

<p>1 Thursday, 20 July 2017</p> <p>2 (6.50 pm)</p> <p>3 SIR MARTIN MOORE-BICK: I was just explaining that we are</p> <p>4 going to record the meeting so that I have a good note</p> <p>5 of what you've said and don't have to rely on</p> <p>6 a defective memory or a scrappy note. It was suggested</p> <p>7 that you might like to hear what I was going to say to</p> <p>8 the meeting at large by way of introduction. So if you</p> <p>9 will give me a few minutes of your patience, I'll do</p> <p>10 that now and then I will throw the meeting open for</p> <p>11 contributions.</p> <p>12 My name is Martin Moore-Bick and, as you know, I'm</p> <p>13 the chair of the public inquiry into the fire at</p> <p>14 Grenfell Tower.</p> <p>15 I have already welcomed you all to the meeting.</p> <p>16 What I haven't told you is the purpose of the meeting is</p> <p>17 to enable you to tell me what questions you think the</p> <p>18 inquiry ought to answer.</p> <p>19 Now, we've got various members of the inquiry team</p> <p>20 here. They include Amanda Jaffery; Shafi Nasser;</p> <p>21 Richard Millett, Queen's Counsel, sitting here is one of</p> <p>22 the counsel for the inquiry, as is Bernard Richmond, who</p> <p>23 sits at the far end; and Kate Grange sitting in the</p> <p>24 middle.</p> <p>25 SIR MARTIN MOORE-BICK: The transcript will go up on the</p> <p>Page 1</p>	<p>1 Government Legal Department.</p> <p>2 Well, you probably all know that the Prime Minister</p> <p>3 has asked me to consult all those interested in the</p> <p>4 inquiry about what its terms of reference should be.</p> <p>5 The terms of reference contain the inquiry's</p> <p>6 instructions. They tell it what matters to examine, and</p> <p>7 report on and whether to make recommendations. Since</p> <p>8 the inquiry cannot consider matters falling outside its</p> <p>9 terms of reference, it's often convenient to frame them</p> <p>10 in broad terms to avoid imposing unduly narrow limits on</p> <p>11 what the inquiry can look at. On the other hand, if</p> <p>12 they are too wide the inquiry may become unwieldy and</p> <p>13 may get bogged down in unwelcome delay, and therefore</p> <p>14 the time it takes to produce a report.</p> <p>15 So one is trying to hold a balance between asking</p> <p>16 too many questions and asking not enough questions, and</p> <p>17 I am seeking views about what should be the scope of the</p> <p>18 terms of reference and I'm seeking those views from</p> <p>19 a wide range of people. This meeting has been arranged</p> <p>20 so that those of you who are here can tell us what you</p> <p>21 think the inquiry should cover.</p> <p>22 It may be that some of you sitting here don't really</p> <p>23 feel comfortable responding orally in a public meeting,</p> <p>24 so there are other ways in which you can get in touch</p> <p>25 with us and tell us what you think. In particular, you</p> <p>Page 3</p>
<p>1 website. I should perhaps have told you that. So if</p> <p>2 you have any reluctance, tell me now, but that's what we</p> <p>3 plan to do.</p> <p>4 Just to explain a little bit more about the</p> <p>5 background here. Richard here is a highly experienced</p> <p>6 barrister. He's done a great deal of large-scale civil</p> <p>7 litigation, raising the sort of problems of the kind</p> <p>8 that we are going to have to consider in relation to the</p> <p>9 fire, and he has had a lot of experience of leading</p> <p>10 teams of lawyers. As you can see, we have quite a large</p> <p>11 team together already.</p> <p>12 Bernard's experience is very different; he's</p> <p>13 a criminal defence silk and has a lot of experience in</p> <p>14 dealing with witnesses who suffered physical and</p> <p>15 psychological trauma. So you can see why he has agreed</p> <p>16 to help us.</p> <p>17 Kate sitting there has a lot of experience in</p> <p>18 construction cases, regulatory matters and public</p> <p>19 inquiries, and I have also been lucky enough to instruct</p> <p>20 three junior counsel, Andrew Kinnier and Rose Grogan,</p> <p>21 who are not here this evening, but Zeenat Islam is here</p> <p>22 this evening and I am very pleased to welcome her to the</p> <p>23 team.</p> <p>24 I have a team of experienced solicitors, of whom</p> <p>25 Shafi here is one, they've been provided by the</p> <p>Page 2</p>	<p>1 can send us an e-mail or a letter, or approach one of</p> <p>2 the team here after the meeting. We all have cards</p> <p>3 giving contact details for the inquiry, and if you think</p> <p>4 you might like to give us your views after this evening</p> <p>5 in a different way, we'll make sure you get a card</p> <p>6 before you leave and that will enable you to get in</p> <p>7 touch with the one of the members of the team.</p> <p>8 Now, before I ask you for your views, I think it</p> <p>9 might be helpful to say a little bit more about the</p> <p>10 nature of the public inquiry and what, subject of course</p> <p>11 to the consultation process, I currently think it</p> <p>12 probably ought to investigate.</p> <p>13 The purpose of the inquiry is to get hold of the</p> <p>14 evidence, wherever it may be found, and to find out</p> <p>15 exactly what happened at Grenfell Tower and what needs</p> <p>16 to be done to prevent a similar tragedy happening again.</p> <p>17 The inquiry's responsibility is to find the facts,</p> <p>18 and I think it's important to make that quite clear. It</p> <p>19 is prevented by statute from determining civil or</p> <p>20 criminal liability. That is something we cannot do, but</p> <p>21 that is a matter for others who may wish to take into</p> <p>22 account the findings of fact that we make in the course</p> <p>23 of our work.</p> <p>24 Now, in this case, it seems to me at the moment that</p> <p>25 the finding of facts is likely to involve, among other</p> <p>Page 4</p>

<p>1 things, the following areas of inquiry.</p> <p>2 First and foremost, of course, investigating how the</p> <p>3 far started, how it was able to spread to the whole of</p> <p>4 the building and why so many people died.</p> <p>5 Then, of course, we'll need to examine a wider</p> <p>6 picture, including the construction of the building and</p> <p>7 the modifications to it over the year, and looking at</p> <p>8 the relevant building and fire regulations to see</p> <p>9 whether they were adequate and whether they were</p> <p>10 properly enforced.</p> <p>11 We will want to examine the involvement of the</p> <p>12 various bodies who have been responsible for the upkeep</p> <p>13 and maintenance of the building, and in particular its</p> <p>14 most recent refurbishment, including, of course, the</p> <p>15 local council, the tenant management organisation and</p> <p>16 others who have been involved in the design of the</p> <p>17 refurbishment, the manufacture of materials used and the</p> <p>18 carrying out of the work.</p> <p>19 We shall want to consider the measures taken over</p> <p>20 the years to protect residents in the event of fire. We</p> <p>21 shall want to look into warnings which may have been</p> <p>22 given by residents to the council or the TMO about fire</p> <p>23 safety and the responses to them.</p> <p>24 We shall want to consider also the firefighting</p> <p>25 equipment available to the fire brigade and the way in</p> <p style="text-align: center;">Page 5</p>	<p>1 the terms of reference are actually set by the</p> <p>2 Government, not by me. But the Government has asked me</p> <p>3 to carry out this consultation process, which I'm in the</p> <p>4 course of doing, and then I shall make a recommendation</p> <p>5 as to what I suggest the terms of reference should</p> <p>6 cover.</p> <p>7 This meeting forms a part of the consultation, but</p> <p>8 only a part of that process. I've had a similar meeting</p> <p>9 yesterday for other people interested in the inquiry,</p> <p>10 and I am going to be holding another meeting -- possibly</p> <p>11 here, possibly somewhere more convenient, I'm not sure</p> <p>12 at the moment -- next week for local people to come and</p> <p>13 give their views.</p> <p>14 The consultation period has been extended so that it</p> <p>15 now runs out on 4 August, so you've got a bit more time</p> <p>16 to consider the position and get in touch with us.</p> <p>17 I've already received a number of responses to the</p> <p>18 consultation and, in conjunction with team, I am</p> <p>19 considering them as they come in. But, of course,</p> <p>20 I have to look at them all in the round; it's no good</p> <p>21 looking at some and then putting them on the shelf.</p> <p>22 I'll look at them all together in the week beginning</p> <p>23 7 August, that's the week after the consultation closes,</p> <p>24 and then I'll write to the Prime Minister with a</p> <p>25 recommendation. If I recommend that the terms of</p> <p style="text-align: center;">Page 7</p>
<p>1 which the fire brigade went about tackling the blaze and</p> <p>2 attempting to save the lives of those who lived in the</p> <p>3 tower.</p> <p>4 It might help if I said a little bit at this stage</p> <p>5 about the involvement of you as local residents in the</p> <p>6 inquiry. People who have been directly affected by the</p> <p>7 fire can apply to become what is known as core</p> <p>8 participants. Core participants means that they will</p> <p>9 have access to all the material coming before the</p> <p>10 inquiry and be able to take an active part in the</p> <p>11 proceedings. You could do that individually; you would</p> <p>12 probably find it more effective to do it through legal</p> <p>13 representation and the Government has said it will pay</p> <p>14 for legal representation for those who are taking part.</p> <p>15 An application for core participation can be made by</p> <p>16 you personally or, as I say, probably more conveniently</p> <p>17 by lawyers acting on your behalf. I'm hoping to have</p> <p>18 a preliminary hearing in mid-September at which I can</p> <p>19 consider applications for core participation. The</p> <p>20 procedure for doing that will be put up on the inquiry's</p> <p>21 website once we've got our terms of reference and are</p> <p>22 formally up and running.</p> <p>23 Now, the purpose of this meeting is to ask you to</p> <p>24 tell us what you think we ought to include in our terms</p> <p>25 of reference. It's right that I should tell you that</p> <p style="text-align: center;">Page 6</p>	<p>1 reference should be less broad than some people would</p> <p>2 like, I'll explain why I'm taking that position and then</p> <p>3 the Prime Minister can decide what to do about it.</p> <p>4 Now, we are very conscious that those who have been</p> <p>5 personally affected by the fire are really important</p> <p>6 people as far as the inquiry is concerned for a whole</p> <p>7 range of reasons, and I am determined to ensure that</p> <p>8 everyone who wants to should have an opportunity to tell</p> <p>9 us about their experience and concerns.</p> <p>10 So from 7 August, my team will be holding a number</p> <p>11 of drop-in sessions in the local area, which will</p> <p>12 continue so long as there's a demand for them. We're</p> <p>13 hoping to have people from the team available at two or</p> <p>14 three separate locations in the area during the day, one</p> <p>15 in the evenings, and we're going to keep that up on</p> <p>16 Saturdays as well. We're also considering how we can</p> <p>17 best engage with a wider range of people who are</p> <p>18 interested in what we're doing.</p> <p>19 We're very well aware that the fire has affected</p> <p>20 many people in different ways and we want to make sure</p> <p>21 that these drop-in sessions are safe places where people</p> <p>22 can talk freely, and if any of you have suggestions as</p> <p>23 to how we could organise them to best effect, then</p> <p>24 please get in touch with one of the members of the team,</p> <p>25 Jim Narey(?), who is sitting at the back, whom I think</p> <p style="text-align: center;">Page 8</p>

1 some of you may have met, is someone you can certainly
2 talk to about that.

3 Now, we've got some more people. Hello, come in and
4 find a seat close to the rest of us if you can. We
5 started the meeting because we thought that if we waited
6 any longer, everyone's patience would start to wear
7 a bit thin, so I'm just explaining at this stage
8 a little bit about the inquiry and how the procedure
9 will go.

10 Now, I am going to ask you in a moment to give me
11 your thoughts on what the inquiry should deal with.
12 Although we're few in number -- fewer than I'd hoped and
13 thought -- can I just suggest how we might go about
14 this.

15 First of all, please use the microphone so that we
16 can collect your thoughts and get them on the
17 transcript.

18 I would like you, if you are willing, to give me
19 your name when you want to speak. If you don't want to
20 appear on the transcript in your own name, tell us, and
21 we can always redact it if you don't want to be there in
22 person, as it were.

