

<p>1 Wednesday, 7 November 2018</p> <p>2 (10.00 am)</p> <p>3 (Proceedings delayed)</p> <p>4 (10.18 am)</p> <p>5 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>6 today's hearing.</p> <p>7 I'm sorry we've kept you waiting a few minutes. I'm</p> <p>8 afraid there were one or two administrative matters we</p> <p>9 needed to sort out, but we're ready to start now.</p> <p>10 So, yes, Mr Rawat.</p> <p>11 MR RAWAT: Good morning, Mr Chairman.</p> <p>12 Before I call our first witness, can I make a short</p> <p>13 announcement in relation to the witness order for today.</p> <p>14 We were scheduled to have a witness in the</p> <p>15 afternoon, Rebecca Ross. She is unfortunately</p> <p>16 unavailable today. So once we've dealt with the witness</p> <p>17 this morning, we will use the rest of the time to read</p> <p>18 statements into the record.</p> <p>19 SIR MARTIN MOORE-BICK: Yes. Very well, thank you.</p> <p>20 MR RAWAT: Mr Chairman, may I now call Elizabeth</p> <p>21 Sobieszczak.</p> <p>22 SIR MARTIN MOORE-BICK: Yes, thank you very much.</p> <p>23 ELIZABETH SOBIESZCZAK (sworn)</p> <p>24 Questions by MR RAWAT</p> <p>25 SIR MARTIN MOORE-BICK: Thank you very much. Would you like</p> <p>Page 1</p>	<p>1 What you can see on the screen that's on the witness</p> <p>2 desk, Mrs Sobieszczak, is the first page of your</p> <p>3 statement to this inquiry.</p> <p>4 If you want a paper version, there's a bundle on the</p> <p>5 desk in front of you.</p> <p>6 A. Mm-hm.</p> <p>7 Q. What we need now to do is just go to page 7 of the</p> <p>8 statement, please.</p> <p>9 This is the last page of the statement, and it's got</p> <p>10 a statement of truth that reads:</p> <p>11 "I believe that the facts stated in this statement</p> <p>12 are true."</p> <p>13 Then it's dated 26 September 2018, and carries</p> <p>14 a signature.</p> <p>15 Can you confirm that that's your signature?</p> <p>16 A. It is.</p> <p>17 Q. Have you had a chance to read the statement recently?</p> <p>18 A. Yes, yes, I did.</p> <p>19 Q. Are the contents of the statement true?</p> <p>20 A. True.</p> <p>21 MR RAWAT: Sir, there are no exhibits to put into the</p> <p>22 record.</p> <p>23 SIR MARTIN MOORE-BICK: Right, thank you.</p> <p>24 MR RAWAT: If we go back to the first page, please, can</p> <p>25 I just begin by asking you some background questions.</p> <p>Page 3</p>
<p>1 to sit down and make yourself comfortable.</p> <p>2 THE WITNESS: Thank you.</p> <p>3 SIR MARTIN MOORE-BICK: All right?</p> <p>4 Yes, Mr Rawat.</p> <p>5 MR RAWAT: Thank you, sir.</p> <p>6 Good morning.</p> <p>7 A. Good morning.</p> <p>8 Q. Can you give the inquiry your full name, please.</p> <p>9 A. Mrs Elizabeth Sobieszczak.</p> <p>10 Q. Mrs Sobieszczak, thank you for coming to give evidence</p> <p>11 to the inquiry today. Your help is very much</p> <p>12 appreciated.</p> <p>13 My questions today are going to focus on the night</p> <p>14 of the fire itself, and we all understand that it can be</p> <p>15 difficult to ask you to go back and try and relive the</p> <p>16 events of that night. So what I would ask is that if at</p> <p>17 any time you need a break, please just let me know and</p> <p>18 we will stop.</p> <p>19 I'm going to try, hopefully, to keep my questions</p> <p>20 short and simple. If at any time I ask you a question</p> <p>21 that you don't understand, please do tell me, and I'll</p> <p>22 put it in a different way for you.</p> <p>23 The first thing that we need to do is to formally</p> <p>24 put your statement into the record. Could we have,</p> <p>25 please, IWS00001105, page 1.</p> <p>Page 2</p>	<p>1 In June 2017, you were living in flat 43 on the 7th</p> <p>2 floor of Grenfell Tower; is that right?</p> <p>3 A. That's correct.</p> <p>4 Q. How long, by that time, had you lived in Grenfell Tower?</p> <p>5 A. Since 1985, so it's 32 years.</p> <p>6 Q. And is it right that flat 43 was a two-bedroom flat?</p> <p>7 A. That's correct.</p> <p>8 Q. In June 2017, who was living in that flat with you?</p> <p>9 A. My husband, and my daughter.</p> <p>10 Q. I want now to show you an image.</p> <p>11 Mr Chairman, it's one of the ones that we've shown</p> <p>12 to other witnesses before.</p> <p>13 Although, Ms Sobieszczak, it's a photograph taken</p> <p>14 inside the tower after the fire, it's in no way</p> <p>15 distressing.</p> <p>16 Could I have, please, up on the screen, INQ00000093.</p> <p>17 If I explain, Mrs Sobieszczak, this is a photograph</p> <p>18 and it was taken by one of the inquiry's expert, and</p> <p>19 it's of a sign that was by the lifts on floor 3.</p> <p>20 A. Mm-hm.</p> <p>21 Q. Do you remember seeing a sign like this on your floor?</p> <p>22 A. Yes, I have. By the lift only.</p> <p>23 Q. Do you remember seeing it on any other floors?</p> <p>24 A. On the ground floor also.</p> <p>25 Q. Did you ever take a chance to read that sign?</p> <p>Page 4</p>

<p>1 A. Yes, I have.</p> <p>2 Q. What information did you get from the sign?</p> <p>3 A. In case of fire, just stay in your flat until somebody</p> <p>4 tells you or Fire Brigade otherwise.</p> <p>5 Q. Aside from this notice, were you given any information</p> <p>6 by any organisation or individual as to what you should</p> <p>7 do if there was a fire in the tower?</p> <p>8 A. Not really, no.</p> <p>9 Q. So in June 2017, what was your understanding of what you</p> <p>10 should do if there was a fire in the tower?</p> <p>11 A. My understanding are just common sense and instinct.</p> <p>12 Q. Well, can I come back to that --</p> <p>13 A. Sure.</p> <p>14 Q. -- when I ask you about the night itself, if I may.</p> <p>15 Could I just ask you some questions about the layout</p> <p>16 of your flat.</p> <p>17 A. Mm-hm.</p> <p>18 Q. I'd like to show you a plan, please. Could we have</p> <p>19 MET00012593, page 12, please.</p> <p>20 If I could explain, Mrs Sobieszczak, this is a plan</p> <p>21 of the layout of the 4th floor.</p> <p>22 A. Mm-hm.</p> <p>23 Q. It shows the various flats, but it's the same layout as</p> <p>24 you go up the tower, so it would be the same layout for</p> <p>25 your floor, floor 7.</p> <p style="text-align: center;">Page 5</p>	<p>1 "When I saw the end result the window looked nice</p> <p>2 and pretty but when they were putting on the insulation</p> <p>3 and cladding I could see that it was very badly done.</p> <p>4 There were gaps everywhere but they just covered up the</p> <p>5 bad workmanship. Everything was plastic. You could put</p> <p>6 your finger inside the gaps between the cladding, even</p> <p>7 after they had finished, especially at the corners. By</p> <p>8 the kitchen window there was an even bigger gap and they</p> <p>9 simply covered it with black duct tape."</p> <p>10 So you refer there to gaps.</p> <p>11 After the refurbishment had been completed, were</p> <p>12 there visible gaps in your windows?</p> <p>13 A. Yes, there were.</p> <p>14 Q. If we go back to the plan, please, MET00012593, page 12,</p> <p>15 if you look at the blue lines that are on that, they</p> <p>16 denote the windows, and you have a window in each</p> <p>17 bedroom facing south, two windows in the lounge facing</p> <p>18 south, and then windows facing west again in the lounge</p> <p>19 and also in the kitchen.</p> <p>20 Which windows had gaps in them after the</p> <p>21 refurbishment had finished?</p> <p>22 A. We had a problem with the lounge, one window, which is</p> <p>23 next to the kitchen, let's call it middle window, and we</p> <p>24 had problem also in our bedroom with the window, which</p> <p>25 later on they came and they fixed it.</p> <p style="text-align: center;">Page 7</p>
<p>1 If we could expand just flat 3.</p> <p>2 So this would be the layout of your flat, and we can</p> <p>3 see the two bedrooms.</p> <p>4 Can you confirm which bedroom was your bedroom and</p> <p>5 which one was your daughter's?</p> <p>6 A. My bedroom, it was the first one. The second, next to</p> <p>7 lounge, it was my daughter's bedroom.</p> <p>8 Q. So you had the bedroom closest to flat 2 --</p> <p>9 A. That's correct.</p> <p>10 Q. -- and your daughter had the bedroom closest to the</p> <p>11 lounge in the flat?</p> <p>12 A. That's correct.</p> <p>13 Q. Did you have any smoke alarms in your flat?</p> <p>14 A. Yes, we did, yes, in the hall.</p> <p>15 Q. So one in the hall. Were there --</p> <p>16 A. Just one in the hall.</p> <p>17 Q. Just one in the hall.</p> <p>18 Do you know if that smoke alarm was working</p> <p>19 in June 2017?</p> <p>20 A. It was, it was working.</p> <p>21 Q. Could I take you to your statement, please, and let's</p> <p>22 look at page 2 of the statement and paragraph 5.</p> <p>23 You're here discussing the refurbishment and,</p> <p>24 specifically, the windows. You say at the second half</p> <p>25 of the paragraph, if I read that out:</p> <p style="text-align: center;">Page 6</p>	<p>1 Q. So if we take you to June 2017, you said that something</p> <p>2 had been fixed in your bedroom window, but were there</p> <p>3 still gaps in any windows?</p> <p>4 A. There were gaps in the cladding outside, and especially,</p> <p>5 like, in the kitchen corner.</p> <p>6 Q. Well, can I come back to the cladding then.</p> <p>7 A. Yes.</p> <p>8 Q. You say that you didn't think very much of the work that</p> <p>9 was done on the windows.</p> <p>10 Did you experience any problems with the windows as</p> <p>11 a result of the work that was done?</p> <p>12 A. Later on, when they fixed it properly, I had no problems</p> <p>13 whatsoever.</p> <p>14 Q. Did you have any problem with draughts at all at any</p> <p>15 time?</p> <p>16 A. No.</p> <p>17 MR RAWAT: You say there were gaps in the cladding. Can</p> <p>18 I try and help you with that by just showing you</p> <p>19 a photograph, please.</p> <p>20 Again, Mr Chairman, it's a photograph we've shown</p> <p>21 a witness already.</p> <p>22 SIR MARTIN MOORE-BICK: Yes.</p> <p>23 MR RAWAT: But for those who find any images of themselves</p> <p>24 distressing, this may be the moment to look away.</p> <p>25 It's BLAR0000003, page 47 of that document.</p> <p style="text-align: center;">Page 8</p>

<p>1 Could we expand the top photograph there, please.</p> <p>2 Thank you.</p> <p>3 This is, I hope, to help you a little bit,</p> <p>4 Mrs Sobieszczak, but it's not going to be a photograph</p> <p>5 necessarily of the window from your flat, but it's of</p> <p>6 a window and it shows the exterior and the cladding.</p> <p>7 Does that help you to show us where there were gaps</p> <p>8 in the cladding?</p> <p>9 A. Yes, there was a big gap covered by the black duct tape</p> <p>10 by the end of the window, the smaller part.</p> <p>11 Q. Would it --</p> <p>12 A. The window.</p> <p>13 Q. Could you stand up and just point it out on there?</p> <p>14 A. Sure. It's this part (Indicates).</p> <p>15 Q. So on the image, it's by the smaller window, the part of</p> <p>16 the cladding running flat out from the window?</p> <p>17 A. (Nodded assent)</p> <p>18 Q. That was outside which of your windows?</p> <p>19 A. Kitchen window.</p> <p>20 Q. In your statement you say that you could put your finger</p> <p>21 inside the gaps. Was that the gap that you could put</p> <p>22 your finger inside?</p> <p>23 A. That's correct.</p> <p>24 Q. I think you signalled that it was your small finger that</p> <p>25 you could put in.</p> <p style="text-align: center;">Page 9</p>	<p>1 A. I just look at the clock.</p> <p>2 Q. Did you speak to your daughter when she got back home</p> <p>3 that night?</p> <p>4 A. Oh, yes, I have, yes.</p> <p>5 Q. The reason I asked about time is your daughter,</p> <p>6 Florentyna, has made a statement to the inquiry, and she</p> <p>7 says that it was about 12.15 when she actually got into</p> <p>8 bed.</p> <p>9 Do you think it's possible she may have arrived back</p> <p>10 a little earlier?</p> <p>11 A. Probably. I'm sorry, I don't remember exact time, but</p> <p>12 it was around 12.30.</p> <p>13 Q. Do you have a recollection of looking at the time when</p> <p>14 she got back?</p> <p>15 A. I kind of like looked, but it's just very foggy at the</p> <p>16 moment. I'm not sure if it's difference 5/10 minutes,</p> <p>17 either way.</p> <p>18 Q. I think we all appreciate estimating time is difficult.</p> <p>19 If we look at paragraphs 6 and 7, if we could expand</p> <p>20 that, please, and just draw your attention to the last</p> <p>21 line of your paragraph 6:</p> <p>22 "Very soon afterwards I could hear the ventilation</p> <p>23 shaft downstairs beginning to work."</p> <p>24 So my first question is: what do you mean by</p> <p>25 "downstairs"?</p> <p style="text-align: center;">Page 11</p>
<p>1 A. Yes, it was.</p> <p>2 Q. And how was that fixed?</p> <p>3 A. It wasn't. I could still see the gap.</p> <p>4 Q. You mentioned the use of black duct tape.</p> <p>5 A. That's right.</p> <p>6 Q. So did someone come, put black duct tape over the gap,</p> <p>7 and then go away?</p> <p>8 A. There were kind of elevators when they were putting the</p> <p>9 cladding outside, so they were like travelling up and</p> <p>10 just masking wherever it had to be done.</p> <p>11 Q. In June 2017, was the black duct tape still there?</p> <p>12 A. Yes, until the night of the fire.</p> <p>13 Q. Thank you.</p> <p>14 Could I take you now, please, to the night of the</p> <p>15 fire itself.</p> <p>16 If we go, please, to page 2 of your statement.</p> <p>17 In your statement, you explain that on that night</p> <p>18 you couldn't sleep properly and so you were moving</p> <p>19 around the flat.</p> <p>20 Do you remember if your bedroom window was open?</p> <p>21 A. It was open. It was always open, all year round.</p> <p>22 Q. You tell us that your daughter arrived back at around</p> <p>23 12.30.</p> <p>24 A. That's correct.</p> <p>25 Q. How do you estimate that time?</p> <p style="text-align: center;">Page 10</p>	<p>1 A. It means above the main door, downstairs, entrance to</p> <p>2 the building.</p> <p>3 Q. Well, can I show you, please, a photograph, then. Can</p> <p>4 we have SEA00000394, please.</p> <p>5 Mrs Sobieszczak, this is a photograph that I think</p> <p>6 was taken at about the time of the refurbishment, and we</p> <p>7 can see the lobby entrance with the green cover.</p> <p>8 You might be able to see it -- if not, we can expand</p> <p>9 it for you -- can you see there appears to be a grille</p> <p>10 just above where it says "Grenfell Tower"?</p> <p>11 Does that help you to tell us what you meant by</p> <p>12 "downstairs"?</p> <p>13 A. That's exactly what it was.</p> <p>14 Q. So --</p> <p>15 A. The ventilation shaft above the door.</p> <p>16 Q. So, Ralph, if you could just put your red dot on the</p> <p>17 grilles that are above there.</p> <p>18 That's what you're indicating, is it?</p> <p>19 A. That's correct.</p> <p>20 Q. So, for the record, Mrs Sobieszczak is identifying on</p> <p>21 the picture what looks like two grilles that are in the</p> <p>22 image immediately above the words "Grenfell Tower".</p> <p>23 When did you learn that it was a ventilation shaft?</p> <p>24 A. During the refurbishment, I was coming home and I could</p> <p>25 hear, like, hoover noise, loud, and I've seen on the</p> <p style="text-align: center;">Page 12</p>

<p>1 side one of the managers and I ask him, "What is that 2 sound about?" And he said that they are checking the 3 ventilation shaft, if it's working properly. 4 Q. Now, this was during the refurbishment. 5 A. Yes. 6 Q. Can you remember what year it was? 7 A. That was 2016. 8 Q. You say you spoke to a manager; can you just confirm the 9 name of that manager? 10 A. I can't, I don't know his name. There was quite a few 11 managers on the site. 12 Q. In your statement -- I'll take you to the paragraph if 13 you want -- you refer to someone called Simon. 14 A. That's correct. 15 Q. Was that the person you spoke to? 16 A. No, it wasn't that person. 17 Q. Right. 18 Do you know which company the person you spoke to 19 worked for? 20 A. Rydon. 21 Q. So this manager tells you that they're checking to see 22 if the ventilation shaft is working properly. 23 A. Correct. 24 Q. Was it a male person? 25 A. Yes, it was.</p> <p style="text-align: right;">Page 13</p>	<p>1 of the fire? 2 A. That's correct. 3 Q. Between those two occasions, 2016 when you're coming 4 home and they're testing and the night of the fire, had 5 you heard that noise on any other occasion? 6 A. No, I haven't. 7 Q. So after the refurbishment had been completed, when you 8 were on a normal day coming back and forth to your home 9 and using that front entrance, did you ever hear a noise 10 from the grilles that we see above the words 11 "Grenfell Tower"? 12 A. No, no, I haven't. 13 Q. Just so that we can be clear, you've described the noise 14 as a Hoover noise. Going back to the time when you 15 first heard it, so it's during the refurbishment, how 16 far away were you from the entrance when you first heard 17 the noise? 18 A. I was just coming around the corner. The walkway, which 19 you can see it now on the picture, it was closed, so we 20 had to go around the tower to the main entrance by the 21 school academy. 22 Q. And how loud was it? 23 A. It was quite loud then. 24 Q. I mean, if you were using a Hoover -- 25 A. Yes, on maximum power.</p> <p style="text-align: right;">Page 15</p>
<p>1 Q. Did he tell you what the system was supposed to be for? 2 A. He said that this is the ventilation shaft that they are 3 checking. 4 Q. But if he described it as a shaft, did he tell you how 5 far it ran in the building? 6 A. No, he hasn't. 7 Q. Did he tell you what job it was supposed to be doing? 8 A. No. 9 Q. What did you think it was there for? 10 A. For the ventilation shaft, it means that it circulate 11 all the air. 12 Q. And circulate it where? 13 A. Inside the building. 14 Q. Does that mean on all floors? 15 A. No, because in the lift lobby, downstairs on the ground 16 floor, there was another ventilation shaft which quite 17 often automatically was opening and closing and was 18 making a noise. 19 Q. Can I come back -- 20 A. So I don't know what the connection was between the two 21 ventilation shafts. 22 Q. Can I come back to that in a moment, if I may. 23 So focusing on this one, you described it as 24 a Hoover noise. 25 Was that the same noise that you heard on the night</p> <p style="text-align: right;">Page 14</p>	<p>1 Q. And was it the same as a Hoover on maximum power? 2 A. Yes, it was quite loud. 3 Q. So you have two occasions. Obviously during the 4 refurbishment you're hearing it when you're at the front 5 entrance. On the night itself, you hear the same sound 6 when you're on the 7th floor. 7 Was there any difference between the volume of the 8 sound you heard on the first occasion and the sound that 9 you were hearing on the night of the fire? 10 A. Obviously I was in the flat, so the volume was slightly 11 down, it wasn't that -- very loud as when I before was 12 standing next to the door. 13 Q. How sure are you that what you heard on the night of the 14 fire was the same sound that you'd heard on that earlier 15 occasion? 16 A. Quite sure. 17 Q. At the time that you heard the sound, on the night of 18 the fire, did you look out of your window? 19 A. Yes, I did. 20 Q. When you looked out, did you notice anything happening 21 outside? 22 A. Yes. Then when my daughter arrived, both of us, 23 actually, we looked through the window, and because my 24 daughter is taller, she could see more than me. She has 25 seen it coming first, white smoke, and minutes later,</p> <p style="text-align: right;">Page 16</p>

<p>1 a black smoke.</p> <p>2 Q. But did you see the smoke at the same time that you</p> <p>3 heard this sound or did you hear the sound before?</p> <p>4 A. Yes, I heard before the sound, yes, of ventilation</p> <p>5 shaft.</p> <p>6 Q. I think you told us that when you heard the sound, you</p> <p>7 looked out of the window.</p> <p>8 A. That's correct.</p> <p>9 Q. When you looked out, did you see anything going on</p> <p>10 outside, at that point?</p> <p>11 A. I've seen the white smoke. But I did open the front</p> <p>12 door, and I could smell kind of -- it was chemical</p> <p>13 smell. But there was no smoke coming. But straight</p> <p>14 away I knew that there is a fire in the building.</p> <p>15 MR RAWAT: Can I come back to that.</p> <p>16 I want to just show you, before we move on to more</p> <p>17 detail of the night itself, an image, just to pick up</p> <p>18 your point that you said there was another vent on the</p> <p>19 ground floor. So can I show you another image, please.</p> <p>20 Mr Chairman, this is a CCTV image taken on the night</p> <p>21 itself, but, again, it's not a distressing image and</p> <p>22 it's one I think we've shown to a witness before.</p> <p>23 SIR MARTIN MOORE-BICK: Very well.</p> <p>24 MR RAWAT: Could we have INQ00000404, please.</p> <p>25 It may be that you recognise the people who are in</p> <p style="text-align: right;">Page 17</p>	<p>1 that day, on 13 June?</p> <p>2 A. Yes, I have.</p> <p>3 Q. When you came back home, did you use the lifts?</p> <p>4 A. Oh, yes.</p> <p>5 Q. So you would've gone through -- and it's Mrs Alves that</p> <p>6 is holding the door open -- that door, wouldn't you, to</p> <p>7 get to the lifts?</p> <p>8 A. That's correct.</p> <p>9 Q. Do you remember hearing that ventilation system when you</p> <p>10 were waiting for the ground floor lifts?</p> <p>11 A. From time to time. Not all the time.</p> <p>12 Q. What about on that night itself?</p> <p>13 A. No, I haven't.</p> <p>14 Q. Just so that I can be clear, is it that, no, you did not</p> <p>15 hear it because there was no sound, or that you can't</p> <p>16 remember hearing something?</p> <p>17 A. When I was waiting for the lift, I didn't hear the</p> <p>18 ventilation, that it was on.</p> <p>19 Q. Can you remember what time you got back home that night?</p> <p>20 A. It wasn't night, it was in the afternoon, late</p> <p>21 afternoon. And then evening and night, I was at home.</p> <p>22 Q. I mean, late afternoon -- can you give us a time that</p> <p>23 you might have got back home?</p> <p>24 A. Between 4.00/5.00 in the afternoon.</p> <p>25 Q. Thank you.</p> <p style="text-align: right;">Page 19</p>
<p>1 that picture because they're fellow residents of the</p> <p>2 tower, but just to explain, it's an image taken on the</p> <p>3 night itself, Mrs Sobieszczak, but my reason for showing</p> <p>4 it to you is because it just shows the lobby area. So</p> <p>5 this is what you would come into once you'd gone through</p> <p>6 the front entrance.</p> <p>7 You describe that when you used the front entrance,</p> <p>8 you would hear that there would be another ventilation</p> <p>9 system there. Does that help you to tell us where that</p> <p>10 was?</p> <p>11 A. That was in the lift lobby.</p> <p>12 Q. So was that in the area beyond that open door?</p> <p>13 A. That's correct.</p> <p>14 Q. Did you know what that was for?</p> <p>15 A. Because the space was closed completely, had no windows,</p> <p>16 so the ventilation shaft was flowing the air inside.</p> <p>17 It's like regulating.</p> <p>18 Q. And that's inside the area of the lift lobby?</p> <p>19 A. That's correct.</p> <p>20 Q. And what sound did that make?</p> <p>21 A. It just make the sound like you open the shutters up and</p> <p>22 down.</p> <p>23 Q. Was it a loud sound, a quiet sound?</p> <p>24 A. You could hear it quite clearly.</p> <p>25 Q. On the night of the fire itself, had you been out at all</p> <p style="text-align: right;">Page 18</p>	<p>1 Let's go back, then, to the night itself and to the</p> <p>2 subsequent events that you started describing to us. If</p> <p>3 I take you, please, to page 4 of your statement, and</p> <p>4 we'll look at paragraphs 14 and 15, I think.</p> <p>5 So just to get the sequence right for you,</p> <p>6 Mrs Sobieszczak, you've told us about the ventilation</p> <p>7 shaft, and this is the part of your statement where you</p> <p>8 talk about going to the front door. You say that you</p> <p>9 decided to have a look out of your front door.</p> <p>10 Do you remember actually going out into the communal</p> <p>11 area?</p> <p>12 A. Yes, I do remember, yes, I went outside.</p> <p>13 Q. Was there lighting in the communal area?</p> <p>14 A. Yes, it was.</p> <p>15 Q. Was that usual, that you would always have a light on in</p> <p>16 the communal area?</p> <p>17 A. Yes, we do.</p> <p>18 Q. What you tell us is that you could smell smoke. Could</p> <p>19 you see any smoke?</p> <p>20 A. I haven't seen any smoke; I could smell it.</p> <p>21 Q. Were you able to tell where that smell was coming from?</p> <p>22 A. It was difficult to say. I wasn't sure it was upstairs</p> <p>23 or downstairs.</p> <p>24 Q. How far did you go out from your front door before you</p> <p>25 began to smell it?</p> <p style="text-align: right;">Page 20</p>

<p>1 A. Oh, just when you opened the front door, you could smell 2 it. 3 Q. You've described it in your statement as an irritating 4 kind of choking smell. 5 A. That's correct. 6 Q. Did it have any physical effect on you at that time? 7 A. I had to cover my mouth when we were coming downstairs, 8 when we evacuated. 9 Q. I'll take you back to that, but this is your first time 10 when you opened the door. You've smelt irritating 11 smoke. 12 A. Yes. 13 Q. Do you remember it having an effect on you at that time? 14 A. Not really, I just closed the door and went inside and 15 talked to my daughter, and then I went again and opened 16 the front door. Then I saw my neighbour Betty on the 17 landing. 18 Q. If we go to that second occasion that you've opened your 19 front door and you meet your neighbour -- and that's 20 Betty Kasote, isn't it? 21 On that second occasion, do you remember seeing 22 smoke on the landing then, on the communal area? 23 A. Not heavy smoke, but you could see that it was like 24 coming slightly foggy. 25 Q. Could you tell where the smoke was coming from?</p> <p style="text-align: center;">Page 21</p>	<p>1 either occasion, do you remember hearing the sound of 2 any alarms from anywhere else? 3 A. No, I haven't. 4 Q. What you also tell us in your statement is that 5 Florentyna, your daughter, goes to Betty's flat and then 6 comes back into your home, and then a decision is made 7 to leave. This is taking you back to that notice that 8 we looked at a while ago. 9 My question is this: what was it that made you 10 decide to leave? 11 A. That's what my daughter said: "We have to leave." She 12 was insisting that we have to leave now. 13 Q. Did that notice that we looked at -- and you told us 14 that you read it -- which told you to stay in your flat 15 come into your thinking at all? 16 A. No, not at all. 17 Q. You also explain that your husband, Michael, had by now 18 woken up, and before you left the flat, you closed the 19 windows and you closed the internal doors. 20 A. To our bedrooms only. 21 Q. So did you leave the sitting room and kitchen door open? 22 A. Yes, we did. 23 Q. Was there -- 24 A. We thought that we'll be back in 10 minutes. 25 Q. Was there any reason you shut the windows?</p> <p style="text-align: center;">Page 23</p>
<p>1 A. No. 2 Q. What could you smell at that time? 3 A. Again, that chemical smoke. 4 Q. You say it's a chemical smoke -- 5 A. Smell, smell. 6 Q. Is there anything that you can compare it to? 7 A. Not really. It was just like kind of irritating, itchy, 8 choking smell. 9 Q. At that time -- and this is the second time you've gone 10 out and you've met Betty -- what was the temperature 11 like in the communal area? 12 A. Warm, as usual. 13 Q. You say "Warm, as usual"; was that something that you'd 14 noticed about the temperature in the communal area? 15 A. No, it was always -- because it's closed space, so it's 16 always warm in there. The temperature -- I didn't feel 17 that it rised[sic] it. 18 Q. In normal times, when you're coming back and forth to 19 flat 43, did you ever find the temperature in the 20 communal area to be uncomfortable? 21 A. It was kind of stuffy. 22 Q. Was that always the case or were there particularly 23 times of year when it was kind of stuffy? 24 A. Usually every day. 25 Q. You've gone out into the communal area twice now. On</p> <p style="text-align: center;">Page 22</p>	<p>1 A. Yes, we didn't know exactly where the fire was coming 2 from, so we just shut the windows just in case. 3 Q. In case of what? 4 A. So the fire won't penetrate our bedrooms, our flat. 5 Q. Was it fire you were worried about penetrating or smoke? 6 A. Rather fire. 7 Q. When you went out of the flat, did the front door close 8 behind you? 9 A. My front door? 10 Q. Your front door. 11 A. Yes. 12 Q. Was it a door that closed automatically? 13 A. No, we could still leave it open if you wanted. 14 Q. So can you remember whether the door had a closing 15 mechanism on it that would make it close automatically? 16 A. No. No, it didn't. 17 Q. Did it ever have such a mechanism? 18 A. Probably, yes. 19 Q. You say "probably"; I mean, do you remember whether 20 anything happened to the mechanism? 21 A. Yes, it was removed. 22 Q. When was it removed? 23 A. By the person who put it, the door -- by the person who 24 was putting the new door inside. 25 Q. Let's break that down a little bit.</p> <p style="text-align: center;">Page 24</p>

<p>1 When did you get a new door on flat 43?</p> <p>2 A. Oh my goodness, I don't remember exactly what year it</p> <p>3 was.</p> <p>4 Q. Was it during the refurbishment?</p> <p>5 A. Oh, no, that was done before that.</p> <p>6 Q. You say the person who fitted the door removed the</p> <p>7 mechanism.</p> <p>8 A. Yes.</p> <p>9 Q. Did you actually see that happening?</p> <p>10 A. Yes, I have.</p> <p>11 Q. Did you ask why that was necessary?</p> <p>12 A. It was just for us to have easy access to open the door.</p> <p>13 Sometimes when I was coming home with shopping, I had</p> <p>14 difficulties to open the door because they were closing</p> <p>15 on me all the time.</p> <p>16 Q. So who decided that that should be removed?</p> <p>17 A. Well, the man decided that, to make it easy, he will</p> <p>18 remove it.</p> <p>19 Q. Had you told him, "I have a problem with this door</p> <p>20 because it shuts on me"?</p> <p>21 A. Yes.</p> <p>22 Q. And then he offered to --</p> <p>23 A. That's right.</p> <p>24 Q. Did the person who removed it give you any explanation</p> <p>25 of what that mechanism was for?</p> <p style="text-align: right;">Page 25</p>	<p>1 door.</p> <p>2 Q. Which flat was that that she --</p> <p>3 A. That was flat 42.</p> <p>4 Q. When you left the flat that night, do you remember</p> <p>5 seeing a firefighter in the communal area at all?</p> <p>6 A. I haven't.</p> <p>7 Q. If I take you forward in your statement to page 5,</p> <p>8 please, and we just look at paragraph 19. You say:</p> <p>9 "19. On the landing on our way our neighbours</p> <p>10 opposite were outside their flat."</p> <p>11 Which flat are you referring to here?</p> <p>12 A. 46.</p> <p>13 Q. What you say at this point -- and now you're getting</p> <p>14 ready to leave completely -- is that when you left, you</p> <p>15 describe the smoke at this point as more irritating.</p> <p>16 Did the smoke have any effect on you at that time?</p> <p>17 A. Yes, that was on the staircase, which it was more</p> <p>18 overpowering that I have to cover my mouth and nose.</p> <p>19 Q. Did you have to do that once you'd got into the</p> <p>20 stairwell itself?</p> <p>21 A. Yes.</p> <p>22 MR RAWAT: Before we take you to the stairwell, could I just</p> <p>23 show you two images.</p> <p>24 These, again, Mr Chairman, are photographs which</p> <p>25 have been shown to previous witnesses. They're the</p> <p style="text-align: right;">Page 27</p>
<p>1 A. I knew that it was just to keep it safe from fire.</p> <p>2 Q. Were you happy that it was removed?</p> <p>3 A. Actually, I was happy, yes, because we still could close</p> <p>4 the door.</p> <p>5 Q. Was your door the sort that if it was shut, if you went</p> <p>6 out and shut the door behind you --</p> <p>7 A. Yes.</p> <p>8 Q. -- did it need to be locked or would it be locked</p> <p>9 automatically?</p> <p>10 A. It was locked automatically. You need the key to open</p> <p>11 it.</p> <p>12 Q. So someone standing outside couldn't just push it open</p> <p>13 again?</p> <p>14 A. No, it wouldn't.</p> <p>15 Q. Before you left your flat -- and I'm taking you back to</p> <p>16 the night again -- do you remember anybody banging on</p> <p>17 your front door at all before you left?</p> <p>18 A. Not on my door, no.</p> <p>19 Q. When you --</p> <p>20 A. My daughter --</p> <p>21 Q. Sorry, go ahead.</p> <p>22 A. My daughter, when she went outside to Betty's flat to</p> <p>23 see -- because Betty was saying, "Come and see what is</p> <p>24 going on outside" when the fire was on her side, then my</p> <p>25 daughter came out and she start banging on our neighbour</p> <p style="text-align: right;">Page 26</p>	<p>1 floor 6 photographs.</p> <p>2 SIR MARTIN MOORE-BICK: Yes.</p> <p>3 MR RAWAT: Can I have side-by-side, please, BLA00002514 and</p> <p>4 BLA00002513.</p> <p>5 Mrs Sobieszczak, just to explain, two photographs</p> <p>6 taken by one of the inquiry's experts. They are after</p> <p>7 the fire, but they're of floor 6.</p> <p>8 I think the photograph on the left, as we look at</p> <p>9 it, is BLA00002514, and it's looking in the direction of</p> <p>10 flats 1, 2 and 3, so towards the north side of the</p> <p>11 building. BLA00002513 looks in the opposite direction</p> <p>12 to flats 4, 5 and 6, so toward the south side. So</p> <p>13 someone getting out of the lift would need to turn</p> <p>14 right, if this was on your floor, to get to your flat.</p> <p>15 A. That's correct.</p> <p>16 Q. What we can see is in the image on the left you have</p> <p>17 a grille, at least one grille, and there's two spaces at</p> <p>18 the bottom of the far wall, and then on the other side</p> <p>19 they're at the top.</p> <p>20 Do you remember seeing those vents on your floor?</p> <p>21 A. Yes, I have.</p> <p>22 Q. Did you know what they were for?</p> <p>23 A. Apparently they're supposed to be the ventilation</p> <p>24 shafts, but I never heard them working.</p> <p>25 Q. When you say you never heard them working, was that at</p> <p style="text-align: right;">Page 28</p>

<p>1 any point at all?</p> <p>2 A. At any point at all.</p> <p>3 Q. Specifically on the night did you hear them?</p> <p>4 A. No, I haven't.</p> <p>5 Q. I just want you to clear up something for me because</p> <p>6 Florentyna has made a statement, as you know, to the</p> <p>7 inquiry.</p> <p>8 She said that you told her that you'd noticed that</p> <p>9 the air vents on the right-hand side by your door had</p> <p>10 switched on and you'd never heard this before.</p> <p>11 So that could mean that it's those vents. Was that</p> <p>12 what you were referring to?</p> <p>13 A. No, I was referring to the one outside the building by</p> <p>14 the main doors, that I heard the ventilation shaft in</p> <p>15 there, but probably she assumed that I was talking about</p> <p>16 the ventilation inside.</p> <p>17 Q. And you're quite clear you've never heard a single sound</p> <p>18 coming out of those grilles before?</p> <p>19 A. Not from those, no.</p> <p>20 Q. When you left for the stairwell that night -- so there's</p> <p>21 yourself, there's Florentyna and there's your husband --</p> <p>22 did you all leave together?</p> <p>23 A. Yes, we did. I came downstairs first, my daughter</p> <p>24 followed me and on the end it was my husband.</p> <p>25 Q. I appreciate he's coming last, but there's a door that</p> <p style="text-align: right;">Page 29</p>	<p>1 Q. Was there less smoke in the stairwell when you got into</p> <p>2 it compared to the communal area?</p> <p>3 A. It was more on the staircase than in the lobby.</p> <p>4 Q. You described both conditions as foggy, so was there</p> <p>5 more fog in the stairwell?</p> <p>6 A. That's right, yes.</p> <p>7 Q. Were the lights on in the stairwell?</p> <p>8 A. Yes, they were.</p> <p>9 Q. When you got into the stairwell -- so you've left</p> <p>10 floor 7 but you're in the stairwell at floor 7 -- did</p> <p>11 you notice any change in temperature between the</p> <p>12 communal area and the stairwell?</p> <p>13 A. I don't remember. I think it was the same.</p> <p>14 Q. Did you feel any movement of air on your face at all?</p> <p>15 A. When we're coming downstairs, yes, I could feel it more</p> <p>16 air coming.</p> <p>17 Q. Did you hear the sound of a fan or anything like that?</p> <p>18 A. No.</p> <p>19 Q. What colour was the smoke that you saw?</p> <p>20 A. White.</p> <p>21 Q. Could you tell where it was coming from?</p> <p>22 A. No.</p> <p>23 Q. Again, you've described this smoke as having a chemical</p> <p>24 smell.</p> <p>25 Was it the same smell as you'd noticed earlier when</p> <p style="text-align: right;">Page 31</p>
<p>1 leads into the stairwell, isn't there?</p> <p>2 A. That's correct.</p> <p>3 Q. If you went first, do you remember having to open the</p> <p>4 door?</p> <p>5 A. Yes, I did have to open it.</p> <p>6 Q. Do you remember if it closed behind your husband,</p> <p>7 Michael?</p> <p>8 A. Yes, yes, it did.</p> <p>9 Q. As far as you can remember, how often did you use the</p> <p>10 stairs anyway?</p> <p>11 A. Not so many times, but usually the door to the staircase</p> <p>12 was closed, and it's just automatically if anybody was</p> <p>13 coming or going, like the postman, it was just shutting,</p> <p>14 you know, by itself afterwards.</p> <p>15 Q. So by June 2017, the door on floor 7 was working fine,</p> <p>16 was it?</p> <p>17 A. Yes.</p> <p>18 Q. In your statement you describe there being some smoke in</p> <p>19 the stairwell.</p> <p>20 A. Yes.</p> <p>21 Q. When you first got into the stairwell from your floor,</p> <p>22 how far were you able to see?</p> <p>23 A. I could see it quite enough, yes. It wasn't very heavy</p> <p>24 smoke. It was just like slightly foggy. But I could</p> <p>25 still see it clearly.</p> <p style="text-align: right;">Page 30</p>	<p>1 you'd opened your front door?</p> <p>2 A. It was the same but more intense smell on the stairwell.</p> <p>3 Q. I should have asked you this earlier. You describe the</p> <p>4 smoke in the stairwell as being white in colour. What</p> <p>5 colour was the smoke that you noticed in the communal</p> <p>6 area?</p> <p>7 A. By the lifts in the lobby, yes, it was the same. Foggy</p> <p>8 white.</p> <p>9 Q. You described the smell of the smoke in the stairwell as</p> <p>10 being more intense. Did it have any effect on you?</p> <p>11 A. Well, I had to cover it, as I said before, my nose and</p> <p>12 my mouth, before I would start coughing.</p> <p>13 Q. You then make your way down the stairs.</p> <p>14 Did the smell change at all as you went down the</p> <p>15 stairs?</p> <p>16 A. Yes, it did. Towards the ground floor, towards the</p> <p>17 staircase, downstairs on the 1st floor, we -- yes, it</p> <p>18 was more clear air.</p> <p>19 Q. So did the smell get less intense?</p> <p>20 A. Yes.</p> <p>21 Q. You say it was clearer air, so what happened to the</p> <p>22 smoke conditions as you went down?</p> <p>23 A. Sorry?</p> <p>24 Q. You said as you went down, it became clearer. So what</p> <p>25 were the smoke conditions like as you went down?</p> <p style="text-align: right;">Page 32</p>

<p>1 A. It was better. It was better. You could see better and 2 the smell wasn't overpowering. 3 Q. You tell us in your statement that on the way down you 4 passed a lady who was walking slowly. 5 Did you have any difficulty getting past her on the 6 stairs? 7 A. No, I haven't. 8 Q. One last point. 9 You told us in your statement how you left the 10 tower, but that your daughter, Florentyna, stayed behind 11 and was directing people. 12 Can I just show you an image, please. Again, for 13 those who are either watching or in the hearing room, 14 this is a CCTV still taken on the night itself, but it 15 doesn't show anything distressing. 16 Can we have, please, INQ00000435. 17 If you see in the far right corner of the image 18 there's a young woman in a dressing gown. Is that 19 Florentyna, your daughter? 20 A. That's my daughter. 21 MR RAWAT: Thank you. 22 Mrs Sobieszczak, those are all the questions I have 23 for you. 24 Mr Chairman, I would have asked for a break in any 25 event, but can we have the usual break so that I can use</p> <p style="text-align: center;">Page 33</p>	<p>1 there are one or two questions to go, so we'll let 2 Mr Rawat get on with it. 3 Yes, Mr Rawat. 4 MR RAWAT: Thank you, Mr Chairman. 5 Ms Sobieszczak, thank you for coming back. 6 Just one small point. 7 Do you remember, just before we had the break, 8 I showed you a CCTV still in which you identified your 9 daughter, Florentyna. 10 Just so that we can be absolutely clear, obviously 11 there are two women shown in that image, and Florentyna 12 is the one who is not wearing the headscarf, isn't she? 13 A. Yes, Florentyna is the one who is standing by the 14 staircase. 15 Q. In fact, that person has identified herself already 16 anyway. 17 Can I just take you back, please, to this noise that 18 you heard during the refurbishment. 19 I want to show an image which was taken during the 20 refurbishment. Could we have, please, BLA00004531, 21 please. 22 I showed you a photograph which showed us the main 23 front entrance and the green canopy that we can see in 24 there. 25 I'm grateful to the representative of PSB, who put</p> <p style="text-align: center;">Page 35</p>
<p>1 the time also to see if there's any supplementary 2 questions? 3 SIR MARTIN MOORE-BICK: Would it be sensible if we had the 4 usual slightly longer break at this stage? 5 MR RAWAT: Yes, please. 6 SIR MARTIN MOORE-BICK: Mrs Sobieszczak, we'll have a break 7 now. Probably you'd quite like a break in any event. 8 I'm going to ask you in a minute to go with the 9 usher. Please don't talk to anyone about your evidence 10 while you're out of the room. 11 We'll come back at 11.20, and we'll see then whether 12 there are any more questions for you and take it from 13 there. All right? 14 THE WITNESS: All right. 15 SIR MARTIN MOORE-BICK: Thank you very much. Would you like 16 to go with the usher. 17 Well, Mr Rawat, we'll say 11.20. That'll give you 18 plenty of time to sort out your questions. 19 MR RAWAT: Thank you. 20 SIR MARTIN MOORE-BICK: Right. Thank you very much. 21 11.20, please. 22 (11.08 am) 23 (A short break) 24 (11.20 am) 25 SIR MARTIN MOORE-BICK: All right, Mrs Sobieszczak, I think</p> <p style="text-align: center;">Page 34</p>	<p>1 in this smoke extraction system, for correcting me on 2 this, but the image that I showed you is not vents for 3 a ventilation shaft. But if you see on there, can you 4 see that there's some scaffolding above the green canopy 5 and then we can see some windows, and above, can you see 6 a grille there? 7 A. Yes, I can see. 8 Q. Where the red dot is now. 9 A. Yes. 10 Q. It has been helpfully pointed out to me that that's the 11 extractor for the ventilation system. 12 A. Oh, okay. 13 Q. With that explanation, if I take you back to that time 14 when, during the refurbishment, you're hearing this 15 noise, do you remember that being drawn to your 16 attention? 17 A. The noise, I thought that it is from the ventilation 18 above the door, but I could be mistaken and maybe it was 19 that one. 20 Q. But are you clear in your mind that it was a sound that 21 you heard as from outside the building? 22 A. That's right, on that side exactly. Yes. 23 Q. So that we're absolutely clear about your evidence, you 24 heard that sound when you were outside the building? 25 A. Yes.</p> <p style="text-align: center;">Page 36</p>

