# OPUS2 

Grenfell Tower Inquiry

Day 104

March 10, 2021

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$(10.00 \mathrm{am}) \quad$ Wednesday, 10 March 202
(10.00 am) 2
SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to
today's hearing. As usual, I'm joined by my fellow
panel members, Ms Istephan and Mr Akbor.
MS ISTEPHAN: Good morning.
MR AKBOR: Good morning.
SIR MARTIN MOORE-BICK: Before we begin today's evidence,
perhaps I should just say something briefly about what
happened at the end of the afternoon yesterday.
I apologise for the fact that unfortunately we lost
the live stream connectivity, right at the end of the
afternoon. I understand from the technical support
people that their broadband connection was lost at that
point somewhere outside their building. It was
therefore something over which neither they nor we
obviously had any control.
A lot of efforts were made to re-establish the
connection, but unfortunately it couldn't be done within
a reasonable time. No other facilities were lost, and
therefore communications with the Inquiry's counsel were
maintained as normal.
Because there was only one additional question which
counsel needed to put to the witness, we decided that we
would put the question and have his answer recorded in
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the usual way, and that recording should be added to the
rest of the hearing record for yesterday. So nothing
has been lost. That's what we did, and as far as I'm
aware, that is now available to anyone who wishes to
view it.
But I'm sorry about that. As you can tell, it was
something completely outside our control or that of our
technical support team.
Having explained that, we can now move to meet
today's witness, who is Mr Christopher Ibbotson of
Panel Systems.
I'm going to check first that Mr Ibbotson is there
and can hear and see me.
MR CHRISTOPHER IBBOTSON (called)
SIR MARTIN MOORE-BICK: Good morning, Mr Ibbotson, are you
there?
THE WITNESS: Yes, good morning.
SIR MARTIN MOORE-BICK: Good morning.
You should have on the screen in front of you a copy
of the affirmation which I understand that you're
willing to make. Is that right?
THE WITNESS: I do.
SIR MARTIN MOORE-BICK: Very good. Could I ask you then to
make the affirmation by reading the words on the screen.
(Witness affirmed)

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SIR MARTIN MOORE-BICK: Thank you very much.
            Before we go any further, there are one or two
    matters that we need just to check on
            First of all, can I ask you to confirm, please, that
    you're alone in the room from which you're giving
    evidence?
THE WITNESS: Yes, I am.
SIR MARTIN MOORE-BICK: Thank you.
            Can you confirm that you have no documents or other
    materials with you?
THE WITNESS: Yes.
SIR MARTIN MOORE-BICK: And can you confirm that your mobile
    phone is in another room and that you don't have any
    other electronic device in the room with you which is
    capable of receiving messages?
THE WITNESS: Yes.
SIR MARTIN MOORE-BICK: Very good, thank you very much.
            Now, then, just for your information, you may like
    to know that your legal representatives are with us in
    the virtual hearing room, in the sense that they can see
    and hear what is going on. It is possible for them to
    intervene if they consider it essential to do so, but we
    have other arrangements for them to contact our counsel,
    so I ask them to keep their microphones and cameras
    switched off to avoid any technical difficulties .
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I hope we shan't have any technical difficulties
today -- you can never be quite sure, but I hope we
shan't -- but if we do, we'll take a short break while
they're ironed out by the technical team.
We shall have a break during the morning round about
11.15, but if you need any additional break at any time,
will you just indicate that and we'll do our best to
accommodate you. All right?
THE WITNESS: Okay.
SIR MARTIN MOORE-BICK: Is there anything that you would
like to ask me or raise before we start taking your
evidence?
THE WITNESS: No.
SIR MARTIN MOORE-BICK: Right, thank you very much.
In that case, I'm going to invite Ms Drage to put
questions to you.
Yes, Ms Drage, when you're ready.
Questions from COUNSEL TO THE INQUIRY
MS DRAGE: Thank you, Mr Chairman, and members of the panel.
Mr Ibbotson, good morning and thank you for
attending the Inquiry. It's very much appreciated.
Can I confirm first that you can see and hear me?
A. Yes.
Q. If you have any difficulty understanding anything I'm
asking you in the course of the questions, then please
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[^0]a range of industries, including the construction and off-site fabrication industry; is that right?
A. Yes.
Q. Can we please turn to $\{$ BLAS0000004/35\}. This is the Phase 1 report of Dr Barbara Lane. It will be coming up in just a moment. I'm going to ask you some more detailed questions about the products that were used in the Grenfell Tower refurbishment later on, but I just want us to get our bearings first.

If we can look at that figure, figure 4.22, we can see from the figure title that this is a photograph of the refurbished Grenfell Tower. The window arrangement has been highlighted by Dr Lane and the components annotated.

Starting at the top of that photograph, we can see that Dr Lane has identified the kitchen window insert insulating core panels. Those are identified by a yellow outline and yellow hatching on each level. These were the window infill panels that housed the kitchen window extract fan and they are white in colour. Those panels were manufactured and supplied by Panel Systems; is that correct?
A. I can't - I have never seen the drawing. I guess we did supply them, but I can't specifically say where on the building they went.

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## Q. I understand, thank you.

We can see that Dr Lane has identified the new window frames, which are outlined in blue, and the glazing, which is outlined in red with red hatching.

Dr Lane has then identified, in the line at the bottom of the photograph, insulating core panels, and she has identified those panels by pink outline and pink hatching. These infill panels were fitted between the glazed panels, and again identifiable by their white colour. Those panels were manufactured and supplied by Panel Systems; is that correct?
A. Again, I can only confirm that we supplied the panels. I have no idea where they went on the building other than what I'm being told here, but I don't doubt that that is correct.
Q. Am I right that Panel Systems is able to manufacture composite panels with a range of materials?
A. Yes.
Q. It offers, for example, metal, plastic, fibreglass and timber facing options.
A. Yes.
Q. And various core materials, such as phenolic foam, mineral wool, extruded polystyrene, Styrofoam, for example.
A. Yes.

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Q. So that we have an idea, is it correct that typically
    the core material is bonded to the facing material using
    a form of adhesive?
A. Yes.
Q. In 2015, what did your role as owner and managing
    director of the company involve?
A. The strategic direction of the business. I was actively
    involved in growing the business. I wasn't involved in
    day-to-day sales decisions, but it's my business and
    therefore it's my responsibility.
Q. Did you at the time have any training or education in
        respect of the fire performance of materials?
A. No.
Q. How big was the company in 2015?
A. Measured in what terms?
Q. Number of employees, for example.
A. }72\mathrm{ .
Q. And were they all operating from one central office?
A. No, it's spread across three sites.
Q. And where were those sites?
A. They were all within the Sheffield postal region.
Q. I see, thank you.
            In respect of your construction industry customers,
        would you or any Panel Systems employees ever undertake
        site visits?
A.
Q. In 2015, what did your role as owner and managing
director of the company involve?
A. The strategic direction of the business. I was actively involved in growing the business. I wasn't involved in day-to-day sales decisions, but it's my business and therefore it's my responsibility.
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Q. Number of employees, for example.
A. 72 .
Q. And were they all operating from one central office?
A. No, it's spread across three sites.
Q. And where were those sites?
A. They were all within the Sheffield postal region.
Q. I see, thank you.
In respect of your construction industry customers, would you or any Panel Systems employees ever undertake site visits?
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A. Yes, if invited, yes.
Q. In what sort of circumstances would you be invited?
A. Could be various. Somebody wants us to look at a job,
somebody wants to query a delivery, somebody's following
up on a delivery.
Q. I see.
In 2015, was Panel Systems registered with any
regulatory body?
A. We were ISO registered, Investors in People registered,
FSC registered.
Q. I see.
I'm going to ask you some questions now about the
training provided to Panel Systems employees in 2015.
Can we please bring up document \{PAN00000029\}. This
is the witness statement of Mr Roache, who was a product
manager at Panel Systems from August 2015.
Looking on page 1, at the very bottom of the page,
at question 3 , he says -- and we will need to go over
the page:
"Having started in August 2015, I had received the
following training ..."
If you can go over the page $\{$ PAN00000029/2\}:
"a. The types of Products PSL manufacture.
"b. A brief insight into the manufacturing
capabilities of PSL.
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## A. Yes.

Q. What sort of training would that be?
A. Well, he'd be working alongside the sales manager, he would go out on visits to site to customers with the sales manager, he might visit manufacturers to get training there. It would evolve over a period of time.
Q. Thank you.

If we can turn to $\{$ PAN00000028/5\}, this is the witness statement of Ms Harrison to the Inquiry, and she was a sales co-ordinator at Panel Systems in 2015.
A. Yes.
Q. If we could have a look on page 2 \{PANO0000028/2\},
please. Looking in answer to question 3, she says:
"Training was provided by my team leader and other

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## sales staff."

She goes on to say:
"I have also attended training sessions on products, and this would include some knowledge of fire performance of materials but not fire safety."

Is it correct, then, that some technical training was provided to Panel Systems sales co-ordinators and product managers in 2015, in terms of the fire performance of the products manufactured and supplied by Panel Systems?
A. Yes, and prior to 2015, fire training, fire performance and materials is something that people have learned over the years that have worked for the company. It didn't kick in in 2015.
Q. No, you're saying they were trained prior to 2015?
A. Yes.
Q. For the avoidance of doubt, I'm just trying to understand the picture as it was in 2015.
A. Yes. As Ms Harrison's put there, she would have had an understanding of the fire performance of specific materials.
Q. Very good, thank you.

Would these employees -- so sales co-ordinators and product managers -- be trained in respect of which products Panel Systems considered to be class 0 fire

## rated?

A. They would be aware of what products were independently tested to class 0 , yes.
Q. Is it right that training was not provided in respect of the compliance of Panel Systems' products with the Building Regulations?
A. No.
Q. Or the practical guidance contained in Approved Document B?
A. We manufacture insulating panels. We don't manufacture panels that in themselves are fire rated. They're not independently tested.
Q. Indeed. I'm going to ask you some questions about that in just a moment.

Just in terms of training alone, would these employees, sales co-ordinators and product managers, be trained about what class 0 or class 1 surface spread of flame actually means?
A. Yes, I think they would be aware of the tests that applied to achieve class 1 and to the test that achieved class 0 , but it would be unfair to say that they, you know, would have a detailed knowledge of the BS 476 test.
Q. Who provided that technical training?
A. The sales -- the senior salespeople, the sales manager

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and occasionally manufacturers of the individual materials.
Q. Would manufacturers ever be invited to come to Panel Systems to provide technical training to --
A. Yes.
Q. I see.

Can we please turn to your witness statement at page 5, that's $\{$ PANO0000020/5\}. Looking at the very top of page -- and you picked up on this earlier just now in your evidence -- you say:
"The fire performance of the panel is governed by the fire performance of the panel core. PSL would use the fire performance as stated by the panel core manufacturer."

Is it fair to say, then, that the technical training in respect of the fire performance of the materials manufactured and supplied by Panel Systems was directed at the passing of information about the fire rating of the products as identified by the manufacturer on to, for example, sales co-ordinators and product managers? A. Yes, in simple terms, yes.
Q. Has the technical training provided by Panel Systems to its employees changed since 2015?
A. Yes. I mean, I think as I say later in the statement, we've undertaken action on our own testing of panels, as
against using that fire performance as given by, you know, the manufacturer of the core material.
Q. And are employees now trained in respect of that testing?
A. I'm not sure what you mean by trained. They understand that a panel has passed a certain fire test, and clearly the more experienced understand the finer detail of that fire test, but I wouldn't say that they all know precisely the full detail of individual fire tests, no.
Q. Thank you, I see.

Can we turn to your next statement, please. That's at $\{$ MET00040321/2\}. You say there, in the first substantive paragraph down, the second line:
"Our approach with a customer is driven by their requirements and we will work closely with some on projects and in other cases the relationship will be at 'arm's length'. Thus we can in some cases assist in the design of a product/panel and others we will simply respond to a pricing enquiry."

Can you see that there?
A. Yes.
Q. So when a customer approaches Panel Systems for the manufacture and supply of a composite panel,
Panel Systems may be simply responding to a pricing enquiry; is that right?

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A. Yes.
Q. Or it may provide some design advice in respect of the panels?
A. Again, it depends who's asking the question.
Q. Indeed.

If we could have a look at the very bottom of page 1 \{MET00040321/1\}, and we will need to look over the page, at the very final sentence:
"The composite panel will combine properties of the materials to produce a panel able to meet a combination of performance criteria, e.g. insulation, strength, aesthetic, fire and impact."

So by design of a product, then, do you mean that Panel Systems might advise the customer on the composition of the panel required to meet the customer's performance criteria?
A. Yes.
Q. If asked?
A. If asked.
Q. Can I then take you back to your witness statement to the Inquiry, that's at \{PAN00000020/3\}, at the bottom of the page, at paragraph 5, paragraph 2.2 of
Panel Systems' position statement to the Inquiry is quoted, and it is recorded:
"There are several basic queries in terms of
A. Possibly. Again, it depends very much on the type of questions that are being asked.

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Q. Okay. So looking at that second box down, "Composite panel insulation core selection data table" --
A. Yes.
Q. -- and the penultimate line, "Reaction to fire
(DIN 4102)", would a sales co-ordinator or a product manager have sufficient knowledge and training to be able to advise, for example, as to whether a particular application required an A1 or B2 rated product?
A. Well, you've changed the question. You're now saying whether the application requires that. What we're talking about here is the panel itself. If asked, if somebody wanted a panel that is class 0 , then we would advise. Whether the building needed class 0 is not a decision for my sales team.
Q. I see. So you mentioned class 0 ; in that final line, "Class '0' to building regs?", we can see that all core materials respond "no", save for the phenolic and mineral fibre lamella core materials.

Given that it appears that both products are class 0 rated, if a customer telephoned and said, "Could we please have a class 0 rated product", would a sales co-ordinator or a product manager be able to advise as to which core material, ie either the phenolic or the mineral fibre material, was suitable?
A. Yes.
Q. By virtue of what knowledge or training would they be able to give that advice?
A. Well, the table's to a certain extent the training, but as I said earlier, individuals will have been taught and been explained what each of these different core materials are.
Q. I see. So if a customer said, "We need a class 0 rated product", would one of these employees be able to draw the distinction between the A1 and B2 rated products and give that advice?
A. Yes, and if they weren't able, there would be senior people in the sales office that would work with them on that.
Q. Who would that be?
A. There's a senior salesperson, there's a product manager, and there's a sales manager. They've all got different knowledge, you know, with many years' experience.
Q. I see.

In 2015, were sales co-ordinators trained to volunteer any information regarding the fire performance of any of Panel Systems' products?
A. What do you mean by volunteer?
Q. Well, for example, was there any sort of compliance checklist process in place that a sales co-ordinator would go through when responding to a pricing enquiry?

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A. Well, again, it depends very much on the pricing enquiry. If the enquiry has come through with what we would call a bill of materials and performance criteria listed on there, the sales estimator would look at the performance criteria and if they were able to answer the questions then they would answer them. If they were not qualified or didn't know the answer, they would seek answers elsewhere within the company.
Q. Yes, I see.

Would they ask any questions about the intended application of the products?
A. Possibly. It's very -- there isn't a straightforward answer to every enquiry that comes into the company. They're all very, very different.
Q. If we could turn to $\{P A N 00000017 / 2\}$. This is Panel Systems' position statement to the Inquiry. At paragraph 2.4, it is recorded:
"Where fire performance is not stated we would offer a panel with Styrofoam as the core."

Why was a panel with a Styrofoam core the default offering in the absence of a customer's indication of fire performance?
A. Because Styrofoam thermally is very efficient, it is very good for a core material because it bonds very well, its compression is very good, it's a closed cell

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    foam, it has lots of attributes as a thermally
    insulating core.
Q. I see.
            Was it Panel Systems' practice to notify their
    customers of the fire performance of Styrofoam when
    offering it as a default core material?
A. No.
Q. And why was that?
A. Well, Styrofoam has been around for 40 years. I have no
    reason to doubt that the market is not aware of the
    performance of Styrofoam, it's a polystyrene. There's
    nothing - - you know, there's no - - there's Styrofoam
    literature in the marketplace, it's a well known product
    within the construction industry.
Q. Was it in 2015 Panel Systems' practice to notify their
    customers that they should check the compliance of the
    Styrofoam with the Building Regulations in their chosen
    application if it was offered as the default core
    material?
A. I would expect them to do that as a matter of course.
Q. I see, but it wasn't Panel Systems' practice to notify
    their customers --
A. No.
Q. Thank you.
        I'm now going to ask you some questions about how
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    Panel Systems' products were marketed.
        If we could look at your witness statement to
    the Inquiry, please, at {PAN00000020/6}, you say at
    paragraph 8 - and I'm summarising here -- that you were
    not aware of the guidance given in Approved Document B
    in respect of the necessary fire performance of
    insulating products for buildings above 18 metres.
        Does that mean that, in 2015, Panel Systems'
    marketing materials similarly made no claim in respect
    to their suitability for buildings with a storey of
    above 18 metres?
A. I don't think }18\mathrm{ metres figures in any of our
        literature
Q. I see.
            In 2015, did Panel Systems' marketing literature
        advertise the fire rating of the various core materials
        offered by Panel Systems?
A. No panel core was offered as being suitable for over
    18 metres, because I think at the time we were not aware
    of the 18-metre issue.
Q. I see, yes.
            Can we turn back to your witness statement at
        page 4, please. The reference is {PAN00000020/4}.
            At the very top of the page, paragraph 2.1 of
        Panel Systems' position statement is set out:
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"PSL do not manufacture a panel that has been subjected to any independent fire testing. The fire performance of the panel will be based on the performance of the individual elements of the panel."

If we could go to the bottom of the page at paragraph 6(a), again Panel Systems' position statement is set out, wherein the Aluglaze product is referred to and described as an insulating composite panel designed with a range of fire performances depending on the choice of panel core.

You can see there at paragraph 6(a), "What 'range of fire performance' can these panels be designed with?" is asked, and over the page at page 5 \{PAN00000020/5\}, you provide your answer, that:
"The fire performance of the panel is governed by the fire performance of the panel core. PSL would use the fire performance as stated by the panel core manufacturer."

You explain that the panels could be supplied with a polyisocyanurate core with a class 0 rating or with a non-combustible core of lamella rock fibre.

