful to you for coming along to give it. Thank you</p> <p>19 very much.</p> <p>20 THE WITNESS: Thank you.</p> <p>21 SIR MARTIN MOORE-BICK: If you would like to go with the</p> <p>22 usher, she'll look after you. All right? Thank you</p> <p>23 very much</p> <p>24 (The witness withdrew)</p> <p>25 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p style="text-align: right;">Page 68</p>

<p>1 MR MILLETT: Well, now, Mr Chairman, we have some further 2 statements to be read into the record, and I am going to 3 hand over now to Mr Rawat to do that and take that on, 4 if I may.</p> <p>5 SIR MARTIN MOORE-BICK: Thank you very much. 6 Yes, Mr Rawat. When you're ready, no rush.</p> <p>7 MR RAWAT: Thank you, Mr Chairman. 8 We'd like at this point to put into the record six 9 statements. I will, as I go through them, be reading 10 extracts from the statements themselves, but if I can 11 make this point, which applies to all six statements, it 12 is that the statements in their entirety will be 13 published and will go into the record in their 14 entirety --</p> <p>15 SIR MARTIN MOORE-BICK: Yes.</p> <p>16 MR RAWAT: -- and be considered as evidence before the 17 inquiry in that way.</p> <p>18 EMMA O'CONNOR (evidence read into the record)</p> <p>19 MR RAWAT: The first statement I would like to put into the 20 record is that of Emma O'Connor of flat 171 on the 21 20th floor. The statement reference is IWS00000121. 22 There are no exhibits to go with the statement, but 23 it is an eight-page statement and if we go to the eighth 24 page, it's signed on that page with a statement of truth 25 dated 17 May 2018.</p> <p>Page 69</p>	<p>1 the fire in a reflection on the wall of the Academy 2 which was directly opposite our kitchen window. I got 3 out of bed to see what was going on as well. I couldn't 4 see the fire from the bedroom window, but I could see 5 fire engines. I went to the kitchen and looked out of 6 the kitchen window, and that's when I saw the fire. 7 After a few minutes we both noticed that the fire 8 appeared to be getting bigger. We also noticed that a 9 fourth fire engine arrived.</p> <p>10 "25. At that point, I heard a fire alarm. I am not 11 sure where it was coming from, but it was definitely 12 closer than the 4th floor. At that moment, I decided 13 I needed to get out of the building. I was conscious 14 that if the fire spread I wouldn't be able to walk down 15 20 storeys to the ground floor and that the lifts would 16 not be working.</p> <p>17 "26. When we left the flat, I took my mobile phone 18 and flip flops. Luke didn't take his phone, and I 19 didn't take my crutches. We were both expecting to 20 return to the flat shortly.</p> <p>21 "27. There was no smoke in the flat when we left, 22 but when we got onto the 20th floor landing, we noticed 23 smoke coming up through the vents. It did not feel 24 unusually hot in our flat or on the 20th floor landing, 25 though it was a very warm evening so it's difficult to</p> <p>Page 71</p>
<p>1 If I could, just before I go to parts of the 2 statement themselves, just give a little background, and 3 that is that Ms O'Connor lived in flat 171 with her 4 partner and carer, Luke Towner. They had a joint 5 tenancy with the local authority and had lived in the 6 tower for some five years by June 2017.</p> <p>7 Ms O'Connor herself is disabled and she requires 8 assistance with walking. She has walked with crutches 9 for around five years now.</p> <p>10 If I could go to paragraph 24, Mr Chairman, and 11 that's on page 5 of the statement.</p> <p>12 If I read from there, that's the part of the 13 statement that deals with Ms O'Connor's account of the 14 night.</p> <p>15 SIR MARTIN MOORE-BICK: Yes.</p> <p>16 MR RAWAT: "24. On 13 June 2017, Luke and I were at home 17 during the day as it's difficult for me to get out of 18 the house and travel around due to my disabilities. We 19 had a takeaway meal at home that evening and I remember 20 watching television until just after midnight. We both 21 went to bed and weren't in it that long when we heard 22 the sirens from fire engines. Luke got out of bed to 23 check what was going on and he told me that he could see 24 there was a fire in a flat near the bottom of the tower. 25 He was looking out of the kitchen window and could see</p> <p>Page 70</p>	<p>1 say for sure. We called the lift. I remember that one 2 of the lifts was out of order that night. Luckily the 3 one that was working arrived quite quickly. There was 4 no smoke in the lift. It was empty when it arrived.</p> <p>5 "28. We got in and pressed the button for the 6 ground floor. On the way down the lift stopped on the 7 11th floor where two women wearing headscarves got in. 8 When the lift doors opened on the 11th floor, I could 9 see a bit of smoke on the 11th floor landing. The smoke 10 was not so thick that I couldn't see through it, but it 11 was definitely smokier than it had been on the 20th 12 floor. The women who got into the lift looked a bit 13 worried but not truly frightened. They were speaking in 14 their own language. We didn't speak with them.</p> <p>15 "29. The lift then stopped on the 3rd floor, where 16 we could see a woman running around on the landing 17 shouting 'fire', trying to alert people to get out of 18 the tower. She didn't get into the lift. The third 19 floor didn't seem smoky at all, but we could see members 20 of the fire brigade with their hoses. At this stage, I 21 was not yet concerned.</p> <p>22 "30. When we arrived on the ground floor it was 23 1.19am. I know the exact time because I sent a text as 24 soon as we got to the ground. It was not smoky on the 25 ground floor, but the vents were making very loud</p> <p>Page 72</p>

<p>1 noises, as though they were working overtime."  2 That's where I'll stop with that statement,  3 Mr Chairman.  4 VIRILIO CASTRO (evidence read into the record)  5 MR RAWAT: If I could go to the second statement.  6 SIR MARTIN MOORE-BICK: Yes, thank you.  7 MR RAWAT: That is the witness statement of  8 Mr Virgilio Castro, the reference is IWS00001091.  9 The statement incorporates three exhibits labelled  10 VC/1, VC/2 and VC/3, and these are two floor plans and  11 then a diagram of the tower from the outside.  12 The statement has nine pages to it, and if we go to  13 the ninth page, please, it's dated 20 September 2018,  14 and signed with a statement of truth.  15 In summary, in the statement, Mr Castro explains  16 that he had lived in the tower for 26 years as  17 of June 2017. At the time of the fire, he was living in  18 the property with his friend Genaro. His daughter would  19 also stay with him on Friday and Saturday nights. On  20 that night, his girlfriend was also staying with him.  21 If I could go, please, to paragraph 34, which is at  22 page 6 of the statement. I pick it up from there:  23 "34. I was woken up suddenly at about 1.15am. I  24 heard the sound of my smoke alarms in my flat. The  25 alarms are linked together and so would usually both go</p> <p style="text-align: center;">Page 73</p>	<p>1 image (E) but as if that were cut in half along the  2 middle of the vertical height of the flames.  3 "37. Me and Ellisa ran out of the flat. I got to  4 just outside my front door and then decided to try and  5 grab my personal possessions and those which belonged to  6 my late wife and my daughter; for example watches,  7 rings, necklaces, and money but Ellisa grabbed me and  8 told me that this was not important. [Redacted] when I  9 left the flat I wasn't carrying anything, I was only  10 wearing my Fossil watch on my left wrist.  11 "38. The two of us then ran out of the flat. The  12 door to the flat had been left open by Genaro who had  13 left earlier. As I said above, the door would only  14 close to about a 45 degree angle on its own and then  15 remain open. I didn't shut my front door when we left,  16 we left in a panic because of the fire in our flat.  17 "39. There was some smoke in the landing outside my  18 front door. I have looked at the smoke descriptors and  19 would say the smoke was kind of in between image (B) and  20 (C). It was black smoke. I could smell the smoke more  21 now, and could taste it in my mouth and I started to  22 cough."  23 If I go forward to paragraph 41, please:  24 "41. Elisa was in front of me and we went straight  25 to the stairwell. I had used the stairs in the past</p> <p style="text-align: center;">Page 75</p>
<p>1 off at the same time and they both did that night. My  2 girlfriend Elisa was shouting 'Fire! Fire! Fire!'. My  3 friend Genaro was also in our room trying to wake me and  4 Elisa up. Genaro said to me ... 'fire'. He was  5 shouting. He looked shocked. He then ran off; he left  6 the flat straight away wearing only his boxer shorts, no  7 slippers or footwear.  8 "35. I went to the hallway and from there I could  9 see into the kitchen and could see the fire there. The  10 fire was outside the kitchen window. The window was  11 closed. I could hear a very loud strange sound like a  12 'Wooo!' The fire was red and around the middle of the  13 window on the outside. I didn't understand why it was  14 making that sound.  15 "36. I went into the kitchen. As I mention above,  16 we have a circular ventilation fan in the top right of  17 the kitchen window and I could see flames coming through  18 this ventilation fan into the kitchen. I was confused  19 and in a panic I wanted to try and kill the fire but I  20 quickly realised I couldn't do anything. There was a  21 strong smell of smoke in my flat but I was not coughing  22 at this point. I have been shown the smoke and fire  23 descriptors provided to me by the Grenfell Tower Inquiry  24 and I would estimate that the smoke looked like image  25 (B). The fire coming in through the window was like</p> <p style="text-align: center;">Page 74</p>	<p>1 when the lift was broken so I knew where they were. The  2 landing lights were working ok and there were no other  3 people on the landing. However, when I got to the  4 stairwell it was completely dark. I couldn't see my  5 feet and I couldn't see Elisa. It was dark all the way  6 down to the bottom of the stairs.  7 "42. Once we were in the stairwell I realised that  8 most people were coming down the stairs but some people  9 were coming back up. I don't know if there were any  10 firefighters in the stairwell, it was dark so I couldn't  11 see. I was going to follow the people going up the  12 stairs until my neighbour who lives in the flat directly  13 above mine (Flat 156 on the 18th floor) shouted at me  14 not to go upstairs but to go downstairs instead. He  15 kept shouting 'no, go down' so we all ran down the  16 stairs. I also thought to myself that the roof door was  17 usually locked so we shouldn't go upstairs. My  18 neighbour [redacted], I have known him for a long time  19 but didn't know his full name until after the fire. He  20 approached me after the fire to apologise to me for  21 shouting at me that night. I now know his name is Shah  22 Ahmed.  23 "43. All the way down whenever we saw people  24 running up the stairs we stopped them and told them to  25 turn around and go back down the stairs or they would be</p> <p style="text-align: center;">Page 76</p>

<p>1 trapped. There was thick, black smoke in the stairwell 2 on the way down but it seemed to clear after we got 3 below around the fourth or fifth floors. 4 "44. Once we reached the ground floor I ran out of 5 the stairwell and the lights were on in the mezzanine 6 and ground floor lobby area. Everyone was just running 7 out. I ran straight out of the building." 8 Mr Chairman, I stop there, but I just for the record 9 make clear that Mr Castro lived in flat 146 on the 17th 10 floor and his exit time was 01.31 am. 11 SIR MARTIN MOORE-BICK: Right, thank you. 12 MESROB KASSEMJDIAN (evidence read into the record) 13 MR RAWAT: The next statement to put into the record is the 14 statement of Mesrob Kassemjadian and he lived in flat 141 15 on the 17th floor, his exit time on the night is 16 recorded as 01.26 am. 17 The inquiry's statement is found at IWS00000951. 18 Accompanying it, and to put into the record, is one 19 exhibit: IWS00000950, marked as MK/1. That is a floor 20 plan. 21 The statement has 15 pages and if we go, please, to 22 the 15th page, we see it's dated 13 July 2018, and 23 signed with a statement of truth. 24 Before I begin reading some parts of this statement, 25 again, by way of background, I explain that</p> <p style="text-align: center;">Page 77</p>	<p>1 "22. We stood by the lifts. I couldn't see anyone 2 or hear anyone. There was nothing. I could already 3 smell smoke though and there was this dull humming 4 sound. 5 "23. Fung decided to open the door to the stairwell 6 to look down the stairs. She walked down the stairwell 7 and walked down a few floors. She came back up to where 8 I was standing and she said that she didn't hear anyone 9 or see anyone, except for a woman who was wearing a 10 headscarf and was with her daughter. She told me that 11 they both looked worried. My girlfriend told me that 12 she had asked the woman what was wrong and the woman 13 said that she was scared because she could smell smoke 14 and so she was evacuating. Fung is convinced now that 15 she went all the way down to the bottom of the stairs. 16 However I don't think she could have done as she was 17 only gone for about 90 seconds. 18 "24. We went back inside the flat. I felt more 19 worried. I decided to look out of the window again. I 20 opened the window and really reached my head out the 21 living room. It was difficult to see down, even more so 22 than it would have been before the refurbishment because 23 of the cladding around the window. As I looked down I 24 realised that there was a glow coming from the building 25 below and I could see firefighters standing at the</p> <p style="text-align: center;">Page 79</p>
<p>1 Mr Kassemjadian had lived in Grenfell Tower for 2 eight years as of June 2017. He was living with his 3 aunt, Rita Tankarian, who had limited mobility due to 4 longstanding health problems, and she had lived in the 5 flat for 15 years. Also living there at the time was 6 Mr Kassemjadian's girlfriend, and all three of them were 7 present on the night of the fire. 8 I would like to read some parts of the statement in 9 which are Mr Kassemjadian's account of that night. 10 If I take it from page 6, please, and paragraph 20. 11 "20. On the night of the fire my girlfriend Fung 12 and I were watching a movie in the living room. My aunt 13 had already gone to bed. We heard fire sirens outside 14 and I looked out the windows of the living room and then 15 the kitchen and saw fire engines near the bottom of the 16 Tower, and I realised that they were underneath us. We 17 went back to what we were doing. But not long 18 afterwards we looked out again and saw that there were 19 more fire engines. It was about 01:00 I think. 20 "21. My girlfriend and I started to get a little 21 worried so we decided to look on the stairwell to see 22 what was happening. I opened the front door to the 23 stairs and we stepped into the communal area outside my 24 front door." 25 The statement then continues:</p> <p style="text-align: center;">Page 78</p>	<p>1 bottom of the Tower. I saw them direct water at the 2 glow and then it looked like the glow exploded and 3 that's when I felt the heat rising up the Tower. I 4 realised immediately that we needed to leave the 5 building and I said so to Fung. I told Fung that we had 6 one minute to leave the Tower. The heat that came from 7 outside was extremely hot. It felt like a slap in the 8 face. From this moment I went into a kind of fight or 9 flight mode. After seeing the fire outside and feeling 10 that heat I thought it was possible that the fire could 11 spread and reach our flat. That's why I decided we had 12 to leave. I wanted to get out before it was too late. 13 I was worried about people using the stairwell at the 14 same time and I was worried about Rita getting down the 15 stairs. This was not like the fire in Grenfell Tower 16 before. 17 "25. I went and woke up Rita who was sleeping. I 18 told her that the Tower was on fire and that we had to 19 leave. She responded very quickly. She jumped out of 20 bed and was almost ready to leave when we reached the 21 front door. 22 "26. If I hadn't woken Rita up then I don't think 23 she would have woken up at all. We had a smoke alarm in 24 our flat but it didn't go off. There was not enough 25 smoke in our flat for it to go off.</p> <p style="text-align: center;">Page 80</p>

<p>1 "27. The three of us left the flat within about a 2 minute of deciding we had to get out. I took with me 3 only my front door keys, my phone, my wallet, and my 4 cigarettes. I thought that we would return that night 5 but I thought it was going to be a long night until we 6 did. 7 "28. I picked up my laptop, but then I decided 8 against taking it as I thought to myself: 'where does it 9 end?' in terms of what to take and what to leave. I 10 thought that it was best to leave immediately. From 11 that moment I was almost certain that there was a good 12 chance the fire could reach our floor and even if it 13 didn't come inside the house it would have been 14 terrifying. I was hoping that it wouldn't come to that 15 but I thought there was a good chance and that we have 16 to go. 17 "29. When I first opened the door to the flat I 18 couldn't see any smoke but I could smell it. We could 19 hear the vents making a noise. I think that they were 20 smoke vents and they were on, making a lot of noise. 21 Rita still remembers that noise especially. 22 "30. Fung said that we should knock on the 23 neighbours doors but I said no because I was worried 24 that if everyone came now and pushed Rita then she might 25 fall. I thought that we needed to make sure that we</p> <p style="text-align: right;">Page 81</p>	<p>1 get her husband, the door closed and that was the last 2 time I saw her." 3 If I move to the next paragraph, please: 4 "32. I started to go down the stairs. I rarely 5 used the stairs at night because the stair-well was very 6 dirty and there were crack addicts there sometimes. I 7 did think about using the lift and I pressed the button 8 to call it when we began to leave. The lift was still 9 working at about 01:10. All the lights were on. I 10 asked Rita and Fung whether we should use it and they 11 both said no. 12 "33. When we came out and went to the stairs the 13 fire doors were shut. But each of the fire doors were 14 shut, except the 4th floor. 15 "34. By the time I started to go down the stairs 16 Fung and Rita were two flights of stairs ahead. That 17 was because I had told them to go ahead and make a start 18 when I was banging on Khadija's door. When we were 19 leaving our house I could hear people upstairs crying. 20 Fung said that we should go back and get them, but I 21 said no. We made a choice and we were running down the 22 stairs. I told Fung to hold on to Rita's hand and help 23 me to get Rita out the Tower. I knew that if we 24 separated from one another then we might not find each 25 other again. If we had gone back then it would have</p> <p style="text-align: right;">Page 83</p>
<p>1 were careful, because there might have been pandemonium. 2 I wanted us to leave quickly in order to go down the 3 stairs carefully. Rita moves very slowly. I was 4 expecting an integrated fire alarm to ring at any moment 5 and that everyone would come rushing out down the 6 stairs. If someone shoved Rita and she fell then she 7 might not be able to walk again. Also, on the other 8 hand, I didn't think that the entire building would 9 actually go a blaze and so I didn't want to worry people 10 at the time if it was for nothing. I thought it was 11 best to get out quickly just in case the worst happened. 12 We lived on the 17th floor and I thought that to get 13 down all of those stairs and to move past the floor 14 which was on fire would be very risky and we needed to 15 leave as soon as possible whilst the exit was still an 16 option for us. 17 "31. Rita said to me 'what about Khadija', and so I 18 said that I would go and get her. Khadija lived on the 19 17th floor with her husband. Fung and Rita started 20 going down the stairs. I hit on Khadija's front door as 21 hard as I could and shouted. I knocked very loudly and 22 shouted at the top of my voice. Everyone on the floor 23 would have heard me. After a while Khadija opened the 24 door and I said in no uncertain terms: 'there is a fire, 25 you must leave right now'. She turned around to go and</p> <p style="text-align: right;">Page 82</p>	<p>1 been difficult for Rita to get out. 2 "35. On the 17th floor there was no visible smoke. 3 At around the 14th floor in the stairwell the smoke 4 started. It was white, and it was getting stronger and 5 thicker as we went further down. We were walking into 6 it and I knew that it was going to get stronger and that 7 it would continue getting worse the further we went. I 8 was worried that I was taking the two of them to their 9 death. I didn't know if there was a way out. 10 "36. Rita was going slowly, one step, two steps at 11 a time. She was holding the rails on one side, and on 12 to Fung on the other. On about the 8th floor Rita 13 started coughing. As we progressed the smoke got 14 thicker still. On the 4th floor the smoke was even 15 thicker and greyer. Still it was not so thick that you 16 couldn't see through it but it was a complete mist. 17 "37. As we were going down we could hear people. 18 When we left it was still quiet, but when we got to 19 about the 14th floor we could already start to hear 20 people screaming fire. The stairwell was not yet busy. 21 I think people were packing bags and stuff. 22 "38. I think that at every stage I could still see 23 the bottom of the stairs. It smelled like a bonfire. 24 By the 8th floor we were engulfed but it was still 25 possible to see. I remember once I was in Hyde Park and</p> <p style="text-align: right;">Page 84</p>

<p>1 was surrounded by a thick grey mist, it was like that.</p> <p>2 I am sure I could have seen the ceiling had I looked up,</p> <p>3 or the hand rail.</p> <p>4 "39. At the 6th floor I saw a fireman coming up the</p> <p>5 stairs. They were getting a hose. I can't remember if</p> <p>6 the hose was coming out of the 4th floor or going into</p> <p>7 the 4th floor. We carried on down I saw that they had</p> <p>8 left the door open on the 4th floor, and that was where</p> <p>9 the smoke was coming from. The hose was stopping the</p> <p>10 door from completely shutting. When I saw them I said:</p> <p>11 'is there a way out?' They didn't have oxygen masks.</p> <p>12 They were wearing protective clothing, but no oxygen</p> <p>13 masks. I thought that was odd. A firefighter said yes</p> <p>14 and told Rita to be calm. Fung said later that he</p> <p>15 looked at us as though we were being silly, or dramatic.</p> <p>16 "40. We carried on down the stairs and at the</p> <p>17 bottom there was a lady who was telling people to use</p> <p>18 one door rather than the other, to shield people from</p> <p>19 falling cladding. The woman who said this was</p> <p>20 Florentina, who is the daughter of Michael and Elizabeth</p> <p>21 who live in the Tower ...</p> <p>22 "41. On the 6th floor was the only time I heard any</p> <p>23 kind of alarm — it was a normal smoke alarm that was on</p> <p>24 the 4th floor. We heard it properly when we were on the</p> <p>25 4th floor.</p> <p style="text-align: right;">Page 85</p>	<p>1 they were moving the hose between floors. Although I</p> <p>2 couldn't see the water I think the hoses were swollen</p> <p>3 and I think that was because there was water coming</p> <p>4 through. Rita remembers tripping on the hose.</p> <p>5 "46. When we got to the ground floor Rita was</p> <p>6 coughing. We left the Tower through the main entrance.</p> <p>7 On our way out of the building we saw a woman whose face</p> <p>8 was covered in soot. She was frantic and screaming. It</p> <p>9 looked like she had faced the fire. There were people</p> <p>10 who were trying to hold her back from going back</p> <p>11 inside."</p> <p>12 Mr Chairman, if I can stop there and go to the next</p> <p>13 statement.</p> <p>14 SIR MARTIN MOORE-BICK: Thank you very much, yes.</p> <p>15 RITA TANKARIAN (evidence read into the record)</p> <p>16 MR RAWAT: That is the statement of Rita Tankarian,</p> <p>17 flat 141, floor 17.</p> <p>18 SIR MARTIN MOORE-BICK: Yes.</p> <p>19 MR RAWAT: Exit time of 01.26.</p> <p>20 The reference is IWS00000434.</p> <p>21 There are no exhibits accompanying the statement.</p> <p>22 It is a nine-page statement and, if we go to the</p> <p>23 ninth page, please, the statement is signed with</p> <p>24 a statement of truth and dated 24 May 2018.</p> <p>25 As will be clear from the previous statement,</p> <p style="text-align: right;">Page 87</p>
<p>1 "42. We saw a Filipino guy coming down the stairs.</p> <p>2 He lived on the 17th floor. I think he must have heard</p> <p>3 me knocking on Khadija's door. He was following us on</p> <p>4 the stairs and was a couple of floors behind us. Also</p> <p>5 behind us also was an older man who was black who was</p> <p>6 walking slowly behind Rita. I can't describe what he</p> <p>7 looked like beyond this.</p> <p>8 "43. The lights were working on the stairs while we</p> <p>9 were there. There were no blocks on the landings or</p> <p>10 anything. The stairwell was very dirty — it was really</p> <p>11 very disgusting, when I went in there in the past I</p> <p>12 would try to touch nothing. There were no rubbish sacks</p> <p>13 — it was clear but not clean.</p> <p>14 "44. On the W floor (the 1st floor) we went the</p> <p>15 wrong way. At the bottom we thought that we could get</p> <p>16 out into Grenfell Walk. There was a door that leads</p> <p>17 directly out that way but the door had been closed for a</p> <p>18 long time, months or maybe even a year. I thought at</p> <p>19 the time that the door may have been open because I saw</p> <p>20 a hose coming from that way and I saw a firefighter come</p> <p>21 from the direction of the door. The door was shut</p> <p>22 though.</p> <p>23 "45. There were three people or so that I saw. On</p> <p>24 the W floor I think there was one firefighter doing</p> <p>25 things, but I couldn't see any water. It seemed like</p> <p style="text-align: right;">Page 86</p>	<p>1 Mr Chairman, Ms Tankarian was the aunt of</p> <p>2 Mesrob Kassemjadian, whom she refers to in her statement</p> <p>3 as Robbie, and she says in the statement that on the</p> <p>4 night of the fire, she went to bed at around 10.30 that</p> <p>5 night.</p> <p>6 If I pick it up, please, from paragraph 12 on</p> <p>7 page 3.</p> <p>8 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>9 MR RAWAT: "12. I was sleeping when suddenly Robbie came</p> <p>10 into my bedroom and woke me up. He said: 'Aunty, wake</p> <p>11 up we have one minute to leave the flat because the</p> <p>12 whole building is on fire.' Robbie is very clear minded</p> <p>13 and practical about things. I knew immediately that he</p> <p>14 was serious and that we were in danger. Straight away,</p> <p>15 I jumped from the bed. This was a very bad thing for me</p> <p>16 to do because of my back problems; I knew that I should</p> <p>17 not make any sudden movements but the urgency of the</p> <p>18 situation meant that I had to do this. Robbie has said</p> <p>19 that he has never seen me move so quickly in my life.</p> <p>20 Since then my back problems have worsened. I was scared</p> <p>21 and knew we were in a dangerous situation but I did not</p> <p>22 think that we were not going to come back to the flat.</p> <p>23 If I had realised, I would at least have brought my</p> <p>24 handbag and would have opened the wardrobe and taken out</p> <p>25 my jewellery.</p> <p style="text-align: right;">Page 88</p>