<p>1 Q. And you also heard a sound from a ventilation system 2 when you were on the ground floor by the lift lobby; is 3 that right?</p> <p>4 A. Yes, from time to time. It's like, as I said, because 5 there was closed space, there was no windows, so they 6 put it like ventilation, and the grid, when it was open 7 and shutting, you could hear the noise it was made.</p> <p>8 Q. Did you actually see it opening and shutting?</p> <p>9 A. Yes.</p> <p>10 Q. Was it a grille in the wall or was it above you when you 11 were by the lifts?</p> <p>12 A. In the wall -- I mean on the wall.</p> <p>13 Q. But what you never heard was the sound of a system 14 operating on your floor?</p> <p>15 A. No.</p> <p>16 Q. And you never heard it certainly on the night of the 17 fire?</p> <p>18 A. Definitely not.</p> <p>19 Q. Could I just now take you, please, to page 4 of your 20 statement and if we could look at paragraph 13.</p> <p>21 In this part of your statement, to give it some 22 context, Mrs Sobieszczak, you're speaking about 23 statements you've given to the police and you have 24 pointed out some corrections.</p> <p>25 In the police statement you talk about a meeting</p> <p style="text-align: right;">Page 37</p>	<p>1 an explanation at a public meeting?</p> <p>2 A. No. The public meeting, it was in the showroom, one of 3 the flats that it was done already, for residents to see 4 what to expect after the refurbishment, the new windows, 5 where the central and hot water system would be.</p> <p>6 Q. Can I take you back to page 2 and paragraph 5.</p> <p>7 Do you remember I was asking you questions about the 8 problems you noticed in the cladding?</p> <p>9 A. Mm-hm.</p> <p>10 Q. One of the things you mentioned was that the workmen 11 used an elevator on the outside of the building.</p> <p>12 A. That's correct.</p> <p>13 Q. Is it right that they didn't have scaffolding going all 14 the way up the building, they just used an elevator?</p> <p>15 A. That's correct.</p> <p>16 Q. You refer in this statement to the use of black duct 17 tape.</p> <p>18 Did you see someone covering the gap that you 19 noticed with black duct tape or did you just see the 20 duct tape there?</p> <p>21 A. I've just seen it. I haven't seen anybody putting it, 22 I just seen it afterwards, that it was covered.</p> <p>23 Q. Once you saw it covered, did you open your kitchen 24 window and have a look at it?</p> <p>25 A. Oh, yes.</p> <p style="text-align: right;">Page 39</p>
<p>1 which you attended at which someone called Simon was 2 present, but what you say is:</p> <p>3 "This is a mix up and not quite correct. I did know 4 Simon and did know that he was a manager of the project 5 for Rydon. He later got another job and left but while 6 he was there he was one of the more helpful people and 7 would actually explain things to us. He was the one who 8 told me that they were testing the ventilation system 9 that I had heard. This is how I knew the sound and 10 recognised it but the explanation was not at the show 11 room meeting."</p> <p>12 So do you remember Simon being the person who 13 explained the ventilation system to you?</p> <p>14 A. No, it was another manager who told me what was 15 happening, that they are checking the ventilation 16 system. But then a few days later, when I've seen 17 Simon, the manager, one of the managers, I mention it 18 and he said that, yes, they have been checking the 19 ventilation system. And --</p> <p>20 Q. Did -- sorry, you finish your answer.</p> <p>21 A. No, no, that's okay.</p> <p>22 Q. Did he tell you anything else about the ventilation 23 system?</p> <p>24 A. No, not really, no.</p> <p>25 Q. So just so that we're clear, you weren't given</p> <p style="text-align: right;">Page 38</p>	<p>1 Q. Did anybody explain to you why this problem was being 2 fixed in this way?</p> <p>3 A. Nobody.</p> <p>4 Q. Did you ever raise it with anyone?</p> <p>5 A. Nobody wanted to talk to us.</p> <p>6 Q. Does that mean that you actually went and raised it with 7 someone and they didn't want to talk to you, or you just 8 didn't feel able to raise it with someone?</p> <p>9 A. I didn't know whom to approach to say it, because the 10 TMO, they were just, like, ignoring us. And whatever 11 work should be done, it was taking ages after reporting.</p> <p>12 Q. Those are all the additional questions I have for you, 13 Mrs Sobieszczak. I just have one last question to put 14 to you.</p> <p>15 A. That's okay.</p> <p>16 Q. And it's this: aside from what you've told the inquiry 17 in your witness statement, and the answers that you've 18 given me today, is there anything else that you saw or 19 heard on the night of the fire that you think it 20 important to draw to the attention of the chairman?</p> <p>21 A. I've got nothing actually to add, except that we never 22 had, as long as I have been living there for 32 years, 23 any fire drills, which we should have. There was no 24 meetings explaining where should be in case of fire the 25 meeting point outside. It was nothing whatsoever.</p> <p style="text-align: right;">Page 40</p>

<p>1 There was like lack of communication between the TMO and 2 the residents. We were always ignored. 3 SIR MARTIN MOORE-BICK: Right. 4 MR RAWAT: Thank you for that, and can I thank you once 5 again for coming to give evidence today. It's been very 6 helpful. 7 THE WITNESS: Thank you. 8 SIR MARTIN MOORE-BICK: Mrs Sobieszczak, I would like to add 9 my thanks to those of Mr Rawat. It's really important 10 to us to hear about conditions inside the tower at 11 different levels, at different times, and although it 12 can be difficult for people to come and talk about it, 13 it does help us enormously. 14 I'm very grateful indeed to you for coming along to 15 tell us what you saw and heard and smelt and so on. 16 That's a really great help. Thank you very much indeed. 17 THE WITNESS: Thank you. 18 SIR MARTIN MOORE-BICK: Right. Would you like to go with 19 the usher now, she'll look after you. 20 THE WITNESS: Thank you. 21 (The witness withdrew) 22 SIR MARTIN MOORE-BICK: Yes, Mr Rawat. Now -- 23 MR RAWAT: Well, Mr Chairman, we have obviously some time 24 left and I would like to use that to put some statements 25 into the record.</p> <p style="text-align: right;">Page 41</p>	<p>1 friend. We had quite a few drinks and when I got back I 2 washed my face, got into my pyjamas, and got into bed. 3 It was about 12.15am. 4 "8. A short time later I suddenly heard lots of 5 sirens outside and so I got up. I looked outside my 6 bedroom window which faced south. I saw a firefighter 7 rushing around getting a hose pipe connected and I could 8 see thin white smoke emerging from the east side of the 9 tower. 10 "9. I went to my parents' bedroom to wake them up 11 but my mum was already awake and was looking out of 12 their window which faced the same direction as my own. 13 We were discussing what was happening when my mum said 14 that she could smell smoke and so she went and opened 15 our front door. I remember her saying to me that she 16 noticed the air vents on the right hand side by our door 17 had switched on, and that she had never heard this 18 before. I don't remember hearing this myself. 19 "10. As I was standing with my mother at the front 20 door our neighbours across the landing were in the 21 process of leaving their flats. I think they looked 22 more panicked than we were at that time. We saw another 23 neighbour who lived in Flat 41. She came from her flat 24 and said she was surprised by what was going on. She 25 said that there was heavy smoke in her flat and she</p> <p style="text-align: right;">Page 43</p>
<p>1 SIR MARTIN MOORE-BICK: Yes, of course. 2 FLORENTYNA SOBIESZCZAK (evidence read into the record) 3 MR RAWAT: Following on from the evidence that you've just 4 heard, the first statement I would like to put into the 5 record now is that of Florentyna Sobieszczak, who is 6 Elizabeth's daughter. 7 SIR MARTIN MOORE-BICK: Yes. 8 MR RAWAT: The reference for that is IWS00000831. 9 SIR MARTIN MOORE-BICK: Yes, thank you. 10 MR RAWAT: If we go, please, to page 6 of the statement, 11 it's dated 29 June 2018 and signed with a statement of 12 truth. 13 There are no exhibits accompanying the statement. 14 SIR MARTIN MOORE-BICK: Right. 15 MR RAWAT: In the statement -- if we go back to page 1, 16 please -- Florentyna explains that she'd lived in 17 Grenfell Tower for all of her life except for a couple 18 of years when she was at university. She finished 19 university in 2014, and in her last year returned to 20 live with her parents and stayed living there after 21 she'd graduated. 22 If I could just turn to her account of the night of 23 the fire itself, and that begins at page 2 at 24 paragraph 7. 25 "7. On the night of the fire I had been out with a</p> <p style="text-align: right;">Page 42</p>	<p>1 could see flames from her window. I went into her flat 2 and the whole place was full of heavy white smoke. It 3 was thick enough for me to realise I needed to cover my 4 mouth so I put my robe across my face to stop breathing 5 in the smoke. I went to her kitchen window and could 6 see flames to the left side that were level with the 7 window and were going up. I could tell that the fire 8 was already higher than our floor. It was an utter 9 shock to see flames at the window and I realised then we 10 needed to get out of the building quickly. At that time 11 it was about 45 minutes after I had arrived home, I 12 think it was probably at about one o'clock in the 13 morning. 14 "11. I went back to our flat again to tell my 15 parents that we needed to get ready to leave. I felt 16 that we needed to leave but I was not panicking and did 17 not feel in immediate danger at the time. I knew there 18 were firefighters downstairs and thought that they would 19 just deal with it. At the time I didn't know the fire 20 was spreading in the way that it was. 21 "12. I woke my dad who was still sleeping, and soon 22 after I remember that a fire fighter knocked on our 23 door. He had no mask or breathing apparatus, and simply 24 said: 'do you guys want to start coming down?' I was 25 very calm and thought I should just do what he said. I</p> <p style="text-align: right;">Page 44</p>

<p>1 work as cabin crew [redacted] and with my job I think I</p> <p>2 went into work mode. We got ready quickly and we left.</p> <p>3 It took me only a few moments to get ready to go. I</p> <p>4 simply put my robe on and didn't take anything else with</p> <p>5 me. I remember looking back just before we left and my</p> <p>6 dad was shutting our bedroom doors. He also shut all of</p> <p>7 the windows and air vents.</p> <p>8 "13. On the way to the way to stairs I realised</p> <p>9 that I had seen all of our neighbours except for our</p> <p>10 neighbours in flat 42 so I banged on their door until</p> <p>11 they woke up and then I told them there was a fire and</p> <p>12 they needed to get up. They knew nothing about it and</p> <p>13 seemed to have just woken up from me banging on their</p> <p>14 door.</p> <p>15 "14. My mum, dad and I then started to go down the</p> <p>16 stairs. At that stage there was an increasing sense of</p> <p>17 panic, but I remained calm and think this is probably</p> <p>18 because of my training at work. We are trained to deal</p> <p>19 calmly with emergency situations. You could hear people</p> <p>20 walking and talking. There was smoke in the stairway</p> <p>21 that was thick enough for people to be covering their</p> <p>22 mouths. But the smoke was thin enough for me to be able</p> <p>23 to see the person in front of me and where I was going</p> <p>24 on the stairs.</p> <p>25 "14[sic]. There were people behind us and I could</p> <p style="text-align: right;">Page 45</p>	<p>1 statement.</p> <p>2 SIR MARTIN MOORE-BICK: Very well, thank you.</p> <p>3 MICHAEL SOBIESZCZAK (evidence read into the record)</p> <p>4 MR RAWAT: If I can turn now to the statement of</p> <p>5 Florentyna's father, Michael Sobieszczak. That</p> <p>6 statement is at IWS00001111.</p> <p>7 If we go, please, to the last page, the statement is</p> <p>8 dated 10 August 2018, and it is signed with a statement</p> <p>9 of truth.</p> <p>10 There are no accompanying exhibits to go into the</p> <p>11 record.</p> <p>12 SIR MARTIN MOORE-BICK: All right, thank you.</p> <p>13 MR RAWAT: If I could take you, Mr Chairman, back to the</p> <p>14 first page, please.</p> <p>15 In this statement, Mr Sobieszczak explains at</p> <p>16 paragraph 3:</p> <p>17 "3. Grenfell Tower had been my family's home for 32</p> <p>18 years. Originally my wife Elizabeth and I had moved to</p> <p>19 flat 191, a one bedroom flat. When Florentyna was born</p> <p>20 in 1991 we became entitled to a larger flat and so we</p> <p>21 moved to flat 43 on the 7th floor when she was 3 years</p> <p>22 old."</p> <p>23 If I now turn to paragraph 8 on the next page and</p> <p>24 pick it up with Mr Sobieszczak's recollection of the</p> <p>25 night of the fire itself.</p> <p style="text-align: right;">Page 47</p>
<p>1 hear them shuffling but I am not sure how many people</p> <p>2 there were.</p> <p>3 "15. At the bottom of the stairs there were two</p> <p>4 exits to the tower. There was a main exit that people</p> <p>5 used every day that faced south and a secondary exit on</p> <p>6 the east side facing the leisure centre. I remember as</p> <p>7 we were reaching the bottom of the stairs I could see</p> <p>8 burning cladding and metal falling close to the</p> <p>9 secondary exit and immediately realised that as this was</p> <p>10 the closest to the stairs it might be people's first</p> <p>11 choice of route. I realised how dangerous this would be</p> <p>12 and that others might not have noticed, so when I</p> <p>13 arrived at the bottom of the stairs I stood for a time</p> <p>14 facing people coming down and made sure that people used</p> <p>15 the main exit instead as that route was safer. My</p> <p>16 parents left the tower while I stayed and did this. I</p> <p>17 remember shouting that the exit was blocked and that</p> <p>18 people needed to go the other way. I think I redirected</p> <p>19 about 30 people before my mum and dad came back inside</p> <p>20 to grab me. Their faces showed sheer panic, in a way I</p> <p>21 have never seen before. My dad yelled at me in</p> <p>22 [redacted] that we needed get out as the tower block was</p> <p>23 going to collapse. He grabbed me by the hood of the</p> <p>24 robe I was wearing and dragged me out."</p> <p>25 Mr Chairman, that's all I propose to read from that</p> <p style="text-align: right;">Page 46</p>	<p>1 It begins:</p> <p>2 "8. On the day of the fire I was working part time</p> <p>3 [redacted] until 4pm. I went to bed as usual at about</p> <p>4 10 or 11 o'clock.</p> <p>5 "9. I was woken up by a commotion between my</p> <p>6 daughter and wife. It was at about 1:10 am. It was a</p> <p>7 loud exchange of words. I could hear no noise from</p> <p>8 outside at that stage. I became more and more alert</p> <p>9 very quickly. The commotion continued getting louder.</p> <p>10 I heard them opening the outside door to the corridor.</p> <p>11 "10. It's difficult to remember exactly what</p> <p>12 happened at that stage as I had been sleeping, but I</p> <p>13 think Florentyna came to tell me that I needed to get</p> <p>14 up. At this time there was no suggestion that we needed</p> <p>15 to leave the flat.</p> <p>16 "11. Two or three minutes later Florentyna came</p> <p>17 back and she was very clear and persuasive. She said:</p> <p>18 'Daddy we need to get out. Get out now!' I got up and</p> <p>19 got dressed. I remember two things particularly. First</p> <p>20 Florentyna being really alert and knocking on doors</p> <p>21 outside talking to my wife. I put my head outside from</p> <p>22 the flat out of the front door. I could already smell</p> <p>23 the smell of smoke. I remember locking our bedroom</p> <p>24 doors behind us. Florentyna and Elizabeth were already</p> <p>25 outside the flat. I grabbed my phone and my keys and</p> <p style="text-align: right;">Page 48</p>

<p>1 glasses. I said to myself that it was probably just a</p> <p>2 fire in the rubbish disposal. It never crossed my mind</p> <p>3 at that point it would be anything more serious.</p> <p>4 "12. We went straight to the stairs. I'm not sure</p> <p>5 how we went down but Elizabeth and I were together as we</p> <p>6 started going down the stairs. When we opened the door</p> <p>7 to the stairwell there was a bad smell. It as like a</p> <p>8 mixture of electrical and plastic smells. I had to</p> <p>9 cover my mouth and cover my nose with my clothes because</p> <p>10 of the smell. It was an irritating smell in the back of</p> <p>11 the throat.</p> <p>12 "13. On the way down the stairs Florentyna was</p> <p>13 ahead. My recollection is that Elizabeth was next to</p> <p>14 me. When we arrived at the bottom of the stairs</p> <p>15 Florentyna was close to the side exit which led to the</p> <p>16 sports centre. I was then horrified to see the</p> <p>17 immediate danger of the situation. There were balls of</p> <p>18 fire and flaming debris falling from the building</p> <p>19 directly where she was standing. I said to Elizabeth</p> <p>20 that we needed to pull Florentyna back and get out of</p> <p>21 the building straight away. We grabbed Florentyna and I</p> <p>22 could tell that she was beginning to suffer from panic.</p> <p>23 She was disorientated and on high alert. It was such a</p> <p>24 nerve wracking time. I was shocked by the fire balls</p> <p>25 coming down and missing her by inches."</p> <p style="text-align: center;">Page 49</p>	<p>1 MR RAWAT: If I could read some parts of the statement.</p> <p>2 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>3 MR RAWAT: If we go back to page 1, please, and paragraph 3.</p> <p>4 In paragraph 3, Mr Ho explains that before the fire</p> <p>5 at Grenfell Tower he lived at flat 76, which was on the</p> <p>6 10th floor of the tower.</p> <p>7 If we move forward to paragraph 11 of the statement,</p> <p>8 please, he has this to say about the refurbishment:</p> <p>9 "11. After the refurbishment of the Tower in about</p> <p>10 2015/2016 a new front door was fitted to the flat. When</p> <p>11 it was first installed the door would automatically</p> <p>12 swing shut, however, after a period of time, I do not</p> <p>13 know how long, it would no longer automatically swing</p> <p>14 shut but would stay open until it was physically shut.</p> <p>15 I would need to apply force in order to shut it, as it</p> <p>16 was heavy. I do not know if my wife ever asked for it</p> <p>17 to be fixed, but I did not. I think the door had three</p> <p>18 or four hinges on it. The door would shut quite tight;</p> <p>19 there were not any gaps between the door and the</p> <p>20 doorframe."</p> <p>21 He continues in paragraph 12:</p> <p>22 "12. After the refurbishment of the Tower in about</p> <p>23 2015/2016 a new front door was fitted to the flat. When</p> <p>24 it was first installed the door would automatically</p> <p>25 swing shut, however, after a period of time, I do not</p> <p style="text-align: center;">Page 51</p>
<p>1 Mr Chairman, that's all I propose to read from that</p> <p>2 statement.</p> <p>3 SIR MARTIN MOORE-BICK: All right, thank you very much.</p> <p>4 MR RAWAT: I should have added at the beginning that, of</p> <p>5 course, as with all the other statements, the statements</p> <p>6 are admitted into the record in their entirety and</p> <p>7 considered as such as part of the inquiry's evidence.</p> <p>8 SIR MARTIN MOORE-BICK: Yes, and it's right that I should</p> <p>9 also express our thanks to those who took the time and</p> <p>10 trouble to make these statements and, as you say, they</p> <p>11 will form part of the evidence that will be taken into</p> <p>12 consideration.</p> <p>13 VAN QUANG HO (evidence read into the record)</p> <p>14 MR RAWAT: Can I now take us back a little bit. You will</p> <p>15 remember, Mr Chairman, that we heard evidence from</p> <p>16 Mrs Hoang Khanh Quang, and what I would like to do now</p> <p>17 is to read into the record the evidence of her former</p> <p>18 husband, Van Quang Ho, who has made a statement as well</p> <p>19 to the inquiry.</p> <p>20 Could I have, please, IWS00000925.</p> <p>21 If we go, please, to the last page. I don't think</p> <p>22 it's accompanied by a statement of truth, but it is</p> <p>23 signed, and each page is signed, and the date of the</p> <p>24 statement is 11 June 2018.</p> <p>25 SIR MARTIN MOORE-BICK: Yes.</p> <p style="text-align: center;">Page 50</p>	<p>1 know how long, it would no longer automatically swing</p> <p>2 shut but would stay open until it was physically shut.</p> <p>3 I would need to apply force in order to shut it, as it</p> <p>4 was heavy. I do not know if my wife ever asked for it</p> <p>5 to be fixed, but I did not. I think the door had three</p> <p>6 or four hinges on it. The door would shut quite tight;</p> <p>7 there were not any gaps between the door and the</p> <p>8 doorframe. I did not pay any attention to whether our</p> <p>9 neighbours' front doors automatically shut or not. The</p> <p>10 front door had a letter box in it which sprung shut</p> <p>11 after a letter was pushed through. This was still</p> <p>12 working on the night of the fire.</p> <p>13 "13. Within the flat we would always leave the door</p> <p>14 between the kitchen and the hallway open. We would also</p> <p>15 usually leave one of the two windows in the kitchen</p> <p>16 open, even when we went out, leaving it open a little.</p> <p>17 The windows in the kitchen opened outwards, with the</p> <p>18 hinges on the vertical frame so that the gap would be at</p> <p>19 the side of the window. There were safety devices on</p> <p>20 the windows so they only opened approximately eight</p> <p>21 inches. We would only open one of the windows, as the</p> <p>22 fridge was in front of the other window."</p> <p>23 He goes on in paragraph 15 to say this:</p> <p>24 "15. The extractor fan in the kitchen was above the</p> <p>25 cooker. My wife installed this. The extractor fan had</p> <p style="text-align: center;">Page 52</p>

<p>1 a pipe which ran out of the window when it was open. 2 The pipe was about 10cm in diameter. Before my wife 3 installed this, there was no extractor fan in the 4 kitchen. Before the windows were changed, they used to 5 open wider, sliding one behind the other, so there was 6 better ventilation than after they were changed. Whilst 7 I believe the extractor fan was working on the night of 8 fire, it was switched off in the evening, as we only 9 used it when we were cooking." 10 If I could turn now to the events of the night 11 itself and Mr Ho's account of that. 12 You may recall that Mrs Quang wasn't actually aware 13 that her former husband was in the flat until she was 14 alerted to the fire herself, and he explains in 15 paragraph 20 on page 4: 16 "20. I got to my flat at about 11pm on the evening 17 of 13 June 2017. After arriving home, I had a wash and 18 then went to bed. I think I was in bed by about 19 11.30pm. I slept in the smaller bedroom, and my wife 20 would sleep in the bigger bedroom. I was asleep when I 21 was woken by hearing my wife shouting my name and saying 22 'Fire!' The smoke alarm was also sounding. I do not 23 know what time this was as I did not look at a clock or 24 my phone. 25 "21. The light in the bedroom was off. There was</p> <p style="text-align: center;">Page 53</p>	<p>1 coming into the corridor from the open kitchen window, 2 but I cannot be sure. We tended to keep the other 3 internal doors shut, so I think these would have been 4 closed on the night of the fire. 5 "24. After my wife had called for me she ran back 6 into her bedroom to get some belongings. When I opened 7 my door I could not see her. After I had grabbed by 8 keys and mobile phone, I asked where she was. I was 9 stood in front of my bedroom door. I told her to run to 10 save her life. Everything felt confused to me, and I 11 was scared. I heard my wife come out of her room, 12 although I could not see her due to the smoke. I felt 13 for her hand and I ran to where the front door was 14 located. Because I could not see the door, I felt 15 around for the door handle. In order to lock the front 16 door you would lift the door handle up; therefore, in 17 order to open it I pushed the handle down. 18 "25. When I opened the front door I did not see any 19 smoke on the landing, there was only smoke behind me. I 20 did not see any fire. I saw firemen on the landing. I 21 cannot be sure, but I think there were two or three of them. 22 I think they were male, but I cannot be sure as I could 23 not see them properly due to their protective equipment 24 which covered their head. I did not see any other 25 people. As we went out of the flat I did not shut the</p> <p style="text-align: center;">Page 55</p>
<p>1 no smoke in the bedroom." 2 The statement then continues: 3 "22. I went to the bedroom door and opened it. 4 When I opened the door I saw smoke in the corridor; 5 smoke came into the bedroom. Although the lights in the 6 corridor were off, usually I would be able to see in 7 front of me while in the corridor, as light from outside 8 the flat came through the open kitchen door, and the 9 window above the kitchen door had a glass panel, both of 10 which provided some light into the corridor, even if all 11 the lights were off. However, when I opened my door I 12 could not see anything due to the smoke. The smoke was 13 very thick and black. I could not see where the front 14 door was to get out. If I had put my hand out in front 15 of me I would not have been able to see it. I could 16 also smell the smoke. I then picked up my mobile phone 17 and my keys which were on a chest next to the door. 18 "23. I did not see any flames in the flat. 19 However, I did see the flickering light that comes from 20 flames. This flickering light was coming from the 21 kitchen and I saw the reflected flames because the door 22 to the kitchen was open. I never actually saw a 23 physical flame so I cannot say precisely where the 24 flames were coming from. However, I think they were 25 outside the kitchen window, and that the smoke was</p> <p style="text-align: center;">Page 54</p>	<p>1 front door, instead leaving it for the firemen to deal 2 with. I believe at least one of the firemen spoke to 3 us, a male, but I could not understand what he was 4 saying. One of the firemen pushed me towards the 5 stairs, together with my wife. 6 "26. There is a door from the landing to the stairs 7 which you push, and which automatically closes behind 8 you. I pushed it open and began to run down the stairs. 9 I was scared of dying so I ran fast. I did not see any 10 other people on the stairs. There was no smoke on the 11 stairs. I am not sure how long it took me to run down 12 the stairs; however, it would normally take me about 3 13 or 4 minutes to walk down the stairs, so it would have 14 been less time than that. 15 "27. When I got to the bottom of the stairs I ran 16 out of the main exit which faces the walkways." 17 I'm going to pause there and just move to finally 18 read paragraph 34 on page 6 of the statement, which 19 reads as follows: 20 "34. Before the fire I was aware, from friends, of 21 the 'stay put' advice from the fire brigade. My 22 understanding of what the policy meant was that, in the 23 event of a fire, a fireman would come to rescue us and 24 that we should not leave the flat as it would be too 25 dangerous. However, there was black smoke, and there</p> <p style="text-align: center;">Page 56</p>

<p>1 appeared to be fire, in our flat, so we left."</p> <p>2 That's all I propose to read from Mr Ho's statement.</p> <p>3 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>4 LUCY HO (evidence read into the record)</p> <p>5 MR RAWAT: If I could now turn to the statement of Mrs Quang</p> <p>6 and Mr Ho's daughter Lucy Ho, please.</p> <p>7 That statement is at IWS00000655.</p> <p>8 The statement, if we go, please, to page 11, carries</p> <p>9 a statement of truth. It's dated 30 May 2018 and is</p> <p>10 signed.</p> <p>11 The statement has two exhibits, Mr Chairman, which</p> <p>12 form part of the same reference, and they are at</p> <p>13 pages 13 to 15.</p> <p>14 If I could take you back to page 1 of the statement,</p> <p>15 please.</p> <p>16 In the statement Lucy begins at paragraph 3 by</p> <p>17 saying this:</p> <p>18 "3. I grew up in Grenfell Tower and all of my</p> <p>19 childhood memories are from that building and the area</p> <p>20 that it is in. I went to Grenfell Nursery which was</p> <p>21 founded by Zoe Dainton's grandmother. I then attended</p> <p>22 Oxford Gardens Primary School. In year 7, I started</p> <p>23 Holland Park Secondary School and remained there until I</p> <p>24 began university."</p> <p>25 If we go through to paragraph 6 on the next page,</p> <p style="text-align: center;">Page 57</p>	<p>1 years."</p> <p>2 Mr Chairman, if I could now go through to page 4 and</p> <p>3 just read some extracts from Lucy's recollection of the</p> <p>4 events of the night itself. We begin at paragraph 18:</p> <p>5 "18. On 13 June I worked the early shift at</p> <p>6 [redacted] from 7am to 4pm. I remember feeling unhappy</p> <p>7 that day for some reason. My mum was also sad; she had</p> <p>8 come back from Vietnam in February 2017 and her homecare</p> <p>9 client had passed away. She had also been to an</p> <p>10 interview which had not gone well from her perspective;</p> <p>11 I suggested that we both get retail therapy, so we went</p> <p>12 shopping. I met her at 4.30pm at Shepherd's Bush and we</p> <p>13 went to Westfield Shopping Centre.</p> <p>14 "19. After buying clothes for both of us, we got a</p> <p>15 taxi to Paul's flat. We arrived at Paul's house at</p> <p>16 around 7pm. My mum took our shopping bags back to our</p> <p>17 flat.</p> <p>18 "20. After arriving at Paul's flat in Barandon</p> <p>19 Walk, I had dinner with Paul; we had takeaway and</p> <p>20 watched TV while eating. I went to bed at 12.30</p> <p>21 midnight. I was supposed to be working the 1.30pm shift</p> <p>22 at [redacted] the next day.</p> <p>23 "14 June 2017</p> <p>24 "21. At around 1.15am, Paul woke me up and said</p> <p>25 that there is something wrong in the Grenfell Tower</p> <p style="text-align: center;">Page 59</p>
<p>1 please.</p> <p>2 Lucy says:</p> <p>3 "6. I moved out of my family home in 2013 when I</p> <p>4 started renting at my uncle's house. Apart from a year</p> <p>5 studying at Bradford University, this is the only time</p> <p>6 that I had lived away from Grenfell Tower.</p> <p>7 Approximately a year and a half later, I moved back to</p> <p>8 my mum's house. Between 2015 and 14 June 2017 I lived</p> <p>9 at both my family home with my mum and at my boyfriend</p> <p>10 Paul Conroy's flat; he lived at [redacted] Barandon</p> <p>11 Walk. My sister Jenny Quang lived in our flat with my</p> <p>12 mum. On the night of the fire, she was in Manchester."</p> <p>13 The statement continues at paragraph 9 as follows:</p> <p>14 "9. I had many friends that lived in Grenfell</p> <p>15 Tower. My good friend was Mariem Elgwahry. She lived</p> <p>16 on the 22nd floor in Flat 196. We attended the same</p> <p>17 primary and secondary schools; she was in the same year</p> <p>18 as me at school. She sadly passed away in the fire. My</p> <p>19 other friend is Christopher Roncolato. He lived in Flat</p> <p>20 72 on the same floor as me. He is roughly of similar</p> <p>21 age to me but we did not attend the same schools.</p> <p>22 Another friend is Adam in Flat 73; he went to the same</p> <p>23 school as me; also Bobby who lived in flat 122. These</p> <p>24 were my childhood friends who lived in Grenfell Tower.</p> <p>25 I maintained my friendship with Mariem into our adult</p> <p style="text-align: center;">Page 58</p>	<p>1 area; he said that several fire brigade trucks were</p> <p>2 outside. I did not think anything of it and told Paul</p> <p>3 that there was probably a person stuck in the lift at</p> <p>4 Grenfell Tower. I think that he had already seen the</p> <p>5 fire from the window but wanted to wake me up calmly.</p> <p>6 With a serious voice, he told me to get dressed and call</p> <p>7 my mum; his voice was trembling. He said, 'You need to</p> <p>8 check on your mum right now'.</p> <p>9 "22. I got up and made my way to the window. I saw</p> <p>10 a flame reflecting on Treadgold House. I could not see</p> <p>11 the Tower but the night was lit up orange from the fire.</p> <p>12 We then made our way outside to see what was happening;</p> <p>13 we went through the '300s' inside the block to the side</p> <p>14 of Barandon Walk that leads onto Grenfell Walk and that</p> <p>15 faces Grenfell Tower. We had a fob key that gave us</p> <p>16 easy access to that exit rather than going around. As</p> <p>17 we walked out of Barandon Walk I could see Grenfell</p> <p>18 Tower on fire. I was confused and worried; I knew that</p> <p>19 my mum would have been in there.</p> <p>20 "23. As I ran out, I could see on my phone that my</p> <p>21 mum had given me three missed calls from her number</p> <p>22 [redacted]. We exited Barandon Walk and stood at a</p> <p>23 raised platform just outside the door that is connected</p> <p>24 to Grenfell Tower. I stood there with Paul and three</p> <p>25 other people. The fire was on the same side as our</p> <p style="text-align: center;">Page 60</p>

<p>1 flat; I was in shock and worried for my mother. My home 2 was on fire. When I first saw the blaze my initial 3 thought was that this was very serious and that my mom 4 was likely to be stuck. I was worried as I know she has 5 issues walking. What if she couldn't get down the 6 stairs safely or quickly enough? I was upset as I could 7 already see my home on fire and I was very unsettled by 8 the extent the fire was already at.</p> <p>9 "24. Just looking at the flames made my stomach 10 turn. I was nervous and shaken. I couldn't think 11 straight or get my head in the right mind frame to 12 function for a long time. Paul had to prompt me on what 13 I needed to do (call my mom, get out of the flat and 14 find her, possibly we needed to go up to get her). It 15 took a while but I just think I was panicking too much. 16 In all honesty I did not think I was the 'panic first' 17 type. I always thought I was mentally strong enough to 18 get myself together in situations of distress.</p> <p>19 "25. I tried to call my mum back while at the 20 platform on her number [redacted] called her 2-3 times 21 but she did not answer. I told Paul that we needed to 22 go up and rescue my mother. I thought that she was 23 inside. I knew that she would try to escape, but 24 because of her lack of English she would not call 999 25 but would call me instead.</p> <p>Page 61</p>	<p>1 have been in the building. He does not live with us but 2 he pops up now and then unannounced. I rang him and he 3 picked up straightway. I asked him where he was and he 4 replied, 'The building is on fire'. I asked him where 5 mum was and he said that she was with him. He passed 6 the phone to my mum and she told me that they were 7 outside. I was not sure if she meant outside the flat 8 but still inside the building, so I kept asking her 9 questions until I knew for sure that she was outside and 10 away from the building. I told her not to go anywhere 11 near the flat. Her voice was trembling; she was not 12 crying but she was unable to speak.</p> <p>13 "30. I told my mum to go to Paul's house; I wanted 14 to make sure that she knew it so I told her to go to the 15 same place where the taxi had dropped her off at 7pm 16 last night.</p> <p>17 "31. Paul and I rushed back to Barandon. When we 18 reached outside Barandon Walk, I saw my mum and dad 19 outside. My mum had pyjamas and slippers on. My dad 20 did not have any shoes on. We went inside and Paul made 21 tea for us all. Paul gave my dad a winter jacket and 22 sandals. It was a cold night so my dad definitely 23 needed the jacket."</p> <p>24 If I move now to paragraph 33: 25 "33. After I made sure that my mum and dad were</p> <p>Page 63</p>
<p>1 "26. As we walked towards the tower I saw Simon 2 Jolly. Simon and I walk our dogs together along with a 3 man named Nick. I asked him if he had seen my mother; 4 he replied that he had not. He told me that Nick was 5 inside the flat. I thought that mum was still inside 6 too. I grew even more anxious. I wanted to go inside. 7 However, the police pushed us away. When we first came 8 outside, there were no police officers. While I was 9 talking to Simon Jolly, suddenly four police officers 10 came to where we were standing. They told us to move 11 back.</p> <p>12 "27. The fire was on one side of the building. The 13 same side as our flat. We stood outside at 14 approximately 1.20. From what I could see, the fire had 15 already reached the 13th floor. This was passed our 16 flat on the 10th floor. This realisation made me panic 17 even more. I turned to Paul and said, 'The fire has 18 gone passed my mum's flat'. Paul was very calm and kept 19 his head. He could see that I was panicking and did not 20 want to worry me. He said that my mum had tried to call 21 me which means that she must be safe. He suggested that 22 she could already be outside and that we should look for 23 her."</p> <p>24 If I go to paragraph 29, Lucy continues: 25 "29. It suddenly clicked to me that my dad may also</p> <p>Page 62</p>	<p>1 fine, I went out to the balcony to smoke a cigarette. I 2 was calming down; my mum was fine; the flat may be on 3 fire but my mum was fine. Then it suddenly hit me and I 4 started remembering all of my friends. Mariem Elgwhary 5 came to my min first; she was one of my closest friends. 6 Mariem lived in Flat 196 on the 22nd floor of Grenfell 7 Tower. I was stressed all over again after I had calmed 8 down because my mom was alright. At this point I 9 thought that it could possibly be too late, but I had 10 hope. She was too young to die; she would make it. The 11 flames were already reaching her house. I know she's 12 more easily stressed than me, especially because she 13 lived much higher up in the tower. I also know her 14 mothers health, particularly her walking abilities is 15 not as good as my mothers and my mom is in a dire 16 walking state. She would never leave her mom behind. 17 She also trusts authority, which angered me because I 18 felt the emergency services should have told her to 19 leave, maybe given her advice on what to do.</p> <p>20 "34. At around 2am I rang her from the balcony on 21 her number she was crying. I told her to leave and that 22 she had plenty of time. She told me that her and her 23 mum had moved to Flat 205 of Grenfell Tower which is on 24 floor 23. She said that the emergency services knew 25 that they were there and would come for them. She said</p> <p>Page 64</p>

<p>1 that it was smoky and hot. I was terrified for her, not 2 only because she was scared but because I could see what 3 the building was like on the outside. Her life was at 4 more risk than I know she had thought. I don't know how 5 anyone couldn't be scared of what they saw. It was so 6 uncontrollable, so ferocious and spontaneous, you 7 couldn't tell which way the fire would spread and how 8 quickly at first. You just knew it was going up - up to 9 where Mariem was.</p> <p>10 "35. I told her that she should leave. I was on 11 the phone to her for approximately 5 minutes and told 12 her that I would call her back and speak to emergency 13 services.</p> <p>14 "36. I went outside and saw a fireman. He told me 15 that he could not speak with me and redirected me to a 16 police officer that was standing there. I spoke to the 17 officer and told him that my friend, her mum and around 18 four other people were in flat 205. I felt like he was 19 only collecting information generally rather than 20 collecting information to inform the fire brigade. I 21 called Mariem back but she did not answer. I looked up 22 to the tower and could see that the fire was now on two 23 sides."</p> <p>24 Lucy then talks about the evacuation of 25 Barandon Walk, and if I could finish with that part of</p> <p style="text-align: center;">Page 65</p>	<p>1 JENNY QUANG (evidence read into the record) 2 MR RAWAT: Can I now turn to the statement of Lucy's sister, 3 Jenny Quang, which is IWS00000766. 4 If we go, please, to the last page, page 8, there is 5 a statement of truth. It's dated 25 June 2018 and 6 signed. 7 There are no exhibits accompanying the statement. 8 If I go back, please, to page 1 of the statement. 9 Jenny in her statement explains some background. If 10 I pick it up at paragraph 2: 11 "I am 23 years old. I lived on the 10th floor of 12 Grenfell Tower in Flat 76 with my mum Hoang Quang and 13 sister Lucy Ho. My mum was a council tenant and moved 14 to Grenfell Tower in 1990 before I was born. My dad Van 15 Ho moved out many years ago, but would occasionally stay 16 at our flat. 17 "3. I study medicine at the [redacted] and have two 18 years remaining of my course. Currently, I am studying 19 MRes Tissue Engineering for Regenerative Medicine. 20 Apart from my time away at university, I had lived in 21 Grenfell Tower all my life before the fire. 22 "4. I attended the day nursery that was located 23 inside the tower. I then attended Oxford Gardens 24 Primary School. For secondary school I went to St 25 Paul's Girls' School, a private school in Hammersmith.</p> <p style="text-align: center;">Page 67</p>
<p>1 her statement: 2 "37. My step-daughter's mum called Paul to inform 3 him that the police were knocking on doors inside 4 Barandon Walk and asking people to evacuate. This was 5 around 3am. They were saying that the tower may fall. 6 I had no idea where to go; I also had two dogs. I told 7 my mum that we needed to go. My mum had a friend who 8 lived in Robinson House. Paul and I, with the dogs, 9 walked my mum and dad to her friend's house. This was 10 just after 3am. 11 "38. Paul and I had nowhere to go and we also had 12 two dogs with us. We just started-walking around the 13 area reflecting on what was happening and looking at my 14 home burn. By approximately 4am all four sides of the 15 tower were on fire. From the intensity of the fire, I 16 knew that there were going to be many casualties. I saw 17 people on the 23rd floor, which is the top floor. The 18 fire met at that point. I kept calling Mariem but she 19 was not answering; I thought that she left the tower and 20 left her phone inside. 21 "39. I sent my boss a message early in the morning 22 to tell him that my house was on fire and that I would 23 not be coming to work." 24 That's all I propose to read from Lucy Ho's 25 statement.</p> <p style="text-align: center;">Page 66</p>	<p>1 I was given a full scholarship and I remained there 2 until the end of sixth form." 3 If I could then turn to page 2, please, just to read 4 two paragraphs in relation to flat 76 itself. Jenny has 5 this to say at paragraph 11: 6 "11. We had two smoke alarms; one in the kitchen 7 and the hallway. These were put in by the council in, I 8 think, 2013, replacing the old ones. I do not remember 9 them checking the alarms after they were put in. We did 10 regular checks to make sure that they were working. 11 Other than the fire alarms, I do not recall there being 12 any other fire safety measures. 13 "12. The front door to our flat was red. It was 14 relatively new, having been replaced in the last five 15 years. Once opened, it would not shut by itself and 16 would stay open until someone closed it. I do not think 17 it had a self-closing mechanism and I do not think it 18 was a fire door. There are fire doors fitted in the 19 student accommodation that I have stayed in and in 20 comparison with those, this door was not very good." 21 If I could now turn to page 4 of the statement, 22 Mr Chairman. 23 You will have gathered both from the evidence of 24 Mrs Quang and the statement of Lucy that Jenny was not 25 in Grenfell Tower on the night itself but at university</p> <p style="text-align: center;">Page 68</p>