My question is: in 2015, did Panel Systems market an Aluglaze panel with a class 0 polyisocyanurate core?
A. Yes, there would have been a polyisocyanurate core that in itself was rated according to the manufacturer of

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that core as a class 0 material.
Q. Again, at that time, did Panel Systems market an Aluglaze panel with a non-combustible lamella rock fibre core?
A. Yes.
Q. Looking further down on page 5 at paragraph 7(a), you explain the composition of the panels supplied by
Panel Systems as part of the Grenfell Tower refurbishment. You explain that the majority of panels had a Styrofoam core and an aluminium skin, but there was a smaller supply of other panels with
a polyisocyanurate core and one with a plywood core.
At paragraph 7(b) you say that the panel would be described to have a class 1 surface spread of flame as a result of the aluminium skins.

If we could turn over to page 6 \{PAN00000020/6\}, please, at paragraph (d), towards the top of the page, you confirm that the fire rating of the Styrofoam core of the Aluglaze panels supplied to Grenfell Tower had a Euroclass reaction to fire classification of class $E$.

Is it correct, then, that Panel Systems marketed the products on the basis of the fire rating of the core panel material?
A. Yes. Styrofoam, we - - the panel would be classed as a panel with a core of class $E$.
Q. I see, and would it therefore be marketed in Panel Systems' literature as a class E fire rated panel?
A. It would be marketed as a panel with a Styrofoam core which is rated as class E .
Q. I see.

What role, if any, did the class 1 surface spread of flame have in the way in which the Styrofoam-cored product was marketed in the literature?
A. Very little.
Q. Can you explain what little relevance?
A. The aluminium in itself would have a class 1 surface spread of flame.
Q. I see. So would the marketing material make clear that the fire rating is dependent on the core material chosen and not the facing material?
A. Yes.
Q. Right

Did that marketing literature make clear that the behaviour of the composite product in fire would differ to the behaviour in fire of the core material?
A. No.
Q. Why was that?
A. The core is the -- when it comes to insulation, that is the main contributor to the insulation performance of that panel.

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Q. I see.
            Could we turn back to your witness statement,
    please, at page 7, that is {PAN00000020/7}. You touched
    on this earlier in your evidence. You say here at the
    very top of the page:
            "We now add to all quotes relating to panels
    intended for use in Construction industry irrespective
    of building type or height where Styrofoam is
    included ..."
            Then you explain the class E rating, and that if the
    customer requires a panel core with improved fire
    performance, that they should contact the sales office
    for advice.
            So do you mean there that if a pricing enquiry is
        required for Styrofoam and a quotation is sent out by
        Panel Systems, that that wording would be added to the
        quotation?
A. Yes.
Q. I see.
            What about if a customer contacts Panel Systems for
        design advice, as a result of which Styrofoam is
        recommended: would the wording be added to the quotation
        that is sent out then?
A. Any enquiry for a construction project where the quote
    has Styrofoam -- where the panel has Styrofoam as the
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core, that phrase is added on to the quote.
Q. I see.

Is there a reason why you don't go further and say that there might be restrictions imposed by the Building Regulations as to how Styrofoam-cored products are used?
A. We're not architects. We have no input to the design. I've no -- we wouldn't know all the details of the construction project. We can only educate on a basis of: we are quoting, in this case we've given you a price for a Styrofoam panel, and we put that on. There isn't much more that we could do. We're not architects. We're not professional -- we're not designers of a building. We manufacture panels.
Q. I appreciate that, but is there a reason why you don't add wording to the quotation to say, "Please check the Building Regulations as there might be restrictions as to the use of Styrofoam"?
A. Well, the architect must know that. That's not the role of Panel Systems.
Q. I'm now going to take you through some documents in respect of the supply of Panel Systems' products for use in the Grenfell Tower refurbishment and confirm your evidence on some of this.

It is right that there are two key periods of time:

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the first is January to June 2015, when products were supplied for use within the refurbishment at the request of Harley Curtain Wall Limited; the second is from August to October 2015, when products were supplied for use at the request of Harley Façades Ltd.

So I want to start with the first period of time, January to June 2015.

If we could please turn to \{PANO0000012\}, you will see that this is a handwritten note dated
19 January 2015. About half of the way down the page, it reads:
"Mark @ Harley Curtain Wall - enquiry."
Is it your understanding that this is a handwritten note of Natalie Harrison, a sales co-ordinator at Panel Systems?
A. Yes.
Q. And that it records an enquiry made by Mark Stapley of Harley regarding the manufacture and supply of products? A. Yes.
Q. Now, to the best of your knowledge, was this the first contact made by Harley regarding the manufacture and supply of products in respect of this particular project?
A. Yes.
Q. Thank you.

If we could please turn up $\{$ PAN00000006\}, we will
see that this is an email from Mr Stapley of Harley to
the generic Panel Systems email address of one of your divisions, and it is dated the same day,
19 January 2015. He says:
"Hi Natalie,
"Further to our earlier telephone conversation, please find attached our schedule of panels required for Grenfell Tower."

And he then asks for pricing.
If we could go down to page 2 of that document
\{PAN00000006/2\}, we can see the handwritten schedule of Mr Stapley there. We can see that he has requested aluminium-faced spandrel panels with an overall thickness of 28 millimetres. Do you see that there?
A. Yes, yes.
Q. The colour finish is set out, as well as the size of the panels.

Am I right that the core material sought is not specified, at least on this page that we can see of the schedule? Is that right?
A. Yes, there is no core material mentioned there.
Q. Thank you, Mr Ibbotson.

I wonder if you could help me with this: we can see under "Type 1 " it reads:

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"Colour finish - white RAL 9010 matt, both internally \& externally."

Could you help us, please, what would you interpret that "internally \& externally" to mean?
A. That's the inside face of the panel and the outside face of the panel.
Q. Thank you, that's very helpful.
A. It would generally mean that the panel will be seen from both sides, because somebody's paying for it to be powder-coated, it will be visible externally and visible internally .
Q. I see, thank you.

If we could turn then, please, to $\{$ HAR00009866\}.
This is an email from Ms Harrison to Mr Stapley, also dated 19 January 2015, and she attaches the quotation.

If we could please turn to that quotation, at \{HAR00009867\}, we can see that the quotation is for 28-millimetre thick Aluglaze panels with an aluminium skin and 25-millimetre Styrofoam core. Can you see that there?
A. Yes.
Q. If we could now turn to Ms Harrison's witness statement, that's at \{PAN00000028/4\}, please, if we could please look at the very top of the page at paragraph (a), Ms Harrison sets out:
"I quoted for a standard PSL 28mm glazing panel which includes Styrofoam as the insulation. This was fully detailed in my quote."

Now, is this an example of what you have described in the position statement that we've looked at, that where fire performance is not stated, Panel Systems would offer a panel with Styrofoam as the core?
A. Yes.
Q. Is that because Mr Stapley did not specify, as far as you can see, a core material in his enquiry?
A. Yes.
Q. Can we now please turn to $\{$ MET00040296/15\}. This is a purchase order sent by Mr Stapley to Ms Harrison the following day, 20 January 2015, and it says under "Item":
"Please supply aluminium faced insulated spandrel panels, as per attached schedule and in accordance with [your] quote ..."
A. Yes.
Q. To the best of your knowledge, did Mr Stapley query the selection of Styrofoam as the core panel prior to sending this purchase order?

## A. No.

Q. And to the best of your knowledge, what about after the purchase order was sent over?

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## A. No.

Q. On 10 February 2015 an invoice was raised by Panel Systems to Harley Curtain Wall for 62 panels with an aluminium skin and Styrofoam core. We don't need to go to that, but for the transcript it's at \{MET00040281\}.

On the same day, 10 February 2015, Panel Systems generated a dispatch note for delivery of those panels to CEP Architectural Façades on behalf of Harley. Again, we don't need to turn to that, but for the transcript it is at \{MET00040279\}.

Is it correct that a number of orders were placed in this same way between February and June 2015, all for aluminium skinned panels with a Styrofoam core?
A. Yes. They were scheduled deliveries, so they placed batches of orders against that original quote and their original order.
MS DRAGE: I see. Thank you.
SIR MARTIN MOORE-BICK: I'm sorry to interrupt.
Mr Ibbotson, you seem to have a little bit of trouble with your light.
A. It keeps switching off.

SIR MARTIN MOORE-BICK: Would you like to take a moment to solve it, if you can.
A. Well, I'm pressing a button but ... if it 's battery

## driven, the battery's gone

> (Pause)

SIR MARTIN MOORE-BICK: All right now? We will see how we go, anyway.
A. Yes, okay.

SIR MARTIN MOORE-BICK: Yes, Ms Drage, carry on.
MS DRAGE: Thank you, Mr Chairman.
Can we please turn to your witness statement at
page 2, that's at \{PAN00000020/2\}. Looking at paragraph (b), you were asked:
"Did Panel Systems provide any literature or documentation on the products supplied? If so what literature /documentation and when?"

You answered:
"No literature was requested. There was no discussion over technical details over the telephone or in writing. The quote detailed each element of the panel."

So is it right that Harley never asked to see any marketing material or specification details when --
A. Correct.
Q. - placing this order? I'm sorry, Mr Ibbotson?
A. Yes, correct.
Q. And there was never any discussion between anyone at

Harley and anyone at Panel Systems, to the best of your
knowledge, regarding the technical details of the panels?
A. Correct.
Q. Is that before the order in January 2015?
A. Before? Harley were not a regular customer. There was no discussion before or during the supply, up until the summer months.
Q. We will come to that period of time in just a moment. Thank you for that, Mr Ibbotson.

At paragraph (c) on that same page, you were asked whether Panel Systems provided any information about the fabrication or installation of its products in respect of Harley's order, and your answer is that Harley did not ask for any information.

Is it correct, then, that Panel Systems, to the best of your knowledge, were not aware of any of the fabrication work that was intended?
A. No. We knew nothing in terms of what subsequent work was undertaken on the panels.
Q. At paragraph (d), if we can just look a little further down that page, you are asked what information Panel Systems had about the proposed refurbishment of Grenfell Tower, and your answer is:
"Panel Systems were not aware of any of the proposed plans, designs or specification relating to
Q. And you were not informed of the height of the building?

## A. No.

Q. Or the proposed use of the panels?
A. No.
Q. And Harley never volunteered any information about the nature of the project?
A. No.
Q. You were asked at paragraph (h), if we could go a little further down the page $\{P A N 00000020 / 3\}$, please, whether Harley specified any fire performance criteria when placing its order, and your answer is no; is that right?

## A. Yes.

Q. Is it right that there was never any discussion about the required fire performance of the panels between Panel Systems and Harley?

## A. Correct.

Q. To the best of your knowledge, did Harley ever ask for

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any advice on the required fire performance of these Styrofoam panels?
A. No.
Q. If we could then turn back to $\{$ HAR00009867 $\}$, this is the quotation sent by Ms Harrison to Mr Stapley which we've looked at previously. I just want to have a look in a bit more detail.

You see there that the total net price is $£ 38,132$, and the quantity of products totals 532 panels.

Would you have expected, given the volume of the order, any further enquiries to have been made by your sales team at this point as to the size of the building?
A. No. It's not a large order.
Q. So was this a typical order for Panel Systems at the time in terms of volume?
A. Yes.
Q. And in terms of the core material requested?
A. Yes.
Q. What about the reference here to Grenfell Tower? Would you have expected the reference to a tower to cause the sales team to appreciate that these panels might be intended for use in a high-rise building?
A. I don't think we would conclude that because it says
"Grenfell Tower" that it is itself -- that it is
a tower. There are lots of jobs that we've done --

> did

If we can turn to that revised schedule at
\{HAR00020332\}, we can see that for each of the P2, P3 and P4 panel specs, an aluminium-skinned panel with a Kingspan TP10 rigid insulation core has been requested, and at panel spec P5 it is a ply core with
TP10.

Looking at now $\{$ HAR00018872 $\}$, we can see that on
27 August 2015 a quotation was provided in response to
the pricing enquiry for those P2 to P5 panels. If we could just scroll down the page a little, the reference there is to PIR. Can you see that there?
A. Yes, yes.
Q. Was this the Kingspan TP10 product?
A. I missed that, say that again.
Q. The reference there to PIR --
A. Yes.
Q. -- was this Kingspan TP10 rigid insulation product?
A. TP10 is a PIR with a very thin aluminium foil.

Unfortunately you can't bond to that reliably, so we would buy the PIR material as the core and bond to that the $1.5-\mathrm{mil}$ aluminium.
Q. I see, okay.

If we can then turn to $\{$ MET00040312 $\}$, this is an invoice raised on 8 October by Panel Systems to
has included the word "tower" that haven't been

Harley Façades Ltd for those P2 to P5 panels. So that takes us to 8 October 2015.

Finally, if we can turn to $\{$ MET00040302\}, we can see the dispatch note for the order to Harley Façades Ltd dated 8 October 2015. So this is 8 October 2015.

If we could also look at \{MET00040286\}, this is a dispatch note generated by Panel Systems for delivery of products to Harley Façades Ltd dated 21 October 2015, and we can see there again it's for delivery of aluminium-skinned panels with a core of PIR.

So is it correct that we have larger orders between January and June 2015 for the Styrofoam-cored products? Is that correct?
A. Yes.
Q. And then we have two smaller orders between September and October 2015 for composite panels with a PIR core?
A. Yes.
Q. Could we please look at your witness statement at page 5. That's $\{$ PAN00000020/5\}, and looking at the top of the page, three lines down, you say:
"There are a small [number] of panels supplied with a polyisocyanurate core with a Class ' 0 ' rating as requested by Harley ..."

Are you referring here to Harley's order for panels that we've looked at with a Kingspan TP10 rigid

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insulation core?
A. Yes.
Q. If we could then turn, please, to $\{$ KIN00011603\}, we will see that this is the product specification for Kingspan Thermapitch TP10. Towards the bottom of the page, under the subheading "Fire", it records:
"Kingspan Thermapitch TP10 and its rigid thermoset insulation core, are Class 1 , as defined by the Building Regulations."

Were you aware at the time that TP10 was a class 1 rather than class 0 rated product?
A. Well, class 1 is a surface spread of flame rather than -- you know, the class 0 rating is different. TP10 and PIR, we've -- I would have thought we would feel that they are a class 0 core material. But TP10, we can't bond to TP10, and that was replaced by a PIR-cored material from Kingspan. I think it 's probably us that's assumed it's a class 0 . They haven't asked for a class 0 , they've asked for TP10.
Q. I see. So Harley didn't actually request a class 0 rated --
A. No, they've merely asked us to bond to TP10, and we have replaced the -- TP10 is a polyisocyanurate with an aluminium foil, and we've replaced that with a PIR with a rigid $1.5-\mathrm{mil}$ or $2-\mathrm{mil}$ aluminium skin.
Q. Do you remember what that product was, the brand of that product? Was it a Kingspan --
A. It was probably a Kingspan PIR material.
Q. I see, but not TP10?
A. Not -- TP10, as I say, is just PIR with a foil.
Q. I see. And was it your understanding at the time that class 0 was not a rating for a surface spread of flame?
A. Yes, class $0--$ if a product is class 0 , it would by definition also have a class 1 surface spread of flame.
Q. Right.

I wonder if you could help the Inquiry with the following: could we please look at \{HAR00003866\}. This is a material specification produced by Harley and it is dated 15 January 2015. Have you seen this document before?
A. No.
Q. I appreciate that, and I'm showing it to you now for context and background only.
lgnoring the annotations in red ink for the moment, in the left -hand column, in the fifth paragraph down, in respect of glazing P1 panels, an aluminium-skinned panel with a core of TP10 rigid insulation is specified. Do you see that there?
A. Yes. Yes.
Q. Purely for your information, the P1 panel was the window

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infill panel between the glazed panels.
In the paragraph underneath, beneath that, glazing P2 panels, an aluminium-skinned panel with a TP10 rigid insulation core is also specified. Do you see that there?
A. Yes. Yes.
Q. And purely again for your information, P2 was the panel that housed the kitchen extract fan.

Looking then again at the fifth paragraph down and the annotation in red ink in respect of the P1 panel, it has been written, " 25 mm Styrofoam". Do you see that there?
A. Yes.
Q. In the paragraph below in respect of the P2 panels, the annotation is, "As above"; do you see that there?
A. Yes.
Q. If we could then look at the document \{HAR00003869\}, this is a later version of the same Harley materials specification document, and again, I appreciate that you won't have seen this and I'm showing it to you only for background and context.

This has been stamped by Studio E on 26 January 2015, and we can see that in respect of the glazing P1 panels, the specification has been updated to Styrofoam. Can you see that there?

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A. Yes.
Q. But in respect of the P2 panels, the specification has
    been left as TP10 rigid insulation.
A. Yes.
Q. If we could briefly look back at {HAR00020332}, we have
    looked at this before but it's the pricing schedule
    which accompanied Ben Bailey's email of 24 August 2015
    to Panel Systems. We can see there that for all of the
    panels, P2 to P5, the TP10 product has been requested,
    albeit that the P5 also includes timber.
A. Yes.
Q. Can we then please turn to {BLAS0000008/63}. This is
    Dr Lane's Phase 1 report. I'm looking for figure 8.73.
        Looking at figure 8.73 --
A. Yes.
Q. -- it is "Window insert insulating core panel removed
        from glazing system". This is the P2 panel that housed
        the kitchen extract fan, and we can see the ventilation
        opening there.
    A. Yes.
Q. Dr Lane found, following her site inspections, that the
        panels at P2 to house this extract fan had a Styrofoam
        core rather than a PIR core.
            Do you recognise this as an Aluglaze product from
        the photograph?
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A. Yes, although we have not put the cut-out in the panel.

## Q. Yes, thank you.

Can you confirm, perhaps you can help us, that this is a Styrofoam core rather than a PIR core?
A. Well, it is difficult from the photograph, but given the evidence that you've presented earlier, I would see it as a Styrofoam panel.
Q. Right. But you can't say from looking at the photograph itself ?
A. Well, I would expect it to be blue in colour, but I think it's the quality of the photograph.
Q. Right, I see.

To the best of your knowledge, were the PIR panels ordered by Harley actually delivered to site?
A. The last seven or eight panels were all delivered to site, yes.
Q. Can I then take you to the transcript, please, at Day 8, page 168, line 16. This is the evidence of Mr Ben Bailey of Harley to the Inquiry, and he is being asked questions about the composition of this panel P2 that housed the kitchen extract fan.

I think I have to just double check my transcript reference on that. I shall come back to that very shortly.