<p>1 "13. Robbie is very decisive. He was clear minded 2 and I think that saved us. Robbie saved my life. I had 3 taken various tablets that evening and these make me 4 sleep very deeply. If Robbie had not woken me up then I 5 would never have woken up myself. 6 "14. There was no smoke or sign of danger inside 7 our flat. Inside the flat everything was still 8 completely normal at that stage. In the flat there was 9 no sign of fire. I could not smell any burning or see 10 any smoke. As soon as we walked out of the front door 11 to our flat I remember looking at the lifts and saw that 12 both were out of order and in the hallway, smoke was 13 coming from every direction. 14 "15. That night Robbie's girlfriend, Fung was also 15 staying with us. There was no sign of the fire inside 16 our flat before we left but as soon as I walked out of 17 our front door into the lift area, I could immediately 18 smell the fire. From every corner when we opened the 19 flat door the smoke was there. We could smell it. The 20 smoke smelt like burning plastic but it was not hot. 21 There was no alarm going off. 22 "16. I walked towards the stairs. On the way out 23 of my flat I said to Robbie that we should knock on the 24 door to our neighbours' and friends' flat, Khadija and 25 Sabah. I went to Khadija's flat and rang the bell but</p> <p>Page 89</p>	<p>1 smelt of burning plastic as in the hallway. As we came 2 down the stairs, we didn't hear any fire alarms. The 3 only thing I could hear was a low humming noise. I have 4 no idea what was causing it and had never heard it 5 before. 6 "19. Getting out of the Tower was terrifying. 7 Smoke was on the stairs from the moment we entered the 8 stairway and was always there as we continued walking 9 down the stairs. The further down we went the more 10 smoke there was, but we were always able to see where we 11 were going. There was lighting the whole way down. I 12 found it hard to walk and needed support to get down. 13 The smoke continued to get worse. I was in pain and my 14 legs were hurting but I knew I had to get out. At the 15 beginning it was fine to see through the smoke but 16 later, as we went further down, it became more and more 17 hazy. 18 "20. When we were on the 6th floor the smoke 19 started increasing a lot. It was a grey white colour 20 and I remember Robbie cried out to me: 'Don't breathe 21 Auntie! Cover your mouth!' I was really anxious. My 22 breathing was getting more and more difficult. I was 23 breathing very quickly but only shallow breaths. On the 24 way down Fung was always next to me and Robbie was 25 behind. In the pictures that the police have shown us,</p> <p>Page 91</p>
<p>1 she didn't answer. Robbie told me that I should go down 2 the stairs. I started to walk towards the stairs with 3 Fung and Robbie started to bang on the door to Flat 143, 4 which was Khadija's flat. Khadija opened the door and 5 Robbie told her that there was a fire and that they 6 should leave. When Robbie did that I think he also 7 banged on the door to Flat 142 and then turned and 8 joined us. Khadija went back into her flat to wake 9 Sabah. With my walking problems it would have been 10 easier to take the lift but when I looked both of them 11 were out of service. While Robbie was banging on the 12 doors to warn people I crossed the landing area from my 13 flat and started going down the stairs with Fung. 14 "17. In my 14 years in the Tower I had only ever 15 used the stairs once before. It was on an occasion when 16 there was no lift working. It was hard for me to walk 17 because my back is bad and I have spinal problems. The 18 walk downstairs was slow and exhausting. It took me a 19 long time to walk down; Fung stood near me the whole 20 time, supporting me as I walked. 21 "18. Robbie caught up with us quite quickly and 22 walked behind. We had only come down about 10 stairs by 23 the time he reached us. As we started to come down, the 24 smoke was getting thicker and thicker on the stairs. 25 The smoke was white and grey, as if it was foggy. It</p> <p>Page 90</p>	<p>1 Robbie was behind me and I was holding on to Fung on one 2 side and the hand rail on the other. 3 "21. It was only when we reached the 4th floor that 4 I saw a fire fighter with a hose. We had to step over 5 the hose to carry on down the stairs. I remember Robbie 6 told the fireman, 'We are already here and I know my 7 way' so we carried on without further help. It is good 8 that the fire fighter didn't tell us to go back up as I 9 believe others were told to go back upstairs. But even 10 if we had been told to leave we would not have gone 11 back. I know that I saw the fire hose when we were at 12 the 4th floor because after that, below that, the style 13 of the building changes. There were three floors 14 further down to go and it was hard to walk. On the 4th 15 floor I also saw a lady that I knew from the building 16 that I always saw ... She was standing in front of one 17 of the doors. I don't remember seeing anyone else on 18 the stairs on the way down and it was only me, Robbie 19 and Fung walking down the stairs. 20 "22. All the way down I was scared of falling, 21 especially because of my back. I was so anxious coming 22 down. It was terrifying. 23 "23. At the bottom of the stairs there were two 24 exit doors. I don't remember which one we came out 25 from. I just remember Robbie guiding me about which one</p> <p>Page 92</p>

<p>1 to use. We left the building at around 1:20am."</p> <p>2 That's where I'll stop, Mr Chairman.</p> <p>3 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>4 CORINNE SIMONE JONES (evidence read into the record)</p> <p>5 MR RAWAT: Our next statement to be read in is that of</p> <p>6 Corinne Simone Jones. The statement reference if is</p> <p>7 IWS00000033.</p> <p>8 It is accompanied by three exhibits, which are,</p> <p>9 firstly, IWS00000035, and these are marked floor plans.</p> <p>10 SIR MARTIN MOORE-BICK: Yes.</p> <p>11 MR RAWAT: We don't need to put these up, but it's</p> <p>12 IWS00000032 and IWS00000034, which are photographs taken</p> <p>13 on the night and outside the tower.</p> <p>14 If we go, please, to the last page of the statement,</p> <p>15 which is page 14.</p> <p>16 SIR MARTIN MOORE-BICK: Yes.</p> <p>17 MR RAWAT: The statement is signed and dated 10 April 2018,</p> <p>18 and on the preceding page there is a statement of truth.</p> <p>19 If I summarise first, Ms Jones lived in flat 145,</p> <p>20 which was on the 17th floor, with her partner,</p> <p>21 Jason Miller, and their two sons. The family had moved</p> <p>22 into Grenfell Tower in July 2016.</p> <p>23 On the night of the fire, Mr Miller was away from</p> <p>24 home, but Ms Jones was there at home with their boys.</p> <p>25 The boys went to bed at around 8.30 pm and Ms Jones at</p> <p style="text-align: center;">Page 93</p>	<p>1 the window side of the bed, where I slept, and said 'Mum</p> <p>2 I think there is a fire'. I didn't say anything, I got</p> <p>3 straight up and went to the window that has blinds and</p> <p>4 pulled them back. On the right hand side of the</p> <p>5 building I could see bright lights, and glowing embers</p> <p>6 flying past and also black soot/dust. They were</p> <p>7 relatively small particles. I would say the light was</p> <p>8 orangey in colour, it looked like lights from a fire. I</p> <p>9 could not hear anything at this point. The smell of</p> <p>10 intense burning plastic continued, it had not got any</p> <p>11 worse, it was the same smell as earlier. At this point</p> <p>12 I hadn't turned on any lights in my bedroom.</p> <p>13 "19. In my head I was thinking 'this has to be a</p> <p>14 fire? My worst nightmare is actually coming to life and</p> <p>15 I'm on the 17th floor right now!' I stood at the window</p> <p>16 for 2/3 seconds - enough to confirm that I was seeing</p> <p>17 something abnormal. I was scared, worried and confused</p> <p>18 as to what exactly was going on, but I knew one thing</p> <p>19 and that was to escape the building as quickly as</p> <p>20 possible. I did not want to panic [redacted] or show</p> <p>21 him how I was really feeling, I had to be strong so he</p> <p>22 would not panic. I then said to [redacted] 'We are</p> <p>23 leaving, wake up your brother, get some clothes on'. I</p> <p>24 went to my wardrobe to put on some trousers (skinny</p> <p>25 jeans, they were inside out) - I struggled to put them</p> <p style="text-align: center;">Page 95</p>
<p>1 about midnight.</p> <p>2 If I pick it up, please, then at page 5, and</p> <p>3 paragraph -- if we have from paragraph 16 on page 5,</p> <p>4 please.</p> <p>5 "16. That night Jason was staying with his mum.</p> <p>6 I sent him a text message to say don't forget that I'll</p> <p>7 be leaving the house at 8:30am, and to remind him to</p> <p>8 take the boys to school. I fell asleep at around</p> <p>9 midnight, before I saw his reply.</p> <p>10 "17. The next thing I remember is waking up to the</p> <p>11 smell of burning plastic. In that bedroom, I usually</p> <p>12 wake up during the night, and I often feel quite uneasy.</p> <p>13 I used to worry about the building collapsing after</p> <p>14 watching the twin towers collapse on 9/11 live on the</p> <p>15 news (the towers reminded me of our building). That</p> <p>16 night, I can't say what woke me up, but I thought it</p> <p>17 smelt like someone was burning plastic in my room. It</p> <p>18 was very strong. My bedroom door was open and I lifted</p> <p>19 my head to look out into the corridor to see if</p> <p>20 everything was okay. Everything seemed alright. I was</p> <p>21 awake for only seconds I think before going back to</p> <p>22 sleep. I don't know what time this was.</p> <p>23 "18. I am also not sure how much later it was, it</p> <p>24 could have been 5-10 minutes, but I woke to my son,</p> <p>25 [redacted], coming into my room. He walked around to</p> <p style="text-align: center;">Page 94</p>	<p>1 on. I saw my work clothes hanging up for the next day,</p> <p>2 so I put them on instead. I then went out of my bedroom</p> <p>3 to the boys' room, which is next to mine. I went into</p> <p>4 their room and [redacted] was standing by the wardrobe</p> <p>5 nearer the door, getting clothes to put on and</p> <p>6 [redacted] was doing the same by his wardrobe on the</p> <p>7 other side of the room. I told them to hurry up, and we</p> <p>8 walked past my room to the shoe rack by the front door.</p> <p>9 We put on our shoes, and as we were doing this I could</p> <p>10 hear voices outside which sounded like other residents.</p> <p>11 The tones sounded panicked, people spoke quickly and</p> <p>12 loudly and in a higher pitch. The communal area was</p> <p>13 normally very quiet, especially at night. I didn't</p> <p>14 recognise these voices and I didn't catch what they were</p> <p>15 saying. The boys put on their school shoes. I opened</p> <p>16 the cupboard next to the master bedroom. There is a</p> <p>17 coat rack on the back of the door so I grabbed some</p> <p>18 jackets which were hanging up. Then I opened the front</p> <p>19 door and a plume of smoke came into the flat and set off</p> <p>20 the fire alarm in the hallway opposite the front door.</p> <p>21 This is the first time I hear the alarm.</p> <p>22 "20. When this happened, I thought 'fire' and I</p> <p>23 told the children to run to the fire exit where the</p> <p>24 stairs are, because I thought that was the safest place</p> <p>25 and I was now concerned. As I came out the front door I</p> <p style="text-align: center;">Page 96</p>



<p>1 saw my neighbour standing outside his front door of flat 2 146 (his name is Castro, I would say he is in his 50s). 3 I did not say anything to him. I saw black smoke coming 4 from the top of his door, which I believe was coming out 5 of his flat into the communal area. I did not see smoke 6 coming from anywhere else in the communal area. When I 7 first came out my flat, there was not that much smoke, 8 but I could see it moving along the top of the ceiling. 9 There was not that much height between the top of his 10 door and the ceiling. It was very thick, dense, black 11 smoke. I remember breathing it in and thinking I would 12 not be able to breathe this in for much longer. It felt 13 like there were particles in the smoke. It smelt like 14 normal smoke, not like burning plastic as such. 15 "21. I ran back into my flat and got my handbag 16 from next to the sofa in the front room. I am not sure 17 if I left my front door open. The children had already 18 gone through the fire door to the stairwell. This took 19 me about 4 seconds maximum. When I returned to the 20 communal area, I can only describe a massive difference 21 from the time I first opened my door. The smoke had 22 quadrupled and had covered most of the ceiling and was 23 now just above my head (I am 5ft 4). It reminded me of 24 smoke machines on stage. The area had become much 25 darker at this point. There were normal lights on but</p> <p>Page 97</p>	<p>1 were standing on the stairs were deciding whether to go 2 up or down. I can't say I recognised anyone. I didn't 3 understand what people were saying, they were speaking 4 their own language. From their body language and tone I 5 could tell they were confused and not sure where to go. 6 Nobody was shouting, but everyone had raised voices, I 7 can't remember if anyone was crying at this point. 8 "23. I thought no one is listening to me, I'm going 9 down the stairs. I said to the boys let's go downstairs 10 now. I had 5 or 6 jackets in my hand, including my 11 sister's big winter jacket, and my handbag in the same 12 hand (quite a large bag). I was wearing my work clothes 13 and black trainers, and a pink headscarf that I wear to 14 sleep in. My youngest son was wearing shorts and a 15 vest, he had not put his top on yet, he had one shoe on. 16 "24. Both boys were in front of me, and my 17 neighbour Castro was also ahead of us as we went down 18 the stairs. There was no one else going down at the 19 same time as us. There were two flights of stairs per 20 floor. It was bright in the stairwell, the walls were 21 white, I don't remember seeing any smoke. The stair 22 area smelt strongly of plastic. As I went down the 23 stairs I was thinking 'I don't want to black out' and I 24 told the children to cover their noses with their tops. 25 At each floor we didn't stop, we just kept going down.</p> <p>Page 99</p>
<p>1 it was darker due to the smoke. 2 "22. I came out of my flat, crossed the communal 3 area to the stairwell, opened the fire door and the boys 4 were waiting for me there. I do not recall seeing smoke 5 on the stairs. I could smell burning plastic on the 6 stairwell and the lights were on in the stair area. As 7 I came onto the landing, I remember seeing some people 8 standing in the middle of the stairs on the flight going 9 up, I would say maybe 4 people were standing there 10 (Muslim women, at least one wearing a hijab). I said 11 'Where is the fire? Where is the fire?' No one 12 answered me. At this point there seemed to be a lot of 13 confusion. People were coming past me as I was on the 14 landing. There were maybe 10-12 people going up the 15 stairs and some people were going down. It seemed that 16 the people going up the stairs all knew each other and 17 were speaking to the group of women still standing on 18 the stairs. Some people were just staying on the 19 landing area talking. I was pausing there for a second, 20 trying to get a better idea of what was going on so I 21 could decide what to do. This was probably only for 22 about 5 seconds. It didn't seem that anyone had 23 answers, everyone seemed panicked and didn't know what 24 to do or where to go. The people that were going 25 upstairs were questioning and panicking. The people who</p> <p>Page 98</p>	<p>1 I don't think anyone overtook us. We were going very 2 fast, running down the stairs, sometimes two at a time. 3 I am used to doing this with the boys because the lifts 4 are often out of order, so we would often run down the 5 stairs when going to school (we used to try and beat the 6 lift). About half way down I picked up my youngest son, 7 [redacted], and carried him so to fasten the pace. 8 "25. It was quite fluid as we went down the stairs, 9 there was nothing in the way to stop us. Between the 10 5th floor and the 3rd floor, I saw more people, I saw an 11 old man (middle eastern, late 60s/early 70s, I think he 12 was wearing a jacket, trousers) who was struggling with 13 walking and was holding on to the handrail, and a 14 younger man (late 30s, light-coloured skin) was 15 supporting the old man's other side, helping him go down 16 the stairs. Between these floors, it was a lot busier. 17 Apart from the initial group of people, I didn't see 18 anyone else going up the stairs. In the lower area, it 19 was much more congested on the stairs. I didn't see any 20 firefighters on the stairs, and I don't remember hearing 21 any fire alarms. At that time, the only fire alarms 22 that would have been going off were in peoples' flats — 23 there were no alarms in the communal areas or on the 24 stairs. 25 "26. When we got to the mezzanine area, you have to</p> <p>Page 100</p>

25 (Pages 97 to 100)

<p>1 walk along the landing to go down the stairs. You can't 2 get out from the mezzanine area and have to go down two 3 flights of stairs to get to the ground floor. There 4 were more people but we were still able to move at the 5 same pace. I don't remember seeing anyone and I can't 6 remember where our neighbour went. The boys were in 7 front of me, [redacted] was at the front and I was still 8 carrying [redacted]. I put [redacted] down as we got to 9 the mezzanine area and got out my phone to try and call 10 Jason. I couldn't think straight and couldn't find his 11 number, so I didn't manage to call him.</p> <p>12 "27. Once you get to the landing area of the 13 mezzanine, you can see outside because there are large 14 glass windows. This was the first time I saw flames, 15 outside on the grass. I saw fire covering the grass 16 area, it looked like someone had made a bonfire. The 17 flames were about 6ft high and covered the whole area. 18 I didn't see any fire on the actual building at this 19 point. There was no fire inside the mezzanine area. I 20 was very confused, I thought that it was my neighbour's 21 house that was on fire at first, then when we were in 22 the emergency exit area I still didn't know what was 23 happening. When I saw the fire on the grass I realised 24 that it was bigger than just my floor.</p> <p>25 "28. We then made our way to the ground floor.</p> <p>Page 101</p>	<p>1 around knocking on doors to check people's alarms. I 2 didn't know about the inspection prior to them arriving. 3 They pressed the button on both our fire alarms to check 4 they were working. I was pleased they were there as I 5 had a lot of questions and I have had concerns about 6 living so high up on the 17th floor. I was worried 7 about our front door as it didn't automatically close. 8 I wanted to know why there wasn't an automatic shut on 9 the door and I also asked whether the doors in our flat 10 were fire resistant. They reassured me that they did 11 not need to automatically close, it only depended on the 12 material the doors were made from. He tested the doors 13 by banging on them and told me that the front door and 14 the doors to the master bedroom, the children's room, 15 the kitchen and living room (which had double sliding 16 doors with glass) were all fire resistant and would hold 17 for 30 minutes. Only the toilet and bathroom doors were 18 not resistant (I did not ask about the storage 19 cupboards).</p> <p>20 "8. There was a one-inch gap at the bottom of all 21 the doors, but the rest of the frame fit properly. The 22 fire officers said if there was ever a fire, stay put, 23 don't leave your flat, we will always come to you. They 24 also said to put a wet towel at the bottom of the door. 25 The entire flat had a laminated floor.</p> <p>Page 103</p>
<p>1 Just as you come down the last flight of stairs, on the 2 right hand side there is a fire exit door, but because I 3 could see fire on the grass area outside the fire exit, 4 I realised I couldn't exit the building from that point. 5 We headed towards the main entrance, through glass doors 6 into the lobby. We saw about 10 firefighters who were 7 in a line heading straight across the lobby for the 8 stairs. This was the first time I had seen any 9 emergency workers. Someone told them to stop once they 10 saw us, to let us through the door. They were wearing 11 full gear, with helmets, I can't remember if they were 12 wearing masks. They looked equipped to put out a fire. 13 We went straight out the main entrance. As we came out 14 the main entrance, we turned left."</p> <p>15 Mr Chairman, I'm going to pause there in terms of 16 Ms Jones's account of the night, but I would like to 17 just draw attention to an event she describes in her 18 statement which happened shortly before the fire.</p> <p>19 If I take you back, please, to page 2 of the 20 statement.</p> <p>21 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>22 MR RAWAT: Paragraph 7:</p> <p>23 "7. On Saturday 10th June 2017, two firefighters 24 came to my flat to carry out a fire safety check. They 25 said they were having a fire safety day, and were going</p> <p>Page 102</p>	<p>1 "9. I had to sign to say that they had come to the 2 house and completed a fire safety check. I was given a 3 copy, but due to the events of Wednesday 14th June, I no 4 longer have it. There was no information about 5 evacuation. He said in the event of a fire, stay put, 6 the doors will hold for half an hour and somebody will 7 come and rescue you. I'm on the 17th floor so I would 8 not stay put. I would rather be on the ground floor 9 where I can assess the situation for myself. I am 10 afraid of heights and never wanted to live on the 17th 11 floor.</p> <p>12 "10. This occasion was the only time that we had 13 been told anything about what to do in case of fire in 14 the building. They didn't even have signs up when we 15 first moved in, this came 3 or 4 months after we moved 16 into the property. I remember seeing a small sign about 17 fires by the lifts. It said 'in the event of a fire, 18 stay put, call 999, don't use the lifts, if your house 19 was on fire, close doors and leave the building via 20 stairs'. I first noticed this sign around Autumn/winter 21 2016."</p> <p>22 That's where I'll end with that statement, if I may.</p> <p>23 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>24 JASON MILLER (evidence read into the record)</p> <p>25 MR RAWAT: Our last statement, Mr Chairman, for this morning</p> <p>Page 104</p>