23 Try to speak slowly and clearly, perhaps more slowly
24 and more clearly than I've been doing.

25 I'm sure you won't do this, sometimes in a large

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1 meeting people get a bit excited and talk over each
2 other. It's obviously best if we don't do that
3 otherwise I won't get your thoughts clearly on the
4 transcript.

5 So I think the rule is whoever's got the microphone
6 has the floor. Is that all right?

7 My note says don't speak for more than two minutes,
8 but you can forget that. Just keep your thoughts
9 reasonably succinct and tell me everything you need to
10 tell me.

11 So, as I've said to you, the transcript is being
12 made so we can see later on exactly what was said, and
13 it will go up on the inquiry website within, I hope, no
14 more than couple of days of this meeting.

15 Well, that's enough from me. Who would like to
16 start by giving me some thoughts?

17 FROM THE FLOOR: Hello, my name is Lucy Daniels. I was a
18 resident of Grenfell Tower from 1983 to the late 1990s.
19 I was very involved in a lot of local issues, the
20 residents association, tenants association, setting up
21 the estate management board and seemed to be constantly
22 battling with the Royal Borough of Kensington and
23 Chelsea for tenants' rights on Lancaster West Estate.

24 I love Lancaster West Estate; it taught me an awful
25 lot about the world and it taught me an awful lot about

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1 myself. My son and husband were still living there when
2 the fire happened. My son has survived; my ex-husband
3 has perished.

4 I experienced a fire in Grenfell Tower in 1997, and
5 I remember it well because it was the night before an
6 exam and I had fellow students with me in my flat. We
7 were all revising for an exam. And because of my
8 involvement in tenant issues, I had at a previous
9 occasion invited members of the fire brigade to come and
10 talk to residents of Grenfell Tower about fire safety,
11 and we'd had a public meeting in the old community
12 rooms, which used to be at the bottom of the tower, and
13 we had been left feeling very confident that if there
14 was a fire, we should isolate ourselves from all the
15 other flats because our flats were very, very well built
16 and very solid and secure, that we should put wet towels
17 in the doors and windows and letter boxes, and that are
18 doors were two-hour fire resistant, the front doors, and
19 our internal doors were one-hour fire resistant.

20 I remember the details to this day.

21 So that night, when we had the fire, I said to my
22 friends, "Don't worry, the fire is several floors down,
23 we'll be fine". We put wet towels everywhere and we got
24 on with our studies, and I think we even opened a bottle
25 of wine because I was so confident that we were fine.

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1 And we were.

2 So what has changed in 20 years of progress and
3 improvement?

4 The building that I used to live in has been clad in
5 a highly flammable material. There has been the
6 introduction of gas into the buildings, on the different
7 floors. As far as I remember, there was only gas in the
8 boiler room underneath that was heating the central
9 heating and hot water which was then pumped up to all
10 the flats, but we didn't have -- to my recollection but
11 I could be wrong -- we certainly didn't have gas in
12 number 135. And now there's gas going in at the front
13 door, little pipes going through the front door. So the
14 only exit from the flat is where the gas goes in.

15 SIR MARTIN MOORE-BICK: Do you remember when the gas was put
16 in?

17 FROM THE FLOOR: It's been since I left. I think it's been
18 part of the refurbishment. Other people who have been
19 living more recently in the building would be able to
20 answer that, but I do think it's significant.

21 There's another major difference, and that is to do
22 with the facts of what happened on 14 June within my
23 family, which is that my ex-husband had mental problems,
24 dementia, mobility problems. I don't know what the
25 escape plan was meant to be for people like that.

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3 (Pages 9 to 12)

1 The advice from the council was still to stay in
2 your flats if there was a fire, despite the changes.
3 I would ask the inquiry to look into that, why that
4 advice remained the same when they had wrapped them all
5 in flammable cladding, why you would still say -- when
6 my son left the building there were flames outside the
7 window when he left the flat.

8 Anyhow, because he's a very private person, I don't
9 want to go into a lot of detail about what happened, but
10 he couldn't get his father out because of his issues and
11 he has prepared a statement for that for the police.

12 But the significant thing that I did want to say in
13 a public forum and for the inquiry is that when my son
14 went into the stairway to find firemen -- because he was
15 aware of the fire, the fire had been raging for quite
16 a long time while he had been trying to get his father
17 out -- he said, "My father is in flat 135 on the 16th
18 floor". The fireman ran off, came back and said,
19 "Where's the 16th floor? We can't see the 16th floor."
20 The numbers, when the floor levels were changed in the
21 building as part of the refurbishment, nobody had
22 written the numbers back in the stairwell. So what used
23 to be the 13th floor when I lived there is now
24 officially the 16th floor. 13 was painted out; 16
25 wasn't painted in.

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1 So then the fireman went to look on the floor they
2 were at and they came back saying, "Oh, we think we're
3 on such and such floor", so my son said, "Then you need
4 to go back up to the 16th". By the time they went up it
5 was too late. They couldn't get through the smoke and
6 they said to my son, "We can't get through" -- they
7 didn't have breathing apparatus at this stage -- "We
8 can't get through, we're leaving, you have to leave, you
9 can't stay". So he had to leave and they ran down the
10 stairs ahead of him. And no blame to the firemen: they
11 couldn't breathe. But somebody just didn't paint the
12 numbers back, and my son's father might have been saved
13 had somebody just painted the numbers back.

14 So to me, with the history of battles with the Royal
15 Borough of Kensington and Chelsea that I personally
16 have, this is just -- it reminds me, I've had this
17 thing -- I've had two things playing in my mind: one is
18 the song my grandfather used to sing about the Titanic,
19 which I won't bore you with, but there is a line saying
20 "The dirty cow is hid and deny the things did". But the
21 other thing that's going round and round in my head is a
22 conversation I had when I was campaigning for something,
23 and I had a conversation with the head of housing at the
24 Royal Borough of Kensington and Chelsea, Martin
25 Kingsford, and something had been done shoddily and

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1 I was up at the town hall saying, "Oh my goodness,
2 you've done it again, this isn't good enough", and
3 Mr Kingsford said, "Oh, Mrs Singh" -- he called me
4 Mrs Singh because I was married to an Indian. My name
5 is Daniels. That's just a little example of the way
6 people's minds don't always work, they don't always
7 listen. Anyway, "Mrs Singh, you must understand, I was
8 brought up in a council estate," he said, "I understand
9 how these things are." I said, "Mr Kingsford, I wasn't
10 brought up in a council estate, I don't understand why
11 things have to be shoddy." I don't understand. I've
12 never understood it. That's why I was in constant
13 battles.

14 So I do think that the relationship between the
15 tenants and the Local Authority is part of this. It is
16 part of it, and I know that that's going to be a very
17 difficult thing to look into as part of the inquiry, but
18 I would really beg you to look seriously at that, at
19 all -- going back years -- all the things that have been
20 ignored, all the things that have been done shoddily.

21 Well, that's it really.

22 SIR MARTIN MOORE-BICK: I sensed as you were speaking that
23 you think we should be looking very carefully at the way
24 in which the building was looked after and modified over
25 the course of the years.

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1 FROM THE FLOOR: Yes. Yes.

2 SIR MARTIN MOORE-BICK: Of course, the most recent
3 refurbishment is likely to be the most important, but
4 there are earlier ones which are potentially just as
5 important.

6 FROM THE FLOOR: They are just as important and I think they
7 were more successful, the ones that I'm aware of
8 earlier.

9 There was also a movement that I was very involved
10 in to take over the management. We set up something
11 called the Lancaster West Estate Management Board
12 because we were fed up with being run from the town
13 hall, and the idea was to bring the management on to the
14 estate and an office was set up in Grenfell Tower, so
15 that the people managing the estate worked on the
16 estate, so they got some ownership, so they felt loyalty
17 to the estate, they got to know the tenants and
18 residents. That all changed recently as well.

19 SIR MARTIN MOORE-BICK: That's all very helpful.

20 FROM THE FLOOR: Yes.

21 SIR MARTIN MOORE-BICK: And I think we were already thinking
22 that quite a lot of the matters you've raised would be
23 ones that we would need to look at, but it's very
24 helpful to have them from your side as well, so thank
25 you very much.

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4 (Pages 13 to 16)

1 FROM THE FLOOR: I'm available to answer any questions,
 2 except unfortunately all my paperwork is no longer in
 3 existence. But any questions to do with the past, I am
 4 happy to assist.
 5 SIR MARTIN MOORE-BICK: Thank you very much.
 6 Now, who else would like to -- the lady over there
 7 would like to make a contribution.
 8 FROM THE FLOOR: Anne Montgomery, a local resident. I'd
 9 like the terms of reference to include some examination
 10 of the building materials used, the choice of building
 11 materials and why they were chosen. Most people know
 12 aluminium is pliable, it's flammable. Why this was
 13 chosen? Why a foam sandwich? Foam is highly flammable.
 14 And why, if the refurbishment cost several millions, as
 15 is reputed, didn't they fit some flameproof roofing on
 16 top, which would've only cost a fraction more of the
 17 total cost?
 18 So I'd like to look in detail at the choice of
 19 building material, and how these decisions were made.
 20 And I agree, you know, it ties in with what this lady
 21 previously said that relationship between tenant and the
 22 council is a key to understanding these decisions and
 23 how they were made.
 24 SIR MARTIN MOORE-BICK: Thank you very much.
 25 Some other thoughts, perhaps. Lady in the middle

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1 there.
 2 FROM THE FLOOR: Thank you. My name is Sandra Rose and I'm
 3 speaking on behalf of my family. My brother lived on
 4 the 20th floor and our niece has also perished.
 5 First of all, thank you for inviting us to this
 6 meeting. It's got a very different flavour to the one
 7 that we were at yesterday, in that we can actually speak
 8 to you directly without needing to fight for that,
 9 although it is quite out of the way and you mentioned
 10 earlier on that you wanted to make sure that your
 11 consultation was as wide as possible.
 12 SIR MARTIN MOORE-BICK: Yes, and if you can think of a place
 13 that would be large enough and more convenient, please
 14 tell someone.
 15 FROM THE FLOOR: I'm sure the tenants will have suggestions,
 16 yes.
 17 SIR MARTIN MOORE-BICK: We could still rearrange it for next
 18 week.
 19 FROM THE FLOOR: Particularly where the majority of the
 20 residents of Grenfell have now been moved to hotels that
 21 are even further, you know, nearer the town hall almost
 22 or Cromwell Road or High Street Kensington or
 23 thereabouts. So closer would be much better. This is
 24 way out of the way for them, but thank you anyway.
 25 Regarding proper representation, and trying to

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1 address the issues that there are with resistance from
 2 the residents, survivors and local residents as well,
 3 you know, the local community in light of the ongoing
 4 and grave relinquishing of responsibilities from several
 5 different bodies, so trying to address that and the lack
 6 of trust as well.
 7 Would you consider appointing a panel to sit with
 8 you on this? I know that there has been precedence of
 9 that before, so is that a possibility, so that a panel
 10 would be more representative of the local community and
 11 therefore assisting in building that trust?
 12 SIR MARTIN MOORE-BICK: Well, at the moment I have an open
 13 mind about --
 14 FROM THE FLOOR: Okay.
 15 SIR MARTIN MOORE-BICK: -- who ought to be, if anyone, on
 16 the panel. There are two things I think we all need to
 17 bear in mind.
 18 One is at the moment we're not quite sure what the
 19 questions are we've got to answer. That's what the
 20 terms of reference will tell us. But it seems to me
 21 that it's likely that many of the questions of the kind
 22 that have been raised already are quite technical in
 23 nature, examining the materials, the design work, the
 24 internal structure and things like that. So we've got
 25 to think about the nature of the questions.