I just want to ask you now about a separate enquiry

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that was made.
    If we could please turn up {HAR00002852}. Looking
at the second email in the chain, this is an email from
Mr Roache of Panel Systems to Ben Bailey of Harley dated
4 September 2015, and Mr Roache says:
    "Please find attached our quotation as per your
specification provided, along with a datasheet for the
core material proposed."
    If we could turn to the quotation, please, at
    {HAR00002852}.
                    (Pause)
    The reference was {HAR00002852}.
SIR MARTIN MOORE-BICK: That's what we got.
MS DRAGE: Yes.
            Let's try {HAR00018876}. This is a datasheet
    attached to Mr Roache's email for the product
    Euroform Products Ltd Versafire, and the product is
    described as an A1 non-combustible board.
            On page 2 {HAR00018876/2}, we can see in the bottom
    section of that yellow box that the product has been
    tested to BS 476-4 and rated non-combustible and tested
    in accordance with BS EN ISO 1716:2002 and 1182:2002.
            On page 3 {HAR00018876/3}, we can see that on the
    right - hand side of the page, under the heading "Timber
    Frame Partition Construction, Cavity Fill", that the
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    panel core is a 70 -millimetre thick mineral wool. Can
    you see that there?
    A. Yes.
Q. If we could look back at your witness statement on
page 5 , that's $\{$ PAN00000020/5\}, you set out at
paragraph 7(a) that the panels supplied to
Grenfell Tower were 538 Styrofoam-cored panels,
19 polyisocyanurate-cored panels with two variations of
skin thickness, and one plywood-cored panel.
A. Yes.
Q. Are you able to confirm, then, that whilst Harley was
offered an A1 rated mineral wool product, they did not
in fact order any such product?
A. That enquiry, the product put forward is
non-combustible, but it provides no thermal properties.
In fact, that product was not ordered. We were quoted
it was a small number of panels and it went no further.
Harley did not pursue that enquiry.
MS DRAGE: Right. Thank you.
Mr Chairman, I have only probably five minutes'
worth of questions left for Mr Ibbotson. Perhaps I may
continue before we break?
SIR MARTIN MOORE-BICK: Yes.
Well, Mr Ibbotson, we would normally have a break
about now, but I think if there are only five minutes'
worth of questions, you might prefer to deal with them straightaway, mightn't you?
THE WITNESS: Yes, please.
SIR MARTIN MOORE-BICK: Yes. So we will press on, please, Ms Drage.
MS DRAGE: Thank you, Mr Chairman.
If we could turn to the transcript at \{Day39/168\}.
You will recall that I was asking you some questions about the P2 panel that housed the kitchen extract fan and its composition, whether it was a Styrofoam core or a PIR core, and this is Mr Ben Bailey's evidence to the Inquiry.

At line 16 he is asked by Counsel to the Inquiry:
"Question: Can you account for how it comes about that the P2 panel contained a 25 -millimetre layer of styrofoam as opposed to the TP10 Kingspan as stipulated or specified?
"Answer: I don't remember having any conversations with Panel Systems about them changing it, so beyond that, it would be guessing that they have changed it themselves."

Then can we have a look at $\{$ Day39/173:3\}. This is on the same topic. Mr Bailey says:
"Answer: I think -- well, I think from what we've seen, I think the reality is that they were supplied as

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a styrofoam core, as Dr Lane has suggested."
Now, I just want to ask you: to the best of your knowledge and recollection, was the order for PIR-cored panels at location P2 ever substituted by Panel Systems to a product with a Styrofoam core?
A. No.
Q. So, to the best of your knowledge, PIR-cored panels were manufactured and supplied to Harley?
A. No, that wasn't the question. We did not substitute Styrofoam. If you go back to the enquiry from Harley, it references P1 and P2; it does not identify any difference between those two specifications. And in fact, the drawing that you put on also, with the red annotation, showed that it had already been changed to Styrofoam before it came to Panel Systems.
Q. In respect of the P2 panel, the specification $--I$ can take you back to it if it helps -- remained as TP10 rigid insulation, and so my question is simply: was that order for TP10 ever substituted by Panel Systems to a Styrofoam core?
A. No. We would never change a panel core that a customer has asked for.
SIR MARTIN MOORE-BICK: Can I just ask you, Mr Ibbotson: you've explained that you couldn't use TP10 as a product because of the foil facing --

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A. Yes.
SIR MARTIN MOORE-BICK: -- but you could and did obtain the
    actual insulation material.
A. The foam plastic, the PIR, yes.
SIR MARTIN MOORE-BICK: Yes. Was there ever any difficulty
    getting hold of the PIR itself?
A. No.
SIR MARTIN MOORE-BICK: I imagine it's a fairly easy product
    to obtain, isn't it?
A. Yes. And we use it on a regular basis.
SIR MARTIN MOORE-BICK: Yes, all right, thank you very much.
    Yes, Ms Drage.
MS DRAGE: Thank you, Mr Chairman.
    In that period of time, so August to October 2015,
    do you yourself recall seeing any order for
    Styrofoam-cored panels?
A. No.
Q. Finally, are you able to help us with what these panels
        with the PIR core were actually used for at
        Grenfell Tower?
A. No.
MS DRAGE: Thank you, Mr Ibbotson. I have now come to the
        end of my questions for you.
            I will hand back to the Chairman as it will be
        necessary for us to have a short break to see if there
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        are any further questions from elsewhere.
    SIR MARTIN MOORE-BICK: Right, Mr lbbotson. Well, that's
the end of the questions that counsel thinks she needs
to ask you. We always have a short break at this point
just so that counsel can check that she hasn't
overlooked anything, and also to enable others who are
following the hearing to suggest other questions that it
might be necessary to ask you.
So we're going to break now and we'll resume at
11.35, please. That gives us just over quarter of
an hour. At that point we will be able to tell you
whether there are any more questions we have for you,
but there probably won't be too many.
THE WITNESS: Okay, thank you.
SIR MARTIN MOORE-BICK: Can I just ask you, while we're
having this break, please don't talk to anyone about
your evidence or anything relating to it.
THE WITNESS: Thank you.
SIR MARTIN MOORE-BICK: All right? So we will see you at
11.35. Thank you very much.
(11.18 am)
(A short break)
(11.35 am)
SIR MARTIN MOORE-BICK: Welcome back, everyone. We will see
now whether there are any further questions for

Mr Ibbotson.
I' II just check that Mr Ibbotson can hear and see us all?
THE WITNESS: Yes, very clear.
SIR MARTIN MOORE-BICK: Very good, thank you very much. Well, we will see if counsel has any more questions
for you.
Yes, Ms Drage?
MS DRAGE: Thank you, Mr Chairman. I don't have any other questions for this witness.
SIR MARTIN MOORE-BICK: Right. Well, thank you very much, well done.

Well, Mr Ibbotson, no more questions for you, which will no doubt come as a good thing, so it only remains for me to thank you very much for making yourself available. I'm sorry if you were inconvenienced yesterday, because I think at one stage we were hoping to see you yesterday, but we couldn't manage that. I'm sorry if that caused you difficulties. Anyway, we have now seen you, we have had the benefit of hearing your evidence, for which we're very grateful, so thank you very much, and that's the lot, you're free to go about your business.
THE WITNESS: Thank you very much.
SIR MARTIN MOORE-BICK: Thank you very much, goodbye.

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## THE WITNESS: Bye.

(The witness withdrew)
SIR MARTIN MOORE-BICK: At that point, we will have a short
break while we reorganise things so that Mr Millett can open some documents to us for much of the rest of the day.
(11.36 am)

## (A short break)

(11.45 am)

SIR MARTIN MOORE-BICK: Welcome back, everyone. At this
stage, Mr Millett is going to show us a number of the documents that have been disclosed by Arconic, some of which we have seen briefly during the course of Mr Schmidt's evidence, but some of which we've not yet seen at all.

So, Mr Millett, when you're ready, we'll look
forward to hearing from you.
Arconic Presentation
MR MILLETT: Thank you very much, Mr Chairman.
Mr Chairman, members of the panel, today we continue with the documentary evidence of Arconic, the manufacturer of Reynobond ACM.

We have heard from Ms Deborah French and from
Mr Vince Meakins. They were the UK sales
representatives for the Reynobond products. We have

## also heard evidence from Mr Claude Schmidt. He was the

 general manager of the Arconic company based in Merxheim in France, known in his evidence at AAP-SAS.As the panel knows from my submissions at the start of Arconic's evidence, we had invited other Arconic witnesses who are located in France and Germany to come to the Inquiry to give oral evidence. Those witnesses were Claude Wehrle, head of technical sales support, Peter Froehlich, the product manager for the Reynobond range at material times, and Gwenaelle Derrendinger, who was at material times a sales assistant for Arconic in relation to products, and she was based at Merxheim and part of the inside sales team. As you know, those witnesses declined to attend to give evidence on the basis of a perceived risk of prosecution by the French authorities under the French Blocking Statute of 1968.

The aim of this presentation is to place the remaining Arconic documents which will need to form part of the record into the public domain, and to show further key documents to you that we would have looked at with those witnesses so that you can see and understand them in a coherent order. It is also to set some of the documents that you have already seen into their wider context.

It will on occasions be necessary to explain to you
and to the public at large how documents relate to the Inquiry's lines of investigation. That in turn will involve identifying the further lines of inquiry arising from the documents and at times what those witnesses say about them.

I'm not going to show you every single document that we would necessarily have put to Mr Wehrle or to Mr Froehlich or to Ms Derrendinger. This is not a mock examination in the absence of the witness. Nor do I propose to make submissions on what you should make of the documents or about what, if any, inferences you should draw from the documents, or from the fact that the relevant witnesses have chosen not to give oral evidence. All core participants will of course have the opportunity to address the panel on the documents and any inferences to be drawn from them when they come to make their closing statements. That of course includes Arconic.

With that introduction, I turn to the first of the set of documents that we need to look at. This takes us back to 1997, and the tests conducted in that year on a product called Reynobond PE 160. We heard from the Arconic witnesses about a number of documents that may or may not show that Reynobond PE 55 could claim to be class 0 under the British Standards.

If we look first at the 1997 Warringtonfire tests, you will remember that we heard that the product called Reynobond PE 160 was tested by Warringtonfire in 1997. Claude Wehrle refers to those tests at page 14 of his witness statement at paragraph 47. If we could have that up, please, that's \{MET00053190/14\}. At paragraph 47 he says:
"I also had no reason to suppose that there was a material difference in fire performance between the PE panels manufactured in the US, which were tested at Warrington in 1997 (panels which were then known as RB160 PE), and those which were subsequently marketed as RB55 PE."

That's what he says.
Can we look at $\{\mathrm{BSI} 00001757\}$. This is British Standard 476, part 10, and this is the 2009 edition. It sets out the principles of fire testing under BS 476.

Can we go to page 20 \{BSI00001757/2\}, please. On page 20, if you look at paragraph 5.3 at the bottom of that page, "Field of application", you will see that it says:
"Within the field of reaction to fire, direct field of application is the application of the test results for a material or product in accordance with the details

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of how they were tested. Specifically, this means that the mounting and fixing arrangement used in the test method is applied directly to the use of the material or product in real end use conditions. Any variation in the physical properties or thickness of material or product in the end use application, or variations in the mounting and fixing arrangements, should be either quantitatively determined through a carefully designed test programme or, in some cases, be the subject of an assessment or expert judgement by an expert."

I can pause there.
I would also ask you to look, please, next at ADB, which we have at $\{C L G 00000224 / 122\}$. This is a part of ADB that we have looked at with some of the witnesses in Module 1, but it's worth just reminding ourselves about it.

At paragraph 16, on the bottom left-hand side of the screen, you can see that it says:
"Results of tests on proprietary materials are frequently given in literature available from manufacturers and trade associations.
"Any reference used to substantiate the surface spread of flame rating of a material or product should be carefully checked to ensure that it is suitable, adequate and applicable to the construction to be used.

Small differences in detail, such as thickness, substrate, colour, form, fixings, adhesive etc, may significantly affect the rating."

That's relevant to the question of whether the results of a test on one product can be applied to another product, however closely similar, and also the extent to which Arconic was or was not aware of those principles.

Can we then go back, against that background, to Mr Wehrle's witness statement at paragraph 74 on page 23 $\{$ MET00053190/23\}. If you look at paragraph 74 , he says:
"To my knowledge, there have been no substantive changes to the composition of Reynobond PE since 2005, save for a change to the colour of the core which occurred on 4 May 2015."

He goes on to explain what that was.
Can we next look at \{META00002926\}. This is a monthly report, apparently by Claude Wehrle, and we can see the date at the top: it refers to October 2005.

Can we please look at item 3, towards the bottom of the screen. It says, under
"Tests/calculations/optimisations/drawings/studies", under "Poland":
"We failed the fire tests 2 months ago with our standard core at $64 \%$ of ATH. Now we want to do new
tests with $65 \%$ of ATH (coming from Eastmann) and with $68.6 \%$ of ATH produced as 'prototype' in Merxheim. These new tests will take place as soon as the US material is coming in."

Now, we have reason to think that ATH stands for alumina trihydrate, which is a fire retardant.

When Mr Wehrle refers to "standard core", the question is whether he was referring to PE core there.

This document invites investigation of a number of things: first, whether it indicates that there was a change in the recipe, the chemical make-up, for the standard PE core at this time, October 2005; second, what those changes were, if there were any, and whether they in fact occurred and to what extent; third, if there were any other changes in the Merxheim product before 2005; and, fourthly, whether Mr Wehrle was aware of any additives in the core of Reynobond PE 160 which had been tested back in 1997.

Next we go to Mr Southgate and his warnings about UK testing in 2006.

Can we go to $\{$ MET00064988/19\}, please. This is an email from Colin Southgate to Gérard Sonntag at Alcoa. You will recall that Mr Southgate was Deborah French's predecessor in UK sales. This is dated 26 July 2006, and its subject is "Reynobond Fire
certification ". You can also see that it goes to others, including Guy Scheidecker and Claude Wehrle.

It's worth reading the email in full, and forgive me for doing so:
"Gerard - Re telecon yesterday evening.
"This is a subject that I have discussed with all concerned many times over the past $2 / 3$ years but no action has been taken as far as the UK market is concerned - Surprise Surprise!!
"Now we could have a major problem that could cost AAP $-M$ a lot of money in potential claims and legal costs.
"Let me try to explain the situation and why I think we could be in trouble.
"Original fire testing based on $\mathrm{RB}-55 / \mathrm{PVdF}$ paint finish - completed in March 1997.
" Certification created under Certs -
"WARNES 70707 - Spread of Flame - Class 1.
"WARNES 70708 - Fire propagation - Class 0.
"This certification [underlined and bold] should have been reviewed and re assessed every $5 / 6$ years so in 2002/03 a review should have taken place. The life span of the certification is 10 years max and our current certs expire and will be invalid in March 2007. This certification covers only RB-55 and does not cover RB-55

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or RB-33 in Poly or DG paint coatings!! [again in bold] So from March 2007 Warrington Fire will not stand by our WARNES approval and not support in any claim situation !!!
"AAP - M have used for the past 6 years WARNES 70707 \& WARNES 70708 covering all RB product range covering Architectural, CID \& S\&D. These approvals are shown in all of our current RB product brochures!!
"Our certifications WARNES 132317 \& 132616 approval Sept 2003 cannot be used as updated approvals covering 70707 \& 70708. This is due to the RB product having an FR core."

Just pausing there, we will go later to see those test reports.
"So for UK \& Ireland we have the following fire approvals."

Then he sets them all out underneath, and you can see there that the first one:
"RB-55 Architectural/PvdF finish $\times 4 \mathrm{~mm}$ : OK approval until March 2007.
"RB-55 (FR) Architectural/PvdF finish $\times 3 m m$ : OK approval until Sept 2013."

Then there are three products:
"RB-55 Architectural/DG5000 finish $\times 4 \mathrm{~mm}$ : None.
"RB-55 Architectural/CID DG3000 finish $\times 4 \mathrm{~mm}$ : None.
"RB-33 Sign \& Display ... None."
Then he goes on:
"During the past $6 / 9$ months Amari branches have supplied RB-33 for use in European Airports. This have been for major Advertising Displays. Amari clients have asked for copies of Fire certification covering RB S\&D as shown in our literature. 3 projects in Heathrow, Gatwick, Paris and I think Dubai are all asking for [accredited] fire certification.
"Amari WL customer has paid over $£ 750$ to get RB-33 approved by Warnes so they can obtain payment for their work. This problem is now closed and Gatwick accepted this approval.
"Amari EL customers are wanting our approvals. Merxheim has sent copies of certs 132317 \& 132616 which do not cover RB-33 Pe core. Today I have sent copies of 70707 \& 70708 to see if this will keep their clients happy, if Amari cannot keep them happy then they are concerned that the displays will be taken down and remade and fitted at Amari's cost. If this happens it could be bigger than the brushed claim.
"Anne-Laure has lived with this Fire Certs problem without really being able to help for many months. I am sure $A-L$ has reported it to you. I understand we do have a certification in France covering RB-33?? 61
"My final worry is misrepresentation to the market by our Distributor as AAP-M cannot supply a true/ official Fire certification covering RB-33 \& some RB -55 products even though they are selling the feature as a benefit via our Advertising.
"Your urgent response is requested."
You can see that Mr Wehrle is copied, as I say.
Now, this document raises a number of questions, but most important is whether Mr Wehrle himself was aware of a practice of sending out test certificates for one product in support of sales of another product. If that's right, was he aware that there was any technical justification for doing that?

You can also see, as I've identified, that Mr Southgate's opinion, as reflected in this document, is first that there should have been a review of the Reynobond 1997 certificates for PE in five to six years from the issue, and that the certificate would expire within ten years or in ten years. There is no expiry date stated on those certificates, I should say, but there is a wider question here about whether certificates should be viewed after a fixed date, five years or so, perhaps ten.

Can we then go to the response to Mr Southgate from Gérard Sonntag the next day, 27 July 2006. This is at
\{MET00064988/20\}. He says:
"Dear Colin,
"We just finish [ed] with Claude our meeting concerning the update of the situation.
"We had some month ago the request for a Sign project in Rb33, the Reynobond certification we sent was a copy of the Reynobond certification we sent was a copy of the Reynobond Architecture [Warrington] certificate to the Amari branch and we get no remarks from them. [Then], we decided to not organize the tests just for this project (around 7971 per [thickness] $\times 3$ [and he gives measurements] ... of course the situation since middle June is very different.
"Claude asked to Mr Moore from the Warrington fire on July 6th all conditions to organize the tests, he get the offer from them dated July 7th (The same offer that Mr lan Moore send back this morning).
"The question was to wait the new formulation of the Rb55 FR (COA3) and to organize all test together with the Rb33."