<p>1 is the inquiry witness statement of Jason Miller, who 2 lived, as we've heard, with his partner, Ms Jones, in 3 flat 145 on the 17th floor. 4 The statement is at IWS00000495. 5 There are no exhibits accompanying it, but if we go 6 to the last page, page 6, it has a statement of truth, 7 is signed and is dated 8 May 2018. 8 Mr Miller, as you will have heard from the reading 9 of Ms Jones's statement, was not there on the night of 10 the fire, he was staying at his mother's, but he was 11 woken up by a call from Ms Jones and then drove to the 12 tower to help her and his children. En route, he called 13 her and learnt that she had left the tower and then 14 travelled to her mother's home. 15 I just want to just read three paragraphs of this 16 statement, however, and if we go back to the first page 17 and paragraph 3. 18 "3. I had not been in the building previously when 19 there had been a fire. I remember at the lifts on our 20 floor, on the walls outside of each lift door, there 21 were instructions about what to do if there was a fire 22 in your flat. These signs were not there when we first 23 arrived. It said if there is a fire in the building, 24 remain in your flat and call 999 from there. There was 25 no mention of evacuating the building, unless the fire</p> <p style="text-align: center;">Page 105</p>	<p>1 minutes. 2 "6. There was a clearance underneath all of the 3 bedroom doors; I could slide my fingers and knuckles 4 under it." 5 That's all I wish to read from Mr Miller's 6 statement. 7 That's the reading for the morning, Mr Chairman. 8 SIR MARTIN MOORE-BICK: Yes. Well, Mr Rawat, thank you very 9 much. 10 I think it's right that I should say that we are 11 extremely grateful to all those who have made 12 statements. The fact that they haven't been called to 13 give evidence doesn't in any way diminish the value of 14 what they've said, and they should understand that their 15 statements will form part of the inquiry record and part 16 of the evidence that the inquiry takes into 17 consideration at the end of the day. 18 MR RAWAT: Yes, Mr Chairman. 19 SIR MARTIN MOORE-BICK: Thank you. 20 Our next witness, I think, is scheduled for 21 2 o'clock; is that right? 22 MR RAWAT: That's right, yes. 23 SIR MARTIN MOORE-BICK: So perhaps it would be convenient -- 24 it's a little early, but not very early -- if we rise 25 now and resume at 2 o'clock, and have a slightly longer</p> <p style="text-align: center;">Page 107</p>
<p>1 is in your flat. I remember looking at the sign while 2 waiting for the lift to arrive one day. I was with my 3 family and clearly remember saying to them that if there 4 were to be a fire, we would leave the building and ask 5 questions later. It was quite late into the tenancy 6 that we actually noticed the sign. It appeared out of 7 the blue so we noticed when it first appeared. There 8 was another sign on the door to the stairs but I can't 9 remember what it said." 10 If I could just jump a little forward to 11 paragraphs 5 and 6 of the statement. 12 At paragraph 5, Mr Miller says: 13 "5. I was in the flat when it was visited by an 14 inspector from the fire brigade, who was wearing a polo 15 shirt with the fire brigade logo, saying he was doing a 16 check. This was on 10th June 2017. It was nice to be 17 reassured given the concerns Corinne expressed in 18 relation to the fire doors and the front door closer 19 mechanism not being installed. We had never had a fire 20 inspection before. He checked the fire alarm to check 21 that it worked. It was mainly Corinne talking to him 22 but I listened to his answers. I didn't hear the 23 conversation about the front door, because I was in the 24 front room. Afterwards we understood that if there was 25 a fire, the bedroom and front doors would hold for 30</p> <p style="text-align: center;">Page 106</p>	<p>1 lunch hour. 2 MR RAWAT: Thank you, Mr Chairman. 3 SIR MARTIN MOORE-BICK: Thank you. 4 2 o'clock, please. 5 (12.50 pm) 6 (The short adjournment) 7 (2.00 pm) 8 SIR MARTIN MOORE-BICK: Yes, Mr Millett. 9 MR MILLETT: Mr Chairman, we now call our next witness to 10 give evidence, Mr Jose Viegro. 11 SIR MARTIN MOORE-BICK: Good, thank you. 12 JOSE VIEIRO (sworn) 13 Questions by COUNSEL TO THE INQUIRY 14 SIR MARTIN MOORE-BICK: Thank you very much, Mr Viegro. 15 Would you like to sit down and make yourself 16 comfortable. 17 THE WITNESS: Thank you. 18 SIR MARTIN MOORE-BICK: All right? 19 Yes, Mr Millett. 20 MR MILLETT: Thank you, Mr Chairman. 21 Mr Viegro, can I ask you, please, to give the 22 chairman your full name. 23 <b>A. It's Jose Viegro.</b> 24 Q. Can I start by thanking you very much for coming here 25 today to give evidence to the inquiry. It is immensely</p> <p style="text-align: center;">Page 108</p>

<p>1 important that we hear from you and we're very grateful</p> <p>2 to you for your assistance.</p> <p>3 If at any time you need a break from giving</p> <p>4 evidence, or you find it all too much, then please just</p> <p>5 say and we can take a break at any time. It's not</p> <p>6 a problem and there's no rush.</p> <p>7 If you find my questions difficult to understand or</p> <p>8 you can't hear them, I'm very happy to repeat the</p> <p>9 question or put the question in a different way, so just</p> <p>10 say. Again, there's no problem.</p> <p>11 <b>A. Okay.</b></p> <p>12 Q. Sometimes when you're answering, I may be looking at the</p> <p>13 screen or at my notes, but I will be still listening to</p> <p>14 what you have to tell us, because of course it's</p> <p>15 extremely important.</p> <p>16 Can I start, then, by showing you your witness</p> <p>17 statement to the inquiry, which is IWS00001122.</p> <p>18 That is page 1 of your statement.</p> <p>19 You can either look at it on the monitor in front of</p> <p>20 you on your desk or at the screen at the back of the</p> <p>21 room.</p> <p>22 If you turn, please, to page 14, you can see a date</p> <p>23 at the bottom, 12 October 2018, and a signature there.</p> <p>24 Is that your signature?</p> <p>25 <b>A. It is.</b></p> <p style="text-align: right;">Page 109</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. Who lived in flat 46 with you in June 2017?</p> <p>3 <b>A. My wife, my daughter and me.</b></p> <p>4 Q. Did you rent or did you own flat 46?</p> <p>5 <b>A. Rent.</b></p> <p>6 Q. Do you remember who you rented it from?</p> <p>7 <b>A. From the council, Kensington and Chelsea.</b></p> <p>8 Q. Your daughter at the time, was she an adult?</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. She was living with you. Which bedroom did she occupy?</p> <p>11 <b>A. The second bedroom as you go in.</b></p> <p>12 Q. Yes, I see. We'll look at the plan shortly.</p> <p>13 Before I turn to the events of the night of</p> <p>14 13/14 June 2017, I just want to ask you some questions</p> <p>15 about windows in your flat.</p> <p>16 Can I ask you, please, to go to page 12 of your</p> <p>17 statement and turn to paragraph 52.</p> <p>18 You can see that on that page there, Mr Vieiro,</p> <p>19 there's a heading "Windows", and you describe at</p> <p>20 paragraphs 52 to 55, all down page 12, your experiences</p> <p>21 with the windows and how they were replaced.</p> <p>22 At paragraph 53, you say:</p> <p>23 "53. I was in the flat when the windows were</p> <p>24 installed."</p> <p>25 Then you go on to say, in the third line:</p> <p style="text-align: right;">Page 111</p>
<p>1 Q. Have you had an opportunity to read this statement</p> <p>2 recently?</p> <p>3 <b>A. Yes, I have.</b></p> <p>4 Q. Can you confirm for the chairman that its contents are</p> <p>5 true?</p> <p>6 <b>A. Yes.</b></p> <p>7 MR MILLETT: Thank you.</p> <p>8 Mr Chairman, there are no exhibits to this statement</p> <p>9 to put into the record.</p> <p>10 SIR MARTIN MOORE-BICK: Right, thank you very much.</p> <p>11 MR MILLETT: I am going to begin, Mr Vieiro, if I can, by</p> <p>12 asking you a number of background questions, first of</p> <p>13 all.</p> <p>14 You lived at flat 46 --</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. -- didn't you, at Grenfell Tower? That's on the</p> <p>17 7th floor?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. When did you first move into Grenfell Tower?</p> <p>20 <b>A. In March 1976.</b></p> <p>21 Q. So at the time of the fire, you'd been living in</p> <p>22 Grenfell Tower for about 41 years?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. I think it's right that you raised your three children</p> <p>25 in your flat at Grenfell Tower.</p> <p style="text-align: right;">Page 110</p>	<p>1 "The new windows were installed 10 centimetres</p> <p>2 further out from the wall of the flat. Than the</p> <p>3 location of the old windows. There was also a very big</p> <p>4 windowsill. I recall that despite the distance between</p> <p>5 the walls of the flat and the windows, the windows</p> <p>6 themselves were noticeably smaller than the old windows</p> <p>7 they were replacing."</p> <p>8 Then you say:</p> <p>9 "The new windows were installed 10cm further out</p> <p>10 from the wall of the flat than the location of the old</p> <p>11 windows. There was also a very big window cill[sic].</p> <p>12 I recall that despite the distance between the walls of</p> <p>13 the flat and the windows, the windows themselves were</p> <p>14 noticeably smaller than the old windows that they were</p> <p>15 replacing."</p> <p>16 Then you say:</p> <p>17 "I noticed that there was a 2 or a 3 inch gap</p> <p>18 between the edge of the window and the wall of the</p> <p>19 building."</p> <p>20 Which windows are you referring to there in the</p> <p>21 flat?</p> <p>22 <b>A. All the windows.</b></p> <p>23 Q. All of them?</p> <p>24 When you refer to the edge of the window, can you</p> <p>25 describe which edge it is?</p> <p style="text-align: right;">Page 112</p>

<p>1 <b>A. It was in both sides of the windows, and the outside,</b></p> <p>2 <b>between the previous wall and this cladding that they</b></p> <p>3 <b>put.</b></p> <p>4 Q. The 2- to 3-inch gap, was that a gap which faced you as</p> <p>5 you looked at the window from the inside, or was it to</p> <p>6 the side, parallel with the wall?</p> <p>7 <b>A. It was a gap in both sides of the window, as you look at</b></p> <p>8 <b>the window, and between the old window and the new</b></p> <p>9 <b>window as well on the outside.</b></p> <p>10 Q. You then say:</p> <p>11 "To fill that gap, the window contractors used thick</p> <p>12 sheets of a white foamy material. I would describe it</p> <p>13 as being very similar to polystyrene but I cannot recall</p> <p>14 much more about the material that they used. I do not</p> <p>15 recall observing the installation of my kitchen window,</p> <p>16 but on all of the windows I did see being installed this</p> <p>17 material was used."</p> <p>18 First of all, Mr Vieira, which windows in your flat</p> <p>19 did you see being replaced?</p> <p>20 <b>A. The two bedrooms and the living room.</b></p> <p>21 Q. Okay. So all of them except the kitchen?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Thank you.</p> <p>24 SIR MARTIN MOORE-BICK: Should I understand that the gaps</p> <p>25 that you are describing, you saw there during the course</p> <p style="text-align: center;">Page 113</p>	<p>1 <b>underneath of it, the window, it came in.</b></p> <p>2 Q. Okay.</p> <p>3 <b>A. Not the window itself; it was underneath the sill of the</b></p> <p>4 <b>window.</b></p> <p>5 Q. Underneath the sill. Was that so, was that true, in</p> <p>6 respect of all of the windows in your flat?</p> <p>7 <b>A. Some of them, they were more than the other, but most of</b></p> <p>8 <b>them, they have some kind of draught coming in.</b></p> <p>9 Q. Was the draught forceful, was it strong, or was it not</p> <p>10 strong?</p> <p>11 <b>A. Not really strong, but you can notice, especially when</b></p> <p>12 <b>it was cold. You can feel the breeze coming in. It was</b></p> <p>13 <b>cold.</b></p> <p>14 Q. Do you remember which window let in the most breeze?</p> <p>15 <b>A. Probably it was my daughter's bedroom and one of them in</b></p> <p>16 <b>the living room.</b></p> <p>17 Q. Just so we can be absolutely clear, can I ask you to be</p> <p>18 shown the plan of the flat, please, which is</p> <p>19 MET00012593, page 12.</p> <p>20 I should just be clear, Mr Vieira, this is a plan</p> <p>21 diagram of Grenfell Tower on the 4th floor, as you can</p> <p>22 see, because it refers to flat 16 in the top-right,</p> <p>23 which we know is on the 4th floor, but the design and</p> <p>24 layout of each floor above the 4th floor is the same.</p> <p>25 Your flat would have been immediately above flat 16</p> <p style="text-align: center;">Page 115</p>
<p>1 of the work going on?</p> <p>2 <b>A. Well, I noticed that then even before that, because the</b></p> <p>3 <b>frames for the window, they were fitted before.</b></p> <p>4 <b>SIR MARTIN MOORE-BICK: Yes.</b></p> <p>5 <b>A. And I knew that the windows, they're going to be</b></p> <p>6 <b>smaller, the ones -- because I can see it was a piece in</b></p> <p>7 <b>each side from the frames on the outside and the frame</b></p> <p>8 <b>from the old windows.</b></p> <p>9 <b>SIR MARTIN MOORE-BICK: Thank you.</b></p> <p>10 MR MILLETT: When you say in your statement at paragraph 53:</p> <p>11 "To fill that gap, the window contractors used thick</p> <p>12 sheets of a white foamy material."</p> <p>13 Did they do that, did they fill the gap because you</p> <p>14 asked them to, or did they do that anyway?</p> <p>15 <b>A. No, no, they do that. I didn't ask them to do anything.</b></p> <p>16 Q. I see.</p> <p>17 At paragraph 54, you go on to say:</p> <p>18 "54. After the installation of the new windows,</p> <p>19 I noticed that there was a breeze coming into the flat</p> <p>20 from underneath all of the windows. I complained about</p> <p>21 this to the window installers themselves."</p> <p>22 Can you tell us exactly where the breeze was coming</p> <p>23 from?</p> <p>24 <b>A. From underneath the window. The sill, underneath the</b></p> <p>25 <b>sill, they place it on top of the old sill, but</b></p> <p style="text-align: center;">Page 114</p>	<p>1 in the north-east corner.</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. Is that right?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. When I say immediately above flat 16, some floors above</p> <p>6 it, three floors above it.</p> <p>7 Was the layout of your flat the same as we can see</p> <p>8 here on the diagram, on the plan?</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. So which bedroom did you occupy?</p> <p>11 <b>A. The first bedroom as you go in, just in front of the</b></p> <p>12 <b>main door.</b></p> <p>13 Q. So the one of the two, the bedroom on the left?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Did your daughter occupy the one on the right?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. So the windows that let in the most breeze you think</p> <p>18 were the window to the second bedroom, the one on the</p> <p>19 right, and the windows around the living room.</p> <p>20 Of the windows around the living room, which were</p> <p>21 the windows that let in the most breeze, do you</p> <p>22 remember?</p> <p>23 <b>A. Yes, was the one in the corner facing north.</b></p> <p>24 Q. So just to the left of the corner column; is that right?</p> <p>25 If you look at the plan, just to the left of the corner</p> <p style="text-align: center;">Page 116</p>

<p>1 column.</p> <p>2 <b>A. Just one second. Because it's ...</b></p> <p>3 Q. Yes, of course, take your time.</p> <p>4 (Pause)</p> <p>5 <b>A. It's because from my position, the flat, number 6, it</b></p> <p>6 <b>doesn't match with the north-west position -- I mean,</b></p> <p>7 <b>north-east. Some -- I have it in my mind. The layout</b></p> <p>8 <b>is the same, it's exactly the same, but it's there where</b></p> <p>9 <b>is -- I cannot make it from the ...</b></p> <p>10 Q. Yes.</p> <p>11 <b>A. Yes, yes, it's okay, I can see now.</b></p> <p>12 Q. You think? I mean, we can take time and go through the</p> <p>13 diagram if you would like to.</p> <p>14 <b>A. No, no, no.</b></p> <p>15 Q. Okay. So you think that the window --</p> <p>16 Well, perhaps if we do it differently, Mr Vieiro.</p> <p>17 Shut our eyes and imagine you going into your living</p> <p>18 room and go into the door. As you go into the living</p> <p>19 room, which was the window that let in the most breeze,</p> <p>20 do you think?</p> <p>21 <b>A. The one on the right side.</b></p> <p>22 Q. The one on the right side?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. The living room is sort of L-shaped, so you have windows</p> <p>25 on two sides.</p> <p style="text-align: right;">Page 117</p>	<p>1 Q. Okay.</p> <p>2 Then you go on to say:</p> <p>3 "I cannot recall to whom I complained, but</p> <p>4 eventually Rydon staff did come to the flat to observe</p> <p>5 the problems about which I was complaining. The people</p> <p>6 that came back to remedy the problem with the windows</p> <p>7 were not the contractors that had completed the work but</p> <p>8 rather Rydon staff. I do remember that they were</p> <p>9 different people from different companies."</p> <p>10 First of all, do you remember when, even roughly,</p> <p>11 they came back to remedy the problem?</p> <p>12 <b>A. A few weeks after they did the windows, after</b></p> <p>13 <b>I complained, they come and do the work.</b></p> <p>14 Q. Were Rydon still on site during the refurbishment at</p> <p>15 that time?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. After the Rydon staff returned to fill the gaps, was</p> <p>18 there still a breeze coming through the windows?</p> <p>19 <b>A. No. Sometimes I feel that there was cold coming in, but</b></p> <p>20 <b>there was no way that we can figure that it was a breeze</b></p> <p>21 <b>coming underneath the windows. I think after the</b></p> <p>22 <b>repair, they were okay.</b></p> <p>23 Q. Right.</p> <p>24 Then you go on to say in paragraph 55:</p> <p>25 "55. To fix the problems with the breeze in the</p> <p style="text-align: right;">Page 119</p>
<p>1 <b>A. Yes.</b></p> <p>2 Q. As you go into the living room, it's the one on the</p> <p>3 right, facing north?</p> <p>4 <b>A. The one on the right, facing north, but it's the window</b></p> <p>5 <b>that is near the east side.</b></p> <p>6 Q. If we can go back to paragraph 54 of the statement, you</p> <p>7 say, Mr Vieiro, in your statement there, in the second</p> <p>8 line:</p> <p>9 "I complained about this to the window installers</p> <p>10 themselves. The people that installed the windows told</p> <p>11 me that they were doing as they were told. I complained</p> <p>12 to Rydon, in person, that there were gaps."</p> <p>13 Do you remember who the people were who installed</p> <p>14 the windows? Do you remember the name?</p> <p>15 <b>A. No.</b></p> <p>16 Q. Do you remember who you complained to at Rydon about the</p> <p>17 gaps?</p> <p>18 <b>A. I complained -- it was two people that they go around,</b></p> <p>19 <b>checking on everything, and asking for signatures to do</b></p> <p>20 <b>the work and the appointments, and they were the ones,</b></p> <p>21 <b>I complained to them.</b></p> <p>22 Q. Were you ever asked to sign a piece of paper saying you</p> <p>23 were happy with the windows?</p> <p>24 <b>A. I don't know. I don't remember sadly if it was for the</b></p> <p>25 <b>windows. I signed papers for the work done, yes.</b></p> <p style="text-align: right;">Page 118</p>	<p>1 living room, I recall that Rydon sealed the bottom of</p> <p>2 the window cill with silicone, or some other sealant</p> <p>3 from a gun. In my bedroom, they put a strip of plastic,</p> <p>4 similar in appearance to the material from which the</p> <p>5 windows were made, directly under the window cill in</p> <p>6 order to block the flow of air coming into the bedroom."</p> <p>7 Did you observe them doing that work?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Did it take them long?</p> <p>10 <b>A. No.</b></p> <p>11 Q. Do you remember whether it worked and kept the breezes</p> <p>12 out?</p> <p>13 <b>A. Sorry?</b></p> <p>14 Q. Did it work to keep the breezes out?</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. As at the night of the fire in June 2017, were you</p> <p>17 experiencing any kind of draughts or breezes through the</p> <p>18 windows in your flat?</p> <p>19 <b>A. No.</b></p> <p>20 Q. Can I then ask you about a different subject, which is</p> <p>21 knowledge of fire safety.</p> <p>22 If you'd go, please, to page 2 of your statement, so</p> <p>23 going back in your statement, at paragraph 7, you say in</p> <p>24 the fourth line:</p> <p>25 "I additionally was aware of the so-called</p> <p style="text-align: right;">Page 120</p>

<p>1 'stay-put' policy that existed in the Tower, from signs 2 outside of the lifts, again which I will discuss in more 3 detail later in this statement. I knew from my work in 4 hotels and restaurants, however, that you should take an 5 early opportunity to escape the scene of a fire if it is 6 safe to do so. My experience with work is the reason 7 that I decided to check the landing immediately outside 8 the front door of our flat."</p> <p>9 I just want to ask you, first of all, about the 10 signs that you'd seen.</p> <p>11 Can we please have up on the screen BLA00002416. 12 This is a safety notice which our experts took after 13 the fire sited between the lifts in one of the lobbies. 14 This is the one taken at floor 3.</p> <p>15 Is that the sign that you were referring to in your 16 statement?</p> <p>17 <b>A. Yes, that's the last one, yes.</b></p> <p>18 Q. Do you remember how long before the fire, how soon 19 before the fire, you saw these signs?</p> <p>20 <b>A. I don't know exactly the time when they were fitted, but 21 it was at the time of or shortly after the 22 refurbishment.</b></p> <p>23 Q. Do you remember whether there was a sign like this 24 between the lifts on the 7th floor where you lived?</p> <p>25 <b>A. No, I cannot remember for sure. I have seen it there,</b></p> <p style="text-align: center;">Page 121</p>	<p>1 given to all residents of Grenfell Tower about what they 2 should do if there was a fire somewhere in the tower?</p> <p>3 <b>A. Sorry, can you ask it again, I didn't catch the first 4 part.</b></p> <p>5 Q. Okay.</p> <p>6 As at June 2017, at that time, did you have any 7 understanding about what the general advice to 8 Grenfell Tower residents was about what they should do 9 if there was a fire?</p> <p>10 <b>A. To stay put, unless the fire is in their own flat.</b></p> <p>11 Q. Did you have that understanding because of the notice or 12 some other --</p> <p>13 <b>A. Yes -- no, no, from the notice, from the notice.</b></p> <p>14 Q. Okay.</p> <p>15 I am now going to turn to the night of 16 13/14 June 2017, Mr Vieira, if I can.</p> <p>17 I would just like to show you page 2 of your 18 statement, where I think we still are.</p> <p>19 You start your description of that night at 20 paragraph 5.</p> <p>21 You say:</p> <p>22 "5. At approximately 1.05am, Mrs Costa from Flat 23 103, on the 13th floor, phoned our flat on our landline 24 telephone."</p> <p>25 And is that Dorinda?</p> <p style="text-align: center;">Page 123</p>
<p>1 <b>but it probably was in the lobby downstairs on the 2 ground floor.</b></p> <p>3 Q. Do you have any recollection of seeing this sign or this 4 kind of sign anywhere else in Grenfell Tower before the 5 fire?</p> <p>6 <b>A. No, because apart from the ground floor lobby or the 7th 7 floor, I rarely used to go to the other floors.</b></p> <p>8 Q. Can I just ask you to look, then, at the beginning of 9 paragraph 7, where you say this:</p> <p>10 "I was not particularly worried when we first 11 discovered that there was a fire, as I have experienced 12 a number of fires in the Grenfell Tower during my time 13 living there. None of those fires escaped the flats 14 that the fires were in ..."</p> <p>15 You do go on to discuss those later on.</p> <p>16 Just while we're on that, during those fires, do you 17 remember anybody telling you to stay put in your flat 18 while the fire was dealt with?</p> <p>19 <b>A. Yes, once somebody was telling us that not to go out, to 20 stay in the flat because it was okay to be in there.</b></p> <p>21 Q. Do you remember who that was?</p> <p>22 <b>A. No.</b></p> <p>23 Q. Was it someone from the Fire Brigade?</p> <p>24 <b>A. It was somebody from the emergency, yes.</b></p> <p>25 Q. As at June 2017, what did you understand was the advice</p> <p style="text-align: center;">Page 122</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. Dorinda Costa.</p> <p>3 Can I ask you, how do you know that she called at 4 approximately that time?</p> <p>5 <b>A. Because I look at the watch, because it was not a time 6 that we receive phone calls that late at night. Because 7 of that, I thought it was something going on. I checked 8 my watch.</b></p> <p>9 Q. I didn't quite catch the first part of your answer and 10 I don't think the transcriber did either.</p> <p>11 What did you look at to check the time when she 12 called?</p> <p>13 <b>A. Well, my wife took the call and I looked at my watch, 14 because it was no time to receive a phone call.</b></p> <p>15 Q. Okay.</p> <p>16 Were you in bed at the time?</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. In paragraph 5, you say:</p> <p>19 "My wife answered the telephone, and her and 20 Mrs Costa had a conversation. Mrs Costa sounded 21 panicked."</p> <p>22 Could you hear what Mrs Costa was saying or could 23 only your wife hear?</p> <p>24 <b>A. My wife was telling me what it was, but it was -- I can 25 hear that she -- voices on the phone as well, but my</b></p> <p style="text-align: center;">Page 124</p>

