

<p>1 Monday, 29 October 2018</p> <p>2 (10.03 am)</p> <p>3 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>4 the resumed hearings.</p> <p>5 We are going to carry on today hearing from those</p> <p>6 who were present in the tower at the time of the fire.</p> <p>7 Yes, Mr Rawat.</p> <p>8 MR RAWAT: Good morning, Mr Chairman.</p> <p>9 May I call Hamid Wahbi, please.</p> <p>10 SIR MARTIN MOORE-BICK: Thank you.</p> <p>11 HAMID WAHBI (sworn)</p> <p>12 Questions by MR RAWAT</p> <p>13 SIR MARTIN MOORE-BICK: Thank you very much, Mr Wahbi. You</p> <p>14 sit down and make yourself comfortable. All right?</p> <p>15 Yes, Mr Rawat.</p> <p>16 MR RAWAT: Good morning.</p> <p>17 <b>A. Good morning to you.</b></p> <p>18 Q. Can you give the inquiry your full name, please?</p> <p>19 <b>A. My name is Hamid.</b></p> <p>20 Q. And your surname?</p> <p>21 <b>A. My name is Hamid Wahbi.</b></p> <p>22 Q. Mr Wahbi, thank you, first of all, for coming to give</p> <p>23 evidence today. It is very much appreciated.</p> <p>24 As you'll know, the majority of my questions today</p> <p>25 will be about the night of the fire.</p> <p style="text-align: center;">Page 1</p>	<p>1 it there -- or it's been signed -- and there's a date of</p> <p>2 23 October 2018. Can you confirm that that is your</p> <p>3 signature, please?</p> <p>4 <b>A. That's my signature, yes.</b></p> <p>5 Q. Thank you.</p> <p>6 Have you had a chance to go through your statement</p> <p>7 recently?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Are the contents of the statement true?</p> <p>10 <b>A. Yes, true.</b></p> <p>11 MR RAWAT: Mr Chairman, there are no exhibits to put into</p> <p>12 the record.</p> <p>13 SIR MARTIN MOORE-BICK: Right, thank you.</p> <p>14 MR RAWAT: Could we begin, please, Mr Wahbi, with a little</p> <p>15 bit of background.</p> <p>16 It's right, isn't it, that in June 2017 you lived in</p> <p>17 flat 136 on the 16th floor of Grenfell Tower?</p> <p>18 <b>A. Correct.</b></p> <p>19 Q. And that was a two-bedroom flat, wasn't it?</p> <p>20 <b>A. Yes, it was a two-bedroom flat.</b></p> <p>21 Q. And you lived there with your mother and your son?</p> <p>22 <b>A. Correct.</b></p> <p>23 Q. Did you have a tenancy?</p> <p>24 <b>A. Yes, I do.</b></p> <p>25 Q. And who was that tenancy with?</p> <p style="text-align: center;">Page 3</p>
<p>1 If you need a break at any time, please let me know</p> <p>2 and we will stop.</p> <p>3 I will try and keep my questions to you short and</p> <p>4 straightforward, but if I do ask you a question that you</p> <p>5 don't understand, please let me know and I'll ask it in</p> <p>6 a different way.</p> <p>7 The first thing we need to do is just to put your</p> <p>8 statement formally into the record. So could I have,</p> <p>9 please, on the screen IWS00001157, page 1, please.</p> <p>10 If I explain, Mr Wahbi, this is the first page of</p> <p>11 the statement that you've made specifically for the</p> <p>12 inquiry. You can see the page, it's on the monitor in</p> <p>13 front of you. If you prefer paper, there is a bundle</p> <p>14 just on the desk in front of you and you can use that.</p> <p>15 It will be at the first tab if you need it.</p> <p>16 We can see at the bottom that the first page -- and,</p> <p>17 indeed, every page of the statement -- has been signed</p> <p>18 by you and dated 10 May 2018.</p> <p>19 Can we go, please, to page 15 in the statement and</p> <p>20 paragraph 90, which is at the bottom.</p> <p>21 If you look at the bottom of the statement there's</p> <p>22 a paragraph 90 reads:</p> <p>23 "I confirm that the contents of this witness</p> <p>24 statement are true."</p> <p>25 If we go overleaf, to the next page, you've signed</p> <p style="text-align: center;">Page 2</p>	<p>1 <b>A. Me and my mum.</b></p> <p>2 Q. Which organisation did you hold the tenancy with?</p> <p>3 <b>A. RBKC.</b></p> <p>4 Q. If we go, please, to page 5 of the statement -- so</p> <p>5 IWS00001157, page 5 -- and could we highlight</p> <p>6 paragraphs 20 to 22.</p> <p>7 At the top, in paragraph 20, you explain, Mr Wahbi,</p> <p>8 that:</p> <p>9 "20. I was not given any instructions or</p> <p>10 information about the fire alarms, their use and the</p> <p>11 testing or maintenance of them when I moved in or at any</p> <p>12 time since."</p> <p>13 Then in 21, you say:</p> <p>14 "21. I am not aware of any fire safety measures in</p> <p>15 the tower."</p> <p>16 If I take you now to paragraph 22, what you say is:</p> <p>17 "22. I have seen one or two fire safety notices in</p> <p>18 the tower but cannot remember exactly where these were</p> <p>19 in the tower."</p> <p>20 I'd like to show you, please, a photograph which was</p> <p>21 taken from inside the tower after the fire. Are you</p> <p>22 okay with seeing a photograph like that?</p> <p>23 <b>A. Yes, no problem.</b></p> <p>24 MR RAWAT: Mr Chairman, if I explain, and whilst I'm doing</p> <p>25 so, maybe if others would find any image distressing,</p> <p style="text-align: center;">Page 4</p>

<p>1 then this might be the moment for them to leave or turn 2 away, but it's not an image which is distressing but it 3 is a fire safety notice which we've shown witnesses 4 before. 5 SIR MARTIN MOORE-BICK: Yes, all right, thank you. 6 MR RAWAT: Could we have, please, BLA00002416. 7 If I could explain to you, Mr Wahbi, it's a fire 8 safety notice which was sited at the lifts. This 9 particular notice was sited at the lifts on floor 3. 10 Do you remember seeing a notice like this between 11 the lifts on your floor? 12 <b>A. Yes.</b> 13 Q. And what about the ground floor, do you remember a 14 notice like that on the ground floor? 15 <b>A. Yes, there is one on the ground floor.</b> 16 Q. Do you remember seeing a sign like that by the lifts on 17 any other floor? 18 <b>A. No.</b> 19 Q. You can see at the top that it explains: 20 "There is a 'stay put' policy for residents unless 21 the fire is in or affecting your flat." 22 Was that a phrase that was in your mind before 23 14 June 2017? 24 <b>A. No.</b> 25 Q. We know from your statement that on the night of the</p> <p style="text-align: center;">Page 5</p>	<p>1 <b>them in the sitting room, and I start packing my clothes</b> 2 <b>and getting everything ready for the following day.</b> 3 Q. May I just interrupt you for a moment, Mr Wahbi. 4 <b>A. Yes.</b> 5 Q. You've given us a great deal of information. If I may, 6 can I try and take that in stages with you. 7 But before I do that, and before we get to the night 8 of the fire, can I just draw your attention to the last 9 sentence of your paragraph 22, where you say: 10 "Away from Grenfell Tower, I have received fire 11 safety training at work and in the event of a fire, 12 I would get out of the building as quickly as possible 13 using the stairs." 14 If you go back to the question that I asked you, you 15 had seen a sign that advised people to stay. Did what 16 you had learnt from work influence your decision at all? 17 <b>A. Well, from work I did know if I saw a fire, I have to</b> 18 <b>run for my life. I'm not going to stay indoors.</b> 19 Q. Thank you. 20 <b>A. That was my decision, sorry.</b> 21 Q. Thank you very much. 22 Could we go to the next paragraph, paragraph 23, on 23 the same page, please. 24 We will come back to the night itself, but before we 25 do, I just want to ask you about smoke alarms in your</p> <p style="text-align: center;">Page 7</p>
<p>1 fire you didn't stay in your flat. What influenced your 2 decision to leave your flat? 3 <b>A. What do you mean by the -- when the fire catch on the</b> 4 <b>window?</b> 5 Q. Let me take you back to your statement, back to page 5 6 that we were looking at. Again, if we look at 7 paragraphs 20 to 22, please. 8 I'll come in more detail to what you did on the 9 night, but when one reads your statement, what you did 10 decide to do when you noticed the fire was to leave your 11 flat. 12 My question is: although you had seen signs like the 13 one we've just shown you, what motivated you to leave 14 your flat rather than stay in it? 15 <b>A. Well, I made a decision to leave my flat because when</b> 16 <b>I came to my flat that evening, like normal, I was just</b> 17 <b>due to go and take a shower, and I heard something</b> 18 <b>cracking in the kitchen window.</b> 19 <b>Before hearing the cracking in the window, I was</b> 20 <b>planning for a trip abroad on the 15th to Saudi Arabia.</b> 21 <b>So I came in normal after having a breakfast away from</b> 22 <b>the house with my family, somewhere in Ealing Broadway,</b> 23 <b>so when I came in, I put everything as normal, and I did</b> 24 <b>close my door. I normally leave the keys inside the</b> 25 <b>lock from indoors, and that night I didn't, I just put</b></p> <p style="text-align: center;">Page 6</p>	<p>1 flat. 2 You say that you had two: one in the kitchen and one 3 in the corridor inside the flat. 4 How did you know they were smoke alarms? 5 <b>A. Well, I should know smoke alarms because I do training</b> 6 <b>at work, and I've just done my test lately last year,</b> 7 <b>even after what was going on, I've just done my test on</b> 8 <b>fire. Even if I'm not that -- even if I'm not working,</b> 9 <b>I have to carry on and prepare myself to go back to my</b> 10 <b>normal life. So I know about the smoking alarm.</b> 11 Q. Before the night of the fire, did the alarms in your 12 flat ever go off? 13 <b>A. No.</b> 14 Q. So, for example, if you were cooking, would that ever 15 cause the alarms to go off? 16 <b>A. It depends.</b> 17 Q. But were there occasions when they did go off? 18 <b>A. They never went off.</b> 19 Q. Okay. 20 Could we just jump, then, to page 8 of your 21 statement and look at paragraph 40. 22 You're talking there about the extractor fan in the 23 kitchen, and the last sentence, what you say is that you 24 used to put it on, and the "it" is the extractor fan: 25 "I used to put it on when I cooked, otherwise the</p> <p style="text-align: center;">Page 8</p>

<p>1 smoke would set off the smoke alarm."</p> <p>2 Just so that we can be clear and there's no</p> <p>3 ambiguity, did you put the extractor fan on so that you</p> <p>4 wouldn't have any smoke and, therefore, that meant that</p> <p>5 your smoke alarms never got set off?</p> <p>6 <b>A. When I moved in, they never used to have that fan in the</b></p> <p>7 <b>window, and then they just put it on lately afterward,</b></p> <p>8 <b>and it wasn't working properly. And then they came in</b></p> <p>9 <b>and then they fixed the problem.</b></p> <p>10 I never had gas in my flat anyway, we just been</p> <p>11 using electricity because of my mum, and I never had any</p> <p>12 problem with the alarm, even the fan which is on the</p> <p>13 window.</p> <p>14 Q. Thank you.</p> <p>15 Let's go back to paragraph 23, then, on page 5.</p> <p>16 You refer in that paragraph to a plastic wrap cover</p> <p>17 that had been left on the smoke alarms from when they</p> <p>18 were installed.</p> <p>19 Were those plastic wraps still on the alarms on the</p> <p>20 night of the fire?</p> <p>21 <b>A. Yes, I left them there.</b></p> <p>22 Q. You say in the same paragraph at the very end:</p> <p>23 "I did not hear the fire or smoke alarm go off in</p> <p>24 the tower."</p> <p>25 Now, when you're referring to smoke alarm there, are</p> <p style="text-align: center;">Page 9</p>	<p>1 Q. So where was the fire alarm that you referred to?</p> <p>2 <b>A. You're talking about the fire alarm in the corridor?</b></p> <p>3 Q. Yes, what do you mean by corridor?</p> <p>4 <b>A. The hallway.</b></p> <p>5 Q. I see. So is that the hallway of your flat?</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. I follow. So what there was, was a smoke alarm in your</p> <p>8 flat and a fire alarm?</p> <p>9 <b>A. No, not in my flat; there is a smoke alarm in my flat</b></p> <p>10 <b>but the fire alarm is outside my flat.</b></p> <p>11 Q. Right. Where was it outside?</p> <p>12 <b>A. It's just when you come out from the -- when I come</b></p> <p>13 <b>out -- it's on my right-hand side when I come out from</b></p> <p>14 <b>my door.</b></p> <p>15 Q. I want to show you another photograph, if I may.</p> <p>16 Again, I give the usual warning, Mr Chairman. So</p> <p>17 before we put it up, if others want to look away now or</p> <p>18 step out, now is the opportunity. But it is, again,</p> <p>19 an image that we have shown before.</p> <p>20 Could we have, please, BLA00002513.</p> <p>21 Mr Wahbi, if I explain, this is a photograph taken</p> <p>22 by one of our experts. It's of the interior of the</p> <p>23 tower after the fire and it's a photograph taken on the</p> <p>24 6th floor.</p> <p>25 Can you see that in the ceiling there's a white</p> <p style="text-align: center;">Page 11</p>
<p>1 you referring to an alarm in your flat?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. And what about fire alarm, what are you referring to</p> <p>4 there?</p> <p>5 <b>A. The smoke alarm never went in my house, but when I came</b></p> <p>6 <b>out from my flat, I did hear the smoke alarm went on.</b></p> <p>7 <b>But regarding the fire alarm in the corridor, that never</b></p> <p>8 <b>went on.</b></p> <p>9 Q. So when you say you did hear the smoke alarm go on, was</p> <p>10 that the smoke alarm in your flat?</p> <p>11 <b>A. It is, yes, from my flat.</b></p> <p>12 Q. I follow, thank you.</p> <p>13 What you've explained is that you did not hear the</p> <p>14 fire alarm in the corridor.</p> <p>15 Is that in the landing area outside your flat that</p> <p>16 you're referring to?</p> <p>17 <b>A. There is a big difference between smoke alarm and fire</b></p> <p>18 <b>alarm. I can recognise the smoke alarm and the fire</b></p> <p>19 <b>alarm. So the fire alarm which I did hear is coming</b></p> <p>20 <b>from my house.</b></p> <p>21 Q. So you had added a fire alarm in your house?</p> <p>22 <b>A. No, smoke alarm in my house.</b></p> <p>23 Q. Right.</p> <p>24 <b>A. That's what I did hear when I was coming out from the</b></p> <p>25 <b>flat.</b></p> <p style="text-align: center;">Page 10</p>	<p>1 object on the ceiling? Do you see that?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. Was that something that you had noticed on the ceiling</p> <p>4 of your floor?</p> <p>5 <b>A. Yes, it's in all floors, that ceiling.</b></p> <p>6 Q. What did you take that object to be?</p> <p>7 <b>A. Fire alarm.</b></p> <p>8 Q. Why did you think it was a fire alarm?</p> <p>9 <b>A. When -- that's what we -- that's what I know.</b></p> <p>10 Q. How do you know that?</p> <p>11 <b>A. Well, if a fire went on, that light must come -- if</b></p> <p>12 <b>there is a fire, that light must come on.</b></p> <p>13 Q. As well as a light coming on, what did you expect it to</p> <p>14 do?</p> <p>15 <b>A. Well, to start beeping or giving a noise.</b></p> <p>16 Q. And was it your assumption that when you came home and</p> <p>17 you saw that in the ceiling on your floor, did you</p> <p>18 assume that that was a fire alarm?</p> <p>19 <b>A. Can you repeat the question?</b></p> <p>20 Q. Well, in your statement you say "I was not given any</p> <p>21 instructions or information about the fire alarms". You</p> <p>22 also say "I [was] not aware of any fire safety measures</p> <p>23 in the tower."</p> <p>24 You've now told us that that white object that we</p> <p>25 see on the image was on your floor and that you expected</p> <p style="text-align: center;">Page 12</p>

<p>1 it to make a sound or the light to go on.</p> <p>2 Was it your assumption from looking at it that it</p> <p>3 was a fire alarm?</p> <p>4 <b>A. Well, if it's on the 6th floor, it's going to be on all</b></p> <p>5 <b>floors, so -- and if there is a fire, that meant to be</b></p> <p>6 <b>going on, giving warning to people.</b></p> <p>7 Q. Did anyone ever tell you what that object was for?</p> <p>8 <b>A. No.</b></p> <p>9 <b>SIR MARTIN MOORE-BICK: I think Mr Rawat's question really</b></p> <p>10 <b>is: did you expect that to make a sound?</b></p> <p>11 <b>A. Yes.</b></p> <p>12 <b>SIR MARTIN MOORE-BICK: A loud warning sound?</b></p> <p>13 <b>A. That's correct.</b></p> <p>14 <b>SIR MARTIN MOORE-BICK: That's what you thought it would do?</b></p> <p>15 <b>A. Yes.</b></p> <p>16 <b>SIR MARTIN MOORE-BICK: All right.</b></p> <p>17 MR RAWAT: Thank you.</p> <p>18 Can we go to page 6, then, of your statement and</p> <p>19 paragraph 26, please.</p> <p>20 If I just draw your attention to the last sentence</p> <p>21 of the paragraph where you say:</p> <p>22 "The front door did not have any closing mechanism</p> <p>23 on it and it would not close by itself."</p> <p>24 How did you know that the front door did not have</p> <p>25 a closing mechanism on it?</p> <p style="text-align: center;">Page 13</p>	<p>1 <b>A. The door is easy to close, but when you use the key to</b></p> <p>2 <b>close the door, it's very complicated.</b></p> <p>3 Q. Once you'd shut the door, could someone push it open</p> <p>4 from the outside if the door wasn't locked?</p> <p>5 <b>A. Sorry, can you repeat?</b></p> <p>6 Q. If you'd shut the door and I was standing outside it,</p> <p>7 but you hadn't locked it, could I simply open the door</p> <p>8 from the outside?</p> <p>9 <b>A. No.</b></p> <p>10 Q. So someone turning the handle of your unlocked front</p> <p>11 door wouldn't be able to come in?</p> <p>12 <b>A. No.</b></p> <p>13 Q. Could you now on the same page, please, highlight</p> <p>14 paragraph 27.</p> <p>15 I think this paragraph deals with the main entrance</p> <p>16 to the tower, and you say:</p> <p>17 "27. As you pass the main entrance, you had to be</p> <p>18 quick to catch the second door, as it was linked to the</p> <p>19 main door; so, when the main door opened, the next door</p> <p>20 would open. If you were too slow then the second door</p> <p>21 would close, and you had to use a fob. If a visitor</p> <p>22 rings on entry system to get in, they had to be quick to</p> <p>23 get through second door."</p> <p>24 Just so that we can understand this, does that mean</p> <p>25 that when you applied your key fob at the main entrance,</p> <p style="text-align: center;">Page 15</p>
<p>1 <b>A. Because I used that door all the time. There is no</b></p> <p>2 <b>mechanism on it.</b></p> <p>3 Q. Did it look as if it should have had a mechanism on it?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. You moved in in February 2014.</p> <p>6 <b>A. Correct.</b></p> <p>7 Q. Was the door like that from the time that you moved in?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. So did it look as if the closing mechanism had been</p> <p>10 removed?</p> <p>11 <b>A. No. The door was brand new. And -- well, before</b></p> <p>12 <b>I moved in, when I went to view the place, there was</b></p> <p>13 <b>some problem with the lock. They've changed the lock</b></p> <p>14 <b>and there I did notice there is no mechanism on the</b></p> <p>15 <b>door. So I just -- you know, you have to pull it up and</b></p> <p>16 <b>then close it, and there is some complication on the</b></p> <p>17 <b>door anyway.</b></p> <p>18 Q. So did it look as if a mechanism had just never been</p> <p>19 fitted to the door?</p> <p>20 <b>A. Never.</b></p> <p>21 Q. Did you ever ask for a closing mechanism --</p> <p>22 <b>A. No.</b></p> <p>23 Q. -- to be fitted?</p> <p>24 <b>A. No.</b></p> <p>25 Q. Was the door easy to close?</p> <p style="text-align: center;">Page 14</p>	<p>1 it would automatically unlock the internal door to the</p> <p>2 lift lobby?</p> <p>3 <b>A. Exactly, yes. You have to be quick to get to the second</b></p> <p>4 <b>door, otherwise you have to go back outside and then</b></p> <p>5 <b>ring the bell and it's very --</b></p> <p>6 Q. So the two doors would open at the same time, would</p> <p>7 they?</p> <p>8 <b>A. No, only the front door. So once you put your fob in</b></p> <p>9 <b>the front door, you have to be quick to reach the second</b></p> <p>10 <b>door, otherwise you have to come out back -- you have to</b></p> <p>11 <b>be -- it's very complicated situation for the doors.</b></p> <p>12 <b>Sorry. I have to --</b></p> <p>13 Q. So you'd use your fob at the main entrance --</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. -- and then you'd have to run in to get to the internal</p> <p>16 door to the lift lobby?</p> <p>17 <b>A. Exactly.</b></p> <p>18 Q. Had that already been unlocked?</p> <p>19 <b>A. If you don't have a fob, if you are just a visitor, and</b></p> <p>20 <b>if you go from the main door, you have to be quick to</b></p> <p>21 <b>open -- because I think they link to each other, the</b></p> <p>22 <b>both doors, otherwise, you know, you have to go back and</b></p> <p>23 <b>ring again, and this is how I look at it.</b></p> <p>24 Q. I follow, so if I were visiting your flat --</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: center;">Page 16</p>

<p>1 Q. -- and you buzzed me in --</p> <p>2 <b>A. Mm-hm.</b></p> <p>3 Q. -- I'd have to make it to the internal door pretty</p> <p>4 quick --</p> <p>5 <b>A. Yes, that's correct.</b></p> <p>6 Q. -- or else I'd have to come back out and buzz you again?</p> <p>7 <b>A. That's it, correct.</b></p> <p>8 Q. But if you were there and you had your key fob, you</p> <p>9 could get through both doors with your key fob, could</p> <p>10 you?</p> <p>11 <b>A. Correct, yes.</b></p> <p>12 Q. Thank you.</p> <p>13 Could I take you, then, to page 7.</p> <p>14 Before we leave the two doors, if you're at the main</p> <p>15 entrance, there's a fob mechanism that you can use to</p> <p>16 open the main entrance; is that right?</p> <p>17 <b>A. Sure.</b></p> <p>18 Q. Was there the same mechanism to open the internal door</p> <p>19 that led to the lift lobby?</p> <p>20 <b>A. Sorry, say that again.</b></p> <p>21 Q. Can I do it using an image, please.</p> <p>22 Again, Mr Chairman, I'll give the usual warning,</p> <p>23 it's not a distressing image but it is an image of CCTV</p> <p>24 taken on the night.</p> <p>25 If we look, please, at INQ00000393. That's the main</p> <p style="text-align: center;">Page 17</p>	<p>1 <b>system -- there is a certain time.</b></p> <p>2 Q. So if you are fobless, you have to move quickly?</p> <p>3 <b>A. That's it, correct.</b></p> <p>4 Q. Well, let's go to page 7, now, and paragraph 32, please.</p> <p>5 What you've talked about, if I take you just to the</p> <p>6 first sentence:</p> <p>7 "32. The floor landing was normally always hot and</p> <p>8 stuffy."</p> <p>9 Are you referring there to your landing on the</p> <p>10 16th floor?</p> <p>11 <b>A. Correct.</b></p> <p>12 Q. Were there particular times when the landing was like</p> <p>13 that?</p> <p>14 <b>A. Can you please repeat?</b></p> <p>15 Q. Well, you say that the floor landing was normally always</p> <p>16 hot and stuffy.</p> <p>17 <b>A. Mm-hm.</b></p> <p>18 Q. Were there particular times of the day that you noticed</p> <p>19 that it was hot and stuffy?</p> <p>20 <b>A. Yes. The reason I said that because I normally -- you</b></p> <p>21 <b>know, when I moved to my flat, I bought some plants, and</b></p> <p>22 <b>I normally put them in front of my door, so they keep</b></p> <p>23 <b>dying because there's no air there. It's hot all the</b></p> <p>24 <b>time. So it's not one plant or two or three. So I put</b></p> <p>25 <b>them there and they just die quickly.</b></p> <p style="text-align: center;">Page 19</p>
<p>1 entrance.</p> <p>2 <b>A. Mm-hm.</b></p> <p>3 Q. So you could use a fob key to open that door, couldn't</p> <p>4 you?</p> <p>5 <b>A. Sure.</b></p> <p>6 Q. Right. Let's go now to INQ00000475. If we could expand</p> <p>7 that a little bit.</p> <p>8 This is an image we're going to come back to, but</p> <p>9 just for the record we see there's a gentleman wearing</p> <p>10 a red top. Is that you?</p> <p>11 <b>A. That's me, yes, running for --</b></p> <p>12 Q. Well, we'll come back to that image in due course.</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. But we can see that, propped open, there's a door that</p> <p>15 would lead -- and you can see the lifts beyond. Do you</p> <p>16 see that door?</p> <p>17 <b>A. Probably that's the reason why they left it on, so --</b></p> <p>18 Q. But in normal times --</p> <p>19 <b>A. Mm.</b></p> <p>20 Q. -- to get through that door, if it was closed, was there</p> <p>21 somewhere you could press your fob key to open that</p> <p>22 door?</p> <p>23 <b>A. Yes, you can use your fob key of course, but we're</b></p> <p>24 <b>talking about if someone comes and visits and he hasn't</b></p> <p>25 <b>got the fob, he's got to be quick, otherwise the</b></p> <p style="text-align: center;">Page 18</p>	<p>1 Q. Can I show you, please, two images. Again, I give the</p> <p>2 usual warning if anyone wants to look away or step out,</p> <p>3 but one of them is an image we've already seen today.</p> <p>4 They are two photographs taken of the interior of the</p> <p>5 tower after the fire.</p> <p>6 Could I have side-by-side, please, BLA00002513 and</p> <p>7 BLA00002514.</p> <p>8 If I explain, Mr Wahbi, I think we've shown you one</p> <p>9 of them, but they are photographs taken on the 6th</p> <p>10 floor. BLA00002513 is looking north towards flats 4, 5</p> <p>11 and 6, and BLA00002514 south towards flats 1, 2 and 3.</p> <p>12 But in the image that's on the left-hand side, can</p> <p>13 you see that at the far wall there are two grilles at</p> <p>14 the top? Can you see those?</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. If you look on the other photograph, on the wall, there</p> <p>17 are two grilles at the bottom. Do you see those?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Do you remember seeing grilles like that on the</p> <p>20 16th floor?</p> <p>21 <b>A. No.</b></p> <p>22 Q. You've said that the ventilation was bad on your floor.</p> <p>23 Did you ever hear any noise like a fan noise at all?</p> <p>24 <b>A. Yes, all the time I did hear some noise, but not from</b></p> <p>25 <b>these two images here.</b></p> <p style="text-align: center;">Page 20</p>

<p>1 Q. But you heard a noise on the 16th floor that sounded 2 like a fan? 3 <b>A. That's correct.</b> 4 Q. Can you describe that noise at all? 5 <b>A. How do I describe that noise, is like just when you</b> 6 <b>start your car, something like that.</b> 7 Q. Was it a particularly loud noise or ...? 8 <b>A. Not really, not really loud.</b> 9 Q. You say that you could hear it all the time, but can you 10 be a bit more specific about what time -- were there 11 particular times of the year that you would hear this 12 noise or particular times of the day? 13 <b>A. Well, you know, I leave home early and I don't come</b> 14 <b>until late, so I'm not there all the time. So I'm there</b> 15 <b>just like midday, just when I'm delivering some food to</b> 16 <b>my mum. So I'm not there. I don't give attention too</b> 17 <b>much to what's going on up there.</b> 18 Q. When you left early in the morning, were you aware of 19 the noise? 20 <b>A. Yes.</b> 21 Q. You say you popped back at midday to see your mother. 22 <b>A. Still, yes.</b> 23 Q. Were you still aware of the noise then? 24 <b>A. Mm-hm.</b> 25 Q. In the evenings when you got back?</p> <p style="text-align: center;">Page 21</p>	<p>1 <b>A. Well, as far as I know from the 16th floor, the door</b> 2 <b>very, very hard when you open it, so that means it's got</b> 3 <b>some mechanism on the top. But the other floors,</b> 4 <b>I don't know.</b> 5 Q. But when you were using the stairs for training, did you 6 see doors that were open? 7 <b>A. You mean the stair doors?</b> 8 Q. Stair doors that led to other floors, did you ever see 9 them open? 10 <b>A. No.</b> 11 Q. Could we go, please, to the next page of your statement 12 and look at paragraphs 40 and 41. 13 It's a paragraph we looked at a little earlier, 14 which is when you were talking about the extractor fan, 15 and you explained there that it was changed, and this is 16 the extractor fan in your kitchen. 17 Once the extractor fan was replaced, did you have 18 any further problems with it? 19 <b>A. No.</b> 20 Q. You say in paragraph 41 that you could smell cooking 21 smells. 22 Was that when you were in your kitchen, that you 23 could smell that? 24 <b>A. Yes, I do. Sometimes the washing machine from my</b> 25 <b>neighbour next door, probably -- I believe so, I'm not</b></p> <p style="text-align: center;">Page 23</p>
<p>1 <b>A. In the evening when I get out from the lifts, I go</b> 2 <b>straight to my flat.</b> 3 Q. But you've got three times of the day when you're coming 4 back to your flat. 5 <b>A. Roughly, yes.</b> 6 Q. Doing the best that you can, did the noise ever vary at 7 all? 8 <b>A. The noise is there all the time.</b> 9 Q. Before we leave these two images, you can see that there 10 are light fittings in the ceiling, and there are four 11 there taken together. 12 Do you remember seeing four lights in the ceiling of 13 your floor? 14 <b>A. Yes.</b> 15 Q. Could we go back to your statement, please, page 7 -- so 16 IWS00001157, page 7 -- and look at paragraph 35. 17 What you've said is: 18 "35. The door to the stairs also had a self-closing 19 mechanism at the top. This was working, and the door 20 closed by itself properly. When I used the stairs to 21 train, I remember that most of the doors on the stairs 22 from the other floors were closed most of the time." 23 That means that there must have been some doors that 24 were not closed. Could you tell why they were not 25 closed?</p> <p style="text-align: center;">Page 22</p>	<p>1 <b>sure, probably it is Richard. And, you know, when</b> 2 <b>you -- for instance, if you just would take the rubbish</b> 3 <b>out, the lobby, you can smell some cooking food going</b> 4 <b>on.</b> 5 Q. But whilst you were in your flat, the particular place 6 where you could smell cooking smells from other flats 7 was in the kitchen, was it? 8 <b>A. Yes. Yes, definitely, coming up from maybe from the</b> 9 <b>14th or 15th floor -- yes, from the 14th or 15th floor.</b> 10 Q. And it was also whilst you were in the kitchen you could 11 hear machine noises? 12 <b>A. Yes. Especially nighttime, I do hear machines working.</b> 13 Q. And -- 14 <b>A. Via the wall.</b> 15 Q. Those were washing machines? 16 <b>A. 100 per cent it's going to be washing machine.</b> 17 Q. Could we now turn to the events of the 13 and 14 June 18 themselves. 19 If we go, please, to page 9 in your statement. 20 You have explained in your statement, and you have 21 already told us today, that you were out that evening of 22 13 June, weren't you? 23 <b>A. Yes, correct.</b> 24 Q. And I think in your statement you put the time that you 25 started to make your way home as between 12.20 and</p> <p style="text-align: center;">Page 24</p>

<p>1 12.30 am.</p> <p>2 On that night, you were home alone; is that right?</p> <p>3 <b>A. Correct, yes.</b></p> <p>4 Q. When you got home -- and this would now have been just</p> <p>5 in the beginnings of 14 June -- what was the temperature</p> <p>6 like on your landing when you got home?</p> <p>7 <b>A. What do you mean by temperature in my landing? Inside</b></p> <p>8 <b>the house or ...?</b></p> <p>9 Q. No, fair point.</p> <p>10 You would've come back, gone to the 16th floor --</p> <p>11 <b>A. Okay.</b></p> <p>12 Q. -- and stepped out. I'll call it the lobby area.</p> <p>13 <b>A. Yes, yes, okay.</b></p> <p>14 Q. So the communal area that's outside your door on the</p> <p>15 16th floor, do you have any recollection of what the</p> <p>16 temperature was like on that lobby area when you got</p> <p>17 home?</p> <p>18 <b>A. It was normal. Normal. So like I said, you know, the</b></p> <p>19 <b>noise from that fan, and then I just got in my flat.</b></p> <p>20 Q. When you say normal, does that mean that it was, as you</p> <p>21 described it before, hot and stuffy?</p> <p>22 <b>A. Yes, sometimes it's very hot and sometimes it's not.</b></p> <p>23 Q. Do you have a distinct memory of hearing the noise of</p> <p>24 fans when you got home that night?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 25</p>	<p>1 <b>Something very, very strange which I never heard</b></p> <p>2 <b>before, something was cracking, and I just turned back</b></p> <p>3 <b>and I went to the kitchen. I saw the fire ...</b></p> <p>4 MR RAWAT: Well, can we pause there.</p> <p>5 Mr Chairman, I have been asking questions for almost</p> <p>6 45 minutes and I was going to ask for a break before we</p> <p>7 move on to more details.</p> <p>8 SIR MARTIN MOORE-BICK: Would you like a break?</p> <p>9 <b>A. No, no, it's okay, carry on, please.</b></p> <p>10 <b>SIR MARTIN MOORE-BICK: We'll do a few more minutes.</b></p> <p>11 <b>A. Yes, that's fine.</b></p> <p>12 MR RAWAT: If you can help me with this, let me know, but if</p> <p>13 you can't, just tell me.</p> <p>14 <b>A. I'll try. I'll try to help as much as I can, yes.</b></p> <p>15 Q. Thank you.</p> <p>16 You said I think a few moments ago that the sound</p> <p>17 that you heard was not like something you'd heard</p> <p>18 before. But do you have anything to compare it to?</p> <p>19 <b>A. Yes. It's like somewhere in the wall or something.</b></p> <p>20 Q. Was it distinct sounds or a continuous sound of</p> <p>21 crackling?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Continuous sound?</p> <p>24 <b>A. Yes, it is.</b></p> <p>25 Q. Could I, before we go on, just ask you a little bit</p> <p style="text-align: right;">Page 27</p>
<p>1 Q. If we look at the next page in the statement, page 10,</p> <p>2 please, paragraphs 51 and 52.</p> <p>3 What you say in this part of your statement,</p> <p>4 Mr Wahbi, is that at about 1.15 am, you were about to</p> <p>5 take a shower.</p> <p>6 How did you establish the time?</p> <p>7 <b>A. Wow. I did establish the time by putting my phone on</b></p> <p>8 <b>charger. My laptop, my -- I've got two phones on</b></p> <p>9 <b>charger and then, you know, checking the battery and the</b></p> <p>10 <b>time come up.</b></p> <p>11 Q. That was just before you then went and decided to take</p> <p>12 your shower?</p> <p>13 <b>A. That's correct.</b></p> <p>14 Q. What you then say is that you heard crackling coming</p> <p>15 from the kitchen.</p> <p>16 Can you describe that noise further, please?</p> <p>17 <b>A. Okay. First, before I put my phone to be charged, I was</b></p> <p>18 <b>doing my praying. I finished praying and then I put all</b></p> <p>19 <b>my equipment to be charged, so ready to fly the</b></p> <p>20 <b>following day.</b></p> <p>21 <b>Then I picked up a towel, go into the -- to take</b></p> <p>22 <b>a shower, because we don't have a bath anyway, so the</b></p> <p>23 <b>situation is made for my mum. Disabled. So I just took</b></p> <p>24 <b>a towel, go into the bathroom. Getting out from the</b></p> <p>25 <b>kitchen, going straight to the bath.</b></p> <p style="text-align: right;">Page 26</p>	<p>1 about the layout of your flat.</p> <p>2 Could we have, please, MET00012593, and page 12 of</p> <p>3 that document. If we could expand flat 6 at the top.</p> <p>4 Mr Wahbi, if I could explain to you that the diagram</p> <p>5 that we are showing you is one that is for the</p> <p>6 4th floor, but the layout of the flats for the floors</p> <p>7 above that matches, and so we can use that to orientate</p> <p>8 ourselves around your flat.</p> <p>9 <b>A. Mm-hm.</b></p> <p>10 Q. So what we see is a flat 6 here -- yours would of course</p> <p>11 have been flat 136 -- but it's two bedrooms.</p> <p>12 Did you have a door from the hallway into the</p> <p>13 kitchen?</p> <p>14 <b>A. Yes, there is a door from the hallway to the kitchen,</b></p> <p>15 <b>correct.</b></p> <p>16 Q. If you were in the kitchen, could you also step from the</p> <p>17 kitchen into the lounge?</p> <p>18 <b>A. If you're in the kitchen, yes, you can step to the</b></p> <p>19 <b>sitting room. There is some slide doors.</b></p> <p>20 Q. So, again, tell me if I have this wrong: there would</p> <p>21 have been a door that would have opened from the hallway</p> <p>22 into the kitchen.</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. You would have had a door that would have opened from</p> <p>25 the hallway into your lounge.</p> <p style="text-align: right;">Page 28</p>