Then there is something about the time schedule.
Now, we see here talk of the tests for RB33, that's the signage product, and FR-cored RB 55, the architectural panels, and you heard some evidence that there were indeed BS 476 tests at this time in 2006 on

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FR-cored RB 55, and we have those, and you heard that from Mr Schmidt on \{Day91/45:11\} to \{Day91/46:11\}.

We also heard that there were a number of tests done on RB 33 at that time as well, and he said that at \{Day91/44:5-25\}, and we know from the documents that there was indeed BS 476 testing on RB 33 in three diameters or measurements, 2 millimetres, 3 millimetres and 4 millimetres, in September of that year, 2006.

I' II just read those into the record: the Reynobond 332 -millimetre tests are at \{ARC00000366\} and \{EXO00001960\}, and there is a class 0 summary report at \{EXO00001956\}; there is a Reynobond RB 33 3-millimetre test report under BS 476-6 and 7, they are at \{EXO00001951\} and \{EXO00001943\}, with the class summary or report at $\{\mathrm{ARCO0000362}$; and the 4 -millimetre Reynobond 33 test reports to BS 476-6 and 7 are at \{ARC00000365\}, \{ARC00000367\}, and the class 0 summary report can be found at $\{$ ARC00000363 $\}$.

But there was no testing at this time that we have been able to see of any Reynobond 55 product with a PE core under BS 476-6 or 7 .

On the basis of those documents that I have read into the record and summarised very briefly, and this email, lines of inquiry arise about whether there was a gap in the certification for the UK; if so, why that
gap was allowed to open up; why it wasn't closed with
new tests done under BS 476-6 and 7, either at that stage or thereafter; what was it about the UK market that meant that these tests were not regarded as so important that they needed to been kept current; what was the position with these products being sold in Europe?

We next turn to the claimed relevance of the 1997 PE 160 tests and the RB 33 tests.

Mr Wehrle says that the 1997 tests on 160 PE and the 2006 RB 33 tests are relevant to the statement that RB 55 PE was class 0.

Can we go to his witness statement at page 9 $\{$ MET00053190/9\}, paragraph 34. At paragraph 34, if you look at the second sentence, three lines down, he says:
"Moreover, I had arranged in 2006 for other RB PE products to be subjected to BS476 parts 6 and 7 testing, including in particular RB334, which has the same PE core but greater PE thickness ( 3.4 mm compared to 3 mm ) when compared with RB55 and has thinner aluminium on each side of the core (a total of 0.6 mm as opposed to a total of 1 mm on RB55)."

He goes on to say:
"It hence has proportionately more PE and a thinner protective skin."

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Now, this raises questions about whether in fact at the time there was any exercise done by Arconic to analyse the data from the RB 33 tests and extrapolate that data or from that data to apply it to RB 55 PE core then being manufactured.

If there was such an exercise, the next question is the basis on which that exercise was conducted, what methodology was used, and it also raises the question whether Mr Wehrle himself had any data in his own hands at the time to support the extrapolation, and if not what the basis of the view set out in this paragraph was.

We then turn to the tests supplied to the US.
I should draw your attention to something we have not seen at all, which assists us in understanding whether anything could in fact be learnt about RB 55's fire performance from the RB 33 tests.

Could we go to $\{$ META00001104\}, please. This is an email, as you can see, from Claude Wehrle to Diana Perreiah and Thomas Rogers on 30 June 2017. It postdates the Grenfell Tower fire.

Mr Wehrle writes:
"I send you as attached document a list of all the relevant certifications we have for our products in Merxheim.
"Please note the 3 categories:
". Product certificate - with Audit done by the notified body.
". Technical approval - Based on system
qualification for product installation.
". Reaction to fire ."
The table that's attached -- and you can see that there is an attachment, in fact I think two attachments to this email. The one we need to look at in native format is at \{META00001106\}, please. This lists the tests for numerous countries, as you can see from the country list under row 7, "Pays", if you can see that, it starts at Singapore and runs down through Switzerland and the UK. Listed are the EN 13501 European classification scheme tests at lines 68 to 82, you can see those there, under "Europe", and those are for RB 55. So those are the European tests.

You can see the UK BS 476 tests at rows 121 to 127 , if we just scroll down to those, in the light green block. What you get from that is that this list lists the tests only on FR core in 2012 and 2016. There is no reference in this list to any BS 476 testing for the UK or in the UK for any PE product. That includes the Reynobond 33 product or the 1997 PE 160 tests.

The question is: why not, if they were relevant?

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Next we turn to the FR tests which were done to achieve class 0 in 2003. I mentioned these in passing a little earlier on.

In September 2003 there were BS 476-6 and 7 tests done on Reynobond 55 FR core. Those tests did not have a summary report issued which stated that those results would meet class 0 , but we can say from those test results that we have that the part 6 test indicated an I index of 0 , and the part 7 indicated a class 1 performance. That would appear to be within the parameters of a class 0 definition.

For reference purposes, the BS 476-6 test, which is numbered 132317, is at $\{\mathrm{BBA} 00000053\}$, and the BS 476-7 test, which is numbered 132316, is at $\{B B A 00000050\}$.

So those are, in a nutshell, the September 2003 FR tests which achieved class 0 , even though not formally classified as such.

We then look at the European testing, and this will be very familiar to you, the two tests, $5 A$ and $5 B$, done in late 2004. We've seen that from the Arconic witnesses who gave evidence.

Because of the way that the single burning item test, namely EN 13823, is configured, it requires the specimen to be fabricated as either rivet or cassette. You have to have a fixation system in order to be able

## to set the test up under the European regime.

We saw the results in the classification reports dated 4 January 2005, and just to remind you, the Reynobond 55 PE in rivet, which was test $5--$ or, to give it its full nomenclature, RA05-005A -- achieved classification $B-s 2$, d0. The Reynobond 55 PE in cassette, which was test $5 B--$ or, to give it its full title, RA05-005B -- was stopped after 850 seconds as the heat release rate exceeded 400 kilowatts.

Now, the document references for the record again -and you will have these, but just to remind you of them -- for test 5A, that is at \{ARC00000535\}, its accompanying classification report is at \{ARC00000358\}; for test $5 B$, the test report -- and you will recall we only have a test report -- is at \{ARC00000536\}.

I would like to pick up on one point. You've seen test report 5B, and you'll have seen from the examination on it that it was a single specimen test which was terminated early and no further specimens were tested.

Can we look at $\{\mathrm{BSI} 100000620\}$. This is the standard, the British Standard, EN 13501 of 2002, which was applicable at the time of test 5B. In other words, it's the British Standardisation of the European Standard.

If we go to page 15 \{BSIO0000620/15\}, we can see it
says, "Number of tests for classification" under
section 7. If you scroll down and look at
section 7.3(a), the procedure or part of the procedure
that is required is to:
"Calculate the mean value ( m ') of the set of results for this parameter using the minimum number of tests."

If you pause there, take it from me that the single burning item or SBI test, EN 13823, requires a minimum of three specimens.

If you go on under letter (b) it says:
"If m' lies within the limits for an envisaged class, the value $m$ used for classification is $\mathrm{m}^{\prime}$."

Then (c):
"If m' does not lie within the limits for an envisaged class, two additional tests may be carried out."

That's important. I would emphasise that.

> Then (d):
"If two additional tests are carried out, the results for each parameter in these two tests shall be added to the set of results obtained in the minimum number of tests. Next, the two extremes (highest and lowest) for each parameter individually shall be excluded. The value $m$, used for classification, shall then be calculated using the remaining set of results
for each parameter."
Now, this section of the EN 13501 standard says, at the end of the SBI three tests, if the mean result is not what the sponsor envisaged, then they can do two further tests and exclude the highest and lowest datasets. In lay terms, that means that if the first specimen performed unexpectedly, a client, a test sponsor such as Arconic, could have carried on with another four tests, removed and best and worst results and gained a classification, and in that way, any apparently rogue result could have been excluded.

Now, I'd invite you to bear in mind that this is an option open to a test sponsor if they don't get the result they expect or envisage, and that's written into the standard. The question, looking at this standard in a little detail, which arises is why Arconic didn't use this provision in the standard, carrying on testing the cassette-fix variant, in order to seek the classification required if possible.

We next move on in time by a year to 2006 to pick up something I mentioned not only earlier but also with the witnesses, which is the 2006 Reynobond FR test in rivet.

There was a test in October 2006 where Reynobond FR achieved European classification B-s1, d0 under the European regime EN 13501. The reference to that is at

## \{BBA00008288\}.

This was the FR product in rivet-fix only. We have been unable to find any test results for the FR product in cassette form at this time. That raises the question: why not? Why not particularly if the result of test B on PE non-FR form done at the end of 2004 was thought within Arconic to be a rogue?

We then turn to the initial assessment of Reynobond by the BBA. This starts in 2004 and is picked up again in 2006, before the eventual classification process during 2007 leading to the classification certificate in January 2008.

The documents show that in 2004, going back to the beginning of the story, Mr Wehrle made an application for a BBA certificate for Reynobond 55. We have an application form dated 9 March 2004 which has some handwritten amendments on it, and the reference for that is \{MET00053158_P13/122\}, and the date is on page 127. There is no need to turn it up, but that is in the record.

One can tell that the BBA then offered Arconic a contract to assess Reynobond 55 but, to cut a longish story short, it wasn't taken up at that time. The contract offer was at $\left\{\mathrm{MET} 00053158 \_\mathrm{P} 13 / 137\right\}$, and look also at $\{$ MET00053158_P13/146\} to $\{$ MET00053158_P13/148\},
and terms and conditions sent at page 148.
The effort was then renewed in 2006 by Arconic. In the August of that year, Mr Wehrle sent an application form that was very similar to the application form which he did in 2004, and indeed didn't in fact even update the date. The reference to that is
\{MET00053158_P13/166\}. So it is for that reason that we have two slightly different application forms, both carrying the date of 9 March 2004.

There is then a third application form dated February 2007, to which we will return later.

Before we do, can we look at the documents used by Arconic to support their application.

I would like to begin with those used to support the application form submitted in 2006. For that we need to go to \{MET00053158_P13/167\}. This is the first page of the application form, "Application for BBA Assessment", that's where it begins. If we can go in this, please, on to page 173 \{MET00053158_P13/173\}, we can see that this is the part of the form which sets out the available assessment calculation and test data.

Under section 3.1 on the left - hand side of the screen, it says this:
"If suitable data is available, it may significantly reduce the cost and duration of the Contract. Please
identify all data relevant to the Product and its Use being assessed. The data should contain an accurate and detailed description was samples used and should have been produced within the last three years."

Then you see a list of reports below that, and that includes two types of data called Avis Technique. Those cover, under the heading in the column "Characteristic covered", "eg Fire, Thermal, Acoustic, Structural, Durability". It says, "Structural and system for cassettes", and then below that, "Structural and system for riveted". The issuing organisation there is "CSTB FRANCE Paris", and there are numbers set out, or at least for the cassette version, and the dates of issue. You can see those.

We understand that there were, at least from the first reference there, Avis Technique documents relating to structural and system for cassette. It is our view on the documents at the moment that these documents were put forward as data to the BBA for the technical aspects of these two systems of fixing RB 55 structural but not for fire performance.

If you go four rows down in this document, you can see it says "Test for Fire Propagation", and there the characteristic covered is:
"Fire BS 476 part 6 [and] part 7.
"Issuing Organisation: Warrington FIRE research.
"Report or Identification Number: 132316 and 132317."

You will remember that those are the test report numbers for the tests done on Reynobond FR-cored product in 2003, and we saw those, or at least mention of them, earlier: the part 7 test, 132316 at $\{$ BBA00000050 $\}$ and the part 6 test, 132317 at \{BBA00000053\}.

What we don't see here is any reference to the January 2005 European tests, test 5A for rivet or test 5B for cassette. The question or line of investigation raised by this document is: why not?

We then turn, against this background, to a meeting held in Luton in March 2006. This is before this application.

There was an internal meeting where
Didier Scheidecker, who was the sales manager for Arconic, visited Colin Southgate, who was the UK sales representative at the time, and they appear to be discussing UK strategy.

Can we go, please, to $\{\mathrm{MET} 00053158$ _P13/162\}, so it's
a little bit earlier on in this exhibit. It's
a document which is entitled "Visit report - UK meeting", written by Didier Scheidecker, as you can see from the top right-hand corner, date of visit:

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21 March 2006, and you can see that the visit report appears to have been copied to GSC, who is Guy Scheidecker, and Claude Wehrle, CWE.

If you scroll down, please, to page 164 \{MET00053158_P13/164\}, we can look at item 5 together, "Technical tools". Under that heading, there is a third bullet point, "BBA Approval", and it says there:
"We have always more and more projects coming in the 'Public housing \& private development' segment. We have here project of several 10.000 sqm in discussion. It could represent in 2006; $50 \%$ of the market; means $70-80.000$ sqm! In the segment, we have always to show the official certification from the BBA. Action:
"- Can we organize to have the BBA certification, based on our cassette approval by the CSTB? How quick? Which costs? Which condition?
"- The KH35 is a key system on the market, a real trend. What are the conditions to have it BBA approved?"

Now, just pausing there, the question that this document presents is: what did, "based on our cassette approval by the CSTB" mean? If one goes back to the previous page, you can see the phrase used there in that first bullet point: "based on our cassette approval by the CSTB". What did that mean? Did it refer to the

Avis Technique opinions or something else? If it was something else, what was it?

Further questions arise on this document: was there a strategy to target the UK public housing and private development sector in the UK? Did Mr Wehrle think that that required BBA certification or would benefit from such certification? And was the driver for Arconic to re-open its plan to obtain BBA approval that marketing initiative or desire?

You will also just have seen there, at the bottom of that page, in the second bullet point, a reference to something called KH 35, and it's described as "a key system on the market, a real trend". The question there is: what is that? Is that a reference to a cassette system offered by Arconic? Does it follow, therefore, that the original plan was for the BBA certificate to cover the cassette form specifically?

There is a later meeting in 2006 in Watford on 2 November. Can we go to $\{$ MET00053158_P14/114\}, a different exhibit of Mr Wehrle's. Again, you can see that it 's in the format of an Alcoa/Arconic visit report. The company visited, as you can see from the left - hand side, is BBA, British Board of Agrément. It's written by Colin Southgate at Watford, and the date of the visit is 2 November 2006. From "Copy", you can see

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that it's sent to both Guy and Didier Scheidecker,
"S Wah", who we think is Serge Wahler, Claude Wehrle and others.

If we go down to page 115 \{MET00053158_P14/115\},
please, we can see at the bottom of that page that this report was written by Mr Southgate on 6 November 2006, so just a few days after the meeting at Watford. You can see the date in the bottom right-hand corner there.

If you go back, please, to page 113
\{MET00053158_P14/113\}, here is an email from colin Southgate on 6 November 2006 to people at Arconic, including Guy Scheidecker and Claude Wehrle, in which he attaches a report, and that is this document.

Can we then go back to the report, please, to page 114 \{MET00053158_P14/114\}, and you can see under the first block there that it's a record of a meeting, as it explains, and the reason for the visit is:
"Exploratory call to access situation as follows with [Claude Wehrle] in attendance."

The second item there is:
"Negotiate REYNOBOND 55 proposal sent 22.08 .06 value £20495.00."

I should have identified a little bit earlier or above that in the document that those present from the BBA were Bob Keyse, the business manager, John Albon,
technical manager, and Hamo Gregorian, engineering system department.

Now, it's not clear from the right-hand side whether Mr Wehrle attended, but he may have attended by telephone, and we would need to clarify that with him.

If you go down to the second of the discussed points, it says:
"Details of visit:
"After a general discussion with BK and CS threat to stop all dealings with BBA unless a satisfactory solution was found re both the above potential approvals. BK had arranged for the BBA persons responsible for each product to be in attendance. (This was excellent speaking with the approval technicians rather than just Sales!)."

Then if we go down to page 115
\{MET00053158_P14/115\}, you can see that there is:
"Meeting B - RB-55 proposal dated 23.08 .06 with Hamo Gregorian.
"BBA confirmed that they would look at the original proposal and try to reduce the cost. They will use CSTB details as a Basis of Validation, but are concerned that UK building Regs are more demanding than French regs!! Also enclosed was fire regulation input - This will not be needed if BBA have latest certs from

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Warrington research covering PE cores."
Then on the right-hand side, you will see in bold Claude Wehrle, possibly Claude Schmidt, to send full certs to BBA.

Now, the BBA appear to have sought the latest certs from Warrington Research covering PE cores, as you can see there. Now, those can only have been fire certificates, and the question or at least one question is: what exactly was Arconic offering to send by way of certs, certificates, to the BBA?

Now, remember that at this point, November 2006, Arconic had the following fire performance reports from Warrington: we have the Reynobond 160 PE class 0 summary from 1997, \{ARC00000357\}; the test reports from 2003 for RB 55 FR core panel, which would achieve a class 0 result ; the class 0 reports for the three thicknesses of RB 33, the signage product, from 14 September 2006; the class 0 report for Reynobond 55 FR-cored panel, also from 14 September 2006; and, of course, Arconic also had the results from the 2005 tests, tests 5A and 5B, from the CSTB.

So what was it that was going to be sent?
Continuing with the visit report, in the second
paragraph, the author of the report goes on
\{MET00053158_P14/115\}:
"I have suggested that it could be better to
validate the material RB rather than the whole system.
This way a cross connection can be put together."
Now, this raises the question about what that meant
or who said it and in what context, but critically, why
it "could be better" to validate Reynobond material rather than the whole system.

The next sentence:
"This way a cross connection can be put together."
In what way could a cross-connection be put together? What does that mean?

More broadly, was there any discussion at this meeting of test 5B on PE cassette and what it showed? Was there a discussion about whether the proposed BBA certificate should differentiate between rivet and cassette-fix variants for PE? Was Arconic looking to get the BBA to certify the Reynobond 55 panel as a product without considering the fire performance of each of the different fixing systems, rivet and cassette?

If we go back to the report at the bottom, focusing on the bottom of that page:
"Conclusion - Very positive meeting and hard tactics may have helped our situation.
"RB proposal will be lower
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"Prepared to work with the CSTB data.
"AAP-M [Arconic Merxheim] do need BBA for UK market."

Two questions: what is meant by hard tactics?
Secondly, when it says "Prepared to work with the CSTB
data", what precisely is that data or was that data?
There is then a further meeting a little bit later, also at Watford, early in the first few months of
2007 - - to be precise, 7 February 2007 - - between Arconic and the BBA, also at Watford.