<p>1 <b>wife told me that she was phoning and there was a fire.</b></p> <p>2 Q. Right.</p> <p>3 You then say at paragraph 6:</p> <p>4 "6. We both got up immediately. Whilst my wife was</p> <p>5 still on the telephone, I ran to the living room via the</p> <p>6 hallway, past my daughter's bedroom and the bathroom."</p> <p>7 At that time, do you remember whether you smelt or</p> <p>8 saw any signs of fire?</p> <p>9 <b>A. No.</b></p> <p>10 Q. What about smoke, did you see or smell any smoke?</p> <p>11 <b>A. No, I didn't see any smoke or smell any smoke at that</b></p> <p>12 <b>time.</b></p> <p>13 Q. Were your living room windows open?</p> <p>14 <b>A. They were, some of them.</b></p> <p>15 Q. What about the windows in your bedroom?</p> <p>16 <b>A. It was open as well.</b></p> <p>17 Q. What about your daughter's bedroom, do you remember?</p> <p>18 <b>A. It was open.</b></p> <p>19 Q. At paragraph 8 of your statement, on the top of page 3,</p> <p>20 you say:</p> <p>21 "8. From the window in the dining room I went to</p> <p>22 the landing and opened the door."</p> <p>23 Where is the dining room in your flat? Is it part</p> <p>24 of the living room?</p> <p>25 <b>A. Sorry?</b></p> <p style="text-align: right;">Page 125</p>	<p>1 Q. There are three on the right, or there are two in the</p> <p>2 living room, one in the --</p> <p>3 <b>A. There's two in the living room, one in the kitchen. It</b></p> <p>4 <b>is the one in the middle.</b></p> <p>5 Q. The second time you looked out, did you look out of the</p> <p>6 same window?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. You then say -- this is the third line of paragraph 9:</p> <p>9 "I saw thick black smoke moving upwards from below</p> <p>10 the window. The thickness of the smoke meant that</p> <p>11 I could not see where it was coming from."</p> <p>12 Then you say:</p> <p>13 "I could also see orange sparks below my kitchen</p> <p>14 window, although I cannot recall how far below my window</p> <p>15 they were. I also caught the strong smell of plastic</p> <p>16 burning."</p> <p>17 At that point, when you were looking out, did any</p> <p>18 smoke or sparks enter your flat?</p> <p>19 <b>A. No, not inside, no.</b></p> <p>20 Q. Did you see any signs of fire about to enter your flat</p> <p>21 at that time?</p> <p>22 <b>A. No.</b></p> <p>23 Q. When you describe the strong smell of plastic burning,</p> <p>24 was that when you looked out of the window or could you</p> <p>25 smell that in your living room if you weren't looking</p> <p style="text-align: right;">Page 127</p>
<p>1 Q. Where is the dining room in your flat? Is it part of</p> <p>2 the living room?</p> <p>3 <b>A. It is part of the living room.</b></p> <p>4 Q. You say:</p> <p>5 "... I went to the landing and opened the door."</p> <p>6 You say:</p> <p>7 "... there was no sign of smoke or fire on the</p> <p>8 landing."</p> <p>9 Did you shut the front door?</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. At paragraph 9, you say you went back to the bedroom and</p> <p>12 got dressed. Then you say in the second line:</p> <p>13 "Whilst my wife was changing, I went back to the</p> <p>14 window in the living [room] from which I had looked</p> <p>15 before."</p> <p>16 Just pausing there, which window in the living room</p> <p>17 did you look out of, the first time?</p> <p>18 <b>A. I looked out the one on the right, near the kitchen.</b></p> <p>19 Q. Okay. Let's just have that up on the screen, if we can,</p> <p>20 again.</p> <p>21 Can we look back, please, at the flat plan, which is</p> <p>22 MET00012593, and if we just expand flat 6.</p> <p>23 Can you tell us which window you looked out the</p> <p>24 first time?</p> <p>25 <b>A. The one on the right.</b></p> <p style="text-align: right;">Page 126</p>	<p>1 out of the window?</p> <p>2 <b>A. No, if you go to the window, you will smell it. Inside</b></p> <p>3 <b>the flat, at that time, there was not a smell.</b></p> <p>4 Q. At paragraphs 10 and 11, you continue to refer to what</p> <p>5 you did next.</p> <p>6 You say at the beginning of paragraph 10:</p> <p>7 "10. I opened the front door to the landing again,</p> <p>8 my wife was with me by the front door."</p> <p>9 Why did you do that? Why did you open the front</p> <p>10 door?</p> <p>11 <b>A. Well, because I was hesitating to go out or to wait to</b></p> <p>12 <b>see what is going on, and I want a reference, I want to</b></p> <p>13 <b>see if it was smoke or it was something that it tells me</b></p> <p>14 <b>for sure that there was a big fire going on.</b></p> <p>15 Q. Yes.</p> <p>16 <b>A. And that in case I have to leave, that the way out, it</b></p> <p>17 <b>was clear.</b></p> <p>18 Q. You say in the next sentence:</p> <p>19 "I recall that there was no smoke in the lobby, and</p> <p>20 certainly no fire."</p> <p>21 Could you smell anything when you put your head out</p> <p>22 into the lobby?</p> <p>23 <b>A. No, not in the lobby, no.</b></p> <p>24 Q. So it was clear as normal, was it?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 128</p>



<p>1 Q. Then you say, three lines up from the bottom of 2 paragraph 10: 3 "On my way back into the flat, I got small towels 4 from the bathroom, as I knew from fire drills at work 5 that you need something to cover your mouth in the event 6 that you need to escape the fire where there is smoke." 7 Did you wet the towels? 8 <b>A. No.</b> 9 Q. You then say in paragraph 11: 10 "11. I walked into the kitchen and as soon as I did 11 so, I saw my nylon kitchen curtains had caught fire with 12 a bright, orange flame. I closed the kitchen door 13 behind me, so as my wife would not know that there was 14 now fire in the flat." 15 How long did you spend in the kitchen? 16 <b>A. Seconds.</b> 17 Q. Seconds. 18 <b>A. One minute, two minutes, I don't know exactly. Timing</b> 19 <b>was very long.</b> 20 Q. Could you see anything else burning around the window at 21 that time? 22 <b>A. The first thing I noticed burning was the extractor.</b> 23 <b>That's the one -- it put the fire on the curtains.</b> 24 Q. Sorry, I'm not sure I caught what you just said. I'm so 25 sorry, Mr Vieiro. The first thing you saw burning was</p> <p style="text-align: center;">Page 129</p>	<p>1 Q. The left side of the window? 2 <b>A. Yes.</b> 3 Q. At the bottom of the window or the side or the top? 4 <b>A. All the left side.</b> 5 Q. The whole of the left side? 6 <b>A. But more towards the top than the bottom.</b> 7 Q. You then say in paragraph 11: 8 "Once again the strong smell of plastic burning was 9 overpowering." 10 Did it have a physical effect on you? 11 <b>A. Not at that moment, no.</b> 12 Q. You then in paragraph 12 say: 13 "12. I pulled the curtains down with my hands, onto 14 the floor of the kitchen. In pulling the curtain down, 15 I caused small burns on my hands. I attempted to stamp 16 out the flames by jumping on the curtains, that were now 17 on the ground, and the flames subsided." 18 Then you say: 19 "The left-hand side of the window caved in, and 20 landed inwards, into the building and landed against my 21 fridge, the back of which was placed tight against the 22 window frame." 23 Do you remember whether there was a noise when that 24 happened? 25 <b>A. Yes, there was a bit of a noise, a crashing noise, but it</b></p> <p style="text-align: center;">Page 131</p>
<p>1 -- 2 <b>A. The curtains because they catch fire from the extractor.</b> 3 Q. From the "strata"? 4 <b>A. Yes.</b> 5 Q. What's the "strata"? 6 <b>A. The fan.</b> 7 Q. The fan -- oh, the extractor. 8 So did you see the fan on fire? 9 <b>A. Yes.</b> 10 Q. Okay. 11 Did you see any flames around the edges of the 12 windows? 13 <b>A. No, the flames first came through the fan, the hole</b> 14 <b>where the fan was.</b> 15 Q. Did you see whether the fan was still in its place? 16 <b>A. No, it was -- it gave in and it was hanging by the</b> 17 <b>electric wire that support it.</b> 18 Q. So was there a hole where it had been? 19 <b>A. There was a hole where the fire was coming in.</b> 20 Q. The fire was coming in through the hole, was it? 21 <b>A. Yes.</b> 22 Q. Is that the only place at that time where fire was 23 coming in? 24 <b>A. At the beginning, it was the only place. Then it start</b> 25 <b>to come through the left side of the window.</b></p> <p style="text-align: center;">Page 130</p>	<p>1 <b>was not -- because it didn't -- the window didn't travel</b> 2 <b>very far, because it came from the top and it landed on</b> 3 <b>top of the fridge. It was a tall fridge that was near</b> 4 <b>there.</b> 5 Q. That's the left-hand side of the window. 6 <b>A. Yes.</b> 7 Q. What happened to the right side? 8 <b>A. Stay put.</b> 9 Q. It stay put, okay. 10 Did you see what had caused the window on the left 11 side to cave in in that way? 12 <b>A. No, I assume it was the fire, that it was covered in it.</b> 13 Q. Could you see what was happening to the windowsill? 14 <b>A. The windowsill, it start to melt, top and left side</b> 15 <b>first and then all around the window and the sill down.</b> 16 Q. Once it started to melt, did it start to drip and pull 17 away? Did it start to melt away from the window? 18 <b>A. Yes, it was completely separated. Only the skeleton of</b> 19 <b>the window stays there, the rest was melting.</b> 20 Q. How close to the window were you when it was doing that? 21 <b>A. 1 metre.</b> 22 Q. Really? Did it feel very hot? 23 <b>A. Yes, it started to get hot, but it wasn't really a big</b> 24 <b>fire. The time I was there, it was not a big fire. It</b> 25 <b>was fire around the window but it was nothing big and</b></p> <p style="text-align: center;">Page 132</p>

<p>1 <b>nothing ...</b></p> <p>2 Q. When the windowsill and the side of the window started</p> <p>3 to melt, did you see behind it? Could you see anything</p> <p>4 behind that?</p> <p>5 <b>A. No.</b></p> <p>6 Q. Okay.</p> <p>7 Could you see what was happening at the top of the</p> <p>8 window frame at that time when the left-hand side of the</p> <p>9 window collapsed?</p> <p>10 <b>A. It was melting, exactly the same, around the sides. It</b></p> <p>11 <b>was the same material. It was burning exactly the same</b></p> <p>12 <b>and melting and dripping down.</b></p> <p>13 Q. You then say in paragraph 12, the last sentence:</p> <p>14 "I could now see fire burning in my flat, and the</p> <p>15 smoke was getting worse."</p> <p>16 Was anything actually burning in your flat, apart</p> <p>17 from the curtains that you've extinguished? Was</p> <p>18 anything else on fire in your kitchen at that time?</p> <p>19 <b>A. No, not that I can see.</b></p> <p>20 Q. So when you say the smoke was getting worse, was the</p> <p>21 smoke coming in from outside?</p> <p>22 <b>A. Yes, it came from outside.</b></p> <p>23 Q. What colour was the smoke that you could see at that</p> <p>24 time?</p> <p>25 <b>A. It was grey, black, it was a dark colour, but it was not</b></p> <p style="text-align: center;">Page 133</p>	<p>1 You say, as we've just seen, that there were no</p> <p>2 signs of smoke or fire in the landing area on the 7th</p> <p>3 floor.</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. Did you notice anything about the temperature in the</p> <p>6 communal landing on your floor at that time?</p> <p>7 <b>A. No.</b></p> <p>8 Q. Were the lights still on and working?</p> <p>9 <b>A. They were on.</b></p> <p>10 Q. Could you hear any sound?</p> <p>11 <b>A. Yes, I heard voices, people walking past, on the stairs.</b></p> <p>12 <b>I can hear them.</b></p> <p>13 Q. Could you hear any mechanical sound?</p> <p>14 <b>A. No.</b></p> <p>15 Q. I wonder whether the witness could please be shown</p> <p>16 INQ00000461.</p> <p>17 This is a still photograph, Mr Vieira, taken from</p> <p>18 the CCTV from the camera placed on the 7th floor</p> <p>19 communal lobby.</p> <p>20 This, I think, is the first picture of you on that</p> <p>21 camera that night after 01.00 am. With an adjusted</p> <p>22 time, it's 01.14.10.</p> <p>23 There's an unadjusted time in the bottom left-hand</p> <p>24 corner of 01.14.50, but when it's adjusted, as it must</p> <p>25 be, it's 01.14.10.</p> <p style="text-align: center;">Page 135</p>
<p>1 <b>a huge amount that was coming in.</b></p> <p>2 Q. Could you taste it or smell it? Did it --</p> <p>3 <b>A. You smell, yes, you smell plastic, yes.</b></p> <p>4 Q. Okay.</p> <p>5 Then you say at paragraph 14 on page 4:</p> <p>6 "I went back towards the bedroom, closing the</p> <p>7 kitchen door behind me. My wife was standing outside of</p> <p>8 the front door waiting for me to leave."</p> <p>9 You continue to explain what you collect, and you</p> <p>10 say in the fourth line:</p> <p>11 "I left the flat as quickly as I could, locking our</p> <p>12 front door behind us. My wife and I walked into the</p> <p>13 landing area immediately outside the front door of our</p> <p>14 flat. At this time, between 1.10am and 1.15am, there</p> <p>15 was no evidence of fire or smoke in the landing area on</p> <p>16 the 7th floor."</p> <p>17 I just want to ask you about the timing.</p> <p>18 How did you know that it was this time or between</p> <p>19 these two times, do you think?</p> <p>20 <b>A. Well, I cannot be sure exactly the time. I wasn't</b></p> <p>21 <b>looking at my watch, but it was about the time that it</b></p> <p>22 <b>took me, and by the time that we get down, it was around</b></p> <p>23 <b>that time. It can be a minute more or less, but</b></p> <p>24 <b>I cannot say precisely what time it was.</b></p> <p>25 Q. Okay.</p> <p style="text-align: center;">Page 134</p>	<p>1 Does this trigger a recollection of your leaving</p> <p>2 your flat at about that time?</p> <p>3 <b>A. No.</b></p> <p>4 Q. Can you identify yourself in that picture?</p> <p>5 <b>A. Yes, I think it's me, yes.</b></p> <p>6 Q. Do you remember wearing a stripey shirt?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. Okay.</p> <p>9 You say in your statement at the end of</p> <p>10 paragraph 14, beginning of paragraph 15, if we can just</p> <p>11 have both of those up:</p> <p>12 "As we were walking toward the stairwell, we saw a</p> <p>13 single fire fighter emerge from the doorway to the</p> <p>14 stairs.</p> <p>15 "15. The fire fighter was only slightly taller than</p> <p>16 me, approximately 5'4" tall. He did not have any</p> <p>17 equipment with him, only a cylinder of about 2 feet</p> <p>18 length on his back. He did not have a mask on and he</p> <p>19 was not wearing breathing apparatus."</p> <p>20 I think you then go on to say that you took him into</p> <p>21 your flat and showed him the fire in the kitchen.</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Picking it up at paragraph 17 of your statement, at the</p> <p>24 bottom of the page, you say:</p> <p>25 "17. At this time, the whole of the plastic window</p> <p style="text-align: center;">Page 136</p>

<p>1 frame had melted. The pane of glass on the right was 2 still in place; it had not yet collapsed onto the floor. 3 Whilst nothing else in the kitchen had caught fire, the 4 whole of the window surround was aflame. The fire 5 fighter looked at the window, and said 'there is nothing 6 we can do with this', or 'there is nothing we can do, we 7 have to go out', or words to that effect. I cannot 8 recall the precise words that he used." 9 Did the firefighter mention staying put at that time 10 or did he make it pretty clear to you that you had to 11 go? 12 <b>A. No, he told me that I had to leave.</b> 13 Q. Right. 14 When you went into the kitchen at that time, how 15 much had the fire spread into the kitchen? 16 <b>A. Not much, it was -- I think it was starting to burn in</b> 17 <b>the sliding doors between the kitchen and the living</b> 18 <b>room.</b> 19 Q. Right. 20 <b>A. But still it was not a huge fire.</b> 21 Q. Did the firefighter show surprise? Was he -- 22 <b>A. Not really, no, not like I seen that he was surprised.</b> 23 <b>He was not ...</b> 24 Q. Did you see the firefighter using his radio to contact 25 anybody?</p> <p style="text-align: right;">Page 137</p>	<p>1 collect your mobile phone and your glasses. 2 <b>A. Yes.</b> 3 Q. So you go back into the flat -- 4 <b>A. Yes.</b> 5 Q. -- as it were, a second time. 6 At 19, you say: 7 "19. With the towel over my mouth, I walked back 8 into our flat. The smoke hit me immediately. Whilst it 9 was not thick, it was pungent and particularly acrid. 10 It was like nothing I had ever smelt before, and nothing 11 I have smelt since. I could see in front of me, but the 12 smell was simply indescribable. It immediately made my 13 eyes extremely painful. I decided to leave my phone and 14 my glasses in the flat as retrieving them was just not 15 worth the risk." 16 At the end you say: 17 "I walked no more than 2 paces in the flat before 18 I turned around and left." 19 Looking at all that together, when you opened the 20 flat, where had the smoke reached in your flat? 21 <b>A. It was starting to come into the corridor, but it was</b> 22 <b>not -- it was a bit of smoke in the corridor leading to</b> 23 <b>the sitting room and the kitchen, but it was nothing</b> 24 <b>big. The worst thing was the smell. The smell reached</b> 25 <b>even the front door. You can smell it from the front</b></p> <p style="text-align: right;">Page 139</p>
<p>1 <b>A. No, I don't remember.</b> 2 Q. You don't remember? 3 <b>A. I don't remember.</b> 4 Q. Do you remember what the smoke was like inside your flat 5 at that time? 6 <b>A. It was getting thicker and darker all around the ceiling</b> 7 <b>of the kitchen.</b> 8 Q. So it had come down from the ceiling. How far down from 9 the ceiling had it come, do you remember? 10 <b>A. No, I think it was more a question of it was going up,</b> 11 <b>it was coming from the window and it was staying up,</b> 12 <b>like a cloud near the ceiling.</b> 13 Q. How thick was the cloud at the top of the ceiling? 14 <b>A. Not very thick at that moment, no.</b> 15 Q. Could you smell or taste the smoke? 16 <b>A. Yes, at that time, the smell, it was getting worse and</b> 17 <b>worse. It was unpleasant to breathe in there.</b> 18 Q. Did it affect your breathing? 19 <b>A. No.</b> 20 Q. What was the temperature in your kitchen like at that 21 time? 22 <b>A. It was getting hot. It was a lot hotter than it was</b> 23 <b>before.</b> 24 Q. You describe in paragraph 18 how you turned around and 25 left with the firefighter and then wanted to go back and</p> <p style="text-align: right;">Page 138</p>	<p>1 <b>door, you can ...</b> 2 Q. Were you in the hallway when you felt the effect of that 3 smoke? 4 <b>A. Yes, I was about in front of the second bedroom.</b> 5 Q. Right. 6 <b>A. But then I decided to turn back.</b> 7 Q. Looking at the smoke from the front door, was it 8 a dense, thick, black cloud, or could you see through 9 it? 10 <b>A. I can see through it. In the corridor, you can see</b> 11 <b>through it.</b> 12 Q. What colour was it, do you remember? 13 <b>A. It was greyish. Not real black like it was in the</b> 14 <b>kitchen.</b> 15 Q. Was the smell of the smoke different on this occasion, 16 this second time you went back into the flat, from the 17 smell that you experienced when you first noticed the 18 smoke at the living room window? 19 <b>A. It was much stronger than before.</b> 20 Q. Right. 21 <b>A. But the smell, it was the same, but it was much</b> 22 <b>stronger. It was more difficult to breathe.</b> 23 Q. You say that the smoke was painful to your eyes. You 24 said, "It immediately made my eyes extremely painful." 25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 140</p>

