

<p>1 Thursday, 4 October 2018</p> <p>2 (10.00 am)</p> <p>3 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>4 today's hearing.</p> <p>5 I think in just a moment we are going to hear from</p> <p>6 another former resident of the tower, Mr Miguel Alves;</p> <p>7 is that right?</p> <p>8 MR MILLETT: Yes, Mr Chairman. Good morning.</p> <p>9 Please may I call Mr Alves.</p> <p>10 MANUEL MIGUEL FERREIRA ALVES (sworn)</p> <p>11 Questions by COUNSEL TO THE INQUIRY</p> <p>12 SIR MARTIN MOORE-BICK: Very good, thank you very much,</p> <p>13 Mr Alves. Would you like to sit down and make yourself</p> <p>14 comfortable.</p> <p>15 Yes, Mr Millett.</p> <p>16 MR MILLETT: Good morning, Mr Alves.</p> <p>17 <b>A. Morning.</b></p> <p>18 Q. Can I start by asking you, please, to give the chairman</p> <p>19 your full name.</p> <p>20 <b>A. Manuel Miguel Ferreira Alves.</b></p> <p>21 Q. Is it right that you use Miguel as your first name?</p> <p>22 <b>A. Yes, sure.</b></p> <p>23 Q. First, I want to thank you very much for coming to the</p> <p>24 inquiry and helping us with our investigations. We</p> <p>25 really appreciate it. What you have told us so far in</p> <p style="text-align: center;">Page 1</p>	<p>1 on the large screen to your left or the monitor on the</p> <p>2 desk to your right. I don't know which you prefer to</p> <p>3 use. It doesn't matter, so longer as you're comfortable</p> <p>4 with it.</p> <p>5 Is this the first page of your statement?</p> <p>6 <b>A. Sure, it is, yes.</b></p> <p>7 Q. At the last page of that statement, on page 9 -- if we</p> <p>8 could just have that, please -- there's a signature just</p> <p>9 above the date of 27 April 2018. Is that your</p> <p>10 signature?</p> <p>11 <b>A. It's my signature, yes.</b></p> <p>12 Q. Have you had an opportunity to read this statement</p> <p>13 recently?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Can you please confirm that the contents are true?</p> <p>16 <b>A. Truth, yes.</b></p> <p>17 Q. Thank you.</p> <p>18 I'm also going to read into the record the exhibits</p> <p>19 to your statement. These are exhibits MMFA/1 to MMFA/3,</p> <p>20 which are IWS00000536, pages 1 to 10. Those exhibits</p> <p>21 are a plan of your home in flat 105 and a number of the</p> <p>22 photographs that you took on the night.</p> <p>23 Can I start by setting some background.</p> <p>24 I think you were here yesterday when your wife,</p> <p>25 Fatima, gave evidence to the chairman.</p> <p style="text-align: center;">Page 3</p>
<p>1 your statement and what you tell us today will be</p> <p>2 extremely valuable to us.</p> <p>3 I know it must be very difficult to come here and</p> <p>4 relive the events of the night and we understand that.</p> <p>5 So if you need a break at any time, just say and we can</p> <p>6 take a break.</p> <p>7 <b>A. It's my duty to come here and to give evidence and try</b></p> <p>8 <b>to tell -- I mean, for the truth to come out.</b></p> <p>9 Q. Yes. Thank you very much.</p> <p>10 When I'm asking questions, it may be that one or two</p> <p>11 of my questions are hard to understand or don't make any</p> <p>12 sense. If they don't, just say and I can ask the</p> <p>13 question in a different way.</p> <p>14 <b>A. Sure.</b></p> <p>15 Q. It also may be that when you're answering, I may not be</p> <p>16 looking at you because I'm looking at the screen or my</p> <p>17 documents. If that happens, it doesn't mean I'm not</p> <p>18 listening to you, okay?</p> <p>19 <b>A. Sure.</b></p> <p>20 <b>SIR MARTIN MOORE-BICK: I will be listening very carefully,</b></p> <p>21 <b>don't worry.</b></p> <p>22 MR MILLETT: Can I please start by showing you your witness</p> <p>23 statement you gave to the inquiry, which is IWS00000538</p> <p>24 at page 1.</p> <p>25 This is the first page of that statement, and it's</p> <p style="text-align: center;">Page 2</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. So I hope you don't mind if we don't go over the same</p> <p>3 things with you as we went over with her. For example,</p> <p>4 we know your family home was flat 105 on the 13th floor</p> <p>5 of Grenfell Tower and, by June 2017, you'd been living</p> <p>6 there for something like 19 years.</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. That's right, isn't it?</p> <p>9 Can I show you paragraph 3 of your statement, which</p> <p>10 is on page 1</p> <p>11 You say there:</p> <p>12 "3. There is a lot I wish to say about the</p> <p>13 refurbishment and the process but understand that this</p> <p>14 is more appropriate for Phase 2. However at this point</p> <p>15 I would like to say that after the cladding was fitted</p> <p>16 I began being able to hear people from the flats above</p> <p>17 or below me. Before then we did not hear it but after</p> <p>18 the cladding was fitted noise travelled more easily. It</p> <p>19 seemed there was a gap between the cladding and the wall</p> <p>20 and this carried the sound of people. For 19 years</p> <p>21 I had not heard people then once the cladding came, it</p> <p>22 changed. It was now possible to hear wind running along</p> <p>23 and a slight whistling sound."</p> <p>24 Can I just ask you, where was the whistling sound</p> <p>25 that you could hear coming from?</p> <p style="text-align: center;">Page 4</p>



<p>1 <b>A. I mean, just near the window, I can hear the -- that's</b>  2 <b>why I can hear my neighbours down and up.</b>  3 Q. Did the wind whistle into your flat through the window?  4 <b>A. Yes. I mean, it's the sound that they make me more</b>  5 <b>aware of that. And I can -- yes.</b>  6 Q. Did you ever sense air coming through the window frames?  7 <b>A. Yes, just a very little, but yes.</b>  8 Q. Can I then turn to the night of the fire.  9 If you turn to paragraph 7 and 8 of your statement,  10 which you'll find on page 3, you set out what happened  11 there.  12 In general terms, on the night of the 13th, you and  13 the family had been out with visiting relatives for  14 dinner. You have explained in paragraph 7 that you and  15 your wife dropped your relatives back at their hotel  16 about 12.20 am and then you came back to Grenfell Tower.  17 <b>A. Yes.</b>  18 Q. You give the time you got back at about 12.50 am, if you  19 see the third line up from the bottom of paragraph 7.  20 How do you remember that as the time?  21 <b>A. I mean, maybe was a few minutes difference than 12.50,</b>  22 <b>but she have a comment that it is another night that</b>  23 <b>she's not going to bed before 1 o'clock. That's the</b>  24 <b>reason that I remember that. Yes.</b>  25 Q. In paragraph 9, just looking a little bit lower down the</p> <p style="text-align: center;">Page 5</p>	<p>1 Q. Did you think there was a general building fire alarm in  2 the lobby areas?  3 <b>A. Yes, because they happened once before.</b>  4 Q. When was that, do you know?  5 <b>A. I mean, I cannot remember now by my head, no.</b>  6 Q. Right. So did you expect an alarm to go off?  7 <b>A. Yes. That event, I mean, they happened and they closed</b>  8 <b>even the central heating and also the hot water in</b>  9 <b>that -- I cannot be precise on the time, but it was</b>  10 <b>after the refurbishment, after they just give the</b>  11 <b>building to us that we have weekend without hot water</b>  12 <b>and the central heating because of that.</b>  13 Q. I'm sorry to just dig a little bit, but I'm interested  14 in what you said about the general building fire alarm.  15 What made you think that there was a general  16 building fire alarm with sensors in the lobby?  17 <b>A. Because I was there in the building when that thing</b>  18 <b>happened, and it was a fire alarm everywhere. All the</b>  19 <b>ventilation works at the time, because it was a big</b>  20 <b>noise outside, you know, on top of the main entrance,</b>  21 <b>and that one they create a big noise, and inside also it</b>  22 <b>was, you know, a big noise also everywhere in the</b>  23 <b>building.</b>  24 Q. You don't remember when that happened though?  25 <b>A. I apologise, no, from my head. It was after they finish</b></p> <p style="text-align: center;">Page 7</p>
<p>1 page you say:  2 "9. The lift stopped on the 4th floor and the doors  3 opened to the lobby area. As the doors opened I noticed  4 a very light layer of smoke. It was a very slight thin  5 white layer and hardly noticeable. The smoke was up  6 towards the ceiling. On seeing it my first reaction was  7 to come out of the lift. I realised it was a fire and  8 maybe serious but I was not sure."  9 Then you go on to describe how you look for your  10 phone.  11 You say lower down in the same paragraph, towards  12 the end of it on the top of the next page:  13 "There was no fire alarm and the smoke was very thin  14 almost unnoticeable, in the lobby area. When I was on  15 the staircase walking up to the 13th floor there was no  16 fire alarm, no smoke and it was light."  17 Can I just ask you, first of all, what fire alarm  18 are you referring to there?  19 <b>A. The main one, because usually if it's a fire or if it's</b>  20 <b>smoke in the lobby area, there should be a normal fire</b>  21 <b>for the building. I'm not talking about the normal</b>  22 <b>fires -- the fire alarms in the flats because, you</b>  23 <b>know -- even I cannot hear that anyway, but, I mean,</b>  24 <b>I was talking about the fire alarm on the staircase or</b>  25 <b>even on the landing.</b></p> <p style="text-align: center;">Page 6</p>	<p>1 <b>the refurbishment.</b>  2 Q. Was it?  3 <b>A. Yes.</b>  4 Q. Do you remember how long after they finished the  5 refurbishment?  6 <b>A. It was not so long. Maybe a couple of months, maybe.</b>  7 <b>I'm not sure, I cannot be precise on that, on that date.</b>  8 Q. Do you remember whether the Fire Brigade attended?  9 <b>A. Yes, they did, but they didn't know how to switch that</b>  10 <b>thing off.</b>  11 Q. Did you see that for yourself?  12 <b>A. Yes.</b>  13 Q. Did you see the Fire Brigade come and try and switch the  14 alarm off?  15 <b>A. Yes.</b>  16 Q. Do you remember whether they did switch the alarm off?  17 <b>A. I think later on in the day, but they cannot put the</b>  18 <b>central heating, you know, because they call some</b>  19 <b>engineers to come and replace and do something on the</b>  20 <b>central heating, but it was a weekend without any hot</b>  21 <b>water and central heating.</b>  22 Q. Do you know whether there was a fire to which that alarm  23 was responding?  24 <b>A. I believe it was maybe a kid or something, they just</b>  25 <b>break that, you know, small glass for that purpose,</b></p> <p style="text-align: center;">Page 8</p>