Can we go, please, in the same exhibit bundle to page 130. This is \{MET00053158_P14/130\}. This is an email from Didier Scheidecker to Guy Sheidecker and Claude Wehrle, copied to Serge Wahler and
Colin Southgate, attachment, "Fiche ACTIONS", and it says:
"Guy, Claude,
"Please find attached the visit report following our discussion at the BBA.
"I remain at your disposal should you have any questions."

Over the page at page 131 \{MET00053158_P14/131\}, we will find the attachment. This is a visit report,
"Rapport de visite", of 7 February 2007, and in the header we can see that the visit was to BBA, and under
the line you can see that the visit reason was:
"Reynobond \& Reynolux certification.
"Attendees: SOUTHGATE, RICH; SCHEIDECKER/Monsieur HAMO GREGORIAN; Monsieur KEYSE Bob."

Under the heading "Reynobond", it says:
"The need of the BBA certification is always more and more important.
"In more than $50 \%$ of the projects the contractors are requiring the BBA approval, and especially in residential buildings, which became a key market for ACM.
"We have lost orders in favour of Alucobond as we do not had this approval.
"Alucobond is the only ACM supplier with this approval at the time being, but it will be a real [ differentiation] point for the coming month.
"The BBA agrees to make the certification on the product without to be linked to a specific system.
"Possible fixing system will be simply [mentioned] in the certification.
"It means we will have only 1 approval for all our application, instead to make one approval per system.
"If people will ask for more details we will use the CSTB specific approvals.
"[ Initially ] there[sic] quotation was on $24.000 £$ but
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after [negotiation], CSO obtained to have it for 16.500£."

Then "Action", you can see underneath that:
" - sent our french building approvals in english [Claude Wehrle].
" - sent the documents of our CSTBat approval [Claude Wehrle]."

And other things as well.
If we go down to the bottom of page 131, please, we can see "Conclusion":
"BBA approvals are very important for the development of the UK business.
"It is a real point of support and recognition on the market."

Now, this document raises the specific question or overall question, which is whether there was an agreement or an understanding or an arrangement of some kind whereby the BBA should avoid focusing on the specific fixing system with a view to concealing the poor fire performance of the cassette system behind the better fire performance of the rivet system. When I say "with a view to", I don't mean that anybody necessarily had any specific subjective intention, but whether that was objectively viewed the goal. That is the line of investigation that would need to be pursued, even to the

## point of understanding people's subjective intentions

 and motives.We then turn to the BBA contract itself, and that's March 2007. You will have seen this from earlier examinations. The contract is dated March 2007, formally entered between Arconic and the BBA. We've seen that at $\{B B A 00008042\}$, and since you're familiar with it, I shall just recite it very briefly.

It was signed on 21 February 2007 by Arconic and by the BBA on 23 March 2007. Its terms and conditions include clauses 7(a) and (g), and in particular, under 7(a), the terms and conditions required Arconic to provide the BBA with any test data already available.

Now, at that point, and again to some extent repeating it, we know from the documents that, over a period of time, Arconic provided the BS 476 test reports for tests on FR core from 2003, test 5A from 2005, and the 2006 European classification for the FR core.

We will see when we come to examine Mr Gregorian that test 5A from late 2004 and the test report from early 2005, January 2005, was supplied to the BBA upon their specific request in May 2007, so two months or so after the formal contract was entered into.

In November 2007 a further document was provided to
the BBA, also in support of fire performance. Can we go to the BBA technical file, please, at $\{B B A 00008042 / 139\}$.
This is a classification report numbered RA07-0182 under EN 13501. It's in the BBA technical file, so we know they had it, and it relates, as you can see from the commercial brand, to Reynolux. At the bottom of the screen, you can see that it's dated 14 May 2007.

Can we look, please, at page 145 \{BBA00008042/145\}. Here we see the classification and direct field of application for this Reynolux product, and we can see under paragraph 4.2 that its classification is A 1 .

Let's examine a little bit more closely why it was supplied to the BBA.

Can we start, please, by looking at Mr Wehrle's exhibit at part 16, \{MET00053158_P16/134\}. At 134, I would like to begin with the email at the bottom of that page from the BBA, Hamo Gregorian, to Claude Wehrle on 29 November 2013 at 13.43. He says:
"Claude
"We already have the 'reaction to fire' data for the exposed face.
"For our Building Regulations, we also require
similar data, i.e. testing and classification to
EN 13501 or BS 476, for the back face.
"You may be able to obtain this information from the
primer manufacturer."
So that's the request from Mr Gregorian.
If we scroll down to page 136 \{MET00053158_P16/136\},
at the top of the page we can see the solution proposed
by Claude Wehrle in his email of 5 December 2007:
"Hello Hamo,
"After having checked with our paint laboratory and the different certification we have today, I give you those two information in order to qualify the back face of our Reynobond panels.
"1- The only difference between front and back side is the thickness of the coating witch is 6 [microns] instead of 35 [microns]. So we have $14.2 \mathrm{~g} / \mathrm{m}^{2}$ coating weight on the back face for $47.2 \mathrm{~g} / \mathrm{m}^{2}$ on the front side.
"2- Like you can see in the attached 'reaction to fire classification report No. RA07-0182', our coated [aluminium] used for the skins of Reynobond are classified as A1 (non combustible).
"Can you please now let me know if you have all the required information to close our certification process?"

This seems to be how the Reynolux certificate came to be sent to the BBA. Reynolux is a completely different product from Reynobond. It's a single sheet of coated aluminium.

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One can read these emails, but what appears to have been happening is that Arconic was proposing that if the paint or coating doesn't burn on the front side, then having less paint on the back side should be sufficient to allay the BBA's concerns. If that's the right way of reading these documents, then the technical basis of that assertion would itself invite examination.

Again, we can see that the Reynolux certificate, although I took you to it quite quickly, refers to a completely different set of tests, namely the European classification, EN 13501, and not class 0, not BS 476-6 and 7. The question that arises in that connection is why Mr Wehrle provided that certificate in particular, and how it justified a claim about Reynobond achieving class 0 .

Can we then turn to the BBA certificate itself issued in the January of 2008, and this document is at -- I'm sure this reference is now familiar to you -\{BBA00000047\}.

Now, can I start by taking you to section 6 on page $5\{$ BBA00000047/5\}, under the heading "Behaviour in relation to fire ". I want to focus first on section 6.5, resistance to fire. It says:
"For resistance to fire, the performance of a wall incorporating the product, can only be determined by
tests from a suitably accredited laboratory, and is not covered by this Certificate."

Now, that's what the certificate says.
Let's look and see what Mr Wehrle says about that. Can we go to his statement at \{MET00053190/17\}, paragraph 58. He says - I'll read it all so you have the full context:
"The BBA Certificate also makes it very clear, in paragraph 6.5, that in relation to resistance to fire, the performance of a wall incorporating the product,
i.e., the performance of an actual cladding system (as opposed to a mock system under test conditions), could only be determined by tests from a suitably accredited laboratory, and would not be covered by the certificate (which related to the product and not to the method of fixing or any other feature of the system). In other words, the fact that the certificate explains that a PE sample achieved an EN B classification in a particular systems test was not a guarantee that the outcome would be the same in different systems or with different fabrications."

As you can see, he is referring specifically there to paragraph 6.5.

The words in brackets there invite examination, "which related to the product and not to the method of

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fixing or any other feature of the system", but let's go back to the certificate itself at page $5\{\mathrm{BBA} 00000047 / 5\}$ again, please. We have been looking at section 6.5 , which is about resistance to fire, as you can see. If we look up to the top of the screen, paragraph 6.1, and ergo 6.2 and 6.3 , relate to reaction to fire, as you can see under 6.1 in the third line, "when tested for reaction to fire". Also in the first line, "when tested for reaction to fire ".

Now, the wording difference may be subtle, but it is critical. The results stated in $6.1,6.2$ and 6.3 of the certificate pertain to reaction to fire; section 6.5 is not about reaction to fire, it's about resistance to fire.

Reaction to fire and resistance to fire are different concepts. They have different test regimes, and that was explained in passing by Dr Lane in her presentation to you on \{Day68/41\} to \{Day68/42\}, and indeed as referred to recently by Mr Mort in his evidence on Day 102.

If one uses the British Standard 476 suite of tests, you can see the scheme very clearly laid out. BS 476-6 and 7 are reaction to fire tests, as defined in part 10 of BS 476. I' II just give you the reference for that: that's at $\{B S I 00001757\}$ that's the 2009 version, at
pages 17 and 18 under section 5 , and specifically section 5.2 .2 for part 6 and 5.2.3 for part 7 . So that's reaction to fire.

For resistance to fire, you need to look at a completely different part of BS 476, and that's part 20, and that's at $\{$ BSIO0001748\}. It defines resistance to fire under section 2.3 on page 7 of that document as a measurement of the time for a standard temperature over time and a pressure regime without loss of its fire separating function or loadbearing function, or both.

So to test a wall incorporating Reynobond and other elements, you would need to conduct tests under BS 476-20. It's a different concept, it's a different test. The same distinction, I should say, also applies in the European classification tests.

The question, when one comes back to see what Mr Wehrle says in his statement, or one question, is whether Mr Wehrle understood that distinction when he read the BBA certificate, whether in draft or at all. There is of course a question for you as a matter of fact about whether he ever did read it anything other than cursorily anyway.

I'm going to go on to a different document, which is quite a long document, and I'm not going to finish it

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before the break, but I'm making very good progress.
So, Mr Chairman, now would be an excellent time to stop for the lunch break if that is convenient to you and the panel.
SIR MARTIN MOORE-BICK: Yes. Well, that sounds very sensible if you're going to start another document any moment.

So we will take a break now. We will resume at 2 o'clock, please, and look forward to seeing you again then. Thank you very much.
(12.57 pm)
(The short adjournment)
(2.00 pm)

SIR MARTIN MOORE-BICK: Good afternoon. Welcome back, everyone. We are currently in the course of hearing a presentation by Mr Millett of the Arconic documents.

So, if you're ready to continue, Mr Millett, please do so.
MR MILLETT: Mr Chairman, I am, thank you very much.
There is one event that occurred during the time that the BBA was assessing Reynobond for certification in 2007, which is where we were when we left off before the break.

Can we go first, then, to $\{\mathrm{META00001953}\}$. This is an Alcoa visit report, as you can see, and the visit is
to a company called Astrup in Oslo, Norway, and the visit is 11 to 13 September 2007. The people present were some people from Astrup, and from Arconic you can see who was present: Gérard Sonntag, the marketing manager, and Didier Felder, area sales manager.

At point 1, if we look a little bit lower down the document, you can see the reason for visit:
"Astrup organized a 3 day open days to celebrate the 150 years of the company."

Below that we can see that, under "General information", Astrup is described as:
"... the biggest Metal and Plastic distributor in Norway with 4 warehouses and 4 [additional] sales office around the country."

That's what it says.
Can we look at page 2 of this report
$\{$ META00001953/2\}, please. You can see a section there called "Seminar presentations", under which it says:
"Each of the suppliers was invited to present two times over the 3 days their product or a subject related to his product."

Below that we see "AAP $-M$ ", and then "OTEFAL" underneath that. That OTEFAL presentation is a reference to a presentation given by

Mr Fred-Roderich Pohl, and you can see that towards the bottom of the page, if you go about halfway down that block of text.

## Picking it up, it says:

"Mr Fred-Roderich Pohl, 'Pohl Consult
International', was during more [than] 20 years the export manager for Alcan/Novelis FF2 and FF3 in the Alloy 5754 H 42 and is working as consultant for specification work. He write also regularly article in different aluminium and wall cladding magazines in different countries. The last called 'Solid Aluminium versus ACM' was published in the 'International ALUMINIUM Journal' in July/August 2007. He is preparing a new book that he planned to publish for end of the year concerning cladding solutions with painted Aluminium."

Now, that's important because we get to see next what the content of the presentation is and what Mr Sonntag, the author of this report, says about it.

If we go to the bottom of page 2 , we can see he says:
"The presentation where he compares ACM and solid aluminium was a very high [shock] for me from two points of view. On one side a part of the information that he used against technical possibilities and deflection of
the ACM were not true or only partly and two much orientated on the specification of Alucobond.
"On the other side, the true information that he give of the fuel power of a PE core on a project of $5000 \mathrm{~m}^{2}$ where he compare it to a truck of 19,000 liter oil is very impressive and was well received by all customers who were present during the presentation. The arguments was also documented with pictures of the ACM fire in the world and a movie from the twin tower in Doha showing how quick a fire can evolutes[sic] with a PE ACM core.
"All arguments were supported by the pictures who showed a tremendous big volume of topics smoke who is even much more dangerous than the fire himself because in such a case a person can die from the smoke emission within the first two or three minutes of the fire."

If we go down to the second-last paragraph in this section, staying on the same page, it says this:
"Claude Wehrle showed me two month ago a copy on paper from this Alcan/Novelis presentation where the arguments were mentioned but Mr. Pohl is a very persuasive person and the arguments are ten times much stronger during the seminars."

If we now go to the conclusion in this document, three paragraphs down, he says:

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"Let's imagine that OTEFAL organize a lobbying activity on the European [Parliament] and show such a presentation in Bruxelle, the result could become catastrophic for the ACM products. One of the arguments from Mr. Pohl was: 'what will happen if only one building made out PE core is in fire and will kill 60 to 70 persons, what is the responsibility of the ACM supplier?'
"If we want not to take any risk for anyone and be proud of the EHS value of Alcoa we should evaluate a new option in our LT strategic Analysis. What could be the financial results and impact on the market if Alcoa decide to sale Reynobond Architecture only with an FR core and launch it on BAU 2009. In parallel, we should of course in this case launch a cost reduction program to become able to produce the FR to the cost of the PE."

Then he signs himself off, "Gérard Sonntag, Marketing Manager".

Now, that document l've read at some length. Clearly allowances need to be made for the author's English, but it's very clear notwithstanding that.

Questions which arise would include: was there any discussion within Arconic, either before or after this meeting, about selling only ACM with an FR core? If there was, what happened to those discussions?

Specifically, was there any discussion within Arconic
about Mr Sonntag's question: what is the responsibility of the manufacturer in the event of a fire of the type and magnitude he describes?

We can see from the last paragraph l've just shown you that Mr Sonntag proposed that Arconic should launch a cost reduction programme to be able to produce the FR to the cost of PE. The question there is whether this meeting and the content of it, as shown by this document, was the driver for the programme, "FR @ PE cost", that was discussed in the evidence. Was the background to that programme the known dangers of PE-cored ACM identified in this paper?

If we could then turn to 2011.
We will go back with the BBA witnesses, of course, to the BBA certificate in due course. We have already seen quite a lot of that already anyway.

In 2011, some six years after the initial tests 5A and 5B on Reynobond 55 PE, Arconic performed two more European classification tests on that material. I can start with the rivet.

As you know from test 5A, the classification accorded to rivet in 2005 was $\mathrm{B}-\mathrm{s} 1$, d0. There was a further classification in 2011, and this is dated 9 February 2011, and it's at \{ARC00000383\}. You can see

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the date of that, 9 February 2011, and if we go to page $4\{$ ARC00000383/4\} we can see the classification: $B-s 1, d 0$. So that's the 2011 classification.

Can we have up at the same time test 5A from 2005, and have again, please, page $4\{A R C 00000358 / 4\}$. We can see there that in 2005 the test $5 A$ was $B-s 2$, d0.

If you look at section 4.3 under "Field of application" at the foot of each of the pages, you can compare the two. On the right-hand side of the screen you've got test 5A, 2005, showing in the second bullet point under the second heading under 4.3, "Field of application", it says:
"With a minimum air gap of 50 mm ."
If you look then to the left -hand side of the screen, and look at the 2011 classification report in the same place, in the second bullet point, it says again:
"With a minimum air gap of 50 mm ."
So you've got -- just to summarise -- the 2005 test 5A classification $B-s 2, d 0$, and in 2011 a slight improvement, $B-s 1, d 0$, both of which say a minimum air gap of 50 millimetres.

Now, there is a question or line of investigation about that air gap. Can we start looking at that by going to Mr Wehrle's witness statement at page 19
\{MET00053190/19\}, at paragraph 64. At the end of that paragraph, you can see it says, three lines up from the bottom:
"It is correct to say that different air gaps and types/thicknesses of insulation, for example, are likely to influence the test result achieved. I had previously used an air gap of 50 mm for some tests, but since July 2011 I believe only air gaps of 20 mm were used."

You can see the 2011 report was February 2011.
Now, let's look at some contemporaneous documents on that question next.
$\{$ MET00053158/184\}. This is part 1 of Mr Wehrle's exhibit run. This is the end of an email chain with CSTB about testing later on in 2011.

If we go to the bottom of page 184 , we can see an email of 1 July 2011 from Claude Wehrle to
Maxime Bauer at the CSTB, and he says:
"Hello,
"Can you tell me how big the air gap between the Reynobond cladding and the insulation was during the test?"

Above that you can see Mr Bauer responds, and he says:
"The air gap was 20 mm for all tests performed so far. We use 30 mm rock wool."

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Above that we can see that Mr Wehrle thanks him and says:
"I do think that this is how the panels should be tested, because that's how they are used."

That then raises a number of questions at this time. First, who was responsible for designing the test set-up in 2005 and 2011, in particular for testing the cladding with a 50-millimetre air gap as opposed to a 20-millimetre air gap? Did Mr Wehrle himself think that 20-millimetre air gaps were how Reynobond panels were typically used, and if so, was that the case in 2005 or did perhaps his understanding change between 2005 and July of 2011? Did he think that 50-millimetre air gaps did reflect or did not reflect the typical end use of panels? What was it about the situation that pertained in 2005 that led him to test the panels with a 50-millimetre air gap in that year, and indeed the same in the February of 2011?

That leads to a broader question: if it's right that the air gap can make a difference, and if it 's right that the 50-millimetre air gap was not realistic, then were the tests that produced the $B$ classifications for PE in rivet - fix in 2005, B-s2, d0 under test 5A, and in February 2011, B-s1, d0, truly representative of the expected fire performance of PE-cored Reynobond in rivet
form?
There is some further evidence that sheds a little bit of light on that question. After the February 2011 test, rivet - fix Reynobond never got a B classification in European tests under EN 13501 again. Thereafter, all the tests indicated that it was a class C.

Can we go to a bundle of unexhibited documents, \{MET00064988/129\}. This is a set of documents not exhibited to any of the Arconic witnesses' statements.