<p>1 <b>A. Correct, yes.</b></p> <p>2 Q. But if you were already in the kitchen --</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. -- you could step through sliding doors into the lounge.</p> <p>5 <b>A. That's correct, yes.</b></p> <p>6 Q. That's very helpful.</p> <p>7 Taking you back to the night itself, you're about to</p> <p>8 take a shower.</p> <p>9 <b>A. Mm.</b></p> <p>10 Q. You hear this crackling sound that you've described, and</p> <p>11 you then, as you explained in your statement, went to</p> <p>12 find out what was going on.</p> <p>13 Before you reached your kitchen, having left the</p> <p>14 bathroom, were you aware of any smoke in your flat?</p> <p>15 <b>A. No.</b></p> <p>16 Q. If we go back, please, to page 10 and look at</p> <p>17 paragraphs 51 down to 53.</p> <p>18 In paragraph 52 you describe seeing flames.</p> <p>19 When you reached the kitchen, was there any smoke in</p> <p>20 the kitchen?</p> <p>21 <b>A. When I came back from the shower, which I never took, so</b></p> <p>22 <b>I just came to the kitchen, and there was no smoke, no</b></p> <p>23 <b>smoke at all.</b></p> <p>24 Q. What you say is that you could see flames, and you say</p> <p>25 of the flames:</p> <p style="text-align: right;">Page 29</p>	<p>1 SIR MARTIN MOORE-BICK: It might be a good point to have</p> <p>2 a break, Mr Wahbi.</p> <p>3 THE WITNESS: Thank you.</p> <p>4 SIR MARTIN MOORE-BICK: We'll have 10 minutes or so.</p> <p>5 THE WITNESS: Sure.</p> <p>6 SIR MARTIN MOORE-BICK: I'm going to ask you, please, not to</p> <p>7 talk about your evidence with anyone else while you're</p> <p>8 out of the room.</p> <p>9 THE WITNESS: Yes, sir.</p> <p>10 SIR MARTIN MOORE-BICK: And we'll come back and start again</p> <p>11 at 11 o'clock. Would that be all right?</p> <p>12 THE WITNESS: Thank you, sir.</p> <p>13 SIR MARTIN MOORE-BICK: Would you like to go with the usher</p> <p>14 then, please.</p> <p>15 All right, 11 o'clock, then, please.</p> <p>16 (10.50 am)</p> <p>17 (A short break)</p> <p>18 (11.00 am)</p> <p>19 SIR MARTIN MOORE-BICK: All right, Mr Wahbi? Are you happy</p> <p>20 to carry on?</p> <p>21 THE WITNESS: Yes, sir.</p> <p>22 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>23 Yes, Mr Rawat.</p> <p>24 MR RAWAT: Thank you, Mr Chairman.</p> <p>25 Mr Wahbi, I just want to ask you a couple more</p> <p style="text-align: right;">Page 31</p>
<p>1 "The flames were red, large and appeared to be</p> <p>2 coming from the flat below, the 15th floor. They</p> <p>3 covered my whole window and appeared to be going up</p> <p>4 above my window."</p> <p>5 Just so that we can understand it, were these flames</p> <p>6 that you could see outside your window?</p> <p>7 <b>A. Correct, yes.</b></p> <p>8 Q. So nothing had come into your flat at that time?</p> <p>9 <b>A. Not at that moment. Not at that moment.</b></p> <p>10 Q. What you explained is that you then opened the window</p> <p>11 slightly so that you could have a look out.</p> <p>12 When you opened the window, was that the first time</p> <p>13 that smoke came into the house, into the kitchen?</p> <p>14 <b>A. When I came back from the shower -- like, you know, when</b></p> <p>15 <b>I came back to the kitchen, and what I saw from my</b></p> <p>16 <b>window, something very, very strange, and I just decided</b></p> <p>17 <b>to go to the window and, you know, I tried to open</b></p> <p>18 <b>the -- I went to the handle of the window, tried to open</b></p> <p>19 <b>the window, and just everything went black. The smoke</b></p> <p>20 <b>and the fire just like following me, and it was</b></p> <p>21 <b>something very, very strange. So at that time the</b></p> <p>22 <b>kitchen, everything went black. So most of the smoke</b></p> <p>23 <b>which went to the lobby, came out from my flat first.</b></p> <p>24 MR RAWAT: Well, can I pause there.</p> <p>25 Mr Chairman, would this be a convenient moment?</p> <p style="text-align: right;">Page 30</p>	<p>1 questions, if I may, about the kitchen window.</p> <p>2 <b>A. Yes, of course.</b></p> <p>3 Q. To do that, I'd like to show you an image. Again,</p> <p>4 I give the warning that it is an image which, whilst not</p> <p>5 distressing in itself, is taken inside the tower after</p> <p>6 the fire, so others may wish to look away or step out.</p> <p>7 The reference is BLAR00000003, page 23. Thank you</p> <p>8 very much, Ralph.</p> <p>9 This is a photograph taken in flat 13, and it's of</p> <p>10 a kitchen window in flat 13.</p> <p>11 Is that what your kitchen window looked like?</p> <p>12 <b>A. My kitchen window ... this is not my kitchen window.</b></p> <p>13 Q. It's not your kitchen window, it's flat 13, but did the</p> <p>14 kitchen window in your flat look like that?</p> <p>15 <b>A. Er ...</b></p> <p>16 Q. If it doesn't help you, tell me and we'll --</p> <p>17 <b>A. It's looks to me this is too big size, I don't know, but</b></p> <p>18 <b>my kitchen window just nearly similar, but not the fan.</b></p> <p>19 <b>The fan is brand new one.</b></p> <p>20 Q. Right. But did you have two windows like that, as in</p> <p>21 a large window on the left as we look at it and</p> <p>22 a smaller one?</p> <p>23 <b>A. Yeah, same window.</b></p> <p>24 Q. What you say in your statement is that you opened the</p> <p>25 window slightly so you could have a look out.</p> <p style="text-align: right;">Page 32</p>



1 Using that image, can you tell us which window you  
 2 opened?  
 3 **A. The small window on the right-hand side. Because I had**  
 4 **some plants next to the big windows, so I went to the**  
 5 **small one, which is clear. So sometimes when we are**  
 6 **cooking, we open the small window, including the fan**  
 7 **working.**  
 8 Q. Taking us through it, when you opened the window, in  
 9 your statement you say you opened it slightly.  
 10 When you were trying to open it, what could you see  
 11 outside the window?  
 12 **A. Fire.**  
 13 Q. When you were holding the handle, was there anything  
 14 happening with the window at that time?  
 15 **A. Well, you know, it was fire, but I just said, "What's**  
 16 **going on?" and I went to the window, and I put my hand**  
 17 **on the handle, tried to open the window. At the time**  
 18 **I did open the window, it was something like reflection,**  
 19 **I just -- something just followed me quickly. As you**  
 20 **know, the building was on fire all the way from the**  
 21 **14th floor, so that means it's too much heat was going**  
 22 **on, coming up all the way to the 16th floor.**  
 23 Q. Can you remember how far you were able to open the  
 24 window?  
 25 **A. Well, I went right in front of the window because on my**

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1 **right-hand side there is a fridge and I just -- not that**  
 2 **far, not even the distance between me and the window**  
 3 **like from here to this monitor, and it was a very, very**  
 4 **shocking reaction when I opened the window.**  
 5 Q. So the distance between you and the window is, as you  
 6 said, the distance between the edge of the desk and the  
 7 monitor.  
 8 How far were you able to open the window?  
 9 **A. Well, I went to the window just like this and I was in**  
 10 **front of the window. I mean, I was planning to look**  
 11 **what's going on from the window, so I just -- you know.**  
 12 **At that time I have to run as quick as poss, because**  
 13 **I only had a towel and wearing shorts at that time.**  
 14 Q. Let's go back to your statement, then, and go back to  
 15 IWS00001157, page 10, please. Let's look again at  
 16 paragraphs 52 and 53.  
 17 I don't need to take you to it, but in an earlier  
 18 paragraph of your statement, Mr Wahbi, you say of the  
 19 windows in your flat:  
 20 "14. The windows had plastic frames and the shelves  
 21 underneath the window were also made of plastic. The  
 22 windows only opened a small amount and were difficult to  
 23 clean."  
 24 **A. Mm-hm.**  
 25 Q. Was that also true of the windows in the kitchen, that

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1 they only opened a small amount?  
 2 **A. Yes. But if you had some knowledge how to open the**  
 3 **small window, there is some mechanism on it, so you just**  
 4 **remove it and then the small window will open wide.**  
 5 Q. And had you adjusted that mechanism so that you could  
 6 open your small window?  
 7 **A. What, at that time?**  
 8 Q. Not at that time, before?  
 9 **A. Yes, before, yes. Not at the -- yes, I did.**  
 10 Q. And was that mechanism in place on the night?  
 11 **A. Never on the night.**  
 12 Q. So this was a window that could only be opened slightly  
 13 on that night?  
 14 **A. Correct, yes.**  
 15 Q. What you say is:  
 16 "I cannot remember if the window was not hot to  
 17 touch but upon opening it, the smoke pushed the window  
 18 and started coming into the kitchen."  
 19 Could you describe the smell of the smoke?  
 20 **A. The smell of the smoke, it's -- you know, I'm just going**  
 21 **to say it's a plastic smell, because the window is broad**  
 22 **with all the plastic all over the windows, in the**  
 23 **kitchen, sitting room, and even the ceiling, some part**  
 24 **of the ceiling, there are some plastics there.**  
 25 Q. Did you see anything happening to the plastic frame of

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1 the kitchen window?  
 2 **A. Well, when I opened the window kitchen, the fire maybe**  
 3 **start burning the plastic straight away.**  
 4 Q. Did you actually see that?  
 5 **A. No, I ran. I didn't see nothing at all.**  
 6 Q. Before you left the kitchen, were you able to see any  
 7 flames coming into the kitchen?  
 8 **A. 100 per cent, flames came inside the kitchen.**  
 9 Q. How did those flames come inside the kitchen?  
 10 **A. Well, fire coming out from the building, probably from**  
 11 **the outside getting in, catching with the plastic.**  
 12 Q. Did they come in through the window that was open?  
 13 **A. Correct.**  
 14 Q. Did you see flames coming in anywhere else --  
 15 **A. Yes, behind me -- no.**  
 16 Q. -- on the -- so it was just through the window that you  
 17 noticed?  
 18 **A. Just through to the window, and the smoke went all the**  
 19 **way to the sitting room, where was all my equipment, so**  
 20 **I couldn't even take nothing with me. So especially the**  
 21 **key, I normally -- so I just want to mention this, if**  
 22 **you don't mind. The key, normally, as I said,**  
 23 **I normally leave the key by the door, but that night**  
 24 **I left the key in the sitting room and I was very -- I'm**  
 25 **not going to say unlucky, I left the keys in the sitting**

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9 (Pages 33 to 36)

<p>1 <b>room and I never closed the door.</b></p> <p>2 Q. Can I come back to that in a moment, if I may.</p> <p>3 <b>A. Sorry, yes. Sorry, I just have to mention otherwise it</b></p> <p>4 <b>will --</b></p> <p>5 Q. Yes. No, I do have some questions for you about the</p> <p>6 living room.</p> <p>7 <b>A. Okay, that's fine.</b></p> <p>8 Q. What I want to do is just a couple more questions about</p> <p>9 the kitchen, please.</p> <p>10 Did you have any blinds or curtains at the kitchen</p> <p>11 window?</p> <p>12 <b>A. No.</b></p> <p>13 Q. You've described flames coming in through that window</p> <p>14 that you'd opened; did you see anything catch fire in</p> <p>15 the kitchen?</p> <p>16 <b>A. No.</b></p> <p>17 Q. If we look at paragraph 53 now -- and now we're coming</p> <p>18 to the living room, Mr Wahbi -- you say you left and</p> <p>19 went into the sitting room. Was that through the</p> <p>20 sliding doors that opened from the kitchen into the</p> <p>21 lounge?</p> <p>22 <b>A. That's correct, yes.</b></p> <p>23 Q. You say that the sitting room was filled with smoke.</p> <p>24 Just so that we can be clear, where had that smoke come</p> <p>25 from?</p> <p style="text-align: center;">Page 37</p>	<p>1 <b>A. When I came out to the stairs, to the main stairs.</b></p> <p>2 Q. Can I come back to that, then, when we get to when you</p> <p>3 get to the main stairs, please.</p> <p>4 <b>A. Okay.</b></p> <p>5 Q. If we look now at paragraphs 54 and 55 on the same page,</p> <p>6 you explain in paragraph 54 that you got dressed, but</p> <p>7 you didn't put your shoes on, and then you went into the</p> <p>8 landing area outside your flat door.</p> <p>9 What you say is that:</p> <p>10 "All of the items that I had packed to go away were</p> <p>11 in the sitting room, but I did not have a chance to go</p> <p>12 and get any of them, as the smoke was intense."</p> <p>13 Did you have any lights on in your flat at this</p> <p>14 time?</p> <p>15 <b>A. Yes, I had the light in my flat at that time.</b></p> <p>16 Q. When you were getting dressed and getting ready to</p> <p>17 leave, can you remember how much smoke there was in your</p> <p>18 living room at the time?</p> <p>19 <b>A. The door, the door in the kitchen, it's normally inside,</b></p> <p>20 <b>so when I came out from the kitchen, the smoke was</b></p> <p>21 <b>following and I just made the decision to put my trouser</b></p> <p>22 <b>which was on the top of the heater, just to make it</b></p> <p>23 <b>a bit warm. So I remember I had my trouser and my</b></p> <p>24 <b>jumper on top of the heater which is next to the shower,</b></p> <p>25 <b>in the corridor.</b></p> <p style="text-align: center;">Page 39</p>
<p>1 <b>A. The smoke came out from the kitchen but it was very,</b></p> <p>2 <b>very, very fast smoke coming from the window. So I just</b></p> <p>3 <b>couldn't get nothing from the sitting room.</b></p> <p>4 Q. Do you remember if any of your sitting room windows were</p> <p>5 open that night?</p> <p>6 <b>A. No.</b></p> <p>7 Q. And so was it the case that the smoke was following you</p> <p>8 from the kitchen into the living room?</p> <p>9 <b>A. Correct. I close all -- I made sure before going to the</b></p> <p>10 <b>shower I did close all the windows. I didn't want to</b></p> <p>11 <b>leave them because I was going to go away the following</b></p> <p>12 <b>day.</b></p> <p>13 Q. At the end of paragraph 53, you describe it as a very</p> <p>14 strange smoke and you describe the effect on you.</p> <p>15 Can you tell us a little bit more about the physical</p> <p>16 effect that that smoke had on you, please?</p> <p>17 <b>A. Well, very, very strange smoke which I never smell that</b></p> <p>18 <b>kind of smell before. I just start coughing straight</b></p> <p>19 <b>away. I start coughing badly. And -- sorry -- spitting</b></p> <p>20 <b>as much as I can, and I did spit some black smoke.</b></p> <p>21 <b>I did notice that and I took a picture of it and some</b></p> <p>22 <b>blood.</b></p> <p>23 Q. Did that happen when you were in your living room --</p> <p>24 <b>A. No.</b></p> <p>25 Q. -- that you were spitting that out?</p> <p style="text-align: center;">Page 38</p>	<p>1 Q. In your hallway?</p> <p>2 <b>A. Yes, in the hallway. So we have a heater there, next to</b></p> <p>3 <b>the shower, yes.</b></p> <p>4 Q. So when you were standing in your hallway, and getting</p> <p>5 dressed, how much smoke was there in your flat?</p> <p>6 <b>A. Yes, smoke came all the way, smoke starts coming to the</b></p> <p>7 <b>hallway.</b></p> <p>8 Q. So was the kitchen door open? The door from the hallway</p> <p>9 into the kitchen, was that open?</p> <p>10 <b>A. The kitchen door was open because the kitchen door is</b></p> <p>11 <b>always -- my kitchen door is always -- you can't, even</b></p> <p>12 <b>if you close the kitchen door, it's going to be a bit</b></p> <p>13 <b>funny. So the kitchen door is always open. So at the</b></p> <p>14 <b>time, I was in a rush to wear my clothes.</b></p> <p>15 Q. I know that estimating time is difficult, but --</p> <p>16 <b>A. Mm.</b></p> <p>17 Q. -- from hearing that crackling sound to your leaving the</p> <p>18 flat, how much time do you think passed?</p> <p>19 <b>A. I wasn't -- at that time, that's it, no more chance</b></p> <p>20 <b>looking at my times, I have to be honest here. So I was</b></p> <p>21 <b>thinking about my life, I'm not looking at the time. So</b></p> <p>22 <b>I forget about everything, try to get out as soon as</b></p> <p>23 <b>poss. I never had any watch with me, nothing at all.</b></p> <p>24 Q. That's a fair answer.</p> <p>25 <b>A. Thank you.</b></p> <p style="text-align: center;">Page 40</p>

<p>1 Q. If we go, then, on to paragraph 55 and see what you say 2 about the landing. Here, just so we can be clear, this 3 is the landing outside your front door, isn't it, where 4 the lifts are? Is that right?</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. You say that the lights were on on the landing and there 7 was a little bit of smoke already in there.</p> <p>8 When you went to your front door to leave the flat, 9 did you notice if there was any smoke coming in through 10 the front door?</p> <p>11 <b>A. When I came out from my flat to the landing, there is no 12 smoke, there was no smoke there.</b></p> <p>13 Q. So the landing was completely clear?</p> <p>14 <b>A. The landing was completely clear at the time. So 15 I made -- can I carry on?</b></p> <p>16 Q. Yes, please.</p> <p>17 <b>A. Thank you.</b></p> <p>18 <b>I made the decision to go to the 15th floor, so 19 I thought the fire is coming from the 15th floor.</b></p> <p>20 Anyway, I'm just going to make it quick, because 21 I met with some people on the stairs. So when I went to 22 the 15th floor, I jumped to the 14th floor. So I made 23 the decision to come back to the 15th floor, back to the 24 16th floor. The time I came back to the 16th floor was 25 full of smoke, because I left my door open, so the smoke</p> <p style="text-align: right;">Page 41</p>	<p>1 <b>to go to the 15th floor, I did open the heavy door going 2 down, and I met with -- well, let's call it 3 Firefighter X. He was -- I would think you did -- well, 4 he's been questioned anyway. So I met him, himself 5 struggling there, you know, trying to give us some 6 instruction where to go. I just passed him and then 7 I went to the 14th floor, which I didn't mention it, 8 I just came up, and I met with another firefighter 9 there. They're taking a woman, Caribbean woman, from 10 the smoke.</b></p> <p>11 <b>So the smoke was coming from the 14th floor, I'm on 12 the 15th floor, the firefighter man is -- the 13 firefighter is there on the -- he was struggling there.</b></p> <p>14 Q. All right. Can I pause you there and just try and take 15 it in stages with you.</p> <p>16 So when you step from your landing, from the lobby 17 area of floor 16, into the stairwell, was there any 18 smoke on the stairwell at that level?</p> <p>19 <b>A. Not on the 15th floor.</b></p> <p>20 Q. On the 16th floor.</p> <p>21 <b>A. Well, when I did open the stair door, the smoke starts 22 coming out.</b></p> <p>23 Q. From?</p> <p>24 <b>A. From the 16th floor.</b></p> <p>25 Q. Right. But inside the stairwell itself, did you notice</p> <p style="text-align: right;">Page 43</p>
<p>1 <b>was coming, because the building -- the fire did catch 2 from the north-west side. How, I don't know.</b></p> <p>3 Q. So can I take that in stages, then.</p> <p>4 <b>A. Mm-hm.</b></p> <p>5 Q. So is this right: when you left your flat and stepped 6 into the landing, it was clear of smoke?</p> <p>7 <b>A. Correct.</b></p> <p>8 Q. But you left your flat door open and so the smoke that 9 would've come in came from your flat?</p> <p>10 <b>A. That's correct.</b></p> <p>11 Q. Can I take you just to page 11 of your statement and 12 let's look at paragraphs 56 and 57.</p> <p>13 You've already touched on this because you say that 14 you ran to the 15th floor to find out what was happening 15 "because I thought the fire was coming from there".</p> <p>16 Then you say that when you got to the 15th floor you 17 met a firefighter, and you describe him as wearing 18 a mask.</p> <p>19 Can you give any other description about this 20 firefighter at all?</p> <p>21 <b>A. Sorry, can you give --</b></p> <p>22 Q. Is there anything else that you remember about what the 23 firefighter looked like?</p> <p>24 <b>A. Oh, yes. Right. When I came out from my flat, as 25 I said, I left the door open. When I made the decision</b></p> <p style="text-align: right;">Page 42</p>	<p>1 any smoke?</p> <p>2 <b>A. No, no smoke at all. There is some smoke on the 3 14th floor because the door was open --</b></p> <p>4 Q. I am not trying to stop you, but I will get to the 5 14th floor in a moment, if I may. I just want to 6 clarify about the firefighter.</p> <p>7 <b>A. Okay.</b></p> <p>8 Q. Presumably he was wearing a helmet?</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. Do you remember whether he had a black stripe on his 11 helmet?</p> <p>12 <b>A. I can't remember.</b></p> <p>13 Q. Do you remember if he was wearing gloves?</p> <p>14 <b>A. No idea, I don't know.</b></p> <p>15 Q. You've described him as a "he" in your statement.</p> <p>16 <b>A. He, yes.</b></p> <p>17 Q. A male firefighter.</p> <p>18 <b>A. It's he not she, yes.</b></p> <p>19 Q. What you say in your statement is that you spoke to him, 20 but you don't say that he spoke to you.</p> <p>21 So what was it about him that made you decide he was 22 a male firefighter?</p> <p>23 <b>A. I had, you know -- it was a male and I just said to him, 24 "Excuse me, there is a fire coming out from 15th floor", 25 and I carried on going downstairs.</b></p> <p style="text-align: right;">Page 44</p>

11 (Pages 41 to 44)

<p>1 Q. Do you remember if this firefighter was carrying any 2 equipment with him? 3 <b>A. I don't think so.</b> 4 Q. What you say in your statement is: 5 "I said, 'There's a fire, fire, my friend'." 6 But what you've now told us is what you remember 7 saying to him is that there was a fire on the 8 15th floor. 9 Do you now have a specific memory of mentioning to 10 that firefighter the 15th floor? 11 <b>A. The reason I said to him there's a fire from the 12 15th floor is because I never knew that fire is coming 13 from the 4th floor, so I thought the fire is coming just 14 from the 15th floor. I never had a clue what's going on 15 because I never had any call from no one while I was in 16 my flat from the time I went there. So I just thought 17 the fire's coming just from the 15th floor. I never 18 knew that the building was on fire.</b> 19 Q. Just so we can be clear, because what you recorded as 20 saying was, "There's a fire, fire, my friend", but do 21 you now remember telling that firefighter about the 22 15th floor? 23 <b>A. I remember telling him there is a fire on the 24 15th floor, yes.</b> 25 Q. Now, at this time, and before you started going down the</p> <p style="text-align: center;">Page 45</p>	<p>1 stairwell into the lobby of the 14th floor? 2 <b>A. Correct, yes.</b> 3 Q. And how many firefighters did you see? 4 <b>A. As far as I know, from the 14th floor, about two or 5 three bringing a woman.</b> 6 Q. Rather than people, was it just one person that you saw 7 these firefighters assisting? 8 <b>A. Yes, just one person, yes. They are assisting one 9 woman. It was a woman.</b> 10 Q. Did you see what flat this woman had come from? 11 <b>A. No, no.</b> 12 Q. Did you see where the firefighters took this woman? 13 <b>A. They were in uniform, yes.</b> 14 Q. But did you see where they took her? 15 <b>A. They brought her out, yes.</b> 16 Q. Down the stairwell? 17 <b>A. Yes.</b> 18 Q. If we go, please, to look at the rest of the page. 19 If you look at the first line of paragraph 58, 20 Mr Wahbi, you said: 21 "58. I decided to go back to sixteenth floor." 22 I want to ask you in a moment about that journey 23 back to the 16th floor. 24 <b>A. Mm, yes.</b> 25 Q. But before I do, can I just draw your attention to</p> <p style="text-align: center;">Page 47</p>
<p>1 stairs -- so you're now at the 15th floor. 2 <b>A. Yes.</b> 3 Q. Did you see any other firefighters at this time? 4 <b>A. Yes, probably was the 14th floor I saw them come, 5 bringing a Caribbean woman, and the smoke was coming at 6 the time from the 14th floor.</b> 7 Q. But when you were with this firefighter, who you've 8 described as struggling, were you aware of other 9 firefighters being present? 10 <b>A. No.</b> 11 Q. Right. 12 <b>A. No.</b> 13 Q. Let's go down to the 14th floor, then. 14 <b>A. Mm-hm.</b> 15 Q. Before I take you to the 14th floor, again, just 16 sticking with this firefighter, when you encountered 17 that firefighter, could you see anyone else in the 18 stairwell, like another resident, for example? 19 <b>A. At the time when I went to the 15th floor, I never saw 20 no one.</b> 21 Q. Can we go to the 14th, then. 22 What you say in paragraph 57 is: 23 "57. Then I went to the fourteenth floor and I saw 24 firemen bringing people out from their flats." 25 Does that mean that you actually went from the</p> <p style="text-align: center;">Page 46</p>	<p>1 paragraph 61, which is on the next page. If we could 2 expand that, please. 3 So paragraph 61 deals with an event that happened 4 after you had gone back to the 16th floor and when you 5 were leaving. You say: 6 "61. I ran down the stairs. About one floor down, 7 between the fifteenth and fourteenth floor, I saw 8 a [redacted] woman of medium build, in her mid-fifties 9 being helped down the stairs by two firefighters, one of 10 them was holding her hand." 11 <b>A. Yes.</b> 12 Q. Is this the woman that you are thinking of? 13 <b>A. Definitely, yes, that woman she was, you know -- she was 14 shouting, yes.</b> 15 Q. Just so that we can be clear about the sequence of 16 events -- 17 <b>A. Mm.</b> 18 Q. -- in your statement you say that you saw this woman 19 after you had returned to the 16th floor and then 20 decided to go back down the stairs to leave the tower. 21 Your evidence today is that you saw this woman 22 before you returned to the 16th floor, when you went 23 down to the 14th. 24 Do you follow? 25 Just so that we can be clear, is your memory now</p> <p style="text-align: center;">Page 48</p>

<p>1 that you saw firefighters assisting this lady before you</p> <p>2 had returned to the 16th floor?</p> <p>3 <b>A. Let me make it clear for you, yes? So when I came out</b></p> <p>4 <b>from the 16th floor to the 15th floor and then jumped to</b></p> <p>5 <b>the 14th, I saw the LFB taking the woman out from the</b></p> <p>6 <b>14th floor, helping her to get out. I returned back to</b></p> <p>7 <b>the -- jumping quickly to the 15th and back to the</b></p> <p>8 <b>16th floor. This is it.</b></p> <p>9 Q. You told us then that you went to the 14th floor and</p> <p>10 that's what you saw.</p> <p>11 Can you remember what the conditions were like on</p> <p>12 the 14th floor?</p> <p>13 <b>A. Condition was clear, but when the door from the 14th</b></p> <p>14 <b>door was opened, the smoke was coming. As soon as you</b></p> <p>15 <b>opened the main door to the stairs, the smoke starts</b></p> <p>16 <b>coming from the lobbies.</b></p> <p>17 Q. Into the stairs?</p> <p>18 <b>A. Into the stairs, yes.</b></p> <p>19 Q. Did you yourself open that door?</p> <p>20 <b>A. Which one?</b></p> <p>21 Q. On the 14th floor.</p> <p>22 <b>A. No, no, I was far away, I didn't -- this was -- Fire</b></p> <p>23 <b>Brigade, they were doing their job, not me. I saw them</b></p> <p>24 <b>taking the lady and I have to rush back to the 15th and</b></p> <p>25 <b>back to the 16th.</b></p> <p style="text-align: right;">Page 49</p>	<p>1 What you describe in these paragraphs is your return</p> <p>2 to the 16th floor.</p> <p>3 Why did you decide to go back to the 16th floor?</p> <p>4 <b>A. Well, I made a decision to go to the 16th floor because</b></p> <p>5 <b>I thought I might go and help as much as I can and try</b></p> <p>6 <b>to get some of my, you know, stuff, and especially my</b></p> <p>7 <b>passports, my passport and my -- and unfortunately there</b></p> <p>8 <b>is no way to get there.</b></p> <p>9 Q. As you were making your way back up the stairs to the</p> <p>10 16th floor, did you see any firefighters in the</p> <p>11 stairway?</p> <p>12 <b>A. Still there, same -- Firefighter X was still there.</b></p> <p>13 Q. Was Firefighter X in the same location?</p> <p>14 <b>A. Exactly, because, you know, maybe he was coming from --</b></p> <p>15 <b>as far as I know, and as far as I saw what he was</b></p> <p>16 <b>talking about, he came out from the 2nd floor all the</b></p> <p>17 <b>way to the -- because he didn't know which floor he was.</b></p> <p>18 Q. Well --</p> <p>19 <b>A. So he was on the 14th or the 15th floor.</b></p> <p>20 Q. What's important to us is what you remember of that</p> <p>21 night yourself.</p> <p>22 <b>A. Yes, yes, he was there.</b></p> <p>23 Q. And you had never encountered Firefighter X before, had</p> <p>24 you?</p> <p>25 <b>A. No.</b></p> <p style="text-align: right;">Page 51</p>
<p>1 Q. When you saw them taking the lady, was she on the</p> <p>2 stairwell or had you gone into the 14th floor lobby?</p> <p>3 <b>A. They're just bringing her out from the main entrance</b></p> <p>4 <b>door, from the lobby.</b></p> <p>5 Q. Just so that we can be clear, you didn't actually get</p> <p>6 into the lobby of 14th floor yourself?</p> <p>7 <b>A. No, no, no, no, no.</b></p> <p>8 Q. So if we recap a little bit, is the sequence this: you</p> <p>9 leave the 16th floor, go down to the 15th, where you</p> <p>10 meet this firefighter.</p> <p>11 <b>A. Correct, yes.</b></p> <p>12 Q. Go down to the 14th.</p> <p>13 <b>A. Mm-hm.</b></p> <p>14 Q. You don't go onto the 14th floor lobby.</p> <p>15 <b>A. No.</b></p> <p>16 Q. But you then see firefighters assisting a lady --</p> <p>17 <b>A. That's correct.</b></p> <p>18 Q. -- down the stairs?</p> <p>19 <b>A. Yes. At that time, I did realise something was going on</b></p> <p>20 <b>on the tower.</b></p> <p>21 Q. Can I take you back to your evidence about your return</p> <p>22 to the 16th floor, please.</p> <p>23 <b>A. Sure, yes.</b></p> <p>24 Q. It's page 11 of the statement, and can we have</p> <p>25 paragraphs 58 and 59.</p> <p style="text-align: right;">Page 50</p>	<p>1 Q. So was he in the same place as you'd first seen him?</p> <p>2 <b>A. Same place, yes.</b></p> <p>3 Q. Were the lights still on in the stairwell?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. Was there any smoke in the stairwell as you went back up</p> <p>6 from the 14th to the 16th?</p> <p>7 <b>A. No.</b></p> <p>8 Q. What was the temperature like in the stairwell at this</p> <p>9 time?</p> <p>10 <b>A. Normal.</b></p> <p>11 Q. What do you mean by normal?</p> <p>12 <b>A. Temperature it's -- normal, you know, 15, 16 degrees</b></p> <p>13 <b>Celsius.</b></p> <p>14 Q. If I draw your attention to paragraph 58 and the third</p> <p>15 sentence, what you say -- and you've reached the</p> <p>16 16th floor now:</p> <p>17 "I was standing in the doorway between the stairs</p> <p>18 and the landing, keeping the door open."</p> <p>19 So you were able, then, presumably, to look into the</p> <p>20 landing area or the lobby area of the 16th floor?</p> <p>21 <b>A. Yes, I did open the door, and I did hold it with my</b></p> <p>22 <b>back, because it's a heavy door.</b></p> <p>23 Q. Did you notice whether there were any lights on in the</p> <p>24 16th floor?</p> <p>25 <b>A. I can't, no. At the time, the lobby was full of smoke,</b></p> <p style="text-align: right;">Page 52</p>

1 so you can't see nothing.  
 2 Q. Can you describe what that smoke was like?  
 3 A. Black smoke. Very, very black, thick smoke.  
 4 Q. Did that black, thick smoke have any effect on you?  
 5 A. It's like I said to you earlier, yes, I just was, you  
 6 know -- I was holding my breath and coughing all the  
 7 time and doing my best to use my energy as much as  
 8 I can, and I stayed by the door.  
 9 Q. I referred you to a bit of your statement earlier when  
 10 you describe coughing. Was it at this point that you  
 11 started coughing up anything?  
 12 A. Yes, I did.  
 13 Q. What did you cough up?  
 14 A. I did spit something black, and -- because there was  
 15 some more light on the stairs and I did realise some  
 16 blood coming out from my mouth.  
 17 Q. You say that the lobby area was full of smoke.  
 18 Measuring it from the floor to the ceiling, how much  
 19 of the area was full of smoke?  
 20 A. The area which was full of smoke, but I did realise when  
 21 I just, you know -- I came down and there was about  
 22 a centimetre or something like that, there is -- the  
 23 smoke was from the floor up to this level (Indicates).  
 24 So I just put myself down and start looking if there  
 25 is someone coming or -- sorry, yes. Yes, put myself

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1 down and I start looking if there is somebody coming out  
 2 from the neighbour.  
 3 Q. Right. So just so that I can understand it, was there  
 4 less smoke closer to the floor?  
 5 A. It was less smoke closer to the floor, correct, yes,  
 6 that's the word.  
 7 Q. So you crouched down to see if you could see anything?  
 8 A. That's correct.  
 9 Q. You have described the temperature in the stairwell as  
 10 normal.  
 11 A. Yes.  
 12 Q. Did you get any sense of what the temperature was like  
 13 in the lobby area of the 16th floor at this time?  
 14 A. Well, because the lobby was full of smoke, so I'm not  
 15 going to be able to measure the temperature in the  
 16 lobby, so it's full of smoke.  
 17 Q. But did the smoke feel hot to you?  
 18 A. Yes, it is.  
 19 Q. Did you have any sensation of heat on your face  
 20 for example?  
 21 A. Correct, yes.  
 22 Q. What you say is that the first neighbour that you  
 23 encountered was your neighbour Eddie from flat 135.  
 24 When did you first see him?  
 25 A. I saw Eddie when I was standing by the door, and

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1 I remember that very, very much, because maybe he can't  
 2 remember, so we can't judge everyone, due to what's  
 3 going on in our mind, but I do remember Eddie came out  
 4 in blankets and he just walked for the stairs.  
 5 Q. But how near to the door was he before you saw him?  
 6 A. Well, I'm holding the door like this (Indicates) and he  
 7 just passed me, and then the door was holding by me and  
 8 he just walked by the stairs.  
 9 Q. But that would have meant that he must have walked  
 10 through the lobby to the door --  
 11 A. Yes.  
 12 Q. -- where you were?  
 13 A. Via the smoke, yes.  
 14 Q. So how close was he before you actually saw him coming  
 15 out of the lobby area?  
 16 A. Well, it looked to me he just came out from nowhere.  
 17 Q. So did he just suddenly appear at the doorway?  
 18 A. Yes, but still a little bit visible.  
 19 Q. You also describe seeing another neighbour with his wife  
 20 and daughter.  
 21 A. Mm-hm.  
 22 Q. How far behind Eddie were that couple with their  
 23 daughter?  
 24 A. I can't tell you the time. But I still was standing by  
 25 the door, and the lady with her daughter, and

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1 Mr Richard, they came out as well. And I still -- the  
 2 girl was still in my eyes, the girl, she was coming with  
 3 her mum and her father. And I don't think they do  
 4 remember me, but I do remember them when they came out.  
 5 Q. Just for the record, I think you were here when he gave  
 6 evidence, is that Richard Fletcher?  
 7 A. That's when I'm here, yes.  
 8 Q. You also describe seeing your neighbour Sam. Was that  
 9 the first time that you'd seen Sam that evening?  
 10 A. Sorry, can you repeat the question? Thank you.  
 11 Q. In the paragraph, if we look at it, you say:  
 12 "When he was coming out, I saw my neighbour, Sam.  
 13 He was standing in front of the door by the stairs,  
 14 covering his face."  
 15 So was that the first time that you saw Sam that  
 16 evening?  
 17 A. Yes, I saw Sam standing -- because I've tried to get  
 18 inside, even if it was very smoky in the lobby, I saw  
 19 Sam standing right in front of the door by the stairs,  
 20 holding his hoody and then try to keep breathing and  
 21 standing like this.  
 22 I did ask him, "Sam, where is your dad?" He said to  
 23 me the word which he said last time, he said his dad is  
 24 frozen, he can't walk. So this word is being used by  
 25 him. So he said to me that his dad is frozen, he can't