<p>1 in Manchester.</p> <p>2 At paragraph 24 -- I won't read this out, but 24 to</p> <p>3 28 -- she sets out how she learnt about the progress of</p> <p>4 the fire through a series of text messages with her</p> <p>5 sister, Lucy.</p> <p>6 SIR MARTIN MOORE-BICK: Yes.</p> <p>7 MR RAWAT: If we go to the next page, what I just want to</p> <p>8 read into the record is paragraph 29. This is sometime</p> <p>9 after 6.30 on 14 June itself, and Jenny says this:</p> <p>10 "29. I turned on the television and saw the fire</p> <p>11 burning my home. The flames were ferocious and were</p> <p>12 bright orange. I burst into tears. My home was burning</p> <p>13 and I was away from my family. I felt hopeless and</p> <p>14 confused. I realised then that it was all real. I was</p> <p>15 initially in denial because of how unbelievable the fire</p> <p>16 looked so it felt like I was watching a movie. The</p> <p>17 whole thing felt appallingly helpless, particularly as</p> <p>18 we had no idea how many people were dead or alive at the</p> <p>19 time. I felt deeply saddened by the loss of my family</p> <p>20 home but it feels trivial compared to all the loss of</p> <p>21 life and how much this has wounded people in the whole</p> <p>22 area. I strongly felt that I needed to come home and</p> <p>23 try to repair some of it but also grew more hurt and</p> <p>24 angrier about the situation."</p> <p>25 That's all I propose to read from that statement, if</p> <p style="text-align: center;">Page 69</p>	<p>1 They'd met through a mutual friend. She confirms in her</p> <p>2 supplementary statement that she was alone in the flat</p> <p>3 on the night of the fire.</p> <p>4 I just want to read into the record Ms Nalukwago's</p> <p>5 account of the night itself, and I go to page 2 of this</p> <p>6 statement, paragraph 10, please.</p> <p>7 If I pick it up at the last part of paragraph 9, the</p> <p>8 last sentence says:</p> <p>9 "I went to bed early probably around 8pm."</p> <p>10 Then it continues an paragraph 10:</p> <p>11 "10. I do not know what time it was but I was woken</p> <p>12 by what sounded like wind going through the trees</p> <p>13 outside. It was quite loud but I thought nothing of it.</p> <p>14 The kitchen window was open as it was a warm night.</p> <p>15 "11. I tried to get back to sleep by pulling my</p> <p>16 duvet over my head but the noise was getting louder and</p> <p>17 stronger. I got out of bed to investigate and went into</p> <p>18 the kitchen to close the window. When I went into the</p> <p>19 kitchen I was horrified to see flames to my left outside</p> <p>20 shooting up the side of the building above my head it</p> <p>21 was moving really fast as if petrol was being poured on</p> <p>22 it. At this stage the fire was at the next door flat</p> <p>23 and not by or in my flat but it was moving towards the</p> <p>24 flat.</p> <p>25 "12. I panicked and looked around for Lillian I</p> <p style="text-align: center;">Page 71</p>
<p>1 I may.</p> <p>2 SIR MARTIN MOORE-BICK: Yes, thank you very much.</p> <p>3 NAGAWA PROSSY NALUKWAGO (evidence read into the record)</p> <p>4 MR RAWAT: Could I now turn, please, to the statement of</p> <p>5 Nagawa Prossy Nalukwago. Her first statement is</p> <p>6 IWS00000009.</p> <p>7 If we go, please, to page 6 of the statement,</p> <p>8 there's a statement of truth, it's dated 13 March 2018,</p> <p>9 and it's signed.</p> <p>10 SIR MARTIN MOORE-BICK: Yes.</p> <p>11 MR RAWAT: The statement is accompanied by I think four</p> <p>12 exhibits which are NPN/1 to 4, and they're at pages 7 to</p> <p>13 11 of the same statement.</p> <p>14 We also have a supplementary statement which we</p> <p>15 ought to put into the record, and that is at</p> <p>16 IWS00001118.</p> <p>17 If we go to the second page of that, that's, again,</p> <p>18 signed with a statement of truth and dated</p> <p>19 8 October 2018.</p> <p>20 Ms Nalukwago -- if we go back to her first statement</p> <p>21 IWS00000009, page 1, please -- explains in her statement</p> <p>22 that at the time of the fire she was living in flat 71</p> <p>23 on the 10th floor --</p> <p>24 SIR MARTIN MOORE-BICK: Yes.</p> <p>25 MR RAWAT: -- with the tenant of that flat, Lillian Olwa.</p> <p style="text-align: center;">Page 70</p>	<p>1 went to her room but she was not there. I then back to</p> <p>2 my room to get my phone. I then looked at my phone and</p> <p>3 realised I had lots of missed calls from Lillian. I</p> <p>4 called Lillian I was screaming I knew I couldn't use the</p> <p>5 lift but I was not sure where the fire stairs were (I</p> <p>6 had never used them before), she was trying to tell me</p> <p>7 how to get but I didn't understand what she was saying.</p> <p>8 My brain was not really working I was just scared and in</p> <p>9 a state of complete panic ...</p> <p>10 "13. By this time the fire was in the sitting room</p> <p>11 shooting up the window (which had been shut) behind</p> <p>12 where the television was. I hung up the phone to</p> <p>13 Lillian. The fire had two colours a green (which I can</p> <p>14 still picture vividly in my head) and a 'normal' fire</p> <p>15 colour of orange. The fire was making a very loud</p> <p>16 cracking sound like breaking glass. It was absolutely</p> <p>17 terrifying. It was eating the television which was in</p> <p>18 the left hand corner of the living room and was running</p> <p>19 across the wall by the window eating the pictures."</p> <p>20 The statement continues at paragraph 16:</p> <p>21 "16. I truly believed I was going to die. I wanted</p> <p>22 to call my family to say goodbye. I called my 'aunty'</p> <p>23 Monica Nakimbugwe. She is not my blood relative but she</p> <p>24 is the mum of my best friend Irene and she is like a</p> <p>25 mother to me. I told aunty I was going to die in the</p> <p style="text-align: center;">Page 72</p>

<p>1 flat. I had gone in the kitchen by the window and I</p> <p>2 told her I was going to jump. She was talking to me</p> <p>3 trying to make me calm down. She told me I had to get</p> <p>4 out.</p> <p>5 "17. I opened the door to the flat, there was no</p> <p>6 light and it was very dark. As soon as I opened the</p> <p>7 door I was hit by a wall of black smoke. It was hot. I</p> <p>8 couldn't see anything; there was no noise in the lobby.</p> <p>9 After I had opened the door the smoke alarm which was on</p> <p>10 the ceiling by the door in the flat started to go off.</p> <p>11 I do not know who fitted this fire alarm or how it</p> <p>12 operated.</p> <p>13 "18. I recoiled back and quickly shut the door. I</p> <p>14 was still on the phone to my aunty. She told me that I</p> <p>15 had to try and get out, she was screaming at me</p> <p>16 commanding me. I did not have any clothes on I went</p> <p>17 back into my room and put on a leather skirt and a</p> <p>18 striped t-shirt. The fire had by this time eaten a</p> <p>19 stool which was to the right of the television and had</p> <p>20 moved into the living room. She told me to get some wet</p> <p>21 towels and cover up. I had earlier soaked a duvet ready</p> <p>22 to be washed the next day. It was still wet. I went to</p> <p>23 the bathroom, there was smoke there and elsewhere in the</p> <p>24 flat but it was not full of smoke ...</p> <p>25 "19. I put the duvet over me, covering me</p> <p style="text-align: center;">Page 73</p>	<p>1 stumbled down about two floors. I fell down and saw a</p> <p>2 fireman coming up. I think I landed on his fire hose.</p> <p>3 I do not remember the fireman having any breathing</p> <p>4 equipment on just his helmet. My phone had fallen from</p> <p>5 my waistband, its screen was broken; I picked it up.</p> <p>6 The fireman told me to 'get out, get out?' The</p> <p>7 stairwell was light and I do not remember any smoke in</p> <p>8 it. I do not remember getting out. I remember complete</p> <p>9 chaos outside, but I do not recall seeing anyone in</p> <p>10 particular. I had lost the duvet somewhere on the</p> <p>11 landing."</p> <p>12 That's as much as I propose to read from that</p> <p>13 statement, Mr Chairman.</p> <p>14 SIR MARTIN MOORE-BICK: Thank you.</p> <p>15 ANN CHANCE (evidence read into the record)</p> <p>16 MR RAWAT: I think there's one more statement from me to</p> <p>17 read in at this moment, and that is the statement of</p> <p>18 Ann Chance.</p> <p>19 SIR MARTIN MOORE-BICK: Thank you.</p> <p>20 MR RAWAT: That is IWS00000783.</p> <p>21 If we go, please, to page 11, the statement is dated</p> <p>22 28 June 2018, it's signed and carries a statement of</p> <p>23 truth.</p> <p>24 There are three exhibits, the joint reference for</p> <p>25 which is IWS00000782.</p> <p style="text-align: center;">Page 75</p>
<p>1 completely. I put my phone in my waistband but still</p> <p>2 connected to my aunty. I opened the door from the flat</p> <p>3 to the landing. I could not see a thing. It was</p> <p>4 completely dark with very thick black smoke. I felt</p> <p>5 like I was sucking in too much smoke, it was choking me.</p> <p>6 I stepped forward out of the flat and almost immediately</p> <p>7 fell over what I thought was a body on the ground. I</p> <p>8 stood up and moved and almost immediately fell on what</p> <p>9 felt like a second body.</p> <p>10 "20. It was horrific I got up and said to aunty 'I</p> <p>11 am going back to the flat to die' I tried but I did not</p> <p>12 know which way I was going I was very disorientated. I</p> <p>13 kept crying 'I am going to die' my aunty kept saying</p> <p>14 'No, get out'. I fell again over what I thought was a</p> <p>15 body. I totally lost it, I couldn't talk anymore, I had</p> <p>16 swallowed too much smoke I could hear my aunty screaming</p> <p>17 for help.</p> <p>18 "21. I stumbled around and fell over what I believe</p> <p>19 was another body. I fell lengthways along the body and</p> <p>20 felt my head hit something hard. It was a door and it</p> <p>21 opened slightly with the force of my head hitting it. I</p> <p>22 could see a bit of light; it was the fire door exit onto</p> <p>23 the stairwell. I tried to stand and fell through the</p> <p>24 door. It was light and there was no smoke. I did not</p> <p>25 see anyone on the stairs. I then literally fell and</p> <p style="text-align: center;">Page 74</p>	<p>1 Again, I'd like to read an extract from this</p> <p>2 statement, if I may. If I could take us back to page 1</p> <p>3 on the statement.</p> <p>4 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>5 MR RAWAT: Paragraph 2, Ann explains:</p> <p>6 "2. I lived in Flat 73, on the 10th floor of</p> <p>7 Grenfell Tower with my mother, two aunts as well as my</p> <p>8 cousin."</p> <p>9 She continues in paragraph 3:</p> <p>10 "3. I have lived in West London my entire life and</p> <p>11 I have lived in Grenfell Tower since I was 10 months</p> <p>12 old, it is where I grew up. I have never known any</p> <p>13 other place to be my home."</p> <p>14 If I turn now, Mr Chairman, just to Ms Chance's</p> <p>15 account of the night of the fire itself. That begins at</p> <p>16 page 3, paragraph 23.</p> <p>17 SIR MARTIN MOORE-BICK: Yes.</p> <p>18 MR RAWAT: "23. On Tuesday 13/06/2017, I fell asleep about</p> <p>19 21:00 hours in my room with my mum whilst we had been</p> <p>20 watching television. Earlier that day I had a medical</p> <p>21 appointment and so in the evening I had gone to see a</p> <p>22 movie, with my mum and two aunts. I returned home with</p> <p>23 my mum and one of my aunts (the mother of my cousin)</p> <p>24 around 7pm. My cousin was already in the flat by this</p> <p>25 time. My other aunt had not come back to the flat with</p> <p style="text-align: center;">Page 76</p>

<p>1 us because she decided to go straight to a nearby tower</p> <p>2 to visit my uncle and her niece.</p> <p>3 "24. At about 01:00am on Wednesday 14/06/2017, my</p> <p>4 aunty, who had come home with us, came into my room and</p> <p>5 woke us up. She said she could smell smoke and hear</p> <p>6 noises coming from the landing area outside the flat. I</p> <p>7 do not recall anything else she said. As soon as I</p> <p>8 walked out from my bedroom I remember seeing smoke</p> <p>9 coming from underneath the front door that leads to the</p> <p>10 landing area. It was very thin smoke. I do not</p> <p>11 remember where exactly under the door that the smoke was</p> <p>12 coming from.</p> <p>13 "25. We went to my aunts' room but I cannot be</p> <p>14 certain whether this was as a result of advice from</p> <p>15 emergency services or whether we did this before calling</p> <p>16 999. However I think it is likely that we would have</p> <p>17 gathered there initially. I do not remember smelling</p> <p>18 anything when going to my aunt's room or when we were</p> <p>19 first in there.</p> <p>20 "26. I know that I felt concerned about what was</p> <p>21 happening and that is why I called emergency services</p> <p>22 from my mobile number at around 01:40am. I recall the</p> <p>23 operator told me that it was a fire on the 4th floor and</p> <p>24 their explanation gave me the impression that it seemed</p> <p>25 like they had it under control.</p> <p style="text-align: right;">Page 77</p>	<p>1 aunt's bed ...</p> <p>2 "30. I called the emergency services again at</p> <p>3 around 02:28am because the fire started to look like it</p> <p>4 was increasing. By this I mean that it looked like it</p> <p>5 was breaking out of the building so it did not seem like</p> <p>6 it was contained. I could see dark smoke floating</p> <p>7 around the fire and going upwards gradually but I do not</p> <p>8 think it reached as high as our windows at this stage.</p> <p>9 I could hear screaming and lots of people shouting,</p> <p>10 'fire' and 'get out' from the outside. I think it was</p> <p>11 at this point that I saw firemen below the tower, just</p> <p>12 behind the playground, and I think there were perhaps</p> <p>13 20. They were looking upwards and they seemed to look</p> <p>14 helpless, like they were trying to figure out what to</p> <p>15 do.</p> <p>16 "31. I explained to the operator that I was trying</p> <p>17 to find out what was going on because we had previously</p> <p>18 been told to stay put and wait. The operator told me</p> <p>19 that if we were able to leave then it was up to us but</p> <p>20 that their main advice was that we should block the</p> <p>21 smoke coming up. I told them that we had been doing</p> <p>22 that but that it was starting to get quite hot inside.</p> <p>23 They advised me to open a window if I could do so</p> <p>24 without smoke coming in.</p> <p>25 "32. My aunty, mum and cousin made other 999 calls</p> <p style="text-align: right;">Page 79</p>
<p>1 "27. I told them that there was smoke coming up and</p> <p>2 our front door was hot. I am no longer able to describe</p> <p>3 the smoke that I was referring to. I am also not sure</p> <p>4 how I would have known the door was hot other than</p> <p>5 perhaps looking through the spyhole on the door to see</p> <p>6 if I could tell what was going on outside.</p> <p>7 "28. I recall that we were worried that we should</p> <p>8 try to get out. The operator told us that we needed to</p> <p>9 stop the smoke coming up and so we should block the door</p> <p>10 with any blankets, clothing or towels. When I asked</p> <p>11 what we should do, they told me that we should stay</p> <p>12 where we were and to wait for somebody to come and get</p> <p>13 us. We followed the instruction and covered the door</p> <p>14 with towels at the bottom.</p> <p>15 "29. I remember being in my aunt's room and looking</p> <p>16 out of the window by the long radiator and another</p> <p>17 window alongside on the corner, which looks out on to</p> <p>18 Latimer Road station. I think it was between 01:40am</p> <p>19 and 2:26am that I looked out of the window and saw fire</p> <p>20 engines outside block. I also think that during this</p> <p>21 time I saw what looked like a tip of an orange flame or</p> <p>22 a reflection of it from the left side of the building.</p> <p>23 It looked like it was a few floors below us around</p> <p>24 Flat 22 or Flat 33. I could see this when I was looking</p> <p>25 out of the window by the long radiator, next to an</p> <p style="text-align: right;">Page 78</p>	<p>1 and possibly to other family members or friends but I do</p> <p>2 not know who called who.</p> <p>3 "33. I believe that around this time we made</p> <p>4 attempts to leave, maybe once or twice. However I</p> <p>5 recall as soon as we opened the door unbearable heat hit</p> <p>6 us in the faces and it was impossible to leave.</p> <p>7 "34. I think by the time I called an operator for a</p> <p>8 third time my cousin and my aunt were also calling</p> <p>9 operators. The time of my third call was around</p> <p>10 02:43am. I told the operator that I thought the fire</p> <p>11 was coming up higher towards our floor. I do not recall</p> <p>12 what I saw. They asked me whether there was any way to</p> <p>13 leave the flat but I said that I did not think so</p> <p>14 because the hall was pitch black and we were on the 10th</p> <p>15 floor and I knew that the fire was on the 4th floor</p> <p>16 below. I was really worried we were trapped in the</p> <p>17 building by the fire.</p> <p>18 "35. I explained to them that when we opened the</p> <p>19 window there was a lot of smoke coming in. I think by</p> <p>20 this time the smoke in our flat could have been around</p> <p>21 the midpoint of my body. This would have been in my</p> <p>22 aunt's room. The operator asked me again whether I</p> <p>23 could try and get out of my flat and whether it was</p> <p>24 possible. I did not know if it was possible because I</p> <p>25 did not know where the fire was. I asked what was going</p> <p style="text-align: right;">Page 80</p>

<p>1 to happen if we tried to get out. They seemed to 2 suggest that we should just go downstairs and they said 3 that this was now their main advice. They told me that 4 we should put wet towels over our heads and faces and 5 try and get out. 6 "36. I was worried that we would be blocked from 7 escaping by the fire as all I knew was that it was below 8 where we were. I was scared we might come face to face 9 with it. I asked whether it was clear to get out. I 10 also said there were flames outside. When I think back 11 to this I remember just seeing the flames and thinking 12 they were getting higher, like the fire was spreading to 13 higher floors, in the same area of the building, I was 14 terrified. 15 "37. We attempted again to leave the flat, I am 16 unable to recall exactly how many times. Whenever we 17 tried I do remember that the heat was intolerable when 18 we opened the front door and we could not persevere 19 through it even when we had put wet towels over our 20 heads. 21 "38. As we remained in the flat, the temperature 22 started to rise and the smoke became worse, causing us 23 to cough. I was scared that we were going to suffocate. 24 It began to seem like there was smoke floating 25 everywhere. Wherever I looked there was smoke. It also</p> <p>Page 81</p>	<p>1 the window by my aunt's bed ... 2 "42. I remember my aunt and cousin being on the 3 phone to emergency services around the same time and 4 they were being told that they had to evacuate. This 5 was really bewildering and so I told Mitch that I did 6 not understand why he was advising me to stay put but 7 somebody else was telling my aunt to evacuate. 8 "43. Mitch said if it was safe to evacuate then we 9 should but I told him it was not safe because the door 10 handle was too hot and there was too much smoke. I was 11 really scared the fire was close and that we did not 12 know exactly where it might be throughout the building. 13 He said that if we could safely get to a stairwell then 14 we should. I told him I was worried that the fire could 15 be anywhere in the stairwell. I asked him if he could 16 tell me where the fire was but he was unable to do so. 17 "44. Around 17 minutes into this call I was aware 18 that another operator was advising my cousin and my 19 aunt, at the same time, that we had to get out and that 20 nobody was coming to get us. Mitch assured me that this 21 was not necessarily the case. 22 "45. However approximately 20 minutes into the call 23 we tried to leave the flat again but it was just too 24 hot. On this occasion the door seemed to expand. I 25 think it expanded due to the heat and therefore we were</p> <p>Page 83</p>
<p>1 seemed the smoke was thicker and it was a kind of mid 2 grey colour. My mum was trying to keep us calm and 3 asked us to stay away from the windows. She later told 4 me this is because she believed the flames had reached 5 our floor and that it may spread towards that window. 6 "39. The intensity of the fire meant I rang 999 7 again at about 02:57am and spoke to an operator called 8 Mitch. I pleaded for somebody to come and get us. I 9 told him that the door was too hot and that we were 10 suffocating. I asked him where the fire was and he told 11 me it was throughout the building which terrified me. 12 "40. When I told him the handle was too hot, he 13 asked me if the fire was directly outside my door and I 14 told him that I believed there were flames outside the 15 door. This was because of the intense heat that hit us 16 when we opened the door. He told me to stay in a room 17 that was furthest away from the fire, which I believe we 18 were already doing, and also to stay low with wet towels 19 covering our heads and mouths. 20 "41. I asked if somebody was coming to get us and 21 Mitch told me they were making efforts to get through. 22 I asked if we were able to use the stairs and he told me 23 that he could pass on my details to the fire service. I 24 believed there was no safe way out other than a window 25 towards the corner of our property. I think this was</p> <p>Page 82</p>	<p>1 unable to close it properly. I told Mitch that I could 2 not close it. Each of us tried to close it again but 3 none of us could. 4 "46. I recall that my cousin started to desperately 5 shout out of our window for help. It was the window by 6 my aunt's bed ... I now know this would have been 7 around 29 minutes into my call with Mitch and that he 8 thought shouting for attention was a good idea. I was 9 crying but I was still trying to remain calm. 10 "47. The smoke was getting worse by this point 11 because it was coming through the front door despite the 12 fact we had so many towels trying to block gaps. I do 13 not think the smoke was thick enough that it affected my 14 visibility of things in the apartment but it was 15 everywhere and a mid grey colour. It was certainly 16 making us all cough more, which is primarily what made 17 me think it was getting worse. 18 "48. During the call with Mitch I became aware of 19 lots of falling debris. I now know this was about 50 20 minutes into my call with Mitch. At around the same 21 time I could see water and I thought I could feel jets 22 of water outside the window behind me. This would have 23 been the window by my aunt's bed and the long radiator. 24 I thought at the time that the debris was falling from 25 the impact of the water.</p> <p>Page 84</p>

<p>1 "49. I stopped opening the window because I was 2 scared of the falling debris but then I did open it a 3 tiny bit just so that we had some oxygen coming in. It 4 is difficult to recall what the debris looked like but I 5 think it was made up of burnt and burning material or 6 fabric that I could see floating down past the window. 7 It was made up of all different sizes but the biggest 8 pieces were around the size of 20cm x 20cm, there were 9 lots of smaller pieces.</p> <p>10 "50. Around an hour into the call I spoke to an 11 operator who was on the phone to my cousin. They told 12 me that we had absolutely no other choice but to go and 13 I told Mitch the same. This operator told us to cover 14 our faces with whatever I could and make our way to the 15 stair case.</p> <p>16 "51. I agreed with Mitch that I would put my phone 17 in my pocket whilst we tried to escape. After about 3-4 18 minutes of trying to leave I told Mitch that we were 19 unable to and there was too much smoke and it was too 20 hot. I remember my cousin screaming that it was too 21 hot. We had got the wet towels but as soon as we opened 22 it, again, the heat just hit us. It was like nothing I 23 have ever experienced.</p> <p>24 "52. My cousin and my aunt were hysterical. It 25 seemed hopeless. It was so dark and the smoke seemed so</p> <p style="text-align: center;">Page 85</p>	<p>1 "57. I think my mum opened the door to them as she 2 had been trying to hold the door shut once it had 3 expanded. I remember we had wet towels over our heads 4 and each person was partnered with a firefighter.</p> <p>5 "58. All I remember is that as we left the flat it 6 looked like there was a wall of firemen between our door 7 and the fire exit. This was in addition to the firemen 8 accompanying each of us. I think the only items we all 9 took were our passports and wallets. I think it was 10 between my 1st and 2nd phone call to 999 that I put 11 these all in my hoodie. This was because I think I 12 assumed at this point that the only way we would be 13 rescued would be via a window. Therefore I did not want 14 to carry anything so I offered to put them all in my 15 hoodie.</p> <p>16 "59. We crossed the landing area to get to the 17 stairwell, it was pitch black other than the firemen's 18 lights that they had on them. It was very hot and we 19 were covered in wet towels so I did not see a lot. As 20 we made our way down the stairs, I was nearest to the 21 rail so I could hold on to the fireman next to me. This 22 was the same for all of us.</p> <p>23 "60. I do not think I have ever run or moved so 24 quickly in my life. As we ran down the staircase I 25 remember as we reached each floor, being aware of a</p> <p style="text-align: center;">Page 87</p>
<p>1 thick. I could not see anything but smoke against a 2 pitch black background in the hallway. I think it was 3 dark thick grey smoke. It was at my face level and 4 above but I do not remember looking down or noticing if 5 it was also below.</p> <p>6 "53. Around 10 minutes later I told Mitch the smoke 7 was getting worse. I remember the smoke was above my 8 head and a lower level of smoke which was more or less 9 in front of my face. I do not remember exactly how it 10 might have got worse.</p> <p>11 "54. I started to believe that nobody would be 12 coming to help us. Time seemed to pass very slowly and 13 I thought this was it and I was going to die and no one 14 would come to get us out. My cousin and my aunty were 15 very upset as I was, but I was trying my best not to 16 show it.</p> <p>17 "55. I remember asking Mitch why nobody was coming 18 but he assured me that they were and that they had to 19 fight the fire to be able to get to us. Whilst I was 20 aware of jets of water none of the smoke subsided and I 21 was really scared. I do not recall smells, tastes or 22 sounds. I was just concentrating on the call with Mitch 23 to help me remain calm.</p> <p>24 "56. After I had been on the phone to Mitch for 25 around 80 minutes firefighters made it to our apartment.</p> <p style="text-align: center;">Page 86</p>	<p>1 fireman there guiding us down. I do not remember seeing 2 any other fire doors open as we went down, as all I 3 really remember seeing were the stairs and firemen. We 4 did not pass any other people on our way down. I do not 5 recall seeing, hearing, tasting or hearing anything 6 during this journey down.</p> <p>7 "61. By the time we reached the first or ground 8 floor, the staircase was very wet and we were led out 9 through the nursery area where the building was 10 completely open and I remember the firemen holding 11 shields above our heads to stop falling debris hitting 12 us. As we ran from the tower I remember stepping on 13 pieces of the floor that must have come from the 14 building. I fell over around the same point something 15 hot fell on me as I ended up with a burn on my left 16 wrist."</p> <p>17 Mr Chairman, that's where I wish to end in terms of 18 reading of that statement.</p> <p>19 SIR MARTIN MOORE-BICK: Right, thank you very much.</p> <p>20 MR RAWAT: There is, I think, one more statement that we 21 would like to put into the record at this stage. If 22 I could just hand over to Ms Sivakumaran, she will do 23 that.</p> <p>24 SIR MARTIN MOORE-BICK: Yes, all right, thank you.</p> <p>25 WILLIAM THOMPSON (evidence read into the record)</p> <p style="text-align: center;">Page 88</p>

<p>1 MS SIVAKUMARAN: Mr Chairman, I propose to put into the 2 record the statement of Mr William Thompson. 3 SIR MARTIN MOORE-BICK: All right, thank you. 4 MS SIVAKUMARAN: I understand he is also present today at 5 the inquiry. 6 If we can have reference IWS00000158. 7 This is the first page of the statement. It 8 consists of 11 pages. If we can turn to the 11th page, 9 you can see it's signed with a statement of truth on 10 21 May 2018. 11 There are five exhibits to this statement, WT/1 to 12 WT/5, which are from pages 12 to 18 with the same 13 reference, IWS00000158. 14 SIR MARTIN MOORE-BICK: Yes. 15 MS SIVAKUMARAN: Grateful. 16 Mr Thompson has been a resident of Grenfell Tower 17 with his partner, Mary Hanley, and their two daughters 18 since 1997. 19 On the night of the fire, Mr Thompson and his 20 partner, one of their daughters and their dog were 21 present. 22 Mr Thompson was also lead representative of the 23 Grenfell Compact, and I propose to read some paragraphs 24 from his statement. 25 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p style="text-align: center;">Page 89</p>	<p>1 have an extractor fan in the bathroom. I know other 2 people in the Tower had problems with their windows but 3 I didn't. I recall one young woman who sadly passed 4 away on 14 June, Mariem Elgwahry, had raised with me a 5 problem with her windows. There were drafts coming in 6 through her closed windows and one had also fallen off 7 completely. She raised it with me as I was a lead 8 representative of the Grenfell Compact. I intend to 9 provide more detail in relation to this in a later 10 witness statement." 11 If I can now take you to page 6 of the statement, 12 and this is where Mr Thompson addresses his experience 13 on the night of 14 June 2017. 14 SIR MARTIN MOORE-BICK: Yes, thank you. 15 MS SIVAKUMARAN: At paragraph 36, he begins: 16 "36. On Tuesday 13 June 2017 at approximately 11.00 17 pm I was at home with my partner Mary and my daughter 18 [redacted]. Laura was not at home as she was at 19 university. We also have a dog, Caspar, who escaped the 20 fire with us. I did not notice anything out of the 21 ordinary in the landing or in my flat and everything was 22 normal before I went to bed at around midnight. 23 "37. I think my bedroom window and a window in the 24 lounge were left open when I went to bed. 25 "38. On Wednesday 14th June 2017 at approximately</p> <p style="text-align: center;">Page 91</p>
<p>1 MS SIVAKUMARAN: If I can refer you first to paragraph 5 on 2 page 2. 3 Firstly, paragraph 5, Mr Thompson says: 4 "5. The renovation work to Grenfell Tower took 5 place over the course of about two years. The work was 6 done by Rydon and completed around May 2016. The 7 changes made to my flat were the installation of a new 8 Heating Interface Unit ('HIU'), pipe work, radiators and 9 windows. Two smoke alarms were also installed, one in 10 the kitchen and one in the hallway. I remember the 11 London Fire Brigade coming in to my flat to install them 12 a few years before the fire. They were connected to 13 each other. I think the smoke alarm in the kitchen was 14 more of a 'detector' as I don't recall it making any 15 noise, it was the one in the hallways that would go off 16 when we were cooking. If it went off I would have to go 17 to the hallway and press the button on the alarm to turn 18 it off. I think someone checked whether we had smoke 19 alarms after the refurbishment works were completed but 20 he just walked in, looked at them and then walked out. 21 The alarms didn't go off on the night of the fire but 22 they had gone off before the fire. 23 "6. When they installed my windows I had an 24 electric extractor fan fitted to the one in the kitchen 25 which was still there at the time of the fire. I didn't</p> <p style="text-align: center;">Page 90</p>	<p>1 1.00 am I was dozing off, I was awoken to knocking at my 2 front door. I got out of bed and answered the door to 3 Amina's nephew who lived at Flat 51. He said there was 4 a fire and asked if we should evacuate the tower. I did 5 not see any smoke in the landing nor did I hear any 6 alarms going off. I informed Amina's nephew what was 7 written on the placards posted on the lift walls and 8 that we had been told to remain in our flats in the 9 event of a fire. I told him that according to the 10 protocol it was safer to stay in there and that we had 11 been told that if there was a fire in the building it 12 would be contained within the area where it started. 13 This seemed to reassure him as he returned to his flat 14 and I returned to bed. After approximately five 15 minutes, I was awoken to louder banging coming from my 16 front door, I was annoyed, I've got out of bed and 17 answered the door to Amina's nephew. As soon as I 18 opened the front door I saw black smoke drifting into 19 the landing from the lift shaft. I am pretty sure it 20 was coming out of the bottom of the lift door and also 21 coming out of the bottom of the right hand side of that 22 door. 23 "39. I have marked the location where this smoke 24 was coming from as (1) on Exhibit WT/1 and I have also 25 marked my own location as (2). I have been shown the</p> <p style="text-align: center;">Page 92</p>

<p>1 fire and smoke descriptors provided by the Inquiry and</p> <p>2 would describe the smoke as between image (A) and image</p> <p>3 (B). There were still no alarms off.</p> <p>4 "40. Amina's nephew had a look of concern on his</p> <p>5 face and was saying 'We need to get out'. As soon as I</p> <p>6 saw the smoke I realised the fire was serious and that</p> <p>7 we had to get out quickly. When I saw it I had a gut</p> <p>8 feeling it wasn't right because of the black colour of</p> <p>9 it and I remember getting a whiff of it as well. It's</p> <p>10 hard to describe the smell but it smelled acrid.</p> <p>11 "41. Mary and [redacted] were awake and in the flat.</p> <p>12 Laura was away at university. I told them what was</p> <p>13 going on and that we needed to get out. I've run back</p> <p>14 into my bedroom and grabbed my mobile phone and some</p> <p>15 clothes. Closing the front door behind us, the three of</p> <p>16 us walked into the landing which was now starting to</p> <p>17 fill with black smoke. The smoke was definitely up to</p> <p>18 the ceiling at this stage so maybe between (B) and (C)</p> <p>19 on the smoke descriptors. As I went to the door to the</p> <p>20 stairwell I can't recall whether most of the other doors</p> <p>21 on my landing were open or shut, the only one I know was</p> <p>22 shut was Eamon's door at Flat 53 because I saw Amina's</p> <p>23 nephew banging on it. Amina told me that her nephew had</p> <p>24 also alerted all of our neighbours on the 8th floor and</p> <p>25 we all started to make our way as quickly as we could</p> <p>Page 93</p>	<p>1 move more slowly down the stairs as I tried to get past</p> <p>2 them. I think they were telling us to stand to one side</p> <p>3 as they came up the stairs.</p> <p>4 "46. It took us approximately five minutes to reach</p> <p>5 the ground floor lobby. As we exited the stairway doors</p> <p>6 and into the lobby, I saw a number of firemen and police</p> <p>7 officers coming in through the main entrance doors. To</p> <p>8 avoid blocking them, we ran to the side doors and exited</p> <p>9 the tower at the East side facing the Leisure Centre. I</p> <p>10 couldn't ordinarily enter the building through that</p> <p>11 entrance as my fob didn't work. But on this occasion we</p> <p>12 exited as we didn't need our fobs to get out through</p> <p>13 this exit.</p> <p>14 "47. I have been shown a photograph from a CCTV</p> <p>15 camera which I understand is marked CCTV Camera 2 on the</p> <p>16 attached Exhibit WT/3. This image is timed at 1.25am.</p> <p>17 Before seeing this picture I had estimated my time of</p> <p>18 exit being about 1.20am so the time I have been shown on</p> <p>19 the CCTV image is probably about right."</p> <p>20 I would then propose to pick up again at the</p> <p>21 following page, page 9, paragraph 50.</p> <p>22 SIR MARTIN MOORE-BICK: Yes.</p> <p>23 MS SIVAKUMARAN: Mr Thompson continues that after he exited</p> <p>24 the building:</p> <p>25 "50. There were police and firemen directing us</p> <p>Page 95</p>
<p>1 down the stairs. The lights were on in the communal</p> <p>2 hallway. I was with Mary, [redacted], Mr and Mrs Patel.</p> <p>3 I am pretty sure I also saw Eamon coming down behind me</p> <p>4 as well.</p> <p>5 "42. I am fairly sure I opened the door to the</p> <p>6 emergency stairwell and that before I did that it was</p> <p>7 closed. I know that the doors to the stairwell on each</p> <p>8 floor closed automatically.</p> <p>9 "43. The lights in the stairway were dim but I</p> <p>10 could see clearly. They were probably about half as</p> <p>11 bright as the lights in my living room. When we first</p> <p>12 entered the stairwell it wasn't very busy but it started</p> <p>13 to fill up with residents going down the stairs as we</p> <p>14 got to the lower floors. I did feel hotter as I got</p> <p>15 down the stairs but this may have been because of the</p> <p>16 number of people in close proximity or the fact I was</p> <p>17 trying to get down the stairs quickly.</p> <p>18 "44. I cannot remember seeing any smoke in the</p> <p>19 stairway. There were still no alarms going off.</p> <p>20 "45. As we got to the fourth floor, we came across</p> <p>21 firemen making their way up the stairs. I only saw</p> <p>22 firemen going up, not any residents. I think the</p> <p>23 firemen were carrying what looked like hose extensions</p> <p>24 which were rolled up. They were also wearing full kit</p> <p>25 including breathing equipment. At that stage I had to</p> <p>Page 94</p>	<p>1 towards the Leisure Centre where a number of people had</p> <p>2 congregated. I got to around the green outside the</p> <p>3 Leisure Centre which I have marked as (1) on Exhibit</p> <p>4 WT/4.</p> <p>5 "51. My first thought was to call Edward Daffarn</p> <p>6 who is a good friend of mine. I thought that the way</p> <p>7 the fire was spreading it would reach around to his side</p> <p>8 of the building, the West side. I called him and asked</p> <p>9 where he was. He told me he was in his flat. I told</p> <p>10 him the building was on fire. I can't remember exactly</p> <p>11 what I said to him but I think it was something like,</p> <p>12 'Get the fuck out of there Eddie, this place is going up</p> <p>13 like a tinderbox'. I can't recollect him saying</p> <p>14 anything in reply.</p> <p>15 "52. I don't know how long after that but within a</p> <p>16 short time of me calling him I saw him running towards</p> <p>17 me across the Green. He threw his arms around me and</p> <p>18 I clearly remember his first words were, 'You've saved</p> <p>19 my life man!'</p> <p>20 That is all that I propose to read from the</p> <p>21 statement. However, I would note for the record that</p> <p>22 the entire statement is admitted and its contents have</p> <p>23 been considered carefully by the inquiry.</p> <p>24 SIR MARTIN MOORE-BICK: Yes, thank you very much.</p> <p>25 Well, I would like to thank Mr Thompson and all</p> <p>Page 96</p>

<p>1 those who have made statements because it's really very</p> <p>2 valuable to us. It takes a lot of time and energy to</p> <p>3 describe experiences of that kind. It's very helpful,</p> <p>4 and the statements will form part of the evidence in</p> <p>5 their entirety.</p> <p>6 Thank you all very much.</p> <p>7 MS SIVAKUMARAN: Now, Mr Chairman --</p> <p>8 SIR MARTIN MOORE-BICK: Where do we go from here?</p> <p>9 MS SIVAKUMARAN: That concludes the business for the</p> <p>10 morning. However, we would propose to continue reading</p> <p>11 in some statements in the afternoon from 2 o'clock, if</p> <p>12 that would be convenient.</p> <p>13 SIR MARTIN MOORE-BICK: Yes. So we can break now.</p> <p>14 MS SIVAKUMARAN: Yes.</p> <p>15 SIR MARTIN MOORE-BICK: All right.</p> <p>16 MS SIVAKUMARAN: It's an early break.</p> <p>17 SIR MARTIN MOORE-BICK: Slightly early, but I don't suppose</p> <p>18 anyone will complain too much.</p> <p>19 We'll stop now and resume at 2 o'clock, then,</p> <p>20 please.</p> <p>21 MS SIVAKUMARAN: I'm grateful.</p> <p>22 SIR MARTIN MOORE-BICK: All right, 2 o'clock, then, please.</p> <p>23 (12.45 pm)</p> <p>24 (The short adjournment)</p> <p>25 (2.00 pm)</p> <p style="text-align: right;">Page 97</p>	<p>1 "15. My first thought was 'I need to get out of</p> <p>2 here'. I need to evacuate and get downstairs. I opened</p> <p>3 the front door and I was confronted with a thick, dirty,</p> <p>4 smoggy smell of smoke. It was dark, there were lights</p> <p>5 on but it was dim. It was like I had woken up into a</p> <p>6 different world. My front door has a lock, when you</p> <p>7 close it you're meant to lock it but 9 times out of 10</p> <p>8 it locks itself. I tried to leave, I couldn't see where</p> <p>9 I was going because of the thick smoke, and I tried to</p> <p>10 find the door to the stairs. I opened a door and went</p> <p>11 through and I've gone into the room with the bin chute.</p> <p>12 My breath is going, I realise I've got to go back, I</p> <p>13 think 'shit I've left the keys, I'm locked out'."</p> <p>14 Then he describes how he went back to his flat and</p> <p>15 made a number of calls to the emergency services. The</p> <p>16 first one he refers to at paragraph 17.</p> <p>17 At 19 he says:</p> <p>18 "19. I looked up and I saw the fire had spread</p> <p>19 round and above me, it felt like people were throwing</p> <p>20 things that were on fire. Some of it actually hit me on</p> <p>21 my right hand, it was putrid and stinking. It turned to</p> <p>22 plastic straight away and I could peel it off. It's</p> <p>23 left four or five scars on my hand. I closed the window</p> <p>24 because the air was sucking the fire up."</p> <p>25 Then he describes his second 999 call at</p> <p style="text-align: right;">Page 99</p>
<p>1 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>2 MR MILLETT: Good afternoon, Mr Chairman.</p> <p>3 We continue today's evidence with some reading of</p> <p>4 witness statements from bereaved, survivors and</p> <p>5 residents.</p> <p>6 SIR MARTIN MOORE-BICK: Yes, thank you.</p> <p>7 CHRISTOS FAIRBAIRN (evidence read into the record)</p> <p>8 MR MILLETT: Can I start with the witness statement of</p> <p>9 Christos Fairbairn. He is of flat 124 on the</p> <p>10 15th floor. His statement is at IWS00001025.</p> <p>11 SIR MARTIN MOORE-BICK: Yes.</p> <p>12 MR MILLETT: With an exhibit CF/1 under IWS00001024, which</p> <p>13 is a video.</p> <p>14 He left the tower at 3.55 am.</p> <p>15 His statement is dated 17 August 2018, and it stands</p> <p>16 under a statement of truth at page 9.</p> <p>17 At page 1 of the statement at paragraph 4, he says:</p> <p>18 "... I was a resident of 124 Grenfell Tower and I</p> <p>19 was at home alone on the night of the fire. I remained</p> <p>20 in my flat until about 3.50am, when smoke filled my</p> <p>21 flat, and I tried to escape."</p> <p>22 The account of the fire starts at paragraph 11.</p> <p>23 At paragraph 13 he begins with a description of</p> <p>24 smoke spread into his flat.</p> <p>25 At paragraph 15, he says:</p> <p style="text-align: right;">Page 98</p>	<p>1 paragraph 21.</p> <p>2 At paragraph 24 onwards, through to paragraph 31, he</p> <p>3 describes his exit from his flat. I'll read that into</p> <p>4 the record:</p> <p>5 "24. I was in the back room and all of a sudden the</p> <p>6 whole place filled up with smoke in seconds. I was</p> <p>7 stuck in the back room because everything else was smoky</p> <p>8 and that was kind of safe. The house was filling up</p> <p>9 with smoke. I was talking to the fire brigade and she</p> <p>10 said to wet a towel and put it around me, and get</p> <p>11 something else wet and put it on my mouth. I was</p> <p>12 talking to her on the floor, and then when the whole</p> <p>13 house got full up that was it, I had no choice. I made</p> <p>14 a run for it.</p> <p>15 "25. I don't know what happened but everything</p> <p>16 kicked in. I thought I'm either going to die here, or</p> <p>17 die trying. I've been through a lot and I thought there</p> <p>18 is no way I'm going to die here without trying. It was</p> <p>19 just instinct. I made a run for it. I picked up a</p> <p>20 t-shirt, I put water on it, I pushed the door and with</p> <p>21 one hand I was feeling my way and with the other I was</p> <p>22 covering my face with the t-shirt.</p> <p>23 "The route to the ground floor.</p> <p>24 "26. I went out the door, I couldn't see anything.</p> <p>25 I had to feel my way. It felt like a thick smoke, it</p> <p style="text-align: right;">Page 100</p>