<p>1 Q. Was that the smoke or just the air around the smoke?</p> <p>2 <b>A. I don't know what it was. I felt that my eyes, they</b></p> <p>3 <b>were hurting, but I don't know if it was from the smell</b></p> <p>4 <b>or from the smoke itself.</b></p> <p>5 Q. When you left to go out of the flat, did the pain in</p> <p>6 your eyes stop or did it carry on?</p> <p>7 <b>A. Yes, mostly there was no pain after that, no.</b></p> <p>8 Q. You say at paragraph 20:</p> <p>9 "I walked out of the flat, closing but not locking</p> <p>10 the door behind me."</p> <p>11 Was your door self-closing?</p> <p>12 <b>A. Sorry?</b></p> <p>13 Q. Was your door self-closing? Did it have a self-closing</p> <p>14 mechanism on it or did you have to pull it shut?</p> <p>15 <b>A. You had to pull it.</b></p> <p>16 Q. Did your door ever have a self-closing mechanism on it?</p> <p>17 <b>A. I don't know. At the beginning it was, but there were</b></p> <p>18 <b>so many doors replaced that I don't remember exactly.</b></p> <p>19 Q. Where was your wife at this time, when you'd gone in?</p> <p>20 <b>A. In the lobby, in front of the lifts.</b></p> <p>21 Q. When you came out of your flat, what were the conditions</p> <p>22 in the lobby like at that point?</p> <p>23 <b>A. The same. It was no smoke or smell in there.</b></p> <p>24 Q. Did you see the firefighter at that point, that you'd</p> <p>25 shown your flat to?</p> <p style="text-align: center;">Page 141</p>	<p>1 <b>A. It was close to the ceiling. It was just a small cloud</b></p> <p>2 <b>of smoke. It was not moving, it was staying on the</b></p> <p>3 <b>ceiling.</b></p> <p>4 Q. Did you see where the smoke was coming from?</p> <p>5 <b>A. No.</b></p> <p>6 Q. Did you know whether it had come out of your flat into</p> <p>7 the lobby?</p> <p>8 <b>A. I don't think so, it was on the other side of my flat</b></p> <p>9 <b>when I saw the --</b></p> <p>10 Q. It was on the other side of the lobby from your flat?</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. So is this right: outside your flat there was no smoke,</p> <p>13 but the smoke you saw in the lobby was on the other side</p> <p>14 of the lobby?</p> <p>15 <b>A. Yes, in front of the lifts.</b></p> <p>16 Q. In front of the lifts?</p> <p>17 <b>A. Yes, between the lifts and the door to the stairwell.</b></p> <p>18 Q. Right. You didn't see where it was coming from.</p> <p>19 After you closed the front door behind you, you then</p> <p>20 went across the lobby and then took the stairs; is that</p> <p>21 right?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Do you remember who opened the doors to the stairwell?</p> <p>24 <b>A. I don't know if it was me or my wife. Probably my wife</b></p> <p>25 <b>because she was standing there, but I don't remember</b></p> <p style="text-align: center;">Page 143</p>
<p>1 <b>A. No.</b></p> <p>2 Q. We have another picture, which is INQ00000466, which has</p> <p>3 an unadjusted time of 01.22.18, which, adjusted, gives</p> <p>4 us 01.21.38.</p> <p>5 We've worked out that this is the last in the</p> <p>6 sequence of pictures on the camera, Mr Vieiro, on this</p> <p>7 floor at this time.</p> <p>8 I know it's not very easy, but can you identify</p> <p>9 yourself in this picture, or at least part of you?</p> <p>10 <b>A. Yes, I think that is me, yes.</b></p> <p>11 Q. All right. That gives us at least a time of when you</p> <p>12 were on this floor for the last time.</p> <p>13 In your statement at paragraph 20, page 5, if we can</p> <p>14 just continue through that, you say, halfway down that</p> <p>15 paragraph:</p> <p>16 "I joined my wife, who was standing by the stairwell</p> <p>17 waiting for me. At this time, my vision was not</p> <p>18 impaired, the lights were on and the lobby area was not</p> <p>19 too smoky although I do recall that there was some smoke</p> <p>20 lingering near the ceiling."</p> <p>21 Do you remember whether this was the first time that</p> <p>22 you saw smoke in the lobby?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. How far down from the ceiling did the smoke come at that</p> <p>25 time, do you remember?</p> <p style="text-align: center;">Page 142</p>	<p>1 <b>exactly who opened it.</b></p> <p>2 Q. Where was the firefighter?</p> <p>3 <b>A. Sorry?</b></p> <p>4 Q. Where was the firefighter? Where did he go?</p> <p>5 <b>A. I don't know, he left before I -- when we came out from</b></p> <p>6 <b>my flat, he left from the floor.</b></p> <p>7 Q. Do you remember whether you or your wife, when you</p> <p>8 pushed the door into the stairwell, had any difficulty</p> <p>9 pushing it?</p> <p>10 <b>A. No.</b></p> <p>11 Q. Was there any pressure that you or she felt?</p> <p>12 <b>A. Like other time.</b></p> <p>13 Q. Like any other time, okay.</p> <p>14 Did you notice any smoke coming from the stairwell</p> <p>15 into the lobby when you opened the door?</p> <p>16 <b>A. No.</b></p> <p>17 Q. When you got into the stairwell, did you notice any</p> <p>18 movement of air?</p> <p>19 <b>A. No.</b></p> <p>20 Q. Like a breeze or wind or anything like that?</p> <p>21 <b>A. No, it was like any other day, there was no ...</b></p> <p>22 Q. When you got into the stairwell, did you notice a change</p> <p>23 in temperature?</p> <p>24 <b>A. No, not really, no.</b></p> <p>25 Q. Could you see smoke in the stairwell?</p> <p style="text-align: center;">Page 144</p>

<p>1 <b>A. No.</b></p> <p>2 Q. Could you smell it? Could you smell smoke in the</p> <p>3 stairwell?</p> <p>4 <b>A. Start to smell burning when we are getting close to the</b></p> <p>5 <b>4th floor, but not before that.</b></p> <p>6 Q. As you went down, do you remember whether you could see</p> <p>7 if any doors were open into lobbies?</p> <p>8 <b>A. No, I don't remember, but I think all the doors to</b></p> <p>9 <b>the -- apart from the door on the 4th floor, the rest of</b></p> <p>10 <b>the doors, they were closed.</b></p> <p>11 Q. The door on the 4th floor, I think you say in</p> <p>12 paragraph 22 of your statement, was held open by a hose.</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. At paragraph 23 of your statement on page 6, you say</p> <p>15 that when you reached the ground floor:</p> <p>16 "... I could see 3 or 4 fire fighters in the lobby</p> <p>17 of the Tower. I tried to get through the 'stairs door'</p> <p>18 out of the building, one of two doors to exit the</p> <p>19 building. One of the fire fighters told me to go to the</p> <p>20 other doors on the other side of the building, the</p> <p>21 'lifts door'."</p> <p>22 Did he tell you why?</p> <p>23 <b>A. Yes, I think he mentioned something about debris coming</b></p> <p>24 <b>down from the fire, because the door was on the same</b></p> <p>25 <b>side where the fire was.</b></p> <p style="text-align: center;">Page 145</p>	<p>1 everywhere. I asked two police officers and fire</p> <p>2 fighters about where we should go. I assumed that there</p> <p>3 was going to be a roll call to ascertain how many people</p> <p>4 had been in the Tower and how many people had come out,</p> <p>5 as was the norm in the fire drills I had experienced at</p> <p>6 work. I only heard 'move back, move back' as the</p> <p>7 response."</p> <p>8 Had you ever had any roll calls at Grenfell Tower?</p> <p>9 <b>A. No.</b></p> <p>10 Q. So this was your expectation based on your work</p> <p>11 experience, was it?</p> <p>12 <b>A. Well, I thought that they should -- they want to know</b></p> <p>13 <b>how many people are out, no?</b></p> <p>14 Q. Yes. Did anybody ask you when you came out which flat</p> <p>15 you'd come from?</p> <p>16 <b>A. No. Or at least not that I can remember.</b></p> <p>17 Q. Did anybody ask you that question at any time during the</p> <p>18 night?</p> <p>19 <b>A. No.</b></p> <p>20 Q. You say that you asked two police officers and</p> <p>21 firefighters where you should go, as you can see there</p> <p>22 in paragraph 24.</p> <p>23 Did they answer you?</p> <p>24 <b>A. No. They didn't know where to send me, and tell me to</b></p> <p>25 <b>move back, move away from the tower.</b></p> <p style="text-align: center;">Page 147</p>
<p>1 Q. Was that firefighter you spoke to who told you not to go</p> <p>2 out of that door standing by that door or did he come</p> <p>3 after you?</p> <p>4 <b>A. Yes, he was near there, he was.</b></p> <p>5 Q. When you left him and turned around and went out through</p> <p>6 the lobby, the main entrance, did that firefighter stay</p> <p>7 there?</p> <p>8 <b>A. Stayed there, yes.</b></p> <p>9 Q. Did you notice whether that firefighter spoke to any</p> <p>10 other residents coming down the stairs?</p> <p>11 <b>A. No, I cannot be sure. I think he was talking to</b></p> <p>12 <b>everybody because people keep coming down the stairs and</b></p> <p>13 <b>probably telling them, but I don't know. I didn't took</b></p> <p>14 <b>the time to look anything else than get out.</b></p> <p>15 Q. Do you remember on your journey down the stairs whether</p> <p>16 you saw anybody else on the stairs?</p> <p>17 <b>A. I saw a few firefighters, and my neighbour from flat 45,</b></p> <p>18 <b>he passed us on the stairs.</b></p> <p>19 Q. Yes, as you said in your statement.</p> <p>20 What about firefighters coming up?</p> <p>21 <b>A. Yes, I saw a couple of firefighters going up, but not</b></p> <p>22 <b>many, no.</b></p> <p>23 Q. At paragraph 24 of your statement, you say:</p> <p>24 "24. Outside the Tower I found a very confused</p> <p>25 situation, with fire fighters and police officers</p> <p style="text-align: center;">Page 146</p>	<p>1 Q. Did anybody check on you, whether you required any</p> <p>2 treatment when you came out of the tower?</p> <p>3 <b>A. No.</b></p> <p>4 MR MILLETT: Mr Vieiro, thank you very much. I've come to</p> <p>5 the end of my first set of questions.</p> <p>6 I am going to ask the chairman to have a short break</p> <p>7 now just to make sure I've caught all the questions</p> <p>8 I want to ask you, and to see whether there are any</p> <p>9 other questions which any other people might have.</p> <p>10 Mr Chairman, is it convenient to take a 5-minute</p> <p>11 break now?</p> <p>12 SIR MARTIN MOORE-BICK: It is. In fact, it's probably</p> <p>13 convenient to take a 10-minute break, isn't it?</p> <p>14 MR MILLETT: It probably is.</p> <p>15 SIR MARTIN MOORE-BICK: We've reached halfway through the</p> <p>16 afternoon.</p> <p>17 Mr Vieiro, we're going to have a short break now so</p> <p>18 Mr Millett can consider whether there are more questions</p> <p>19 which he needs to ask you.</p> <p>20 I'm going to ask you to go with the usher in just</p> <p>21 a moment, and also I'm going to ask you not to talk to</p> <p>22 anyone about your evidence while you're out of the room.</p> <p>23 All right?</p> <p>24 If you go with the usher now, we'll start again at</p> <p>25 3.05. Thank you very much.</p> <p style="text-align: center;">Page 148</p>

<p>1 All right, 3.05, then, please.</p> <p>2 (2.55 pm)</p> <p>3 (A short break)</p> <p>4 (3.05 pm)</p> <p>5 SIR MARTIN MOORE-BICK: Thank you. Do sit down, Mr Vieiro.</p> <p>6 I think there are just a couple of questions.</p> <p>7 MR MILLETT: Mr Vieiro, thank you for coming back to us.</p> <p>8 I just have one or two further questions.</p> <p>9 When you and your wife went into the stairwell from</p> <p>10 the lobby, through the stairwell door, do you remember</p> <p>11 whether the stairwell door closed automatically behind</p> <p>12 you?</p> <p>13 A. Yes.</p> <p>14 Q. It did?</p> <p>15 A. Yes.</p> <p>16 Q. That brings me to my final question, then, and that is</p> <p>17 this: is there anything further, additional, in addition</p> <p>18 to your written witness statement, and in addition to</p> <p>19 what you've told us today, about what you saw or heard</p> <p>20 or smelt or felt on the night of the fire itself, that</p> <p>21 you think it's important that the chairman should know?</p> <p>22 A. No, I don't have nothing to say. Nothing more to say</p> <p>23 than that.</p> <p>24 MR MILLETT: Well, Mr Vieiro, it only remains for me to say</p> <p>25 thank you very much to you for coming here today and</p> <p style="text-align: center;">Page 149</p>	<p>1 on, that's what we shall do.</p> <p>2 MR MILLETT: He is, and I shall go and pass my thanks to the</p> <p>3 witness.</p> <p>4 SIR MARTIN MOORE-BICK: Yes, of course. Thank you.</p> <p>5 Take a moment to get organised, Mr Rawat.</p> <p>6 MR RAWAT: Thank you, sir.</p> <p>7 Mr Chairman, if I start with an explanation that</p> <p>8 what we are going to do this afternoon is to put ten</p> <p>9 statements into the record.</p> <p>10 I say again, as I did this morning, that in relation</p> <p>11 to all ten statements, whilst I will be reading extracts</p> <p>12 from some of them, they will be published in their</p> <p>13 entirety, subject to any appropriate redaction, but the</p> <p>14 statement in full stands as part of the evidence before</p> <p>15 the inquiry and will be considered in full as part of</p> <p>16 that.</p> <p>17 SIR MARTIN MOORE-BICK: Yes. Thank you.</p> <p>18 VANESSA VIEIRO (evidence read into the record)</p> <p>19 MR RAWAT: I start, if I may, Mr Chairman, with the witness</p> <p>20 statement to this inquiry of Vanessa Vieiro.</p> <p>21 SIR MARTIN MOORE-BICK: Yes.</p> <p>22 MR RAWAT: She was a resident in flat 46 on the 7th floor</p> <p>23 and, in fact, is the daughter of Jose Vieiro, from whom</p> <p>24 we've just heard, and his wife, Carmen.</p> <p>25 The reference for the statement is IWS00000874.</p> <p style="text-align: center;">Page 151</p>
<p>1 giving us your evidence and helping us with our</p> <p>2 inquiries. We really very much appreciate it. Thank</p> <p>3 you.</p> <p>4 SIR MARTIN MOORE-BICK: Yes. I would like to add my thanks</p> <p>5 to those of Mr Millett. It is really important to us to</p> <p>6 know what was going on within the building at different</p> <p>7 times on different floors, so every bit of evidence is</p> <p>8 really valuable and helpful and we're very grateful to</p> <p>9 you for coming to give the bit that you can give. Thank</p> <p>10 you very much indeed.</p> <p>11 THE WITNESS: My pleasure.</p> <p>12 SIR MARTIN MOORE-BICK: You are free to go. Would you like</p> <p>13 to go with the usher, she'll look after you. Thank you</p> <p>14 very much.</p> <p>15 THE WITNESS: Thank you.</p> <p>16 (The witness withdrew)</p> <p>17 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>18 MR MILLETT: Mr Chairman, we will now continue with further</p> <p>19 reading. I'm in your hands as to whether we should take</p> <p>20 another short break or plough straight on.</p> <p>21 SIR MARTIN MOORE-BICK: Is it convenient to plough straight</p> <p>22 on?</p> <p>23 MR MILLETT: It is convenient for Mr Rawat to plough</p> <p>24 straight on.</p> <p>25 SIR MARTIN MOORE-BICK: If he is ready to plough straight</p> <p style="text-align: center;">Page 150</p>	<p>1 There are no exhibits accompanying the statement,</p> <p>2 but if we go to the last page, page 5, we can see that</p> <p>3 there is a statement of truth, the statement is signed</p> <p>4 and it's dated 21 May 2018.</p> <p>5 I don't propose to read any particular paragraphs</p> <p>6 but just to simply say this: in the statement, Ms Vieiro</p> <p>7 confirms that she was living with her parents in</p> <p>8 Grenfell Tower at the time of the fire but wasn't</p> <p>9 actually present there on the night itself.</p> <p>10 She learnt of the fire at around 03.00 am on 14 June</p> <p>11 after a friend from the tower contacted her, and she</p> <p>12 then travelled back to the scene. She was able to find</p> <p>13 her parents, who were by then outside the tower.</p> <p>14 SIR MARTIN MOORE-BICK: Yes. Well, it's right that I should</p> <p>15 say at this stage that even though you're not reading</p> <p>16 out any particular passage, we are very grateful to</p> <p>17 Ms Vieiro for making the statement and taking the time</p> <p>18 and trouble to do that, and what she tells us will form</p> <p>19 part of the evidence and will be taken into account.</p> <p>20 MR RAWAT: What we can say, obviously, is that part of the</p> <p>21 work that the inquiry is doing is establishing who was</p> <p>22 and was not in the tower.</p> <p>23 SIR MARTIN MOORE-BICK: Yes, of course.</p> <p>24 MR RAWAT: For someone to make a statement to say where they</p> <p>25 were at the time is always very helpful.</p> <p style="text-align: center;">Page 152</p>

<p>1 SIR MARTIN MOORE-BICK: Valuable in itself, I agree, yes.</p> <p>2 BETTY KASOTE (evidence read into the record)</p> <p>3 MR RAWAT: The next statement I would like to put on the</p> <p>4 record is a statement from another person who lived on</p> <p>5 floor 7 and who was present at the time of the fire.</p> <p>6 This is the witness statement of Betty Kasote, and that</p> <p>7 reference is IWS00000768, please.</p> <p>8 Again, it's not accompanied by any exhibits, but if</p> <p>9 we go to the last page, page 10, there is a statement of</p> <p>10 truth, it's signed and it's dated 27 June 2018.</p> <p>11 I do propose here to read some parts of the</p> <p>12 statement, but to begin with a little bit of background.</p> <p>13 Ms Kasote confirms she lived on her own and she was</p> <p>14 in flat 41 on the 7th floor. She'd moved there in 1996.</p> <p>15 Before that she'd lived in Testerton Walk, and so she'd</p> <p>16 been part of the community for many years.</p> <p>17 On that night, she had gone to bed around 10 pm, on</p> <p>18 13 June 2017, and was then woken around 12.45 am by</p> <p>19 a noise in the distance.</p> <p>20 I will come back to that, but if I could start,</p> <p>21 please, with paragraph 3 on page 1.</p> <p>22 SIR MARTIN MOORE-BICK: Yes.</p> <p>23 MR RAWAT: The statement there reads:</p> <p>24 "3. I knew some of the neighbours who lived on the</p> <p>25 7th floor. Mrs Harris lived in Flat 42. Michael,</p> <p style="text-align: center;">Page 153</p>	<p>1 Ms Kasote's recollection of those events. As I said,</p> <p>2 she recounts in her statement -- we start on page 6 at</p> <p>3 paragraph 24 -- that she was woken up and it was 12.45.</p> <p>4 What she says is:</p> <p>5 "I could hear some sort of noise in the distance — I</p> <p>6 think it was an alarm going off in the building</p> <p>7 somewhere (I now think that this was in the flat where</p> <p>8 the fire started). I looked at the clock in my bedroom,</p> <p>9 and it said it was 12:45. "</p> <p>10 If I take it now from paragraph 25, the statement</p> <p>11 continues:</p> <p>12 "25. The alarm continued to go off for the minutes</p> <p>13 afterward and I started to hear noise from outside. I</p> <p>14 got up out of bed and looked down from my bedroom</p> <p>15 window. I could see fire engines — 3 or 4 of them -</p> <p>16 around the base of the Tower and along the road leading</p> <p>17 up to the Tower. Firefighters were pulling hoses</p> <p>18 towards the building. I had not seen this before when</p> <p>19 the other fires had happened. I felt that something</p> <p>20 wasn't quite. They were pulling hoses and looking up a</p> <p>21 lot.</p> <p>22 "26. I put some jeans and a top on, and decided to</p> <p>23 leave my flat to see what was going on. I put my shoes</p> <p>24 on, took my keys and went out. Usually, I would have</p> <p>25 had to go to a cupboard in the living room to get my</p> <p style="text-align: center;">Page 155</p>
<p>1 Elizabeth and their daughter lived in Flat 43. Turufat,</p> <p>2 her husband and their little boy lived in Flat 44. A</p> <p>3 new couple and their little girl lived in Flat 45 (I</p> <p>4 don't know exactly when they moved in) and Jose and</p> <p>5 Carmen lived in Flat 46."</p> <p>6 If I could then, just before going to the events of</p> <p>7 the night, turn to paragraph 16 on page 4.</p> <p>8 Ms Kasote says:</p> <p>9 "16. I had not been told about any fire safety</p> <p>10 issues by the TMO or anyone else, but it had occurred to</p> <p>11 me that if there was a fire, there was only one place</p> <p>12 for us to get out — down the stairwell. I remember a</p> <p>13 friend coming to visit me a few months before the fire</p> <p>14 who said to me 'Betty, what will you do if there is a</p> <p>15 fire? What if the stairs are blocked?' That really</p> <p>16 worried me and it stuck with me."</p> <p>17 Could I also just go to the next page, page 5,</p> <p>18 paragraph 21, please.</p> <p>19 What Ms Kasote also says is:</p> <p>20 "21. I do remember that the fire policy was to</p> <p>21 'stay put' unless you see a fire or had been told to</p> <p>22 leave by a firefighter. I remember seeing a notice</p> <p>23 pinned up on a noticeboard by the lifts which said</p> <p>24 this."</p> <p>25 If I turn now to the events of the night, and</p> <p style="text-align: center;">Page 154</p>	<p>1 shoes, but this time, I had a pair sitting in my bedroom</p> <p>2 for some reason. As I went out I met Elizabeth from</p> <p>3 Flat 43 on the landing. I noticed there was a faint</p> <p>4 smell of smoke in the hallway. I wasn't able to see any</p> <p>5 smoke but I could smell it. I actually startled</p> <p>6 Elizabeth and she jumped as she wasn't expecting to see</p> <p>7 me there. I said that something was going on and I told</p> <p>8 her I could smell smoke. She said that she had come out</p> <p>9 as she could hear a noise in her flat that sounded like</p> <p>10 a big fan turning on. I said that I had seen</p> <p>11 firefighters outside and that we should leave. She said</p> <p>12 that we could not see the fire so we should stay in our</p> <p>13 flats as we were supposed to. I thought perhaps she was</p> <p>14 right — that we could not see the fire and so why would</p> <p>15 we leave? I thought I would wait until we were told to</p> <p>16 leave if we had to, as had happened before.</p> <p>17 "27. I went back into my flat, with the intention</p> <p>18 of going to bed. I decided change into a dress so that</p> <p>19 I was more comfortable if I decided to sleep, but if I</p> <p>20 had to run out then I could do so. Before I got on my</p> <p>21 bed, I had another look out of the window. I could hear</p> <p>22 sirens and it was busy outside with a lot of people</p> <p>23 gathered across the green looking towards the Tower. I</p> <p>24 couldn't see or smell any smoke. I decided to walk</p> <p>25 around to the kitchen/living room to see if I could see</p> <p style="text-align: center;">Page 156</p>