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14 (Pages 53 to 56)

<p>1 walk. He said to me, "Where's your mum?" I said to  2 him, "My mum, she's not there, she's away". And just  3 instantly Sam ran via the stairs.  4 Q. Let's pause there for a moment, please.  5 So, again, was your first sight of Sam when he  6 appeared by the door where you were standing or you were  7 crouching, the door into the stairs from the lobby?  8 <b>A. Maybe Sam come after the family and he stand by the</b>  9 <b>door, and 100 per cent he saw the same firefighter</b>  10 <b>standing on the --</b>  11 Q. Well, what's important to us, Mr Wahbi, is what you can  12 remember, so don't worry about what anybody else can or  13 cannot remember.  14 <b>A. Okay.</b>  15 Q. But I am just taking you through your evidence. I am  16 asking for your help as to just when you first saw Sam.  17 <b>A. First I saw Sam, he was standing in front of the stairs</b>  18 <b>door.</b>  19 Q. That's the door where you were?  20 <b>A. That's correct.</b>  21 Q. Now, you've set out the conversation that you had with  22 Sam, and he tells you, "My dad is frozen."  23 You said:  24 "I said, 'let's go get him'. His dad was an old  25 man. When I turned to look, I could not see Sam.</p> <p style="text-align: center;">Page 57</p>	<p>1 Q. What did you see?  2 <b>A. Same firefighter I did mention earlier.</b>  3 Q. Had that firefighter moved from the place you'd seen him  4 earlier?  5 <b>A. Well, he was still there, but me, when I'm going to make</b>  6 <b>the decision to leave, I don't know if he's still there</b>  7 <b>or not.</b>  8 Q. Just so that we can be clear, did you see a firefighter  9 on the 16th floor?  10 <b>A. What, you mean in the lobby?</b>  11 Q. Well, either on the stairwell where you were --  12 <b>A. Stairway, yes.</b>  13 Q. So a firefighter came up to the stairwell where you  14 were?  15 <b>A. That's correct, yes.</b>  16 Q. Did it look like the same firefighter that you'd seen  17 earlier?  18 <b>A. Same person, yes.</b>  19 Q. Did you see whether that firefighter went into the 16th  20 floor lobby?  21 <b>A. No.</b>  22 Q. Is that "No, I didn't see", or he did not go?  23 <b>A. No. No, I didn't see him go into the 16th floor.</b>  24 Q. Were you aware of any other firefighters in the  25 16th floor lobby?</p> <p style="text-align: center;">Page 59</p>
<p>1 I could not lift him by myself; I left him."  2 Did you actually see Sam's father at all?  3 <b>A. No.</b>  4 Q. If we look at paragraph 59, you say:  5 "59. I held the door for them all to go down the  6 stairs ahead of me."  7 Just so that we can be clear, do you remember your  8 neighbours coming out together or in groups?  9 <b>A. Individual -- in groups.</b>  10 Q. So the first one was Eddie?  11 <b>A. The first one was Eddie and then Richard and his wife</b>  12 <b>and their daughter, and then Sam and --</b>  13 Q. Again, I appreciate time is very tricky --  14 <b>A. No problem.</b>  15 Q. -- but do you have a sense of them all coming out within  16 a very short space of time of each other or spaced out?  17 <b>A. Not much time. It was very, very short, squeezed time,</b>  18 <b>very short time between each other.</b>  19 Q. Can we look, please, at page 12 of the statement, and  20 expand from the top of the page to include the whole of  21 paragraph 62, please.  22 While you were standing by that door on the 16th  23 floor, do you recall seeing any firefighters at any  24 time?  25 <b>A. Yes.</b></p> <p style="text-align: center;">Page 58</p>	<p>1 <b>A. No.</b>  2 Q. What you then decided to do was to make your way down  3 the stairs?  4 <b>A. Yes.</b>  5 Q. And you explain that you used a towel to cover your  6 face.  7 When you left it, do you remember the door from the  8 stairwell to the 16th floor closing?  9 <b>A. No.</b>  10 Q. Do you know what happened to that door?  11 <b>A. No.</b>  12 Q. Just before you began going down from the 16th floor,  13 can you tell us what the conditions were like in the  14 stairwell on the 16th floor at that time?  15 <b>A. Wow ... I made the decision to run as much as I can, and</b>  16 <b>from the 16th floor to the 15th floor, meeting with</b>  17 <b>different firefighter and people, struggling to get in</b>  18 <b>or to get out from their flats, I just made a quick</b>  19 <b>speed to go right to the ground floor.</b>  20 Q. What you have told us is that when you went back to the  21 16th floor, you held that door open, didn't you?  22 <b>A. That's correct.</b>  23 Q. You've described what you've seen on the 16th floor  24 landing.  25 By the time that you left the 16th floor to go back</p> <p style="text-align: center;">Page 60</p>

<p>1 down the stairs, was there any smoke on the 16th floor</p> <p>2 in the stairwell?</p> <p>3 <b>A. In some parts, yes. There is some smoke in some part,</b></p> <p>4 <b>not all the floors.</b></p> <p>5 Q. Let's take the 16th floor first. Was there any smoke</p> <p>6 coming from the 16th floor into the stairwell?</p> <p>7 <b>A. When I was holding the door on the 16th floor, of course</b></p> <p>8 <b>the smoke was coming out from the lobby. So when</b></p> <p>9 <b>I left, maybe the door went shut, so it will protect the</b></p> <p>10 <b>smoke coming out to the stairs.</b></p> <p>11 Q. As you began to make your way down to the ground floor,</p> <p>12 did you notice if any other stairwell doors were open?</p> <p>13 <b>A. The 14th floor, when I went back there, it was shut.</b></p> <p>14 <b>I didn't see no one and I just made my way to the ground</b></p> <p>15 <b>floor, meeting with -- you know, I made the decision</b></p> <p>16 <b>I was not -- I wasn't looking who is behind or in front</b></p> <p>17 <b>of me, I just was going and speeding as much as I can to</b></p> <p>18 <b>get to the ground floor.</b></p> <p>19 Q. You've described that the firefighter you've identified</p> <p>20 as Firefighter X came up to the 16th floor. Was</p> <p>21 Firefighter X still on the 16th floor when you left?</p> <p>22 <b>A. I don't know.</b></p> <p>23 Q. Do you remember what happened to Firefighter X?</p> <p>24 <b>A. No, not at all.</b></p> <p>25 Q. As you started making your way down the stairs, did you</p> <p style="text-align: center;">Page 61</p>	<p>1 <b>A. Probably.</b></p> <p>2 Q. I'd like now just to show you a sequence of further</p> <p>3 images.</p> <p>4 <b>A. Sure.</b></p> <p>5 Q. I want to show you them all. I'll give the times, and</p> <p>6 I'll do that before I ask you any questions.</p> <p>7 So can we have INQ00000476, please. Adjusted time</p> <p>8 for that image is 01.38.14, and that's you, isn't it,</p> <p>9 exiting through the main entrance?</p> <p>10 <b>A. That's me. I still got that jumper and the trouser,</b></p> <p>11 <b>yes.</b></p> <p>12 Q. Okay. Well, let's look at three more images.</p> <p>13 INQ00000477, adjusted time is 01.38.16.</p> <p>14 INQ00000478, adjusted time is 01.38.19.</p> <p>15 The last image I want to show you, Mr Wahbi, is</p> <p>16 INQ00000479, and the adjusted time for that is 01.38.21.</p> <p>17 If we could just put, now, INQ00000477 and</p> <p>18 INQ00000478 next to each other, please.</p> <p>19 So these are two of the images that we've just taken</p> <p>20 you through, and you can see that you're in both images</p> <p>21 as well as two firefighters.</p> <p>22 Does that help you to tell us what was going on at</p> <p>23 this point?</p> <p>24 <b>A. As far as I know, I think 100 per cent I've told them</b></p> <p>25 <b>there is -- on the 16th floor, there is a man there and</b></p> <p style="text-align: center;">Page 63</p>
<p>1 encounter Firefighter X again in the stairwell?</p> <p>2 <b>A. No.</b></p> <p>3 Q. Did you encounter any other firefighters?</p> <p>4 <b>A. No.</b></p> <p>5 Q. What I want to do now, Mr Wahbi, is just show you some</p> <p>6 CCTV stills.</p> <p>7 <b>A. Mm-hm.</b></p> <p>8 Q. Again, Mr Chairman, I'll give the usual warning. They</p> <p>9 are not in themselves distressing but they were taken on</p> <p>10 the night, so others present or watching online may wish</p> <p>11 to look away or step out.</p> <p>12 The first one is an image we've already seen today,</p> <p>13 Mr Wahbi. It's INQ00000475. It's just so that we can</p> <p>14 orientate ourselves. What I'm going to do is give what</p> <p>15 we call the adjusted time, which is the time which is</p> <p>16 the best estimate that we are able to give for the real</p> <p>17 time that the image was taken. For this image, it's</p> <p>18 01.38.45.</p> <p>19 Again, you've confirmed that that's you there in the</p> <p>20 middle of the image, and that's on the ground floor?</p> <p>21 <b>A. That's me, yes, that's me.</b></p> <p>22 Q. Do you remember what happened to the towel?</p> <p>23 <b>A. I got rid of it. I had to leave it behind.</b></p> <p>24 Q. Was that during the course of your descent down the</p> <p>25 stairwell?</p> <p style="text-align: center;">Page 62</p>	<p>1 <b>a woman, Sheila. I don't know what's going on with the</b></p> <p>2 <b>fire -- there is some -- maybe they are busy with -- so</b></p> <p>3 <b>I just told them there is a man and woman on the</b></p> <p>4 <b>16th floor, they need help.</b></p> <p>5 Q. So the man that you told them was on the 16th floor and</p> <p>6 needing help, who was that man?</p> <p>7 <b>A. The man on the 16th floor I told the LFB is Sam's</b></p> <p>8 <b>father, Joseph, Mr Joseph.</b></p> <p>9 Q. And you --</p> <p>10 <b>A. And Sheila. My neighbour Sheila, the old lady, as well,</b></p> <p>11 <b>who passed away.</b></p> <p>12 Q. So you told them that there was an elderly woman as well</p> <p>13 on the 16th floor; is that right?</p> <p>14 <b>A. Yes, sir.</b></p> <p>15 Q. And that was a reference to your neighbour Sheila?</p> <p>16 <b>A. Sheila and Mr Joseph, Sam's father.</b></p> <p>17 Q. Had you seen Sheila at any time that night?</p> <p>18 <b>A. All the time.</b></p> <p>19 Q. But had you seen her that evening?</p> <p>20 <b>A. No.</b></p> <p>21 Q. In your statement to us, you don't mention this</p> <p>22 conversation. Can you just help us with what has</p> <p>23 brought back the memory of a conversation?</p> <p>24 <b>A. Well, it's nothing to talk about that time, you know, as</b></p> <p>25 <b>far as I can remember everything is gone in the tower,</b></p> <p style="text-align: center;">Page 64</p>



<p>1 so I'm just thinking about telling them there is some 2 old people on the 16th floor.</p> <p>3 Q. How confident are you that you had a conversation with 4 these specific firefighters?</p> <p>5 A. Well, I trust myself and I'm very confident about what 6 I was saying because I never had my mum that night 7 there, so old people shouldn't be there.</p> <p>8 Q. Did the firefighters tell you what they would do with 9 the information you'd given to them?</p> <p>10 A. I don't think so.</p> <p>11 Q. You say "I don't think so", so is it possible that they 12 did say something about what they would do?</p> <p>13 A. No. They were talking to each other, but they never 14 spoke to me back. So I told them what's going on on the 15 16th floor and who is on the 16th floor and I made my 16 way. I let them carry on with their duty.</p> <p>17 Q. When you got out of the tower, how were you feeling 18 physically?</p> <p>19 A. When I got out of the -- from that door, tower, door of 20 the Grenfell, there is no more feeling that night. 21 I just took my way to the -- next to the sports centre, 22 tried to help as much as I can, and then move to 23 Lancaster Road, and I stand there looking, and looking 24 at the tower. 25 I just thought the fire -- they're going to bring</p> <p style="text-align: center;">Page 65</p>	<p>1 SIR MARTIN MOORE-BICK: If you would like to go with the 2 usher.</p> <p>3 THE WITNESS: Thank you, sir.</p> <p>4 SIR MARTIN MOORE-BICK: All right, 12 o'clock, then, please. 5 (11.55 am) 6 (A short break) 7 (12.00 pm)</p> <p>8 SIR MARTIN MOORE-BICK: All right, Mr Wahbi, I suspect 9 a couple more questions. All right?</p> <p>10 THE WITNESS: Yes, sir.</p> <p>11 MR RAWAT: Mr Wahbi, there are a few more matters that 12 I have been asked to cover with you. 13 Can I take them in probably no particular order, but 14 I will take them at the last point we were looking at. 15 Do you remember I showed you some CCTV stills?</p> <p>16 A. Yes.</p> <p>17 Q. Is it right that you have been able to watch some CCTV?</p> <p>18 A. No problem.</p> <p>19 Q. But have you watched it before you gave evidence?</p> <p>20 A. Yes.</p> <p>21 Q. Was that what prompted your recollection of having 22 spoken to firefighters when you left the tower?</p> <p>23 A. Not really.</p> <p>24 Q. Can I go, please, to page 12 of your statement -- so 25 IWS00001157, page 12 -- and let's look at paragraph 61,</p> <p style="text-align: center;">Page 67</p>
<p>1 the fire to control, but I just stand there looking at 2 what's going on, in shock.</p> <p>3 Q. What you mentioned earlier, when you were clarifying 4 your evidence about being on the 16th floor, was it was 5 on your return to the 16th floor that you started 6 coughing. Do you remember that? Were you still 7 coughing when you left the tower?</p> <p>8 A. I was coughing and there was a picture on the -- on the 9 Metro Mirror -- I mean on the Metro newspaper, sorry. 10 It was taken -- that was the first picture being taken 11 by some photographer. I was coughing on it. And in the 12 meantime, helping as much as I can.</p> <p>13 MR RAWAT: Mr Chairman, I've reached the end of my 14 questions, but could I ask now for the usual break so 15 that I can check if there are others that I might need 16 to ask?</p> <p>17 SIR MARTIN MOORE-BICK: Yes.</p> <p>18 Well, Mr Wahbi, as you heard, at the moment Mr Rawat 19 doesn't have any more questions, but he needs time just 20 to check that. So we'll break now until midday and then 21 we'll see whether there are any more questions at that 22 point.</p> <p>23 THE WITNESS: Thank you, sir.</p> <p>24 SIR MARTIN MOORE-BICK: All right?</p> <p>25 THE WITNESS: Thank you, sir.</p> <p style="text-align: center;">Page 66</p>	<p>1 please.</p> <p>2 If we look four lines down, you say in that 3 paragraph: 4 "At some point I heard a voice shout 'stay indoors, 5 stay indoors'."</p> <p>6 Now, taking it again in stages, can you remember if 7 you heard that voice when you were running down the 8 stairs to leave the tower?</p> <p>9 A. When I came out from the 16th floor and went to the 15th 10 and the 14th, that's what I've heard.</p> <p>11 Q. So that was the first time you left the 16th floor that 12 you heard that?</p> <p>13 A. Correct. Yes, when I left the -- no, sorry, hold on, 14 when I came up from the 16th floor to the 15th floor and 15 then I saw the LFB helping the lady, so that's what 16 I did hear.</p> <p>17 Q. Now, you describe it as a voice shouting "Stay indoors, 18 stay indoors". 19 Could you tell whether that voice was coming from 20 a floor above you or a floor below?</p> <p>21 A. 14th floor.</p> <p>22 Q. It was coming from the 14th floor?</p> <p>23 A. Mm-hm.</p> <p>24 Q. So was it coming from the lobby area of the 14th floor?</p> <p>25 A. Between the door and the lobby on the 14th floor. I've</p> <p style="text-align: center;">Page 68</p>

<p>1 <b>heard it coming out from the 14th floor, but I don't</b></p> <p>2 <b>know where, but I did catch that words.</b></p> <p>3 Q. Can you help us at all with the nature of the voice.</p> <p>4 Was it a male voice or a female voice?</p> <p>5 <b>A. A male voice. No, it's a male voice.</b></p> <p>6 Q. And did it have a particular accent?</p> <p>7 <b>A. Well, it's got to be a very English accent.</b></p> <p>8 Q. You told us in evidence that when you left your flat,</p> <p>9 you left the front door open.</p> <p>10 <b>A. Yes, I did.</b></p> <p>11 Q. Why did you leave the front door open?</p> <p>12 <b>A. I left my door open -- I left my door open for some</b></p> <p>13 <b>reason, because I went to the 15th floor to check what's</b></p> <p>14 <b>going on, and I never had the chance to think about the</b></p> <p>15 <b>door at the time. So the door was left open. Just</b></p> <p>16 <b>worrying it might get closed, so I was thinking I might</b></p> <p>17 <b>go back and get my equipments. But unfortunately, when</b></p> <p>18 <b>I came back from the 14th/15th floor to the 16th floor,</b></p> <p>19 <b>I couldn't make it.</b></p> <p>20 Q. So were you expecting to be able to go back into your</p> <p>21 flat?</p> <p>22 <b>A. Oh, 100 per cent, I was expecting to go back and get my</b></p> <p>23 <b>equipment and my stuff. As I said, I was planning to</b></p> <p>24 <b>travel the following day.</b></p> <p>25 Q. You've given specific evidence about firefighters that</p> <p style="text-align: center;">Page 69</p>	<p>1 <b>and he was sitting on the floor (Indicates). I don't</b></p> <p>2 <b>know, maybe he's tired or -- so I don't want to talk</b></p> <p>3 <b>about --</b></p> <p>4 Q. So you could see a mask on him --</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. -- but it was pulled down to just below his chin?</p> <p>7 <b>A. Yes, that's the only way he was talking to us.</b></p> <p>8 Q. The last question, if I may, if I take you back to</p> <p>9 page 5 of your statement, please, paragraphs 20 to 21.</p> <p>10 You say in paragraph 20 -- we've looked at this</p> <p>11 before, but it's referring to you were not given any</p> <p>12 instructions or information about fire alarms, and you</p> <p>13 also say you were not aware of any fire safety measures</p> <p>14 in the tower.</p> <p>15 You had an elderly mother; is that right?</p> <p>16 <b>A. Yes, sir.</b></p> <p>17 Q. Were you given any information about what you should do</p> <p>18 with your elderly mother if you had to evacuate from the</p> <p>19 tower?</p> <p>20 <b>A. By who?</b></p> <p>21 Q. By anyone, any individual or organisation.</p> <p>22 <b>A. None at all, but I know how to deal with the situation</b></p> <p>23 <b>with my mum, as a carer, in the meantime.</b></p> <p>24 Q. So you had a plan about what you would do with your</p> <p>25 mother if necessary?</p> <p style="text-align: center;">Page 71</p>
<p>1 you encountered and one of them you've identified as</p> <p>2 Firefighter X.</p> <p>3 Can you remember if Firefighter X was wearing any</p> <p>4 breathing apparatus?</p> <p>5 <b>A. No.</b></p> <p>6 Q. Does that mean no, he wasn't wearing any?</p> <p>7 <b>A. No, he wasn't wearing the mask to breathe. I haven't</b></p> <p>8 <b>seen him wearing it.</b></p> <p>9 Q. You also describe seeing two firefighters helping</p> <p>10 a woman.</p> <p>11 <b>A. Correct, yes.</b></p> <p>12 Q. Were they wearing any breathing apparatus?</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. Let's go, please, to page 11 of your statement. Look at</p> <p>15 paragraph 56. This is a paragraph in which you are</p> <p>16 referring to Firefighter X. What you say is he had</p> <p>17 a mask on but was struggling to breathe, sitting on the</p> <p>18 stairs.</p> <p>19 So what's the difference between a mask and</p> <p>20 breathing apparatus in your mind?</p> <p>21 <b>A. Well, he had -- as far as I can see, he had his mask,</b></p> <p>22 <b>but his mask was never on his mouth, so he was giving</b></p> <p>23 <b>us -- I remember he was telling me something, but I have</b></p> <p>24 <b>to go to the 14th floor, because his mask which is</b></p> <p>25 <b>normally put it in here, he had it right down like this,</b></p> <p style="text-align: center;">Page 70</p>	<p>1 <b>A. I do have my qualification how to -- I mean, as a carer</b></p> <p>2 <b>for my mother, and how to operate, and I do that test</b></p> <p>3 <b>every year.</b></p> <p>4 Q. Thank you very much, Mr Wahbi, just one last matter.</p> <p>5 We've all now been able to look at your witness</p> <p>6 statement that you've given and you've been very patient</p> <p>7 in answering the questions that I've put to you today.</p> <p>8 Aside from the evidence that you've given in that</p> <p>9 witness statement and in your answers today, is there</p> <p>10 anything that you saw or heard on that night that you</p> <p>11 would like to draw to the attention of the chairman?</p> <p>12 <b>A. Well, I think Mr Chairman is aware of what's going on,</b></p> <p>13 <b>and we are just normal people who just want to get on</b></p> <p>14 <b>with our life, and get back to normal. We don't want --</b></p> <p>15 <b>I'm not going to say we don't want nothing, we just --</b></p> <p>16 <b>you know, I'm not going to carry on talking too much</b></p> <p>17 <b>because I've never been to a court before in my whole</b></p> <p>18 <b>life, okay? This is the first time, since I came to</b></p> <p>19 <b>England to improve my life.</b></p> <p>20 <b>I'm just going to talk about myself, so please let</b></p> <p>21 <b>me just explain to the gentleman here. I have never</b></p> <p>22 <b>been to the court in my whole history, number 1.</b></p> <p>23 <b>Number 2, I never stopped working. Now I'm not</b></p> <p>24 <b>working since 14 June 2017.</b></p> <p>25 <b>What we are asking, we are just a working community,</b></p> <p style="text-align: center;">Page 72</p>

<p>1 we are normal people. You know, everyone want to get on 2 with his life in a proper way, and we hope that you got 3 the message not just from me. I've got a mum who is 90 4 and she's waiting to be sorted out by RBKC and then get 5 on with the rest of her life as well. And my mum, she's 6 90 years old.</p> <p>7 Thank you very much.</p> <p>8 <b>SIR MARTIN MOORE-BICK:</b> Yes, thank you.</p> <p>9 <b>MR RAWAT:</b> Thank you very much, Mr Wahbi, for coming and 10 giving evidence today.</p> <p>11 <b>SIR MARTIN MOORE-BICK:</b> Mr Wahbi, I would just like to say 12 how grateful we are to you for coming along to tell us 13 about what was obviously a very frightening and terrible 14 experience.</p> <p>15 It's really useful to us to hear about what you 16 experienced at different points in the evening because 17 it will help us to piece together the story. I hope it 18 hasn't been too difficult for you to do it, but we're 19 very grateful indeed.</p> <p>20 <b>THE WITNESS:</b> Thank you very much indeed, sir, for your 21 time. Thank you. Thanks a lot.</p> <p>22 (The witness withdrew)</p> <p>23 <b>SIR MARTIN MOORE-BICK:</b> Yes, Mr Rawat.</p> <p>24 <b>MR RAWAT:</b> Mr Chairman, at this point I have a number of 25 statements which I would like to put formally into the</p> <p style="text-align: center;">Page 73</p>	<p>1 of the statement at paragraph 33.</p> <p>2 This part of the statement is headed "14 June 2017".</p> <p>3 Paragraph 33 begins as follows:</p> <p>4 "33. My mum called and said, 'have you seen what 5 happened to your house?' I asked what was going on and 6 she said, 'it is burning'. I hung up and then received 7 a Snap Chat. I clicked on one of the snapchats of 8 someone that lived in area and I saw the tower burning. 9 I saw red flames in the video. I put on my jacket on 10 and I left on my moped as soon as possible, leaving most 11 things behind.</p> <p>12 "34. I left around 12.45am — 1am, when the fire was 13 at the early stages. ...[Redacted]... I wanted to get 14 there as soon as possible. It took me 15-20 minutes to 15 get there. It was one road. I started seeing the smoke 16 and fire from Shepherds Bush and smelling it. It smelt 17 like burning plastic. I could see the smoke and a bit 18 of red orange light from the fire from the distance. I 19 was driving up Latimer Road. I heard fire engines, 20 police and people. It was like a movie."</p> <p>21 If I move on, Mr Chairman, to paragraph 36:</p> <p>22 "36. I was on Lancaster road and in front of me I 23 could see the fire on the left-hand side of the tower 24 building. It looked scary. It looked like it was 25 eating up the building. It was getting bigger and</p> <p style="text-align: center;">Page 75</p>
<p>1 record.</p> <p>2 <b>SIR MARTIN MOORE-BICK:</b> Yes.</p> <p>3 <b>MR RAWAT:</b> If I can explain, first, that while I will be 4 reading extracts from some of these statements today, it 5 is useful to point out again that the entirety of each 6 statement is placed into the inquiry's record of 7 evidence and the entirety of the statement is considered 8 in full as evidence before this inquiry.</p> <p>9 <b>SIR MARTIN MOORE-BICK:</b> Yes. Thank you.</p> <p>10 <b>WALID WAHBI</b> (evidence read into the record)</p> <p>11 <b>MR RAWAT:</b> Mr Chairman, the first statement to be placed 12 into the record is that of Walid Wahbi, who is the son 13 of Mr Hamid Wahbi from whom you have just heard.</p> <p>14 The reference is IWS00000113.</p> <p>15 If we go to page 10 of that statement, we can see 16 that it is signed with a statement of truth and dated 17 15 May 2018.</p> <p>18 <b>SIR MARTIN MOORE-BICK:</b> Yes.</p> <p>19 <b>MR RAWAT:</b> There are two exhibits to be placed into the 20 record, references for which are IWS00000111, and 21 IWS00000116.</p> <p>22 If I begin with a small summary.</p> <p>23 Walid Wahbi wasn't home that evening, but he does 24 describe receiving a lot of messages indicating that he 25 had missed calls. If I take you, Mr Chairman, to page 5</p> <p style="text-align: center;">Page 74</p>	<p>1 bigger by the second. There was black and grey smoke 2 and the fire was red, yellow and orange colour and very 3 dark black smoke. Everywhere there were particles 4 floating; black bits. The particles were big and small. 5 I could hear people crying. I did not want to look up 6 at the tower. If I did, I started crying. I could hear 7 people screaming and crying. I saw a lady drop to the 8 floor and cry. She was crying so much.</p> <p>9 "37. I got a call about 25-30 minutes after I got 10 there, from a local neighbour from the area to say he 11 was with my dad. He said my dad was safe. I found him 12 10 minutes later. He looked stressed. He was screaming 13 in our language (Moroccan-Arabic) saying, 'everything is 14 gone, everything is gone, we start from zero, we have to 15 start all over again — this is all I have got'. He was 16 pointing to his clothes. He had no shoes on."</p> <p>17 I move on to paragraph 39:</p> <p>18 "39. I saw people flashing their phones from inside 19 the building. There were some people from inside that 20 were waving towels. They were also putting lights off 21 and on. It got worse during the night. Every five 22 minutes or more there was an explosion; every time there 23 was a loud explosion everyone would scream. The 24 explosions were frequent until they ran out. It was 25 like boilers blowing up. The explosions lasted the</p> <p style="text-align: center;">Page 76</p>

<p>1 whole night. They kept going up the building, as the 2 fire was going up. A big whole flame was coming out 3 from the building. I could see the explosion, then the 4 fire, and then black dark smoke, which looked like 5 mushroom clouds coming off the building. 6 "40. I could smell burning plastic. The fire was a 7 light red and the smoke was grey and black. There was 8 smoke everywhere. The fire started off small and spread 9 quickly. Within space of an hour or two it covered 10 about 40%-50% of the building. The fire was going up 11 and around, it was going bigger and bigger. It was 12 going quite fast." 13 Mr Chairman, if I now just go to paragraph 48 of the 14 same statement, which is on page 7 of the statement. 15 "48. I arrived at the scene before the area was 16 cordoned off, so I was quite close to the tower on 17 Lancaster Road. The area was cordoned off slowly by the 18 Police. They started pushing people up Lancaster Road. 19 "49. The smoke went into my eyes. I inhaled the 20 smoke. I was coughing badly at one point on Grenfell 21 Road. It was only when I had fresh air that I could 22 feel how sore my eyes were. It was stinging and burning 23 but when I got to the road where there was fresh air, it 24 was hurting more. I wanted to itch it. This went on 25 for a couple of weeks.</p> <p style="text-align: center;">Page 77</p>	<p>1 which is at IWS00000888. 2 Again, if we could go to the last page of that 3 statement, page 4, the statement is signed and with 4 a statement of truth dated 21 May 2018, and there are no 5 exhibits accompanying it. 6 RABY ABDULRAHMAN (evidence read into the record) 7 MR RAWAT: The next statement is that of Raby Abdulrahman. 8 If I explain that Flora Zara is the wife of Habibrahman 9 Abdulrahman and their son is Raby Abdulrahman, and his 10 statement is found at IWS00000881. 11 It's a three-page statement, and if we could go to 12 the last page, please, you see it's dated 20 May and 13 signed with a statement of truth. 14 There are no exhibits to be put into the record. 15 LOTFRAHMAN HABIBBRAHMAN ABDULRAHMAN (evidence read into the 16 record) 17 MR RAWAT: The last statement of this set of statements to 18 be put in at this stage is that of Lotfrahman 19 Habibrahman Abdulrahman. He is Raby's brother and so 20 also a nephew of Flora and Saber Neda. He has made two 21 statements to the inquiry. The first is at IWS00000882. 22 If we go to the last page over that, please, it 23 shows that it's signed with a statement of truth on 24 21 May 2018. 25 There are no accompanying exhibits.</p> <p style="text-align: center;">Page 79</p>
<p>1 "50. Me and my friends were on the phone to my 2 friend Yasin El-Wahabi. He lived on the 21st floor with 3 his family. He said he was told to stay put by the fire 4 brigade. He said, 'They told us to stay in, they told 5 us to stay in'. I said, 'say your prayers, someone will 6 come for you'. At the time other people were trying to 7 call him. He said, 'I will call you back, let me call 8 you back, I need to answer this call'. He died in the 9 fire, along with his family." 10 Mr Chairman, that's all I propose to read from that 11 statement, but if I may now move to some other 12 statements. 13 HABIBRAHMAN ABDULRAHMAN (evidence read into the record) 14 MR RAWAT: You will recall on 18 October you heard evidence 15 from Flora and Farhad Neda, and they lost Flora's 16 husband and Farhad's father, Saber Neda, in the fire. 17 What I now propose to do is put into the record the 18 statement of four relatives of the Neda family, and they 19 are, first of all, Habibrahman Abdulrahman, and the 20 reference for the statement is IWS00000883. 21 If we go to page 3, please, it has a statement of 22 truth and is signed and dated 21 May 2018. There are no 23 exhibits accompanying this statement. 24 FLORA ZARA SEIED (evidence read into the record) 25 MR RAWAT: The next statement is that of Flora Zara Seied,</p> <p style="text-align: center;">Page 78</p>	<p>1 The second statement is a supplementary statement at 2 IWS00001132. 3 If we go to the second page of that statement, you 4 see that it is signed again with a statement of truth 5 and dated 15 October 2018. 6 Mr Chairman, I don't propose to read from all four 7 of these statements. Taken individually and together, 8 they show the close bonds between the two families and 9 the regard that they had for Saber Neda. 10 I will, however, read from Habibrahman Abdulrahman's 11 statement. If I could have IWS00000883. 12 In paragraph 2 Mr Abdulrahman says: 13 "2. I have known Saber since the early 90s in 14 Afghanistan. I married Flora Zara Seide in the early 15 90s around the same time that Saber married my wife's 16 sister. We have therefore been a very close family from 17 that time." 18 If we go, please, to paragraph 6 on the next page, 19 Mr Abdulrahman explains: 20 "6. On the evening before the fire, we spent the 21 night together as two families ...[Redacted]... 22 "7. As always, it was an evening full of fun and 23 laughter and smiles. 24 "8. Saber and his family left after midnight and I 25 was in bed when I got a call from Farhad saying that</p> <p style="text-align: center;">Page 80</p>

<p>1 there was a fire in the tower. He said that they were  2 stuck on the top floor. After I put down the call, I  3 called my son Massi (full name, Lotfrahman Habibrahman  4 Abdulrahman) who was at work and I asked him to leave  5 his job in Paddington to go and see if there was need  6 for us to travel from Hounslow into Ladbroke Grove. My  7 wife overheard the telephone conversation and knew that  8 there was something wrong. She said, 'Let's immediately  9 leave and go to the tower', so we woke my other son Raby  10 and asked him to check the Internet to see what was  11 being reported. At the same time, Massi called once  12 more, once he arrived at the tower and tried to calm his  13 mother by saying that everything was okay. He then  14 spoke to me and said, 'Dad, you must come immediately!'  15 We therefore immediately left our home and in the rush I  16 left my mobile phone on the kitchen table.  17 "9. We went to the tower and we got as far as  18 Grenfell Road and were stopped at a barrier by police in  19 going no further. We spent the evening praying and  20 hoping that everybody would be okay and my son Massi was  21 able to get in over the barrier and eventually came back  22 to tell us that my wife's sister Flora was alive and  23 Farhad was alive and in the recovery tent. We believed  24 therefore that Saber must have got out and we had high  25 hope."</p> <p>Page 81</p>	<p>1 next page.  2 Lotfrahman says:  3 "7. During this period of time, I kept my line  4 available to Saber and Farhad who called me a couple of  5 times asking about the situation and asking me what the  6 situation was on the outside. They were asking why  7 there wasn't any help coming up to the top floor. They  8 said that when they had called the fire brigade earlier,  9 they were told to stay inside the apartment. They  10 therefore did as they were told.  11 "8. I would estimate that I first asked the police  12 what my family should do around 1:10am. They told me  13 that according to the fire brigade the best thing they  14 could do was to move away from the doors and to try and  15 cover the gaps on the door with wet towels. I passed  16 this message on to my family."  17 If I go on to paragraph 12 of the statement.  18 Lotfrahman says there:  19 "12. At 02:37am I received the last phone call from  20 my uncle Saber. He was again asking me what was going  21 on. He was asking why there was nobody there to help  22 them. I could also hear two terrified female voices  23 begging for help in the background. He told me that I  24 should be honest with him and he asked the following  25 question: 'Is there anybody going to help us within a</p> <p>Page 83</p>
<p>1 If I go to paragraph 12 of the statement, please, on  2 the same page. Mr Abdulrahman says:  3 "12. When I returned home after the fire, I found  4 my phone on our dining table. On my phone was the last  5 message that Saber left before he died, where he said  6 'Goodbye, I am leaving this world, goodbye. I hope you  7 won't be in pain. Goodbye everyone.' His voice was  8 calm and he clearly did not show any fear."  9 If I could now read from the statement of Lotfrahman  10 Habibrahman which is IWS00000882.  11 If I start at paragraph 3, please:  12 "3. At approximately 1 o'clock in the morning  13 whilst on my nightshift at the hotel in Paddington, I  14 received a call from my father. He told me that he had  15 received a call from Farhad, my cousin, saying that  16 there was a fire in the tower of Grenfell. He asked me  17 to go to Grenfell immediately to see how dangerous the  18 situation was.  19 "4. I would estimate that I got there at  20 approximately 01:05am — 01:10am, as it is only around  21 the corner from where I work and when I arrived there  22 were already some fire fighters and policemen at the  23 sight. There were also relatives of people from the  24 flats standing watching."  25 If we could now go to paragraph 7, please, on the</p> <p>Page 82</p>	<p>1 minute, as the fire has already reached inside of the  2 apartment?' During that question I was standing beside  3 a policeman and fire fighter. I asked them the same  4 question, but neither one could answer me. Saber was  5 still on the phone and when it was clear they had no  6 solution to the problem, he then said, 'Massi, if they  7 (and he meant the fire brigade and policemen) would not  8 come to rescue me and the people in the flat in the next  9 minute, then you should not be surprised if we are  10 dead'. After this sentence Saber put down the phone and  11 that was the last that I heard from him."  12 If I finish with paragraph 13 of this statement:  13 "13. I called him continuously after this time and  14 his phone just kept ringing."  15 Mr Chairman, for the record, I should explain that  16 in his supplementary statement Lotfrahman Habibrahman  17 Abdulrahman gives a time for the call from Saber Neda to  18 Habibrahman, and that time is given as 2.40 am.  19 SIR MARTIN MOORE-BICK: Thank you.  20 NASRIN SADAT (evidence read into the record)  21 MR RAWAT: The next statement I would put into the record is  22 that of Nasrin Sadat, and the reference for that is at  23 IWS00000885.  24 If we go to page 7, please, of the statement, we can  25 see it's dated 21 May and signed with a statement of</p> <p>Page 84</p>