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1 The other thing is the public inquiry must be
 2 impartial. It must be fair to everyone involved. I've
 3 got to be as fair to the contractors, the manufacturers
 4 of materials, as I am to the residents because it's only
 5 the truth will do.
 6 FROM THE FLOOR: Of course, but your wider stakeholders here
 7 are the local residents.
 8 SIR MARTIN MOORE-BICK: I understand that.
 9 FROM THE FLOOR: So I am just asking the question it would
 10 be --
 11 SIR MARTIN MOORE-BICK: Well, the answer to your question is
 12 I'm open minded about it. I haven't got any concluded
 13 view at all at the moment.
 14 FROM THE FLOOR: I think it would go a long way to help.
 15 Just building on the lady's points earlier on, it's
 16 really important that the past issues are delved into
 17 because it's as a result of those past issues that we
 18 have arrived at the point that we are now. And also,
 19 you know, the reluctance of the Local Authority and the
 20 TMO to listen to the residents when they had very valid
 21 points, and then they became under a lot of pressure of
 22 legal action even just by raising very valid points. If
 23 they had been listened to before, we wouldn't be here
 24 today. So I think that's really, really important;
 25 their voice must be heard.

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5 (Pages 17 to 20)

1 The other thing the lady mentioned as well, what
2 professional advice was taken on each step of these
3 refurbishments? Obviously that will form part of your
4 investigation. What were their credentials? And who
5 made the ultimate decisions once they received that
6 professional advice? Because my understanding is that
7 Lakehouse was one of the contractors who looked after
8 the fire detection equipment, so fire alarms and so
9 forth.

10 Now, they also provided the same service to
11 a secondary school in south London that burnt down.
12 This was in 2010. So, having that history, why were
13 they appointed by the Local Authority to provide the
14 same services? And sort of what checks, what due
15 diligence is taking place in order to offer these
16 contracts out to these contractors? That's really,
17 really important for the ongoing safety of tenants in
18 other blocks. Like I say, the ultimate decision-makers
19 and why were those decisions made.

20 So even if they received good advice, why didn't
21 they take it? If they received bad advice, did they not
22 get second opinions?

23 So, fourthly, the disaster recovery process being
24 a shambles, I think that needs to be looked into because
25 we have had a spate of terrorist attacks as well, and

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1 they are different but they're the same, you know, there
2 are people involved here, and that's who these disaster
3 recovery situations need to be focussed on. I think if
4 it wasn't for the local community there are a lot of
5 people who would have suffered even more in those first
6 few days because of complete abdication of
7 responsibility. So that really needs to be looked into.

8 Personally, hospital protocols were a major thing
9 for us. A major, major thing for us. We understand
10 that in situations where you can't easily identify
11 people, they are tagged, they are given a number, and
12 I think in this case they were treated as if it was
13 a terrorist situation. It wasn't; it was a fire, people
14 knew who lived in that block. The families were going
15 from hospital to hospital to hospital, knocking on ward
16 doors, "Please let us in". We weren't allowed in to
17 visually try and identify whether our little girl was in
18 there. We were categorically lied to at the wards with
19 police officers standing at the ward doors.

20 We were told that all the children -- and we're
21 talking about a child here -- had been identified and
22 linked to families. This was day 1. Day 2 we were told
23 exactly the same thing. We kept knocking on doors.
24 Day 3, we were told exactly the same thing. On day 3,
25 we came across an auntie and an uncle who had just

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1 identified their nieces in the hospitals. They had two
2 nieces; one was in one bed, the other one was in the
3 other bed. I don't know the details, but they lived on
4 the same floor as my brother.

5 Hi, yes, yes.

6 So, you know, I don't want to speak on your
7 behalf --

8 NEW SPEAKER: Please do.

9 FROM THE FLOOR: -- but I felt for them because these little
10 girls were lying there without their family members.
11 They'd already lost their family members, some of them,
12 but the ones who were desperately looking for them
13 couldn't be with them. That touched me so deeply
14 because we were in the same position and we didn't know
15 if my niece was in any of these hospitals.

16 So protocols really need to be looked at.

17 I'm sure the other families would've done the same
18 thing. We would've offered to be respectful, follow
19 infection control procedures, but I think we would be
20 better able to identify our own family members than
21 police officers looking at a yellow sheet of the
22 descriptions that we were giving.

23 So those are my thoughts.

24 SIR MARTIN MOORE-BICK: Thank you very much indeed.

25 This lady had her hand up actually a little earlier.

Page 23

1 Would you like to speak?

2 FROM THE FLOOR: Hello, my name is Hanna Showy(?), I'm
3 a relative of Farah Hamdan who lived on the 20th floor,
4 flat 175.

5 She died, her husband died and two of their three
6 daughters died. So now in our family we have
7 a five-year-old orphan. And, yes, I'd just like to
8 agree with everything -- I'm sorry, I've forgotten your
9 name, I know you're Jessica's family, hi -- said about
10 hospital protocol. On the day after the fire, the
11 hospital receptions sort of gradually changed from being
12 quite welcoming and saying they'd help us try and
13 identify the people in their accident and emergency, and
14 over the course of the afternoon that advice changed to,
15 "No, we can't tell you anything, you have to phone the
16 Casualty Bureau". I'm not sure if you know, the
17 Casualty Bureau was taking information but not giving it
18 out, right, there is no way they would have known about
19 our family members.

20 As a result of hospital procedures, my niece who
21 died in hospital didn't have as much time with her
22 family as she could have done. My husband was going on
23 his bicycle to beat London traffic from hospital to
24 hospital, you know, just in case there was some hope
25 that his cousin was there.

Page 24

6 (Pages 21 to 24)

1 The girls in our family were identified by my
 2 husband's brother, just at random, you know, the
 3 hospital didn't know who they were, the policemen there
 4 didn't know who they were.
 5 But I'd just like to speak on behalf of the Hamdan
 6 and Belkadi family to say that we would like the inquiry
 7 to be as comprehensive as possible. We feel like our
 8 family have died as a result of being let down by
 9 everybody who should have had a responsibility to
 10 protect them, from national Government to local
 11 Government to the buildings industry.
 12 What else?
 13 The fire in Southwark, the council should have been
 14 a turning point, and no action was taken then. You
 15 know, Farah was 31 when she died. She was a brilliant
 16 mum, she didn't deserve to die. You know, her daughter
 17 doesn't deserve to be an orphan. Farah's mother does
 18 not deserve to be going through this hell. We would
 19 just like the inquiry to be as comprehensive as
 20 possible, please.
 21 That's it.
 22 SIR MARTIN MOORE-BICK: Thank you very much, a very moving
 23 account.
 24 Before we go to the next speaker, my colleague
 25 Richard Millett would like to ask this lady a question,

Page 25

1 if you don't mind responding.
 2 RICHARD MILLETT: Sandra, thank you very much for your
 3 insights and thank you very much as well for your
 4 account too.
 5 I am interested very much in, as we all are,
 6 I think, examining as part of the inquiry the system of
 7 communication between the residents and the Local
 8 Authority, particularly the TMO, what system there was,
 9 whether it worked or not and past complaints. I'd like
 10 to know how far back they go and how far back you think
 11 we should be looking, whether it's to the refurbishment
 12 or before that. Because if there's a long history of
 13 a communication system that doesn't work, or there was
 14 no communication system at all despite the residents
 15 wanting one, then I think obviously we would like to
 16 consider whether that's something we should be looking
 17 at, and how far back in time it goes.
 18 FROM THE FLOOR: Yes. I'm not actually a resident, I'm
 19 speaking on behalf of my brother, who lost his daughter.
 20 I can only speak anecdotally about what I've heard
 21 through everyone's accounts because we've actually
 22 communicated a lot with other tenants. There are people
 23 who are far better placed than I am.
 24 What I understand from the accounts I've heard is
 25 that there is evidence of institutional neglect of

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1 housing policy and the way that they manage their
 2 tenants and their stock.
 3 So I am not best placed, but thank you for asking.
 4 I think there are other people who can answer.
 5 RICHARD MILLETT: If there's anyone in the room who can
 6 assist us to identify at what point we should start to
 7 look, rather than the dim and distant past, then it
 8 would be helpful to know because that would create
 9 a clear boundary for us.
 10 FROM THE FLOOR: Sure. I think there are many people who
 11 are not here today that would be happy to offer that
 12 information, and actually probably still have e-mails
 13 going backwards and forwards, there will be records, and
 14 I would imagine that the council themselves should have
 15 records of that correspondence.
 16 But I'm sorry, I can't say how far back.
 17 FROM THE PANEL: Thank you.
 18 SIR MARTIN MOORE-BICK: Thank you very much.
 19 Lady here would like to speak.
 20 FROM THE FLOOR: Sorry, it's Melanie Phelan. Just to add,
 21 quite a few of the e-mails back and forth, to and from
 22 the TMO are actually on social media. I believe it's
 23 been going on for years, unfortunately, and other
 24 community meetings we've been at, people have spoken
 25 very eloquently of this. So I think we perhaps need to

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1 encourage those people to come and speak to you and
 2 perhaps gather the information that we can for you.
 3 SIR MARTIN MOORE-BICK: Well, that's a very good idea.
 4 I mean, that's why we're going to run these drop-in
 5 sessions, so that people can make contact with us. It
 6 won't be evidence-gathering at that stage, people won't
 7 be asked initially to make statements, but we want
 8 people to talk to us so we can understand what they have
 9 to say and give them a chance, really, to tell us about
 10 their experiences and anything else that might help us.
 11 So please encourage people to take advantage of
 12 that.
 13 FROM THE FLOOR: I am sure we will want the truth, you know,
 14 we want some answers within the community.
 15 May I ask, with the TMO though, surely all these
 16 e-mails, everything will be logged somewhere, you should
 17 be able to get all this.
 18 SIR MARTIN MOORE-BICK: Yes, we should.
 19 FROM THE FLOOR: May I ask: has that job started? Has all
 20 of this information been collated as yet? Because there
 21 is concern that some of this information has been
 22 dispersed, as it were, and will not be available.
 23 SIR MARTIN MOORE-BICK: We're labouring, in a sense, under
 24 the difficulty that the inquiry is still waiting to be
 25 formally set up, because it can't be formally set up

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7 (Pages 25 to 28)

1 without its terms of reference, and we're currently,
 2 pursuant to the Government's request, conducting this
 3 consultation about the terms of reference. But we have
 4 warned the TMO and the council that we need their
 5 documents, and I think you shouldn't worry too much
 6 about people destroying evidence. It's much more
 7 difficult than you might think because usually if
 8 documents go missing, you can tell they've gone missing
 9 by reference to other material.
 10 Anyway, all I can say is please let us have any
 11 material you've got which might be the mirror image of
 12 what the council or the TMO either have got or should
 13 have.
 14 FROM THE FLOOR: Sure. And would the criminal investigation
 15 not have started collating that information anyway?
 16 SIR MARTIN MOORE-BICK: The police may have done, I don't
 17 know.
 18 FROM THE FLOOR: Okay. Thank you.
 19 SIR MARTIN MOORE-BICK: All right?
 20 Now then, there's a gentleman at the back would like
 21 to say something.
 22 FROM THE FLOOR: Yes. Evening, my name is Niles Hailstones.
 23 I want to stand up so I can see you all. Yeah?
 24 The terms of reference will have to include
 25 historical aspects. Now, it's true that maybe it's

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1 going to be too wide to go back completely, but without
 2 a strong historical framework as to why these things
 3 happened, you're not going to know a solution as to why
 4 it happened.
 5 What has happened in Grenfell is an historical issue
 6 about the disparity between the rich and the poor in
 7 RBKC that has over a hundred years of history. On top
 8 of that, we're in the Royal Borough of Kensington and
 9 Chelsea. How did RBKC become rich? How did the Royal
 10 Borough become rich? Through colonialism, yeah, and the
 11 control of other nations, right? So you've got
 12 500 years previous and the last 100 years to deal with
 13 of a certain attitude and behaviour towards the
 14 residents of North Kensington, yeah? That is related to
 15 us as African Caribbeans, as Muslims, as Irish, all
 16 different people that have been in the area. There's
 17 historical issues that have to be taken into account,
 18 including institutional racism and many other stuff of
 19 institutional abuses, that are documented, can easily be
 20 referenced that have led up to this point.
 21 I would say that one of the main things you're going
 22 to have to look at is the culture of regeneration, the
 23 culture of redevelopment and the destruction that that
 24 has caused in communities all over London, all over the
 25 country, and internationally, which is to do with the

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1 corporate control of Government, the corporate control
 2 of charities, the corporate control of every aspect of
 3 human relations at the moment. Yeah? And that greed
 4 and that behaviour, that sociopathic behaviour that
 5 corporations display, is what has reached to this peak
 6 where we see something like this happening in
 7 Grenfell Tower.