<p>1 anything else.</p> <p>2 "28. I was totally shocked as I could immediately</p> <p>3 see from the kitchen and living room windows a very</p> <p>4 large fire coming around the corner of the building</p> <p>5 towards the far end of my living room. The flames were</p> <p>6 huge and burning upwards. They were a very deep orange.</p> <p>7 I had never seen anything like it. There was very dark</p> <p>8 black smoke billowing away from the flames. The kitchen</p> <p>9 smelled strongly of smoke, which I now think is rather</p> <p>10 odd as my bedroom really did not smell strongly of</p> <p>11 smoke. It was terrifying to see the fire coming towards</p> <p>12 my flat. I felt panicked, and remember thinking that I</p> <p>13 just needed to get out.</p> <p>14 "29. I ran back to my bedroom, and grabbed my keys</p> <p>15 and phone. I put my shoes on as quickly as possible. I</p> <p>16 remember thinking that if my shoes were in the cupboard</p> <p>17 like usual, I would have seen the fire when I have first</p> <p>18 decided to get up and see what was going on when I met</p> <p>19 Elizabeth outside.</p> <p>20 "30. I checked my watch. It was 1:10am. I ran to</p> <p>21 the hallway and across to Flat 43. I knocked on the</p> <p>22 door. Elizabeth answered — she was awake and dressed,</p> <p>23 her daughter was in a night gown and her husband Michael</p> <p>24 was dressed. I said I saw a massive fire coming towards</p> <p>25 my flat. I then rang the bell of number 42 and they</p> <p style="text-align: right;">Page 157</p>	<p>1 from ours. Neither of the fire fighters had masks on.</p> <p>2 "32. There was no smoke on the stairwell. We all</p> <p>3 just started running down the stairs — I had been really</p> <p>4 scared by how the firefighters had acted - clearly it</p> <p>5 was something serious. We met a woman with a baby</p> <p>6 halfway down the stairs, I think around the 4th floor,</p> <p>7 and we told her to run as she was just slowly walking</p> <p>8 down. I think she had just come out to check what was</p> <p>9 going on — she did not seem like she had been told there</p> <p>10 was a fire or anything like that. We ran to the bottom</p> <p>11 and out to the main door at the front of the building.</p> <p>12 I understand that I am recorded on CCTV as leaving the</p> <p>13 Tower at 01:23.</p> <p>14 "33. The main front door was shut as far as I can</p> <p>15 remember it. As soon as we opened the door we could</p> <p>16 feel the heat. It was really strong and unlike anything</p> <p>17 I had felt before. We ran away from the Tower towards a</p> <p>18 small group of people, but we were one of the first</p> <p>19 groups to come out so there weren't a lot of people at</p> <p>20 this point. It wasn't organised — there wasn't anyone</p> <p>21 there to tell us what to do and so we decided to run</p> <p>22 towards the Sports Centre. We were running past but I</p> <p>23 stopped and stood to take a picture of the building. It</p> <p>24 was horrifying. I could not believe what was</p> <p>25 happening."</p> <p style="text-align: right;">Page 159</p>
<p>1 didn't answer. Michael banged on the door shouting that</p> <p>2 there was a fire. Mrs Harris and her partner then came</p> <p>3 to the door. I walked towards number 46. Jose and</p> <p>4 Carmen opened the door before I could knock and smoke</p> <p>5 started to pour out from the ceiling of their flat - I</p> <p>6 guess because the fire had reached their flat. Turufat</p> <p>7 and her family, and the new couple had come out of their</p> <p>8 flats in the meantime, I guess because of all the noise</p> <p>9 we were making. Everyone from our floor was out of</p> <p>10 their flats and gathered in the hallway. It was me,</p> <p>11 Elizabeth, Michael, their daughter, Mrs Harris, her</p> <p>12 partner, Turufat, her husband, their son, the new couple</p> <p>13 and their daughter, and Jose and Carmen.</p> <p>14 "31. There was hardly any smoke in the hallway but</p> <p>15 the smell was getting stronger. It was only flat 46 of</p> <p>16 our group of flats which had smoke coming out through</p> <p>17 the door — the smoke was gradually collecting towards</p> <p>18 the top of the hallway, although was very thin and grey.</p> <p>19 You could however smell the smoke quite strongly. I</p> <p>20 walked in front and opened the door to the stairwell,</p> <p>21 where I met a firefighter who was going up the stairs,</p> <p>22 quite quickly. He stopped for a moment and just said</p> <p>23 'run, get out'. We started running down. We met a</p> <p>24 second firefighter who also said: 'run, get out.' He</p> <p>25 was connecting a hose to a water point a few floors down</p> <p style="text-align: right;">Page 158</p>	<p>1 HERMINE HARRIS (evidence read into the record)</p> <p>2 MR RAWAT: Mr Chairman, I'll stop reading there and move on</p> <p>3 to the next statement, which is, again, a statement from</p> <p>4 a resident of floor 7. This is the statement of</p> <p>5 Hermine Harris of flat 42.</p> <p>6 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>7 MR RAWAT: The statement reference is IWS00000087.</p> <p>8 There are no exhibits accompanying the statement,</p> <p>9 but if we go to page 7, the last page, we can see that</p> <p>10 there is a statement of truth and the statement is</p> <p>11 signed and dated 11 May 2018.</p> <p>12 In her statement, Ms Harris explains that she had</p> <p>13 lived in Grenfell Tower for 41 years as of summer 2017.</p> <p>14 She lived alone, although her partner, Jean Lavine,</p> <p>15 often stayed with her and, indeed, was staying with her</p> <p>16 on the night of 13 June.</p> <p>17 I just want to read three paragraphs of the</p> <p>18 statement, and that's from page 3, paragraph 13. That's</p> <p>19 the events of the night.</p> <p>20 "13. On Tuesday 13 June 2017 I went to bed, leaving</p> <p>21 Jean up in the living room reading. I usually go to bed</p> <p>22 about 12 or 1 am but I was tired that night so I got</p> <p>23 myself ready for bed and I went to watch television in</p> <p>24 the small bedroom. I must have fallen asleep as I was</p> <p>25 then woken up by knocking at the front door. I think</p> <p style="text-align: right;">Page 160</p>



<p>1 this was about 1am. I got out of bed and went to the  2 door. Jean said to me 'There was someone knocking.'  3 Sometimes we have people come and knock on the door late  4 at night, so I thought it might be that. There was  5 nothing to suggest that anything was wrong. I looked  6 through the spyhole in the door but I couldn't see  7 anyone there. I went to the bathroom and I was going to  8 go back to bed when I heard more knocking. I said to  9 Jean 'Who is that?' I looked through the spyhole again  10 and saw my neighbour Florence and a fireman. Florence  11 was in her dressing gown. The fireman was wearing a  12 yellow helmet and a suit. I was so shocked. I opened  13 the front door and Florence said, 'Mrs Harris, there's  14 a fire — get out, get out.' She sounded really panicked.  15 I stood there for a second and I didn't know what to do.  16 I don't remember if the fireman said anything. Jean was  17 still awake reading so I said to him 'Come on, let's get  18 out'. We both got ready straight away and all I grabbed  19 was my front door keys. I thought we would be coming  20 back in. Jean was already fully clothed. I put my  21 slippers and my dressing gown on, and Jean and I left  22 the flat. I was saying to Jean 'Come on, come on'.  23 "Leaving the flat  24 "14. As we left I remember shutting the front door  25 behind us. This door had been replaced some years ago</p> <p>Page 161</p>	<p>1 to get down the stairs, maybe 10 minutes. I could hear  2 other peoples' footsteps on the stairs but I didn't look  3 round to see who they were. No-one tried to push past  4 us so I didn't see anyone else. I was trying to get  5 down the stairs quickly, just focused on getting out of  6 the building. I don't remember seeing any other people  7 or noticing any of the fire doors being open or shut as  8 we went down the stairs as we were moving fast and I was  9 in a panic."  10 Mr Chairman, that is where I am going to stop  11 reading from that statement, but if I just, for the  12 record, note that the recorded exit time for Ms Harris  13 is 01.26 am.  14 SIR MARTIN MOORE-BICK: Yes, thank you.  15 ABRAHAM ABEBE (evidence read into the record)  16 MR RAWAT: The next statement I want to put on the record is  17 that of Mr Abraham Abebe, who lived in flat 44 on the  18 7th floor.  19 The reference for the statement is IWS00000847.  20 There are no accompanying exhibits, but if we go to  21 page 14, the last page, please, the statement is signed  22 and dated 14 June 2018. It has a statement of truth,  23 the heading of which begins on the preceding page.  24 SIR MARTIN MOORE-BICK: Yes.  25 MR RAWAT: To begin with, a brief summary.</p> <p>Page 163</p>
<p>1 and was fairly heavy and it would close on its own due  2 to the self-closing hinges and spring it had on it. I  3 think it was made of wood. I closed the door ready to  4 return to later and we went towards the stairwell. The  5 stairwell is across the corridor from my flat. I didn't  6 look to see if anyone else was coming out of their  7 flats. I didn't smell or see any smoke. The landing  8 was clear. I made a beeline straight for the stairwell.  9 "15. The lobby area outside our flat was well lit  10 and I could see no fire or smoke at this time which was  11 just after 1am now. We pushed open the fire door which  12 is on self-closing hinges and worked OK and this led us  13 into the stairwell and we started to go down the stairs.  14 It looked the same as the lobby — it was well lit and  15 there was no smoke when I opened the door, it looked  16 normal.  17 "The route to the ground floor  18 "16. Once we were inside the stairwell I started to  19 smell the smoke and it became hotter, but not too hot.  20 I still couldn't see any smoke though. We moved quickly  21 and there were not obstacles in our way to stop us  22 getting down the stairs but by now I was a bit panicky.  23 The fireman didn't give us any advice about how to leave  24 safely, but I live opposite the doors to the stairs —  25 there's only one way to leave. It didn't take us long</p> <p>Page 162</p>	<p>1 Mr Abebe lived in flat 44 with his wife and his son.  2 His wife, Turufat, had lived in the tower since 1996,  3 and Mr Abebe had moved in in 2015.  4 On the evening of 13 June 2017, all three of the  5 family were at home. Mr Abebe and his wife had gone to  6 bed by around 11.30 pm on that night.  7 If I pick it up, then, at paragraph 6 on page 2,  8 please:  9 "6. I now understand that the fire in Grenfell  10 Tower started at around 12.54am. The first time that I  11 became aware there was any problem at all in the early  12 hours of 14 June 2017 was when my friend, Paulos, who  13 lived on the 18th floor of Grenfell Tower, telephoned my  14 mobile telephone (which I had on charge near to my bed)  15 at 1:32 am. I was confused by the call, as I was  16 partially asleep, and I did not answer it. As the  17 mobile telephone was a bit of a distance from me, I  18 could not see who was calling me at the time. My mobile  19 telephone then rang again, at 1:34 am, and I allowed it  20 to ring through to my voicemail. As I began to wake-up,  21 a few minutes later I decided to get out of bed and I  22 looked at who had called me at such an early hour of the  23 morning. It was then that I realised I had missed calls  24 from my friend, Paulos, who lived in Flat 153 with his  25 wife Genete, and their sons ... I was not expecting</p> <p>Page 164</p>

<p>1 a call from Paulos, and a call from anyone at that time</p> <p>2 of the morning was cause for concern."</p> <p>3 "7. I rang Paulos back. He told me that there was</p> <p>4 a fire in the Tower and that it was on his floor, floor</p> <p>5 18. He said that he had been woken up by noises, and</p> <p>6 had checked and then found out about the fire. Paulos</p> <p>7 told me that I should check my floor and around our</p> <p>8 flat. The call ended there. Panicked, I went</p> <p>9 immediately to check our flat and landing, and in doing</p> <p>10 so I woke up my wife and my son. I cannot recall</p> <p>11 whether my wife came with me, but I remember going over</p> <p>12 to the window in the kitchen. From the window, I could</p> <p>13 see the reflection of the blue lights of the emergency</p> <p>14 vehicles in and around the playground at the bottom of</p> <p>15 the Tower, directly underneath the window from which I</p> <p>16 was looking. I could not see fire.</p> <p>17 "8. I instinctively went to look at the situation</p> <p>18 on our landing and it occurred to me that the best thing</p> <p>19 to do was to leave the flat and the Tower as soon as</p> <p>20 possible. I looked outside to the landing using the</p> <p>21 peephole in our front door and I could see smoke, which</p> <p>22 was a grey white in colour and clearly visible on our</p> <p>23 landing. At that time I thought it was relatively</p> <p>24 thick, but given how the fire and smoke progressed on</p> <p>25 that night I would now describe the smoke as thin,</p> <p style="text-align: center;">Page 165</p>	<p>1 discovering that there was a fire in the building before</p> <p>2 my family and I left our flat. I ran out of my flat</p> <p>3 with my son in my arms. My wife, who had locked the</p> <p>4 front door behind her, was no more than two or three</p> <p>5 steps behind me. We ran to the stairwell on our floor,</p> <p>6 and ran down the stairs. The lights were still on both</p> <p>7 in the landing and on the stairwell. I could however</p> <p>8 see where I was going, so it was not very thick. The</p> <p>9 smoke, initially, was similar on the stairwell to that</p> <p>10 on our landing. I could see through it all right, and</p> <p>11 it was white in colour. I ran down the stairs as</p> <p>12 quickly as I possibly could, with the smoke getting</p> <p>13 progressively worse as I descended with my son.</p> <p>14 Eventually, I came to the landing between the 5th and</p> <p>15 the 4th floors. By this stage there was a large amount</p> <p>16 of smoke in the stairwell and it was heavy and coloured</p> <p>17 black. I was able to look into the 4th floor landing.</p> <p>18 I could see a lone fire fighter slightly below me with</p> <p>19 his back opening the door to the 4th floor communal</p> <p>20 landing. He was pulling at a folded, flat fire hose. I</p> <p>21 think he was pulling the hose into the 4th floor but I</p> <p>22 cannot be sure what he was trying to do. There was</p> <p>23 thick, acrid black smoke pouring out of the door he was</p> <p>24 holding open. It was filling the stairwell at that</p> <p>25 level. It was unbelievable. I could not see down past</p> <p style="text-align: center;">Page 167</p>
<p>1 especially because we eventually battled our way through</p> <p>2 heavier smoke, later on, in order to leave the Tower. I</p> <p>3 could still see the landing lights were on outside the</p> <p>4 door, and they were visible through the smoke.</p> <p>5 "9. We were still in our nightclothes, so I told my</p> <p>6 wife that we should put on outdoor clothes over them and</p> <p>7 said to her not to panic. We decided to leave the flat.</p> <p>8 I grabbed my son in my arms, and with my right hand I</p> <p>9 held a scarf over his mouth and face. I knew that he</p> <p>10 was more susceptible to harm from smoke than I was and I</p> <p>11 thought that the scarf would reduce some of the risk of</p> <p>12 harm from the smoke than might otherwise be without</p> <p>13 something covering his mouth. It was very scary having</p> <p>14 to think of ways in which I would have to try and</p> <p>15 prevent my child being harmed or even worse. My wife</p> <p>16 grabbed her purse and the flat keys, and she locked the</p> <p>17 door as we left.</p> <p>18 "10. I was given no information about fire safety</p> <p>19 advice or guidance between moving into the Tower and the</p> <p>20 eventual tragedy. I do recall seeing notices in the</p> <p>21 lobby and the lift areas stating that there was a 'stay</p> <p>22 put' policy in the Tower in the event of a fire.</p> <p>23 Instinct told me, however, that I should leave the Tower</p> <p>24 as soon as possible.</p> <p>25 "11. It was no more than 2 or 3 minutes after</p> <p style="text-align: center;">Page 166</p>	<p>1 the fire fighter because of the smoke.</p> <p>2 "12. I was going to push on through the smoke,</p> <p>3 continuing my attempt to get down the stairs with my son</p> <p>4 and get out of the burning building. I did not stop to</p> <p>5 consider whether there were flames behind the smoke.</p> <p>6 Nor did I consider whether it was safe to continue down</p> <p>7 the sole escape route out of the building. Just as I</p> <p>8 began to step onto the 4th floor of the stairwell, where</p> <p>9 the smoke was heaviest, I heard my wife shout behind me</p> <p>10 'Stop! Come back!' or similar words. She shouted about</p> <p>11 three times. I did not know whether she was in danger</p> <p>12 or if she had fallen, and I did not stop to think or ask</p> <p>13 why she was shouting. I immediately turned around and</p> <p>14 followed her back up the stairs, as she had turned back</p> <p>15 up the building. Once again, as I had on the way down,</p> <p>16 I ran with my son in my arms as fast as I could. I</p> <p>17 followed my wife, as I could not see the floor numbers</p> <p>18 on the stair landings. We ran back to our flat in a</p> <p>19 rapid time frame. I did not see anyone coming up or</p> <p>20 down the stairs at any time during this period, which</p> <p>21 was had been our first attempt to escape the Tower.</p> <p>22 "13. My wife telephoned 999 from her mobile</p> <p>23 telephone almost as soon as we re-entered the flat. She</p> <p>24 was not on the telephone very long, and I recall that</p> <p>25 she explained slowly and clearly the situation. There</p> <p style="text-align: center;">Page 168</p>

<p>1 was not much conversation and, from what she has since 2 told me, the operator did not ask her many questions. 3 When she got off the phone, my wife seemed slightly less 4 worried. She was reassured by having spoken to someone 5 who seemed to know what they were talking about. My 6 wife told me that the 999 operator had told her to put 7 items around the bottom of door in order to stop smoke 8 coming into our flat. I went immediately to get a quilt 9 and I started putting it around the bottom of the door. 10 "14. I recall looking out of the windows from our 11 flat, and I could see people on the ground below waving 12 and I could hear them shouting to people to get out of 13 the Tower. I still could not see any fire, at this 14 stage. In my mind I rapidly thought that we needed to 15 try again and escape. However, I remembered the notices 16 in the Tower and the advice that we should stay in our 17 flat as it was not on fire. We had received advice from 18 the 999 operator on how to stem smoke ingress, but I 19 realised by now that this would not help us to 20 eventually escape. Turufat was saying things like 'What 21 are we going to do? Are we going to have to jump?' It 22 was a harrowing experience to see my wife with those 23 thoughts in her mind. We had made an attempt to leave, 24 we had tried to get out of the Tower, but we had failed. 25 "15. We had been in our flat for no more than five</p> <p>Page 169</p>	<p>1 scarf again, and I left the flat. On the landing, as I 2 exited the flat door, I could see another fire fighter 3 banging on other front doors of other flats on 7th 4 floor. I got to the stairwell before my wife, and 5 started descending the stairs with my son. My wife, who 6 I now know went back to the flat to get water for our 7 son for the moment we left the building, was about six 8 or seven steps behind me. I had not reached the bottom 9 of the first flight of stairs before she came into the 10 stairwell. 11 "17. Whilst the lights were on and I could see 12 where I was going, the smoke was heavier higher up in 13 the stairwell than it had been when I first tried to 14 escape but there was no problem with visibility. I ran 15 down the stairs as quickly as I could, hearing my wife 16 just behind me. Like our first attempt to escape, the 17 smoke became thicker the further down the stairs we got. 18 By the 4th floor, where we had seen the fire fighter on 19 our previous attempt to get down the stairs, a fire 20 fighter (I cannot recall whether it was the same fire 21 fighter) was on the stairs to the 4th floor again. I do 22 not recall seeing the landing door open this time, and 23 as a result the smoke in that area was not as thick as 24 it had been before. I do not talk to the fire fighter 25 and I did not make eye contact with him. I do not know</p> <p>Page 171</p>
<p>1 minutes when there was a loud banging and knocking at 2 the door. I cannot recall whether it was my wife or 3 whether it was me who opened the door but when it was 4 opened, there was a tall fire fighter standing there. 5 He was wearing a mask, and had a torch on his head. He 6 said something like, 'You need to get out of the 7 building!' Then he shouted 'Out!' I cannot recall the 8 exact words spoken by the fire fighter, because of the 9 panic and the state of mind that I was in at the time, 10 but I do recall that my wife then tried to explain to 11 him our previous attempts to leave the building. I 12 could hear the desperation and the urgency in her voice 13 as she spoke rapidly to him. The fire fighter did not 14 engage with my wife. He said, shouting again, 'Out!' 15 We did not need to be told more than twice. The fire 16 fighter did not give us any, such as breathing apparatus 17 or a smoke hood. I already knew the grave and 18 unimaginable danger that I and my family could be in, 19 having seen the smoke billowing from the stairs on the 20 4th floor staircase. There was no hesitation, however, 21 as I was going to leave the flat and the Tower 22 immediately and regardless of the conditions below us. 23 "16. Our second and final attempt to leave the 24 Tower was at some point before 1:45 am. I grabbed 25 [redacted] into my arms, covering his mouth with the</p> <p>Page 170</p>	<p>1 whether he saw us coming down the stairs. I could feel 2 the panic rising as the smoke hit the back of my throat, 3 in the stairwell, as it was black and smelled toxic. 4 Turufat was coughing behind me, she was muttering but I 5 could not hear what she was saying. I now know that she 6 was praying. We did not have time to stop and ask the 7 fire fighter what was going on, or whether it was safe 8 to carry on down the stairs. I pushed on rapidly 9 running down the stairs. 10 "18. After we passed the 4th floor, the smoke 11 thinned out. We did not see anyone, apart from the fire 12 fighter who had been on the 4th floor stairwell. There 13 was no one ascending or descending the stairs whilst we 14 made our final attempt to leave the building. I have 15 since been told by my wife that the floor of the 16 stairwell was wet, but I cannot recall noticing that at 17 the time. 18 "19. As we reached the ground floor, I put my son 19 down so that he could walk for himself. The relief 20 started to set-in as I realised that my family and I had 21 escaped the building. I do not recall seeing fire 22 fighters or other emergency services personnel inside 23 the ground floor (reception) area of Grenfell Tower at 24 this time. I cannot recall when we left exactly, but I 25 am now aware from a still image from the CCTV cameras,</p> <p>Page 172</p>