<p>1 truth.</p> <p>2 There are no exhibits accompanying the statement.</p> <p>3 In summary, Ms Sadat in her statement explains she's</p> <p>4 the fiancée of Farhad Neda. She was abroad on</p> <p>5 13 June 2017 and she woke early the following morning to</p> <p>6 messages from Farhad. If we go perhaps to the first</p> <p>7 pages of the statement, we can see where she describes</p> <p>8 those messages.</p> <p>9 If I summarise, she woke early the following morning</p> <p>10 to messages from Farhad saying that he was saying</p> <p>11 goodbye, and asking for forgiveness if he had ever done</p> <p>12 anything bad towards her and telling her he always loved</p> <p>13 her.</p> <p>14 This was followed by further messages from Farhad</p> <p>15 confirming that he and his mother had made it out of the</p> <p>16 tower, but they didn't know where his father was.</p> <p>17 Ms Sadat immediately left for the airport and she</p> <p>18 spent the rest of the summer in the UK supporting the</p> <p>19 Neda family.</p> <p>20 MOHAMMED AREF NEDA (evidence read into the record)</p> <p>21 MR RAWAT: Can I now put into the record the statement of</p> <p>22 Mohammed Aref Neda, the brother of Saber Neda.</p> <p>23 That statement is at IWS00000880.</p> <p>24 If we go, please, to page 3 of the statement, the</p> <p>25 statement is signed with a statement of truth and dated</p> <p style="text-align: center;">Page 85</p>	<p>1 MOHAMMAD AMIN POPAL (evidence read into the record)</p> <p>2 MR RAWAT: Mr Chairman, the next statement to put into the</p> <p>3 record is that of Mohammad Amin Popal, which is at</p> <p>4 IWS00000884.</p> <p>5 Again, if we could go to the last page, please, it's</p> <p>6 dated 21 May and signed with a statement of truth.</p> <p>7 Mohammad Amin Popal is the cousin of Farhad Neda and</p> <p>8 he lived one road away from Grenfell Tower.</p> <p>9 He was woken in the early hours of 14 June 2017 by</p> <p>10 a commotion outside. He looked out and saw the tower on</p> <p>11 fire and he then got dressed and ran towards the tower.</p> <p>12 If I begin with the first page of the statement.</p> <p>13 I start with paragraph 6:</p> <p>14 "6. On seeing how serious the fire was I called</p> <p>15 Farhad and told him 'Cuz your block is on fire. You</p> <p>16 need to leave'. He replied by saying that he had</p> <p>17 already spoken to the firemen and that they had been</p> <p>18 told to stay in their flat. As I was able to see how</p> <p>19 serious the fire was I remember questioning that advice</p> <p>20 and so I kept asking the policeman beside me on the road</p> <p>21 'what are the firemen doing and what floor have the got</p> <p>22 to?' The policeman said that the fire brigade were</p> <p>23 dealing with the fire the best that they could given</p> <p>24 that the fire was spreading so fast.</p> <p>25 "7. I kept asking the police officers present what</p> <p style="text-align: center;">Page 87</p>
<p>1 21 May 2018.</p> <p>2 There are no exhibits accompanying it.</p> <p>3 If we could perhaps go to the second page of the</p> <p>4 statement.</p> <p>5 Again, if I could summarise the statement for the</p> <p>6 record.</p> <p>7 Mohammed Neda is the brother, as I've explained, of</p> <p>8 Saber Neda and in his statement he describes Saber not</p> <p>9 only as a brother but as his best friend. He explains</p> <p>10 he was woken around 3.15 am on 14 June when his daughter</p> <p>11 called his wife's phone. His daughter had received</p> <p>12 a call from Farhad to say "Our flat is on fire and</p> <p>13 I can't find my dad".</p> <p>14 Mohammad, his wife and son-in-law drove to</p> <p>15 Grenfell Tower. They found Farhad and Flora in hospital</p> <p>16 and then began to help in the search for Saber.</p> <p>17 If we look at paragraph 5 in the statement, Mohammad</p> <p>18 Aref says this about his nephew:</p> <p>19 "I see my brother in Farhad and this gave me an</p> <p>20 immense amount of comfort and calm in what was a</p> <p>21 horrific situation to be in."</p> <p>22 In paragraph 6 Mohammad says this about his brother:</p> <p>23 "My best friend, my brother, my role model. Taken</p> <p>24 away from me in such a way that has left a great big</p> <p>25 hole in my heart. A void that can never be filled."</p> <p style="text-align: center;">Page 86</p>	<p>1 was the best thing for my cousin and his family to do</p> <p>2 and they told me that they were advised to tell them to</p> <p>3 stay in their flat whilst the fire was being dealt</p> <p>4 with."</p> <p>5 If I move to paragraph 10 of the statement, Mr Popal</p> <p>6 explains:</p> <p>7 "10. I received a call from Farhad at 2:00am when</p> <p>8 he told me 'My flat is getting hot and some of my</p> <p>9 neighbours have come into our flat. The smoke is</p> <p>10 starting to get to us. What should we do?' I again</p> <p>11 asked an officer for an answer to this question whilst</p> <p>12 Farhad was on the phone and he said 'Anyone on the 11th</p> <p>13 floor or above is advised to make their own escape. The</p> <p>14 fire fighters will not be able to get to them'. I</p> <p>15 relayed that message to Farhad and told my cousin 'you</p> <p>16 need to get out right now, if you don't leave your flat</p> <p>17 you are going to die'. That was a very hard and</p> <p>18 difficult conversation to have with a cousin whom I had</p> <p>19 grown up with and whom I loved. Farhad relied 'OK' and</p> <p>20 put the phone down.</p> <p>21 "11. I never heard another thing from Farhad until</p> <p>22 40 minutes had passed and he thankfully phoned me to</p> <p>23 tell me he and his mum had escaped and had got out of</p> <p>24 the tower. You will never know the sense of relief that</p> <p>25 I felt. However in the same conversation he told me</p> <p style="text-align: center;">Page 88</p>

<p>1 that he had lost his Dad and didn't know where he was."</p> <p>2 Mr Chairman, that's all I propose to read from that</p> <p>3 statement, but what I would like to do now is to put</p> <p>4 into the record the statement of three tower residents</p> <p>5 who lived in flat 8 on the 3rd floor.</p> <p>6 SIR MARTIN MOORE-BICK: Yes.</p> <p>7 MR RAWAT: None of them were at home on the night of the</p> <p>8 fire.</p> <p>9 SIAR NAQSHBANDI (evidence read into the record)</p> <p>10 MR RAWAT: The first statement is that of Siar Naqshbandi</p> <p>11 reference IWS00000327.</p> <p>12 If we go to the last page, please, page 4, we can</p> <p>13 see it's dated 21 May 2018 and signed with a statement</p> <p>14 of truth.</p> <p>15 If I take us back, please, to the first page.</p> <p>16 I'll just read the introductory paragraph:</p> <p>17 "I am the above-named person and I lived at Flat 8</p> <p>18 on the 3rd floor at Grenfell Tower with my parents,</p> <p>19 brothers Masi, Ravi and Reshad and sisters Sadaf and</p> <p>20 Samera."</p> <p>21 Can I now ask we move forward in the statement,</p> <p>22 page 2 and pick it up from paragraph 6, please.</p> <p>23 "6. In the early hours of 14 June, I think it was</p> <p>24 around 12.30 am, I decided to stop working as I had an</p> <p>25 extremely bad headache. My partner, Quirat had told me</p> <p style="text-align: center;">Page 89</p>	<p>1 still inside and he just repeated that the fire brigade</p> <p>2 had told them to stay indoors.</p> <p>3 "11. He started begging for help so I ran to a</p> <p>4 police officer to ask for help but he just told me that</p> <p>5 everything was under control. I tried to tell him that</p> <p>6 my friend had told me that everyone on 23rd floor had</p> <p>7 moved into Shakib's flat.</p> <p>8 "12. I also tried to get help from the fire brigade</p> <p>9 but I was told that there was a unit on it's way to help</p> <p>10 them. I didn't believe what they were saying.</p> <p>11 "13. I called Shakib again and by now he was</p> <p>12 screaming that the fire was in the flat and before he</p> <p>13 could say anything else I lost the connection and the</p> <p>14 phone went off.</p> <p>15 "14. I think it was about 20 mins later that I</p> <p>16 received another call from Shakib and he confirmed that</p> <p>17 he had managed to get out with his Mother and they were</p> <p>18 standing near the pharmacy. He was very upset and</p> <p>19 crying and asked me to look out for his father who had</p> <p>20 separated from them."</p> <p>21 I won't read any further from this statement,</p> <p>22 Mr Chairman, but just to be clear that the reference to</p> <p>23 "Shakib" is a reference to Farhad Neda.</p> <p>24 MOJDA HABIB (evidence read into the record)</p> <p>25 MR RAWAT: The next statement to be put into the record is</p> <p style="text-align: center;">Page 91</p>
<p>1 earlier that she would be dropping our daughter off</p> <p>2 Grenfell Tower. I drove home and parked up near the</p> <p>3 tower when I noticed a small fire in the tower.</p> <p>4 "7. I was standing near the tower with 2 or 3</p> <p>5 people and some firefighters. I tried to run towards</p> <p>6 the tower to get in as I was worried that one of my</p> <p>7 brothers were inside but I was stopped by a firefighter.</p> <p>8 "8. I called my brother Reshad a lot of times</p> <p>9 before he answered the phone. I told him to get out of</p> <p>10 the flat as there was a fire but Reshad didn't think</p> <p>11 there was a problem as he did not hear any fire alarms.</p> <p>12 I shouted at him to get out but Reshad told me that he</p> <p>13 did not hear a fire alarm. I demanded that he get out</p> <p>14 now as I could see the fire spreading and he said he</p> <p>15 would come down.</p> <p>16 "9. I then called Shakib who was a relative living</p> <p>17 on the 23rd floor. I told him to come out now as there</p> <p>18 was a fire. He told me that the fire brigade had</p> <p>19 already come up to their flat and told them that</p> <p>20 everything was under control and that they should stay</p> <p>21 indoors. I just told him again to get everyone out of</p> <p>22 the flat and come downstairs.</p> <p>23 "10. I think it was approximately 2 hours later</p> <p>24 that Shakib called me again. He was crying and</p> <p>25 screaming and asking for help. I asked him why he was</p> <p style="text-align: center;">Page 90</p>	<p>1 that of Mojda Habib, IWS00000917.</p> <p>2 It is a nine-page statement. If we can go to</p> <p>3 page 9, please, you see it's dated 22 June 2018 and</p> <p>4 signed with a statement of truth.</p> <p>5 There is one exhibit to be put into the record,</p> <p>6 which is labelled MH/1, and the reference for that is</p> <p>7 IWS00000750.</p> <p>8 To explain, if we could go back to page 2, please,</p> <p>9 of the statement, and start at paragraph 6.</p> <p>10 Ms Habib was the partner of a brother of</p> <p>11 Siar Naqshbandi who is called Masi Naqshbandi, and she</p> <p>12 was living in flat 8 at the time.</p> <p>13 If I start reading from paragraph 6:</p> <p>14 "6. I had relatives that lived in the top floor of</p> <p>15 Grenfell Tower, the Neda family. Flora Neda is my</p> <p>16 uncle's wife's sister. I knew and was close with all of</p> <p>17 that family: Saber, Flora, and their son Farhad. Farhad</p> <p>18 and his father were very close indeed. They were best</p> <p>19 friends, almost inseparable. I was relatively close to</p> <p>20 their family, so much so that their flat was the first</p> <p>21 place I visited after I gave birth to my son. For me,</p> <p>22 Grenfell Tower felt like a safe and happy place."</p> <p>23 If I move on to Ms Habib's account of the events of</p> <p>24 the night itself, and start with paragraph 8.</p> <p>25 "8. I was not in Grenfell Tower on the morning of</p> <p style="text-align: center;">Page 92</p>

<p>1 the fire, 14 June 2017. There is an [redacted]  2 celebration for a new child whenever the child turns 20  3 days old. This celebration is an opportunity for the  4 mother to get out of the house and to see family  5 members. As a result, my sister had invited me and my  6 son, [redacted], to her house in Ruislip."  7 If I move on to paragraph 10:  8 "10. I was still awake, sitting around and chatting  9 at my sister's house in Ruislip, until the early hours  10 of the morning on 14 June 2017. At approximately  11 1:15am, I saw a Snapchat video posted by Masi's brother,  12 Siar. It was video of Grenfell Tower, from the outside.  13 The building was clearly on fire. It was only a small  14 bit of the building that seemed to be on fire at that  15 time, although I cannot recall exactly how much. I  16 remember becoming very concerned about Siar, and worried  17 about our home. I told Masi and the other people that  18 were with me at that time that there was a fire at  19 Grenfell Tower, and they were very worried too. I now  20 understand that the fire started at 12.54 am on the 4th  21 floor, which is the floor above our flat. Siar was not  22 in the Tower at that time, and he had arrived home to  23 the Tower when he saw emergency services there and fire  24 on the building. He did not go inside Grenfell Tower.  25 However, Masi's other brother, Reshad, was in the Tower</p> <p>Page 93</p>	<p>1 something along the lines of 'I have to go'.  2 "13. I became a go-between for communications  3 between Siar, who was outside of the building, and  4 Farhad, who was inside his flat on the top floor. I had  5 told Siar to tell the fire fighters and the other  6 emergency services that Farhad Neda and his family were  7 trapped on the top floor of the Tower. Siar told me  8 that he was asking the emergency services what Farhad  9 should do. I cannot recall who gave the advice, but I  10 remember that Siar told me he was informed that people  11 should stay put in their flats. I cannot recall when  12 that advice was given, as I was sending Farhad WhatsApp  13 messages throughout the night and I was also on the  14 telephone with him. The advice that Siar received that  15 I relayed to Farhad, was certainly given before the  16 WhatsApp messages that are exhibited below. Siar had  17 sent me videos of the outside of the building when it  18 was on fire, and I could see that the fire was on the  19 other side of the building to the location of Farhad's  20 flat.  21 "14. Farhad sent me WhatsApp messages shortly  22 before and shortly after 2.00 am. Those messages were  23 very disturbing. I exhibit screenshots of those  24 messages to this statement as 'MH 1'. His messages hit  25 home for me, and as if I did not know it before, I began</p> <p>Page 95</p>
<p>1 at the time the fire started and he managed to get out  2 shortly after the fire started but I do not know what  3 time he exited the building.  4 "11. Masi called Siar almost immediately after I  5 had told him of Siar's Snapchat video highlighting a  6 fire at Grenfell Tower. At the time of the call, which  7 I do not remember, Siar told him that he could not find  8 Reshad. After the telephone call with his brother, Masi  9 left Ruislip immediately. He went to Grenfell Tower as  10 quickly as he could. I tried to call Flora Neda, on the  11 23rd floor, but she did not pick up her telephone. I  12 called Farhad, her son, and he did pick up the telephone  13 and I spoke to him very briefly. I cannot be sure what  14 time this was, but he said that he knew about the fire  15 in the Tower. Farhad also told me that the family had  16 arrived home less than an hour before I spoke to him. I  17 now understand that, tragically, they went up to their  18 top-floor flat just moments after the fire started.  19 "12. Farhad told me that they were upstairs in  20 their flat. Having been up there, I was aware of how  21 high up their flat was. I could hear Flora in the  22 background. She sounded very scared. She was not  23 screaming, but she was speaking in a panicked voice.  24 She is a quiet person, generally, so I could tell that  25 she was scared. He cut off very shortly after, saying</p> <p>Page 94</p>	<p>1 to realise the gravity of the situation and the danger  2 for everybody left remaining in the Tower. It was  3 terrifying, even for me thought I was not in the Tower  4 at the time."  5 Mr Chairman, that's all I propose to read from that  6 statement.  7 MASI NAQSHBANDI (evidence read into the record)  8 MR RAWAT: The next statement to be put into the record is  9 that of Masi Naqshbandi, reference IWS00000334.  10 SIR MARTIN MOORE-BICK: Yes.  11 MR RAWAT: If we go to the last page, page 4, please, the  12 statement is dated 21 May 2018 and signed with  13 a statement of truth.  14 There are no exhibits to accompany it.  15 I propose to read three paragraphs from the  16 statement which are on page 2 of the statement, please,  17 paragraph 11 down to 13:  18 "11. On the night of 13 June 2017 I was with my  19 partner, Mojda and baby son at her sister's home in  20 [redacted]. My brother Siar called Mojda and told [her]  21 that there was a fire at Grenfell Tower. This call  22 ended but then Siar called us back and told us to call  23 Shakib, who was a relative of Mojda's who lived on the  24 23rd floor. However I tried to call my brother Reshad  25 then we called Shakib and told him to get out of the</p> <p>Page 96</p>



<p>1 flat. I then called my brother Siar again to give him 2 Shakib's number so he could call him. 3 "12. I left [redacted] just after 1.30am to make my 4 way to Grenfell Tower. A friend drove me and I 5 remembered on the journey that I had forgotten my mobile 6 phone. 7 "13. When we were near to Grenfell Tower I noticed 8 that all the streets were closed off so I had to get out 9 of the car and make the rest of the way on foot. By the 10 time I arrived my brother Reshad had managed to get 11 out." 12 And that's all I propose to read from that 13 statement. 14 FERZANA ELGWAHRY (evidence read into the record) 15 MR RAWAT: Mr Chairman, on 18 October, Mr Millett read into 16 the record the statement of Ahmed Elgwahry. You'll 17 remember his mother and sister lived in flat 196 on the 18 22nd floor and also died in the fire. 19 What I propose to do now is to put into the record 20 the statement of Ahmed's wife, Ferzana Elgwahry. The 21 reference for that is IWS00000995, please. 22 SIR MARTIN MOORE-BICK: Yes, all right. 23 MR RAWAT: If we go to the last page, the statement is dated 24 25 July 2018 and it's signed with a statement of truth. 25 In the statement, Ferzana explains that she and her</p> <p style="text-align: center;">Page 97</p>	<p>1 inside. Whilst he was quickly getting ready, I remember 2 that he looked at me and said, 'I feel sick.' It was 3 clear that he had a bad feeling about the fire which 4 made me feel even more panicked. I thought it must have 5 been quite bad because he's not the type of person to 6 feel that way very easily. 7 "12. A few minutes later, Ahmed got a call on his 8 mobile from his friend, Mohammed Rasoul. Mohammed lived 9 in the Tower with his wife, Munira and their children. 10 Mohammed said something along the lines of, 'I don't 11 know if you know but the block is on fire and I think 12 your mum and sister are still inside because I can't see 13 them outside.' Ahmed said that he had already had the 14 phone call and that he was on his way to the Tower. 15 Mohammed explained that he and his family had got out 16 safely and the call ended. It was a very short phone 17 call. 18 "13. When Ahmed left our house, I immediately 19 called Mariem. According to my phone records this was 20 at 1:56am. She picked up and I just asked her what was 21 going on. I told her that Ahmed had told me that there 22 was a fire in the block. She told me that the flat was 23 on fire and that every thing had gone. She sounded 24 really distressed and I think she was crying. I didn't 25 get the impression that she was too worried about her</p> <p style="text-align: center;">Page 99</p>
<p>1 husband had spent the evening of 13 June with Mariem. 2 Mariem left their home at about 9.30 pm that evening. 3 With that introduction, what I would propose to do 4 is take you, Mr Chairman, to page 2 of this statement 5 and take it from paragraph 10, please: 6 "10. Ahmed and I stayed up watching TV in the 7 living room just before midnight and then went to bed. 8 Around 1:30am to 1:35am, I woke up to Ahmed's phone 9 ringing. I assumed it was the alarm and that it was 10 already time for Ahmed to get up for work. I kept 11 hearing the phone ring but Ahmed was not waking up so I 12 looked at my phone to check the time and saw I had a 13 missed call from Mariem. I immediately started to worry 14 so I nudged Ahmed to wake him up and told him that 15 Mariem had called my phone and that I think she was also 16 trying to call him. 17 "11. He got out of bed and looked at his phone. He 18 looked shocked. He read out a message from Mariem 19 saying 'Ahmed, please pick up. There's a fire'. I 20 didn't know what was going on but I started to feel 21 really panicked. He rang her as soon as he read it out. 22 I don't remember what was said as it was such a brief 23 conversation but I remember he told her to get out and 24 that he was on his way. When he got off the phone he 25 told me there was a fire in the block and that they were</p> <p style="text-align: center;">Page 98</p>	<p>1 wellbeing at this point and fearful of her life because 2 she was referring to the loss of her possessions rather 3 than mentioning anything about her personal safety. I 4 was so worried but I didn't want to panic her more. I 5 just said, 'Don't worry about what you have lost. At 6 least you are safe.' I asked if Eslah was safe and 7 Mariem responded to say, 'She is right next to me but 8 she is freaking out.' I felt hopeless. I knew that her 9 mother would be panicking and it upset me so much 10 knowing that they were in danger. 11 "14. Mariem was coughing a lot so I told her to get 12 a damp towel and to put it over their faces. She said 13 that she was already doing that. I could also hear 14 others in the background coughing but I am not sure who 15 they were. 16 "15. I asked Mariem where she was. She told me 17 that she was in someone's flat and that they tried to go 18 downstairs but as they did, people were coming back up 19 telling them to go back upstairs and to stay inside. I 20 don't know what 'people' she was referring to but I 21 assume it was other residents who lived in the Tower. 22 She also told me that they tried to go to the roof but 23 that it was locked and then they were let into someone 24 else's flat on the top floor. I told her that Ahmed had 25 left the house and that he would be there very soon. I</p> <p style="text-align: center;">Page 100</p>

<p>1 told her that Ahmed would call her as soon as he gets 2 there or even on the way to the Tower. 3 "16. As I could hear Mariem coughing more and more, 4 I was really concerned that I was preventing her from 5 having the towel over her mouth. I remember saying, 6 'I'm not sure if you should be talking now as you should 7 just be holding the towel over your face.' I didn't 8 want to keep her on the phone for too long because of 9 this reason, so I said I would go. I said 'I love you.' 10 She responded saying 'I love you too' and that was it. 11 I didn't speak to her again after that phone call. I 12 never imagined this would be my last conversation with 13 her." 14 Mr Chairman, that's all I propose to read from that 15 statement. 16 SIR MARTIN MOORE-BICK: Yes. 17 KAREMA EL-SAWY (evidence read into the record) 18 MR RAWAT: Finally, I will deal with two witness statements 19 from residents of Barandon Walk, Mr and Mrs El-Sawy. 20 They had been close friends of the Elgwahry family for 21 many years. 22 The first statement is that of Karema El-Sawy. That 23 is at IWS00000424. 24 If we go to the last page, please, the statement is 25 dated 20 May 2018, it is signed with a statement of</p> <p style="text-align: center;">Page 101</p>	<p>1 She tried to contact her friend Eslah Elgwahry, but 2 Mrs Elgwahry didn't answer the phone. 3 If I could just take you back, Mr Chairman, to 4 Mrs El-Sawy's statement, paragraphs 27 and 29, which is 5 at IWS00000424, page 5, please. 6 SIR MARTIN MOORE-BICK: Yes. 7 MR RAWAT: This is the evidence that Mrs El-Sawy gives about 8 the couple's evacuation from Barandon Walk: 9 "27. After standing at the balcony for a few hours 10 praying for the safety of everyone inside the Tower, we 11 heard loud banging on our front door at around 4am. I 12 shouted out to Zakaria to open the door; I said 'quick, 13 quick, go and open the door'. He ran downstairs and 14 opened the door and I followed him down. Two policemen 15 wearing high-vis jackets were at our door. They yelled, 16 'get out, get out.' I said that I needed to get dressed 17 and to also get our medicine. They insisted that we had 18 to leave straight away. I only saw two police officers 19 but there may have been more inside our building as all 20 of our neighbours' doors were also being knocked on. 21 "28. We left the building shortly after 4.19am. 22 The police officer was at the door waiting for us to 23 leave. I did not take anything. I was confused. I 24 thought that my building would be on fire too and that 25 the Tower would collapse on the building. I felt in</p> <p style="text-align: center;">Page 103</p>
<p>1 truth, and there are no accompanying exhibits. 2 ZAKARIA KAMEL EL-SAWY (evidence read into the record) 3 MR RAWAT: The second statement to put in now is that of 4 Zakaria Kamel El-Sawy, and that statement is at 5 IWS00000427. 6 Again, if we go to the last page, please, and that 7 is page 7, the statement is signed, it's accompanied 8 with a statement of truth dated 20 May, and there is 9 also an accompanying statement that explains that the 10 content of the statement and the declaration of truth 11 has been read out and explained to Mr El-Sawy. 12 SIR MARTIN MOORE-BICK: Right. 13 MR RAWAT: If I take these two statements together and 14 explain by way of summary. 15 Karema El-Sawy and her husband, Zakaria, had lived 16 in Barandon Walk on the Lancaster West Estate since 17 1982. 18 At about 1.00 am on 14 June, they were disturbed by 19 noise outside. Mr El-Sawy reported that he could also 20 smell smoke and he went to check whether there had been 21 a fire in the rubbish chute or any of the rooms in their 22 property. The couple then went out onto their balcony 23 and saw the fire at Grenfell Tower. 24 Mrs El-Sawy went to try and help but was turned back 25 by police officers.</p> <p style="text-align: center;">Page 102</p>	<p>1 danger. My initial fear had been confirmed. 2 "29. We went out of the rubbish chute area and came 3 into the green area between Barandon Walk and Testerton 4 Walk. While I was walking out I saw many other people 5 walking out of Barandon Walk. It was almost like a 6 stampede with people pushing each other out of the way. 7 When I came out to the green area I noticed a lot of 8 emergency services on Whitchurch Road." 9 Mr Chairman, that's all I propose to read at this 10 moment. 11 SIR MARTIN MOORE-BICK: Thank you. 12 MR RAWAT: Mr Chairman, that's all the statements we wish to 13 put into the record in this session. 14 Our next witness is scheduled for 2.00 pm. 15 SIR MARTIN MOORE-BICK: Right, thank you very much. 16 I think it right to say we're very grateful to all 17 those who have made statements, parts of which have been 18 read out this morning. They will all form part of the 19 evidence before the inquiry and will be taken into 20 account accordingly. Thank you. 21 Now, that's it for the morning? 22 MR RAWAT: It is. 23 SIR MARTIN MOORE-BICK: So we'll break now, then, and resume 24 at 2 o'clock, then, please. 25 2 o'clock, please, thank you.</p> <p style="text-align: center;">Page 104</p>

<p>1 (1.00 pm)</p> <p>2 (The short adjournment)</p> <p>3 (2.00 pm)</p> <p>4 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>5 MR MILLETT: Good afternoon, Mr Chairman.</p> <p>6 Our next witness is Dr Naomi Li. Can I please call</p> <p>7 Dr Li.</p> <p>8 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>9 NAOMI LI (affirmed)</p> <p>10 Questions by COUNSEL TO THE INQUIRY</p> <p>11 SIR MARTIN MOORE-BICK: Sit down and make yourself</p> <p>12 comfortable.</p> <p>13 These are tongue twisters, some of these oaths, I'm</p> <p>14 sorry about that.</p> <p>15 THE WITNESS: I'm really sorry. Should have remembered</p> <p>16 that.</p> <p>17 SIR MARTIN MOORE-BICK: All right. You make yourself</p> <p>18 comfortable.</p> <p>19 Yes, Mr Millett.</p> <p>20 MR MILLETT: Good afternoon, Dr Li.</p> <p>21 Can you please give us your full name.</p> <p>22 <b>A. My full name is Chia-Yaun Li, and also known as</b></p> <p>23 <b>Naomi Li.</b></p> <p>24 Q. Can I start by thanking you very much for coming here</p> <p>25 today and giving evidence to the inquiry and helping us</p> <p style="text-align: center;">Page 105</p>	<p>1 Is that the first page of that first statement,</p> <p>2 Dr Li?</p> <p>3 <b>A. Yes, it is.</b></p> <p>4 Q. You can either use the paper version on your desk or the</p> <p>5 monitor on the desk. Most people find it easier to use</p> <p>6 the screen.</p> <p>7 Can I ask you, please, to go to the last page of</p> <p>8 that statement, which is page 12.</p> <p>9 <b>A. Yes, it is.</b></p> <p>10 Q. We can see that the statement is dated 26 April 2018 and</p> <p>11 there's a signature there.</p> <p>12 Can you confirm that that is your signature?</p> <p>13 <b>A. Yes, it is my signature.</b></p> <p>14 Q. Have you had an opportunity to read this statement</p> <p>15 recently?</p> <p>16 <b>A. Yes, I did. I read it last week.</b></p> <p>17 Q. Can you confirm for us that the contents of this</p> <p>18 statement are true?</p> <p>19 <b>A. Yes, I can confirm.</b></p> <p>20 MR MILLETT: Mr Chairman, there are seven exhibits to this</p> <p>21 statement, and I shall just read them into the record,</p> <p>22 if I can.</p> <p>23 SIR MARTIN MOORE-BICK: Yes.</p> <p>24 MR MILLETT: IWS00000520, page 2; IWS00000513, page 2;</p> <p>25 IWS00000516, page 2; IWS00000514, pages 2 to 10;</p> <p style="text-align: center;">Page 107</p>
<p>1 with our investigations; we very much appreciate your</p> <p>2 doing so.</p> <p>3 There may be times this afternoon when recalling the</p> <p>4 events of the night may be difficult, and I understand</p> <p>5 that. So if you need a break at any time, all you have</p> <p>6 to do is say and we can take a break.</p> <p>7 We will aim to take a 30-minute break at 3 o'clock</p> <p>8 for you.</p> <p>9 <b>A. Okay. Thank you.</b></p> <p>10 Q. We may use some of that time to read in some other</p> <p>11 evidence in the meantime.</p> <p>12 My questions are supposed to be short and simple;</p> <p>13 sometimes they're not, and if you have any difficulty</p> <p>14 understanding a question that I'm asking, I'm happy to</p> <p>15 repeat it or to ask the question in a different way.</p> <p>16 Okay? Just say, "Please repeat the question".</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. I should also say that when you're answering my</p> <p>19 questions, it may be that I'm not always looking at you,</p> <p>20 and that's because I'm looking at the screen or at your</p> <p>21 statement. But I am very much listening to what you're</p> <p>22 telling us. Please don't think I'm being rude if I'm</p> <p>23 not looking at you.</p> <p>24 Now, you've done two statements for the inquiry, and</p> <p>25 the first one is IWS00000515.</p> <p style="text-align: center;">Page 106</p>	<p>1 IWS00000517, pages 2 to 5; IWS00000512, page 2; and</p> <p>2 IWS00000518, page 2. Those are exhibits 1 through to 7</p> <p>3 respectively to Dr Li's first statement.</p> <p>4 SIR MARTIN MOORE-BICK: Yes.</p> <p>5 MR MILLETT: Dr Li, you've also, I think, provided a second</p> <p>6 or supplemental statement to the inquiry under</p> <p>7 IWS00001152. That's dated 23 October 2018.</p> <p>8 Is that the first page on the screen there of that</p> <p>9 supplemental statement?</p> <p>10 <b>A. Yes, it is.</b></p> <p>11 Q. If you can turn, please, to the last page of that, which</p> <p>12 is page 3, you can see a signature. Is that your</p> <p>13 signature?</p> <p>14 <b>A. Yes, it is.</b></p> <p>15 Q. Have you read this statement recently?</p> <p>16 <b>A. Yes, also last week.</b></p> <p>17 Q. Yes.</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Can you confirm that the contents of this supplemental</p> <p>20 statement are also true?</p> <p>21 <b>A. Yes, I can confirm.</b></p> <p>22 Q. Thank you.</p> <p>23 I'm going to turn back to your first statement, if</p> <p>24 I can, please, and ask you some general questions first</p> <p>25 of all.</p> <p style="text-align: center;">Page 108</p>

<p>1 I think it's right that you moved into flat 195, 2 Grenfell Tower, on the 22nd floor, on 15 December 2011. 3 <b>A. Yes, that's correct.</b> 4 Q. Did you own the leasehold? 5 <b>A. Yes.</b> 6 Q. As at June 2017, who lived with you at flat 195, 7 Grenfell Tower? 8 <b>A. So my husband, Lee, lived with me, and my cousin Lydia</b> 9 <b>also lived there at the same time.</b> 10 Q. Is that Lydia Liao? 11 <b>A. Yes, Lydia Liao.</b> 12 Q. Can I please ask you to be shown exhibit number 2 to 13 your first statement -- that's IWS00000513, page 2 -- 14 which is a floor plan of your home, flat 195. 15 <b>A. Mm.</b> 16 Q. Just to confirm, this is exhibit number 2 to your first 17 statement; yes? 18 <b>A. Yes.</b> 19 Q. If you nod, it doesn't come out on the transcript, so 20 you have to say "yes", if that's all right. 21 <b>A. Yes.</b> 22 Q. All right. 23 We can see that north is at the top of the page, and 24 obviously west towards Latimer station is on the 25 left-hand side, that's the west.</p> <p style="text-align: center;">Page 109</p>	<p>1 correct me if I'm wrong -- that was the Choucair family, 2 was it? 3 <b>A. Yeah.</b> 4 Q. That was a family of five, two adults and three 5 children, three girls? 6 <b>A. Yes, that's correct.</b> 7 Q. Then moving anticlockwise, flat 192, you've put Nura and 8 her family there. Is that Nura Jemal, Hashim Kedir and 9 their three children? 10 <b>A. Yes.</b> 11 Q. Okay. Then moving on to 191, you've put "Nanny"? 12 <b>A. Yes, she's the nanny of the 193 family.</b> 13 Q. Yes. She's the grandmother of the three Choucair girls. 14 <b>A. Yes.</b> 15 Q. Did you know her name? 16 <b>A. No, actually I don't remember, sorry.</b> 17 Q. Her name was Sirria; did you know that? Okay. 18 Then at flat 196 at the top right-hand corner, which 19 is the north-east of the tower, you put Maria and 20 mother. 21 <b>A. Yes.</b> 22 Q. I think that's the lady you now know is called Mariem. 23 <b>A. Yes.</b> 24 Q. Mariem Elgwahry, and her mother, Eslah Elgwahry. Is 25 that the right?</p> <p style="text-align: center;">Page 111</p>
<p>1 First question is: were any modifications made to 2 the layout of the flat? 3 <b>A. Where do you mean, sorry?</b> 4 Q. Were any changes made to the layout, the arrangement of 5 the rooms -- 6 <b>A. You mean we made?</b> 7 Q. Yes. 8 <b>A. I didn't do any change. I bought the flat like how it</b> 9 <b>is. It's a two-bedroom flat. So I didn't -- I actually</b> 10 <b>don't know when they made the change.</b> 11 Q. As at the night of the fire, 14 June 2017, was this the 12 layout of the flat? 13 <b>A. Yes, that's the layout.</b> 14 Q. We'll come back to that in due course, I think, but can 15 I ask you to be shown the next exhibit, which is 16 exhibit 3, IWS00000516, page 2. 17 That is the layout of floor 22, your floor, I think. 18 <b>A. Yes.</b> 19 Q. You very helpfully have shown who lived in which flats 20 around you on that floor. 21 <b>A. Yes.</b> 22 Q. I just want to run through those with you, if I can. 23 First of all, in flat 193, in the bottom left-hand 24 corner, the south-west corner of the tower, you say 25 there's a family of five. And I think it's right --</p> <p style="text-align: center;">Page 110</p>	<p>1 <b>A. Yes, that's correct.</b> 2 Q. Then at 195 is you. 3 <b>A. Yes.</b> 4 Q. Then at 194 you have Tony. 5 <b>A. Yes.</b> 6 Q. Is that Tony or Anthony Disson? 7 <b>A. Yes, that's him.</b> 8 Q. That's very clear. 9 Before I come to the events of the night, 10 13/14 June 2017, I just want to ask you one or two 11 questions about the building before the fire happened. 12 Can I ask you, please, to go to page 3 of your 13 statement, paragraph 19. 14 I just want to pick up one topic. You say there: 15 "19. Before the night of the fire, I remember the 16 ventilation system coming on at random times. I 17 remember it going on continuously for a whole night on 18 one occasion. It is very noisy and we could hear it 19 from our flat. We know that when the ventilation was on 20 the lift was shown as out of service. We always had to 21 call the council to come and fix it. When we heard 22 ventilation we always thought oh no, not again, because 23 it affected us when the lifts were not working." 24 Just a few questions over and above what you said 25 there.</p> <p style="text-align: center;">Page 112</p>

1 **A. Yes.**  
 2 Q. First, do you remember, when did you first notice that  
 3 the ventilation shaft or ventilation system made noise?  
 4 **A. You mean the very first time?**  
 5 Q. Yes.  
 6 **A. I can't remember.**  
 7 Q. No?  
 8 **A. I'm sorry.**  
 9 Q. Do you think it was before the refurbishment or after  
 10 the refurbishment?  
 11 **A. I can't remember, sorry.**  
 12 Q. You say that you could hear it from your flat.  
 13 **A. Yes.**  
 14 Q. Whereabouts in your flat could you hear the ventilation  
 15 system when it was going?  
 16 **A. So it's by the door, there's -- we call it shoe room.**  
 17 **Basically the ventilation is next to it, so you can hear**  
 18 **it quite clearly. Because the design of the flat, so**  
 19 **the noise would just pass through the whole flat from**  
 20 **the corridor in the flat, so you can just hear it in**  
 21 **every room. It's not only the first room you can hear;**  
 22 **you actually can hear it even you're in the living room,**  
 23 **which is the furthest point from the door. So ...**  
 24 Q. So was it coming from outside the flat, essentially  
 25 through the front door?