<p>1 <b>I assume. It looked like somebody did this one, yes.</b></p> <p>2 Q. So are you saying there was a small glass panel in the</p> <p>3 building?</p> <p>4 <b>A. That's what they are being told. I didn't see that</b></p> <p>5 <b>thing smashed at the time. It was the Fire Brigade who</b></p> <p>6 <b>told me that, yes.</b></p> <p>7 Q. I see, okay. Do you remember which --</p> <p>8 <b>A. No.</b></p> <p>9 Q. -- station the Fire Brigade had come from?</p> <p>10 <b>A. No. I believe it's from North Kensington, I believe,</b></p> <p>11 <b>because it's the closest one, but I cannot be precise on</b></p> <p>12 <b>that.</b></p> <p>13 Q. How sure are you that it was after the refurbishment and</p> <p>14 not before?</p> <p>15 <b>A. Because during the refurbishment, there is always</b></p> <p>16 <b>a number that we can call. If something goes wrong, we</b></p> <p>17 <b>can call them and they will come to repair, and that</b></p> <p>18 <b>part, it was after that because there was no number and</b></p> <p>19 <b>no people around to repair anything.</b></p> <p>20 Q. Okay.</p> <p>21 Going back to your statement, you say in</p> <p>22 paragraph 9, as we've seen, that there was a very light</p> <p>23 layer of smoke that you noticed as the doors opened.</p> <p>24 Did you notice any smoke in the lift before the lift</p> <p>25 opened on the 4th floor?</p> <p style="text-align: center;">Page 9</p>	<p>1 What does that show, do you think?</p> <p>2 <b>A. Me and my wife coming out of the lift.</b></p> <p>3 Q. Can you get an impression of the smoke from this</p> <p>4 picture?</p> <p>5 <b>A. Yes. I mean, it's slightly -- smoke coming, smoke on</b></p> <p>6 <b>top of us in the lift that came in when the doors of the</b></p> <p>7 <b>lift opened.</b></p> <p>8 Q. Does this give us a fair impression of the smoke that</p> <p>9 you saw when you came out of the lift?</p> <p>10 <b>A. Our impression is different because the camera, they</b></p> <p>11 <b>take the picture from the top, and when you are lower,</b></p> <p>12 <b>you can see the smoke only on the ceiling. Because it</b></p> <p>13 <b>was white, or, I mean, grey, we cannot get much about</b></p> <p>14 <b>how much smoke it is. Yes, that's the reason</b></p> <p>15 <b>I mentioned on the statement light smoke.</b></p> <p>16 Q. Other than at the ceiling level, do you have any memory</p> <p>17 of seeing any other smoke in the lobby at that time?</p> <p>18 <b>A. No. I tried to be quick anyway because there's no point</b></p> <p>19 <b>for me to be there anyway.</b></p> <p>20 Q. Could you smell the smoke?</p> <p>21 <b>A. No, no.</b></p> <p>22 Q. Did it have any physical effect on you?</p> <p>23 <b>A. No.</b></p> <p>24 Q. In your statement at paragraph 9, which we've seen, you</p> <p>25 describe how you and your wife decide to go in different</p> <p style="text-align: center;">Page 11</p>
<p>1 <b>A. No.</b></p> <p>2 Q. When the men got out of the lift on the 4th floor, did</p> <p>3 you see which direction they went in?</p> <p>4 <b>A. My wife yesterday, she said left, but I'm not sure if</b></p> <p>5 <b>they were left or right, I apologise. I'm sorry, but</b></p> <p>6 <b>I cannot see it. Because if you have the CCTV, we could</b></p> <p>7 <b>be precise on that, but because you didn't show us the</b></p> <p>8 <b>CCTV, only the photos, we cannot get the right -- I'm</b></p> <p>9 <b>not sure. I cannot be sure of that.</b></p> <p>10 Q. You came out of the lift as well?</p> <p>11 <b>A. Sorry?</b></p> <p>12 Q. Did you come out of the lift as well at the same time?</p> <p>13 <b>A. Of course, straight away, yes.</b></p> <p>14 Q. Can I show you two CCTV pictures taken from camera C18,</p> <p>15 which is the camera in the lift.</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. The first is INQ00000394, please.</p> <p>18 That is timed with an adjusted time of 00.56.38.</p> <p>19 <b>A. Yes.</b></p> <p>20 Q. Can you tell us what that shows?</p> <p>21 <b>A. Me and my wife.</b></p> <p>22 Q. Doing what?</p> <p>23 <b>A. Just coming in the lift.</b></p> <p>24 Q. The second picture is INQ00000395. That's taken at</p> <p>25 an adjusted time of 00.57.24, so some six seconds later.</p> <p style="text-align: center;">Page 10</p>	<p>1 directions.</p> <p>2 Is this right: she goes down to the ground floor to</p> <p>3 get your phone from the car, and you go up to the 13th</p> <p>4 floor to wake up the children?</p> <p>5 <b>A. Yes. I realised that my phone, it was not in my pocket,</b></p> <p>6 <b>because the first thing is look to the phone to call the</b></p> <p>7 <b>Fire Brigade. I realised that I left the phone in the</b></p> <p>8 <b>car, and I asked her if she can go to the car and bring</b></p> <p>9 <b>my phone. I said I decide to go up and bring my kids</b></p> <p>10 <b>down. That's what is on my mind straight away.</b></p> <p>11 Q. Do you remember where you were when you had that</p> <p>12 discussion about dividing and going different ways?</p> <p>13 <b>A. I cannot be precise, but I'm sure -- when I came out</b></p> <p>14 <b>from the lift, it was my mind to go straight to my kids</b></p> <p>15 <b>to wake them up. That's when I realise that there's no</b></p> <p>16 <b>phone. That's why I said, "I'm going up, you're going</b></p> <p>17 <b>down". That was my decision to do that.</b></p> <p>18 Q. Did you notice anybody else on the 4th floor in the</p> <p>19 lobby at that time?</p> <p>20 <b>A. I think there was somebody but I didn't even look</b></p> <p>21 <b>anyway. I think I was focused to do what was on my</b></p> <p>22 <b>mind.</b></p> <p>23 Q. Did you hear any noises?</p> <p>24 <b>A. No.</b></p> <p>25 Q. Did you at that stage notice any smoke ventilation or</p> <p style="text-align: center;">Page 12</p>



<p>1 extraction system in operation on that floor?</p> <p>2 <b>A. No.</b></p> <p>3 Q. Did you feel any movement of air?</p> <p>4 <b>A. No.</b></p> <p>5 Q. Do you remember who opened the door from the lobby into</p> <p>6 the stairwell?</p> <p>7 <b>A. By the look of the image, I'm sure it was me who went</b></p> <p>8 <b>first. I opened the door and my wife, she just, you</b></p> <p>9 <b>know, I hold the door for her and ask her to go down.</b></p> <p>10 <b>I mean, it was in split seconds.</b></p> <p>11 Q. Of course.</p> <p>12 Did you notice a difference in the air between the</p> <p>13 lobby and the stairwell once you entered the stairwell?</p> <p>14 <b>A. Not much. The difference is only on the lobby was like</b></p> <p>15 <b>light smoke on the ceiling, and on the staircase,</b></p> <p>16 <b>I mean, it was clear.</b></p> <p>17 Q. So then after you enter the stairwell, Fatima, your</p> <p>18 wife, goes downstairs and you go upstairs.</p> <p>19 <b>A. Yes.</b></p> <p>20 Q. How long do you think it took you to get from the 4th to</p> <p>21 the 13th floor?</p> <p>22 <b>A. Not long, because I ran up myself. Even I'm an old man</b></p> <p>23 <b>already, but, I mean, I ran on the staircase to go up.</b></p> <p>24 Q. On the way up, did you notice anything unusual about the</p> <p>25 air in the stairwell?</p> <p style="text-align: right;">Page 13</p>	<p>1 Q. You did?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. Who did you speak to?</p> <p>4 <b>A. I didn't speak with anybody because nobody answered the</b></p> <p>5 <b>other side. I don't know if I was late because I was in</b></p> <p>6 <b>the lobby, you know, just doing the -- I was knocking on</b></p> <p>7 <b>the doors, and I can hear, when I went back to the flat,</b></p> <p>8 <b>I answered, I think it was my wife, but I didn't talk to</b></p> <p>9 <b>her because maybe she was not there or I was too late to</b></p> <p>10 <b>answer.</b></p> <p>11 Q. Just describe how this intercom system works. So you</p> <p>12 buzz it from downstairs.</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. So I think as Fatima said yesterday, you put in 205,</p> <p>15 call.</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. Then it rings. How long does it ring in the flat for?</p> <p>18 <b>A. I heard that there could be up to 45 seconds.</b></p> <p>19 Q. Then what happens?</p> <p>20 <b>A. I mean, they will shut.</b></p> <p>21 Q. And is it an intercom phone or a landline?</p> <p>22 <b>A. Intercom phone.</b></p> <p>23 Q. Can you tell us where in the flat the intercom phone is</p> <p>24 located?</p> <p>25 <b>A. When we come out, I mean, it's on the front door.</b></p> <p style="text-align: right;">Page 15</p>
<p>1 <b>A. Not at all, nothing.</b></p> <p>2 Q. Did you hear any particular noises in the stairwell?</p> <p>3 <b>A. No, no.</b></p> <p>4 Q. Machinery, ventilation?</p> <p>5 <b>A. No.</b></p> <p>6 Q. You didn't?</p> <p>7 <b>A. If it was, I mean, I didn't take any notice.</b></p> <p>8 Q. Did you come across anybody coming down?</p> <p>9 <b>A. No.</b></p> <p>10 Q. In your statement at paragraphs 10 and 11, you say that,</p> <p>11 in general terms, you got your children and then went to</p> <p>12 knock on your neighbours' doors. You describe that in</p> <p>13 detail there. Having woken up your neighbours, you</p> <p>14 describe how you then came back down the stairs.</p> <p>15 First of all, how long do you think you spent in</p> <p>16 your home waking up the children and then leaving again?</p> <p>17 <b>A. Maybe like 10 minutes.</b></p> <p>18 Q. And during that time, did you hear the intercom go off?</p> <p>19 <b>A. Yes.</b></p> <p>20 Q. You did?</p> <p>21 <b>A. Yes.</b></p> <p>22 Q. You did hear it?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. Did you answer it?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 14</p>	<p>1 Q. Next to the front door?</p> <p>2 <b>A. Yes, next to the front door.</b></p> <p>3 Q. Left or right?</p> <p>4 <b>A. Depends on the flats, but mine is on the right, on the</b></p> <p>5 <b>way out.</b></p> <p>6 Q. On the way outside, so next to the latch?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. When you want to let somebody in, is there a button on</p> <p>9 the --</p> <p>10 <b>A. Yes, you can release the door, yes, and they open both</b></p> <p>11 <b>doors, you know, the front door, plus the one that goes</b></p> <p>12 <b>straight to the lifts.</b></p> <p>13 Q. Yes, I see.</p> <p>14 Is it possible to speak to somebody in a flat</p> <p>15 without them picking up the receiver on the intercom</p> <p>16 system?</p> <p>17 <b>A. No.</b></p> <p>18 Q. In paragraph 12 of your statement, you describe your</p> <p>19 walk down the stairs. You say:</p> <p>20 "Tiago and Ines had gone ahead of me ..."</p> <p>21 Just so we're clear, Tiago is your son, your eldest</p> <p>22 son --</p> <p>23 <b>A. And my daughter.</b></p> <p>24 Q. -- and Ines was your younger daughter?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: right;">Page 16</p>