<p>1 stank, and it was like slow motion, it felt like a film. 2 The whole atmosphere had changed. I don't remember 3 there being anything on the floor of the lobby on the 4 15th floor, I definitely don't remember any hoses on the 5 15th floor. I had to push open the door to the 6 stairwell, it was closed. I think the smoke was the 7 same consistency in the flat, it was the amount of it 8 that changed. I think the smoke was thicker and 9 stronger in the stairwell because it was in a confined 10 place. 11 "27. I was running down the stairs. But it was 12 difficult because of the smoke and everything. I don't 13 know how I did it. I don't even remember it, it felt 14 quick. I was jumping down the stairs, trying to get 15 down as quick as I could. The stairs didn't feel right, 16 it felt cushiony. I thought it was hoses on every floor 17 at first. I couldn't see what it was but I remember 18 stepping on things that were soft. I started to feel 19 weak as I went down the stairs, I felt kind of happy, 20 and relief, and nervous. 21 "28. I was alone in the stairway, I didn't see or 22 hear anyone else. I kept to one side all the time. I 23 had my hand for my guidance. I needed my breath, I knew 24 it was going to be a long trip. I could smell and taste 25 the smoke.... I can still taste it sometimes. I</p> <p>Page 101</p>	<p>1 and then as I got to near what I think was the third 2 floor I could see light and water. I think that the 3 floor had flooded. By then the smoke was a bit less, 4 but I had been breathing in a lot of the carbon monoxide 5 and I felt myself fainting — I couldn't feel my arms, it 6 was like I was getting poisoned. I could feel myself 7 going light, for some reason I felt peaceful. I shouted 8 out 'Help! Help!'" 9 Then he describes encountering firefighters and 10 leaving the building with the assistance of police 11 officers with riot shields, then the medical assistance 12 that he received. 13 Mr Chairman, that's all I think I need to read aloud 14 from his statement. 15 Of course the entirety of it will stand as evidence 16 to the inquiry and be taken into account accordingly. 17 SIR MARTIN MOORE-BICK: Yes. 18 LINA HAMIDE (evidence read into the record) 19 MR MILLETT: The next statement I would wish to read into 20 the record is the statement of Lina Hamide. That's 21 under the reference IWS00001175. 22 She was in flat 74 on the 10th floor and she exited 23 at 4.13 am. 24 Her statement is dated 18 October 2018, and there's 25 a signature under a statement of truth at page 11.</p> <p>Page 103</p>
<p>1 couldn't see anything for most of the time in the 2 stairwell. There was a little light on but it did no 3 good because of the smoke. The smoke was mixed with so 4 much shit that it made the smoke even cloggy. I think 5 I might have even had my eyes closed, wincing against 6 the smoke. 7 "29. I tripped over something on the stairs and 8 fell. I fell to the floor on one of the bends and I was 9 low enough to see through the smoke. There was a man 10 who looked to me to be Iraqi or Arab, he had a big build 11 and long wet hair. He was lying down on his side. I 12 could tell that he was at least unconscious. He had to 13 have come from high up in the Tower. I thought this is 14 mad, this is crazy. I could not tell you where he was 15 in the Tower, what floor he was on. I was running fast 16 and had no sense of distance or time. 17 "30. When you're in that situation, and there's a 18 lot of smoke — everything is just different. It was 19 like I was going through fog. The atmosphere, 20 everything is just different. You've got the smoke, 21 you've got everything — the voices and everything are 22 just different, it was mad. I remember hearing a 23 generator. The smell was potent. 24 "31. I got back up and I was feeling weak again. I 25 got down as fast as I could, I was dusting and jumping,</p> <p>Page 102</p>	<p>1 Picking it up at paragraph 5, she describes the door 2 of this building. 3 She also explains that at the time of the fire she 4 was staying with Meron, a friend, and she's exhibited 5 a plan of the floor. 6 At paragraph 5 she says: 7 "5. The front door had a door handle on the right 8 and hinges on the left. It opened inwards. It was very 9 difficult to close. I had to slam the door shut, there 10 was some problem with it so it didn't move smoothly. If 11 I didn't close the door it would just start moving as if 12 it was closing on its own but wouldn't close completely. 13 I would have to use quite a lot of force to close it. 14 After that it would also be difficult to lock. I would 15 need to lift the door handle up and use a key and it 16 would often take about a minute to lock. It was like 17 the key would turn for one rotation but then get stuck 18 and not turn properly so I had to turn it backwards and 19 forwards and lift the handle up and down." 20 She describes the night of the fire at paragraph 6 21 and following, and I'll just read parts of that. 22 At paragraph 7 she says: 23 "7. I suddenly awoke to Meron shouting 'Get up 24 there is a fire in the building.' She had come into the 25 living room. At first I thought I was still dreaming</p> <p>Page 104</p>

<p>1 and it felt like I had been asleep for ages.</p> <p>2 "8. I went straight to the kitchen as Meron was</p> <p>3 shouting 'Help' from the kitchen window. Meron later</p> <p>4 told me that she had her bedroom window open and awoke</p> <p>5 to sounds of people shouting outside.</p> <p>6 "9. I looked at my phone and remember seeing that</p> <p>7 the time was sometime between 1.35am to 1.41am. I</p> <p>8 remember being shocked as I thought I had been asleep</p> <p>9 for longer. I either looked at my phone as soon as I</p> <p>10 woke up, or after I had got to the kitchen, I can't</p> <p>11 remember which.</p> <p>12 "10. After waking up I went to look out of the</p> <p>13 kitchen window which faces the children's playground on</p> <p>14 the West side of the Tower and saw a number of people</p> <p>15 outside the Tower. I couldn't see any police officers,</p> <p>16 firefighters or any other emergency services on that</p> <p>17 side of the building. I could hear people shouting 'Get</p> <p>18 out! Get out!' I looked out of the window which was</p> <p>19 behind the fridge in the kitchen and looked up and to</p> <p>20 the right. I could see smoke coming from above our</p> <p>21 flat. I don't remember seeing as far as the roof so I</p> <p>22 don't think the smoke was coming from there; instead I</p> <p>23 thought it was coming from a flat above us which I would</p> <p>24 guess to have been around the 20th floor but I can't say</p> <p>25 for certain. I didn't see any fire at this time, just</p> <p style="text-align: right;">Page 105</p>	<p>1 cuts off. I don't remember putting the phone down, I</p> <p>2 think she just hung up on me before answering my</p> <p>3 question."</p> <p>4 Then she exhibits the transcript with amendments.</p> <p>5 Then at 21 she says:</p> <p>6 "21. At one stage in the night me and Meron heard</p> <p>7 knocking which sounded like it was on the front door. I</p> <p>8 was on the phone to my cousin Senait at the time and</p> <p>9 disconnected the call because I thought it was the Fire</p> <p>10 Brigade. I have always thought this happened at about</p> <p>11 2.45am. I have exhibited as LH/7 the screenshots taken</p> <p>12 from my phone of my Whatsapp messages with Senait.</p> <p>13 Senait has also now sent me screenshots from her phone</p> <p>14 (on Swiss time) of all the calls we had on the night</p> <p>15 over Whatsapp exhibited as LH/8. I can see there was a</p> <p>16 call at 2.38am (recorded at 3.38am on her phone as it is</p> <p>17 on Swiss time) which lasted 2 minutes and 54 seconds. I</p> <p>18 believe it was during this call that there was a sound</p> <p>19 like a knock at the front door and I disconnected the</p> <p>20 call to see who it was, thinking it was the Fire Brigade</p> <p>21 who had come to rescue us. We both went up to the front</p> <p>22 door and took it in turns to look through the spy hole</p> <p>23 but couldn't see anything due to the smoke. We were</p> <p>24 shouting 'Who is it, who is it' but got no response, so</p> <p>25 we kept the door closed. The noise went on for some</p> <p style="text-align: right;">Page 107</p>
<p>1 smoke. I was still half asleep. This all happened</p> <p>2 before I had called anyone about the fire."</p> <p>3 Then she describes various telephone calls in</p> <p>4 paragraph 11 that Meron made and she made.</p> <p>5 Then at 12 she says:</p> <p>6 "12. I think we tried to leave the flat at this</p> <p>7 stage. We decided to look out of the front door and as</p> <p>8 Meron opened it I was right behind her. She only opened</p> <p>9 it a small amount, but I could see that the landing was</p> <p>10 filled with thick black smoke and the heat of the smoke</p> <p>11 hit me straight away. Meron closed the door quickly and</p> <p>12 we went back inside the flat; back to the kitchen. It</p> <p>13 all happened very quickly. then she describes some</p> <p>14 further 999 calls."</p> <p>15 At 15, she says:</p> <p>16 "15. I have listened to a 999 call that is timed at</p> <p>17 2.00.11 am and was made from my phone. On my own mobile</p> <p>18 phone records it is timed at 1.58:40. I recognise</p> <p>19 Meron's voice as being the first person to speak to the</p> <p>20 operator. Meron says there is smoke coming into the</p> <p>21 flat and the operator told her to block the doors up.</p> <p>22 In that call Meron explained that we wanted to leave the</p> <p>23 flat but the operator told us she couldn't advise us to</p> <p>24 do that. I can hear myself at the end of the call</p> <p>25 asking 'are we gonna be ok with that?' and the line then</p> <p style="text-align: right;">Page 106</p>	<p>1 time. We saw smoke coming in at the top of the door. I</p> <p>2 don't think the smoke had been coming in through the</p> <p>3 closed door before. At the time, because we couldn't</p> <p>4 hear anyone outside and because I could see the smoke</p> <p>5 coming in at the top of the door, I thought maybe the</p> <p>6 door was on fire on the outside; maybe the knocking</p> <p>7 noise wasn't knocking but the door cracking with the</p> <p>8 heat. I then spoke to Senait again, the next call that</p> <p>9 she has logged after 2.38am was at 2.59am.</p> <p>10 "22. Smoke was now starting to come inside the flat</p> <p>11 through the letterbox and around the edges of the front</p> <p>12 door. We went to Meron's bedroom, got the mattress and</p> <p>13 duvet and placed this up against the door to try and</p> <p>14 stop the smoke coming in. We also threw water over it</p> <p>15 both using a bucket and plastic bottle. Despite this</p> <p>16 the smoke continued to come into the flat and so after</p> <p>17 3am we decided to stay in the bathroom and put wet</p> <p>18 towels down at the bottom of the door. We sat down on</p> <p>19 the bathroom floor and put wet towels over our heads.</p> <p>20 There was loads of water on the bathroom floor. Up to</p> <p>21 this point we had been spending most of our time going</p> <p>22 between the kitchen and bathroom. I felt safer now</p> <p>23 being in the bathroom with the water and wet towels. I</p> <p>24 had been constantly using my phone and needed to keep</p> <p>25 charging it in the kitchen but stopped doing this as</p> <p style="text-align: right;">Page 108</p>

<p>1 frequently after 3am because of the amount of smoke in 2 the rest of the flat."</p> <p>3 Then she goes on to describe at paragraph 25 4 discussion with her friends about going to the windows. 5 She says five lines down, picking it up there: 6 "The burning debris was generally about the size of 7 a closed fist. It was very windy outside and I felt 8 really hot; I felt the fire was getting closer. I think 9 this happened at 3.55am as I remember looking at the 10 time on my phone. 11 "26. After shutting the window I was asking my 12 friends, who were outside, whether the fire was on our 13 side of the building, but I didn't feel like I was 14 getting the full facts from them; they were trying to 15 protect us and not worry or scare us. However, they 16 were adamant that we needed to leave and not wait to be 17 rescued. I was being quite forceful with them to tell 18 me what was going on with the building, in the end it 19 was my friend Ililta who eventually told me that yes the 20 fire was all on our side as well." 21 Then at paragraph 33, she describes her exit, and 22 I'll just read 33 to 36: 23 "33. At this point I really thought we had no 24 chance. I didn't believe we would be rescued and after 25 trying and failing three times I didn't think we would</p> <p>Page 109</p>	<p>1 door to the stairs which I kicked open. 2 "35. The smoke in the stairwell was a little less 3 than it had been in the area outside our front door but 4 it was still difficult for me to breathe or see the 5 stairs. In fact I stopped because I could not see 6 stairs around my feet and didn't know exactly where they 7 were. My eyes were burning. I caught sight of what 8 turned out to be two fire fighters who were on the 9 stairwell just above us. The two fire fighters came 10 down to us and then started to lead us quickly down the 11 stairs. I turned to look behind me but couldn't see 12 Meron. One firefighter wanted me to go downstairs with 13 him but I was shouting 'my cousin is there as well'. I 14 told him I wasn't going to leave without her. I think I 15 only shouted this for a few seconds or so before Meron 16 appeared at the door and I heard her say she was there. 17 "36. I went downstairs with a firefighter walking 18 alongside me and helping me along but I can't recall if 19 he was actually physically holding me. He wasn't 20 carrying me at first but after going down about 2 floors 21 I fell to the ground completely exhausted and struggling 22 to breathe. I felt one of the fire fighters lift me up 23 from the ground and then place me over his shoulder 24 before carrying me down the remaining floors to the 25 ground level. During this time I had my eyes closed, so</p> <p>Page 111</p>
<p>1 ever be able to make it out on our own. After going 2 back inside the flat, I spoke again with Ililta's 3 boyfriend Musie, who I told that we had no chance to 4 leave. I have looked at my phone records and believe 5 this was at 4.03am. I wanted to call my family, I 6 thought it would be my last conversation with them. I 7 said I couldn't do it but Musie urged me to try to leave 8 again and I told Meron that we needed to leave otherwise 9 we were going to die in the flat. I thought if we were 10 going to die we would die somewhere else in the building 11 and not in that flat. I picked my passport up from the 12 living room and we then left the front door. One reason 13 I wanted my passport was so that people could identify 14 me if I died trying to escape. I was determined on this 15 occasion that we would not be returning to the flat. 16 "34. I led Meron out of the flat at first. I felt 17 she was right behind me. I wanted to feel my way by 18 touching the walls but they were burning hot so I didn't 19 actually touch them on my way around. I walked around a 20 box or cupboard in the hallway which had doors which 21 were locked. This is located opposite the lifts and in 22 between the rubbish chute door and the door to the 23 stairs. I had seen the doors to that cupboard locked 24 before and didn't have a key so never knew what was in 25 there. After walking around that cupboard I got to the</p> <p>Page 110</p>	<p>1 I couldn't see anything around me and I had no control 2 of my body but I was still just about conscious." 3 Then she describes her experience at the ground 4 floor and then what happened after that. 5 She has a number of exhibits to that statement that 6 I should also refer to formally, LH/1 to LH/8, and those 7 are at IWS00001177. 8 Like all statements that we read, Mr Chairman, her 9 statement will again stand in its entirety as evidence 10 in the record and be taken into account in full. 11 DANIEL GRIFFIN (evidence read into the record) 12 MR MILLETT: The next statement that I would wish to read 13 into the record is the statement of Daniel Griffin, 14 IWS00000173, and that number includes, DG/1, 2, 3, 6, 7, 15 8 and 9. There is also DG/4 and DG/5, which are 16 respectively IWS00000174 and IWS00000175. 17 The statement is dated 12 May 2018 and there's 18 a statement of truth on page 9. 19 Mr Griffin lived in flat 39 on the 6th floor and 20 exited at 01.16. 21 He deals at paragraph 8 to 16 with numerous fire 22 safety issues, smoke and fire alarms. 23 At paragraph 16 and 17 he deals with the new front 24 doors. 25 At 16, he says this:</p> <p>Page 112</p>

<p>1 "16. My front door was one of the new doors 2 installed in recent years. It was made of PVC and did 3 not automatically shut. To shut it, you would have to 4 physically pull it to, turn the handle upward and then 5 lock it with a key. I think but am not sure that it had 6 two hinges. I remember there was a mastic seal around 7 the doorframe. The door also had a letterbox." 8 Then at paragraph 20 he deals with the windows, and 9 he says he had no issues with those. 10 At 26 and 27 he deals with the lifts. 11 And then the night of the fire at paragraphs 44 and 12 following, and at paragraphs 45 to 52 is a detailed 13 account of the fire and his own self-evacuation. 14 He explains his evacuation from paragraph 47 15 onwards, having made the decision to leave. 16 He says: 17 "47. I closed the bedroom window, went to the 18 living area to get dressed, got dressed, grabbed my 19 wallet, my phone and my keys. My phone initially fell 20 to the ground and its screen cracked. I picked it up 21 and left the flat pulling the door closed behind me. I 22 was wearing a T-shirt, jeans and a pair of trainers. 23 "48. On the landing I noticed there was smoke 24 coming out through a grille on one of the risers, which 25 are air vents in the walls between the lifts and the</p> <p>Page 113</p>	<p>1 message on the screen. The other lift arrived quite 2 promptly and I was able to exit the building in this 3 way. The lift did not stop on any floor on the way down 4 and I was alone in the lift. The light was on in the 5 lift and there was no smoke inside it. 6 "50. I know from my work as a decorator that in 7 case of a fire, all lifts are supposed to be programmed 8 to automatically go straight down to the ground level 9 and cut out. I think this is supposed to be connected 10 to the fire safety system. In this case this obviously 11 did not happen. 12 "51. At no stage from the moment I woke up until I 13 left the building did I hear any smoke or fire alarm. 14 "52. I think I probably left the building between 15 1.10 and 1.15am." 16 He explains he has been shown a still image from his 17 CCTV showing him leaving at 1.16 am, which he says 18 corresponds with his own recollection. 19 That statement again will stand in its entirety in 20 the record and be taken into account in full as all the 21 others. 22 KERRY O'HARA (evidence read into the record) 23 MR MILLETT: The penultimate statement that I would wish to 24 read into the record today, Mr Chairman, is that for 25 Kerry O'Hara.</p> <p>Page 115</p>
<p>1 stairwell on each landing. Each of the two opposite 2 walls has two risers, with grilles at waist height. I 3 have marked the risers as Numbers 3a and 3b on the plan 4 of the landing at DG/2. The smoke was coming through 5 the grille closest to me, Number 3a, as I left the flat. 6 There was not much smoke and I could see and breathe OK. 7 I have been shown a table and illustration with smoke 8 descriptors provided by the Inquiry and I would say the 9 smoke I saw matched category A — there were puffs of 10 light grey or greyish-white smoke coming out of the 11 air-vent grille. There was nobody else on the landing. 12 The light in the landing was on. I think but am not 13 sure the fire door to the stairwell was closed and I 14 don't know if the light was on in the stairwell. 15 "49. When I gave my statement to police this was 16 less than two weeks after the fire and I said that I 17 went down the stairs all the way to the main entrance to 18 the block, but I now distinctly remember that I used the 19 lift. I am not sure why I said I had used the stairs, 20 this was definitely not the case. In order to get to 21 the lifts I had to exit my front door and turn slightly 22 to the right. The lift I used was the right hand lift 23 of the two. I have marked it on the plan of the landing 24 at DG/2. I remember that when I pressed the button, the 25 left lift display responded with an 'out of service'</p> <p>Page 114</p>	<p>1 SIR MARTIN MOORE-BICK: Yes, thank you. 2 MR MILLETT: That is under IWS00000991. 3 It has no exhibits. 4 It's dated 27 July 2018, and there's a statement of 5 truth on page 3. 6 Kerry was a resident of flat 34 on the 6th floor of 7 Grenfell Tower at the time and was the sole occupant. 8 The night of the fire is covered at paragraphs 4 9 through to 12 -- or through to the end, actually, but 10 particularly through to 12. 11 I'll just read from paragraph 6 to 12. 12 At 6, she says: 13 "6. I was in bed tossing and turning when I smelled 14 something burning. It smelled as if some rubber was 15 burning. I am not sure what time I smelled it. I had 16 the bedroom window open as it was a hot night. Then I 17 heard a commotion outside and I thought it would be kids 18 in the playground which is on the same side of the Tower 19 as my bedroom. 20 "7. I put the bedroom light on, went into the 21 hallway and down into the lounge, then opened the lounge 22 window. I don't know why I went to the lounge instead 23 of looking out of my bedroom window, it was just 24 instinct. I looked out of the window and could see 25 people shouting things such as 'Get out'. When they saw</p> <p>Page 116</p>

<p>1 me in the window, they said 'jump!' as well. There was 2 a fire officer who looked up at me and we met each 3 other's eyes, and he said 'Stay put. We'll get to you 4 eventually'. This was all happening at the same time. 5 "8. I realised that it was a fire when I saw the 6 fire brigade, and I knew it was serious. I became 7 hysterical, screaming, and going back and forth to the 8 window shouting 'Help me! Help me!'. At first, I had 9 an idea to get a wet towel and put my cat Rosie in it, 10 but I quickly became hysterical and I forgot to do this. 11 "9. When I did calmed down a little bit later, I 12 ran to the hallway and put on my sandals, a pink jacket 13 and my thermal pyjamas. I got a wet flannel from the 14 bathroom which I used to cover my mouth. Rosie was 15 sitting on the sofa looking at me as I went to the door 16 and opened it. It was pitch black and full of smoke. 17 This would have been about 1.30 am although I didn't 18 look at a clock. 19 "10. There was no smoke in my flat throughout the 20 time that I was in there, until I opened my door to 21 leave. I had a smoke alarm in my flat which was 22 working. It was not going off until I opened my door 23 and smoke must have come in which then activated the 24 smoke alarm. I had a heat detector in the kitchen which 25 didn't go off. There was an alarm in the landing on the</p> <p style="text-align: right;">Page 117</p>	<p>1 building. I think they were going to try to go back 2 in." 3 For completeness, Mr Chairman, she says at 4 paragraph 14: 5 "14. I assumed that Rosie had died in the fire. 6 However, approximately two months after the fire, Rosie 7 was found by a member of the public on the streets near 8 Grenfell and brought back to me. I do not know how she 9 survived." 10 On that happy note, that witness statement will 11 stand as evidence in the record and be taken into 12 account in its entirety. 13 SIR MARTIN MOORE-BICK: Of course. 14 PAUL MENACER (evidence read into the record) 15 MR MILLETT: Finally, Mr Chairman, I would wish to read into 16 the record the witness statement of Paul Menacer, which 17 is IWS00001031, and that includes exhibits PM/1 18 and PM/2. 19 It's dated 17 August 2018 and it stands under 20 a statement of truth at page 11, although in fact the 21 signature itself is also on page 12 of the statement. 22 He lived at flat 33 on the 6th floor of 23 Grenfell Tower, and exited the building at 1.44 am. 24 At paragraph 4, I'd like just to read what he says 25 about who he knew. He says:</p> <p style="text-align: right;">Page 119</p>
<p>1 ceiling but this was not going off while I was there. 2 There was no lighting in the landing and it was pitch 3 black. There was no alarm or lighting in the stairwell 4 and this also was pitch black. 5 "11. I made my way to the stairs and made my way 6 down the stairwell shouting 'Help me' and 'I'm here'. 7 There was thick black smoke on every floor down from my 8 floor, until I got to the second floor where there was 9 much less smoke. I met a fire officer on the second 10 floor and also my friends Sharon and Kenny. Sharon 11 lives on the fifth floor and Kenny was a friend who I 12 presume was visiting her. I don't know Sharon or 13 Kenny's surnames. Sharon and Kenny assisted the 14 firefighter to take me down the stairs. The firefighter 15 went in front of me and held my hand and Sharon and 16 Kenny helped me down the steps from behind. 17 "12. The firefighter handed me over to another 18 firefighter in the lobby and I think he said 'Here's 19 another one'. The second firefighter then took me to an 20 ambulance which was by the leisure centre. There were 21 lots of ambulances and fire engines. Generally there 22 was a lot of commotion, noise, screaming and crying. 23 The paramedics gave me oxygen and told me I had to stay 24 sitting down. Sharon and Kenny came over and Sharon 25 gave me a hug, then they turned and ran back towards the</p> <p style="text-align: right;">Page 118</p>	<p>1 "4. I knew some of the Grenfell Tower residents, 2 including those who sadly passed away. I used to play 3 football with Yasin Wahabi, who I now know lived at flat 4 182 on the 206 floor. Raymond Moses Bernard, who I am 5 now aware resided at flat 201 on the 23rd floor, was 6 best friends with my Uncle, Rafik Menacer, My friend 7 Farhad Neda's dad, Mohamed Neda, who I now know lived in 8 flat 205 on the 23rd floor, also died. I used to see 9 Steve Power with his three dogs that he used to walk his 10 dogs in the green area outside the Tower. I also 11 remember that I helped Rania Ibrahim with her shopping 12 in the lift, because she also had two kids with her." 13 He explains in paragraph 5 that his qualification is 14 as a health and safety officer and he had a job in that 15 role. 16 At paragraph 12, he says, under the heading 17 "Grenfell Tower" which starts the previous page: 18 "12. There were also some changes made to the flat. 19 I remember that the windows were replaced with ones that 20 were double glazed. This made a difference. Before 21 this, you could hear a lot of train noise, after they 22 were changed, there was less noise. I do not think that 23 they were installed properly as there was still a 24 draught coming through them. In the winter it was quiet 25 cold. Sometimes I would put a towel, or a sheet to stop</p> <p style="text-align: right;">Page 120</p>

<p>1 the draught. I never had the time to complain to the 2 TMO about the windows."</p> <p>3 At paragraph 17 he also says that there was 4 ventilation from the bin chute, and at 19 he explains 5 that his door had an open and closing mechanism at the 6 top which did not work.</p> <p>7 He covers fire safety at Grenfell Tower from 8 paragraphs 24 through to 34, and at paragraphs 37 9 onwards his experiences of the night of the fire.</p> <p>10 We can pick it up at paragraph 37, and I'll read to 11 paragraph 50.</p> <p>12 He says:</p> <p>13 "37. I am a deep sleeper. I was woken up to the 14 sound of screaming. When I was interviewed by the 15 police, I guessed that the time was approximately 2am as 16 I did not know the exact time. My phone was dead on the 17 night as I did not put it on charge properly. I now 18 know that I am seen on CCTV exiting the Tower at around 19 1.45am so I think I must have heard these screams at 20 about 1:30am.</p> <p>21 "38. My window was opened that night, so I heard 22 people from the walkway screaming 'don't jump, don't 23 jump, stay in your flat' 'help is coming'. I recognised 24 one of the voices as Samuel Wordy. I looked outside my 25 window I could see a group of people down below; at that</p> <p style="text-align: center;">Page 121</p>	<p>1 5mm, I went and sat on my bed. I was confused. I was 2 thinking maybe it was kitchen or flat fire; it shouldn't 3 be too much problem. I was not too scared or anxious. 4 I thought that the Fire Brigade would be able to control 5 the situation. I had no idea how bad the fire was at 6 that time. I now realise this is because I was on the 7 South West side of the building and the fire started on 8 the North East.</p> <p>9 "42. However, something in my head said that I need 10 to get out. Everyone was screaming, and I wanted to see 11 first-hand what was happening. I put my shoes on and 12 then I went to front door. I put my fleece on and 13 covered my nose and mouth with it. I could see quite 14 clearly in the flat. My phone battery was dead, but I 15 picked it up before I left. I thought I charged it 16 overnight, but I did not.</p> <p>17 "43. My instincts people [sic] told me to knock on 18 people's doors. I started banging on my neighbour's 19 doors and shouted, 'there's smoke inside the corridor' 20 'you need to get out'. No one answered their door. On 21 my floor, there were six flats. I knocked on every 22 door, but no one opened. The corridor was empty. I 23 could not hear anything. I could only hear the echo 24 from my shouting. By this point was coughing quiet a 25 lot, I thought that I just needed to get out.</p> <p style="text-align: center;">Page 123</p>
<p>1 moment, I thought maybe it was a suicide attempt, 2 someone was trying to jump from building. There had 3 been times when people were shouting outside, but it 4 came to nothing. I could not smell anything at this 5 time. I did not take much notice of the screaming at 6 this time and went back to bed, as had to be up early in 7 the morning.</p> <p>8 "39. However, the screaming was getting louder. I 9 got back out of bed and put my shorts and fleece on and 10 then went to the front door and opened it. There was a 11 black thick smoke. It was quite thick, black but was 12 not pitch black. When I put my arm out, I could see my 13 arm, but could not see my hand. There was a smell of 14 burning plastic. I left the door open for about 15 15 seconds. I was in a state of shock, it did not feel 16 real. It felt like a dream. I did not know if a fire 17 on this floor, or somewhere else in the building.</p> <p>18 "40. I was coughing from inhaling the smoke. I was 19 trying to cover my nose and mouth to stop myself from 20 inhaling more smoke. I had never experienced anything 21 like this nor coughed like that before.</p> <p>22 "41. I shut my front door and went into the bedroom 23 which was opposite. I put my dirty and clean clothes 24 under my bedroom door to stop any smoke from coming into 25 the room. The gap below my bedroom door was about 2mm —</p> <p style="text-align: center;">Page 122</p>	<p>1 "44. When I went into the stairwell, I could hear 2 the firemen in the upper floors shouting. I do not 3 remember what they were saying. There was no smoke in 4 the stairwell. When I went down to fifth floor, I 5 started banging on people's door, no one opened. There 6 was no smoke in the corridor at this point and I could 7 not feel the heat.</p> <p>8 "45. The 5th and 6th floor were silent; it was like 9 a ghost town. I am a deep sleeper, so I don't know if 10 people knocked on my door when I was sleeping.</p> <p>11 "46. I then I went to fourth floor stairwell, I saw 12 four or five fire fighters some of who were wearing what 13 I now know to be breathing apparatus. I asked a fireman 14 'shall I knock on more people's door', he said, 'get out 15 of the building now'. I knew people were higher up 16 because a fireman was carrying an elderly woman down the 17 stairs, between the 5th and 6th floor.</p> <p>18 "47. I just ran all the way down the stairs. I got 19 to rd floor before I got to the landing, I saw three 20 firefighters working on what looked like a switchboard. 21 I think that I said this was the 3rd floor in the police 22 statement. However, this must have been the 2nd floor 23 as it was more open and there was the landing area. 24 After listening to the evidence at the inquiry, I think 25 this switchboard was actually the Entry Control Board.</p> <p style="text-align: center;">Page 124</p>

<p>1 "48. I did not overhear their conversation the 2 Firefighters were having. They seemed anxious, but I 3 ran past them and then got to the bottom of stairwell 4 and came out of the building. There was no smoke in the 5 2nd floor landing. 6 "49. I was tired. It took me 10/15 minutes to get 7 down the stairs. I came down the stairs and then came 8 out of the building from the side entrance; this is the 9 east side of the building. 10 "50. I never heard any fire alarms at any point 11 whilst exiting the Tower." 12 Mr Chairman, that is all I think I need to read into 13 the record specifically from Mr Menacer's statement. 14 Like the others, it will stand in its entirety as 15 evidence in the record and be taken into consideration 16 accordingly. 17 SIR MARTIN MOORE-BICK: Thank you very much. 18 As with earlier statements, it's right that I should 19 express our gratitude to those who have taken the time 20 and trouble to make them, and confirm that they will 21 form part of the evidence before the inquiry and will be 22 taken into account accordingly, as you say. 23 MR MILLETT: Yes, thank you very much, Mr Chairman. 24 There are some further statements which will be read 25 into the record now by Ms Sivakumaran.</p> <p style="text-align: center;">Page 125</p>	<p>1 RD/3 is IWS00000096. 2 Exhibit RD/4 is IWS00000099. 3 Exhibit RD/5 is reference IWS00000093. 4 Exhibit RD/6 is IWS00000092. 5 Exhibit RD/7 is IWS00000100. 6 Exhibit RD/8 is IWS00000103. 7 Exhibit RD/9 is IWS00000101. 8 Exhibit RD/10 is IWS00000098. 9 So those are the 10 exhibits to that statement. 10 Ms Dedrich was present on the night of the fire and 11 I would turn to paragraph 35 of her statement, where she 12 sets out her account of what happened. This is on 13 page 8 of er statement. 14 On that night, the early hours of 14 June, she said 15 she heard screaming from a neighbour and checked through 16 the spyhole of the front door and could not see 17 anything. 18 We can pick up the account at paragraph 35, where 19 she says: 20 "35. I put my shoes on got my school bag, a jacket, 21 a banana and a bottle of water [redacted] and opened my 22 front door. I was shocked because everything was black, 23 in the space of a few minutes it went from normal to 24 dense black smoke. It was like it was a whole different 25 floor. I thought the fire was on my floor and I thought</p> <p style="text-align: center;">Page 127</p>
<p>1 SIR MARTIN MOORE-BICK: Yes. 2 MR MILLETT: I shall now hand over to her. 3 SIR MARTIN MOORE-BICK: Thank you very much. 4 Yes, Ms Sivakumaran. 5 REEM DEDRICH (evidence read into the record) 6 MS SIVAKUMARAN: Yes. 7 Mr Chairman, first I'll begin with two statements 8 from floor 15. 9 There's the statement of Ms Reem Dedrich, who was 10 a neighbour of Christos Fairbairn, who Mr Millett has 11 just read into the record, and Mr Atmani and Ms Ali that 12 you heard evidence from this last Monday, 5 November. 13 If I could admit, first, the reference to the 14 record. Ms Dedrich's statement is reference 15 IWS00000102. 16 SIR MARTIN MOORE-BICK: Yes. 17 MS SIVAKUMARAN: It consists of 19 pages, and if we can turn 18 to the last page, we can see that it's signed on 19 a statement of truth is signed on 11 May 2018. 20 We ask that that statement is admitted into the 21 record. 22 There's also 10 exhibits that go with this 23 statement. 24 IWS00000097 is RD/1. 25 RD/2 is IWS00000095.</p> <p style="text-align: center;">Page 126</p>	<p>1 'Oh my God! I am going to die.' Then I shut the door 2 and stepped back into my flat, Some smoke had entered 3 the flat from opening the door. I said to myself 'No I 4 deed to get out,' then I went back outside and let the 5 door shut by itself. I could not hear any ventilation 6 system. 7 "36. I could not hear anything, there may have been 8 noise but in my head, it was just silent. I could not 9 see anything as the lights were now off and it was dark. 10 I could smell the smoke and a burnt plastic kind of 11 smell, it smelt like a barbecue. I could taste a weird 12 plastic taste. The next day when I smelt my t-shirt it 13 smelt like it had been on a barbecue, This was so even 14 though I had been on the landing outside my flat for 15 around 3 seconds. The smoke was thick and just 16 grey/black. It was strange that there was no light in 17 the landing. Even though before when I looked through 18 the peep hole I saw the light was on. I do not remember 19 if it was hot as I could not feel anything. I felt numb 20 due to the shock I was in at the time. 21 "37. I could not breathe and I could not see. I 22 knew I needed to go to the fire escape, I could see the 23 light from the inside of the fire escape peeping through 24 the glass on the door. The fire door was shut, I pushed 25 it open and ran down the stairs. I saw a man walking,</p> <p style="text-align: center;">Page 128</p>

<p>1 down as well but we did not speak. The stairs were 2 normal, it was as if it was a different building. There 3 was no smoke or anything unusual in there. I could not 4 feel anything. I could not even feel my bag which was 5 very heavy as it had my books in there. I could not 6 even feel the railings. I was just focused on running. 7 "38. I got around halfway down, maybe the 711' 8 floor and I saw two firemen coming up the stairs. They 9 suddenly stopped and looked at me as if they were 10 shocked. They did not speak to me or assist me. They 11 had all the masks on. They stopped walking and simply 12 watched me. I just went past them and carried on 13 running downstairs. 14 "39. I also saw another man that looked like he was 15 in his fifties and was using crutches. I did not speak 16 to him nor did he speak to me. I do not remember which 17 floor I saw him on. 18 "40. At the bottom of the staircase I came across a 19 family of five people: two of them looked to be around 20 my age and three of them were much older, maybe around 21 60/70 years old. The younger two were helping the older 22 three. I said, 'Come this way,' as they appeared to be 23 in a panic and they followed. There was no smoke in the 24 stairwell at this point. 25 "41. I do not know how long it took me to get all</p> <p style="text-align: center;">Page 129</p>	<p>1 I propose to pick up her account in her statement 2 from paragraph 8 on page 2. 3 This was her account of what took place on the night 4 of 14 June. 5 "8. On the night of the fire, Sied and I had 6 returned home late, at approximately 12.30am. 7 [Redacted] we were out [redacted] with Sied's family. 8 Sied and I prayed and watched TV, after which I went to 9 our bedroom to sleep. It was only because Sied was 10 awake when the fire began to spread at around 1am that 11 we were able to act so quickly and save our lives. 12 "9. At around 1.10-1.15am, Sied heard noises that 13 sounded like thunder and lightning very close to the 14 window. The thought that it might be the sound of 15 spreading fire passed through his mind, but he initially 16 rejected that possibility as he had not heard any fire 17 engine sirens. As the sounds and vibrations became 18 louder he became increasingly concerned and approached 19 the living room window to look for fire engines. 20 Looking down, he caught sight of vast flames engulfing 21 the building from below. Terrified, he ran to the 22 bedroom to wake me up. We went back to the window to 23 look again, then left the flat immediately and ran 24 towards the stairs. 25 "10. When we reached the fire door exit we ran into</p> <p style="text-align: center;">Page 131</p>
<p>1 the way downstairs. I ran down the stairs and would 2 jump the last 2 steps. 3 "42. I do not know why people did not get out as 4 there was no smoke in the staircase." 5 I note for the record that Ms Dedrich exited at 6 01.33 on 14 June, and although she was in the tower by 7 herself that night, she did live with her mother at the 8 time. 9 SIR MARTIN MOORE-BICK: Right, thank you. 10 NADIA YOUSEF (evidence read into the record) 11 MS SIVAKUMARAN: The next statement that I would propose to 12 read into the record of that of Nadia Yousef. She is 13 also a resident who was living in flat 121 on the 14 15th floor and was also a neighbour of Ms Dedrich. 15 The reference is IWS000000338. 16 It consists of four pages, and if we can turn to the 17 fourth page, we can see that it's signed with 18 a statement of truth on 22 May 2018. 19 I would ask that that is admitted into the record. 20 SIR MARTIN MOORE-BICK: Yes. 21 MS SIVAKUMARAN: For the record, there are no exhibits. 22 SIR MARTIN MOORE-BICK: Right, thank you. 23 MS SIVAKUMARAN: Ms Yousef and her fiancée, Sied Bayam, 24 lived in flat 121. Mr Bayam had moved in to live with 25 Ms Yousef in March 2014.</p> <p style="text-align: center;">Page 130</p>	<p>1 a fire officer on the other side, who told us to return 2 to our flat. I was appalled and shouted at him, 3 questioning why we were being told to go back when the 4 fire was coming up. The fire officer reiterated his 5 instructions but we refused to return to the flat and 6 instead ran past him down the stairs. As we reached the 7 9th or 10th floor, the smoke became suddenly heavier. 8 We struggled to breathe and to see ahead down the 9 stairs but we managed to make it to the ground floor, 10 with the guidance of one fire officer who pointed us in 11 the correct direction down. On the 3rd floor, we passed 12 two elderly men who were unable to move quickly enough 13 to overtake the spreading flames. We believe these 14 residents to be dead. 15 "11. It was about 1.30am when we managed to escape 16 the building. At this time there were still a number of 17 people watching in horror from the ground, before the 18 crowds were asked to back away at around 2am. In the 19 half an hour that we remained on the ground directly 20 under the building, we watched helplessly as fellow 21 residents tried and failed to escape the flames." 22 That's all I propose to read from that section. 23 I just pick up the final paragraph, 19, and this is 24 on the fourth page. 25 SIR MARTIN MOORE-BICK: Yes, very well.</p> <p style="text-align: center;">Page 132</p>