<p>1 provided to me by the Metropolitan Police, that the</p> <p>2 police have a record that I left the building at 1:48</p> <p>3 am. I believe that we were in the Tower for</p> <p>4 approximately twenty minutes from being alerted that</p> <p>5 there was a fire in the building, to making it out to</p> <p>6 safety. It felt like an awful lot longer than that, at</p> <p>7 the time."</p> <p>8 That's where I am going to end reading from that</p> <p>9 statement Mr Chairman.</p> <p>10 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>11 TURUFAT YILMA GIRMA (evidence read into the record)</p> <p>12 MR RAWAT: The next statement I turn to is that of</p> <p>13 Mr Abebe's wife, Turufat Yilma Girma.</p> <p>14 The statement is at reference IWS00000848.</p> <p>15 There is one exhibit to that, which is marked in the</p> <p>16 statement as TG/1 and has the reference -- we don't need</p> <p>17 to put it up -- IWS00000934. It's a photograph taken</p> <p>18 after Mrs Girma had left the building.</p> <p>19 As I have said, Mrs Girma is the wife of</p> <p>20 Abraham Abebe, and, as I previously indicated, she'd</p> <p>21 lived in the tower since 1996 and, as of June 2017, was</p> <p>22 living in flat 44 with her husband and son.</p> <p>23 You will have noted, Mr Chairman, from Mr Abebe's</p> <p>24 statement that he recalls being woken up by a phone</p> <p>25 call.</p> <p style="text-align: center;">Page 173</p>	<p>1 from the fire. At that time, I could not smell smoke</p> <p>2 inside my flat, and I could not hear sirens, or any</p> <p>3 smoke alarms going off either inside my flat or outside</p> <p>4 in the hallway.</p> <p>5 "19. It was less than 2 minutes between us getting</p> <p>6 up and then deciding to leave Grenfell Tower. My</p> <p>7 husband grabbed our young son. We knew that it was</p> <p>8 common sense not to use the lift, as I remember from</p> <p>9 other buildings (not Grenfell Tower) that there were</p> <p>10 signs I had seen telling people that you are not</p> <p>11 supposed to use the lift in the event of fire. We left</p> <p>12 the flat. I locked the front door behind me and,</p> <p>13 bringing only my key and my phone, we ran to the</p> <p>14 stairwell. My husband was in front of me by only two or</p> <p>15 three steps, he was carrying our young son in his arms.</p> <p>16 My husband had put a scarf over our son's mouth and</p> <p>17 nose.</p> <p>18 "20. When we went out on to the landing there was</p> <p>19 light grey coloured smoke but you could see through it.</p> <p>20 The light on the landing was on so I ran to the door to</p> <p>21 the stairwell. Abraham was in front of me carrying our</p> <p>22 son.</p> <p>23 "21. The lights were on in the stairwell. I cannot</p> <p>24 remember whether there was smoke on the stairs when we</p> <p>25 entered the stairwell. However, I do know that I could</p> <p style="text-align: center;">Page 175</p>
<p>1 SIR MARTIN MOORE-BICK: Yes.</p> <p>2 MR RAWAT: He then went out to see what was going on in the</p> <p>3 hallway, saw smoke and the family decided to leave with</p> <p>4 their son.</p> <p>5 If I could pick up and read some extracts from</p> <p>6 Mrs Girma's statement, from page 4, please,</p> <p>7 paragraph 18.</p> <p>8 This is from the point Mrs Girma recalls that she</p> <p>9 was woken up by her husband:</p> <p>10 "18. My husband and I went to check out of the</p> <p>11 window in the living room. That window looks out to the</p> <p>12 playground area below the Tower. On the walkways,</p> <p>13 people were standing and waving and shouting, 'Fire!</p> <p>14 Fire!' I could see from the reflections on the</p> <p>15 buildings around us the blue lights of emergency</p> <p>16 vehicles and I could see people waving on the ground.</p> <p>17 There was, however, no sign of fire that we could either</p> <p>18 see or hear. I immediately started to panic. I had no</p> <p>19 idea what to do. I was asking my husband frantically,</p> <p>20 'What do I do? What do I do?' My husband went to our</p> <p>21 front door and looked through the peephole. He said he</p> <p>22 could see gray-ish white smoke in the hallway, and told</p> <p>23 me that we must leave immediately. I was panicking, but</p> <p>24 we were moving quickly and I felt that this it was</p> <p>25 sensible and safe to get out of the building and away</p> <p style="text-align: center;">Page 174</p>	<p>1 breathe relatively easily in the stairwell at our level.</p> <p>2 Certainly there was no thick smoke going down the stairs</p> <p>3 from the seventh floor until we got to the fifth and</p> <p>4 fourth floors, and we were able to see ahead of us. I</p> <p>5 was not coughing and nor was my son and husband.</p> <p>6 Between each floor, there were two flights of stairs</p> <p>7 divided by a small landing. We ran down the stairs as</p> <p>8 quickly as we could manage.</p> <p>9 "22. When we got to the landing between the fifth</p> <p>10 floor and the fourth floor, we could see a fire fighter</p> <p>11 holding open the door to the landing on the fourth</p> <p>12 floor. I cannot recall exactly what he was doing, but</p> <p>13 he was pulling at a fire hose. The hose was flat and</p> <p>14 there was no water coming through it. There was so much</p> <p>15 smoke. I could see thick, black smoke pouring out of</p> <p>16 the door from the fourth floor landing into the</p> <p>17 stairwell, as the fourth floor landing/fire door was</p> <p>18 being held open by the fire fighter and his hose. The</p> <p>19 smoke hit me in the throat; it had a powerful and</p> <p>20 poisonous smell. I could not see anything past the fire</p> <p>21 fighter and I could not see the stairs between the</p> <p>22 fourth and third floors. I assumed that there would be</p> <p>23 flames behind the smoke, and I was worried that we would</p> <p>24 succumb to the smoke.</p> <p>25 "23. I made direct eye contact with the fire</p> <p style="text-align: center;">Page 176</p>

<p>1 fighter, but I did not speak to him, and he did not say</p> <p>2 anything to me. When I saw the smoke, I expected fire</p> <p>3 to also be there. I panicked thinking that there might</p> <p>4 be fire coming into the stairwell. I did not know what</p> <p>5 was behind the smoke and assumed that whatever had</p> <p>6 caused the smoke would certainly kill me and my family,</p> <p>7 in the stairs.</p> <p>8 "24. I called ahead to my husband. I shouted at</p> <p>9 him, three times, 'Come back! Come back! Come back!'</p> <p>10 He turned around immediately and then we began to run to</p> <p>11 back up the stairs to our flat.</p> <p>12 "25. Now, when I think about it, the fire fighter</p> <p>13 could have told us to continue down the stairs and out</p> <p>14 of the building, as we were on the stairwell. I assume</p> <p>15 he must have known that there was not likely to be smoke</p> <p>16 down below us, in the stairwell and certainly no fire</p> <p>17 from where he had come up the stairs. When we began to</p> <p>18 ascend the stairs again, the fire fighter could have</p> <p>19 told us that we should come back and continue escaping</p> <p>20 the burning building, but he did not. He saw us clearly</p> <p>21 going up the stairs, higher into the building.</p> <p>22 "26. I cannot recall seeing anyone ascending or</p> <p>23 descending the stairs either on our way down or our way</p> <p>24 up, at this time, which would be just after 1:40 am.</p> <p>25 When we were running back up, panic started to hit me.</p> <p>Page 177</p>	<p>1 calm, but I was a lot less panicked than I had been</p> <p>2 before on the stairwell. We had spoken to the Fire</p> <p>3 Brigade and they had given us advice to stay in our</p> <p>4 flat.</p> <p>5 "29. However, I could feel the panic and the terror</p> <p>6 rising within me. I kept saying to Abraham 'What are we</p> <p>7 going to do? Are we going to jump?' However, I still</p> <p>8 had confidence that something was going to happen and</p> <p>9 that we were going to be rescued. At that point, I</p> <p>10 thought that it was impossible that we were going to go</p> <p>11 out unaided and that we were going to try and leave</p> <p>12 again via the stairs. We had seen the thick black smoke</p> <p>13 on the fourth floor. I knew that the smoke was coming</p> <p>14 into the stairwell, and possibly the fire. I thought</p> <p>15 that the only way to get out of the smoke, as I thought</p> <p>16 fire was behind the smoke, would be to jump. I thought</p> <p>17 that there was no way that we were going to be able to</p> <p>18 get out of the Tower through the stairs. At the time I</p> <p>19 did not know whether I would have survived that jump</p> <p>20 from the seventh floor. I knew there was a playground</p> <p>21 below. I just do not know what I was thinking at the</p> <p>22 time, as I was in a panic. I now know that I would not</p> <p>23 have survived a jump from the seventh floor, which is so</p> <p>24 high up it almost guarantees certain death. In my mind,</p> <p>25 in that situation, jumping was the only chance of not</p> <p>Page 179</p>
<p>1 I noticed that the signs on the stairwell marking each</p> <p>2 floor were so small and hard to see. I had to count</p> <p>3 each flight of stairs so that I knew when we had reached</p> <p>4 the 7th floor, where we lived, as it was not clear which</p> <p>5 floor we were on.</p> <p>6 "27. I called 999 as soon ... as we got back to the</p> <p>7 flat. It would have been between 1:42 am and 1:45 am on</p> <p>8 14 June 2017. I called 999 on my mobile telephone, with</p> <p>9 the number [redacted] I told the operator, a woman,</p> <p>10 where I was in Grenfell Tower and the floor we were on</p> <p>11 in the building. I said that I was with my husband and</p> <p>12 my son, and I told her that we had tried to get out but</p> <p>13 we were unable to because there was too much smoke. She</p> <p>14 did not ask me any questions, and told me that the Fire</p> <p>15 Brigade were aware of the fire and that help was coming.</p> <p>16 She told me that we should stay inside the flat, and we</p> <p>17 should put towels around the front door. I told my</p> <p>18 husband the advice I received and he put a quilt cover</p> <p>19 down by the bottom of the front door.</p> <p>20 "28. I was significantly less panicked as a result</p> <p>21 of the phone call. After all, I thought that I had</p> <p>22 received advice from people who knew what they were</p> <p>23 talking about. I was confident that the fire services</p> <p>24 were going to come, even by helicopter, to put out the</p> <p>25 fire and to rescue the people in the Tower. I was not</p> <p>Page 178</p>	<p>1 being burned to death, even if I did not survive the</p> <p>2 fall it was going to be a less painful way of dying than</p> <p>3 burning to death. But surviving was my main priority.</p> <p>4 The only thing that was in my mind, as in so many</p> <p>5 others, was getting out of the fire and saving my</p> <p>6 family.</p> <p>7 "30. We were in our flat, for what would</p> <p>8 subsequently be the last time, for only a matter of</p> <p>9 minutes. Then I heard a loud knock at the door. My</p> <p>10 husband was by the front door putting the quilt cover at</p> <p>11 the bottom of the door so he opened the door. A fire</p> <p>12 fighter, I could only see one fire fighter, stood at the</p> <p>13 front door of our flat. He had a mask on and a light on</p> <p>14 his head. Behind the fire fighter, I could see</p> <p>15 grey/white smoke, significantly thicker in the landing</p> <p>16 than it was before. The fire fighter was tall. He told</p> <p>17 us, 'You have to leave the building. Get out!' I told</p> <p>18 him that we had tried to leave the building already,</p> <p>19 that I had my young son in the flat and that we had</p> <p>20 considered it was too unsafe when we left before. I</p> <p>21 explained that I wanted to try and leave the building</p> <p>22 but there was too much smoke. He did not respond to</p> <p>23 what I had said, and simply shouted, 'Out!' He did not</p> <p>24 give us any advice about how to get out, or that we</p> <p>25 should use any wet towels to cover our faces or suggest</p> <p>Page 180</p>

<p>1 anything to help with the smoke.</p> <p>2 "31. I believe that as we were talking to the fire</p> <p>3 fighter, smoke came into our flat from the landing.</p> <p>4 However, I cannot recall this with absolute certainty,</p> <p>5 but there was smoke on the landing at the time we were</p> <p>6 talking. As soon as the fire fighter had said 'out', my</p> <p>7 husband grabbed our son, and put the scarf over our</p> <p>8 child's mouth and nose in order to help with the thick</p> <p>9 smoke which we knew we would meet on the fourth and</p> <p>10 fifth floors. I ran into the kitchen and I grabbed my</p> <p>11 'BRITA' water filter. I felt that my son would need it</p> <p>12 if we were able to get out of the building. Leaving my</p> <p>13 home for what would be the last time, I locked the door</p> <p>14 behind me and ran to the stairwell with my husband. The</p> <p>15 fire fighter did not come with us. I cannot recall</p> <p>16 where the fire fighter went when he left the front door</p> <p>17 of our flat.</p> <p>18 "32. Abraham was running ahead of me, and he had</p> <p>19 [redacted] in one hand and in his other hand he was</p> <p>20 holding the scarf up to [redacted]'s mouth and nose.</p> <p>21 "33. There was grey smoke on the landing, but I do</p> <p>22 not recall it being difficult to breathe on our second</p> <p>23 attempt to escape. When I left the flat, there were</p> <p>24 none of our neighbours on the landing. I pulled the</p> <p>25 door to the stairwell open. Abraham had gone slightly</p> <p style="text-align: right;">Page 181</p>	<p>1 building, the smoke was still pouring into the stairwell</p> <p>2 from the open door to the landing leading to flats on</p> <p>3 the fourth floor. The floor was wet on this level.</p> <p>4 "36. There was a fire fighter by the door of the</p> <p>5 fourth floor, as I could just see through the smoke. He</p> <p>6 said nothing to us, and I did not say anything to him.</p> <p>7 He was stood holding the door open, and there was thick</p> <p>8 black smoke pouring out from the hallway into the</p> <p>9 stairwell where we were.</p> <p>10 "37. I was running at such a speed, plus I was so</p> <p>11 panicked and scared, that I did not take any time to</p> <p>12 stop and look for any great length of time to see what</p> <p>13 he was doing.</p> <p>14 "38. After I passed the fourth floor, the smoke</p> <p>15 started to get less dense and less thick. It became</p> <p>16 incrementally less toxic and acrid, as we reached the</p> <p>17 lower floors of the building. Mercifully, there was</p> <p>18 little smoke when we reached the lobby area on the</p> <p>19 ground floor of the Tower."</p> <p>20 Mr Chairman, that's where I intend to pause reading</p> <p>21 from that statement.</p> <p>22 SIR MARTIN MOORE-BICK: Yes, thank you very much.</p> <p>23 MICHAEL PARAMASAVIAN (evidence read into the record)</p> <p>24 MR RAWAT: The next statement that we need to put into the</p> <p>25 record is at IWS00001003, and it is the statement of</p> <p style="text-align: right;">Page 183</p>
<p>1 ahead of me with [redacted], and he was down the first</p> <p>2 flight of stairs by the time that I had opened the door</p> <p>3 to the stairwell. I was possibly six or seven steps</p> <p>4 behind him at all times. As soon as we got into the</p> <p>5 stairwell, I recall a strong and overpowering sensation</p> <p>6 of burning in my throat as I was hit by heavy smoke.</p> <p>7 "34. I cannot recall whether it was hot or not in</p> <p>8 the stairwell. I could however smell a nasty, poisonous</p> <p>9 smell. It was like nothing I had ever smelt before.</p> <p>10 The smoke was really bad, it was black and thick. I</p> <p>11 just concentrated on where I put my feet on the steps.</p> <p>12 After the fire I have become worried and nervous any</p> <p>13 time I have smelt smoke. The terrible events of the</p> <p>14 fire and the loss suffered by our community come rushing</p> <p>15 back to me. I have never before smelt anything like</p> <p>16 that awful smell of smoke from Grenfell Tower.</p> <p>17 "35. We ran down the stairs as quickly as we could.</p> <p>18 I remember saying to myself, 'Oh my God! Oh my God!</p> <p>19 Jesus Christ!'. I said this to myself, half in panic</p> <p>20 [redacted]. The lights were on in the stairwell, and I</p> <p>21 could just about see where I was going. From the</p> <p>22 seventh floor until the fourth floor, the smoke got</p> <p>23 incrementally thicker and more acrid. I could feel the</p> <p>24 smoke burning and irritating the back of my throat all</p> <p>25 the way down. When we reached the fourth floor of the</p> <p style="text-align: right;">Page 182</p>	<p>1 Michael Thomas Philip Paramasavian.</p> <p>2 He was living in flat 45 on the 7th floor, and he</p> <p>3 exited the building at a time of 01.24.</p> <p>4 The statement has no exhibits to come with it, but</p> <p>5 if we go to the last page, page 10, it has a statement</p> <p>6 of truth, and it's signed and dated 17 May 2018.</p> <p>7 To give some background, Mr Paramasavian had moved</p> <p>8 into Grenfell Tower in 2016. He was living there at the</p> <p>9 time of the fire with his partner, Hannah West, and her</p> <p>10 daughter.</p> <p>11 If I could take you, Mr Chairman, to paragraph 19 in</p> <p>12 the statement. Its page 6, and it deals with the night</p> <p>13 of the fire.</p> <p>14 "19. On the night of the 14th June 2017 the first</p> <p>15 indication which I recall that there was a fire or</p> <p>16 something else unusual was happening was a smell of</p> <p>17 plastic. This was at approximately 1.00am on the 14th</p> <p>18 June 2017. I was in bed at the time but awake watching</p> <p>19 a film. Both my partner and her daughter were asleep.</p> <p>20 The smoke alarm in Flat 45 did not activate at the time</p> <p>21 nor did I hear a smoke alarm activated in any</p> <p>22 neighbouring flat. Immediately I realised that there</p> <p>23 was a fire in Grenfell Tower I woke up my partner and</p> <p>24 her daughter and we evacuated the block. I believe at</p> <p>25 this stage the actual location of the fire was 3 floors</p> <p style="text-align: right;">Page 184</p>

<p>1 above the floor on which flat 45 is located which is the</p> <p>2 7th floor. The smoke appeared to change colours as the</p> <p>3 fire progressed. The colour of the smoke appeared to be</p> <p>4 blue at the time that explosions which I assumed were</p> <p>5 caused by gas occurred in the block and the smoke then</p> <p>6 appeared to take on orange, red and yellow shades The</p> <p>7 smoke was very dense and also took on shades of black,</p> <p>8 white and grey.</p> <p>9 "20. I did not actually see the fire spread outside</p> <p>10 of the block and I did not take any pictures or</p> <p>11 recordings of the fire. The fire appeared to spread</p> <p>12 upwards from the 4th floor of Grenfell Tower before</p> <p>13 engulfing the whole building. Within 15 to 20 minutes</p> <p>14 of evacuating Grenfell Tower the whole building appeared</p> <p>15 to be ablaze and the fire was producing a distinctly</p> <p>16 acrid smell. Apart from the flames the entire building</p> <p>17 appeared to also be engulfed in smoke. I did not call</p> <p>18 999 as in the panic I left my phone in the flat. The</p> <p>19 maximum time I remained in the flat before evacuating</p> <p>20 with my partner and her daughter was 5 minutes. As we</p> <p>21 were making our way down the stairs to evacuate I</p> <p>22 definitely recall a person in uniform who I assume was a</p> <p>23 firefighter shouted 'stay in your flats' or words to</p> <p>24 that effect. I did not have any contact with</p> <p>25 firefighters before vacating the flat.</p> <p>Page 185</p>	<p>1 caused an acrid smell and I was aware of this acrid</p> <p>2 taste as I breathed. Although there was smoke on the</p> <p>3 landing I did not see any actual flames. Because of the</p> <p>4 smoke I did not see any other flat doors on the landing</p> <p>5 as we evacuated. To the best of my recollection I saw 3</p> <p>6 other people on the landing as we evacuated Flat 45 — I</p> <p>7 believe one of these persons was a firefighter. This</p> <p>8 was the person who shouted, 'Get back to your flats'. I</p> <p>9 did not respond to this advice. My only concern was to</p> <p>10 evacuate with my partner and her child as quickly as</p> <p>11 possible. I had to open the door between the landing</p> <p>12 and the stairs and we immediately descended the stairs.</p> <p>13 I could hear people screaming. Because of the thick</p> <p>14 smoke I could not actually see my feet until we reached</p> <p>15 the second floor. I could only see about 2 steps in</p> <p>16 front of me until we reached the lower floors. I did</p> <p>17 not use the handrail and as I was holding [redacted] I</p> <p>18 could not say if I could see my outstretched hand. I</p> <p>19 held my breath for as long as possible between breaths</p> <p>20 to avoid inhaling the smoke. The temperature was very</p> <p>21 high — I perspired. It took approximately 10 minutes to</p> <p>22 evacuate the building. The stairs were not slippery and</p> <p>23 there were no obstructions blocking our path. It did</p> <p>24 not occur to me or cross my mind to evacuate via the</p> <p>25 lift as I knew that this could potentially present a</p> <p>Page 187</p>
<p>1 "21. Prior to the fire Flat 45 was in a good state</p> <p>2 of decorative repair. I was informed after the fire</p> <p>3 that there was fire present in Flat 45. I was unable to</p> <p>4 do anything to stop the fire spreading. There was no</p> <p>5 actual smoke in Flat 45 prior to our evacuation but</p> <p>6 there was dense smoke on the landing and stairs. We did</p> <p>7 not take any possessions with us when we evacuated the</p> <p>8 flat. We were in genuine fear for our lives and were</p> <p>9 completely focussed on leaving the block. We did not</p> <p>10 take any protective clothing when we evacuated; to</p> <p>11 protect my partner's child from smoke inhalation I</p> <p>12 covered her with my dressing gown as we made our way</p> <p>13 down the stairs. There was nobody left in the flat</p> <p>14 following our evacuation. No one helped us to evacuate.</p> <p>15 I think the front door of the flat was left open when we</p> <p>16 evacuated and no-one provided any advice or assistance</p> <p>17 about evacuation procedures. As we left the flat, the</p> <p>18 smoke was quite dense on the landing and stairs. I was</p> <p>19 aware of other persons probably neighbours on the</p> <p>20 landing. I felt very scared but focused on protecting</p> <p>21 my partner and her daughter and just getting out of the</p> <p>22 block as quickly as possible. I was holding [redacted]</p> <p>23 my partner's daughter and Hannah my partner was in front</p> <p>24 of me. I was not aware a large number of other</p> <p>25 residents on the stairs as we evacuated. The smoke</p> <p>Page 186</p>	<p>1 greater danger and impair our escape. We immediately</p> <p>2 made our way down the stairs and left the block by the</p> <p>3 communal doors which were open. When we got out of</p> <p>4 Grenfell Tower we were shepherded to a nearby block,</p> <p>5 then to Chelsea and Kensington Town Hall and then to the</p> <p>6 Latimer Road Christian Centre. As we moved from one</p> <p>7 location to another we spoke to other residents and</p> <p>8 people watching the fire."</p> <p>9 That's where I'll stop, if I may.</p> <p>10 SIR MARTIN MOORE-BICK: Yes.</p> <p>11 HANNAH WEST (evidence read into the record)</p> <p>12 MR RAWAT: The next statement to put on the record is the</p> <p>13 statement of Hannah West, who, we've just heard, was</p> <p>14 living in flat 45 with her daughter and her partner,</p> <p>15 whose statement we've just read. In her statement, she</p> <p>16 explains that she'd moved into flat 45 in the spring of</p> <p>17 2016.</p> <p>18 The statement reference is IWS00000021.</p> <p>19 There are no exhibits to put on the record, but it's</p> <p>20 a 12-page statement, and if we go to the last page,</p> <p>21 please, page 12, it has a statement of truth, it is</p> <p>22 signed and it is dated 24 April 2018.</p> <p>23 Mr Chairman, again, I would like to just read a few</p> <p>24 paragraphs from this statement.</p> <p>25 SIR MARTIN MOORE-BICK: Yes.</p> <p>Page 188</p>