1 Q. "... and after waking people up in the other flats  
 2 I started walking down the stairs. As I walked down  
 3 I didn't hear any fire alarm or see any smoke. The  
 4 lobby area was clear from smoke."  
 5 Pausing there, which lobby area are you referring to  
 6 there?  
 7 **A. I assume downstairs, but, I mean, anyway from the top to**  
 8 **the bottom, it was no smoke at all.**  
 9 Q. Okay. Then you go on to say:  
 10 "The only thing I heard was the extraction fan."  
 11 I just want to ask about that.  
 12 When did you first hear the extraction fan after  
 13 having come out into the stairwell, do you remember?  
 14 **A. No, when I came down, I can see from outside it was --**  
 15 **yes, I can see the extraction fan, yes.**  
 16 Q. Oh, I see, so that's after you left the building, is it?  
 17 **A. Yes.**  
 18 Q. Right, let's take this in stages.  
 19 On the way down through the stairwell from the 13th  
 20 floor to the lobby, did you hear the extraction fan  
 21 system working?  
 22 **A. No.**  
 23 Q. Did you notice any suction of air?  
 24 **A. If I did, I cannot remember.**  
 25 Q. Did you notice anything unusual or different about --

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1 **A. No, no, no. Maybe I can hear from inside because of the**  
 2 **door, it was open. I mean, I can -- yes, starting to**  
 3 **hear on the lobby downstairs, yes.**  
 4 Q. Did you look up the building when you came out?  
 5 **A. No, I mean, no, because I knew that that fan there used**  
 6 **to be on top of the main entrance.**  
 7 Q. Did you notice any smoke being extracted from the  
 8 building?  
 9 **A. No.**  
 10 Q. In your statement, paragraph 12, just to go back to the  
 11 top of page 5 of your statement, you say:  
 12 "It is not unusual to hear it making a noise and it  
 13 worked as a ventilation system. At the time, it was  
 14 making a noise. I don't know if it was working properly  
 15 but there was noise."  
 16 Could you just explain, when you say "It is not  
 17 unusual to hear it making a noise", before the night of  
 18 the fire, what could you hear?  
 19 **A. They have two extraction points in the lobbies, and they**  
 20 **changed the position of the -- that's why there is**  
 21 **a noise to change from one to the other, I assume. I'm**  
 22 **not an expert, I don't know how that works anyway, but**  
 23 **they open one and they close the other.**  
 24 Q. Did you see that working yourself?  
 25 **A. A few times, yes.**

Page 19

1 **A. I mean, on the way down, it was something unusual,**  
 2 **because it was the -- I just cross with the two**  
 3 **firefighters with some hoses, carrying the hoses up.**  
 4 Q. At around the 4th floor?  
 5 **A. Yes. The rest, I mean, is not much difference than the**  
 6 **normal. I knew what happened because I've been already.**  
 7 **On the way up, I stopped on the 4th floor.**  
 8 Q. You say when you came out, you can see from the outside,  
 9 the extraction fan.  
 10 When you came out, what did you see in terms of the  
 11 extraction fan? What caught your attention?  
 12 **A. I didn't see much, I just heard, and I expect because --**  
 13 **I expect that fan is working because there's a fire in**  
 14 **the building.**  
 15 Q. When you say you heard it, did you actually hear it  
 16 working?  
 17 **A. I don't know if it was working, but, I mean, at least**  
 18 **I can hear, yes.**  
 19 Q. You heard a sound?  
 20 **A. Yes.**  
 21 Q. Can you describe the sound for us?  
 22 **A. I mean, it's like -- how do you describe? It's**  
 23 **difficult to describe -- but it's like a fan pushing**  
 24 **something.**  
 25 Q. Were you inside the lobby when you heard that?

Page 18

1 Q. Two times?  
 2 **A. A few times.**  
 3 Q. I'm sorry, a few times before the night of the fire?  
 4 **A. Yes, but it was not working properly. I mean, it's just**  
 5 **a noise changing from one point to the other. Because**  
 6 **there's two points that are supposed to be one to bring**  
 7 **air inside -- I assume, I'm not an expert anyway, but --**  
 8 **and they change the position some time to time.**  
 9 Q. Do you remember what caused those positions to change?  
 10 **A. I really don't know. I assume it's some set-up that**  
 11 **they do this one some time to time.**  
 12 Q. When you say it's not unusual to hear it making a noise,  
 13 are you referring to those occasions?  
 14 **A. To that noise, yes.**  
 15 Q. What would you normally hear? If you stood in the lobby  
 16 on a normal evening, what would you normally hear?  
 17 **A. Nothing.**  
 18 Q. So on the night of the fire, did you hear anything in  
 19 the lobby?  
 20 **A. I really cannot, you know, be precise, but I think it**  
 21 **was no noise at all. But I cannot remember if it was**  
 22 **any kind of that noise.**  
 23 Q. I suspect the answer will be similar, but on the night  
 24 of the fire, do you remember feeling any movement of  
 25 air, either in the lobby on floor 13 or in the

Page 20

5 (Pages 17 to 20)



<p>1 stairwell?</p> <p>2 <b>A. No.</b></p> <p>3 Q. I am going to move to a different subject, which is fire</p> <p>4 safety advice.</p> <p>5 Can I please ask you to be shown BLA00002416.</p> <p>6 This is a notice, as you can see, which is situated</p> <p>7 at the lifts. This one was taken by our experts after</p> <p>8 the fire from the wall between the lifts on the</p> <p>9 3rd floor.</p> <p>10 <b>A. Yes.</b></p> <p>11 Q. Do you remember seeing a notice like this prior to the</p> <p>12 fire?</p> <p>13 <b>A. I remember seeing. I cannot be precise if it was on my</b></p> <p>14 <b>floor, but I remember -- yes, maybe on the ground floor,</b></p> <p>15 <b>but I remember to see that, yes.</b></p> <p>16 Q. Did you ever read it?</p> <p>17 <b>A. Vaguely, yes.</b></p> <p>18 Q. Did you ever think about it and take on board what it</p> <p>19 was saying?</p> <p>20 <b>A. I think about on the night of the fire that I ignore</b></p> <p>21 <b>completely this one, I apologise, because the rules,</b></p> <p>22 <b>they have to be -- I mean, we should go by the rules,</b></p> <p>23 <b>but I did the opposite way anyway.</b></p> <p>24 Q. Right.</p> <p>25 <b>A. That's everybody, they should do that anyway.</b></p> <p style="text-align: center;">Page 21</p>	<p>1 floor, as you did?</p> <p>2 <b>A. Because I think it was my duty to help my neighbours,</b></p> <p>3 <b>because they are my family anyway. The people who live</b></p> <p>4 <b>on my floor is like family. I wish I had the same</b></p> <p>5 <b>strength to go to the top floor and bring everybody</b></p> <p>6 <b>down. That's the reason that I did this one, because</b></p> <p>7 <b>it's safer outside than inside. Especially when it's</b></p> <p>8 <b>not so bad to come out.</b></p> <p>9 Q. Do you remember, after you'd come down, giving anything</p> <p>10 to a firefighter?</p> <p>11 <b>A. Yes, my fob.</b></p> <p>12 Q. Your fob?</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. Let's just look at a picture. Can I please ask the</p> <p>15 witness be shown INQ00000178.</p> <p>16 This is a photograph taken at an adjusted time of</p> <p>17 01.08.13. Can you identify yourself in that picture?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Well, which one is it?</p> <p>20 <b>A. I'm with the brown jacket.</b></p> <p>21 Q. You're not the one in the white helmet?</p> <p>22 <b>A. Yes, and small build.</b></p> <p>23 Q. Sometimes we have to ask these rather formal questions.</p> <p>24 <b>A. Yes.</b></p> <p>25 Q. What are you doing in that picture, do you think?</p> <p style="text-align: center;">Page 23</p>
<p>1 Q. Were you aware of any advice made available to residents</p> <p>2 like yourself other than the advice contained in this</p> <p>3 notice?</p> <p>4 <b>A. No.</b></p> <p>5 Q. Did the advice so far as you read and understood it have</p> <p>6 any influence on what you did on the night?</p> <p>7 <b>A. Not at all. I think on my mind it was to save myself</b></p> <p>8 <b>because if I will be -- a fire on the 4th floor, I'm on</b></p> <p>9 <b>the 13th floor, it's like a trap. Why should I be in</b></p> <p>10 <b>the trap when I have the opportunity to come out?</b></p> <p>11 <b>I mean, this is something that was straight on my mind</b></p> <p>12 <b>anyway.</b></p> <p>13 Q. At the time?</p> <p>14 <b>A. Of course.</b></p> <p>15 Q. Yes.</p> <p>16 <b>A. To come out, because in the event of the fire, if they</b></p> <p>17 <b>spread, they will every minute, they will go worst.</b></p> <p>18 <b>I don't know why we are waiting for. If we are in the</b></p> <p>19 <b>trap, we should come out of that. Because every minute,</b></p> <p>20 <b>it was worse inside of the tower at the time. But that</b></p> <p>21 <b>was my thinking before they happened anyway.</b></p> <p>22 Q. I know, as you have described in your statement, you</p> <p>23 alerted your neighbours as well as taking your children</p> <p>24 to safety.</p> <p>25 What made you alert all the neighbours on your</p> <p style="text-align: center;">Page 22</p>	<p>1 <b>A. I think he asked me for the fob, and I did just after</b></p> <p>2 <b>that or something. I just take from my ring, and I give</b></p> <p>3 <b>my fob to him, yes.</b></p> <p>4 Q. Do you remember whether your children had gone in front</p> <p>5 of you or were they behind you?</p> <p>6 <b>A. Oh, in front of me. I send them early, like around</b></p> <p>7 <b>4/5 minutes earlier than me.</b></p> <p>8 Q. Do you remember at this stage whether you'd seen your</p> <p>9 wife?</p> <p>10 <b>A. At that stage, no.</b></p> <p>11 Q. So she was still outside, was she?</p> <p>12 <b>A. She was outside.</b></p> <p>13 Q. Did you know at this point that your wife had already</p> <p>14 used her fob to let the firefighters into the building?</p> <p>15 <b>A. I didn't know that.</b></p> <p>16 Q. You didn't?</p> <p>17 <b>A. No.</b></p> <p>18 Q. Can I ask you, did you offer your fob to the firefighter</p> <p>19 in the white helmet or did he ask --</p> <p>20 <b>A. Yes, he's the white -- I think he's Mike ...</b></p> <p>21 Q. Mike Dowden?</p> <p>22 <b>A. Dowden, yes.</b></p> <p>23 Q. Did he ask you for the fob or did you offer it to him</p> <p>24 without him asking?</p> <p>25 <b>A. I assume that he asked me for the fob, yes.</b></p> <p style="text-align: center;">Page 24</p>