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1 **A. No, it's more from the wall.**  
 2 Q. Right.  
 3 **A. Because there's only a wall between the ventilation and**  
 4 **our flat. So you don't really need to -- it's not**  
 5 **really coming from the hallway, because it's basically**  
 6 **a part of our flat. Does that make sense?**  
 7 Q. Yes, I see.  
 8 Do you remember whether there was anything that  
 9 would trigger the ventilation system working in this  
 10 way, before the night of the fire?  
 11 **A. We only know that it's related to the hot water system.**  
 12 **Sometimes you hear it and then you don't have hot water,**  
 13 **and sometimes you hear it and then the lift is not**  
 14 **working. But I'm not really sure what is the reason it**  
 15 **triggers the ventilation system. Not sure about that.**  
 16 **Because it's just coming randomly.**  
 17 Q. You say in your statement, four lines down within  
 18 paragraph 19, that you always had to call the council to  
 19 come and fix it.  
 20 When they did come and fix it, did anybody tell you  
 21 what was causing the problem?  
 22 **A. No, not really.**  
 23 Q. Okay.  
 24 **A. No.**  
 25 Q. I just want to show you a photograph taken by one of the

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1 inquiry's experts --  
 2 **A. Yes.**  
 3 Q. -- which is the interior of the tower after the fire.  
 4 It doesn't show anything distressing, but I ought to  
 5 give a general warning that we will see a photograph.  
 6 **A. That's fine.**  
 7 Q. That's all right with you, is it?  
 8 **A. Yes.**  
 9 Q. Okay. This is BLA00002513 and BLA00002514. These are  
 10 photographs which have been shown already this morning  
 11 and earlier.  
 12 These are taken on floor 6, and they show the  
 13 ventilation shafts on either side of that floor, the  
 14 north and the south walls of the communal lobbies.  
 15 You can see in the left-hand photograph the  
 16 ventilation openings are at the top, near the ceiling,  
 17 and in the right-hand photograph they are towards the  
 18 floor.  
 19 Are those the ventilation shafts that you're  
 20 referring to?  
 21 **A. Yes, the one on the left. The one on the left is the**  
 22 **one basically that's next to our flat.**  
 23 Q. Did you ever stand out in the lobby when these shafts  
 24 were running in the way you've described, and hear what  
 25 they were like when you were standing next to them?

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1 **A. Do you mean have I ever -- just by the ventilation**  
 2 **system?**  
 3 Q. Yes.  
 4 **A. Yes, I have, yes.**  
 5 Q. How loud was it?  
 6 **A. How loud? It's a noise you cannot ignore.**  
 7 Q. Okay. To take an example, was it louder than a vacuum  
 8 cleaner?  
 9 **A. It's probably about the same level.**  
 10 Q. Did you ever feel air moving in or out of these  
 11 ventilation shafts when you heard them running?  
 12 **A. No.**  
 13 Q. No?  
 14 **A. No.**  
 15 Q. Was the sound that you heard always the same?  
 16 **A. Yes, always the same. Yes.**  
 17 Q. Did you notice that sound or did you notice the  
 18 ventilation shafts running in that way at any particular  
 19 time of the day?  
 20 **A. No, it just happened randomly. So it can be in the**  
 21 **middle of the night, and it can be in the morning, can**  
 22 **be in the afternoon, any time.**  
 23 Q. When they were running, did you ever feel any movement  
 24 of air in the communal lobby?  
 25 **A. No.**

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29 (Pages 113 to 116)

<p>1 Q. You said earlier that sometimes the lift would stop. 2 You also say that in paragraph 19 of your statement. 3 <b>A. Yes.</b> 4 Q. Was that both lifts or only one? 5 <b>A. Usually it's both lifts, that's why we had to walk</b> 6 <b>downstairs.</b> 7 Q. Did the activation of the ventilation shaft have any 8 effect on the operation of anything in your flat? 9 <b>A. No, not really.</b> 10 Q. Or anything else -- 11 <b>A. Actually, sorry, the hot water.</b> 12 Q. The hot water. Right. 13 <b>A. So if that's what you mean, like -- so usually if the</b> 14 <b>ventilation was on, then sometimes we just don't have</b> 15 <b>hot water system and we can't have hot water at all.</b> 16 Q. Did you never notice anything or any effect elsewhere in 17 the building? 18 <b>A. The lift.</b> 19 Q. Right. Apart from the lift? 20 <b>A. No. Well, obviously you notice the lift is not working</b> 21 <b>because we needed to use it, but others, not really, no.</b> 22 Q. Do you remember a time when your husband, Lee Chapman, 23 called the Fire Brigade out because the smoke extractor 24 system or smoke ventilation system was running? 25 <b>A. Before the fire?</b></p> <p style="text-align: right;">Page 117</p>	<p>1 Q. On the night of the fire, was it working, that it closed 2 automatically? 3 <b>A. Yes.</b> 4 Q. Did the original door that you had automatically close 5 or did you have to pull it shut? 6 <b>A. It doesn't close automatically.</b> 7 Q. Right. 8 <b>A. It didn't close automatically.</b> 9 Q. I just want to ask you one or two questions about the 10 windows in your flat after the refurbishment. 11 <b>A. Yes.</b> 12 Q. Do you remember, during the refurbishment, the windows 13 in your flat were replaced, I think? 14 <b>A. Yes.</b> 15 Q. As they were for everybody. 16 Do you remember whether, after the windows were 17 replaced, you experienced any particular problems with 18 the windows? 19 <b>A. Yes, we did. So basically during -- so after they put</b> 20 <b>the windows in, you can see they didn't seal it</b> 21 <b>properly, and it came to a really big problem when it</b> 22 <b>was really cold one night and we just hear the whistling</b> 23 <b>through all the windows. And then we found out actually</b> 24 <b>it's not only the side that they didn't seal properly,</b> 25 <b>it's underneath the entire -- the frame underneath,</b></p> <p style="text-align: right;">Page 119</p>
<p>1 Q. Yes. 2 <b>A. No, I don't remember that.</b> 3 Q. Okay. 4 <b>A. I remember he always called TMO.</b> 5 Q. Right. 6 <b>A. So ...</b> 7 Q. When the ventilation system was running in the way 8 you've described it, do you remember ever hearing 9 anything particular in the main lobby of the building? 10 <b>A. You mean on the ground floor?</b> 11 Q. Yes, I do, on the ground floor. 12 <b>A. No, I don't remember that.</b> 13 Q. Can I ask you to look at paragraph 22 of your statement, 14 also page 3, your first statement. 15 You say: 16 "22. When I moved into Grenfell Tower, I was told 17 all the doors were fire doors. However, when we changed 18 front doors, the guy who replaced the door told us the 19 old one was not a fire door. We were quite shocked 20 about this." 21 Then you explain you have the guarantees for the new 22 door. 23 The new door that you put in, did that close 24 automatically? 25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 118</p>	<p>1 <b>there's actually a gap between the wall and the window</b> 2 <b>frame. And that's causing a problem, because we always</b> 3 <b>wonder, like, how come we had -- I think it's</b> 4 <b>a triple-glaze window installed, but it was still quite</b> 5 <b>a lot of dust in the house, and then we've found out</b> 6 <b>actually there are also those gaps. And then we had</b> 7 <b>a look into all the windows, we found out all the</b> 8 <b>windows have same problem in our flat.</b> 9 <b>So, yes, that was pretty shocking to us because you</b> 10 <b>expected the new one will be better than the old one,</b> 11 <b>because the old one was pretty bad. And then you</b> 12 <b>realise, actually, they didn't do the job properly.</b> 13 <b>And we were not sure because we were the first few</b> 14 <b>flats that installed the windows, so they didn't bother</b> 15 <b>to do it properly, if that makes sense.</b> 16 Q. First of all, was it all the windows in your flat that 17 had this problem about the gaps or -- 18 <b>A. Yes, all of them.</b> 19 Q. Was there any particular window that was worse than 20 others? 21 <b>A. Well, no, they're all pretty bad, so ...</b> 22 Q. You described a minute ago the gap under the window at 23 the bottom. 24 <b>A. Yes.</b> 25 Q. Just to be clear, is that underneath the windowsill or</p> <p style="text-align: right;">Page 120</p>

<p>1 on top of the windowsill where the frame meets the</p> <p>2 windowsill?</p> <p>3 <b>A. So it's underneath the frame.</b></p> <p>4 Q. Right.</p> <p>5 <b>A. So it's between the frame and the wall, because the way</b></p> <p>6 <b>they replaced the window is basically they took the</b></p> <p>7 <b>entire frame -- sorry, they didn't take the entire frame</b></p> <p>8 <b>of the old window out, they only took out the windows,</b></p> <p>9 <b>and then they put the frame onto the old frame. So it</b></p> <p>10 <b>sort of covered it, like a lid.</b></p> <p>11 <b>So it's the lid you see and you can feel the gap</b></p> <p>12 <b>between the lid and the wall, if that's clear enough for</b></p> <p>13 <b>you.</b></p> <p>14 Q. It is clear, thank you.</p> <p>15 How big was the gap on average, do you think?</p> <p>16 <b>A. On average, I think it's at least 3/4 millimetres, at</b></p> <p>17 <b>least, and big enough for wind to come through. Yes.</b></p> <p>18 Q. Did you or your husband, do you remember, ever tell the</p> <p>19 TMO or the contractors about the gaps?</p> <p>20 <b>A. Yes, we did. We called TMO and they told us to inform</b></p> <p>21 <b>Rydon, the contractor -- basically the company who</b></p> <p>22 <b>installed the windows.</b></p> <p>23 <b>It took us a while, but eventually someone from</b></p> <p>24 <b>Rydon and someone from TMO came to visit us and we</b></p> <p>25 <b>explained what happened to them. They said they would</b></p> <p style="text-align: right;">Page 121</p>	<p>1 <b>A. No.</b></p> <p>2 Q. Where in the building did you see this sign, do you</p> <p>3 remember?</p> <p>4 <b>A. I remember it was between the lifts, the wall around the</b></p> <p>5 <b>lifts, either by the side of the lift or the one in the</b></p> <p>6 <b>middle. I can't remember clearly.</b></p> <p>7 Q. Was that on your floor?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Did you ever see it anywhere else in the building?</p> <p>10 <b>A. Well, I presume they would have it every floor, that's</b></p> <p>11 <b>what -- but I -- probably ground floor, if they have</b></p> <p>12 <b>one.</b></p> <p>13 Q. Did you ever see that?</p> <p>14 <b>A. I can't remember that.</b></p> <p>15 Q. Apart from this notice, Dr Li, were you ever given any</p> <p>16 information from any organisation or any individual</p> <p>17 about what you should do if there was a fire in the</p> <p>18 block?</p> <p>19 <b>A. Yes, I was -- I read that through media, and textbooks.</b></p> <p>20 Q. Right.</p> <p>21 <b>A. So not -- I can't ... no, not really from any</b></p> <p>22 <b>organisation.</b></p> <p>23 Q. You say textbooks. Did you have a particular interest</p> <p>24 in reading up about fire safety?</p> <p>25 <b>A. Yes, just a general, like, knowledge that if you living</b></p> <p style="text-align: right;">Page 123</p>
<p>1 <b>come to fix it, but they never did.</b></p> <p>2 Q. Did it ever get fixed? Did those gaps ever get fixed?</p> <p>3 <b>A. No, they never get fixed, not before the fire, no.</b></p> <p>4 Q. So on the night of the fire, is what you're saying that</p> <p>5 the gaps you experienced and you told us about just now</p> <p>6 were there?</p> <p>7 <b>A. Yes, they were there.</b></p> <p>8 Q. Thank you.</p> <p>9 Same page of your statement, page 3, can I ask you</p> <p>10 to look, please, at paragraph 20 and 21.</p> <p>11 You say at 20:</p> <p>12 "20. Before the fire, there was a poster next to</p> <p>13 the lift saying in the event of the fire do not use the</p> <p>14 lift, stay indoors and shut all the windows and doors."</p> <p>15 When you say "poster", what do you mean by "poster"?</p> <p>16 Was it like a paper poster or a more formal sign?</p> <p>17 <b>A. Probably like a -- not bigger than an A4-size sticker,</b></p> <p>18 <b>like a sticker thing.</b></p> <p>19 Q. I wonder whether the witness could be known INQ00000093.</p> <p>20 First of all, is that familiar?</p> <p>21 <b>A. Yes.</b></p> <p>22 Q. Is that what you're referring to?</p> <p>23 <b>A. I think so, yes.</b></p> <p>24 Q. Do you ever recall seeing a typed or handwritten paper</p> <p>25 poster, like a temporary poster, stuck to a wall?</p> <p style="text-align: right;">Page 122</p>	<p>1 <b>a high building, because the smoke can kill you.</b></p> <p>2 Q. What was your understanding as at the night of the fire</p> <p>3 about what you should do in the event of a fire in the</p> <p>4 block?</p> <p>5 <b>A. My understanding is to stay in the flat and close all</b></p> <p>6 <b>the windows, try to seal all the gaps, and wait for</b></p> <p>7 <b>someone to come to rescue you.</b></p> <p>8 Q. Okay.</p> <p>9 <b>A. Or wait for the alarm -- like the entire situation had</b></p> <p>10 <b>been resolved.</b></p> <p>11 Q. If I can ask you to go to paragraph 23 of your</p> <p>12 statement, you say:</p> <p>13 "23. The only visit I had from London Fire Brigade</p> <p>14 was when they came to install a smoke alarm in the</p> <p>15 corridor. They didn't really give any advice at that</p> <p>16 point from what I can remember, they just said the smoke</p> <p>17 alarm would work and if there is no battery they can</p> <p>18 come to replace it."</p> <p>19 Do you remember when that visit was?</p> <p>20 <b>A. No, I can't remember exactly.</b></p> <p>21 Q. How long before the fire, do you think?</p> <p>22 <b>A. At least two or three years before the fire.</b></p> <p>23 Q. Was that smoke alarm the only smoke or fire alarm you</p> <p>24 had in your flat?</p> <p>25 <b>A. Yes, that's the only one I have -- we had.</b></p> <p style="text-align: right;">Page 124</p>

<p>1 Q. At the time of the fire, were you aware of any other 2 smoke or fire alarms in the building?</p> <p>3 <b>A. I knew there was one in the hallway, in the lobby area.</b> 4 <b>Yes, that's how I remember.</b></p> <p>5 Q. You say you knew there was one in the hallway; did 6 somebody tell you that or was that something you 7 assumed?</p> <p>8 <b>A. No, it's just I can see it, so I knew there's one there.</b></p> <p>9 Q. I wonder if we can just go back to the picture. It's 10 the photograph we looked at before which is BLA00002513. 11 We can also see BLA00002514 as well, but BLA00002513 12 will do just as well.</p> <p>13 What can we see there, Dr Li, in the communal 14 hallway? I know this is floor 6.</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. Assuming the same is true for floor 22, what can we see 17 there which shows us that there was a fire alarm?</p> <p>18 <b>A. Presume that one on the ceiling (Indicates).</b></p> <p>19 Q. The white detector on the ceiling?</p> <p>20 <b>A. Yes.</b></p> <p>21 Q. Did anybody ever tell you that the white detector on the 22 ceiling was a fire alarm?</p> <p>23 <b>A. No.</b></p> <p>24 Q. So when you say you thought that there was a fire alarm 25 in the communal lobby, that was your assumption?</p> <p style="text-align: center;">Page 125</p>	<p>1 a small gas meter thing next to the hob to tell us if 2 there was a gas leak as our hob was gas."</p> <p>3 First of all, who was it who provided you or the 4 flat with these fire protective measures?</p> <p>5 <b>A. They were there when I moved in.</b></p> <p>6 Q. They were there when you moved in?</p> <p>7 <b>A. All the equipment, fire extinguisher, blanket and the</b> 8 <b>gas detector thing, they were all in the kitchen when</b> 9 <b>I moved in.</b></p> <p>10 Q. Right.</p> <p>11 <b>A. So all we did is to check if the extinguisher is still</b> 12 <b>not expired.</b></p> <p>13 Q. Did you keep checking that the fire extinguisher was 14 up-to-date throughout your --</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. -- living there?</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. Did anybody ever give you any advice about those 19 particular protective measures, such as telling you they 20 were up-to-date or enough?</p> <p>21 <b>A. No, because we are leaseholders, so I presume we had to</b> 22 <b>check it ourselves. It's our responsibility. So, yeah.</b></p> <p>23 Q. Right.</p> <p>24 Can I turn to the events of the night of the fire 25 itself.</p> <p style="text-align: center;">Page 127</p>
<p>1 <b>A. Yes.</b></p> <p>2 Q. Do you remember whether there was ever, before the 3 refurbishment, a central fire alarm system at 4 Grenfell Tower?</p> <p>5 <b>A. Yes, I remember there was one because basically it</b> 6 <b>happened once it just -- how do you say? -- the alarm</b> 7 <b>system gone off. So, again, the lift was not working.</b> 8 <b>And it was really loud, actually, it was like a proper</b> 9 <b>fire alarm system, so everyone can hear it. And</b> 10 <b>I remember we had to call the Fire Brigade. They have</b> 11 <b>a special key to release it. They will have to come and</b> 12 <b>check there's actually no fire and then they will have</b> 13 <b>a key to turn it off.</b></p> <p>14 <b>So that's how I remember there was one system</b> 15 <b>working.</b></p> <p>16 Q. How long after you moved into Grenfell Tower 17 in December 2011 do you remember that event?</p> <p>18 <b>A. Not so long after, so it must be like 2012.</b></p> <p>19 Q. Do you remember what happened? Did people leave or did 20 people stay? What did they do, do you remember?</p> <p>21 <b>A. I remember most people just stayed. So ...</b></p> <p>22 Q. Okay.</p> <p>23 At paragraph 24 of your statement, you say: 24 "24. In addition to the smoke alarm, we had a fire 25 extinguisher and fire blanket in the kitchen. There was</p> <p style="text-align: center;">Page 126</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. Do you remember who was in your flat on the night of the 3 13/14 June 2017?</p> <p>4 <b>A. So it was Lydia and me were in the flat.</b></p> <p>5 Q. And your husband, I think, was in Malaysia.</p> <p>6 <b>A. Yes, he was on a business trip.</b></p> <p>7 Q. Yes.</p> <p>8 At paragraph 29 of your statement, if we can just 9 look at that, you say, top of page 4, that you first 10 noticed there was something wrong when, you say: 11 "... I was in my bedroom waiting for a phone call 12 from Lee, who was in Malaysia at that time."</p> <p>13 And in the next paragraph you say in the last 14 sentence: 15 "I think that I smelt this around 0115 to 0117 as 16 I was messaging Lee at the same time as I noticed it."</p> <p>17 You also say in the paragraph before that you'd 18 smelt burning plastic.</p> <p>19 At that time, do you remember seeing any signs of 20 smoke?</p> <p>21 <b>A. No. Sorry, you mean from the window?</b></p> <p>22 Q. Yes. Well, anywhere.</p> <p>23 <b>A. No, at that point, no.</b></p> <p>24 Q. Just going back to paragraph 29, having established the 25 time, you say halfway down:</p> <p style="text-align: center;">Page 128</p>



<p>1 "I started smelling something funny. I couldn't 2 tell whether it was inside or outside. I went to the 3 window to see if I could see anything unusual. I 4 couldn't see anything. The smell was unusual. It was a 5 smell that made you definitely think something was 6 wrong. It smelt like burning plastic." 7 Now, you were in your bedroom; was the window that 8 you went to your bedroom window? 9 <b>A. Mm.</b> 10 Q. Yes? 11 <b>A. Yes.</b> 12 Q. So that's on the north side of the tower? 13 <b>A. Yes, that's right.</b> 14 Q. You say you looked out of the window; did you notice 15 anything outside the window? 16 <b>A. So from that side of the window, you can see the</b> 17 <b>academy, and from what I saw, it was basically</b> 18 <b>a reflection, like an orangeish reflection on the</b> 19 <b>academy. But it was pretty dark, basically, at that</b> 20 <b>side, and you can't really tell if that's just really</b> 21 <b>bright light or that was actually a fire.</b> 22 Q. So you then in paragraph 31 say: 23 "31. I went to Lydia's room straightaway to see if 24 she smelt something as well. Lydia was in her bedroom. 25 She couldn't smell anything because her window was</p> <p style="text-align: center;">Page 129</p>	<p>1 <b>A. As I say, I can't tell if it's just really bright light</b> 2 <b>or it was actually a fire.</b> 3 Q. Did you notice the presence of the Fire Brigade at that 4 stage? 5 <b>A. No, can't see them from our window, we can't see.</b> 6 <b>I think we're too high.</b> 7 Q. Could you hear the sound of fire -- 8 <b>A. No.</b> 9 Q. -- engines, sirens? 10 <b>A. No.</b> 11 Q. At paragraph 33, you say: 12 "33. I went out of Lydia's room and called Lee from 13 the hallway. I called Lee as soon as I left her room 14 and my records show I called him at 0120. I think I 15 went into Lydia's room between 0117 and 0120 because I 16 did not message or call Lee during this time." 17 First of all, can I ask you, please, to go to 18 IWS00000514, at page 3. It starts at page 2, Dr Li, and 19 this is an extract from your Line messages, which is 20 a bit like WhatsApp, I think, but with rather more 21 functionality, I think. 22 If you go to IWS00000514, page 3, you can see -- 23 because we'll be going to this in a bit more detail 24 later, but just to see how this works, I think green -- 25 is this right? -- is incoming from Lee to you or from</p> <p style="text-align: center;">Page 131</p>
<p>1 closed. I opened her window and could smell it when the 2 window was open so I was pretty sure it was from 3 outside." 4 Was it the same smell that you could smell there, 5 then, the smell of burning plastic? 6 <b>A. Yes.</b> 7 Q. You then say in the next paragraph: 8 "32 I could not see any smoke at that point. The 9 only unusual thing I could see was from Lydia's bedroom 10 window. We saw a little bit of brightness, an orange 11 reflection, on the wall to the academy, to the right of 12 Lydia's window." 13 Then you've indicated where that is on NL/1. If we 14 can go to NL/1 which is IWS00000520, page 1. 15 I think you've marked that up to show where you saw 16 the orange brightness. 17 <b>A. Mm.</b> 18 Q. You've marked it to the sort of, I suppose, north-east 19 of the tower. So did you have to lean out of the 20 window -- 21 <b>A. Yes.</b> 22 Q. -- very far to see it? 23 <b>A. Yes, you have to like do this (Indicates).</b> 24 Q. When you did see that glow reflected in the academy 25 surface, if you like, what did you think it was?</p> <p style="text-align: center;">Page 130</p>	<p>1 an outsider to you, and white is outgoing by you to 2 somebody? Is that right? 3 <b>A. Yes, yes, that's correct.</b> 4 Q. So the call that you're referring to, is that the white 5 box at the bottom left-hand corner with the telephone 6 symbol which has got a 1.07 within it? 7 <b>A. Yes, that's correct.</b> 8 Q. And 1.20 next to it? 9 <b>A. Yes.</b> 10 Q. Does that tell us that there was a call by you lasting 11 one minute and seven seconds at 1.20? 12 <b>A. Yes.</b> 13 Q. Okay. What exactly prompted you to make that call? 14 <b>A. To Lee?</b> 15 Q. Yes. 16 <b>A. Because I wasn't sure if I need to call Fire Brigade.</b> 17 Q. Okay. Then I think you say in your statement at 18 paragraph 37: 19 "37. I called 999 immediately after I called Lee. 20 I exhibit my phone records which show the times I made 21 999 calls as NL/5. This call was made at 0121." 22 Indeed, we do have the transcript of that, which is 23 at INQ00000471, if we can just go to that. 24 This is a transcript of the call made by you, timed 25 at 01.20.24 with a duration of 1 minute and 34 seconds.</p> <p style="text-align: center;">Page 132</p>

<p>1 We'll come to the contents of this in a minute, but</p> <p>2 can I ask you, first of all: where were you, do you</p> <p>3 remember, when you made this 999 call?</p> <p>4 <b>A. I was standing in the corridor in the flat, inside the</b></p> <p>5 <b>flat.</b></p> <p>6 Q. Inside the flat?</p> <p>7 <b>A. Inside the flat.</b></p> <p>8 Q. Had you been outside of the flat at that stage yet? Had</p> <p>9 you been into the communal lobby on the floor at that</p> <p>10 stage?</p> <p>11 <b>A. No.</b></p> <p>12 Q. Okay.</p> <p>13 Now, before I look at the detail of the call, can</p> <p>14 I take you back in your statement. You say at</p> <p>15 paragraph 35, this is after your call with Lee. "He</p> <p>16 told me to call 999", is what you say at the end of 34,</p> <p>17 and at 35 you say:</p> <p>18 "35. I heard the ventilation for the building was</p> <p>19 on. At one point, I opened the front door to check what</p> <p>20 was going on in the hallway. The ventilation system</p> <p>21 being on prompted me to check outside to see if both</p> <p>22 lifts were working or not. No-one was in the hallway at</p> <p>23 this point.</p> <p>24 "36. When I checked the lifts I remember one was</p> <p>25 definitely saying out of service but the other one was</p> <p style="text-align: right;">Page 133</p>	<p>1 Q. Yes.</p> <p>2 <b>A. So, yeah, I think I opened the door before I called 999,</b></p> <p>3 <b>yes.</b></p> <p>4 Q. Okay.</p> <p>5 Can I take you back, then, to the transcript, which</p> <p>6 is INQ00000471. You say:</p> <p>7 "Female caller: Hello, I'm calling from W11 1TQ.</p> <p>8 "...</p> <p>9 "Female caller: Yeah, it's Grenfell Tower ..."</p> <p>10 You give the flat number, 195, and then a third of</p> <p>11 the way down the LFB CRO says:</p> <p>12 "LFB CRO: 195. Can you just smell the smoke?</p> <p>13 There's no smoke coming into your flat at the moment?</p> <p>14 "Female caller: Errm no, we can smell smoke from the</p> <p>15 lift, err lift side."</p> <p>16 Then she gives the advice to stay inside.</p> <p>17 It looks from that as if you'd already been out into</p> <p>18 the lobby and smelt the smoke; is that right?</p> <p>19 <b>A. Yes, because you can do that once you open -- you don't</b></p> <p>20 <b>have to go outside -- well, once you open the door, then</b></p> <p>21 <b>you can see the lifts and everything.</b></p> <p>22 Q. When you said you can smell smoke from the lift side,</p> <p>23 what did you mean by that?</p> <p>24 <b>A. I meant the hallway, the community area, the lobby of</b></p> <p>25 <b>our floor.</b></p> <p style="text-align: right;">Page 135</p>
<p>1 still working.</p> <p>2 "37. I called 999 ..."</p> <p>3 When you were in the hallway, you say you heard the</p> <p>4 ventilation going; was the noise that it was making the</p> <p>5 same noise that you'd heard previously that you told us</p> <p>6 about this afternoon or was it a different noise, do you</p> <p>7 remember?</p> <p>8 <b>A. It was the same.</b></p> <p>9 Q. The same noise?</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. Was it the same volume?</p> <p>12 <b>A. Yes, it was the same volume.</b></p> <p>13 Q. What had prompted you to open the front door to check?</p> <p>14 <b>A. I suppose I was trying to see if there's anything</b></p> <p>15 <b>happen, like if anyone was out, and -- yeah, and also</b></p> <p>16 <b>definitely -- because it's sort of like a reaction when</b></p> <p>17 <b>you heard the ventilation was on, then you want to see</b></p> <p>18 <b>if the lifts were working. So that's probably why</b></p> <p>19 <b>I went out.</b></p> <p>20 Q. Do you remember whether you opened the door and looked</p> <p>21 out into the hallway before you called 999?</p> <p>22 <b>A. I think I did. But because the lift was -- yes, it was</b></p> <p>23 <b>pretty -- once you opened the door, you do this</b></p> <p>24 <b>(Indicates) and then you can see if the lifts were</b></p> <p>25 <b>working or not.</b></p> <p style="text-align: right;">Page 134</p>	<p>1 Q. Yes.</p> <p>2 <b>A. So -- yes, so that's by the lift.</b></p> <p>3 Q. By the lifts?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. So could you smell it at your front door or did you have</p> <p>6 to go into the lobby to the lift side to smell the</p> <p>7 smoke?</p> <p>8 <b>A. No, you can smell it by the front door, once you opened</b></p> <p>9 <b>it. You have to open it though to smell it.</b></p> <p>10 Q. I see. So when you were referring to lift side, what</p> <p>11 were you trying to get the control room operator to</p> <p>12 understand by that?</p> <p>13 <b>A. I think I was trying to say we didn't have smoke inside</b></p> <p>14 <b>the flat, and once we opened the door, then you can see</b></p> <p>15 <b>very foggy -- very, very foggy -- sorry, very light fog,</b></p> <p>16 <b>like very light, and you can smell something not right,</b></p> <p>17 <b>and to me that smell's only coming from the hallway,</b></p> <p>18 <b>which is where the lift was. So I was just trying to</b></p> <p>19 <b>say we can smell it from outside the flat, in that area,</b></p> <p>20 <b>but we can't smell anything inside the flat.</b></p> <p>21 Q. Just following that answer up a bit more, you say once</p> <p>22 you opened the door you can see very light fog.</p> <p>23 <b>A. Mm.</b></p> <p>24 Q. Where in the communal lobby could you see that?</p> <p>25 Let me ask it in a different way.</p> <p style="text-align: right;">Page 136</p>

<p>1 Was it everywhere or was it just in a particular</p> <p>2 place?</p> <p>3 <b>A. No, it's just everywhere in the lobby. But it's very</b></p> <p>4 <b>light. Like, if you're not familiar with the building,</b></p> <p>5 <b>you might not think there's smoke there. It's not like</b></p> <p>6 <b>really smoky, it's just very -- make you feel like a bit</b></p> <p>7 <b>blur, a little bit.</b></p> <p>8 Q. Do you remember noticing where the smoke was coming</p> <p>9 from?</p> <p>10 <b>A. No, you can't tell. You can't really tell where it's</b></p> <p>11 <b>from. But if you ask me now, I will think it's from the</b></p> <p>12 <b>staircase.</b></p> <p>13 Q. Did you notice any smoke coming out of the ventilation</p> <p>14 shafts that were operating?</p> <p>15 <b>A. No. I don't remember that, no. I don't remember seeing</b></p> <p>16 <b>that.</b></p> <p>17 Q. Do you remember seeing any movement of the smoke in</p> <p>18 a particular direction?</p> <p>19 <b>A. No.</b></p> <p>20 Q. What did the smell smell like?</p> <p>21 <b>A. Smelled like smoke.</b></p> <p>22 Q. Was it the same smell that you'd smelt when you put your</p> <p>23 head out of your window from your bedroom or from</p> <p>24 Lydia's room earlier?</p> <p>25 <b>A. No, it's different.</b></p> <p style="text-align: right;">Page 137</p>	<p>1 "Female caller: Err 22nd.</p> <p>2 "LFB CRO: Yeah. No, you'll be fine up there and</p> <p>3 we're dealing with it now, okay?"</p> <p>4 Then the call ends.</p> <p>5 What were your thoughts at that point, at the end of</p> <p>6 that call, about the advice you had received?</p> <p>7 I'll put it a different way.</p> <p>8 What did you think you should do as a result of that</p> <p>9 advice?</p> <p>10 <b>A. Well, I should stay in the flat and close all the</b></p> <p>11 <b>windows.</b></p> <p>12 Q. Okay.</p> <p>13 After that call, you say on page 5 of your</p> <p>14 statement, paragraph 40:</p> <p>15 "40. I opened the door to tell neighbours there is</p> <p>16 a fire but 999 said to stay inside. I saw Nura, Mariem</p> <p>17 and her mum and Tony. Nura asked what happened. I said</p> <p>18 there is a fire, it is on the fourth floor but 999 say</p> <p>19 stay indoors, we should be fine. Mariem was panicking</p> <p>20 and said no it's in our kitchen. I was shocked."</p> <p>21 I'll come back to the rest of that if I need to in</p> <p>22 a minute.</p> <p>23 But first of all, what made you open your door to</p> <p>24 tell your neighbours there was a fire, do you remember?</p> <p>25 <b>A. No, I just thought it was the right thing to do.</b></p> <p style="text-align: right;">Page 139</p>
<p>1 Q. How was it different?</p> <p>2 <b>A. The smoke inside in the lobby areas is just like -- it</b></p> <p>3 <b>doesn't smell that toxic at that time to me. It just</b></p> <p>4 <b>smelt like someone is burning wood like 10 miles away</b></p> <p>5 <b>and you can smell it a little bit, that kind of burning</b></p> <p>6 <b>smell. But from my window, from the window in the room,</b></p> <p>7 <b>the smell you can smell is definitely toxic or -- like</b></p> <p>8 <b>it's more plastic-ish, so you know like -- you think</b></p> <p>9 <b>something in your flat has burned, like.</b></p> <p>10 Q. Going back to the call, if we can, INQ00000471, perhaps</p> <p>11 about halfway down that page, you're told:</p> <p>12 "LFB CRO: Okay then. Yeah, if you just stay inside</p> <p>13 and just keep your door and windows shut. We are</p> <p>14 dealing with a fire. It's actually on — I'll just tell</p> <p>15 you what floor it's on. Just a second. So the fire's</p> <p>16 on the fourth floor.</p> <p>17 "Female caller: Okay.</p> <p>18 "LFB CRO: The fire's on the fourth floor. If</p> <p>19 there's any problems, if, you know, any smoke starts</p> <p>20 coming in ring us back but we are dealing with it on the</p> <p>21 fourth floor.</p> <p>22 "Female caller: Okay. So you suggest us to stay in</p> <p>23 the flat right?</p> <p>24 "LFB CRO: Yeah, just stay where you are unless</p> <p>25 things change. What floor did you say you was on?</p> <p style="text-align: right;">Page 138</p>	<p>1 Q. Do you remember where you were standing when you first</p> <p>2 saw Nura, Mariem and her mum and Tony Disson?</p> <p>3 <b>A. So I was standing by the door.</b></p> <p>4 Q. You were standing by your front door, was it?</p> <p>5 <b>A. Yes, my front door.</b></p> <p>6 Q. Where were they? Had they all come into the middle of</p> <p>7 the communal lobby or what had happened?</p> <p>8 <b>A. No, everyone is -- so basically before I opened the</b></p> <p>9 <b>door, I can hear people, I can hear my neighbours. You</b></p> <p>10 <b>can hear the door, like, open and close. So I presume</b></p> <p>11 <b>they were wondering what happened, like me. Then</b></p> <p>12 <b>I opened the door and I saw neighbours -- pretty much</b></p> <p>13 <b>everyone is standing by their door, just like, "What's</b></p> <p>14 <b>going on?" So that's when I basically told them there</b></p> <p>15 <b>was a fire but it's on the 4th floor.</b></p> <p>16 Q. Just going through your neighbours. First of all,</p> <p>17 Mariem and her mum, Eslah. Where were they standing</p> <p>18 when you saw Mariem, do you remember? At that point.</p> <p>19 <b>A. So I saw Nura first, and then I saw Tony, and Mariem and</b></p> <p>20 <b>her mum were basically trying to get out their flat at</b></p> <p>21 <b>that stage.</b></p> <p>22 Q. Did they have their door open, their front door? Do you</p> <p>23 remember?</p> <p>24 <b>A. No, they were basically leaving their flat at that</b></p> <p>25 <b>stage. So I was standing in front of my door and then</b></p> <p style="text-align: right;">Page 140</p>