<p>1 MR RAWAT: If I go to page 3, paragraph 15, please.</p> <p>2 The name of Ms West's daughter has been redacted</p> <p>3 from this statement, so as we come to it, I'll just</p> <p>4 refer to her as Ms West's daughter.</p> <p>5 "15. On the evening of 13 June 2017 Mickey,</p> <p>6 [redacted] and I were at home in the flat. I put</p> <p>7 [redacted] to bed at about 8pm. Mickey and I watched TV</p> <p>8 for a bit until I felt really tired and went to bed at</p> <p>9 about 10.30pm. I was woken up by Mickey saying, 'Babe,</p> <p>10 babe there's a fire'. Mickey was shouting and sounded</p> <p>11 scared which was unusual. I was half asleep. I think</p> <p>12 this must have been about 1.20 am because I think we got</p> <p>13 out of the Tower at 1.30am. I said, 'What's going on?'</p> <p>14 I sat up in bed. Our bed faced the bedroom door and the</p> <p>15 bedroom door is opposite the front door. The bedroom</p> <p>16 door was open and I could see smoke coming through the</p> <p>17 front door. The smoke was grey, it was quite thick but</p> <p>18 I could see through it. It was scary to see that, I was</p> <p>19 confused and I was panicking - thinking about my</p> <p>20 daughter. It smelt just like normal smoke. I was still</p> <p>21 half asleep but remember thinking, 'What the fuck is</p> <p>22 going on!' I got out of bed.</p> <p>23 "16. I was wearing a grey Oxford University t-shirt</p> <p>24 and underwear. Mickey was wearing a black dressing gown</p> <p>25 and dark coloured boxer shorts. I moved quickly — I</p> <p style="text-align: center;">Page 189</p>	<p>1 lights in the lobby were on. We came out of the door</p> <p>2 and made our way towards the staircase. Although it was</p> <p>3 smoky, I was able to see but not far. I went towards</p> <p>4 the staircase relying upon my memory. I was in front</p> <p>5 with Mickey and [redacted] behind. As I got towards the</p> <p>6 door to the stairwell, I saw a firefighter on his knees</p> <p>7 holding the door open to the stairwell. As I saw the</p> <p>8 firefighter I pulled my t-shirt up over my mouth and</p> <p>9 nose. This was because the smoke was getting thicker</p> <p>10 and I didn't want to breathe it in. My t-shirt was now</p> <p>11 across half of my face. I was quite close to the door</p> <p>12 to the staircase before I saw the fire fighter. The</p> <p>13 landings are not large anyway. I was almost within</p> <p>14 touching distance of him when I first saw him. It was</p> <p>15 his uniform that stuck out to me. I did not stop; I</p> <p>16 just continued towards the staircase but I can remember</p> <p>17 the sheer look of fear and dread on his face. To the</p> <p>18 best of my recollection he was a white man. I can't</p> <p>19 remember what colour his helmet was but I do recall that</p> <p>20 he was wearing a helmet. I do not know what he was</p> <p>21 doing there. I was focused on getting out. He was</p> <p>22 holding the door open. He was squatting with his back</p> <p>23 to the open door. The door opened into the stairwell.</p> <p>24 There was no one immediately in front of me. I could</p> <p>25 not work out why he was doing that — holding the door</p> <p style="text-align: center;">Page 191</p>
<p>1 knew I had no time to waste. Even as I came out of the</p> <p>2 bedroom - the smoke was getting thicker.</p> <p>3 "17. Mickey got [redacted] from her bedroom and</p> <p>4 wrapped her in his dressing gown. [redacted] was</p> <p>5 wearing a dark coloured nightie that came down to just</p> <p>6 below her knee. Mickey put me in front of him and</p> <p>7 guided me forward in front of him as all 3 of us came</p> <p>8 out of the front door. We didn't take anything with us.</p> <p>9 We knew we had to get out fast as there was smoke in the</p> <p>10 flat.</p> <p>11 "Leaving the flat</p> <p>12 "18. As we came out of the flat, I heard someone</p> <p>13 say, 'get out, get out' but I could not tell who this</p> <p>14 person was or where he was at that point. It was</p> <p>15 definitely a male voice. In the lobby I was aware of my</p> <p>16 neighbours — an elderly Spanish or Portuguese couple —</p> <p>17 carrying suitcases. I'm pretty sure we were in front of</p> <p>18 them as we made our way to the staircase. I was not</p> <p>19 aware of any one else in the lobby.</p> <p>20 "19. We knew that the stairs were to our left just</p> <p>21 around the corner from our flat. We made our way in</p> <p>22 that direction without needing to discuss it. The smoke</p> <p>23 on the landing was cloudy but not thick, It was though</p> <p>24 getting thicker and thicker even in the short time it</p> <p>25 took for us to get from our flat to the staircase. The</p> <p style="text-align: center;">Page 190</p>	<p>1 open — it was easy to open that door. I could hear</p> <p>2 shouting and screaming. I am not sure whether the noise</p> <p>3 of people shouting/screaming was from above or below at</p> <p>4 this point. I heard shouts of 'help' and 'hello'. I</p> <p>5 now believe it must have been this fire fighter who I</p> <p>6 heard say 'get out, get out' as there was no one else</p> <p>7 around. I did not hear him saying anything other than</p> <p>8 that. There was definitely no hose with him that I saw.</p> <p>9 I did not touch anything before entering the stairwell.</p> <p>10 Once we got to the stairs the smoke on the stairwell was</p> <p>11 really thick and getting thicker. It was worse than the</p> <p>12 lobby. The heat was intense. My priority was to get</p> <p>13 off those stairs. There was a lot of commotion. I</p> <p>14 could hear screams.</p> <p>15 "The route to the ground floor.</p> <p>16 "20. The lights were on in the stairwell but it</p> <p>17 became dark as we made our way down. I believe the</p> <p>18 light on my floor stayed on but there was no light lower</p> <p>19 down. The heat on that stairwell was intense. I</p> <p>20 remember other people on the stairs, there was a bit of</p> <p>21 pushing and shoving. I did not find my way blocked by</p> <p>22 other people. It was dark and hard to tell what was</p> <p>23 happening. Everyone knew it was serious and everyone's</p> <p>24 aim was to get out as soon as possible. It was</p> <p>25 definitely not a stampede.</p> <p style="text-align: center;">Page 192</p>



<p>1 "21. The stairs were not slippery; I did not slip.  2 I knew that there was no time. I wasn't going too  3 quickly because I did not want to fall on the stone  4 stairs. I was bare footed. I was trying to go fast but  5 I could not see where I was going. I was holding onto  6 the handrail because I couldn't see the steps. The  7 handrail felt cold to the touch. I think it is a metal  8 handle. When we were going down the stairs there was  9 thick smoke and as we went down the heat became more and  10 more intense. On the stairs the smoke was thick, thick  11 enough that you didn't want to breathe it in and thicker  12 than the smoke that there had been on the landing. It  13 got thicker the further down we went. I still had my  14 t-shirt up over my nose and mouth. My eyes were  15 burning. My throat was burning. I was trying to keep  16 my eyes open. I did not look backwards but at one point  17 I felt Mickey touch my shoulder. I knew he had  18 [redacted] in his arms. I kept holding onto the  19 handrail. I was right in front of him. Mickey has told  20 me that he put me in front of him as we came out of the  21 flat because he did not want to lose me on the stairs, I  22 knew the layout of the stairs, I would have been able to  23 walk down those stairs with my eyes shut — there are  24 about 12 steps on each flight. I wasn't talking to  25 Mickey because I didn't want to breathe in any of the</p> <p>Page 193</p>	<p>1 Mickey and me out. At this time, we didn't even know  2 what had happened. Time was moving really slowly — even  3 though it was probably 10 seconds since we left the flat  4 — it felt like 10 minutes.  5 "25. When we got to the bottom of the stairs and  6 opened the door, everything was light and there was no  7 smoke. It was as if nothing had happened. It was like  8 coming out of a nightmare, that's the only way I can  9 describe it. We went through a door.  10 "26. As I came out of the staircase into the lobby  11 — even before leaving the Tower — everything seemed  12 normal. The lights were on and there was no smoke. It  13 was as if there was nothing wrong. I went through the  14 two doors and onto the stairs on the outside of the  15 building.  16 "27. As we came out of our flat on to the landing I  17 would describe the smoke as similar to the diagram  18 marked (D) that I have been shown and that when I went  19 in to the staircase it was like the diagram marked (E)."  20 I pause there, Mr Chairman. Just for the record,  21 that's a reference to the smoke descriptor provided by  22 the inquiry to witnesses.  23 SIR MARTIN MOORE-BICK: Yes.  24 MR RAWAT: "I believe the fire fighter might have been on  25 his knees as there was less smoke at that level. He may</p> <p>Page 195</p>
<p>1 smoke.  2 "22. I heard loads of screams in the stairs. There  3 was a lot of activity — screaming, shouting, the calling  4 out of people's names. I cannot remember any particular  5 names being shouted out. The noise was mostly happening  6 above us but I could hear commotion below us as well.  7 "23. I could feel bodies push past. There were  8 firefighters present — I remember seeing yellow helmets  9 — it's a clear image — my eyes were burning. There was  10 just so much action on the stairs. To the best of my  11 recollection there was a fire fighter going up the  12 stairs as I came down but it was difficult to tell what  13 was happening. My strongest sense was my hearing.  14 There was a lot of panic and fear. On that staircase 2  15 people can pass if they make room for one another. I  16 would estimate that there were about 3 or 4 people whom  17 I came into contact with as I went down those stairs  18 including the firefighter coming up — so, 2 or 3 coming  19 down. I do not recall them saying anything to me as  20 they passed. I was dazed from being asleep; everyone  21 was confused.  22 "24. I cannot say which floor it was that there  23 were no lights and we had to continue down in darkness.  24 It felt like a nightmare. Everything was just getting  25 more and more intense. I just wanted to get [redacted],</p> <p>Page 194</p>	<p>1 have had oxygen; I don't know. In the staircase I had  2 to put myself in the smoke to be able to get downstairs.  3 I would say the smoke was grey on the landing but that  4 in the staircase it was thick, toxic smoke. On a scale  5 of 10 with black being 10 and clear glass being 0; I  6 would describe the smoke in the stairs as a 7 and in the  7 landing outside my flat as a 5.  8 "28. As I left the Tower, I could see the  9 firefighters running in. When I first got down there  10 wasn't a lot of firefighters there, there was only a  11 couple. I can remember the firefighters running in and  12 a firefighter with a hose outside, but the water wasn't  13 coming out."  14 That's where I propose to stop reading from that  15 statement.  16 SIR MARTIN MOORE-BICK: Thank you very much.  17 MAHBOUBEH JAMALVATAN (evidence read into the record)  18 MR RAWAT: There are three more statements to put on the  19 record this afternoon. They are statements from three  20 members of the Jamalvatan family who lived in flat 10,  21 floor 3 of Grenfell Tower.  22 The first statement I will put on the record is the  23 witness statement of Mahboubeh Jamalvatan.  24 The reference is at IWS00000078.  25 There are no exhibits accompanying it.</p> <p>Page 196</p>

<p>1 Mrs Jamalvatan was in her home on the night of the 2 fire and she exited at 01.24. 3 It's a nine-page statement. On page 9, if we go to 4 that, we see that there is a statement of truth. The 5 statement is signed and is dated 1 May 2018. 6 SIR MARTIN MOORE-BICK: Yes, thank you. 7 MR RAWAT: In summary, Mrs Jamalvatan lived with her two 8 children, Sahar and Sajad, in flat 10 of Grenfell Tower. 9 They'd moved there in August 2016. 10 Mrs Jamalvatan is disabled, she has mobility issues, 11 and her daughter, Sahar, was her registered carer on the 12 night of the fire. She was home alone, her two children 13 having gone out that evening to the cinema. 14 If I could just pick it up, please, with 15 Mrs Jamalvatan's account of the night of the fire at 16 paragraph 25 on page 4. 17 SIR MARTIN MOORE-BICK: Yes. 18 MR RAWAT: She recalls that she went to bed at around 19 11.00 pm. 20 If we start with paragraph 25, it continues: 21 "25. Shortly after I was woken up by shouting and 22 screaming but I could not figure out what was being 23 said. Through my bedroom window I saw small pieces of 24 fire were falling. Could see this from my bed. I 25 thought the person in the flat above may have</p> <p style="text-align: center;">Page 197</p>	<p>1 "28. I went from one room to other and did not know 2 what to do. I was shaking. I could smell burning from 3 the side of the children's bedrooms but there was no 4 smoke inside the flat. 5 "29. I picked up my handbag, which contained the 6 key to the flat, and I picked up my mobile phone so I 7 could call my children. I also switched off the 8 electricity in the fuse box to the right of the front 9 door. 10 "30. I then hurried out of the flat, shutting the 11 door behind me. I did not lock the door. I was in such 12 a rush to leave that I forgot my stick which I use to 13 help me walk. 14 "31. There was no one else in the hallway outside 15 my flat. The lights were on and I could see clearly. I 16 went towards the lift and pressed the button to call it. 17 When the lift arrived and the door opened, it was full 18 of people and there was not space for me to fit in. 19 People were screaming. 20 "32. I decided to go down the stairs instead. This 21 was very difficult for me without my stick. I had to 22 sit on each stair and bump my way down. I then turned 23 around and crawled down backwards using my hands and 24 legs. The lights were on and I could see clearly. 25 There was some smoke and I could hear shouting in the</p> <p style="text-align: center;">Page 199</p>
<p>1 accidentally[sic] set something on fire, such as a pillow, 2 and that they were shaking it out of the window. I do 3 not know who lives in the flat above me. As I thought 4 it was unimportant I went back to sleep. I take 5 sleeping pills which means I can go to sleep quickly. 6 "26. At around 1.20am to 1.30am, I was woken by a 7 very loud bang as if something hit the floor of the flat 8 above me. It sounded like bombing. I got out of bed, 9 went to the living room and looked through the window 10 which faces the gym and saw a fire engine outside. I 11 could also see hundreds of people gathered below. 12 "27. I saw a fire fighter spraying water from a 13 hose on to the building. I could see big flames 14 covering the entire window facing the gym. Burning 15 pieces were falling from above my flat and past my 16 window. The flames were moving left from the window 17 facing the gym to the direction of the school. I 18 realised that the fire was serious and I started 19 shaking; it was not only a mattress on fire as I had 20 initially thought. The water that the fire fighter was 21 spraying could only reach my window that faced the 22 school; it could not reach the other side of the 23 building. The water from the hose also could not reach 24 any higher than the level of my flat. I could feel the 25 heat from the fire and was slightly sweating.</p> <p style="text-align: center;">Page 198</p>	<p>1 stair well. I knew now that it was serious. 2 "33. I did not see anyone else while I was going 3 down the stairs until I reached the first floor. On the 4 first floor two fire fighters passed me, heading up the 5 stairs. They seemed quite relaxed. They were not 6 wearing full protective clothing and they were carrying 7 boxes in their hands. They did not ask me if I needed 8 any help. I asked them what was happening and they told 9 me to leave. 10 "34. Eventually I reached the ground floor. I 11 think in total it took me around 10 to 15 minutes. I 12 think I left the building at approximately 1.20am. I do 13 not think I inhaled any smoke, but I was slightly short 14 of breath because I was panicked. 15 "35. I did not hear any alarms while I was in my 16 flat or in the rest of the building. No one told me to 17 leave; it was my own decision to exit the building." 18 That's all I propose to read from Mrs Jamalvatan's 19 statement. 20 SIR MARTIN MOORE-BICK: All right. 21 SAJAD JAMALVATAN (evidence read into the record) 22 MR RAWAT: If I can turn to her son's statement, Sajad. As 23 I explained, he was out with his sister on the evening 24 of 13 June. They had gone to the cinema, and they 25 received a call from their mother around 01.00 am</p> <p style="text-align: center;">Page 200</p>

<p>1 informing them about the fire. They then returned home</p> <p>2 immediately and found their mother outside.</p> <p>3 There's just two parts of the statement that I would</p> <p>4 wish to highlight today.</p> <p>5 Before I do that, what I need to do, of course, is</p> <p>6 formally put it into the record.</p> <p>7 SIR MARTIN MOORE-BICK: Yes.</p> <p>8 MR RAWAT: To put onto the record the witness statement of</p> <p>9 Sajad Jamalvatan, the statement reference is</p> <p>10 IWS00000068.</p> <p>11 It has, as part of the statement, an exhibit, which</p> <p>12 is on page 9, and which is a floor plan.</p> <p>13 If we go to page 8 of the statement, it carries</p> <p>14 a statement of truth. It is dated 17 April 2018 and is</p> <p>15 signed.</p> <p>16 SIR MARTIN MOORE-BICK: Right.</p> <p>17 MR RAWAT: As I explained, Mr Chairman, Sajad wasn't in</p> <p>18 flat 10 on the night of the fire, he had gone to the</p> <p>19 cinema with his sister, but whilst they were out, they</p> <p>20 received a call from their mother, whose statement we've</p> <p>21 just put into the record, and that was to tell them</p> <p>22 about the fire.</p> <p>23 They then obviously returned back home immediately</p> <p>24 and they were able to meet their mother outside.</p> <p>25 If I then just pick it up, please, at page 5,</p> <p style="text-align: center;">Page 201</p>	<p>1 area. I could not see the Tower any more."</p> <p>2 Mr Chairman, if I then move down to paragraph 29,</p> <p>3 Sajad then says:</p> <p>4 "29. I went back to where my Mum was, she did not</p> <p>5 appear to be breathing. I shouted at anyone who would</p> <p>6 listen to me to 'Help' 'Help' -- 'my Mum is looking for</p> <p>7 her breath'. I saw an ambulance and I was so lucky that</p> <p>8 someone was there to offer me an oxygen mask. I had to</p> <p>9 beg for it. Everyone including the ambulance personnel</p> <p>10 and firefighters all seemed so shocked and not sure what</p> <p>11 they were doing.</p> <p>12 "30. I gave my Mum the oxygen mask, so that she</p> <p>13 could breathe."</p> <p>14 That's as far as I propose to read from that</p> <p>15 statement, if I may.</p> <p>16 SIR MARTIN MOORE-BICK: Right.</p> <p>17 SAHAR JAMALVATAN (evidence read into the record)</p> <p>18 MR RAWAT: The last statement we are going to put on the</p> <p>19 record today is that of Sahar Jamalvatan, Sajad's</p> <p>20 sister.</p> <p>21 The statement is at IWS00000325.</p> <p>22 If we go to page 7, it carries on that page</p> <p>23 a statement of truth, is signed and is dated</p> <p>24 18 May 2018.</p> <p>25 As part of the statement there is incorporated</p> <p style="text-align: center;">Page 203</p>
<p>1 paragraph 23.</p> <p>2 SIR MARTIN MOORE-BICK: Yes, right.</p> <p>3 MR RAWAT: "23. I eventually found my Mum about 30 minutes</p> <p>4 after we got to Grenfell. I cannot be sure what time I</p> <p>5 found my Mum. It could have been about 1.40 a.m. I was</p> <p>6 so relieved to find her; she was with a group of people</p> <p>7 from the Tower.</p> <p>8 24. The police were pushing people back trying to</p> <p>9 clear the area. They put barriers up as they thought</p> <p>10 the building was going to collapse and they wanted to</p> <p>11 ensure those of us outside the Tower were safe. I could</p> <p>12 hear people speaking on their mobile phones to their</p> <p>13 families in the tower. I was telling them to say to who</p> <p>14 ever was in their homes in the Tower that they needed to</p> <p>15 put wet towels on the floors under the doors to keep the</p> <p>16 fire out. They also needed to keep low."</p> <p>17 If I move to the next paragraph:</p> <p>18 "25. At about 2 a.m I heard an explosion on the</p> <p>19 other side of the building I am not really sure of the</p> <p>20 time. I assumed that it was an explosion I thought it</p> <p>21 was a gas bottle that exploded.</p> <p>22 "26. After that explosion I could see many windows</p> <p>23 were cracked. The noises were awful, much louder than</p> <p>24 before. The fire was expanding through out the</p> <p>25 building. We were now all being evacuated from the</p> <p style="text-align: center;">Page 202</p>	<p>1 within it a floor plan of flat 10.</p> <p>2 Sahar was with her brother and outside the tower on</p> <p>3 the night of the fire, but it's helpful if I could just</p> <p>4 take you, Mr Chairman, to page 3 of the statement and</p> <p>5 paragraph 13.</p> <p>6 SIR MARTIN MOORE-BICK: Yes.</p> <p>7 MR RAWAT: "13. The flat did not have a balcony and the</p> <p>8 windows could not be opened fully in order to be used as</p> <p>9 escape route. The main door of the flat was</p> <p>10 self-closing. It would spring shut, but I usually</p> <p>11 pushed it shut at the end. I am not sure if it would</p> <p>12 have closed by itself fully if I had not done this. On</p> <p>13 leaving the flat you could see a rubbish chute on your</p> <p>14 left next to a storage area and beside the storage there</p> <p>15 was a staircase and on your right there were two lifts.</p> <p>16 The staircase and the lifts were opposite each other.</p> <p>17 "14. If you went a few steps down the stairs on my</p> <p>18 floor you could see a door which was self-closing and</p> <p>19 led to the main staircase. By using the staircase and</p> <p>20 going down you reached the bottom of the stairs there</p> <p>21 was a door on the left side to the main entrance and the</p> <p>22 on the right side there was a door to the outside of the</p> <p>23 building to the back. The main door to the Tower was an</p> <p>24 automatic door which was installed about a month before</p> <p>25 the fire.</p> <p style="text-align: center;">Page 204</p>

<p>1 "15. My front door was not replaced during the time  2 I lived at Grenfell Tower and there was no damage to it.  3 It had two hinges on the side. There was a gap between  4 the bottom of the door and the floor and there was a  5 draft seal fitted. We had a letterbox which sprung shut  6 after being opened. All rooms in my flat had doors  7 which opened and closed."  8 If I finish reading there, but just add, perhaps, as  9 a final point that the Jamalvatan family had moved into  10 flat 10 in August 2016.  11 Mr Chairman, that is all of the reading for today.  12 SIR MARTIN MOORE-BICK: Right. Well, thank you very much.  13 I think it's right that, as I said this morning, I'm  14 very grateful to all those who have taken so much time  15 and trouble to produce the statements that you've been  16 reading extracts from this afternoon. I'm very struck  17 by the fact that many of them are honestly very  18 detailed, very lengthy, and in all cases they have been  19 compiled with great care. They will all form part of  20 the evidence before the inquiry, and will be taken into  21 account when the inquiry makes its findings.  22 MR RAWAT: Thank you, Mr Chairman.  23 SIR MARTIN MOORE-BICK: Good, thank you very much.  24 So that's all we can do today.  25 MR RAWAT: One final point in relation to tomorrow. We have</p> <p style="text-align: right;">Page 205</p>	<p>1 I N D E X  2 PETRA DOULOVA (affirmed) .....1  Questions by COUNSEL TO THE INQUIRY .....1  3  4 EMMA O'CONNOR (evidence read into .....69  the record)  5 VIRILIO CASTRO (evidence read into .....73  the record)  6  7 MESROB KASSEMJDIAN (evidence read .....77  into the record)  8 RITA TANKARIAN (evidence read into .....87  the record)  9  10 CORINNE SIMONE JONES (evidence read .....93  into the record)  11 JASON MILLER (evidence read into the .....104  record)  12  13 JOSE VIEIRO (sworn) .....108  Questions by COUNSEL TO THE INQUIRY .....108  14 VANESSA VIEIRO (evidence read into .....151  the record)  15  16 BETTY KASOTE (evidence read into the .....153  record)  17 HERMINE HARRIS (evidence read into .....160  the record)  18  19 ABRAHAM ABEBE (evidence read into .....163  the record)  20 TURUFAT YILMA GIRMA (evidence read .....173  into the record)  21  22 MICHAEL PARAMASAVIAN (evidence read .....183  into the record)  23 HANNAH WEST (evidence read into the .....188  record)  24  25 MAHBOUBEH JAMALVATAN (evidence read .....196  into the record)</p> <p style="text-align: right;">Page 207</p>
<p>1 two witnesses who will be heard tomorrow, but we were  2 due to hear also the oral evidence from Mr Hamid Wahbi.  3 I hope those here have seen a letter which has gone out  4 from the inquiry, but just to confirm, Mr Wahbi will not  5 be giving evidence tomorrow, but he will be heard later  6 on in the programme.  7 SIR MARTIN MOORE-BICK: Right. So we'll have another  8 witness at 10 o'clock tomorrow.  9 Very good. Thank you all very much. 10 o'clock  10 tomorrow, then, please.  11 (4.20 pm)  12 (The hearing adjourned until Thursday, 18 October 2018  13 at 10.00 am)  14  15  16  17  18  19  20  21  22  23  24  25</p> <p style="text-align: right;">Page 206</p>	<p>1 SAJAD JAMALVATAN (evidence read into .....200  the record)  2  3 SAHAR JAMALVATAN (evidence read into .....203  the record)  4  5  6  7  8  9  10  11  12  13  14  15  16  17  18  19  20  21  22  23  24  25</p> <p style="text-align: right;">Page 208</p>

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