<p>1 MS SIVAKUMARAN: "19. We particularly wish to comment on</p> <p>2 our experiences of fire safety in the building, which</p> <p>3 gave rise to very grave concerns. Our fire alarms had</p> <p>4 been reported as non- functioning and indeed two days</p> <p>5 before the fire we were subject to a purported fire</p> <p>6 safety which must, if conducted properly, have</p> <p>7 established that our fire alarms were not working."</p> <p>8 That is what I propose to read from the statement of</p> <p>9 Ms Yousef.</p> <p>10 There are also a number of statements from other</p> <p>11 residents from floor 8 of Grenfell Tower. You heard</p> <p>12 this morning from the statement of Mr Thompson, and</p> <p>13 I will now read from statements of his neighbours on the</p> <p>14 same floor.</p> <p>15 SIR MARTIN MOORE-BICK: Yes.</p> <p>16 MS SIVAKUMARAN: I will not read the entirety of each</p> <p>17 statement, of course, but relevant passages.</p> <p>18 SHANTILAL PATEL (evidence read into the record)</p> <p>19 MS SIVAKUMARAN: The first statement I propose to read from</p> <p>20 is that of Shantilal Patel. The reference for that</p> <p>21 statement is IWS00000798.</p> <p>22 This is a statement that consists of six pages, and</p> <p>23 turning to the sixth page, we can see that it's signed</p> <p>24 on 28 June 2018, with a statement of truth.</p> <p>25 I ask that that is admitted into the record.</p> <p>Page 133</p>	<p>1 be a door there but I had removed this a few years after</p> <p>2 purchasing the lease. This meant that there were three</p> <p>3 windows in a line on the east side and two windows on</p> <p>4 the north side of the room. The flames were immediately</p> <p>5 visible in the windows as I walked back into the living</p> <p>6 room.</p> <p>7 "10. At the moment I first saw the flames I was not</p> <p>8 overly worried, and did not think that the fire would</p> <p>9 come into our flat because the previous fires had been</p> <p>10 so close to our flat but had not affected us. I thought</p> <p>11 that this fire would be the same and there would be no</p> <p>12 problem.</p> <p>13 "11. My windows were all closed that night. I went</p> <p>14 across to the kitchen window and noticed that light</p> <p>15 smoke was coming through the vent in the window. At</p> <p>16 first it was a grey colour and not that dense. As I</p> <p>17 watched the flames suddenly shot up covering the whole</p> <p>18 of the window and also the middle window.</p> <p>19 "12. Heavier smoke started coming into the kitchen</p> <p>20 through the vent and I realised that the fire was just</p> <p>21 underneath our flat. Even then though, I thought that</p> <p>22 the flames would not make it into the flat.</p> <p>23 "13. I moved closer to the window and thought for a</p> <p>24 moment that I could possibly block the vent and stop the</p> <p>25 smoke from coming in. I looked down out of the window</p> <p>Page 135</p>
<p>1 There are no exhibits.</p> <p>2 I would propose to pick up Mr Patel's account of the</p> <p>3 events on 14 June from page 2, paragraph 7.</p> <p>4 SIR MARTIN MOORE-BICK: Yes.</p> <p>5 MS SIVAKUMARAN: If I may actually take that back.</p> <p>6 Mr Patel lived in flat 56 -- this is at paragraph 2,</p> <p>7 I apologise, I skipped ahead from this section -- on the</p> <p>8 8th floor with his wife and his son, Chiraag, who was</p> <p>9 born in 1986. Chiraag did not live in the tower at the</p> <p>10 time but was visiting that night.</p> <p>11 Returning to page 2, paragraph 7, he says:</p> <p>12 "7. On the night of the fire Chiraag was staying in</p> <p>13 our flat. Chiraag was sleeping in our spare bedroom.</p> <p>14 "8. That evening I was watching TV. My wife and</p> <p>15 Chiraag had both gone to bed but I was watching the BBC</p> <p>16 news channel as I usually do. At about ten past one I</p> <p>17 smelt something burning so I got up and looked out of</p> <p>18 the living room window. There was a fire engine</p> <p>19 flashing its lights downstairs, but I couldn't see any</p> <p>20 fire. I went to wake up my wife and Chiraag. After</p> <p>21 shaking both of them awake I returned to the living room</p> <p>22 and saw flames in the middle window, just below the</p> <p>23 window level.</p> <p>24 "9. My living room and kitchen are combined and I</p> <p>25 do not have a sliding door between them. There used to</p> <p>Page 134</p>	<p>1 and I think the people watching from down below could</p> <p>2 see me and they were waving to warn or alert me, but I</p> <p>3 am not sure. I quickly realised it was not going to be</p> <p>4 possible to block the vent and so I moved back, out of</p> <p>5 the room and into the passage. As I watched the vent</p> <p>6 simply fell into the kitchen and thick black smoke</p> <p>7 started to pour in to the flat. The extractor fan was</p> <p>8 made from ordinary plastic, and it just melted under the</p> <p>9 heat. The smoke that came in was very dense and was</p> <p>10 coming in through the gap where the vent had been very</p> <p>11 quickly, as if it was shooting in from a hose. It</p> <p>12 quickly filled the kitchen and moved across the room. I</p> <p>13 was terrified. That was when I realised how serious it</p> <p>14 was and that we had to get out immediately, and I ran</p> <p>15 back to tell my wife and Chiraag that we had to leave.</p> <p>16 "14. I went to tell my wife first and told her she</p> <p>17 needed to get dressed, and then I shouted for Chiraag to</p> <p>18 get ready quickly. I put my jeans on over my pyjamas</p> <p>19 and grabbed a jumper. My wife and Chiraag left the flat</p> <p>20 bare footed and I went back to shut the kitchen and</p> <p>21 living room doors. By now the flames covered the entire</p> <p>22 windows in the kitchen area.</p> <p>23 "15. The lights suddenly went out and I wondered if</p> <p>24 the fire brigade had turned them off. I had two smoke</p> <p>25 alarms in the hallway that were installed during the</p> <p>Page 136</p>

<p>1 refurbishment and both of these were going off, making a 2 lot of noise. The place was in darkness and I was 3 feeling very edgy because I couldn't see anything. I 4 knew that I needed the car keys because my wife was bare 5 footed. Chiraag was holding the front door and was 6 shouting, 'Get out! Get out!' I was fumbling for the 7 keys because I couldn't see anything. I had a 8 handkerchief over my mouth which I had taken from my 9 jeans pocket. I grabbed some shoes from the shoe rack 10 and started fumbling for the keys. There was no time to 11 grab a wallet or phone and so everything else was left 12 in the flat. I found the keys on my desk where I had 13 left them and left quickly.</p> <p>14 "16. While I was still inside fetching the keys, 15 Chiraag was banging on the door and was getting worried. 16 He thought that I might have fainted. I didn't realise 17 that I was taking a long time. I think it could only 18 have been a minute or two.</p> <p>19 "17. The lobby outside the flat was light, but some 20 smoke was starting to come into the area. There was 21 some hazy smoke that was grey, but it was possible to 22 see around the lobby. We could see through it and were 23 not completely blinded. I shut the front door to our 24 flat as soon as I left and that stopped the smoke coming 25 in from our flat.</p> <p>Page 137</p>	<p>1 CHIRAAG PATEL (evidence read into the record) 2 MS SIVAKUMARAN: There's also the statement of 3 Chiraag Patel, Mr Shantilal Patel's son, which I will 4 read into the record.</p> <p>5 The reference for that statement is IWS00000855. 6 That statement consists of seven pages, and, if we 7 turn to the seventh page, we can see it's signed on 8 28 June 2018.</p> <p>9 There are no exhibits to that statement, and I would 10 ask that that is admitted into the record.</p> <p>11 On the first page, at paragraph 4, you will note 12 that Chiraag Patel says he lived in Grenfell Tower for 13 more or less his whole life, for at least 30 years, and 14 he was born after his parents had moved into 15 Grenfell Tower.</p> <p>16 If I can turn to page 2, it picks up his account 17 from 14 June. He says that he can't remember anything 18 about the day of the fire, just the night. It was 19 a Wednesday and he thinks it was probably quite a normal 20 day, and he stayed with his parents.</p> <p>21 I pick it up from paragraph 7, he says: 22 "7. In the evening I went to bed as normal. By 23 about 1 am when I was not yet fully asleep my father 24 woke me up shouting from the door, telling me that I 25 needed to get up. I immediately noticed a light smoke</p> <p>Page 139</p>
<p>1 "18. In the lobby area I had seen several of our 2 neighbours. I saw Will and his family, and also saw 3 Amina's nephew, Khalid. He had been banging on people's 4 doors to wake them up.</p> <p>5 "19. I don't know if the lifts were working but I 6 knew that even if they were we weren't supposed to use 7 them when there was a fire in the building. There was 8 no alarm outside the flat.</p> <p>9 "20. By now my wife and Chiraag had already started 10 going downstairs. I immediately went to the stairs and 11 opened the door. The door to the stairway was 12 self-closing but there was light smoke on the stairs. I 13 think it was grey and quite thin. There were other 14 people on the stairs, but I don't remember who they were 15 and I didn't pay much attention as I was watching my 16 steps carefully as I walked down. People were moving 17 quite quickly. I think it took about ten or fifteen 18 minutes from first seeing the everything was such a 19 shock. On the way down I wasn't aware of how many 20 people were coming, I just saw my neighbours ahead of me 21 and was watching my feet because I had no shoes on. The 22 police statement has a photograph showing that I left at 23 01:24:43."</p> <p>24 I propose to stop there in that statement. 25 SIR MARTIN MOORE-BICK: Yes, very well, thank you.</p> <p>Page 138</p>	<p>1 in the air and became aware of a lot of low level 2 background noise from outside the flat. I think some of 3 the neighbours were up already and banging.</p> <p>4 "8. I stayed in bed for a moment trying to figure 5 out what was going on. The smoke was in my room, it was 6 the sort of smoke that you might get if you burn 7 something in the kitchen. There was enough of it to 8 obscure your vision. The bedroom door and the door to 9 the hallway were half open. I could see more smoke 10 travelling from outside the room into it.</p> <p>11 "9. I was in my pyjamas and so I put on a T-shirt 12 and some tracksuit bottoms and left the room. The 13 kitchen door was closed but the door had panes of glass 14 in-laid and so is semi-translucent. Beyond the door I 15 could see bright red light, brighter than anything I 16 have ever seen before. I now know that it was the fire 17 outside the building but at the time I thought that the 18 kitchen must have been on fire because it was so bright.</p> <p>19 "10. My mum was at her bedroom door. I said to her 20 that we needed to leave and we began to move towards the 21 entrance together. As I walked towards the door the 22 smoke started filling our flat. It was almost like 23 there was a gust of wind that brought it through. It 24 got darker and darker very quickly, in just the time it 25 took us to travel the short distance along the hallway.</p> <p>Page 140</p>

<p>1 It was really noticeable how quickly it happened. It</p> <p>2 was almost like a different type of smoke as well, a</p> <p>3 completely different consistency to that before.</p> <p>4 "11. By the time I got to the door, I could barely</p> <p>5 see my mum behind me, even though she was just a metre</p> <p>6 away. It was completely black by that time.</p> <p>7 "12. When we got to the front door, I opened the</p> <p>8 door and we left the flat. I stood just outside the</p> <p>9 entrance holding the door open, waiting for my father</p> <p>10 who I knew must still be inside. The smoke was pushing</p> <p>11 through, into me and past, like a gust of wind. It was</p> <p>12 blowing into my face and I couldn't help but inhale. It</p> <p>13 burnt my eyes and my throat, but was not so hot that it</p> <p>14 hurt my skin. It was actually quite hard to keep the</p> <p>15 door open because of the impact of the smoke, but I knew</p> <p>16 that my father was still inside. I was worried about</p> <p>17 him. The smoke was having such a big effect on me.</p> <p>18 "13. My mother was behind me and a few of our</p> <p>19 neighbours were quite close. It took maybe 30 seconds</p> <p>20 for my dad to appear. I don't know what he was doing,</p> <p>21 maybe closing doors. He appeared with a towel over his</p> <p>22 face and then went back into the flat momentarily to get</p> <p>23 his car keys, which were close by. When he came out</p> <p>24 again, I moved back and he tried to close the door, but</p> <p>25 for some reason couldn't close it properly.</p> <p style="text-align: center;">Page 141</p>	<p>1 That's what I propose to read from that statement.</p> <p>2 SIR MARTIN MOORE-BICK: Yes, very well, thank you.</p> <p>3 KHALID AHMED (evidence read into the record)</p> <p>4 MS SIVAKUMARAN: I will now read into the record the</p> <p>5 statement of Khalid Ahmed, who is the neighbour you have</p> <p>6 heard has been referred to already.</p> <p>7 The reference for that statement is IWS00000859.</p> <p>8 This statement consists of seven pages and, on the</p> <p>9 seventh page, we can see that it is signed on</p> <p>10 27 June 2018 with a statement of truth.</p> <p>11 I would ask that that statement is admitted into the</p> <p>12 record, and it has no exhibits.</p> <p>13 SIR MARTIN MOORE-BICK: Yes.</p> <p>14 MS SIVAKUMARAN: I would read from several passages.</p> <p>15 Before I do so, I would note that Mr Ahmed was</p> <p>16 staying with his aunt, Amina Mohammed, since 2014 in</p> <p>17 Grenfell Tower.</p> <p>18 I turn then to page 2, and Mr Ahmed notes from</p> <p>19 paragraph 6:</p> <p>20 "6. I realised I could smell something which told</p> <p>21 me that it might have been burning in the kitchen. I</p> <p>22 was playing Fifa and I remember that I was really</p> <p>23 frustrated to leave the game as I was winning, but I</p> <p>24 wanted to make sure that I had not left anything on in</p> <p>25 the kitchen. As soon as I stood up to find out more, I</p> <p style="text-align: center;">Page 143</p>
<p>1 "14. On the landing I could tell that smoke was</p> <p>2 only coming from our flat. Once we had managed to close</p> <p>3 the front door, there was no smoke any more; it was no</p> <p>4 longer a problem.</p> <p>5 "15. We started making our way down the stairs. A</p> <p>6 few of our neighbours were also already out. In the</p> <p>7 hallway we saw Khalid and his aunt, and also William and</p> <p>8 his family. In the centre, on the landings and in the</p> <p>9 stair well, there was hardly any smoke.</p> <p>10 "16. As we began going down the stairs I was still</p> <p>11 coughing and it still felt like my throat was burning.</p> <p>12 On the stairs there were people I recognised but not</p> <p>13 people that I knew. There were maybe four or five</p> <p>14 people ahead of us.</p> <p>15 "17. On the way down I saw two firemen. One was on</p> <p>16 one of the lower floors holding the fire door open; the</p> <p>17 other was coming up the stairs. The one coming up the</p> <p>18 stairs was fully suited up. They weren't panicking, and</p> <p>19 in fact gave me the impression that they had it all</p> <p>20 under control.</p> <p>21 "18. We carried on down all the way to the bottom.</p> <p>22 There were more people running out ahead of us. My mum</p> <p>23 was closest to me. I was in the foyer, where there is a</p> <p>24 side entrance, and noticed that the fire door at the</p> <p>25 bottom was wedged open."</p> <p style="text-align: center;">Page 142</p>	<p>1 saw lights out of the window. When I looked out I could</p> <p>2 just see the cladding on the side of the building</p> <p>3 burning.</p> <p>4 "7. I looked out of the window and down the side of</p> <p>5 the tower. There was a ledge in the cladding outside</p> <p>6 the window but I could still see down the side of the</p> <p>7 tower and could see that the corner of the building was</p> <p>8 on fire. I could see sparks from the fire and some</p> <p>9 smoke. It was much lower down than our flat, perhaps on</p> <p>10 the third, fourth or fifth floor, but I could see that</p> <p>11 something was going on.</p> <p>12 "8. I stood there for a second and thought about</p> <p>13 the situation. Normally I would not be concerned about</p> <p>14 a fire in the tower, and I was not too worried this time</p> <p>15 but I had a feeling that something was different this</p> <p>16 time because the fire came out of the window and the</p> <p>17 side of the building was on fire. Because of this I</p> <p>18 thought that there was a chance it could be a serious</p> <p>19 fire and so I went to wake my Aunt and ask her what to</p> <p>20 do. When she woke up I told her that I thought there</p> <p>21 was a fire downstairs. She came straight to the living</p> <p>22 room window and saw what was going on and said that we</p> <p>23 should get our stuff and leave. It must have been 3</p> <p>24 minutes between me first seeing the fire and her saying</p> <p>25 we should leave.</p> <p style="text-align: center;">Page 144</p>

<p>1 "9. My Aunt went to get her phone and her clothes, 2 and then got ready to leave. I wasn't wearing many 3 clothes at that stage. I had shorts on and just put 4 tracksuit bottoms on.</p> <p>5 "10. There was no smoke in the flat. I put on my 6 shoes, we were in the hallway and I put on my shoe 7 against the wall. I remember that my Aunt told me off. 8 It was something that I did which left a mark quite 9 regularly and she didn't like it. I mention this 10 because it shows me that we were not panicking at all at 11 that time. We thought it would just be an, easily 12 containable fire and that we were not in danger. The 13 only thing that was on my mind was that the fire was 14 coming out of the window as I said before and that this 15 was strange. When we left we shut the door. We thought 16 that we would be returning to the flat later that night. 17 We closed everything as normal and left.</p> <p>18 "11. I went out into the corridor, and stood there 19 for second. I realised it was very quiet and very late 20 and that everyone would be asleep. I looked at the 21 lifts and saw that they were out of service. I thought 22 about the fact that the fire was only on our side of the 23 building. I could see this when I looked out of the 24 window earlier. I decided that I should just see if our 25 neighbours were there and if so tell them about the fire</p> <p style="text-align: right;">Page 145</p>	<p>1 possible to see the person in front of you but the 2 coughing it caused made it impossible to breath.</p> <p>3 "14. I just turned to my aunt, who said that she 4 wanted to leave so we went to the stairs. My aunt went 5 first. Behind her there was an old lady and her 6 daughter with a child, I followed them. The child was 7 young and she was frightened and was shaking and having 8 difficulty walking. I let her go ahead, but she was 9 frantic. At one stage my Aunt couldn't see me and 10 thought that I was going back up. She said, 'Come down. 11 Come now!' But I was walking with the old lady.</p> <p>12 "15. As I let the old lady pass me, I saw a fireman 13 who was going up the stairs. I saw two or three others 14 after that. They weren't panicked. They were just 15 getting on with the job. As soon as I saw them I was 16 happy as I thought they would put the fire out. I can't 17 remember what they were carrying."</p> <p>18 That's what I propose to read from that statement.</p> <p>19 SIR MARTIN MOORE-BICK: All right, thank you very much.</p> <p>20 AMINA MOHAMMED (evidence read into the record)</p> <p>21 MS SIVAKUMARAN: There's also the statement of 22 Amina Mohammed, Mr Khalid Ahmed's aunt that you've heard 23 reference to, and the reference for that is IWS00000857.</p> <p>24 This statement consists of five pages and, if we can 25 turn to the fifth page, we can see that it's signed on</p> <p style="text-align: right;">Page 147</p>
<p>1 because I thought they wouldn't know about it otherwise, 2 so I started knocking on people's doors. I banged on 3 Willie's door first, he lived in flat 52. Willie's wife 4 answered the door, and asked what was wrong. I told her 5 there was a fire and that I thought it would be a good 6 idea to leave the building. She said she would go in 7 and wake up everyone else in the house. Eamon, who 8 lived in flat 53 didn't open the door. Then I knocked 9 on flat 54 and they were completely unaware of the fire. 10 My Aunt came out into the communal area and saw what I 11 was doing and at first said not to knock. She didn't 12 want to cause any trouble.</p> <p>13 "12. Flat 56 was the flat that made us realise that 14 that there was something serious going on. I was 15 knocking on flat 55 while the people in the other flats 16 were getting ready to leave, but they didn't answer. 17 Then the door to flat 56 opened and our neighbour came 18 out coughing with his hand on his mouth. There was so 19 much smoke coming from their flat that within 30 seconds 20 the whole of the communal area had gone black. Everyone 21 was coughing. There was no way you could handle it. It 22 was very strong. As soon as the smoke came up your nose 23 you couldn't breathe.</p> <p>24 "13. It's very hard to describe the colour of the 25 smoke. It was very dark and was greyish. It was still</p> <p style="text-align: right;">Page 146</p>	<p>1 27 June 2018 with a statement of truth.</p> <p>2 I'd ask that that is admitted into the record.</p> <p>3 There are no exhibits to this statement.</p> <p>4 SIR MARTIN MOORE-BICK: All right, thank you.</p> <p>5 MS SIVAKUMARAN: As already noted, Ms Mohammed lived with 6 Khalid Ahmed in flat 51 and he had lived with her since 7 he was young. They'd moved into Grenfell Tower 8 in January 2014.</p> <p>9 I would pick up her account of the night on page 2, 10 at paragraph 9.</p> <p>11 "9. I was asleep when Khalid suddenly opened the 12 door to my bedroom and shouted, 'Wake up, wake up there 13 is a fire'. He walked into the living room and I 14 followed him into the room. I saw him look out of the 15 window. He said to me that there was a fire and that we 16 had to move. I didn't look out the window to look at 17 the fire myself.</p> <p>18 "10. I was wearing a Somali dress. I picked up my 19 Abaya and I took a scarf and a pink jumper as I thought 20 it might be cold outside. They were the first clothes I 21 could find. I took with me my mobile phone and Khalid's 22 keys to the flat which were by the front door. I 23 thought at this time that we would be coming back to the 24 flat that night so I didn't get anything else.</p> <p>25 "11. We left the flat and walked into the communal</p> <p style="text-align: right;">Page 148</p>

<p>1 area. There had only been a few minutes between Khalid 2 telling me that there was a fire, and us leaving the 3 flat. When we were outside the flat Khalid started 4 knocking on the front doors of people on our floor. He 5 first knocked on number 52 which was the closest door to 6 our own. They opened the door and he told them that 7 there was a fire. Khalid then started knocking on 53 8 who did not open their door, and then moved to 54 who 9 did open and again Khalid told them there was a fire. I 10 asked Khalid why he was doing this. I was half asleep 11 at this time. Our neighbours in flat 56 opened their 12 front door and when they did, smoke came out of it. 13 When I saw this I realised that the fire was really 14 serious. I didn't check the time but I know that it was 15 after lam. When I saw the smoke from flat 56 I realised 16 we had to leave the building quickly. I shouted to 17 Khalid, 'Let's go'. 18 "12. I would describe the smoke that came out of 19 flat 56 as being black. It was not very thick but it 20 was black and there was a lot of it. I remember that as 21 soon as the door opened I saw the smoke pour out. 22 "13. I was worried that Khalid might go back into 23 our flat, or go upstairs to knock on more people's 24 doors. I shouted at him that we needed to leave now. 25 "14. Our neighbour Willie from flat 52 and his</p> <p style="text-align: right;">Page 149</p>	<p>1 Mrs Said was also a resident of floor 8 of 2 Grenfell Tower and she lived in flat 54 with her 3 partner, Mr Harzi, and their infant son. Ms Said's 4 sister, Salma Said, and Mrs Salma Said's two children 5 also lived with them. 6 Mrs Said had lived in the property since 2006, 7 originally with her sister, and Mr Harzi moved in later 8 in 2014. 9 On the night of the fire, Mrs Salma Said and her 10 children were not at home. Mrs Rawda Said was at home 11 with her partner, Mr Makrem Harzi, and their child. 12 The statement is IWS00000920, that's the reference. 13 It consists of 12 pages, and if we turn to the 12th 14 page we can see that it's signed with a statement of 15 truth on 21 May 2018. 16 I would propose to pick up Ms Said's account of the 17 night of 13/14 June at page 5. This is paragraph 19. 18 "19. On the evening of 13 June 2017, I was at home 19 with my husband, Makrem, and our son [redacted]. My 20 sister, Salma, was staying with a friend in Chiswick so 21 we were the only people in the flat. ...[redacted]... 22 I recall that after putting our son [redacted] to bed, 23 Makrem and I stayed up to between 23:30 hours and 00:00 24 hours, I am not quite sure when we went to bed. 25 "20. We were both awoken, I am not sure of the</p> <p style="text-align: right;">Page 151</p>
<p>1 family came out of the flat, as well the people from 2 number 54. Willie was holding his small dog. I saw one 3 resident holding her child. 4 "15. The smoke then grew very quickly. We had not 5 been standing there very long. We were shouting. I 6 couldn't hear any fire alarms going off in people's 7 flats. There were no fire alarms going off in the 8 communal areas. 9 "16. I opened the door to the stairwell. There 10 wasn't any smoke in the stairwell. The light was on and 11 there were not many people on the stairs, I think we 12 were some of the earliest people to leave the Tower. 13 "17. On the way down the stairs we saw the 14 firefighters coming up. I walked down the stairs to the 15 ground floor and left through the main entrance of the 16 Tower with Khalid. The police showed me a photograph of 17 me leaving the stairwell inside the Tower and I think it 18 was timed at 01:24am. I saw more firefighters outside 19 the Tower and fire engines." 20 That's what I propose to read from that statement. 21 SIR MARTIN MOORE-BICK: All right, thank you. 22 RAWDA SAID (evidence read into the record) 23 MS SIVAKUMARAN: There's two last statements I would read 24 into the record. First, the statement of 25 Mrs Rawda Said.</p> <p style="text-align: right;">Page 150</p>	<p>1 time, by some very loud knocking on our front door. I 2 got up to find out who it was and saw our neighbour, 3 Khalid, from Flat 51 standing at the door. He said 4 there was a fire in the building and that we ought to 5 get out. My husband and I could both see that there was 6 faint smoke in our landing and we immediately decided 7 that something serious must be happening so we lost no 8 time in getting out. I remember that I was still in my 9 nightclothes, as was my husband, and I only put on a 10 pair of flip flops. I think my husband put on some 11 outdoor shoes, but we really were not prepared to spend 12 very much time inside at all. 13 "21. After knocking on our door, our neighbour, 14 Khalid, went around and knocked on all our neighbours' 15 doors. I remember that we were out in the landing when 16 he knocked on the door of our neighbours, the Patels, 17 who are an elderly couple. When they opened the door, 18 smoke streamed out from within their flat. Their flat 19 was actually on the side of the building that had caught 20 fire and smoke had started to come through their flat. 21 Seeing the thick smoke really alarmed us and we 22 proceeded to go straight down the stairs. 23 "22. Although there was some smoke on the stairs at 24 this time, it was quite thin and you could see the 25 stairs quite clearly. The width of the stairs was quite</p> <p style="text-align: right;">Page 152</p>

<p>1 reduced, however, because on the way down the stairs we 2 passed firemen's hoses and also firemen going up the 3 stairs. We did not say anything to them and they did 4 not say anything to us. Because the firemen were there, 5 it did mean that we could only use one side of the 6 stairs and had to go down in single file. By the time 7 we entered the stairs, there were quite a few people on 8 them and so you had to wait for people in front to go 9 down. It was a very strange experience as people 10 clearly had just got out of bed so many people like us 11 were in their nightclothes, such people were just in 12 underwear; it was very strange.</p> <p>13 "23. I do not know how long it took us to get down 14 the stairs, possibly five to ten minutes. I have been 15 informed by the police that there is footage of us 16 walking across the downstairs reception area at about 17 01:24 hours.</p> <p>18 "24. I recall that outside there was a fireman who 19 was telling everyone to move away. People seemed to be 20 naturally congregating by the better gym which was 21 located at one corner of the Tower. However, debris 22 started falling from the Tower and we were quickly asked 23 to move away by the police."</p> <p>24 That's what I propose to read from that statement.</p> <p>25 SIR MARTIN MOORE-BICK: All right, thank you.</p> <p style="text-align: center;">Page 153</p>	<p>1 was about the fire at Grenfell Tower. This was whilst I 2 was at my friend's house in Chiswick.</p> <p>3 "52. I immediately called Rawda to see if she was 4 ok. However, she did not pick up her phone and so I 5 called her husband who also did not pick up. I felt 6 sick and was shaking as I was imagining the worst and 7 that they had not make it out of the fire.</p> <p>8 "53. I kept calling Rawda and Makrem on their 9 mobile phones. Their phones would just keep ringing, 10 but nobody would answer. I kept calling over and over 11 again. Then I called my brother who lives in Peckham. 12 He was one of the family members who had tried calling 13 me on my mobile. I got through to him and he was able 14 to tell me my sister, her husband and kids were all safe 15 as he had picked them up from the Tower already and they 16 were all at his home recovering.</p> <p>17 "54. The reason I had so many missed calls on my 18 phone at the time of the start of the fire was because 19 people were worried that I was caught in the fire."</p> <p>20 That's what I propose to read from that statement.</p> <p>21 SIR MARTIN MOORE-BICK: Right, thank you.</p> <p>22 MS SIVAKUMARAN: I would note that even though I have not 23 read from all of the statement, the entirety of the 24 statement is admitted into the record and has been 25 considered carefully by the inquiry and is very useful</p> <p style="text-align: center;">Page 155</p>
<p>1 SALMA SAID (evidence read into the record)</p> <p>2 MS SIVAKUMARAN: There's one final statement, and that is of 3 Ms Salma Said. As you heard, she lived with 4 Ms Rawda Said.</p> <p>5 The reference to that statement is IWS00000919.</p> <p>6 SIR MARTIN MOORE-BICK: Yes.</p> <p>7 MS SIVAKUMARAN: This statement consists of 13 pages. If we 8 turn to the last page, you can see that it's signed with 9 a statement of truth.</p> <p>10 There's no exhibits to that statement.</p> <p>11 I would ask that that statement is admitted into the 12 record.</p> <p>13 SIR MARTIN MOORE-BICK: All right, thank you.</p> <p>14 MS SIVAKUMARAN: I would then refer to paragraph 51 of the 15 statement on page 9.</p> <p>16 Ms Salma Said was not present inside the tower on 17 the night of the fire; however, she has given her 18 account of when she first became aware of the fire.</p> <p>19 At paragraph 51, she says:</p> <p>20 "51. The first I was aware of the fire was at 21 around 5.30 am/6 am on the 14th June when I woke up. I 22 noticed that I had a lot of missed calls on my mobile 23 phone and they were all from family members. On seeing 24 the missed calls, I turned on the TV and saw the 25 breakfast news. Obviously that morning, all the news</p> <p style="text-align: center;">Page 154</p>	<p>1 for our investigations.</p> <p>2 SIR MARTIN MOORE-BICK: Yes, thank you, and as I've said 3 many times in the past, we are very grateful to those 4 who made those statements contributing to the evidence 5 before the inquiry.</p> <p>6 So thank you very much.</p> <p>7 MS SIVAKUMARAN: That would conclude the inquiry's business 8 for today. However, we do have our next witness for 9 tomorrow listed at 10.00 am.</p> <p>10 SIR MARTIN MOORE-BICK: Right. Well, it's a shorter day 11 than sometimes, but I'm sure that people can make good 12 use of the time available.</p> <p>13 We'll break now and resume tomorrow morning at 14 10 o'clock, please.</p> <p>15 Good, thank you very much</p> <p>16 (3.20 pm)</p> <p>17 (The hearing adjourned until Thursday, 8 November 2018 18 at 10.00 am)</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p style="text-align: center;">Page 156</p>

1		
2	I N D E X	
3	ELIZABETH SOBIESZCZAK (sworn)1	
4	Questions by MR RAWAT1	
5	FLORENTYNA SOBIESZCZAK (evidence42	
6	read into the record)	
7	MICHAEL SOBIESZCZAK (evidence read47	
8	into the record)	
9	VAN QUANG HO (evidence read into the50	
10	record)	
11	LUCY HO (evidence read into the57	
12	record)	
13	JENNY QUANG (evidence read into the67	
14	record)	
15	NAGAWA PROSSY NALUKWAGO (evidence70	
16	read into the record)	
17	ANN CHANCE (evidence read into the75	
18	record)	
19	WILLIAM THOMPSON (evidence read into88	
20	the record)	
21	CHRISTOS FAIRBAIRN (evidence read98	
22	into the record)	
23	LINA HAMIDE (evidence read into the103	
24	record)	
25	DANIEL GRIFFIN (evidence read into112	
	the record)	
	KERRY O'HARA (evidence read into the115	
	record)	
	PAUL MENACER (evidence read into the119	
	record)	
	REEM DEDRICH (evidence read into the126	
	record)	
	Page 157	
1	record)	
2	SHANTILAL PATEL (evidence read into133	
3	the record)	
4	CHIRAAG PATEL (evidence read into139	
5	the record)	
6	KHALID AHMED (evidence read into the143	
7	record)	
8	AMINA MOHAMMED (evidence read into147	
9	the record)	
10	RAWDA SAID (evidence read into the150	
11	record)	
12	SALMA SAID (evidence read into the154	
13	record)	
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
	Page 158	

A	130:19 133:25	136:2	apologise 134:7	59:18
Abaya 148:19	139:10 143:11	alerted 53:14 93:24	appalled 132:2	aside 5:5 40:16
abilities 64:14	148:2 154:11	Ali 126:11	appalling 69:17	asked 11:5 32:3
able 12:8 20:21	155:24	alive 69:18	apparatus 44:23	33:24 51:16 52:4
30:22 40:8 45:22	adult 58:25	alongside 78:17	124:13	55:8 62:3 63:3,4
54:6,15 78:2	advice 56:21 64:19	111:18	Apparently 28:23	78:10 80:12,22,25
79:19 82:22 86:19	77:14 79:20 81:3	aloud 103:13	appear 141:20	81:9 82:3,10,13
110:1 115:2 123:4	advise 106:23	alright 64:8	appeared 57:1	82:20,22 83:15
131:11 155:13	advised 79:23	Alves 19:5	111:16 129:22	92:4 96:8 124:13
absolutely 35:10	advising 83:6,18	am/6 154:21	141:21	132:18 146:4
36:23 72:16 85:12	afraid 1:8	ambulance 118:20	appears 12:9	149:10 153:22
academy 15:21	afternoon 1:15	ambulances 118:21	apply 51:15 52:3	asking 3:25 39:7
access 25:12 60:16	19:20,21,22,24	amendments 107:4	appointment 76:21	63:8 66:4 86:17
accommodation	97:11 98:2	Amina 93:23	appreciate 11:18	106:25 109:11
68:19	age 58:21 129:20	143:16 147:20,22	29:25	asleep 53:20 76:18
accompanied 50:22	ages 40:11 105:1	158:6	appreciated 2:12	105:1,8 106:1
70:11	ago 23:8 67:15	Amina's 92:3,6,17	approach 40:9	139:23 145:20
accompanying	agreed 85:16	93:4,22 138:3	approached 131:18	148:11 149:10
42:13 47:10 67:7	ahead 26:21 49:13	amount 101:7	approximately	assent 9:17
87:8	132:8 134:7	106:9 109:1	52:20 58:7 62:14	assist 129:10
account 42:22	138:20 142:14,22	angered 64:17	65:11 66:14 83:22	assistance 103:10
53:11 71:5 76:15	147:8	angrier 69:24	91:16,25 92:14	103:11
98:22 103:16	Ahmed 143:3,5,15	Ann 75:15,18 76:5	95:4 119:6 121:15	assisted 118:13
112:10 113:13	143:18 148:6	157:13	131:6	assumed 29:15
115:20 119:12	158:5	announcement	Arab 102:10	87:12 119:5
125:22 127:12,18	Ahmed's 147:22	1:13	area 18:4,12,18	assured 83:20
131:1,3 134:2	air 14:11 18:16	annoyed 92:16	20:11,13,16 21:22	86:18
139:16 148:9	29:9 31:14,16	answer 38:20 61:21	22:11,14,20,25	Atmani 126:11
151:16 154:18	32:18,21 43:16	65:21 146:16	27:5 31:2,12 32:6	atmosphere 101:2
acrid 93:10	45:7 99:24 113:25	155:10	57:19 60:1 66:13	102:19
act 131:11	140:1	answered 92:2,17	69:22 77:6,10	attached 95:16
activated 117:23	air-vent 114:11	123:20 146:4	81:13 87:16 88:9	attempt 122:1
Adam 58:22	alarm 6:18 53:22	answering 66:19	92:12 111:3	attempted 81:15
adamant 109:16	73:9,11 90:13,17	107:2	113:18 120:10	attempts 80:4
add 40:21 41:8	115:13 117:21,24	answers 40:17	124:23 136:22	attend 58:21
added 50:4	117:25 118:3	anxious 62:6 123:3	137:20 138:1	attended 38:1
addition 87:7	138:8	125:2	146:10,20 149:1	57:21 58:16 67:22
additional 40:12	alarmed 152:21	anybody 26:16	153:16	67:23
addresses 91:12	alarms 6:13 23:2	30:12 39:21 40:1	areas 150:8	attention 11:20
adjourned 156:17	68:6,9,11 90:9,19	anymore 74:15	arm 122:12,13	36:16 40:20 52:8
adjournment 97:24	90:21 92:6 93:3	anyway 30:10	arms 96:17 103:5	84:8 138:15
administrative 1:8	94:19 112:22	35:16	arrived 10:22 11:9	August 47:8 98:15
admit 126:13	125:10 133:3,7	Apart 58:4 67:20	16:22 44:11 46:13	119:19
admitted 50:6	136:25 150:6,7	apartment 84:14	49:14 59:15 115:1	aunt 76:25 80:8
96:22 126:20	alert 48:8,20 49:23	86:25	arriving 53:17	83:2,7,19 85:24

142:7 143:16 144:19 145:1,7 146:10 147:3,4,9 147:22 aunt's 77:18 78:15 79:1 80:22 83:1 84:6,23 aunts 76:7,22,23 aunts' 77:13 aunty 72:25 73:14 74:2,10,13,16 77:4 79:25 86:14 aunty' 72:22 authority 64:17 automatically 14:17 24:12,15 26:9,10 30:12 51:11,13,24 52:1 52:9 56:7 94:8 113:3 115:8 available 156:12 avoid 95:8 awake 43:11 93:11 131:10 134:21 aware 53:12 56:20 83:17 84:18 86:20 87:25 120:5 138:19 140:1 154:18,20 awoke 104:23 105:4 awoken 92:1,15 151:25	43:1 44:14 45:5 46:19 47:13 48:17 49:10,20 50:14 51:3 55:5 57:14 58:7 59:8,16 61:19 62:11 63:17 65:12,21 67:8 70:20 71:15 72:1 73:13,17 74:11 76:2,25 81:10 93:13 99:12,14 100:5,7 102:24 106:12,12 110:2 117:7 118:25 119:1,8 122:6,9 128:2,4 131:22 132:3,18 134:5 135:5 136:4,15,20 141:22,24 147:10 148:23 149:22 background 3:25 67:9 86:2 140:2 backwards 104:18 bad 7:5 49:7 123:5 badly 7:3 bag 127:20 129:4 bags 59:16 balcony 64:1,20 balls 49:17,24 banana 127:21 banged 45:10 146:2 banging 26:16,25 45:13 92:15 93:23 123:18 124:5 137:15 138:3 140:3 Barandon 58:10 59:18 60:14,17,22 63:17,18 65:25 66:4 barbecue 128:11 128:13 bare 136:20 137:4 barely 141:4 bathroom 73:23	91:1 108:17,19,20 108:22,23 117:14 battery 123:14 Bayam 130:23,24 BBC 134:15 bed 11:8 43:2 48:3 53:18,18 59:20 71:9,17 79:1 83:1 84:6,23 91:22,24 92:2,14,16 116:13 122:6,9 123:1 134:15 139:22 140:4 151:22,24 153:10 bedroom 6:4,4,6,7 6:8,10 7:17,24 8:2 10:20 43:6,10 45:6 47:19 48:23 53:19,20,25 54:1 54:3,5 55:6,9 77:8 91:23 93:14 105:4 108:12 113:17 116:16,19,20,23 122:22,24,25 131:9,22 134:13 140:8,19 148:12 bedrooms 6:3 23:20 24:4 began 20:25 56:8 57:24 81:24 131:10 140:20 142:10 beginning 11:23 49:22 50:4 begins 42:23 48:1 57:16 76:15 91:15 98:23 believe 3:11 53:7 56:2 74:18 80:3 82:17 86:11 107:18 109:24 110:4 132:13 believed 72:21 82:4 82:14,24 belongings 55:6	bends 102:8 bereaved 98:4 Bernard 120:4 best 72:24 86:15 120:6 better 33:1,1,1 53:6 153:20 Betty 21:16,20 22:10 26:23 Betty's 23:5 26:22 bewildering 83:5 beyond 18:12 140:14 big 9:9 102:10 141:17 bigger 7:8 53:20 biggest 85:7 bin 99:11 121:4 bit 9:3 24:25 50:14 74:22 85:3 103:3 117:11 BLA00002513 28:4 28:11 BLA00002514 28:3 28:9 BLA00004531 35:20 black 7:9 9:9 10:4,6 10:11 17:1 39:16 39:19 54:13 56:25 73:7 74:4 80:14 86:2 87:17 92:18 93:8,17 106:10 117:16 118:3,4,7 122:11,11,12 127:22,24 136:6 141:6 146:20 149:19,20 blankets 78:10 BLAR0000003 8:25 blaze 61:2 blinded 137:23 block 46:22 60:13 78:9,20 79:20	84:12 106:21 114:18 135:24 136:4 blocked 46:17 81:6 blocking 95:8 blood 72:23 blowing 141:12 blue 7:15 Board 124:25 Bobby 58:23 body 74:7,9,15,19 74:19 80:21 112:2 books 129:5 born 47:19 67:14 134:9 139:14 boss 66:21 bottle 108:15 127:21 bottom 28:18 46:3 46:7,13 49:14 56:15 78:14 92:20 92:21 108:18 125:3 129:18 142:21,25 bottoms 140:12 145:4 box 52:10 110:20 boyfriend 58:9 110:3 Bradford 58:5 brain 72:8 break 2:17 24:25 33:24,25 34:4,6,7 34:23 35:7 97:13 97:16 156:13 breakfast 154:25 breaking 72:16 79:5 breath 99:12 101:23 147:2 breathe 111:4,22 114:6 128:21 132:8 146:23 breathing 44:4,23 75:3 94:25 103:4
--	--	--	--	---

124:13 brigade 5:4 56:21 60:1 65:20 90:11 100:9 107:10,20 117:6 123:4 136:24 bright 69:12 94:11 140:15,18 brighter 140:15 broken 75:5 brother 155:11 brought 119:8 140:23 bucket 108:15 build 102:10 building 12:2 14:5 14:13 17:14 28:11 29:13 36:21,24 39:11,14 44:10 49:18,21 57:19 62:12 63:1,4,8,10 65:3 71:20 78:22 79:5 80:17 81:13 82:11 83:12 88:9 88:14 92:11 95:10 95:24 96:8,10 103:10 104:2 105:17 109:13,18 110:10 115:2,13 115:14 119:1,23 122:2,17 123:7 124:15 125:4,8,9 129:2 131:21 132:16,20 133:2 138:7 140:17 144:2,7,17 145:23 146:6 149:16 152:4,19 building. 104:24 bundle 3:4 burn 66:14 88:15 140:6 burning 46:8 69:11 69:12 85:5 109:6 110:18 111:7	116:14,15 122:14 134:17 142:11 143:21 144:3 burnt 85:5 128:10 141:13 burst 69:12 Bush 59:12 business 97:9 156:7 busy 94:12 button 90:17 114:24 buying 59:14 C C 93:18 cabin 45:1 call 1:12,20 7:23 60:6 61:13,19,24 61:25 62:20 65:12 72:22 80:9 83:17 83:22 84:7,18,20 85:10 86:22 87:10 96:5 99:25 106:16 106:22,24 107:9 107:16,18,20 108:8 110:5 called 13:13 38:1 55:5 61:20 65:21 66:2 72:4,22 77:21 79:2 80:2,7 82:7 96:8 106:2 155:3,5,11 calling 66:18 77:15 80:8 96:16 155:8 155:10,12 calls 60:21 72:3 79:25 99:15 106:3 106:14 107:14 154:22,24 155:17 calm 44:25 45:17 62:18 73:3 82:2 84:9 86:23 calmed 64:7 117:11 calming 64:2 calmly 45:19 60:5	camera 95:15,15 canopy 35:23 36:4 car 137:4 141:23 carbon 103:4 carefully 96:23 138:16 155:25 carried 129:12 142:21 carries 3:13 57:8 75:22 carry 87:14 carrying 94:23 111:20,24 124:16 147:17 case 5:3 22:22 24:2 24:3 40:24 83:21 85:15 114:20 115:7,10 Caspar 91:19 casualties 66:16 cat 117:9 category 114:9 caught 111:7 131:20 152:19 155:19 cause 146:12 caused 147:2 causing 81:22 CCTV 17:20 33:14 35:8 95:14,15,19 115:17 121:18 ceiling 73:10 93:18 118:1 central 39:5 centre 46:6 49:16 59:13 95:9 96:1,3 118:20 142:8 certain 77:14 105:25 certainly 37:16 84:15 CF/1 98:12 chairman 1:11,20 4:11 8:20 17:20 27:24 33:24 35:4	40:20 41:23 46:25 47:13 50:1,15 57:11 59:2 68:22 75:13 76:14 88:17 89:1 97:7 98:2 103:13 112:8 115:24 119:3,15 125:12,23 126:7 chance 3:17 4:25 75:15,18 109:24 110:3 144:18 157:13 Chance's 76:14 change 31:11 32:14 changed 53:4,6 101:2,8 120:22 changes 90:7 120:18 channel 134:16 chaos 75:9 charge 121:17 charged 123:15 charging 108:25 check 60:8 149:14 checked 90:18 127:15 checking 13:2,21 14:3 38:15,18 68:9 checks 68:10 chemical 17:12 22:3,4 31:23 chest 54:17 child 147:6,6 150:3 151:11 childhood 57:19 58:24 children 151:4,10 children's 105:13 Chiraag 134:8,9,12 134:13,15,20 136:15,17,19 137:5,15 138:9 139:1,3,12 158:3 Chiswick 151:20	155:2 choice 46:11 85:12 100:13 choking 21:4 22:8 74:5 Christopher 58:19 Christos 98:7,9 126:10 157:16 chute 99:11 110:22 121:4 cigarette 64:1 circulate 14:10,12 cladding 7:3,6 8:4 8:6,17 9:6,8,16 10:9 39:8 46:8 144:2,5 clean 122:23 clear 15:13 19:14 29:5,17 32:18 35:10 36:20,23 38:25 48:17 81:9 clearer 32:21,24 clearly 18:24 30:25 94:10 96:18 123:14 152:25 153:10 clicked 62:25 client 59:9 clock 11:1 53:23 117:18 cloggi 102:4 close 24:7,15 26:3 46:8 49:15 71:18 83:11 84:1,2,2 94:16 99:7 104:9 104:11,12,13 131:13 135:10 141:19,23,24,25 142:2 closed 15:19 18:15 21:14 22:15 23:18 23:19 24:12 30:6 30:12 37:5 55:4 68:16 91:6 94:7,8 99:23 101:6 102:5
--	---	--	--	--