8 So from my perspective, I would say that basically
 9 it is all related and all of the people that has pushed
 10 this culture of regeneration and redevelopment at the
 11 cost of everyday people's leaves in North Kensington are
 12 all complicit to it reaching to this level. Right? So
 13 that's one side of it.

14 On the other side of it you have the names of the
 15 people who are responsible. Right? Like Coleridge,
 16 like Paget-Brown, yeah? Feilding-Mellen. All of these
 17 people have been in our area, conspiring to take it over
 18 for many years now, and the evidence is there. They've
 19 stated it themselves. Yeah? They okayed cladding.
 20 They were the people who okayed this stuff, and then you
 21 have to go to David Cameron because David Cameron
 22 actually while he was also in our area sped up the
 23 de-regulations on fire safety, right?

24 So I'd say that those are good places to start, with
 25 the Prime Minister at the time setting the stage for the

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1 Grenfell fire. Yeah? And everything that proceeded
 2 after it. But you're going to have to include the
 3 aspect of institutional abuses by the system to the
 4 people of North Kensington.

5 That is a fact and it can be referenced and the
 6 history is all there. I don't think there is anyone
 7 here who could deny that this is a fact now. I think
 8 what has to be made clear is that this culture of
 9 regeneration, if we're really going to get justice out
 10 of this situation, not just -- the people who are
 11 responsible need to be locked up, yeah? And face the
 12 consequences of their actions, yeah? But the whole
 13 culture of regeneration and redevelopment and that has
 14 to stop now and has to not continue in the same form
 15 that it has been continuing, because otherwise we will
 16 get another Grenfell in a different way, yeah?

17 So there's that side of it, there's like looking
 18 at: what kind of culture, what kind of society has been
 19 created where something like this could happen in the
 20 first place? Yeah? And then there's looking at those
 21 who should be in jail now, because when people are
 22 coming to our community and saying they want to help,
 23 the first thing they can do is go and arrest the people
 24 responsible, because we know who is responsible. So we
 25 could have a public inquiry and this could go on for

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8 (Pages 29 to 32)

1 a long, long time, but we the people know who is
2 responsible. And you are the people in power, in your
3 positions of privilege and power in this society, that
4 can hold them accountable. So the sooner you hold them
5 accountable, the sooner we can have some faith that
6 there is even a justice system. Because right now if we
7 look at Hillsborough and other things that's gone on, we
8 have no reason to believe that we will get any justice
9 this way, right?

10 So some radical changes have to go on in the system,
11 and starting with this that's happening now, the terms
12 of reference have to be truthful and have to deal with
13 what has happened over historical time.

14 Now, you can't frame all of that into it, but you
15 can make note of it, you can say this is what it's based
16 upon, this is the ground that it was built upon. Yeah?

17 So I would say that is the way to go forward, but
18 let's look at the people who are responsible, because it
19 does start with Cameron, and it starts before that, but
20 those who help to deregulate, to make Grenfell
21 a firetrap and a deathtrap which was actually predicted
22 before by Edward from the Grenfell Action Group, all of
23 these things were ignored.

24 Edward last night at the town hall, he made it very
25 clear and he actually said, "You, I sent you an e-mail,

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1 you didn't answer it you". He pointed out the people
2 who are there. So if we on the ground can point out
3 these people, why don't you know who they are? That's
4 the question I'd like to ask. What is it you're
5 mystified by in terms of not knowing who is responsible
6 for this? Because it's confusing. We know who is
7 responsible for it, so why don't you?

8 SIR MARTIN MOORE-BICK: Well, the reason we don't know is
9 because we haven't yet got your experience and we're
10 coming to you and others to help us acquire that
11 experience. So I hope you'll give us your evidence in
12 due course so that we can learn from you.

13 FROM THE FLOOR: Most definitely, and we must make contact
14 after this so we can give you that evidence, yeah? So
15 you can see directly the links between who and who did
16 what that made this come into being. Yeah?

17 Okay, thank you.

18 SIR MARTIN MOORE-BICK: Well, thank you very much, some very
19 interesting insights and we shall certainly take those
20 into consideration.

21 This lady at the front would like to say something.

22 FROM THE FLOOR: I would just like to back up a lot of what
23 Niles said. I'd also like to address the language we're
24 using to deal with this inquiry, and it was said last
25 night in another meeting I was at that actually no

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1 longer do I want to accept this as a tragedy, that it is
2 the atrocity that lot of us call it. I think that's
3 very important because a tragedy is something that, you
4 know, happens, that can't be prevented, that can't be
5 foreseen; an atrocity is something that was well
6 documented, well reported on prior to the absolute
7 horrendous situation that happened that morning. So,
8 therefore, I think the language has to change already
9 before we go any further.

10 I also think that a lot of points that were raised
11 by Niles are important for us to sort of strip back the
12 sort of systemic injustices that have gone on with
13 housing.

14 And I also agree with him and wanted to say this
15 earlier that, you know, there are certain people that
16 are culpable, that are clearly culpable because they've
17 been, you know, informed timelessly, over and over
18 again, who have slunk away. As far as we're concerned,
19 Paget-Brown slunk off. I imagine he's still on full pay
20 somewhere. Robert Black slunk off. The
21 Feilding-whatever-his-name-is, you know, he's slunk off.

22 You know, that is where a lot of distrust comes
23 from. Why should anyone believe that we have again, you
24 know, sort of a representation of, you know, whiteness,
25 privilege, you know, I have to call it as I see it and

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1 I can say it too. This is, you know, we're not seeing
2 anybody really representing the community here. And
3 this lady suggesting that, I think that's where you will
4 build trust. This is where you won't be having these
5 meetings where it gets very fraught and distressing
6 because people will feel like they're represented, you
7 know, and that's why contribution to this.

8 And I am somebody who is on the ground, since the
9 morning of the fire, daily having to bridge the gap that
10 services, authorities have done nothing to do and don't
11 have the skills, it appears, or the language to actually
12 treat people with respect and dignity given that they've
13 lost everything and most of them have lost family
14 members.

15 So I just want to put that in.

16 SIR MARTIN MOORE-BICK: Thank you very much and we'll
17 certainly give that great consideration.

18 Now then, this gentleman would like to say
19 something.

20 FROM THE FLOOR: Thank you. I am a freelance journalist.

21 My name is Pete Sawyer. I would just like to ask the
22 inquiry if you could clarify what legal powers you have
23 to call witnesses and also what legal powers you have to
24 protect and secure evidence.

25 SIR MARTIN MOORE-BICK: Under the Inquiries Act 2005, I have

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1 the power to compel people to give evidence, just in the
 2 same way that a court does, and to compel the production
 3 of documents in the same way that a court does.
 4 FROM THE FLOOR: Does that include Anton Piller orders, for
 5 instance?
 6 SIR MARTIN MOORE-BICK: I would have to look that up. My
 7 counsel Mr Millett will give me some advice about that.
 8 FROM THE FLOOR: Thank you.
 9 RICHARD MILLETT: The powers of compulsion are quite
 10 serious, and if orders of the inquiry are not complied
 11 with then some pretty serious sanctions will follow.
 12 And they will be used --
 13 FROM THE FLOOR: Does that count as contempt, for instance?
 14 FROM THE PANEL: Yes, it would be in contempt of the
 15 inquiry.
 16 I should also say this, although we haven't
 17 discussed it amongst ourselves: the inquiry does have
 18 the power if people don't produce documents and don't
 19 co-operate to warn them that they will be criticised if
 20 they don't co-operate. And then if they don't
 21 co-operate in the light of that warning, they're at risk
 22 of serious public vilification in the report.
 23 FROM THE FLOOR: Thank you.
 24 SIR MARTIN MOORE-BICK: I think perhaps to reassure the lady
 25 in the front row.

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1 FROM THE FLOOR: I am frustrated because TMO, who most of
 2 the residents consider not fit for purpose, who are
 3 still badgering residents and to this day badgering,
 4 pressuring them to make decisions in short time-frames
 5 as to whether they'll go back to -- these are the
 6 evacuees, whether they'll go back to their homes at
 7 their own risk, all of this. I personally wouldn't see
 8 that anybody should answer to TMO right now as
 9 an organisation. How can they still be seen as fit for
 10 purpose, really?
 11 SIR MARTIN MOORE-BICK: Well, that in a way is not my
 12 pigeon. The reason I was coming back on it was because
 13 I saw you wince at the thought that people might simply
 14 be criticised if they didn't comply. But the position
 15 is that a refusal to comply with a request for documents
 16 or to give evidence does amount to a contempt which is
 17 punishable in the same way as it would be punishable by
 18 a court.
 19 FROM THE FLOOR: Does that apply to Gavin Barwell as well?
 20 SIR MARTIN MOORE-BICK: If I wanted Gavin Barwell to give
 21 evidence and directed him to attend, yes.
 22 FROM THE FLOOR: He was housing minister at the time and sat
 23 on a report for four years.
 24 SIR MARTIN MOORE-BICK: Anyone who is called to give
 25 evidence is subject to the same regime. Yes.

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1 Now, who else would like to -- do you mind if I let
 2 other people who have not had a turn go first?
 3 FROM THE FLOOR: That's fine.
 4 SIR MARTIN MOORE-BICK: Thank you. Anybody who wants to say
 5 something about the inquiry, or more to the point,
 6 perhaps, tell me what you think the inquiry ought to be
 7 covering.
 8 Yes, the lady in the middle.
 9 FROM THE FLOOR: Hi there, my name is Anals Binar (?), I had
 10 family members as well. My brother lost his daughter,
 11 my 12-year-old niece. She would now have been 13.
 12 I just wanted to have a bit of clarification on
 13 numbers because we never got numbers. We never got full
 14 numbers of the people that survived. We definitely
 15 didn't get numbers of the missing and the dead. We've
 16 got an allocated number but the numbers don't add up.
 17 When you consider the amount of flats there were in
 18 there, 129 flats, maybe, the two-bedroom flats would've
 19 had at least averaging four people in there, would've
 20 been 320. 40 one-bedroom flats. Even if they were --
 21 so a calculation of 1.5 per flat, you're looking at 60.
 22 So we're looking at already 380 residents, but we've
 23 been told that 255 survived and 80 are missing and dead.
 24 Those numbers don't add up. There are still others that
 25 are unaccounted for then.

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1 So it would be good to have a full list of the
 2 survivors so that we could actually make the
 3 calculations instead of assuming or having all these
 4 question marks on what happened to people who were maybe
 5 there visiting residents, you know, there were so many
 6 people and so many factors involved, it wasn't just the
 7 residents. And there were probably after people were
 8 housed, babies being born to families that maybe weren't
 9 accounted for as well.
 10 So where a family might have accounted for two
 11 adults and two children, they may have had a third child
 12 by the time the fire happened. Whether they were
 13 actually registered as living in the property -- we will
 14 never know the full numbers, but we need to have a list
 15 of the survivors. The council and the electoral roll
 16 list should have a ballpark figure as well so that we
 17 can at least get clarification on numbers.
 18 The survivors list hasn't been issued to any of the
 19 survivors here, so we can't confirm that those 255
 20 survivors actually exist. And that is important to
 21 know.
 22 SIR MARTIN MOORE-BICK: Yes. All right, we'll certainly
 23 take that into account.
 24 FROM THE FLOOR: Can I just go back to as well with regards
 25 to Lakehouse and other contractors regarding cladding,

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10 (Pages 37 to 40)

1 sprinkler systems and all of that? We've heard all
2 about those, but Lakehouse really affected me because
3 I live in south-east London and my son actually goes to
4 the school that Lakehouse -- the fire happened at my
5 son's school. So you can imagine my niece was lost at
6 Grenfell. This was really shocking for me to find out
7 that the fire happened at my son's school, that same
8 company was now maintaining the fire alarm systems at
9 Grenfell. If they caused a fire in Lewisham and were
10 being sued by Lewisham and my son's school, why were
11 they hired by Royal Borough of Kensington and Chelsea to
12 be in charge of a fire alarm system? That should never
13 have happened.