1 Q. Can you remember?  
 2 **A. No, no, yes, he asked me for the fob.**  
 3 Q. He asked you?  
 4 **A. Yes. He said he's going to give me back later on, but**  
 5 **he never did.**  
 6 Q. Did he tell you that your wife had already used her fob  
 7 to admit other firefighters into the building?  
 8 **A. No, she never mentioned.**  
 9 Q. Did he mention it?  
 10 **A. No. He doesn't know my wife -- that it was my wife,**  
 11 **anyway.**  
 12 Q. No, that's true. Very good point! But did he tell you  
 13 that somebody had used their fob to allow his  
 14 firefighters into the building already?  
 15 **A. No.**  
 16 Q. Outside the building, you describe what you saw. At  
 17 paragraph 16, you say:  
 18 "16. After taking photos of the parked cars [you  
 19 described that] I then moved round the Tower to the east  
 20 side, where Fatima, Tiago and Ines were standing. The  
 21 fire was still inside but one or two minutes later, the  
 22 window smashed and the fire came out."  
 23 First, just pausing there, could you tell which  
 24 floor or flat the fire was on?  
 25 **A. On the 4th floor.**

Page 25

1 Q. You could tell that, could you?  
 2 **A. Yes.**  
 3 Q. Can you describe anything about the fire that came out  
 4 that you saw, its colour or intensity?  
 5 **A. There is not a big intensity in the beginning, straight**  
 6 **away, but starting to build up as soon as the glass came**  
 7 **out, and they're starting to build up. I think maybe**  
 8 **it's yellow or orange or something like that, you know.**  
 9 Q. What happened next that you saw?  
 10 **A. Oh, yes, they started to go up, and some, like, plastic**  
 11 **melting downstairs -- I mean, down, with some flames on**  
 12 **it.**  
 13 Q. You say in the last part of that paragraph:  
 14 "I could not believe how quickly and how fast the  
 15 fire was spreading. It was growing like mad. The  
 16 cladding was already on fire and coming down like  
 17 plastic rain. I took a video showing this at 01:15."  
 18 Did you see when you were standing there the fire  
 19 start to get into the cladding?  
 20 **A. I mean, when it came out, it was continuous. I mean,**  
 21 **I don't know if it was already on the cladding and it**  
 22 **was maybe already inside or not. I'm not sure. I mean,**  
 23 **even when the glass is blink[sic], I was not looking at**  
 24 **that, I just hear that, and that's when they catch me,**  
 25 **the eye on it. Because I was doing something else when**

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1 **the glass smashed outside.**  
 2 Q. Did you notice whether the flames were coming only  
 3 through the gap left by the pane of glass or were they  
 4 coming from other places in the window frame, do you  
 5 remember?  
 6 **A. It was already everywhere on the window. I mean,**  
 7 **I cannot say where they start or it was already inside**  
 8 **or not, I mean, I'm not sure. But for the glass to**  
 9 **split, to -- because it was very hot. I'm sure that the**  
 10 **flames had been around the window.**  
 11 Q. Yes.  
 12 Mr Alves, I've come to the end of my questions.  
 13 You've been very helpful indeed.  
 14 What we normally do at this stage is we have a short  
 15 break to make sure I have no other questions for you, or  
 16 my team or other people have no questions. So I am  
 17 going to ask the chairman to take a short break, if  
 18 I may, and then you can come back.  
 19 **A. Sure.**  
 20 Q. Is that okay?  
 21 **A. That's fine.**  
 22 MR MILLETT: Mr Chairman.  
 23 SIR MARTIN MOORE-BICK: Yes, thank you.  
 24 We'll have a short break now so counsel can just  
 25 check his notes and see whether there are other

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1 questions to ask you.  
 2 THE WITNESS: Sure.  
 3 SIR MARTIN MOORE-BICK: We'll come back at 10.45. Please  
 4 don't talk to anyone about your evidence when you're out  
 5 of the room. All right?  
 6 So if you go with the usher, she'll look after you.  
 7 Thank you.  
 8 Right, 10.45, then, please.  
 9 (10.40 am)  
 10 (A short break)  
 11 (10.45 am)  
 12 SIR MARTIN MOORE-BICK: All right, Mr Alves?  
 13 THE WITNESS: Yes.  
 14 SIR MARTIN MOORE-BICK: I think there are one or two more  
 15 questions, so we'll see what Mr Millett has for you.  
 16 Yes, Mr Millett.  
 17 MR MILLETT: Mr Alves, you discussed with me earlier this  
 18 morning the subject of draughts or air coming through  
 19 the windows after the refurbishment.  
 20 **A. Yes.**  
 21 Q. Did that affect any particular rooms in the flat?  
 22 **A. It was more on the sitting room.**  
 23 Q. The sitting room?  
 24 **A. Yes.**  
 25 Q. Did you take any action or do anything to stop the

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7 (Pages 25 to 28)



<p>1 draughts coming in?</p> <p>2 <b>A. No, no, I never did.</b></p> <p>3 Q. We also discussed together the noise of the ventilation</p> <p>4 system that you say you heard when you got down to the</p> <p>5 ground floor, and I asked you whether that was in the</p> <p>6 lobby or outside.</p> <p>7 Do you remember seeing or knowing about</p> <p>8 an extraction outlet on the outside of the tower?</p> <p>9 <b>A. The noise, it was not on the lobby, but I can hear from</b></p> <p>10 <b>the lobby, but it was outside.</b></p> <p>11 Q. It was outside?</p> <p>12 <b>A. Yes. It was --</b></p> <p>13 Q. Do you remember -- I'm sorry, continue.</p> <p>14 <b>A. On top of, you know, the front door.</b></p> <p>15 Q. Let me see if I can get at it this way, by showing you</p> <p>16 a photograph. If you could please be shown BLA00004531.</p> <p>17 This is a photograph taken I think during the</p> <p>18 refurbishment.</p> <p>19 You can see the lobby entrance there with the green</p> <p>20 covering. Above that, there's some windows. If you</p> <p>21 look through the scaffolding, you can see that. Above</p> <p>22 the windows, there is a vent extract point.</p> <p>23 Looking back on the night, does this help you with</p> <p>24 your recollection as to where the noise was coming from?</p> <p>25 <b>A. Yes, it's coming from that.</b></p> <p style="text-align: center;">Page 29</p>	<p>1 because there was already smoke in his landing."</p> <p>2 Did he say that?</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. He said there was smoke in his landing?</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. "I called him around 01:30-01:35."</p> <p>7 How do you remember that time?</p> <p>8 <b>A. I'm not sure about exactly the time, but I was waiting</b></p> <p>9 <b>for -- that's the reason I call a bit later than</b></p> <p>10 <b>I should, because my wife, she was talking with Joao --</b></p> <p>11 <b>she mentioned this one yesterday -- and it was with my</b></p> <p>12 <b>phone, and she have to keep, "Joao, come out" with, you</b></p> <p>13 <b>know -- and I was waiting for her to give me the phone</b></p> <p>14 <b>back, because my intention was to call Marcio, and</b></p> <p>15 <b>I just did after she finished the call with Joao, and</b></p> <p>16 <b>that's why I realise -- I'm not sure, it can be</b></p> <p>17 <b>confirmed by him or by the phone provider because I'm</b></p> <p>18 <b>not exactly sure what is the time.</b></p> <p>19 <b>Roughly I take this one as -- I assume it was the</b></p> <p>20 <b>time.</b></p> <p>21 Q. Yes, that's helpful.</p> <p>22 Then you go on to say:</p> <p>23 "I phoned him a few times and kept telling him he</p> <p>24 had to come out."</p> <p>25 Do you remember through the night the times, even</p> <p style="text-align: center;">Page 31</p>
<p>1 Q. You heard it, did you?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. Was it a loud noise?</p> <p>4 <b>A. It was a bit. I mean, I cannot be precise, but it was</b></p> <p>5 <b>a noise on that.</b></p> <p>6 Q. Was it a noise you would normally hear coming out --</p> <p>7 <b>A. No, no, no. I heard once before, as I mentioned before</b></p> <p>8 <b>to you, that it was in that event, that it was after</b></p> <p>9 <b>they finished the refurbishment.</b></p> <p>10 Q. Did you look up at it?</p> <p>11 <b>A. No.</b></p> <p>12 Q. Can I then ask you to go back to your statement, or be</p> <p>13 taken back to your statement, and go, please, to</p> <p>14 paragraph 20 on page 7.</p> <p>15 You say under the heading "Calls to people trapped</p> <p>16 inside":</p> <p>17 "20. I was feeling sick by what I was seeing.</p> <p>18 I knew people in the tower and tried to call Marcio, who</p> <p>19 I had played football with over the past two years."</p> <p>20 What's his surname?</p> <p>21 <b>A. Marcio Gomes.</b></p> <p>22 Q. Then halfway down the paragraph, you say:</p> <p>23 "I kept saying that he had to come out but he told</p> <p>24 me that his wife was pregnant and it would be difficult</p> <p>25 to come out because she could not walk easily and</p> <p style="text-align: center;">Page 30</p>	<p>1 roughly, when you called him?</p> <p>2 <b>A. I mean, it was 02.30, that was the second call.</b></p> <p>3 Q. Right.</p> <p>4 <b>A. I begged him to come out because I said to him, "If you</b></p> <p>5 <b>don't come out, you're going to die". I told him</b></p> <p>6 <b>straight that, and I just -- I'm sorry, I use the swear</b></p> <p>7 <b>language in Portuguese, he has to come out because</b></p> <p>8 <b>there's no way for him to escape or -- I tell him, "Just</b></p> <p>9 <b>call the Fire Brigade, just tell them that you are on</b></p> <p>10 <b>the way down, maybe they will meet you halfway."</b></p> <p>11 Q. You say 02.30. You remember that. Why --</p> <p>12 <b>A. I mean, I guess. It's not a proper, you know --</b></p> <p>13 <b>I cannot be precise on the time.</b></p> <p>14 Q. No, okay.</p> <p>15 <b>A. I apologise but I cannot be precise on the time.</b></p> <p>16 Q. No, that's understandable.</p> <p>17 Just the same question, really, but on the next</p> <p>18 paragraph, paragraph 21, in your statement, you say:</p> <p>19 "21. Marcio told me that he opened the door about 3</p> <p>20 times and each time there was very thick smoke. By now</p> <p>21 I was around the northern side and it was about</p> <p>22 01:30-01:40."</p> <p>23 Is that the time of the call in which he told you</p> <p>24 that he had opened the door about three times?</p> <p>25 <b>A. No, it was later, the second call. Maybe I mixed up,</b></p> <p style="text-align: center;">Page 32</p>