At page 129 you can see an email from Claude Wehrle to Julie Kasyanik, who was a sales representative for Arconic in 2016. They are discussing here fire certification of a competitor. This is an email from Mr Wehrle to Julie Kasyanik, and he says:
"Julie,
"This is a certif. for PE, not for FR.
"We also had a class ' $B$ ' at the time in PE, but by 'arranging' the system to pass.

And he puts the word "arranging" there in inverted commas:
"So this report is really not a reference.
"Have a nice weekend."
Now, this email and its meaning was put to
Mr Schmidt on \{Day91/76:3-6\} and he was unable to assist
us. The question therefore remains outstanding: what
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did Mr Wehrle mean by arranging the system to pass? Does that mean that it was manipulated so that it would pass or was there some other meaning to what he's saying here? If that is correct, in what way was the arrangement made? Specifically, was the CSTB providing any particular advice or assistance in making the arrangements, whatever they were, for the rivet tests to get a B? Was anybody else assisting or advising, for example a fabricator? Who else within Arconic knew about this arrangement to pass, as Mr Wehrle described it? Was this a course of conduct sanctioned by upper management?

There is another document which may also shed light on these questions, but it's later, it's in 2014. Can we go to \{MET00064988/64\}. This is an email of 31 January 2014. If we look at the bottom of the page, page 64, you can see that it is from a gentleman called Gregorites Ernst to Claude Wehrle. As we will see, and indeed have already seen, on that date, 31 January 2014, both rivet and cassette PE were classified as class E by the CSTB.

Now, if we follow the email chain up from page 64 through 63 to 62 \{MET00064988/62\}, you can see how this works.

The question, if we follow up 62, comes from
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Ernst Gregorites -- I think it's Ernst Gregorites rather than Gregorites Ernst -- and he says:
"Hi Claude!
"I don't think you understood my question.
"According to the SBI test, Reynobond PE was 'B' and now suddenly it's ' $E$ '.
"On the one hand 'E' cannot be mounted on the facade any longer and on the other hand I don't understand how a core can be reclassified from 'B' to 'E'?"

The response, if one scrolls up a little bit higher, from Claude Wehrle to Mr Gregorites is:
" Hi ,
"It was always 'E' for cassettes.
"For the riveted system it was 'B' but only with a certain rear ventilation distance.
"The new certification is now valid for both systems (cassettes and riveted). We were asked for there to be only one class per product, depending on the system.
"I hope it's clear. If not we can talk on Monday." Now, this raises the obvious question whether in fact the Euroclass B was and had always been known by Mr Wehrle to have been achieved by using a 50 -millimetre air gap, such that in fact, when tested with the requisite 20 -millimetre air gap, it would not have achieved a B. That's the outstanding question. One

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## outstanding question.

Can we next turn back to 2011 and look at what happened with the test done by the CSTB for PE cassette in that year.

If we go to Claude Wehrle's witness statement, please, at page 18 \{MET00053190/18\}, paragraph 62 first. At paragraph 62 he says this:
"On 29 March 2011, I sent the CSTB an e-mail with a copy of the ' unclassified ' test report from the 2005 cassette PE test and enquired what was the best classification that could be attained with the said report (I enquired whether a Classification D could be possible) (exhibited at P109). I had become aware from discussions with either the EAA or the CSTB some time around 2010 that other products similar to AAP SAS' PE product had possibly shown a difference in reaction to fire testing between the cassette and rivet variant. I was therefore concerned to find out whether AAP's original understanding, i.e., that the rivet variant would perform less well, could be incorrect, and I wished to check this position through further testing."

So we see here that Arconic waited six years before instructing the CSTB to perform another test on Reynobond 55 PE. We can also see that Mr Wehrle says he
didn't even ask for a full set of the three tests. The
question we would have is: why is that? Why did he not ask for that, and why did he wait so long?

We can also see that he asked if he could use test $5 B$ in order to get a class $D$ on the PE cassette.

Now, if one puts that in context, looking at the time - - this is 2011, March 2011 -- we know by this time that Mr Wehrle is aware of fires, for example the Bucharest fire in 2009, and in his own words how dangerous PE can be when it comes to architecture. That's a reference to his email of 17 July 2009 to Claude Schmidt at \{MET00053158_P10/122\}.

To add to that, you saw emails on 15 and 16 March 2010, so almost exactly a year before these events he's describing at paragraph 62, in which Claude Wehrle told Isabel Moyses "RB in cassette doesn't achieve a B either", and that was something to keep, in his words, "VERY CONFIDENTIAL". The English version of that email is at $\{\mathrm{MET00064988} / 125\}$.

Now, in the light of the background events I've just described from the documents, the questions that arise are whether it was the concerns expressed in 2009 and 2010 that had prompted Mr Wehrle's concern to revisit his original understanding that rivet would perform less well than cassette, and whether indeed he had realised,

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or at least suspected, before he decided to test
cassette again in 2011, that the cassette test 5B from January 2005 was not a rogue result. There is a further question whether in fact the idea that 5 B was a rogue result was ever a view genuinely held within Arconic, and if it was, when Mr Wehrle first began to suspect that it was unfounded.

Let's remind ourselves next about what happened in the 2011 Reynobond 55 PE cassette test.

Can we go, please, to $\{\mathrm{MET} 00053158 / 172\}$. If we go to the second email from the top of the page, we can see that it's from Maxime Bauer of the CSTB on 29 June 2011. Again, I think you've seen this document before, but let's revisit it now that we have some further context. He says:
"Hello Mr Wehrle,
"We have performed a test on your reference 'REYNOBOND PE'. Unfortunately, we stopped the test before the end of the test.
"Note: Fall of large pieces of the small wing, widespread fire on the surface, reaching critical values resulting in the termination of the ongoing test (350 kw).
"Therefore, we cannot provide you with
a classification for the cassette version.
"I propose that this project be concluded for an amount of EUR 2297 (SBI test + cleaning costs + main burner repair)."

So like the 5B test, the PE cassette test in 2011 was stopped for the reasons that Mr Bauer gives in this email.

At the top of the page, if we look up at the top of the screen there, we can see that Mr Wehrle responds on the same morning, a few minutes later:
"Hello,
"Is this far from a 'D' classification ?"
The question that arises on that document is whether he thought at that time that it was realistic for the PE cassette version of Reynobond 55 to obtain a D classification at all.

Now, here is what Mr Wehrle has to say about that test. Can we go to his witness statement, please, at page 18 \{MET00053190/18\}, at paragraph 63. It's important that you put this in the context of his witness statement.

He says:
"In May 2011, I made all the necessary arrangements for the CSTB to undertake tests in accordance with the EN 13501 standard on a Reynobond 55 PE cassette variant. The CSTB subsequently informed me that it had stopped

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the test conducted in accordance with the EN 13823 standard before the end of the test period, that it therefore could not deliver a classification and that it proposed to close the matter at that stage. I was not clear why this would be the case, but I was coming to the conclusion that in actual fact the exposed edges along the outer lines of the rivet variant may mean that once the panel reaches a certain temperature the core begins to melt, leading to a relatively consistent drip of core from the panel, whereas in the cassette variant, where the bottom of the panel may have either a single or double return, once the panel reaches a temperature where the core begins to melt, the core does not simply drip out of the panel, rather it collects in the return and continues to increase in temperature until it reaches the point of auto-ignition, generating what is referred to as a 'flash-over' event. I was aware that products are often tested with the anticipated result not being achieved, and that the testing is therefore stopped and a classification report not produced. This is what was being proposed by the CSTB. I did, however, want a classification report for the cassette PE variant, because, as things stood, I had two separate ' unclassified ' test results, and now I had a potentially different understanding about the behaviour of the
cassette variant, and I wanted this to be reflected in
an actual classification report. I therefore enquired whether a D classification could be obtained and when I was informed by the CSTB that this was unlikely
I requested an F classification (the worst classification ). The CSTB, however, informed me that it could conduct the test in accordance with the EN 11925 standard, and if the product satisfied the relevant criteria under that test it could be granted an $E$ classification . I confirmed this approach with the CSTB and the classification report was subsequently received on 12 October 2011. Relevant documents are exhibited at P117."

Now, a number of questions flow from the documents I've shown you and Mr Wehrle's evidence.

If there had been any shred of a view within Arconic that test 5B was a rogue, did this test in 2011 dispel that view? If it did not, why did it not?

When it came to his theory, as he's explained in some detail in this paragraph, about why cassette performed worse, namely -- and I summarise -- the pooling of molten PE at the return base of the panel, did he share that conclusion with anyone else within Arconic? If he did, with whom? If he did not, why did he not?

What was his reaction when discovering that PE in cassette form was capable of producing a flashover event before the end of the test? Did he take steps to alert relevant customers or the BBA, or did he take any steps to remove the BBA from circulation? If he didn't, why was that?

We then come a little bit later in 2011, or indeed starting more or less at the same time in 2011, to the BBA's review of the BBA certificate. You will recall that the certificate had been issued in January 2008 and it came up for review in 2011, three years later.

We will look at the audits in a little bit of detail with the BBA witnesses to come, but if I could just summarise the position, it is as follows: the BBA did not perform a factory inspection at Merxheim because the BBA had contracted the CSTB to do that task. A new review project was opened in August 2010 under a new contract which had incorporated the original terms and conditions. That was signed in December 2010. That's $\{$ BBA00008044/11\}. The BBA project manager at the time requested documents to perform a review, and those documents were provided as requested. The BBA did not pick up the fact or were not told that test 5A only applied to Reynobond in rivet form or that there might be a separate test 5B which had been done on cassette.

In June 2011 the BBA produced a review report at \{MET00053158_P16/174\}, and that said that the BBA certificate for Reynobond was valid until 2014, and that was sent to Claude Wehrle on 1 July 2011. The email of that date from the BBA sending that document to Mr Wehrle is at \{MET00053158_P16/179\}.

I just want then to remind you of a document we saw a few minutes ago. Can we go back to the Maxime Bauer email to Mr Wehrle of 29 June 2011. This is at \{MET00053158/172\}. I have read this out to you in detail, I won't re-read it, but you will recognise that this was the email by which the CSTB told Mr Wehrle that the 2011 test on PE cassette had been terminated before the end of the test.

The timing is what matters here: 29 June 2011. That's two days before 1 July 2011, when the BBA review report comes from the BBA to Mr Wehrle.

So the questions raised by the timing here are, first, whether Mr Wehrle realised that the review that the BBA had just done and had sent to him was missing some very important information, namely the recent result of the CSTB Euro test on PE 55 in the cassette variant. We've seen no evidence that Mr Wehrle told the BBA about the results of that test in 2011, and so one has to look at what Mr Wehrle says about that.

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If we go back to his statement at paragraph 59 \{MET00053190/17\}, we see what he does say, because he does address the question. He says:
"Given the purpose and status of the BBA certificate as outlined above, it did not occur to me that it would be necessary, at a later date, to provide to the BBA any further testing information such as, for example, the result of the 2011 EN 13501 standard tests on the cassette variant. I had no reason to suppose that this affected the capability of the product itself to achieve Class 0 , and I believe that if the BBA had been provided with the result of the EN standard Class E classification and had requested a further test under BS 476, this would yet again have led to a Class 0 outcome. I am not aware of the detail of the contracts between AAP SAS and the BBA. Over time,
Colin Southgate, myself and Nicolas Remy have received BBA contract documentation, but as I organised the certifications in numerous countries I did not know all the contractual details relating to such. I rely on the relevant certification body to let me know what information it requires in order to undertake its assessment process, I also have every confidence in the on-going audit processes that the certification bodies conduct."

## So you can see what he says.

The second sentence there, which starts "I had no reason to suppose that this affected the capability of the product itself to achieve Class 0 ", is one which raises questions. It raises particular questions about how Mr Wehrle came to that conclusion, if it was one he did come to at the time, and whether there was any discussion of that conclusion within Arconic.

Later on in 2011 there is further relevant communication. Can we go to \{MET00053158_P04/54\}. We can see from this document what Arconic is telling customers at this time, namely in November 2011.

Now, this is a formal letter from Claude Wehrle to Mr González of Endesa dated Merxheim, 23 November 2011, and he says:
"As the fire reaction tests recently changed in Europe, and especially for Spain, we kindly inform you that some modifications have to be taken into consideration for your project 'ENDESA'.
"Cladding systems for projects in Spain have to be classified B-s3,d2 minimum (based on the EN 13501 standard)
"For the Reynobond FR, our riveted and cassette systems are both $B-s 1, d 0$.
"For the Reynobond PE, our riveted systems are

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$B-s 1, d 0$ and our cassette systems are $E$.
"The ENDESA project is made with cassettes, therefore, we recommend you to use our Reynobond FR product."

The document speaks for itself. The question on this document is: why did Claude Wehrle not tell the BBA what he was telling his customer, Mr González, here, namely that the cassette PE had achieved a class E?

If we go to look on at Mr González's response of the next day, 24 November 2011, we can see what he says. This is at $\{$ MET00064988/34 $\}$. He says:

## "Dear Claude,

"After reading your letter, as technician, there is some issues that I would like to have a bit more clear in order to clarify them to our con custom and the constructors. We would like a brief explanation about how the fire reaction test have changed, how did they affected to the PE and why if riveted system gets $B-s 1-d 0$, the cassette one goes straight to $E$ what, if you let me be sarcastic, is close to the spontaneous combustion."

Now, we've not seen in the Inquiry records any response from Mr Wehrle to the question posed in this email.

From this point on, November 2011, the questions
are: did Mr Wehrle realise not only (i) that test 5 B was not a rogue, but also (ii) that the theory that the cassette variant could be assumed to perform better than the rivet variant because of the cassette's lack of exposed edges was no longer tenable, if it ever was?

Was it also relevant that the Spanish regulation had restricted the use of PE, but the UK had not changed any regulations affecting the use of PE , or, in particular, requiring only the use of EN 13501 classification?

We then go two years on to 2013, and an email of April of that year.

I'd like to go to \{MET00053158_P04/123\}. Now, this is an internal email within Arconic dated 4 April 2013. We believe that it is to the French sales team at the time, from Hervé Marichez, copied to, among others, Claude Wehrle and Peter Froehlich.

In the wider context, this is 4 April 2013, it's a month or so before the 13 May 2013 email from Debbie French which she sent to Simco and CEP and other fabricators in the UK in the wake of the UAE fires, and you will recall that material. It is also after Claude Wehrle's discussions in the February of 2013 with CSTB about classifying both rivet and cassette-fix PE to class D, a topic he covers in his witness statement at paragraph 65 on page 19 \{MET00053190/19\}.

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You can see that the email is from Hervé Marichez, as I say, and he says:
"Hi JP and everybody,
"After talking with Claude, we agreed that we (you, Patrice, Mareva, me) must not write anything related to fire regulations which has not been validated or issued by Alcoa technical dept.
"Why that? After showing Acodi and Sunclear documents that they send to specifiers and customers (see attached), Claude advised me not to do the same since these does involve too much our responsibility on a 'touchy' subject.
"So I pass this info to all French sales dream team [smiley face] so to avoid potential mistakes!"

The attachment which you can see is identified from this email as "Classement feu d'Acodi", is at
\{MET00053158_P04/125\}, so just a couple of pages on from here.

This email raises a number of questions -- that's the attachment, and in fact it's worth looking at the attachment while it's on the screen, because you can see Arconic's understanding of what the equivalences were between the Euroclasses and the French classes, and particularly that $B$ was equivalent to M1 and $E$ was equivalent to M4. You can see that on the right-hand

## side it says:

"E. M4. Cassette: Reynobond PE/Alucobond PE/Larson PE."

The questions that arise on this email are: well, what was the touchy subject exactly? What, if anything, was it that Mr Wehrle had instructed the French sales team not to discuss with customers? Which customers? And was it a specific instruction not to say anything about fire regulation in particular?

The question for Mr Froehlich would be what he understood by that message when he received it and what, if anything, did he do about it.

We then come a little bit later in that year to July 2013 when Arconic instructed the CSTB to conduct further tests. The results of those tests were returned in November 2013.

We've seen the document in the evidence of Mr Schmidt, but just to remind you, can we look at Claude Wehrle's exhibits at \{MET00053158_P02/38\}, please. This is a run of emails you will have seen before. At the very bottom of page 38 we have an email from Benoit Forest to Philippe Vonthron at Arconic on 7 November 2013, with the results of the SBI, single burning item, test. Just to remind you, the SBI test is EN 13823.

He says, if we go over the page
\{MET00053158_P02/39\}, that the result for the rivet-fix PE was class $C-s 2, d 0$, and the test for the cassette system, if you look a little lower down, said that the test had to be stopped at 800 seconds out of 1,260 seconds for widespread ignition.
"Best possible classification: E (ignition test)."
Now, that was the third time that the cassette test had been stopped for widespread ignition. We had test 5B in late 2004, we had the test done in the February of 2011, and now we've got it again in November 2013.

Now, the class $C$ that you can see on this page, $\mathrm{C}-\mathrm{s} 2$, d0 for PE in rivet, was not memorialised or formalised in any final classification report as opposed to a test report. Instead, Arconic, it appears, decided to classify all PE-cored Reynobond, whether rivet or cassette, as class E.

You've seen this before, I'll just show it to you again: \{MET00053158_P04/135\}. This is the CSTB classification report re-issue dated 31 January 2014, and you'll recall what's noted at the bottom of that page, if we just scroll down to the bottom of the page. It's a cancellation and rewrite, essentially, of the February 2011 and test 5A from January 2005.

So that's how matters stood as at 31 January 2014. Both rivet and cassette were class E .

We then move through 2014. The next thing is the email of 3 February 2014, which was sent by Mr Wehrle to RAF liste commercial externe, among others, informing the sales representatives in various European countries that the new classification for Reynobond Architecture in PE was class E.

We looked at that document with Arconic witnesses who gave evidence. There is no evidence that we have seen that Deborah French for the UK sent that information to her UK customers. For your note, her evidence about this is at \{Day88/138:2\} and \{Day88/140:12\}. She accepted that she would have read that email, and she didn't forward it, and I don't want to paraphrase her evidence, but you have her evidence about that. But that's the context of this event in the wider history.

Let's then look at the communications in the months after the 3 February 2014 email, and specifically what happened in relation to a project called Woodberry Down, a residential high-rise property in North London.

Can we go to $\{$ MET00064988/97\}, please. On page 97 here, we see an email dated 6 March 2014 from a Mr Steeve Burger of Arconic to Michael Graf of

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Wittenauer in relation to "Woodberry down London/REYNOBOND core selection".