14 Hackney apparently are investigating something to do
15 with fraud with that same company, and they actually
16 e-mailed all the town halls to look into the works that
17 they've had carried out in their boroughs as well. So
18 that to me -- all the contractors that were contracted
19 to do the refurbishment in Grenfell, did they do the
20 checks on every single company to make sure that they
21 were capable of doing the job? Or were they just given
22 a quote and thought, "Let's go with the cheapest offer
23 and let's just go with them"?
24 SIR MARTIN MOORE-BICK: That's exactly the sort of thing
25 that we are going to want to look into.

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1 FROM THE FLOOR: Thank you.
2 SIR MARTIN MOORE-BICK: Who else would like to say
3 something?
4 Bernard would like to say something.
5 BERNARD RICHMOND: Hi, I'm Bernard Richmond. I am the
6 person on the team who is going to be doing most of the
7 work at the drop-in centres with my colleague here.
8 Just two or three things I wanted to make clear. As
9 far as numbers are concerned, we've spoken to Fiona
10 Wilcox, and I know her very well and I'm an assistant
11 coroner at Westminster, but I'm not involved in the
12 exercise that she is involved in.

13 In terms of what we need to know from you is we're
14 going to want to know as much as we can about the estate
15 and what it was like and who was there and the people
16 and the personalities and that's what I want to know.
17 By the time the inquiry starts, I want to know every
18 name of every person in every flat so that I know who
19 fits in where.

20 So if you drop in to see us, we may ask you to tell
21 us who you knew and if you know what's become of them
22 and if you don't know. But one of the big problems is
23 that there are going to be people there who may have
24 been visiting because they were breaking fast with the
25 their friends. There may have been people there who

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1 shouldn't be in the country, and there may be people who
2 are scared to come forward and talk about those people.
3 You need to know that the meetings are going to be safe.
4 Nothing will be disclosed without the permission of the
5 person who comes forward.

6 But the only way we can start to get those ideas is
7 if people can give us that information, because one of
8 the things we want to look at is what records there
9 actually were of who was living there at the time.
10 Because it seems that there was no way of finding out in
11 any list who should've been there and who should've been
12 accounted for. And so we want to know that. But I can
13 only find that out if I can build that picture, and so
14 coming to see us is very, very important.

15 The other thing I wanted to say before I forget, the
16 person who said she wasn't a public speaker, of course,
17 like all people who say that was a really good public
18 speaker, but there are lots of people who I know would
19 not want to speak at all publicly. We will do anything
20 we can to make it easy for them and for you to speak to
21 us. So whether that's one to one, whether you want
22 a group to come in and speak together, whether you want
23 to bring a friend to come with you, whether you need
24 a phone call or even a visit, we're going to do that.
25 But without the information we can't actually help and

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1 we can't work out where we're going to go.
2 As far as what you were saying, in terms of
3 documents, there's also the criminal sanctions for
4 perverting the course of justice. I can promise you
5 they would come down very heavily indeed. One of the
6 other reasons I'm here is because we're both criminal
7 lawyers and we're both defence lawyers and we spend
8 an awful lot of time talking about documents which
9 should be there which suddenly aren't. So we're going
10 to be very alive to that particular problem.

11 SIR MARTIN MOORE-BICK: Thank you very much indeed, Bernard.
12 I do hope you will take advantage of the drop-in
13 facilities we're going to offer.

14 Yes, gentleman over there.

15 FROM THE FLOOR: Right, Sir Martin, your colleagues, just
16 a very quick introduction. I'm not a survivor, I'm not
17 a resident, I don't know anybody directly that was
18 affected, but I have come to know them since 14 June.

19 My name is Peter Herbert. I am a barrister, like
20 some other people here. But I have been fighting for
21 justice since I was really about 5 years old. And
22 I know people in tower blocks because my family is both
23 West African and British, working class white British
24 from the north east, and every time over the last
25 100 years there has been a major disaster, the

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11 (Pages 41 to 44)

<p>1 establishment has appointed itself to examine itself and</p> <p>2 generally not heard either people of colour or the white</p> <p>3 working class in this country.</p> <p>4 I sat with Jack Straw and others on the Lawrence</p> <p>5 Inquiry, and was in Stephen Lawrence's parents' house</p> <p>6 three days after he was murdered. So we were some of</p> <p>7 the activists over many years going back to the Deptford</p> <p>8 fire that has been trying to call and hold the</p> <p>9 establishment to account.</p> <p>10 So you're all really nice people, you're lovely, but</p> <p>11 you don't represent London. You have never represented</p> <p>12 London, apart from that privileged part that most of us</p> <p>13 only ever go to if we're lucky to aspire. And your body</p> <p>14 language when these things are raised is that you know</p> <p>15 that. You don't need me to tell you that. And that</p> <p>16 gives a problem, and my brother there who spoke so</p> <p>17 eloquently said it all. The origins of all of this do</p> <p>18 go back hundreds of years, in colonialism, racism and in</p> <p>19 a sense the way politics play out here.</p> <p>20 I have questions, and I don't ask you to answer them</p> <p>21 now, but we will put our submissions in writing.</p> <p>22 We are lawyers, we are minority lawyers and</p> <p>23 activists who stood back from being on the ground</p> <p>24 because we didn't think we had the right just because of</p> <p>25 our ethnicity or qualifications to go there. So we've</p> <p style="text-align: center;">Page 45</p>	<p>1 embarrassment to you and the people who stand behind</p> <p>2 you, which are the governments and those in authority</p> <p>3 and in the private sector who have made money out of</p> <p>4 buildings like this for years.</p> <p>5 So I hope that's not necessary. But believe me, we</p> <p>6 will do it. We will do it.</p> <p>7 In relation to the terms of reference, they have to</p> <p>8 be wide. That is the request that is coming back strong</p> <p>9 to us. You may not have given that indication, but your</p> <p>10 first comments filled us with alarm.</p> <p>11 Any person, any person, in any capacity, who has one</p> <p>12 meeting and then says, "You are likely to be</p> <p>13 disappointed the terms of reference are going to be</p> <p>14 narrow", what on earth was that about? It was not</p> <p>15 a good start.</p> <p>16 SIR MARTIN MOORE-BICK: Well, I think to be fair, if you had</p> <p>17 read the whole of the transcript of the interview, you'd</p> <p>18 realise that the answer that was broadcast was taken out</p> <p>19 of context and was given in response to a very different</p> <p>20 question.</p> <p>21 FROM THE FLOOR: That is, in a sense, a matter of</p> <p>22 presentation. But in reality you have a whole media</p> <p>23 department behind you. You have the cabinet office here</p> <p>24 in attendance. There is no reason that presentational</p> <p>25 problems should be an issue. But it's not for me to put</p> <p style="text-align: center;">Page 47</p>
<p>1 been listening and we've been watching carefully, very,</p> <p>2 very carefully and what we've seen alarms us.</p> <p>3 20 years ago we had to persuade Jack Straw and the</p> <p>4 British Government to have a diverse panel of advisors.</p> <p>5 They listened under some pressure. We ask you here what</p> <p>6 consultation was done about your appointment? There was</p> <p>7 none. What consultation did you do about the</p> <p>8 appointment of my fellow lawyers and civil servants</p> <p>9 here? There was none with you and there was none with</p> <p>10 anybody else. And therefore it's not surprising that,</p> <p>11 when you go to meetings, you receive less than a warm</p> <p>12 welcome. It's not just about ethnicity, it's about</p> <p>13 culture, custom, language and privilege.</p> <p>14 That is something which is a test, and the test is</p> <p>15 this: if you don't think you have those qualifications,</p> <p>16 then step aside and let people who are qualified from</p> <p>17 our communities who do. But you won't, because</p> <p>18 privilege says you have a right to be there. So the</p> <p>19 other test is: do you have the ability to expand your</p> <p>20 numbers to make sure that you are inclusive of diversity</p> <p>21 and the people represented here? That is your test. If</p> <p>22 you fail that test, we will not, as we did 20 years ago,</p> <p>23 just go with the flow; we will judicially review your</p> <p>24 failure, because we think it is dramatically poor and it</p> <p>25 will be unsustainable, and at the very least a political</p> <p style="text-align: center;">Page 46</p>	<p>1 your house in order or present it properly, it's for</p> <p>2 you.</p> <p>3 Therefore, in terms of presentation, the terms of</p> <p>4 reference have to be wide. You said -- I pick up two or</p> <p>5 three points, and I'm sorry if I take a little bit of</p> <p>6 time but you will have a substantive matter in writing,</p> <p>7 and if I am speaking out of turn, please stop me and</p> <p>8 I will sit down -- in terms of what you offered, there</p> <p>9 are at least probably 30 to 33 undocumented migrants who</p> <p>10 will never come to see you, no matter where you sit,</p> <p>11 because the Home Secretary has not given an assurance</p> <p>12 beyond 12 months' leave to remain. You know as well as</p> <p>13 I do that leave to remain, after 12 months you can be</p> <p>14 likely to be deported because your immigration status is</p> <p>15 precarious. Therefore, they will not come unless</p> <p>16 they're absolutely mad. Their dependants will not come.</p> <p>17 But they are important not only as human beings, which</p> <p>18 they are, they are key witnesses. Therefore, if you do</p> <p>19 not, if you cannot persuade this government to give them</p> <p>20 indefinite leave to remain, you will not get that search</p> <p>21 for the truth that you say you want. Therefore, that</p> <p>22 has to come from you. It cannot come from this</p> <p>23 community, it has to come from you. The second test.</p> <p>24 The third test is one of the way in which the</p> <p>25 inquiry is conducted. This hall is an appropriate size.</p> <p style="text-align: center;">Page 48</p>

<p>1 The Lawrence Inquiry initially was going to be held in 2 a small hall. It took a lot of persuasion, a lot of 3 barracking of the Labour Government to get that change. 4 You have to accommodate possibly 855 people who are 5 related in one way or another to the victims of 6 Grenfell. The atrocity, and I accept that word because 7 it is nothing less than an atrocity in London in this 8 day and age. I have dealt with many, whether it be in 9 Rwanda, Lebanon, Sicily, everywhere else, but this is 10 one of the worst.</p> <p>11 As far as the holding of it is concerned, I would 12 urge you to meet with, somewhere in central London or 13 anywhere else, the lawyers who are representing people, 14 the mental health professionals who are representing 15 people and the charities who are supposedly handling 16 this money, which doesn't appear to be getting through. 17 At the meeting yesterday we had one account of somebody 18 who couldn't even get a change of clothes to wear to 19 attend a meeting and could not. That is absolutely 20 appalling.</p> <p>21 In terms of the advisors, you can tell people here 22 you have not made up your mind, but if you fail, if you 23 fail to have diversity of Local Authority expertise, 24 social housing expertise, ethnicity expertise, to know 25 why these people were ignored for so long, by the white</p> <p style="text-align: center;">Page 49</p>	<p>1 give you his name if you like, he was here earlier. And 2 as far as that's concerned, it is not about that 3 individual. But on what planet are the Home Office if 4 they do a canvas of civil servants and cannot come up 5 with expert Asian, African, Arab-speaking, culturally 6 aware civil servants who are at some of the most senior 7 positions and work day in and day out in this Government 8 and throughout this country to make sure you have the 9 resources that you do.</p> <p>10 If they are good enough to help deport our people, 11 surely they're good enough to help report and prepare 12 community engagement here. Whether it's Muslim, Hindu, 13 Christian, white British working class, you do not 14 represent anybody but yourselves. Therefore, when we 15 were told yesterday by this individual, "Just trust 16 us" -- I have lost count of the times where the 17 establishment here has been white, male, privileged and 18 has said "Just trust us". Whether it's Scarman, whether 19 it's Macpherson, we have to work hard to make sure that 20 you do and are held to account.</p> <p>21 20 years after Lawrence, I would ask any of you 22 here -- and you can tell this audience -- do you know 23 what section 149 of the Equality Act 2010 says? Do you? 24 Do you? Do you know? Well, that's it. It says that 25 all public authorities -- all public authorities -- even</p> <p style="text-align: center;">Page 51</p>
<p>1 people in power and authority in Kensington and Chelsea 2 who have ruled for so long off the backs of the poor, or 3 those who they perceive to be poor, then that will be 4 subject to a judicial review. You cannot have any 5 legitimacy to rule on the circumstances of that fire and 6 its aftermath unless you have a panel of advisors.</p> <p>7 Bishop John Sentamu, Dr Stone worked tirelessly to 8 get Judge Macpherson, Lord Justice Macpherson, the 9 Queen's cousin, to understand what racism meant. We 10 know because we talked to them. He had absolutely no 11 concept of what it meant. It doesn't mean sitting and 12 being co-counsel with Courtenay Griffiths QC or going to 13 say, "I've got some black or African or Asian friends" 14 or liking a curry; it means hard, in your race 15 institutional racism day in, day out.</p> <p>16 And finally another question. If you are given 17 civil servants to act on an inquiry -- it's not 18 a personal issue -- we were told that one gentleman, who 19 is the community engagement lead, volunteered. And he 20 had, he said quite honestly, he has a background in 21 anti-terrorism in the Prevent strategy. I cannot think 22 of anything that makes a civil servant less qualified to 23 assist this inquiry on community engagement than 24 somebody who has a background in the Prevent strategy. 25 This is a majority Muslim victim community -- I'll</p> <p style="text-align: center;">Page 50</p>	<p>1 ones which derives their authority for a minister, have 2 a duty to provide equality for all and fairness and 3 justice. You need to read that section. If it doesn't 4 apply to you directly, it does indirectly because you're 5 appointed under the Inquiry Act 2005 by a minister. The 6 fact that you're silent and don't know, please for 7 goodness' sake do some homework, because the degree of 8 incompetence that you will bring to the table should not 9 be left to this audience and many like it to build on.</p> <p>10 So, please, it is not personal. I'm sure you are 11 beautiful and lovely people to go for a pint with or 12 whatever else. But people here are not going for 13 a drink on a Saturday night. They are grieving, they're 14 in pain and the losses and the stories I've heard are 15 appalling.</p> <p>16 So I don't want to hear anything from you today. 17 I don't want to hear a thing because it's not about me 18 or people like me. We're simply trying to voice and 19 articulate what my brothers and sisters and many other 20 people here, and we are crying inside. You need to hear 21 that and hear it properly.</p> <p>22 (...Applause...)</p> <p>23 SIR MARTIN MOORE-BICK: Who would like to speak next? 24 FROM THE FLOOR: Good evening, people. I don't know what 25 the correct address is, you guys over there. I know the</p> <p style="text-align: center;">Page 52</p>