<p>1 <b>but I assume it was on the second call.</b></p> <p>2 Q. So when you say 01.30 to 01.40, is that wrong?</p> <p>3 <b>A. This is the first call.</b></p> <p>4 Q. That's the first call?</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. Was it --</p> <p>7 <b>A. Maybe less. I apologise, but I'm not exactly sure what</b></p> <p>8 <b>is the time that I call him, but that can be checked by</b></p> <p>9 <b>my phone provider if it's possible.</b></p> <p>10 Q. So just looking at the 01.30 to 01.40 time, whatever</p> <p>11 time that was, you think that was your first call with</p> <p>12 Marcio when he told you he opened the door about three</p> <p>13 times?</p> <p>14 <b>A. No, on the second call he said that he tried a few times</b></p> <p>15 <b>to come out, but he said there's no way because it is</b></p> <p>16 <b>very thick smoke and his wife was pregnant, and that's</b></p> <p>17 <b>why he cannot make it.</b></p> <p>18 Q. You think that second call was at 02.30 or so?</p> <p>19 <b>A. Maybe, I could be wrong, but, you know, because the time</b></p> <p>20 <b>on the night for me is difficult to recall, yes.</b></p> <p>21 <b>Because I was already on Silchester Road, I think,</b></p> <p>22 <b>behind the school, when I make the second call, because</b></p> <p>23 <b>the police, they keep pushing us out of the building, of</b></p> <p>24 <b>the place.</b></p> <p>25 Q. I see. Okay. Yes, thank you.</p> <p style="text-align: center;">Page 33</p>	<p>1 to go with the usher and she'll look after you. All</p> <p>2 right? Thank you very much</p> <p>3 (The witness withdrew)</p> <p>4 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>5 MR MILLETT: Mr Chairman, we do now have some reading of</p> <p>6 statements into the record.</p> <p>7 SIR MARTIN MOORE-BICK: Yes.</p> <p>8 MR MILLETT: There are a fair number of statements that</p> <p>9 I want to read in and, in the process of doing so, will</p> <p>10 read out loud parts of most of those statements.</p> <p>11 SIR MARTIN MOORE-BICK: Yes.</p> <p>12 MR MILLETT: Because I think it is of value for you and</p> <p>13 others to hear what those witnesses have to say, even</p> <p>14 though they're not being called to give oral evidence.</p> <p>15 So what I was going to propose was just to move</p> <p>16 straight ahead into that. It may take 45 minutes or so.</p> <p>17 SIR MARTIN MOORE-BICK: Well, why don't you start the</p> <p>18 reading now and about 11.15, do you think, we could have</p> <p>19 a break, give you a break as well?</p> <p>20 MR MILLETT: That's very generous, thank you.</p> <p>21 SIR MARTIN MOORE-BICK: Thank you.</p> <p>22 TIAGO ALVES (evidence read into the record)</p> <p>23 MR MILLETT: So we start, then, with the witness statement</p> <p>24 of Tiago Alves, who we've heard a little bit about. He</p> <p>25 was the 20-year-old son of Fatima and Miguel Alves from</p> <p style="text-align: center;">Page 35</p>
<p>1 Thank you very much. Mr Alves, I have no further</p> <p>2 questions for you. It remains for me to thank you very</p> <p>3 much for your evidence today and in your statement.</p> <p>4 It's been immensely helpful and of great value to us.</p> <p>5 I'm very grateful to you for coming here and assisting</p> <p>6 us with our investigations.</p> <p>7 I'd like you to tell the chairman whether you have</p> <p>8 any recollection of anything else, in addition to what's</p> <p>9 in your statement and what you've told us today, that</p> <p>10 you'd like to tell the chairman that you remember about</p> <p>11 the events of that night.</p> <p>12 <b>A. Not for the moment, no.</b></p> <p>13 MR MILLETT: Well, thank you very much, Mr Alves.</p> <p>14 SIR MARTIN MOORE-BICK: Well, Mr Alves, I'd like to add my</p> <p>15 thanks to those of Mr Millett. It's really helpful to</p> <p>16 us to hear from people who were in the tower at the time</p> <p>17 of the fire, because it's only those people who can</p> <p>18 describe the conditions at different times during that</p> <p>19 event. Your evidence is very, very helpful and we're</p> <p>20 very grateful to you for coming along to tell us about</p> <p>21 your experience.</p> <p>22 THE WITNESS: You're welcome. It's my duty to come and</p> <p>23 help.</p> <p>24 SIR MARTIN MOORE-BICK: Well, thank you very much.</p> <p>25 All right well now you're free to go, would you like</p> <p style="text-align: center;">Page 34</p>	<p>1 whom you've heard, Mr Chairman, and he lived at flat 105</p> <p>2 on floor 13. He is studying undergraduate physics at</p> <p>3 King's College London.</p> <p>4 His statement is IWS00000926 [correction:</p> <p>5 IWS00000123] and he has provided four exhibits, and</p> <p>6 those have a reference of IWS00000124, and TA/1, TA/2,</p> <p>7 TA/3 and TA/4 are the exhibits, and they are floor plans</p> <p>8 and various plans of the area surrounding</p> <p>9 Grenfell Tower.</p> <p>10 In his statement, he set out his own recollection of</p> <p>11 the events of that night.</p> <p>12 His statement is dated 16 May 2018. There is</p> <p>13 a statement of truth in it on page 18 above his</p> <p>14 signature.</p> <p>15 SIR MARTIN MOORE-BICK: Yes.</p> <p>16 MR MILLETT: He is seen leaving the building through the</p> <p>17 main exit at 01.05.01.</p> <p>18 He describes in his statement how his father came</p> <p>19 home and told him to evacuate the tower, and he left</p> <p>20 immediately with his sister, going ahead of his father.</p> <p>21 He has provided detailed descriptions of what he</p> <p>22 noticed in terms of smoke and in terms of fire before</p> <p>23 his father returned home and during his exit from the</p> <p>24 tower.</p> <p>25 I just want to read into the record some detail of</p> <p style="text-align: center;">Page 36</p>



<p>1 his observations that he makes at paragraph 37 about 2 what he saw once he left the tower. 3 He says, page 9 of the statement: 4 "37. I was standing on the grass area and could see 5 smoke coming out of the 4th floor flat. There was a 6 fire inside which I could see behind the window, Then 7 the frame fell out and suddenly I could see smoke and 8 the fire burst out. It was flat 16 which is on the 4th 9 floor. The window frame looked like it was melting and 10 bubbling but didn't look like it was on fire. I could 11 tell it was cheap grade plastic. As I watched the 12 window fall out of the flat, fire was coming out of the 13 open window. I was in complete disbelief. 14 "38. I stood just looking up at flat 16. The 15 window frame had fallen out so it had created a gap 16 between where the frame used to be and the outside 17 cladding material. What I could clearly see was the 18 fire 'rolling under' the cladding. The fire would come 19 out of the flat and kind of roll under or slightly 20 disappear under the grey cladding. As it did this the 21 cladding caught fire. I could see that fire was 22 escaping into the cavity between the insulation and what 23 I thought was aluminium cladding. When this caught 24 alight there was a faint flash of light which, sparked 25 and then once alight sparks started falling.</p> <p style="text-align: center;">Page 37</p>	<p>1 I should also say that whilst we're on that 2 statement, his journey down the tower that he describes 3 is clearly set out at paragraphs 24 through to 27. 4 INES TAVARES ALVES (evidence read into the record) 5 MR MILLETT: Ines's statement, that of his sister, the 6 daughter of Maria and Miguel Alves, is the next 7 statement I would wish to read into the record. 8 She was of course also a resident in flat 105 on the 9 13th floor. She is 16 years old and the younger of the 10 two children. She came down and out of the tower at the 11 same time as Tiago, her brother. 12 Her statement is at IWS00000436. 13 She is seen on CCTV to have exited the tower at 14 01.04.57. 15 Her statement is dated 18 May. There is a statement 16 of truth at the end of the statement, underneath her 17 signature there, which is on page 19. 18 She describes in detail her own experiences of the 19 night, and of particular human interest is the 20 experience she had of her great anxiety of having to go 21 to a chemistry GCSE the next morning, and her concern to 22 save her revision notes and to keep revising through the 23 night, if she could. 24 SIR MARTIN MOORE-BICK: I understand it paid great 25 dividends.</p> <p style="text-align: center;">Page 39</p>
<p>1 "39. The fire reminded me of a chemistry lesson at 2 school where you would watch magnesium burn. When 3 magnesium first has initial contact with a fire, the 4 fire doesn't burn the magnesium but there is a small 5 flash of bright lights as it ignites and then the 6 magnesium burns. As I looked at the Tower, I was 7 reminded of this and it seemed that the grey cladding 8 was burning in the same way. Fire was spreading up the 9 Tower and debris was coming down and causing sparks to 10 fly down from the Tower. I could hear crackling 11 noises." 12 He goes on to say that he remained outside the tower 13 until 01.30 am, when he took his sister, Ines, to 14 a neighbour's house. He sets out his observations of 15 the fire from paragraph 39 to 49 later in the night. 16 The next statement, Mr Chairman, I should read into 17 the record is the statement of his sister, Ines -- 18 SIR MARTIN MOORE-BICK: I think it would be right to make it 19 clear, for his benefit and everyone else's, that the 20 whole of his statement -- which extends to, what, some 21 over 70 paragraphs -- is part of the evidence before the 22 inquiry, and it will all be taken into account and 23 considered in conjunction with the rest of the evidence. 24 MR MILLETT: Yes, absolutely. That's right to make that 25 clear. I should have done so.</p> <p style="text-align: center;">Page 38</p>	<p>1 MR MILLETT: I think it paid some dividends. She got an A, 2 although I think, from her statement, she explains she 3 was hoping for more. So that is clearly unfortunate. 4 SIR MARTIN MOORE-BICK: I think taking your exams the day 5 after an experience of this kind, it's astonishing. 6 MR MILLETT: It is astonishing. I don't know how she did 7 it. But that's not a submission, it's just 8 an observation. 9 We then go to the next statement, which is the 10 statement of Dorinda Encarnacion Suarez-Chans -- 11 SIR MARTIN MOORE-BICK: Should we make it clear, it's 12 perhaps not necessary to say this every time, but 13 although you're reading parts of statements and 14 summarising other parts of them, in each case the whole 15 statement is evidence before the inquiry and it will all 16 be considered and taken into account. 17 MR MILLETT: Yes. Absolutely, it will. 18 Again, I omitted to make that point in relation to 19 Ines's statement, but that is certainly the case, 20 Mr Chairman. 21 DORINDA ENCARNACION SUAREZ-CHANS 22 MR MILLETT: Now, Ms Suarez-Chans's statement is dated 23 15 June 2018. There's a statement of truth and 24 a signature on page 7 of that statement, and it's 25 IWS00000985 [correction: IWS00000710].</p> <p style="text-align: center;">Page 40</p>