106:11 107:25 108:3 109:7 111:25 113:17,21 114:13 135:13 140:13 145:17 closer 109:8 135:23 closes 56:7 closest 6:8,10 46:10 64:5 114:5 142:23 149:5 closing 14:17 24:14 25:14 93:15 104:12 121:5 141:21 clothes 49:9 59:14 73:16 93:15 122:23 145:1,3 148:20 clothing 78:10 cold 63:22 120:25 148:20 collapse 46:23 collecting 65:19,20 colour 31:19 32:4,5 72:15 82:2 84:15 93:8 135:16 146:24 colours 72:13 combined 134:24 come 5:12 8:6 10:6 14:19,22 17:15 18:5 23:15 26:23 34:11 41:12 55:11 56:23 59:8 64:25 69:22 76:25 77:4 78:12 81:8 82:8 86:14 88:13 102:13 104:24 107:21 108:10,16 117:23 129:22 135:9 137:20 147:10,11 152:20 comes 23:6 54:19 comfortable 2:1 coming 2:10 12:24	15:3,8,18 16:25 17:13 20:21 21:7 21:24,25 22:18 24:1 25:13 29:18 29:25 30:13 31:15 31:16,21 35:5 41:5,14 44:24 46:14 49:25 54:20 54:24 55:1 66:23 75:2 77:6,9,12 78:1,9 79:21,24 80:11,19 82:20 83:20 84:11 85:3 86:12,17 90:11 91:5 92:15,20,21 92:24 94:3 95:7 105:20,22,23 106:20 108:1,2,5 108:14 113:24 114:4,10 120:24 122:24 129:8 132:4 135:15,19 135:25 136:10 137:24 138:20 142:2,17,17 145:14 146:19 148:23 150:14 coming' 121:23 commanding 73:16 comment 133:1 common 5:11 commotion 48:5,9 116:17 118:22 communal 20:10 20:13,16 21:22 22:11,14,20,25 27:5 31:2,12 32:5 94:1 146:10,20 148:25 150:8 communication 41:1 Compact 89:23 91:8 company 13:18 compare 22:6	compared 31:2 69:20 comparison 68:20 complain 97:18 121:1 complete 72:9 75:8 completed 7:11 15:7 90:6,19 completely 18:15 27:14 74:1,4 88:10 91:7 104:12 111:21 137:23 141:3,6 146:9 completeness 119:3 concentrating 86:22 concern 93:4 concerned 77:20 131:18 144:13 concerns 133:3 conclude 156:7 concludes 97:9 conditions 31:4 32:22,25 41:10 conducted 133:6 confined 101:9 confirm 3:15 6:4 13:8 125:20 confirms 71:1 confronted 99:3 confused 55:10 60:18 69:14 123:1 congregated 96:2 congregating 153:20 connected 43:7 60:23 74:2 90:12 115:9 connection 14:20 Conroy's 58:10 conscious 112:2 consideration 50:12 125:15 considered 50:7 96:23 155:25	consistency 101:7 141:3 consists 89:8 126:17 130:16 133:22 139:6 143:8 147:24 151:13 154:7 constantly 108:24 containable 145:12 contained 79:6 92:12 contents 3:19 96:22 context 37:22 continue 97:10 98:3 continued 48:9 108:16 continues 51:21 54:2 58:13 62:24 71:10 72:20 76:9 95:23 contributing 156:4 control 77:25 112:1 123:4 124:25 142:20 convenient 97:12 conversation 110:6 125:1 cooker 52:25 cooking 53:9 90:16 corner 8:5 15:18 33:17 72:18 78:17 82:25 144:7 153:21 corners 7:7 correct 4:3,7 6:9,12 9:23 10:24 12:19 13:14,23 15:2 17:8 18:13,19 19:8 21:5 28:15 30:2 38:3 39:12 39:15 132:11 correcting 36:1 corrections 37:24 corresponds	115:18 corridor 48:10 54:4 54:6,7,10 55:1 123:22 124:6 145:18 corridor' 123:19 cough 81:23 84:16 coughed 122:21 coughing 32:12 122:18 123:24 142:11 146:18,21 147:2 council 67:13 68:7 couple 42:17 152:17 course 42:1 50:5 67:18 90:5 103:15 119:13 133:17 cousin 76:8,23,24 79:25 80:8 83:2 83:18 84:4 85:11 85:20,24 86:14 107:8 111:13 cover 12:7 21:7 27:18 32:11 44:3 49:9,9 73:21 85:13 117:14 122:19 covered 7:4,9 9:9 39:22,23 55:24 78:13 87:19 116:8 123:13 136:21 covering 39:18 45:21 73:25 82:19 100:22 135:17 covers 121:7 cracked 113:20 cracking 72:16 108:7 crazy 102:14 crew 45:1 crossed 49:2 87:16 crowds 132:18 crutches 129:15 crying 63:12 64:21
--	--	--	--	---

74:13 84:9 118:22 cupboard 110:20 110:23,25 Currently 67:18 cushiony 101:16 cut 115:9 cuts 107:1	daughters 89:17,20 day 15:8 19:1 22:24 46:5 48:2 59:7,22 67:22 73:22 76:20 128:12 139:18,20 156:10 days 38:16 133:4 dead 69:18 121:16 123:14 132:14 deal 44:19 45:18 56:1 deals 112:21,23 113:8,10 dealt 1:16 debris 49:18 84:19 84:24 85:2,4 88:11 109:6 153:21 decide 23:10 decided 20:9 25:16 25:17 77:1 106:7 108:17 145:24 152:6 decision 23:6 113:15 decorator 115:6 Dedrich 126:5,9 127:10 130:5,14 157:24 Dedrich's 126:14 deed 128:4 deep 121:13 124:9 deeply 69:19 definitely 37:18 63:22 93:17 101:4 114:20 delayed 1:3 denial 69:15 denote 7:16 dense 127:24 135:16 136:9 describe 18:7 27:15 30:18 32:3 78:2 93:2,10 97:3 109:3 146:24	149:18 described 14:4,23 15:13 21:3 31:4 31:23 32:9 describes 99:14,25 100:3 103:9 104:1 104:20 106:3,13 109:21 112:3 describing 20:2 description 98:23 descriptors 93:1,19 114:8 desk 3:2,5 137:12 desperately 84:4 despite 84:11 108:15 detail 17:17 91:9 detailed 113:12 details 82:23 detector 117:24 detector' 90:14 determined 110:14 devices 52:19 DG/1 112:14 DG/2 114:4,24 DG/4 112:15 DG/5 112:15 diameter 53:2 die 64:10 72:21,25 86:13 100:16,17 100:18 110:9,10 110:10 die' 74:11,13 die.' 128:1 died 110:14 119:5 120:8 difference 11:16 16:7 120:20 different 2:22 41:11,11 85:7 99:6 102:18,20,22 127:24 129:2 141:2,3 144:15 difficult 2:15 11:18 20:22 41:12 48:11	85:4 101:12 104:9 104:14 111:4 difficulties 25:14 difficulty 33:5 147:8 dim 94:9 99:5 dinner 59:19 dire 64:15 directing 33:11 95:25 direction 28:9,11 43:12 132:11 directly 49:19 82:13 132:19 dirty 99:3 122:23 disconnected 107:9 107:19 discussing 6:23 43:13 discussion 109:4 disorientated 49:23 74:12 display 114:25 disposal 49:2 distance 102:16 140:25 distinctly 114:18 distress 61:18 distressing 4:15 8:24 17:21 33:15 document 8:25 dog 89:20 91:19 150:2 dogs 62:2 66:6,8,12 120:9,10 doing 14:7 79:21 82:18 108:25 141:20 146:11 149:10 door 12:1,15 16:12 17:12 18:12 19:6 19:6 20:8,9,24 21:1,10,14,16,19 23:21 24:7,9,10 24:12,14,23,24	25:1,6,12,14,19 26:4,5,6,17,18 27:1 29:9,25 30:4 30:11,15 32:1 36:18 43:15,16,20 44:23 45:10,14 48:10,22 49:6 51:10,11,17,18,19 51:23,24 52:5,6,7 52:10,13 54:3,4,8 54:9,11,14,17,21 55:7,9,13,14,15 55:16,16,18 56:1 56:6 60:23 68:13 68:18,20 71:22 73:5,7,9,10,13 74:2,20,22,24 77:9,11 78:2,4,5,9 78:13 80:5 81:18 82:9,13,15,16 83:9,24 84:11 87:1,2,6 92:2,2,16 92:17,18,20,22 93:15,19,22 94:5 99:3,6,10,10 100:20,24 101:5 104:1,7,7,9,11,15 106:7,11 107:7,19 107:22,25 108:1,3 108:5,6,7,12,13 108:18 110:12,22 110:22 111:1,3,16 113:1,7,21 114:13 114:21 117:15,20 117:22 121:5 122:10,14,22,24 122:25 123:12,20 123:22 124:5,10 127:16,22 128:1,3 128:5,24,24 131:25 134:25 135:1 137:5,15,23 138:11,11 139:24 140:8,8,13,13,14 140:19,21 141:4,7
---	--	---	---	--

141:8,9,15,24 142:3,16,24 145:15 146:3,4,8 146:17 148:12,22 149:5,6,8,12,21 150:9 152:1,3,13 152:16,17 door' 124:14 doorframe 51:20 52:8 113:7 doors 23:19 29:14 45:6 48:20,24 52:9 55:3 66:3 68:18 88:2 93:20 94:7 95:5,7,8 106:21 110:20,23 112:24 113:1 123:18,19 136:21 138:4 141:21 146:2 149:4,24 152:15 dot 12:16 36:8 double 120:20 down?' 44:24 downstairs 11:23 11:25 12:1,12 14:15 20:23 21:7 29:23 31:15 32:17 44:18 81:2 99:2 111:12,17 129:13 130:1 134:19 138:10 144:21 153:16 dozing 92:1 drafts 91:5 dragged 46:24 draught 120:24 121:1 draughts 8:14 draw 11:20 40:20 drawn 36:15 dream 122:16 dreaming 104:25 dress 148:18 dressed 48:19 60:6	113:18,18 136:17 dressing 33:18 drifting 92:18 drills 40:23 drinks 43:1 dropped 63:15 duct 7:9 9:9 10:4,6 10:11 39:16,19,20 due 54:12 55:12,23 83:25 107:23 128:20 dusting 102:25 duvet 71:16 73:21 73:25 75:10 108:13 dying 56:9 <hr/> E E 157:2 Eamon 94:3 146:7 Eamon's 93:22 earlier 11:10 16:14 31:25 32:3 73:21 76:20 125:18 145:24 earliest 150:12 early 59:5 66:21 71:9 97:16,17 122:6 127:14 easily 64:12 145:11 east 43:8 46:6 95:9 123:8 125:9 135:3 easy 25:12,17 60:16 eaten 73:18 eating 59:20 72:17 72:19 echo 123:23 Eddie 96:12 edges 108:11 edgy 137:3 Edward 96:5 effect 21:6,13 27:16 32:10 141:17 efforts 82:21 eight 52:20	either 11:17 23:1 33:13 100:16 105:9 elderly 124:16 132:12 152:17 electric 90:24 electrical 49:8 elevator 39:11,14 elevators 10:8 Elgwahry 58:15 64:4 91:4 Elizabeth 1:20,23 2:9 47:18 48:24 49:5,13,19 157:3 Elizabeth's 42:6 emergency 45:19 64:18,24 65:12 77:15,21 79:2 83:3 94:6 99:15 105:16 emerging 43:8 empty 123:22 encountering 103:9 ended 88:15 energy 97:2 engine 131:17 134:18 Engineering 67:19 engines 78:20 118:21 131:19 150:19 English 61:24 engulfing 131:20 enormously 41:13 enter 95:10 entered 94:12 128:2 153:7 entire 76:10 96:22 136:21 entirety 50:6 97:5 103:15 112:9 115:19 119:12 125:14 133:16 155:23 entitled 47:20	entrance 12:1,7 15:9,16,20 16:5 18:6,7 35:23 95:7 95:11 114:17 125:8 140:21 141:9 142:24 150:15 Entry 124:25 equipment 55:23 75:4 94:25 er 127:13 escape 61:23 85:17 98:21 110:14 128:22,23 132:15 132:21 escaped 91:19 escaping 81:7 especially 7:7 8:4 64:12 established 133:7 estimate 10:25 estimated 95:17 estimating 11:18 evacuate 66:4 83:4 83:7,8 92:4 99:2 evacuated 21:8 evacuation 65:24 113:14 evening 19:21 53:8 53:16 76:21 134:14 139:22 151:18 event 33:25 34:7 56:23 92:9 events 2:16 20:2 53:10 59:4 134:3 eventually 109:19 eventually' 117:4 evidence 2:10 34:9 36:23 41:5 42:2,3 47:3 50:7,11,13 50:15,17 57:4 67:1 68:23 70:3 75:15 88:25 97:4 98:3,7 103:15,18	112:9,11 115:22 119:11,14 124:24 125:15,21 126:5 126:12 130:10 133:18 139:1 143:3 147:20 150:22 154:1 156:4 157:4,6,7,9 157:10,12,13,15 157:16,18,19,21 157:22,24 158:2,3 158:5,6,8,9 exact 11:11 121:16 exactly 12:13 24:1 25:2 36:22 48:11 77:11 81:16 83:12 86:9 96:10 111:6 exchange 48:7 exhausted 111:21 exhibit 92:24 95:16 96:3 98:12 127:2 127:3,4,5,6,7,8 exhibited 104:4 107:11,15 exhibits 3:21 42:13 47:10 57:11 67:7 70:12 75:24 89:11 107:4 112:5 116:3 119:17 126:22 127:9 130:21 134:1 139:9 143:12 148:3 154:10 exit 46:4,5,9,15,17 49:15 56:16 60:16 74:22 87:7 95:13 95:18 100:3 109:21 114:21 115:2 131:25 exited 60:22 95:5,8 95:12,23 103:22 112:20 119:23 130:5 exiting 121:18 125:11
--	---	--	---	---

exits 46:4	fabric 85:6	102:15,25	124:12	79:3,7 80:10,15
expand 6:1 9:1	face 31:14 43:2	father 47:5 139:23	figure 79:14 140:4	80:17,25 81:7,12
11:19 12:8 83:24	44:4 81:8,8 86:3,9	141:9,16	file 153:6	82:6,10,13,17,23
expanded 83:25	93:5 100:22	February 59:8	fill 93:17 94:13	83:11,14,16 86:19
87:3	141:12,22	feel 22:16 31:14,15	filled 98:20 100:6	87:7 88:2 89:19
expect 39:4	faced 43:6,12 46:5	40:8 44:17 84:21	106:10 136:12	90:11,12,21,22,25
experience 8:10	faces 46:20 56:16	94:14 100:25	filling 100:8 140:22	91:20 92:4,9,11
91:12 112:3 153:9	60:15 80:6 81:4	101:15,18 103:5,6	film 101:1	93:1,6 96:7,10
experienced 85:23	85:14 105:13	109:13 110:17	final 132:23 154:2	98:19,22 99:18,20
122:20	facing 7:17,17,18	122:15 124:7	finally 56:17	99:24 100:9 104:3
experiences 97:3	46:6,14 95:9	128:19 129:4,4,6	119:15	104:20,24 105:25
121:9 133:2	fact 35:15 84:12	feeling 59:6 93:8	find 8:23 22:19	106:2 107:9,20
expert 4:18	94:16 111:5	100:21 102:24	61:14 79:17 99:10	108:6 109:8,12,20
experts 28:6	119:20 142:19	137:3 144:15	143:25 148:21	111:8,9,22 112:21
explain 4:17 5:20	145:22	feels 69:20	152:2	112:22 113:11,13
10:17 18:2 23:17	facts 3:11 109:14	feet 111:6 138:21	fine 30:15 64:1,2,3	114:13,16 115:7
28:5 38:7 40:1	failed 132:21	fell 74:7,8,14,18,19	finger 7:6 9:20,22	115:10,13 116:8
explained 38:13	failing 109:25	74:23,25 75:1	9:24	117:2,5,6 118:9
79:16 80:18	faint 152:6	76:18 88:14,15	finish 38:20 65:25	118:21 119:5,6
106:22	fainted 137:16	102:8,8 111:21	finished 7:7,21	121:7,9 122:16
explaining 40:24	fainting 103:5	113:19 136:6	42:18	123:2,4,5,7
explains 42:16	Fairbairn 98:7,9	fellow 18:1 132:20	fire 2:14 4:14 5:3,4	124:12 125:10
47:15 51:4 53:14	126:10 157:16	felt 44:15 55:10,12	5:7,10 10:12,15	127:10,25 128:22
67:9 70:21 76:5	fairly 94:5	55:14 64:18 65:18	15:1,4 16:9,14,18	128:23,24 131:5
104:3 113:14	fall 66:5	69:13,16,17,19,22	17:14 18:25 24:1	131:10,15,16,19
115:16 120:13	fallen 75:4 91:6	74:4,9,20 77:20	24:4,5,6 26:1,24	131:25 132:1,4,4
121:4	falling 46:8 49:18	99:19 100:25	28:7 37:17 40:19	132:10 133:2,3,5
explanation 25:24	84:19,24 85:2	101:1,13,16,19	40:23,24 42:23,25	133:5,7 134:12,18
36:13 38:10 39:1	88:11 153:22	103:5,7 105:1	44:7,19,22 45:11	134:20 135:8,11
77:24	family 58:3,9 69:13	108:22 109:7,8	47:25 48:2 49:2	135:20 136:24
express 50:9	69:19 72:22 80:1	110:16 111:22	49:18,24 51:4	138:7 139:18
125:19	110:5 129:19	122:16 128:19	52:12 53:8,14	140:16,18 142:16
extensions 94:23	131:7 138:2 142:8	142:11 155:5	55:4,20 56:20,21	142:24 144:8,8,14
extent 61:8	150:1 154:23	ferocious 65:6	56:23 57:1 58:12	144:16,17,19,21
exterior 9:6	155:12	69:11	58:18 60:1,5,11	144:24 145:12,13
extract 76:1	family's 47:17	fetching 137:14	60:18,25 61:2,7,8	145:22,25 146:5,9
extraction 36:1	fan 31:17 52:24,25	fiancee 130:23	62:12,14,17 64:3	147:16 148:15,17
extractor 36:11	53:3,7 90:24 91:1	Fifa 143:22	65:7,20,22 66:15	149:2,7,9,13
52:24,25 53:3,7	136:7	fifteen 138:17	66:15,18,22 67:21	150:6,7,19 151:9
90:24 91:1 136:7	far 14:5 15:16	fifth 118:11 124:4	68:11,12,18,18	152:4,20 154:17
extracts 59:3	20:24 28:18 30:9	144:10 147:25	69:4,10,15 70:22	154:18,20 155:1,7
eyes 102:5 111:7,25	30:22 33:17	fifties 129:15	71:3,22 72:5,10	155:18,19
117:3 141:13	105:21	fight 86:19	72:13,14,15 73:11	fire' 63:4 79:10
	Farhad 120:7	fighter 44:22	73:18 74:22 75:2	148:13
	fast 56:9 71:21	fighters 111:8,9,22	76:15 77:23 78:19	Fire!' 53:22
F				

firefighter 27:5 43:6 87:4 111:12 111:17 118:14,14 118:17,18,19 firefighters 44:18 86:25 103:9 105:16 124:20 125:2 150:14,18 fireman 56:23 65:14 75:2,3,6 87:21 88:1 124:13 124:16 147:12 153:18 firemen 55:20 56:1 56:2,4 79:11 87:6 87:7 88:3,10 94:21,22,23 95:6 95:25 124:2 129:8 142:15 153:2,4 firemen's 87:17 153:2 fires 135:9 first 1:12 2:23 3:2 3:24 6:6 11:24 15:15,16 16:8,25 21:9 29:23 30:3 30:21 42:4 46:10 47:14 48:19 51:11 51:24 61:2 62:7 64:5 65:8 70:5,20 77:19 88:7 89:7 90:1 94:11 96:5 96:18 99:1,16 101:17 104:25 106:19 110:16 111:20 117:8 126:7,13 133:19 135:7,16 136:16 138:18 139:11 144:24 146:3,11 147:5 148:20 149:5 150:24 154:18,20 first' 61:16 first-hand 123:11	Firstly 90:3 fist 109:7 fitted 25:6 51:10,23 68:18 73:11 90:24 five 68:14 89:11 92:14 95:4 99:23 109:5 124:12 129:19 142:13 147:24 153:14 fixed 7:25 8:2,12 10:2 40:2 51:17 52:5 flame 54:23 60:10 78:21 flames 44:1,6,9 54:18,20,21,24 61:9 64:11 69:11 71:19 81:10,11 82:4,14 131:20 132:13,21 134:22 135:4,7,17,22 136:21 flaming 49:18 flannel 117:13 flashing 134:19 flat 4:1,6,6,8 5:3,16 6:1,2,8,11,13 9:5 9:16 10:19 16:10 22:19 23:5,14,18 24:4,7 25:1 26:15 26:22 27:2,3,4,10 27:11 28:14 43:23 43:23,25 44:1,14 45:10 47:19,19,20 47:21 48:15,22,25 51:5,10,23 52:13 53:13,16 54:8,18 55:25 56:24 57:1 58:10,11,16,19,22 58:23 59:15,17,18 61:1,13 62:5,13 62:16 63:7,11 64:2,6,23 65:18 67:12,16 68:4,13 70:22,25 71:2,22	71:23,24 73:1,5 73:10,24 74:2,6 74:11 76:6,24,25 77:6 78:24,24 80:13,20,23 81:15 81:21 83:23 87:5 90:7,11 91:21 92:3,13 93:11,22 96:9 98:9,20,21 98:24 99:14 100:3 101:7 103:22 105:21,23 106:6 106:12,21,23 108:10,16 109:2 110:2,9,11,15,16 112:19 113:21 114:5 116:6 117:19,21 119:22 120:3,5,8,18 123:2,14 128:2,3 128:14 130:13,24 131:23 132:2,5 134:6,13 135:9,10 135:21,22 136:7 136:19 137:12,19 137:24,25 138:8 140:2,22 141:8,22 142:2 144:9 145:5 145:16 146:3,8,9 146:13,13,15,17 146:19 148:6,22 148:24,25 149:3,3 149:11,15,19,23 149:25 150:1 151:2,21 152:3,18 152:18,20 flat' 62:18 121:23 flats 5:23 28:10,12 39:3 43:21 92:8 123:21 146:15 150:7 fleece 122:9 123:12 flickering 54:19,20 flip 152:10 floating 79:6 81:24	85:6 flooded 103:3 floor 4:2,19,21,24 5:21,25,25 14:16 16:6 17:19 19:10 28:1,7,14,20 30:15,21 31:10,10 32:16,17 37:2,14 44:8 47:21 51:6 58:16,20 62:15,16 64:6,24 66:17,17 67:11 70:23 76:6 77:23 80:11,15,15 82:5 87:25 88:8 88:13 93:24 94:8 94:20 95:5 98:10 100:12,23 101:3,4 101:5,16 102:8,15 103:2,3,22 104:5 105:24 108:19,20 112:4,19 115:3 116:6 118:7,8,8 118:10,11 119:22 120:4,5,8 122:17 123:21 124:4,8,11 124:17,19,21,22 125:5 126:8 127:25,25 129:8 129:17 130:14 132:7,9,11 133:11 133:14 134:8 144:10 149:4 150:15 151:1 floors 4:23 14:14 75:1 78:23 81:13 94:14 111:20,24 124:2 142:16 flops 152:10 Florentyna 11:6 23:5 29:6,21 33:10,19 35:9,11 35:13 42:2,5,16 47:19 48:13,16,20 48:24 49:12,15,20 49:21 157:4	Florentyna's 47:5 flowing 18:16 fob 60:15 95:11 fobs 95:12 focus 2:13 focused 129:6 focusing 14:23 fog 31:5 102:19 foggy 11:15 21:24 30:24 31:4 32:7 followed 29:24 78:13 129:23 147:6 148:14 following 42:3 95:21 104:21 113:12 follows 56:19 58:13 footage 153:15 football 120:3 footed 136:20 137:5 force 51:15 52:3 74:21 104:13 forceful 109:17 forgot 117:10 form 50:11 57:12 68:2 97:4 125:21 formally 2:23 112:6 former 50:17 53:13 forth 15:8 22:18 117:7 144:10 forward 27:7 51:7 74:6 forwards 104:19 found 119:7 137:12 founded 57:21 four 51:18 52:6 62:9 65:18 66:14 70:11 99:23 124:12 130:16 142:13 fourth 94:20 124:11 130:17 132:24
--	--	--	---	---

foyer 142:23 frame 52:18 61:11 frantic 147:9 frequently 109:1 fridge 52:22 105:19 friend 43:1 58:15 58:19,22 65:17 66:7 71:1 72:24 96:6 104:4 109:19 118:11 120:6 151:20 friend's 66:9 155:2 friends 56:20 58:14 58:24 64:4,5 80:1 109:4,12 118:10 120:6 friendship 58:25 frightened 147:7 front 3:5 15:9 16:4 17:11 18:6,7 20:8 20:9,24 21:1,16 21:19 24:7,9,10 26:17 32:1 35:23 43:15,19 45:23 48:22 51:10,23 52:9,10,22 54:7 54:13,14 55:9,13 55:15,18 56:1 68:13 77:9 78:2 81:18 84:11 86:9 92:2,16,18 93:15 99:3,6 104:7 106:7 107:7,19,21 108:11 110:12 111:3 112:23 113:1 114:21 118:15 122:10,22 123:12 127:16,22 137:5,23 141:7 142:3 147:1 148:22 149:4,12 152:1 153:8 frustrated 143:23 fuck 96:12 full 2:8 44:2 68:1	73:24 94:24 100:13 109:14 112:10 115:20 117:16 fully 139:23 142:18 fumbling 137:6,10 function 61:12 functioning 133:4 further 106:14 125:24 furthest 82:17 <hr/> G <hr/> game 143:23 gap 7:8 9:9,21 10:3 10:6 39:18 52:18 122:25 136:10 gaps 7:4,6,10,12,20 8:3,4,17 9:7,21 51:19 52:7 84:12 Gardens 57:22 67:23 gathered 68:23 77:17 generally 65:19 109:6 118:21 generator 102:23 getting 27:13 28:13 33:5 43:7 48:9 71:16 75:8 81:12 84:10,17 86:7 93:9 103:6 109:8 109:14 122:8 137:15 146:16 147:15 152:8 ghost 124:9 Girls' 67:25 give 2:8,10 19:22 25:24 34:17 37:21 41:5 given 5:5 37:23 38:25 40:18 60:21 64:19 68:1 154:17 glass 54:9 72:16 128:24 140:13	glasses 49:1 glazed 120:20 go 2:15 3:7,24 5:24 7:14 10:7,16 15:20 20:1,24 21:18 26:21 34:8 34:16 35:1 41:18 42:10,15 45:3,15 46:18 47:7,10 50:21 51:3 57:8 57:25 59:2 61:14 61:22 62:6,24 63:10,13,14 66:6 66:7,11 67:4,8 69:7 70:7,17,20 71:5 73:10 75:21 77:1 81:2 85:12 90:15,16,21 97:8 99:12 111:12 115:8 117:25 119:1 126:22 128:22 132:3 146:6 147:8 149:22,23 152:22 153:6,8 go' 149:17 God 128:1 goes 23:5 52:23 109:3 going 2:13,19 9:4 15:14 17:9 20:8 20:10 26:24 30:13 34:8 39:13 43:24 44:7 45:23 46:23 49:6 56:17 60:16 65:8 66:16 71:12 72:21,25 73:2 74:11,12,13 77:18 78:6 79:7,17 80:25 81:23 86:13 92:6 93:13 94:13 94:19,22 96:12 99:9,12 100:16,18 101:24 102:19 103:7 108:21	109:4,18 110:1,9 110:10 111:14,20 117:7,22 118:1 119:1 128:1 136:3 137:1 138:10 140:5 142:10 144:11,22 146:14 147:10,13 150:6,7 153:2 gonna 106:25 good 1:5,11 2:6,7 58:15 64:15 68:20 84:8 96:6 98:2 102:3 146:5 156:11,15 goodbye 72:22 goodness 25:2 gown 33:18 grab 46:20 137:11 grabbed 46:23 48:25 49:21 55:7 93:14 113:18 136:19 137:9 gradually 79:7 graduated 42:21 grandmother 57:21 grateful 35:25 41:14 89:15 97:21 156:3 gratitude 125:19 grave 133:3 great 41:16 green 12:7 35:23 36:4 72:13 96:2 96:17 120:10 Grenfell 4:2,4 12:10,22 15:11 42:17 47:17 51:5 57:18,20 58:6,14 58:24 59:25 60:4 60:14,15,17,24 64:6,23 67:12,14 67:21 68:25 76:7 76:11 89:16,23 90:4 91:8 98:18	116:7 119:8,23 120:1,17 121:7 133:11 139:12,15 143:17 148:7 151:2 155:1 grew 57:18 62:6 69:23 76:12 150:4 grey 82:2 84:15 86:3 114:10 135:16 137:21 138:13 grey/black 128:16 greyish 146:25 greyish-white 114:10 grid 37:6 Griffin 112:11,13 112:19 157:19 grille 12:9 28:17,17 36:6 37:10 113:24 114:5,11 grilles 12:17,21 15:10 29:18 114:2 ground 4:24 14:15 17:19 19:10 32:16 37:2 74:7 88:7 95:5 100:23 111:21,23,25 112:3 113:20 115:8 132:9,17,19 150:15 group 121:25 guess 105:24 guessed 121:15 guidance 101:23 132:10 guiding 88:1 gust 140:23 141:11 gut 93:7 guys 44:24 gym 153:20 <hr/> H <hr/> hair 102:11 half 6:24 58:7
--	---	--	---	---

94:10 106:1 132:19 140:9 149:10 halfway 129:7 hall 6:14,15,16,17 80:14 hallway 52:14 68:7 86:2 90:10,17 94:2 110:20 116:21 117:12 136:25 140:9,25 142:7 145:6 hallways 90:15 Hamide 103:18,20 157:18 Hammersmith 67:25 hand 43:16 54:14 55:13 72:18 88:22 92:21 99:21,23 100:21 101:23 114:22 118:15 122:13 126:2 146:18 handed 118:17 handkerchief 137:8 handle 55:15,16,17 82:12 83:10 104:7 104:15,19 113:4 146:21 Hanley 89:17 happen 81:1 115:11 happened 24:20 32:21 48:12 100:15 106:1,13 107:10 109:9 112:4 127:12 141:1 happening 16:20 25:9 38:15 43:13 60:12 66:13 77:21 117:4 123:11 152:7	happy 26:2,3 101:19 119:10 147:16 hard 74:20 93:10 141:14 146:24 Harzi 151:3,7,11 hazy 137:21 head 48:21 55:24 61:11 62:19 71:16 71:20 72:14 74:20 74:21 86:8 123:9 128:8 heading 120:16 heads 81:4,20 82:19 87:3 88:11 108:19 headscarf 35:12 health 64:14 120:14 hear 11:22 12:25 15:9 16:5 17:3 18:8,24 19:15,17 29:3 31:17 37:7 41:10 45:19 46:1 48:7 74:16 77:5 79:9 92:5 101:22 105:17 106:24 108:4 115:13 120:21 123:23,23 124:1 128:5,7 150:6 heard 14:25 15:5 15:15,16 16:8,13 16:14,17 17:3,4,6 28:24,25 29:10,14 29:17 35:18 36:21 36:24 37:1,13,16 38:9 40:19 41:15 42:4 43:4,17 48:10 50:15 55:11 107:6 111:16 116:17 121:19,21 125:10 126:12 127:15 131:12,16 133:11 143:6	147:22 154:3 hearing 1:6 16:4,9 19:9,16 23:1 33:13 36:14 43:18 53:21 88:5,5 102:22 156:17 heat 80:5 81:17 82:15 83:25 85:22 106:10 108:8 117:24 124:7 136:9 Heating 90:8 heavier 132:7 135:19 heavy 21:23 30:23 43:25 44:2 51:16 52:4 129:5 height 114:2 held 118:15 helmet 75:4 help 2:11 8:18 9:3,7 12:11 18:9 41:13 41:16 74:17 84:5 86:12,23 103:8 117:8,8 118:6 121:23 141:12 Help' 105:3 Help!' 103:8 helped 118:16 120:11 helpful 38:6 41:6 97:3 helpfully 36:10 helping 111:18 129:21 helpless 69:17 79:14 helplessly 132:20 here' 99:2 118:6 high 49:23 79:8 102:13 higher 44:8 64:13 80:11 81:12,13 124:15 hinges 51:18 52:6	52:18 104:8 113:6 hit 64:3 73:7 74:20 80:5 82:15 85:22 99:20 106:11 hitting 74:21 88:11 HIU' 90:8 Ho 50:13,18 51:4 57:4,6 67:13,15 157:7,9 Ho's 53:11 57:2,6 66:24 Hoang 50:16 67:12 hold 87:2,21 holding 19:6 88:10 111:19 137:5 141:9 142:16 150:2,3 hole 107:22 128:18 Holland 57:23 home 11:2 12:24 15:4,8 19:3,19,21 19:23 23:6 25:13 44:11 47:17 53:17 58:3,9 61:1,7 66:14 69:11,12,20 69:22 76:13,22 77:4 91:17,18 98:19 131:6 151:10,10,18 155:16 homecare 59:8 honesty 61:16 hood 46:23 hoodie 87:11,15 hoover 12:25 14:24 15:14,24 16:1 hope 9:3 64:10 hopefully 2:19 hopeless 69:13 85:25 horrific 74:10 horrified 49:16 71:19 horror 132:17 hose 43:7 75:2	94:23 136:11 hoses 101:4,16 153:2 hot 39:5 65:1 73:7 78:2,4 79:22 82:9 82:12 83:10,24 85:20,21 87:18 88:15 109:8 110:18 116:16 128:19 141:13 hotter 94:14 hour 85:10 132:19 hours 76:19 127:14 151:23,24 153:17 house 58:4,8 59:15 60:10 63:13 64:11 66:8,9,22 100:8 100:13 146:7 155:2 hug 118:25 hung 72:12 107:2 hurt 69:23 141:14 husband 4:9 23:17 29:21,24 30:6 50:18 53:13 151:19 152:5,9,10 155:5,14 hysterical 85:24 117:7,10
I				
Ibrahim 120:11 idea 66:6 69:18 84:8 117:9 123:5 146:6 identified 35:8,15 identify 110:13 identifying 12:20 ignored 41:2 ignoring 40:10 Ililta 109:19 Ililta's 110:2 illustration 114:7 image 4:10 9:15 12:22 17:17,19,20				

17:21 18:2 28:16 33:12,17 35:11,19 36:2 93:2,2 95:16 95:19 115:16 images 8:23 27:23 imagining 155:6 immediate 44:17 49:17 immediately 12:22 46:9 74:6,8 131:23 135:4 136:14 138:10 139:25 152:6 155:3 impact 84:25 141:15 important 40:20 41:9 impossible 80:6 147:2 impression 77:24 142:19 in-laid 140:14 inches 49:25 52:21 includes 112:14 119:17 including 94:25 120:2 increasing 45:16 79:4 increasingly 131:18 Indicates 9:14 indicating 12:18 individual 5:6 infant 151:3 inform 65:20 66:2 information 5:2,5 65:19,20 informed 92:6 153:15 inhale 141:12 inhaling 122:18,20 initial 61:2 initially 69:15	77:17 113:19 131:15 INQ00000093 4:16 INQ00000404 17:24 INQ00000435 33:16 inquiry 2:8,11 3:3 11:6 29:7 40:16 50:19 89:5 93:1 96:23 103:16 114:8 124:24 125:21 155:25 156:5 inquiry's 4:18 28:6 50:7 156:7 inside 4:14 7:6 9:21 9:22 14:13 18:16 18:18 21:14 24:24 29:16 41:10 46:19 60:13 61:23 62:5 62:5,6 63:8,20 66:3,20 67:23 79:22 106:12 108:10 110:2 115:5 123:19 128:23 137:14 141:10,16 150:17 152:12 154:16 insisting 23:12 install 90:11 installation 90:7 installed 51:11,24 52:25 53:3 90:9 90:23 113:2 120:23 136:25 instinct 5:11 100:19 116:24 instincts 123:17 instruction 78:13 instructions 132:5 insulation 7:2 intend 91:8 intense 32:2,10,19 82:15	intensity 66:15 82:6 Interface 90:8 internal 23:19 55:3 interview 59:10 interviewed 121:14 intolerable 81:17 investigate 71:17 investigations 156:1 inwards 104:8 Iraqi 102:10 Irene 72:24 irritating 21:3,10 22:7 27:15 49:10 issues 61:5 112:22 113:9 it' 107:24 itchy 22:7 items 87:8 IWS00000009 70:6 IWS000000338 130:15 IWS00000009 70:21 IWS000000092 127:4 IWS000000093 127:3 IWS000000095 126:25 IWS000000096 127:1 IWS000000097 126:24 IWS000000098 127:8 IWS000000099 127:2 IWS00000100 127:5 IWS00000101 127:7 IWS00000102 126:15 IWS00000103	127:6 IWS00000158 89:6 89:13 IWS00000173 112:14 IWS00000174 112:16 IWS00000175 112:16 IWS00000655 57:7 IWS00000766 67:3 IWS00000782 75:25 IWS00000783 75:20 IWS00000798 133:21 IWS00000831 42:8 IWS00000855 139:5 IWS00000857 147:23 IWS00000859 143:7 IWS00000919 154:5 IWS00000920 151:12 IWS00000925 50:20 IWS00000991 116:2 IWS00001024 98:12 IWS00001025 98:10 IWS00001031 119:17 IWS00001105 2:25 IWS00001111 47:6 IWS00001118 70:16 IWS00001175 103:21 IWS00001177	112:7 <hr/> J jacket 63:21,23 117:12 127:20 January 148:8 jeans 113:22 136:18 137:9 Jenny 58:11 67:1,3 67:9 68:4,24 69:9 157:10 jets 84:21 86:20 job 14:7 38:5 45:1 120:14 147:15 joint 75:24 Jolly 62:2,9 journey 88:6 July 116:4 jump 73:2 121:22 121:23 122:2 130:2 jump!' 117:1 jumper 136:19 148:19 jumping 101:14 102:25 June 4:1,8 5:9 6:19 8:1 10:11 19:1 30:15 42:11 50:24 53:17 58:8 59:5 59:23 67:5 69:9 75:22 91:4,13,16 91:25 127:14 130:6 131:4 133:24 134:3 139:8,17 143:10 148:1 151:17,18 154:21 <hr/> K Kasote 21:20 keep 2:19 26:1 55:2 82:2 108:24 141:14 155:9 Kenny 118:10,11 118:13,16,24
--	--	---	--	---