1 establishment is obviously desperate to put the best
 2 face on this and so on and get it over with and
 3 forgotten about and so forth. As you know, there's
 4 a great deal of scepticism in the community concerning
 5 your role, your actual agenda and so forth.
 6 One thing I'd like to point out is that if it's
 7 going to continue in the level that I'm observing this
 8 evening where people are finding out last minute about
 9 something vital concerning the direction of this
 10 inquiry, all our heads should be there, there should be
 11 a full consultation, everybody should be aware of it,
 12 all survivors that wish to be here and concerned people.
 13 This is really pathetic as a start. If that's your
 14 first move in terms of setting up this inquiry, as the
 15 gentleman said, you really need to get your acts
 16 together because you are under a phenomenal degree of
 17 scrutiny from this community. This is not any of the
 18 previous inquiries that we could refer to. This one is
 19 serious, so you guys need to stop joking. Make sure
 20 you're consulting the community. If you are having
 21 a consultation with a group, the entire group needs to
 22 know about this. We can't be discovering this by
 23 accident. So anything you're doing, do it effectively,
 24 otherwise you are going to know about it. Definitely
 25 going to hear the consequences. Keep your ends up, do

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1 your things properly. Be professional.
 2 (...Applause...)
 3 FROM THE FLOOR: Yes, I would just like to second what my
 4 brother just said there. You see a lot of us that's
 5 here right now? We would not be here unless the sister
 6 in the front there sent us a message saying that this
 7 was happening tonight. We didn't know it was happening.
 8 This is what's going on. Half the people that you're
 9 seeing here now at the back, we're only here because we
 10 got a text half an hour before this meeting.
 11 Now, I want to say one more thing about
 12 consultation, because it's a bit like the corporate
 13 language that you fool everyone with and disenfranchise
 14 us over tea and biscuits. Corporate language. Yeah?
 15 "Consultation". What does "consultation" mean? As soon
 16 as "consultation" comes into being, someone's getting
 17 paid, know that. That word is linked to somebody
 18 getting paid, "consultation". Yeah? So there's already
 19 business going on here. All right?
 20 Now, our experience of the council and RBKC and
 21 other people's consultation process, the charities that
 22 are supposed to be representing us, is that like the
 23 brother before me just mentioned as well was that it's
 24 clear to us as a community that by the time you come and
 25 talk about consultation, you've already decided what

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1 you're going to do. And this is our experience of
 2 consultation.
 3 So we attend the consultation that you've already
 4 decided what you're going to do, and then you have
 5 a false consultation process, a lot of the time that
 6 happens in a place that is out of the way of where the
 7 thing actually happened, so we're not holding this in
 8 Ladbroke Grove, we're holding it in Shepherd's Bush now.
 9 Yeah? No one knows this is actually happening, they've
 10 got to get here to actually be part of this, and is this
 11 the attendance that should be here at this meeting?
 12 So once again, it illustrates to us that this is
 13 a false consultation process, that you've already
 14 decided what you were going to do. Like was mentioned
 15 before, you've already decided we're going to be
 16 disappointed with the terms of reference. That's
 17 a decision you've already made without us being
 18 consulted, and now we're entering into a consultation
 19 process that obviously you don't want everyone engaged
 20 in, otherwise you wouldn't be holding it here outside of
 21 the area where no one knows it's going on.
 22 SIR MARTIN MOORE-BICK: Now, we've got another meeting next
 23 week. Do you have a suggestion as to where it should be
 24 held?
 25 FROM THE FLOOR: What I would suggest is that the people

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1 that's here tonight in this community, you take our
 2 e-mails and our contacts and then when you are having
 3 a meeting, you tell us where that meeting is happening
 4 and we'll make sure this place is full. We'll make sure
 5 this place is full.
 6 FROM THE FLOOR: Tell them, I don't think they're listening.
 7 FROM THE FLOOR: Is that agreed?
 8 SIR MARTIN MOORE-BICK: If you give us your e-mail
 9 addresses, we can send you e-mails, of course.
 10 FROM THE FLOOR: You should not have to be asking this group
 11 of people to provide you with an address. Come on. You
 12 have the mosque, the tabernacle church, umpteen places
 13 in the borough. Please do not insult people here by
 14 pretending that you need their efforts or advice. Five
 15 weeks in and all these resources and this is the best
 16 you can do? Come on, please. You get your act
 17 together, get a community venue, get it and book it or
 18 pay for it and get on with it and tell people in
 19 advance. It just looks completely incompetent after
 20 this period of time. I had a senior black policewoman
 21 phone me up to say is the meeting still on because
 22 there's hardly anybody here. That's because I worked on
 23 the Police Authority for years. Come on, get on with it
 24 and do it properly and professionally.
 25 SIR MARTIN MOORE-BICK: Point taken, thank you.

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14 (Pages 53 to 56)

<p>1 FROM THE FLOOR: Can I just suggest a change in the whole 2 strategy and ideology of this panel, and let me tell you 3 why I would suggest a change in the strategy. Just look 4 at the history. Normally we are ignored. That is 5 a given. And it's so secret. The masses are ignored, 6 the people are ignored. And the reason why we're 7 ignored is because there might be a thinking that we 8 have nothing to say, nothing useful to say. Right? So 9 that has been the status quo. We all know that. 10 But there are some things that should indicate to 11 you why you should change that thinking, and it's hard 12 to change it. If you have a thinking that's been 13 developed over a long time it's hard, it's difficult to 14 change that thinking. But that thinking needs to be 15 radically changed. I'll tell you why. All of this 16 could've been avoided if the people were listened to. 17 Just reflect on that. Just reflect on the fact that 18 this is not a natural disaster. This is likely to be 19 a criminal act. It's criminal at least in the sense 20 that the people weren't listened to. And the exact 21 things the people were saying happened. And if they 22 were listened to, it would've been avoided. 23 So if you had any doubt in the wisdom of the people 24 in the past, that's one example of why you should think, 25 actually, maybe we should rethink how we look at that.</p> <p>Page 57</p>	<p>1 leadership of the community. And as people have been 2 saying, it's not difficult to deploy resources so people 3 can be informed, radio stations, newspapers, public 4 address. This actually -- they say the last time we had 5 something like this was during the war. This is like 6 a war, you know. This is like a war. This incident 7 could've taken place in every borough because every 8 borough is doing this, ignoring people who they can 9 afford to ignore. This could've happened anywhere. 10 So if we want a Britain that works and works for 11 everybody, and this can be the turning point, it doesn't 12 have to be, but it can be the turning point, you have 13 the opportunity now by beginning to respect people who 14 have shown great wisdom, great insight, and you need to 15 rethink what you are doing and how you are approaching 16 it. 17 SIR MARTIN MOORE-BICK: Thank you very much. 18 (...Applause...) 19 FROM THE FLOOR: Good evening, sir. I am one of the 20 residents from Grenfell Tower. I'm also part of 21 Grenfell United, which you know about. I didn't know 22 about this meeting until about 20 minutes ago when I got 23 a message from him. That's not nice, that's not good. 24 We're not going to gain your trust. 25 We really don't want you to be the person that does</p> <p>Page 59</p>
<p>1 Right? Let's start to have some respect for people. 2 The second thing is that in the immediate aftermath, 3 I spoke to somebody from the London Fire Brigade who is 4 a consultant on resilience planning who said that what 5 the people did in the immediate aftermath is the envy of 6 every emergency service in the world. 7 (...Applause...) 8 So what you find is that where the Government 9 failed, the people did what was necessary and continue 10 to do what was necessary. So if you grow up with 11 a mentality that says people of colour, they don't have 12 nothing to say, you should be beginning to think, hold 13 on a second, maybe this is different, maybe these 14 circumstances are different. These are wise people. 15 I know it's difficult because when you are set in 16 your mindset, you think we're going to do it as we 17 always do it because that's what we always do, we fall 18 back on what is comfortable and what we always thought. 19 But this is different. This is different and this can 20 be different. I can guarantee you if you don't listen 21 to the people and respect the people, you will fail and 22 you will fail utterly, and when you fail it's going to 23 be worse for everybody. 24 What I would suggest is that you begin to rethink 25 how you engage with the community and engage with the</p> <p>Page 58</p>	<p>1 this thing because we don't think you're going to do 2 anything to help us. We really do not want you. If 3 people didn't want me to do something, they've got any 4 trust in you, why are you still here? Why do you still 5 want to do it by all means necessary? Why don't you 6 just step down and let someone else do it? Or like he 7 said, we want people like him, this man here -- sorry, 8 I don't know his name -- we want people like him sitting 9 there. We don't just want all white faces sitting 10 there. 11 People that lived on the tower block, probably 12 80 per cent was people from Caribbean, Africa and places 13 like that, not a lot of white people. So why we got so 14 much white people trying to represent us? You people 15 don't understand us. You don't know what we go through. 16 And you were chosen not by us. If we chose you then it 17 would have been easier, but we didn't choose you, you 18 were chosen by Mrs Theresa May. That's not fair. 19 We're again ignored time after time. Why do you 20 have to do it? You think about it. If they don't want 21 you, why are you doing it? We want people like him and 22 everybody else. We don't mind white people doing it, 23 but it can't just be all white people doing it. 24 I represent Grenfell Tower and Grenfell United and 25 people don't want you. We're educated people, you know.</p> <p>Page 60</p>