<p>1 She was a resident of flat 103 on the 13th floor.</p> <p>2 I would just like to read into the record of</p> <p>3 particular interest paragraphs 15 through to 21 of her</p> <p>4 statement, which describe her experiences of going to</p> <p>5 bed and then being woken up and coming down the stairs.</p> <p>6 She says:</p> <p>7 "15. I recall that my husband went to bed quite</p> <p>8 early that evening at about 9.30 pm and I went to bed</p> <p>9 probably at around 11.00 pm. The first we were aware of</p> <p>10 the fire was when we heard a loud banging on our door.</p> <p>11 This was at around 1.00am. Whoever was banging did not</p> <p>12 stop and just kept on banging on our door. My husband</p> <p>13 got up to see who it was and found our neighbour from</p> <p>14 Flat 105, which is on the same landing as our flat</p> <p>15 standing outside. He told us that he had heard that</p> <p>16 there was a fire on the 4th floor and he thought that it</p> <p>17 best for us to leave and just get out of the building.</p> <p>18 "16. Although there was absolutely no sign of fire</p> <p>19 at this stage at all, there were no flames or smoke</p> <p>20 anywhere, either in our flat or on the landing,</p> <p>21 I decided with my husband that it would be sensible to</p> <p>22 follow his advice and just leave the building.</p> <p>23 "17. We decided to put on some outer clothes over</p> <p>24 our nightwear. We also wet some towels to put over our</p> <p>25 mouths in case we encountered smoke on the way down. We</p> <p style="text-align: center;">Page 41</p>	<p>1 the record as evidence and will be taken into account</p> <p>2 and is extremely valuable.</p> <p>3 JOSE COSTA COTELO (evidence read into the record)</p> <p>4 MR MILLETT: The next statement that I would wish to read</p> <p>5 into the record is that of her husband, Jose Costa</p> <p>6 Cotelto.</p> <p>7 He made a statement to the inquiry, IWS00000984,</p> <p>8 dated 15 June. That stands under a signature under</p> <p>9 a statement of truth on page 7.</p> <p>10 In fact, I should just pick up that although the</p> <p>11 statement carries 15 June as the date on the first page,</p> <p>12 the date of the signature is 26 July 2018, as one can</p> <p>13 see from page 7.</p> <p>14 SIR MARTIN MOORE-BICK: Yes.</p> <p>15 MR MILLETT: Again, the entirety of that statement goes into</p> <p>16 the record in its entirety and will be taken into</p> <p>17 account.</p> <p>18 There's just one paragraph I should read in aloud,</p> <p>19 page 1, paragraph 4:</p> <p>20 "4. When my wife and I first moved into Grenfell,</p> <p>21 we do not recall ever being given any advice about fire</p> <p>22 safety or what to do in the event of a fire, either</p> <p>23 within our flat, or in one of the other parts of the</p> <p>24 building. For a long time, we did not really have any</p> <p>25 concerns about fire safety in the flats, or in Grenfell</p> <p style="text-align: center;">Page 43</p>
<p>1 then knocked on a neighbours' door and told them what</p> <p>2 had happened and we also knocked on another door,</p> <p>3 Flat 106 but the door did not open. I also called a</p> <p>4 neighbour of mine who lived in Flat 46 on the 7th floor.</p> <p>5 "18. I recall that when we were outside we did not</p> <p>6 hear any alarms going off at all. There were no smoke</p> <p>7 alarms or fire alarms at that stage.</p> <p>8 "19. After telephoning my friend in Flat 47 and</p> <p>9 knocking on the doors on our landing, we then made our</p> <p>10 way downstairs. I was just with my husband. There was</p> <p>11 no one else there and going down the stairs was very</p> <p>12 easy. There was no smoke at all on the stairs, there</p> <p>13 was no one on the stairs, we did not pass anyone coming</p> <p>14 up and there was no one else going down, it was just the</p> <p>15 two of us.</p> <p>16 "20. When we got to the 4th floor, we could see in</p> <p>17 the landing that there were firemen there with their</p> <p>18 hoses but we did not say anything to them and they did</p> <p>19 not say anything to us. We just made our way straight</p> <p>20 down the stairs. It did not take very long, maybe 5 to</p> <p>21 10 minutes at most to get from our flat down to the</p> <p>22 ground floor.</p> <p>23 "21. We then made our way out of the building."</p> <p>24 Like all those other statements before it,</p> <p>25 Mr Chairman, the entirety of this statement stands in</p> <p style="text-align: center;">Page 42</p>	<p>1 in any way. After the extensive refurbishment which was</p> <p>2 completed only a couple of years before the fire by the</p> <p>3 Royal Borough of Kensington &amp; Chelsea and their main</p> <p>4 contractors, Rydon, we as a family did have some</p> <p>5 concerns about fire safety."</p> <p>6 Then at paragraph 15 through to 20, he describes his</p> <p>7 trip down through the building in the same way that his</p> <p>8 wife, Dorinda, does.</p> <p>9 SIR MARTIN MOORE-BICK: Right.</p> <p>10 IVAN COSTA SUAREZ (evidence read into the record)</p> <p>11 MR MILLETT: The next statement, Mr Chairman, I would wish</p> <p>12 to read into the record is that of Ivan, their son, who</p> <p>13 is now 23 years old, and was, I think, 22 at the time of</p> <p>14 the fire, who lived until 14 June with his parents,</p> <p>15 Dorinda and Jose, at flat 103, Grenfell Tower, on the</p> <p>16 13th floor.</p> <p>17 His statement is signed on 26 July 2018, although it</p> <p>18 bears a date on the front of 22 June 2018. It has</p> <p>19 a statement of truth and, like the others, will stand as</p> <p>20 evidence in full to the inquiry and be taken into</p> <p>21 account in that way.</p> <p>22 The paragraph I would just read into the record</p> <p>23 aloud is a short one at paragraph 8, where he describes</p> <p>24 his concerns about the new windows.</p> <p>25 He says:</p> <p style="text-align: center;">Page 44</p>



<p>1 "8. I was concerned about the new windows that were 2 put in. Previously we had aluminium windows with wooden 3 sills. They were replaced by pvc plastic window sills. 4 There were problems with gaps and I could hear the air 5 coming in through the gaps between the windows and the 6 sills after the refurbishment." 7 Paragraphs 12 and onwards he describes the events of 8 that night. He wasn't in fact in the building, and he 9 arrived about 01.30, having been visiting his girlfriend 10 in another part of London. 11 So that's his statement. 12 ADRIANA ZYMBERAJ (evidence read into the record) 13 MR MILLETT: The next one, Mr Chairman, is the Phase 1 14 statement of Adriana Zymberaj. She lived at flat 106 on 15 the 13th floor. 16 Her statement is dated 18 May but bears a signature 17 of 21 May, and stands under a statement of truth which 18 is to be found on page 4 of that statement. 19 Like all the others, her statement will stand in 20 full as her account of the night to the inquiry, 21 although she reserves the right to provide a separate 22 statement for Phase 2. 23 SIR MARTIN MOORE-BICK: Of course. 24 MR MILLETT: Her experience of the fire is set out in detail 25 at paragraphs 8 to paragraph 13. I'll read that into</p> <p style="text-align: center;">Page 45</p>	<p>1 into the stairwell, the door closed automatically, and 2 went down the stairs. The lights were on in the 3 stairwell. I could not hear any fire alarms sounding 4 whilst we walked down the stairs or see any smoke but I 5 could smell smoke. 6 "12. When we got to the fourth floor I saw firemen 7 coming up the stairs. They told me it was under control 8 and to carry on down the stairs. As he said this 9 I looked through the door into the landing which was 10 being held open by firefighters bringing equipment 11 through and I could see smoke in front of the lifts. 12 The smoke wasn't very thick at that stage. I didn't see 13 any other residents whilst we were on the stairs. 14 "13. We exited the block at 01:17 and went to the 15 grass area behind the Tower by the school." 16 That is her statement and, as I say, that will be 17 read into the record in its entirety. 18 SIR MARTIN MOORE-BICK: I am wondering whether that might 19 a convenient point? 20 MR MILLETT: Yes, thank you very much, it is a convenient 21 point. 22 SIR MARTIN MOORE-BICK: Well, we'll take a short break at 23 this point until 11.25, and then we'll resume and hear 24 some more statements. 25 MR MILLETT: Very good, Mr Chairman, thank you.</p> <p style="text-align: center;">Page 47</p>
<p>1 the record. 2 She says: 3 "8. At about 01:10 I was woken by the sound of 4 someone banging on the door. I got out of bed and saw 5 my son Alk looking through the spy-hole of the front 6 door. He told me it was our neighbour Miguel Alves who 7 lived in Flat 105. Alk said he was knocking on all the 8 doors. 9 "9. I told Alk to open the door and we both went 10 out onto the landing to meet Miguel. He told us that he 11 had just come in from outside of the building and he had 12 seen a fireman trying to put out a fire on the fourth 13 floor and we had to get out. Another of our neighbours, 14 a Spanish woman, was also on the landing when we went 15 out. I couldn't see or smell smoke on the landing. 16 "10. We went back inside and looked out of the 17 living room window which overlooks the Kensington 18 Aldridge Academy and I couldn't see any smoke or fire 19 but I could see a group of about seven or eight people 20 on the ground looking at the building. I woke up my 21 younger son, took my handbag which contained my purse 22 and keys and we all left the flat. I pulled the door 23 shut behind me as it did not close automatically but I 24 cannot remember if I locked it. 25 "11. We walked through the landing through the door</p> <p style="text-align: center;">Page 46</p>	<p>1 SIR MARTIN MOORE-BICK: 11.25, please. 2 (11.15 am) 3 (A short break) 4 (11.25 am) 5 SIR MARTIN MOORE-BICK: Yes, Mr Millett. 6 MR MILLETT: Mr Chairman, I just want to make two 7 corrections to the Relativity references to two 8 statements that I referred to before. 9 The first is the statement of Tiago Alves, which 10 should be IWS00000123, and the statement for Dorinda 11 Suarez-Chans, which should be IWS00000710. 12 SIR MARTIN MOORE-BICK: Thank you. 13 AVNI HAXHISEFA (evidence read into the record) 14 MR MILLETT: The next statement that I would wish to read 15 into the record is that for Avni Haxhisefa, who lived at 16 flat 106 on floor 13. 17 If I could take that statement, it's signed on 18 16 May under a statement of truth. 19 The entirety of the statement, as with all the 20 others, will of course stand as his evidence to the 21 inquiry and be taken into account in full. 22 SIR MARTIN MOORE-BICK: Yes. 23 MR MILLETT: The two passages of the statement I would like 24 to read in particular are at paragraphs 8 and 9. 25 He says:</p> <p style="text-align: center;">Page 48</p>

12 (Pages 45 to 48)