Kenny's 118:13	140:7,13,18	146:1 149:14	65:10 79:19 80:4	level 44:6 86:3,8
kept 1:7 62:18 63:8	143:21,25	153:13	80:6,13 81:15	111:25 115:8
66:18 74:13,13	knew 17:14 26:1	known 76:12 78:4	83:23 85:18 99:8	134:23 140:1
101:22 107:25	38:9 44:17 45:12		106:6,22 109:16	levels 41:11
155:8,10	60:18 61:23 63:9	L	110:4,7,8 111:14	LH/1 112:6
Kerry 115:22,25	63:14 64:24 65:8	l 98:21	113:15 117:21	LH/7 107:11
116:6 157:21	66:16 72:4 80:15	lack 41:1 61:24	136:15 140:20	LH/8 107:15 112:6
key 26:10 60:15	81:7 101:23	lady 33:4 147:5,11	143:23 144:23,25	life 42:17 55:10
104:15,17 110:24	110:24 117:6	147:12	145:2 146:6,16	65:3 67:21 69:21
113:5	119:25 120:1	lam 131:10 149:15	147:4 149:16,24	76:10 87:24 96:19
keys 48:25 54:17	124:15 128:22	landed 75:2	150:12	139:13
55:8 99:13 113:19	137:4 138:6	landing 21:17,22	leaving 43:21 52:16	lift 4:22 14:15
137:4,7,10,12,14	141:10,15 142:13	27:9 43:20 55:19	56:1 103:10	18:11,18 19:17
141:23 148:22	knock 107:19	55:20 56:6 74:3	115:17 149:2	28:13 37:2 55:16
Khalid 138:3 142:7	123:17 124:14	75:11 77:6,10	150:17	60:3 72:5 92:7,19
143:3,5 147:22	146:11 149:23	87:16 91:21 92:5	led 49:15 88:8	92:20 104:15,19
148:6,11 149:1,3	knocked 44:22	92:19 93:16,21	110:16	111:22 114:19,22
149:7,9,10,17,22	123:21 124:10	106:9 113:23	ledge 144:5	114:22,25 115:1,3
150:16 152:3,14	146:8 149:5	114:1,4,11,12,23	left 23:18 26:15,17	115:4,5 120:12
158:5	152:14,16	117:25 118:2	27:4,14 28:8,16	lifts 4:19 19:3,7,10
Khalid's 148:21	knocking 48:20	124:19,23 125:5	29:20 31:9 33:9	32:7 37:11 110:21
Khanh 50:16	66:3 92:1 107:7	128:14,17 142:1	38:5 41:24 44:6	113:10,25 114:21
kicked 100:16	108:6,7 146:2,15	152:6,15	45:2,5 46:16 57:1	115:7 138:5
111:1	149:4,7 152:1,13	landings 142:8	66:19,20 71:19	145:21
kids 116:17 120:12	know 2:17 6:18	larger 47:20	72:18 78:22 87:5	light 20:15 53:25
155:14	13:10,18 14:20	lasted 107:17	88:15 91:24 98:14	54:7,10,19,20
kind 10:8 11:15	18:14 24:1 28:22	late 19:20,22 64:9	99:13,23 104:8	73:6 74:22,24
17:12 21:4 22:7	29:6 30:14 38:3,4	131:6 145:19	110:12 113:21	75:7 102:2 103:2
22:21,23 82:1	40:9 44:19 51:13	Latimer 78:18	114:5,25 115:13	103:7 114:10,12
97:3 100:8 101:19	51:16 52:1,4	Laura 91:18 93:12	115:14 122:14	114:14 115:4
128:10	53:23 61:4 64:11	layout 5:15,21,23	123:15 131:23	116:20 128:16,18
kit 94:24	64:13 65:4,4	5:24 6:2	136:19 137:11,13	128:23 135:14
kitchen 7:8,19,23	71:11 73:11 74:12	lead 89:22 91:7	137:13,24 138:22	137:19 138:12
8:5 9:19 23:21	77:20 80:2,24,25	111:10	140:12 141:8	139:25 140:15
39:23 44:5 52:14	83:12 84:6,19	leads 30:1 60:14	143:24 145:8,15	150:10
52:15,17,24 53:4	91:1 93:21 94:7	77:9	145:17 148:25	lighting 20:13
54:8,9,21,22,25	96:15 100:15	learn 12:23	150:15	118:2,3
55:1 68:6 71:14	101:13 111:6	learnt 69:3	leisure 46:6 95:9	lightning 131:13
71:18,19 73:1	114:14 115:6	lease 135:2	96:1,3 118:20	lights 31:7 54:5,11
90:10,13,24 105:2	116:22 118:12	leather 73:17	lengthways 74:19	87:18 94:1,9,11
105:3,10,13,19	119:8 120:3,7	leave 23:7,10,11,12	let's 6:21 7:23 20:1	99:4 128:9 134:19
106:12 108:22,25	121:16,18 122:16	23:21 24:13 27:14	24:25 149:17	136:23 144:1
117:24 123:2	124:9,13 129:25	29:22 44:15,16	letter 52:10,11	Lillian 72:13
134:24 135:14,19	130:3 138:5	48:15 52:13,15	letterbox 108:11	Lillian 70:25 71:25
136:6,12,20,22	140:16 141:20	56:24 64:16,19,21	113:7	72:3,4

Lina 103:18,20 157:18	located 55:14 67:22 110:21 153:21	134:17 135:25 144:1,4 145:20,23	main 12:1 15:20 29:14 35:22 46:4	95:22 96:24 97:8 97:13,15,17,22
line 11:21 106:25 135:3	location 92:23,25	looking 11:13 28:9 43:11 45:5 61:9	46:15 56:16 79:20 81:3 95:7 114:17	98:1,6,11 103:17 116:1 119:13
lines 7:15 109:5	104:14,16 113:5	66:13 78:5,15,24 79:13 86:4 109:9	150:15	125:17 126:1,3,16 130:9,20,22
listed 156:9	locked 26:8,8,10 99:13 110:21,23	116:23 117:15 131:20	maintained 58:25	132:25 133:15 134:4 138:25
listened 106:16	locking 48:23	looks 12:21 28:11 78:17	making 14:18 72:15 82:21 84:16	143:2,13 147:19 148:4 150:21
listening 124:24	locks 99:8	loss 69:19,20	90:14 94:21 137:1 142:5	153:25 154:6,13 155:21 156:2,10
lit 60:11	logged 108:9	lost 74:15 75:10 152:7	Makrem 151:11,19 151:23 155:8	Mary 89:17 91:17 93:11 94:2
literally 74:25	London 76:10 90:11	lot 80:19 87:19 97:2 100:17	male 13:24 55:22 56:3	mask 44:23
little 9:3 11:10 24:25 50:14 52:16	long 4:4 40:22 51:13 52:1 56:11	102:18 103:4 104:13 118:22	man 25:17 62:3 102:9 128:25	masking 10:10
102:2 111:2 117:11	61:12 78:16,25 84:23 96:15	120:21 123:25 137:2 140:1	129:14	masks 129:11
live 42:20 63:1 130:7,24 134:9	101:24 102:11 129:25 137:17	149:20 154:22	man' 96:19	mastic 113:6
lived 4:4 42:16 43:23 51:5 58:6,8	150:5 153:13	lots 43:4 72:3 79:9 84:19 85:9 118:21	managed 132:9,15 142:2	matched 114:9
58:10,11,14,15,19 58:23,24 64:6,13	longer 34:4 51:13 52:1 78:2 105:9	loud 12:25 15:22 15:23 16:2,11	manager 13:8,9,21 38:4,14,17	material 85:5
66:8 67:11,20 76:6,10,11 92:3	142:4	18:23 48:7 71:13 72:15 152:1	managers 13:1,11 38:17	matters 1:8
112:19 119:22 120:3,7 130:24	look 6:22 7:15 8:24 11:1,19 16:18	louder 48:9 71:16 92:15 122:8	Manchester 58:12 69:1	mattress 108:12
134:6 139:12 146:3,8 148:5,6	20:4,9 27:8 28:8 37:20 39:24 41:19	131:18	March 70:8 130:25	maximum 15:25 16:1
151:2,5,6 154:3	53:23 62:22 79:3 79:13 93:4 105:12	lounge 6:7,11 7:17 7:18,22 91:24	Mariem 58:15,25 64:4,6 65:9,21	me' 118:6
lives 118:11 131:11 155:11	106:7 107:22 111:11 117:18	116:21,21,22	66:18 91:4	me!' 117:8
living 4:1,8 40:22 42:20 70:22 72:18	131:19,23 148:14 148:16,16	low 82:18 102:9 140:1	mark 145:8	mean 11:24 14:14 15:24 19:22 24:19
73:20 94:11 104:25 110:12	looked 7:1 11:15 16:20,23 17:7,9	lower 86:8 94:14 142:16 144:9	marked 92:23,25 95:15 96:3 114:3	29:11 37:12 40:6 79:4 153:5
113:18 130:13 131:19 134:18,21	23:8,13 43:5,21 65:21 69:16 71:25	Lucy 57:4,6,16 58:2 62:24 65:24	114:23	means 12:1 14:10 62:21
134:24 135:5 136:21 144:21	72:2 78:19,21,23 79:4 81:25 85:4	66:24 67:13 68:24 69:5 157:9	MARTIN 1:5,19 1:22,25 2:3 3:23	meant 12:11 56:22 63:7 82:6 99:7
148:13	87:6 90:20 94:23 99:18 102:10	Lucy's 59:3 67:2	8:22 17:23 28:2 34:3,6,15,20,25	135:2
loads 108:20	105:6,9,18,19 110:4 116:24	lying 102:11	41:3,8,18,22 42:1 42:7,9,14 47:2,12	measures 68:12
lobby 12:7 14:15 18:4,11,18 31:3	117:2 121:24 124:20 128:17	<hr/> M <hr/>	50:3,8,25 51:2 57:3 69:6 70:2,10	mechanism 24:15 24:17,20 25:7,25
32:7 37:2 73:8 95:5,6 101:3	129:9,14,19	mad 102:14,22	70:24 75:14,19 76:4,17 88:19,24	68:17 121:5
118:18 137:19,22 138:1			89:3,14,25 91:14	medical 76:20 103:11

40:25 meetings 40:24 melted 136:8 member 119:7 members 80:1 154:23 155:12 memories 57:19 men 132:12 Menacer 119:14,16 120:6 157:22 Menacer's 125:13 mentally 61:17 mention 38:17 145:9 mentioned 10:4 39:10 Meron 104:4,23 105:2,3 106:4,8 106:11,20,22 107:6 110:8,16 111:12,15 Meron's 106:19 108:12 message 66:21 115:1 messages 69:4 107:12 met 22:10 59:12 66:18 71:1 117:2 118:9 MET00012593 5:19 7:14 metal 46:8 metre 141:5 Michael 23:17 30:7 47:3,5 157:6 mid 82:1 84:15 middle 7:23 134:22 135:18 midnight 59:21 91:22 midpoint 80:21 Millett 98:1,2,8,12 103:19 112:12 115:23 116:2	119:15 125:23 126:2,10 min 64:5 mind 36:20 49:2 61:11 131:15 145:13 mine 96:6 minute 34:8 104:16 137:18 minutes 1:7 11:16 16:25 23:24 44:11 48:16 56:13 65:11 83:17,22 84:7,20 85:18 86:6,25 92:15 95:4 107:17 125:6 127:23 138:18 144:24 149:1 153:14 missed 60:21 72:3 154:22,24 155:17 missing 49:25 mistaken 36:18 Mitch 82:8,21 83:5 83:8,20 84:1,7,18 84:20 85:13,16,18 86:6,17,22,24 mix 38:3 mixed 102:3 mixture 49:8 Mm-hm 3:6 4:20 5:17,22 39:9 mobile 54:16 55:8 77:22 93:14 106:17 148:21 154:22 155:9,13 mode 45:2 Mohamed 120:7 Mohammed 143:16 147:20,22 148:5 158:6 mom 61:3,13 64:8 64:15,16 moment 8:24 11:16 14:22 75:17 115:12 122:1	135:7,24 140:4 momentarily 141:22 moments 45:3 Monday 126:12 Monica 72:23 monoxide 103:4 months 76:11 119:6 MOORE-BICK 1:5,19,22,25 2:3 3:23 8:22 17:23 28:2 34:3,6,15,20 34:25 41:3,8,18 41:22 42:1,7,9,14 47:2,12 50:3,8,25 51:2 57:3 69:6 70:2,10,24 75:14 75:19 76:4,17 88:19,24 89:3,14 89:25 91:14 95:22 96:24 97:8,13,15 97:17,22 98:1,6 98:11 103:17 116:1 119:13 125:17 126:1,3,16 130:9,20,22 132:25 133:15 134:4 138:25 143:2,13 147:19 148:4 150:21 153:25 154:6,13 155:21 156:2,10 morning 1:5,11,17 2:6,7 44:13 66:21 97:10 122:7 133:12 154:25 156:13 Moses 120:4 mother 43:19 61:1 61:22 62:3 72:25 76:7,23 130:7 141:18 mothers 64:14,15 motion 101:1	mouth 21:7 27:18 32:12 44:4 49:9 100:11 117:14 122:19 123:13 137:8 146:18 mouths 45:22 82:19 move 17:16 51:7 56:17 62:10 63:24 95:1 104:10 132:12 140:20 148:16 153:19,23 moved 47:18,21 58:3,7 64:23 67:13,15 73:20 74:8 87:23 130:24 135:23 136:4,12 139:14 141:24 148:7 149:8 151:7 movement 31:14 movie 69:16 76:22 moving 10:18 71:21,23 104:11 138:16 MRes 67:19 mum 43:11,13 45:15 46:19 58:9 58:12 59:7,16 60:7,8,19,21 61:19 62:5,20 63:5,6,13,18,19 63:25 64:2,3,23 65:17 66:2,7,7,9 67:12,13 72:24 76:19,22,23 79:25 82:2 87:1 140:19 141:5 142:22 mum's 58:8 62:18 Musie 110:3,7 mutual 71:1 <hr/> N <hr/> N 157:2 Nadia 130:10,12 Nagawa 70:3,5	157:12 Nakimbugwe 72:23 Nalukwago 70:3,5 70:20 157:12 Nalukwago's 71:4 name 2:8 13:9,10 53:21 named 62:3 naturally 153:20 near 63:11 103:1 119:7 nearby 77:1 nearest 87:20 necessarily 9:5 83:21 necessary 25:11 Neda 120:7 Neda's 120:7 need 2:17,23 3:7 26:8,10 28:13 48:18 51:15 52:3 60:7 93:5 95:12 99:1,2 103:13 104:15 123:9,20 125:12 needed 1:9 44:3,10 44:15,16 45:12 46:18,22 48:13,14 49:20 61:13,14,21 63:23 66:7 69:22 78:8 93:13 101:23 108:24 109:16 110:8 123:25 128:22 136:17 137:4 139:25 140:20 149:24 neighbour 21:16,19 26:25 43:23 126:10 127:15 130:14 143:5 146:17 149:25 152:2,13 neighbour's 123:18 neighbours 27:9
--	---	--	--	--

43:20 45:9,10 93:24 133:13 138:2,20 140:3 141:19 142:6 145:25 149:11 152:16 neighbours' 52:9 152:14 nephew 92:3,6,17 93:4,23,23 138:3 nerve 49:24 nervous 61:10 101:20 never 28:24,25 29:10,17 37:13,16 40:21 43:17 46:21 49:2 54:22 64:16 72:6 76:12 110:24 121:1 122:20 125:10 new 24:24 25:1 39:4 51:10,23 68:14 90:7 112:23 113:1 news 134:16 154:25 154:25 nice 7:1 Nick 62:3,4 niece 77:2 night 2:13,16 5:14 10:12,14,17 11:3 14:25 15:4 16:5,9 16:13,17 17:17,20 18:3,25 19:12,19 19:20,21 20:1 26:16 27:4 29:3 29:20 33:14 37:16 40:19 42:22,25 47:25 52:12 53:7 53:10 55:4 58:12 59:4 60:11 63:16 63:22 68:25 71:3 71:5,14 76:15 89:19 90:21 91:13 98:19 104:20	107:6,14 113:11 116:8,16 121:9,17 121:21 127:10,14 130:7 131:3,5 134:10,12 135:13 139:18 145:16 148:9,24 151:9,17 154:17 nightclothes 152:9 153:11 Nodded 9:17 noise 12:25 14:18 14:24,25 15:5,9 15:13,14,17 35:17 36:15,17 37:7 48:7 71:16 73:8 90:15 107:25 108:7 118:22 120:21,22 128:8 137:2 140:2 noises 77:6 131:12 non- 133:4 normal 15:8 22:18 91:22 127:23 129:2 139:19,22 145:17 normal' 72:14 normally 56:12 144:13 north 28:10 123:8 135:4 nose 27:18 32:11 49:9 122:19 123:13 146:22 note 96:21 119:10 130:5 139:11 143:15 155:22 noted 148:5 notes 143:18 notice 5:5 16:20 23:7,13 31:11 91:20 122:5 noticeable 141:1 noticed 22:14 29:8 31:25 32:5 39:8	39:19 43:16 46:12 113:23 135:14 139:25 142:24 154:22 noticing 86:4 November 1:1 126:12 156:17 now' 60:8 124:15 now!' 48:18 147:11 NPN/1 70:12 numb 128:19 number 60:21 61:20 64:21 77:22 94:16 95:6 96:1 99:15 105:14 112:5,14 114:5 132:16 133:10 149:5 150:2 Numbers 114:3 numerous 112:21 nursery 57:20 67:22 88:9 <hr/> O o'clock 44:12 48:4 97:11,19,22 156:14 O'Hara 115:22,25 157:21 obscure 140:8 obviously 16:3,10 35:10 41:23 115:10 154:25 occasion 15:5 16:8 16:15 21:18,21 23:1 83:24 95:11 110:15 occasionally 67:15 occasions 15:3 16:3 occupant 116:7 October 70:19 103:24 offered 25:22 87:14 officer 65:16,17 117:2 118:9	120:14 132:1,4,10 officers 62:8,9 95:7 103:11 105:15 Oh 11:4 19:4 21:1 25:2,5 36:12 39:25 128:1 ok 106:25 114:6 155:4 okay 36:12 38:21 40:15 old 47:22 67:11 68:8 76:12 129:21 147:5,11,12 older 129:20,21 Olwa 70:25 once 1:16 18:5 27:19 39:23 41:4 68:15 80:4 87:2 142:2 one' 118:19 ones 4:11 68:8 120:19 onwards 100:2 113:15 121:9 open 10:20,21,21 17:11 18:12,21 19:6 23:21 24:13 25:12,14 26:10,12 30:3,5 37:6 39:23 51:14 52:2,14,16 52:16,21 53:1,5 54:8,22 55:1,17 56:8 68:16 71:14 79:23 85:2 88:2 88:10 91:24 93:21 101:5 105:4 111:1 116:16 121:5 122:14 124:23 128:25 140:9 141:9,15 142:16 142:25 146:8 149:8,9 opened 21:1,10,15 21:18 32:1 43:14 49:6 52:17,20	54:3,4,11 55:6,18 68:15 73:5,6,9 74:2,21 80:5,18 81:18 82:16 85:21 87:1 92:18 94:5 99:2,10 104:8 106:8,8 116:21 117:16,20,22 121:21 122:10 123:22 124:5 127:21 138:11 141:7 146:17 148:11 149:6,11 149:21 150:9 152:17 opening 14:17 37:8 48:10 85:1 128:3 operated 73:12 operating 37:14 operator 77:23 78:8 79:16,18 80:7,10,22 82:7 83:18 85:11,13 106:20,21,23 operators 80:9 opposite 27:10 28:11 110:21 114:1 122:23 orange 60:11 69:12 72:15 78:21 order 1:13 51:15 52:3 55:15,17 114:20 ordinarily 95:10 ordinary 91:21 136:8 organisation 5:6 originally 47:18 151:7 other's 117:3 ought 70:15 152:4 out' 74:14 79:10 93:5 99:13 116:25 123:20 out!' 105:18 137:6
---	--	--	--	--

out,' 128:4 out?' 75:6 outdoor 152:11 outside 8:4 9:18 10:9 16:21 17:10 20:12 26:12,22,24 27:10 29:13 36:21 36:24 39:11 40:25 43:5,5 48:8,10,21 48:21,25 54:7,25 60:2,12,23 62:8 62:13,22 63:7,7,9 63:18,19 65:3,14 71:13,19 75:9 77:6 78:6,20 79:10 81:10 82:13 82:14 84:22 96:2 105:5,15 108:4,6 109:7,12 111:3 116:17 120:10 121:24 122:3 128:4,14 137:19 138:8 140:2,10,17 141:8 144:5 148:20 149:3 150:18 153:18 outwards 52:17 overhear 125:1 overly 135:8 overnight 123:16 overpowering 27:18 33:2 overtake 132:13 Oxford 57:22 67:23 oxygen 85:3 118:23	59:2 67:4,4,8 68:3 68:21 69:7 70:7 70:17,21 71:5 75:21 76:2,16 89:7,8 90:2 91:11 95:21,21 98:16,17 103:25 112:18 116:5 119:20,21 120:17 126:18 127:13 130:17 131:2 132:24 133:23 134:3,11 139:7,11,16 143:9 143:18 147:25 148:9 151:14,17 154:8,15 pages 57:13 70:12 89:8,12 126:17 130:16 133:22 139:6 143:8 147:24 151:13 154:7 pair 113:22 152:10 panel 54:9 panes 140:13 panic 45:17 46:20 49:22 61:16 62:16 72:9 129:23 panicked 43:22 71:25 147:14 panicking 44:16 61:15 62:19 142:18 145:10 paper 3:4 paragraph 6:22,25 11:21 13:12 27:8 37:20 39:6 42:24 47:16,23 51:3,4,7 51:21 52:23 53:15 56:18 57:16,25 58:13 59:4 62:24 63:24 67:10 68:5 69:2,8 71:6,7,10 72:20 76:5,9,16 90:1,3 91:15	95:21 98:17,22,23 98:25 99:16 100:1 100:2,2 104:1,6 104:20,22 106:4 109:3,21 112:21 112:23 113:8,14 116:11 119:4,24 120:13,16 121:3 121:10,11 127:11 127:18 131:2 132:23 134:3,6,11 139:11,21 143:19 148:10 151:17 154:14,19 paragraphs 11:19 20:4 68:4 89:23 113:11,12 116:8 121:8,8 paramedics 118:23 parents 42:20 44:15 46:16 139:14,20 parents' 43:10 Park 57:23 part 9:10,14,15 20:7 37:21 48:2 50:7,11 57:12 65:25 71:7 97:4 125:21 particular 75:10 particularly 22:22 48:19 64:14 69:17 116:10 133:1 partner 89:17,20 91:17 151:3,11 partnered 87:4 parts 51:1 104:21 pass 82:23 86:12 88:4 147:12 passage 136:5 passages 133:17 143:14 passed 33:4 58:18 59:9 62:15,18 63:5 91:3 120:2	131:15 132:11 153:2 passport 110:11,13 passports 87:9 Patel 94:2 133:18 133:20 134:6 139:1,3,12 158:2 158:3 Patel's 134:2 139:3 Patels 152:16 Paul 58:10 59:19 59:24 60:2,24 61:12,21 62:17,18 63:17,20,21 66:2 66:8,11 119:14,16 157:22 Paul's 59:15,15,18 63:13 67:25 pause 56:17 pay 52:8 138:15 peaceful 103:7 Peckham 155:11 peel 99:22 peep 128:18 peeping 128:23 penetrate 24:4 penetrating 24:5 penultimate 115:23 people 17:25 33:11 38:6 41:12 45:19 45:21,25 46:1,4 46:14,14,18,19 55:25 56:10 60:25 65:18 66:4,17 69:18,21 79:9 88:4 91:2 94:16 96:1 99:19 105:5 105:14,17 110:13 116:25 121:22,25 122:3 123:17 124:10,15 129:19 130:3 132:17 136:1 138:14,16 138:20 142:12,13 142:14,22 146:15	149:4 150:1,11,12 151:21 153:7,8,9 153:10,11,19 155:19 156:11 people's 46:10 123:18 124:5,14 138:3 146:2 149:23 150:6 period 51:12,25 persevere 81:18 person 13:15,16,18 13:24 24:23,23 25:6,24 35:15 38:12 45:23 60:3 87:4 106:19 147:1 perspective 59:10 persuasive 48:17 petrol 71:21 phone 48:25 53:24 54:16 55:8 60:20 63:6 65:11 66:20 72:2,2,12 73:14 74:1 75:4 83:3 85:11,16 86:24 87:10 93:14 105:6 105:9 106:17,18 107:1,8,12,13,16 108:24 109:10 110:4 113:19,19 121:16 123:14 137:11 145:1 148:21 154:23 155:4,18 phones 155:9,9 photograph 4:13 4:17 8:19,20 9:1,4 12:3,5 28:8 35:22 95:14 138:22 150:16 photographs 27:24 28:1,5 physical 21:6 54:23 physically 51:14 52:2 111:19 113:4 pick 17:17 47:24
---	--	---	---	--

P

page 2:25 3:2,7,9
 3:24 5:19 6:22
 7:14 8:25 10:16
 20:3 27:7 37:19
 39:6 42:10,15,23
 47:7,14,23 50:21
 50:23 51:3 53:15
 56:18 57:8,14,25

 11:21 13:12 27:8
 37:20 39:6 42:24
 47:16,23 51:3,4,7
 51:21 52:23 53:15
 56:18 57:16,25
 58:13 59:4 62:24
 63:24 67:10 68:5
 69:2,8 71:6,7,10
 72:20 76:5,9,16
 90:1,3 91:15

partner 89:17,20
 91:17 151:3,11
partnered 87:4
parts 51:1 104:21
pass 82:23 86:12
 88:4 147:12
passage 136:5
passages 133:17
 143:14
passed 33:4 58:18
 59:9 62:15,18
 63:5 91:3 120:2

 65:18 66:4,17
 69:18,21 79:9
 88:4 91:2 94:16
 96:1 99:19 105:5
 105:14,17 110:13
 116:25 121:22,25
 122:3 123:17
 124:10,15 129:19
 130:3 132:17
 136:1 138:14,16
 138:20 142:12,13
 142:14,22 146:15

 149:4 150:1,11,12
 151:21 153:7,8,9
 153:10,11,19
 155:19 156:11
people's 46:10
 123:18 124:5,14
 138:3 146:2
 149:23 150:6
period 51:12,25
persevere 81:18
person 13:15,16,18
 13:24 24:23,23
 25:6,24 35:15
 38:12 45:23 60:3
 87:4 106:19 147:1
perspective 59:10
persuasive 48:17
petrol 71:21
phone 48:25 53:24
 54:16 55:8 60:20
 63:6 65:11 66:20
 72:2,2,12 73:14
 74:1 75:4 83:3
 85:11,16 86:24
 87:10 93:14 105:6
 105:9 106:17,18
 107:1,8,12,13,16
 108:24 109:10
 110:4 113:19,19
 121:16 123:14
 137:11 145:1
 148:21 154:23
 155:4,18
phones 155:9,9
photograph 4:13
 4:17 8:19,20 9:1,4
 12:3,5 28:8 35:22
 95:14 138:22
 150:16
photographs 27:24
 28:1,5
physical 21:6 54:23
physically 51:14
 52:2 111:19 113:4
pick 17:17 47:24

67:10 71:7 95:20 121:10 127:18 131:1 132:23 134:2 139:21 148:9 151:16 155:4,5 picked 54:16 63:3 75:5 100:19 110:11 113:20 123:15 148:18 155:15 picking 104:1 109:5 picks 139:16 picture 12:21 15:19 18:1 72:14 95:17 pictures 72:19 pieces 85:8,9 88:13 pink 117:12 148:19 pipe 43:7 53:1,2 90:8 pitch 80:14 86:2 87:17 117:16 118:2,4 122:12 placards 92:7 place 44:2 63:15 76:13 90:5 96:12 100:6 101:10 111:23 131:3 137:2 placed 108:13 plan 5:18,20 7:14 104:5 114:3,23 plastic 7:5 49:8 99:22 108:15 122:14 128:10,12 136:8 platform 60:23 61:20 play 120:2 playground 79:12 105:13 116:18 playing 143:22 pleaded 82:8 please 2:8,17,21,25	3:8,24 4:16 5:18 5:19 6:21 7:14 8:19 9:1 10:14,16 11:20 12:3,4 17:19,24 20:3 27:8 28:3 33:12 33:16 34:5,9,21 35:17,20,21 37:19 42:10,16 47:7,14 50:20,21 51:3,8 57:6,8,15 58:1 67:4,8 68:3 70:4,7 70:21 71:6 75:21 97:20,22 156:14 plenty 34:18 64:22 pm 91:17 97:23,25 156:16 PM/1 119:17 PM/2 119:18 pocket 85:17 137:9 point 9:13 17:10,18 27:13,15 29:1,2 33:8 35:6 40:25 49:3 64:8 66:18 79:11 84:10 87:12 88:14 108:21 109:23 123:24 124:6 125:10 129:24 pointed 36:10 37:24 132:10 poisoned 103:6 police 37:23,25 62:7,8,9 65:16 66:3 95:6,25 103:10 105:15 114:15 121:15 124:21 138:22 150:16 153:15,23 policy 56:22 pops 63:2 possibility 131:16 possible 11:9 80:24 80:24 136:4 137:21 147:1	possibly 61:14 64:9 80:1 135:24 153:14 posted 92:7 postman 30:13 potent 102:23 pour 136:7 149:21 poured 71:21 power 15:25 16:1 120:9 prayed 131:8 precisely 54:23 prepared 152:11 present 38:2 89:4 89:21 127:10 154:16 press 90:17 pressed 114:24 presume 118:12 pretty 7:2 92:19 94:3 previous 27:25 120:17 135:9 previously 79:17 primarily 84:16 primary 57:22 58:17 67:24 private 67:25 probably 11:11 24:18,19 29:15 34:7 44:12 45:17 49:1 60:3 71:9 94:10 95:19 115:14 139:19 problem 7:22,24 8:14 25:19 40:1 91:5 104:10 123:3 135:12 142:4 problems 8:10,12 39:8 91:2 proceeded 152:22 Proceedings 1:3 process 43:21 programmed 115:7 progress 69:3	project 38:4 prompt 61:12 promptly 115:2 properly 8:12 10:18 13:3,22 55:23 84:1 104:18 120:23 121:17 133:6 141:25 property 82:25 151:6 propose 46:25 50:1 57:2 66:24 69:25 75:12 89:1,23 95:20 96:20 97:10 130:11 131:1 132:22 133:8,19 134:2 138:24 143:1 147:18 150:20 151:16 153:24 155:20 Prossy 70:3,5 157:12 protect 109:15 protective 55:23 protocol 92:10 provide 91:9 provided 54:10 93:1 114:8 proximity 94:16 PSB 35:25 public 39:1,2 119:7 puffs 114:9 pull 49:20 113:4 pulling 71:15 113:21 purchasing 135:2 purported 133:5 push 26:12 56:7 101:5 pushed 52:11 55:17 56:4,8 62:7 100:20 128:24 pushing 141:10 put 2:22,24 3:21 7:5 9:20,21,25	10:6 12:16 24:23 35:25 37:6 40:13 41:24 42:4 44:4 45:4 48:21 54:14 68:7,9 70:15 73:17,25 74:1 79:18 81:4,19 83:6 85:16 87:10 87:14 88:21 89:1 100:10,11,20 108:17,19 116:20 117:3,9,12 120:25 121:17 122:9,12 122:23 123:11,12 127:20 136:18 140:11 145:3,5,6 147:16 152:9,10 put' 56:21 putrid 99:21 putting 7:2 10:8 24:24 39:21 107:1 151:22 PVC 113:2 pyjamas 43:2 63:19 117:13 136:18 140:11
Q				
qualification 120:13				
Quang 50:13,16,18 53:12 57:5 58:11 67:1,3,12 68:24 157:7,10				
question 2:20 11:24 23:9 40:13 107:3				
questioning 132:3				
questions 1:24 2:13 2:19 3:25 5:15 33:22 34:2,12,18 35:1 39:7 40:12 63:9 157:3				
quick 101:14,15				
quickly 44:10 45:2 48:9 61:6 65:8				

73:13 87:24 93:7 93:25 94:17 106:11,13 111:10 117:10 131:11 132:12 136:3,11 136:12,18 137:13 138:17 140:24 141:1 149:16 150:4 153:22 quiet 18:23 120:24 123:24 145:19 quite 13:10 14:16 15:23 16:2,16 18:24 29:17 30:23 34:7 38:3 43:1 51:18 52:6 71:13 79:22 104:13 109:17 115:1 122:11 123:13 138:13,17 139:19 141:14,19 145:8 151:24 152:24,25 152:25 153:7	rang 63:2 64:20 82:6 Rania 120:11 Rawat 1:10,11,20 1:24 2:4,5 3:21,24 8:17,23 17:15,24 27:22 28:3 33:21 34:5,17,19 35:2,3 35:4 41:4,9,22,23 42:3,8,10,15 47:4 47:13 50:4,14 51:1,3 57:5 67:2 69:7 70:4,11,25 75:16,20 76:5,18 88:20 157:3 Rawda 150:22,25 151:10 154:4 155:3,8 158:8 Raymond 120:4 rd 124:19 RD/1 126:24 RD/10 127:8 RD/2 126:25 RD/3 127:1 RD/4 127:2 RD/5 127:3 RD/6 127:4 RD/7 127:5 RD/8 127:6 RD/9 127:7 reach 95:4 96:7 reached 62:15 63:18 79:8 82:4 87:25 88:7 131:25 132:6 reaching 46:7 64:11 read 1:17 3:17 4:25 6:25 23:14 42:2 46:25 47:3 50:1 50:13,17 51:1 56:18 57:2,4 59:3 66:24 67:1 68:3 69:2,8,25 70:3 71:4 75:12,15,17	76:1 88:25 89:23 96:20 98:7 100:3 103:13,18,19 104:21 109:22 112:8,11,12 115:22,24 116:11 119:14,15,24 121:10 125:12,24 126:5,11 130:10 130:12 132:22 133:8,13,16,18,19 139:1,4 143:1,3,4 143:14 147:18,20 150:20,22,23 153:24 154:1 155:20,23 157:5,6 157:7,9,10,12,13 157:15,16,18,19 157:21,22,24 158:2,3,5,6,8,9 reading 88:18 97:10 98:3 reads 3:10 56:19 ready 1:9 27:14 44:15 45:2,3 73:21 136:18 145:2 146:16 real 69:14 122:16 realisation 62:16 realise 44:3 99:12 123:6 137:16 146:13 realised 44:9 45:8 46:9,11 69:14 72:3 93:6 117:5 135:20 136:3,13 143:20 145:19 149:13,15 really 5:8 21:14 22:7 38:24 41:9 41:16 48:20 71:21 72:8 80:16 83:5 83:11 86:21 88:3 97:1 109:8,23 141:1 143:22	149:13 152:11,21 reason 11:5 18:3 23:25 59:7 103:7 110:12 141:25 155:17 reassure 92:13 Rebecca 1:15 recall 53:12 68:11 75:9 77:7,22 78:7 80:5,11 81:16 84:4 85:4 86:21 88:5 90:14 91:3 93:20 111:18 151:22 153:18 received 103:12 reception 153:16 recognise 17:25 106:18 recognised 38:10 121:23 142:12 recoiled 73:13 recollect 96:13 recollection 11:13 47:24 49:13 59:3 115:18 record 1:18 2:24 3:22 12:20 41:25 42:2,5 47:3,11 50:6,13,17 57:4 67:1 69:8 70:3,15 71:4 75:15 88:21 88:25 89:2 96:21 98:7 100:4 103:18 103:20 112:10,11 112:13 115:20,22 115:24 119:11,14 119:16 125:13,15 125:25 126:5,11 126:14,21 130:5 130:10,12,19,21 133:18,25 139:1,4 139:10 143:3,4,12 147:20 148:2 150:22,24 154:1 154:12 155:24	157:5,6,8,9,11,12 157:14,15,17,18 157:20,21,23,24 158:1,2,4,5,7,8,10 recorded 107:16 records 106:18 110:4 recovering 155:16 red 12:16 36:8 68:13 140:15 redacted 45:1 46:22 48:3 58:10 59:6,22 60:22 61:20 67:17 91:18 93:11 94:2 127:21 131:7,7 151:19,21 151:22 redirected 46:18 65:15 reduced 153:1 Reem 126:5,9 157:24 refer 7:10 13:13 39:16 90:1 112:6 154:14 reference 42:8 57:12 75:24 89:6 89:13 103:21 126:13,14 127:3 130:15 133:20 139:5 143:7 147:23,23 151:12 154:5 referred 143:6 referring 27:11 29:12,13 78:3 refers 99:16 reflected 54:21 reflecting 60:10 66:13 reflection 78:22 refurbishment 6:23 7:11,21 12:6 12:24 13:4 15:7 15:15 16:4 25:4
R				
rack 137:9 radiator 78:16,25 84:23 radiators 90:8 Rafik 120:6 rail 87:21 railings 129:6 raise 40:4,8 raised 40:6 60:23 91:4,7 Ralph 12:16 ran 14:5 53:1 55:5 55:13 56:9,15 60:20 87:24 88:12 95:8 117:12 118:25 124:18 125:3 128:25 130:1 131:21,23 131:25 132:6 136:14				

35:18,20 36:14 39:4 51:8,9,22 90:19 137:1 refused 132:5 Regenerative 67:19 regular 68:10 regularly 145:9 regulating 18:17 reiterated 132:4 rejected 131:16 relation 1:13 68:4 91:9 relative 72:23 relatively 68:14 relevant 133:17 relief 101:20 relive 2:15 remain 84:9 86:23 92:8 remained 45:17 57:23 68:1 81:21 98:19 132:19 remaining 67:18 111:24 remember 4:21,23 10:20 11:11 13:6 19:9,16,19 20:10 20:12 21:13,21 23:1 24:14,19 25:2 26:16 27:4 28:20 30:3,6,9 31:13 35:7 36:15 38:12 39:7 43:15 43:18 44:22 45:5 46:6,17 48:11,19 48:23 50:15 59:6 68:8 75:3,7,8,8 77:8,11,17 78:15 81:11,17 83:2 85:20 86:4,7,9,17 87:3,5,25 88:1,3 88:10,12 90:10 93:9 94:18 96:10 96:18 101:2,4,13 101:17 102:22	105:6,8,11,21 107:1 109:9 113:6 114:18,24 120:11 120:19 124:3 128:18 129:16 138:14 139:17 143:22 145:7 147:17 149:20 152:8,15 remembering 64:4 remove 25:18 removed 24:21,22 25:6,16,24 26:2 135:1 renovation 90:4 renting 58:4 repair 69:23 replaced 68:14 120:19 replacing 68:8 replied 62:4 63:4 reply 96:14 reported 133:4 reporting 40:11 representative 35:25 89:22 91:8 rescue 56:23 61:22 107:21 rescued 87:13 109:17,24 resided 120:5 resident 89:16 98:18 116:6 130:13 150:3 151:1 residents 18:1 39:3 41:2 94:13,22 98:5 120:1 132:14 132:21 133:11 respectively 112:16 responded 114:25 response 107:24 rest 1:17 109:2 result 7:1 8:11 77:14	resume 97:19 156:13 retail 59:11 return 132:1,5 returned 42:19 76:22 92:13,14 131:6 134:21 returning 110:15 134:11 145:16 right 2:3 3:23 4:2,6 10:5 13:17 20:5 25:23 28:14 31:6 33:17 34:13,14,20 34:25 36:22 37:3 39:13 41:3,18 42:14 43:16 47:12 50:3,8 60:8 61:11 73:19 88:19,24 89:3 92:21 93:8 95:19 97:15,22 99:21 101:15 104:7 105:20 106:8 110:17 114:22,22 125:18 130:9,22 147:19 148:4 150:21 153:25 154:13 155:21 156:10 right-hand 29:9 ringing 155:9 riot 103:11 rise 81:22 133:3 rised[sic] 22:17 risers 113:24 114:2 114:3 risk 65:4 Road 78:18 robe 44:4 45:4 46:24 Robinson 66:8 role 120:15 rolled 94:24 Roncolato 58:19 roof 105:21 room 23:21 33:13	34:10 38:11 55:11 72:1,2,10,18 73:17,20 76:19 77:4,13,18 78:15 80:22 82:16 94:11 99:11 100:5,7 104:25 110:12 122:25 131:19 134:18,21,24 135:4,6 136:5,12 136:21 140:5,10 140:12 144:22 148:13,14 Rosie 117:9,14 119:5,6 Ross 1:15 rotation 104:17 roughly 58:20 round 10:21 99:19 route 46:11,15 100:23 rubber 116:14 rubbish 49:2 110:22 run 55:9 56:8,11 87:23 93:13 100:14,19 running 9:16 72:18 96:16 101:11 102:15 129:6,13 142:22 rushed 63:17 rushing 43:7 Rydon 13:20 38:5 90:6	safer 46:15 92:10 108:22 safety 52:19 68:12 112:22 115:10 120:14 121:7 133:2,6 Said's 151:3,4,16 Salma 151:4,4,9,20 154:1,3,16 158:9 Samuel 121:24 sandals 63:22 117:12 sat 108:18 123:1 save 55:10 131:11 saved 96:18 saw 7:1 21:16 31:19 39:23 40:18 41:15 43:6,22 54:4,21,22 55:20 60:9 61:2 62:1 63:18 65:5,14 66:16 69:10 75:1 78:19,21 79:11 80:12 92:18 93:6 93:7,22 94:3,21 95:6 96:16 99:18 105:14 108:1 114:9 116:25 117:5 124:11,19 128:18,25 129:8 129:14,17 134:22 135:7 138:2,2,20 142:7,15 144:1,22 145:21 146:10 147:12,13,15 148:14 149:13,15 149:21 150:2,13 150:18 152:2 154:24 saying 26:23 43:15 53:21 56:4 57:17 66:5 72:7 74:13 93:5 96:13 124:3 144:24 says 11:7 12:10
---	--	--	--	--

58:2 69:9 71:8 90:3 98:17,25 99:17 104:6,22 106:5,15,20 107:5 109:5 112:25 113:9,16 115:17 116:12 119:3,24 119:25 120:16 121:3,12 127:19 134:11 139:12,17 139:21 154:19 scaffolding 36:4 39:13 scare 109:15 scared 55:11 56:9 65:2,5 72:8 81:8 81:23 83:11 85:2 86:21 123:3 scarf 148:19 scars 99:23 scheduled 1:14 scholarship 68:1 school 15:21 57:22 57:23 58:18,23 67:24,24,25,25 127:20 schools 58:17,21 screaming 72:4 73:15 74:16 79:9 85:20 117:7 118:22 121:14,22 122:5,8 123:10 127:15 screams 121:19 screen 3:1 4:16 75:5 113:20 115:1 screenshots 107:11 107:13 SEA00000394 12:4 seal 113:6 second 6:6,24 21:18,21 22:9 70:17 74:9 99:25 118:8,9,19 144:12 145:19	secondary 46:5,9 57:23 58:17 67:24 seconds 100:6 107:17 111:15 122:15 128:15 141:19 146:19 section 132:22 134:7 see 3:1 6:3 7:3 10:3 12:7,8,9 13:21 15:10,19 16:24 17:2,9 20:19 21:23 25:9 26:23 26:23 28:16 30:22 30:23,25 33:1,17 34:1,11 35:23 36:3,4,5,5,7 37:8 39:3,18,19 43:8 44:1,6,9 45:23 46:7 49:16 54:6 54:12,13,15,18,19 55:7,12,14,18,20 55:23,24 56:9 60:10,12,17,20 61:7 62:14,19 65:2,22 71:19 73:8 74:3,22,25 76:21 78:5,24 79:6 84:21 85:6 86:1 87:19 89:9 92:5 94:10 99:8 100:24 101:17,21 102:1,9 103:2 105:15,20,25 106:9 107:15,20 107:23 108:4 111:4,5,11 112:1 114:6 116:24 120:8 121:25 122:12,13 123:10 123:13 126:18 127:16 128:9,21 128:22 130:17 132:8 133:23 134:19 136:2	137:3,7,22,22 139:7 140:9,15 141:5 143:9 144:2 144:6,7,8,10 145:23,24 147:1,9 147:25 151:14 152:5,24 154:8 155:3 seeing 4:21,23 21:21 27:5 28:20 75:9 77:8 81:11 88:1,3,5 94:18 95:17 105:6,21 138:18 144:24 152:21 154:23 seen 12:25 16:25 17:11 20:20 38:16 39:21,21,22 45:9 46:21 60:4 62:3 110:23 121:18 138:1 140:16 self-closing 68:17 138:12 self-evacuation 113:13 semi-translucent 140:14 Senait 107:8,12,13 108:8 sense 5:11 45:16 102:16 sensible 34:3 sent 66:21 107:13 sentence 71:8 September 3:13 sequence 20:5 series 69:4 serious 49:3 60:6 61:3 93:6 117:6 136:13 144:18 146:14 149:14 152:7 service 82:23 145:21 service' 114:25	services 64:18,24 65:13 77:15,21 79:2 83:3 99:15 105:16 sets 69:3 127:12 seven 139:6 143:8 seventh 139:7 143:9 shaft 11:23 12:15 12:23 13:3,22 14:2,4,10,16 17:5 18:16 20:7 29:14 36:3 92:19 shafts 14:21 28:24 shaken 61:10 shaking 134:21 147:7 155:6 Shantilal 133:18,20 139:3 158:2 Sharon 118:10,10 118:12,13,15,24 118:24 she'd 42:16,21 she'll 41:19 sheer 46:20 sheet 120:25 Shepherd's 59:12 shields 88:11 103:11 shift 59:5,21 shit 99:13 102:4 shock 44:9 61:1 122:15 128:20 138:19 shocked 49:24 105:8 127:22 129:10 shoe 137:9 145:6 shoes 63:20 123:11 127:20 137:9 138:21 145:6 152:11 shooting 71:20 72:11 136:11 shopping 25:13	59:12,13,16 120:11 short 1:12 2:20 34:23 43:4 96:16 97:24 140:25 shorter 156:10 shorts 122:9 145:3 shot 135:17 shoulder 111:23 shout 84:5 shouted 103:7 111:15 123:19 132:2 136:17 148:12 149:16,24 shouting 46:17 53:21 79:9 84:8 104:23 105:3,5,17 107:24 111:13 116:25 117:8 118:6 122:3 123:24 124:2 137:6 139:24 150:5 show 4:10 5:18 9:7 12:3 17:16,19 27:23 33:12,15 35:19 38:10 86:16 showed 35:8,22,22 36:2 46:20 150:16 showing 8:18 18:3 115:17 138:22 shown 4:11 8:20 17:22 27:25 35:11 92:25 95:14,18 114:7 115:16 showroom 39:2 shows 5:23 9:6 18:4 145:10 shuffling 46:1 shut 23:25 24:2 26:5,6 45:6 51:12 51:14,14,15,18,25 52:2,2,3,6,9,10 55:3,25 68:15 72:11 73:13 87:2
---	---	---	--	--