<p>1 Because we live in a tower block don't mean we didn't go 2 to school. We've got good jobs, most of us went 3 universities. So don't treat us like we're dumb. 4 Everything little thing you're doing, you think we're 5 not noticing. Everything is getting noticed. So 6 please, please, everything you do, think about it step 7 by step, because it's going to come back and bite you. 8 It would come back and bite you, seriously. Please, 9 yeah? And if the inquiry starts and it is not going the 10 way we want it to go, we are all going to boycott it 11 because it happened to us, not you, and if we're not 12 there, then who are you representing? Who are you 13 helping? Nobody. 14 So you think about yourself and, yeah, we want 15 women, men, black, white, Indian people to represent us, 16 if you're not going to step down. 17 (...Applause...) 18 FROM THE FLOOR: I've got a very short thing to say. You 19 have zero, zero confidence in the eyes of the community. 20 Just bear that in mind. Zero confidence. Every step 21 that you take, consider that it is a step that you have 22 taken to win some minor degree of confidence from 23 a group of people who have zero confidence in your 24 agenda, in your competence, any it. You were born with 25 a silver spoon in your mouth, never had any kind of</p> <p>Page 61</p>	<p>1 should have politely declined the very first moment you 2 were intimated with taking this role? Are you aware of 3 the 52 different reasons why you are unbelievably 4 qualified to decline it and therefore reject even the 5 thought of it crossing your mind? 6 Are you aware that 50 per cent of the people in that 7 block, that tower block that was incinerated, will not 8 be able to hear you or understand you without 9 an interpreter? Are you aware of that? 10 Are you aware of the fact that you and I are both 11 privileged, as well as Peter, we're privileged, because 12 we can articulate our views, because we can work out of 13 the environment if we don't. 14 Are you aware of the pain -- pain -- that the people 15 feel that led to this? The absolute deafness and 16 officialdom that led to this? You know, this is no 17 accident at all. Every single blind person saw this 18 coming, every deaf person heard it coming. That e-mail 19 that was sent August 2014 to the TMO. 20 So we are doing you the biggest favour of your 21 career by even suggesting that you step down. We'll do 22 you the biggest personal favour, because you know that 23 your name will go down in history in utter ridicule, 24 undermining the best education you've gotten and your 25 long years of practising as a corporate, world respected</p> <p>Page 63</p>
<p>1 struggle or worked your mind in any kind of way. 2 Hear this: remember we have no faith in you. Every 3 move you make, make sure it is something commendable 4 that we can say, wow, well done, not a result like this, 5 where you have something for a community from way over 6 there over here. Not just in Shepherd's Bush, in some 7 obscure corner that the majority of us have never been 8 in this road. Why here? We are watching every move 9 that you make, every half step, every micro-mill we are 10 watching you. You are under scrutiny. Fix up. 11 SIR MARTIN MOORE-BICK: Okay, now ... 12 FROM THE FLOOR: Thank you very much for coming. I am Chris 13 Imafidon. My daytime job is as a professor of 14 informatics. My connection with this community dates 15 back to 1989. I got my first job in this community. 16 I would've got married in this community if not we had 17 to go to church further in east London. 18 Are you aware that members of this community met 19 Mrs May on Friday, after the atrocities were committed? 20 You're aware of that? Are you aware that we made 21 representations to her and she assured us, as fellow 22 human beings, that our concerns and our cries would be 23 taken into consideration. 24 So are you aware of the 52 reasons why you 25 therefore, because of your long career in the bench,</p> <p>Page 62</p>	<p>1 individual. 2 Are you aware that we're trying to save you? We're 3 not trying to save ourselves. Because some of us have 4 lost it all. Do you know that? Some of us don't have 5 any reason to live because the reason why we lived has 6 been incinerated. Children. 7 Are you aware that we are not interested in 8 a whitewash? That we are not even interested in 9 justice. We just want the truth first. That's what we 10 are crying for. 11 Are you aware that Theresa May happened to be the 12 daughter of a vicar and she was not brought up to ignore 13 grieving widows? Are you aware that she has not made 14 any personal contact with men and women here? Has not 15 written handwritten notes of condolence? Do you think 16 she's a member of the human race? Is there any humanity 17 left in a woman that abandons other women that are 18 grieving, and are not even sure they will get the bodies 19 of their children back? 20 Are you aware of these facts? If you're aware, sir, 21 please do yourself a massive favour, don't let this 22 become another child abuse inquiry, whether it be one 23 judge and another stepping down, another person -- why 24 can't you just say for once, "I want to be a human 25 being, I want to have some feelings and understand that</p> <p>Page 64</p>

1 there are no values to life because the American
 2 constitution says we want the truth to be self-evident
 3 and all men are created equal."
 4 Are you aware that there is no poverty in that block
 5 of flats, because you may look at the bank accounts and
 6 begin to judge people on poverty, but every child that
 7 got incinerated there had 1 million million brain cells
 8 in their brain when they were born, and each brain cell
 9 has enough computing power to put a man on the moon.
 10 Just one brain cell. So we incinerated geniuses, that's
 11 what I'm trying to say.
 12 Are you aware, therefore, the value that the
 13 Government has placed on these children does not deserve
 14 even you, one minute of your time, considering their
 15 positions at all? Do you understand what I'm trying to
 16 say?
 17 There are children there that will have discovered
 18 a cure for cancer. We will never know. There are
 19 children there that will have run the Olympics for
 20 Britain. We will never know. And even in death, even
 21 in death, we are burying the truth instead of burying
 22 our babies and burying our women and burying our
 23 children.
 24 Can you just prove some humanity? And say the Prime
 25 Minister deserves only one thing from you: rebuke. The

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1 Government deserves only one thing from you as a human
 2 being: rebuke. The Parliament deserves only one thing
 3 from you: rebuke and rejection. Because you have been
 4 schooled in law and logic. I understand that. I have
 5 had the privilege of teaching in Cambridge.
 6 I understand what you think. But you seem to have
 7 deleted all of that for the momentary gain of what?
 8 Sir, if you are aware of this, I beg you,
 9 disassociate yourself from anything to do with this
 10 officialdom, because the coroner -- when we met the
 11 coroner on 4 July, you're aware what the coroner told
 12 us? It is an apocalyptic disaster. Where is the
 13 response to an apocalyptic disaster? That means it's
 14 a national tragedy. It's a national disgrace. All of
 15 us should be mourning and holding the hands of people
 16 that came out there through the smoke, all who went
 17 through the smoke. He tied every single blanket he had
 18 in his flat to get himself down. Having gone through
 19 the fire, this man does not deserve to even sit here.
 20 This family does not deserve to sit here and hear this
 21 from you.
 22 Do you understand? I just want you to be human and
 23 rebuke Parliament and say, "I am ashamed of being
 24 a member of the human race".
 25 They are sending probes from Earth to Mars to find

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1 whether there is proof of intelligent life on Mars.
 2 I want to send probes to Parliament to see whether there
 3 is humanity left in Parliament, because Parliament is
 4 going on holiday. We haven't buried our dead.
 5 A national disaster. We haven't declared one week of
 6 mourning. It's a national disaster. It's apocalyptic.
 7 We haven't commanded all the military men that we have
 8 and minds that we have to go through the building. We
 9 don't have all the dogs from Heathrow and Gatwick to go
 10 sniff for the human remains. They have dogs in Gatwick
 11 and Heathrow telling us the difference between
 12 a terrorist and a tourist.
 13 But we have incinerated men and women. Sir, please,
 14 prove you're a man with a heart. Please, prove you're a
 15 man that has regard for humanity. Please. Let's bury
 16 our dead. Let's behave as human. Until the Government
 17 leads a (inaudible) that will mourn babies as if it's
 18 their biological babies, dissociate yourself. Nothing
 19 more you can gain. No respect. No amount of money that
 20 you can gain from doing this. You get absolutely
 21 nothing. So that's my advice. And those are the
 22 questions.
 23 I have 52 reasons why you should resign. I am going
 24 to send that to you.
 25 I understand that this committee is meeting at the

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1 Royal Courts of Justice. You have an office at the
 2 Royal Courts of Justice. Is that true?
 3 SIR MARTIN MOORE-BICK: Certainly, yes.
 4 FROM THE FLOOR: At the Royal Courts of Justice. You are
 5 inquiring into what happened in North Kensington. You
 6 are in a tower. The people are crying and weeping. You
 7 are in a tower. You have Westminster. If Parliament is
 8 not for the people, why is there Parliament? It's of no
 9 good to itself.
 10 Please prove you have a heart.
 11 (...Applause...)
 12 SIR MARTIN MOORE-BICK: There is someone at the back there
 13 with their hand up who hasn't spoken yet.
 14 FROM THE FLOOR: Good evening. I'm Junior, I've been
 15 volunteering around the area since this fire happened.
 16 My advice to the panel is one of communication and
 17 structure. The outcry of the people needs to be
 18 listened to. The communication is not forthcoming, and
 19 that feeds into the propaganda and the unrest on the
 20 ground. You need to be releasing statements as you are
 21 finding them so people are aware of the truth. When you
 22 leave all of us just to assume stuff, and guess and make
 23 assumptions about everything that is going on, then the
 24 results of that and the behaviours and the reception you
 25 give wherever you go, that onus lies on you to be given

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17 (Pages 65 to 68)

<p>1 our approval. If you weren't giving our defined and</p> <p>2 proven statement of your findings that would not</p> <p>3 interfere with the investigation as it goes along, you</p> <p>4 will start gaining some ground.</p> <p>5 It has to do with structure. You have heard what</p> <p>6 everybody is saying. They are qualified people, in the</p> <p>7 minority, whose assistance you can employ to help you,</p> <p>8 who can reach the community who can reach people and</p> <p>9 give you information that, no matter how much money you</p> <p>10 spent, you would not be able to get if the composition</p> <p>11 of this panel stays as it is.</p> <p>12 There has been different volunteering hubs all</p> <p>13 around. When the Government started getting involved</p> <p>14 with the council the volunteers on the ground that they</p> <p>15 put out to give tracks were not engaging with anybody,</p> <p>16 they were huddling around in the neighbourhood and</p> <p>17 running out. People need to be spoken to, people need</p> <p>18 to be engaged with for you to get the real picture. As</p> <p>19 of now this is a remote control operation and it's not</p> <p>20 going anywhere.</p> <p>21 There is documented evidence this atrocity could</p> <p>22 have been averted. You have council that has e-mailed,</p> <p>23 that has approaches made by people from the tower, the</p> <p>24 action group, that started hinting about this fire a few</p> <p>25 years ago.</p> <p style="text-align: center;">Page 69</p>	<p>1 say.</p> <p>2 What happened, I was about to begin a youth project</p> <p>3 that was attempting to engage with the youth of north</p> <p>4 Kensington in the redevelopment policies that they were</p> <p>5 victim to. Grenfell Tower sits within that, and the day</p> <p>6 that I was supposed to begin my project Grenfell Tower</p> <p>7 burnt, and to a certain extent now what I was trying to</p> <p>8 get out of that process, which was an understanding of</p> <p>9 what third sector organisations, the KCTMO and RBKC and</p> <p>10 big developers were doing, supposedly in the interests</p> <p>11 of the community, actually turned out to be the creation</p> <p>12 of a deathtrap.</p> <p>13 Now, my understanding from the media reports -- and</p> <p>14 you may want to clarify this after I've spoken -- is</p> <p>15 that the terms of reference that you are working with</p> <p>16 will bracket off a significant amount of the history of</p> <p>17 redevelopment and the real estate of that area, and that</p> <p>18 although it may seem abstract it is incredibly related</p> <p>19 to what happened, because those people burnt because</p> <p>20 people didn't view their lives as worthwhile, they</p> <p>21 viewed the land as worthwhile. They had redevelopment</p> <p>22 plans for Colchester, they had redevelopment plans for</p> <p>23 Grenfell, they had redevelopment plans for the whole of</p> <p>24 the Latimer area, just like they did in Notting Hill and</p> <p>25 Ladbroke Grove. And the people of north Kensington in</p> <p style="text-align: center;">Page 71</p>
<p>1 There is a document of them being labelled for</p> <p>2 slander and all of that, so that was a good starting</p> <p>3 point. The scope of this investigation has not been</p> <p>4 made known to everybody. So the way you release the</p> <p>5 information is very important, and pay attention to the</p> <p>6 structure. Don't rush to start things off until you can</p> <p>7 get it right because at the minute where you're standing</p> <p>8 you might have a good heart, good plan, but you got to</p> <p>9 feed the human factor in everything you're doing. The</p> <p>10 unrest is just too much to comprehend any corporate</p> <p>11 steps that are being taken. Certain figureheads need to</p> <p>12 be involved for you to get this, trust certain figure</p> <p>13 heads need to be approached for you to get the right</p> <p>14 picture.</p> <p>15 It's worth taking note of. Thank you.</p> <p>16 SIR MARTIN MOORE-BICK: Thank you very much (...Applause...)</p> <p>17 FROM THE FLOOR: Hello, I'm Daniel Raneck(?), I'm a youth</p> <p>18 worker in the Latimer area. I work at the Harrow Club.</p> <p>19 I've been a youth worker in the area for a number of</p> <p>20 years and I've been connected to a number of campaigns.</p> <p>21 Just bracketing off what everyone else has said --</p> <p>22 and I don't want to say this in any way to contradict</p> <p>23 what people have said -- I do believe the composition of</p> <p>24 this panel should change, but if this is about the terms</p> <p>25 of reference then there are a few things I would like to</p> <p style="text-align: center;">Page 70</p>	<p>1 general know what that means, and this exists within a</p> <p>2 context. That doesn't mean that Grenfell isn't</p> <p>3 something that has to be looked at in a very particular</p> <p>4 sense, I understand that there has to be that and that</p> <p>5 is why I think when people say that the terms of</p> <p>6 reference have to be as wide as possible, what people</p> <p>7 are saying is that everything that went wrong during</p> <p>8 that fire, whether that be the cladding, whether that be</p> <p>9 the installation, whether that be the exposed gasworks,</p> <p>10 whether that be the closed off fire escape, all of the</p> <p>11 stuff, the litany of contempt that you can find within</p> <p>12 the KCTMO's actions from 94 up until the day the tower</p> <p>13 burnt, that should all be there.</p> <p>14 But also what should be there is a general</p> <p>15 understanding of what the land battle is in north</p> <p>16 Kensington.</p> <p>17 But also, after the fact, I think you have to look</p> <p>18 at what the KCTMO did in regard to trying to establish</p> <p>19 the lists from referenced relief centres, why the KCTMO</p> <p>20 or why the -- present, no, statutory services base</p> <p>21 themselves out of two sides. Peter Herbert made the</p> <p>22 great point a minute ago in regards to what -- the</p> <p>23 position of undocumented people, the lack of provision</p> <p>24 that was made there, given the amount of people who</p> <p>25 didn't have language as a first -- I'm sorry, if you</p> <p style="text-align: center;">Page 72</p>