<p>1 "8. We really quickly organised ourselves. I got 2 our passports, Adriana got some money and dressed the 3 younger boy (the older boy was already awake) and within 4 five minutes we left the flat. I shut the door and we 5 took the stairs down. (The door to the staircase was 6 closed but I had to pull our front door shut, it is not 7 a self-shutting door). There was no-one else around at 8 all, either on our floor or on the stairs and no smoke 9 at all and it did not smell of smoke at that time. We 10 thought we were the last people out because of this, but 11 on reflection I now think actually we must have been 12 among the first.</p> <p>13 "9. It wasn't until we got to the third floor that 14 we saw three firefighters with hoses on the landing. 15 They told us not to panic and that everything was under 16 control. When we got down to the ground floor there was 17 someone, maybe a firefighter, I can't remember, 18 directing us away from the main entrance towards the 19 exit on the left. There was no-one else around. As we 20 left the building, Adriana almost got hit by a small bit 21 of flaming debris. There were two firefighters outside 22 at the corner nearest the exit trying to put out the 23 fire."</p> <p>24 His statement, as I say, stands with a statement of 25 truth on page 4 above the date of 16 May, underneath his</p> <p style="text-align: center;">Page 49</p>	<p>1 "16. My husband and my younger friend woke up our 2 two girls and she, Mohammed and the two children left 3 the flat first. There was no smell of burning in the 4 flat but when the door was opened there was a smell like 5 electric burning. The police have showed me images from 6 the CCTV system at Grenfell Tower that show firstly my 7 husband and daughter Cyreen at the bottom of the stairs 8 ... and then my friend carrying my daughter Taleen ... 9 These are timed at 01.22.17 and 01.22.47 respectively.</p> <p>10 "17. I remained inside the flat with my older 11 friend as she wanted to use the bathroom. Whilst my 12 friend was in the bathroom I picked up coats for the 13 children, a coat for myself and a blanket. After I had 14 done this I was still waiting for my friend to come out 15 of the bathroom. I was not worried as there was no fire 16 alarms sounding, no sprinklers and no indication of how 17 dangerous the situation I was in was. It felt to me 18 that I was in the flat after my husband had left with 19 the children for about 15minutes although the CCTV 20 images of me at the bottom of the stairs suggest it was 21 a much shorter time.</p> <p>22 "18. When we opened the front door to exit we could 23 smell burning again but I could not see any smoke. The 24 lighting in the lobby area was fine. I knocked on my 25 neighbour's door at Fiat 101 to alert them that</p> <p style="text-align: center;">Page 51</p>
<p>1 signature.</p> <p>2 The reference to that -- I didn't say it before -- 3 was IWS00000296.</p> <p>4 RANDA AL-ARASI (evidence read into the record)</p> <p>5 MR MILLETT: The next statement, Mr Chairman, I would wish 6 to read into the record is that for Randa Al-Arasi, who 7 lived at flat 102 on the 13th floor. She lived with 8 Mohammed Ahmed and their two children, Taleen, who was 9 6 years old, and Cyreen, who was 3 years old. On the 10 night of the fire, they also had two friends visiting 11 them.</p> <p>12 The reference into the record is IWS00000005.</p> <p>13 Her statement was made on 28 May 2018, and her 14 signature is under a statement of truth of that date on 15 page 4.</p> <p>16 Again, like all the others, her statement will stand 17 in full as evidence to the inquiry and will be taken 18 into account in full.</p> <p>19 SIR MARTIN MOORE-BICK: Yes.</p> <p>20 MR MILLETT: I just want to read a number of paragraphs into 21 the record specifically. Paragraph 10, she says: 22 "10. The flat door had a letter box which closed. 23 The door did not close of its own accord and you had to 24 pull it shut." 25 Then at paragraph 16 onwards, she says this:</p> <p style="text-align: center;">Page 50</p>	<p>1 something may be wrong but got no response. I closed 2 and locked my front door.</p> <p>3 "19. We had not had any fire drills whilst I was at 4 Grenfell Tower and I am not sure if I saw or read any 5 fire signs that may have been there but I knew from 6 general knowledge that in the event of a fire that you 7 should not use the lifts. We opened the doors to the 8 stairs. It was lit and we had no problem seeing. could 9 not see any smoke when we opened the door to the stairs 10 but could smell the burning smell which was stronger. 11 Progress down the stairs was slow due to my friend 12 walking with a stick and she was struggling to support. 13 herself and I was trying to help her. We stayed close 14 to the bannister on the stairs.</p> <p>15 "20. As we made our way down the burning smell 16 became stronger and as we went down we started to see 17 smoke. I have been shown a 'smoke text descriptors' 18 with some images and I think it was about C. When we 19 reached I think the 7th floor we saw two fire fighters 20 making their way up the stairs. They had something over 21 their faces I am not sure what it was. They didn't say 22 anything to us and we didn't speak to them.</p> <p>23 "21. On I think the 4th or 5th floor there was 24 thick black smoke on the stairs, it was coming from the 25 lift lobby area where a lady was opening the door from</p> <p style="text-align: center;">Page 52</p>



<p>1 that floor to the stairs. As the door was opened</p> <p>2 I looked into the lift lobby area of that floor but</p> <p>3 could not see anything it was totally black. I am not</p> <p>4 sure if this was because there were no lights or because</p> <p>5 of the smoke.</p> <p>6 "22. It was very scary, it was very black on the</p> <p>7 stairs and we went down through the smoke breathing it</p> <p>8 in. As we went down the stairs to the bottom the smoke</p> <p>9 diminished and there was no smoke at all on the ground</p> <p>10 floor. I have been shown CCTC[sic] images of my friend</p> <p>11 ... and myself ... at the bottom of the stairs which are</p> <p>12 timed at 01.26.27 and 1.26.30 respectively.</p> <p>13 "23. When we finally reached the ground floor and a</p> <p>14 place of safety we looked and just could not believe how</p> <p>15 large the fire was at Grenfell Tower. Almost half of</p> <p>16 the building was on fire. I could not believe that we</p> <p>17 were not warned of the enormity of this fire and to get</p> <p>18 out. If it was not for my friend suggesting we leave</p> <p>19 our flat to go downstairs I would have quite happily</p> <p>20 totally unaware remained there."</p> <p>21 That is her statement.</p> <p>22 We then had on our list, Mr Chairman, two further</p> <p>23 statements to read, that of Ramiro Urbano and that of</p> <p>24 Oscar Millan Gonzalez. For reasons I need not go into,</p> <p>25 we are going to postpone reading those into the record</p> <p>Page 53</p>	<p>1 June) it was a normal night for me. We went to bed</p> <p>2 around 11.30pm but I couldn't really sleep. I must have</p> <p>3 fallen asleep but it wasn't a very deep sleep. I think</p> <p>4 our bedroom door was slightly open that night because it</p> <p>5 was hot. My kitchen window was open too and the smoke</p> <p>6 must have come in which is why the smoke alarms went</p> <p>7 off. All of a sudden all of my smoke alarms went off at</p> <p>8 the same time. As set out above I had one carbon</p> <p>9 monoxide alarm in the kitchen, a smoke alarm in the</p> <p>10 living room, and two smoke alarms in the hallway</p> <p>11 including one directly above my front door. The alarm</p> <p>12 was very loud. I got up but didn't see any smoke until</p> <p>13 I went into the kitchen. As soon as I got to the</p> <p>14 kitchen and looked down out of the window I saw a big</p> <p>15 fireball coming up from the outside of the building. It</p> <p>16 was the colour of a burning sunset. I initially thought</p> <p>17 it must have been a fire in the flat below. The kitchen</p> <p>18 window then exploded inwards. I was lucky I wasn't</p> <p>19 close to the window. I dialled 999 on the house phone</p> <p>20 from the living room. However, before completing the</p> <p>21 call and speaking to anybody I threw the handset down</p> <p>22 and decided to get out. Until recently I believed I had</p> <p>23 not completed the call. However, the police have</p> <p>24 informed me that I did in fact complete the call</p> <p>25 although I did not speak to anyone before I threw the</p> <p>Page 55</p>
<p>1 until Monday, if that is not inconvenient to you,</p> <p>2 Mr Chairman.</p> <p>3 SIR MARTIN MOORE-BICK: All right, no, I'm sure it's not.</p> <p>4 SHAHID AHMED (evidence read into the record)</p> <p>5 MR MILLETT: Therefore, I am going to go straight to the</p> <p>6 next statements in our list, which are Shahid Ahmed and</p> <p>7 his family, Sayeda, his wife, and Zaki, their son. They</p> <p>8 lived at flat 156 on floor 18.</p> <p>9 Shahid Ahmed, you may recall, Mr Chairman, is chair</p> <p>10 of the Leaseholders' Association.</p> <p>11 SIR MARTIN MOORE-BICK: Ah, yes.</p> <p>12 MR MILLETT: He lived in that flat with his wife, Sayeda,</p> <p>13 and their son.</p> <p>14 If I can start with Shahid Ahmed's statement.</p> <p>15 That is dated 9 May 2018. It bears his signature on</p> <p>16 page 13, under a statement of truth and above a date of</p> <p>17 9 May 2018.</p> <p>18 Again, like all the others, his statement will be</p> <p>19 taken in full into account and stand in full as evidence</p> <p>20 to the inquiry for Phase 1.</p> <p>21 There's a particular passage which I would read into</p> <p>22 the record about his experience on the night. I can</p> <p>23 start at paragraph 33, if I may, on page 10, underneath</p> <p>24 the heading "The night of the fire":</p> <p>25 "33. On the Tuesday evening before the fire (13</p> <p>Page 54</p>	<p>1 handset down. I am glad I did not speak to the operator</p> <p>2 as I might have been told to stay put. Sayeda was in</p> <p>3 the hallway near the front door. I said to her 'let's</p> <p>4 just get out, there's a fire'. I grabbed a pair of</p> <p>5 trousers and some flip flops and told Sayeda to get out.</p> <p>6 We went out of our front door. It was my decision to</p> <p>7 leave. I only realised later that, when I had grabbed</p> <p>8 some clothes, I had tried to grab a jacket but had</p> <p>9 grabbed extra trousers my mistake. When I was outside I</p> <p>10 felt cold and put one arm through a trouser leg.</p> <p>11 "34. My wife and I banged on the door of Flat 155</p> <p>12 and shouted 'fire, fire fire'. Then I went to 154, the</p> <p>13 man there opened the door a little bit and I told him to</p> <p>14 get out because there was a fire. Then I banged on 153</p> <p>15 but I can't remember if there was an answer. Then</p> <p>16 I banged on 152 and I think someone answered although</p> <p>17 I can't remember clearly. Then I banged on 151 and a</p> <p>18 lady with the walking frame answered. I told her there</p> <p>19 was a fire and to get out. There is a smoke alarm in</p> <p>20 the lift lobby but it wasn't ringing. Otherwise the</p> <p>21 other flats would have heard it and I wouldn't have had</p> <p>22 to tell them there was a fire.</p> <p>23 "35. Whilst I was banging on the doors my wife</p> <p>24 asked me if I could get her mobile phone and I tried to</p> <p>25 go back into our flat. When I opened the front door I</p> <p>Page 56</p>