<p>1 I saw them just coming out and not -- they looked like</p> <p>2 they just want to leave. And -- yeah, so -- but that</p> <p>3 was after I talked to Nura.</p> <p>4 Q. Okay.</p> <p>5 A. Does that make sense? The order --</p> <p>6 Q. Let's take it in order, then. You start with Nura.</p> <p>7 A. Yes.</p> <p>8 Q. That's Nura Jemal; yes?</p> <p>9 A. Yes.</p> <p>10 Q. Where was she standing when you saw her first?</p> <p>11 A. By her door.</p> <p>12 Q. By her door?</p> <p>13 A. By her flat door, sorry.</p> <p>14 Q. Did she say anything to you?</p> <p>15 A. She just said, "What happened?" I said, "There's a fire</p> <p>16 but it's on the 4th floor, they told us to stay."</p> <p>17 Q. Were there any other family members of hers who were</p> <p>18 standing with her at that time?</p> <p>19 A. No. No. There was only her coming out.</p> <p>20 Q. What was her reaction to the fire, do you remember that?</p> <p>21 A. She looked a bit worried and she just went back to her</p> <p>22 flat.</p> <p>23 Q. Did you see her go or try to go into the stairs at that</p> <p>24 stage?</p> <p>25 A. No, no. She looked like she just woke up by any sound</p> <p style="text-align: center;">Page 141</p>	<p>1 fire is on the 4th floor and we should be okay", and</p> <p>2 then she's basically saying to me, like, "No, it's in</p> <p>3 our kitchen, the fire is in our kitchen". I was like,</p> <p>4 "What?" To me, that was quite shocking because there's</p> <p>5 a huge difference between 4th floor and 22nd floor.</p> <p>6 Q. Could you see into the stairs at that point or was the</p> <p>7 stair door closed?</p> <p>8 A. The stairs?</p> <p>9 Q. The stair door, the door from the lobby into the stairs.</p> <p>10 A. Do you mean the stairs itself or the door of the stairs?</p> <p>11 Q. The door to the stairs, was that closed or was that</p> <p>12 open?</p> <p>13 A. Closed, it was closed.</p> <p>14 Q. It was closed?</p> <p>15 A. Yes.</p> <p>16 Q. Did you see Mariem and Eslah, her mother, go to the</p> <p>17 stairs at that point?</p> <p>18 A. Yes.</p> <p>19 Q. How far did they get, do you remember?</p> <p>20 A. How far did they get? What do you mean?</p> <p>21 Q. Did they get to open the stair door to go into the</p> <p>22 stairs?</p> <p>23 A. They go into the stairs and just close the door behind</p> <p>24 them.</p> <p>25 Q. Did you see them go into the stairs?</p> <p style="text-align: center;">Page 143</p>
<p>1 or like thing.</p> <p>2 Q. Then I think you say you saw Tony Disson next; is that</p> <p>3 the right order?</p> <p>4 A. No, I saw -- then I saw Mariem and --</p> <p>5 Q. Let's go to Mariem.</p> <p>6 A. -- her mum.</p> <p>7 Q. They were escaping their flat.</p> <p>8 A. Yes, they looked like they are just trying to get out of</p> <p>9 their flat.</p> <p>10 Q. Their flat I think is immediately opposite, or their</p> <p>11 front door is opposite yours.</p> <p>12 A. Opposite -- same side, to the left side --</p> <p>13 Q. Or to the left?</p> <p>14 A. Yes.</p> <p>15 Q. Same side. You look out of your front door, you look to</p> <p>16 the left and theirs is on the left side?</p> <p>17 A. Yes.</p> <p>18 Q. Did you get a chance to see into their flat when you saw</p> <p>19 them?</p> <p>20 A. No.</p> <p>21 Q. Did you notice any smoke coming out of their flat?</p> <p>22 A. No, I didn't notice, no.</p> <p>23 Q. Did Mariem or Eslah tell you what the conditions were</p> <p>24 like in their flat at that stage?</p> <p>25 A. So I said -- I repeated again saying, "Oh, they said the</p> <p style="text-align: center;">Page 142</p>	<p>1 A. Yes.</p> <p>2 Q. Do you remember seeing -- maybe you don't -- what the</p> <p>3 air conditions were like in the stairs, whether there</p> <p>4 was smoke in the stairs at that point?</p> <p>5 A. You mean in the corridor or in the hallway?</p> <p>6 Q. In the stairs beyond the hallway.</p> <p>7 A. No, not when they were trying to escape, at that time.</p> <p>8 Q. Do you remember them coming back out of the stairs, back</p> <p>9 into the communal landing?</p> <p>10 A. No.</p> <p>11 Q. Then I think finally you said you saw Tony Disson.</p> <p>12 A. Yes.</p> <p>13 Q. Where was he when you saw him?</p> <p>14 A. He just came out from his door, so also in the community</p> <p>15 area.</p> <p>16 Q. Do you remember whether there were any signs of fire</p> <p>17 coming from his flat?</p> <p>18 A. No.</p> <p>19 Q. I think that was the last time you saw him?</p> <p>20 A. Yes.</p> <p>21 Q. You've said in your statement -- we've seen it -- that</p> <p>22 you told them all that 999 had said stay indoors, stay</p> <p>23 inside. Do you remember how they reacted, how Mariem</p> <p>24 and her mother reacted or Tony Disson or Nura?</p> <p>25 A. So Nura just went into the flat, didn't actually react</p> <p style="text-align: center;">Page 144</p>

<p>1 to it.</p> <p>2 Mariem and her mum definitely were saying --</p> <p>3 definitely ignored what I said, just trying to go,</p> <p>4 because she was very clear -- clearly said the fire is</p> <p>5 in their kitchen, they're not staying there.</p> <p>6 And Tony basically just like "What?" and then just</p> <p>7 walked back to his flat.</p> <p>8 Q. Right. Just one more question before the break.</p> <p>9 Do you remember whether the smoke conditions in the</p> <p>10 lobby were the same as or different from when you first</p> <p>11 saw smoke and told the 999 operator about them?</p> <p>12 A. At that time it was still very light. It wasn't bad,</p> <p>13 you can see everyone clearly and we don't feel we cannot</p> <p>14 breathe at all. Like, there was very, very light</p> <p>15 smoke --</p> <p>16 Q. Okay.</p> <p>17 A. -- at that time, yes.</p> <p>18 MR RAWAT: Yes, thank you.</p> <p>19 Mr Chairman, Dr Li, now is I think an appropriate</p> <p>20 point for the break. I'm conscious I've taken 5 minutes</p> <p>21 longer than I should have done.</p> <p>22 SIR MARTIN MOORE-BICK: We can adjust the time accordingly.</p> <p>23 Dr Li, we're going to have a break in your evidence</p> <p>24 now.</p> <p>25 THE WITNESS: Thank you.</p> <p style="text-align: center;">Page 145</p>	<p>1 MR MILLETT: Mr Chairman.</p> <p>2 SIR MARTIN MOORE-BICK: You are going to do some reading.</p> <p>3 MR MILLETT: Yes, Mr Chairman, thank you. I'm sorry to have</p> <p>4 prompted that reminder.</p> <p>5 I'm going to start and probably finish with the</p> <p>6 statement of Lee Chapman because now is a convenient</p> <p>7 moment to read it in.</p> <p>8 SIR MARTIN MOORE-BICK: Yes, of course.</p> <p>9 MR MILLETT: It's IWS00001000. It's dated 12 May 2018, and</p> <p>10 there is a statement of truth on the first page</p> <p>11 underneath the title.</p> <p>12 Page 9 is the end of the statement with his</p> <p>13 signature at the end, as well as on every page.</p> <p>14 SIR MARTIN MOORE-BICK: Yes.</p> <p>15 MR MILLETT: Lee Chapman is Dr Li's husband. He moved into</p> <p>16 Grenfell Tower in May 2014 to live with Dr Li, and, as</p> <p>17 she has said, and continues to say, they lived in</p> <p>18 flat 195 on the 22nd floor and were living there at the</p> <p>19 time of the fire.</p> <p>20 As she has said, he was in Malaysia at a business</p> <p>21 conference on that night, and he had left for the</p> <p>22 conference on 9 June 2017.</p> <p>23 I just want to read into the record specifically</p> <p>24 some aspects of his statement which deal with both the</p> <p>25 building and his own experience of dealing with the fire</p> <p style="text-align: center;">Page 147</p>
<p>1 SIR MARTIN MOORE-BICK: I'm going to ask you not to talk to</p> <p>2 anyone about your evidence, please, while you're out of</p> <p>3 the room, and we'll resume your evidence at 3.35.</p> <p>4 THE WITNESS: Okay.</p> <p>5 SIR MARTIN MOORE-BICK: All right?</p> <p>6 THE WITNESS: Yes.</p> <p>7 SIR MARTIN MOORE-BICK: In the meantime you go with the</p> <p>8 usher and she'll look after you. All right?</p> <p>9 THE WITNESS: Okay, thank you.</p> <p>10 MR MILLETT: Mr Chairman, perhaps it's right that everyone</p> <p>11 should know we'll come back slightly sooner --</p> <p>12 SIR MARTIN MOORE-BICK: I haven't dealt with that yet,</p> <p>13 Mr Millett.</p> <p>14 Yes, you go with the usher, then, please.</p> <p>15 Now, as far as the rest of us are concerned, we are</p> <p>16 going to have a 10-minute break and we'll resume at</p> <p>17 3.15, and I think there's some reading that needs to be</p> <p>18 done at that stage.</p> <p>19 MR MILLETT: Thank you, yes.</p> <p>20 SIR MARTIN MOORE-BICK: 3.15, then, please.</p> <p>21 (3.05 pm)</p> <p>22 (A short break)</p> <p>23 (3.15 pm)</p> <p>24 LEE CHAPMAN (evidence read into the record)</p> <p>25 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p style="text-align: center;">Page 146</p>	<p>1 and communicating with Dr Li at a great distance of both</p> <p>2 time and physical distance.</p> <p>3 SIR MARTIN MOORE-BICK: Yes.</p> <p>4 MR MILLETT: Can I start with paragraph 11 on page 2, where</p> <p>5 he deals with the building itself and, in particular,</p> <p>6 windows.</p> <p>7 He says:</p> <p>8 "11. After the new windows were installed, it</p> <p>9 became clear that they were badly installed. The</p> <p>10 windows themselves seemed fine, it was the bad</p> <p>11 installation and gaps around the windows that caused</p> <p>12 problems.</p> <p>13 "12. Whilst the new windows were double or triple</p> <p>14 glazed, we could feel the wind more with the new</p> <p>15 windows. The window ledge was deeper than the old</p> <p>16 windows and stuck out of the wall more. They were a</p> <p>17 pain and it looked like they had just been shoved on</p> <p>18 quickly.</p> <p>19 "13. There were gaps underneath the window ledge</p> <p>20 and all around the windows. I looked to see if could</p> <p>21 fill them myself but it was very hard to do. On one of</p> <p>22 the windows, I tried to put mastic in one of the gaps to</p> <p>23 close it. The gap was so large it used so much and went</p> <p>24 through to the other side of the window. I realised</p> <p>25 this was not a repair job I could do myself."</p> <p style="text-align: center;">Page 148</p>

<p>1 Then in the next three paragraphs he describes some 2 e-mail correspondence which he has exhibited and which 3 will be available with the exhibits to this statement to 4 read. 5 Then at paragraph 17, he says: 6 "17. I think that someone did conduct an inspection 7 but so many people were coming and going it is difficult 8 to remember. In any event, the windows had not been 9 repaired at the time of the fire." 10 There are also some photographs, Mr Chairman, which 11 will again be in the record for people to see. 12 At paragraph 22 he deals with the question of the 13 front doors. 14 He says: 15 "22. Naomi and I changed our front door by 16 ourselves. I initially got in contact with Claire 17 Williams to see if they could change the door. She said 18 she would find out. When she came back to me she said 19 because we were leaseholders we would need to do it 20 ourselves. I had asked if there was a specific company 21 they use that we could contact. She said no, so we did 22 it ourselves. Claire Williams said that if we do get a 23 new door we would need to make sure it is fire 24 resistance for at least 30 minutes." 25 And he describes the door that they had.</p> <p>Page 149</p>	<p>1 Then at paragraph 47, through to 53, pages 6 to 7, 2 he describes the smoke extraction system. 3 That's worth looking at in detail. 4 "47. My understanding is that there was a smoke 5 extraction system, or ventilation system, in the Tower. 6 I have no knowledge of when it was installed. I think 7 the system that was there had been upgraded at some 8 point during the refurbishment works. The reason I 9 think this is that on the ground floor, where the lifts 10 were, everything looked new in the boiler room, and this 11 is where I assume the system started. The grills on the 12 22nd floor looked new. 13 "48. The system would come on quite often for no 14 apparent reason. It was very loud and we could hear it 15 in our flat. When it came on, the hot water would stop 16 working in our flat. We would have to phone the TMO and 17 tell them and they would have to do something from their 18 side to sort the hot water out. 19 "49. When the smoke extraction system was working, 20 the lifts stopped working as well. I remember calling 21 the TMO once and saying the extraction system was on and 22 the lifts had stopped working. Whoever I spoke to said 23 the lifts would stop working when the smoke extraction 24 system was working. 25 "50. I remember this happening once on a bank</p> <p>Page 151</p>
<p>1 Then at paragraph 32, to 35, he describes aspects of 2 the fire safety advice. 3 He says -- this is on page 5: 4 "32. Before the refurbishment, I understand there 5 was a stay put policy. I think when the fire safety 6 people came to the building, which I spoke about above, 7 they told Naomi about it again then and she told me 8 about it after the visit. 9 "33. My general understanding of the stay put 10 policy was to stay put unless immediate danger was in 11 your flat. This was not advice I received from anyone 12 in relation Grenfell Tower specifically, just my general 13 understanding. 14 "34. After the refurbishment, we did not have any 15 visits from the fire brigade or anyone else about fire 16 safety. We had no direct communication about any kind 17 of fire safety advice after the refurbishment. 18 "35. After the refurbishment and approximately four 19 to six weeks before the fire posters in the communal 20 areas with fire safety advice appeared. They had the 21 stay put policy on them, although I cannot remember the 22 specifics. The stay put advice was at the bottom and I 23 can remember the poster contained advice not to use the 24 lifts in the event of a fire but I do not remember any 25 of the other content."</p> <p>Page 150</p>	<p>1 holiday weekend, on the Saturday. We called them and 2 no-one came out to sort it out until the Tuesday so we 3 had no hot water all weekend. 4 "51. I also called the fire brigade once and told 5 them the smoke extractor system on [sic]. They came and 6 said they found nothing. I cannot remember when this 7 was, I think before the refurbishment works. 8 "52. My understanding is there was no smoke 9 extraction system within the flats, the system I am 10 referring to above was in the hallway. We did have 11 extractors in the bathroom and toilet. We also had an 12 extractor fan in the kitchen, in the top left hand 13 corner in the window, within the window structure. 14 "53. When Naomi first called me on the night of the 15 fire, she said could smell smoke and also said the 16 extractor system was working." 17 Then, Mr Chairman, at paragraphs 59 and following, 18 Mr Chapman covers the events of the night itself. 19 SIR MARTIN MOORE-BICK: Yes. 20 MR MILLETT: I'll just pick up the final paragraphs from 69 21 through to 74. 22 "69. We spoke at 0250am. My understanding is they 23 were struggling because smoke was everywhere at that 24 point. The content is very hard to remember, there was 25 general panic.</p> <p>Page 152</p>

<p>1 "70. Our call at 0259 was the last time I spoke to  2 Naomi before she left the flat. She said she had called  3 999 and they said get out. Naomi said she was going to  4 try but she wasn't sure she would make it. I told her  5 to get out, don't try to stay. In my mind, I was quite  6 clear in my head she wouldn't get out alive. I was  7 watching it on BBC news in Malaysia and I remember  8 thinking do I tell her to jump out of the window so she  9 doesn't have to suffer, would that be better than dying  10 of smoke inhalation. I can remember family screaming  11 and shouting, wanting helicopters to rescue them. I was  12 giving advice about staying low, covering face. Naomi  13 said there is fire coming from both sides, we have to  14 go.  15 "71. I made one call to non-emergency police number  16 from outside the UK from my hotel room in Malaysia. I  17 made this call at that point because I felt that Naomi  18 wouldn't survive coming out alone. I wanted to call  19 emergency services to say that they were trying to get  20 out. I thought they could meet them on the stairwell  21 and maybe my call would prompt them to go up and look  22 for them. I was trying to work out how to call UK  23 emergency services from Malaysia by looking online and  24 eventually found the number 00442072301212. This was  25 the only option I could find quickly online and was a</p> <p>Page 153</p>	<p>1 MR MILLETT: I can use 5 minutes.  2 SIR MARTIN MOORE-BICK: You can?  3 MR MILLETT: Yes.  4 SIR MARTIN MOORE-BICK: All right, go on.  5 LYDIA LIAO (evidence read into the record)  6 MR MILLETT: So, Mr Chairman, I shall read Lydia Liao's  7 statement into the record. That is IWS00000505, and  8 there are a number of exhibits to it. I shall read  9 those in as well.  10 Those are: IWS00000509, pages 1 and 2; IWS00000506,  11 pages 1 and 2; IWS00000508, pages 1 and 2; IWS00000510,  12 pages 1 to 9; IWS00000507, pages 1 and 2; IWS00000503, 1  13 and 2; IWS00000501, 1 and 2; IWS00000504, 1 and 2; and  14 IWS00000502, 1 and 2.  15 Nine exhibits in all.  16 SIR MARTIN MOORE-BICK: Thank you.  17 MR MILLETT: The statement is dated 8 May 2018. There's  18 a statement of truth on page 1. It's signed on every  19 page and it runs for a total of some eight pages.  20 She is Naomi's cousin, and was living with Naomi at  21 195 Grenfell Tower on the night of the fire. She  22 describes in detail her experiences of that night.  23 She does make the point in paragraph 7 that the  24 front door closed by itself. That was the new front  25 door that you've heard was installed by Naomi and Lee.</p> <p>Page 155</p>
<p>1 non-emergency police number. I had also been trying to  2 call family members and friends to ask them to call  3 emergency services, but no-one picked up.  4 "72. I called this number from my hotel room and  5 exhibit a printout showing this call. I will refer to  6 this exhibit as LC/10. I have not had access to this  7 call at the time of making this statement ...  8 73. I remember saying that Naomi and Lydia were  9 trying to get out of the building. They were asking  10 what flat and floor number they had come from and how  11 many people had been with them.  12 "74. Naomi called me on my mobile when she got out  13 and I was still on the phone to them. I confirmed that  14 she and Lydia were out and that everyone else was still  15 in the flat. I relayed details of who was left in the  16 flat."  17 So, Mr Chairman, that is the statement I wish to  18 read in.  19 SIR MARTIN MOORE-BICK: Thank you.  20 MR MILLETT: If it's not inconvenient to Dr Li, perhaps we  21 can have her back and resume her oral evidence.  22 SIR MARTIN MOORE-BICK: Usher, could you find out whether it  23 is convenient or not first, please.  24 (Pause)  25 Can we use 5 minutes or shall I rise for 5 minutes?</p> <p>Page 154</p>	<p>1 I would read specifically into the record  2 paragraph 16:  3 "16. Naomi left my room and I went to bed. I  4 assume Naomi was still awake as she was packing. I  5 heard Naomi run out of the front door. When she came  6 back she was yelling. I was annoyed as she woke me up  7 as I had just fallen asleep. She said something wasn't  8 right. I could hear a fan noise that was loud and going  9 really fast. It was coming from the direction of  10 flat 6. I hadn't heard that noise before."  11 She describes the 999 call that Naomi makes at 1.21.  12 At paragraphs 18 to 26 she describes the action she  13 took when leaving the flat.  14 Can I pick this up at paragraph 22. She says:  15 "22. Lots of things seemed to happen at the same  16 time. The guy who lived in flat 194 [Tony Disson] ran  17 out and said 'what happened'. The lady from flat 196  18 [Mariem Elgwhahry] yelled 'my kitchen is on fire'. I now  19 think that the fire came from the same side as her flat.  20 "23. I only saw the man from flat 194 once,  21 described above when I left Naomi's flat. The man from  22 flat 194 went back into his flat straight after our  23 conversation. The young woman from flat 196 disappeared  24 and I didn't see her again after this. I don't know  25 where she went because I wasn't really focusing on this.</p> <p>Page 156</p>

<p>1 "24. We tried to leave by the staircase. I cannot 2 remember who opened the door but someone did. Naomi and 3 I wanted to go down the stairs at that time. The 4 staircase was so crowded, we decided to stay and wait. 5 There was a lot of people coming up the stairs. I 6 cannot remember any specific characteristics of these 7 people, apart from I remember a man carrying a young 8 child. They were panicking and trying to escape. There 9 was no one official there at that point. I could only 10 hear people screaming and panicking, that was all I 11 could hear. They seemed to be rushing and in a panic. 12 "25. I can remember seeing people clearly and am 13 confident I could not see smoke in the stairwell at this 14 point. Now, I cannot remember smelling smoke at that 15 point either." 16 Then she describes from paragraphs 27 to 17 paragraph 52 moving into flat 193, and explains how that 18 came about and what happened within that flat. 19 She says at paragraph 28: 20 "28. When we went into her flat, the entrance 21 hallway was still clear from smoke, there was no change. 22 We went into the living room. We sealed the door with 23 wet towels, we kept the door closed and put the wet 24 towels in the gap. 25 "29. I had never been in her flat before. There</p> <p style="text-align: right;">Page 157</p>	<p>1 because the smoke was so thick and so were feeling our 2 way for the kitchen tap. We ran back to the window to 3 breathe some more air. At that point, I looked left and 4 could see the fire from flat 192 side, it was at our 5 level. Before that, I cannot remember a time I clearly 6 looked out of the window and saw the fire coming. 7 "55. I was with Naomi when she made the call to 999 8 at 03:07. At the time I understood it was to check 9 there was no fire in the stairwell and before running 10 down. 11 "56. Between 02:51 and 03:07 I couldn't see 12 anything so I cannot be clear on what the family were 13 doing but they were panicking, there was crying, praying 14 and screaming. 15 "57. There was no fire in flat 193 when we left. 16 "58. Naomi and I were the only ones talking about 17 going. No-one else could because they were so panicked. 18 "59. When we left, we couldn't see anything. Naomi 19 had lived in the building for 6 years, she knew it very 20 well. She led me to the staircase." 21 Then she describes the experience of actually 22 leaving, going from the flat and crossing the stairwell. 23 At 65, she describes the descent down the stairs. 24 She says there was thick smoke the whole way down, as 25 well as other things.</p> <p style="text-align: right;">Page 159</p>
<p>1 was no smoke in her flat when we went in, smoke at that 2 point. 3 "30. I think I went into their flat before 1:30am. 4 I have heard Naomi's call at 01:30am and she says we 5 were in our neighbours flat, which fits in with my 6 understanding. I have a WhatsApp message that I 7 remember sending when I was in her flat at 1:44am." 8 She exhibits that at LL/4, which is at IWS00000510. 9 That timed message is on page 2 of that exhibit. 10 Then she says: 11 "In the message at 1:44am I say that I am stuck in a 12 room, I mean the lounge in flat 193." 13 That message is on page 3 of that same exhibit. 14 Then she describes her escape from the flat, 15 essentially from paragraph 42 to 52, then the actual 16 escape itself, leaving the building, from 53 onwards. 17 At 53, she says: 18 "53. After the 02:51 call Naomi made, we were 19 talking about leaving. I remember Naomi telling me she 20 had walked down the stairs before and that if we ran we 21 could get down in three minutes. I agreed that I could 22 do that. We were still not sure in case there was any 23 fire in the stairwell. 24 "54. Naomi got a towel and I got my cardigan wet in 25 the kitchen. By this point we could not see anything</p> <p style="text-align: right;">Page 158</p>	<p>1 I have taken this perhaps a little bit quickly, but 2 it is important, Mr Chairman, to take into account the 3 whole of her evidence, of course, in respect of her stay 4 in flat 193 and what other people were doing at that 5 time. 6 I am not going to read it all out, but it is 7 obviously very important evidence. 8 Mr Chairman, that may be a convenient moment. 9 SIR MARTIN MOORE-BICK: Right. Well, I think it would be 10 right for me to record our gratitude to Mr Chapman and 11 Ms Liao for taking the time and trouble to make those 12 statements, and to confirm that, as with the other 13 statements, they will stand in full as part of the 14 evidence to the inquiry and will be taken into account 15 accordingly. 16 MR MILLETT: Yes. 17 Can I also add, in deference to the family who is 18 here today listening to that evidence, that one of the 19 reasons why I haven't gone into it in detail before you 20 today is that some of it I need to explore now with the 21 witness who is coming. 22 SIR MARTIN MOORE-BICK: That is what I had inferred, yes. 23 Now, is the witness ready? Right, could you ask her 24 to come back in, please. 25 DR NAOMI LI (continued)</p> <p style="text-align: right;">Page 160</p>



<p>1 Questions by COUNSEL TO THE INQUIRY (continued)</p> <p>2 SIR MARTIN MOORE-BICK: Dr Li, are you ready to carry on?</p> <p>3 THE WITNESS: Yes. Thank you very much.</p> <p>4 SIR MARTIN MOORE-BICK: That's all right.</p> <p>5 MR MILLETT: Dr Li, thank you for coming back to us.</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. Now, before I pick up where we had left off, can I just</p> <p>8 ask one or two extra questions, going back a little bit.</p> <p>9 First of all, you described for us very helpfully</p> <p>10 earlier this afternoon hearing the ventilation system</p> <p>11 noise when you were in your flat.</p> <p>12 If I can ask you to go back, please, to the plan of</p> <p>13 your flat, which is IWS00000513 at page 2, can you point</p> <p>14 out on this plan where the noise within your flat was</p> <p>15 coming from.</p> <p>16 SIR MARTIN MOORE-BICK: Can you point it out on the -- yes,</p> <p>17 do.</p> <p>18 <b>A. So this area. So this is the storage -- like shoe room,</b></p> <p>19 <b>so all I know, it's basically from this wall, here</b></p> <p>20 <b>(Indicates).</b></p> <p>21 MR MILLETT: I see. Okay.</p> <p>22 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>23 MR MILLETT: Thank you.</p> <p>24 When you were in the hall and you saw your</p> <p>25 neighbours, just one or two questions about that.</p> <p style="text-align: center;">Page 161</p>	<p>1 service, or only one, at that stage?</p> <p>2 <b>A. At that point, I remember it was only one saying out of</b></p> <p>3 <b>service.</b></p> <p>4 Q. Did it say "Out of service"?</p> <p>5 <b>A. Yes, there's an LED running saying "Out of service", but</b></p> <p>6 <b>the other one, I can't really tell. I think it's, from</b></p> <p>7 <b>my memory, still running, but I don't know if it</b></p> <p>8 <b>actually ran, if that makes sense.</b></p> <p>9 Q. Do you remember, was it the left lift or the right lift</p> <p>10 as you looked at them which was out of service?</p> <p>11 <b>A. No, I can't remember that.</b></p> <p>12 Q. Going to paragraph 43 of your statement on page 5, you</p> <p>13 say -- and this is after meeting your neighbours or most</p> <p>14 of your neighbours:</p> <p>15 "43. I went indoors and told Lydia that a neighbour</p> <p>16 said the fire is in her kitchen. I said we have to go,</p> <p>17 the fire is too close to us. Mariem was our next door</p> <p>18 neighbour."</p> <p>19 What made you decide at this point not to follow the</p> <p>20 advice that you'd had from 999, but to leave?</p> <p>21 <b>A. I just thought if the fire is in their kitchen, that</b></p> <p>22 <b>it's too close to us. And at one point I actually was</b></p> <p>23 <b>thinking whether if the 999 call actually misunderstood</b></p> <p>24 <b>my question or, like, gave me the wrong information,</b></p> <p>25 <b>that it is on the 4th floor. So it was at a stage</b></p> <p style="text-align: center;">Page 163</p>
<p>1 Did you see anybody from flat 193 at that stage?</p> <p>2 <b>A. Not at that stage, no.</b></p> <p>3 Q. What about the nanny, grandma from 191, did you see her?</p> <p>4 <b>A. No, I didn't see her.</b></p> <p>5 Q. Okay.</p> <p>6 When you first saw Mariem and her mum, Eslah, going</p> <p>7 into the stairwell, as you described earlier on, do you</p> <p>8 remember where they were going? Did you know where they</p> <p>9 were going?</p> <p>10 <b>A. No, I can't see whether they go upstairs or downstairs.</b></p> <p>11 Q. Did they say to you what they were intending to do?</p> <p>12 <b>A. No. They didn't say, they just said they -- no, they</b></p> <p>13 <b>just said that they're leaving, like they want to get</b></p> <p>14 <b>out, so I presume they're going downstairs. Because she</b></p> <p>15 <b>looks like she wants to get out the building to me.</b></p> <p>16 Q. Okay.</p> <p>17 Can I just go back to paragraph 35 of your first</p> <p>18 statement, where you talk about the lifts.</p> <p>19 I'm sorry to jump back a little bit.</p> <p>20 <b>A. That's all right.</b></p> <p>21 Q. This is often what happens when we have breaks. If I go</p> <p>22 to paragraph 35, you say:</p> <p>23 "The ventilation system being on prompted me to</p> <p>24 check outside to see if both lifts were working or not."</p> <p>25 Do you remember whether both lifts were out of</p> <p style="text-align: center;">Page 162</p>	<p>1 <b>I just don't want to risk it. Like, if it's in Mariem's</b></p> <p>2 <b>flat, then literally just next to us, and their</b></p> <p>3 <b>kitchen's next to -- like, just one wall between us, and</b></p> <p>4 <b>I thought that is too risky, we have to leave.</b></p> <p>5 Q. Did you warn your other neighbours -- for example,</p> <p>6 Nura Jemal or Tony Disson or the family at 193 or</p> <p>7 Sirria --</p> <p>8 <b>A. Yes, I saw Mariem say it's in the kitchen, but the Fire</b></p> <p>9 <b>Brigade said it's on the 4th floor, so I wasn't sure.</b></p> <p>10 <b>And that actually resolved me to call them again after</b></p> <p>11 <b>I -- so maybe you see that later.</b></p> <p>12 But that's the whole reason I tried to call them</p> <p>13 again, saying, "Look, what's the situation, because</p> <p>14 I got a very different two situations here, I want to</p> <p>15 know what is the correct one."</p> <p>16 Q. Just going back to my question, did you warn your</p> <p>17 neighbours --</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. -- that there was now a fire in a flat on that floor,</p> <p>20 the 22nd floor?</p> <p>21 <b>A. So I told them -- I wouldn't say I warned them, I'd say</b></p> <p>22 <b>I told them Mariem told me that, when I got into 193,</b></p> <p>23 <b>that's what I said. But I didn't tell Tony, I didn't</b></p> <p>24 <b>tell Nura at that time because -- just didn't see them.</b></p> <p>25 Q. Okay.</p> <p style="text-align: center;">Page 164</p>

<p>1 Then you say in your statement in paragraph 44:</p> <p>2 "44. We grabbed all of our stuff. I grabbed my</p> <p>3 passport, my work-bag. Lydia grabbed her bag with her</p> <p>4 passport and we left the flat."</p> <p>5 Then you go on to say in the last sentence:</p> <p>6 "The front door closed when we left. It closed</p> <p>7 automatically. We did not lock it and it did not lock</p> <p>8 automatically."</p> <p>9 This I think is the third time, isn't it, that you</p> <p>10 go into the lobby after discovering the fire.</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. Did you see any of your neighbours in the lobby at that</p> <p>13 time, when you left your flat?</p> <p>14 <b>A. Not when we got -- opened the door. We only saw my</b></p> <p>15 <b>neighbours from 193 after we tried to open -- after we</b></p> <p>16 <b>tried to go downstairs.</b></p> <p>17 Q. Yes.</p> <p>18 <b>A. And so not at that point.</b></p> <p>19 Q. Okay, not at that point. Okay. I'll come to that in</p> <p>20 just a moment.</p> <p>21 At that stage -- so you open your front door to</p> <p>22 leave with Lydia, close the front door behind you -- did</p> <p>23 you notice if any of the other front doors of the flats</p> <p>24 on your floor were open?</p> <p>25 <b>A. No, they were all closed.</b></p> <p style="text-align: center;">Page 165</p>	<p>1 <b>it.</b></p> <p>2 Q. Did you actually get into the stairs?</p> <p>3 <b>A. No, we opened it and standing by it, and we didn't</b></p> <p>4 <b>actually try to go down or go out, we were just standing</b></p> <p>5 <b>by the door.</b></p> <p>6 Q. Did you notice what the air conditions were like in the</p> <p>7 stairs? Did you get a chance to see?</p> <p>8 <b>A. So it's smokier than in the hallway, where we were, but</b></p> <p>9 <b>you still can see clearly, you can still see people and</b></p> <p>10 <b>see the stairs, everything, you still can see that.</b></p> <p>11 Q. I know it's difficult to make an estimate, but how long</p> <p>12 after your first 999 call, which was at 01.21, did you</p> <p>13 think you made that effort to go into the stairs?</p> <p>14 <b>A. Sorry, can you repeat the question?</b></p> <p>15 Q. So you made your first 999 call at 01.21.</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. How long after that call, doing your best to estimate</p> <p>18 now, do you think it was that you went into the stairs,</p> <p>19 or tried to go into the stairs?</p> <p>20 <b>A. Probably 10 minutes.</b></p> <p>21 Q. When you saw the smoke in the stairs, what colour was</p> <p>22 it?</p> <p>23 <b>A. Of the smoke?</b></p> <p>24 Q. Yes.</p> <p>25 <b>A. White, like white. Yeah, white. White. The smoke was</b></p> <p style="text-align: center;">Page 167</p>
<p>1 Q. Did you notice any change in the smoke conditions in the</p> <p>2 communal lobby?</p> <p>3 <b>A. Compared to the first time, it was definitely a little</b></p> <p>4 <b>bit thicker. Like, you can tell there's smoke.</b></p> <p>5 Q. A bit thicker compared with the first time?</p> <p>6 <b>A. Yes, compared to the first time, because the first time</b></p> <p>7 <b>when you opened it was so light that you can't really</b></p> <p>8 <b>tell if there is smoke or it's just a bit -- just from</b></p> <p>9 <b>the light, but at that point you can tell there's some</b></p> <p>10 <b>light smoke in the room -- in the lobby.</b></p> <p>11 Q. Compared with the second time, which is the time when</p> <p>12 you saw your neighbours, how did it compare with that?</p> <p>13 <b>A. So the second time is -- compared to the second time,</b></p> <p>14 <b>yes. Second time is similar to the first time to me.</b></p> <p>15 <b>So the third time is definitely a bit thicker.</b></p> <p>16 Q. Now, you cross the lobby as you described in</p> <p>17 paragraph --</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. -- 45, and you say you opened the emergency door.</p> <p>20 Do you remember who it was who opened the door? Was</p> <p>21 it you or was it Lydia?</p> <p>22 <b>A. Me.</b></p> <p>23 Q. Was it more difficult to open that door than usual or</p> <p>24 the same?</p> <p>25 <b>A. No, it's quite easy, quite straightforward, just open</b></p> <p style="text-align: center;">Page 166</p>	<p>1 <b>white at that time, yes.</b></p> <p>2 Q. So white smoke.</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. Did it have a particular smell? Did you get a chance to</p> <p>5 smell it?</p> <p>6 <b>A. No, at that point the smell was all like just some</b></p> <p>7 <b>burning smell, but didn't feel difficult to breathe at</b></p> <p>8 <b>all, it was fine. So you can't really tell -- yeah, you</b></p> <p>9 <b>can't really describe what the smell's like because it</b></p> <p>10 <b>just smells like smoke.</b></p> <p>11 Q. Do you remember feeling any movement of air in the</p> <p>12 stairs?</p> <p>13 <b>A. No.</b></p> <p>14 Q. On page 5 of your statement, at paragraph 46, you say:</p> <p>15 "46 We saw a lot of people walking up the stairs. I</p> <p>16 can't remember how many people were walking up. It was</p> <p>17 a lot, enough to mean we could not go downstairs. It</p> <p>18 was people constantly walking up. There was hazy smoke</p> <p>19 in the staircase at that point. They looked normal</p> <p>20 walking upstairs, not screaming, running or anything</p> <p>21 unusual. We didn't talk to anyone. I was a bit stunned</p> <p>22 at that point, people walking upstairs wasn't something</p> <p>23 I expected to see."</p> <p>24 A number of questions.</p> <p>25 First of all, you describe a group. Do you remember</p> <p style="text-align: center;">Page 168</p>