93:21,22 104:9 113:3,3 122:22 128:1,5,24 136:20 137:23 145:15 shuts 25:20 shutters 18:21 shutting 30:13 37:7 37:8 45:6 109:11 sic 123:17 sick 155:6 side 13:1 26:24 28:10,12,18 29:9 36:22 43:8,16 44:6 46:6 49:15 52:19 60:13,25 62:12,13 71:20 78:22 92:21 95:2 95:8,9 96:7,8 101:22 102:11 105:14,17 109:13 109:20 116:18 123:7 125:8,9 132:1 135:3,4 142:24 144:2,4,6 144:17 145:22 152:19 153:5 side-by-side 28:3 sides 65:23 66:14 Sied 130:23 131:5,8 131:9,12 Sied's 131:7 sight 111:7 131:20 sign 4:19,21,25 5:2 signalled 9:24 signature 3:14,15 103:25 119:21 signed 42:11 47:8 50:23,23 57:10 67:6 70:9,18 75:22 89:9 126:18 126:19 130:17 133:23 139:7 143:9 147:25 151:14 154:8 silent 124:8 128:8	similar 58:20 Simon 13:13 38:1,4 38:12,17 62:1,2,9 simple 2:20 simply 7:9 44:23 45:4 129:11 136:6 single 29:17 153:6 sir 1:5,19,22,25 2:3 2:5 3:21,23 8:22 17:23 28:2 34:3,6 34:15,20,25 41:3 41:8,18,22 42:1,7 42:9,14 47:2,12 50:3,8,25 51:2 57:3 69:6 70:2,10 70:24 75:14,19 76:4,17 88:19,24 89:3,14,25 91:14 95:22 96:24 97:8 97:13,15,17,22 98:1,6,11 103:17 116:1 119:13 125:17 126:1,3,16 130:9,20,22 132:25 133:15 134:4 138:25 143:2,13 147:19 148:4 150:21 153:25 154:6,13 155:21 156:2,10 sirens 43:5 131:17 sister 58:11 67:2,13 69:5 151:4,7,20 155:14 sit 2:1 site 13:11 sitting 23:21 72:10 117:15 118:24 situation 49:17 69:24 102:17 123:5 144:13 situations 45:19 61:18 Sivakumaran 88:22 89:1,4,15	90:1 91:15 95:23 97:7,9,14,16,21 125:25 126:4,6,17 130:11,21,23 133:1,16,19 134:5 139:2 143:4,14 147:21 148:5 150:23 154:2,7,14 155:22 156:7 six 123:21 133:22 sixth 68:2 133:23 size 85:8 109:6 sizes 85:7 skin 141:14 skipped 134:7 skirt 73:17 slam 104:9 sleep 10:18 53:20 71:15 131:9 sleeper 121:13 124:9 sleeping 44:21 48:12 124:10 134:13 slept 53:19 sliding 53:5 134:25 slightly 16:10 21:24 30:24 34:4 74:21 97:17 114:21 slippers 63:19 slow 101:1 slowly 33:4 86:12 95:1 small 9:24 35:6 106:9 150:2 smaller 9:10,15 53:19 85:9 smell 17:12,13 20:18,20,21,25 21:1,4 22:2,5,5,8 31:24,25 32:2,9 32:14,19 33:2 43:14 48:22,23 49:7,10,10 54:16 77:5 93:10 99:4	101:24 102:23 122:4,13 128:10 128:11 143:20 smelled 93:10 116:13,14,15 smelling 77:17 smells 49:8 86:21 smelt 21:10 41:15 128:11,12,13 134:17 smoggy 99:4 smoke 6:13,18 16:25 17:1,2,11 17:13 20:18,19,20 21:11,22,23,25 22:3,4 24:5 27:15 27:16 30:18,24 31:1,19,23 32:4,5 32:9,22,25 36:1 43:8,14,25 44:2,5 45:20,22 48:23 53:22 54:1,4,5,12 54:12,16,25 55:12 55:19,19 56:10,25 64:1 68:6 73:7,9 73:23,24 74:4,5 74:16,24 75:7 77:5,8,10,11 78:1 78:3,9 79:6,21,24 80:19,20 81:22,24 81:25 82:1 83:10 84:10,13 85:19,25 86:1,3,6,7,8,20 90:9,13,18 92:5 92:18,23 93:1,2,6 93:17,17,19 94:18 98:20,24 99:4,9 100:6,9,25 101:6 101:8,12,25 102:3 102:3,4,6,9,18,20 103:3 105:20,22 106:1,10,10,20 107:23 108:1,2,4 108:10,14,16 109:1 111:2	112:22 113:23 114:4,6,7,9,10 115:5,13 117:16 117:19,21,23,24 118:7,9 122:11,18 122:20,24 123:19 124:3,6 125:4 127:24 128:2,10 128:15 129:3,23 130:4 132:7 135:15,19,25 136:6,9,24 137:20 137:21,24 138:12 139:25 140:5,6,9 140:22 141:2,10 141:15,17 142:1,3 142:9 144:9 145:5 146:19,22,25 149:12,15,18,21 150:4,10 152:6,18 152:20,21,23 smoky 65:1 100:7 smoothly 104:10 soaked 73:21 Sobieszczak 1:21 1:23 2:9,10 3:2 4:13,17 5:20 9:4 12:5,20 18:3 20:6 28:5 33:22 34:6 34:25 35:5 37:22 40:13 41:8 42:2,5 47:3,5,15 157:3,4 157:6 Sobieszczak's 47:24 sofa 117:15 soft 101:18 sole 116:7 Somali 148:18 somebody 5:3 78:12 82:8,20 83:7 son 134:8 139:3 151:3,19,22 soon 11:22 44:21
--	--	---	--	---

73:6 77:7 80:5 85:21 92:17 93:5 105:9 137:24 143:25 146:22 147:15 149:21 sorry 1:7 11:11 26:21 32:23 38:20 sort 1:9 26:5 34:18 140:6 sound 13:2 16:5,8,8 16:14,17 17:3,3,4 17:6 18:20,21,23 18:23 19:15 23:1 29:17 31:17 36:20 36:24 37:1,13 38:9 72:16 107:18 121:14 131:14 sounded 71:12 107:7 131:13 sounding 53:22 sounds 86:22 105:5 131:17 south 7:17,18 28:12 43:6 46:5 123:7 space 18:15 22:15 37:5 127:23 spaces 28:17 spare 134:13 sparks 144:8 speak 11:2 63:12 65:12,15 106:19 129:1,10,15,16 speaking 37:22 specifically 6:24 29:3 125:13 spend 152:11 spending 108:21 spoke 13:8,15,18 56:2 65:16 82:7 85:10 108:8 110:2 spontaneous 65:6 sports 49:16 spread 65:7 82:5 98:24 99:18 131:10	spreading 44:20 81:12 96:7 131:15 132:13 sprung 52:10 spy 107:22 spyhole 78:5 127:16 St 67:24 stage 34:4 45:16 48:8,12 71:22 79:8 88:21 93:18 94:25 106:7 107:6 115:12 145:3 147:9 stair 85:15 142:9 staircase 27:17 30:11 31:3 32:17 35:14 87:24 88:8 129:18 130:4 stairs 30:10 32:13 32:15 33:6 45:8 45:16,24 46:3,7 46:10,13 49:4,6 49:12,14 56:5,6,8 56:10,11,12,13,15 61:6 72:5 74:25 82:22 87:20 88:3 94:1,13,15,17,21 95:1,3 99:10 101:11,14,15,19 102:7 110:23 111:1,5,6,11 114:17,19 118:5 118:14 124:17,18 125:7,7 128:25 129:1,8 130:1 131:24 132:6,9 138:10,12,14 142:5,10,12,17,18 147:4,13 150:11 150:13,14 152:22 152:23,25,25 153:1,3,6,7,14 stairway 45:20 94:9,19 95:5	101:21 138:11 stairwell 27:20,22 29:20 30:1,19,21 31:1,5,7,9,10,12 32:2,4,9 49:7 74:23 75:7 83:13 83:15 87:17 93:20 94:6,7,12 101:6,9 102:2 111:2,9 114:1,13,14 118:3 118:6 124:1,4,11 125:3 129:24 150:9,10,17 stand 9:13 74:23 95:2 103:15 112:9 115:19 119:11 125:14 standing 16:12 26:12 35:13 43:19 49:19 62:10 65:16 150:5 152:3 stands 98:15 119:19 stank 101:1 start 1:9 26:25 32:12 44:24 98:8 104:11 155:18 started 20:2 45:15 49:6 57:22 58:4 64:4 73:10 79:3 81:22 84:4 86:11 92:12 93:25 94:12 101:18 111:10 123:7,18 124:5 135:19 136:7 137:10 138:9 140:22 142:5 146:2 149:3,7 152:20 153:22 started-walking 66:12 starting 79:22 93:16 108:10 137:20 starts 98:22 120:17	state 64:16 72:9 122:15 stated 3:11 statement 2:24 3:3 3:8,9,10,11,17,19 6:21,22 9:20 10:16,17 11:6 13:12 20:3,7 21:3 23:4 27:7 29:6 30:18 33:3,9 37:20,21,25 39:16 40:17 42:4,10,11 42:13,15 47:1,4,6 47:7,8,15 50:2,18 50:22,24 51:1,7 54:2 56:18 57:2,5 57:7,8,9,11,14,16 58:13 66:1,25 67:2,5,7,8,9 68:21 68:24 69:25 70:4 70:5,7,8,11,13,14 70:18,20,21 71:2 71:6 72:20 75:13 75:16,17,21,22 76:2,3 88:18,20 89:2,7,9,11,24 91:10,11 96:21,22 98:8,10,15,16,17 103:14,19,20,24 103:25 112:5,9,12 112:13,17,18 114:15 115:19,23 116:4 119:10,16 119:20,21 124:22 125:13 126:9,14 126:19,20,23 127:9,11,13 130:11,18 131:1 133:8,12,17,19,21 133:22,24 138:22 138:24 139:2,5,6 139:9 143:1,5,7,8 143:10,11 147:18 147:21,24 148:1,3 150:20,24 151:12	151:14 153:24 154:2,5,7,9,10,11 154:15 155:20,23 155:24 statements 1:18 37:23 41:24 50:5 50:5,10 97:1,4,11 98:4 112:8 125:18 125:24 126:7 133:10,13 150:23 156:4 station 78:18 stay 5:3 23:14 51:14 52:2 56:21 67:15 68:16 78:11 79:18 82:3,16,18 83:6 92:10 108:17 117:3 118:23 121:23 stayed 33:10 42:20 46:16 68:19 139:20 140:4 151:23 staying 104:4 134:12 143:16 151:20 step-daughter's 66:2 stepped 74:6 128:2 stepping 88:12 101:18 steps 118:16 130:2 138:16 Steve 120:9 stinking 99:21 stomach 61:9 stood 46:13 55:9 60:22,24 62:13 74:8 141:8 143:25 144:12 145:18 stool 73:19 stop 2:18 44:4 78:9 88:11 97:19 108:14 115:3 120:25 122:19,24
--	--	--	--	--

135:24 138:24 stopped 85:1 108:25 111:5 129:9,11 137:24 straight 17:13 49:4 49:21 61:11 77:1 99:22 105:2 106:11 115:8 144:21 152:22 straightway 63:3 strange 128:16 145:15 153:9,12 streamed 152:18 streets 119:7 stressed 64:7,12 striped 73:18 strong 61:17 146:22 stronger 71:17 101:9 strongly 69:22 struggled 132:8 struggling 111:21 stuck 60:3 61:4 100:7 104:17 student 68:19 study 67:17 studying 58:5 67:18 stuff 144:23 stuffy 22:21,23 stumbled 74:18 75:1 subject 133:5 subsequent 20:2 subsided 86:20 sucking 74:5 99:24 sudden 100:5 suddenly 43:4 62:9 62:25 64:3 104:23 129:9 132:7 135:17 136:23 148:11 suffer 49:22 suffocate 81:23	suffocating 82:10 suggest 81:2 suggested 59:11 62:21 suggestion 48:14 suicide 122:1 suited 142:18 supplementary 34:1 70:14 71:2 suppose 97:17 supposed 14:1,7 28:23 59:21 115:7 115:9 138:6 sure 5:13 9:14 11:16 16:13,16 20:22 46:1,14 49:4 55:2,21,22 56:11 63:7,9,14 63:25 68:10 72:5 78:3 92:19 94:3,5 113:5 114:13,19 116:15 136:3 143:24 151:24,25 156:11 surnames 118:13 surprised 43:24 survived 119:9 survivors 98:4 swallowed 74:16 swing 51:12,13,25 52:1 Swiss 107:14,17 switchboard 124:20,25 switched 29:10 43:17 53:8 sworn 1:23 157:3 system 14:1 18:9 19:9 36:1,11 37:1 37:13 38:8,13,16 38:19,23 39:5 115:10 128:6 <hr/> T <hr/> t-shirt 73:18	100:20,22 113:22 128:12 140:11 table 114:7 take 4:25 6:21 8:1 10:14 13:12 20:3 21:9 27:7,22 34:12 35:17 36:13 37:19 39:6 45:4 47:13 50:14 56:12 57:14 76:2 91:11 104:16 118:14 122:5 134:5 takeaway 59:19 taken 4:13,18 12:6 17:20 18:2 28:6 33:14 35:19 50:11 103:16 107:11 112:10 115:20 119:11 125:15,19 125:22 137:8 takes 97:2 talk 20:8 34:9 37:25 40:5,7 41:12 74:15 talked 21:15 talking 29:15 45:20 48:21 62:9 73:2 100:9,12 talks 65:24 taller 16:24 tape 7:9 9:9 10:4,6 10:11 39:17,19,20 taste 101:24,25 128:11,12 tastes 86:21 tasting 88:5 taxi 59:15 63:15 tea 63:21 tears 69:12 telephone 106:3 television 69:10 72:12,17 73:19 76:20 tell 2:21 10:22 12:11 14:1,4,7	18:9 20:18,21 21:25 23:4 31:21 33:3 38:22 41:15 44:7,14 48:13 49:22 65:7 66:22 72:6 78:6 83:16 102:12,14 109:17 136:15,16 142:1 145:25 155:14 telling 83:7 95:2 139:24 149:2 153:19 tells 5:4 13:21 temperature 22:10 22:14,16,19 31:11 81:21 ten 134:16 138:17 153:14 tenant 67:13 70:25 tended 55:2 terms 88:17 terrified 65:1 81:14 82:11 131:21 136:13 terrifying 72:17 testing 15:4 38:8 text 69:4 thank 1:19,22,25 2:2,5,10 3:23 9:2 10:13 19:25 33:21 34:15,19,20 35:4 35:5 41:4,4,7,16 41:17,20 42:9 47:2,12 50:3 51:2 57:3 70:2 75:14 75:19 76:4 88:19 88:24 89:3,25 91:14 96:24,25 97:6 98:6 116:1 125:17,23 126:3 130:9,22 138:25 143:2 147:19 148:4 150:21 153:25 154:13 155:21 156:2,6,15	thanks 41:9 50:9 that?' 106:25 therapy 59:11 thermal 117:13 They'd 71:1 148:7 thick 44:3 45:21 54:13 74:4 84:13 86:1,3 99:3,9 100:25 106:10 118:7 122:11,11 128:15 136:6 149:19 152:21 thicker 82:1 101:8 thin 43:8 45:22 77:10 138:13 152:24 thing 2:23 69:17 74:3 145:13 things 38:7 39:10 48:19 84:14 99:20 101:18 116:25 think 8:8 9:24 11:9 11:18 12:5 14:9 17:6,22 20:4 28:8 31:13 34:25 40:19 43:21 44:12 45:1 45:17 46:18 48:13 50:21 51:17 52:5 53:18 54:24 55:3 55:21,22 60:2,4 61:10,15,16 68:8 68:16,17 70:11 75:2,16 77:16 78:18,20 79:8,10 79:12 80:7,13,19 81:10 82:25 83:25 84:13,17 85:5 86:2 87:1,8,9,11 87:23 88:20 90:13 90:18 91:23 94:22 95:2 96:11 99:13 101:6,8 102:4 103:1,2,13 105:22 106:6 107:2 108:2 109:8,25 111:14
--	---	--	--	--

113:5 114:12	threw 96:17 108:14	156:12	top 9:1 28:19 66:17	trainers 113:22
115:9,14 118:18	throat 49:11	time,that 83:19	108:1,5 121:6	training 45:18
119:1 120:22	141:13 142:11	timed 95:16 106:16	tossing 116:13	transcript 107:4
121:19 124:21,24	throwing 99:19	106:18 150:18	totally 74:15	trapped 80:16
125:12 135:8	thunder 131:13	times 22:18,23	touch 110:19	travel 140:25
136:1 137:17	Thursday 156:17	30:11 41:11 61:20	touching 110:18	travelling 10:9
138:13,17 140:2	tight 51:18 52:6	81:16 99:7 109:25	towel 100:10 117:9	140:10
150:11,17 152:10	time 1:17 2:17,20	122:3 156:3	120:25 141:21	Treadgold 60:10
thinking 23:15	4:4 8:15 10:25	tinderbox' 96:13	towels 73:21 78:10	trees 71:12
81:11 107:20	11:5,11,13,18	tiny 85:3	78:14 81:4,19	trembling 60:7
123:2	12:6 15:14 16:17	tip 78:21	82:18 84:12 85:21	63:11
thinks 139:19	17:2 19:11,11,11	tired 125:6	87:3,19 108:18,19	tried 61:19 62:20
third 80:8,9 103:1	19:19,22 21:6,9	Tissue 67:19	108:23	71:15 74:11,23
144:10	21:13 22:2,9,9	TMO 40:10 41:1	tower 4:2,4,14 5:7	81:1,17 83:23
Thompson 88:25	25:15 27:16 34:1	121:2	5:10,24 12:10,22	84:2 85:17 95:1
89:2,16,19,22	34:18 36:13 37:4	today 1:13,16 2:11	15:11,20 18:2	98:21 99:8,9
90:3 91:12 95:23	37:4 41:23 43:4	2:13 40:18 41:5	33:10 41:10 42:17	106:6 132:21
96:25 133:12	43:22 44:10,17,19	89:4 115:24 156:8	43:9 46:4,16,22	141:24 155:12
157:15	46:13 48:2,14	today's 1:6 98:3	47:17 51:5,6,9,22	trip 101:24
thought 23:24	49:24 50:9 51:12	told 17:6 20:6	57:18 58:6,15,24	tripped 102:7
36:17 44:18,25	51:25 53:23 56:14	23:13,14 25:19	59:25 60:4,11,15	trivial 69:20
61:3,17,22 62:5	58:5 61:12 64:22	29:8 33:9 38:8,14	60:18,24 62:1	trouble 50:10
64:9 65:4 66:19	67:20 69:19 70:22	40:16 45:11 55:9	64:7,13,23 65:22	125:20 146:12
71:13 74:7,14	71:11 72:10 73:18	60:2,6 61:21 62:4	66:5,15,19 67:12	trucks 60:1
80:10 84:8,21,24	76:25 78:21 80:3	62:10 63:6,10,13	67:14,21,23 68:25	true 3:12,19,20
86:13 96:5,6 99:1	80:7,8,9,20 83:3	63:14 64:18,21,22	76:7,11 77:1	truly 72:21
100:16,17 101:16	84:21,24 86:12	65:10,11,14,17	79:11 88:12 89:16	trusts 64:17
102:13 104:25	88:7 90:25 95:17	66:6 72:25 73:2,3	90:4 91:2 92:4	truth 3:10 42:12
105:8,23 107:9,10	95:18 96:16 97:2	73:14,20 75:6	95:9 98:14,18	47:9 50:22 57:9
108:5 109:23	101:22 102:1,16	77:23 78:1,8,11	102:13,15 105:14	67:5 70:8,18
110:6,9 116:17	104:3 105:7,25	79:18,18,21 80:10	105:15 116:7,18	75:23 89:9 98:16
122:1 123:4,15,25	107:8,14,17 108:1	81:3 82:3,9,10,12	119:23 120:1,10	103:25 112:18
127:25,25 131:14	108:3,21 109:10	82:14,16,21,22	120:17 121:7,18	116:5 119:20
135:10,21,23	111:25 116:7,15	83:4,5,9,14 84:1	125:11 130:6	126:19 130:18
137:16 140:17	117:4,20 121:1,15	85:11,13,13,18	133:11 134:9	133:24 143:10
144:12,20 145:11	121:16 122:5,6	86:6 92:8,9,11	139:12,15 143:17	148:1 151:15
145:15,21 146:1,5	123:6 125:19	93:12,23 96:9,9	144:5,7,14 148:7	154:9
147:10,16 148:19	128:20 130:8	105:4 106:21,23	150:12,16,17,19	try 2:15,19 8:18
148:23	132:16 134:10	109:19 110:3,8	151:2 153:21,22	61:23 69:23 73:15
three 48:16 51:17	137:10,17 140:17	111:14 118:23	154:16 155:1,15	78:8 80:23 81:5
52:5 55:21 60:21	140:24 141:4,6	123:17 132:1,3	town 124:9	108:13 110:7
60:24 75:24 93:15	144:14,16 145:11	136:16 143:20	tracksuit 140:12	119:1
109:25 120:9	148:23 149:11,14	144:20 145:7	145:4	trying 72:6 73:3
124:19 129:20,22	152:1,8,12,24	146:4 149:6,9	train 120:21	79:14,16 82:2
135:2 147:13	153:6 155:18	tomorrow 156:9,13	trained 45:18	84:9,12 85:18

86:15 87:2 94:17 100:17,18 101:14 109:14,25 110:14 122:2,19 140:4 Tuesday 76:18 91:16 turn 28:13 42:22 47:4,23 53:10 57:5 61:10 67:2 68:3,21 70:4 76:14 89:8 90:17 104:17,18,18 113:4 114:21 126:17 127:11 130:16 139:7,16 143:18 147:25 151:13 154:8 turned 62:17 69:10 99:21 111:8,11 118:25 136:24 147:3 154:24 turning 116:13 133:23 turns 107:22 TV 59:20 131:8 134:14 154:24 twice 22:25 80:4 two 1:8 6:3 7:17 12:21 14:20 15:3 16:3 27:23 28:5 28:17 35:1,11 46:3 48:16,19 52:15 55:21 57:11 65:22 66:6,12 67:17 68:4,6 72:13 75:1 76:7 76:22 89:17 90:5 90:9 111:8,9 113:6 114:1,2,16 114:23 119:6 120:12 126:7 129:8,19,21 132:12 133:4 135:3 136:24 137:18 142:15	147:13 150:23 151:4 two-bedroom 4:6 type 61:17 141:2 <hr/> U unable 63:12 81:16 83:16 84:1 85:19 132:12 unannounced 63:2 unavailable 1:16 unaware 146:9 unbearable 80:5 unbelievable 69:15 uncle 77:2 120:6 uncle's 58:4 uncomfortable 22:20 unconscious 102:12 uncontrollable 65:6 underneath 77:9 135:21 understand 2:14,21 56:3 72:7 83:6 89:4 95:15 understanding 5:9 5:11 56:22 underwear 153:12 unfortunately 1:15 unhappy 59:6 Unit 90:8 university 42:18,19 57:24 58:5 67:20 68:25 91:19 93:12 unsettled 61:7 unusual 129:3 upper 124:2 upset 61:6 86:15 upstairs 20:22 149:23 upward 113:4 upwards 79:7,13 urged 110:7	use 1:17 10:4 19:3 30:9 33:25 39:16 41:24 72:4 82:22 104:13,15 138:6 153:5 156:12 useful 155:25 usher 34:9,16 41:19 usual 20:15 22:12 22:13 33:25 34:4 48:3 usually 22:24 30:11 52:15 54:6 134:16 utter 44:8 <hr/> V valuable 97:2 Van 50:13,18 67:14 157:7 various 5:23 106:3 vast 131:20 vent 17:18 135:15 135:20,24 136:4,5 136:10 ventilation 11:22 12:15,23 13:3,22 14:2,10,16,21 17:4 18:8,16 19:9 19:18 20:6 28:23 29:14,16 36:3,11 36:17 37:1,6 38:8 38:13,15,19,22 53:6 121:4 128:5 vents 28:20 29:9,11 36:2 43:16 45:7 113:25 version 3:4 vertical 52:18 vibrations 131:17 video 98:13 Vietnam 59:8 visibility 84:14 visible 7:12 135:5 vision 140:8 visit 77:2	visiting 118:12 134:10 vividly 72:14 voice 60:6,7 63:11 106:19 voices 102:21 121:24 volume 16:7,10 <hr/> W Wahabi 120:3 waist 114:2 waistband 74:1 75:5 wait 78:12 79:18 109:16 153:8 waiting 1:7 19:10 19:17 141:9 wake 43:10 60:5 131:22 134:20 138:4 144:19 146:7 148:12,12 waking 105:12 walk 56:13 58:11 59:19 60:14,14,17 60:22 62:2 63:18 65:25 66:4 120:9 walked 60:17 62:1 66:9 77:8 90:20 90:20 93:16 110:19 135:5 138:16 140:21 148:13,25 150:14 walking 33:4 45:20 61:5 64:14,16 110:25 111:17 128:25 129:11 147:8,11 153:16 walkway 15:18 121:22 walkways 56:16 wall 28:18 37:10,12 37:12 72:19 73:7 87:6 145:7 wallet 113:19	137:11 wallets 87:9 walls 92:7 110:18 113:25 114:2 want 3:4 4:10 13:13 17:16 29:5 35:19 40:7 44:24 62:20 69:7 71:4 87:13 146:12 wanted 24:13 40:5 60:5 62:6 63:13 72:21 106:22 110:5,13,17 111:12 123:10 143:24 147:4 warm 22:12,13,16 71:14 warn 136:2 wash 53:17 washed 43:2 73:22 wasn't 10:3 13:16 16:11 19:20 20:22 30:23 33:2 53:12 93:8 94:12 108:7 111:14,19 138:19 145:2 150:10 watched 59:20 129:12 131:8 132:20 135:17 136:5 watching 33:13 69:16 76:20 132:17 134:14,15 136:1 138:15,21 water 39:5 84:21 84:22,25 86:20 100:20 103:2 108:14,20,23 127:21 waving 136:2 way 2:22 4:14 11:17 27:9 32:13 33:3 39:14 40:2 44:20 45:8,8 46:18,20 49:12
---	--	---	---	--

60:9,12 65:7 74:12 80:12 82:24 85:14 87:12,20 88:4 93:25 94:21 96:6 100:18,21,25 110:17,19 114:17 115:3,3 118:5,5 124:18 130:1 138:19 142:5,15 142:21 146:21 150:13 153:1 way,' 129:22 we'll 20:4 23:24 34:6,11,11,17 35:1 97:19 117:3 156:13 we're 1:9 31:15 36:23 38:25 we've 1:7,16 4:11 8:20 17:22 weak 101:19 102:24 wearing 35:12 46:24 94:24 113:22 124:12 145:2 148:18 wedged 142:25 Wednesday 1:1 77:3 91:25 139:19 Wee 132:8 weeks 114:16 weird 128:11 Welcome 1:5 well' 111:13 went 20:12 21:14 21:15 24:7 26:5 26:22 30:3 32:14 32:22,24,25 40:6 43:10,14 44:1,5 44:14 45:2 48:3 49:4,5 52:16 53:18 54:3 55:25 57:20 58:22 59:11 59:13,20 60:13 63:20 64:1 65:14	67:24 71:9,17,18 72:1 73:16,22 77:13 88:2 90:16 91:22,24 93:19 99:10,14 100:24 101:19 105:2,12 106:12 107:21,25 108:12 111:17 113:17 114:17 116:20,22 117:15 118:15 122:6,10 122:22 123:1,12 124:1,4,11 127:23 128:4 129:12 131:8,22 134:20 135:13 136:16,20 136:23 138:10 139:22 141:22 144:19 145:1,18 147:4,4 151:24 152:14 weren't 38:25 138:6 142:18 147:14 west 7:18 76:10 96:8 105:14 123:7 Westfield 59:13 wet 73:20,22 81:4 81:19 82:18 85:21 87:3,19 88:8 100:10,11 102:11 108:17,19,23 117:9,13 Whatsapp 107:12 107:15 whatsoever 8:13 40:25 whiff 93:9 whilst 53:6 76:19 85:17 86:19 125:11 155:1 white 16:25 17:11 31:20 32:4,8 43:8 44:2 wider 53:5	width 152:25 wife 47:18 48:6,21 51:16 52:4,25 53:2,19,21 55:5 55:11 56:5 134:8 134:14,20 136:15 136:16,19 137:4 138:9 146:3 William 88:25 89:2 142:7 157:15 Willie 149:25 150:2 Willie's 146:3,3 wincing 102:5 wind 71:12 140:23 141:11 window 7:1,8,16,22 7:23,24 8:2 9:5,6 9:10,12,15,16,19 10:20 16:18,23 17:7 39:24 43:6 43:12 44:1,5,7,9 52:19,22 53:1 54:9,25 55:1 60:5 60:9 71:14,18 72:11,19 73:1 78:16,17,19,25 79:23 80:19 82:5 82:24 83:1 84:5,5 84:22,23 85:1,6 87:13 91:23,23 99:23 105:3,4,13 105:18 109:11 113:17 116:16,22 116:23,24 117:1,8 121:21,25 131:14 131:19,22 134:18 134:22,23 135:14 135:15,18,18,23 135:25 144:1,4,6 144:16,22 145:14 145:24 148:15,16 windows 6:24 7:12 7:16,17,18,20 8:3 8:9,10 9:18 18:15 23:19,25 24:2	36:5 37:5 39:4 45:7 52:15,17,20 52:21 53:4 79:8 82:3 90:9,23 91:2 91:5,6 109:4 113:8 120:19 121:2 135:3,3,5 135:13 136:22 windy 109:7 winning 143:23 winter 63:21 120:24 wish 88:17 103:19 112:12 115:23 119:15 133:1 withdrew 41:21 witness 1:12,13,14 1:16 2:2 3:1 8:21 17:22 34:14 40:17 41:7,17,20,21 91:10 98:4,8 119:10,16 156:8 witnesses 4:12 27:25 woke 44:21 45:11 59:24 77:5 105:10 115:12 139:24 144:20 154:21 woken 23:18 45:13 48:5 53:21 71:11 99:5 121:13 woman 33:18 91:3 124:16 women 35:11 wondered 136:23 words 12:22 15:10 48:7 96:18 Wordy 121:24 work 8:8,11 11:23 40:11 45:1,2,18 66:23 90:4,5,8 95:11 115:6 121:6 worked 13:19 59:5 working 6:18,20 13:3,22 28:24,25	30:15 48:2 52:12 53:7 59:21 68:10 72:8 117:22 124:20 133:7 138:5 workmanship 7:5 workmen 39:10 works 90:19 world 99:6 worried 24:5 60:18 61:1,4 78:7 80:16 81:6 83:14 135:8 137:15 141:16 144:14 149:22 155:19 worry 62:20 109:15 worse 81:22 84:10 84:17 86:7,10 worst 155:6 would've 19:5 wouldn't 19:6 26:14 104:12 146:1 wounded 69:21 wracking 49:24 wrist 88:16 written 92:7 wrong 59:25 146:4 WT/1 89:11 92:24 WT/3 95:16 WT/4 96:4 WT/5 89:12 <hr/> X <hr/> x 85:8 157:2 <hr/> Y <hr/> Yasin 120:3 year 10:21 13:6 22:23 25:2 42:19 57:22 58:4,7,17 years 4:5 40:22 42:18 47:18,21 59:1 67:11,15,18 68:15 90:5,12 113:2 129:21
--	---	---	--	--

135:1 139:13 yelled 46:21 young 33:18 64:10 91:3 147:7 148:7 younger 129:21 Yousef 130:10,12 130:23,25 133:9	1.44 119:23 1.45am 121:19 1.58:40 106:18 1:10 48:6 1:30am 121:20 10 23:24 43:19 47:8 48:4,11 71:6,10 71:11 76:11 86:6 99:7 105:12 117:19 126:22 127:9 131:25 135:7 140:19 145:5 148:18 156:14 10.00 1:2 156:9,18 10.18 1:4 10/15 125:6 103 157:18 10cm 53:2 10th 51:6 62:16 67:11 70:23 76:6 80:14 103:22 132:7 11 44:14 48:4,16 50:24 51:7,9 57:8 68:5,6 70:13 71:15 75:21 89:8 98:22 103:25 106:4 118:5 119:20 126:19 132:15 135:13 141:4 145:18 148:25 11.00 91:16 11.08 34:22 11.20 34:11,17,21 34:24 11.30pm 53:19 112 157:19 115 157:21 119 157:22 11pm 53:16 11th 89:8 12 5:19 7:14 44:21 49:4 51:21,22	68:13 71:25 89:12 106:5,6 112:17 116:9,10,11 118:17 119:21 120:16,18 135:19 141:7 146:13 149:18 151:13 12.15 11:7 12.15am 43:3 12.30 10:23 11:12 59:20 12.30am 131:6 12.45 97:23 121 130:13,24 122 58:23 124 98:9,18 126 157:24 12th 151:13 13 19:1 37:20 45:8 49:12 52:13 53:17 57:13 59:5 70:8 72:10 91:16 98:23 135:23 141:18 146:24 149:22 151:18 154:7 13/06/2017 76:18 13/14 151:17 133 158:2 139 158:3 13th 62:15 14 20:4 45:15 58:8 59:23 69:9 91:4 91:13 119:4,5 127:14 130:6 131:4 134:3 136:16 139:17 142:1 147:3 149:25 14/06/2017 77:3 14[sic] 45:25 143 158:5 147 158:6 14th 91:25 154:21 15 20:4 46:3 52:23 52:24 57:13 98:25	99:1 106:15,16 122:14 126:8 136:23 142:5 147:12 150:4 150 158:8 154 158:9 15th 98:10 101:4,5 130:14 16 72:20,21 112:21 112:23,25 113:1 137:14 142:10 150:9 17 73:5 83:17 98:15 99:16 112:23 119:19 121:3 137:19 142:15 150:13 18 59:4,5 73:13 89:12 103:24 138:1 142:21 182 120:4 19 27:8,9 59:14 73:25 99:17,18 121:4 126:17 132:23 133:1 138:5 151:17,18 191 47:19 196 58:16 64:6 1985 4:5 1986 134:9 1990 67:14 1991 47:20 1997 89:18 1st 32:17 87:10	148:9 2-3 61:20 2.00 97:25 2.00.11 106:17 2.38am 107:16 108:9 2.45am 107:11 2.59am 108:9 2:26am 78:19 20 53:15,16 59:18 74:10 79:13 83:22 113:8 138:9 151:25 2006 151:6 201 120:5 2013 58:3 68:8 2014 42:19 130:25 143:16 148:8 151:8 2015 58:8 2015/2016 51:10,23 2016 13:7 15:3 90:6 2017 4:1,8 5:9 6:19 8:1 10:11 30:15 53:17 58:8 59:8 59:23 91:13,16,25 151:18 2018 1:1 3:13 42:11 47:8 50:24 57:9 67:5 70:8,19 75:22 89:10 98:15 103:24 112:17 116:4 119:19 126:19 130:18 133:24 139:8 143:10 148:1 151:15 156:17 205 64:23 65:18 120:8 206 120:4 20cm 85:8,8 20th 105:24 21 53:25 59:24 74:18 89:10 100:1 107:5,6 151:15
<hr/> Z <hr/> Zoe 57:21 <hr/> 0 <hr/> 00:00 151:23 01.16 112:20 01.33 130:6 01:00am 77:3 01:24 153:17 01:24:43 138:23 01:24am 150:18 01:40am 77:22 78:18 02:28am 79:3 02:43am 80:10 02:57am 82:7 <hr/> 1 <hr/> 1 2:25 28:10 42:15 51:3 57:14 61:22 67:8 70:21 76:2 92:24 96:3 98:17 128:14 139:23 157:3,3 1.00 92:1 1.10 115:15 1.10-1.15am 131:12 1.15am 59:24 115:15 1.16 115:17 1.20 62:14 1.20am 95:18 1.25am 95:16 1.30 117:17 1.30am 132:15 1.30pm 59:21 1.35am 105:7 1.41am 105:7				
			<hr/> 2 <hr/> 2 6:8,22 10:16 28:10 39:6 42:23 67:10 68:3 71:5 76:5,6 90:2 92:25 95:15 97:11,19,22 107:17 111:20 112:14 130:2 131:2 134:3,6,11 139:16 143:18	

152:13 21:00 76:19 22 54:3 60:9 78:24 108:10 130:18 152:23 22nd 58:16 64:6 23 54:18 60:20 64:24 67:11 76:16 76:18 153:13 23:30 151:23 23rd 66:17 120:5,8 24 55:5 61:9 69:2,2 77:3 100:2,5 121:8 153:18 25 55:18 61:19 67:5 77:13 100:15 109:3 26 3:13 56:6 62:1 77:20 100:24 109:11 113:10 27 56:15 62:12 78:1 101:11 113:10 116:4 143:10 148:1 28 69:3 75:22 78:7 101:21 133:24 139:8 29 42:11 62:24,25 69:8,10 78:15 84:7 102:7 2am 64:20 121:15 132:18 2mm 122:25 2nd 87:10 124:22 125:5	3.20 156:16 3.38am 107:16 3.50am 98:20 3.55 98:14 3.55am 109:9 30 46:19 57:9 63:13 79:2 102:17 139:13 141:19 146:19 300s' 60:13 31 63:17 79:16 100:2 102:24 32 4:5 40:22 47:17 79:25 33 63:24,25 78:24 80:3 109:21,22,23 119:22 34 56:18,20 64:20 80:7 110:16 116:6 121:8 35 65:10 80:18 111:2 127:11,18 127:20 36 65:14 81:6 91:15 91:16 109:22 111:17 128:7 37 66:2 81:15 91:23 121:8,10,13 128:21 38 66:11 81:21 91:25 121:21 129:7 39 66:21 82:6 92:23 112:19 122:8 129:14 3a 114:3,5 3am 66:5,10 108:17 109:1 3b 114:3 3rd 124:21 132:11	98:17 116:8 119:24 120:1 139:11 4.00/5.00 19:24 4.03am 110:5 4.13 103:23 4.30pm 59:12 40 82:12 93:4 122:18 129:18 41 43:23 82:20 93:11 122:22 129:25 42 27:3 45:10 83:2 94:5 123:9 130:3 157:4 43 4:1,6 22:19 25:1 47:21 83:8 94:9 123:17 44 83:17 94:18 113:11 124:1 45 44:11 83:22 94:20 113:12 124:8 46 27:12 84:4 95:4 124:11 47 8:25 84:10 95:14 113:14,17 124:18 157:6 48 84:18 113:23 125:1 49 85:1 114:15 125:6 4am 66:14 4pm 48:3 59:6 4th 5:21 77:23 80:15	50 84:19 85:10 95:21,25 115:6 121:11 125:10 157:7 51 85:16 92:3 96:5 115:12 148:6 152:3 154:14,19 154:20 52 85:24 96:15 113:12 115:14 146:3 149:5,25 155:3 53 86:6 93:22 146:8 149:7 155:8 54 86:11 107:17 146:9 149:8 150:2 151:2 155:17 55 86:17 146:15 56 86:24 134:6 146:13,17 149:11 149:15,19 57 87:1 157:9 58 87:5 59 87:16 5mm 123:1 5th 124:8,17	42:24,25 57:22 70:12 104:22,23 112:14 116:20 134:3,11,12 139:21,22 144:4 70 157:12 71 70:22 711' 129:7 72 58:20 73 58:22 76:6 74 103:22 75 157:13 76 51:5 67:12 68:4 7am 59:6 7pm 59:16 63:15 76:24 7th 4:1 16:6 47:21
<hr/>				
8				
8 43:4 47:23 48:2 67:4 70:19 105:2 112:15,21 117:5 127:13 131:2,5 133:11 134:14 140:4 144:12 151:1 156:17				
80 86:25 88 157:15 8pm 71:9 8th 93:24 134:8				
<hr/>				
9				
9 43:10 48:5 58:13 58:14 71:7 95:21 98:16 99:7 105:6 112:15,18 117:11 131:12 134:24 140:11 145:1 148:10,11 154:15 98 157:16 999 61:24 77:16 79:25 82:6 87:10 99:25 106:14,16 9th 132:7				
<hr/>				
3				
3 4:19 6:1 28:10 47:16,17,21 51:3 51:4 56:12 57:16 57:18 67:17 76:9 76:10,16 112:14 116:5 128:15 144:23 3-4 85:17				
<hr/>				
4				
4 20:3 28:12 37:19 53:15 56:13 59:2 67:22 68:21 70:12				
<hr/>				
5				
5 6:22 27:7 28:12 39:6 65:11 90:1,3 90:4 104:1,6,7 120:13 126:12 151:17 5.30 154:21 5/10 11:16				
<hr/>				
6				
6 11:19,21 28:1,7 28:12 42:10 56:18 57:25 58:3 70:7 90:23 91:11 104:20 112:14 116:11,12,13 143:19,20 6.30 69:9 60 87:23 60/70 129:21 61 88:7 67 157:10 6th 112:19 116:6 119:22 124:8,17				
<hr/>				
7				
7 1:1 3:7 5:25 11:19 30:15 31:10,10				