If you go to page 98 \{MET00064988/98\}, please, first, you can see that Steeve Burger is an area sales manager for Alcoa in Germany.

If we go back to where we were, page 97 \{MET00064988/97\}, he says:
"Hello Mr. Graf
"As discussed over the telephone: It is accurate, in England a PE core is enough (because PE and FR have the same test requirements)."

At page 88 of this email run $\{$ MET00064988/88\}, if you just dot back to that, we can see that attached to the original German version of this email -- because what I've shown you is an English translation -- there is a list of fire classifications showing that both PE and FR have class 0 in the UK. You can see there Great Britain, and both PE and FR are said to have passed both part 6 and part 7 and therefore have class 0 .

If we go to page 96 in the same exhibit run \{MET00064988/96\}, we can see what happens to the email from Steeve Burger. It is forwarded to a number of people in the Lindner Group from Michael Graf, and the Lindner Group appear to have been the façade specialists
on the Woodberry Down project.
If we go to the bottom half of that page, you can see that Mr Graf of Wittenauer says to Mr Eigner of Lindner, in the first paragraph, "Fire protection":
"Reynobond offers 2 different 'core materials'. On the one hand, a PE core, which in Germany qualifies for the classification B 2 (normally flammable). On the other hand, the FR core, which in Germany qualifies as B1 (hardly flammable). The FR core is, in principle, also made of PE material, which, however, is mixed with fire retardant substances and thus qualifies as B1. In England, according to Alcoa, even the slightly cheaper PE core would meet the fire protection requirements. To what extent this makes sense, would have to be coordinated with the customer or the authorities."

Now, Mr Dobmeier of the Lindner Group takes this up -- because he gets this email from Mr Eigner, as you see a little bit higher up the page -- with Arconic. If we scroll slowly up the page you can see that the email that I've just read out to you to Mr Eigner gets sent to Mr Dobmeier, also of Lindner, and then if we scroll on up to page 95 \{MET00064988/95\}, we can see that he comes back to Steeve Burger on 4 April 2014, and he says:
"Dear Mr Burger,
"For the construction project Woodberry Down in
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London you have sent us the attached documents.
"Including the excerpt from the Class 0 summary report (4 pages)."

Just note the four pages there.
"For full supporting documentation of the materials used by us, I would like to ask you to send me the full report (9 pages), please.
"In addition, we need the supporting documents
322844 and 322845 to account for the products to our building contractor.
"This summary should be read in conjunction with, and not accepted as a substitute for, the Exova [Warringtonfire] test reports No's 322844 and 322845. Those test reports may include additional information which may be relevant to the assessment of the potential fire hazard of the product."

Now, we can tell from those certificate references that the Lindner Group was provided with the 2012 classification reports for Reynobond 55 with an FR core done under BS 476-6 and 7 dated 5 November 2012. Those are at $\{A R C 00000610\}$ and $\{A R C 00000608\}$ respectively. We looked at those with the Arconic witnesses briefly. So that's what gets sent to them: the 2012 classification reports for Reynobond 55 with an FR core.

If we go up to page 94 \{MET00064988/94\}, and look at
the bottom half of the page, we can see how Mr Burger responds to Mr Dobmeier. He says:
"Thank you for your message.
"After consultation with our technical department,
I unfortunately have to inform you that we are not permitted to provide you with the full version of the 'Class 0 summary report'.
"This document does indeed contain some information which is owned by Alcoa (such as secrets regarding the names of the supplier, material specifications, etc.).
"The same statement applies to the reports No. 322844 and 322845.
"Other manufacturers only publish the results ( classification) and not the full reports as well.
"If you have further questions on this subject, please do not hesitate to contact our Mr. Claude WEHRLE (Head of Technical Dept.) ..."

And gives a number.
Now, again, you can see the references there to 322844 and 322845 . Those are the 2012 FR tests, not PE.

If we go on up then to page 93 in the same email run \{MET00064988/93\}, Mr Dobmeier responds on the same day, and he says:
"Dear Mr. Burger,
"Of course, I understand that your company does not
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want to hand over the test report.
"However, you also want your product to be used and our duty is to account for the product with regard to the building contractor. Moreover, in contrast to the opinion of your technical department, you are only allowed to publish the report in its entirety. Every classification report provides for this, as does your report:
"This version of the report has been produced from a .pdf format electronic file that has been provided by Exova Warringtonfire to the sponsor of the report and must only be reproduced in full. Extracts or abridgements of reports must not be published without permission of Exova Warringtonfire.
"As far as I know, there are no secrets in the classification report and your competitors will also send us the complete documents.
"We will not forward this information and will not start recreating a sandwich panel.
"For this reason, I ask you once again to send me the complete test and classification report."

Above that on page 93 we can see Mr Wehrle's response -- it's very brief - - also of 4 April 2014, copied to Steeve Burger:
"Dear Mr Dobmeier,
"I have tried to call you but could not reach you.
"Would it please be possible that we talk about it together?
"When would you have time for it?
"Regards,
"Claude."
Let's go to $\{\mathrm{ARC} 00000609\}$, please. We can see that this is the report they were discussing, the class 0 summary report, 5 November 2012, and if we go to the fourth page, page 4 of this document $\{\operatorname{ARC} 00000609 / 4\}$, you will see that that is the last page. At the very bottom of it, again you have the date, but you can see just above the date, 5 November 2012, it says,
"Page No.: 4 of 9". So that's the four pages that got sent.

We do have, of course, a copy of the full report, the nine pages. Let's go to that. That's at \{EXO00001948\}. They're not exhibited by an Arconic witness; this is from Exova's disclosure. If you look at page 4 \{EXO00001948/4\}, under "Introduction", you can see there that it summarises the tests that Mr Dobmeier referred to, numbers 322844 and 322845 . You can see them there.

Towards the middle of the page, at the blue header "Introduction", you can see the penultimate paragraph

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there, which starts "This summary should be read in conjunction with", is exactly as Mr Dobmeier has copied it or perhaps screenshotted it into his email which we saw earlier.

The questions which arise on this email run and this event, if I can call it that, are: did Arconic cut down reports like this routinely? Was it their policy to send only cut-down reports unless pressed by customers for the full report? Was that the case even where the testing house, such as Exova in this instance, required that the full report be provided?

If we look at page 2 of the abridged four-page version, if we go back to that -- I say the abridged four-page version; I mean the four-page abridged version of the nine-page version at $\{$ ARC00000609/2\} -- you can see that there is a table, and in the first row you can see that the product is described as, under "Product reference", Reynobond FR.

The original question posed by Lindner was whether PE core was enough in England, that's what Steeve Burger was asked. This is a report about FR. It's not a report about PE.

The questions which arise on this whole exchange, beyond those I've identified already, are: why Arconic sent a report on FR core when the question was about PE
core, and was all the available information sent to the client in order to assist him with the decision he had to make? The request was for information about which core of Reynobond could be used in the UK. If all the material in Arconic's possession was not sent to that customer to enable him to make that decision, the question is: why not?

Specifically, was this customer told that there was no test report supporting the classification of Reynobond 55 PE to class 0 ? If he wasn't told that, is there a reason why he wasn't told that?

We next go back a month or so to the October of 2014 and further European tests run at that time.

Can we look, please, at Mr Wehrle's statement at page 21 \{MET00053190/21\}, paragraph 70 . He says:
"The next EN 13501 testing that I organised on Reynobond 55 PE was later in 2014. It had become clear from discussions within AAP SAS and the wider market that, there was a desire to again have separate classification reports for the PE rivet and cassette variants to more accurately reflect the classifications that each had in practice obtained."

Then he goes on to explain how to achieve that goal.
As you've heard already, the rivet variant of PE was tested and classified C-s2, d0 in October 2014 in

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various colours, and from that point on, all, or at least the various colours of Reynobond PE rivet, were class C.

Just to remind you, before that, from 31 January 2014, the class was class E for both rivet and cassette variants, and you saw the CSTB classification report re-issue of 31 January 2014 a few moments ago.

So we have this period during 2014, from 31 January until October of that year, when Reynobond PE in both fixings was a class E. In October, rivet achieves a class $C-s 2, d 0$. The references for that are at \{ARC00000397\} for the rivet, and for the cassette \{MET00053158_P02/105\}.

It's probably worth just putting the rivet report up on the screen, \{ARC00000397\}, please. You can see that this is a classification report under EN 13501, commercial brand: Reynobond 55 PE riveted system, date: December 4, 2014. It's done pursuant to a test done in October 2014. If you look at the classification on page 4 \{ARC00000397/4\}, you can see that it's C-s2, d0. "Field of application", below that, under 4.3, last bullet point, "Various colours".

Now, the questions that arise at or by this point, the end of 2014 - - as I say, the test was in October,
this classification report is dated 4 December 2014 - are, among other things, about the motivations for this further reclassification : who was it in the wider market that had a desire for separate classification of rivet as opposed to cassette PE, according to Mr Wehrle? Where was that desire coming from? Was there also perhaps a desire within Arconic to have separate classifications ? If so, who was desiring that? What was the driver for this change? Was it commercial, or was it technical, or was it both in varying degrees?

Now, that brings us to the end of 2014.
One can look across to what was happening at Grenfell Tower at this point. You've seen the documents in Module 1, and when Deborah French gave evidence to the Inquiry, and we know that she sent the BBA certificate to Harley on 23 April 2014, under an email with the reference $\{C E P 00000281\}$. That certificate said that Reynobond 55 PE was classified as Euroclass B.

We know that as at 23 April 2014, Reynobond 55 PE was class $E$ in any fixing system, rivet or cassette, as a result of the certification issued on 31 January 2014, which rewrote, among other things, test 5A.

So when the planners approved Reynobond PE cassette-fix, as they did at the end of July 2014
informally and by the end of September 2014 formally, Reynobond PE in cassette-fix was a class E, and had always been, and rivet was also a class $E$.

After the reclassification on 4 December 2014, the cassette remained class E , rivet was class $\mathrm{C}, \mathrm{C}-\mathrm{s} 2, \mathrm{~d} 0$; therefore, neither of them met the EN 13501 classification in ADB.

Now, for all that happened in 2014 on the
Grenfell Tower project, there was no order for Reynobond in 2014. That did not in fact happen until March 2015. Let's turn to that year.

At the end of 2014 we know that Deborah French left Arconic and Vince Meakins started in May 2015, and in the interim Mr Froehlich, assisted by Gwenaelle Derrendinger, managed UK sales.

Let's look then now at what Arconic knew internally about the Grenfell Tower project.

We start on this topic by looking at Gwenaelle Derrendinger's exhibit 1 at \{MET00053159/86\}. This is an email which appears to be automatically generated by Arconic's CRM or customer relation management database. I've taken that from the email address at the very top of the screen, donotreply@crmondemand.com.

This email is dated Thursday, 10 April 2014. It's
sent to Gwenaelle Derrendinger, subject, "Labo Request
Client 'Harley Curtain Walling' créée par
'Gwenaelle Derrendinger 04/10/2014'" -- that must be 10 April 2014 -- "is Submitted".

The first line of the text you can see says:
"Subject ...: Grenfell Tower project.
"Client ...: Harley Curtain Walling.
"Contact ...: Mark Harris.
"Use ...: Reynobond 55.
"Transformation mode ...: Cassettes."
Questions arising on that document: did the mode of fabrication have to be entered into the CRM, as we can see it has been here, in order to generate an order? Did somebody have to manually enter the "Transformation mode: Cassettes" into the CRM field? If they did have to enter that manually, who would have put "cassettes" in this document? Is it right that Arconic, as a result of this system, could know in any given case the fixing method for any given project? And is it right that in this case Arconic did know that Reynobond 55 in cassette form was going to go on to Grenfell Tower project if the order was followed through?

Deborah French gave evidence about this and told the Inquiry that she believed that this document would have been generated by Gwenaelle Derrendinger. That's

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French at $\{$ Day88/76:16-17\}. If that is correct, questions arising are how Ms Derrendinger would have known to generate those details, and in particular the fabrication mode, cassette, and whether she would have been doing so on instructions from somebody else, such as Deborah French or perhaps Peter Froehlich or perhaps -- well, one doesn't know.

Let's then pursue a little further the quotations and the order documents for Grenfell Tower.

Can we go to Gwenaelle Derrendinger's witness statement at $\{$ MET00053191/36\}. At paragraph 104 she says this:
"On 3 March 2015, I sent an email to Neil Wilson (CEP) (copied to Peter Froehlich) attaching a formal quotation for the Grenfell Tower project addressed to CEP with reference 2015-8411 1. In the email, I refer to a telephone call with Mr Wilson earlier that day. I do not remember the details of that call, but Mr Wilson would have asked me to produce a quotation and provided all the details that I needed in order to generate it. I do not remember whether the core was discussed during this call or subsequently with Peter. However, it was a UK project and, unless the customer told me that they wanted FR, I would have quoted for PE. A copy of this email and the quotation appear from

## page 278 to 281 of GD/1."

Can we look at the quotation she refers to, please.
This is at $\{A R C 00000010\}$. We can see that it bears a quotation number 2015-8411 1, and it's dated 3 March 2015 if you look a little bit lower down in the same part of the document. It says:
"Position 1: Reynobond Aluminium Composite Material Architecture RB55."

If you look a little bit lower down, it says:
"Feature: Standard.
"Coating Top side: DG5000 2 coat(s) Smoke Silver

## Metallic E9107S."

Then there is a price below that: $£ 23.25$ per metre.
One question on this document is whether PE was requested by CEP specifically or whether it was Arconic's assumption that PE was required because CEP had not told Arconic that they wanted FR.

I say it 's CEP; that is because immediately underneath the quotation number, if you go back to the top of the screen, it is CEP to whom the quotation is addressed. You can see that immediately under the date, 3 March.

Now, we know that this eventually led to an order, and let's look at some more documents on that.

Mr Chairman, I note the time.

## SIR MARTIN MOORE-BICK: Yes.

MR MILLETT: Perhaps it's a convenient moment for a break before we go on to look at the documents that do lead to this order.
SIR MARTIN MOORE-BICK: Yes. Well, that's a good idea.
How are you getting on? Quite well, I sense.
MR MILLETT: Yes, absolutely. I shall be finished comfortably before the usual time for breaking at 4.30 .
SIR MARTIN MOORE-BICK: Well, we will take a break now. We will resume at 3.30 and see what you have in store for us then. All right?
3.30, then, please. Thank you very much.
(3.15 pm)
(A short break)
(3.30 pm)

SIR MARTIN MOORE-BICK: Welcome back, everyone. Mr Millett is in the course of presenting the Arconic documents, and I think he is ready to continue.

Mr Millett, if you're ready, when it suits you.
MR MILLETT: Thank you, Mr Chairman.
Can we go to Peter Froehlich's exhibit at page 28, \{MET00053161/28\}. This is an email from Gwenaelle Derrendinger to Peter Froehlich. It 's dated 13 March 2015, and the subject is "Projects with CEP UK". She says:
"I just spoke with Neil Wilson from CEP UK by phone and here are interesting news to share with you."

If you look at the second bullet point down, she says:
"Project Grenfell Tower: 3000 m 2 in RB 55 PE ( 4 mm ) 1750 mm width Smoke Silver metallic color: they won the project (total project represents 6000 m 2 according to him). So, we should get the PO for it shortly."

Note that it's PE there that she refers to.
So we then go to the order documents at $\{$ MET00053161/40\}, so the same exhibit run but page 40. Here is the purchase order from CEP, and you can see that the original project order date is 18 March 2015, purchase order number ARC5213/A/023, as you can see at the top right-hand corner there.

Under "Description", it says the order is for Reynobond 4 millimetres by 1,750 millimetres. There is no mention on this document of the fact that what is being ordered is Reynobond 55 with a PE core. It's silent on the core. It's just described as E9107S smoke silver metallic.

Now let's go to the email at $\{$ MET00053161/31\}, so nine pages back in the same exhibit run. This is an email from CEP to Gwenaelle Derrendinger on 18 March, so same day, and it says "Deb", even though it's sent to

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Gwenaelle Derrendinger, and that may be a reference to Deborah Talbot, who is copied in on this, and she is the CEP person:
"Please can you order the following, Smoke Silver Metallic 4 mm thick Reynobond, as attached quotation."

If you cast your eye down those, there are two sets of orders, both to CEP, of different quantities, same totals but slightly different make-up, and the total price:
"I've split the requirement into two equal call -offs."

The key point about this document is that there is no mention here either of PE core. So the purchase order doesn't have PE core, nor does the email raising the order.

But if we look at the order acknowledgement at \{ARC00000149\}, we see that it does identify the core as PE. This is dated 18 March 2015, and this is an Alcoa document, so this is the other side of the transaction. This is what Arconic generates in response to the purchase order which we've seen. You can see there that in relation to the order, PE is identified, and you can see that in the two major columns in the middle of the page:
"REYNOBOND 55 Smoke Silver Metallic E9107S DG5000

## Washcoat."

But just above it, it says "PE", in the case of each element of this order, "PE". One has to read across the two columns, the "Laquage" columns, "Laquage recto" and 3 "Laquage verso", so top side coating and reverse side coating. There is no distinction between the two in the way in which this product is identified in this order acknowledgement so far as we can see from this document.

Let's go back to the quotation at \{ARC00000010\}, which we saw earlier on before the break. If we go right to the bottom of page 1 , I showed you the price but what I didn't show you was the names of those at Arconic: it's Gwenaelle Derrendinger and Peter Froehlich.

Now, Mr Froehlich explains in his statement -I don't think there's a need to see it, it 's paragraph 40.1 on page 12 \{MET00053197/12\} -- that his name is on this purchase order because there was no UK salesperson at the time, and that the price quoted, $£ 23.25$ per square metre, was lower than he was able to approve, so this might also have gone to Alain Flacon, who was the director of sales and marketing at the time for his approval.

The questions that arise on this document run l've shown you are: whether anybody in the inside sales team

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at Arconic would actually consider or did actually consider whether the order was appropriate for this client, and indeed for any client, and if so, who would that person be? Was there any process within Arconic for ensuring that PE was suitable for Grenfell Tower, particularly as Arconic knew and recorded that the intended fixing was to be cassette?

Now, 2015 was a year when the existence of the Lacrosse fire in Australia came to the attention of Arconic, and I'm going to show you one or two pictures, photographs and other things, which show fire in tall buildings, and I ought to give a trigger warning for anybody who finds that too difficult to see. They won't come for a few minutes yet, so people have time to avert themselves.