<p>1 how many roughly you saw?</p> <p>2 <b>A. Five to ten people.</b></p> <p>3 Q. Did you know any of them?</p> <p>4 <b>A. No.</b></p> <p>5 Q. Were they wearing nightwear or were they dressed for</p> <p>6 outside?</p> <p>7 <b>A. No, everyone looks like they just woke up from bed.</b></p> <p>8 Q. Did anybody tell you or did you hear anybody explain why</p> <p>9 they were going upstairs?</p> <p>10 <b>A. No.</b></p> <p>11 Q. Did you see where they were heading?</p> <p>12 <b>A. They just head upstairs.</b></p> <p>13 Q. Right.</p> <p>14 <b>A. So -- no, I can't tell where they were heading, but</b></p> <p>15 <b>I presume they're trying to get to the roof.</b></p> <p>16 Q. When you pushed open the door and saw people in the</p> <p>17 stairs, did you see some people above you on the stairs</p> <p>18 going up, beyond the 22nd floor?</p> <p>19 <b>A. Yes. So there were people coming up from downstairs,</b></p> <p>20 <b>and I saw people walk upstairs as well. None of them</b></p> <p>21 <b>tried to get into our level, like, trying to get to our</b></p> <p>22 <b>22nd floor. Everyone looks like they're going up.</b></p> <p>23 Q. Did you yourself and Lydia make any attempt to go down?</p> <p>24 <b>A. No, because basically the stairwell was so narrow, we</b></p> <p>25 <b>can't even see any gap we can try to walk down. But we</b></p> <p style="text-align: center;">Page 169</p>	<p>1 <b>he told me, and that was back to 2012, when we first</b></p> <p>2 <b>moved in. So that's how -- that's why I had in mind</b></p> <p>3 <b>that I presume, even after renovation, they would still</b></p> <p>4 <b>keep that door closed.</b></p> <p>5 Q. Okay.</p> <p>6 You then say at the top of page 6, paragraph 49:</p> <p>7 "49. At that point, the mum from flat 193 opened</p> <p>8 her door and asked what happened I said there is a fire,</p> <p>9 999 says it is on fourth floor but our neighbour says it</p> <p>10 is in her kitchen so we are not sure. She told us to</p> <p>11 come in, she explained they still have fresh air in her</p> <p>12 flat and there was no smoke in her flat at all."</p> <p>13 Given that you were telling them that the fire was</p> <p>14 in the kitchen on that floor, what was your</p> <p>15 understanding at the time about why they weren't trying</p> <p>16 to leave?</p> <p>17 <b>A. I think it was based on that, first of all, in the flat,</b></p> <p>18 <b>you can't see anything. It's not like -- you can't even</b></p> <p>19 <b>see any reflection or anything from the windows. And</b></p> <p>20 <b>the second I think because you can't smell anything at</b></p> <p>21 <b>all. It's not like in our flat, you can smell</b></p> <p>22 <b>something. So that made us feel it's probably okay to</b></p> <p>23 <b>stay in their flat, and also it's like the corner</b></p> <p>24 <b>opposite to 196, so made you feel like there's -- might</b></p> <p>25 <b>still have time, even if it's in their flat.</b></p> <p style="text-align: center;">Page 171</p>
<p>1 <b>didn't try. That's the answer. We didn't try. We were</b></p> <p>2 <b>basically just standing by the door, and then just like,</b></p> <p>3 <b>oh, no, like -- as I said, it wasn't something</b></p> <p>4 <b>I expected to see.</b></p> <p>5 Q. Is there any reason why you didn't just try to push past</p> <p>6 them?</p> <p>7 <b>A. No. I don't know why I didn't try to do that, but</b></p> <p>8 <b>I think because I was a bit -- that made me hesitate</b></p> <p>9 <b>what I should do, if that makes sense.</b></p> <p>10 Q. Yes.</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. Yes, I see.</p> <p>13 You say in paragraph 48, at the bottom of the page,</p> <p>14 page 5:</p> <p>15 "48. I closed the emergency door quickly, turned</p> <p>16 around to say to Lydia 'I think the door is locked</p> <p>17 upstairs, we can't go upstairs'. I assumed they were</p> <p>18 trying to get onto the roof and meant that the door to</p> <p>19 the roof was locked."</p> <p>20 Dr Li, how did you know that the door to the roof</p> <p>21 was locked?</p> <p>22 <b>A. Because my brother, who used to live with me, he tried</b></p> <p>23 <b>to get upstairs once when we first moved in, and he told</b></p> <p>24 <b>me he can't get out because there's a door with a lock.</b></p> <p>25 <b>I didn't try to do that myself, but it was based on what</b></p> <p style="text-align: center;">Page 170</p>	<p>1 <b>But I can't explain why, actually, yeah.</b></p> <p>2 Q. I mean, was what you've just said something that you</p> <p>3 discussed with the family in flat 193 or something that</p> <p>4 you just assumed?</p> <p>5 <b>A. Something I just assumed.</b></p> <p>6 Q. You say you were invited in by the mum. We believe</p> <p>7 that's Nadia Choucair.</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Do you know why at that moment you decided to go into</p> <p>10 her flat and not go downstairs as you were planning to</p> <p>11 do?</p> <p>12 <b>A. I can't tell you why. I just -- at that time, I felt</b></p> <p>13 <b>like that was the right thing to do.</b></p> <p>14 Q. How soon after your first call, your first 999 call at</p> <p>15 01.21, do you think you went into her flat?</p> <p>16 <b>A. Less than 15 minutes. It's between 10 to 13 minutes,</b></p> <p>17 <b>I would say, probably about that time.</b></p> <p>18 Q. Let's see if we can do this by reference to your Line</p> <p>19 messages that you were having with Lee at the time --</p> <p>20 <b>A. Yes.</b></p> <p>21 Q. -- which start on page 2 of IWS00000514.</p> <p>22 Picking it up, I think, at page 4 of that exhibit,</p> <p>23 it starts at the top -- this is message from Lee:</p> <p>24 "Naomi.</p> <p>25 "Are you ok."</p> <p style="text-align: center;">Page 172</p>

<p>1 They're both at 01.25.</p> <p>2 At 01.27, it looks as if your phone rings.</p> <p>3 <b>A. Mm.</b></p> <p>4 Q. It says "Canceled".</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. What does that indicate? Does that mean he just rang</p> <p>7 off?</p> <p>8 <b>A. No, basically means I didn't pick it up.</b></p> <p>9 Q. Then at 01.29 there's a call which looks like -- is this</p> <p>10 right? -- it comes from Lee but lasts 12 seconds?</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. Or comes from somebody and lasts 12 seconds?</p> <p>13 <b>A. From Lee.</b></p> <p>14 Q. These are all Lee, are they?</p> <p>15 <b>A. Yes, it has to -- basically this is a conversation with</b></p> <p>16 <b>him.</b></p> <p>17 Q. Okay. And then at 01.30, it says:</p> <p>18 "Please tell me when you are out safely."</p> <p>19 Where were you, do you think, when you got Lee's</p> <p>20 message first of all at 01.25 "Are you ok"?</p> <p>21 <b>A. I was probably talking to the neighbour in the hallway</b></p> <p>22 <b>or grabbing my stuff.</b></p> <p>23 Q. Where do you think you were when you received the</p> <p>24 message "Please tell me when you're out safely"?</p> <p>25 <b>A. I was probably still in the hallway.</b></p> <p style="text-align: center;">Page 173</p>	<p>1 There's a question I think that arises there.</p> <p>2 You say:</p> <p>3 "54. We could see a helicopter there, directly</p> <p>4 outside the flat, we opened the window fully, trying to</p> <p>5 get their attention."</p> <p>6 Do you remember who opened the window fully to get</p> <p>7 the attention of the helicopters?</p> <p>8 <b>A. So all the windows were locked with a key. So if you</b></p> <p>9 <b>ask who opened it, that would be the dad --</b></p> <p>10 Q. The dad.</p> <p>11 <b>A. -- of 193 opened -- because he had to use the key to</b></p> <p>12 <b>open all the windows.</b></p> <p>13 Q. Okay. So you think it was the dad?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Bassem Choukair?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. Okay. You say trying to get their attention.</p> <p>18 First of all, did he, the dad, try to get the</p> <p>19 attention of the helicopters?</p> <p>20 <b>A. I can't remember if he did, but I did it.</b></p> <p>21 Q. What did you or he do?</p> <p>22 <b>A. So we was trying to find things like a towel, or we were</b></p> <p>23 <b>trying to find like a table cloth or something and then</b></p> <p>24 <b>wave it from -- wave it, just by the window side and</b></p> <p>25 <b>trying to wave it.</b></p> <p style="text-align: center;">Page 175</p>
<p>1 Q. Right.</p> <p>2 Then if we turn down the page to the next item,</p> <p>3 there's something at 01.35. There is a call from you</p> <p>4 lasting 2 minutes and 59 seconds. Is that you calling</p> <p>5 Lee?</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. Do you remember where you were when you made that call?</p> <p>8 <b>A. I was in 193 at that time.</b></p> <p>9 Q. You were in 193?</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. Do you remember how long you'd been in 193 for when you</p> <p>12 called at 01.35?</p> <p>13 <b>A. Less than 5 minutes, basically, because I wanted to tell</b></p> <p>14 <b>him I'm in 193, and there is no smoke.</b></p> <p>15 Q. Yes. I think that is what you said to him, isn't it?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. When you went into flat 193, you said there was no</p> <p>18 smoke. Were the conditions in flat 193 different in any</p> <p>19 way from the air conditions in your flat, flat 195, when</p> <p>20 you left it?</p> <p>21 <b>A. No. They were actually the same.</b></p> <p>22 Q. Both clear of smoke?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. At page 6 of your statement, you say at paragraph 56 --</p> <p>25 well, let me just take 54, first of all, paragraph 54.</p> <p style="text-align: center;">Page 174</p>	<p>1 Q. You say in your statement at paragraph 54:</p> <p>2 "At the time I thought they were monitoring the</p> <p>3 situation."</p> <p>4 Does that mean that you didn't think they were there</p> <p>5 to rescue you?</p> <p>6 <b>A. Yes, they didn't look like they were there to rescue us.</b></p> <p>7 Q. Did you have a discussion with the family in 193, any</p> <p>8 member of the family in 193, about what the helicopters</p> <p>9 were there for?</p> <p>10 <b>A. No, not at that moment, no.</b></p> <p>11 Q. Did you share your view that they were only there to</p> <p>12 monitor and not to rescue with anybody in flat 193?</p> <p>13 <b>A. Not really, no.</b></p> <p>14 Q. At paragraph 56 of the statement, you explain that</p> <p>15 you're in flat 193, and you explain the doors.</p> <p>16 In the second sentence, you say:</p> <p>17 "We closed the gaps with wet towels at the bottom</p> <p>18 but there was still a long gap all the way down the</p> <p>19 middle of the doorway, which you couldn't close with wet</p> <p>20 towels. At that stage there wasn't smoke in the flat so</p> <p>21 it didn't really matter. It was like that for at least</p> <p>22 an hour."</p> <p>23 First of all, why did you block the doors with wet</p> <p>24 towels at that point?</p> <p>25 <b>A. Because we don't know if smoke will come in.</b></p> <p style="text-align: center;">Page 176</p>

1 Q. Had anybody advised you or anybody else in flat 193, so  
2 far as you know, to block the doors with wet towels?  
3 **A. No, it's just we had -- we basically -- we tried to stop**  
4 **the smoke coming, so then ... yes, so everyone was**  
5 **basically trying to find towels and to seal that door.**  
6 Q. Do you remember --  
7 **A. But -- sorry.**  
8 Q. Did you yourself wet towels? Did you help wet the  
9 towels?  
10 **A. No. It was done by the family, not us.**  
11 Q. Do you remember whether there was any difficulty in  
12 getting water out of the taps, any kind of water  
13 pressure problem at any stage?  
14 **A. No, the water pressure was fine.**  
15 Q. Okay.  
16 And I think then you made a second call at 01.30.38.  
17 That is INQ00000472. I say "and then" because we may  
18 have jumped forward a little bit in time.  
19 Do you remember where you were when you made that  
20 second call?  
21 **A. I was in 193.**  
22 Q. You were in 193?  
23 **A. Yes.**  
24 Q. You can see halfway down this call, which lasts for  
25 1 minute and 22 seconds, the control room operator says:

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1 "LFB CRO: It's a block, a flat on the fourth floor  
2 alight.  
3 "Female caller: Yeah, well, our neighbour told us  
4 it's actually from their kitchen."  
5 You then go on to say three lines down from that:  
6 "Female caller: Yeah, we are still, we are in the  
7 neighbour's house now."  
8 Then the operator repeats the assurance:  
9 "LFB CRO: Oh, okay. All right. Well, it is on the  
10 20th -- you're on the 20th; it's on the fourth.  
11 "Female caller: 22nd floor."  
12 "LFB CRO: 22nd?  
13 "Female caller: 22nd floor, yes.  
14 "LFB CRO: All right. Okay. We are there. All  
15 right, I'll let them know. Thank you."  
16 Then you say:  
17 "Female caller: Thank you. So ...  
18 "LFB CRO: (overspeaking) Okay bye.  
19 "Female caller: Keep in the flat? Sorry. Do we  
20 stay in the flat?  
21 "LFB CRO: Well, I obviously can't really advise you,  
22 but I'll let the fireman know you're there, okay?"  
23 Then you say your farewells and the call ends.  
24 A number of questions about that.  
25 First of all, do you recall your reaction to the

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1 control room operator assuring you that the fire was on  
2 the 4th floor when you were telling her that it had  
3 spread to your neighbour's flat on the 22nd floor? Do  
4 you remember your reaction to her telling you that it  
5 was on the 4th?  
6 **A. You mean after the phone call or when I was on the**  
7 **phone?**  
8 Q. Both, during and after. What were your thoughts?  
9 **A. So on the phone call, my thought was: oh, so it's the**  
10 **second time they told me it's on the 4th floor, so it's**  
11 **probably on the 4th floor. And after the phone call,**  
12 **I basically think, okay, if it's on the 4th floor, it's**  
13 **better we stay in the flat, and we actually never in**  
14 **a million years would ever thought actually it will**  
15 **spread to the 22nd floor.**  
16 **So in my mind, at that time I was thinking the fire,**  
17 **when she says it's in her kitchen, I thought literally**  
18 **it's the fire in her kitchen, not outside her kitchen,**  
19 **if that makes sense. I thought it's something happening**  
20 **in her kitchen.**  
21 **So when operator reassured that, no, it's on the**  
22 **4th floor, then I was thinking, okay, so that is**  
23 **probably right, it's probably on the 4th floor, and**  
24 **based on my knowledge of fire, if it's 4th floor, the**  
25 **fire should only be around 4th floor, it would never**

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1 **come up to 22nd floor.**  
2 **So my feeling was all right, we'll just stay there,**  
3 **because it's probably safer.**  
4 Q. Did you think that the control room operator had really  
5 understood that the fire wasn't actually contained on  
6 the 4th floor, but was on the 22nd floor as you were  
7 telling her?  
8 **A. No, I don't think she -- to be honest, I don't really**  
9 **think she was listening to me.**  
10 Q. At the end of the call we've seen you ask the question:  
11 "LFB CRO: ... Okay bye.  
12 "Female caller: Keep in the flat? Sorry. Do we  
13 stay in the flat?"  
14 What had prompted you to ask that question?  
15 **A. Because I want to make sure that is the right thing to**  
16 **do. Like, based on my knowledge, we should stay in the**  
17 **flat, but I want to know from professionals, like, that**  
18 **is what you should do, so I ask again.**  
19 Q. We can see the answer you get:  
20 "LFB CRO: Well, I obviously can't really advise you,  
21 but I'll let the fireman know you're there, okay?"  
22 At the time, did you think you had got an answer to  
23 your question you were happy with, or not?  
24 **A. No, I remember I hung up the phone, and then just**  
25 **like: if you don't know what to do, what do I know? How**

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45 (Pages 177 to 180)

<p>1 possible do I know what I should do?</p> <p>2 <b>But because at that time it was all clear in the</b></p> <p>3 <b>flat, so I thought, all right, we just stay, and then</b></p> <p>4 <b>try to see what to do is the best.</b></p> <p>5 Q. Yes. The transcript has -- I think inaudibly, but can</p> <p>6 I repeat the question.</p> <p>7 At the time, did you think you had got an answer</p> <p>8 from the control room operator that you were happy with?</p> <p>9 <b>A. No, not really.</b></p> <p>10 Q. What were you unhappy about?</p> <p>11 <b>A. I was expecting a more direct answer, like "yes" or "no,</b></p> <p>12 <b>you should leave."</b></p> <p>13 Q. Did the answer that you got from the control room</p> <p>14 operator have any influence on what you did next?</p> <p>15 <b>A. I think at this stage, yes, because we chose to stay</b></p> <p>16 <b>based on our judgement, not from her, if that makes</b></p> <p>17 <b>sense.</b></p> <p>18 Q. Now, at this stage, 1.30, you're in the flat, 193, as</p> <p>19 you said, and we know by 1.35 you speak to Lee. You're</p> <p>20 in the flat at that stage as well.</p> <p>21 Do you remember whether the family in the flat were</p> <p>22 making calls?</p> <p>23 <b>A. To 999 or just making phone calls in general?</b></p> <p>24 Q. Well, first of all any calls. Did you see or hear them</p> <p>25 making calls?</p> <p style="text-align: right;">Page 181</p>	<p>1 need to go and you need to go. We were saying 999 told</p> <p>2 us to stay. She was really demanding."</p> <p>3 Did she, the mum, Nadia, tell you why you needed to</p> <p>4 go?</p> <p>5 <b>A. She was on a phone call with her friend, or a relative,</b></p> <p>6 <b>and I think they were outside the building. So she was</b></p> <p>7 <b>on the phone call with someone basically outside of the</b></p> <p>8 <b>building and saying -- I don't know the full</b></p> <p>9 <b>conversation, but based on my understanding, from the</b></p> <p>10 <b>words I can hear, it's saying it's very bad, you have to</b></p> <p>11 <b>get out.</b></p> <p>12 Q. Right.</p> <p>13 <b>A. And she immediately put down the phone and said, "We</b></p> <p>14 <b>have to go". So, yeah.</b></p> <p>15 Q. Do you remember whether Bassem, the dad, called 999 or</p> <p>16 had advice from 999?</p> <p>17 <b>A. No, I don't remember that.</b></p> <p>18 Q. We have a transcript of his call at 2.43 -- just for the</p> <p>19 record, Mr Chairman, it's LFB00000376 -- in which he was</p> <p>20 advised to leave.</p> <p>21 My question to you, Dr Li, is: do you remember</p> <p>22 Bassem saying, "999 advised us we must leave"?</p> <p>23 <b>A. No.</b></p> <p>24 Q. Going back to your statement, you say in the next</p> <p>25 paragraph at 66 what your reaction to this was, and you</p> <p style="text-align: right;">Page 183</p>
<p>1 <b>A. At this stage?</b></p> <p>2 Q. Yes, at this early stage.</p> <p>3 <b>A. Yes, I think so. The mum of the family was making phone</b></p> <p>4 <b>call.</b></p> <p>5 Q. Did you know who she was speaking to?</p> <p>6 <b>A. No, I didn't pay attention to that.</b></p> <p>7 Q. What about the dad, Bassem, do you know who he was</p> <p>8 talking to?</p> <p>9 <b>A. I don't have memory that he was on the phone.</b></p> <p>10 Q. Do you remember Nadia, the mum --</p> <p>11 <b>A. Yes.</b></p> <p>12 Q. -- ever telling you what she had been told by 999?</p> <p>13 <b>A. At this stage?</b></p> <p>14 Q. Well, at --</p> <p>15 <b>A. Or later?</b></p> <p>16 Q. -- any stage after this point.</p> <p>17 <b>A. I don't remember she told me she called 999.</b></p> <p>18 Q. Very well.</p> <p>19 At paragraph 65 of your statement, you say:</p> <p>20 "65. At around 0240 ..."</p> <p>21 So we've jumped forward an hour now:</p> <p>22 "... or about 10 minutes before I made my third call</p> <p>23 to 999 at 02.50, the mum had a phone call and after said</p> <p>24 we need to leave the building. I don't know who she had</p> <p>25 spoken to but she was panicking and demanding, saying we</p> <p style="text-align: right;">Page 182</p>	<p>1 said at the end there:</p> <p>2 "We decided we would call 999 again. They accepted</p> <p>3 that as our choice and they left."</p> <p>4 You then go on to say in 67:</p> <p>5 "67. When they tried to leave the flat, they opened</p> <p>6 the front door and a lot of smoke came in ..."</p> <p>7 You explain that, and they go out.</p> <p>8 Then at paragraph 71, you say:</p> <p>9 "71. I called 999 after Lydia and I had sealed the</p> <p>10 door."</p> <p>11 So is this what happened: they left the flat, the</p> <p>12 whole family left the flat, and then you sealed the</p> <p>13 door, staying behind to make your call?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Okay. Now, we have that third call.</p> <p>16 Is what happened that they returned to the flat</p> <p>17 during that third call to 999?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Right.</p> <p>20 Now, at 67, just going back to it now we have the</p> <p>21 order, you say:</p> <p>22 "67. When they tried to leave the flat, they opened</p> <p>23 the front door and a lot of smoke came in at that time.</p> <p>24 Before they opened up the door it was still clear air in</p> <p>25 the flat, you didn't feel much about the smoke at all,</p> <p style="text-align: right;">Page 184</p>

<p>1 you didn't need towels or anything. You could not tell 2 there was a fire when inside flat 193 at that point." 3 Did that affect your decision, the fact that it was 4 clear air in the flat, not to go with the family but to 5 stay in that flat? 6 <b>A. Yes.</b> 7 Q. Now, I just want to show you a transcript of a call 8 Nadia Choucair made to 999 at 1.48, so this is quite 9 a bit earlier, and this is at LFB00000325. It comes 10 through the Essex Fire and Rescue Services control room. 11 I just want to show you two or three pages of it. 12 At page 2 she says "There's smoke coming in, a lot". 13 Well, halfway down the page she says "it's getting 14 very smoky inside the house". 15 Do you see that? 16 "CALLER: And it's getting very smoky inside the 17 house." 18 My question is: do you remember Nadia calling 999 19 and reporting smoke inside the flat? 20 <b>A. No.</b> 21 Q. Okay. 22 Then there's another call, just take that one off, 23 and go to LFB00000366. 24 This call is Nadia Choucair's second 999 call, made 25 sometime later, 2.37. If you can be taken to page 2,</p> <p style="text-align: center;">Page 185</p>	<p>1 <b>A. Yes, so I was in the living room, so I could only tell</b> 2 <b>the living room was still okay at that point.</b> 3 Q. Wherever was Nadia? Where was the mum at that time? 4 <b>A. So we were all in the living room, but they went out to</b> 5 <b>get wet towel, went to go to the toilet. But obviously</b> 6 <b>I didn't go to get the wet towels and the toilet, so</b> 7 <b>I didn't really know how bad outside the living room.</b> 8 Q. Can I ask you to be shown page 6 of this same 9 transcript. This is Nadia, the same call. 10 <b>A. Yes.</b> 11 Q. Just to remind you, the time is 2.37 am. 12 <b>A. Yes.</b> 13 Q. And she says towards the bottom -- well, actually, you 14 can start at the top of the page: 15 "CALLER 1: The smoke is getting worse in the room!" 16 Then she asks the question: 17 "CALLER 1: Shall we leave the windows open, or 18 shall we close them? Oh my God!" 19 It goes on. 20 Then at the bottom of the page: 21 "OPERATOR: -- and anywhere the smoke's coming in -- 22 is there a room that -- where the smoke is the least -- 23 "CALLER 1: No, it's too much smoke in this room!" 24 "OPERATOR: Okay. 25 "CALLER 1: It's too much smoke in this room!"</p> <p style="text-align: center;">Page 187</p>
<p>1 you can see it's 193, 22nd floor, and she says, just 2 above the bottom of the page: 3 "OPERATOR: Okay, and what is happening now? Is 4 there smoke coming in or a fire? 5 "CALLER 1: There's smoke coming in, a lot." 6 My question is: do you remember Nadia making a call 7 at around that time to 999 and saying there was smoke 8 coming in, a lot? 9 <b>A. No.</b> 10 Q. Do you remember there being smoke in the flat as Nadia 11 is describing it at about that time, before your third 12 999 call? 13 <b>A. There was certainly smoke from the window side, because</b> 14 <b>we tried to close them. So I'm not sure whether she</b> 15 <b>means a lot of smoke coming in, like in the kitchen, the</b> 16 <b>entire flat or in the living room, because to me at that</b> 17 <b>time the living room was still -- you still can breathe,</b> 18 <b>and if there's any smoke, it was very, very light, like</b> 19 <b>you can't really tell at that point. I mean, before</b> 20 <b>they tried to get out the flat.</b> 21 <b>Yeah. But if you see like the -- because I didn't</b> 22 <b>go to the kitchen or the corridor, so I don't really</b> 23 <b>know if at that time it was smoky already outside the</b> 24 <b>living room.</b> 25 Q. So you were in the living room all the time, were you?</p> <p style="text-align: center;">Page 186</p>	<p>1 Then she's told, "Okay, I'll tell them where you 2 are". 3 Does this trigger a recollection of you hearing her 4 speaking to 999 and telling her that there was too much 5 smoke in the room at the time? 6 <b>A. I can't remember.</b> 7 Q. Okay. I mean, it's clear that her perception is that 8 there is a lot of smoke in the flat. We've seen what 9 she said to the control room operator. I am just trying 10 to see whether that is consistent with your recollection 11 of the smoke conditions in the flat at that time, so 12 2.40 or so, 2.37. 13 <b>A. Because to be honest with you, when we were in the</b> 14 <b>living room, a lot of time I was checking online to see</b> 15 <b>what we should do when there is a fire in a block, and</b> 16 <b>I was constantly talking to my husband. So even though</b> 17 <b>the living room was not huge, because you're quite</b> 18 <b>focused on doing things, that's why I can't actually</b> 19 <b>really tell if she's calling someone or calling 999 or</b> 20 <b>having a conversation with anyone else.</b> 21 Q. Right. 22 You mention a call with your husband. If I can just 23 chase this up a little bit. 24 <b>A. Yeah, of course.</b> 25 Q. I won't take time up on it but I just want to get your</p> <p style="text-align: center;">Page 188</p>

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<p>1 recollection. If you go to exhibit IWS00000514, page 8.</p> <p>2 This is your communication with Lee.</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. This spans the time of this 999 call that Nadia makes.</p> <p>5 We can see here at 2.32 you get a message from Lee:</p> <p>6 "Can you still breathe fresh air?"</p> <p>7 Then just below that there's a bubble with a</p> <p>8 telephone in it at 2.50, which looks like it lasts for</p> <p>9 14 minutes and 55 seconds.</p> <p>10 What does that signify?</p> <p>11 <b>A. That means we were on the phone.</b></p> <p>12 Q. So he rang you?</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. You had a 15-minute conversation.</p> <p>15 Did that conversation start at 2.50 or end at 2.50?</p> <p>16 <b>A. I think it means end at 2.50.</b></p> <p>17 Q. Ends at 2.50?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Okay, right. So it would have started sometime after</p> <p>20 2.32 and it ended at 2.50, which would explain why</p> <p>21 there's a call going out from you at 2.50 immediately</p> <p>22 after it --</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. -- which lasts one second.</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: center;">Page 189</p>	<p>1 "69. After they left, they had taken all of the wet</p> <p>2 towels and unsealed the living room door. Lydia and I</p> <p>3 tried to re-seal the living room door but we could not</p> <p>4 do it. We even tried to seal the gap down the middle</p> <p>5 with tape I keep in my bag to put on my feet if my shoes</p> <p>6 rub my feet."</p> <p>7 Why did you try to reseal that door?</p> <p>8 <b>A. Because at that point there was a lot of smoke coming</b></p> <p>9 <b>in.</b></p> <p>10 Q. Into the flat?</p> <p>11 <b>A. Into the flat. And it was very smoky at the corridor</b></p> <p>12 <b>already.</b></p> <p>13 Q. Right.</p> <p>14 <b>A. The corridor inside the flat.</b></p> <p>15 Q. Right.</p> <p>16 <b>A. So all the smoke, basically because they opened the</b></p> <p>17 <b>front door, they got six people trying to leave, so that</b></p> <p>18 <b>was quite a long time for the door to be open, and so</b></p> <p>19 <b>all the smoke just came in all at once. And we tried to</b></p> <p>20 <b>close the door, but because the gap, like all the smoke</b></p> <p>21 <b>can still leak into the living room.</b></p> <p>22 Q. Was there smoke coming into the flat at that point from</p> <p>23 anywhere else apart from through the front door when the</p> <p>24 Choucairs opened it to leave?</p> <p>25 <b>A. Yes. My impression at that time was all the smoke</b></p> <p style="text-align: center;">Page 191</p>
<p>1 Q. I see, okay.</p> <p>2 So they may provide the answer to my next question,</p> <p>3 but I'll ask it anyway.</p> <p>4 We have a call made by Bassem Choukair to 999 at</p> <p>5 2.43 which looks as if it's in the middle of your call</p> <p>6 to Lee, and that's LFB00000376.</p> <p>7 If I can just ask you to look at that transcript.</p> <p>8 We know that it's at 02.43.55, and at page 3 --</p> <p>9 I just want to show you one thing in it -- Bassem</p> <p>10 says -- three-quarters of the way down is the best place</p> <p>11 to start:</p> <p>12 "OPERATOR: Okay. Can you get out at all? If you go</p> <p>13 out onto your landing is it full of smoke?</p> <p>14 "CALLER: It's full of smoke, the fire from other</p> <p>15 side is over our building.</p> <p>16 "OPERATOR: Okay. But is the fire in the corridor?</p> <p>17 "CALLER: The fire, I don't know (several inaudible</p> <p>18 words) smoking."</p> <p>19 I think I might know the answer to this but I'll ask</p> <p>20 it anyway: do you recall hearing Bassem Choukair make</p> <p>21 that call?</p> <p>22 <b>A. No.</b></p> <p>23 Q. Okay.</p> <p>24 Now, when they left, if you go to paragraph 69 of</p> <p>25 your statement, you say at the top of the page, page 8:</p> <p style="text-align: center;">Page 190</p>	<p>1 <b>basically coming from the hallway, the community area</b></p> <p>2 <b>when they opened the door.</b></p> <p>3 Q. Right.</p> <p>4 You then make three 999 calls in quick succession.</p> <p>5 The first one is at 02.51, and I think during the middle</p> <p>6 of that call -- is this right? -- the Choucair family</p> <p>7 return to flat 193?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. The transcript for that is at LFB00000386.</p> <p>10 If we can just look at that, that's 02.51.09.</p> <p>11 You ask the operator, if you go to page 2 of that</p> <p>12 transcript, halfway down the page:</p> <p>13 "CALLER: And we want to know if we need to, if we</p> <p>14 need to run downstairs or where to go."</p> <p>15 My first question is: what prompted you to ask that</p> <p>16 question?</p> <p>17 <b>A. Because I don't feel it's safe to stay anymore.</b></p> <p>18 Q. Right. Why didn't you go out with the Choucairs?</p> <p>19 <b>A. I didn't feel we were prepared to run downstairs at that</b></p> <p>20 <b>stage. Like, we didn't have any towels or anything</b></p> <p>21 <b>cover us. And I still had the stay-put policy in mind,</b></p> <p>22 <b>saying it's still safer to stay in your flat.</b></p> <p>23 Q. If you look on to page 3 of the transcript, you say to</p> <p>24 her at the very top of that page:</p> <p>25 "CALLER: It's very smoky outside. It's very smoky</p> <p style="text-align: center;">Page 192</p>



<p>1 outside."</p> <p>2 "OPERATOR: Is there any flames?</p> <p>3 "CALLER: Everywhere is smoke.</p> <p>4 "OPERATOR: Okay, listen. You can do one of two</p> <p>5 things. You can either make your way into a room and</p> <p>6 shut the door, keep the smoke out, and stay low, or you</p> <p>7 can try and make your way out of the building. You have</p> <p>8 to decide which is safer. Okay? If you're going to</p> <p>9 make your way out the building -"</p> <p>10 Then you say:</p> <p>11 "CALLER: We can't go downstairs."</p> <p>12 My question there is: were you able to decide for</p> <p>13 yourself at that point what the safer of these two</p> <p>14 options was?</p> <p>15 <b>A. No.</b></p> <p>16 Q. Looking on in the transcript to page 8, you see that the</p> <p>17 operator says, a third of the way down:</p> <p>18 "OPERATOR: Okay. And then when you've done that</p> <p>19 [which is towels], get everyone, one per person, wrap</p> <p>20 them, cover themselves up, make sure their head's - they</p> <p>21 cover themselves, yeah, and try and leave the building,</p> <p>22 okay? There's a lot of people inside and the</p> <p>23 firefighters are struggling to get to everyone, okay, so</p> <p>24 your best bet is to try and make your way out the</p> <p>25 building.</p> <p style="text-align: center;">Page 193</p>	<p>1 <b>A. No, I didn't. I didn't know it would be this bad.</b></p> <p>2 <b>SIR MARTIN MOORE-BICK: Mr Millett, can I just ask you how</b></p> <p>3 <b>much more time you might want with this witness? I do</b></p> <p>4 <b>say it not to rush you, but she's been giving evidence</b></p> <p>5 <b>for another hour now and she might need a break.</b></p> <p>6 MR MILLETT: Yes. Well, I appreciate that. Mr Chairman,</p> <p>7 I was going to raise this with you. I have gone rather</p> <p>8 slower than I thought I was going to this afternoon with</p> <p>9 her. I won't I think be able to finish her this</p> <p>10 evening, looking at my notes.</p> <p>11 SIR MARTIN MOORE-BICK: Can you tell me how long you might</p> <p>12 need to be with her?</p> <p>13 MR MILLETT: Probably another 30 to 40 minutes, which is</p> <p>14 rather long and I am conscious we've been going for an</p> <p>15 hour.</p> <p>16 SIR MARTIN MOORE-BICK: Dr Li, to some extent, we're in your</p> <p>17 hands. Mr Millett thinks he would need to ask you</p> <p>18 questions for another 30 or 40 minutes. I think you</p> <p>19 should have a break anyway.</p> <p>20 THE WITNESS: Okay.</p> <p>21 SIR MARTIN MOORE-BICK: Which means that if you were to</p> <p>22 continue this evening, we'd go on until 5.15/5.30. Now,</p> <p>23 you may say that's too long, but how difficult is it for</p> <p>24 you to come back tomorrow?</p> <p>25 You understand why I'm asking you this? The choices</p> <p style="text-align: center;">Page 195</p>
<p>1 "CALLER: But we are on 22nd floor. (overspeaking)</p> <p>2 down stairs.</p> <p>3 "OPERATOR: 22nd floor, I know, I know. But your</p> <p>4 best bet is to try and get out there. There's a lot of</p> <p>5 smoke coming in, and the smoke is very dangerous, okay?</p> <p>6 "CALLER: So what do you want - you want us to go?</p> <p>7 "OPERATOR: Okay. Your, your best bet is to try and</p> <p>8 leave, get outside. Okay?"</p> <p>9 Now, I've shown you quite a lot of that.</p> <p>10 Did you understand what advice she was actually</p> <p>11 giving you?</p> <p>12 <b>A. No.</b></p> <p>13 Q. When she said "your best bet" --</p> <p>14 <b>A. I didn't understand it.</b></p> <p>15 Q. That was my question, you didn't understand it?</p> <p>16 <b>A. I mean, I didn't understand what she was saying. It</b></p> <p>17 <b>wasn't clear to me.</b></p> <p>18 Q. What was it about the advice that wasn't clear to you?</p> <p>19 <b>A. When she said, "Your best bet is to try and leave". To</b></p> <p>20 <b>be honest, I was quite panicking, so when I asked, "So</b></p> <p>21 <b>what do you want - you want us to go?" I expected to</b></p> <p>22 <b>have the answer to me as "Yes, you have to go" or, "No,</b></p> <p>23 <b>you should stay."</b></p> <p>24 Q. Did you understand that this was now a life or death</p> <p>25 decision?</p> <p style="text-align: center;">Page 194</p>	<p>1 I think are that we press on longer this afternoon, or</p> <p>2 that you come back tomorrow. But you've been giving</p> <p>3 evidence for quite a long time already, you may be quite</p> <p>4 tired, and you may prefer not to carry on this</p> <p>5 afternoon. But I don't know what your commitments are</p> <p>6 tomorrow. So can you help me?</p> <p>7 THE WITNESS: I would prefer to finish today.</p> <p>8 SIR MARTIN MOORE-BICK: That doesn't surprise me.</p> <p>9 THE WITNESS: Is that okay?</p> <p>10 SIR MARTIN MOORE-BICK: Are you happy in your own mind that</p> <p>11 you can give your best evidence if we go on even though</p> <p>12 we've been going a long time?</p> <p>13 THE WITNESS: Yes. Yes.</p> <p>14 SIR MARTIN MOORE-BICK: All right.</p> <p>15 MR MILLETT: Mr Chairman, I will try and trim my cloth.</p> <p>16 SIR MARTIN MOORE-BICK: I wasn't trying to shorten you</p> <p>17 because these are important matters and there are lots</p> <p>18 of people here who want to hear what the witness has to</p> <p>19 say, but I can quite see from her point of view she</p> <p>20 might prefer to finish this afternoon, provided she's</p> <p>21 not too tired to do herself justice.</p> <p>22 MR MILLETT: No, Mr Chairman, absolutely.</p> <p>23 SIR MARTIN MOORE-BICK: I'm going to say in any event we'll</p> <p>24 have a 10-minute break now.</p> <p>25 THE WITNESS: Okay.</p> <p style="text-align: center;">Page 196</p>