<p>1 walked around the Latimer Road area for three weeks</p> <p>2 there was no signage other than in English. You have an</p> <p>3 incredibly racist, institutionally racist thing staring</p> <p>4 you in the face in just signage alone. The amount of</p> <p>5 scandals that I felt and the amount of hats I had to</p> <p>6 wear because of a complete failure of a Local Authority</p> <p>7 to do the basic thing in regards to life that brought in</p> <p>8 a voluntary effort from nationwide or a councillor which</p> <p>9 was nowhere present.</p> <p>10 You've got a past that has to be taken into</p> <p>11 consideration, you have the particularities of the</p> <p>12 KCTMO. For me I'm slightly baffled legally why somebody</p> <p>13 like Rock Feilding-Mellen or Robert Black aren't in</p> <p>14 prison right now because we know it was from Rock</p> <p>15 Feilding-Mellen that led them to change the contract</p> <p>16 from Ledbetter to Rydon that led to the disgraceful</p> <p>17 cladding that was put on that building. For me, once</p> <p>18 you have that established -- and that's there, that's on</p> <p>19 the record, that's not even debated any more.</p> <p>20 So when you have all of these things stacked up you</p> <p>21 have a very clear case for a very wide public inquiry</p> <p>22 that should take everything into consideration, which</p> <p>23 should, just like the great reports of the past that</p> <p>24 were led by public pressure, lead to fundamental change</p> <p>25 in Government. Meaning that there has to be local</p> <p style="text-align: center;">Page 73</p>	<p>1 those young people who have now had to watch a</p> <p>2 (inaudible) not only preside what happened up until that</p> <p>3 fact but then after it.</p> <p>4 If a cloak of normality or officialdom is put over</p> <p>5 this, and a narrow terms of reference put on this to</p> <p>6 cover the arses -- excuse my language -- of the elite</p> <p>7 within this area, then you are building it in to</p> <p>8 an entire community who have already gone through too</p> <p>9 much, way too much trauma, way too much, and that will</p> <p>10 be on everyone's head that allows that to happen.</p> <p>11 Something radical needs to come out of this. I beg of</p> <p>12 you that you make these terms of reference as wide as</p> <p>13 possible and heed every word that is coming to you</p> <p>14 because if you don't and if this isn't looked at in its</p> <p>15 totality we are going to have to have such a scandal on</p> <p>16 our hands (...Applause...)</p> <p>17 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>18 FROM THE FLOOR: I just want to say one thing on top of</p> <p>19 that as well of what he's just mentioned. Do you have</p> <p>20 children? Do you, the panel, have children? How would</p> <p>21 you be feeling now if you'd lost those children? We're</p> <p>22 going to be asking those same children to go back to</p> <p>23 school in September, and we're gonna them to be good at</p> <p>24 school. Yeah? At the same time as that same country,</p> <p>25 that same society that we live in, showing those same</p> <p style="text-align: center;">Page 75</p>
<p>1 communities that are given the ability to have the</p> <p>2 rights over what happens to their land. Because</p> <p>3 actually I mean I came back to the country to engage in</p> <p>4 the number of campaigns because that area is very close</p> <p>5 to my heart, as a west Londoner I see it as the beating</p> <p>6 heart of this part of the city and anything that happens</p> <p>7 in that area will determine what happened to the rest of</p> <p>8 it. So I joined the campaign, of which Niles is here as</p> <p>9 Chair of the Westway23 to engage with what was happening</p> <p>10 with that land and a battle to maintain communities but</p> <p>11 also an appreciation of the existing communities of</p> <p>12 north Kensington, places like the Westway Trust, places</p> <p>13 like the KCTMO, organisations that are working hand in</p> <p>14 glove with big developers need to -- like, the scope of</p> <p>15 that corruption and the level at which, if I were</p> <p>16 sitting in your seats I would be drawing a very</p> <p>17 complicated web right now that would see just how much</p> <p>18 these splinters go there. If you restrict that you are</p> <p>19 making an incredibly political decision, a decision that</p> <p>20 will have huge ramifications. If you are able right</p> <p>21 now, regardless of anything else you want to take from</p> <p>22 this room, to make the decision to not widen that, to</p> <p>23 take into consideration what I've just said to you,</p> <p>24 would be the greatest insult. And believe me that, as</p> <p>25 a youth worker in that area, my greatest concern is</p> <p style="text-align: center;">Page 74</p>	<p>1 children that you don't care about their lives, you</p> <p>2 don't care about their mothers, their fathers, their</p> <p>3 aunties, their uncles, their grandfathers, nieces,</p> <p>4 nephews. This is a big problem. Because this young man</p> <p>5 here, he's watching your behaviour, he's reading your</p> <p>6 energy. Because young people, yeah, read energy. They</p> <p>7 don't listen to all the talk talk talk talk talk, that</p> <p>8 goes over their head, what they read is energy. Yeah?</p> <p>9 And they are reading your energy now, and they are going</p> <p>10 to remember that energy.</p> <p>11 So think about the future generations that's coming</p> <p>12 now, don't think about your own selves and your own</p> <p>13 reputations, yeah? Think about the next generation</p> <p>14 that's coming up, living in a country that is showing</p> <p>15 them that they don't care, from the top down,</p> <p>16 Government, charities, so-called charities, yeah? TMOs,</p> <p>17 all of this. It's giving a clear, clear clear message</p> <p>18 to our young people that you don't value their lives,</p> <p>19 and if that don't wake you up to do something I don't</p> <p>20 know what will. Yeah? Because maybe your own children</p> <p>21 would turn against you because you didn't do anything.</p> <p>22 (...Applause...)</p> <p>23 SIR MARTIN MOORE-BICK: Can I just say, we've only got the</p> <p>24 hall until actually half past eight so we've overrun</p> <p>25 already.</p> <p style="text-align: center;">Page 76</p>

1 FROM THE FLOOR: I've got a very quick question.
 2 SIR MARTIN MOORE-BICK: I'll take yours and I'll take this
 3 lady.
 4 FROM THE FLOOR: So as you are doing an inquiry I'm trying
 5 to find out if you are also inquiring into the KNC
 6 Foundation, because the people on the board are also
 7 part of the people who are responsible for the fire at
 8 Grenfell and they've taken a lot of money for the people
 9 for Grenfell inside of that foundation. So I'd like you
 10 to also do an inquiry into that and how they are
 11 collecting money and collecting donations for people who
 12 actually really need it and don't want any association
 13 with those people at all. That's my question, that's
 14 what I want you to inquire into as well. That's it.
 15 KNC Foundation, yeah?
 16 SIR MARTIN MOORE-BICK: I'm not sure I can answer that
 17 immediately.
 18 FROM THE FLOOR: Please put that as part of your inquiry as
 19 well. Because they shouldn't be entitled to deal with
 20 anything to do with of these people at all.
 21 SIR MARTIN MOORE-BICK: Okay.
 22 FROM THE FLOOR: Thank you.
 23 SIR MARTIN MOORE-BICK: Now, we are going to have to stop.
 24 But this lady at the front has, I think, a particular
 25 reason for having another person.

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1 FROM THE FLOOR: Hello, my name is Hanna Showy, I'm a
 2 relative of Farah Hamdan who died in the fire with her
 3 husband and two of their three daughters.
 4 My question is really quick, it's about community
 5 engagement. I would just like to ask the panel, are you
 6 aware that there was a meeting this evening at Maxilla
 7 Centre taking place at the same time as your meeting?
 8 Were you aware of that? Organised by Justice for
 9 Grenfell?
 10 SIR MARTIN MOORE-BICK: I think I was certainly invited to
 11 attend a meeting, but not, I think, on -- one organised
 12 by Justice for Grenfell.
 13 FROM THE FLOOR: Right. Because to me this lack of
 14 communication and lack of people actually talking to
 15 each other makes no sense. Us as families who, you
 16 know, not only are we grieving but we're stretched for
 17 time, everybody wants a piece of us, and it's not okay,
 18 you know. If you want -- there's many many reasons that
 19 people more eloquent than me have expressed this
 20 evening, but if you want people to trust you, you
 21 actually need to not double book us like this. It's not
 22 okay.
 23 SIR MARTIN MOORE-BICK: That's a very fair point, I agree
 24 with you.
 25 All right, I'm sorry, I think we're going to have to

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1 stop now. If it's very quick.
 2 (Pause)
 3 FROM THE FLOOR: Seems a bad statement but it's bolting the
 4 gate while the horses have gone. With all this
 5 cladding, if this hadn't taken place, no one would never
 6 know what's going on.
 7 And concerning the children, the trauma that they're
 8 going through is terrible. And what can I say? It's
 9 just so frustrating because all people need is support
 10 and help in the right area where it's needed, because we
 11 could never imagine what they're going through. To be
 12 burnt alive and wait for death in a building that's
 13 burning, it's really really bad. Think of the families.
 14 You see, we are sitting here comfortable, we're able to
 15 sit here and express ourselves, they're not, so you
 16 can't blame the families for standing up for what they
 17 believe in. They need justice.
 18 SIR MARTIN MOORE-BICK: Well, I've found this a very very
 19 humbling meeting because I heard things this evening
 20 which I hadn't heard before, and I think it's very
 21 important that I hear them and those of my team hear
 22 them as well.
 23 I'm sorry we've run out of time and I'm very
 24 grateful to all of you who have come to talk to us this
 25 evening. And we'll take what you have told us very much

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1 to heart.
 2 FROM THE FLOOR: If you really give this energy, before we
 3 leave can all of us here have one minute's silence for
 4 Grenfell together?
 5 SIR MARTIN MOORE-BICK: That's a very good idea. Let's do
 6 it now.
 7 (Pause for a minute's silence)
 8 SIR MARTIN MOORE-BICK: Thank you all very much.
 9 (The meeting concluded)
 10 (8.50 pm)
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20 (Pages 77 to 80)

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