At this time, as I say, Arconic was told about a cladding fire which had occurred in the Lacrosse Building in Melbourne. The fire itself had broken out on the evening of 24 November 2014.

In the April and again in the June 2015, a post-incident analysis report of the fire done by an outfit called MFB was sent to several people within Arconic. Those people included Alain Flacon, Claude Wehrle, and Gwenaelle Derrendinger.

Can we go first to $\{$ MET00053159/404\}. This is
an email from John Cobb at Symonite in New Zealand to Gwenaelle Derrendinger and Alain Flacon at Arconic. He attaches the post-incident analysis at Lacrosse. He says:
"Hi Gwen and Alain
"I have attached a fire report for a building that caught fire in Melbourne. As you can see it is pretty scathing of Alucobest, but also ACM in general. As you know we only use your FR panel. Would it be possible to send me all your current fire test documentation and any material we can use to defend the impending criticism from local media."

Can we go to $\left\{\mathrm{MET00053158} \_\mathrm{P} 10 / 183\right\}$. This is an email, at the top of the screen, from Brad Woods to Claude Wehrle, and it attaches the post-incident analysis Lacrosse Docklands report, and he says:
"Hi Claude,
"This is the fire report incident from Melbourne that I have been talking about."

Brad Woods appears to be some kind of design or cladding professional at Architectural Glass \& Cladding Pty Ltd in New South Wales. So he sends that to Mr Wehrle. Also you can see it's sent to Alain Flacon, Gwenaelle Derrendinger and Julie Kasyanik at Arconic.

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Can we then look at $\{\mathrm{MET00053158}$ _P11/113\}. This is an email from Claude Wehrle to CSTB, Martial Bonhomme and Gildas Creach, subject "Feu en Australie", "Fire in Australia", post-incident analysis Lacrosse Docklands:
"Hello,
"Please find attached a very interesting report that I would like to share with you."

It's forwarded also to Frank Ritter of 3A on the same day asking whether he had already seen it. There's no need to turn up the reference, but it's at \{MET00053158_P12/41\}.

Let's look at the report itself. This is at \{MET00053158_P12/42\}. This is a front page, internal front page, of the report produced by MFB into the Lacrosse Docklands fire, post-incident analysis report, and you can see that MFB are based in Richmond, Victoria, I think one can see at the bottom left-hand corner.

If we go to page 65 of the exhibit
\{MET00053158_P12/65\}, we can see what is said. The highlighted points are highlighted in the document we have, but towards the bottom of the screen it says:
"Importantly, the MFB is not aware of any competitor aluminium/polyethylene panel product which has been successful in being determined as non-combustible when
tested under AS 1530.1:1994 - Combustibility Test for Materials."

That's the Australian standard at the time:
"As mentioned elsewhere in this report many
competitor products have however gained a Certificate of
Conformity for their use under the ABCB - CodeMark
Scheme based on alternative test results."
If we go to page 67 of this document
\{MET00053158_P12/67\}, we can see a little bit more

## detail. Under section 6.1:

"External Wall Cladding (Alucobest) Rapid

## fire spread.

"MFB Comment:
"First - hand accounts from attending MFB
fire - fighters and residents of the building, describe the fire as appearing to be associated directly with the façade of the building rather than the combustible contents and storage on the external balconies. Burning and flaming facades on high-rise buildings is not a common phenomenon witnessed by the MFB and is of genuine concern. Of even greater concern is the speed and intensity of the fire spread."

Then there is a photograph of the rapid vertical fire spread only 4 minutes after level 8 sprinkler activation.

Then if you look a little bit lower down on the same page, you see the last paragraph:
"From the timeline described above, it is reasonable to derive external vertical fire spread occurred from the 8 th floor to the roof above the 21st floor within 10 to 15 minutes, penetrating the adjacent internal rooms on all floors. In the case examined in this report, the upward vertical spread of fire was restricted only by the height of the building. If the building and the construction of the external walls continued to a greater height of upward of 21 storeys, it is highly probable fire spread would have continued beyond 21 storeys."

Looking at page 68 \{MET00053158_P12/68\}, can we look at the second and fourth paragraphs on that page. The second paragraph says:
"In different circumstances and in contrast to the outcomes of this fire event, we may have witnessed internal fire growth and spread, established over 16 plus levels, aided by high easterly winds back into the face of the building. This would be an extremely high challenge event for safe building evacuation and effective fire brigade intervention."

Then the fourth paragraph says:
"The fire resulted in internal ignition occurrences

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on all floors where external fire spread occurred.
Simultaneous fire incidence over many floors at heights possibly well beyond the external reach capabilities of the attending Brigade, is an extremely challenging scenario for successful Fire Brigade intervention. Based on the observations of the fire incident the Chief Officer believes that the building solution does not incorporate elements to the degree necessary to avoid the spread of fire ."

Still in part 12 of this exhibit, as we're in, can we go to page 144 \{MET00053158_P12/144\}, please. This is appendix 12 to the MFB analysis report on the Lacrosse fire in November 2014, which sets out a number of other cladding fires around the world, and some of them will be by now familiar to most people.

On page 144 itself we can see The Torch Tower in Dubai, 21 February 2015; the Mermoz Tower in Roubaix in France in 2012, that's familiar to you.

Page 145 \{MET00053158_P12/145\}, the AI Tayer Tower in Sharjah in 2012, you can see metal composite cladding, second bullet point down:
"Aluminium/polyethylene composite panel façade."
The Saif Belhasa Building in Tecom in Dubai, second bullet point:
"Aluminium/polyethylene composite panel façade."

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At the next page, 146 \{MET00053158_P12/146\},
Tamweel Tower, Dubai, 2012, you can see the picture. Second bullet point:
"Aluminium/polyethylene composite panel façade."
Underneath that, Wooshin Golden Suites, Busan,
South Korea, you can see the photograph of that fire. Second bullet point down:
"Aluminium/polyethylene composite panel façade."
Over the next page, page 147 \{MET00053158_P12/147\},
Water Club Tower, Atlantic City, USA, and there is
a photograph there of that fire. Second bullet point down:
"Aluminium/polyethylene composite panel façade."
In the text on page 147 itself underneath that:
"What is evident from the photos and descriptions above is the rapid and extensive vertical fire spread up and down the buildings in direct correlation with the fire at 673-683 La Trobe Street Docklands [Lacrosse]. Whilst the brand and make of the panels are not identified in the report, they would all appear to be of very similar material and construction to the material installed in the façade of the subject building.
"Also, the fire location in almost all cases is generally on a configuration of the façade where internal returns, channels and/or balconies are present.

This is perhaps attributed to the higher incidence of
ignition sources on balconies and the retention of heat
in channels and returns in the form and shape of the
facade rather than on flat plane areas of facades where loss of heat straight to the atmosphere may occur."

That I don't think needs any comment, that report. You can see how it comes in to Arconic.

At the same time, in early 2015, Arconic changed the core colour of PE from translucent to black. I don't need to go into the details of that other than to give you some documentary references.

There was a notification to customers and to the CSTB, but not to BBA. Documents to look at would be the CSTB notification at \{MET00053158_P02/128\}; customers being informed for example by Peter Froehlich
\{MET00053161/1\}; CEP were told, \{CEP00000547\}, $\{C E P 00007141\}$ and \{CEP00054338\}; Genius Facades being told the same thing at $\{$ MET00053161/8\}; and Argonaut, another of Arconic's UK fabricators, at $\{$ MET00053161/9\}.

There was another fire in October 2015. This is in Riyadh in Saudi Arabia at the King Fahd Medical Centre. Again, I should give the trigger warning: we will be showing pictures of buildings damaged by fire, if not in fact on fire.

If we can put $\left\{\mathrm{MET} 00053158 \_\mathrm{P} 10 / 168\right\}$ and
\{MET00053158_P10/169\} up together, please, simply because it's easier to read.

At the bottom of 168 , this is an email from Nazih Chaoul on Wednesday, 14 October 2015 to Hafid Asserrar, and the subject is, "Fire in king fahed medical center riyadh ALUCOBOND FR":
"Find the attached pictures."
Then they're attached.
You can see the pictures a little earlier on in the exhibit run at pages 164 to 166 , if we can quickly look at those. 164 , then 165 , then 166 . This is the fire damage done at the King Fahd Medical Centre in Riyadh using Alucobond.

If we go to 168 \{MET00053158_P10/168\}, please, we can see that the email, which had come from the source I showed you, makes its way to Claude Wehrle, looking up the email chain. It is an email from Claude Wehrle back to Hafid Asserrar, who I should have said was at Alcoa, also to Alain Flacon and Serge Wahler, 16 October 2015:
"FR showed a very good behaviour.
"In PE, the fire would have spread over the entire height of the tower, while in this case only the area near the fire is affected.
"Long Live FR ..."
And then there is a colon, a dash and a closed
bracket, which is likely, I think one can see, a smiley face.

We can see that Claude Wehrle does not appear to have any knowledge of the façade system, but we can see what he says about "In PE, the fire would have spread".

The question which this document raises is whether his general observation about PE on this document was derived from his having seen the Lacrosse fire report earlier in 2015, or perhaps from other knowledge, earlier knowledge that he might have had. Further, what were his views at this time, now, October 2015, about the fire risks of using aluminium composite material with a polyethylene core at height?

We come then to 2016.
There are two further fires in that year. The first is at The Address in the UAE on New Year's Eve 2015 to 2016. Can we go, please, to \{MET00053158_P10/174\}. This is the image that was shared within Arconic in emails about that fire.

If we can go to those emails, please, two pages back at 172 \{MET00053158_P10/172\}, you can see that at the bottom of the page there's an email from Robert Campbell of UK Reynolux -- he is area sales UK Reynolux, we heard a little bit about him from Deborah French -- to Katri Petit and Serge Wahler, "Reynodual", and in the

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highlighted part it says:
"The hotel in Dubai allegedly had Alucobond PE on it when it went quickly up in flames on New Year's Eve."

The sentence before that I should also have read out. He says:
"It seems that Architects are once again sitting up and pondering about how safe is a composite with a PE core."

That email went into the inbox of Alain Flacon. If we can go to the second email from the top, we can see that, and Mr Flacon replies, second email from the top, copied this time to, among others, Peter Froehlich, Claude Wehrle and Claude Schmidt:
"No surprise. The only good news is that it seems to be AB products."

At the top of the chain we see Claude Wehrle's response:
"I hope that PE will gradually be excluded from façade cladding because each time it is the image of all the ACMs that takes a hit!"

Now, the question about that email run and his response at the end of it there is whether anything was done within Arconic about PE, whether by Mr Wehrle or anybody else. Why did Mr Wehrle hope that PE would gradually be excluded from façade cladding while Arconic
was continuing to manufacture it and to sell it ?
If we can scroll down in Claude Wehrle's exhibits to page 176 \{MET00053138_P10/176\}, only four pages on from this, we can see that the same day, 6 January 2016,
Guy Scheidecker sends an email to Claude Wehrle, subject
"TR: The Address", forwarding the attachment:
"Claude
"Can you read this article please.
"I'd like to know what you think about it. They are destroying the ACM in PE and I don't think it's the only component responsible for such a fire.
"I look forward to hearing your feedback."
The question there is whether that fairly reflected the attitude of Arconic's senior management to PE at this time, and explore what was meant by it.

The second fire of the two in 2016 to refer to is the one at Place de Hageneau in Strasbourg in, we believe, January 2016. You have seen something of that already.

Can we look at \{MET00053158_P10/178\}, so it's two pages on from this. There is the email with which I think you're familiar from Claude Wehrle to Alain Flacon and others at Arconic dated 19 January 2016, and the embedded photograph. The translation is on the next page, 179
\{MET00053158_P10/179\}, if we could please look at that. He says:
"Hello,
"We were very lucky... The Wolleck tower is in Reynobond PE 10 metres from the fire."

He sets out a web address there and embeds it.
"Fortunately, the wind didn't change direction,
but... we really need to stop proposing PE in
architecture! We are in the 'know', and I think it is up to us to be proactive ... AT LAST."

Now, the concern here is, as one can see, that the fire on the roof of the building in the Rue de Hageneau might have spread to a building 10 metres away clad in Reynobond PE. This time it's not Alucobond or some other manufacturer's PE, it's Reynobond.

The question is: what happened to Mr Wehrle's warning to senior management, Messrs Flacon and Marconnet? Did they do anything about this, and if so, what?

Now, there is then, before this time, a review done by the BBA between 2013 and 2015. We've not yet presented anything about the BBA review of certificate $08 / 4510$. That became due in 2014. The review in fact started, as we will see from later witnesses, in October 2013.

Between October 2013 and January 2015, the BBA made repeated attempts to contact Arconic. There are at least five attempts to speak to Arconic, and one can see that at $\{$ MET00053158_P17/185\} to $\{$ MET00053158_P17/182\}, and also at $\left\{\mathrm{MET00053158} \mathrm{\_P17/186} \mathrm{\}}\right.$.

On several occasions the BBA clearly requested information and confirmation that there had been no changes that would affect the suitability for the use of Reynobond PE. Just for the note, \{MET00053158_P17/182\}, paragraph 2 of that email. We will be looking at those emails in due course with witnesses.

There is no evidence that the Inquiry has seen that anybody at Arconic ever responded with any positive information relating to the many new fire testing documents and certifications that Arconic had acquired since the first issue of the BBA certificate in January 2008.

The question is: why was there no communication about the revised classifications provided at this time? We know the review was completed and the certificate was confirmed as valid for three more years until January 2017. It was signed off by Valentina Amoroso, the BBA project manager, for Arconic Reynobond 55 on 10 April 2015, and authorised by Prayer Nkomo, the team manager at the BBA.

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The certificate itself is at \{MET00053158\}. All of that will be explored in evidence with the BBA witnesses to come.

The re-issue of the BBA certificate had been due in the July of 2014, and in fact the cycle was overdue, the review cycle had run over.

In the context of the Grenfell Tower project, and to repeat to some extent what I've said before, in July 2014 the information that would have been current was under the 2014 tests. At that point, as I say, between January and October 2014, Reynobond PE in rivet was a class $E$, cassette was also a class $E$, as it always had been, and would always remain. Had the BBA certificate been updated accurately and re-issued at that time, then the fire performance of PE cassette might have come to the attention of Studio E, Rydon, Harley or CEP. As we know, in July 2014 the planners were looking at the mock-up of the façade and were insisting on cassette-fix, to the disappointment, as we've seen from Module 1, of several parties involved in the project.

There was then a further BBA review in October 2016 to June 2017. Before we get to that, I should just mention a further event in the May of 2015.

In that month, a re-issue contract was raised by the

BBA, and it's at \{BBA00010889\} under reference $\mathrm{S} 1 / 57262$.
That was stated to cover non-technical updates to the certificate. It was sent to Arconic on 5 May 2015, as we can see from exhibits to Mr Wehrle's statements at \{MET00053158_P18/31\}. It was signed and returned by Mr Wehrle under his email at the same place, page 38 \{MET00053158_P18/38\}, and there was a signed contract, page 41 of the same exhibit run \{MET00053158_P18/41\}.

It appears that the contract was never taken up by the BBA and the project was abandoned at that stage. We would have investigated with Mr Wehrle whether he sought to push it along at all and, if he didn't, why he didn't, and why it was, from his perspective, that that re-issue did not proceed.

Going back, then, to the next period of review, October 2016 to June 2017, which was when the certificate came up for its triannual review, there was another review. There is one document to look at from this review which I should show you, which is at \{MET00053158_P18/61\}. It's a document we're going to look at in due course with the BBA witnesses, but this is from the Arconic side internally.

This is a draft of an email to be sent to Valentina Amoroso, who had conduct as project manager of this review, the 2016/17 review of the BBA certificate.

It's an email from Nicolas Remy to Claude Wehrle on 18 October 2016, and it's a response in draft to some of her requests. We will see that in detail in due course with the witnesses.

What he says next to the word "DRAFT" is what matters for this purpose, and he says:
"I really feel like I'm dealing with something that is not clear cut ... They are coming to do a Review, and I am informing them that what they're coming to review has been completely modified without them knowing anything about it?"

Above that we see Mr Wehrle's response back to Nicolas Remy, if you scroll up the page. He says, the same day, 18 October 2016:
" Hi ,
"We'll talk about the situation before distribution in order to alleviate this bad impression for you [smiley face].
"Claude."
The question is: did Mr Wehrle have a conversation with Mr Remy? If he did, what did he tell him? How was this resolved internally within Arconic? As I say, we will come back to this email chain and the detail of it in the correspondence as between the BBA and Arconic with the witnesses.
( 4.10 pm )
(The hearing adjourned until 10 am on Thursday, 11 March 2021)
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[^0]:    do ask me to repeat the question or put it in a different way.

    If you feel you need a break at any time, then please do let us know.

    Can you try and keep your voice up so that the transcribers who are recording your evidence can hear you, and also please don't just nod or shake your head as that doesn't get recorded on the transcript

    You have made a witness statement for the Inquiry. I want to take you to that first. If we could please go to $\{$ PAN00000020 $\}$. This is your witness statement, and if we can go on and look at page 7, please - -
    A. Yes.
    Q. -- we can see it is dated 6 August 2019. Is that your signature?
    A. Yes.
    Q. Have you read this statement recently?
    A. Yes.
    Q. Can you confirm that the contents of this statement are true?
    A. Yes.
    Q. You also gave a statement to the Metropolitan Police. If we can go to that, please, at $\{\mathrm{MET00040321} \mathrm{\}}$. Looking on that first page we can see that it is dated 22 August 2017. Is that your electronic signature?

    ## 5

    ## A. I can't see any signature on there.

    Q. In the box it says, "Signature: C M Ibbotson".
    A. Right, yes.
    Q. Have you read this statement recently?
    A. No.
    Q. Right. Can you confirm that the contents of that statement are true?
    A. Yes.
    Q. Have you discussed the contents of these statements or the evidence that you are going to give to the Inquiry with anyone before coming here today?
    A. Other than counsel, no.
    Q. Thank you.

    I'm going to start by asking you some questions about your background and experience and qualifications. I'm then going to ask you some questions about training of employees at Panel Systems and the way in which Panel Systems products were sold and marketed. Finally, I'm going to turn to some questions about the selection of products for use in the Grenfell Tower refurbishment.

    Now, between 2015 and 2017, you were the managing director and owner of Panel Systems; is that correct?
    A. Yes.
    Q. It's correct that in 2015, Panel Systems was a manufacturer and supplier of composite panels to