<p>1 saw thick white and black mixed smoke. I smelt smoke —</p> <p>2 something like burning, I don't know what exactly.</p> <p>3 I didn't feel the heat coming. I shut the door straight</p> <p>4 away. I then thought we have to get out now. It was</p> <p>5 fight or flight. Through my years of fighting for the</p> <p>6 health and safety of the building, I had the instinct to</p> <p>7 know the building was not safe and was a ticking time</p> <p>8 bomb.</p> <p>9 "36. After knocking on the doors and deciding not</p> <p>10 to go back into our flat my wife and I went down the</p> <p>11 stairs. There is a fire door between the lobby and the</p> <p>12 stairs. I think it's the same door as before the</p> <p>13 refurbishment which they had just repainted. It has the</p> <p>14 same feel, the same weight. It's completely wooden and</p> <p>15 you push from the lobby to open it. There was light</p> <p>16 smoke in the stair well. We went down the stairs and we</p> <p>17 saw our neighbour from Flat 146 who was a [redacted]</p> <p>18 man. There were other people there too. I spoke to</p> <p>19 him. He told me he was trying to go up so I told him</p> <p>20 very harshly 'no you must go down you can't go up'.</p> <p>21 After that my wife and I and the [redacted] man ran down</p> <p>22 the stairs. We ran past many people. I don't really</p> <p>23 remember. I remember we ran past some firemen.</p> <p>24 I remember saying to one of them there's a fire upstairs</p> <p>25 and they told me to go back up. They had masks on.</p> <p style="text-align: center;">Page 57</p>	<p>1 That statement is now in the record, and its</p> <p>2 reference is IWS00000388. There is an exhibit to it at</p> <p>3 IWS00000500.</p> <p>4 SAYEDA AHMED (evidence read into the record)</p> <p>5 MR MILLETT: The next statement, Mr Chairman, is the</p> <p>6 statement of Mr Ahmed's wife, Sayeda. That is under</p> <p>7 IWS00000676. It's also dated 12 June 2018, and on</p> <p>8 page 5 there is a signature over that date which stands</p> <p>9 under a statement of truth.</p> <p>10 Like the other statements I'm reading into the</p> <p>11 record, her statement will stand in full as evidence to</p> <p>12 the inquiry and be taken into account.</p> <p>13 She explains her own exit from her own point of view</p> <p>14 at paragraphs 10 and 11, and I'll read those into the</p> <p>15 record specifically.</p> <p>16 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>17 MR MILLETT: "10. On the night of the fire I was in the</p> <p>18 flat with my husband Shahid. We were sleeping when</p> <p>19 I was woken up about 1.20am by the smoke alarms in the</p> <p>20 flat. We both jumped up and my husband went in the</p> <p>21 kitchen to check. I stood in the bedroom. I couldn't</p> <p>22 smell anything as I have sinus problems. My husband</p> <p>23 checked the window and then the fire ball came through</p> <p>24 the window. It came through very quick. My husband</p> <p>25 came out of the kitchen and shouted 'get out there is a</p> <p style="text-align: center;">Page 59</p>
<p>1 I couldn't see their faces. I remember feeling that</p> <p>2 things would be OK because the Fire Brigade were there.</p> <p>3 Everyone was panicking and there were other people on</p> <p>4 the staircase but we weren't jumping over each other.</p> <p>5 There were other people coming out with us. We got to</p> <p>6 the third floor. Before the refurbishment the same</p> <p>7 staircase went all the way down to the lobby on the</p> <p>8 ground floor. After the refurbishment, at the third</p> <p>9 floor there was a second staircase leading down to</p> <p>10 ground floor level. We went down the second staircase.</p> <p>11 You then have to press the button to open the main</p> <p>12 entrance door to get outside. On the night of the fire</p> <p>13 I think the door was already open because people were</p> <p>14 going out in front of me. We got outside and looked up.</p> <p>15 I realised the intensity of the fire. One section of</p> <p>16 the cladding was on fire all the way to the top. I saw</p> <p>17 a fireman struggling to spray water which only reached</p> <p>18 up a couple of floors. I then met lots of residents.</p> <p>19 The [redacted] man was with us. I saw the leaseholder</p> <p>20 of Flat 56 on the eighth floor and another resident</p> <p>21 called Abdul who sadly lost his wife as they got</p> <p>22 separated. My wife and I were in a state of desperation</p> <p>23 and shock, with uncontrollable tears and screaming.</p> <p>24 When I met residents I knew I was hugging them and</p> <p>25 crying."</p> <p style="text-align: center;">Page 58</p>	<p>1 fire'. I had my pyjamas on. I grabbed a beige coloured</p> <p>2 jacked from the hallway to put on. My husband was also</p> <p>3 in pyjamas and we ran to the front door. We had no</p> <p>4 belongings with us. There was a lot of smoke in our</p> <p>5 flat. As I got out of my front door there was no smoke</p> <p>6 and the landing was clear. I did ask my husband to go</p> <p>7 back into our flat to get my mobile phone but he was</p> <p>8 unable to do so because of the smoke. We closed the</p> <p>9 door to our flat. We knocked on all the neighbours'</p> <p>10 doors. Flat 155 did not answer the door. Flat 154</p> <p>11 opened the door, one male. At Flat 151 a female who</p> <p>12 lives on her own opened the door. She came out.</p> <p>13 Flat 152 had one female and two young children there.</p> <p>14 They came out of the door but I didn't see them leave.</p> <p>15 In Flat 153 there was one woman with two children.</p> <p>16 I don't remember if they answered. There is a smoke</p> <p>17 alarm in the lift lobby but it wasn't ringing.</p> <p>18 "11. We then ran to the stairs and I saw some</p> <p>19 people coming up the stairs shouting 'fire, fire.' As</p> <p>20 we made our way down the stairs there were a lot of</p> <p>21 people on the staircase panicking. There was screaming</p> <p>22 and shouting and a lot of confusion. No one knew where</p> <p>23 the fire was. I saw two firemen coming up the stairs.</p> <p>24 They had breathing masks on. I did not see anyone fall</p> <p>25 over on the stairs. The stairs are very narrow for the</p> <p style="text-align: center;">Page 60</p>



<p>1 number of residents in the block. I feel there should</p> <p>2 be at least two staircases. As I go to the bottom of</p> <p>3 the stairs the door was open. I note from the CCTV</p> <p>4 footage in the downstairs there is a note saying</p> <p>5 1.31am."</p> <p>6 The CCTV picture for both Shahid and Sayeda Ahmed</p> <p>7 are timed at about 01.32.</p> <p>8 SIR MARTIN MOORE-BICK: Right.</p> <p>9 ZAKI AHMED (evidence read into the record)</p> <p>10 MR MILLETT: We then have the statement of Zaki, Shahid and</p> <p>11 Sayeda's son, who was born after they'd moved into</p> <p>12 Grenfell Tower, Mr Chairman, and lived with them until</p> <p>13 2012.</p> <p>14 SIR MARTIN MOORE-BICK: Mm-hm.</p> <p>15 MR MILLETT: Zaki's statement is at IWS00000389. It bears</p> <p>16 a date of 9 May, and there is a signature on page 4,</p> <p>17 also over the date of 9 May and under a statement of</p> <p>18 truth.</p> <p>19 SIR MARTIN MOORE-BICK: Yes.</p> <p>20 MR MILLETT: Again, like the others, his statement will</p> <p>21 stand in full as evidence to the inquiry and will be</p> <p>22 taken into account accordingly.</p> <p>23 There is, I think, nothing else I need to take out</p> <p>24 of that statement and read specifically into the record.</p> <p>25 His exit time is later than his parents; he joined</p> <p style="text-align: right;">Page 61</p>	<p>1 SIR MARTIN MOORE-BICK: Very good.</p> <p>2 MR MILLETT: Mr Chairman, thank you.</p> <p>3 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>4 10 o'clock on Monday, then, please.</p> <p>5 (11.45 am)</p> <p>6 (The hearing adjourned until Monday, 8 October 2018 at</p> <p>7 10.00 am)</p> <p style="text-align: right;">Page 63</p>
<p>1 his parents outside the tower at approximately 02.00 am.</p> <p>2 He wasn't in the tower at the time; he joined his</p> <p>3 parents, having driven across London to get to them.</p> <p>4 SIR MARTIN MOORE-BICK: Right, yes.</p> <p>5 MR MILLETT: Mr Chairman, I am confident, having checked</p> <p>6 with my team, that there are no other statements for me</p> <p>7 to read into the record today.</p> <p>8 SIR MARTIN MOORE-BICK: Good, thank you very much. So is</p> <p>9 that it for today?</p> <p>10 MR MILLETT: Mr Chairman, it is. I'm afraid we haven't</p> <p>11 taken up the full day, but I'm sure there's plenty of</p> <p>12 work for people to be getting on with in the time left.</p> <p>13 SIR MARTIN MOORE-BICK: I am sure there is, and for those</p> <p>14 who may not have been here yesterday, I think you</p> <p>15 explained that we did have a witness whom we were hoping</p> <p>16 to call this afternoon but, unfortunately, that's not</p> <p>17 possible, so we've run short today.</p> <p>18 MR MILLETT: That's right.</p> <p>19 SIR MARTIN MOORE-BICK: Well, that can't be helped.</p> <p>20 So we'll break now and resume at 10 o'clock on</p> <p>21 Monday, I think.</p> <p>22 MR MILLETT: That's right, thank you.</p> <p>23 SIR MARTIN MOORE-BICK: When we shall hear from more</p> <p>24 witnesses from inside the tower.</p> <p>25 MR MILLETT: Indeed.</p> <p style="text-align: right;">Page 62</p>	<p>1</p> <p>2 I N D E X</p> <p>3 MANUEL MIGUEL FERREIRA ALVES (sworn) .....1</p> <p>Questions by COUNSEL TO THE INQUIRY .....1</p> <p>4</p> <p>5 TIAGO ALVES (evidence read into the .....35</p> <p>record)</p> <p>6 INES TAVARES ALVES (evidence read .....39</p> <p>into the record)</p> <p>7</p> <p>8 DORINDA ENCARNACION SUAREZ-CHANS .....40</p> <p>9</p> <p>10 JOSE COSTA COTELO (evidence read .....43</p> <p>into the record)</p> <p>11 IVAN COSTA SUAREZ (evidence read .....44</p> <p>into the record)</p> <p>12</p> <p>13 ADRIANA ZYMBERAJ (evidence read into .....45</p> <p>the record)</p> <p>14 AVNI HAXHISEFA (evidence read into .....48</p> <p>the record)</p> <p>15</p> <p>16 RANDA AL-ARASI (evidence read into .....50</p> <p>the record)</p> <p>17 SHAHID AHMED (evidence read into the .....54</p> <p>record)</p> <p>18</p> <p>19 SAYEDA AHMED (evidence read into the .....59</p> <p>record)</p> <p>20 ZAKI AHMED (evidence read into the .....61</p> <p>record)</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p style="text-align: right;">Page 64</p>



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