<p>1 SIR MARTIN MOORE-BICK: Let's say 4.45.  2 I think, if possible, we ought to do everything we  3 can to finish the witness by 5.30, which is not  4 an invitation to go on until 5.30.  5 MR MILLETT: No, and not interpreted as such.  6 SIR MARTIN MOORE-BICK: No.  7 Does that sound all right to you, Dr Li?  8 THE WITNESS: Yes, that's fine.  9 MR MILLETT: Thank you very much.  10 SIR MARTIN MOORE-BICK: Well, let's have a break now.  11 Please don't talk to anyone about your evidence while  12 you're out of the room, and we'll start again at 4.45.  13 THE WITNESS: Okay. Thank you.  14 (Pause)  15 SIR MARTIN MOORE-BICK: Can I just say for everyone's  16 benefit, I'm sorry that this afternoon is now going to  17 go on longer than any of you thought it would. I shan't  18 take any offence if people think they have other things  19 to do that are more important if you don't want to stay,  20 but I do think it's important that we give the witness  21 the opportunity to finish her evidence this evening,  22 with sufficient time for a break now. So that's what  23 I've done, and if you feel that you don't want to stay  24 as late as I've indicated, well, then, feel free to go.  25 MR MILLETT: Mr Chairman, thank you. I'm grateful to you</p> <p style="text-align: center;">Page 197</p>	<p>1 building, and you have to go", and we were saying, "But  2 they told us to stay". And she was really firm that we  3 have to go. Very -- insist we need to leave, and we had  4 a bit -- I don't know how you call it -- she tried to  5 grab us, pull us with her. So that was the conversation  6 we had. But we just said, "No, no, we can't do it", and  7 then they just -- "That's your choice", and basically  8 just left.  9 Q. During the 999 call we've just seen, I think the  10 Choucairs then come back into the flat.  11 I just want to see if I can get a fix on what point  12 they actually return.  13 If you go to the transcript, which is LFB00000386,  14 this is your third 999 call which starts at 02.51.09,  15 and if you turn to page 4, a third of the way down the  16 page -- well, probably better to start a little earlier.  17 "CALLER: (overspeaking) stay in here, please,  18 please. (inaudible)  19 "OPERATOR: Who's that, who's that in there with you?  20 Hello?  21 CALLER: Can you come in, please, come in, come in,  22 come in, come on, come on. Close the door, please.  23 Quick. Yeah, close the door, close the door. Did you  24 close that door?"  25 Is that when they come in?</p> <p style="text-align: center;">Page 199</p>
<p>1 and to the witness. These are important matters to  2 come.  3 SIR MARTIN MOORE-BICK: Quite. So 4.45, please. Thank you.  4 (4.35 pm)  5 (A short break)  6 (4.45 pm)  7 SIR MARTIN MOORE-BICK: Now, Dr Li, are you happy to  8 continue?  9 THE WITNESS: Yes.  10 SIR MARTIN MOORE-BICK: It is getting late. If you feel at  11 any point you're really too tired to do yourself  12 justice, would you just say so?  13 THE WITNESS: Yes.  14 SIR MARTIN MOORE-BICK: Then we can stop. All right?  15 THE WITNESS: Okay, I will.  16 SIR MARTIN MOORE-BICK: Yes, Mr Millett.  17 MR MILLETT: Dr Li, thank you for coming back to us.  18 <b>A. Yes.</b>  19 Q. Just a couple of general questions.  20 Before the Choucair family left the flat, do you  21 remember having any conversation yourself with Nadia,  22 the mum, or Bassem, the dad, about anything?  23 <b>A. Before they tried to leave the flat?</b>  24 Q. Yes.  25 <b>A. Yes, she said, "We have to go, we have to leave the</b></p> <p style="text-align: center;">Page 198</p>	<p>1 <b>A. Yes.</b>  2 Q. Who comes in at that point?  3 <b>A. Everyone. Everyone in the 193 family.</b>  4 Q. Does that include Nura Jemal?  5 <b>A. No, not -- Nura -- no, not at that point.</b>  6 Q. Can I ask you, then, to go to paragraph 75 of your  7 statement.  8 <b>A. Yes.</b>  9 Q. Your first statement.  10 You say there:  11 "75. The family from flat 192 came in after the  12 family from 193. This was definitely after I had  13 finished this 999 call. I heard knocking at the front  14 door and thought it was the fire brigade but it was Nura  15 and her family. I could only see Nura and her  16 daughter."  17 So that's what you say in your statement.  18 <b>A. Mm-hm.</b>  19 Q. Just going back to page 4 of transcript LFB00000386, you  20 can see you say, as we've seen it, "come in, come in",  21 a third of the way down the page.  22 Then you say three lines up from the bottom of the  23 same page:  24 "CALLER: Someone's knocking on the door.  25 "OPERATOR: Sorry?"</p> <p style="text-align: center;">Page 200</p>

<p>1 "CALLER: Someone's knocking on the door (inaudible)</p> <p>2 "OPERATOR: Did you say someone's knocking at the</p> <p>3 door or it's hot? Hello?</p> <p>4 "CALLER: (inaudible)</p> <p>5 "OPERATOR: Hello?</p> <p>6 "CALLER: Close the door, quick (inaudible)</p> <p>7 "OPERATOR: Hello?</p> <p>8 "CALLER: Close the door.</p> <p>9 "OPERATOR: Hello? Hello?"</p> <p>10 My question is: who was knocking at the door, do you</p> <p>11 remember? Was it knocking by Nura Jemal or her family</p> <p>12 at that point or was that still the Choucairs coming in?</p> <p>13 <b>A. I'm not sure about it.</b></p> <p>14 Q. Okay.</p> <p>15 Going back to paragraph 75 of your statement, you</p> <p>16 say that the call finished and then Nura and her</p> <p>17 daughter came in, and at the end of that sentence you</p> <p>18 say:</p> <p>19 "The smoke was so thick it was difficult to see at</p> <p>20 that stage."</p> <p>21 At that point, once Nura Jemal and her daughter had</p> <p>22 come in, where did you think the smoke was coming from?</p> <p>23 <b>A. Front door.</b></p> <p>24 Q. From the front door?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 201</p>	<p>1 <b>definitely physically affecting everyone.</b></p> <p>2 Q. Then you have another call with Lee at 2.59, which is</p> <p>3 after your third 999 call.</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. I think we get that from IWS00000514, page 9.</p> <p>6 If we just have that up there, I just have a small</p> <p>7 question about that.</p> <p>8 <b>A. Mm-hm.</b></p> <p>9 Q. We can see at the top of this page a call coming in from</p> <p>10 Lee lasting 2 minutes and 52 seconds. The time mark</p> <p>11 next to it is 2.59.</p> <p>12 Again, like the earlier calls, is that the endpoint</p> <p>13 of the call or the start of the call?</p> <p>14 <b>A. Endpoint.</b></p> <p>15 Q. That's the endpoint?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. So it would have started at 2.57 or so; is that right?</p> <p>18 <b>A. Yes, 6 or 7, yes.</b></p> <p>19 Q. Okay. So that would be pretty well immediately after</p> <p>20 your third 999 call.</p> <p>21 <b>A. Yes.</b></p> <p>22 Q. Right.</p> <p>23 Then we have a fourth call from you at, I think,</p> <p>24 02.55.59 which is LFB00000389, if we can just look at</p> <p>25 that.</p> <p style="text-align: right;">Page 203</p>
<p>1 Q. Just skipping forward in your statement to page 11,</p> <p>2 paragraph 105, I just want to get a little bit more</p> <p>3 detail on the smoke.</p> <p>4 You say para 105:</p> <p>5 "105. From the moment the family tried to leave</p> <p>6 flat 193, the smoke felt toxic and spiky, as if there</p> <p>7 was a lot of stuff going into your nose and a lot of</p> <p>8 spikes in your nose trying to poke you but I couldn't</p> <p>9 smell anything as you cannot breathe properly."</p> <p>10 Was that the first time -- that's the time when the</p> <p>11 Choucairs tried to leave 193 -- that you noticed the</p> <p>12 smoke having a physical effect on you in the way you</p> <p>13 describe?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Do you remember whether the smoke had a physical effect</p> <p>16 on anybody else in the flat or those who were leaving</p> <p>17 the flat?</p> <p>18 <b>A. Well, I would say yes, because everyone's trying to get</b></p> <p>19 <b>to the window side.</b></p> <p>20 Q. When they came back in?</p> <p>21 <b>A. Yes, when they came back in. And also at that point</b></p> <p>22 <b>almost everyone had a towel, a wet towel or towel in</b></p> <p>23 <b>front of their face -- sorry, nose and mouth.</b></p> <p>24 Q. Right.</p> <p>25 <b>A. And so not from discussion, but you can tell it's</b></p> <p style="text-align: right;">Page 202</p>	<p>1 There it is, at 02.55.59.</p> <p>2 If that time mark is right and the time mark in your</p> <p>3 Line messages is right, it looks like this call was also</p> <p>4 made before you spoke to Lee, because if your calls to</p> <p>5 Lee started at 2.57 --</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. -- this is at 2.55, it looks as if you made two 999</p> <p>8 calls before calling Lee.</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. Is that right? Is that how you remember it?</p> <p>11 <b>A. Is there a fifth --</b></p> <p>12 Q. There is.</p> <p>13 <b>A. Is there a fifth call?</b></p> <p>14 Q. There is, we'll come to that. That was at 3.07.</p> <p>15 <b>A. Yes, okay, yes, so ...</b></p> <p>16 <b>(Pause)</b></p> <p>17 <b>Yes. Okay.</b></p> <p>18 Q. Okay. The reason I'm asking you, Dr Li, is because in</p> <p>19 your statement you have the third call, which we've</p> <p>20 seen, and then you say you speak to Lee at 2.59.</p> <p>21 But in fact the call, if it starts at 2.57 --</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. -- is preceded I think by this call at LFB00000389 at</p> <p>24 2.55.</p> <p>25 So looking at that call, you say, if you go to</p> <p style="text-align: right;">Page 204</p>

<p>1 page 3 of that call, a third of the way down the page:</p> <p>2 "CALLER 2: Yes, yes, we all have it, yes, we all</p> <p>3 have it [towels, cloth] but now the fire is just next to</p> <p>4 us, the fire is, the fire is just next to us, the room</p> <p>5 next to us.</p> <p>6 "OPERATOR: Right. Are you on the stairwell?"</p> <p>7 My question is: which room is the fire in that</p> <p>8 you're describing there?</p> <p>9 <b>A. So the fire -- the fire at that time was basically --</b></p> <p>10 <b>I was standing by the window and we can see the fire</b></p> <p>11 <b>coming from 192, that direction, and it looks like --</b></p> <p>12 <b>I don't know if the fire get into the room, but it looks</b></p> <p>13 <b>like it's just coming to us from the wall, if that makes</b></p> <p>14 <b>sense.</b></p> <p>15 Q. Across the exterior of the building?</p> <p>16 <b>A. Yes, because the fire basically just coming toward our</b></p> <p>17 <b>direction and following the wall. So that's why I say</b></p> <p>18 <b>the room was next to us, and there's a fire coming from</b></p> <p>19 <b>that direction.</b></p> <p>20 Q. You mean the flat next to you?</p> <p>21 <b>A. Yes, it's from 192.</b></p> <p>22 Q. I see.</p> <p>23 <b>A. That direction.</b></p> <p>24 Q. Turning on in the transcript, on page 4:</p> <p>25 "OPERATOR: ... It's a very bad fire, okay, your only</p> <p style="text-align: center;">Page 205</p>	<p>1 <b>A. No.</b></p> <p>2 Q. Do you remember asking for a helicopter to be sent?</p> <p>3 <b>A. No.</b></p> <p>4 Q. Okay. So --</p> <p>5 <b>A. This --</b></p> <p>6 Q. Going on to the next page, page 3 --</p> <p>7 SIR MARTIN MOORE-BICK: Sorry, did you want to add</p> <p>8 something?</p> <p>9 <b>A. I think we might be -- sorry ... I think it might be</b></p> <p>10 <b>from the mum and dad from 193.</b></p> <p>11 MR MILLETT: Okay. Let me ask you this way: do you remember</p> <p>12 speaking to any control room operator who was a man?</p> <p>13 <b>A. No.</b></p> <p>14 Q. Right. In which case, I will leave that transcript.</p> <p>15 There's a call -- you refer to it as a fifth call</p> <p>16 but I think in fact --</p> <p>17 <b>A. Yeah, it's the fourth call.</b></p> <p>18 Q. -- it's actually your fourth call, we're now</p> <p>19 establishing that -- at 03.07.13, LFB00000404. It's</p> <p>20 timed at 03.07.13.</p> <p>21 If you go to page 2, just to make absolutely sure</p> <p>22 it's you --</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. -- you can see the first few exchanges in the call:</p> <p>25 "CALLER: 22nd floor.</p> <p style="text-align: center;">Page 207</p>
<p>1 chance of surviving that fire is to get to the</p> <p>2 stairwell, okay, You Need to put wet cloths around your</p> <p>3 face and get to the stairwell.</p> <p>4 "CALLER 2: Okay, okay, okay. (inaudible) Bye.</p> <p>5 "OPERATOR: Do that now."</p> <p>6 Well, the first question I should ask you -- because</p> <p>7 I just had a note which suggested that this isn't</p> <p>8 actually your call --</p> <p>9 MR FRIEDMAN: I think she takes the call on the phone</p> <p>10 halfway through --</p> <p>11 MR MILLETT: Hang on, let me see if I can pursue this</p> <p>12 without off-stage prompts.</p> <p>13 First of all -- this will take a little longer than</p> <p>14 I was anticipating, but, Dr Li, bear with me. We start</p> <p>15 with the call which starts at 02.55.59.</p> <p>16 Perhaps this may help you with your recollection.</p> <p>17 If we go to page 2, a third of the way down, the</p> <p>18 caller says:</p> <p>19 "CALLER: It's on fire. (screaming)</p> <p>20 "CALLER 2: 22nd floor, please. Can you send</p> <p>21 (inaudible) helicopter (inaudible) helicopter to 22nd</p> <p>22 floor. (inaudible) the light is on, our light is on.</p> <p>23 Please send it because the fire is everywhere."</p> <p>24 Are you either of those callers, caller or caller 2,</p> <p>25 do you remember?</p> <p style="text-align: center;">Page 206</p>	<p>1 "OPERATOR: Okay. Are you still in your flat?</p> <p>2 "CALLER: Yes, we've got 10, 11 -- 12 people</p> <p>3 actually.</p> <p>4 "OPERATOR: Okay. And the smoke, is the smoke</p> <p>5 getting worse in your flat?"</p> <p>6 Does this trigger a recollection?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. Okay. Then if you stay on page 2, you say, "We're still</p> <p>9 in the flat" -- why have you not left the flat at that</p> <p>10 point?</p> <p>11 <b>A. Because I wasn't sure if it's safe to walk downstairs.</b></p> <p>12 Q. Right. Had you heard in those few minutes previously,</p> <p>13 at around the time of the call which we were just</p> <p>14 looking at a minute ago, which wasn't your call, about</p> <p>15 the helicopters, do you remember after that call anybody</p> <p>16 saying to you that they have been advised to leave, they</p> <p>17 must leave, and they've been told by 999 they've got to</p> <p>18 leave?</p> <p>19 <b>A. No, because at that point we actually can't really see</b></p> <p>20 <b>each other.</b></p> <p>21 Q. Right. Because of the smoke?</p> <p>22 <b>A. Yes. And it was pretty chaotic at that stage. So if</b></p> <p>23 <b>you ask me, we were not really actually having</b></p> <p>24 <b>conversations with each other because everyone was</b></p> <p>25 <b>panicking.</b></p> <p style="text-align: center;">Page 208</p>

<p>1 Q. Right. I was going to ask you. So you didn't at this 2 stage now have a conversation with Bassem or with Nadia? 3 <b>A. No, we didn't.</b> 4 Q. What about the children? 5 <b>A. No.</b> 6 Q. On page 3, halfway down the page, you ask the control 7 room operator: 8 "CALLER: Yeah, but will the stairs -- will it be 9 safe to walk, that's my question, please. Like, with 10 the fire -- 11 "OPERATOR: It's not fire, it's not fire. It's 12 smoke. 13 "CALLER: Okay. So, it's only smoke. 14 "OPERATOR: It's smoke in the stairwells, but saying 15 that you still need to take precautions. So, keep wet 16 blankets, keep wet towels, tea towels, anything, 17 clothing, put it over your face and your nose. All 18 right. And make your way ..." 19 Why did you ask whether the stairs would be safe? 20 <b>A. Because I wanted to know if there is a fire in the</b> 21 <b>staircase, because my understanding is if there's a fire</b> 22 <b>in the staircase, then it's pretty hard for us to run</b> 23 <b>through the fire. And I was trying to understand how</b> 24 <b>bad the situation was. And so when the operator said</b> 25 <b>it's only smoke, to me I feel a little bit possible to</b></p> <p style="text-align: center;">Page 209</p>	<p>1 <b>centre basically said there's no fire, there's smoke,</b> 2 <b>you have to -- my understanding at that time was they</b> 3 <b>told us to evacuate the building immediately.</b> 4 Q. Yes. 5 <b>A. And so I was basically saying if we don't run, we will</b> 6 <b>definitely die.</b> 7 Q. You were saying that, were you? 8 <b>A. I was talking to Lydia, and we both agreed if we don't</b> 9 <b>run -- we don't try, and we also were aware, like, even</b> 10 <b>if we run, we still can possibly die.</b> 11 <b>So we decided to take a chance, and she said she</b> 12 <b>will follow me. So that's why we decided to leave.</b> 13 Q. At that moment, that final decision, did you share that 14 with the other occupants of flat 193? 15 <b>A. So we basically, as I say, can't really see each other,</b> 16 <b>so I basically said to the room, saying, "We need to go,</b> 17 <b>they asked us to leave". But I can't see the reaction,</b> 18 <b>to be honest, because --</b> 19 Q. Do you remember where the smoke was coming from at this 20 point, just in the few minutes before you decided to 21 make a run for it? 22 <b>A. So at that time, basically smoke is coming from the</b> 23 <b>window side as well. Because as I say, that was pretty</b> 24 <b>much the time we start to see a fire from the window</b> 25 <b>side. So when we saw the fire, then we can see the</b></p> <p style="text-align: center;">Page 211</p>
<p>1 <b>run through smoke than running through fire, if that</b> 2 <b>makes sense.</b> 3 Q. Where had you got the idea that there might be fire in 4 the stairs? 5 <b>A. Well, because I didn't know anything, like I didn't know</b> 6 <b>how the fire spread, so I wasn't sure if the fire has</b> 7 <b>come into the stairwell, like how bad -- like could --</b> 8 <b>if it's already that bad.</b> 9 Q. When you were told by the control room operator that it 10 was only smoke -- "it's not fire. It's only smoke" -- 11 did you tell the other people in flat 193 that it was 12 only smoke and no fire in the stairs? 13 (Pause) 14 <b>A. No. I think they were on the phone, based on my memory.</b> 15 <b>But, no, I didn't.</b> 16 Q. Your first statement deals with your leaving at 17 paragraph 86. You say: 18 "86. After the last phone call to 999, Lydia and I 19 decided to try to run down the stairs." 20 What was it that motivated you finally to make that 21 decision that you didn't make before? 22 <b>A. Well, first we saw fire just coming from out -- we can</b> 23 <b>actually see the fire, from the window side. That made</b> 24 <b>us feel it's coming. It is really coming.</b> 25 <b>And the second is the operator basically -- control</b></p> <p style="text-align: center;">Page 210</p>	<p>1 <b>smoke has already surrounding the entire flat, and then</b> 2 <b>you can't really tell it's from the hallway or from</b> 3 <b>outside because it's just everywhere.</b> 4 Q. You explain in paragraph 86 that you went to the kitchen 5 and felt for the tap, tried to open it to the maximum, 6 wet the scarf and ran back to the window. That's what 7 you say in that paragraph. 8 <b>A. Yes.</b> 9 Q. You say you tried to open it to the maximum; did you 10 succeed? 11 <b>A. Tried to?</b> 12 Q. Open the tap to the maximum. 13 <b>A. Yes, yes.</b> 14 Q. You said you had no problem with the water earlier on? 15 <b>A. No, yes, so that's how I know the water pressure was</b> 16 <b>fine.</b> 17 Q. You then I think describe in the following paragraphs 18 getting out, and you say at paragraph 90: 19 "90. When we got out of the flat, the smoke was as 20 bad as before but there are bright white lights in the 21 hallway so it was brighter. It was brighter but the 22 smoke was so thick you couldn't even see your hand if 23 you held it out in front of your face." 24 Do you remember whether there was a difference in 25 the thickness, the density, of the smoke in the communal</p> <p style="text-align: center;">Page 212</p>

1 landing compared with what it was like inside the flat?

2 **A. So ... I think it's much darker in the flat than in the**

3 **hallway, because there was no power cut that night, or**

4 **by the time we left the flat, there shouldn't be power**

5 **cut. But in the flat, we actually feel it's like**

6 **nighttime because it's so dark. Even with the light was**

7 **on, it was quite dark.**

8 **But when we got into the hallway, it was smoky, but**

9 **it looks more like white smoke, like greyish, because we**

10 **can still see the light above. We can't see much, but**

11 **we can see the white light from above.**

12 Q. Could you still hear the sound of the ventilation fans

13 that you heard earlier in the night?

14 **A. I didn't pay attention of that because I was trying to**

15 **find the door.**

16 Q. When you left the flat for the last time, do you

17 remember where the families were? Start with Bassem and

18 Nadia. Where were they, do you remember?

19 **A. They were -- them both by the window.**

20 Q. Which window?

21 **A. There's actually only one window -- there was only one**

22 **window you can have very little air, so pretty much**

23 **everyone is not far from that window.**

24 Q. Right.

25 **A. But I can remember basically -- because we can't see**

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1 **people clearly, but because they were on the phone and**

2 **pointing, basically about the helicopter, so I know they**

3 **were roughly by the window side.**

4 Q. Which window?

5 **A. The window at the corner, so --**

6 Q. In the living room?

7 **A. In the living room, yes. We were all in the living**

8 **room.**

9 Q. Sorry, I should have asked you. Was it the west-facing

10 window or the south-facing window in the corner?

11 **A. Er ...**

12 Q. It may be that's one too many questions.

13 **A. No, because I can't tell which side is west --**

14 Q. Was it to the left of the corner or the right of the

15 corner as you look into the living room?

16 **A. So there's a corner of the building, it's that corner.**

17 Q. Yes. Were the windows to the left or to the right?

18 **A. Left.**

19 Q. Okay.

20 **A. Yes.**

21 Q. So are you saying when you left the flat, everyone in

22 the flat was by that window; is that what --

23 **A. So the children were definitely around there.**

24 Q. Okay.

25 **A. And I can -- yeah, I can hear them by the window**

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1 **talking, saying "helicopter". And Nura was by the**

2 **dining table. And I didn't see the other people,**

3 **actually, I didn't see Nura's husband or sons. But**

4 **I saw her daughter was by the window, just not far in**

5 **front of me.**

6 Q. Right.

7 Then you went into the stairwell, having left the

8 flat. Do you remember whether there was a difference

9 between the smoke in the communal landing and the smoke

10 in the stairs?

11 **A. It was pretty much the same, like very thick. You can't**

12 **see anything, you can't see the stairwell -- the handle,**

13 **you can't even see that.**

14 Q. Were the lights in the stairs still on?

15 **A. Yes.**

16 Q. As you went down the stairs, do you remember noticing

17 any change in temperature?

18 **A. No, the temperature was just warm, but it's not like**

19 **hot, it's just warm.**

20 Q. As you went down, do you remember if you saw any

21 stairwell doors into lobbies which were open?

22 **A. No, because we can't see them. You can't see the doors.**

23 Q. As you went down, do you remember being able to see the

24 numbering clearly, the floor numbering?

25 **A. No.**

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1 Q. At paragraph 100 of your statement on page 11, you say:

2 "100. On 5th or 6th floor, to the best of my

3 understanding at the time, I ran into a fireman ..."

4 And you describe the conversation.

5 At paragraph 104, just a bit lower down the page,

6 you then say:

7 "104. When I bumped into the firefighters, I think

8 they were asking questions like could I walk, were there

9 any others with me ..."

10 Then you say in the third line up from the end of

11 that paragraph:

12 "I said 22nd floor, flat 193, and that there were

13 still more than 10 people there. They asked if we could

14 walk and saw someone else could help us."

15 Do you remember where you were when you told the

16 firefighter that there were 10 people still in flat 193

17 on the 22nd floor?

18 **A. Sort of -- it was -- we were at the end of the**

19 **stairwell.**

20 **So there's a stairwell -- there's a hallway before**

21 **you go to the ground floor. Basically that's the end of**

22 **the stairwell, and that was the time the firefighter was**

23 **checking if we were okay to walk downstairs by ourselves**

24 **or they have to come with us and -- yeah.**

25 Q. Did you see or hear anything about what that firefighter

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54 (Pages 213 to 216)

1 or those firefighters did with that information?  
 2 **A. No, they basically just went into the stairwell.**  
 3 Q. Right.  
 4 **A. Straight away, yeah.**  
 5 Q. Did you see where they went after that?  
 6 **A. No.**  
 7 Q. We know that you left the tower, according to the CCTV  
 8 imagery, at 3.22 am.  
 9 **A. (Nodded assent)**  
 10 Q. We have an outgoing call in your messages with Lee at  
 11 3.26, and if you can go, please, to IWS00000514, page 9,  
 12 it ends at 3.26, and it lasts for 53 seconds.  
 13 I'm sorry, I'm jumping on a little bit. It's  
 14 IWS00000514, page 9.  
 15 You see there, halfway down the page, a phone call.  
 16 It lasts 53 seconds and ends, I think, at 3.26, which  
 17 means it would have started at 3.25-and-something  
 18 **A. Yes.**  
 19 Q. So is that the call you made immediately you got out?  
 20 **A. Yes.**  
 21 Q. Okay.  
 22 After you left the tower, do you remember where you  
 23 went?  
 24 **A. I went to an area next to the tube station. It was by**  
 25 **a big tree. And they basically -- all the people, all**

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1 **the -- there were a lot of survivors gathering there,**  
 2 **and they just provide us all the help we need.**  
 3 Q. Did you receive any treatment?  
 4 **A. Yes. So they gave us -- they check if we got any injury**  
 5 **outside and then we said we didn't have any injury, and**  
 6 **they just gave us oxygen and said we should have it.**  
 7 MR MILLETT: Right.  
 8 Mr Chairman, I've come to the end of my questions.  
 9 Dr Li, you'll be glad to know.  
 10 But I've been asked to ask for a 90-second break --  
 11 that's what I was asked for -- just to check my own  
 12 notes and to make sure there are no other questions.  
 13 So, Mr Chairman, what I was going to suggest is we  
 14 take that 90-second break now. It may be convenient for  
 15 the witness to stay there, I don't know, I'm in your  
 16 hands.  
 17 SIR MARTIN MOORE-BICK: Well, if that is not going to  
 18 inhibit you or anyone else in the room.  
 19 MR MILLETT: Well, it may inhibit other people, but that's  
 20 not my --  
 21 SIR MARTIN MOORE-BICK: Shall we sit here while they confer  
 22 and see if there are any questions?  
 23 THE WITNESS: Yeah, yeah.  
 24 SIR MARTIN MOORE-BICK: Save some time.  
 25 MR MILLETT: Simply because of the shortness of time. It

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1 may be more seemly to rise, but probably less  
 2 convenient.  
 3 SIR MARTIN MOORE-BICK: The rest of the room can assume  
 4 neither I nor the witness are present until 5.25.  
 5 MR MILLETT: Yes.  
 6 (Pause)  
 7 Right. Well, Mr Chairman --  
 8 SIR MARTIN MOORE-BICK: I don't think your time is quite up.  
 9 (Pause)  
 10 MR MILLETT: Mr Chairman, I think we can --  
 11 SIR MARTIN MOORE-BICK: I am just going to check --  
 12 Mr Friedman, I see you scratching away.  
 13 MR FRIEDMAN: Thank you.  
 14 (Pause)  
 15 MR MILLETT: Mr Chairman.  
 16 SIR MARTIN MOORE-BICK: Yes.  
 17 MR MILLETT: Right.  
 18 Dr Li, thank you for your patience.  
 19 First of all, when you came down and had the  
 20 conversation with the firefighters that you described  
 21 about those who were left behind in flat 193 which we  
 22 were discussing earlier, can you describe the  
 23 firefighters? Did they have any particular features  
 24 that you could help us identify them with?  
 25 **A. No. Well, I'll be honest with you, they all looked the**

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1 **same to me at that time, so ... sorry about that.**  
 2 Q. Right.  
 3 Can I ask you to go back to the topic we were  
 4 looking at a minute ago, which was where you last saw  
 5 the families at the point of departure.  
 6 I've been helpfully reminded by Mr Friedman of the  
 7 reference for the floor plan for flat 193, which is  
 8 IWS00000512, and this ought to be helpful.  
 9 Thank you very much, Ralph, that's very good.  
 10 You can see two windows, one in the bottom left-hand  
 11 corner, the south-west corner of flat 193, one window to  
 12 the north and one window to the east of the column.  
 13 **A. Mm-hm.**  
 14 Q. Do you see?  
 15 Which window was the window you saw the families  
 16 next to when you left for the last time?  
 17 **A. So if you see there's a number, so they were by the**  
 18 **number 2.**  
 19 Q. Number 2. Okay. So --  
 20 SIR MARTIN MOORE-BICK: Would you like to get up and just  
 21 point to it on the picture?  
 22 **A. This one (Indicates).**  
 23 MR MILLETT: That one.  
 24 SIR MARTIN MOORE-BICK: Thank you very much.  
 25 MR MILLETT: The two is on its side.

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55 (Pages 217 to 220)

<p>1 Just for the transcript, that is the window to the</p> <p>2 north of the south-west column of the building on the</p> <p>3 22nd floor.</p> <p>4 Do you remember, when you were in the flat after the</p> <p>5 Choucairs' attempt to leave and their coming back in</p> <p>6 again, when Nadia's phone was ringing, you hear her</p> <p>7 phone ringing? Do you remember that?</p> <p>8 <b>A. No, I don't remember.</b></p> <p>9 Q. Did you have any difficulties with phone reception</p> <p>10 yourself?</p> <p>11 <b>A. No.</b></p> <p>12 Q. A couple of questions about Nura Jemal.</p> <p>13 When she came in to flat 193 from 192, how was she,</p> <p>14 what sort of state was she in?</p> <p>15 <b>A. She was -- well, panicking, if you ask me.</b></p> <p>16 Q. Was she suffering from the effects of fire, heat or</p> <p>17 smoke, could you see?</p> <p>18 <b>A. Yes, she came in with -- like this (Indicates) and said</b></p> <p>19 <b>it's too bad in their flat, they can't stay there any</b></p> <p>20 <b>more.</b></p> <p>21 Q. And she was with her daughter, I think?</p> <p>22 <b>A. I only saw her daughter. But I would assume the family</b></p> <p>23 <b>will come together.</b></p> <p>24 Q. And what sort of state was her daughter in?</p> <p>25 <b>A. Again, panicking, she was -- basically everyone with</b></p> <p style="text-align: center;">Page 221</p>	<p>1 after you had gone into flat 193?</p> <p>2 <b>A. No, no.</b></p> <p>3 Q. Do you know what he was doing at all?</p> <p>4 <b>A. No. No, I don't know.</b></p> <p>5 Q. Dr Li, thank you very much for those questions.</p> <p>6 I have one more question, which is of a general</p> <p>7 nature.</p> <p>8 Is there anything else, over and above the two</p> <p>9 written statements that you've given to the inquiry and</p> <p>10 over and above what you've told us today, about the</p> <p>11 events of the night that you saw, heard, smelt or felt</p> <p>12 that you think that it's important for the chairman to</p> <p>13 know?</p> <p>14 (Pause)</p> <p>15 <b>A. No.</b></p> <p>16 MR MILLETT: Very good.</p> <p>17 Dr Li, can I thank you very much for your evidence</p> <p>18 today. We very much appreciate your coming to the</p> <p>19 inquiry and helping us with our investigations.</p> <p>20 I'm sorry that it has taken so long, and I am</p> <p>21 particularly grateful to you for spending the better</p> <p>22 part of your evening with us. So thank you.</p> <p>23 Mr Chairman.</p> <p>24 SIR MARTIN MOORE-BICK: I'd add my thanks to those of</p> <p>25 Mr Millett. You've given evidence for a very long time</p> <p style="text-align: center;">Page 223</p>
<p>1 <b>this -- with the towels in their mouth, trying to come</b></p> <p>2 <b>to the window side, which is the corner.</b></p> <p>3 <b>The daughter was crying when I saw her by the</b></p> <p>4 <b>window.</b></p> <p>5 <b>Yes.</b></p> <p>6 Q. Do you remember having a conversation with Nura Jemal</p> <p>7 just before you left the flat for the last time?</p> <p>8 <b>A. Yes, I was trying to tell them -- trying to tell her we</b></p> <p>9 <b>have to go, they told us to leave, and she was praying</b></p> <p>10 <b>all the time, and she asked me to pray with her. And</b></p> <p>11 <b>I don't think she was listening to me, and she was</b></p> <p>12 <b>insisting me to pray with her this, but I can't really</b></p> <p>13 <b>speak the language, and just --</b></p> <p>14 Q. You have described that in your statement at</p> <p>15 paragraph 84.</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. My question is: how long after that discussion about</p> <p>18 praying did you leave with Lydia?</p> <p>19 <b>A. It was very soon after that we just decided to go,</b></p> <p>20 <b>because we got a feeling everyone was giving up, so we</b></p> <p>21 <b>have to give it a chance to try.</b></p> <p>22 Q. One of the neighbours that we discussed earlier was</p> <p>23 Anthony/Tony Disson?</p> <p>24 <b>A. (Nodded assent)</b></p> <p>25 Q. Did you have any contact with him or thoughts about him</p> <p style="text-align: center;">Page 222</p>	<p>1 and I'm sorry if it's been tiring and, in some respects,</p> <p>2 troublesome for you, but you've given us some very</p> <p>3 useful information that I think no one else could've</p> <p>4 given us, so your evidence is very valuable and we're</p> <p>5 very grateful to you for coming to give it to us.</p> <p>6 THE WITNESS: Thank you.</p> <p>7 SIR MARTIN MOORE-BICK: So thank you very much, and if you</p> <p>8 would like to go with the usher, she'll look after you.</p> <p>9 THE WITNESS: Okay, thank you</p> <p>10 (The witness withdrew)</p> <p>11 SIR MARTIN MOORE-BICK: Thank you.</p> <p>12 MR MILLETT: Mr Chairman, I am grateful to you and to the</p> <p>13 witness, of course, for allowing me to spend longer than</p> <p>14 I would have expected with this witness, but it was</p> <p>15 important to ask her those questions.</p> <p>16 SIR MARTIN MOORE-BICK: Yes, I quite understand. She was</p> <p>17 an important witness and it was essential for everyone's</p> <p>18 benefit that you did not feel rushed in asking what had</p> <p>19 to be asked.</p> <p>20 MR MILLETT: I'm grateful.</p> <p>21 I should just say that it has had a small knock-on</p> <p>22 effect in terms of today's reading. I will discuss that</p> <p>23 with Mr Rawat and my team overnight, but I think the</p> <p>24 solution to it will be that I will read in the</p> <p>25 statements to be read in today tomorrow morning before</p> <p style="text-align: center;">Page 224</p>



<p>1 the next witness.</p> <p>2 SIR MARTIN MOORE-BICK: Yes.</p> <p>3 MR MILLETT: It won't take that long.</p> <p>4 SIR MARTIN MOORE-BICK: All right.</p> <p>5 MR MILLETT: If people understand that, that's probably</p> <p>6 convenient.</p> <p>7 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>8 Well, thank you all for staying late. I'm sorry</p> <p>9 we've kept you well beyond the usual finishing hour, and</p> <p>10 I think it's right that I should thank our ushers,</p> <p>11 transcribers and our documents manager, all of whom have</p> <p>12 been kept very late as well. I'm very grateful to you,</p> <p>13 thank you very much.</p> <p>14 So we'll resume tomorrow at 10 o'clock.</p> <p>15 MR MILLETT: 10 o'clock.</p> <p>16 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>17 (5.35 pm)</p> <p>18 (The hearing adjourned until Tuesday, 30 October 2018</p> <p>19 at 10.00 am)</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p style="text-align: center;">Page 225</p>	<p>1 NAOMI LI (affirmed) .....105</p> <p>Questions by COUNSEL TO THE INQUIRY .....105</p> <p>2</p> <p>LEE CHAPMAN (evidence read into the .....146</p> <p>3 record)</p> <p>4 LYDIA LIAO (evidence read into the .....155</p> <p>5 record)</p> <p>DR NAOMI LI (continued) .....160</p> <p>6 Questions by COUNSEL TO THE INQUIRY .....161</p> <p>(continued)</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p style="text-align: center;">Page 227</p>
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